

---

# Volume 1 References

## Overview

ABS (Australian Bureau of Statistics) 1999, *Causes of Death Australia 1997*, cat. no. 3303.0, AGPS, Canberra (and previous issues).

DHFS (Department of Health and Family Services) 1998, *National Mental Health Report 1996: Fourth Annual Report*, Canberra.

NSW Law Reform Commission 1997, *The Aboriginal Child Placement Principle*, Research Report no. 7, Sydney.

## Part A

### 1 The approach to performance measurement

Commonwealth Department of Finance 1994, *Doing Evaluations: A Practical Guide*, AGPS, Canberra.

DPIE (Department of Primary Industries and Energy) and DSHS (Department of Human Services and Health) 1994, *Rural, Remote and Metropolitan Areas Classification, 1991 Census Edition*, AGPS, Canberra.

E-Qual 1998, *Review of Approaches to Satisfaction Surveys of Clients of Disability Services*, Consultancy report for the Steering Committee for the Review of Commonwealth/State Service Provision, Melbourne.

Gain, L. and Young, L. 1998, *Outcome Measurement in Child Protection: International Literature Review and Critical Analysis of Child Protection and Alternative Placement Outcome Measures*, Consultancy Report for the Steering Committee for the Review of Commonwealth/State Service Provision, Melbourne.

Griffith, D. A. 1998, *The Griffith service access frame: a practical model for quantifying access to services, developing education profiles and measuring government policy outcomes in Australia's service access disadvantaged areas*, Paper presented at the Northern Territory Institute of Educational Research Symposium, Darwin, 22–23 May.

---

Harding, A. 1995, 'The impact of health, education and housing outlays upon income distribution in Australia in the 1990s', *Australian Economic Review*, 3rd quarter, pp. 71–86.

IC (Industry Commission) 1997, *Assessing Australia's Productivity Performance*, AGPS, Canberra.

MAB/MIAC (Management Advisory Board and its Management Improvement Advisory Committee) 1996, *Raising the Standard: Benchmarking for Better Government*, MAB/MIAC Report no. 21, AGPS, Canberra.

Renwick, M. and Sadkowsky, K. 1991, *Variations in Surgery Rates*, Australian Institute of Health, Health Services Series no. 2, AGPS, Canberra.

SCRCSSP (Steering Committee for the Review of Commonwealth/State Service Provision) 1995, *Report on Government Service Provision 1995*, AGPS, Canberra.

— 1997a, *Reforms in Government Service Provision 1997*, AGPS, Canberra.

— 1997b, *Report on Government Service Provision 1997*, AGPS, Canberra.

— 1998a, *Implementing Reforms in Government Services 1998*, AusInfo, Canberra.

— 1998b, *Report on Government Services 1998*, AGPS, Canberra.

— 1998c, *Superannuation in the Costing of Government Services*, AusInfo, Canberra.

Shelter SA 1998, *Use and Misuse of Performance Indicators in Public and Community Housing*, Adelaide.

SRCSSP (Secretariat for the Review of Commonwealth/State Service Provision) 1998, *Feedback on the Report on Government Services*, AusInfo, Canberra.

Victorian Auditor General's Office 1997, *Schools of the Future: Valuing Accountability*, Special Report no. 52, Victorian Government Printer, Melbourne.

## Part B

### Education preface

ABS (Australian Bureau of Statistics) 1997a, *Aspects of Literacy: Assessed Skill Levels, Australia 1996*, cat. no. 4228.0, Canberra.

— 1997b, *Transition from Education to Work: Australia*, cat. no. 6227.0, Canberra.

- 
- 1998, *Expenditure on Education*, cat. no. 5510.0, Canberra.
- ANTA (Australian National Training Authority) 1997, *Annual National Report 1996: Benchmarking Vocational Education and Training*, Brisbane.
- 1998, *Annual National Report 1997: Vocational Education and Training Performance, Volume 3*, Brisbane.
- Australian Qualification Framework Advisory Board 1998, *Australian Qualifications Framework: Implementation Handbook*, Melbourne.
- HRSCEET (House of Representatives Standing Committee on Employment, Education and Training) 1998, *Today's Training, Tomorrow's skills*, AGPS, Canberra.
- NCVER (National Centre for Vocational Education Research) 1998a, *Australian Vocational Education and Training Statistics 1997: An Overview*, Adelaide.

## 2 School education

- Ainley, J., Batten, M., Collins, C. and Withers, G. 1998, *Schools and the Social Development of Young Australians*, ACER Press, Victoria.
- ABS (Australian Bureau of Statistics) 1998a, *Schools Australia*, cat. no. 4221.0 (and previous editions), Canberra.
- 1998b, *National Schools Statistics Collection (Government Schools Sector): Notes, Instructions and Tabulations 1998*, Canberra.
- DEET (Department of Employment, Education and Training) 1991, *Completing Secondary School in Australia*, EMB Report 2/91, Canberra.
- DPIE (former Department of Primary Industries and Energy) and DSHS (former Department of Human Services and Health) 1994, *Rural, Remote and Metropolitan Areas Classification, 1991 Census Edition*, AGPS, Canberra.
- Dusseldorp Skills Forum 1997, *School-Industry Programs: Some Comparisons between States and Territories*, Sydney.
- Griffith, D. A. 1998, The Griffith service access frame: a practical model for quantifying access to services, developing education profiles and measuring government policy outcomes in Australia's service access disadvantaged areas, Paper presented at the Northern Territory Institute of Educational Research Symposium, Darwin, 22–23 May.
- MCEETYA (Ministerial Council on Education, Employment, Training and Youth Affairs) 1997, National Schools Statistics Collection (unpublished), Melbourne.

---

MCEETYA (Ministerial Council on Education, Employment, Training, and Youth Affairs) National Goals Taskforce 1998, *Australia's Common and Agreed Goals for Schooling in the Twenty-first century*, Discussion paper, Melbourne.

SCRCSSP (Steering Committee for the Review of Commonwealth/State Service Provision) 1997, *Report on Government Service Provision 1997*, AGPS, Canberra.

— 1998, *Superannuation in the Costing of Government Services*, AusInfo, Canberra.

### **3 Vocational education and training**

ABS (Australian Bureau of Statistics) 1996, *Transition from Education to Work*, cat. no. 6227.0, AGPS, Canberra.

— 1998, *Estimated Residential Population, by Age, 1992-93 to 1996-7*, cat. no. 3201.0, AGPS, Canberra.

ANTA (Australian National Training Authority) 1997, *Annual National Report 1996: Benchmarking Vocational Education and Training*, Brisbane.

— 1998a, *Annual National Report 1997: Vocational Education and Training Performance, Volume 3*, Brisbane.

— 1998b, *Directions and Resource Allocations for 1998*, Brisbane.

— 1998c, *Annual National Report 1997: National Overview Volume 1*, Brisbane.

— 1998d, *A Bridge to the Future — Australia's National Strategy for Vocational Education and Training 1998-2003*, Brisbane.

DEETYA (Department of Employment, Education, Training and Youth Affairs) 1998, *Skills in Australia — Trends and Shortages*, AGPS, Canberra.

HRSCEET (House of Representatives Standing Committee on Employment, Education and Training) 1998, *Today's Training, Tomorrow's skills*, AGPS, Canberra.

NCVER (National Centre for Vocational Education Research) 1998a, *Australian Vocational Education and Training Statistics 1997: An Overview*, Adelaide.

— 1998b, *Australian Vocational Education and Training Statistics 1997: Financial Data*, Adelaide.

— 1998c, *Australian Vocational Education and Training — Employer Satisfaction with Vocational Education and Training 1997: National Report*, Adelaide.

---

— 1998d, *Australian Vocational Education and Training — TAFE Graduate Destination Survey 1997: National Report*, Adelaide.

— 1998e, *Australian Vocational Education and Training Statistics 1997: In Detail*. Adelaide.

SCRCSSP (Steering Committee for the Review of Commonwealth/State Service Provision) 1998, *Report on Government Services 1998*, AGPS, Canberra.

## Part C

### Health preface

ABS (Australian Bureau of Statistics) 1997, *National Health Survey: Summary of Results*, cat. no. 4364.0, AGPS, Canberra.

AIHW (Australian Institute of Health and Welfare) 1998a, *Australia's Health 1998*, cat. no. AUS 10, AGPS, Canberra.

— 1998b, *Health Expenditure Bulletin no. 14*, cat. no. HWE 10, Canberra.

Deeble, J., Mathers, C., Smith, L., Goss, J., Webb, R. and Smith, V. 1998, *Expenditures on Health Services for Aboriginal and Torres Strait Islander People*, cat. no. HWE 6, Australian Institute of Health and Welfare and National Centre for Epidemiology and Population Health, Canberra.

### 4 Health delivery mechanisms

ABS (Australian Bureau of Statistics) 1995, *Children's Immunisation Australia*, cat. no. 4352.0, AGPS, Canberra.

— 1997, *National Health Survey: Summary of Results*, cat. no. 4364.0, AGPS, Canberra.

— 1998, *Private Hospitals Australia, 1996-97*, cat. no. 4390.0, AGPS, Canberra.

AIHW (Australian Institute of Health and Welfare) 1998a, *Australian Hospital Statistics 1996-97*, AGPS, Canberra.

— 1998b, *Australia's Health 1998*, cat. no. AUS 10, AGPS, Canberra.

— 1998c, *Breast and Cervical Cancer Screening in Australia 1996 and 1997*, cat. no. CAN 3, AGPS, Canberra.

— and DHFS (Department of Health and Family Services) 1997, *First Report on National Health Priority Areas*, cat. no. PHE 1, AGPS, Canberra.

---

Boyce, N., McNeil, J., Graves, D. and Dunt, D. 1997, *Quality and Outcome Indicators for Acute Health Care Services*, DHFS, Canberra.

DHFS (Department of Health and Family Services) 1997a, *General Practice in Australia: 1996*, Canberra.

— 1997b, *General Practice in Australia: Supplementary Tables 1997*, Canberra.

Hall, B. M. 1999 'A matter of life and death out in Sydney's west' *Sydney Morning Herald*, 8 January, p. 13.

HDWA (Health Department of WA) 1997, *Annual Report 1996-97*, Perth.

HIC (Health Insurance Commission) 1998, Medicare Statistics June Quarter 1998, Canberra, <http://www.health.gov.au/pubs/medstats/conts.htm> (accessed 16 November 1998).

— 1998, Australian Childhood Immunisation Register, Canberra, <http://www1.hic.gov.au/general/acirCIRGTB04.htm> (accessed 6 January 1999).

Ibrahim, J., Majoor, J., Boyce, N. and McNeil, J. 1998, *Pilot Hospital-Wide Clinical Indicators Project: Final Report*, Department of Health and Family Services, Canberra.

Quint, T. and Fergusson, J. 1997, *Patient Satisfaction Survey, Victorian Public Hospitals, September 1997: Executive Summary*, prepared for Department of Human Services, TQA Research, Victoria.

SCRCSSP (Steering Committee for the Review of Commonwealth/State Service Provision) 1995, *Report on Government Service Provision*, AGPS, Canberra.

— 1997, *Report on Government Service Provision*, AGPS, Canberra.

— 1998a, *Report on Government Services*, AGPS, Canberra.

— 1998b, *Superannuation in the Costing of Government Services*, AusInfo, Canberra.

Whitby, S., Ierchai, S., Johnson, D. and Mohsin, M. 1997, *The Use and Outcome of the National Triage Scale*, Department of Health and Family Services, Canberra.

Wilton, P. and Smith, R. D. 1997, *GP Budget Holding for Australia: Panacea or Poison?*, Working Paper no. 75, Centre for Health Program Evaluation, Melbourne.

## 5 Health management issues

ABS (Australian Bureau of Statistics) 1999, *Causes of Death Australia 1997*, cat. no. 3303.0, AGPS, Canberra (and previous issues).

- 
- AIHW (Australian Institute of Health and Welfare) 1998a, *Australia's Health 1998*, cat. no. AUS 10, AGPS, Canberra.
- 1998b, *Breast and Cervical Cancer Screening in Australia 1996 and 1997*, cat. no. CAN 3, AGPS, Canberra.
- and DHFS (Department of Health and Family Services) 1997, *First Report on National Health Priority Areas*, cat. no. PHE 1, AGPS, Canberra.
- Buckingham, B., Burgess, P., Solomon, S., Pirkis, J. and Eagar, K. 1998, *Developing a Casemix Classification for Mental Health Services: Summary*, Department of Health and Family Services, Canberra.
- DHFS (Department of Health and Family Services) 1998, *National Mental Health Report 1996: Fourth Annual Report*, Canberra.
- and AIHW (Australian Institute of Health and Welfare) 1998, *National Health Priority Areas Report on Cancer Control 1997*, cat. no. PHE 4, AGPS, Canberra.
- Fry, D. 1994, *Strengthening Primary Health Care in Australia*, Issues Paper no. 10, Australian Community Health Association, Sydney.
- NPHP (National Public Health Partnership) 1997, *Public Health in Australia: The Public Health Landscape*, Melbourne.

## Part D

### 6 Police

- ABS 1993, *Crime and Safety, Australia*, cat. no. 4509.0, AGPS, Canberra.
- 1995a, *Crime and Safety, Victoria*, cat. no. 4509.2 (and previous issues), AGPS, Canberra.
- 1995b, *Crime and Safety, Queensland*, cat. no. 4509.3, AGPS, Canberra.
- 1995c, *Crime and Safety, South Australia*, cat. no. 4509.4, AGPS, Canberra.
- 1995d, *Crime and Safety, Western Australia*, cat. no. 4509.5, AGPS, Canberra.
- 1995e, *Projections of the Population of Australia*, cat. no. 3222.0, AGPS, Canberra.
- 1998a, *Motor Vehicle Census, Australia*, cat. no. 9309.0, AGPS, Canberra.
- 1998b, *Recorded Crime Australia*, cat. no. 4510.0 (and previous issues), AGPS, Canberra.
- 1998c, *Crime and Safety, New South Wales*, cat. no. 4509.1 (and previous issues), AGPS, Canberra.

- 
- 1998d, *Population Survey Monitor*, cat. no. 4103.0, unpublished data.
- 1998e, *Australian Demographic Statistics*, cat. no. 3101.0, AGPS, Canberra.
- AIC (Australian Institute of Criminology) 1998, *Australian Deaths in Custody and Custody-Related Police Operations, 1997-98* (and previous issues), Canberra.
- Australasian Police Ministers' Council 1997, *Directions in Australasian Policing July 1996–June 1999*, Canberra
- CJC (Criminal Justice Commission) 1996, *The Nature of General Police Work*, Research Paper Series vol. 3, no. 2, Brisbane.
- FORS (Federal Office of Road Safety) 1998, *Road Injury Australia*, December Quarter 1997, Canberra.
- NRMA 1996, *Car Theft in Eastern Australia*, Sydney (and previous issues).
- Office of Crime Statistics 1998, *Motor Vehicle Theft in South Australia, 1997: A Statistical Report from the CARS Database*, South Australian Attorney-General's Department, Adelaide (and previous issues).
- SCRCSSP (Steering Committee for the Review of Commonwealth/State Service Provision) 1998, *Superannuation in the Costing of Government Services*, AusInfo, Canberra.
- WA Police Service 1998, *Western Australia Police Service Annual Report 1997-98*, Perth.

## **7 Courts**

- ABS (Australian Bureau of Statistics) 1998a, *Australian Higher Criminal Courts 1996-97*, cat. no. 4513.0, AGPS, Canberra.
- 1998b, *Australian Demographic Statistics 1998*, cat. no. 3101.0, AGPS, Canberra (and previous issues).
- Commission on Trial Court Performance Standards 1989, *Tentative Trial Court Performance Standards with Commentary*, National Center for State Courts and Bureau of Justice Assistance, US Department of Justice, United States.
- DPIE (Department of Primary Industries and Energy) and DSHS (Department of Human Services and Health) 1994, *Rural, Remote and Metropolitan Classification 1991 Census Edition*, AGPS, Canberra.

## **8 Corrective services**

- ABS (Australian Bureau of Statistics) 1998, *Corrective Services Australia*, cat. no. 4512.0

---

NCSSU (National Corrective Services Statistics Unit) 1997, *National Correctional Statistics: Prisons, Issue 8*, Report prepared for the Corrective Services Ministers' Council by the NCSSU, Australian Bureau of Statistics, Melbourne.

— 1998, *Prisoners in Australia 1997*, Report prepared for the Corrective Services Ministers' Council by the NCSSU, Australian Bureau of Statistics, Melbourne.

## **Appendix A**

### **Descriptive statistics appendix**

DPIE (Department of Primary Industries and Energy) and DSHS (Department of Human Services and Health) 1994, *Rural, Remote and Metropolitan Classification 1991 Census Edition*, AGPS, Canberra.

DSS (Department of Social Security) 1997, *Housing Assistance Act 1989, Annual Report 1995-96*, AGPS, Canberra.

SRCSSP (Secretariat for the Review of Commonwealth/State Service Provision) 1998, *Feedback on the Report on Government Services*, Canberra.

---

## Related publications

### Report on Government Services

*Report on Government Service Provision 1995*

Published: December 1995

Cat. No. 9514007 (One Volume)

RRP \$19.95

*Report on Government Service Provision 1997*

Published: February 1997

Cat. No. 9670939 (Two Volumes)

RRP \$29.95

*Report on Government Services 1998*

Published: February 1998

Cat. No. 9719601 (Two Volumes)

RRP \$29.95

### Implementing Reforms in Government Services

*Reforms in Government Service Provision: Case Studies*

Published: June 1997

Cat. No. 9679960

RRP \$14.95

*Implementing Reforms in Government Services: Case Studies*

Published: September 1998

Cat. No. 9806926

RRP \$11.95

### Other

*Data Envelopment Analysis: A technique for measuring the efficiency of government service delivery*

Published: November 1997

*Superannuation in the Costing of Government Services*

Published: September 1998

Cat. No. 9806938

RRP \$7.95

*Feedback on the Report on Government Services\**

Published: November 1998

### The Review has also commissioned reports on:

*Outcome Measurement in Child Protection (1998)*

*Review of Approaches to Satisfaction Surveys of Clients of Disability Services (1998)*

*Reports are available from Australian Government Info Shops where catalogue numbers are given (ph: 13 24 47). All reports are also available from the Review's website: <http://www.pc.gov.au/service/gspindex.html>.*