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# 11A Aged care services — attachment

Definitions for the descriptors and indicators in this attachment are in Section 11A.2. Unsourced information was obtained from State and Territory and Commonwealth governments.

Data in this report are examined by the Review's Aged Care Working Group, but have not been formally audited by the Secretariat.

The data contained in this attachment may be subject to revision. The web page version of the Report contains the most up-to-date data where changes have occurred. This attachment can be found at [www.pc.gov.au/service/gsp/2000/attach11A.pdf](http://www.pc.gov.au/service/gsp/2000/attach11A.pdf). Users without Internet access can contact the Secretariat (details inside front cover of the Report).

## 11A.1 All jurisdictions' data

### Descriptors

Table 11A.1 Males and females aged 70 years and over, June 1998

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Males aged 70 years and over	'000	234.5	169.8	116.6	55.8	62.7	18.0	6.7	1.8	665.8
As a proportion of the population	%	3.7	3.6	3.4	3.0	4.2	3.8	2.2	1.0	3.6
Females aged 70 years and over	'000	333.0	243.6	156.1	76.5	89.3	25.6	9.6	1.9	935.7
As a proportion of the population	%	5.3	5.2	4.5	4.2	6.0	5.4	3.1	1.0	5.0
All persons aged 70 years and over	'000	567.4	413.4	272.7	132.3	152.0	43.6	16.3	3.7	1601.5
As a proportion of the population	%	8.9	8.9	7.9	7.2	10.2	9.2	5.3	1.9	8.5

Source: ABS, *Estimated Residential Population, by Age, 1997-98* (Cat. no. 3201.0).

**Table 11A.2 Probability of future nursing homes and hostel use at various ages, 1994-95 (per cent)**

	Age (years)							
	0	65	70	75	80	85	90	95
<i>Nursing homes</i>								
Permanent care								
Males	0.20	0.25	0.28	0.32	0.39	0.48	0.56	0.60
Females	0.34	0.39	0.42	0.48	0.59	0.76	0.95	0.94
Persons	0.27	0.33	0.36	0.41	0.51	0.66	0.83	0.85
Permanent and respite								
Males	0.21	0.27	0.30	0.34	0.40	0.49	0.57	0.61
Females	0.35	0.41	0.44	0.50	0.61	0.78	0.97	0.95
Persons	0.28	0.34	0.37	0.43	0.53	0.67	0.85	0.86
<i>Hostels</i>								
Permanent care								
Males	0.09	0.12	0.14	0.17	0.22	0.31	0.39	0.38
Females	0.22	0.26	0.29	0.34	0.45	0.57	0.60	0.43
Persons	0.16	0.20	0.22	0.27	0.35	0.48	0.54	0.42
Permanent and respite								
Males	0.13	0.17	0.19	0.22	0.27	0.36	0.44	0.41
Females	0.28	0.33	0.35	0.41	0.51	0.63	0.65	0.45
Persons	0.21	0.25	0.28	0.33	0.42	0.53	0.58	0.44

Source: AIHW (1997).

**Table 11A.3 Size and distribution of services with over 80 per cent high care residents, June 1999<sup>a, b</sup>**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Services	no.	478	431	207	111	149	47	7	6	1 436
Places	no.	28 610	17 063	11 990	5 756	6 615	2 095	614	193	72 936
Occupancy rate <sup>a</sup>	%	98.0	96.1	96.5	97.5	98.9	97.6	95.0	98.1	97.3
Places by locality										
Metropolitan	%	80.4	73.6	63.4	82.2	86.8	44.8	100.0	50.8	75.8
Rural	%	19.4	26.3	34.5	14.0	13.2	55.2	–	–	23.3
Remote	%	0.2	0.1	2.2	3.8	–	–	–	49.2	0.9
Service size										
1–20 places	%	2.7	12.8	4.3	1.8	1.3	8.5	–	33.3	6.1
21–40 places	%	26.4	56.4	39.1	38.7	55.0	46.8	–	33.3	41.7
41–60 places	%	32.2	21.8	22.2	39.6	31.5	29.8	28.6	33.3	28.1
61+ places	%	38.7	9.0	34.3	19.8	12.1	14.9	71.4	–	24.2

<sup>a</sup> The occupancy rate is defined as the number of residents in care as a proportion of available places.

<sup>b</sup> Services have been defined as high care, low care or mixed, based on the proportion of high and low care residents in each service. – Nil or rounded to zero.

Source: Department of Health and Aged Care.

**Table 11A.4 Size and distribution of services with over 80 per cent low care residents, June 1999<sup>a, b</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Services	no.	355	301	121	139	110	37	7	4	1 074
Places	no.	16 086	13 274	5 396	5 022	4 710	1 139	420	58	46 105
Occupancy rate <sup>a</sup>	%	94.3	94.4	96.2	94.5	96.0	97.9	95.3	89.3	95.0
Places by locality										
Metropolitan	%	74.0	73.2	58.5	81.3	75.4	46.2	100.0	–	72.3
Rural	%	24.8	26.8	37.2	16.3	24.6	53.3	–	–	26.3
Remote	%	1.2	0.1	4.4	2.4	–	0.5	–	100.0	1.3
Service size										
1–20 places	%	14.6	12.3	19.8	24.5	22.7	29.7	–	75.0	17.3
21–40 places	%	38.3	38.9	29.8	41.7	36.4	43.2	14.3	25.0	37.7
41–60 places	%	28.2	35.9	33.1	24.5	20.9	21.6	28.6	–	29.3
61+ places	%	18.9	13.0	17.4	9.4	20.0	5.4	57.1	–	15.6

<sup>a</sup> The occupancy rate is defined as the number of residents in care as a proportion of available places.

<sup>b</sup> Services have been defined as high care, low care or mixed, based on the proportion of high and low care residents in each service. – Nil or rounded to zero.

Source: Department of Health and Aged Care.

**Table 11A.5 Size and distribution of mixed services with less than 80 per cent high care residents or more than 20 per cent low care residents, June 1999<sup>a, b</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Services	no.	127	109	160	31	48	21	9	5	510
Places	no.	5 198	4 310	8 008	1 054	2 194	562	438	111	21 875
Occupancy rate <sup>a</sup>	%	na	na	na	na	na	na	na	na	na
Places by locality										
Metropolitan	%	54.3	61.9	56.9	68.1	74.1	38.6	100.0	64.0	60.0
Rural	%	44.5	38.1	39.3	21.3	25.2	58.5	–	–	37.5
Remote	%	1.1	–	3.8	10.5	0.7	2.8	–	36.0	2.5
Service size										
1–20 places	%	21.3	20.2	10.6	35.5	14.6	57.1	33.3	80.0	20.2
21–40 places	%	41.7	44.0	31.9	22.6	41.7	19.0	–	–	35.9
41–60 places	%	22.0	22.9	35.0	35.5	20.8	14.3	33.3	20.0	26.9
61+ places	%	15.0	12.8	22.5	6.5	22.9	9.5	33.3	–	17.1

<sup>a</sup> The occupancy rate is defined as the number of residents in care as a proportion of available places.

<sup>b</sup> Services have been defined as high care, low care or mixed, based on the proportion of high and low care residents in each service. **na** Not applicable. – Nil or rounded to zero.

Source: Department of Health and Aged Care.

**Table 11A.6 Proportion of people aged 70 years and over living in regional areas, June 1998 (per cent)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Capital city	58.5	68.6	44.5	76.3	74.7	42.2	100.0	50.6	61.7
Other metro	14.1	3.8	15.2	–	–	–	–	–	8.6
Rural	26.2	27.2	36.8	19.1	24.3	57.2	–	7.1	28.0
Remote	1.2	0.3	3.6	4.6	0.9	0.6	–	42.3	1.7

– Nil or rounded to zero.

Source: Department of Health and Aged Care.

**Table 11A.7 Average annual Commonwealth subsidy per used place in high care service, 1997-98**

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Average annual Commonwealth subsidy per used nursing home place <sup>a, b</sup>									
	\$ 32 454	34 847	28 820	31 969	30 203	32 842	32 899	32 522	32 167
High level of care (residents) <sup>c</sup>									
RCS 1	no. 5 817	3 923	3 339	1 288	1 174	344	202	28	16 115
RCS 2	no. 11 996	7 472	4 978	2 568	3 068	791	211	105	31 189
RCS 3	no. 7 327	3 767	2 216	1 262	1 996	605	122	47	17 342
RCS 4	no. 1 268	411	380	200	326	155	11	6	2 757
Low level of care (residents) <sup>c</sup>									
RCS 5–8	no. 733	208	308	107	198	131	7	11	1 703
Basic subsidy rate (cost per resident per day) <sup>c, e</sup>									
RCS 1	\$ 104	109	90	100	97	110	100	106	..
RCS 2	\$ 94	98	81	91	88	100	91	95	..
RCS 3	\$ 81	84	70	78	76	86	78	82	..
RCS 4	\$ 57	60	49	55	54	62	56	58	..
RCS 5	\$ 34	34	34	34	34	34	34	34	34
RCS 6	\$ 28	28	28	28	28	28	28	28	28
RCS 7	\$ 22	22	22	22	22	22	22	22	22
RCS 8	\$ 0	0	0	0	0	0	0	0	0

<sup>a</sup> Includes only funding on the Resident Classification Scale (RCS); the pensioner supplement and other supplements will add around \$3900 a year for high care residents and \$3500 a year for low care residents. On average, residents contribute \$10 000 a year to their care. <sup>b</sup> Differences in average annual subsidies reflect differences in subsidy rates as well as differences in dependency of residents. <sup>c</sup> RCS = Residential Classification Scale. <sup>d</sup> At 1 July 1999. <sup>e</sup> Subsidy rates from 1 July 1998 to 30 June 1999. .. Not applicable.

Source: Department of Health and Aged Care.

**Table 11A.8 Ownership of residential places, June 1999<sup>a</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Places									
Government/ ex-government	2 426	7 312	1 999	1 124	584	453	0	0	13 898
Private	16 310	10 389	5 429	3 098	3 002	382	320	0	38 930
Religious/ charitable	31 064	16 820	17 871	7 919	9 912	2 921	1 106	362	87 975
<b>Total</b>	<b>49 800</b>	<b>34 521</b>	<b>25 299</b>	<b>12 141</b>	<b>13 498</b>	<b>3 756</b>	<b>1 426</b>	<b>362</b>	<b>140 803</b>
Proportion of total places									
Government/ ex-government	4.9	21.2	7.9	9.3	4.3	12.1	–	–	9.9
Private	32.8	30.1	21.5	25.5	22.2	10.2	22.4	–	27.6
Religious/ charitable	62.4	48.7	70.6	65.2	73.4	77.8	77.6	100.0	62.5

<sup>a</sup> For the purposes of this analysis, government and ex-government ownership includes: residential facilities owned by State, Territory or local governments; and facilities owned by charitable organisations which used to be run by State governments but receive the same benefit rates that apply to State government owned facilities. – Nil or rounded to zero.

Source: Department of Health and Aged Care.

## Effectiveness

### *Access and equity — use by different groups*

**Table 11A.9 Balance of care — operational nursing home, hostel and CCP places (per 1000 persons aged 70 years and over)<sup>a, b</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Nursing homes									
June 1985	73.4	54.4	68.9	71.0	71.7	76.7	58.0	80.6	67.2
June 1986	71.3	53.5	66.8	69.0	69.1	72.2	55.0	77.1	65.3
June 1987	69.3	52.5	64.7	67.0	66.7	68.0	52.1	73.2	63.5
June 1988	67.9	52.0	62.8	65.5	64.5	64.8	49.5	71.6	62.1
June 1989	66.5	51.4	60.9	64.1	62.4	61.6	47.1	70.3	60.8
June 1990	64.9	50.5	58.9	61.8	60.7	69.4	53.6	74.6	59.5
June 1991	62.9	49.2	56.9	58.3	58.0	57.4	48.1	71.7	57.2
June 1992	61.7	48.8	54.6	56.7	56.0	57.0	45.1	67.4	55.9
June 1993	59.7	48.0	52.8	54.3	54.7	57.1	43.8	65.4	54.4
June 1994	57.9	46.8	50.9	52.4	50.3	52.5	42.0	66.6	52.4
June 1995	56.6	45.3	49.5	50.8	49.8	52.5	36.9	61.7	51.1
June 1996	54.6	44.0	48.2	46.5	48.5	51.1	35.1	62.9	49.2
June 1997	52.2	43.5	46.2	45.4	46.8	50.1	33.6	59.3	47.6
June 1998	51.2	42.8	44.6	44.4	45.8	49.7	37.0	57.1	46.7
June 1999	49.8	41.0	44.4	44.8	46.2	47.9	36.7	57.2	45.7

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Table 11A.9 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<b>Hostels</b>									
June 1985	28.9	27.4	41.0	37.3	43.5	20.5	34.8	23.2	32.3
June 1986	29.7	28.2	41.2	38.3	43.6	21.0	35.7	24.1	33.0
June 1987	30.5	29.1	41.4	39.4	43.8	21.5	36.6	25.8	33.6
June 1988	31.6	30.2	41.7	40.7	44.0	22.3	37.6	27.8	34.5
June 1989	32.7	31.3	41.9	42.1	44.2	23.1	38.9	30.4	35.4
June 1990	31.7	31.8	42.1	42.1	44.3	27.7	42.4	36.2	35.5
June 1991	32.2	32.3	44.3	40.5	42.0	26.9	43.4	46.8	35.8
June 1992	33.3	34.2	45.6	40.6	43.5	28.8	42.0	45.2	37.1
June 1993	34.6	35.6	46.0	43.3	44.7	31.2	44.2	43.8	38.5
June 1994	36.5	37.9	47.5	44.6	44.0	33.6	45.5	44.4	40.1
June 1995	37.3	39.5	48.1	44.2	44.7	35.8	54.3	41.1	41.1
June 1996	37.3	40.0	48.8	45.5	43.9	35.6	51.7	40.5	41.3
June 1997	36.8	41.2	48.7	46.1	43.8	37.1	53.7	43.8	41.6
June 1998	36.0	40.8	46.9	44.9	42.4	35.8	50.1	40.3	40.6
June 1999	36.0	40.6	46.6	44.5	41.0	36.8	48.6	40.0	40.3
<b>CCPs</b>									
June 1985	—	—	—	—	—	—	—	—	—
June 1986	—	—	—	—	—	—	—	—	—
June 1987	—	—	—	—	—	—	—	—	—
June 1988	—	—	—	—	—	—	—	—	—
June 1989	—	—	—	—	—	—	—	—	—
June 1990	—	—	—	—	—	—	—	—	—
June 1991	—	—	—	—	—	—	—	—	—
June 1992	0.1	0.1	—	0.1	0.9	—	—	—	0.2
June 1993	0.3	0.2	0.2	0.2	1.1	0.5	—	—	0.3
June 1994	0.6	0.9	1.1	0.7	1.7	1.1	1.5	0.7	0.9
June 1995	1.6	1.7	1.8	1.7	2.0	2.4	1.8	2.2	1.7
June 1996	2.8	2.8	2.9	3.1	3.3	3.8	3.2	6.3	2.9
June 1997	4.0	3.4	3.9	4.2	4.3	5.3	5.4	12.7	3.9
June 1998	6.2	5.6	6.3	6.2	6.5	8.7	10.3	29.5	6.3
June 1999	8.0	7.9	8.8	8.5	8.1	10.1	15.9	45.6	8.4
<b>Total</b>									
June 1985	<b>102.3</b>	<b>81.8</b>	<b>110.0</b>	<b>108.3</b>	<b>115.2</b>	<b>97.3</b>	<b>92.7</b>	<b>103.8</b>	<b>99.5</b>
June 1986	<b>101.1</b>	<b>81.7</b>	<b>108.0</b>	<b>107.3</b>	<b>112.8</b>	<b>93.2</b>	<b>90.7</b>	<b>101.2</b>	<b>98.3</b>
June 1987	<b>99.8</b>	<b>81.6</b>	<b>106.1</b>	<b>106.4</b>	<b>110.4</b>	<b>89.5</b>	<b>88.7</b>	<b>99.0</b>	<b>97.1</b>
June 1988	<b>99.5</b>	<b>82.2</b>	<b>104.5</b>	<b>106.3</b>	<b>108.4</b>	<b>87.0</b>	<b>87.2</b>	<b>99.4</b>	<b>96.7</b>
June 1989	<b>99.2</b>	<b>82.7</b>	<b>102.8</b>	<b>106.1</b>	<b>106.7</b>	<b>84.7</b>	<b>85.9</b>	<b>100.7</b>	<b>96.2</b>
June 1990	<b>96.6</b>	<b>82.3</b>	<b>100.9</b>	<b>103.9</b>	<b>105.0</b>	<b>97.1</b>	<b>96.0</b>	<b>110.9</b>	<b>95.0</b>
June 1991	<b>95.2</b>	<b>81.5</b>	<b>101.2</b>	<b>98.9</b>	<b>100.0</b>	<b>84.3</b>	<b>91.5</b>	<b>118.5</b>	<b>93.1</b>
June 1992	<b>95.1</b>	<b>83.1</b>	<b>100.2</b>	<b>97.4</b>	<b>100.4</b>	<b>85.7</b>	<b>87.1</b>	<b>112.7</b>	<b>93.2</b>
June 1993	<b>94.6</b>	<b>83.9</b>	<b>99.1</b>	<b>97.9</b>	<b>100.6</b>	<b>88.8</b>	<b>88.0</b>	<b>109.2</b>	<b>93.2</b>

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Table 11A.9 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<b>June 1994</b>	<b>95.0</b>	<b>85.6</b>	<b>99.5</b>	<b>97.7</b>	<b>96.0</b>	<b>87.2</b>	<b>88.9</b>	<b>111.7</b>	<b>93.4</b>
<b>June 1995</b>	<b>95.5</b>	<b>86.5</b>	<b>99.4</b>	<b>96.7</b>	<b>96.6</b>	<b>90.7</b>	<b>93.0</b>	<b>105.0</b>	<b>93.9</b>
<b>June 1996</b>	<b>94.7</b>	<b>86.8</b>	<b>99.8</b>	<b>95.0</b>	<b>95.7</b>	<b>90.5</b>	<b>90.1</b>	<b>109.7</b>	<b>93.5</b>
<b>June 1997</b>	<b>93.0</b>	<b>88.0</b>	<b>98.8</b>	<b>95.7</b>	<b>94.8</b>	<b>92.6</b>	<b>92.7</b>	<b>115.8</b>	<b>93.1</b>
<b>June 1998</b>	<b>93.4</b>	<b>89.3</b>	<b>97.8</b>	<b>95.5</b>	<b>94.8</b>	<b>94.1</b>	<b>97.4</b>	<b>126.9</b>	<b>93.5</b>
<b>June 1999</b>	<b>93.8</b>	<b>89.4</b>	<b>99.7</b>	<b>97.8</b>	<b>95.3</b>	<b>94.8</b>	<b>101.2</b>	<b>142.7</b>	<b>94.4</b>

<sup>a</sup> Data for June 1985–88 were estimated. <sup>b</sup> Places do not include those that have been 'approved in principle' but are not yet operational. If places currently 'approved-in-principle' were included, the overall ratio would be 101.3. – Nil or rounded to zero.

Source: Department of Health and Aged Care.

Table 11A.10 Permanent and respite residents of nursing homes, hostels and CCPs (per 1000 people aged 70 years and over)<sup>a, b</sup>

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>All residents</i>									
Nursing homes									
1995	55.5	44.3	47.6	45.6	48.6	52.3	36.6	60.4	49.6
1996	53.6	43.0	46.4	45.3	47.3	50.6	35.0	62.1	48.1
1997	51.3	41.8	45.2	44.0	46.5	49.5	33.4	58.5	46.5
1998	50.4	40.6	43.9	42.1	45.2	48.8	36.3	56.6	45.4
1999	49.3	39.9	42.3	41.0	44.7	49.3	35.1	56.1	44.4
Hostels									
1995	34.5	36.2	45.2	41.5	41.2	33.4	45.5	37.6	38.1
1996	34.7	36.7	46.5	42.2	41.2	33.6	47.3	37.5	38.5
1997	34.2	37.3	46.1	42.5	41.3	35.2	50.7	38.1	38.6
1998	33.5	37.8	45.2	42.3	40.2	34.8	47.2	36.5	38.1
1999	33.1	37.5	45.1	42.5	40.3	34.2	46.2	36.5	37.9
CCPs									
1995	1.5	1.4	1.4	1.5	1.8	2.2	1.8	2.2	1.5
1996	2.7	2.4	2.6	2.9	3.0	3.7	3.1	7.5	2.7
1997	4.0	3.4	3.9	4.2	4.3	5.3	5.4	12.7	3.9
1998	5.9	5.2	6.0	6.0	6.2	8.5	9.5	27.9	5.9
1999	7.8	7.3	8.3	8.1	7.9	10.0	15.2	41.6	8.0
<b>Total</b>									
<b>1995</b>	<b>91.5</b>	<b>82.0</b>	<b>94.2</b>	<b>88.6</b>	<b>91.6</b>	<b>87.9</b>	<b>83.8</b>	<b>100.2</b>	<b>89.1</b>
<b>1996</b>	<b>91.0</b>	<b>82.1</b>	<b>95.5</b>	<b>90.4</b>	<b>91.6</b>	<b>87.9</b>	<b>85.4</b>	<b>107.0</b>	<b>89.3</b>
<b>1997</b>	<b>89.4</b>	<b>82.5</b>	<b>95.2</b>	<b>90.7</b>	<b>92.1</b>	<b>90.0</b>	<b>89.5</b>	<b>109.3</b>	<b>89.0</b>
<b>1998</b>	<b>89.7</b>	<b>83.6</b>	<b>95.1</b>	<b>90.4</b>	<b>91.6</b>	<b>92.2</b>	<b>93.1</b>	<b>121.0</b>	<b>89.5</b>
<b>1999</b>	<b>90.1</b>	<b>84.8</b>	<b>95.7</b>	<b>91.6</b>	<b>92.9</b>	<b>93.5</b>	<b>96.4</b>	<b>134.2</b>	<b>90.3</b>
<i>Respite residents</i>									
Nursing homes									
1995	0.4	0.5	0.2	0.1	0.5	0.5	0.1	1.9	0.4
1996	0.6	0.5	0.3	0.5	0.4	0.6	0.1	2.4	0.5
1997	0.4	0.5	0.3	0.4	0.4	0.6	0.2	1.4	0.4
1998	0.8	0.5	0.5	0.4	0.6	0.6	0.3	1.9	0.6
1999	0.7	0.3	0.5	0.4	0.6	0.7	0.3	2.4	0.5

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Table 11A.10 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Hostels									
1995	0.9	0.8	1.1	0.9	1.1	1.1	1.2	1.9	0.9
1996	1.0	0.8	1.2	1.0	1.0	1.2	2.0	1.8	1.0
1997	1.0	0.9	1.1	1.1	1.1	1.2	2.3	1.4	1.0
1998	1.0	1.0	1.2	1.4	1.1	1.2	2.1	3.5	1.1
1999	1.0	0.8	1.0	1.4	1.0	1.1	1.4	2.1	1.0
<b>Total</b>									
<b>1995</b>	<b>1.3</b>	<b>1.3</b>	<b>1.3</b>	<b>1.0</b>	<b>1.6</b>	<b>1.6</b>	<b>1.4</b>	<b>3.9</b>	<b>1.3</b>
<b>1996</b>	<b>1.6</b>	<b>1.3</b>	<b>1.5</b>	<b>1.4</b>	<b>1.4</b>	<b>1.8</b>	<b>2.1</b>	<b>4.2</b>	<b>1.5</b>
<b>1997</b>	<b>1.4</b>	<b>1.4</b>	<b>1.4</b>	<b>1.5</b>	<b>1.5</b>	<b>1.8</b>	<b>2.5</b>	<b>2.8</b>	<b>1.5</b>
<b>1998</b>	<b>1.8</b>	<b>1.5</b>	<b>1.7</b>	<b>1.7</b>	<b>1.7</b>	<b>1.9</b>	<b>2.4</b>	<b>5.4</b>	<b>1.7</b>
<b>1999</b>	<b>1.7</b>	<b>1.1</b>	<b>1.5</b>	<b>1.8</b>	<b>1.6</b>	<b>1.7</b>	<b>1.7</b>	<b>4.6</b>	<b>1.5</b>

<sup>a</sup> At June. <sup>b</sup> If multi-purposes services were included, the ratio would increase by 0.2 in 1996, 0.3 in 1997, 0.5 in 1998 and 0.6 in 1999.

Source: Department of Health and Aged Care.

Table 11A.11 Permanent and respite residents of nursing homes, hostels and CCPs by locality (per 1000 people aged 70 years and over)<sup>a, b</sup>

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Capital city</i>									
Nursing homes									
1995	64.8	44.1	53.2	50.2	55.9	54.3	36.6	52.5	54.3
1996	62.9	43.4	52.7	49.7	54.4	53.2	35.0	57.5	53.1
1997	60.2	42.4	51.0	48.3	53.7	51.6	33.4	55.5	51.4
1998	59.3	41.6	49.2	45.9	52.0	51.0	36.3	51.4	50.2
1999	57.9	41.0	47.3	44.8	51.5	51.3	35.1	51.5	49.2
Hostels									
1995	32.1	33.8	44.1	42.1	41.3	36.2	45.5	48.6	36.5
1996	32.4	34.5	46.3	42.5	40.9	36.0	47.3	45.8	37.0
1997	31.7	35.5	45.3	43.7	41.9	37.4	50.7	39.9	37.3
1998	30.9	36.1	44.0	43.5	40.4	37.1	47.3	35.9	36.8
1999	30.5	36.0	43.3	43.8	40.2	40.3	46.2	34.5	36.6
CCPs									
1995	2.1	1.8	0.7	1.2	2.3	1.2	1.8	4.5	1.8
1996	3.4	3.0	1.7	2.1	3.3	2.8	3.1	0.6	2.9
1997	4.7	3.8	2.8	3.3	4.9	4.4	5.4	4.0	4.1
1998	6.7	5.8	4.1	5.3	6.4	7.3	9.5	10.7	6.0
1999	8.4	7.6	6.3	7.3	8.3	8.7	15.2	12.7	7.9
<b>Total</b>									
<b>1995</b>	<b>99.1</b>	<b>79.7</b>	<b>98.1</b>	<b>93.5</b>	<b>99.6</b>	<b>91.6</b>	<b>83.9</b>	<b>105.6</b>	<b>92.6</b>
<b>1996</b>	<b>98.7</b>	<b>80.9</b>	<b>100.8</b>	<b>94.3</b>	<b>98.6</b>	<b>91.9</b>	<b>85.4</b>	<b>103.9</b>	<b>93.1</b>
<b>1997</b>	<b>96.7</b>	<b>81.7</b>	<b>99.2</b>	<b>95.3</b>	<b>100.4</b>	<b>93.5</b>	<b>89.6</b>	<b>99.4</b>	<b>92.8</b>
<b>1998</b>	<b>96.9</b>	<b>83.4</b>	<b>97.3</b>	<b>94.7</b>	<b>98.8</b>	<b>95.4</b>	<b>93.1</b>	<b>98.0</b>	<b>93.0</b>
<b>1999</b>	<b>96.8</b>	<b>84.6</b>	<b>96.8</b>	<b>95.9</b>	<b>100.1</b>	<b>100.3</b>	<b>96.5</b>	<b>98.7</b>	<b>93.7</b>

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Table 11A.11 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Other major urban areas</i>									
Nursing homes									
1995	47.1	52.1	42.3	—	—	—	—	—	46.3
1996	43.8	50.2	40.7	—	—	—	—	—	43.6
1997	41.9	48.0	39.5	—	—	—	—	—	41.8
1998	41.6	46.4	38.4	—	—	—	—	—	41.2
1999	40.7	44.7	37.9	—	—	—	—	—	40.3
Hostels									
1995	35.0	32.5	42.1	—	—	—	—	—	36.8
1996	35.2	35.1	42.1	—	—	—	—	—	37.3
1997	34.7	35.1	42.9	—	—	—	—	—	37.2
1998	34.0	35.3	42.7	—	—	—	—	—	36.8
1999	33.9	36.6	43.1	—	—	—	—	—	37.0
CCPs									
1995	0.5	1.3	0.7	—	—	—	—	—	0.7
1996	1.2	1.2	2.0	—	—	—	—	—	1.4
1997	2.6	5.2	3.3	—	—	—	—	—	3.1
1998	5.0	6.8	6.6	—	—	—	—	—	5.7
1999	7.6	12.5	9.9	—	—	—	—	—	8.8
<b>Total</b>									
<b>1995</b>	<b>82.7</b>	<b>85.9</b>	<b>85.0</b>	—	—	—	—	—	<b>83.7</b>
<b>1996</b>	<b>80.2</b>	<b>86.5</b>	<b>84.8</b>	—	—	—	—	—	<b>82.3</b>
<b>1997</b>	<b>79.1</b>	<b>88.2</b>	<b>85.6</b>	—	—	—	—	—	<b>82.1</b>
<b>1998</b>	<b>80.5</b>	<b>88.5</b>	<b>87.8</b>	—	—	—	—	—	<b>83.7</b>
<b>1999</b>	<b>82.2</b>	<b>93.8</b>	<b>90.9</b>	—	—	—	—	—	<b>86.2</b>
<i>Rural areas</i>									
Nursing homes									
1995	40.8	43.8	44.2	29.1	26.7	50.8	—	—	41.1
1996	38.9	41.0	42.3	29.2	26.9	48.8	—	—	39.2
1997	37.4	39.4	41.8	28.8	26.0	48.0	—	—	38.0
1998	36.3	37.8	41.1	28.7	25.9	47.3	—	—	37.1
1999	35.7	37.0	39.5	28.2	25.5	47.9	—	—	36.3
Hostels									
1995	39.9	43.1	47.7	39.2	42.1	31.4	—	—	42.1
1996	39.1	42.2	48.5	41.5	43.4	31.9	—	—	42.0
1997	38.9	42.4	48.3	39.1	40.8	33.7	—	—	41.7
1998	38.4	42.6	47.6	38.2	40.7	33.2	—	—	41.4
1999	37.7	41.8	48.3	38.3	41.7	29.7	—	—	41.0
CCPs									
1995	0.6	0.4	1.9	1.7	0.5	3.1	—	—	1.0
1996	1.9	1.2	3.0	4.0	2.3	4.4	—	—	2.3
1997	3.0	2.0	4.5	5.3	2.7	6.1	—	—	3.3
1998	4.6	3.6	7.0	5.7	5.7	9.5	—	—	5.3
1999	6.6	5.8	8.9	8.1	6.5	11.1	—	—	7.2

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Table 11A.11 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<b>Total</b>									
1995	81.3	87.3	93.7	69.9	69.2	85.3	–	–	84.1
1996	80.0	84.3	93.8	74.7	72.6	85.2	–	–	83.5
1997	79.3	83.7	94.6	73.2	69.5	87.8	–	–	83.1
1998	79.3	84.0	95.7	72.7	72.3	90.1	–	–	83.7
1999	80.0	84.6	96.7	74.5	73.7	88.8	–	–	84.5
<i>Remote areas</i>									
<i>Nursing homes</i>									
1995	9.2	47.6	32.4	37.1	–	44.1	–	80.0	29.2
1996	14.6	41.5	33.4	36.3	–	41.0	–	78.6	32.3
1997	13.0	37.5	32.3	35.4	–	43.3	–	72.0	30.8
1998	11.5	15.3	29.9	33.4	–	37.9	–	72.3	28.0
1999	14.9	7.5	27.9	31.0	–	37.3	–	71.0	26.6
<i>Hostels</i>									
1995	29.5	41.0	45.5	40.6	12.5	26.4	–	31.4	37.4
1996	47.7	37.3	47.5	40.1	11.2	20.5	–	34.8	41.9
1997	46.6	35.1	45.2	35.9	11.0	15.7	–	42.8	40.0
1998	51.8	4.6	45.1	40.2	10.5	26.5	–	43.5	40.5
1999	49.2	5.2	43.5	38.6	11.0	37.3	–	45.0	39.3
<i>CCPs</i>									
1995	–	7.5	8.7	6.8	–	–	–	–	5.0
1996	–	8.3	12.0	11.5	–	–	–	16.7	9.1
1997	3.8	6.4	14.5	14.7	–	–	–	24.6	11.9
1998	6.5	7.7	17.0	18.9	7.0	–	–	53.1	16.8
1999	6.1	7.5	21.1	21.9	10.3	–	–	83.1	21.2
<b>Total</b>									
1995	38.8	96.1	86.6	84.5	12.5	70.5	–	111.4	71.6
1996	62.3	87.1	92.9	87.9	11.2	61.5	–	130.1	83.4
1997	63.3	78.9	92.0	85.9	11.0	59.1	–	139.4	82.8
1998	69.8	27.6	92.0	92.4	17.5	64.4	–	168.9	85.3
1999	70.1	20.2	92.5	91.5	21.3	74.6	–	199.1	87.1

<sup>a</sup> At June. <sup>b</sup> If multi-purposes services were included, the rural ratio would increase by 0.8 in 1997, 1.08 in 1998 and 1.21 in 1999; the remote ratio would increase by 8.3 in 1997, 15.3 in 1998 and 15.9 in 1999. – Nil or rounded to zero.

Source: Department of Health and Aged Care.

Table 11A.12 Aged care recipients from a non-English speaking background (per 1000 people aged 70 years and over)<sup>a, b, c</sup>

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Residents from non-English speaking backgrounds per 1000 people aged 70 and over</i>									
<i>Nursing homes</i>									
1995	3.8	4.3	2.3	4.4	4.9	1.0	4.5	3.6	3.7
1996	4.4	4.9	2.4	4.9	5.2	1.4	4.3	3.9	4.2
1997	4.9	5.4	2.5	5.4	5.3	1.4	3.9	3.4	4.6
1998	5.7	5.9	2.5	5.6	5.7	1.7	5.0	5.4	5.1
1999	6.1	6.4	2.7	5.7	6.0	2.0	5.8	3.8	5.4

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Table 11A.12 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Hostels									
1995	2.8	3.7	2.5	4.0	2.7	0.9	4.9	3.0	3.0
1996	2.7	4.1	2.5	4.1	2.6	0.9	5.2	4.1	3.1
1997	2.8	4.3	2.4	4.2	2.6	1.1	6.6	2.9	3.2
1998	2.6	4.4	2.0	4.2	2.7	1.1	5.5	3.0	3.1
1999	2.7	4.5	2.1	4.5	2.9	1.1	5.7	4.0	3.2
CCPs									
1995	0.3	0.5	0.1	0.2	0.3	0.2	0.1	–	0.3
1996	0.6	0.9	0.2	0.5	0.4	0.8	0.8	–	0.6
1997	0.7	1.1	0.3	0.9	0.7	1.0	1.0	1.0	0.8
1998	1.2	1.5	0.5	1.3	1.2	1.2	1.7	–	1.1
1999	1.6	1.8	1.0	1.8	1.7	1.5	2.0	0.5	1.5
<b>Total</b>									
<b>1995</b>	<b>7.0</b>	<b>8.4</b>	<b>4.9</b>	<b>8.5</b>	<b>8.0</b>	<b>2.2</b>	<b>9.5</b>	<b>6.6</b>	<b>7.1</b>
<b>1996</b>	<b>7.7</b>	<b>9.9</b>	<b>5.1</b>	<b>9.5</b>	<b>8.1</b>	<b>3.1</b>	<b>10.2</b>	<b>8.0</b>	<b>7.9</b>
<b>1997</b>	<b>8.5</b>	<b>10.8</b>	<b>5.2</b>	<b>10.6</b>	<b>8.6</b>	<b>3.5</b>	<b>11.5</b>	<b>7.3</b>	<b>8.6</b>
<b>1998</b>	<b>9.4</b>	<b>11.8</b>	<b>5.1</b>	<b>11.0</b>	<b>9.6</b>	<b>3.9</b>	<b>12.1</b>	<b>8.4</b>	<b>9.3</b>
<b>1999</b>	<b>10.4</b>	<b>12.7</b>	<b>5.8</b>	<b>11.9</b>	<b>10.5</b>	<b>4.5</b>	<b>13.5</b>	<b>8.3</b>	<b>10.2</b>
<i>Residents from non-English speaking backgrounds per 1000 people aged 70 and over from non-English speaking backgrounds</i>									
Nursing homes									
1995	27.3	23.5	28.6	27.2	35.1	18.6	21.8	22.3	26.8
1996	30.7	26.2	27.8	29.1	35.2	24.5	20.5	25.1	28.9
1997	32.6	27.9	27.4	31.3	34.2	23.3	17.7	22.3	30.2
1998	35.6	29.0	26.9	30.8	34.7	26.9	22.1	35.1	31.7
1999	36.5	29.5	26.9	30.2	34.5	29.7	24.4	23.4	32.2
Hostels									
1995	20.2	20.6	30.5	24.9	19.5	16.2	23.8	19.0	21.7
1996	18.9	22.1	28.6	24.5	17.4	15.2	24.4	26.4	21.4
1997	18.6	22.0	26.6	24.2	16.5	18.8	30.1	18.6	21.0
1998	16.4	21.4	21.5	23.1	16.6	17.1	24.5	19.3	19.3
1999	16.4	21.1	21.3	23.8	16.8	16.4	23.9	25.1	19.3
CCPs									
1995	2.5	2.5	1.1	1.0	2.3	4.1	0.7	–	2.2
1996	3.8	4.8	2.4	3.1	2.4	14.2	3.6	–	3.9
1997	5.0	5.4	3.2	5.4	4.7	16.8	4.6	6.4	5.1
1998	7.3	7.2	5.6	7.1	7.4	18.6	7.4	–	7.2
1999	9.3	8.2	10.1	9.3	9.6	22.2	8.3	3.3	9.2
<b>Total</b>									
<b>1995</b>	<b>50.0</b>	<b>46.6</b>	<b>60.2</b>	<b>53.1</b>	<b>56.9</b>	<b>38.8</b>	<b>46.3</b>	<b>41.3</b>	<b>50.7</b>
<b>1996</b>	<b>53.4</b>	<b>53.0</b>	<b>58.9</b>	<b>56.7</b>	<b>55.0</b>	<b>53.9</b>	<b>48.4</b>	<b>51.5</b>	<b>54.2</b>
<b>1997</b>	<b>56.1</b>	<b>55.3</b>	<b>57.2</b>	<b>60.9</b>	<b>55.5</b>	<b>58.9</b>	<b>52.4</b>	<b>47.3</b>	<b>56.3</b>
<b>1998</b>	<b>59.2</b>	<b>57.6</b>	<b>54.0</b>	<b>61.0</b>	<b>58.7</b>	<b>62.6</b>	<b>54.0</b>	<b>54.4</b>	<b>58.2</b>
<b>1999</b>	<b>62.2</b>	<b>58.8</b>	<b>58.3</b>	<b>63.3</b>	<b>60.9</b>	<b>68.3</b>	<b>56.6</b>	<b>51.8</b>	<b>60.6</b>

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Table 11A.12 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Residents from non-English speaking backgrounds as a proportion of all residents (per cent)</i>									
Nursing homes									
1995	6.8	9.6	4.9	9.6	10.1	2.0	12.2	5.9	7.6
1996	8.3	11.4	5.2	10.7	10.9	2.8	12.4	6.3	8.8
1997	9.6	13.0	5.5	12.3	11.4	2.8	11.6	5.9	9.9
1998	11.2	14.6	5.8	13.2	12.5	3.5	13.7	9.6	11.2
1999	12.4	15.9	6.4	13.9	13.3	4.0	16.6	6.7	12.2
Hostels									
1995	8.1	10.3	5.5	9.6	6.6	2.7	10.7	8.0	8.0
1996	7.9	11.3	5.3	9.7	6.2	2.6	10.9	10.9	8.1
1997	8.2	11.5	5.2	9.9	6.2	3.2	13.0	7.5	8.3
1998	7.8	11.6	4.5	9.9	6.7	3.1	11.7	8.1	8.1
1999	8.3	12.1	4.7	10.5	7.2	3.2	12.3	11.0	8.6
CCPs									
1995	23.0	31.8	6.2	10.4	17.9	10.2	7.7	–	20.1
1996	20.5	36.3	8.0	18.3	11.7	22.2	24.2	–	21.0
1997	18.9	31.3	7.3	22.4	17.0	19.0	18.7	7.8	19.7
1998	19.7	28.1	8.7	21.3	19.3	13.7	17.4	–	19.3
1999	20.1	24.2	12.1	21.6	20.9	14.6	13.0	1.3	19.3
<b>Total</b>									
<b>1995</b>	<b>7.6</b>	<b>10.3</b>	<b>5.2</b>	<b>9.6</b>	<b>8.7</b>	<b>2.5</b>	<b>11.3</b>	<b>6.5</b>	<b>8.0</b>
<b>1996</b>	<b>8.5</b>	<b>12.1</b>	<b>5.3</b>	<b>10.5</b>	<b>8.8</b>	<b>3.5</b>	<b>12.0</b>	<b>7.5</b>	<b>8.9</b>
<b>1997</b>	<b>9.5</b>	<b>13.1</b>	<b>5.4</b>	<b>11.6</b>	<b>9.3</b>	<b>3.9</b>	<b>12.8</b>	<b>6.6</b>	<b>9.7</b>
<b>1998</b>	<b>10.5</b>	<b>14.1</b>	<b>5.4</b>	<b>12.2</b>	<b>10.4</b>	<b>4.3</b>	<b>13.1</b>	<b>6.9</b>	<b>10.4</b>
<b>1999</b>	<b>11.6</b>	<b>14.9</b>	<b>6.1</b>	<b>13.0</b>	<b>11.3</b>	<b>4.8</b>	<b>14.0</b>	<b>6.2</b>	<b>11.3</b>

<sup>a</sup> At June. <sup>b</sup> Unknown responses have been distributed *pro rata*. <sup>c</sup> Population: Estimated Resident Population for 1996-98; ABS Population Projection Series 3 for 1999. <sup>d</sup> Data for 1998 have been revised. – Nil or rounded to zero.

Source: Department of Health and Aged Care.

Table 11A.13 Residents of nursing homes, hostels and CCPs from a non-English speaking background, by locality (per 1000 NESB people aged 70 years and over)<sup>a, b, c, d</sup>

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Capital city</i>									
Nursing homes									
1995	28.8	24.2	23.1	28.6	36.6	16.2	21.8	19.2	27.4
1996	32.7	26.7	23.9	30.8	36.7	22.3	20.5	22.7	29.9
1997	34.8	28.5	26.2	33.0	35.8	22.1	17.7	23.9	31.5
1998	38.1	29.7	26.5	32.4	36.5	23.1	22.1	34.6	33.2
1999	39.3	30.1	28.1	31.7	36.3	26.9	24.4	25.0	33.9

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Table 11A.13 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<b>Hostels</b>									
1995	21.0	21.0	31.8	25.1	19.6	16.3	23.8	19.8	22.0
1996	19.7	22.4	28.8	24.2	17.2	14.0	24.4	25.0	21.5
1997	19.4	22.4	26.1	24.7	16.7	16.9	30.1	14.4	21.3
1998	16.7	22.0	20.3	23.3	16.5	14.4	24.5	16.3	19.6
1999	16.6	21.4	20.3	24.3	16.8	15.2	23.9	15.4	19.4
<b>CCPs</b>									
1995	2.9	2.7	1.6	0.8	2.5	–	0.7	–	2.4
1996	3.9	5.1	2.6	2.9	2.5	10.7	3.6	–	4.0
1997	5.2	6.0	3.5	5.3	5.1	12.0	4.6	7.5	5.4
1998	7.8	7.8	5.2	7.2	7.5	15.6	7.4	–	7.6
1999	9.7	8.7	10.0	9.7	9.6	22.2	8.3	3.9	9.4
<b>Total</b>									
<b>1995</b>	<b>52.7</b>	<b>47.8</b>	<b>56.4</b>	<b>54.5</b>	<b>58.7</b>	<b>32.4</b>	<b>46.3</b>	<b>39.0</b>	<b>51.8</b>
<b>1996</b>	<b>56.3</b>	<b>54.2</b>	<b>55.4</b>	<b>58.0</b>	<b>56.4</b>	<b>47.0</b>	<b>48.4</b>	<b>47.7</b>	<b>55.4</b>
<b>1997</b>	<b>59.5</b>	<b>56.9</b>	<b>55.7</b>	<b>63.1</b>	<b>57.5</b>	<b>51.0</b>	<b>52.4</b>	<b>45.8</b>	<b>58.3</b>
<b>1998</b>	<b>62.6</b>	<b>59.5</b>	<b>52.1</b>	<b>62.9</b>	<b>60.5</b>	<b>53.1</b>	<b>54.0</b>	<b>50.9</b>	<b>60.4</b>
<b>1999</b>	<b>65.6</b>	<b>60.2</b>	<b>58.4</b>	<b>65.7</b>	<b>62.7</b>	<b>64.3</b>	<b>56.6</b>	<b>44.3</b>	<b>62.7</b>
<i>Other major urban areas</i>									
<b>Nursing homes</b>									
1995	19.6	16.7	31.4	–	–	–	–	–	22.0
1996	20.9	20.3	29.7	–	–	–	–	–	23.0
1997	22.6	22.3	23.8	–	–	–	–	–	22.8
1998	25.9	23.1	25.8	–	–	–	–	–	25.3
1999	25.5	24.9	24.5	–	–	–	–	–	25.1
<b>Hostels</b>									
1995	15.3	23.7	20.3	–	–	–	–	–	18.2
1996	14.2	26.6	21.8	–	–	–	–	–	18.5
1997	13.9	26.4	21.5	–	–	–	–	–	18.2
1998	13.3	21.5	17.5	–	–	–	–	–	15.9
1999	14.2	19.9	17.2	–	–	–	–	–	16.0
<b>CCPs</b>									
1995	0.7	2.8	0.7	–	–	–	–	–	1.1
1996	3.2	1.0	3.1	–	–	–	–	–	2.7
1997	3.3	1.2	5.5	–	–	–	–	–	3.5
1998	4.6	0.6	10.6	–	–	–	–	–	5.4
1999	8.4	4.2	14.2	–	–	–	–	–	9.1
<b>Total</b>									
<b>1995</b>	<b>35.6</b>	<b>43.2</b>	<b>52.3</b>	–	–	–	–	–	<b>41.3</b>
<b>1996</b>	<b>38.4</b>	<b>47.8</b>	<b>54.5</b>	–	–	–	–	–	<b>44.3</b>
<b>1997</b>	<b>39.8</b>	<b>50.0</b>	<b>50.8</b>	–	–	–	–	–	<b>44.5</b>
<b>1998</b>	<b>43.8</b>	<b>45.2</b>	<b>53.9</b>	–	–	–	–	–	<b>46.6</b>
<b>1999</b>	<b>48.1</b>	<b>48.9</b>	<b>55.8</b>	–	–	–	–	–	<b>50.2</b>

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Table 11A.13 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Rural areas</i>									
Nursing homes									
1995	22.8	20.1	36.3	17.3	22.7	21.1	–	–	24.8
1996	23.1	23.7	32.9	16.5	22.8	26.9	–	–	25.3
1997	23.6	24.2	30.9	19.9	21.8	25.5	–	–	25.2
1998	24.9	25.2	27.4	18.7	20.6	32.9	–	–	25.0
1999	25.0	26.0	25.6	19.4	20.0	34.4	–	–	24.9
Hostels									
1995	18.1	15.5	34.7	22.6	19.2	16.3	–	–	21.9
1996	17.0	18.0	32.2	25.2	20.1	17.1	–	–	22.0
1997	18.0	16.3	30.1	18.6	16.3	21.7	–	–	20.6
1998	17.0	16.4	25.4	21.1	17.8	21.3	–	–	19.5
1999	17.7	18.9	25.8	19.4	18.1	18.5	–	–	20.3
CCPs									
1995	0.6	1.0	0.2	2.3	–	9.7	–	–	1.1
1996	4.2	2.7	1.5	4.9	–	19.4	–	–	3.5
1997	4.3	2.1	1.4	6.5	–	23.8	–	–	3.6
1998	5.8	3.9	3.7	6.4	5.0	23.1	–	–	5.4
1999	7.5	5.9	8.2	6.2	6.8	22.7	–	–	7.6
<b>Total</b>									
<b>1995</b>	<b>41.5</b>	<b>36.6</b>	<b>71.3</b>	<b>42.2</b>	<b>41.8</b>	<b>47.2</b>	–	–	<b>47.7</b>
<b>1996</b>	<b>44.4</b>	<b>44.5</b>	<b>66.7</b>	<b>46.5</b>	<b>42.9</b>	<b>63.4</b>	–	–	<b>50.7</b>
<b>1997</b>	<b>45.9</b>	<b>42.6</b>	<b>62.4</b>	<b>45.0</b>	<b>38.1</b>	<b>71.0</b>	–	–	<b>49.3</b>
<b>1998</b>	<b>47.7</b>	<b>45.5</b>	<b>56.5</b>	<b>46.1</b>	<b>43.4</b>	<b>77.3</b>	–	–	<b>49.9</b>
<b>1999</b>	<b>50.2</b>	<b>50.8</b>	<b>59.6</b>	<b>45.1</b>	<b>45.0</b>	<b>75.6</b>	–	–	<b>52.7</b>
<i>Remote areas</i>									
Nursing homes									
1995	–	47.8	47.7	14.6	–	66.8	–	49.0	27.6
1996	3.6	34.5	45.5	14.1	–	58.8	–	49.2	26.1
1997	3.0	56.0	38.3	10.8	–	–	–	16.4	20.7
1998	5.0	–	38.1	20.6	–	–	–	49.5	22.4
1999	4.2	21.8	32.0	17.3	–	–	–	16.6	18.2
Hostels									
1995	–	18.5	20.9	31.6	–	–	–	19.1	18.2
1996	4.2	19.9	29.1	34.7	–	–	–	39.0	23.3
1997	–	21.6	32.9	29.4	–	–	–	56.1	22.8
1998	7.5	20.2	30.5	28.4	–	–	–	49.5	22.4
1999	6.3	21.8	20.9	24.8	–	–	–	115.9	19.2
CCPs									
1995	–	–	2.4	4.6	12.7	–	–	–	3.0
1996	–	–	2.0	3.1	32.9	–	–	–	3.8
1997	–	–	–	2.9	37.9	–	–	–	3.4
1998	–	–	–	5.2	40.4	–	–	–	4.1
1999	–	–	4.2	7.4	49.9	–	–	–	7.0

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Table 11A.13 (Continued)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<b>Total</b>									
1995	–	66.3	71.0	50.9	12.7	66.8	–	68.1	48.7
1996	7.8	54.4	76.5	52.0	32.9	58.8	–	88.2	53.2
1997	3.0	77.6	71.2	43.1	37.9	–	–	72.6	46.8
1998	12.5	20.2	68.5	54.1	40.4	–	–	99.0	48.8
1999	10.5	43.7	57.1	49.5	49.9	–	–	132.4	44.4

<sup>a</sup> At June. <sup>b</sup> Unknown responses were distributed *pro rata*. <sup>c</sup> The 1996 population was taken from the Census, while the 1995, 1997 and 1998 populations were estimated. The 1999 population is from *ABS Population Projections, Series 3*. <sup>d</sup> Data for 1998 have been revised. – Nil or rounded to zero.

Source: Department of Health and Aged Care.

Table 11A.14 Indigenous aged care recipients (per 1000 Indigenous people aged 50 and 70 years and over)<sup>a, b, c, d</sup>

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Residents from Aboriginal and Torres Strait Islander backgrounds</i>									
<i>per 1000 Aboriginal and Torres Strait Islander people aged 70 and over</i>									
Nursing homes									
1995	0.4	0.2	0.8	1.1	0.4	0.3	0.2	26.9	0.5
1996	0.4	0.2	0.7	1.1	0.3	0.4	0.2	30.0	0.5
1997	0.4	0.2	0.8	1.0	0.4	0.3	0.1	32.0	0.5
1998	0.3	0.1	0.6	1.0	0.4	0.2	0.2	30.0	0.4
1999	0.2	0.1	0.5	1.0	0.4	0.2	0.1	28.7	0.4
Hostels									
1995	0.2	0.2	1.1	1.3	0.5	–	1.2	17.4	0.5
1996	0.2	0.1	1.1	1.3	0.5	–	0.9	21.8	0.5
1997	0.5	0.2	1.2	1.3	0.4	–	0.5	22.3	0.6
1998	0.2	0.1	0.6	0.6	0.3	–	0.3	18.0	0.3
1999	0.1	0.1	0.7	0.6	0.3	–	0.2	16.0	0.3
CCPs									
1995	–	–	0.1	0.2	–	0.2	–	2.3	0.1
1996	0.1	–	0.2	0.4	–	0.1	–	7.8	0.1
1997	0.2	–	0.2	0.6	0.1	0.2	–	10.5	0.2
1998	0.2	–	0.2	0.7	0.2	0.7	0.1	18.5	0.3
1999	0.2	–	0.3	0.8	0.2	0.6	–	22.1	0.3
<b>Total</b>									
1995	0.7	0.4	2.0	2.6	0.9	0.5	1.3	46.6	1.1
1996	0.6	0.3	2.0	2.8	0.8	0.5	1.1	59.6	1.1
1997	1.0	0.4	2.2	2.9	1.0	0.5	0.6	64.8	1.3
1998	0.6	0.2	1.4	2.3	0.9	0.9	0.6	66.6	1.0
1999	0.6	0.2	1.5	2.4	0.8	0.8	0.3	66.8	1.0

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Table 11A.14 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Residents from Aboriginal and Torres Strait Islander backgrounds</i>									
<i>per 1000 Aboriginal and Torres Strait Islander people aged 50 and over</i>									
Nursing homes									
1995	23.8	37.8	22.0	27.9	31.8	10.3	19.8	18.4	24.1
1996	18.8	27.4	20.8	26.4	24.1	12.2	17.1	20.8	21.3
1997	20.0	35.3	21.5	25.2	28.8	9.2	8.1	22.8	22.6
1998	14.1	22.5	16.5	24.8	29.6	6.7	27.2	21.7	18.5
1999	12.4	14.4	14.7	24.2	26.8	5.6	11.0	20.7	16.5
Hostels									
1995	12.3	30.6	31.9	33.0	35.7	–	139.5	11.9	23.0
1996	12.1	25.6	29.9	31.7	34.2	–	101.3	15.1	22.1
1997	24.9	34.8	33.3	31.9	31.4	–	55.1	15.9	27.1
1998	8.8	14.7	18.0	14.2	22.8	–	34.0	13.0	13.5
1999	7.3	13.1	18.1	14.5	21.2	–	16.6	11.5	12.7
CCPs									
1995	1.5	–	3.6	4.2	–	5.7	–	1.5	2.4
1996	3.0	0.9	4.3	9.8	2.1	3.4	–	5.4	4.5
1997	8.6	2.2	5.9	15.1	10.5	8.0	–	7.4	8.3
1998	10.1	4.3	5.7	18.0	14.4	22.3	6.8	13.4	10.8
1999	10.0	6.4	8.4	21.2	13.0	19.5	–	16.0	12.2
<b>Total</b>									
<b>1995</b>	<b>37.6</b>	<b>68.5</b>	<b>57.5</b>	<b>65.1</b>	<b>67.5</b>	<b>16.0</b>	<b>159.2</b>	<b>31.8</b>	<b>49.4</b>
<b>1996</b>	<b>33.9</b>	<b>54.0</b>	<b>55.1</b>	<b>67.9</b>	<b>60.4</b>	<b>15.6</b>	<b>118.5</b>	<b>41.3</b>	<b>47.9</b>
<b>1997</b>	<b>53.4</b>	<b>72.3</b>	<b>60.7</b>	<b>72.2</b>	<b>70.7</b>	<b>17.2</b>	<b>63.2</b>	<b>46.1</b>	<b>57.9</b>
<b>1998</b>	<b>33.0</b>	<b>41.5</b>	<b>40.2</b>	<b>57.0</b>	<b>66.8</b>	<b>28.9</b>	<b>68.0</b>	<b>48.1</b>	<b>42.9</b>
<b>1999</b>	<b>29.8</b>	<b>33.9</b>	<b>41.2</b>	<b>59.8</b>	<b>61.0</b>	<b>25.1</b>	<b>27.6</b>	<b>48.2</b>	<b>41.4</b>
<i>Residents from Aboriginal and Torres Strait Islander backgrounds</i>									
<i>as a proportion of all residents (per cent)</i>									
Nursing homes									
1995	0.8	0.5	1.6	2.5	0.9	0.6	0.4	44.3	1.1
1996	0.7	0.4	1.6	2.4	0.7	0.7	0.4	48.4	1.0
1997	0.7	0.5	1.7	2.3	0.8	0.6	0.2	54.8	1.1
1998	0.5	0.3	1.3	2.4	0.9	0.4	0.7	53.1	0.9
1999	0.5	0.2	1.3	2.3	0.8	0.4	0.3	51.2	0.9
Hostels									
1995	0.7	0.5	2.5	3.2	1.2	–	2.5	46.1	1.4
1996	0.7	0.4	2.3	3.1	1.1	–	1.9	58.2	1.3
1997	1.4	0.5	2.6	3.0	1.0	–	1.0	58.4	1.6
1998	0.5	0.2	1.4	1.3	0.8	–	0.6	49.3	0.8
1999	0.4	0.2	1.4	1.3	0.7	–	0.4	43.8	0.8

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Table 11A.14 (Continued)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
CCPs									
1995	1.9	–	9.1	11.3	–	7.2	–	100.0	3.6
1996	2.1	0.2	6.1	14.0	0.9	2.7	–	100.0	3.8
1997	5.2	0.4	5.6	14.5	5.0	12.4	–	83.3	5.8
1998	2.2	0.5	3.2	12.0	1.3	3.2	0.6	63.1	3.4
1999	2.5	0.5	3.6	10.3	2.3	6.3	–	53.2	3.5
<b>Total</b>									
<b>1995</b>	<b>0.8</b>	<b>0.5</b>	<b>2.1</b>	<b>3.0</b>	<b>1.0</b>	<b>0.5</b>	<b>1.6</b>	<b>46.2</b>	<b>1.3</b>
<b>1996</b>	<b>0.7</b>	<b>0.4</b>	<b>2.1</b>	<b>3.1</b>	<b>0.9</b>	<b>0.5</b>	<b>1.3</b>	<b>55.7</b>	<b>1.2</b>
<b>1997</b>	<b>1.1</b>	<b>0.5</b>	<b>2.3</b>	<b>3.2</b>	<b>1.0</b>	<b>0.6</b>	<b>0.6</b>	<b>59.2</b>	<b>1.5</b>
<b>1998</b>	<b>0.7</b>	<b>0.3</b>	<b>1.5</b>	<b>2.5</b>	<b>1.0</b>	<b>1.0</b>	<b>0.7</b>	<b>55.0</b>	<b>1.1</b>
<b>1999</b>	<b>0.6</b>	<b>0.2</b>	<b>1.6</b>	<b>2.6</b>	<b>0.9</b>	<b>0.9</b>	<b>0.3</b>	<b>49.8</b>	<b>1.1</b>

<sup>a</sup> At June. <sup>b</sup> Unknown responses were distributed *pro rata*. <sup>c</sup> Includes flexibly funded and pilot ATSI projects (27 places in 1996, 246 places in 1997, 302 places in 1998 and 314 places in 1999). <sup>d</sup> The 1996 population was taken from the Census, while the 1995, 1997 and 1998 populations were estimated. The 1999 population figure is from the *ABS Population Projections, Series 3*. – Nil or rounded to zero.

Source: Department of Health and Aged Care.

Table 11A.15 Proportion of residential places used by special need groups, 1999 (per cent)

Proportion of:	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Nursing home and hostel residents from an Aboriginal and Torres Strait Islander background	0.5	0.2	1.4	1.8	0.8	0.2	0.4	48.3	0.8
People from an Aboriginal and Torres Strait Islander background (aged 50 years and over) in the target population of residential aged care facilities <sup>a</sup>	1.9	0.6	3.5	3.8	1.4	3.1	1.1	64.2	2.3
Nursing home and hostel residents from a non-English speaking background	10.8	14.1	5.5	12.2	10.4	3.6	14.1	8.4	10.5
People from a non-English speaking background (aged 70 years and over) in the target population of residential aged care facilities	16.7	21.5	10.0	18.9	17.3	6.6	23.8	16.1	16.9

<sup>a</sup> The target population is Indigenous people aged 50–69 years plus all people aged 70 years and over.

Source: Department of Health and Aged Care.

**Table 11A.16 Proportion of new residents classified as concessional or assisted residents, 1998-99 (per cent)<sup>a, b</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Nursing homes	55.8	55.9	55.1	60.5	56.7	57.7	59.9	69.4	56.3
Hostels	45.0	44.2	47.1	52.5	46.9	47.0	50.6	78.6	46.3
<b>All residents</b>	<b>51.2</b>	<b>49.5</b>	<b>51.1</b>	<b>56.3</b>	<b>52.3</b>	<b>53.0</b>	<b>55.3</b>	<b>72.7</b>	<b>51.5</b>

<sup>a</sup> Only new residents entering residential care post-October 1997 are eligible for either a concession or assistance. <sup>b</sup> Concessional residents are those, on entry to care, who were in receipt of an income support payment, who had not owned a home in the last two years, or whose home was occupied by a spouse or carer, and who had assets of less than \$23 000. For married residents, half the couple's combined assets are counted. Assets include interest free loans. Assisted residents have asset levels between \$23 000 and \$37 000.

Source: Department of Health and Aged Care.

**Table 11A.17 Residents of nursing homes, hostels and CCPs from Aboriginal and Torres Strait Islander backgrounds, by locality (per 1000 Aboriginal and Torres Strait Islander people aged 50 years and over)<sup>a, b, c, d</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Capital city</i>									
Nursing homes									
1995	47.4	46.1	45.7	67.4	80.1	23.4	19.8	75.9	51.2
1996	35.8	33.0	35.6	60.5	54.7	31.1	17.1	84.1	40.7
1997	30.4	57.7	41.3	51.4	44.1	21.0	8.1	79.2	40.4
1998	24.8	34.0	24.5	31.5	41.5	18.0	27.2	36.3	28.7
1999	20.3	22.0	20.2	29.4	32.4	14.5	11.0	34.4	23.2
Hostels									
1995	22.2	44.2	31.2	85.6	48.2	–	139.5	77.4	38.1
1996	18.9	30.7	27.3	75.1	53.4	–	101.3	61.4	32.5
1997	19.4	50.2	44.6	80.0	42.4	–	55.1	54.7	37.2
1998	9.9	19.9	17.0	16.8	21.9	–	34.0	21.2	15.1
1999	7.2	18.7	18.1	13.6	20.1	–	16.6	19.5	13.2
CCPs									
1995	2.1	–	5.2	1.5	–	–	–	21.7	2.9
1996	2.2	–	4.1	21.1	–	–	–	–	3.7
1997	2.9	–	6.1	29.4	–	–	–	–	5.2
1998	2.8	–	4.3	18.3	5.8	46.3	6.8	7.6	7.1
1999	2.7	0.8	5.2	15.8	5.6	43.5	–	6.0	6.7
<b>Total</b>									
<b>1995</b>	<b>71.7</b>	<b>90.3</b>	<b>82.1</b>	<b>154.5</b>	<b>128.3</b>	<b>23.4</b>	<b>159.2</b>	<b>175.0</b>	<b>92.2</b>
<b>1996</b>	<b>56.8</b>	<b>63.7</b>	<b>66.9</b>	<b>156.7</b>	<b>108.1</b>	<b>31.1</b>	<b>118.5</b>	<b>145.5</b>	<b>77.0</b>
<b>1997</b>	<b>52.7</b>	<b>107.9</b>	<b>92.1</b>	<b>160.8</b>	<b>86.5</b>	<b>21.0</b>	<b>63.2</b>	<b>133.9</b>	<b>82.8</b>
<b>1998</b>	<b>37.4</b>	<b>53.9</b>	<b>45.7</b>	<b>66.6</b>	<b>69.1</b>	<b>64.3</b>	<b>68.0</b>	<b>65.1</b>	<b>50.8</b>
<b>1999</b>	<b>30.2</b>	<b>41.5</b>	<b>43.5</b>	<b>58.9</b>	<b>58.0</b>	<b>58.0</b>	<b>27.6</b>	<b>59.9</b>	<b>43.1</b>

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Table 11A.17 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Other major urban areas</i>									
Nursing homes									
1995	11.8	29.7	20.8	—	—	—	—	—	17.2
1996	9.8	28.3	15.6	—	—	—	—	—	13.6
1997	9.4	19.2	9.7	—	—	—	—	—	10.0
1998	4.9	29.0	15.9	—	—	—	—	—	9.7
1999	6.3	14.3	25.8	—	—	—	—	—	13.7
Hostels									
1995	13.0	—	22.6	—	—	—	—	—	17.2
1996	21.4	—	22.6	—	—	—	—	—	20.9
1997	20.3	—	24.2	—	—	—	—	—	21.3
1998	7.3	—	10.6	—	—	—	—	—	8.3
1999	7.9	—	23.2	—	—	—	—	—	13.3
CCPs									
1995	—	—	—	—	—	—	—	—	—
1996	—	—	—	—	—	—	—	—	—
1997	11.8	—	—	—	—	—	—	—	5.3
1998	17.0	—	1.3	—	—	—	—	—	10.7
1999	23.5	—	8.0	—	—	—	—	—	17.0
<b>Total</b>									
<b>1995</b>	<b>24.8</b>	<b>29.7</b>	<b>43.4</b>	—	—	—	—	—	<b>34.4</b>
<b>1996</b>	<b>31.1</b>	<b>28.3</b>	<b>38.2</b>	—	—	—	—	—	<b>34.5</b>
<b>1997</b>	<b>41.5</b>	<b>19.2</b>	<b>33.9</b>	—	—	—	—	—	<b>36.6</b>
<b>1998</b>	<b>29.2</b>	<b>29.0</b>	<b>27.9</b>	—	—	—	—	—	<b>28.7</b>
<b>1999</b>	<b>37.7</b>	<b>14.3</b>	<b>57.0</b>	—	—	—	—	—	<b>44.0</b>
<i>Rural areas</i>									
Nursing homes									
1995	13.7	31.0	21.0	34.3	14.6	5.7	—	—	17.6
1996	12.1	22.0	20.0	27.0	18.0	5.3	—	—	15.7
1997	18.1	12.1	24.1	12.3	42.6	5.0	—	—	19.3
1998	10.9	9.1	13.2	10.4	20.0	2.2	—	—	11.2
1999	10.4	6.0	10.0	12.8	23.3	2.0	—	—	10.1
Hostels									
1995	5.0	19.9	35.4	22.6	64.5	—	—	—	19.0
1996	5.9	24.3	32.9	14.0	53.5	—	—	—	18.0
1997	28.3	22.8	37.8	25.2	50.1	—	—	—	29.4
1998	6.5	10.1	15.4	6.5	22.7	—	—	—	9.9
1999	6.1	8.0	15.0	6.4	20.7	—	—	—	9.3
CCPs									
1995	1.8	—	6.3	2.7	—	8.5	—	—	3.4
1996	4.9	2.2	8.3	18.2	6.9	5.1	—	—	6.4
1997	10.9	5.3	9.5	34.5	28.5	12.1	—	—	12.0
1998	10.5	10.1	7.6	20.9	22.7	13.1	—	—	11.1
1999	11.0	13.9	11.6	24.3	19.4	10.2	—	—	12.6
<b>Total</b>									
<b>1995</b>	<b>20.5</b>	<b>50.9</b>	<b>62.6</b>	<b>59.7</b>	<b>79.0</b>	<b>14.2</b>	—	—	<b>40.1</b>

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Table 11A.17 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<b>1996</b>	<b>22.9</b>	<b>48.5</b>	<b>61.2</b>	<b>59.2</b>	<b>78.5</b>	<b>10.4</b>	–	–	<b>40.1</b>
<b>1997</b>	<b>57.3</b>	<b>40.2</b>	<b>71.4</b>	<b>71.9</b>	<b>121.1</b>	<b>17.1</b>	–	–	<b>60.7</b>
<b>1998</b>	<b>27.8</b>	<b>29.4</b>	<b>36.2</b>	<b>37.8</b>	<b>65.4</b>	<b>15.3</b>	–	–	<b>32.2</b>
<b>1999</b>	<b>27.4</b>	<b>27.9</b>	<b>36.6</b>	<b>43.5</b>	<b>63.4</b>	<b>12.3</b>	–	–	<b>32.0</b>
<i>Remote areas</i>									
Nursing homes									
1995	3.7	–	10.8	18.4	–	–	–	14.2	12.9
1996	2.4	–	15.9	18.8	–	–	–	16.2	14.8
1997	5.2	–	13.1	21.0	2.8	–	–	18.7	16.0
1998	2.9	–	12.2	25.4	22.6	–	–	20.1	17.8
1999	1.9	–	14.4	24.6	21.9	–	–	19.2	17.7
Hostels									
1995	11.2	–	32.5	22.7	–	–	–	6.8	17.4
1996	7.4	–	31.3	24.4	–	–	–	11.8	18.9
1997	32.8	–	26.2	22.2	5.5	–	–	13.1	19.7
1998	13.4	–	19.4	14.9	24.8	–	–	12.2	15.3
1999	13.0	–	20.3	16.8	24.0	–	–	10.6	15.5
CCPs									
1995	–	–	1.5	5.0	–	–	–	–	1.8
1996	–	–	2.1	6.2	–	–	–	5.9	4.3
1997	13.8	–	4.3	9.5	5.5	–	–	8.1	7.9
1998	17.2	–	4.4	17.2	17.2	–	–	14.7	12.7
1999	15.8	–	6.8	22.8	16.7	–	–	18.0	15.7
<b>Total</b>									
<b>1995</b>	<b>14.9</b>	–	<b>44.8</b>	<b>46.1</b>	–	–	–	<b>21.0</b>	<b>32.1</b>
<b>1996</b>	<b>9.8</b>	–	<b>49.3</b>	<b>49.5</b>	–	–	–	<b>33.9</b>	<b>38.1</b>
<b>1997</b>	<b>51.7</b>	–	<b>43.6</b>	<b>52.8</b>	<b>13.9</b>	–	–	<b>40.0</b>	<b>43.6</b>
<b>1998</b>	<b>33.5</b>	–	<b>36.0</b>	<b>57.5</b>	<b>64.7</b>	–	–	<b>47.0</b>	<b>45.8</b>
<b>1999</b>	<b>30.7</b>	–	<b>41.5</b>	<b>64.2</b>	<b>62.6</b>	–	–	<b>47.9</b>	<b>48.9</b>

<sup>a</sup>At June. <sup>b</sup> Unknown responses were distributed *pro rata*. <sup>c</sup> The estimates include flexibly funded and pilot Aboriginal and Torres Strait Islander projects (27 places in 1996, 246 places in 1997, 302 places in 1998 and 314 in 1999). <sup>d</sup> 1995 and 1996 *Estimated Indigenous Resident Populations, 1997-99 Experimental Aboriginal and Torres Strait Islander Population Projections Low Series*. – Nil or rounded to zero.

Source: Department of Health and Aged Care.

**Table 11A.18 Estimated level of HACC service received (per month per 1000 people aged 70 years and over)<sup>a, b, c, d, e</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home help									
1994	211	479	217	397	89	392	206	721	291
1995	205	508	241	na	90	374	237	783	292
1996	166	504	232	na	127	360	188	811	277
1997	172	514	220	na	156	310	183	767	281
1998	202	526	246	499	172	310	147	751	319
Personal care									
1994	118	46	20	137	59	89	82	133	77
1995	115	63	29	na	59	96	115	230	78
1996	116	65	32	na	70	91	93	241	81
1997	122	68	32	na	76	114	137	258	85
1998	129	84	37	253	81	91	136	283	107
Home nursing									
1994	95	149	168	157	95	163	210	0	129
1995	75	143	159	na	84	162	203	14	115
1996	71	142	145	na	67	156	189	7	108
1997	80	123	127	na	58	108	165	3	100
1998	79	90	113	169	74	105	65	0	95
Paramedical									
1994	9	17	16	16	23	8	16	32	14
1995	8	17	17	na	23	4	12	30	14
1996	8	23	16	na	23	8	7	52	15
1997	9	22	18	na	23	5	7	31	16
1998	9	28	16	13	18	6	6	11	16
Respite care									
1994	147	62	80	86	49	71	221	227	98
1995	146	48	88	na	51	85	236	417	98
1996	149	54	102	na	100	67	222	500	108
1997	164	90	107	na	174	73	272	301	133
1998	161	96	124	110	146	109	297	122	132
Centre day care									
1994	226	296	461	311	239	131	166	23	289
1995	207	326	505	na	221	122	171	81	293
1996	211	328	520	na	262	232	169	106	306
1997	224	364	523	na	241	181	100	95	318
1998	230	393	502	616	245	220	90	88	350
Home maintenance									
1994	27	38	15	44	4	36	37	26	27
1995	29	34	23	na	4	43	43	39	27
1996	24	33	26	na	29	39	51	31	28
1997	24	39	31	na	27	22	36	77	30
1998	24	35	35	41	30	23	43	124	31
<i>Other</i>									
1994	12	48	20	57	39	8	74	133	30
1995	13	33	22	na	32	8	71	140	23

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Table 11A.18 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
1996	22	22	27	na	123	30	66	70	34
1997	48	36	27	na	195	29	84	143	56
1998	41	63	36	50	205	47	91	216	63
<b>Total hours</b>									
<b>1994</b>	<b>845</b>	<b>1 135</b>	<b>997</b>	<b>1 207</b>	<b>597</b>	<b>899</b>	<b>1 011</b>	<b>1 295</b>	<b>956</b>
<b>1995</b>	<b>798</b>	<b>1 173</b>	<b>1 084</b>	<b>na</b>	<b>563</b>	<b>895</b>	<b>1 088</b>	<b>1 734</b>	<b>940</b>
<b>1996</b>	<b>767</b>	<b>1 171</b>	<b>1 099</b>	<b>na</b>	<b>802</b>	<b>983</b>	<b>985</b>	<b>1 818</b>	<b>957</b>
<b>1997</b>	<b>843</b>	<b>1 256</b>	<b>1 085</b>	<b>na</b>	<b>950</b>	<b>841</b>	<b>985</b>	<b>1 675</b>	<b>1 019</b>
<b>1998</b>	<b>875</b>	<b>1 316</b>	<b>1 110</b>	<b>1 796</b>	<b>971</b>	<b>910</b>	<b>876</b>	<b>1 594</b>	<b>1 117</b>
<i>Meals per month</i>									
Home meals									
1994	451	513	544	562	523	596	362	1 096	503
1995	443	561	549	na	525	537	345	1 355	508
1996	420	544	537	na	513	498	302	1 408	490
1997	387	526	519	na	497	446	269	1 392	465
1998	376	542	557	466	522	453	264	1 422	474
Centre meals									
1994	56	68	66	199	51	19	17	140	71
1995	55	73	74	na	50	17	18	289	62
1996	53	82	74	na	65	30	15	292	66
1997	53	73	79	na	64	30	12	257	64
1998	49	62	84	95	75	41	14	233	65
<i>People per month</i>									
Transport <sup>f</sup>									
1994	44	na	98	31	18	59	26	102	52
1995	43	na	108	na	20	53	25	115	57
1996	44	na	123	na	32	53	25	145	63
1997	46	na	138	na	36	52	35	149	69
1998	46	na	144	37	46	63	30	157	68

<sup>a</sup> Estimates based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

<sup>b</sup> Data were taken from November 1994–98, except for Victoria (where 1998 data were from May), WA (November 1993 and 1998 data), the ACT (where 1994 data were from May 1995), and the NT (where 1995 data were from May 1996). <sup>c</sup> There is some overlap between jurisdictions in the definitions of home help, personal care, home nursing and paramedical services. <sup>d</sup> The Australian total excludes WA data and population for 1995–97. <sup>e</sup> HACC services have been distributed *pro rata* according to the following proportions, to reflect services provided to people aged 70 and over: 67.6 per cent (NSW), 71.9 per cent (Victoria), 72.2 per cent (Queensland), 70.7 per cent (WA), 69 per cent (SA), 65.7 per cent (Tasmania), 54.2 per cent (the ACT), 45.4 per cent (the NT) and 69.5 per cent (Australia). <sup>f</sup> Transport data were not collected in Victoria. **na** Not available.

Source: Department of Health and Aged Care.

**Table 11A.19 Estimated level of HACC service received within capital city  
(per month per 1000 people aged 70 years and over)<sup>a, b, c, d, e</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home help									
1994	185	427	194	408	72	261	206	701	267
1995	180	461	211	na	72	271	237	692	264
1996	148	431	193	na	114	320	188	602	245
1997	145	446	201	na	139	269	183	602	252
1998	167	468	224	523	151	264	147	626	297
Personal care									
1994	113	31	24	129	62	103	82	162	74
1995	109	41	39	na	62	115	115	167	72
1996	112	52	35	na	74	114	93	191	77
1997	114	56	43	na	80	146	137	209	83
1998	124	68	50	287	81	103	136	233	110
Home nursing									
1994	83	130	141	115	107	147	210	1	113
1995	56	131	149	na	94	138	203	0	102
1996	57	126	129	na	79	94	189	0	94
1997	74	104	111	na	57	103	165	0	89
1998	77	67	109	176	78	93	65	0	88
Paramedical									
1994	9	16	21	20	21	9	16	19	15
1995	9	19	23	na	24	4	12	48	16
1996	10	25	21	na	23	12	7	65	18
1997	11	22	22	na	24	5	7	39	17
1998	11	24	23	16	17	13	6	18	17
Respite care									
1994	104	54	84	86	54	36	221	423	81
1995	105	39	93	na	55	51	236	793	78
1996	113	44	112	na	120	46	222	842	94
1997	120	81	128	na	213	43	272	502	122
1998	114	91	137	175	146	47	297	217	122
Centre day care									
1994	220	251	400	255	132	60	166	0	240
1995	196	271	449	na	129	79	171	0	242
1996	197	277	463	na	195	141	169	21	256
1997	206	322	496	na	191	132	100	41	277
1998	209	329	474	588	224	137	90	61	313
Home maintenance									
1994	21	19	5	29	4	49	37	12	18
1995	23	16	10	na	4	54	43	8	18
1996	22	17	17	na	24	48	51	9	21
1997	21	20	26	na	28	16	36	14	23
1998	19	22	27	25	29	13	43	18	23

(Continued on next page)

Table 11A.19 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Other									
1994	15	19	33	51	30	10	74	190	25
1995	16	21	36	na	32	9	71	136	23
1996	24	15	39	na	154	17	66	66	40
1997	49	34	33	na	239	43	84	115	67
1998	44	50	58	51	244	56	91	164	73
<b>Total hours</b>									
<b>1994</b>	<b>751</b>	<b>946</b>	<b>903</b>	<b>1 094</b>	<b>481</b>	<b>676</b>	<b>1 011</b>	<b>1 507</b>	<b>833</b>
<b>1995</b>	<b>695</b>	<b>998</b>	<b>1 011</b>	<b>na</b>	<b>472</b>	<b>720</b>	<b>1 088</b>	<b>1 845</b>	<b>815</b>
<b>1996</b>	<b>683</b>	<b>985</b>	<b>1 008</b>	<b>na</b>	<b>783</b>	<b>793</b>	<b>985</b>	<b>1 796</b>	<b>846</b>
<b>1997</b>	<b>739</b>	<b>1 085</b>	<b>1 060</b>	<b>na</b>	<b>973</b>	<b>757</b>	<b>985</b>	<b>1 523</b>	<b>930</b>
<b>1998</b>	<b>764</b>	<b>1 119</b>	<b>1 102</b>	<b>1 841</b>	<b>970</b>	<b>727</b>	<b>876</b>	<b>1 339</b>	<b>1 044</b>
<i>Meals per month</i>									
Home meals									
1994	416	478	592	515	448	508	362	400	470
1995	398	558	583	na	454	441	345	396	481
1996	358	543	569	na	443	397	302	399	456
1997	330	517	543	na	436	357	269	544	432
1998	306	533	561	398	444	354	264	695	429
Centre meals									
1994	56	68	60	204	34	8	17	11	71
1995	55	76	69	na	35	10	18	18	59
1996	56	81	63	na	55	15	15	81	63
1997	57	69	74	na	56	19	12	99	61
1998	53	58	95	95	66	22	14	119	64
<i>People per month</i>									
Transport <sup>f</sup>									
1994	37	na	181	27	14	46	26	112	57
1995	33	na	199	na	15	44	25	143	63
1996	35	na	231	na	27	49	25	157	73
1997	37	na	250	na	30	42	35	128	79
1998	38	na	257	32	35	46	30	107	75

<sup>a</sup> Estimates based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

<sup>b</sup> Data were taken from November 1994–98, except for Victoria (where 1998 data were from May), WA (November 1993 and 1998 data), the ACT (where 1994 data were from May 1995), and the NT (where 1995 data were from May 1996). <sup>c</sup> There is some overlap between jurisdictions in the definitions of home help, personal care, home nursing and paramedical services. <sup>d</sup> The Australian total excludes WA data and population for 1995–97. <sup>e</sup> HACC services have been distributed *pro rata* according to the following proportions, to reflect services provided to people aged 70 and over: 67.6 per cent (NSW), 71.9 per cent (Victoria), 72.2 per cent (Queensland), 70.7 per cent (WA), 69 per cent (SA), 65.7 per cent (Tasmania), 54.2 per cent (the ACT), 45.4 per cent (the NT) and 69.5 per cent (Australia). <sup>f</sup> Transport data were not collected in Victoria. **na** Not available.

Source: Department of Health and Aged Care.

Table 11A.20 **Estimated level of HACC service received within other major urban areas (per month per 1000 people aged 70 years and over)<sup>a, b, c, d, e</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home help									
1994	263	655	196	—	—	—	—	—	292
1995	258	863	186	—	—	—	—	—	310
1996	197	904	198	—	—	—	—	—	284
1997	204	722	188	—	—	—	—	—	259
1998	206	716	188	—	—	—	—	—	259
Personal care									
1994	138	204	14	—	—	—	—	—	108
1995	137	140	12	—	—	—	—	—	98
1996	137	143	19	—	—	—	—	—	100
1997	128	139	17	—	—	—	—	—	96
1998	132	158	18	—	—	—	—	—	100
Home nursing									
1994	86	200	78	—	—	—	—	—	98
1995	77	145	73	—	—	—	—	—	84
1996	69	160	65	—	—	—	—	—	79
1997	55	142	38	—	—	—	—	—	60
1998	52	138	28	—	—	—	—	—	55
Paramedical									
1994	6	15	10	—	—	—	—	—	8
1995	5	24	8	—	—	—	—	—	9
1996	5	25	10	—	—	—	—	—	9
1997	5	13	7	—	—	—	—	—	7
1998	4	14	6	—	—	—	—	—	6
Respite care									
1994	227	79	100	—	—	—	—	—	168
1995	208	38	95	—	—	—	—	—	151
1996	224	60	119	—	—	—	—	—	171
1997	228	110	85	—	—	—	—	—	172
1998	207	172	90	—	—	—	—	—	168
Centre day care									
1994	251	87	361	—	—	—	—	—	265
1995	246	152	375	—	—	—	—	—	275
1996	291	154	337	—	—	—	—	—	289
1997	292	119	289	—	—	—	—	—	271
1998	293	233	355	—	—	—	—	—	305
Home maintenance									
1994	32	52	10	—	—	—	—	—	28
1995	31	44	10	—	—	—	—	—	26
1996	23	26	9	—	—	—	—	—	19
1997	18	49	13	—	—	—	—	—	20
1998	18	37	17	—	—	—	—	—	20

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Table 11A.20 (Continued)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Other									
1994	10	47	4	–	–	–	–	–	13
1995	8	2	3	–	–	–	–	–	6
1996	22	46	3	–	–	–	–	–	19
1997	46	54	12	–	–	–	–	–	37
1998	22	181	12	–	–	–	–	–	37
<b>Total hours</b>									
<b>1994</b>	<b>1 013</b>	<b>1 339</b>	<b>774</b>	–	–	–	–	–	<b>979</b>
<b>1995</b>	<b>971</b>	<b>1 409</b>	<b>763</b>	–	–	–	–	–	<b>960</b>
<b>1996</b>	<b>967</b>	<b>1 518</b>	<b>760</b>	–	–	–	–	–	<b>970</b>
<b>1997</b>	<b>978</b>	<b>1 350</b>	<b>648</b>	–	–	–	–	–	<b>921</b>
<b>1998</b>	<b>935</b>	<b>1 648</b>	<b>714</b>	–	–	–	–	–	<b>950</b>
<i>Meals per month</i>									
Home meals									
1994	434	557	376	–	–	–	–	–	431
1995	435	507	349	–	–	–	–	–	417
1996	422	507	339	–	–	–	–	–	406
1997	353	487	326	–	–	–	–	–	360
1998	377	519	391	–	–	–	–	–	397
Centre meals									
1994	63	91	78	–	–	–	–	–	71
1995	66	79	79	–	–	–	–	–	72
1996	70	64	76	–	–	–	–	–	71
1997	61	58	55	–	–	–	–	–	59
1998	52	52	63	–	–	–	–	–	55
<i>People per month</i>									
Transport <sup>f</sup>									
1994	46	na	27	–	–	–	–	–	39
1995	50	na	35	–	–	–	–	–	45
1996	58	na	30	–	–	–	–	–	48
1997	49	na	66	–	–	–	–	–	55
1998	50	na	79	–	–	–	–	–	60

<sup>a</sup> Estimates based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

<sup>b</sup> Data were taken from November 1994–98, except for Victoria (where 1998 data were from May), WA (November 1993 and 1998 data), the ACT (where 1994 data were from May 1995), and the NT (where 1995 data were from May 1996). <sup>c</sup> There is some overlap between jurisdictions in the definitions of home help, personal care, home nursing and paramedical services. <sup>d</sup> The Australian total excludes WA data and population for 1995–97. <sup>e</sup> HACC services have been distributed *pro rata* according to the following proportions, to reflect services provided to people aged 70 and over: 67.6 per cent (NSW), 71.9 per cent (Victoria), 72.2 per cent (Queensland), 70.7 per cent (WA), 69 per cent (SA), 65.7 per cent (Tasmania), 54.2 per cent (the ACT), 45.4 per cent (NT) and 69.5 per cent (Australia). <sup>f</sup> Transport data were not collected in Victoria. **na** Not available. – Nil or rounded to zero.

Source: Department of Health and Aged Care.

**Table 11A.21 Estimated level of HACC service received within rural areas  
(per month per 1000 people aged 70 years and over)<sup>a, b, c, d, e</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home help									
1994	235	583	236	300	147	483	–	–	332
1995	226	579	268	na	148	445	–	–	336
1996	182	630	258	na	166	385	–	–	329
1997	206	656	231	na	177	338	–	–	337
1998	260	648	265	286	233	340	–	–	362
Personal care									
1994	113	61	14	158	53	79	–	–	74
1995	112	106	19	na	51	83	–	–	82
1996	111	87	27	na	55	74	–	–	78
1997	126	86	17	na	55	91	–	–	81
1998	128	113	26	110	73	83	–	–	93
Home nursing									
1994	119	188	206	301	62	173	–	–	165
1995	111	175	180	na	57	178	–	–	144
1996	100	178	179	na	35	199	–	–	140
1997	105	165	167	na	60	110	–	–	132
1998	94	136	138	107	66	114	–	–	114
Paramedical									
1994	9	22	9	4	28	7	–	–	13
1995	7	13	13	na	23	5	–	–	11
1996	6	17	14	na	23	5	–	–	12
1997	6	24	18	na	20	4	–	–	15
1998	7	39	11	1	22	1	–	–	16
Respite care									
1994	189	81	68	88	35	98	–	–	113
1995	197	72	74	na	42	110	–	–	117
1996	182	80	74	na	42	82	–	–	112
1997	219	111	84	na	57	96	–	–	137
1998	227	100	116	70	119	155	–	–	149
Centre day care									
1994	201	434	539	451	595	185	–	–	377
1995	205	483	575	na	503	154	–	–	386
1996	190	472	630	na	462	291	–	–	396
1997	213	495	623	na	363	210	–	–	398
1998	228	561	568	598	284	272	–	–	415
Home maintenance									
1994	36	83	25	83	4	24	–	–	45
1995	38	78	33	na	2	33	–	–	44
1996	27	76	36	na	44	30	–	–	44
1997	33	85	41	na	20	26	–	–	47
1998	37	67	50	79	33	29	–	–	49

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Table 11A.21 (Continued)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Other									
1994	8	122	9	73	73	7	–	–	45
1995	10	67	10	na	32	7	–	–	27
1996	18	26	17	na	32	40	–	–	22
1997	44	37	22	na	58	19	–	–	37
1998	44	78	18	32	67	40	–	–	48
<b>Total hours</b>									
<b>1994</b>	<b>909</b>	<b>1 575</b>	<b>1 105</b>	<b>1 457</b>	<b>997</b>	<b>1 056</b>	–	–	<b>1 163</b>
<b>1995</b>	<b>906</b>	<b>1 573</b>	<b>1 171</b>	<b>na</b>	<b>858</b>	<b>1 015</b>	–	–	<b>1 147</b>
<b>1996</b>	<b>817</b>	<b>1 565</b>	<b>1 234</b>	<b>na</b>	<b>857</b>	<b>1 106</b>	–	–	<b>1 132</b>
<b>1997</b>	<b>951</b>	<b>1 659</b>	<b>1 203</b>	<b>na</b>	<b>810</b>	<b>895</b>	–	–	<b>1 183</b>
<b>1998</b>	<b>1 024</b>	<b>1 742</b>	<b>1 191</b>	<b>1 283</b>	<b>898</b>	<b>1 034</b>	–	–	<b>1 246</b>
<i>Meals per month</i>									
Home meals									
1994	520	593	517	537	798	659	–	–	567
1995	521	577	546	na	772	603	–	–	566
1996	528	553	538	na	745	567	–	–	557
1997	506	558	526	na	656	510	–	–	538
1998	506	569	577	441	730	525	–	–	552
Centre meals									
1994	53	64	65	165	98	28	–	–	67
1995	49	65	71	na	76	23	–	–	59
1996	38	86	76	na	84	40	–	–	63
1997	38	84	75	na	70	34	–	–	62
1998	38	70	69	81	86	54	–	–	60
<i>People per month</i>									
Transport <sup>f</sup>									
1994	55	na	28	35	32	69	–	–	44
1995	60	na	31	na	36	60	–	–	48
1996	55	na	35	na	46	57	–	–	48
1997	60	na	36	na	49	60	–	–	51
1998	57	na	37	42	75	75	–	–	53

<sup>a</sup> Estimates based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

<sup>b</sup> Data were taken from November 1994–98, except for Victoria (where 1998 data were from May), WA (November 1993 and 1998 data), the ACT (where 1994 data were from May 1995), and the NT (where 1995 data were from May 1996). <sup>c</sup> There is some overlap between jurisdictions in the definitions of home help, personal care, home nursing and paramedical services. <sup>d</sup> The Australian total excludes WA data and population for 1995–97. <sup>e</sup> HACC services have been distributed *pro rata* according to the following proportions, to reflect services provided to people aged 70 and over: 67.6 per cent (NSW), 71.9 per cent (Victoria), 72.2 per cent (Queensland), 70.7 per cent (WA), 69 per cent (SA), 65.7 per cent (Tasmania), 54.2 per cent (the ACT), 45.4 per cent (the NT) and 69.5 per cent (Australia). <sup>f</sup> Transport data not collected in Victoria. **na** Not available.

Source: Department of Health and Aged Care.

**Table 11A.22 Estimated level of HACC service received within remote areas  
(per month per 1000 people aged 70 years and over)<sup>a, b, c, d, e</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home help									
1994	413	880	397	802	87	2012	–	876	477
1995	409	370	554	na	87	1708	–	1038	465
1996	292	522	586	na	148	1522	–	1195	470
1997	404	526	488	na	992	428	–	1093	543
1998	593	428	556	987	326	575	–	1029	665
Personal Care									
1994	254	121	63	191	29	–	–	123	135
1995	249	150	79	na	30	–	–	347	146
1996	210	68	106	na	112	–	–	342	152
1997	360	62	106	na	238	–	–	361	210
1998	389	162	76	280	253	–	–	392	230
Home Nursing									
1994	230	194	489	270	14	856	–	–	289
1995	184	173	428	na	13	862	–	32	251
1996	159	474	333	na	15	748	–	16	219
1997	165	192	305	na	28	189	–	8	211
1998	184	523	273	304	7	188	–	–	235
Paramedical									
1994	–	5	48	5	25	–	–	52	24
1995	1	–	24	na	18	–	–	15	14
1996	–	38	6	na	18	–	–	48	11
1997	–	41	12	na	44	–	–	25	13
1998	9	40	27	7	7	–	–	3	16
Respite care									
1994	441	69	89	100	–	–	–	42	172
1995	333	72	148	na	–	–	–	67	174
1996	345	83	190	na	38	–	–	204	210
1997	367	145	177	na	91	–	–	111	222
1998	479	34	203	185	561	–	–	22	271
Centre day care									
1994	789	940	855	813	356	–	–	54	726
1995	363	676	1009	na	454	–	–	189	648
1996	496	1153	856	na	458	2362	–	222	664
1997	573	1239	821	na	1116	881	–	176	742
1998	585	1816	814	1145	716	999	–	135	840
Home maintenance									
1994	60	188	66	174	2	630	–	47	79
1995	76	81	120	na	–	701	–	82	86
1996	64	98	113	na	34	384	–	60	83
1997	83	76	75	na	43	122	–	167	83
1998	64	53	66	152	13	132	–	277	93

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Table 11A.22 (Continued)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Other									
1994	–	–	21	94	16	–	–	90	28
1995	1	73	46	na	40	–	–	171	40
1996	18	1 045	82	na	32	–	–	88	107
1997	78	207	59	na	163	–	–	199	91
1998	38	191	50	120	389	–	–	316	109
<b>Total hours</b>									
<b>1994</b>	<b>2 188</b>	<b>2 396</b>	<b>2 027</b>	<b>2 448</b>	<b>530</b>	<b>3498</b>	–	<b>1 284</b>	<b>1 930</b>
<b>1995</b>	<b>1 615</b>	<b>1 595</b>	<b>2 408</b>	<b>na</b>	<b>643</b>	<b>3271</b>	–	<b>1 941</b>	<b>1 824</b>
<b>1996</b>	<b>1 585</b>	<b>3 480</b>	<b>2 270</b>	<b>na</b>	<b>854</b>	<b>5016</b>	–	<b>2 177</b>	<b>1 916</b>
<b>1997</b>	<b>2 029</b>	<b>2 489</b>	<b>2 044</b>	<b>na</b>	<b>2 715</b>	<b>1620</b>	–	<b>2 139</b>	<b>2 115</b>
<b>1998</b>	<b>2 341</b>	<b>3 247</b>	<b>2 065</b>	<b>3 179</b>	<b>2 271</b>	<b>1894</b>	–	<b>2 175</b>	<b>2 457</b>
<i>Meals per month</i>									
Home meals									
1994	781	747	909	1 963	346	1 499	–	2 103	1 021
1995	982	472	964	na	408	1 614	–	2 716	977
1996	970	343	969	na	482	1 848	–	2 809	989
1997	977	211	961	na	1 273	548	–	2 640	1 061
1998	917	571	1 017	1 665	1 310	501	–	2 563	1 219
Centre meals									
1994	67	95	109	300	166	–	–	316	143
1995	118	53	151	na	295	–	–	655	189
1996	91	399	170	na	220	338	–	584	194
1997	81	342	272	na	514	421	–	490	251
1998	111	351	200	146	412	108	–	413	201
<i>People per month</i>									
Transport <sup>f</sup>									
1994	74	na	65	92	26	–	–	109	69
1995	91	na	77	na	37	–	–	104	77
1996	81	na	79	na	43	85	–	159	80
1997	89	na	106	na	106	32	–	199	107
1998	102	na	120	99	114	29	–	245	116

<sup>a</sup> Estimates based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

<sup>b</sup> Data were taken from November 1994–98, except for Victoria (where 1998 data were from May), WA (November 1993 and 1998 data), the ACT (where 1994 data were from May 1995), and the NT (where 1995 data were from May 1996). <sup>c</sup> There is some overlap between jurisdictions in the definitions of home help, personal care, home nursing and paramedical services. <sup>d</sup> The Australian total excludes WA data and population for 1995–97. <sup>e</sup> HACC services have been distributed *pro rata* according to the following proportions, to reflect services provided to people aged 70 and over: 67.6 per cent (NSW), 71.9 per cent (Victoria), 72.2 per cent (Queensland), 70.7 per cent (WA), 69 per cent (SA), 65.7 per cent (Tasmania), 54.2 per cent (the ACT), 45.4 per cent (the NT) and 69.5 per cent (Australia). <sup>f</sup> Transport data were not collected in Victoria. **na** Not available.

Source: Department of Health and Aged Care.

**Table 11A.23 Level of HACC service received by people with a profound, severe or moderate handicap (per month per 1000 people with a profound, severe or moderate handicap)<sup>a, b, c, d</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home help									
1994	318	704	247	456	130	502	239	561	396
1995	315	765	273	na	135	490	283	633	411
1996	257	766	266	na	194	479	230	673	393
1997	270	789	256	na	243	418	233	644	404
1998	318	813	285	590	270	422	188	616	451
Personal care									
1994	178	67	23	157	87	114	95	103	108
1995	176	94	33	na	89	126	137	186	113
1996	181	99	37	na	107	121	114	200	118
1997	191	104	37	na	118	154	174	217	126
1998	203	129	43	299	127	123	174	232	154
Home nursing									
1994	143	218	191	180	139	209	244	–	176
1995	115	216	181	na	125	212	243	11	161
1996	111	217	167	na	103	207	232	6	154
1997	126	188	148	na	90	145	210	3	145
1998	125	139	132	199	116	144	83	–	135
Paramedical									
1994	13	25	18	19	33	10	18	25	19
1995	12	26	19	na	35	6	15	24	19
1996	13	34	18	na	35	11	9	43	22
1997	13	34	20	na	36	6	9	26	22
1998	14	43	19	15	28	8	8	9	23
Respite care									
1994	221	91	92	99	71	91	256	177	136
1995	223	73	100	na	76	111	282	337	141
1996	231	82	117	na	153	89	273	415	157
1997	257	139	124	na	270	98	346	253	194
1998	253	148	145	184	228	148	379	100	196
Centre day care									
1994	341	435	524	357	351	168	192	18	392
1995	317	490	573	na	331	160	205	65	411
1996	328	499	597	na	400	309	207	88	434
1997	351	559	608	na	375	244	127	80	455
1998	362	607	584	728	383	300	115	72	494
Home maintenance									
1994	40	56	17	51	6	46	43	20	37
1995	44	51	26	na	6	57	52	32	39
1996	37	51	30	na	44	51	63	25	41
1997	38	60	36	na	41	30	46	65	44
1998	38	54	41	49	47	31	55	102	45

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Table 11A.23 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<b>Other</b>									
1994	19	70	22	66	57	11	86	103	41
1995	20	49	25	na	48	11	85	113	33
1996	34	34	31	na	188	40	81	58	49
1997	75	55	31	na	302	39	107	120	82
1998	64	97	42	60	322	64	116	177	91
<b>Total hours</b>									
<b>1994</b>	<b>1273</b>	<b>1668</b>	<b>1134</b>	<b>1384</b>	<b>874</b>	<b>1151</b>	<b>1174</b>	<b>1007</b>	<b>1305</b>
<b>1995</b>	<b>1223</b>	<b>1765</b>	<b>1230</b>	<b>na</b>	<b>844</b>	<b>1172</b>	<b>1302</b>	<b>1401</b>	<b>1327</b>
<b>1996</b>	<b>1192</b>	<b>1783</b>	<b>1263</b>	<b>na</b>	<b>1225</b>	<b>1308</b>	<b>1208</b>	<b>1510</b>	<b>1369</b>
<b>1997</b>	<b>1320</b>	<b>1929</b>	<b>1262</b>	<b>na</b>	<b>1475</b>	<b>1135</b>	<b>1251</b>	<b>1407</b>	<b>1471</b>
<b>1998</b>	<b>1378</b>	<b>2031</b>	<b>1290</b>	<b>2125</b>	<b>1522</b>	<b>1240</b>	<b>1119</b>	<b>1309</b>	<b>1589</b>
<i>Meals per month</i>									
Home meals									
1994	680	754	618	645	767	763	421	852	689
1995	679	844	623	na	786	703	413	1,094	719
1996	652	828	617	na	784	664	371	1,170	701
1997	605	808	603	na	772	601	341	1,169	672
1998	592	837	647	551	818	617	337	1,167	676
Centre meals									
1994	85	100	75	228	75	25	20	109	97
1995	85	110	84	na	75	23	22	233	88
1996	83	125	85	na	100	40	18	243	94
1997	83	113	92	na	99	40	15	216	92
1998	78	95	98	112	117	56	18	191	92
<i>People per month</i>									
Transport <sup>e</sup>									
1994	66	na	112	35	27	76	31	79	69
1995	66	na	123	na	30	69	30	93	78
1996	69	na	141	na	49	71	31	121	87
1997	71	na	161	na	55	71	44	125	96
1998	72	na	167	44	71	85	38	129	94

<sup>a</sup> Estimates based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

<sup>b</sup> Data were taken from November 1994–98, except for Victoria (where 1998 data were from May), WA (November 1993 and 1998 data), the ACT (where 1994 data were from May 1995), and the NT (where 1995 data were from May 1996). <sup>c</sup> There is some overlap between jurisdictions in the definitions of home help, personal care, home nursing and paramedical services. <sup>d</sup> The Australian total excludes WA data and population for 1995–97. <sup>e</sup> Transport data were not collected in Victoria. **na** Not available.

Source: Department of Health and Aged Care.

**Table 11A.24 Level of HACC service received within capital cities by people with a profound, severe or moderate handicap (per month per 1000 people with a profound, severe or moderate handicap)<sup>a, b, c, d</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home help									
1994	272	612	222	486	108	345	239	576	363
1995	268	671	237	na	111	364	283	584	368
1996	222	633	219	na	178	438	230	521	345
1997	216	660	231	na	221	372	233	545	357
1998	248	695	257	635	244	367	188	567	415
Personal care									
1994	166	44	27	154	93	136	95	134	102
1995	162	59	44	na	95	154	137	141	103
1996	167	76	39	na	115	156	114	166	111
1997	171	83	49	na	127	202	174	189	121
1998	185	101	57	349	130	143	174	211	157
Home nursing									
1994	122	187	161	137	160	194	244	0	154
1995	83	190	168	na	144	185	243	0	142
1996	85	185	146	na	123	128	232	0	134
1997	110	155	127	na	91	142	210	0	127
1998	115	100	125	214	125	129	83	0	124
Paramedical									
1994	14	23	24	24	32	12	18	16	21
1995	14	27	25	na	36	6	15	41	22
1996	15	36	23	na	36	17	9	56	25
1997	16	33	25	na	38	7	9	36	25
1998	16	36	27	20	27	19	8	17	24
Respite care									
1994	154	77	96	102	81	47	256	348	112
1995	155	57	105	na	84	68	282	670	113
1996	169	64	127	na	187	63	273	729	136
1997	179	119	147	na	337	60	346	455	178
1998	169	134	158	213	237	66	379	197	173
Centre day care									
1994	324	359	456	304	198	80	192	0	327
1995	291	395	504	na	198	107	205	0	338
1996	295	407	526	na	304	193	207	18	361
1997	307	476	570	na	302	183	127	37	391
1998	311	489	543	714	362	191	115	55	436
Home maintenance									
1994	31	27	6	35	6	65	43	10	25
1995	35	23	12	na	7	72	52	7	25
1996	33	25	19	na	37	66	63	8	30
1997	31	30	30	na	45	22	46	13	32
1998	29	33	31	30	47	18	55	17	33

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Table 11A.24 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<b>Other</b>									
1994	23	27	38	61	45	13	86	156	35
1995	24	30	41	na	48	12	85	115	33
1996	35	22	44	na	239	23	81	57	58
1997	74	50	38	na	379	59	107	104	97
1998	66	74	67	62	395	78	116	149	103
<b>Total hours</b>									
<b>1994</b>	<b>1 105</b>	<b>1 356</b>	<b>1 030</b>	<b>1 304</b>	<b>722</b>	<b>893</b>	<b>1 174</b>	<b>1 240</b>	<b>1 140</b>
<b>1995</b>	<b>1 032</b>	<b>1 453</b>	<b>1 136</b>	<b>na</b>	<b>723</b>	<b>968</b>	<b>1 302</b>	<b>1 559</b>	<b>1 146</b>
<b>1996</b>	<b>1 021</b>	<b>1 448</b>	<b>1 144</b>	<b>na</b>	<b>1 220</b>	<b>1 084</b>	<b>1 208</b>	<b>1 555</b>	<b>1 201</b>
<b>1997</b>	<b>1 104</b>	<b>1 606</b>	<b>1 218</b>	<b>na</b>	<b>1 540</b>	<b>1 045</b>	<b>1 251</b>	<b>1 379</b>	<b>1 327</b>
<b>1998</b>	<b>1 139</b>	<b>1 662</b>	<b>1 265</b>	<b>2 236</b>	<b>1 567</b>	<b>1 010</b>	<b>1 119</b>	<b>1 213</b>	<b>1 464</b>
<b>Meals per month</b>									
<b>Home meals</b>									
1994	611	685	675	614	673	670	421	329	642
1995	592	812	655	na	696	593	413	334	674
1996	534	798	646	na	690	543	371	345	644
1997	492	766	623	na	690	493	341	492	614
1998	456	791	643	483	718	493	337	630	600
<b>Centre meals</b>									
1994	82	97	68	243	52	10	20	9	96
1995	81	111	78	na	54	14	22	15	83
1996	84	119	72	na	86	20	18	70	89
1997	85	102	85	na	89	26	15	90	87
1998	79	86	109	116	106	30	18	108	90
<b>People per month</b>									
<b>Transport<sup>e</sup></b>									
1994	55	na	206	32	21	61	31	92	76
1995	49	na	224	na	23	59	30	121	85
1996	53	na	262	na	43	67	31	136	100
1997	55	na	287	na	48	58	44	116	108
1998	57	na	295	39	57	64	38	97	101

<sup>a</sup> Estimates based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

<sup>b</sup> Data were taken from November 1994–98, except for Victoria (where 1998 data were from May), WA (November 1993 and 1998 data), the ACT (where 1994 data were from May 1995), and the NT (where 1995 data were from May 1996). <sup>c</sup> There is some overlap between jurisdictions in the definitions of home help, personal care, home nursing and paramedical services. <sup>d</sup> The Australian total excludes WA data and population for 1995–97. <sup>e</sup> Transport data were not collected in Victoria. **na** Not available.

Source: Department of Health and Aged Care.

**Table 11A.25 Level of HACC service received within other major urban areas by people with a profound, severe or moderate handicap (per month per 1000 people with a profound, severe or moderate handicap)<sup>a, b, c, d</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home help									
1994	378	1 066	246	—	—	—	—	—	406
1995	383	1 434	235	—	—	—	—	—	441
1996	299	1 532	252	—	—	—	—	—	408
1997	344	1 243	240	—	—	—	—	—	398
1998	352	1 247	238	—	—	—	—	—	400
Personal care									
1994	199	331	18	—	—	—	—	—	152
1995	204	233	15	—	—	—	—	—	142
1996	208	242	24	—	—	—	—	—	147
1997	215	240	22	—	—	—	—	—	150
1998	225	275	22	—	—	—	—	—	158
Home nursing									
1994	124	326	98	—	—	—	—	—	136
1995	115	240	92	—	—	—	—	—	120
1996	104	272	83	—	—	—	—	—	114
1997	93	244	49	—	—	—	—	—	93
1998	89	240	36	—	—	—	—	—	85
Paramedical									
1994	8	24	13	—	—	—	—	—	11
1995	8	40	10	—	—	—	—	—	12
1996	8	42	12	—	—	—	—	—	13
1997	9	23	9	—	—	—	—	—	10
1998	8	24	8	—	—	—	—	—	9
Respite care									
1994	326	129	125	—	—	—	—	—	237
1995	309	64	120	—	—	—	—	—	219
1996	340	102	152	—	—	—	—	—	250
1997	385	190	109	—	—	—	—	—	269
1998	354	299	113	—	—	—	—	—	263
Centre day care									
1994	360	141	453	—	—	—	—	—	369
1995	364	253	474	—	—	—	—	—	390
1996	442	261	429	—	—	—	—	—	419
1997	492	204	370	—	—	—	—	—	420
1998	501	405	449	—	—	—	—	—	473
Home maintenance									
1994	46	85	12	—	—	—	—	—	39
1995	46	73	13	—	—	—	—	—	37
1996	35	44	11	—	—	—	—	—	28
1997	31	85	17	—	—	—	—	—	31
1998	31	64	21	—	—	—	—	—	31

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Table 11A.25 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Other</i>									
1994	14	77	5	–	–	–	–	–	18
1995	12	4	4	–	–	–	–	–	9
1996	33	77	4	–	–	–	–	–	27
1997	78	93	15	–	–	–	–	–	58
1998	37	315	15	–	–	–	–	–	57
<b>Total hours</b>									
<b>1994</b>	<b>1 455</b>	<b>2 178</b>	<b>971</b>	–	–	–	–	–	<b>1 367</b>
<b>1995</b>	<b>1 440</b>	<b>2 341</b>	<b>963</b>	–	–	–	–	–	<b>1 370</b>
<b>1996</b>	<b>1 468</b>	<b>2 573</b>	<b>967</b>	–	–	–	–	–	<b>1 407</b>
<b>1997</b>	<b>1 647</b>	<b>2 323</b>	<b>830</b>	–	–	–	–	–	<b>1 428</b>
<b>1998</b>	<b>1 597</b>	<b>2 871</b>	<b>903</b>	–	–	–	–	–	<b>1 476</b>
<i>Meals per month</i>									
<i>Home meals</i>									
1994	624	906	472	–	–	–	–	–	602
1995	645	842	440	–	–	–	–	–	595
1996	640	859	431	–	–	–	–	–	590
1997	595	838	417	–	–	–	–	–	557
1998	643	903	494	–	–	–	–	–	616
<i>Centre meals</i>									
1994	90	148	98	–	–	–	–	–	99
1995	98	132	99	–	–	–	–	–	102
1996	106	109	97	–	–	–	–	–	103
1997	103	100	71	–	–	–	–	–	91
1998	88	91	80	–	–	–	–	–	86
<i>People per month</i>									
<i>Transport<sup>e</sup></i>									
1994	66	na	33	–	–	–	–	–	48
1995	75	na	44	–	–	–	–	–	57
1996	88	na	38	–	–	–	–	–	62
1997	83	na	84	–	–	–	–	–	75
1998	86	na	100	–	–	–	–	–	82

<sup>a</sup> Estimates based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

<sup>b</sup> Data were taken from November 1994–98, except for Victoria (where 1998 data were from May), WA (November 1993 and 1998 data), the ACT (where 1994 data were from May 1995), and the NT (where 1995 data were from May 1996). <sup>c</sup> There is some overlap between jurisdictions in the definitions of home help, personal care, home nursing and paramedical services. <sup>d</sup> The Australian total excludes WA data and population for 1995–97. <sup>e</sup> Transport data were not collected in Victoria. **na** Not available.

Source: Department of Health and Aged Care.

**Table 11A.26 Level of HACC service received within rural areas by people with a profound, severe or moderate handicap (per month per 1000 people with a profound, severe or moderate handicap)<sup>a, b, c, d</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home help									
1994	384	903	272	394	195	609	–	–	467
1995	378	939	311	na	201	576	–	–	487
1996	313	1 035	303	na	232	505	–	–	483
1997	347	1 094	274	na	266	449	–	–	498
1998	447	1 091	315	367	335	457	–	–	535
Personal care									
1994	185	94	16	207	70	99	–	–	107
1995	188	171	22	na	70	107	–	–	120
1996	191	144	32	na	76	98	–	–	117
1997	213	144	20	na	84	121	–	–	123
1998	219	190	31	141	106	111	–	–	140
Home nursing									
1994	194	290	237	395	82	217	–	–	231
1995	186	283	209	na	78	230	–	–	209
1996	172	292	210	na	48	262	–	–	206
1997	177	276	199	na	90	146	–	–	196
1998	161	229	164	137	95	153	–	–	169
Paramedical									
1994	14	34	11	5	37	9	–	–	18
1995	11	21	15	na	31	6	–	–	16
1996	10	28	17	na	32	7	–	–	18
1997	10	39	21	na	30	6	–	–	21
1998	12	65	13	1	32	1	–	–	24
Respite care									
1994	309	126	78	116	46	123	–	–	161
1995	330	117	86	na	57	143	–	–	173
1996	312	131	87	na	58	108	–	–	169
1997	369	186	99	na	86	127	–	–	206
1998	390	168	137	90	172	208	–	–	223
Centre day care									
1994	328	673	621	592	786	233	–	–	528
1995	343	782	669	na	685	199	–	–	557
1996	326	776	740	na	645	382	–	–	580
1997	359	825	739	na	546	278	–	–	586
1998	391	944	674	766	409	366	–	–	611
Home maintenance									
1994	59	129	29	109	6	30	–	–	63
1995	63	127	38	na	3	43	–	–	64
1996	47	124	42	na	61	40	–	–	64
1997	56	141	48	na	31	35	–	–	69
1998	64	112	59	101	47	39	–	–	72

(Continued on next page)

Table 11A.26 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<b>Other</b>									
1994	13	190	10	97	96	9	–	–	62
1995	17	109	12	na	43	10	–	–	39
1996	31	42	19	na	44	52	–	–	33
1997	74	62	26	na	88	25	–	–	55
1998	76	132	22	41	97	54	–	–	71
<b>Total hours</b>									
<b>1994</b>	<b>1 486</b>	<b>2 440</b>	<b>1 274</b>	<b>1 914</b>	<b>1 318</b>	<b>1 329</b>	–	–	<b>1 638</b>
<b>1995</b>	<b>1 517</b>	<b>2 549</b>	<b>1 362</b>	<b>na</b>	<b>1 169</b>	<b>1 313</b>	–	–	<b>1 665</b>
<b>1996</b>	<b>1 402</b>	<b>2 572</b>	<b>1 450</b>	<b>na</b>	<b>1 197</b>	<b>1 453</b>	–	–	<b>1 670</b>
<b>1997</b>	<b>1 604</b>	<b>2 767</b>	<b>1 427</b>	<b>na</b>	<b>1 220</b>	<b>1 187</b>	–	–	<b>1 755</b>
<b>1998</b>	<b>1 759</b>	<b>2 932</b>	<b>1 414</b>	<b>1 644</b>	<b>1 293</b>	<b>1 388</b>	–	–	<b>1 845</b>
<i>Meals per month</i>									
Home meals									
1994	851	919	597	705	1 054	830	–	–	803
1995	872	935	635	na	1 051	780	–	–	827
1996	906	909	632	na	1 040	745	–	–	827
1997	854	930	624	na	988	676	–	–	803
1998	870	958	685	565	1 050	704	–	–	821
Centre meals									
1994	87	99	75	217	130	35	–	–	94
1995	82	105	83	na	103	29	–	–	86
1996	65	141	89	na	117	52	–	–	93
1997	64	141	89	na	106	45	–	–	91
1998	65	118	82	104	124	73	–	–	89
<i>People per month</i>									
Transport <sup>e</sup>									
1994	90	na	32	46	43	87	–	–	48
1995	100	na	36	na	49	77	–	–	52
1996	95	na	41	na	64	74	–	–	53
1997	102	na	43	na	74	80	–	–	57
1998	98	na	44	53	108	101	–	–	60

<sup>a</sup> Estimates based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

<sup>b</sup> Data were taken from November 1994–98, except for Victoria (where 1998 data were from May), WA (November 1993 and 1998 data), the ACT (where 1994 data were from May 1995), and the NT (where 1995 data were from May 1996). <sup>c</sup> There is some overlap between jurisdictions in the definitions of home help, personal care, home nursing and paramedical services. <sup>d</sup> The Australian total excludes WA data and population for 1995–97. <sup>e</sup> Transport data were not collected in Victoria. **na** Not available.

Source: Department of Health and Aged Care.

**Table 11A.27 Level of HACC service received within remote areas by people with a profound, severe or moderate handicap (per month per 1000 people with a profound, severe, moderate handicap)<sup>a, b, c, d</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home help									
1994	610	1 301	286	319	169	1 038	–	646	401
1995	624	585	414	na	185	817	–	800	503
1996	465	823	455	na	326	807	–	961	532
1997	599	833	393	na	908	586	–	875	558
1998	902	671	460	670	440	805	–	792	627
Personal care									
1994	376	179	45	76	57	–	–	91	112
1995	380	238	59	na	64	–	–	268	161
1996	334	107	82	na	247	–	–	275	173
1997	535	98	86	na	217	–	–	289	217
1998	592	255	63	190	341	–	–	301	220
Home nursing									
1994	340	286	352	107	27	441	–	–	229
1995	281	273	320	na	27	412	–	25	251
1996	253	748	258	na	32	397	–	13	226
1997	244	304	246	na	25	259	–	6	199
1998	279	821	226	206	9	263	–	–	211
Paramedical									
1994	–	8	34	2	49	–	–	38	20
1995	2	–	18	na	38	–	–	11	14
1996	–	60	5	na	40	–	–	39	13
1997	–	65	10	na	41	–	–	20	13
1998	13	63	22	4	9	–	–	2	14
Respite care									
1994	651	101	64	40	–	–	–	31	141
1995	508	113	111	na	–	–	–	51	179
1996	549	131	148	na	84	–	–	164	228
1997	544	230	143	na	84	–	–	89	217
1998	728	53	168	126	758	–	–	17	248
Centre day care									
1994	1 166	1 389	616	324	695	–	–	40	580
1995	554	1 069	755	na	959	–	–	146	650
1996	789	1 819	665	na	1 011	1 252	–	179	697
1997	851	1 962	662	na	1 022	1 207	–	141	709
1998	889	2 850	674	777	968	1 398	–	104	758
Home maintenance									
1994	89	277	47	69	4	325	–	35	64
1995	116	127	89	na	–	335	–	64	89
1996	101	155	88	na	75	203	–	48	88
1997	123	120	60	na	39	167	–	133	85
1998	97	83	55	103	17	185	–	214	91

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Table 11A.27 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<b>Other</b>									
1994	–	–	15	38	32	–	–	66	24
1995	1	115	34	na	85	–	–	131	46
1996	29	1 648	63	na	71	–	–	71	113
1997	116	328	48	na	149	–	–	159	95
1998	58	300	41	81	526	–	–	243	107
<b>Total hours</b>									
<b>1994</b>	<b>3 231</b>	<b>3 541</b>	<b>1 459</b>	<b>976</b>	<b>1 033</b>	<b>1 804</b>	–	<b>946</b>	<b>1 571</b>
<b>1995</b>	<b>2 465</b>	<b>2 520</b>	<b>1 800</b>	<b>na</b>	<b>1 358</b>	<b>1 563</b>	–	<b>1 495</b>	<b>1 892</b>
<b>1996</b>	<b>2 520</b>	<b>5 491</b>	<b>1 763</b>	<b>na</b>	<b>1 887</b>	<b>2 659</b>	–	<b>1 750</b>	<b>2 071</b>
<b>1997</b>	<b>3 012</b>	<b>3 940</b>	<b>1 648</b>	<b>na</b>	<b>2 485</b>	<b>2 219</b>	–	<b>1 712</b>	<b>2 093</b>
<b>1998</b>	<b>3 559</b>	<b>5 096</b>	<b>1 710</b>	<b>2 157</b>	<b>3 068</b>	<b>2 651</b>	–	<b>1 674</b>	<b>2 274</b>
<b>Meals per month</b>									
<b>Home meals</b>									
1994	1 154	1 104	654	782	676	773	–	1 550	863
1995	1 500	746	721	na	863	771	–	2 092	1 080
1996	1 542	541	753	na	1 064	979	–	2 259	1 140
1997	1 450	334	775	na	1 165	750	–	2 113	1 112
1998	1 394	896	842	1 130	1 769	701	–	1 972	1 167
<b>Centre meals</b>									
1994	100	141	79	120	324	–	–	233	121
1995	180	84	113	na	622	–	–	505	214
1996	145	630	132	na	485	179	–	470	224
1997	120	541	219	na	470	576	–	392	255
1998	169	551	166	99	557	152	–	318	191
<b>People per month</b>									
<b>Transport<sup>e</sup></b>									
1994	109	na	47	37	51	–	–	80	56
1995	139	na	57	na	78	–	–	80	79
1996	129	na	62	na	95	45	–	128	88
1997	133	na	85	na	97	44	–	159	107
1998	155	na	99	67	154	40	–	189	109

<sup>a</sup> Estimates based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

<sup>b</sup> Data were taken from November 1994–98, except for Victoria (where 1998 data were from May), WA (November 1993 and 1998 data), the ACT (where 1994 data were from May 1995), and the NT (where 1995 data were from May 1996). <sup>c</sup> There is some overlap between jurisdictions in the definitions of home help, personal care, home nursing and paramedical services. <sup>d</sup> The Australian total excludes WA data and population for 1995–97. <sup>e</sup> Transport data were not collected in Victoria. **na** Not available.

Source: Department of Health and Aged Care.

Access and equity — timeliness

**Table 11A.28 Waiting period between ACAT approval and permanent entry to residential care: high care clients, 1998-99<sup>a, b</sup>**

Days	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2 or less	%	25.1	14.2	10.3	15.4	17.7	11.4	10.1	5.6	18.3
7 or less	%	41.2	28.7	20.5	29.9	34.3	20.8	22.6	16.7	32.8
30 or less	%	67.6	63.7	47.9	63.6	64.6	49.6	48.7	33.3	62.3
60 or less	%	79.7	80.8	65.4	80.4	78.9	69.3	70.4	47.2	77.3
90 or less	%	87.2	88.0	76.4	87.8	86.9	78.7	79.9	66.7	85.4
120 or less	%	90.8	91.5	82.4	92.1	90.9	86.5	85.4	72.2	89.6
Average days	no.	38	41	64	39	42	56	57	102	44
Admissions	no.	8 681	5 088	3 302	1 555	2 206	629	199	36	21 696

**a** The maximum period is 365 days, the ACAT approval period. **b** Differences in the way aged care entry periods are calculated mean that comparisons over time are not valid for a number of reasons. First, as part of the aged care reforms in 1997, an ACAT approval for nursing home admission is valid for one year, bringing it in line with the hostel approval period, rather than the 90 days which used to apply. This takes pressure off people entering nursing homes and gives them more time to make decisions. This gives older people time to visit different facilities, consider their options, settle their affairs and make arrangements with the facility of their choice before they enter care. Some older people may obtain ACAT assessment but choose not to proceed with entry to residential care for some time, while others may prefer to wait for a place in a particular facility, for religious preferences for example. It is therefore misleading to refer to this as a 'waiting period'. Second, the change in nursing home ACAT approval to one year also means that ACATs do not have to postpone an approval until they are sure the resident could find a place, as was sometimes the case in the past. Third, the increasing use of ageing-in-place also affects entry periods because, in the past, if a person moved from a hostel to a nursing home this would have been counted as a new admission, with a very short waiting time. Up to 40 per of hostel discharges in the past were to nursing homes, which would have reduced the average waiting time substantially. Since the aged care reforms fewer people have had to move from a hostel to a nursing home because they can receive higher levels of care in the low care service. This has a statistical effect on how entry periods are calculated.

Source: Department of Health and Aged Care.

**Table 11A.29 Waiting period between ACAT approval and permanent entry to residential care: low care clients, 1998-99**

Days	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2 or less	%	9.0	9.2	8.8	7.1	5.8	8.7	2.4	21.6	8.4
7 or less	%	15.7	17.2	15.5	15.3	11.1	14.8	3.6	21.6	15.5
30 or less	%	36.8	40.8	35.9	40.4	34.0	30.6	14.3	48.6	37.5
60 or less	%	55.7	57.7	53.0	59.6	52.2	48.9	31.0	64.9	55.4
90 or less	%	69.8	70.5	65.1	73.4	65.3	59.8	44.0	73.0	68.5
120 or less	%	78.1	77.6	73.4	81.4	73.6	68.0	57.1	78.4	76.5
Average days	no.	77	76	87	70	87	94	133	76	80
Admissions	no.	5 330	5 086	3 465	1 840	1 805	438	168	37	18 169

Source: Department of Health and Aged Care.

## Quality — client satisfaction

Table 11A.30 Residential care complaints, 1998-99<sup>a</sup> (per 1000 residents)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Complaints										
Total received	no.	305	608	379	191	160	40	29	13	1 725
Per 1000 residents	no.	5.6	16.9	8.7	11.6	7.1	11.5	14.7	32.0	9.8
Issues <sup>b</sup>										
Per 1000 residents	no.	14.0	37.9	26.4	31.9	31.4	17.3	41.2	69.6	25.8
Issues resolved	%	81.5	84.3	79.1	94.8	97.3	90.6	96.4	50.0	85.5
Issues unresolved	%	—	0.8	—	3.0	—	7.8	—	16.7	0.9
Issues unfinalised <sup>c</sup>	%	18.5	14.9	20.9	2.2	2.7	1.6	3.6	33.3	13.6

<sup>a</sup> Complaints received by Commonwealth Department's State Offices between 1 July 1998 and 30 June 1999.

<sup>b</sup> A complaint may raise more than one issue. <sup>c</sup> At 30 June 1999.— Nil or rounded to zero.

Source: Department of Health and Aged Care.

## Expenditure and efficiency

Table 11A.31 Commonwealth Government expenditure on residential services (1998-99 \$ per person aged 70 years and over)<sup>a, b</sup>

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Residential care									
1991-92	1 606	1 522	1 329	1 473	1 643	1 379	1 224	2 286	1 522
1992-93	1 627	1 520	1 369	1 516	1 620	1 493	1 246	2 273	1 540
1993-94	1 606	1 491	1 353	1 506	1 612	1 618	1 186	2 203	1 524
1994-95	1 677	1 588	1 374	1 510	1 611	1 750	1 275	2 258	1 582
1995-96	1 814	1 570	1 488	1 629	1 691	1 859	1 228	2 270	1 666
1996-97	1 911	1 608	1 593	1 632	1 709	1 893	1 357	2 239	1 731
1997-98	1 917	1 698	1 694	1 683	1 814	1 947	1 516	2 512	1 791
1998-99	1 922	1 690	1 758	1 750	1 855	1 974	1 608	2 665	1 813
CCPs									
1991-92	—	—	—	—	—	—	—	—	—
1992-93	2	1	2	2	8	2	3	—	3
1993-94	5	5	5	4	10	5	10	5	5
1994-95	12	10	14	13	17	19	16	13	13
1995-96	25	17	24	24	26	32	28	11	23
1996-97	33	29	34	38	37	47	49	132	34
1997-98	53	42	57	56	56	78	89	222	53
1998-99	72	67	79	77	74	98	141	372	74

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Table 11A.31 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<b>Total</b>									
1991-92	1 606	1 522	1 329	1 473	1 643	1 379	1 224	2 286	1 522
1992-93	1 629	1 522	1 371	1 519	1 628	1 494	1 249	2 273	1 543
1993-94	1 611	1 497	1 358	1 511	1 622	1 623	1 196	2 207	1 529
1994-95	1 690	1 598	1 389	1 523	1 629	1 769	1 290	2 271	1 595
1995-96	1 839	1 587	1 512	1 653	1 717	1 891	1 256	2 280	1 688
1996-97	1 944	1 638	1 627	1 669	1 746	1 939	1 406	2 372	1 765
1997-98	1 970	1 740	1 751	1 739	1 870	2 026	1 605	2 735	1 844
1998-99	1 993	1 757	1 837	1 827	1 928	2 072	1 749	3 037	1 888

<sup>a</sup> Includes expenditure on nursing home benefits, hostel subsidies and residential respite. <sup>b</sup> Excludes the Department of Veterans' Affairs contribution to nursing home funding (\$47.3 million in 1996-97, \$150 million in 1997-98 and \$367 million in 1998-99).

Source: Department of Health and Aged Care.

Table 11A.32 Expenditure on HACC services (1998-99 \$ million)<sup>a, b</sup>

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<b>Commonwealth expenditure</b>									
1985-86	49.7	48.3	19.3	17.5	13.5	5.1	0.6	0.5	154.3
1986-87	67.3	60.0	22.3	19.5	18.0	4.6	1.1	0.8	193.8
1987-88	79.7	71.5	26.0	23.9	18.1	4.7	1.7	0.9	226.7
1988-89	90.0	80.5	28.1	27.0	19.7	5.9	2.2	1.2	254.5
1989-90	101.6	85.0	33.9	27.7	22.6	7.2	2.8	1.6	282.3
1990-91	109.9	90.4	39.3	31.1	25.7	8.6	3.4	2.0	310.5
1991-92	123.9	100.8	43.2	33.0	30.4	9.4	3.4	1.8	345.8
1992-93	133.6	107.1	50.4	37.7	31.9	9.8	3.6	1.8	376.0
1993-94	138.4	113.9	58.3	41.4	36.0	11.1	3.6	2.3	405.0
1994-95	149.5	122.4	65.2	44.5	39.1	12.1	4.0	2.6	439.4
1995-96	150.2	127.4	70.8	46.1	40.8	12.8	4.4	2.7	455.4
1996-97	152.8	133.7	78.1	48.2	44.3	13.8	4.9	3.2	479.1
1997-98	159.4	140.4	84.8	49.8	46.0	14.3	5.4	3.7	503.7
1998-99	165.5	148.7	93.4	51.8	47.8	14.9	6.0	4.1	532.1
<b>State expenditure</b>									
1985-86	47.9	44.0	16.1	14.5	10.6	4.6	1.7	0.3	139.8
1986-87	54.2	45.7	14.5	14.9	13.2	4.3	2.0	0.5	149.3
1987-88	60.0	53.5	17.2	17.6	12.9	4.3	2.3	0.5	168.4
1988-89	65.4	55.9	17.7	19.0	13.3	4.9	2.8	0.6	179.6
1989-90	71.4	58.9	19.4	19.1	15.0	5.9	3.1	0.8	193.7
1990-91	77.8	62.8	22.3	20.8	16.2	6.0	3.6	0.8	210.2
1991-92	83.1	67.4	23.5	21.4	18.9	6.9	3.6	0.8	225.5
1992-93	88.0	70.4	26.9	24.0	19.4	7.0	3.7	0.8	240.3
1993-94	90.9	74.8	31.1	26.4	21.9	7.9	3.6	1.0	257.7
1994-95	97.1	79.5	34.4	28.0	23.6	8.5	3.9	1.1	276.2
1995-96	97.3	82.7	37.4	29.1	24.6	9.1	4.3	1.2	285.6

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Table 11A.32 (Continued)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
1996-97	98.4	86.4	41.0	30.2	26.5	9.6	4.8	1.2	298.1
1997-98	101.5	90.3	44.4	31.0	27.2	9.7	5.2	1.3	310.6
1998-99	104.6	94.3	48.0	31.7	27.9	9.8	5.5	1.4	323.2
Commonwealth/State expenditure									
1985-86	97.6	92.3	35.4	31.9	24.1	9.7	2.3	0.9	294.1
1986-87	121.6	105.7	36.8	34.4	31.2	8.9	3.1	1.4	343.1
1987-88	139.8	125.0	43.2	41.5	31.1	9.1	4.0	1.4	395.1
1988-89	155.4	136.4	45.9	45.9	32.9	10.7	5.0	1.9	434.1
1989-90	173.0	143.9	53.3	46.8	37.6	13.1	5.8	2.3	475.9
1990-91	187.7	153.3	61.6	52.0	41.8	14.6	7.0	2.8	520.8
1991-92	207.0	168.2	66.7	54.4	49.3	16.3	7.0	2.6	571.4
1992-93	221.6	177.5	77.4	61.8	51.3	16.8	7.3	2.6	616.2
1993-94	229.3	188.8	89.4	67.8	57.9	19.1	7.3	3.2	662.8
1994-95	246.6	201.9	99.5	72.5	62.7	20.7	7.9	3.7	715.6
1995-96	247.5	210.1	108.2	75.2	65.4	21.9	8.7	3.9	740.9
1996-97	251.2	220.2	119.1	78.4	70.8	23.5	9.7	4.4	777.2
1997-98	260.9	230.7	129.2	80.7	73.2	24.0	10.5	5.1	814.3
1998-99	270.1	243.0	141.3	83.5	75.7	24.7	11.5	5.5	855.3

<sup>a</sup> Commonwealth expenditure includes Commonwealth National Respite for Carers Program. <sup>b</sup> Recurrent expenditure only.

Source: Department of Health and Aged Care.

Table 11A.33 Commonwealth and State government recurrent expenditure on HACC services (1998-99 \$ per person)<sup>a</sup>

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Community respite expenditure per person with a profound, severe or moderate handicap									
1994-95	73	61	59	56	51	47	80	50	63
1995-96	77	64	59	64	61	56	87	51	67
1996-97	83	49	65	68	70	74	116	83	69
1997-98	85	56	73	122	91	81	107	135	80
1998-99	74	na	85	133	98	95	73	148	89
Community Options Project expenditure per person with a profound, severe or moderate handicap									
1994-95	29	41	16	19	60	20	25	46	31
1995-96	31	51	23	22	64	20	28	47	36
1996-97	32	48	24	17	66	21	34	45	35
1997-98	31	49	25	19	70	21	33	41	36
1998-99	33	na	26	23	74	22	16	47	35
Other HACC expenditure per person with a profound, severe or moderate handicap									
1994-95	337	405	223	352	292	320	220	256	325
1995-96	343	434	236	368	305	345	246	278	340
1996-97	349	483	257	384	353	369	256	293	364
1997-98	355	484	267	342	345	375	297	330	364
1998-99	387	na	314	357	357	382	389	354	395

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Table 11A.33 (Continued)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Total HACC expenditure per person with a profound, severe or moderate handicap									
1994-95	435	502	295	424	400	385	320	349	415
1995-96	449	547	315	452	428	418	358	374	441
1996-97	462	580	344	468	487	462	405	420	467
1997-98	470	588	364	483	505	476	436	505	480
1998-99	495	637	426	513	528	498	478	550	519
Community respite expenditure per person aged 70 and over									
1994-95	46	39	49	46	32	35	65	61	43
1995-96	49	41	50	54	39	41	70	61	46
1996-97	52	32	56	57	45	55	93	98	48
1997-98	54	36	62	103	58	60	84	160	56
1998-99	47	na	74	113	62	70	57	181	64
Community Options Project expenditure per person aged 70 and over									
1994-95	17	30	15	16	40	13	16	56	22
1995-96	18	37	20	18	41	12	17	55	25
1996-97	18	35	21	14	41	12	21	51	25
1997-98	17	35	21	16	43	12	19	47	25
1998-99	21	na	22	18	45	13	10	55	23
Other HACC expenditure per person aged 70 and over									
1994-95	226	273	196	308	201	253	195	332	238
1995-96	226	286	208	321	205	266	212	348	246
1996-97	227	315	223	330	232	280	216	356	260
1997-98	220	303	219	282	214	264	226	294	247
1998-99	235	na	256	288	216	261	286	308	263
Total HACC expenditure per person aged 70 and over									
1994-95	288	342	259	370	273	301	276	449	303
1995-96	293	363	278	392	285	319	299	463	317
1996-97	297	381	300	401	318	347	330	505	332
1997-98	290	374	303	400	315	335	329	500	328
1998-99	303	400	352	419	323	343	352	544	350

<sup>a</sup> Expenditure was combined Commonwealth/State expenditure, except Commonwealth National Respite for Carers (NRCP), which is Commonwealth Government expenditure only. Community respite was HACC respite and centre day care, and NRCP. Handicapped persons data were estimated from the ABS Survey of Disability, Ageing and Carers (1998). HACC services have been distributed *pro rata* according to the following proportions, to reflect services provided to people aged 70 and over: 67.6 per cent (NSW), 71.9 per cent (Victoria), 72.2 per cent (Queensland), 70.7 per cent (WA), 69 per cent (SA), 65.7 per cent (Tasmania), 54.2 per cent (the ACT), 45.4 per cent (the NT) and 69.5 per cent (Australia). **na** Not available.

Source: Department of Health and Aged Care.

**Table 11A.34 Average annual Commonwealth subsidy per occupied place and the dependency level of aged care residents, June 1999<sup>a</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>High care services</i>										
Average annual Commonwealth subsidy <sup>b</sup>										
All RCS levels	\$	32 454	34 847	28 820	31 969	30 203	32 842	32 899	32 522	32 167
Proportion of high level of care residents <sup>c</sup>										
RCS 1 and 2	%	65.6	72.2	74.1	71.1	62.7	56.0	74.7	67.5	68.5
RCS 3 and 4	%	31.7	26.5	23.1	26.9	34.3	37.5	24.1	26.9	29.1
<i>Proportion of low level of care residents</i>										
RCS 5–8	%	2.7	1.3	2.7	2.0	2.9	6.5	1.3	5.6	2.5
<i>Low care services</i>										
Average annual Commonwealth subsidy <sup>b</sup>										
All RCS levels	\$	11 228	11 192	13 038	10 536	11 473	12 290	13 384	13 754	11 603
Proportion of high level of care residents <sup>c</sup>										
RCS 1 and 2	%	1.8	1.8	6.8	0.8	2.0	3.1	6.5	6.3	2.9
RCS 3 and 4	%	12.7	10.6	19.1	10.0	12.8	13.3	19.7	19.0	13.3
Proportion of low level of care residents										
RCS 5–8	%	85.5	87.6	74.0	89.2	85.1	83.5	73.8	74.6	83.8
<i>All residential aged care services</i>										
Average annual Commonwealth subsidy <sup>b</sup>										
All RCS levels	\$	23 909	23 318	20 740	21 392	21 542	24 231	21 855	25 201	22 742
Proportion of high level of care residents <sup>c</sup>										
RCS 1 and 2	%	39.9	37.9	39.7	36.4	34.7	33.9	36.1	43.7	38.4
RCS 3 and 4	%	24.0	18.7	21.1	18.6	24.4	27.4	21.6	23.8	21.9
Proportion of low level of care residents										
RCS 5–8	%	36.1	43.4	39.2	45.0	40.9	38.7	42.3	32.5	39.8

<sup>a</sup> RCS = Resident Classification Scale. <sup>b</sup> Includes only funding on the RCS; the pensioner supplement and other supplements will add around \$3900 a year for high care residents and \$3500 a year for low care residents. On average, residents contribute \$10 000 a year to their care. <sup>c</sup> Differences in average annual subsidies reflect differences in subsidy rates as well as differences in the dependency of residents.

Source: Department of Health and Aged Care.

**Table 11A.35 Older persons needing assistance with at least one everyday activity: extent to which need met, 1998<sup>a, b</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT<sup>c</sup></i>	<i>Aust</i>
Need not fully met										
Males	'000	33.7	26.6	19.6	np	np	np	np	np	104.8
Females	'000	57.3	48.9	39.4	np	np	np	np	np	188.5
Persons	'000	91.0	75.5	59.0	25.8	25.1	12.0	4.0	0.8	293.2
All needing assistance										
Males	'000	116.0	76.2	48.2	np	np	np	np	np	309.0
Females	'000	196.4	150.2	105.6	np	np	np	np	np	578.8
Persons	'000	312.4	226.4	153.9	72.6	82.7	27.0	10.9	2.0	887.9

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Table 11A.35 (Continued)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT <sup>c</sup>	Aust
Self reported unmet need										
Males	%	29.1	34.9	40.7	np	np	np	np	np	33.9
Females	%	29.2	32.6	37.3	np	np	np	np	np	32.6
Persons	%	29.1	33.3	38.3	35.5	30.4	44.4	36.7	40.0	33.0

<sup>a</sup> Aged 65 year and over, living in households. <sup>b</sup> Totals may vary as a result of rounding errors. <sup>c</sup> Estimated as a residual.

Sources: ABS, *Disability, Ageing and Carers: Summary Tables, New South Wales* (Cat no. 4430.1.40.001); ABS, *Disability, Ageing and Carers: Summary Tables, Victoria* (Cat no. 4430.2.40.001); ABS, *Disability, Ageing and Carers: Summary Tables, Queensland* (Cat no. 4430.3.40.001); ABS, *Disability, Ageing and Carers: Summary Tables, South Australia* (Cat no. 4430.4.40.001); ABS, *Disability, Ageing and Carers: Summary Tables, Western Australia* (Cat no. 4430.5.40.001); ABS, *Disability, Ageing and Carers: Summary Tables, Tasmania* (Cat no. 4430.6.40.001); ABS, *Disability, Ageing and Carers: Summary Tables, Australian Capital Territory* (Cat no. 4430.8.40.001); ABS, *Disability, Ageing and Carers: Summary of Findings* (Cat no. 4430.0). np Not available for publication but included in total.

Table 11A.36 Recommended longer term living arrangements of ACAT clients, July 1997-June 1998

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Community										
Private house—alone	%	20.3	21.2	10.9	22.5	11.9	20.9	12.6	12.1	18.8
Private house—spouse	%	17.0	17.2	9.7	20.3	9.5	16.8	9.6	6.9	15.8
Private house—others	%	13.7	10.5	7.5	11.2	4.7	8.3	7.3	38.9	10.9
Total	%	51.1	49.0	28.2	54.0	26.1	46.1	29.4	57.9	45.4
Residential										
Hostel/hostel type	%	18.1	19.5	31.9	21.1	21.5	19.7	24.9	10.9	21.1
NH/NH type	%	23.5	18.5	34.9	18.7	33.4	30.1	30.1	13.2	24.0
Total	%	41.6	38.1	66.8	39.8	55.0	49.9	55.0	24.1	45.1
Other	%	2.3	2.5	3.9	1.5	13.1	2.7	1.3	9.8	3.4
No long term plan made										
Died	%	0.5	1.5	0.4	1.9	1.7	0.2	0.1	1.3	1.1
Cancelled	%	0.8	1.2	0.5	—	3.5	0.8	0.5	1.3	1.0
Transferred	%	0.6	5.5	0.2	2.7	0.7	0.3	0.3	1.2	2.3
Unknown	%	3.0	2.3	—	—	—	0.1	13.5	4.4	1.8
Total	No.	55 664	50 923	23 320	20 692	13 438	4 718	1 724	1 181	171 660

Source: Lincoln Gerontology Centre (1999, table 17, p. 38).

**Table 11A.37 Patterns of service use by HACC clients, 1997-98**

Hours of service	Client distribution		Distribution of total hours	
	By number	By share	By number	By share
	No.	%	'000 hours	%
Consumption patterns of clients consuming 40 or less hours of service				
5-less	28 876	59.0	78.5	15.3
5-0	7 190	14.7	60.5	11.8
10-15	3 759	7.7	48.2	9.4
15-20	3 081	6.3	55.5	10.8
20-25	1 601	3.3	37.1	7.2
25-30	1 213	2.5	34.0	6.6
30-35	582	1.2	19.1	3.7
35-40	528	1.1	20.2	3.9
<b>40 or less</b>	<b>46 830</b>	<b>95.7</b>	<b>353.0</b>	<b>68.8</b>
Consumption patterns of clients consuming more than 40 hours of service				
40-120	1 899	3.9	117.3	22.9
120-200	120	0.2	17.7	3.5
200-280	21	-	4.9	1.0
280-360	21	-	6.8	1.3
360-440	4	-	1.6	0.3
440-520	12	-	5.4	1.1
520-600	7	-	4.0	0.8
600 or more	4	-	2.6	0.5
<b>More than 40</b>	<b>2 088</b>	<b>4.3</b>	<b>160.4</b>	<b>31.2</b>
<b>Total</b>	<b>48 918</b>	<b>100.0</b>	<b>513.3</b>	<b>100.0</b>

Source: Department of Health and Aged Care HACC User Characteristics Survey 1997-98.

**Table 11A.38 Indigenous HACC clients, 1997-98**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Indigenous persons as a proportion of the Australian population										
Total	%	1.7	0.5	2.9	3.0	1.4	3.0	1.0	26.4	2.0
Aged 50+	%	0.6	0.2	1.0	1.1	0.4	0.9	0.2	19.1	0.7
Aged 70+	%	0.3	0.1	0.6	0.7	0.2	0.4	0.1	23.0	0.4
Indigenous persons as a proportion of HACC clients										
Total	%	3.0	0.8	2.3	3.2	2.1	1.0	0.8	49.4	2.5
Aged 50+	%	2.5	0.6	2.2	2.9	1.8	0.7	0.3	47.9	2.2
Aged 70+	%	1.3	0.4	1.5	1.4	1.0	0.5	0.4	39.2	1.3
Characteristics of Indigenous HACC clients aged 50 and over										
Female	%	68.2	74.5	71.6	62.1	70.5	81.0	50.0	68.4	70.0
Speaks only English	%	99.0	95.7	84.2	45.2	71.4	100.0	100.0	23.4	87.1
Receives a pension	%	97.9	93.5	99.4	99.8	97.5	100.0	100.0	96.3	97.4
Lives alone	%	47.1	22.2	34.8	19.4	35.1	45.0	100.0	27.5	35.7
Has a carer	%	47.1	46.3	62.9	62.6	59.5	45.0	-	55.1	52.0
Has a resident carer	%	29.5	36.6	45.0	52.2	31.2	40.0	-	45.9	36.7

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Table 11A.38 (Continued)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Has three or more 'needs for assistance'	%	18.6	18.8	27.2	22.1	41.3	38.1	–	27.1	23.1
Receives four or more service types	%	46.8	100.0	64.1	46.1	65.4	56.1	–	nc	63.4
Monthly hours of service	Hrs	1 388	1 423	2 294	1 423	1 201	1 110	250	nc	1 535
Characteristics of non-Indigenous HACC clients aged 50 and over										
Female	%	68.4	70.2	67.9	70.2	67.5	72.0	68.5	56.5	68.9
Speaks only English	%	87.0	85.6	91.7	88.0	85.4	93.0	85.9	89.5	87.8
Receives a pension	%	95.2	94.5	96.2	78.7	94.7	95.1	87.6	96.7	93.5
Lives alone	%	55.1	44.8	53.4	52.5	49.3	56.1	55.2	66.2	51.7
Has a carer	%	54.2	52.2	56.3	63.7	59.5	41.4	63.3	52.7	55.3
Has a resident carer	%	30.3	35.8	36.1	38.4	37.7	26.4	39.3	30.8	34.2
Has three or more 'needs for assistance'	%	25.3	18.9	28.4	17.0	28.5	23.4	28.0	21.7	23.9
Receives four or more service types	%	42.0	100.0	45.8	17.3	49.0	40.5	48.4	nc	54.1
Monthly hours of service	hrs	933	922	1 017	922	959	724	641	nc	956

<sup>a</sup> Unknown responses have been distributed *pro-rata*. **nc** Not collected.

Source: Department of Health and Aged Care, *HACC User Characteristics Survey 1997-98*.

Table 11A.39 Distribution of HACC clients, by age and Indigenous status, 1997-98 (per cent)<sup>a</sup>

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Distribution of HACC clients by Indigenous status</i>									
Proportion of Indigenous HACC clients aged:									
50 years and under	24.4	33.3	13.4	15.9	25.2	38.2	71.4	20.5	21.5
50 years to 70 years	42.7	30.6	38.0	50.3	42.1	29.4	0.0	42.4	42.9
70 years and over	32.8	36.1	48.7	33.8	32.7	32.4	28.6	37.1	35.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Proportion of non-Indigenous HACC clients aged:									
50 years and under	9.9	11.1	10.0	8.3	11.1	9.4	20.8	20.4	9.9
50 years to 70 years	14.2	17.0	14.6	16.7	16.5	19.8	16.3	26.8	15.4
70 years and over	75.8	71.9	75.4	75.0	72.5	70.8	63.0	52.8	74.6
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Proportion of all HACC clients aged:									
50 years and under	10.4	11.2	10.1	8.6	11.4	9.7	21.2	20.4	10.2
50 years to 70 years	15.1	17.1	15.1	17.7	17.0	19.9	16.1	34.3	16.1
70 years and over	74.5	71.6	74.8	73.7	71.6	70.4	62.7	45.3	73.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

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Table 11A.39 (Continued)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Distribution of HACC clients by age group</i>									
Proportion of HACC clients aged 50 years and under									
Indigenous	7.0	2.4	3.0	5.8	4.8	3.9	2.7	48.1	5.1
Non-Indigenous	93.0	97.6	97.0	94.2	95.2	96.1	97.3	51.9	94.9
All persons	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Proportion of HACC clients aged 50-70 years									
Indigenous	8.4	1.4	5.7	9.0	5.3	1.5	0.0	59.3	6.5
Non-Indigenous	91.6	98.6	94.3	91.0	94.7	98.5	100.0	40.7	93.5
All persons	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Proportion of HACC clients aged 70 years and over									
Indigenous	1.3	0.4	1.5	1.4	1.0	0.5	0.4	39.2	1.2
Non-Indigenous	98.7	99.6	98.5	98.6	99.0	99.5	99.6	60.8	98.8
All persons	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

<sup>a</sup> Unknown responses have been distributed *pro rata*.

Source: Department of Health and Aged Care, (1998).

Table 11A.40 Treatment of assets by aged care services agencies

	<i>Cwlth</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld<sup>a</sup></i>	<i>WA<sup>b</sup></i>	<i>SA</i>	<i>Tas</i>	<i>ACT<sup>c</sup></i>	<i>NT<sup>d</sup></i>
Revaluation method <sup>e</sup>									
Land	na	na	Market	Deprival	Market	Deprival	Deprival	Deprival	..
Buildings	na	na	Market	Deprival	DRC	Deprival	Deprival	Deprival	..
Other assets	na	Na	na	Deprival	..	Deprival	na	..	..
Frequency of revaluations									
Land, buildings	2 yrs	na	Every 5 yrs	Every 5 yrs	Every 5 yrs	Every 3 yrs	Every 5 yrs	Every 1 or 5 yrs	..
Other assets	0–7 yrs	na	Every 5 yrs	Every 5 yrs	Every 5 yrs	Every 3 yrs	Every 5 yrs	Every 1 or 5 yrs	..
Useful asset lives <sup>f, g</sup>									
Buildings	25 yrs	na	na	20 yrs	50 yrs	15–60 yrs	50 yrs	10–30 yrs	..
Plant and equipment	3–7 yrs	4–8 yrs	5–10 yrs	10 yrs	10–15 yrs	5–10 yrs	5–16 yrs	10 yrs	..
IT equipment	na	na	4 yrs	5–10 yrs	na	3 yrs	na	4 yrs	..
Vehicles	na	na	na	5 yrs	na	na	5 yrs	7 yrs	..
Office equipment <sup>h</sup>	na	na	10 yrs	10–20 yrs	5 yrs	5–10 yrs	5–10 yrs	5 yrs	..
Intellectual property	na	na	na	na	na	na	na	10 yrs	..
Threshold capitalisation levels									
Buildings	All	All	na	5 000	na	10 000	All	5 000	..
IT equipment	500	2 000	na	5 000	na	10 000	5 000	5 000	..
Other assets	2 000	5 000	na	5 000	na	10 000	5 000	5 000	..

<sup>a</sup> Recognition threshold for revaluation of Queensland assets is \$30 000 for assets with lives of three years or more. <sup>b</sup> WA employs declining balance depreciation in contrast to the straight line method of other jurisdictions. <sup>c</sup> Land and buildings above the \$1 million are revalued every year, otherwise they are revalued every five years. <sup>d</sup> NT services currently report under a cash based accounting. <sup>e</sup> DRC is the depreciated replacement cost; market value is the current (net) value market selling price or exchange value; and deprival value may be either the DRC of an asset of a similar service potential or the stream of its future economic benefits. <sup>f</sup> Estimated as (1/depreciation rate). <sup>g</sup> Asset lives for some assets have been grouped with other classifications. <sup>h</sup> For some jurisdictions, office equipment includes furniture and fittings, and plant and equipment includes IT equipment. **na** Not available. **..** Not applicable.

Sources: State and Territory governments.

## 11A.2 Definitions

Table 11A.41 **Terms**

<i>Term</i>	<i>Definition</i>
Centre day care	Respite care provided from a facility such as a day care or health centre. Respite care was usually combined with social support services to maintain the functional capabilities of the person receiving care.
Community Options Projects	Case management for people with complex care needs — for example, managing or purchasing a package of care services
Complaint	A query or grievance that any member of the public made to the Commonwealth Department of Health and Aged Care about any services provided by a Commonwealth funded nursing home and/or hostel
Handicap	A limitation in performing certain tasks associated with daily living. The limitation has to result from a disability and affect one or more of the following areas: self care; mobility; verbal communication; schooling; or employment
Home help	Assistance to undertake household tasks (for example, washing clothes)
Home maintenance/modification	Assistance in undertaking home maintenance tasks which a person was unable to undertake themselves, or modification of the home for care purposes (for example, installing hand rails)
Home meals/centre meals	Meals provided to persons either in their own home or at a separate facility. Includes 'meals on wheels'.
Home nursing	Nursing care provided in a person's home (for example, assistance with taking medication)
Home respite	A short term substitute for usual care. In-home respite could be provided in either the home of the person requiring or providing care, and could be for up to a day, overnight or for longer periods
Hostel	Residential facilities for older people which provide accommodation, personal care and occasional or limited nursing services
Nursing home	Residential facilities for frail older people which provide accommodation, 24-hour nursing care and personal care
Paramedical services	Services to help people maintain their independence and mobility — for example, physiotherapy, podiatry, speech therapy and occupational therapy
People from non-English speaking backgrounds	People whose first spoken language was not English
People with a moderate handicap	Those people with a disability who did not require help or supervision with tasks relevant to self care, mobility and verbal communication but who had difficulty performing one or more of these tasks
People with a profound handicap	Those people with a disability who always required help or supervision in one or more of self care, mobility and verbal communication
People with a severe handicap	Those people with a disability who sometimes required help or supervision with tasks relevant to self care, mobility and verbal communication
Personal care	Assistance to undertake personal tasks (for example, bathing)
Real expenditure	Actual expenditure adjusted for changes in prices, using the GDP(E) price deflator, and expressed in terms of final year prices

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Table 11A.41 (Continued)

<i>Term</i>	<i>Definition</i>
Respite care	Alternative care arrangements for dependent people living in the community, with the primary purpose of giving their carer a short term break from their usual caring commitments
Veterans	Veterans and war widow(er)s who were entitled to treatment through the Department of Veterans' Affairs under the provisions of the <i>Veterans' Entitlement Act 1986</i>
Waiting time	The length of time a person waits between a being assessed as requiring a service and receiving that service

