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## A Conduct of the study

This appendix outlines the study process and lists the organisations and individuals that have participated.

Following receipt of the terms of reference on 17 March 2009, the Commission placed a notice in the regional and national press inviting public participation into the study. It released an issues paper in early April to assist study participants in preparing their submissions. Prior to the release of the draft research report on 14 October 2009, the Commission received 179 initial submissions. After the Commission's draft research report was released, a further 140 submissions were received (table A.1).

The Commission held informal discussions with organisations and government departments and agencies and conducted roundtables with various groups. It conducted a total of 155 meetings and 10 roundtables (table A.2 and A.3).

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**Table A.1 Submissions received**

<i>Individual or Organisation</i>	<i>Submission no.</i>
Ability Options Limited	119
AccessPay Pty Ltd	DR237
ACL Pty Ltd	16
ACT Government	DR273
Aged & Community Services Australia (ACSA)	86
AidWatch	DR238
Alan Greig	1
Alcohol and Drug Foundation of the ACT	161
Alcohol and other Drugs Council of Australia (ADCA)	123, 149, DR267
Alcohol Education & Rehabilitation Foundation	DR207
AMANA Living	162
Andrew Murray	DR187
Anglican Church Diocese of Sydney	82, DR206
Anglicare Australia	140
Armidale Volunteer Referral Service	37
Asia Pacific Centre for Social Investment & Philanthropy	41
Association of Independent Schools of Victoria	106
Association of Neighbourhood Houses & Learning Centres	122, DR303
Associations Forum Pty Ltd	121, DR259
Australia Council for the Arts	DR314
Australian Bureau of Statistics	DR193, DR312
Australian Business and Community Network	42
Australian Catholic Bishops Conference	114, DR201
Australian Centre for Philanthropy and Nonprofit Studies	155
Australian Children's Television Foundation	35
Australian Conservation Foundation	DR242
Australian Council for International Development (ACFID)	136, DR299
Australian Council of National Trusts (ACNTS)	57
Australian Council of Social Service	118, DR256
Australian Dental Association VIC Branch Inc.	58
Australian Evangelical Alliance & Missions Interlink	55
Australian Federation of Disability Organisations	111
Australian General Practice Network	151
Australian Institute of Aboriginal & Torres Strait Islander Studies	64
Australian Institute of Community Services	8
Australian Institute of Company Directors	DR239
Australian Library and Information Association	124
Australian Meals on Wheels Association	28

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**Table A.1 (continued)**

<i>Individual or Organisation</i>	<i>Submission no.</i>
Australian Not for Profit Network Inc.	154
Australian Red Cross	165, DR296
Australian Research Alliance for Children and Youth (ARACY)	DR199
Australian Scholarships Foundation	26
Australian Services Union	153, DR284
Australian Social Innovation Exchange (ASIX)	125
Australian Society of Archivists Inc.	40
Australian Society of Association Executives (VIC)	DR226
Australian Sports Commission	177, DR261
Australian Women's Health Network	DR295
Baptistcare (WA Baptist Hospital and Homes Trust Inc.)	90
Barnardos Australia	DR269
Berry Street	51, DR283
BJL Connecting Communities	79
Blake Dawson	46
Blue Dragon Children's Foundation	127
Blue Gum Community School	DR181
BoysTown	77, DR251
Brisbane Housing Company Limited	DR257
Brotherhood of St Laurence	172, DR281
Bunnerong Gymnastics Association Inc.	DR188
Cabramatta Community Centre	DR215
Cancer Council Australia	DR318
Carers Australia	129
Carol O'Donnell	3, 5
Cat Haven	72
Catherine Brown & Associates Pty Ltd	DR208
Catholic Health Australia	DR198
Catholic Social Services Australia	117
Central Coast Academy of Sport	20
Centre for Excellence in Child and Family Welfare	DR286
Cerebral Palsy League	DR302
Changemakers Australia	107, DR249
Children by Choice Association Inc.	DR275
Citipointe Church Brisbane	130
Clubs Australia	113, DR272
Coast Acoustics Music Association Inc.	24
Collections Council of Australia Ltd	120
Commercial Hospital Operators Australia	DR298
Communities@Work	150
Community & Neighbourhood Houses & Centres Association Inc.	25
Community Child Care	DR202
Community Child Care Co-operative	142

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**Table A.1 (continued)**

<i>Individual or Organisation</i>	<i>Submission no.</i>
Community Focus Association	DR240
Community Housing Federation of Australia	DR311
Community Sector Banking	DR316
Community Southwest Ltd	44
Connecting Up Australia	33, DR270
Conservation Volunteers Australia	109
Consumers Health Forum of Australia	DR280
CPA Australia	152, DR224
CTC Consulting Group Pty Ltd	39, DR234
Department of Commerce WA	DR313
Department of Sport and Recreation	21
DF Mortimer & Associates	DR258
Disabled Motorists Association	DR216
Dr Christine Stirling	91
Dr Nhiem Lu	71
Dr Sue-Anne Wallace	DR265
Dr Ted Flack	29, DR186
Dr Vanda Rounsefell	DR260
DRUG-ARM Australasia	93
ECH Inc., Eldercare Inc. & Resthaven Inc. SA	108
Elizabeth A Roberts	168
Epworth HealthCare	DR195
Ethnic Communities' Council of Victoria Inc.	60
Family Planning NSW	73, DR230
Family Relationship Services Australia	132
Foresters Community Finance Ltd	DR297
Foundation for Rural & Regional Renewal	126
Friendly Society Private Hospital	DR217
Friends of Libraries Australia	14
Fundraising Institute Australia	76, DR222
Gilbert + Tobin	DR288
Government of South Australia	175
Graham F Smith Peace Trust	DR290
Grahame Clift	176
Grant Thornton Australia Limited	83, DR235
Great Southern Employment Development Committee	DR233
Greenpeace Australia Pacific Limited	DR309
Group Training Australia Ltd	DR247
Hawthorn Community Chest	DR213
Health & Community Services Workforce Council	95
Health Insurance Restricted Membership Association of Australia	27
Health Services Union NSW Branch	DR214
Heart Foundation	DR289
Hon Michael Beahan	DR246

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**Table A.1 (continued)**

<i>Individual or Organisation</i>	<i>Submission no.</i>
HSC & Company	DR287
Hunter Wetlands Centre Australia	78
Illawarra Forum Inc.	52, DR232
Independent Schools Council of Australia	DR278
Indigenous Community Volunteers (ICV)	74
Infoxchange Australia	DR194
Inspire Foundation	DR293
Institute for Advancing Community Engagement	88
Ipswich Chamber of Commerce and Industry	DR319
Jobs Australia	104
John Stower	DR184
John Tracey	17
Jonathan Tam	12
Karma Currency Foundation	DR310
Kentish Regional Clinic Inc.	34
Kids Under Cover	DR250
Kindergarten Parents Victoria (KPV)	139
Leagues Clubs Australia	101
Leonie Leong	89
Lions Australia	68
Local Community Services Association	144
Local Community Services Association & NSW Family Services Inc.	DR231
Mark Hanlon	DR180
Mater Foundation	2
Matrix on Board	65
Melanie Oppenheimer	4
Michael Gousmett	DR203
Michelle Pitman	DR185
Mid Mountains Neighbourhood Centre Inc.	DR264
Mission Australia	56, DR220
Mission to Seafarers Victoria	69
Moore Stephens Australia Pty Ltd	DR248
Mountains Community Resource Network	DR229
Moyne Shire Council	15
Mrs Shirley Lock	173
Murdoch Childrens Research Institute	DR236
Museums & Galleries NSW	50, DR292
National Association of Community Legal Centres	99
National Association of People Living With HIV	DR300
National Breast Cancer Foundation	98
National Disability Services (ACT)	85, DR263
National Foundation for Australian Women	6
National Roundtable of Nonprofit Organisations/Jobs Australia	105
Neighbourhood That Works	11

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**Table A.1 (continued)**

<i>Individual or Organisation</i>	<i>Submission no.</i>
Network of Alcohol & Other Drug Agencies	66, DR196
NSW Family Services Inc. (FamS)	158
NSW Government	166, DR315
NSW Meals on Wheels Association Inc.	7
Office of the Registrar of Indigenous Corporations	DR306
Older Women's Network Australia Inc.	DR197
Older Women's Network NSW Inc.	DR190
Our Community	115
Paul Davies	167
PeakCare Queensland Inc.	81
Peter Richardson	67
Pharmaceutical Society of Australia	22
Philanthropy Australia	62, DR253
Pilbara Association of Non Government Organisations Inc.	DR191
PilchConnect	131, DR277
Pine Rivers Neighbourhood Association Inc.	133, DR307
Positive solutions	97
PricewaterhouseCoopers	174
Primary Industries and Resources SA	163
Private Health Insurance Ombudsman	174
Prof Andreas Ortmann	DR266
Prof Mike Salvaris	DR268
Professor Jenny Onyx and Jenny Green	13
Professor Mark Lyons	169
Public Interest Advocacy Centre	174
Qld Aged and Disability Advocacy Inc. (QADA)	103
Qld Regional NRM Groups Collective	31
Queensland Government	156, DR301
Queensland Public Interest Law Clearing House Incorporated	96
Recreational Fishing Alliance of NSW	18
Research Australia & Association of Australian Medical Research Institutes	134
Ronald McDonald House in the Hunter	38
Room to Read	DR228
Royal Flying Doctor Service of Australia	84, DR244
RSL & Services Clubs	112
RSL (Queensland Branch)	DR262
RSPCA Australia	116, DR205
South Australian Council of Social Service	135
Samaritans Foundation	DR218
SANE Australia	DR182
Scouts Australia NSW	53
SDN Children's Services Inc. and SDN Child & Family Services	160
Sector Connect Inc.	147

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**Table A.1 (continued)**

<i>Individual or Organisation</i>	<i>Submission no.</i>
Security4Women	32, DR200
Selected operators of not for profit private hospitals	DR209
Service Skills Australia	DR211
Several Community Service Organisations, Coffs Harbour NSW	63
Shannon Dwyer	48
Shipping Australia Ltd	45
Social Traders Ltd	102, DR189
Social Ventures Australia (VIC)	DR304
Solution Forest Pty Ltd & UnitingCare Wesley Adelaide	DR243
Soroptimist International Australia Inc.	DR223
South Pacific Division of the Seventh-day Adventist Church	36
Southern Youth and Family Services	110
St Vincent de Paul Society NSW State Council	DR279
Surf Life Saving Australia	94, DR219
Taralye	DR254
Tasmanian Government	170
The Australian Charities Fund	DR274
The Australian Lung Foundation	49
The Benevolent Society	100, DR225
The Centre for Social Impact	DR285
The Church of Jesus Christ of Latter-day Saints	54
The CommStrength Foundation	23
The Federation of Ethnic Communities' Councils of Australia	61
The Institute of Chartered Accountants in Australia	70, DR255
The Myer Foundation	128
The Smith Family	59, DR204
The Wilderness Society Inc.	DR282
Trustee Corporations Association of Australia	87, DR212
UnitingCare Australia	138, DR291
UnitingCare Children, Young People & Families	148
vicsport	DR221
Victorian Alcohol & Drug Association	146
Victorian Council of Social Service	164, DR276
Victorian Government	178, DR305
Vision Australia	DR227
Voice for SONG - Small Organisations, Non-Government	141
Volunteering Australia	47, DR271
Volunteering Victoria	DR192
West Street Centre	43
West Tamar Council	9
Western Australian Government	157
Western Australian Local Government Assoc.	179
Western Australian Network of Alcohol and other Drug Agencies	137
Western Sydney Community Forum	145

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**Table A.1 (continued)**

<i>Individual or Organisation</i>	<i>Submission no.</i>
Willoughby City Council	80
Women's Electoral Lobby Australia	DR241
Women's Health Victoria	DR294
Working Women's Centre SA Inc., NT Working Women's Centre & Qld Working Women's Service	30
www.rafferesults.com.au	DR183
YMCA Australia	143
Yooralla	92
YWCA Australia	DR317
YWCA Victoria	DR245

**Table A.2 Pre-draft report consultations**

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*Interested Parties*

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**Meeting — Adelaide**

Attorney-General's Department  
Department of Education and Children's Services  
Department of Families and Communities  
Department of Health  
Department of the Premier and Cabinet  
Department of Water Land and Biodiversity Conservation  
South Australian Council of Social Service

**Roundtable — Canberra (April, May, July)**

Allen Consulting Group  
Asia Pacific Centre for Social Investment and Philanthropy (Swinburne)  
AusAid  
Australia Council of Social Service  
Australian Bureau of Statistics  
Australian Catholic University  
Australian Centre for International Development  
Australian Centre for Philanthropy and Nonprofit Studies  
Australian Institute of Health and Welfare  
Australian National University  
Brotherhood of St Laurence  
Catholic Social Services Australia  
Centre for Australian Community Organisations and Management  
Department of Education, Employment and Workplace Relations  
Department of Families, Housing, Community Services and Indigenous Affairs  
Department of Finance and Deregulation  
Department of Prime Minister and Cabinet  
Department of Treasury  
Freehills

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**Table A.2 (continued)**

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*Interested Parties*

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Institute for Advancing Community Engagement  
Josephine Heesh, Carroll and O’Dea Lawyers  
Minter Ellison Consulting  
National Roundtable of Nonprofit Organisations  
PilchConnect  
St Vincent de Paul Society  
UnitingCare  
University of New England  
Victorian Department of Premier and Cabinet  
Victorian Office for the Community Sector  
Volunteering Australia

**Meeting — Canberra**

Australian Council of Social Service  
Australian Taxation Office  
CARE Australia  
Department of Education, Employment and Workplace Relations  
Department of Families, Housing, Community Services and Indigenous Affairs  
Department of Treasury  
Emergency Management Australia  
Independent Sport Panel Secretariat  
National Compact Working Group  
National Trust (WA)  
RSPCA  
State, Territory & Commonwealth Volunteering Officials  
The Miller Group

**Roundtable — Sydney (19 March; 15 June; 6 July)**

AMP Foundation  
Australian Business & Community Network  
Australian Council of Social Service  
Bain & Company  
Brisbane City Councils  
Centre for Australian Community Organisations and Management  
Centre for Civil Society  
Centre for Social Impact  
Clubs NSW  
Coca-Cola Amatil  
Community Housing Federation of Australia  
Corporate Citizenship  
Department of Prime Minister and Cabinet  
Foresters Community Finance  
Fundraising Institute of Australia  
Macquarie Group Foundation  
Mallesons Stephen Jaques

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**Table A.2 (continued)**

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***Interested Parties***

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Music Council of Australia  
National Association of Visual Arts  
National Roundtable of Nonprofit Organisations/Jobs Australia  
Nonprofit Australia/The Smith Family  
NSW Council of Social Service  
Parramatta City Council, Social Entrepreneurs  
Refugee Council of Australia  
Ronald McDonald House Charities  
Social Traders  
Social Ventures Australia  
STREAT  
Telstra Foundation  
The Mercury Centre  
Unitus Capital, Swinburne University of Technology  
University of Western Sydney  
Vibewire Youth Inc.  
Volunteering NSW  
Westpac  
WorkVentures

***Meeting — Sydney***

Australian Council of Social Service  
Community Services and Health Industry Skills Council  
Department of Ageing, Disability and Home Care  
Department of Community Services  
Department of Premier and Cabinet  
Department of Treasury  
Housing NSW  
Network of Alcohol and Drug Agencies Inc.  
NSW Health  
Social Ventures Australia  
Young People and the Arts Australia

***Meeting — Perth***

Anglicare WA  
Department for Child Protection  
Department for Communities  
Department of Commerce  
Department of Health  
Department of Housing  
Department of Indigenous Affairs  
Department of the Premier and Cabinet  
Department of Treasury and Finance  
Disability Services Commission  
Good Samaritan Industries

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**Table A.2 (continued)**

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*Interested Parties*

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Holyoake  
Joondalup Youth Support Services  
National Disability Services WA  
Ruah Community Services  
UnitingCare West  
WA Council of Social Service  
WA Network of Alcohol and Drug Agencies

***Roundtable — Melbourne (24 March)***

Asia-Pacific Centre for Philanthropy and Social Investment  
Australian Conservation Foundation  
Centre for Social Impact  
Christian Research Association  
Confederation of Australian Sport  
Municipal Association of Victoria  
National Disability Services  
Philanthropy Australia  
Public Interest Law Clearing House (PILCH)  
Victorian Council of Social Service  
Volunteering Australia

***Meeting — Melbourne***

Arts Victoria  
Catherine Brown  
Consumer Affairs Victoria  
Department of Human Services  
Department of Planning and Community Development  
Department of Premier and Cabinet  
Department of Treasury and Finance  
Office of the Community Sector  
Philanthropy Australia  
Susan Pascoe

***Roundtable — Brisbane (1 June)***

Australian Pensioners and Superannuants League  
Centacare Toowoomba  
Centacre Brisbane  
Cerebral Palsy League  
DV Connect  
Endeavour Foundation  
Mission Australia  
National Disability Services  
Ozcare  
PeakCare Qld  
Queensland Council of Social Service

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## Table A.2 (continued)

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### *Interested Parties*

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Spiritus

St Vincent de Paul Society Qld

UnitingCare Qld

Welfare Rights Centre

Workforce Council

### **Meeting — Brisbane**

Arts Queensland

Department of Communities

Department of Community Safety

Department of Education, Training and the Arts

Department of Employment Economic Development and Innovation

Department of Justice

Department of the Premier and Cabinet

Queensland Health

### **Meeting — New Zealand**

Association of Non-government Organisations of Aotearoa

Garth Nowland-Foreman

Ministry of Social Development

NZ Charities Commission

NZ Federation of Voluntary Welfare Organisations

Office for the Community and Voluntary Sector

Social and Civic Policy Institute

Statistics New Zealand

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**Table A.3 Post-draft consultations**

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*Interested Parties*

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**Meeting — Adelaide**

Attorney General's Department  
Department of Education and Children's Services  
Department for Families and Communities  
Department of Health  
Department of the Premier and Cabinet  
Department of Trade and Economic Development  
Department of Treasury and Finance  
Mental Health Coalition of SA  
South Australian Council of Social Service

**Meeting — Brisbane**

Brisbane Housing Company  
Department of Communities  
Department of the Premier and Cabinet  
Queensland Treasury  
Office of Fair Trading

**Meeting — Canberra**

Australian Council of Social Service  
Australian Research Alliance for Children and Youth  
BHP Billiton  
Department of Education, Employment and Workplace Relations  
Department of Families, Housing, Community Services and Indigenous Affairs  
Department of Finance and Deregulation  
Department of Innovation, Industry, Science and Research  
Department of the Prime Minister and Cabinet  
Department of the Treasury  
Public Interest Advocacy Centre

**Meeting — Hobart**

Alcohol Tobacco and other Drugs Council of Tasmania  
Anglicare  
Department of Premier and Cabinet  
Department of Treasury and Finance  
Family Based Care North  
Hobart City Mission  
Lifeline  
Mental Health Council of Australia  
Mission Australia  
National Council for Single Mothers and their Children  
Office for the Community Sector  
Red Cross  
Richmond Fellowship  
St Michaels Association  
Tasmanian Council of Social Service

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**Table A.3 (continued)**

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***Interested Parties***

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***Meeting — Melbourne***

Arts Victoria  
Department of Planning and Community Development  
Office for the Community Sector  
Department of Treasury and Finance  
Department of Human Services  
Department of Justice  
Department of Premier and Cabinet  
Department of Innovation, Industry and Regional Development  
Department of Education and Early Childhood Development  
Victorian Council of Social Service  
PilchConnect

***Roundtable — Melbourne (December)***

Freehills  
Trust Company  
Philanthropy Australia  
Melbourne Community Foundation  
Ricci Andrews and Diana Kirvin  
Pratt Foundation  
Community Sector Banking  
Asia-Pacific Centre for Social Investment and Philanthropy  
Net Balance Foundation  
Pro Bono Australia

***Meeting — Northern Territory***

Northern Territory Council of Social Service

***Meeting — Perth***

Amana Living  
Anglicare  
Department for Child Protection  
Department of Commerce  
Department for Communities  
Department of Corrective Services  
Department of the Premier and Cabinet  
Department of Treasury and Finance  
Disability Services Commission  
Foundation Housing  
Geraldton Resource Centre  
Joondalup Youth Support Services  
Lotterywest  
Pilbara Association of Non-Government Organisations  
Relationships Australia  
Ruah Community Services

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**Table A.3 (continued)**

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*Interested Parties*

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UnitingCare West  
Wanslea Family Services  
Western Australian Council of Social Service  
Western Australian Drug and Alcohol Office  
YMCA

***Roundtable — Sydney (November)***

Bain & Company  
Macquarie Group Foundation  
Centre for Social Impact  
Community Sector Banking  
Catherine Baldwin  
Foresters Community Finance  
The Smith Family  
Philanthropy Australia  
Westpac Foundation

***Meeting — Sydney***

Department of Premier and Cabinet  
NSW Treasury  
Department of Human Services  
Department of Health  
NT Department of Health and Families  
Department of Services, Technology & Administration  
Public Interest Advocacy Centre  
Whitlam Institute

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