4 MARCH 2011
THE COMMISSIONER
PO BOX 1428
CANBERRA CITY ACT 2601

INTERIM SUBMISSION
PRODUCTIVITY COMMISSION REPORT CARING FOR OLDER AUSTRALIANS
- The primary concern for all seniors is about the time to be taken for implementation of the report.
- It is also a concern that the decisions will be overturned in future years.
- Financial planning is critical for all people in latter life.
- Budget considerations may also cause further delays.
- Report no doubt will impact on families of aged care dependants.
- It will also have a flowon effect to state governments, local authorities, etc.

In Queensland what is uppermost in the minds of persons employed in the care of the aged is:
1. Stress of insufficient staff to cope with day to day needs. Particularly in nursing homes and hostels existing that now do not have desirable building standards.
2. Physical abuse of staff by clients who cannot be held accountable.
3. Poor rates of remuneration compared to employment in state public hospitals.
4. Positions in retail sales areas have pay rates similar, or better with less stress.

Question why do they continue to tackle the many challenges at work on a daily basis?
Answer because they care and learn to love each one particularly the disadvantaged.

Yours faithfully