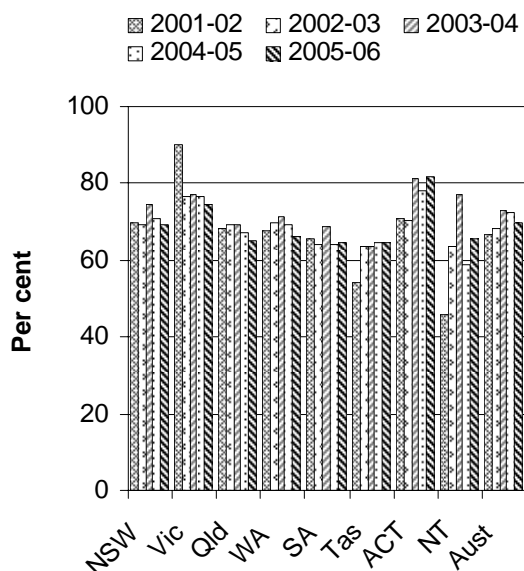


### EMERGENCY MANAGEMENT (CHAPTER 8)

- Emergency management aims to reduce the level of risk to the community of emergencies occurring, reduce the adverse effects of emergency events, and improve the level and perception of safety in the community.
- Reporting in this chapter focuses on emergency management services provided for fire events, ambulance events and road rescue events.
- Across Australia, 16 920 full time equivalent (FTE) paid staff and 193 927 volunteers participated in fire service organisations (p. 8.14), and 11 152 FTE paid staff and 6 273 volunteers participated in ambulance service organisations (p. 8.41). In the State and Territory Emergency Services, 29 029 volunteers participated in a variety of emergency services (p. 8.8). The input of fire, ambulance and emergency services volunteers is particularly important in rural and remote areas of Australia.
- There were a total of 364 932 reports to fire service organisations in 2005-06 (p. 8.14). Almost \$1.9 billion was spent in 2005-06 on fire service organisations (p. 8.12). Ambulance service organisations attended nearly 2.6 million incidents nationally in 2005-06 (p. 8.38). Approximately \$1.4 billion was spent on ambulance service organisations (p. 8.37).

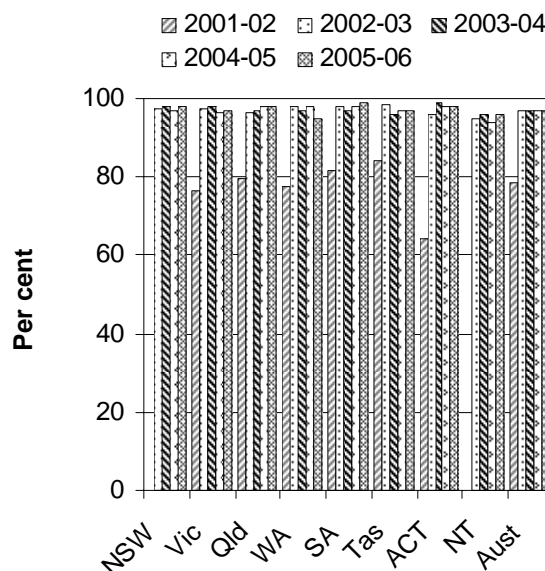
### Selection of results

Structure fires contained to the object/room of origin (p. 8.28)



See over for data and footnotes.

Proportion of ambulance users who were satisfied or very satisfied with the ambulance service (p. 8.51)



See over for data and footnotes.

[MORE]

- Nationally, 69.7 per cent of fires were contained to the object or room of origin in 2005-06 (p. 8.28).
- In 2005-06, the proportion of ambulance users who were satisfied or very satisfied with the ambulance services was high in all jurisdictions (p. 8.51).

## Data for charts on previous page

*Structure fires contained to the object/room of origin (per cent)*

	NSW <sup>a</sup>	Vic <sup>b</sup>	Qld <sup>c</sup>	WA	SA <sup>d</sup>	Tas <sup>e</sup>	ACT	NT <sup>f</sup>	Aust <sup>g</sup>
2001-02	69.6	90.0	68.3	67.6	65.5	54.2	71.0	46.0	66.5
2002-03	69.1	76.5	69.5	69.7	63.9	63.8	70.1	63.5	68.3
2003-04	74.4	77.3	69.5	71.4	69.0	63.5	81.0	77.1	72.8
2004-05	70.7	76.5	66.9	69.3	64.0	64.7	78.0	59.0	72.6
2005-06	69.2	74.3	65.2	66.4	64.7	64.5	82.0	65.4	69.7

<sup>a</sup> NSW data are for the NSW Fire Brigades only, but include responses to fires outside NSW Fire Brigades designated fire districts. <sup>b</sup> Victorian data for 2001-02 exclude the Country Fire Authority. Data from 2002-03 to 2004-05 include the Country Fire Authority. Due to data collection issues, data is incomplete for 2005-06. <sup>c</sup> For Queensland, the Rural Incident Database does not currently record the necessary information to calculate this measure. <sup>d</sup> SA data exclude the Country Fire Service. <sup>e</sup> Tasmanian figures include data provided by all fire brigades, both full-time and volunteer. <sup>f</sup> Data for NT data exclude data for Bushfires NT. <sup>g</sup> Average for Australia excludes rural fire service data for some years as per the jurisdictions' caveats.

Source: State and Territory governments (unpublished); table 8A.14.

*Proportion of ambulance users who were satisfied or very satisfied with the ambulance service*

	NSW	Vic	Qld	W	SA	Tas	ACT	NT	Aust
2001-02	na	76.7	79.7	77.6	81.5	84.0	64.4	na	78.4
2002-03	97.3	97.7	96.2	97.9	97.8	98.6	96.1	95.1	97.1
2003-04	98.0	98.0	97.0	97.0	97.0	96.0	99.0	96.0	97.0
2004-05	97.0	96.6	98.0	98.0	98.0	97.0	98.0	94.0	97.0
2005-06	98.0	97.0	98.0	95.0	99.0	97.0	98.0	96.0	97.0

na Not available

Source: Council of Ambulance Authorities National Patient Mailout Satisfaction Research 2002-2006, Adelaide, table 8A.24.

[END]

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**Please do not approach other parties for comment before Wednesday 31 January 2007.**

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