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# 14A Protection and support services — attachment

Notes that do not appear below tables in this attachment are in section 14A.1. Definitions for the descriptors and indicators in this attachment are in section 14A.5. Unsourced data was obtained from Commonwealth, State or Territory governments. Governments fund the Australian Institute of Health and Welfare to collect and collate data for child protection, supported placements and Supported Accommodation and Assistance Program (SAAP). Expenditure data on child protection and supported placement was provided by State and Territory governments directly to the Review's Secretariat.

Data in this report are examined by the Review's Protection and Support Services Working Group, but have not been formally audited by the Secretariat. A peer review process is also undertaken in the development of data definitions.

The data contained in this attachment may be subject to revision. The web page version of the Report contains the most up-to-date data where changes have occurred. This attachment can be found at [www.pc.gov.au/service/gsp/2000/attach14A.pdf](http://www.pc.gov.au/service/gsp/2000/attach14A.pdf). Users without Internet access can contact the Secretariat (details inside front cover of the Report).

## 14A.1 General footnotes for tables

### \* Population

All population estimates or projections were based on the Australian Bureau of Statistics 1996 Census. For 1998-99 data, population estimates were at 31 December 1998 and indigenous population projections were the average of June 1998 and June 1999. For 30 June 1999 data, total population estimates were at 30 March 1999 and indigenous population estimates were at June 1999.

## 14A.2 Child protection services

### All jurisdictions' data

Table 14A.1 State and Territory government recurrent expenditure on child protection and supported placements, 1998-99

	NSW <sup>a</sup>	Vic	Qld	WA	SA	Tas <sup>b</sup>	ACT	NT	Aust
Recurrent expenditure (\$m)									
Child protection	118.4	44.9	na	7.7	na	2.7	na	na	na
Supported placement	128.3	94.4	na	36.7	na	6.7	na	na	na
Child protection and supported placement	246.7	139.3	76.8	44.4	36.0	9.5	11.7	8.3	572.6
Number of children ('000) at March 1999									
Aged 0-16 years	1 495	1 076	852	452	336	115	74	56	4 457
Aged 0-17 years	1 583	1 141	903	479	356	122	79	59	4 722
Recurrent expenditure per child (\$)									
Child protection (per child aged 0-16 years)	79.2	41.7	na	17.0	na	23.6	na	na	na
Supported placement (per child aged 0-17 years)	81.0	82.8	na	76.6	na	55.2	na	na	na
Child protection and supported placement (per child aged 0-17 years)	155.8	122.1	85.0	92.7	101.2	77.4	148.3	139.5	121.3

<sup>a</sup> NSW data include expenditure on support services for families. If these are excluded, recurrent expenditure per child aged 0-17 years in 1998-99 was \$140. <sup>b</sup> Board payments for children on short term orders included under supported placement expenditure. Salary expenditure for all children's services included under supported placements expenditure. **na** Not available.

Source: State and Territory governments.

Table 14A.2 Comparability of expenditure — items included, 1998-99

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT
Superannuation	✓	✗	✓	✓	✓	✓	✓	✓
basis of estimate	Actual	na	Funding	Accrual	Accrual	Accrual	✓	Funding
Workers' compensation	✓	✗	✓	✓	✗	✓	✗	✓
Payroll tax	✓	✗	✓	✗ <sup>c</sup>	✗	✓	✓	✓
Termination and long service leave	✓	✗	✓	✓	✓	✓	✓	✓
basis of estimate	Actual	na	Actual & accruing	Actual	Accrual	Accrual	Accrual	Actual & accruing
Sick leave	✓	✓	✓	✓	✓	✓	✓	✗
basis of estimate	na	Actual <sup>d</sup>	Actual	Actual	Accrual	Accrual	na	Actual
Depreciation	✓	✗	✗ <sup>b</sup>	✓	✓	✗	✓	✗
Rent	✓	✗	✓	✓	✓	✓	✓	✓
Utilities <sup>a</sup>	✓	✗	✓	✓	✗	✓	✓	✓
Umbrella department costs	✓	✗	✓	✓	✓	✗	✓	✓
basis of apportionment	Dept. formula	na	Dept. formula	Dept. formula <sup>d</sup>	Budget	..	Dept. formula	Budget

<sup>a</sup> Electricity, gas and water. <sup>b</sup> Will be included from 1999-2000. <sup>c</sup> Exempt from payroll tax. <sup>d</sup> Based on labour allocation study. **na** Not available.

## Single jurisdictions' data

### New South Wales

Table 14A.3 Child protection descriptive indicators\*

	April 1997– June 1997 <sup>a</sup>	1997-98	1998-99
Number of notifications of child maltreatment	7 776	31 223	31 513
Number of individual children notified per 1000 children aged 0–16 years <sup>b, c</sup>			
– Indigenous	39.3	35.4	49.3
– non-Indigenous	18.3	16.4	15.7
– all children	19.0	17.1	16.9
Number of notifications of maltreatment investigated where the investigation was finalised by 31 August in the following financial year <sup>d</sup>	4 023	18 997	16 301
Number of notifications of maltreatment investigated where the investigation was not finalised by 31 August in the following financial year <sup>d</sup>	953	3 186	3 497
Number of notifications which were dealt with by other means <sup>e</sup>	2 592	9 040	11 715
Number of notifications which were not investigated/not dealt with by other means	208	–	–
Number of individual children who were the subject of a finalised investigation, per 1000 children aged 0–16 years <sup>f, c</sup>			
– Indigenous	22.8	24.9	34.9
– non-Indigenous	9.5	10.4	8.3
– all children	9.9	10.8	9.2
Total number of substantiations <sup>g</sup>	1 791	8 406	7 540
Number of children substantiated per 1000 children aged 0–16 years <sup>h, c</sup>			
– Indigenous	10.8	12.9	16.6
– non-Indigenous	4.2	4.7	4.0
– all children	4.5	5.0	4.5
Total number of children on care and protection orders at 30 June <sup>i</sup>			
– finalised guardianship and custody orders	3 901	4 396	5 728
– finalised other court orders (including supervisory orders)	723	na	na
– interim and temporary orders	720	978	1 184
– administrative/voluntary arrangements for care and protection	420	587	..
– other/not specified	–	26	36
– all orders	5 764	5 987	6 948
Number of children on care and protection orders at 30 June, per 1000 children aged 0–17 years <sup>c</sup>			
– Indigenous	20.4	22.3	28.7
– non-Indigenous	3.1	3.1	3.5
– all children	3.7	3.8	4.4

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Table 14A.3 (Continued)

	April 1997– June 1997 <sup>a</sup>	1997-98	1998-99
Number of children who were placed on a care and protection order <sup>i</sup>			
– children admitted for first time to an order	na	na	na
– children who had prior admissions to orders	na	na	na
– total children admitted to orders	3 330	3 454	3 899

<sup>a</sup> Data on child abuse and neglect notifications, investigations and substantiations for 1996-97 were for a three-month period only: 1 April to 30 June 1997. <sup>b</sup> Each child was counted only once even if the child was the subject of more than one notification. Children of unknown Indigenous status were included as non-Indigenous. <sup>c</sup> During 1998-99 a new method of recording Indigenous status was implemented in NSW, which has improved the accuracy of this information. The apparent increase in the rate of Indigenous clients from 1998-99 is likely to be a reflection of the improved recording of Indigenous status rather than a true increase in the number of Indigenous clients. <sup>d</sup> Investigations related to notifications received in the financial year. If the investigation was completed by 31 August in the following financial year, it was classified as finalised. If the investigation was not completed by 31 August in the following financial year, it was classified as not finalised. If a child was the subject of more than one investigation in the period, then each investigation was counted in the number of investigations. From 1998-99 the definition of an investigation was changed to include the interviewing or sighting of a child where practicable. <sup>e</sup> In NSW, all notifications were initially assessed to see if they required further investigation. <sup>f</sup> Each child was counted only once even if the child was the subject of more than one investigation in the year. <sup>g</sup> A notification was 'substantiated' when there was reasonable cause to believe that the child had been or was being abused or neglected. If the child was the subject of more than one substantiation in the year ended 30 June, then each substantiation was counted. In 1998-99 data, there were 548 substantiations where harm or risk were not classified and in 1997-98, there were 609 substantiations where the harm or risk was not classified. 1996-97 data did not include this group. <sup>h</sup> Each child was counted only once even if the child was the subject of more than one substantiation in the year. <sup>i</sup> The data on children on care and protection orders in 1997-98 and 1998-99 were not comparable with the 1996-97 data. The 1997-98 and 1998-99 data do not include children on 'other finalised court orders' because this information is no longer provided to the Department of Community Services by the Children's Court. In 1996-97 there were 723 children in this category. The categories for care and protection orders were changed slightly in 1998-99 so that administrative arrangements were only included if they lead to transferring custody or guardianship. From 1998-99 these administrative arrangements were included under finalised guardianship and custody orders. <sup>j</sup> NSW could not identify whether a child was admitted to an order for the first time. **na** Not available. ... Not applicable. – Nil or rounded to zero.

**Table 14A.4 Child protection effectiveness indicators — client outcomes**

	1996-97	1997-98	1998-99
Number of children who were substantiated during the year, where there was a previous decision not to substantiate in the previous			
– 3 months	na	na	na
– 12 months	na	na	na
- As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	na	na
– 12 months	na	na	na
Number of children who were substantiated during the year, where there was a prior substantiation in the previous			
– 3 months	na	na	na
– 12 months	na	na	na
- As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	na	na
– 12 months	na	na	na
Of children who were the subject of a substantiated notification in the previous year and where the case was closed during that year, the number who were NOT the subject of another substantiated notification in 12 months following case closure	na	na	na
– As a proportion of all children who were the subject of a substantiated notification in the previous year and where the case was closed during that year (per cent)	na	na	na

na Not available.

*Victoria*

**Table 14A.5 Child protection descriptive indicators\***

	1996-97	1997-98	1998-99
Number of notifications of child maltreatment <sup>a</sup>	31 707	33 163	34 679
Number of individual children notified per 1000 children aged 0–16 years <sup>b</sup>			
– Indigenous	92.6	113.2	na
– non-Indigenous	22.0	23.1	na
– all children	22.8	24.0	24.7
Number of notifications of maltreatment investigated where the investigation was finalised by 31 August in the following financial year <sup>c</sup>	14 006	14 431	13 385
Number of notifications of maltreatment investigated where the investigation was not finalised by 31 August in the following financial year <sup>c</sup>	410	262	323
Number of notifications of maltreatment which were dealt with by other means <sup>d</sup>	17 291	na	20 971
Number of notifications which were not investigated/not dealt with by other means	–	18 470	–
Number of individual children who were the subject of a finalised investigation, per 1000 children aged 0–16 years <sup>e</sup>			

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Table 14A.5 (Continued)

	1996-97	1997-98	1998-99
– Indigenous	65.3	80.9	na
– non-Indigenous	11.1	10.5	na
– all children	11.8	11.1	11.1
Total number of substantiations <sup>f</sup>	7 034	7 357	7 251
Number of children substantiated per 1000 children aged 0–16 years <sup>g</sup>			
– Indigenous	38.1	46.4	na
– non-Indigenous	5.8	5.6	na
– all children	6.2	5.9	6.3
Total number of children on care and protection orders at 30 June <sup>h</sup>			
– finalised guardianship and custody orders	2 702	2 912	3 085
– finalised other court orders (including supervisory orders)	997	1 112	1 121
– interim and temporary orders	166	191	152
– administrative/voluntary arrangements for care and protection	..	..	na
– all orders	3 865	4 215	4 358
Number of children on care and protection orders at 30 June, per 1000 children aged 0–17 years			
– Indigenous	22.7	28.2	na
– non-Indigenous	3.2	3.5	na
– all children	3.4	3.7	3.8
Number of children who were placed on a care and protection order			
– children admitted for first time to an order	1 332	1 569	1 632
– children who had prior admissions to orders	984	994	974
– total children admitted to orders	2 316	2 563	2 606

<sup>a</sup> In Victoria notifications were caller-defined. That is, if the person reporting to the department believed that child abuse and neglect had occurred, it was recorded as a notification. While a case was open, further notifications concerning a child after the first notification were not counted as additional separate notifications even if they related to another type of abuse or neglect, or if a different person was believed responsible for the abuse and neglect. <sup>b</sup> Each child was counted only once even if the child was the subject of more than one notification. <sup>c</sup> Notifications were initially assessed through phone calls, file searches etc, to determine if they required investigation. Investigations only included those notifications which, after this initial assessment, required further investigation (including a face-to-face home visit/interview with the child or family). In 1997-98, there were 18 470 notifications that were not investigated after an initial assessment and these were included under the category 'notifications dealt with by other means' as they involved responses to the notifier, file checks and/or case conferences. While a case was open, investigations of additional notifications concerning a child were not counted as separate investigations even if they related to another type of abuse or neglect or a different person was believed responsible for the abuse and neglect. Investigations related to notifications received in the financial year. If the investigation was completed by 31 August in the following financial year, it was classified as finalised. If the investigation was not completed by 31 August in the following financial year, it was classified as not finalised. If a child was the subject of more than one investigation in the period, then each investigation was counted in the number of investigations. <sup>d</sup> Includes notifications that were assessed through phone calls, file searches, case conferences etc. Referrals to appropriate services were seen as an appropriate outcome for many of these assessments (rather than an investigation as an outcome). This category can also be referred to as 'Number of notifications of maltreatment which were not investigated', the title used in other jurisdiction's tables. <sup>e</sup> Each child was counted only once even if the child was the subject of more than one investigation in the year. <sup>f</sup> A notification was 'substantiated' when there was reasonable cause to believe that the child had been or was being abused or neglected. If the child was the subject of more than one substantiation in the year ended 30 June, then each substantiation was counted. <sup>g</sup> Each child was counted only once even if the child was the subject of more than one substantiation in the year. <sup>h</sup> Permanent care orders were included in finalised guardianship orders. **na** Not available. **..** Not applicable. **–** Nil or rounded to zero.

**Table 14A.6 Child protection effectiveness indicators — client outcomes**

	1996-97	1997-98	1998-99
Number of children who were substantiated during the year, where there was a previous decision not to substantiate in the previous			
– 3 months	na	na	na
– 12 months	na	na	na
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	na	na
– 12 months	na	na	na
Number of children who were substantiated during the year, where there was a prior substantiation in the previous			
– 3 months	na	na	na
– 12 months	na	730	782
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	na	na
– 12 months	na	10	11
Of children who were the subject of a substantiated notification in the previous year and where the case was closed during that year, the number who were NOT the subject of another substantiated notification in 12 months following case closure	3 912	3 645	na
– As a proportion of all children who were the subject of a substantiated notification in the previous year and where the case was closed during that year (per cent)	83	80	na

na Not available.

### Queensland

**Table 14A.7 Child protection descriptive indicators\***

	1996-97 <sup>a</sup>	1997-98	1998-99
Number of notifications of child maltreatment	15 478	17 233	18 721
Number of individual children notified per 1000 children aged 0–16 years <sup>b</sup>			
– Indigenous	33.5	37.5	24.5
– non-Indigenous	13.1	13.9	16.0
– all children	14.2	15.3	16.5
Number of notifications of maltreatment investigated where the investigation was finalised by 31 August in the following financial year <sup>c</sup>	11 663	11 728	10 838
Number of notifications of maltreatment investigated where the investigation was not finalised by 31 August in the following financial year <sup>c</sup>	1 263	2 756	4 172
Number of notifications which were dealt with by other means	1 547	1 988	2 832
Number of notifications which were not investigated/ not dealt with by other means	1 005	761	879
Number of individual children who were the subject of a finalised investigation, per 1000 children aged 0–16 years <sup>d</sup>			
– Indigenous	27.3	26.2	14.8

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**Table 14A.7 (Continued)**

	1996-97 <sup>a</sup>	1997-98	1998-99
– non-Indigenous	9.6	9.2	8.9
– all children	10.6	10.2	9.3
Total number of substantiations <sup>e</sup>	4 895	6 323	6 373
Number of children substantiated per 1000 children aged 0–16 years <sup>f</sup>			
– Indigenous	12.6	15.8	9.9
– non-Indigenous	3.9	4.5	4.8
– all children	4.1	5.1	5.1
Total number of children on care and protection orders at 30 June <sup>g</sup>			
– finalised guardianship and custody orders	2 809	2 867	3 024
– finalised other court orders (including supervisory orders)	257	319	302
– interim and temporary orders	183	247	283
– administrative/voluntary arrangements for care and protection	..	..	..
– all orders	3 249	3 433	3 609
Number of children on care and protection orders at 30 June, per 1000 children aged 0–17 years			
– Indigenous	17.2	16.5	16.7
– non-Indigenous	2.9	3.1	3.2
– all children	3.7	3.8	4.0
Number of children who were placed on a care and protection order <sup>h</sup>			
– children admitted for first time to an order	598	684	705
– children who had prior admissions to orders	310	285	340
– total children admitted to orders	908	969	1 045

<sup>a</sup> 1996-97 data on child abuse and neglect notifications, investigations and substantiations were for the period 1 January to 31 December 1996. <sup>b</sup> Each child was counted only once even if the child was the subject of more than one notification. Children of unknown Indigenous status were included as non-Indigenous. <sup>c</sup> Investigations related to notifications received in the financial year. If the investigation was completed by 31 August in the following financial year (28 February in relation to 1996 data), it was classified as finalised. If the investigation was not completed by 31 August in the following financial year (28 February in relation to 1996 data), it was classified as not finalised. Only investigations with an outcome of substantiated and unsubstantiated have been included as being finalised. If a child was the subject of more than one investigation in the period, then each investigation was counted in the number of notifications investigated. In 1997-98 notifications where no assessment was possible or the investigation was administratively closed without an outcome being recorded were included in investigations which were not finalised. From 1998-99 the definition of an investigation was changed to include the interviewing or sighting of a child where practicable. <sup>d</sup> Each child was counted only once even if the child was the subject of more than one investigation in the year. <sup>e</sup> A notification was 'substantiated' when there was reasonable cause to believe that the child had been or was being harmed or identified risk of harm was substantiated. If the child was the subject of more than one substantiation in the year ended 30 June, then each substantiation was counted. <sup>f</sup> Each child was counted only once even if the child was the subject of more than one substantiation in the year. <sup>g</sup> The categories for care and protection orders were changed slightly in 1998-99 so that administrative arrangements were only included if they lead to transferring custody or guardianship. From 1998-99 these administrative arrangements are included under finalised guardianship and custody orders. <sup>h</sup> It was not possible to determine if the child was previously admitted to an order in another jurisdiction. **na** Not available. **..** Not applicable.

**Table 14A.8 Child protection effectiveness indicators — client outcomes**

	1996-97	1997-98	1998-99
Number of children who were substantiated during the year, where there was a previous decision not to substantiate in the previous			
– 3 months	na	30	17
– 12 months	na	313	289
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	1	<1
– 12 months	na	7	7
Number of children who were substantiated during the year, where there was a prior substantiation in the previous			
– 3 months	na	74	107
– 12 months	na	528	604
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	2	2
– 12 months	na	12	14
Of children who were the subject of a substantiated notification in the previous year and where the case was closed during that year, the number who were NOT the subject of another substantiated notification in 12 months following case closure	na	na	na
– As a proportion of all children who were the subject of a substantiated notification in the previous year and where the case was closed during that year (per cent)	na	na	na

na Not available.

*Western Australia*

**Table 14A.9 Child protection descriptive indicators\***

	1996-97	1997-98	1998-99
Number of notifications of child maltreatment	2 099	2 447	2 568
Number of individual children notified per 1000 children aged 0–16 years <sup>a</sup>			
– Indigenous	18.1	18.8	18.8
– non-Indigenous	3.5	4.1	4.3
– all children	4.3	4.9	5.1
Number of notifications of maltreatment investigated where the investigation was finalised by 31 August in the following financial year <sup>b</sup>	1 711	2 096	2 354
Number of notifications of maltreatment investigated where the investigation was not finalised by 31 August in the following financial year <sup>b</sup>	222	189	96
Number of notifications which were dealt with by other means	–	..	–
Number of notifications which were not investigated/ not dealt with by other means <sup>c</sup>	166	162	118
Number of individual children who were the subject of a finalised investigation, per 1000 children aged 0–16 years <sup>d</sup>			
– Indigenous	14.4	16.3	17.5

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Table 14A.9 (Continued)

	1996-97	1997-98	1998-99
– non-Indigenous	3.2	3.5	4.0
– all children	3.8	4.2	4.7
Total number of substantiations <sup>e</sup>	982	1 135	1 215
Number of children substantiated per 1000 children aged 0–16 years <sup>f</sup>			
– Indigenous	9.4	10.8	11.6
– non-Indigenous	1.8	1.9	2.0
– all children	2.2	2.4	2.5
Total number of children on care and protection orders at 30 June <sup>g</sup>			
– finalised guardianship and custody orders	785	799	895
– finalised other court orders (including supervisory orders)	..	..	..
– interim and temporary orders	..	..	124
– administrative/voluntary arrangements for care and protection	..	..	..
– all orders	785	799	1 019
Number of children on care and protection orders at 30 June, per 1000 children aged 0–17 years <sup>g</sup>			
– Indigenous	8.2	8.1	11.0
– non-Indigenous	1.3	1.3	2.2
– all children	1.7	1.7	2.9
Number of children who were placed on a care and protection order <sup>h</sup>			
– children admitted for first time to an order	na	na	na
– children who had prior admissions to orders	na	na	na
– total children admitted to orders	132	120	379

<sup>a</sup> Each child was counted only once even if they were subject to more than one notification. Children of unknown Indigenous status were included as non-Indigenous. <sup>b</sup> From 1998-99 the definition of an investigation includes the interviewing or sighting of a child where practicable. For WA this category may include some situations where the child was not sighted. Investigations related to notifications received in the financial year. If the investigation was completed by 31 August (16 July prior to 1999) in the following financial year, it was classified as finalised. If the investigation was not completed by 31 August (19 July prior to 1999) in the following financial year, it was classified as not finalised. The number of investigations not finalised was higher in 1996-97 and 1997-98 than in 1998-99, as in the first two years a cut-off date of 16 July was used. 'Investigations not finalised' includes 18 cases where it is unknown whether there will be an investigation or not. If a child was the subject of more than one investigation in the period, then each investigation was counted in the number of investigations. <sup>c</sup> Notifications not investigated included those where a decision was made not to investigate and those where an investigation was not possible. <sup>d</sup> Each child was counted only once even if the child was the subject of more than one investigation in the year. <sup>e</sup> A notification was 'substantiated' when there was sufficient information to make a professional judgment that a child was being, or was at risk of being, emotionally or physically harmed and/or had been exposed to exploitative or inappropriate sexual behaviour. If the child was the subject of more than one substantiation in the year ended 30 June, then each substantiation was counted. <sup>f</sup> Each child was counted only once even if the child was the subject of more than one substantiation in the year. <sup>g</sup> Includes data for children on interim and temporary orders for the first time in 1998-99. <sup>h</sup> WA includes data for children on interim and temporary orders for the first time in 1998-99. WA was unable to provide data on admissions to orders for the first time. **na** Not available. – Nil or rounded to zero.

**Table 14A.10 Child protection effectiveness indicators — client outcomes**

	1996-97	1997-98	1998-99
Number of children who were substantiated during the year, where there was a previous decision not to substantiate in the previous			
– 3 months	24	20	29
– 12 months	65	57	67
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	2	2	2
– 12 months	7	5	6
Number of children who were substantiated during the year, where there was a prior substantiation in the previous			
– 3 months	50	49	43
– 12 months	112	118	113
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	5	4	4
– 12 months	11	10	9
Of children who were the subject of a substantiated notification in the previous year and where the case was closed during that year, the number who were NOT the subject of another substantiated notification in 12 months following case closure <sup>a</sup>	na	904	1 041
– As a proportion of all children who were the subject of a substantiated notification in the previous year and where the case was closed during that year (per cent)	na	90	90

<sup>a</sup> The concept of case closure is difficult to define in WA. They have provided data based on when the investigation was finalised. **na** Not available. – Nil or rounded to zero.

### South Australia

**Table 14A.11 Child protection descriptive indicators\***

	1996-97	1997-98	1998-99
Number of notifications of child maltreatment <sup>a</sup>	10 094	11 651	13 132
Number of individual children notified per 1000 children aged 0–16 years <sup>b</sup>			
– Indigenous	63.2	81.5	107.3
– non-Indigenous	18.3	20.7	22.8
– all children	19.5	22.5	25.3
Number of notifications of maltreatment investigated where the investigation was finalised by 31 August in the following financial year <sup>c</sup>	6 986	4 777	5 143
Number of notifications of maltreatment investigated where the investigation was not finalised by 31 August in the following financial year <sup>c</sup>	337	64	55
Number of notifications which were dealt with by other means	–	..	1 630
Number of notifications which were not investigated/not dealt with by other means <sup>d</sup>	2 771	6 810	6 304
Number of individual children who were the subject of a finalised investigation, per 1000 children aged 0–16 years <sup>e</sup>			

(Continued on next page)

Table 14A.11 (Continued)

	1996-97	1997-98	1998-99
– indigenous	52.0	46.7	53.3
– non-Indigenous	14.9	9.4	10.3
– all children	15.9	10.5	11.5
Total number of substantiations <sup>f</sup>	2 527	1 915	2 114
Number of children substantiated per 1000 children aged 0–16 years <sup>g</sup>			
– Indigenous	25.9	26.3	26.8
– non-Indigenous	5.6	4.0	4.6
– all children	6.2	4.7	5.2
Total number of children on care and protection orders at 30 June <sup>h</sup>			
– finalised guardianship and custody orders	1 063	na	na
– finalised other court orders (including supervisory orders)	71	na	na
– interim and temporary orders	na	na	na
– administrative/voluntary arrangements for care and protection	38	na	..
– all orders	1 172	1 102	1 024
Number of children on care and protection orders at 30 June, per 1000 children aged 0–17 years			
– Indigenous	18.4	15.3	14.9
– non-Indigenous	2.9	2.7	2.5
– all children	3.3	3.1	2.9
Number of children who were placed on a care and protection order <sup>i</sup>			
– children admitted for first time to an order	na	na	152
– children who had prior admissions to orders	na	na	84
– total children admitted to orders	235	318	236

<sup>a</sup> Notifications in SA include child concern reports. <sup>b</sup> Each child was counted only once even if the child was the subject of more than one notification. Children of unknown Indigenous status were included as non-Indigenous. <sup>c</sup> The data for 1996-97, 1997-98 and 1998-99 are not strictly comparable. Notifications investigated in 1996-97 included cases where the investigation was conducted by others. These cases were included in notifications not investigated in 1997-98. In 1998-99 they were included in notifications dealt with by other means. From 1998-99, the definition of an investigation was changed to include the interviewing or sighting of a child where practicable. If the investigation was completed by 31 August in the following financial year, it was classified as finalised. If the investigation was not completed by 31 August in the following financial year, it was classified as not finalised. If a child was the subject of more than one investigation in the period, then each investigation was counted in the number of investigations. <sup>d</sup> Data for 1996-97, 1997-98 and 1998-99 are not comparable. See footnote (c). <sup>e</sup> Each child was counted only once even if the child was the subject of more than one investigation in the year. <sup>f</sup> A notification was 'substantiated' when there was reasonable cause to believe that the child had been or was being abused or neglected. If the child was the subject of more than one substantiation in the year ended 30 June, then each substantiation was counted. <sup>g</sup> Each child was counted only once even if the child was the subject of more than one substantiation in the year. <sup>h</sup> In 1997-98 and 1998-99 SA was not able to provide data on type of care and protection order. <sup>i</sup> It is not possible to determine if a child was previously admitted to an order in another jurisdiction. **na** Not available. – Nil or rounded to zero.

**Table 14A.12 Child protection effectiveness indicators — client outcomes**

	1996-97	1997-98	1998-99
Number of children who were substantiated during the year, where there was a previous decision not to substantiate in the previous			
– 3 months	na	92	93
– 12 months	na	249	257
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	6%	5%
– 12 months	na	16%	15%
Number of children who were substantiated during the year, where there was a prior substantiation in the previous			
– 3 months	na	41	19
– 12 months	na	127	130
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	3	1
– 12 months	na	8	7
Of children who were the subject of a substantiated notification in the previous year and where the case was closed during that year, the number who were NOT the subject of another substantiated notification in 12 months following case closure	na	705	na
– As a proportion of all children who were the subject of a substantiated notification in the previous year and where the case was closed during that year (per cent)	na	71	na

na Not available.

### Tasmania

**Table 14A.13 Child protection descriptive indicators\***

	1996-97	1997-98	1998-99
Number of notifications of child maltreatment <sup>a</sup>	2 363	1 016	653
Number of individual children notified per 1000 children aged 0–16 years <sup>a</sup>			
– Indigenous	10.0	1.6	2.4
– non-Indigenous	15.0	7.4	3.6
– all children	15.0	7.1	3.5
Number of notifications of maltreatment investigated where the investigation was finalised by 31 August in the following financial year <sup>b</sup>	1 832	585	569
Number of notifications of maltreatment investigated where the investigation was not finalised by 31 August in the following financial year <sup>b</sup>	46	24	84
Number of notifications of maltreatment which were not investigated (including dealt with by other means)	485	na	10
Number of notifications which were not investigated/not dealt with by other means	–	407	111
Number of individual children who were the subject of a finalised investigation, per 1000 children aged 0–16 years <sup>c</sup>			

(Continued on next page)

Table 14A.13 (Continued)

	1996-97	1997-98	1998-99
– Indigenous	7.0	1.6	2.4
– non-Indigenous	13.0	5.0	3.1
– all children	13.0	4.8	3.1
Total number of substantiations <sup>d</sup>	244	135	128
Number of children substantiated per 1000 children aged 0–16 years <sup>e</sup>			
– Indigenous	2.4	0.4	1.1
– non-Indigenous	1.8	1.1	1.1
– all children	1.9	1.1	1.1
Total number of children on care and protection orders at 30 June			
– finalised guardianship and custody orders	301	318	295
– finalised other court orders (including supervisory orders)	146	154	133
– interim and temporary orders	38	34	12
– administrative/voluntary arrangements for care and protection	23	14	na
– all orders	508	520	440
Number of children on care and protection orders at 30 June, per 1000 children aged 0–17 years <sup>f</sup>			
– Indigenous	5.0	4.6	4.6
– non-Indigenous	4.0	4.2	3.5
– all children	4.0	4.2	3.6
Number of children who were placed on a care and protection order:			
– children admitted for first time to an order	219	na	72
– children who had prior admissions to orders	27	na	46
– total children admitted to orders	246	na	118

<sup>a</sup> In July 1997, Tasmania introduced new intake and assessment guidelines. From July 1997, child and family concern reports were no longer included in the count for notifications. Notifications include allegations of maltreatment and the focus of the department is on the level of harm rather than the incident. It is likely that these changes have contributed to the drop in the number of notifications in 1997-98. Care should be taken in interpreting Indigenous rates due to the relatively small size of the Indigenous population in Tasmania. Each child was counted only once even if the child was the subject of more than one notification. Children of unknown Indigenous status were included as non-Indigenous. <sup>b</sup> Investigations related to notifications received in the financial year. If the investigation was completed by 31 August in the following financial year, it was classified as finalised. If the investigation was not completed by 31 August in the following financial year, it was classified as not finalised. If a child was the subject of more than one investigation in the period, then each investigation was counted in the number of investigations. <sup>c</sup> Each child was counted only once even if the child was the subject of more than one investigation in the year. <sup>d</sup> There was a lag in the redevelopment of the data system following the introduction of the new intake and assessment guidelines. The data provided by Tasmania may therefore not include all cases that were closed or substantiated. In Tasmania, a substantiation was not entered onto the system until a case was withdrawn. A case was only withdrawn when there was no further action required — that is, a child became a ward or the family was no longer receiving support services. The data on substantiations therefore only include cases where substantiation has been finalised within a legal context. There were a further 146 children not included in the number of substantiations who were classified as 'child at risk'. A notification was 'substantiated' when there was reasonable cause to believe that the child had been or was being abused or neglected. If the child was the subject of more than one substantiation in the year ended 30 June, then each substantiation was counted. <sup>e</sup> Each child was counted only once even if the child was the subject of more than one substantiation in the year. <sup>f</sup> Care should be taken in interpreting Indigenous rates due to the relatively small size of the Indigenous population in Tasmania. **na** Not available. – Nil or rounded to zero.

**Table 14A.14 Child protection effectiveness indicators — client outcomes**

	1996-97	1997-98	1998-99
Number of children who were substantiated during the year, where there was a previous decision not to substantiate in the previous			
– 3 months	na	na	na
– 12 months	na	na	na
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	na	na
– 12 months	na	na	na
Number of children who were substantiated during the year, where there was a prior substantiation in the previous			
– 3 months	na	na	na
– 12 months	na	na	na
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	na	na
– 12 months	na	na	na
Of children who were the subject of a substantiated notification in the previous year and where the case was closed during that year, the number who were NOT the subject of another substantiated notification in 12 months following case closure <sup>a</sup>	203	236	na
– As a proportion of all children who were the subject of a substantiated notification in the previous year and where the case was closed during that year (per cent) <sup>b</sup>	97	92	na

<sup>a</sup> The data on substantiations excluded children classified as 'child at risk'. <sup>b</sup> Calculated using as the denominator the total number of children subject to a substantiated notification where the investigation was finalised. **na** Not available.

*Australian Capital Territory*

**Table 14A.15 Child protection descriptive indicators<sup>\*, a</sup>**

	1996-97	1997-98	1998-99
Number of notifications of child maltreatment <sup>b</sup>	1 220	1 125	1 358
Number of individual children notified per 1000 children aged 0–16 years <sup>a, c</sup>			
– Indigenous	43.9	52.4	44.4
– non-Indigenous	11.5	11.3	16.8
– all children	12.1	12.0	17.3
Number of notifications of maltreatment investigated where the investigation was finalised by 31 August in the following financial year <sup>d</sup>	944	836	1 091
Number of notifications of maltreatment investigated where the investigation was not finalised by 31 August in the following financial year <sup>d</sup>	55	76	101
Number of notifications which were dealt with by other means	–	..	–
Number of notifications which were not investigated/ not dealt with by other means	221	213	166

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Table 14A.15 (Continued)

	1996-97	1997-98	1998-99
Number of individual children who were the subject of a finalised investigation, per 1000 children aged 0–16 years <sup>a, e</sup>			
– Indigenous	34.6	38.7	41.6
– non-Indigenous	8.9	8.7	15.3
– all children	9.3	9.2	15.8
Total number of substantiations <sup>f</sup>	376	411	442
Number of children substantiated per 1000 children aged 0–16 years <sup>a, g</sup>			
– Indigenous	17.7	23.7	16.2
– non-Indigenous	3.9	4.4	5.0
– all children	4.1	4.7	5.2
Total number of children on care and protection orders at 30 June			
– finalised guardianship and custody orders	193	190	212
– finalised other court orders (including supervisory orders)	49	39	18
– interim and temporary orders	8	11	6
– administrative/voluntary arrangements for care and protection	14	15	..
– all orders	264	255	236
Number of children on care and protection orders at 30 June, per 1000 children aged 0–17 years <sup>a</sup>			
– Indigenous	21.5	31.2	24.0
– non-Indigenous	2.9	2.7	2.6
– all children	3.2	3.2	3.0
Number of children who were placed on a care and protection order			
– children admitted for first time to an order	na	127	41
– children who had prior admissions to orders	na	24	43
– total children admitted to orders	na	151	84

<sup>a</sup> Given the ACT's relatively small population, care should be taken in interpreting rates, particularly rates for the indigenous population. <sup>b</sup> Only includes allegations of child maltreatment where the intake officer believes statutory intervention may be required. <sup>c</sup> Each child was counted only once even if the child was the subject of more than one notification. Children of unknown Indigenous status were included as non-indigenous. <sup>d</sup> From 1998-99 the definition of an investigation was changed to include the interviewing or sighting of a child where practicable. In the ACT, however, any action taken to follow-up a notification is counted as an investigation. In the ACT any action taken to follow up a notification constitutes an investigation. Investigations related to notifications received in the financial year. If the investigation was completed by 31 August in the following financial year, it was classified as finalised. If the investigation was not completed by 31 August in the following financial year, it was classified as not finalised. If a child was the subject of more than one investigation in the period, then each investigation was counted in the number of investigations. <sup>e</sup> Each child was counted only once even if the child was the subject of more than one investigation in the year. <sup>f</sup> A notification was 'substantiated' when there was reasonable cause to believe that the child had been or was being abused or neglected. If the child was the subject of more than one substantiation in the year ended 30 June, then each substantiation was counted. <sup>g</sup> The categories for care and protection orders were changed slightly in 1998-99 so that administrative arrangements were only included if they lead to transferring custody or guardianship. From 1998-99 these administrative arrangements are included under finalised guardianship and custody orders. Each child was counted only once even if the child was the subject of more than one substantiation in the year. **na** Not available. **..** Not applicable. – Nil or rounded to zero.

**Table 14A.16 Child protection effectiveness indicators — client outcomes**

	1996-97	1997-98	1998-99
Number of children who were substantiated during the year, where there was a previous decision not to substantiate in the previous			
– 3 months	na	7	31
– 12 months	na	14	63
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	2	8
– 12 months	na	4	16
Number of children who were substantiated during the year, where there was a prior substantiation in the previous			
– 3 months	na	–	4
– 12 months	na	16	11
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	–	1
– 12 months	na	5	3
Of children who were the subject of a substantiated notification in the previous year and where the case was closed during that year, the number who were NOT the subject of another substantiated notification in 12 months following case closure <sup>a</sup>	na	216	261
– As a proportion of all children who were the subject of a substantiated notification in the previous year and where the case was closed during that year (per cent) <sup>b</sup>	na	92	98

<sup>a</sup> The data relate to children who were notified in 1997-98 and subsequently substantiated because the date of substantiation is not recorded in the ACT. A case was classified as closed if it was closed within 12 months of the commencement of an investigation. **na** Not available. – Nil or rounded to zero.

### *Northern Territory*

**Table 14A.17 Child protection descriptive indicators\***

	1996-97	1997-98	1998-99
Number of notifications of child maltreatment <sup>a</sup>	481	710	na
Number of individual children notified per 1000 children aged 0–16 years <sup>a, b</sup>			
– Indigenous	9.4	13.1	na
– non-Indigenous	7.7	9.5	na
– all children	8.3	10.9	na
Number of notifications of maltreatment investigated where the investigation was finalised by 31 August in the following financial year <sup>c</sup>	473	683	na
Number of notifications of maltreatment investigated where the investigation was not finalised by 31 August in the following financial year <sup>c</sup>	–	1	na
Number of notifications of maltreatment which were not investigated (including dealt with by other means)	8	26	na
Number of individual children who were the subject of a finalised investigation, per 1000 children aged 0–16 years <sup>d</sup>			

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Table 14A.17 (Continued)

	1996-97	1997-98	1998-99
– Indigenous	9.3	12.5	na
– non-Indigenous	7.6	9.2	na
– all children	8.2	10.5	na
Total number of substantiations <sup>e</sup>	252	343	na
Number of children substantiated per 1000 children aged 0–16 years <sup>f</sup>			
– Indigenous	6.1	7.3	na
– non-Indigenous	3.3	4.4	na
– all children	4.4	5.6	na
Total number of children on care and protection orders at 30 June <sup>g</sup>			
– finalised guardianship and custody orders	73	84	na
– finalised other court orders (including supervisory orders)	19	38	na
– interim and temporary orders	8	4	na
– administrative/voluntary arrangements for care and protection	11	12	na
– all orders	111	138	na
Number of children on care and protection orders at 30 June, per 1000 children aged 0–17 years <sup>g</sup>			
– Indigenous	2.6	3.1	na
– non-Indigenous	1.5	1.9	na
– all children	1.9	2.4	na
Number of children who were placed on a care and protection order <sup>h</sup>			
– children admitted for first time to an order	141	146	na
– children who had prior admissions to orders	105	95	na
– total children admitted to orders	246	241	na

<sup>a</sup> The NT includes child concern reports in notifications. <sup>b</sup> Each child was counted only once even if the child was the subject of more than one notification. Children of unknown Indigenous status were included as non-Indigenous. <sup>c</sup> Investigations related to notifications received in the financial year. If the investigation was completed by 31 August in the following financial year, it was classified as finalised. If the investigation was not completed by 31 August in the following financial year, it was classified as not finalised. If a child was the subject of more than one investigation in the period, then each investigation was counted in the number of investigations. <sup>d</sup> Each child was counted only once even if the child was the subject of more than one investigation in the year. <sup>e</sup> A notification was substantiated when there was reasonable cause to believe that the child had been or was being abused or neglected. If the child was the subject of more than one substantiation in the year, then each substantiation was counted. The number of substantiations included child concern reports. <sup>f</sup> Each child was counted only once even if the child was the subject of more than one substantiation in the year. <sup>g</sup> NT policy guidelines dictated that orders and arrangements should only be sought where no other intervention would ensure adequate care of the child. <sup>h</sup> The NT could not determine if the child was previously admitted to an order in another jurisdiction. **na** Not available. – Nil or rounded to zero.

**Table 14A.18 Child protection effectiveness indicators — client outcomes**

	1996-97	1997-98	1998-99
Number of children who were substantiated during the year, where there was a previous decision not to substantiate in the previous			
– 3 months	na	na	na
– 12 months	na	na	na
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	na	na
– 12 months	na	na	na
Number of children who were substantiated during the year, where there was a prior substantiation in the previous			
– 3 months	na	na	na
– 12 months	na	na	na
– As a proportion of all children who were the subject of a substantiation (per cent)			
– 3 months	na	na	na
– 12 months	na	na	na
Of children who were the subject of a substantiated notification in the previous year and where the case was closed during that year, the number who were NOT the subject of another substantiated notification in 12 months following case closure <sup>a</sup>	231	na	na
– As a proportion of all children who were the subject of a substantiated notification in the previous year and where the case was closed during that year (per cent) <sup>b</sup>	98%	na	na

<sup>a</sup> The NT information system could not reliably ascertain when a case had been closed. 1996-97 data were based on when the investigation was finalised, not when the case was closed. <sup>b</sup> Calculated using the total number of children subject to a substantiated notification in 1995-96 where the investigation was finalised as the denominator. na Not available.

## 14A.3 Supported placement services

### All jurisdictions' data

Efficiency data for supported placements is in table 14A.1.

## Single jurisdictions' data

### *New South Wales*

Table 14A.19 **Out-of-home care descriptive indicators<sup>\*, a</sup>**

	1996-97	1997-98	1998-99
Number of children aged 0–17 years in out-of-home care at 30 June			
– Indigenous	1 270	1 153	1 591
– non-Indigenous	4 147	4 450	4 768
– all children	5 417	5 603	6 359
Number of children in out-of-home care at 30 June, per 1000 children aged 0–17 years			
– Indigenous	25.6	21.5	29.2
– non-Indigenous	2.7	2.9	3.1
– all children	3.4	3.5	4.0
Number of children in out-of-home care at 30 June, by placement type <sup>b</sup>			
– facility based care	311	351	342
– home-based care			
– foster care/community care	2 583	2 395	2 338
– relative/kinship care	2 375	2 507	3 253
– other home-based care <sup>b</sup>	148	–	–
– total home-based care	5 106	4 902	5 591
– independent living (including private board)	na	147	146
– other (including unknown living arrangements)	–	203	280
– total	5 417	5 603	6 359
Number of children in out-of-home care at 30 June, by whether on a care and protection order <sup>c</sup>			
– on a care and protection order	4 715	5 337	5 782
– on another type of order	344	..	–
– not on a care and protection order	358	266	577
– not known	–	–	–
– total	5 417	5 603	6 359
Number of children in out-of-home care, by length of time in continuous out-of-home care at 30 June <sup>d</sup>			
– respite	537	561	610
– nonrespite			
– less than 1 month	194	183	197
– 1 month to <6 months	719	779	858
– 6 months to <1 year	610	727	782
– 1 year to <2 years	760	893	1 061

(Continued on next page)

Table 14A.19 (Continued)

	1996-97	1997-98	1998-99
– 2 years to < 5 years	2 590	2 453	1 486
– 5 years or more	..	..	1 361
– not stated/unknown nonrespite	7	–	–
– total nonrespite	4 880	5 035	5 745
– not stated/unknown	–	7	4
– total	5 417	5 603	6 359
Those who exited care during the year, by length of time spent in care <sup>e</sup>			
– 1 month to <6 months	na	na	na
– 6 months to <1 year	na	na	na
– 1 year to <2 years	na	na	na
– 2 years to < 5 years	na	na	na
– 5 years or more	na	na	na
Number of children aged 0–17 years in at least one out-of-home care placement at any time during the year <sup>f</sup>			
– Indigenous	1 919	1 402	1 848
– non-Indigenous	7 673	6 652	6 269
– all children	9 592	8 054	8 117
Number of children aged 0–17 years in at least one out-of-home care placement at any time during the year, per 1000 children aged 0–17 years			
– Indigenous	38.7	26.5	34.2
– non-Indigenous	4.9	4.4	4.1
– all children	6.1	5.1	5.1

<sup>a</sup> Includes the following categories of children even if they did not meet the definition of 'out-of-home care': wards, children under a guardianship order, protected persons (including overseas adoptees) and pre-adoption placements. 1996-97 data includes some children placed with care givers who were not reimbursed. During 1998-99 a new method of recording Indigenous status was implemented in NSW, which has improved the accuracy of this information. The apparent increase in the rate of Indigenous clients from 1998-99 is likely to be a reflection of the improved recording of Indigenous status rather than a true increase in the number of Indigenous clients. <sup>b</sup> Facility based care includes family group homes. The categories for home-based care were changed in 1997-98: in 1996-97 the category 'other home-based care' included children who were living independently; these children were included in a separate category in 1997-98. <sup>c</sup> 'On a care and protection order' includes children on guardianship or custody orders or arrangements; supervision orders; and those on interim or temporary orders. 'On another type of order' includes offence orders or other orders that are not care and protection orders. <sup>d</sup> This indicates the length of time a child has been in out-of-home placement on a continuous basis at 30 June 1999. A return home of less than 7 days is not counted as a break in the continuity of placement. Data for the category 5 years or more were not collected in 1996-97 or 1997-98. Children who had been in care for more than 5 years were therefore included in the category 2–<5 years. <sup>e</sup> NSW could not provide data on those exiting care. **na** Not available. **..** Not applicable. **–** Nil or rounded to zero.

**Table 14A.20 Out-of-home care effectiveness indicators — service quality<sup>a</sup>**

	1996-97	1997-98	1998-99
Number of Indigenous children in out-of-home care at 30 June			
– Number placed with Indigenous care givers	1 067	951	1 299
– As a proportion of all Indigenous children in out-of-home care	86%	82%	82%
– Number placed with non-Indigenous relatives/kin <sup>b</sup>	na	na	na
– As a proportion of all Indigenous children in out-of-home care	na	na	na
Number children aged under 12 years in out-of-home care at 30 June placed in home-based placement	3 350	3 360	4 045
– As a proportion of all children under 12 years in out-of-home care <sup>c</sup>	98%	96%	95%
Number of children in out-of-home care at 30 June placed with relatives/kins	2 375	2 507	3 253
– As a proportion of all children in out-of-home care <sup>d</sup>	44%	45%	51%

<sup>a</sup> Includes the following categories of children even if they did not meet the definition of 'out-of-home care': wards, children under a guardianship order, protected persons (including overseas adoptees) and pre-adoption placements. 1996-97 data included some children placed with care givers who were not reimbursed.

<sup>b</sup> NSW could not provide data on Indigenous children who were placed with non-Indigenous relatives/kin.

<sup>c</sup> Calculated using the total number of children under 12 years old in out-of-home placement at 30 June where placement type was known as the denominator. <sup>d</sup> Calculated using the total number of children in out-of-home placement at 30 June where placement was known as the denominator. **na** Not available.

**Table 14A.21 Out-of-home care effectiveness indicators — service quality, placements per child, 1998-99**

<i>Length of time in care</i>	<i>Number of placements per child who exited out-of-home care in 1998-99</i>				
	1	2-3	4-5	6-10	11+
1 month to less than 6 months	na	na	na	na	na
6 months to less than 1 year	na	na	na	na	na
1 year to less than 2 years	na	na	na	na	na
2 years to less than 5 years	na	na	na	na	na
5 years or more	na	na	na	na	na

**na** Not available.

**Table 14A.22 Out-of-home care effectiveness indicators — service quality, care situations per child, 1998-99**

<i>Length of time in care</i>	<i>Number of care situations per child who exited out-of-home care in 1998-99</i>				
	1	2-3	4-5	6-10	11+
1 month to less than 6 months	na	na	na	na	na
6 months to less than 1 year	na	na	na	na	na
1 year to less than 2 years	na	na	na	na	na
2 years to less than 5 years	na	na	na	na	na
5 years or more	na	na	na	na	na

**na** Not available.

**Table 14A.23 Out-of-home care effectiveness indicators — client outcomes**

	1997-98	1998-99
Number of children in out-of-home care for whom there was substantiated abuse or neglect, and where the abuse or neglect occurred while the child was living in a placement and where the person believed responsible was living in the household at the time <sup>a</sup>	na	na
– as a proportion of all children in out-of-home care	na	na

na Not available.

*Victoria*

**Table 14A.24 Out-of-home care descriptive indicators\***

	1996-97	1997-98	1998-99
Number of children aged 0–17 years in out-of-home care at 30 June			
– Indigenous	304	320	na
– non-Indigenous	3 089	3 295	na
– all children	3 393	3 615	3 581
Number of children in out-of-home care at 30 June, per 1000 children aged 0–17 years			
– Indigenous	30.5	30.7	na
– non-Indigenous	2.7	2.9	na
– all children	3.0	3.2	3.1
Number of children in out-of-home care at 30 June, by placement type <sup>a</sup>			
– facility based care	689	619	568
– home-based care			
– foster care/community care	1 893	1 988	2 048
– relative/kinship care	737	888	817
– other home-based care <sup>b</sup>	74	105	139
– total home-based care	2 704	2 981	3 004
– independent living (including private board)	na	15	9
– other (including unknown living arrangements)	–	–	–
– total	3 393	3 615	3 581
Number of children in out-of-home care at 30 June, by whether on a care and protection order <sup>b</sup>			
– on a care and protection order	2 316	2 462	1 484
– on another type of order	16	na	20
– not on a care and protection order	1 061	1 153	1 095
– not known	–	–	982
– total	3 393	3 615	3 581
Number of children in out-of-home care, by length of time in continuous out-of-home care at 30 June <sup>c</sup>			
– respite	na	na	80
– nonrespite			
– less than 1 month	na	na	345
– 1 month to <6 months	na	na	691
– 6 months to <1 year	na	na	324

(Continued on next page)

Table 14A.24 (Continued)

	1996-97	1997-98	1998-99
– 1 year to <2 years	na	na	286
– 2 years to < 5 years	na	na	225
– 5 years or more	..	..	140
– not stated/unknown nonrespite	na	na	–
– total nonrespite	na	na	2 011
– not stated/unknown	..	..	1 490
– total	na	na	3 581
Those who exited care during the year, by length of time spent in care			
– 1 month to <6 months	na	na	na
– 6 months to <1 year	na	na	na
– 1 year to <2 years	na	na	na
– 2 years to < 5 years	na	na	na
– 5 years or more	na	na	na
Number of children aged 0–17 years in at least one out-of-home care placement at any time during the year			
– Indigenous	na	na	na
– non-Indigenous	na	na	na
– all children	na	na	na
Number of children aged 0–17 years in at least one out-of-home care placement at any time during the year, per 1000 children aged 0–17 years			
– Indigenous	na	na	na
– non-Indigenous	na	na	na
– all children	na	na	na

<sup>a</sup> Foster care/community care category for Victoria includes children on permanent care orders where carers were in receipt of foster care payment and children in individually tailored home-based arrangements. Facility based care includes family group homes. The categories for home-based care were changed in 1997-98: in 1996-97 the category 'other home-based care' included children who were living independently; these children were included in a separate category in 1997-98. <sup>b</sup> Children on interim orders and voluntary/administrative arrangements with a government department were included in 'on a care and protection order'. The category did not include children on other orders such as offence orders. <sup>c</sup> Data for 1997-98 on length of time in out-of-home care were not available for Victoria. 1996-97 data only counted length of time in continuous care for children on an order. **na** Not available. **..** Not applicable. **–** Nil or rounded to zero.

**Table 14A.25 Out-of-home care effectiveness indicators — service quality**

	1996-97	1997-98	1998-99
Number of Indigenous children in out-of-home care at 30 June <sup>a</sup>			
– Number placed with Indigenous care givers	na	na	na
– As a proportion of all Indigenous children in out-of-home care	na	na	na
– Number placed with non-Indigenous relatives/kin	na	na	na
– As a proportion of all Indigenous children in out-of-home care	na	na	na
Number children aged under 12 years in out-of-home care at 30 June placed in home-based placement	1 644	1 714	1 883
– As a proportion of all children under 12 years in out-of-home care <sup>b</sup>	88%	92%	91%
Number of children in out-of-home care at 30 June placed with relatives/kin	737	888	817
– As a proportion of all children in out-of-home care <sup>c</sup>	22%	25%	23%

<sup>a</sup> Separate data on the number of Indigenous children placed with non-Indigenous relatives/kin were not available for 1997-98 because the Indigenous status of care givers was not available in Victoria. <sup>b</sup> Calculated using the total number of children under 12 years old in out-of-home placement at 30 June where placement type was known as the denominator. <sup>c</sup> Calculated using the total number of children in out-of-home placement at 30 June where placement was known as the denominator. **na** Not available.

**Table 14A.26 Out-of-home care effectiveness indicators — service quality, placements per child, 1998-99**

<i>Length of time in care</i>	<i>Number of placements per child who exited out-of-home care in 1998-99<sup>a</sup></i>				
	1	2-3	4-5	6-10	11+
less than 1 month	na	na	na	na	na
1 month to <6 months	na	na	na	na	na
6 months to <1 year	na	na	na	na	na
1 year to <2 years	na	na	na	na	na
2 years or more	na	na	na	na	na

<sup>a</sup> Refers to children who exited care in 1998-99. **na** Not available.

**Table 14A.27 Out-of-home care effectiveness indicators — service quality, care situations per child, 1998-99**

<i>Length of time in care</i>	<i>Number of care situations per child who exited out-of-home care in 1998-99<sup>a</sup></i>				
	1	2-3	4-5	6-10	11+
less than 1 month	na	na	na	na	na
1 month to <6 months	na	na	na	na	na
6 months to <1 year	na	na	na	na	na
1 year to <2 years	na	na	na	na	na
2 years or more	na	na	na	na	na

<sup>a</sup> Refers to children who exited care in 1998-99. **na** Not available.

**Table 14A.28 Out-of-home care effectiveness indicators — client outcomes**

	1997-98	1998-99
Number of children in out-of-home care for whom there was substantiated abuse or neglect, and where the abuse or neglect occurred while the child was living in a placement and where the person believed responsible was living in the household at the time <sup>a</sup>	na	na
– As a proportion of all children in out-of-home care during	na	na

<sup>a</sup> Data was not collected on this indicator for 1996-97. **na** Not available.

*Queensland*

**Table 14A.29 Out-of-home care descriptive indicators\***

	1996-97	1997-98	1998-99
Number of children aged 0–17 years in out-of-home care at 30 June			
– Indigenous	549	522	579
– non-Indigenous	1 662	1 824	2 034
– all children	2 211	2 346	2 613
Number of children in out-of-home care at 30 June, per 1000 children aged 0–17 years			
– Indigenous	11.7	10.1	11.0
– non-Indigenous	1.9	2.2	2.4
– all children	2.5	2.6	2.9
Number of children in out-of-home care at 30 June, by placement type <sup>a</sup>			
– facility based care	167	120	112
– home-based care			
– foster care/community care	2 044	1 729	1 922
– relative/kinship care	na	497	579
– other home-based care <sup>b</sup>	–	–	–
– total home-based care	2 044	2 226	2 501
– independent living (including private board)	na	–	–
– other (including unknown living arrangements)	–	–	–
– total	2 211	2 346	2 613
Number of children in out-of-home care at 30 June, by whether on a care and protection order <sup>b</sup>			
– on a care and protection order	2 190	2 338	2 605
– on another type of order	21	8	8
– not on a care and protection order	–	–	–
– not known	–	–	–
– total	2 211	2 346	2 613
Number of children in out-of-home care, by length of time in continuous out-of-home care at 30 June <sup>c, d</sup>			
– respite	na	na	na
– nonrespite			
– less than 1 month	139	111	110
– 1 month to <6 months	437	442	550
– 6 months to <1 year	326	340	378

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Table 14A.29 (Continued)

	1996-97	1997-98	1998-99
– 1 year to <2 years	403	434	440
– 2 years to < 5 years	906	1 019	629
– 5 years or more	na	na	506
– not stated/unknown	–	–	–
– total non-respite	2 211	2 346	2 613
– Total	2 211	2 346	2 613
Those who exited care during the year, by length of time spent in care <sup>d</sup>			
– 1 month to <6 months	na	276	220
– 6 months to <1 year	na	94	80
– 1 year to <2 years	na	93	84
– 2 years to < 5 years	na	222	97
– 5 years or more	na	na	76
– Total	na	685	557
Number of children aged 0–17 years in at least one out-of-home care placement at any time during the year <sup>e</sup>			
– Indigenous	759	749	721
– non-Indigenous	2 262	2 395	2 516
– all children	3 021	3 144	3 237
Number of children aged 0–17 years in at least one out-of-home care placement at any time during the year, per 1000 children aged 0–17 years			
– Indigenous	16.1	14.7	13.8
– non-Indigenous	2.6	2.8	3.0
– all children	3.4	3.5	3.6

<sup>a</sup> Facility based care includes family group homes. The categories for home-based care were changed in 1997-98: in 1996-97 the category 'other home-based care' included children who were living independently; these children were included in a separate category in 1997-98. In 1996-97 data on children in home-based care living with relatives/kin were included in the category 'foster/community care'. <sup>b</sup> In Queensland all children in out-of-home care were on some type of order or were remanded in temporary custody awaiting the outcome of an order. 'On a care and protection order' included children on interim orders but did not include children on other orders such as offence orders. These children were included in 'not on a care and protection order'. Queensland was unable to report on children on placements for protective reasons, who were not on an order. <sup>c</sup> Queensland was unable to distinguish between respite and nonrespite care. As a result both types of placement were included if they satisfied the general definition of out-of-home care. <sup>d</sup> Data for the category 5 years or more were not collected in 1996-97 or 1997-98. Children who had been in care for more than 5 years were therefore included in the category 2-<5 years. <sup>e</sup> A child was only counted once, regardless of the number of placements during the year. **na** Not available.– Nil or rounded to zero.

**Table 14A.30 Out-of-home care effectiveness indicators — service quality**

	1996-97	1997-98	1998-99
Number of Indigenous children in out-of-home care at 30 June <sup>a</sup>			
– Number placed with Indigenous care givers	381	339	331
– As a proportion of all Indigenous children in out-of-home care <sup>b</sup>	73%	67%	59%
– Number placed with non-Indigenous relatives/kin	na	51	68
– As a proportion of all Indigenous children in out-of-home care <sup>b</sup>	na	10%	12%
Number children aged under 12 years in out-of-home care at 30 June placed in home-based placement	1 249	1 371	1 591
– As a proportion of all children under 12 years in out-of-home care <sup>c</sup>	97%	98%	99%
Number of children in out-of-home care at 30 June placed with relatives/kin	na	497	579
– As a proportion of all children in out-of-home care <sup>c</sup>	na	21%	22%

<sup>a</sup> The 1998-99 data for this indicator excludes 20 Indigenous children in facility based care as the Indigenous status of carer was not recorded. In 1997-98, 18 Indigenous children in facility based care were excluded and in 1996-97, 29 Indigenous children in facility based care were excluded as the Indigenous status of carer was not recorded. <sup>b</sup> Calculated using the total number of Indigenous children in home-based care at 30 June as the denominator. <sup>c</sup> Calculated using the total number of children under 12 years old in out-of-home placement at 30 June where placement type was known as the denominator. **na** Not available.

**Table 14A.31 Out-of-home care effectiveness indicators — service quality, placements per child, 1998-99**

<i>Length of time in care</i>	<i>Number of placements per child who exited out-of-home care in 1998-99<sup>a</sup></i>				
	1	2-3	4-5	6-10	11+
1 month to less than 6 months	172	48	–	–	–
6 months to less than 1 year	39	30	9	2	–
1 year to less than 2 years	45	26	7	5	1
2 years to less than 5 years	23	32	20	18	4
5 years or more	33	18	14	6	5

<sup>a</sup> Refers to children who exited care in 1998-99. Any change in a placement was counted. – Nil or rounded to zero.

**Table 14A.32 Out-of-home care effectiveness indicators — service quality, care situations per child, 1998-99**

<i>Length of time in care</i>	<i>Number of care situations per child who exited out-of-home care in 1998-99<sup>a</sup></i>				
	1	2-3	4-5	6-10	11+
1 month to less than 6 months	176	44	–	–	–
6 months to less than 1 year	40	34	5	1	–
1 year to less than 2 years	45	32	5	2	–
2 years to less than 5 years	27	38	20	12	–
5 years or more	34	28	7	7	–

<sup>a</sup> Refers to children who exited care in 1998-99. Only new placements in which the child had not been placed previously were counted.. – Nil or rounded to zero.

**Table 14A.33 Out-of-home care effectiveness indicators — client outcomes**

	1997-98	1998-99
Number of children in out-of-home care for whom there was substantiated abuse or neglect, and where the abuse or neglect occurred while the child was living in a placement and where the person believed responsible was living in the household at the time	na	na
– As a proportion of all children in out-of-home care	na	na

na Not available.

*Western Australia*

**Table 14A.34 Out-of-home care descriptive indicators\*, a**

	1996-97	1997-98	1998-99
Number of children aged 0–17 years in out-of-home care at 30 June <sup>b</sup>			
– Indigenous	318	310	369
– non-Indigenous	732	783	823
– all children	1 050	1 093	1 192
Number of children in out-of-home care at 30 June, per 1000 children aged 0–17 years <sup>b</sup>			
– Indigenous	12.8	11.6	13.7
– non-Indigenous	1.6	1.7	1.8
– all children	2.2	2.3	2.5
Number of children in out-of-home care at 30 June, by placement type <sup>c</sup>			
– facility based care	177	158	164
– home-based care			
– foster care/community care	649	689	709
– relative/kinship care	216	226	277
– other home-based care <sup>b</sup>	–	–	19
– total home-based care	865	915	1 005
– independent living (including private board)	na	13	18
– other (including unknown living arrangements)	8	7	5
– total	1 050	1 093	1 192
Number of children in out-of-home care at 30 June, by whether on a care and protection order			
– on a care and protection order	683	799	888
– on another type of order	–	..	–
– not on a care and protection order	367	294	304
– not known	–	–	–
– total	1 050	1 093	1 192
Number of children in out-of-home care length of time in continuous out-of-home care at 30 June <sup>d, e, f</sup>			
– respite	na	na	na
– nonrespite			
– less than 1 month	90	30	59
– 1 month to <6 months	252	167	160
– 6 months to <1 year	149	123	126

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Table 14A.34 (Continued)

	1996-97	1997-98	1998-99
– 1 year to <2 years	163	129	190
– 2 years to < 5 years	396	639	285
– 5 years or more	..	..	356
– not stated/unknown	–	5	16
– total non-respite	1 050	1 093	1 192
– Total	1 050	1 093	1 192
Those who exited care during the year, by length of time spent in care <sup>e, f</sup>			
– 1 month to <6 months	na	66	140
– 6 months to <1 year	na	40	38
– 1 year to <2 years	na	36	38
– 2 years to < 5 years	na	89	52
– 5 years or more	..	..	44
– Total	na	231	312
Number of children aged 0–17 years in at least one out-of-home care placement during the year <sup>e</sup>			
– Indigenous	687	632	613
– non-Indigenous	1 445	1 437	1 384
– all children	2 132	2 069	1 997
Number of children aged 0–17 years in at least one out-of-home care placement at any time during the year, per 1000 children aged 0–17 years			
– Indigenous	27.7	23.7	22.9
– non-Indigenous	3.2	3.2	3.1
– all children	4.5	4.3	4.2

<sup>a</sup> Includes a small number of children placed with relatives who were not reimbursed. <sup>b</sup> Children of unknown Indigenous status were included as non-Indigenous. <sup>c</sup> Facility based care included family group homes. The categories for home-based care were changed in 1997-98: in 1996-97 the category 'other home-based care' included children who were living independently; these children were included in a separate category in 1998-98. <sup>d</sup> 'On a care and protection order' includes children on guardianship or custody orders or arrangements; supervision orders; and those on interim or temporary orders. 'On another type of order' includes offence orders or other orders that are not care and protection orders. <sup>e</sup> This indicates the length of time a child has been in out-of-home placement on a continuous basis at 30 June 1999. A return home of less than 7 days is not counted as a break in the continuity of placement. Western Australia is unable to reliably distinguish between respite and non-respite care. As a result, both types of placement were included if they satisfied the general definition of out-of-home care. The distribution of number of placements may differ from previous years as WA was able to apply the correct definition of a change in placement for the first time.

<sup>f</sup> Data for the category 5 years or more were not collected in 1997-98. Children who had been in care for more than 5 years were therefore included in the category 2-<5 years. .. Not applicable. – Nil or rounded to zero.

**Table 14A.35 Out-of-home care effectiveness indicators — service quality<sup>a</sup>**

	1996-97	1997-98	1998-99
Number Indigenous children in out-of-home care at 30 June placed with			
– Indigenous care givers	241	263	276
– As a proportion of all Indigenous children in out-of-home care <sup>b</sup>	76%	85%	75%
– Non-Indigenous relatives/kin	na	10	21
– As a proportion of all Indigenous children in out-of-home care <sup>b</sup>	na	3%	6%
Number children aged under 12 years in out-of-home care at 30 June placed in home-based placement	603	630	698
– As a proportion of all children under 12 years in out-of-home care <sup>c</sup>	88%	89%	89%
Number of children in out-of-home care at 30 June placed with relatives/kin	216	226	277
– As a proportion of all children in out-of-home care <sup>d</sup>	21%	21%	23%

<sup>a</sup> Includes a small number of children placed with relatives who were not reimbursed. <sup>b</sup> Care givers whose Indigenous status was unknown were counted as non-Indigenous. <sup>c</sup> Calculated using the total number of children under 12 years old in out-of-home placement at 30 June where placement type was known as the denominator. <sup>d</sup> Calculated using the total number of children in out-of-home placement at 30 June where placement was known as the denominator. **na** Not available.

**Table 14A.36 Out-of-home care effectiveness indicators — service quality, placements per child, 1998-99<sup>a</sup>**

<i>Length of time in care</i>	<i>Number of placements per child who exited out-of-home care in 1998-99<sup>b</sup></i>				
	1	2-3	4-5	6-10	11+
1 month to less than 6 months	106	29	5	0	–
6 months to less than 1 year	8	23	4	2	1
1 year to less than 2 years	13	12	8	5	–
2 years to less than 5 years	17	17	3	10	5
5 years or more	24	10	4	4	2

<sup>a</sup> Includes a small number of children placed with relatives who were not reimbursed. <sup>b</sup> Refers to children who exited care in 1998-99. Any change in a placement was counted. – Nil or rounded to zero.

**Table 14A.37 Out-of-home care effectiveness indicators — service quality, care situations per child, 1998-99<sup>a</sup>**

<i>Length of time in care</i>	<i>Number of care situations per child who exited out-of-home care in 1998-99<sup>b</sup></i>				
	1	2-3	4-5	6-10	11+
1 month to less than 6 months	106	34	–	–	–
6 months to less than 1 year	12	21	3	1	1
1 year to less than 2 years	14	13	9	2	–
2 years to less than 5 years	19	16	10	6	1
5 years or more	25	11	5	3	–

<sup>a</sup> Includes a small number of children placed with relatives who were not reimbursed. <sup>b</sup> Refers to children who exited care in 1998-99. Only new placements in which the child had not been placed previously were counted. – Nil or rounded to zero.

**Table 14A.38 Out-of-home care effectiveness indicators — client outcomes<sup>a</sup>**

	1997-98	1998-99
Number of children in out-of-home care for whom there was substantiated abuse or neglect, and where the abuse or neglect occurred while the child was living in a placement and where the person believed responsible was living in the household at the time	17	8
– As a proportion of all children in out-of-home care	<1%	<1%

<sup>a</sup> Includes a small number of children placed with relatives who were not reimbursed. **na** Not available.

### South Australia

**Table 14A.39 Out-of-home care descriptive indicators<sup>\*, a</sup>**

	1996-97	1997-98	1998-99
Number of children aged 0–17 years in out-of-home care at 30 June			
– Indigenous	219	188	194
– non-Indigenous	930	819	848
– all children	1 149	1 007	1 045
Number of children in out-of-home care at 30 June, per 1000 children aged 0–17 years			
– Indigenous	22.9	18.0	18.5
– non-Indigenous	2.6	2.4	2.5
– all children	3.2	2.8	2.9
Number of children in out-of-home care at 30 June, by placement type <sup>b</sup>			
– facility based care	na	48	36
– home-based care			
– foster care/community care	1 053	907	897
– relative/kinship care	96	86	103
– other home-based care <sup>b</sup>	–	14	9
– total home-based care	1 149	1 007	1 009
– independent living (including private board)	na	na	–
– other (including unknown living arrangements)	–	–	–
– total	1 149	1 055	1 045
Number of children in out-of-home care at 30 June, by whether on a care and protection order <sup>c</sup>			
– on a care and protection order	630	680	938
– on another type of order	–	..	8
– not on a care and protection order	519	327	99
– not known	–	48	–
– total	1 149	1 007	1 045
Number of children in out-of-home care, by length of time in continuous out-of-home care at 30 June <sup>d, e</sup>			
– respite	na	na	na
– nonrespite			
– less than 1 month	65	71	112
– 1 month to <6 months	196	196	182
– 6 months to <1 year	111	101	127

(Continued on next page)

Table 14A.39 (Continued)

	1996-97	1997-98	1998-99
– 1 year to <2 years	135	118	131
– 2 years to < 5 years	642	521	90
– 5 years or more	..	..	403
– not stated/unknown	–	48	–
– total non-respite	1 149	1 007	1 045
– Total	1 149	1 007	1 045
Those who exited care during the year, by length of time spent in care <sup>e</sup>			
– 1 month to <6 months	na	272	164
– 6 months to <1 year	na	65	42
– 1 year to <2 years	na	41	24
– 2 years to < 5 years	na	118	33
– 5 years or more	na	..	59
Number of children aged 0–17 years in at least one out-of-home care placement at any time during the year			
– Indigenous	406	381	404
– non-Indigenous	1 996	1 834	1 898
– all children	2 402	2 215	2 302
Number of children aged 0–17 years in at least one out-of-home care placement at any time during the year, per 1000 children aged 0–17 years			
– Indigenous	42.4	36.9	38.0
– non-Indigenous	5.6	5.3	5.5
– all children	6.7	6.2	6.5

<sup>a</sup> The data for children in out-of-home care only includes children in home-based care. There were an additional 48 children in residential care for whom no other details were known. <sup>b</sup> The categories for home-based care were changed in 1997-98: in 1996-97 the category 'other home-based care' included children who were living independently; these children were included in a separate category in 1998-99. <sup>c</sup> 'On a care and protection order' includes children on guardianship or custody orders or arrangements; supervision orders; and those on interim or temporary orders. 'On another type of order' includes offence orders or other orders that are not care and protection orders. Data on children 'on another type of order' were not collected in 1997-98. These were included in the category 'not on an order'. <sup>d</sup> This indicates the length of time a child has been in out-of-home placement on a continuous basis at 30 June 1999. A return home of less than 7 days is not counted as a break in the continuity of placement. <sup>e</sup> Data for the category 5 years or more were not collected in 1997-98. Children who had been in care for more than 5 years were therefore included in the category 2-<5 years. **na** Not available. **..** Not applicable. **–** Nil or rounded to zero.

**Table 14A.40 Out-of-home care effectiveness indicators — service quality**

	1996-97	1997-98	1998-99
Number of Indigenous children in out-of-home care at 30 June			
– Number placed with Indigenous care givers	138	118	114
– As a proportion of all Indigenous children in out-of-home care	63%	63%	59%
– Number placed with non-Indigenous relatives/kin	na	11	14
– As a proportion of all Indigenous children in out-of-home care	na	6%	7%
Number children aged under 12 years in out-of-home care at 30 June placed in home-based placement <sup>a</sup>	681	583	589
– As a proportion of all children under 12 years in out-of-home care	100%	100%	100%
Number of children in out-of-home care at 30 June placed with relatives/kin <sup>b</sup>	96	86	103
– As a proportion of all children in out-of-home care <sup>c</sup>	8%	9%	10%

<sup>a</sup> Calculated using the total number of children under 12 years old in out-of-home placement at 30 June where placement type was known as the denominator. <sup>b</sup> 1996-97 and 1997-98 data for children in out-of-home care only included children in home-based care. In 1997-98 there were an additional 48 children in residential care for which no other details were known. <sup>c</sup> Calculated using the total number of children in home-based out-of-home care at 30 June as the denominator. **na** Not available.

**Table 14A.41 Out-of-home care effectiveness indicators — service quality, placements per child, 1998-99**

<i>Length of time in care</i>	<i>Number of placements per child who exited out-of-home care in 1998-99</i>				
	1	2-3	4-5	6-10	11+
1 month to less than 6 months	na	na	na	na	na
6 months to less than 1 year	na	na	na	na	na
1 year to less than 2 years	na	na	na	na	na
2 years to less than 5 years	na	na	na	na	na
5 years or more	na	na	na	na	na

**na** Not available.

**Table 14A.42 Out-of-home care effectiveness indicators — service quality, care situations per child, 1998-99<sup>a</sup>**

<i>Length of time in care</i>	<i>Number of care situations per child who exited out-of-home care in 1998-99<sup>b</sup></i>				
	1	2-3	4-5	6-10	11+
1 month to less than 6 months	46	84	24	9	1
6 months to less than 1 year	12	16	9	5	–
1 year to less than 2 years	10	7	6	1	–
2 years to less than 5 years	11	9	6	6	1
5 years or more	35	9	12	3	–

<sup>a</sup> The data for children in out-of-home care only includes children in home-based care. There were an additional 48 children in residential care for which no other details were known. Only new placements in which the child had not been placed previously were counted. <sup>b</sup> Refers to children who exited care in 1998-99. – nil or rounded to zero.

**Table 14A.43 Out-of-home care effectiveness indicators — client outcomes<sup>a</sup>**

	1997-98	1998-99
Number of children in out-of-home care for whom there was substantiated abuse or neglect, and where the abuse or neglect occurred while the child was living in a placement and where the person believed responsible was living in the household at the time <sup>d</sup>	na	na
– As a proportion of all children in out-of-home care	na	na

na Not available.

*Tasmania*

**Table 14A.44 Out-of-home care descriptive indicators\***

	1996-97	1997-98	1998-99
Number of children aged 0–17 years in out-of-home care at 30 June <sup>a</sup>			
– Indigenous	39	34	43
– non-Indigenous	422	408	490
– all children	461	442	533
Number of children in out-of-home care at 30 June, per 1000 children aged 0–17 years <sup>a</sup>			
– Indigenous	5.5	4.6	5.8
– non-Indigenous	3.6	3.5	4.3
– all children	3.7	3.6	4.4
Number of children in out-of-home care at 30 June, by placement type <sup>b</sup>			
– facility based care	93	74	74
– home-based care			
– foster care/community care	213	202	194
– relative/kinship care	155	166	175
– other home-based care <sup>b</sup>	–	–	16
– total home-based care	368	368	385
– independent living (including private board)	na	–	45
– other (including unknown living arrangements)	–	–	29
– total	461	442	533
Number of children in out-of-home care at 30 June, by whether on a care and protection order <sup>c</sup>			
– on a care and protection order	358	276	307
– not on a care and protection order	103	166	226
– not known	–	–	–
– total	461	442	533
Number of children in out-of-home care, by length of time in continuous out-of-home care at 30 June <sup>d</sup>			
– respite	na	na	na
– nonrespite			
– less than 1 month	51	44	32
– 1 month to <6 months	95	91	160
– 6 months to <1 year	53	55	66

(Continued on next page)

Table 14A.44 (Continued)

	1996-97	1997-98	1998-99
– 1 year to <2 years	96	64	88
– 2 years to < 5 years	166	188	108
– 5 years or more	0	0	93
– not stated/unknown	–	–	–
– total non-respite	461	442	547
– Total	461	442	547
Those who exited care during the year, by length of time spent in care			
– 1 month to <6 months	na	na	na
– 6 months to <1 year	na	na	na
– 1 year to <2 years	na	na	na
– 2 years to < 5 years	na	na	na
– 5 years or more	na	na	na
Number of children aged 0–17 years in at least one out-of-home care placement at any time during the year <sup>a, e</sup>			
– Indigenous	74	80	116
– non-Indigenous	1 033	1 085	1 378
– all children	1 107	1 165	1 494
Number of children aged 0–17 years in at least one out-of-home care placement at any time during the year, per 1000 children aged 0–17 years <sup>a</sup>			
– Indigenous	11	11	16
– non-Indigenous	9	9	12
– all children	9	9	12

<sup>a</sup> Care should be taken in interpreting Indigenous rates due to the relatively small size of the Indigenous population in Tasmania. <sup>b</sup> Facility based care includes family group homes. The categories for home-based care were changed in 1997-98: in 1996-97 the category 'other home-based care' included children who were living independently; these children were included in a separate category in 1997-98. Relative/kinship care included children living with relatives on 'relatives allowance'. <sup>c</sup> Children on interim orders and voluntary/administrative arrangements with a government department were included in 'on a care and protection order'. The category did not include children on other orders such as offence orders. <sup>d</sup> A return home of less than seven days was not counted as a break in the continuity of placement. Tasmania was unable to distinguish between respite and non-respite care. As a result, both types of placement were included if they satisfied the general definition of out-of-home care. <sup>e</sup> A child was only counted once, regardless of the number of placements during the year. na Not available.– Nil or rounded to zero.

**Table 14A.45 Out-of-home care effectiveness indicators — service quality**

	1996-97	1997-98	1998-99
Number of Indigenous children in out-of-home care at 30 June			
– Number placed with Indigenous care givers	2	7	9
– As a proportion of all Indigenous children in out-of-home care <sup>a</sup>	5%	21%	21%
– Number placed with non-Indigenous relatives/kin	na	10	8
– As a proportion of all Indigenous children in out-of-home care <sup>a</sup>	na	29%	19%
Number children aged under 12 years in out-of-home care at 30 June placed in home-based placement	208	221	228
– As a proportion of all children under 12 years in out-of-home care <sup>b</sup>	83%	86%	83%
Number of children in out-of-home care at 30 June placed with relatives/kin <sup>c</sup>	155	166	175
– As a proportion of all children in out-of-home care <sup>d</sup>	34%	38%	33%

<sup>a</sup> Calculated using the total number of Indigenous children in out-of-home placement at 30 June as the denominator. Relative/kinship care included children living with relatives on 'relatives allowance'. <sup>b</sup> Calculated using the total number of children under 12 years old in out-of-home placement at 30 June where placement type was known as the denominator. <sup>c</sup> Relative/kinship care included children living with relatives on 'relatives allowance'. <sup>d</sup> The denominator was the total number of children in out-of-home placement at 30 June where placement was known. **na** Not available.

**Table 14A.46 Out-of-home care effectiveness indicators — service quality, placements per child, 1998-99**

<i>Length of time in care</i>	<i>Number of placements per child who exited out-of-home care in 1998-99<sup>a</sup></i>				
	<i>1</i>	<i>2-3</i>	<i>4-5</i>	<i>6-10</i>	<i>11+</i>
less than 1 month	na	na	na	na	na
1 month to <6 months	na	na	na	na	na
6 months to <1 year	na	na	na	na	na
1 year to <2 years	na	na	na	na	na
2 years or more	na	na	na	na	na

<sup>a</sup> Refers to children who exited care in 1998-99. **na** Not available.

**Table 14A.47 Out-of-home care effectiveness indicators — service quality, care situations per child, 1998-99**

<i>Length of time in care</i>	<i>Number of care situations per child who exited out-of-home care in 1998-99<sup>a</sup></i>				
	<i>1</i>	<i>2-3</i>	<i>4-5</i>	<i>6-10</i>	<i>11+</i>
less than 1 month	na	na	na	na	na
1 month to <6 months	na	na	na	na	na
6 months to <1 year	na	na	na	na	na
1 year to <2 years	na	na	na	na	na
2 years or more	na	na	na	na	na

<sup>a</sup> Refers to children who exited care in 1998-99. **na** Not available.

**Table 14A.48 Out-of-home care effectiveness indicators — client outcomes**

	1997-98	1998-99
Number of children in out-of-home care for whom there was substantiated abuse or neglect, and where the abuse or neglect occurred while the child was living in a placement and where the person believed responsible was living in the household at the time	1	1
– As a proportion of all children in out-of-home care	<1%	<1%

na Not available.

*Australian Capital Territory*

**Table 14A.49 Out-of-home care descriptive indicators\***

	1996-97	1997-98	1998-99
Number of children aged 0–17 years in out-of-home care at 30 June <sup>a</sup>			
– Indigenous	28	36	24
– non-Indigenous	145	143	150
– all children	173	179	174
Number of children in out-of-home care at 30 June, per 1000 children aged 0–17 years <sup>b</sup>			
– Indigenous	20.8	24.4	16.0
– non-Indigenous	1.8	1.8	1.9
– all children	2.1	2.2	2.2
Number of children in out-of-home care at 30 June, by placement type <sup>c</sup>			
– facility based care	11	16	18
– home-based care			
– foster care/community care	125	118	104
– relative/kinship care	37	40	50
– other home-based care <sup>b</sup>	–	–	–
– total home-based care	162	158	154
– independent living (including private board)	na	5	–
– other (including unknown living arrangements)	–	–	2
– total	173	179	174
Number of children in out-of-home care at 30 June, by whether on a care and protection order <sup>d</sup>			
– on a care and protection order	159	168	155
– on another type of order	–	..	–
– not on a care and protection order	14	11	19
– not known	–	–	–
– total	173	179	174
Number of children in out-of-home care, by length of time in continuous out-of-home care at 30 June <sup>e, f</sup>			
– respite	3	9	2
– nonrespite			
– less than 1 month	12	7	5
– 1 month to <6 months	26	24	16
– 6 months to <1 year	26	25	22

(Continued on next page)

Table 14A.49 (Continued)

	1996-97	1997-98	1998-99
– 1 year to <2 years	40	27	32
– 2 years to < 5 years	66	87	59
– 5 years or more	na	na	38
– not stated/unknown	–	–	–
– total non-respite	170	170	172
– Total	173	179	174
Those who exited care during the year, by length of time spent in care <sup>f</sup>			
– 1 month to <6 months	na	33	71
– 6 months to <1 year	na	9	12
– 1 year to <2 years	na	12	14
– 2 years to < 5 years	na	9	4
– 5 years or more	..	..	4
– Total	na	63	105
Number of children aged 0–17 years in at least one out-of-home care placement during the year <sup>g</sup>			
– Indigenous	64	59	49
– non-Indigenous	533	515	375
– all children	597	574	424
Number of children aged 0–17 years in at least one out-of-home care placement at any time during the year, per 1000 children aged 0–17 years <sup>b</sup>			
– Indigenous	47.4	40.3	32.9
– non-Indigenous	6.6	6.5	4.8
– all children	7.3	7.2	5.4

<sup>a</sup> SAAP placements were counted in out-of-home care where Family Services made a financial payment.

<sup>b</sup> Given the ACT's relatively small population, care should be taken in interpreting rates, and particularly rates for the Indigenous population. <sup>c</sup> Facility based care includes family group homes. The categories for home-based care were changed in 1997-98: in 1996-97 the category 'other home-based care' included children who were living independently; these children were included in a separate category in 1997-98. The number of children in relative/kinship care may be understated as the relationship to the child of carers from non-government organisations is unknown. <sup>d</sup> 'On a care and protection order' includes children on guardianship or custody orders or arrangements; supervision orders; and those on interim or temporary orders. 'On another type of order' includes offence orders or other orders that are not care and protection orders. <sup>e</sup> Indicates the length of time a child has been in out-of-home placement on a continuous basis at 30 June 1999. A return home of less than 7 days is not counted as a break in the continuity of placement. Respite care includes children who were in emergency or planned respite from the home for non-child protection reasons, such as where the parents were ill or unable to care for the child. Non-respite includes children in care for child protection reasons. <sup>f</sup> Data for the category 5 years or more were not collected in 1997-98. Children who had been in care for more than 5 years were therefore included in the category 2-<5 years. **na** Not available. **..** Not applicable. – Nil or rounded to zero.

**Table 14A.50 Out-of-home care effectiveness indicators — service quality**

	1996-97	1997-98	1998-99
Number of Indigenous children in out-of-home care at 30 June			
– Number placed with Indigenous care givers	12	15	12
– As a proportion of all Indigenous children in out-of-home care <sup>a</sup>	43%	42%	50%
– Number placed with non-Indigenous relatives/kin	na	1	3
– As a proportion of all Indigenous children in out-of-home care	na	3%	13%
Number children aged under 12 years in out-of-home care at 30 June placed in home-based placement	102	106	107
– As a proportion of all children under 12 years in out-of-home care <sup>b</sup>	99%	99%	97%
Number of children in out-of-home care at 30 June placed with relatives/kin <sup>c</sup>	37	40	50
– As a proportion of all children in out-of-home care <sup>c, d</sup>	21%	22%	29%

<sup>a</sup> Calculated using the total number of Indigenous children in out-of-home placement at 30 June as the denominator. <sup>b</sup> Calculated using the total number of children under 12 years old in out-of-home placement at 30 June where placement type was known as the denominator. <sup>c</sup> A small number of children placed by a non-government organisation with relatives or kin may be included in the category foster care. <sup>d</sup> Calculated using the total number of children in out-of-home placement at 30 June where placement was known as the denominator.

**Table 14A.51 Out-of-home care effectiveness indicators — service quality, placements per child, 1998-99**

<i>Length of time in care</i>	<i>Number of placements per child who exited out-of-home care in 1998-99<sup>a</sup></i>				
	1	2-3	4-5	6-10	11+
1 month to less than 6 months	26	35	5	4	1
6 months to less than 1 year	1	3	4	4	–
1 year to less than 2 years	10	3	–	1	–
2 years to less than 5 years	4	–	–	–	–
5 years or more	4	–	–	–	–

<sup>a</sup> Refers to children who exited care in 1998-99. Any change in a placement was counted. – Nil or rounded to zero.

**Table 14A.52 Out-of-home care effectiveness indicators — service quality, care situations per child, 1998-99**

<i>Length of time in care</i>	<i>Number of care situations per child who exited out-of-home care in 1998-99<sup>a</sup></i>				
	1	2-3	4-5	6-10	11+
1 month to less than 6 months	49	21	–	1	–
6 months to less than 1 year	5	6	1	–	–
1 year to less than 2 years	10	4	–	–	–
2 years to less than 5 years	4	–	–	–	–
5 years or more	3	1	–	–	–

<sup>a</sup> Refers to children who exited care in 1998-99. Only new placements in which the child has not been placed previously were counted. – Nil or rounded to zero.

**Table 14A.53 Out-of-home care effectiveness indicators — client outcomes**

	1997-98	1998-99
Number of children in out-of-home care for whom there was substantiated abuse or neglect, and where the abuse or neglect occurred while the child was living in a placement and where the person believed responsible was living in the household at the time <sup>a</sup>	4	–
– As a proportion of all children in out-of-home care	1%	–

<sup>a</sup> Excludes children in respite care or temporary placements. Data was not collected on this indicator for 1996-97. – Nil or rounded to zero.

*Northern Territory*

**Table 14A.54 Out-of-home care descriptive indicators\*, a**

	1996-97	1997-98	1998-99
Number of children aged 0–17 years in out-of-home care at 30 June			
– Indigenous	58	71	na
– non-Indigenous	53	66	na
– all children	111	137	na
Number of children in out-of-home care at 30 June, per 1000 children aged 0–17 years			
– Indigenous	2.6	3.0	na
– non-Indigenous	1.5	1.9	na
– all children	1.9	2.3	na
Number of children in out-of-home care at 30 June, by placement type <sup>b</sup>			
– facility based care	17	29	na
– home-based care			na
– foster care/community care	68	61	na
– relative/kinship care	20	36	na
– other home-based care <sup>b</sup>	6	7	na
– total home-based care	94	104	na
– independent living (including private board)	..	3	na
– other (including unknown living arrangements)	–	1	na
– total	111	134	Na
Number of children in out-of-home care at 30 June, by whether on a care and protection order <sup>c</sup>			
– on a care and protection order	111	137	na
– not on a care and protection order	–	–	na
– not known	–	–	na
– total	111	137	na
Number of children in out-of-home care, by length of time in continuous out-of-home care at 30 June <sup>d</sup>			na
– less than 1 month	2	8	na
– 1 month to <6 months	11	14	na
– 6 months to <1 year	13	15	na
– 1 year to <2 years	18	25	na

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Table 14A.54 (Continued)

	1996-97	1997-98	1998-99
– 2 years or more	67	75	na
– not stated/unknown	–	–	na
– Total	111	137	na
Those who exited care during the year, by length of time spent in care			
– 1 month to <6 months	..	112	na
– 6 months to <1 year	..	30	na
– 1 year to <2 years	..	4	na
– 2 years to < 5 years	..	4	na
– 5 years or more	..	9	na
Number of children aged 0–17 years in at least one out-of-home care placement during the year <sup>e</sup>			
– Indigenous	158	154	na
– non-Indigenous	138	126	na
– all children	296	280	na
Number of children aged 0–17 years in at least one out-of-home care placement at any time during the year, per 1000 children aged 0–17 years			
– Indigenous	7	7	na
– non-Indigenous	4	4	na
– all children	5	5	na

<sup>a</sup> As the NT only counted children in out-of-home care who were also on a legal order the numbers here may be underestimated. <sup>b</sup> Facility based care includes family group homes. The categories for home-based care were changed in 1997-98: in 1996-97 the category 'other home-based care' included children who were living independently; these children were included in a separate category in 1997-98. NT data in the category 'relative/kinship care' may include a small number of children who were living with relatives or parents and who were not being reimbursed. <sup>c</sup> No information can be provided for children not on an order. Children on interim orders and voluntary/administrative arrangements with a government department were included in 'on an order'. <sup>d</sup> A return home of less than seven days was not counted as a break in the continuity of placement. The NT was unable to distinguish between respite and non-respite care, so both types of placement were included if they satisfied the general definition of out-of-home care. <sup>e</sup> A child was only counted once, regardless of the number of placements during the year. **na** Not available. **..** Not applicable. **–** Nil or rounded to zero.

**Table 14A.55 Out-of-home care effectiveness indicators — service quality<sup>a</sup>**

	1996-97	1997-98	1998-99
Number Indigenous children in out-of-home care at 30 June placed with			
– Indigenous care givers <sup>b</sup>	na	na	na
– As a proportion of all Indigenous children in out-of-home care	na	na	na
– Non-Indigenous relatives/kin <sup>b</sup>	na	na	na
– As a proportion of all Indigenous children in out-of-home care	na	na	na
Number children aged under 12 years in out-of-home care at 30 June placed in home-based placement	61	79	na
– As a proportion of all children under 12 years in out-of-home care <sup>c</sup>	91%	81%	na
Number of children in out-of-home care at 30 June placed with relatives/kin	20	36	na
– As a proportion of all children in out-of-home care <sup>c</sup>	18%	26%	na

<sup>a</sup> As the NT only counted children in out-of-home care who were also on a legal order, the numbers here may be underestimated. <sup>b</sup> Data on the Indigenous status of the care giver was not available in the NT. <sup>c</sup> Calculated using the total number of children under 12 years old in out-of-home placement at 30 June where placement type was known as the denominator. **na** Not available.

**Table 14A.56 Out-of-home care effectiveness indicators — service quality, placements per child, 1998-99**

<i>Length of time in care</i>	<i>Number of placements per child who exited out-of-home care in 1998-99</i>				
	1	2-3	4-5	6-10	11+
less than 1 month	na	na	na	na	na
1 month to <6 months	na	na	na	na	na
6 months to <1 year	na	na	na	na	na
1 year to <2 years	na	na	na	na	na
2 years or more	na	na	na	na	na

**na** Not available.

**Table 14A.57 Out-of-home care effectiveness indicators — service quality, care situations per child, 1998-99**

<i>Length of time in care</i>	<i>Number of care situations per child who exited out-of-home care in 1998-99</i>				
	1	2-3	4-5	6-10	11+
less than 1 month	na	na	na	na	na
1 month to <6 months	na	na	na	na	na
6 months to <1 year	na	na	na	na	na
1 year to <2 years	na	na	na	na	na
2 years or more	na	na	na	na	na

**na** Not available.

**Table 14A.58 Out-of-home care effectiveness indicators — client outcomes**

	1997-98	1998-99
Number of children in out-of-home care for whom there was substantiated abuse or neglect, and where the abuse or neglect occurred while the child was living in a placement and where the person believed responsible was living in the household at the timed	na	na
– as a proportion of all children in out-of-home care	na	na

na Not available.

## 14A.4 Supported accommodation and assistance

### Descriptors

**Table 14A.59 Composition of SAAP support periods, 1998-99<sup>a, b</sup>**

<i>Support services provided</i>	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Housing/ accommodation	%	84.1	59.3	77.5	87.0	70.5	75.2	85.2	77.0	75.2
Financial assistance/ employment assistance	%	26.3	38.5	30.7	28.8	33.4	30.8	43.6	49.8	32.3
Counselling	%	25.3	46.2	41.7	38.7	44.6	49.5	51.1	52.5	38.1
General support/ advocacy	%	63.1	80.2	69.5	52.7	81.7	70.1	80.4	78.1	70.3
Specialist services	%	18.8	21.0	21.7	35.8	26.0	15.1	29.3	49.7	22.8
Other	%	83.7	43.4	71.9	75.7	62.1	65.7	82.4	78.5	68.2
<b>Total number</b>	<b>('000)</b>	<b>52.3</b>	<b>40.4</b>	<b>22.8</b>	<b>11.7</b>	<b>10.5</b>	<b>5.6</b>	<b>3.0</b>	<b>5.6</b>	<b>151.7</b>

<sup>a</sup> Agencies may provide more than one type of service as a part of single support period; thus services provided do not sum to 100 per cent. <sup>b</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

**Table 14A.60 SAAP agencies, primary target group, 1998-99<sup>a</sup>**

<i>Primary target group</i>	<i>Unit</i>	<i>Proportion of SAAP agencies targeting client group</i>
Young people	%	38.6
Single men only	%	8.0
Single women only	%	3.6
Families	%	8.2
Women escaping domestic violence	%	21.9
Cross target/multiple/general	%	19.7
<b>Total</b>	<b>%</b>	<b>100.0</b>
<b>Total number</b>	<b>no.</b>	<b>1 206</b>

<sup>a</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

Table 14A.61 SAAP agencies, service delivery model, 1998-99<sup>a</sup>

<i>Service delivery model</i>	<i>Unit</i>	<i>Proportion of SAAP agencies with service delivery model</i>
Crisis/short term accommodation	%	33.1
Medium/long term accommodation	%	40.2
Day support	%	2.2
Outreach support	%	5.2
Telephone information/referral	%	1.3
Agency support	%	1.7
Multiple	%	12.3
Other	%	4.0
<b>Total</b>	<b>%</b>	<b>100.0</b>
<b>Total number</b>	<b>no.</b>	<b>1 207</b>

<sup>a</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

Table 14A.62 Recurrent SAAP program funding, 1998-99<sup>a</sup>

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Level of funding										
Commonwealth allocation	\$m	44.2	29.1	18.9	10.7	13.3	5.9	3.7	3.3	129.1
State/Territory allocation	\$m	39.4	21.4	13.7	7.9	8.7	4.4	3.5	2.1	101.1
<b>Total</b>	<b>\$m</b>	<b>83.6</b>	<b>50.5</b>	<b>32.6</b>	<b>18.6</b>	<b>22.0</b>	<b>10.3</b>	<b>7.2</b>	<b>5.4</b>	<b>230.2</b>
Proportion of total funding										
Commonwealth allocation	%	52.9	57.6	58.0	57.5	60.5	57.3	51.4	61.1	56.1
State/Territory allocation	%	47.1	42.4	42.0	42.5	39.5	42.7	48.6	38.9	43.9
<b>Total</b>	<b>%</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>

<sup>a</sup> Total SAAP recurrent allocations (including State/Territory level allocations for program administration) were included in the analysis.

Table 14A.63 Recurrent SAAP program funding<sup>a</sup>

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Nominal funding										
1995-96	\$m	73.6	46.1	29.8	17.3	20.5	6.8	6.7	4.8	205.5
1996-97	\$m	80.1	48.4	31.1	17.7	20.9	9.7	6.9	4.9	219.7
1997-98	\$m	81.6	49.3	31.7	18.0	21.3	9.8	7.1	5.0	223.7
1998-99	\$m	83.6	50.5	32.6	18.6	22.0	10.3	7.2	5.4	230.2
Real funding										
1995-96	\$1998-99m	70.8	44.3	28.6	16.6	19.7	6.5	6.4	4.6	197.6
1996-97	\$1998-99m	78.5	47.5	30.5	17.4	20.5	9.5	6.8	4.8	215.4
1997-98	\$1998-99m	81.0	48.9	31.5	17.9	21.1	9.7	7.0	5.0	222.0
1998-99	\$1998-99m	83.6	50.5	32.6	18.6	22.0	10.3	7.2	5.4	230.2

<sup>a</sup> Total SAAP recurrent allocations (including State/Territory level allocations for program administration) were included in the analysis.

**Table 14A.64 Recurrent SAAP program funding per person in the total population (\$1998-99)<sup>a, b</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
1995-96	\$/person	12.3	10.4	9.3	10.2	14.2	14.6	22.5	27.5	11.6
1996-97	\$/person	13.0	10.6	9.3	10.0	14.3	20.4	22.6	26.9	12.0
1997-98	\$/person	12.9	10.6	9.2	9.9	14.3	20.6	22.7	26.3	12.0
1998-99	\$/person	13.2	10.8	9.4	10.2	14.8	21.8	24.3	28.4	12.3

<sup>a</sup> Total SAAP recurrent allocations (including State/Territory level allocations for program administration) were included in the analysis. <sup>b</sup> The total population figure is not indicative of the demand for SAAP services.

## Effectiveness indicators

### Outcomes

**Table 14A.65 Change in client's income source after SAAP support, 1998-99<sup>a, b</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
From no income to some income	%	3.6	3.8	3.5	2.4	3.0	2.4	4.2	3.0	3.4
Obtained own benefit/extra benefit/wages	%	1.6	2.0	2.2	1.6	2.1	0.9	1.6	2.2	1.8
No substantive change	%	85.5	88.2	85.1	91.5	88.9	92.2	84.5	84.6	87.3
No income before or after support	%	8.6	5.0	8.4	3.3	5.1	3.9	9.3	9.3	6.6
From wage to govt payments/ some income to no income	%	0.6	1.1	0.8	1.1	0.9	0.5	0.4	0.9	0.9
<b>Total<sup>c</sup></b>	<b>%</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total number</b>	<b>no.</b>	<b>15 640</b>	<b>17 092</b>	<b>8 817</b>	<b>6 136</b>	<b>3 996</b>	<b>2 744</b>	<b>1 589</b>	<b>3 297</b>	<b>59 311</b>

<sup>a</sup> Excludes high volume records (data collected from SAAP agencies with 50 or more new clients on a daily basis) because income source after support was not collected. <sup>b</sup> Preliminary data. <sup>c</sup> Total may not equal 100 due to rounding errors.

Source: SAAP NDCA Administrative Data and Client Collections.

Table 14A.66 **Change in clients' type of housing after SAAP support, 1998-99<sup>a, b</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Independent housing										
Private rental	%	40.4	46.6	48.2	38.3	39.3	49.6	19.2	27.4	42.4
Owner-occupied	%	2.3	4.5	4.0	3.5	3.0	2.3	2.3	1.0	3.4
Public housing	%	13.4	15.3	12.9	21.6	21.9	17.4	16.8	23.6	16.2
Other <sup>c</sup>	%	14.0	11.8	14.6	8.9	13.4	9.8	19.9	26.4	13.4
Non-independent housing										
SAAP crisis/ short term	%	11.3	8.3	7.4	5.3	7.0	6.1	11.3	5.4	8.3
SAAP medium/ short term	%	5.2	4.7	2.7	2.6	4.2	3.0	9.5	2.8	4.2
Other <sup>d</sup>	%	13.4	8.8	10.3	19.8	11.2	11.9	21.0	13.5	12.1
<b>Total</b>	<b>%</b>	<b>100.0</b>	<b>100.0</b>	<b>100.1</b>	<b>100.0</b>	<b>100.0</b>	<b>100.1</b>	<b>100.0</b>	<b>100.1</b>	<b>100.0</b>
<b>Total number</b>	<b>no.</b>	<b>11 520</b>	<b>15 732</b>	<b>7 126</b>	<b>4 995</b>	<b>3 295</b>	<b>2 140</b>	<b>1 259</b>	<b>2 565</b>	<b>48 632</b>

<sup>a</sup> Excludes high volume records because not all items were included in high volume forms. <sup>b</sup> Preliminary data. <sup>c</sup> 'Other' independent housing may include living rent free in a house or flat. <sup>d</sup> 'Other' non-independent housing may include SAAP funded accommodation at hostels, hotels or community placements; non-SAAP emergency accommodation; a car, tent or squat; or an institutional setting.

Source: SAAP NDCA Administrative Data and Client Collections.

Table 14A.67 **Labour force status of clients before SAAP support, 1998-99<sup>a, b</sup>**

<i>Labour force status</i>	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Employed full time	%	2.6	2.8	3.6	3.9	2.1	1.6	2.3	6.3	3.0
Employed part time	%	2.1	2.9	2.8	3.9	3.0	1.7	2.5	3.7	2.8
Employed on casual basis	%	2.4	3.2	3.2	2.3	3.4	1.8	4.3	3.8	2.9
Unemployed	%	37.4	34.5	36.1	35.5	34.6	38.8	43.6	42.6	36.4
Not in labour force	%	55.5	56.6	54.2	54.3	56.9	56.1	47.4	43.7	54.9
<b>Total</b>	<b>%</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total number</b>	<b>no.</b>	<b>19 569</b>	<b>23 666</b>	<b>11 285</b>	<b>7 678</b>	<b>5 379</b>	<b>3 504</b>	<b>2 146</b>	<b>3 718</b>	<b>76 945</b>

<sup>a</sup> Excludes high volume records. <sup>b</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

**Table 14A.68 Change in labour force status of clients after SAAP support, 1998-99<sup>a, b, c</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Employed										
Full-time	%	2.5	2.0	2.3	2.2	1.9	0.9	1.7	2.6	2.2
Part-time	%	1.3	1.8	1.9	1.7	1.7	0.4	0.5	1.0	1.5
Casual	%	2.1	3.2	3.0	2.3	3.1	1.7	3.5	3.3	2.7
Sub-total	%	5.9	7.0	7.2	6.2	6.7	3.0	5.7	6.9	6.4
Unemployed										
Studying	%	3.8	3.9	2.6	2.6	4.1	2.8	5.0	3.2	3.5
Not studying	%	86.9	83.9	85.9	83.0	82.8	89.4	82.5	87.2	85.3
Sub-total	%	90.7	87.8	88.5	85.6	86.9	92.2	87.5	90.4	88.8
Not in labour force										
Studying	%	0.9	1.5	1.1	1.2	1.5	0.8	1.1	0.4	1.1
Not studying	%	2.5	3.8	3.2	7.1	5.0	4.1	5.8	2.2	3.7
Sub-total	%	3.4	5.3	4.3	8.3	6.5	4.9	6.9	2.6	4.8
<b>Total</b>	<b>%</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total number</b>	<b>no.</b>	<b>5 455</b>	<b>5 588</b>	<b>3 098</b>	<b>1 947</b>	<b>1 305</b>	<b>1 005</b>	<b>658</b>	<b>1 363</b>	<b>20 419</b>

<sup>a</sup> Data relate to people who were unemployed when entering SAAP services. <sup>b</sup> Excludes high volume records because not all items were included on high volume forms. <sup>c</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

**Table 14A.69 SAAP clients who exited from the service in 1998-99 and who returned to SAAP agencies before the end of that year<sup>a</sup>**

<i>Total number of support periods</i>	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
1	%	75.8	81.9	82.8	79.5	81.2	80.4	80.8	74.9	79.7
2	%	12.1	11.6	11.5	13.3	12.5	11.3	13.7	13.5	12.1
3	%	4.6	3.5	3.3	4.2	3.7	4.4	2.9	5.6	4.0
4	%	2.4	1.3	1.2	1.6	1.3	2.0	1.4	2.2	1.7
5	%	1.4	0.7	0.5	0.8	0.7	1.0	0.8	1.3	0.9
6+	%	3.6	0.9	0.7	0.7	0.6	1.0	0.5	2.4	1.6
<b>Total</b>	<b>%</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total number</b>	<b>no.</b>	<b>21 577</b>	<b>22 876</b>	<b>11 718</b>	<b>6 235</b>	<b>6 075</b>	<b>2 591</b>	<b>1 699</b>	<b>2 631</b>	<b>75 402</b>
Proportion of SAAP clients who return to SAAP within 12 months										
2+	%	24.1	18.0	17.2	20.6	18.8	19.7	19.3	25.0	20.3

<sup>a</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

**Table 14A.70 Indicative estimates of clients exiting to independent housing and not returning within six months, 1998<sup>a</sup>**

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total clients <sup>b</sup>									
no.	30 208	32 005	16 397	8 737	8 501	3 626	2 342	3 682	99 807
Clients who provide information on accommodation on exit from support <sup>c, d</sup>									
no.	9 906	13 709	6 055	4 149	3 304	1 728	1 065	1 607	41 523
As a proportion of total clients <sup>c</sup>									
%	32.8	42.8	36.9	47.5	38.9	47.7	45.5	43.6	41.6
Clients recorded as exiting to independent accommodation and not returning within six months <sup>c</sup>									
no.	4 428	6 535	2 819	1 955	1 611	811	391	760	19 310
Indicative estimates of clients exiting to independent housing and not returning within six months <sup>c, d, e</sup>									
%	44.7	47.7	46.6	47.1	48.8	46.9	36.7	47.3	46.5

<sup>a</sup> Preliminary data. <sup>b</sup> Estimated total number of clients for 1997-98 (not 1997), based on the following calculation: of 151 931 forms received nationally in 1998-99, 108 576 forms had a valid alpha code and related to 71 284 clients. This represents an average of 1.52 support periods per client. Assuming that clients who did not supply alpha codes were provided with the same number of support periods, it is estimated that the remaining 43 355 forms represent 28 523 individuals. The best national estimate for the total number of clients is therefore 71 284 + 28 523 = 99 807. This calculation has been applied to each State/Territory, using the relevant client and form numbers. The average number of support periods varies in each State and Territory. The national estimate varies from the total of each State/Territory estimate as a result of rounding. <sup>c</sup> Clients whose support period ended on or after 1 January 1998 and before 1 January 1999 were included in the analysis. Excludes high volume records because not all items were included on high volume forms. Data should be interpreted with caution. Consent and valid alpha codes were required for each support period for the clients; after support information was not commonly completed; and particular client groups (for example, women escaping domestic violence) may be under-represented in this calculation because of a higher incidence of non-consent. <sup>d</sup> A client may receive two or more periods of support in the year. To minimise double counting of individual clients, only one record per client which had exit information was included in the analysis. <sup>e</sup> Clients recorded as exiting to independent accommodation and not returning within six months as a proportion of clients who provide information on accommodation on exit from support.

Source: SAAP NDCA Administrative Data and Client Collections.

### Quality

**Table 14A.71 Support periods, by existence of a support plan, 1998-99<sup>a, b</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Support plan	%	56.8	69.7	52.9	50.1	67.2	57.8	63.3	68.0	60.7
No support plan	%	15.1	8.4	18.0	22.3	12.7	17.0	10.9	10.7	14.0
Support plan not appropriate	%	28.0	21.9	29.1	27.6	20.1	25.2	25.9	21.3	25.4
<b>Total</b>	<b>%</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total number</b>	<b>no.</b>	<b>26 960</b>	<b>29 576</b>	<b>16 034</b>	<b>10 344</b>	<b>6 904</b>	<b>5 007</b>	<b>2 822</b>	<b>4 625</b>	<b>102 272</b>

<sup>a</sup> Excludes high volume records because not all items were included on high volume forms. <sup>b</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

## Access

**Table 14A.72 Potential clients unable to be supported, main reason for support not provided, 12-25 November 1998 (per cent)<sup>a, b, c, d</sup>**

<i>Main reason support not provided</i>	<i>Unit</i>	<i>Proportion of potential clients</i>
Insufficient staff	%	4.1
No accommodation available	%	81.3
Facilities for disability needs not available	%	0.7
Facilities for cultural needs not available	%	0.4
Facilities for other special needs not available	%	1.8
Age of male child	%	0.1
Other	%	11.6
<b>Total</b>	<b>%</b>	<b>100.0</b>
<b>Total number</b>	<b>no.</b>	<b>2 834</b>

<sup>a</sup> A two-week Unmet Demand Collection is conducted annually to gather information about homeless people who are not accepted as clients of SAAP agencies. In 1998–99, the collection was held between 12–25 November 1998 and over the fortnight, agencies recorded 7050 unmet requests. The calculation of the number of unmet requests for assistance has changed this year. In this table, unmet requests excludes those where the person refused an offer of assistance; those where a similar request was made at a SAAP funded agency within the collection period (to limit double counting); and those where the reason their request was not met was either that the referral was inappropriate (wrong target group) or that the service requested was not provided by the agency. <sup>b</sup> Figures for 1998-99 are not weighted by 26 as was done in 1997-98. <sup>c</sup> Data on unmet requests should be interpreted with caution for several reasons. Firstly, a person can make requests on more than one occasion and to more than one SAAP agency. While double counting has been limited through the exclusion of those requests where the person had made a similar request to a SAAP agency within the collection period, this information may not have been available to record. Thus, the figure 2834 does not represent actual people. Secondly, a number of the people may receive the ongoing support or accommodation from a SAAP agency at a later time, quite possibly soon after their initial request. As a result, this estimate may overstate the actual level of unmet demand. Thirdly, a number of potential clients have their needs met by other means and do not return to a SAAP agency. And finally, there are shortfalls in pro-rating from a two-week collection period to the full year. Many factors influence the capacity of individual SAAP agencies to meet day-to-day demand for their services—it is not possible to identify a two-week period which is 'typical' for all SAAP agencies. <sup>d</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

**Table 14A.73 SAAP support periods as a proportion of estimated total SAAP service requests, 12–25 November 1998<sup>a, b, c, d, e, f</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total active support periods <sup>b</sup>	no.	3 323	3 564	1 590	1 009	1 100	426	350	324	11 686
Potential clients unable to be supported <sup>c, d, e</sup>	no.	784	649	450	233	155	51	80	57	2 459
Total estimated demand	no.	4 107	4 213	2 040	1 242	1 255	477	430	381	14 145
Active support periods as a proportion of total estimated demand	%	80.9	84.6	77.9	81.2	87.6	89.3	81.4	85.0	82.6

<sup>a</sup> Data should be interpreted with extreme caution. <sup>b</sup> Estimates of SAAP clients were based on the following calculation: of 151 931 forms received nationally in 1998-99, 108 576 forms had a valid alpha code and related to 71 284 clients. This represents an average of 1.52 support periods per client. Assuming that clients who did not supply alpha codes were provided with the same number of support periods, it is estimated that the remaining 43 355 forms represent 28 523 individuals. The best national estimate for the total number of clients is therefore 71 284 + 28 523 = 99 807. This calculation has been applied to each State/Territory using the relevant client and form numbers. The average number of support periods varies in each State and Territory. The national estimate varies from the total of each State/Territory estimate because of rounding. <sup>c</sup> Data for unmet demand are estimates only based on information collected in the two-week period 12–25 November 1998. <sup>d</sup> Unmet requests excludes those where the person refused an offer of assistance; those where a similar request was made at a SAAP funded agency within the collection period (to limit double counting); and those where the reason their request was not met was either inappropriate referral (wrong target group) or where the service requested was not provided by the agency <sup>e</sup> Data on unmet demand should be interpreted with caution for several reasons. First, a person can make a request on more than one occasion and to more than one SAAP agency. While double counting has been limited through the exclusion of those requests where the person had made a similar request to a SAAP agency within the collection period, this information may not have been available to record. Therefore, the total numbers do not represent actual people. Second, a number of people may receive the ongoing support or accommodation from a SAAP agency at a later time, quite possibly soon after their initial request. As a result, this estimate may overstate the actual level of unmet demand. Third, a number of potential clients have their needs met by other means and do not return to a SAAP agency. Many factors influence the capacity of individual SAAP agencies to meet day-to-day demand for their services: it is not possible to identify a two-week period which is 'typical' for all SAAP agencies. <sup>f</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

**Table 14A.74 Indigenous people among SAAP clients and people unable to be provided with a SAAP service, 1998-99 (per cent)<sup>a</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Representation among SAAP clients	13.2	4.5	13.8	28.6	13.1	8.8	8.0	42.9	12.7
Representation among people unable to be provided with a SAAP service <sup>b, c, d</sup>	15.7	2.0	14.7	17.6	9.0	7.8	7.5	36.8	11.7

<sup>a</sup> Preliminary data. <sup>b</sup> Data were estimates only based on information collected in the two-week period 12–25 November 1998. <sup>c</sup> Unmet requests exclude those where the person refused an offer of assistance; those where a similar request was made at a SAAP funded agency within the collection period (to limit double counting); and those where the reason their request was not met was either that the referral was inappropriate (wrong target group) or that the service requested was not provided by the agency. <sup>d</sup> Data on unmet requests should be interpreted with caution for several reasons. First, a person can make a request on more than one occasion and to more than one SAAP agency. While double counting has been limited through the exclusion of those requests where the person had made a similar request to a SAAP agency within the collection period, this information may not have been available to record. Therefore, the total numbers do not represent actual people. Second, a number of people may receive the ongoing support or accommodation from a SAAP agency at a later time, quite possibly soon after their initial request. As a result, this estimate may overstate the actual level of unmet demand. Third, a number of potential clients have their needs met by other means and do not return to a SAAP agency.

Source: SAAP NDCA Administrative Data and Client Collections.

**Table 14A.75 Representation of people from non-English speaking backgrounds among SAAP clients and people unable to be provided with a SAAP service, 1998-99 (per cent)<sup>a, b, c, d</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Representation among SAAP clients	10.6	14.3	6.5	10.4	7.3	2.5	11.9	4.2	10.3
Representation among people unable to be provided with a SAAP service <sup>b, c, d</sup>	9.1	11.2	2.9	9.0	6.5	2.0	12.5	7.0	8.3

<sup>a</sup> Data were estimates only based on information collected in the two-week period 12–25 November 1998. <sup>b</sup> Unmet requests exclude those where the person refused an offer of assistance; those where a similar request was made at a SAAP funded agency within the collection period (to limit double counting); and those where the reason their request was not met was either that the referral was inappropriate (wrong target group) or that the service requested was not provided by the agency. <sup>c</sup> Data on unmet requests should be interpreted with caution for several reasons. First, a person can make a request on more than one occasion and to more than one SAAP agency. While double counting has been limited through the exclusion of those requests where the person had made a similar request to a SAAP agency within the collection period, this information may not have been available to record. Therefore, the total numbers do not represent actual people. Second, a number of people may receive the ongoing support or accommodation from a SAAP agency at a later time, quite possibly soon after their initial request. As a result, this estimate may overstate the actual level of unmet demand. Third, a number of potential clients have their needs met by other means and do not return to a SAAP agency. <sup>d</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

## Appropriateness

Table 14A.76 **Support needs of SAAP clients, met and unmet, 1998-99<sup>a</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Provided only	%	77.9	66.6	84.1	85.2	75.9	77.7	74.6	83.6	76.4
Referred only	%	4.9	12.0	5.2	3.6	7.8	6.5	6.1	6.8	7.1
Provided and referred	%	5.9	11.2	5.4	6.0	9.6	6.6	11.3	4.5	7.6
Unmet	%	11.3	10.2	5.3	5.2	6.8	9.3	7.9	5.1	8.9
<b>Total</b>	<b>%</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total number</b>	<b>'000</b>	<b>313.6</b>	<b>247.9</b>	<b>137.4</b>	<b>69.6</b>	<b>70.1</b>	<b>32.7</b>	<b>24.1</b>	<b>42.7</b>	<b>937.9</b>

<sup>a</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

Table 14A.77 **Support needs of Indigenous clients, met and unmet, 1998-99<sup>a</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Provided only	%	78.6	70.5	83.6	84.5	75.7	76.2	71.5	83.9	80.1
Referred only	%	4.7	12.2	5.5	3.3	6.9	6.6	6.8	6.6	5.8
Provided and referred	%	4.8	9.8	5.5	6.2	8.8	6.0	13.1	4.5	6.0
Unmet	%	11.9	7.5	5.4	6.0	8.7	11.1	8.6	4.9	8.1
<b>Total</b>	<b>%</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total number</b>	<b>'000</b>	<b>32.6</b>	<b>9.0</b>	<b>14.2</b>	<b>16.1</b>	<b>7.0</b>	<b>2.7</b>	<b>1.8</b>	<b>18.8</b>	<b>102.3</b>

<sup>a</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

Table 14A.78 **Support needs of clients from non-English speaking backgrounds, met and unmet, 1998-99<sup>a</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Provided only	%	77.9	69.5	80.9	81.9	76.5	79.8	70.2	83.0	74.7
Referred only	%	5.2	12.0	6.6	6.2	9.8	5.7	8.1	6.5	8.6
Provided and referred	%	7.7	10.0	7.8	6.6	9.0	5.4	17.0	5.7	8.9
Unmet	%	9.2	8.5	4.7	5.3	4.6	9.1	4.7	4.7	7.8
<b>Total</b>	<b>%</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Total number</b>	<b>no.</b>	<b>24 300</b>	<b>32 608</b>	<b>7 130</b>	<b>5 360</b>	<b>4 635</b>	<b>635</b>	<b>2 392</b>	<b>1 390</b>	<b>78 450</b>

<sup>a</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

## Efficiency indicators

Table 14A.79 **Recurrent cost per day of support for homeless clients, 1998-99**<sup>a, b, c, d, e, f, g, h</sup>

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Recurrent allocation	\$m	78.3	47.1	31.0	21.4	21.5	9.4	6.7	5.0	220.4
Number of support days	'000	1 306	2 072	705	315	510	215	143	109	5 374
Cost per support day	\$	60	23	44	68	42	44	47	46	41

<sup>a</sup> All participating SAAP agencies were included in the analysis. <sup>b</sup> The length of support excludes any dates outside the reference period. For instance, if a support period started in December 1997 and ended in September 1998, only the support dates between July and September 1998 were included. <sup>c</sup> Clients whose support period was ongoing at 30 June 1999 were included. <sup>d</sup> Only agency level recurrent allocations were included in this analysis. <sup>e</sup> There was a small number of SAAP agencies that received recurrent funding but did not send in any client forms. These agencies were included in the analysis. <sup>f</sup> There was a small number of participating SAAP agencies that did not receive recurrent funding. These agencies were included in the analysis. <sup>g</sup> Preliminary data. <sup>h</sup> Accompanying children in SAAP were included in the efficiency calculations.

Source: SAAP NDCA Administrative Data and Client Collections.

Table 14A.80 **Recurrent cost per completed support period, 1998-99 (\$)**<sup>a, b, c, d, e, f</sup>

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Recurrent allocation	\$m	78.3	47.1	31.0	21.4	21.5	9.4	6.7	5.0	220.4
Closed support periods	no.	49 375	35 524	21 187	10 298	9 196	5 124	2 583	5 355	138 642
Cost per completed support period	\$	1 586	1 323	1 465	2 078	2 341	1 831	2 596	925	1 589

<sup>a</sup> All participating SAAP agencies were included in the analysis. <sup>b</sup> Only agency level recurrent allocations were included in the analysis. <sup>c</sup> There was a small number of participating SAAP agencies that did not receive recurrent funding. These agencies were included in the analysis. <sup>d</sup> There was a small number of SAAP agencies that received recurrent funding but did not send in any client forms. These agencies were included in the analysis. <sup>e</sup> Preliminary data. <sup>f</sup> Accompanying children in SAAP were included in the efficiency calculations.

Source: SAAP NDCA Administrative Data and Client Collections.

**Table 14A.81 Recurrent cost per client accessing services, 1998-99(\$)<sup>a, b, c, d, e, f, g</sup>**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Recurrent allocation	\$m	78.3	47.1	31.0	21.4	21.5	9.4	6.7	5.0	220.4
Reported number of clients	no.	21 588	22 872	11 718	6 244	6 075	2 591	1 674	2 631	71 284
Estimated total number of clients <sup>h</sup>	no.	30 208	32 005	16 397	8 737	8 501	3 626	2 342	3 682	99 807
Estimated cost per client	\$	2 593	1 468	1 894	2 449	2 533	2 587	2 863	1 346	2 208

<sup>a</sup> All participating SAAP agencies were included in the analysis. <sup>b</sup> Ongoing clients were included in the analysis. <sup>c</sup> Only agency level recurrent allocations were included in this analysis. <sup>d</sup> There was a small number of participating SAAP agencies that did not receive recurrent funding. These agencies were included in the analysis. <sup>e</sup> There was a small number of SAAP agencies that received recurrent funding but did not send in any client forms. These agencies were included in the analysis. <sup>f</sup> Accompanying children in SAAP were included in the efficiency calculations. <sup>g</sup> Preliminary data. <sup>h</sup> Estimate based on the following calculation: of 151 931 forms received nationally in 1998-99, 108 576 forms had a valid alpha code and related to 71,284 clients. This represents an average of 1.52 support periods per client. Assuming that clients who did not supply alpha codes were provided with the same number of support periods, it is estimated that the remaining 43 355 forms represent 28,523 individuals. The best national estimate for the total number of clients is therefore 71 284 + 28 523 = 99 807. This calculation has been applied to each State/Territory, using the relevant client and form numbers. The average number of support periods varies in each State and Territory. The national estimate varies from the total of each State/Territory estimate because of rounding.

Source: SAAP NDCA Administrative Data and Client Collections.

**Table 14A.82 Average accommodation load and caseload per day, 1998-99<sup>a, b, c</sup>**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Average accommodation load per day	7.8	8.9	6.7	7.3	10.5	6.4	11.0	5.4	8.0
Average caseload per day	10.6	24.4	12.5	9.4	20.7	14.9	13.8	10.8	15.4

<sup>a</sup> The accommodation load of agencies was calculated by dividing the number of accommodation days by the number of days the agency was operational during the reporting period, where the number of accommodation days equals the sum of accommodation days for all clients of an agency who were supported during the reporting period. The average accommodation load was the mean value of all agencies' accommodation loads. Support periods without valid accommodation dates were assigned the inter-quartile modal duration of accommodation for agencies of the same service delivery model in the same jurisdiction. <sup>b</sup> The caseload of agencies was calculated by dividing the number of support days by the number of days the agency was operational during the reporting period, where the number of support days equals the sum of support days for all clients of the agency who were supported during the reporting period. The average caseload was the mean value of all agencies' caseloads. Support periods without valid support dates were assigned the inter-quartile modal duration of support for agencies of the same service delivery model in the same jurisdiction. <sup>c</sup> Preliminary data.

Source: SAAP NDCA Administrative Data and Client Collections.

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## 14A.5 Definitions

### Child protection services

Table 14A.83 **Child protection terms**

<i>Term</i>	<i>Definition</i>
Aboriginal and Torres Strait Islander person	Person of Aboriginal or Torres Strait Islander descent, who identifies as an Aboriginal or Torres Strait Islander and is accepted as such by the community with which they are associated. If Indigenous status is unknown, a person is considered non-Indigenous.
Abuse and neglect	When a person (generally having the care of a child) inflicted, or allowed to be inflicted on the child (other than by accidental means) a physical injury or deprivation which may have created a substantial risk of harm or injury
Care and protection orders	<p>Legal orders or administrative/voluntary arrangements involving the community services department, issued in respect of an individual child who was deemed to be in need of care and/or protection. Community services department involvement may have included:</p> <ul style="list-style-type: none"><li>• total responsibility for the welfare of the child (for example, guardianship);</li><li>• responsibility to oversee the actions of the person or authority caring for the child; and</li><li>• responsibility to provide or arrange accommodation or to report or give consideration to the child's welfare.</li></ul> <p>The order may have been from a court, children's panel, Minister of the Crown, authorised community services department officer or similar tribunal or officer.</p> <p>Care and protection orders were categorised as:</p> <ul style="list-style-type: none"><li>• finalised guardianship and finalised custody orders sought through a court;</li><li>• finalised supervision and other finalised court orders which gave the department some responsibility for the child's welfare (excluding interim orders);</li><li>• interim and temporary orders (including orders that were not finalised); and</li><li>• administrative or voluntary arrangements with the community services department, for the purpose of child protection.</li></ul> <p>Children were counted only once, even if they were on more than one care and protection order.</p>
Child	A person aged 0–17 years
Child at risk	A child for whom no abuse or neglect could be substantiated but there were reasonable grounds to suspect the possibility of prior or future abuse or neglect, and it was considered that continued departmental involvement was warranted

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Table 14A.83 (Continued)

<i>Term</i>	<i>Definition</i>
Child concern reports	Reports to community services departments regarding concerns about a child, as distinct from notifications of child abuse and neglect. The distinction between the two differed across and within jurisdictions.
Child subject to orders	Any child for whom the community services department had a responsibility as a result of some formal legal order or an administrative arrangement. Only orders issued for protective reasons were included.
Emotional abuse	Any act by a person having the care of a child which resulted in the child suffering any kind of significant emotional deprivation or trauma
Having the care of	Permanent or temporary custody, control or responsibility at the time of abuse or neglect, whether on a regular, part time or <i>ad hoc</i> basis
Indigenous person	Aboriginal and Torres Strait Islander person
Investigation	An investigation of child abuse and neglect involves identifying harm or risk of harm to the child, determining an outcome and assessing protective needs. An investigation includes the interviewing or sighting of the subject child where it is practicable to do so.
Investigation finalised	Where an investigation was completed and an outcome was recorded
Investigation not finalised	Where an investigation was commenced but an outcome was not recorded
Maltreatment	Child abuse and neglect
Neglect	Any serious omissions or commissions by a person having the care of a child which, within the bounds of cultural tradition, constituted a failure to provide conditions which were essential for the healthy, physical and emotional development of a child
No abuse or neglect found	Where an investigation concluded that there was no reasonable cause to suspect prior, current or future abuse or neglect of the child
Notification	Contact with an authorised department by persons or other bodies making allegations of child abuse or neglect. Notification was not necessarily investigated
Notification investigated	Notification for which the department made substantial contacts, by any means, with the child and/or family, and/or persons known to the child and/or family, to assess whether abuse or neglect had occurred. The investigation may have been finalised.
Notification not investigated	Notification for which response included means other than investigation, such as advice or referral to services

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**Table 14A.83 (Continued)**

<i>Term</i>	<i>Definition</i>
Physical abuse	Any non-accidental physical injury inflicted on a child by a person having the care of the child
Sexual abuse	Any act by a person having the care of a child which exposed the child to, or involved the child in, sexual processes beyond his or her understanding or contrary to accepted community standards
Substantiated notification (substantiation)	Notification for which an investigation concluded that there was reasonable cause to believe that the child had been, was being, or was likely to be abused or neglected. It did not necessarily require sufficient evidence for a successful prosecution and did not imply that treatment or case management was, or was to be, provided.

## Supported placements

**Table 14A.84 Supported placements terms**

<i>Term</i>	<i>Definition</i>
Aboriginal and Torres Strait Islander person	Person of Aboriginal or Torres Strait Islander descent, who identifies as an Aboriginal or Torres Strait Islander and is accepted as such by the community with which they are associated. If Indigenous status is unknown, a person is considered non-Indigenous.
Child	A person aged 0–17 years
Children in care or protection	Children placed in the care and supervision of a relevant authority, individual or parent, for whom the authorised department had ultimate responsibility in ensuring that the child was receiving suitable or satisfactory care
Children under guardianship	Children whose legal guardian was the Minister, Director or other official of an authorised department, where the guardianship was conferred under legislation other than legislation controlling the adoption of children or the <i>Commonwealth Immigration (Guardianship of Children) Act 1956</i>
Exited out-of-home care	Where a child did not return to care within two months
Family-based care	Home-based care (see placement types)
Family group homes	Residential child care single dwelling establishments which had as their main purpose the provision of substitute care to children. They were typically run like family homes, with a limited number of children who ate together as a family group and were cared for around-the-clock by resident substitute parents.

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Table 14A.84 (Continued)

<i>Term</i>	<i>Definition</i>
Foster care	Care of a child who was living apart from his or her natural or adoptive parents in a private household, by one or more adults who acted as 'foster parents' and were paid a regular allowance for the child's support by a government authority or non-government organisation. The authorised department or non-government organisation provided continuing supervision or support while the child remained in the care of 'foster parents'.
Foster parent	Any person who was being paid a foster allowance (or such a person's spouse) by a government or non-government organisation for the care of a child (excluding children in family group homes)
Guardian	Any person who had the legal and ongoing care and responsibility for the protection of a child
Having the care of	Permanent or temporary custody, control or responsibility at the time of abuse or neglect, whether this was on a regular, part time or <i>ad hoc</i> basis
Indigenous person	Aboriginal and Torres Strait Islander person
Living with parent or other relative	Living with one or both natural or adoptive parents, or with any adult relative who did not receive a regular allowance for care of the child
Maltreater	The person believed responsible for the abuse or neglect of a child. The maltreater was generally a person who had care of the child, although in some cases (particularly sexual abuse) abuse was by other persons.
Nonrespite care	Supported placement for children for child protection reasons
Other relative	Grandparent, aunt, uncle or cousin, whether the relationship was half, full, step or through adoption and could be traced through or to a person whose parents were not married to each other at the time of his or her birth. This category included members of Aboriginal communities who were accepted by that community as being related to the child.
Out-of-home care	Supported placement
Placement types	There were four main categories for placement type: <ul style="list-style-type: none"> <li>• facility based care (placement in a residential building whose purpose was to provide placement for children and where there were paid staff, including placements in family group homes);</li> <li>• home based care (placement in the home of a carer who was reimbursed for expenses for the care of the child). There were three subcategories of home based care — foster care/community care, relative/kinship care and other;</li> <li>• independent living (including private board); and</li> <li>• other (including unknown).</li> </ul>

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**Table 14A.84 (Continued)**

<i>Term</i>	<i>Definition</i>
Relatives/kin	Family members other than parents or a person well known to the child and/or family (based on a pre-existing relationship)
Respite care	Supported placement on a temporary basis for reasons other than child protection — for example, when parents were ill. Excluded emergency care provided to children who were removed from their homes for protective reasons.
Sibling	A natural (that is, biological), adopted, foster, step or half-brother or sister
Substitute care	Provision of care for a child by persons (other than the child's natural or adoptive parents) who acted as substitute parents. This included foster care and residential care.
Supported placement	Out-of-home overnight care, including placement with relatives (other than parents) where government made a financial payment. Included children in legal and voluntary placements (that is, children on and not on a legal order) but excluded placements made in disability services, psychiatric services, juvenile justice facilities or overnight child care services.

**Table 14A.85 Supported placements descriptors**

<i>Descriptor</i>	<i>Definition</i>
Children in supported placement during the year	The total number of children who were in at least one supported placement at any time during the year. A child who was in more than one placement was only counted once.
Length of time in continuous supported placement	The length of time for which a child was in supported placement on a continuous basis. A return home of less than seven days was not considered to break the continuity of placement.

**Table 14A.86 Supported placements indicators**

<i>Indicator</i>	<i>Definition</i>
Abuse or neglect in supported placement	Abuse or neglect that occurred while the child was living in a supported placement and while the person believed responsible for the abuse or neglect was living in the household at the time.
Stability of placement	Numbers of placements for children who had exited out-of-home care in 1997-98. A return home of less than seven days or holidays were not considered to break the continuity of the placement. Placements did not include respite or temporary placements lasting less than seven days. Placements were counted separately where there was: <ul style="list-style-type: none"><li>• a change in the placement type — for example, from a home based to a facility based placement; or</li><li>• within placement type, a change in venue, for example, and a change from one home based placement to a different home based placement.</li></ul>

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## Supported accommodation and assistance

Table 14A.87 Supported accommodation and assistance terms

<i>Term</i>	<i>Definition</i>
Aboriginal and Torres Strait Islander person	Person who was of Aboriginal or Torres Strait Island descent, who identified as an Aboriginal or Torres Strait Islander, and who was accepted as such by the community with which they were associated
Accommodation	Crisis or short term accommodation, medium to long term accommodation, and other SAAP funded accommodation (which comprised accommodation at hostels, motels and hotels, accommodation in caravans, community placements and other SAAP funded arrangements)
Agency	The body or establishment with which the State or Territory government or its representative agreed to provide a SAAP service. The legal entity had to be incorporated. Funding from the State or Territory government could be allocated directly (that is, from the government department) or indirectly (that is, from the auspice of the agency). The SAAP service could be provided at the agency's location or through an outlet at a different location.
Casual client	A person who was in contact with a SAAP agency and received one-off assistance for a period of generally not more than one hour, and who did not establish an ongoing relationship with an agency
Client	A person who received supported accommodation or support
Crisis or short term supported accommodation	Supported accommodation for periods of generally not more than three months (short term) and for persons needing immediate short term accommodation (crisis)
Cross-target/multiple/general services	SAAP services targeted at more than one primary client group category — for example, SAAP services for single persons regardless of their gender
Day support	Support only on a walk-in basis — for example, an agency which provided a drop-in centre, showering facilities and a meals service at the location of the SAAP agency

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**Table 14A.87 (Continued)**

<i>Term</i>	<i>Definition</i>
Homeless person	<p>A person who did not have access to safe, secure and adequate housing. A person was considered to not have access to such housing if the only housing to which the person had access:</p> <ul style="list-style-type: none"> <li>• damaged, or was likely to damage, the person's health; or</li> <li>• threatened the person's safety; or</li> <li>• marginalised the person through failing to provide access to adequate personal amenities or the economic and social supports that a home normally affords; or</li> <li>• placed the person in circumstances which threatened or adversely affected the adequacy, safety, security and affordability of that housing; or</li> <li>• had no security of tenure.</li> </ul> <p>A person was also considered homeless if he or she were living in accommodation provided by a SAAP agency or some other form of emergency accommodation.</p>
Indigenous person	Aboriginal and Torres Strait Islander person
Medium to long term supported accommodation	Supported accommodation for periods over three months. Medium term was around three to six months and long term was longer than six months.
Multiple service delivery model	SAAP agencies which used more than one service delivery model to provide SAAP services — for example, crisis or short term accommodation and support, as well day support (that is, the provision of meals)
Non-English speaking background services	Services that were targeted at persons whose first language was not English
Non-recurrent funds	SAAP funds received for non-recurrent purposes, such as funds for research, a special one-off project or replacement of capital items (for example, furniture, motor vehicles, etc.)
Non-SAAP accommodation places	Accommodation places in the form of permanent beds (owned or managed by the agency) that used funds other than SAAP funds
One-off assistance	Assistance provided to a person who was not a client, such as the provision of a meal, a shower, transport, money, clothing, telephone advice, information or a referral
Ongoing support period	A support period for which, at the end of the reporting period, no support end-date and no after-support information were provided

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**Table 14A.87 (Continued)**

<i>Term</i>	<i>Definition</i>
Other special characteristics	Primary or secondary characteristics that were not included in those of a service's primary client or group or in other categories of the secondary client group — for example, a service specifically targeted at homeless persons with a disability
Outlet	A premise owned/managed/leased by an agency at which SAAP services were delivered. Excluded accommodation purchased using SAAP funds (for example, at a motel).
Outreach support services	Services which existed to provide support and other related assistance specifically to homeless people. These people may have been isolated and able to receive services and support from a range of options that enhanced flexibility for the client (for example, advocacy, life skills, counselling). Generalist support and accommodation services may also have provided outreach support in the form of follow-up to clients where they were housed. In this context, support was provided 'off site'.
Providers	Agencies that supplied support and accommodation services
Real expenditure	Actual expenditure adjusted for changes in prices. Adjustments were made using the GDP(E) price deflator and expressed in terms of final year prices.
Recurrent funding	Funding provided by the Commonwealth and State and Territory governments to cover operating costs, salaries and rent
Referral	When a SAAP agency contacted another agency and that agency accepted the person concerned for an appointment or interview. A referral was not provided if the person was not accepted for an appointment or interview.
SAAP service	Supported accommodation, support or one-off assistance, which was provided by a SAAP agency and intended to be used by homeless persons
Service delivery model	The mode or manner in which a service was provided through an agency. The modes of service delivery could be described as crisis or short term accommodation and support; medium to long term accommodation and support; day support; outreach support; telephone information and referral or agency support. An agency may have delivered its services through one or more of these means of delivery.
Service provider	Workers or volunteers employed and/or engaged by a SAAP agency, who either directly provided a SAAP service or in some way contributed to the provision of a SAAP service. Included persons such as administrative staff of an agency, whether paid or not paid.

(Continued on next page)

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**Table 14A.87 (Continued)**

<i>Term</i>	<i>Definition</i>
Single men services	Services provided for males who presented to the SAAP agency without a partner or children
Single women services	Services provided for females who presented to the SAAP agency without a partner or children
Support	SAAP services, other than supported accommodation, which were provided to assist homeless people or persons at imminent risk of becoming a homeless person, to achieve the maximum possible degree of self reliance and independence. Support was ongoing and provided as part of a client relationship between the SAAP agency and the homeless person.
Support period	<p>The period that commenced when a SAAP client established or re-established (after the cessation of a previous support period) an ongoing relationship with a SAAP agency. The support period ended when:</p> <ul style="list-style-type: none"><li>• support ceased because the SAAP client terminated the relationship with the SAAP agency; or</li><li>• support ceased because the SAAP agency terminated the relationship with the SAAP client; or</li><li>• no support was provided to the SAAP client for a period of three months.</li></ul> <p>A support period was only relevant to the provision of supported accommodation or support, not the provision of one-off assistance.</p>
Supported accommodation	Accommodation provided by a SAAP agency in conjunction with support. The accommodation component of supported accommodation was provided in the form of beds in particular locations or accommodation purchased using SAAP funds (for example, at a motel). Agencies that provided accommodation without providing support were considered to provide supported accommodation.
Telephone information and referral	Support delivered via telephone without face-to-face contact. Support provided may have included information and/or referral.
Total funding	Funding for allocation to agencies (not available at the individual client group level) for training, equipment and other administration costs
Unmet demand	A homeless person who sought supported accommodation or support, but was not provided with that supported accommodation or support. The person may have received one-off assistance.
Women escaping domestic violence services	Services specifically designed to assist women and women accompanied by their children, who were homeless or at imminent risk of becoming homeless as a result of violence and/or abuse
Youth/young people services	Services provided for persons who were independent, and above the school leaving age for the State or Territory concerned, and who presented to the SAAP agency unaccompanied by a parent/guardian

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**Table 14A.88 Supported accommodation and assistance indicators**

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<i>Indicator</i>	<i>Definition</i>
Accommodation load (of agencies)	Calculated by dividing the number of accommodation days by the number of days the agency was operational during the reporting period, where the number of accommodation days equals the sum of accommodation days for all clients of an agency who were supported during the reporting period. The average accommodation load was the mean value of all agencies' accommodation loads. Support periods without valid accommodation dates were assigned the inter-quartile modal duration of accommodation for agencies of the same service delivery model in the same jurisdiction.
Caseload (of agencies)	Calculated by dividing the number of support days by the number of days the agency was operational during the reporting period, where the number of support days equals the sum of support days for all clients of the agency who were supported during the reporting period. The average caseload was the mean value of all agencies' caseloads. Support periods without valid support dates were assigned the inter-quartile modal duration of support for agencies of the same service delivery model in the same jurisdiction

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