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# G Survey of Clients of Counselling Agencies

## G.1 Basic design and purpose

This survey was designed for problem gamblers attending a counselling agency. Its prime intention was to examine the nature of the problems facing people who seek help for their gambling, including measures of the personal and other costs. The larger sample of problem gamblers accessible from a survey of agencies may provide more accurate information about the social/economic impacts of problem gambling than a population survey by itself (because low prevalence rates of problem gambling inevitably mean small numbers of problem gamblers in the sample).

We note, however, that the characteristics of problem gamblers seeking help and the impact of gambling on their lives, families and communities may be different to that experienced by non-help seeking problem gamblers. For this reason, the results were compared with a range of identical questions in the population survey to see if non-help seeking problem gamblers were different from help seeking problem gamblers, as well as comparing behaviour and outcomes for problem gamblers compared to non-problem gamblers.

The Commission sought advice from key experts familiar with problem gambling when designing the survey, and also obtained advice from the Australian Bureau of Statistics regarding questions which may have self-incriminated the client (in relation to previously undisclosed criminal behaviour). The Commission also sought and obtained ethical clearance from the Ethics Committee of the Department of Health and Aged Care, since the survey constitutes human subject research.

The survey was implemented as a face-to-face questionnaire with counsellors as paid interviewers. Counsellors did not *select* clients for the survey to reduce the risk of selection bias. Rather, agencies were asked to interview a pre-determined sequence of clients (depending on the size of their load) — over the period from March to May 1999 (see section G.4). 404 responses from individual clients were received.

Non-response bias can emerge if particular sorts of people systematically fail to answer the survey questions. The Commission asked counsellors to record a few aspects of the 72 non-respondents to the survey (such as their gender, approximate age and a subjective rating of the severity of their gambling problems on a scale of 1 to 5), to see if non-respondents were qualitatively different from respondents. It appeared that younger males were somewhat less likely to respond, but the impact on estimates is slight (table G.1).

**Table G.1 Characteristics of non-respondents**

<i>Severity</i>	<i>Males</i>	<i>Females</i>	<i>Total</i>
	Number	Number	Number
1 Not very serious	2	0	2
2	11	1	12
3	5	8	13
4	18	7	25
5 Very serious	10	10	20
Total	46	26	72
Share	%	%	%
1 Not very serious	4.3	0.0	2.8
2	23.9	3.8	16.7
3	10.9	30.8	18.1
4	39.1	26.9	34.7
5 Very serious	21.7	38.5	27.8
Total	100	100	100
Average age	39.0	41.6	40.0

<sup>a</sup> Males were less likely to respond to the *Survey of Clients of Counselling Agencies*, though the overall impact on the estimated gender balance given by the survey is slight. The raw survey results suggest that males account for 51.9 per cent of clients. If adjustment is made for the non-respondents this rises to 53.8 per cent. Similarly, the average age of male non-respondents was somewhat younger than that found in the survey. If adjustment for this is made, the average age for males becomes 43.5 years (compared with 44.6 years unadjusted), the average age for females becomes 40.4 years (compared with 40.3 years unadjusted) and the average age for all clients becomes 42 years (compared with 42.4 years unadjusted). It appears that the bulk of the gamblers who did not respond had relatively serious problems, with 62.5 per cent being rated at least a 4 on the 5 point Likert scale.

Source: PC Non-respondent Survey of Clients of Counselling Agencies.

## G.2 Preliminary aspects

Most questions were asked for the *period when the person was experiencing gambling problems*. This is because:

- the key interest is in expenditure levels when gamblers have problems, rather than when they have partially or fully resolved these; and
- there is a higher likelihood of eliciting accurate answers about what may be seen as stigmatised behaviour if it is ‘in the past’.

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### **G.3 Question by question**

A1 to A3 — These questions are intended to gather information on frequency and per session expenditure, to provide an overall estimate of expenditure on gambling. It also provides information on the primary mode of gambling for problem gamblers. It is also provides a comparison with problem gamblers and non-problem gamblers in the Commission's national survey, to see what objective patterns emerge which distinguish problem gamblers from non-problem gamblers, and help-seeking problem gamblers from non-help seeking problem gamblers (expenditure levels, frequency etc).

A4 — This indicates the amount of time spent gambling, which is both a check on expenditure questions above (in the sense that long hours and low expenditures would typically indicate an error), and a measure of the opportunity cost of gambling for that person. The amount of time spent gambling by a problem gambler is time denied other things, which should in part figure in the social costs of problem gambling (eg time denied family members). As above, it provides a comparison with the national survey for distinguishing features of problem gamblers.

A5 — This measures the overall financial losses of a problem gambler, to assess the overall financial impact of gambling on their lives so far.

A6 and A7 — These measure gambling indebtedness. This is important because it indicates the magnitude of the stock of obligations that can be left as a result of gambling problems. Thus even if a person has resolved their past gambling problems, their financial difficulties may persist if they have a substantial debt to service.

A8 — This examines the social context in which gambling takes place for problem gamblers. While problem gamblers are said to possess a high degree of social impulsivity and thus to enjoy the social aspects of gambling, there is some evidence that problem players paradoxically play alone. The New Zealand national survey being collected in 1999 also includes a question of this type.

A9 — This is the self-perception by the gambler of the gambling mode which poses the biggest problem for them. It overcomes the deficiency of asking questions about the 'favourite' mode of gambling, and can be compared with frequency and expenditure data to see if the problem gambling mode is always the one where the expenditure is the greatest.

Part B — is only for those who nominate gaming machines as the major source of their problems. Other evidence suggests that electronic gaming machines are the

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dominant gambling mode for 70 to 80 per cent of problem gamblers — hence its special treatment here. This part looks at machine-player interaction and choices (such as line, credit, bill acceptor choices). It is useful for seeing whether players with problems play in certain characteristic ways (compared to recreational players answering the same set of questions in the national survey). This may be useful in designing ‘safer’ machines or in providing information to people, if, for example, their behaviour is sharply distinguished from other non-problem players. The Dutch have put in place a range of gaming machine design measures (which have been seen as naive and inappropriate by some commentators) to alleviate problem gambling. The data collected here enables the evaluation of possible design changes with a greater base of evidence.

C1 and C2 — These questions are aimed at looking at the duration and development of gambling problems (eg do problem gamblers start young, how long do their problems typically last up until counselling was first sought as noted in E1).

C3 to C5 — With corresponding data from the population survey, these questions look at the extent to which the propensity for problem gambling may be influenced by a problem in family members. This is important because if there is any ‘inheritability’ then current gambling problems not only generate current and future social costs associated with that problem gambler, but also have expected social costs through a subsequent increased prevalence of problem gambling.

Part D — questions 1 to 21 comprise the South Oaks Gambling Screen (developed by Lesieur and Blume 1987). While subject to a range of criticisms, in particular its possible high false positive rate in general populations (eg Dickerson 1997) it is still the most widely used instrument for diagnosing problem gambling. Given that the survey is to be administered to people with gambling problems (and not for significant others seeking counselling), it will be possible to see which questions from the SOGS most reliably pick up problem gambling and something about the false negative rate, *at least in this setting* (the false negative rate outside a clinical setting is suspected to be much higher). The results were also used to test whether similarly scoring people in the national survey have similar socio-demographic characteristics and experiences of problems as those gamblers in counselling.

D22 — examines another aspect of the false negative rate — the possible disinclination of a gambler who has not yet confronted their problems to divulge them. It has been conjectured that many problem gamblers who are not currently seeking help will conceal the magnitude of their problems when the SOGS is administered. This attempts to provide one perspective on this issue.

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D23 — is concerned with the mechanisms which lead a problem gambler to stop a particular session of play. This is policy relevant since it might suggest control mechanisms that could help gamblers to reduce expenditure or harmful play.

E1 and E2 — provide an estimate of the resources used to help the typical problem gambler in terms of number of sessions, and the age at which they sought help.

E3 — is about the reason for seeking help. It is likely that problem gamblers who seek help and those who do not are different in a number of ways. Looking at the trigger point for seeking help provides information about the factors which discriminate help-seeking problem gamblers from non-help-seeking problem gamblers. It also provides information about the nature of the harms posed by problem gambling.

E4 — is about the modes through which problem gamblers became aware of services to help them, which may be used to show which modalities are underexploited.

E5 — is about the more general help-seeking behaviour of problem gamblers, much of which may lie outside the locus of specialised counselling services — and may therefore suggest better access to informal /community resources for how to deal with gambling problems.

E6 — aims to find out what the gambler's intentions are when they have completed counselling.

Part F concerns the impact of gambling on the expenditure decisions of households.

F1 to F2 — relate to the question of whether their households face an immediate budget crisis because of gambling.

F3 to F6 — are about how much and often gamblers seek funds from charities and whether they disclose the reason for needing help (this is important because data from charities on funds provided to gamblers may understate the real magnitude of help).

F7 — is about other actions a gambler takes if they run out of money. This is important, since one of the most obvious social implications of gambling is its impacts on household and others' (eg, friends) budgets, as well as issues of potential illegality and impropriety (eg stealing, lying for money).

F8 — is about the perceptions that problem gamblers have about what they have had to deny themselves to gamble — with implications for the life of their households.

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G1 — is about perceptions of impacts on relationships — a major area of potential adverse impact for problem gamblers.

G2 to G4 — look at some of the qualitative and quantitative costs to employers from problem gamblers, including an attempt to estimate the overall impact on work performance (G4).

G5 — is concerned with some of the potentially positive aspects of gambling, which form an important counterbalance to some of the problems. They can also provide insight into some of the psychological aspects of gambling, which have been noted in the literature (particularly in the United States), such as gambling as a way of relieving loneliness, boring jobs, or worrying parts of people's lives.

G6 — is a list, building in severity so as to lower non-response, of possible adverse social impacts of problem gambling. It has been adapted so that the gambler cannot self-incriminate.

G7 — is a self-perception question about depression. We considered a longer set of questions concerning depression, such as the Goldberg or Beck measures, but we gauged that the increase in questionnaire length did not warrant the gain in precision, and there is evidence that this one-shot self-assessment question is a reasonable measure.

G8 and G9 — are about thoughts of, and possible attempted, suicide attempts. Both are indicators of large personal costs of gambling. People of course may be reluctant to divulge such problems, especially attempts, although the setting in which the questions are being posed may increase the prospects for honest disclosure, while also providing for immediate counselling if this is being revealed for the first time.

Part H asks problem gamblers to consider a number of government policies that might be considered as part of a preventative and harm minimisation strategy. Problem gamblers have obvious advantages in assessing whether they think these strategies would really be effective. On the other hand, we note that many considerations, other than the views of problem gamblers themselves, are relevant for appraising the likely efficacy of these measures.

Part I allows the respondent to put in their own words their views about the impact of gambling on their life and on others.

Part J is a standard set of respondent characteristics (shared with the population survey). These will be important in both seeing whether help-seeking problem gamblers are different to non-help-seeking ones, but also to examine other aspects

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of problem gambling (eg how many children live in households affected by problem gambling?).

## **G.4 Interviewer instructions and questionnaire**

Interviewers were provided with instructions to ensure accuracy of the survey results. The set of instructions and the questionnaire are attached.

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# Interviewer Instructions for the Productivity Commission's *Survey of Clients of Counselling Agencies*

Thank you for agreeing to help in this survey. We hope the results will be of help to you and to policy makers in this area. Please read the points below carefully, so that we meet your needs, those of the client, and also ensure accurate survey responses. Also please read the questionnaire carefully, so that you are familiar with it before using it with clients. If you have any queries about any question please call either Ralph Lattimore (ph 02 6240 3242) or Rob Phillips (02 6240 3222).

## **Who should be selected for the questionnaire?**

Select people over 18 years old who are personally experiencing problems with their gambling. Please exclude significant others. The Commission has already spoken with your agency about the number of interviews you can manage per week over the three week survey period. It is important that you do not select clients on the basis that you think they represent interesting cases or would be more willing to participate. This could bias the results.

The best approach for selecting clients for the survey is a sequential one. You have agreed to a certain number of clients out of your weekly caseload that you can survey each week. For example, you might have agreed to survey 5 out of 30 clients you are seeing in a given week. In that case, you would need to survey one in every six of those clients. We suggest you start with client number 1, then client 7, client 13, client 19 and finally client 25. If any given client in this sequence does not want to participate then choose the next client, but otherwise keep to the sequence. For example, if client 1 does not want to participate, then survey clients 2, 7, 13, 19 and 25. The sequence does not have to be equally spaced as in the illustration above. For example, it could be randomly spaced. It could also be changed to reflect the workload of your agency, but how you choose the clients to survey *should not be affected by the nature of the client*.

## **When should you approach the client about whether they wish to participate or not?**

That should be done at the end of a counselling session, and after you have made any arrangements for future counselling sessions. We want to emphasise to the client that if they do not participate, it in no way affects future help from you. By making future appointments prior to asking about the survey, this idea is put into action as well as words.



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### **Do we need the clear consent of the client to participate in the survey?**

Yes. It is very important that the client is able to make an informed decision about whether they wish to participate or not. You should raise the subject of the survey, indicating that:

- it is absolutely confidential, with no names appearing on the survey form;
- it is voluntary;
- it will in no way affect the client's continued use of your counselling services whether they participate or not; and
- even if they agree to participate, they can still stop the survey at any time.

You should ask them to read and record their preference for participation on the consent form on page 2 of the questionnaire. If they have questions please answer them if they have been covered here or in the consent form. If they are not covered, we have given our contact details.

### **What do you do if they do not wish to participate?**

If they do not want to participate, please thank them for their consideration of the consent form.

We also have a very brief *Non-response Form* (the pink form) we would like you to fill in if they do not want to participate. This is to try and gauge whether refusals represent an unbiased group of your caseload, or particular kinds of people. It allows us to adjust the results if there are such biases. We pose only three questions to you:

- what is the gender of the person?
- what is their approximate age? and
- your subjective rating of the severity of their gambling problems on a scale of 1 (not very serious) to 5 (extremely serious). The assessment of severity should take account of the psychological distress of the problems to the gambler and others, the seriousness of financial problems, possible effects on employment, and crime.

### **What is the procedure if they agree to participate?**

If they are willing to participate, also thank them, and then proceed with the questionnaire.

### **Guidance on particular questions**

Most questions are self-explanatory or include notes to help you and the client. But some are more complex, or involve delicate issues.

Part A is a complex question, because it looks at three aspects of gambling: whether they played a game or not, how often they played it, and how much was usually lost each time a game was played.

The way of proceeding is to first fill in column 1, ticking only those gambling forms in which they participated when they were experiencing problems.

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Then go to the first of the ticked items, and ask how many times they played these per week, month or year. For example, one client might play poker machines 3 times a month. This would be recorded as a 3 in column 2 and with the word 'month' circled in column 3.

Then ask how much they usually lost each time they played this gambling form and enter the amount in column 4. If they usually won, please put the words 'win' next to the appropriate figure in column 4.

Then go to the next ticked box in column 1, and ask the same set of frequency and expenditure questions.

Do this until you have dealt with all of the gambling forms the client played. For every tick in column 1 there should be a frequency in column 2, a circle around a period in column 3 and the amount lost in column 4.

We have provided an example sheet which shows the imaginary return of a gambler called John, which may help you to fill in this question.

#### *Questions G8 and G9*

While some questions in the survey are sensitive, this is particularly true for questions G8 and G9, which relate to suicide ideation and attempts. If a person answers that they have seriously contemplated suicide or have made an attempt, and you have not covered this issue in counselling prior to this, it is important to ask the client if they wish to talk about that matter now with you, or to arrange a time to do so.

#### **At the end of the interview**

At the end of the interview, please thank the client for their help, and repeat that the form will be sent to us with no name on it.

Also please enter the time it took to complete the interview.

Please put the completed form in a secure place in your office, until the end of the week. Then send us the first group of completed forms, including any non-responses or incomplete returns.

#### **Complaints**

If a client complains about the survey, then please contact us to see if we can resolve the problem.

#### **Has this research been cleared by a recognised ethics committee?**

Yes. We took the research proposal to the Ethics Committee of the Commonwealth Department of Health and Aged Care and they have indicated that it meets their guidelines.

*Thank you for your valuable help*



## **GAMBLING INQUIRY**

### **SURVEY OF CLIENTS OF COUNSELLING AGENCIES 1999**

#### **Confidentiality**

The completed form will not have the client's name on it, so that their identity is not known to the research team.

#### **Return Address**

Please send the completed survey forms in the attached enclosed pre-paid envelope to Dr Ralph Lattimore, Productivity Commission, PO Box 80, Belconnen ACT 2616.

#### **Survey Instructions**

First, please read the consent form over the next page before you start the survey. We want to make sure you know about why we are doing this survey and how we will protect your interests. You must be aged 18 and over to complete this form.

It is very important that you provide honest answers to the survey questions so that we can work out how best to assist other people in the future.

Where there are multiple choice boxes, please tick ☒ the appropriate box.

Where we ask you for numbers, try to give us an accurate answer, but if you are a little unsure, estimates are acceptable. Please report all monetary amounts in dollars.

**Date of completion of form**

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## Consent for participation

### What is the survey for?

Please help us find out more about the impacts of gambling on people in Australia. The survey will be analysed as part of the Productivity Commission's national inquiry into gambling, and will be used to provide information about the social impacts of problem gambling and what might be done about it.

### Are the results confidential?

Yes. The completed form will not have your name on it, so that your identity is not known to the research team.

### What is the role of the counsellor in the survey?

We are using a counsellor from this agency to help you fill out the survey. Because of this, they will see your answers. However, they will not make any record of your answers for themselves or the agency, unless you specifically consent to this. The survey may raise issues that you wish to discuss with the counsellor and, of course, that is up to you and the counsellor concerned.

### What happens to the survey form?

It is sent back to the Productivity Commission, which will then analyse the data. Remember again that your name is not linked in any way to the survey form.

### Do I have to fill in this survey?

No. It is a voluntary survey, but, of course, we would really like you to take part. You should also know that at any time while you are filling it out, you can decide to stop.

### If I decide not to participate will it affect the help I get here?

Absolutely not. We would like to stress that whether you participate in this survey or not in no way affects the help you will get from this counselling agency.

### Is there someone I can contact if I have concerns about the survey or survey process?

Yes. You can contact the Commission to discuss any concerns. Please speak to Rob Phillips (phone 02 6240 3222) or Ralph Lattimore (02 6240 3242).

### Can I find out what the overall survey findings are?

Yes. If you would like to get a copy of the report, we will send it to you. We have provided a *Background Sheet* on the Commission with details on how you may obtain a copy of the report. It also tells you how to make a submission to us if you would like to do so.

### How long will it take to fill in the form?

That will vary a bit. But it should be about 20-25 minutes.

1 Are you willing to participate in this survey?

*Tick one box*

Yes ☐ Thank you, please turn to the next page  
No ☐ Thank you for considering this survey

2 Are you willing to have the anonymous data provided to researchers other than the Productivity Commission?

*Tick one box*

Yes ☐  
No ☐

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## Part A — Questions about the nature of your gambling

The following questions relate only to the time when you were experiencing problems with your gambling. This may be before you came to this agency. We are trying to get a picture of what people did when they took part in gambling activities.

- A1 What activities did you play? Tick the appropriate boxes in *column 1*.
- A2 How many times per week, per month or per year did you play? Enter the number in *column 2*, and circle the right period in *column 3*.
- A3 What did you usually spend each time you played? By 'spend' we mean what you usually lost. Enter this value in *column 4*.

	Column 1 Tick which of these you have played	Column 2 Enter the number of times you played these per week, month or year	Column 3 Circle the right period	Column 4 What amount did you usually lose per session of play
<i>Gambling activities</i>				
Played gaming machines (eg poker or video card machines) ... ..	<input type="checkbox"/>	<input type="text"/>	times per week/month/year	\$ <input type="text"/>
Bet on horse/harness/greyhound races ( <i>excluding</i> sweeps) ... ..	<input type="checkbox"/>	<input type="text"/>	times per week/month/year	\$ <input type="text"/>
Bought an <i>instant</i> lottery ticket (eg Instant Scratchies, Scratch'n'win) ...	<input type="checkbox"/>	<input type="text"/>	times per week/month/year	\$ <input type="text"/>
Played lotto or any <i>other</i> lottery game (eg Tanslotto, Powerball) ... ..	<input type="checkbox"/>	<input type="text"/>	times per week/month/year	\$ <input type="text"/>
Played table games at a casino ... ..	<input type="checkbox"/>	<input type="text"/>	times per week/month/year	\$ <input type="text"/>
Played Keno at a club, hotel, casino or any other place ... ..	<input type="checkbox"/>	<input type="text"/>	times per week/month/year	\$ <input type="text"/>
Played bingo at a club or hall ... ..	<input type="checkbox"/>	<input type="text"/>	times per week/month/year	\$ <input type="text"/>
Bet on a sporting event (eg football, cricket, tennis) ... ..	<input type="checkbox"/>	<input type="text"/>	times per week/month/year	\$ <input type="text"/>
Gambled on the internet ... ..	<input type="checkbox"/>	<input type="text"/>	times per week/month/year	\$ <input type="text"/>
Played games <i>privately</i> for money at home/elsewhere (eg cards, mahjong) ...	<input type="checkbox"/>	<input type="text"/>	times per week/month/year	\$ <input type="text"/>
Played any other gambling activity ( <i>excluding</i> raffles) ... ..	<input type="checkbox"/>	<input type="text"/>	times per week/month/year	\$ <input type="text"/>

Please **CHECK** that if you ticked any box in column 1, you have also made corresponding entries in column 2, column 3 and column 4.

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- A4** Roughly how much time did you usually devote to gambling in a usual week?

*Tick one box*

Less than 2 hours per week ..... ☐

Between 2 and 6 hours per week ..... ☐

Between 6 and 10 hours per week ..... ☐

Between 10 and 15 hours per week ..... ☐

Between 15 and 20 hours per week ..... ☐

Between 20 and 30 hours per week ..... ☐

More than 30 hours per week ..... ☐

Don't recall ..... ☐

- A5** What do you think your total financial losses have been since you first experienced problems with gambling?

*Enter value*

\$

- A6** Do you have any outstanding gambling debt? (Include outstanding debts on credit cards, money lent from friends or loans used to fund gambling)

*Tick one box*

No ☐ → Go to A8

Yes ☐ → Go to A7

- A7** What is your approximate level of gambling debt at present?

*Enter value*

\$

- A8** When you gambled, did you mostly do so:

*Tick one box*

Alone? ☐

With your partner? ☐

With other family members? ☐

With friends? ☐

With work colleagues? ☐

Other people (please specify)? ..... ☐

Don't recall? ☐

- A9** Which form of gambling was the biggest problem for you?

*Tick one box*

Gaming machines (eg poker, card machines) ..... ☐ → Goto Part B

Betting on horse race, harness race, greyhound race ..... ☐

Table games at the casino ..... ☐ } Goto Part C

Other (please specify) ..... ☐

**Part B — Questions about gaming machines (eg poker/card machines)**

- B1** What type of gaming machine did you usually play?

*Tick one box*

Poker machines ☐ → Goto B2

Video card machines ☐

Video keno machines ☐ } Goto B9

Other ☐

- B2** What type of machine did you usually play?

*Tick one box*

1 cent ..... ☐

2 cent ..... ☐

5 cent ..... ☐

10 cent ..... ☐

20 cent ..... ☐

50 cent ..... ☐

\$1 ..... ☐

More than \$1 ..... ☐

- B3** Did you bet more than 1 line at each press of the button?

*Tick one box*

No ☐ → Go to B6

Yes ☐ → Go to B4

- B4** How often did you bet more than 1 line at each press of the button?

*Tick one box*

Never ☐ Rarely ☐ Sometimes ☐ Often ☐ Always ☐

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- B5** How many lines did you usually play on these occasions?

Enter number of lines

 lines

- B6** Did you bet more than 1 credit per line?

Tick one box

No ☐ → Go to B9

Yes ☐ → Go to B7

- B7** How often did you play more than one credit per line?

Tick one box

Never ☐ Rarely ☐ Some-times ☐ Often ☐ Always ☐

- B8** How many credits per line did you usually play on these occasions?

Enter number of credits per line

 credits per line

- B9** Do the machines you play allow you to insert notes rather than coins?

Tick one box

No ☐ → Go to B11

Yes ☐ → Go to B10

- B10** How often did you insert notes rather than coins in the machines?

Tick one box

Never ☐ Rarely ☐ Some-times ☐ Often ☐ Always ☐

- B11** Did you have a card which you could use to earn bonus points when you play the machines?

Tick one box

No ☐ → Go to B13

Yes ☐ → Go to B12

- B12** How often did you insert this card into the machines when you were playing them?

Tick one box

Never ☐ Rarely ☐ Some-times ☐ Often ☐ Always ☐

- B13** How many times have you won \$250 or more from playing the machines in the last 12 months?

Number of times

 times

### Part C — Gambling duration and family links

- C1** How old were you when you first started gambling *regularly* (including in private games for money)?

Enter age  years old

- C2** Looking back now, how old were you when you first started having problems with gambling?

Enter age  years old

- C3** Has anyone else in your family had serious problems with their gambling, now or in the past?

Tick one box

No ☐ → Go to Part D

Yes ☐ → Go to C4

- C4** What is their relationship to you?

If more than one person, tick more than one box

Spouse/partner ☐ Father ☐ Mother ☐

Brother/sister ☐ Child ☐ Other family member ☐

- C5** How did you know there was a problem?

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### Part D — Gambling behaviour

**Note:** The following questions are about what people do when they gamble. Please read each question and answer whether it has applied to you personally in the last 12 months. Remember that all the information you provide is anonymous and confidential. Please try to be as accurate as possible in your answers.

	Tick one of these boxes in each row				
	Never	Rarely	Some-times	Often	Always
1 Over the last 12 months, when gambling, how often did you go back another day to win back money you lost?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2 Over the last 12 months, have you claimed to be winning money from gambling when in fact you lost?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 Over the last 12 months, have you gambled more than you intended?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4 Over the last 12 months, have people criticised your gambling or told you that you had a gambling problem, regardless of whether or not you thought it was true?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5 Over the last 12 months, have you felt guilty about the way you gamble or what happens when you gamble?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6 Over the last 12 months, have you felt that you would like to stop gambling, but didn't think you could?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7 Over the last 12 months, have you hidden betting slips, lottery tickets, gambling money or other signs of gambling from your spouse/partner, children, or other important people in your life?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8 Over the last 12 months, have you argued with people you live with over how you handle money?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9 If you answered rarely, sometimes, often or always to D8, have these money arguments ever centred on your gambling?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10 Over the last 12 months, have you borrowed from someone and not paid them back as a result of your gambling?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11 Over the last 12 months, have you lost time from work or study because of your gambling?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The following questions relate to ways in which some people obtain money for gambling. We want to know which of these you have used either to obtain money to gamble or to pay gambling debts over the last 12 months.

	Tick one of these boxes in each row				
	Never	Rarely	Some-times	Often	Always
To gamble or pay gambling debts...					
12 Over the last 12 months, have you borrowed from household money?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13 Over the last 12 months, have you borrowed from your spouse or partner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14 Over the last 12 months, have you borrowed from other relatives or in-laws?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15 Over the last 12 months, have you borrowed money using your credit cards?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16 Over the last 12 months, have you borrowed from banks, finance companies or credit unions?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17 Over the last 12 months, have you borrowed from loan sharks?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18 Over the last 12 months, have you cashed in shares, bonds or other securities?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19 Over the last 12 months, have you sold personal or family property?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20 Over the last 12 months, have you written a cheque knowing there was no money in your account?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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**D21 Do you feel you have had a problem with gambling?**

*Tick one box*

- Yes, in the past but not now ..... ☐
- Yes, I feel that way now ..... ☐
- No ..... ☐
- Can't say..... ☐

If you answered 'no' to D21, why are you presenting to a counsellor?

**D22 The previous 21 questions are often used to look at whether people are experiencing problems with their gambling. Think about your situation *before* you decided to seek help. If a survey agency had telephoned you and asked you these questions, how do you think you would have answered?**

*Tick one box*

- Answered exactly as above? ☐
- Refused to answer the survey agency? ☐
- Somewhat concealed any problems? ☐
- Mostly concealed any problems? ☐
- Completely concealed any problems? ☐
- Exaggerated any problems? ☐
- Told them you didn't know ☐
- I don't know what I would have said then ☐

**D23 Think about the type of gambling you have had most problems with. Based on your play over the last 3 months, how often did you finish a session of gambling for the following reasons?**

*Tick one of these boxes in each row*

	<i>Never</i>	<i>Rarely</i>	<i>Some times</i>	<i>Often</i>	<i>Always</i>
Ran out of money .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
You spent your budgeted amount of money.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
You spent your planned amount of time playing.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
You lost interest in gambling or got bored.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The venue closed or there were no more immediate gambling opportunities (eg last race)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To eat or drink.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friends or family left .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify) .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### **Part E — Help for problems with gambling**

**E1 How long ago did you first receive counselling for problems with your gambling?**

*Enter number of months ago* ..... months

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**E2 How many counselling sessions have you been to (here and elsewhere) for your gambling?***Enter number of sessions attended*

sessions attended here

sessions attended in another agency

**E3 What prompted you to seek help for your gambling problems?***Tick as many as appropriate*

- Crisis in finances due to gambling ... ☐
- Crisis in relationship due to gambling... ☐
- Legal problems due to gambling ... ☐
- Difficulties at work due to gambling ... ☐
- Someone urged me to come (eg spouse, doctor, friend) ... ☐
- Felt depressed or very worried about my gambling ... ☐
- Other (please specify) ..... ☐

**E4 How did you find out about the services for people with gambling problems?***Tick as many as appropriate*

- Signs at a gambling venue ... ☐
- Pamphlets available at a gambling venue ... ☐
- Signs or pamphlets elsewhere (eg doctor's surgery) ... ☐
- Telephone directory ... ☐
- Radio and TV advertising... ☐
- Newspaper and media articles on gambling ... ☐
- Referral by a health professional ... ☐
- Referral by a community service agency ... ☐
- Referred by a financial adviser... ☐
- Word of mouth ... ☐
- Asked for help from someone ... ☐
- Other ... ☐
- Can't say/ don't recall ... ☐

**E5 Other than a counselling agency or gambling help line, who else did you turn to for help for problems related to your gambling?***Tick as many as appropriate*

- No one else ... ☐
- Partner, other family or friends ... ☐
- An employee of a gambling venue ... ☐
- Doctor (physician) ... ☐
- Church or religious worker (eg priest) ... ☐
- Community service agency ... ☐
- Indigenous or ethnic community worker ... ☐
- Someone else ... ☐

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**E6 After finishing your contact with the agency you currently visit, how much do you aim to gamble?**

*Tick one box*

I hope to limit my gambling to a controlled extent ..... ☐

I hope to stop gambling altogether ..... ☐

I am undecided ..... ☐

Other (please specify) ..... ☐

### Part F — Impacts of gambling on household spending

**F1 Did you ever run out of money to buy household essentials, pay the rent or meet other urgent bills as a result of your gambling?**

*Tick one box*

No ☐ → Go to F8

Yes ☐ → Go to F2

**F2 How often did this happen?**

*Tick one box*

Rarely ☐ Sometimes ☐ Often ☐ Always ☐

**F3 Did you ever obtain emergency help from a charity (eg Salvation Army) when the money ran out?**

*Tick one box*

No ☐ → Go to F7

Yes ☐ → Go to F4

**F4 Did you usually say that you needed help because you had spent your money on gambling?**

*Tick one box*

No ☐ Yes ☐

**F5 About how many times did you get help in the last 12 months?**  times

**F6 About how much money (or equivalent in food or other benefits) did they provide to you per visit**

\$  per visit

**F7 What else did you do when the money ran out? When the money ran out, have you ever...**

*Tick one of these boxes in each row*

	<i>No</i>	<i>Yes</i>
obtained advance money from Social Security .....	<input type="checkbox"/>	<input type="checkbox"/>
borrowed from friends and family .....	<input type="checkbox"/>	<input type="checkbox"/>
not paid or deferred urgent bills (eg phone, rent) .....	<input type="checkbox"/>	<input type="checkbox"/>
went without .....	<input type="checkbox"/>	<input type="checkbox"/>
sold personal property and assets .....	<input type="checkbox"/>	<input type="checkbox"/>
did odd jobs or worked overtime to get more money .....	<input type="checkbox"/>	<input type="checkbox"/>
obtained money improperly (eg illegally, through trickery, telling lies)	<input type="checkbox"/>	<input type="checkbox"/>

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**F8 Have you or your family had to go without things because of gambling?***Tick one box on each line*

	<i>Never went without</i>	<i>Rarely went without</i>	<i>Some- times went without</i>	<i>Often went without</i>	<i>Always went without</i>	<i>Don't know</i>
Food and grocery items .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Savings for things you were hoping to buy later ...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Phone, power, suitable accommodation .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Buying a car, TV or other household goods .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Holidays .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Entertainment and going out .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Restaurant meals .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part G — Impacts of gambling on your life****G1 What, if any, bad effects has your gambling had on your relationships with:***Tick one box on each line*

	<i>No effect at all</i>	<i>Minor adverse effect</i>	<i>Moderate adverse effect</i>	<i>Major adverse effect</i>	<i>Not appli- cable</i>	<i>Don't know</i>
Your partner .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parents and other relations .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friends .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Work colleagues .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you noted that the effects had been moderate or major, please describe what happened:

.....

.....

.....

.....

**G2 Were you employed when you were experiencing problems with gambling?***Tick one box*No ☐ Go to G5Yes ☐ Go to G3

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**G3 In what ways do you think your gambling affected your work life?**

*Tick one box on each line*

<i>Did gambling affect:</i>	<i>No effect</i>	<i>Minor adverse effect</i>	<i>Moderate adverse effect</i>	<i>Major adverse effect</i>	<i>Not applicable</i>	<i>Don't know</i>
The amount of time spent at work .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The quality of my work .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My cooperation with colleagues .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The speed at which I worked .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My prospects for promotion .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My concentration on my work .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The confidence or trust others placed in me ...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify) .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**G4 Overall, how much do you think your gambling problems reduced your ability to do your job?**

*Tick one box*

	By a little bit (less than 5%)	By a modest amount (5 to 10%)	By a lot (11 to 25%)	By a very large amount (Over 25%)
Not at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**G5 What have been some of the good things about gambling for you?**

*Tick one box in each row*

	<i>Never</i>	<i>Rarely</i>	<i>Some times</i>	<i>Often</i>	<i>Always</i>
It enabled me to relax. ....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It has given me pleasure and fun. ....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It enabled me to meet new friends .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It has been a hobby and interest to me .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It has given me some hope for a change in my life .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It enabled me to get out to a safe and pleasant place .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It has given me something to talk about with family and friends .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Thinking about gambling has helped me get through a boring job .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It took my mind off things that worried me .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It made me feel less lonely .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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**G6 Has gambling led to:***Tick one box in each row*

	<i>Yes</i>	<i>No</i>
you having to change jobs? .....	<input type="checkbox"/>	<input type="checkbox"/>
you losing a job? .....	<input type="checkbox"/>	<input type="checkbox"/>
you separating or divorcing from your partner? .....	<input type="checkbox"/>	<input type="checkbox"/>
you losing contact with your children? .....	<input type="checkbox"/>	<input type="checkbox"/>
you being declared bankrupt? .....	<input type="checkbox"/>	<input type="checkbox"/>
the sale/repossession of your house? .....	<input type="checkbox"/>	<input type="checkbox"/>
the loss of superannuation funds? .....	<input type="checkbox"/>	<input type="checkbox"/>
you borrowing without permission or obtaining money improperly? .....	<input type="checkbox"/>	<input type="checkbox"/>
problems with the police? .....	<input type="checkbox"/>	<input type="checkbox"/>
an appearance in court on criminal charges? .....	<input type="checkbox"/>	<input type="checkbox"/>
a prison sentence? .....	<input type="checkbox"/>	<input type="checkbox"/>
incidents of violence involving family, friends or others? .....	<input type="checkbox"/>	<input type="checkbox"/>

**G7 Have you ever suffered from depression because of your gambling?***Tick one box*
 Never ☐ Rarely ☐ Sometimes ☐ Often ☐ Always ☐
**G8 Have you ever seriously contemplated suicide because of your gambling?***Tick one box*
 Never ☐ Rarely ☐ Sometimes ☐ Often ☐ Always ☐
**G9 If you answered rarely, sometimes, often or always, have you ever tried to commit suicide because of your gambling?***Tick one box*No ☐Yes ☐

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## Part H — What actions might help reduce problem gambling?

Some people have suggested that governments, venues or gambling equipment makers might be able to reduce problem gambling in Australia by changing gambling practices. Please rate the following ideas, based on your own experiences, on whether you think they would reduce the likelihood of problem gambling.

*Tick one box on each line*

	<i>Would not work</i>	<i>Would work a bit</i>	<i>Would work well</i>
The education system should teach children about the risks of gambling and how to understand odds .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information about the odds of winning in any particular gamble should be clearly displayed (eg on a poker machine) .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Venues should put up signs warning customers of the risks of gambling .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TV and radio advertising campaigns should be used to make people aware of the risks of problem gambling .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promotion of gambling should be banned .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Technology should be developed allowing gamblers to self-exclude from gambling, if they wish to .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Counselling services should be advertised on national TV and radio .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Automatic teller machines should not be located right next to where people gamble ...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Technologies should be developed allowing gamblers to set limits on their gambling, if they wish to .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Winnings over a certain amount should be paid by cheque (eg over \$200) .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The odds of winning should be reduced to make gambling less attractive .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Technologies should be developed allowing gamblers to track their gambling spending over time .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gambling venues should not be open 24 hours a day .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Alcohol should not be served to people while they are gambling .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Venues should have windows and clocks so that people know how much time they have gambled.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Poker machines should only be able to take coins and not notes .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Poker machines should have enforced breaks in play so players can think about whether they want to continue gambling .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Poker machines should be far less accessible in local communities .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Poker machines should remind the gambler how long they have been playing, and ask them if they want to continue .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The number of lines and credits playable on poker machines should be reduced ...	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Poker machines should not have linked jackpots .....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116 117 118 119 120 121 122 123 124 125 126 127 128 129 130 131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147 148 149 150 151 152 153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 168 169 170 171 172 173 174 175 176 177 178 179 180 181 182 183 184 185 186 187 188 189 190 191 192 193 194 195 196 197 198 199 200 201 202 203 204 205 206 207 208 209 210 211 212 213 214 215 216 217 218 219 220 221 222 223 224 225 226 227 228 229 230 231 232 233 234 235 236 237 238 239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256 257 258 259 260 261 262 263 264 265 266 267 268 269 270 271 272 273 274 275 276 277 278 279 280 281 282 283 284 285 286 287 288 289 290 291 292 293 294 295 296 297 298 299 300 301 302 303 304 305 306 307 308 309 310 311 312 313 314 315 316 317 318 319 320 321 322 323 324 325 326 327 328 329 330 331 332 333 334 335 336 337 338 339 340 341 342 343 344 345 346 347 348 349 350 351 352 353 354 355 356 357 358 359 360 361 362 363 364 365 366 367 368 369 370 371 372 373 374 375 376 377 378 379 380 381 382 383 384 385 386 387 388 389 390 391 392 393 394 395 396 397 398 399 400 401 402 403 404 405 406 407 408 409 410 411 412 413 414 415 416 417 418 419 420 421 422 423 424 425 426 427 428 429 430 431 432 433 434 435 436 437 438 439 440 441 442 443 444 445 446 447 448 449 450 451 452 453 454 455 456 457 458 459 460 461 462 463 464 465 466 467 468 469 470 471 472 473 474 475 476 477 478 479 480 481 482 483 484 485 486 487 488 489 490 491 492 493 494 495 496 497 498 499 500 501 502 503 504 505 506 507 508 509 510 511 512 513 514 515 516 517 518 519 520 521 522 523 524 525 526 527 528 529 530 531 532 533 534 535 536 537 538 539 540 541 542 543 544 545 546 547 548 549 550 551 552 553 554 555 556 557 558 559 560 561 562 563 564 565 566 567 568 569 570 571 572 573 574 575 576 577 578 579 580 581 582 583 584 585 586 587 588 589 590 591 592 593 594 595 596 597 598 599 600 601 602 603 604 605 606 607 608 609 610 611 612 613 614 615 616 617 618 619 620 621 622 623 624 625 626 627 628 629 630 631 632 633 634 635 636 637 638 639 640 641 642 643 644 645 646 647 648 649 650 651 652 653 654 655 656 657 658 659 660 661 662 663 664 665 666 667 668 669 670 671 672 673 674 675 676 677 678 679 680 681 682 683 684 685 686 687 688 689 690 691 692 693 694 695 696 697 698 699 700 701 702 703 704 705 706 707 708 709 710 711 712 713 714 715 716 717 718 719 720 721 722 723 724 725 726 727 728 729 730 731 732 733 734 735 736 737 738 739 740 741 742 743 744 745 746 747 748 749 750 751 752 753 754 755 756 757 758 759 760 761 762 763 764 765 766 767 768 769 770 771 772 773 774 775 776 777 778 779 780 781 782 783 784 785 786 787 788 789 790 791 792 793 794 795 796 797 798 799 800 801 802 803 804 805 806 807 808 809 810 811 812 813 814 815 816 817 818 819 820 821 822 823 824 825 826 827 828 829 830 831 832 833 834 835 836 837 838 839 840 841 842 843 844 845 846 847 848 849 850 851 852 853 854 855 856 857 858 859 860 861 862 863 864 865 866 867 868 869 870 871 872 873 874 875 876 877 878 879 880 881 882 883 884 885 886 887 888 889 890 891 892 893 894 895 896 897 898 899 900 901 902 903 904 905 906 907 908 909 910 911 912 913 914 915 916 917 918 919 920 921 922 923 924 925 926 927 928 929 930 931 932 933 934 935 936 937 938 939 940 941 942 943 944 945 946 947 948 949 950 951 952 953 954 955 956 957 958 959 960 961 962 963 964 965 966 967 968 969 970 971 972 973 974 975 976 977 978 979 980 981 982 983 984 985 986 987 988 989 990 991 992 993 994 995 996 997 998 999 1000 1001 1002 1003 1004 1005 1006 1007 1008 1009 1010 1011 1012 1013 1014 1015 1016 1017 1018 1019 1020 1021 1022 1023 1024 1025 1026 1027 1028 1029 1030 1031 1032 1033 1034 1035 1036 1037 1038 1039 104

We need to ask some general questions about you and your household to help us combine your answers with those of other people being interviewed for the study.

19

Postcode Suburb  State 

Male	Female
1	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9
10	10
11	11
12	12
13	13
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85	85
86	86
87	87
88	88
89	89
90	90
91	91
92	92
93	93
94	94
95	95
96	96
97	97
98	98
99	99
100	100

2. *How do you feel about the way the company is run?*

Tick one box in each row

	Yes	No
Father	<input type="checkbox"/>	<input type="checkbox"/>
Mother	<input type="checkbox"/>	<input type="checkbox"/>

Yes ☐

No ☐ → the language spoken is

Yes ☐

No ☐

Tick one box

Married or living with a partner

Separated or divorced

Widowed

Single

Enter number in household

people

Enter number in household

people

## G.24 GAMBLING



**J11 Which of the following best describes your household?***Tick one box*

- Single person ..... ☐
- One parent family with children ..... ☐
- Couple with no children ..... ☐
- Couple with children ..... ☐
- Group household (unrelated individuals) ..... ☐
- Other ..... ☐

**J12 What is the main source of income in your household?***Tick one box*

- Wages/salary ..... ☐
- Own business ..... ☐
- Other private income ..... ☐
- Unemployment benefit ..... ☐
- Retirement benefit ..... ☐
- Sickness benefit ..... ☐
- Supporting parent benefit ..... ☐
- Aged/invalid pension ..... ☐
- Other ..... ☐
- Don't know ..... ☐

**J13 Which of the following best describes your current work status?***Tick one box*

- Working full time ..... ☐
- Working part time ..... ☐
- Home duties ..... ☐
- Student ..... ☐
- Retired (self-supporting) ..... ☐
- Pensioner ..... ☐
- Unemployed (or looking for work) ..... ☐
- Other ..... ☐

**J14 What is the highest level of education you have reached?***Tick one box*

- Primary school ..... ☐
- Some secondary school ..... ☐
- year 10/ 4th form (or equivalent) ..... ☐
- year 11/ 5th form/ Leaving certificate (or equivalent) ..... ☐
- year 12/ HSC/VCE (or equivalent) ..... ☐
- Some technical or commercial ..... ☐
- Finished technical school, commercial college or TAFE ..... ☐
- Diploma from CAE ..... ☐
- Some university/ CAE ..... ☐
- Degree from university/CAE ..... ☐
- Other ..... ☐
- Don't know ..... ☐

**J15 Please estimate your annual income (before tax) from all sources at the:***Tick one box in each column*

	<i>Personal level</i>	<i>Household level</i>
\$10,000 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$10,000 - \$14,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$15,000 - \$19,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$20,000 - \$24,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$25,000 - \$29,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$30,000 - \$34,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$35,000 - \$39,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$40,000 - \$44,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$45,000 - \$49,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$50,000 - \$54,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$55,000 - \$59,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$60,000 - \$64,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$65,000 - \$69,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$70,000 - \$79,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$80,000 - \$89,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$90,000 - \$99,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$100,000 - \$124,999 .....	<input type="checkbox"/>	<input type="checkbox"/>
\$125,000 or more .....	<input type="checkbox"/>	<input type="checkbox"/>
Can't say .....	<input type="checkbox"/>	<input type="checkbox"/>

*Thank you for completing this questionnaire.**We hope it will help us to help other people.*

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