
F National Gambling Survey

F.1 Introduction

Background

The only so-called ‘national’ gambling survey previously undertaken for Australia was carried out in 1991-92 (Dickerson et al. 1996), but its coverage was national in only a limited sense:

- it covered four large capital cities (Sydney, Melbourne, Adelaide and Brisbane); but
- there was no coverage of rural populations.

More recently, statewide surveys have been undertaken which cover metropolitan and country populations: Tasmania (Dickerson and Baron 1994b, Dickerson and Maddern 1997); Western Australia (Dickerson, Baron and O’Connor 1994); New South Wales (Dickerson, Allcock, Blaszczyński, Nicholls, Williams and Maddern 1996a, Dickerson, Allcock, Blaszczyński, Maddern, Nicholls and Williams 1998); South Australia (Delfabbro and Winefield 1996); and Victoria (Market Solutions and Dickerson 1997, Roy Morgan Research 1999).

In October 1998, a Roundtable was held at the Commission which brought together key Australian researchers in the gambling field, including: Professor Mark Dickerson, Professor Jan McMillen, Associate Professor Alun Jackson, Dr Paul Delfabbro, and Dr Michael Walker. At the Roundtable, issues discussed included:

- limitations of existing Australian prevalence surveys;
- whether a new national gambling survey should be conducted;
- survey methodology and design issues for any proposed survey; and
- gaps in the available data.

The Roundtable endorsed the conducting of a new National Gambling Survey. The advantages of such a survey are that it would:

- assemble a contemporary national unit record database, using a uniform set of questions asked at the one time across adults in all metropolitan and country regions;

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- fill in some gaps for some states — such as Queensland (only metropolitan data are available from the 1991 ‘national’ study), the Northern Territory and the ACT;
 - establish a national baseline for future research;
 - secure more reliable data by paying careful attention to the wording of particular questions; and
 - shed some light on changes in statewide gambling patterns over time — though any inferences might be complicated by differences in survey methodologies.

The surveys of gambling behaviour undertaken in Australia have focused on the general adult population (18 years of age or older). Two survey approaches have been used — face-to-face (doorknock) interviews and telephone interviews. It is sometimes suggested that telephone surveys tend to have limitations that make identifying problem gamblers difficult, such as:

- *problems with contacting some gamblers* — some problem gamblers might have their telephones disconnected because of unpaid bills, or might be too poor to have a phone. They are also more likely to be “not at home” because they are at a race track, or a casino, or gambling at some other location.
- *problems of nonresponse and refusal* — when contacted, problem gamblers are more likely to refuse to participate because they are unwilling to answer potentially embarrassing questions.
- *problem of denial* — even where problem gamblers agree to participate in a survey, they are more likely to be reluctant to provide truthful responses and to minimise the problems their gambling has created for themselves or others (Lesieur 1994).

But as Delfabbro and Winefield (1996) have pointed out, all of these limitations can also arise with face to face interviews — the ‘not at home’ problem can be just as important, refusals can still be high, and people are probably just as reluctant, if not more so, to provide information in person as over the phone.

Approach

Against this background, the Commission decided to undertake a national telephone survey of gambling patterns and behaviour among the general adult population (18 years or older), covering all states and territories, and metropolitan and country areas within those regions.

F.2 The questionnaire

Development of the questionnaire

In early 1999, a draft questionnaire was developed which drew on:

- suggestions made by the Roundtable participants;
- previous Australian surveys; and
- key recent overseas surveys, including those for Nova Scotia (Focal Research 1998) and Alberta (Wynne Resources 1998).

The draft questionnaire was distributed to the Roundtable participants and other eminent researchers in the field. Advice on the questionnaire content was provided by Professor Mark Dickerson, Professor Jan McMillen, Associate Professor Alex Blaszczyński, Dr Paul Delfabbro, and Professor Jan Carter.

A final questionnaire was developed on the basis of this feedback. The consultant which undertook the survey field work (Roy Morgan Research) also made useful suggestions for making the survey more user friendly.

Survey approach

Two key objectives of the survey were to obtain:

- an estimate of problem gambler prevalence; and
- an adequate set of data on problem gamblers.

A sampling strategy for the national survey was developed in the form of a two-phase approach:

- *Phase 1* — a brief questionnaire (or ‘screener’) was designed for the purpose mainly of identifying whether a respondent was a regular gambler, a non-regular gambler or a non gambler. The sample size was set at 10 500 completed interviews.
- *Phase 2* — a more detailed questionnaire was completed by respondents on the basis of a selective (random) interview strategy:
 - all respondents classified as regular gamblers were interviewed;
 - 1 in 4 respondents classified as non-regular gamblers were interviewed; and
 - 1 in 2 respondents classified as non gamblers were interviewed.

In choosing this approach, the Commission was guided by the optimal allocation strategy suggested by Shaffer et al. (1997) who state that:

If the purpose of the research is to understand the attributes or clinical needs of disordered gamblers, we suggest a survey sampling strategy that is different from the traditional random sampling approach. This strategy does not simply concentrate on respondents selected at random from the general population. Instead, this strategy encourages investigators to focus on selecting respondents who most likely will represent disordered gamblers (p. 117).

The approach of interviewing *all* regular gamblers identified from the screener questionnaire and randomly selecting non-regular gamblers and non gamblers for full interviews was adopted as being a cost effective strategy because:

- it enabled a larger overall sample size to be interviewed for a given survey cost, with only a small sacrifice in precision for the non gambler and non-regular gambler groups; and
- the larger sample size enabled more regular gamblers to be identified, and hence more accurate estimates to be achieved for this group — which is the main focus of interest because they are the most likely to experience gambling related problems.

The large initial sample size of 10 500 respondents meant that even with the 1 in 2 sampling of non gamblers and the 1 in 4 sampling of non-regular gamblers, the sizes of the groups administered complete surveys were much larger than any previous Australian gambling survey.

In arriving at the particular sampling ratios used, estimates of the proportions of non gamblers, non-regular gamblers and regular gamblers likely to be obtained from the Phase 1 screener were made on the basis of existing Australian statewide surveys. Such estimates were approximate not only because these proportions varied across surveys but also because the definitions proposed for ‘gambler’ and ‘regular’ gambler in the *National Gambling Survey* were not necessarily identical to all previous studies.

These estimated proportions therefore gave an indication of the likely sample sizes of the three groups of respondents. Given the decision to administer the full Phase 2 interview to *all* regular gamblers, the sampling ratios for the non gambler and non-regular gambler groups were determined on the basis of achieving similar sample sizes across all three groups. Taking account of refusals and terminations in Phase 2, the sampling of 1 in 2 non gamblers and 1 in 4 non-regular gamblers resulted in fully completed interviews from 1225 regular gamblers, 1290 non-regular gamblers and 983 non gamblers. This allowed comparisons of results among the three groups to be made with similar statistical precision.

The use of this sampling approach meant that a slightly more complex weighting scheme needed to be used in Phase 2. The data for non gamblers and non-regular gamblers were weighted up, using weighting factors from the information on the population for non gamblers and non-regular gamblers obtained in the screener questionnaire (see section F.7).

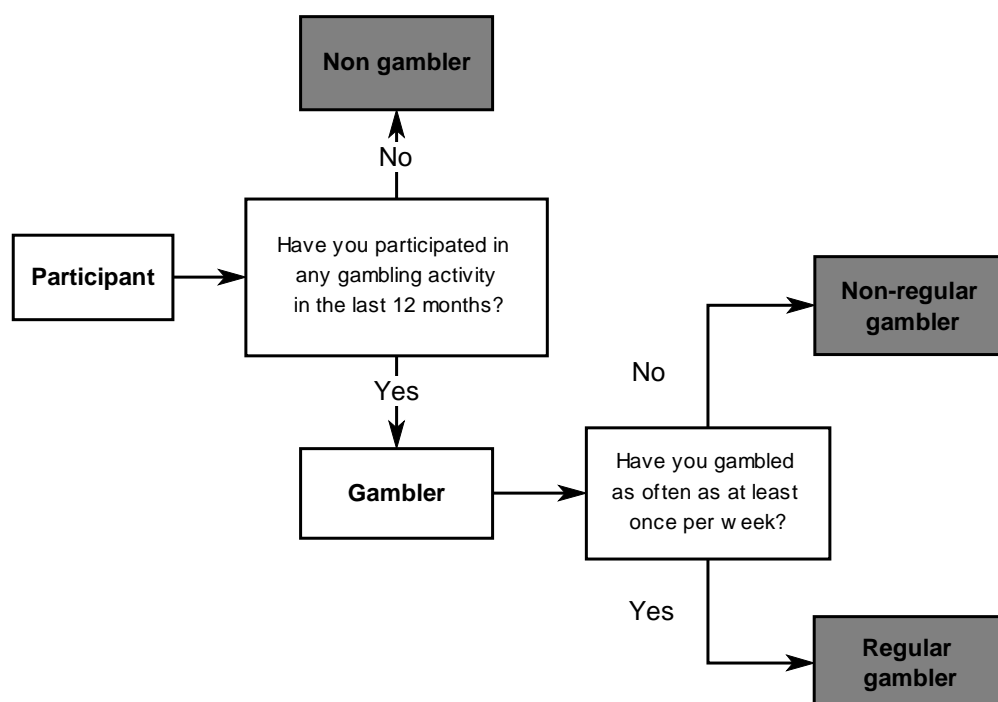
F.3 Phase 1 — the screener questionnaire

The screener questionnaire sought information on:

- gender of respondent; household size (number of adults in the household); and age of respondent;
- whether respondents had participated in one or more of twelve gambling activities in the last 12 months; and
- how frequently respondents had participated in each of these gambling activities in the last 12 months.

The questions on gambling participation and frequency served as filters for distinguishing between non gamblers, non-regular gamblers and regular gamblers. A simplified schematic representation is provided in figure F.1.

Figure F.1 Simplified operation of filters in screener questionnaire



The main reason for identifying these three categories of respondents was because not all questions in the main interview were relevant for all three groups. In particular, because previous gambling surveys have found that problem gamblers are generally *regular* (weekly) rather than infrequent gamblers, the problem gambling screening instrument used (the South Oaks Gambling Screen, SOGS) was only administered to the ‘regular’ group.

The approach of administering the problem gambling screen to the subset of gamblers most likely to experience problematic behaviour is commonplace in the gambling survey literature. The filtering approaches used to determine that subset have typically been based on:

- *frequency of play* — with ‘regular’ or ‘frequent’ gamblers generally defined as those who gamble at least once per week (or even once per month, as in Focal Research 1998);
- *expenditure* on gambling; or
- *losses experienced* — for example, in the recent US NORC study (Gerstein et al. 1999) the focus was on those respondents who acknowledged experiencing significant losses (defined as \$100 or more in a single day of gambling).

The *National Gambling Survey* used a combination of the first two points — frequency of play (filter 2) and annual gross expenditure on gambling (filter 3, described below) — to define the subset of gamblers most likely to experience problems from their gambling.

Filter 1 — to classify respondents as gamblers or non gamblers

Respondents were asked if they had participated in any gambling activity in the last 12 months, from the list of twelve presented in box F.1:

- if a respondent answered no to all forms of gambling, or yes only to raffles, they were classified as a non gambler; or
- if a respondent answered yes to at least one gambling activity (excluding raffles), they were classified as a gambler and proceeded to filter 2.

Filter 2 — to classify gamblers as regular or non-regular

Respondents who had undertaken one or more gambling activities in the last 12 months were asked how often they had participated in each of those activities (in terms of how many times per week, per month or per year). This filter allowed a respondent to be classified as a regular or a non-regular gambler.

Box F.1 **List of gambling activities**

- Played poker machines or gaming machines
- Bet on horse or greyhound races (*excluding* sweeps)
- Bought *instant* scratch tickets (eg. Instant Scratchies, Scratch'n'win)
- Played Lotto or any other lottery game (eg. Tattslotto, Ozlotto, Powerball, the Pools, \$2 Jackpot lottery, Tatts 2, Tatts Keno)
- Played table games at a casino (eg. roulette, blackjack)
- Played Keno at a club, hotel, casino or any other place
- Played bingo at a club or hall
- Bet on a sporting event (eg. football, cricket, tennis)
- Played casino games on the internet
- Played games privately for money (eg. cards, mahjong) at home or any other place
- Bought raffle tickets
- Played any other gambling activity

Regular gamblers

Regular gamblers were defined as respondents who either:

- participated in any single gambling activity (apart from lottery games or instant scratch tickets) at least once per week; or
- whose overall participation in gambling activities (apart from lottery games or instant scratch tickets) was the *equivalent* of weekly (that is, at least 52 times per year).

While it was decided that mainly regular gamblers would be asked the questions for the problem gambling screen in the main interview, weekly lottery (and instant scratch ticket) players were excluded from the definition of regular gamblers because:

- previous Australian surveys have found that playing lottery games only rarely contributes to problem gambling (though it was decided to include big spending 'lottery only' players via filter 3 described below); and
- the number of regular 'lottery only' players is relatively large and to have administered the SOGS to all of this group would have imposed a significant burden on these respondents and increased the overall cost of the survey appreciably but with little offsetting benefit in terms of obtaining significantly greater precision in the problem gambling prevalence estimates.

The second aspect of filter 2 captures those gamblers who gamble less frequently than weekly on individual activities, but often enough across several forms to be gambling the equivalent of weekly. For example, suppose a respondent played poker machines three times a month, bet on horse races twice a month and played table games at a casino once a month. The annual rate of play is therefore $(3*12) + (2*12) + (1*12) = 72$ times per year. Hence, because this overall rate of play is more frequent than once per week, the respondent is classified as regular even though no single gambling activity is played weekly.

Even though lottery games are excluded from this filter, the regular group will still contain gamblers who play lottery games weekly because it includes:

- those who participated in individual ‘other’ gambling activities weekly (and who may or may not have played lottery games weekly); and
- those who participated in ‘other’ gambling activities the equivalent of weekly (and who may or may not have played lottery games weekly).

Non-regular gamblers

Those gamblers not classified as regular are, of course, non-regular and comprise in the main:

- those who participated in any single gambling activity less often than weekly, or gambling activities overall less often than the equivalent of weekly.

But because the filter for classifying gamblers as regular excludes all lottery games, among the non-regular group will also be:

- those who *only* played lottery games weekly; and
- those who participated in ‘other’ gambling activities less often than the equivalent of weekly (and who may or may not have also played lottery games weekly).

Filter 3 — to re-classify some non-regular gamblers as ‘regular’

While Australian gambling surveys have found that ‘lottery only’ players rarely experience problems related to their gambling, a third filter was included in the main questionnaire to re-classify some gamblers from the non-regular group to the regular group, based on their annual gambling expenditure, in order for them to be administered the SOGS. Such a filter sought to capture the following two groups of respondents:

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- *Big spending regular or less frequent lottery only players* — there has been a proliferation of lottery games in Australia in recent years, such that players in the different states and territories can participate in weekly lottery draws on as many as four to even seven days per week — Tattslotto, The Pools, Lotto, Oz Lotto, Powerball, and Lucky 7. There are also daily lottery games that are played every day of the week (Tatts 2, Tatts Keno, Cash 3 and \$2 Lottery) and some games played as frequently as every 5 minutes (5-minute Keno). Because of this increase in the number of opportunities to play lottery games, it was therefore considered desirable to ask the gambling screen of ‘big spending’ lottery only players.
 - *Other big spending non-regular gamblers* — it was also considered desirable to identify ‘binge’ gamblers who participate only occasionally (perhaps only a couple of times a year) but who spend a relatively large amount when they do gamble.

In the phase 2 questionnaire, all respondents were asked for information on how much they spent on any single gambling activity each time they gambled. Combined with the information obtained on frequency of play, this enabled their annual gambling expenditure to be calculated as follows, as the interview proceeded:

$$\sum freq_i * spend_i,$$

where $freq_i$ is the number of times a respondent gambled per year on activity i , and $spend_i$ is the amount of money outlaid each time the respondent gambled on activity i , and the expenditure was summed across all gambling activities.

For this filter, a cutoff value of annual expenditure was required to be set that was neither too low as to be all-encompassing nor too high as to exclude cases where expenditure might be symptomatic of a ‘problem’.¹ A cutoff value of annual gross expenditure across all gambling activities of \$4000 per year was set. This filter therefore captured non-regular gamblers who spent on average \$80 per week or more either on lottery games only, or on lottery games and/or any other forms of gambling.

However, in practice this filter operated in a more inclusive way than intended. Because the survey consultant unfortunately allowed ‘can’t say’ responses to

¹ While expenditure on gambling activities *relative to* income is a preferable indicator of whether gambling might be perceived as being ‘excessive’ or contributing to financial problems for an individual, a more complex filter was not feasible given the question sequence of the interview. The implication of this is that the problem gambling prevalence estimates may well be conservative — because some non-regular gamblers spending less than \$4,000 per year but a relatively high proportion of their income on gambling might not have been offered the SOGS.

expenditure questions in some cases to be coded as ‘99999’, this rendered the calculation of gross expenditure spurious in those cases. As the filter operated, it included virtually all of the high spenders as intended — 29 of the 30 non-regular gamblers with annual gross expenditure of \$4000 or more were re-allocated to the ‘regular’ category and offered the SOGS. However, 342 respondents in total were re-allocated.

F.4 Phase 2 — the main questionnaire

Because not all questions were relevant for all three groups of respondents, a summary of the main sections of the questionnaire asked of the different groups is given in table F.1. To minimise respondent burden, some information was not sought which was available from other Australian and overseas studies (such as motives for gambling); and complementary data was sought in another survey undertaken for the inquiry — a *Survey of Clients of Counselling Agencies* (appendix G).

Table F.1 Broad categories of questions asked of different types of respondents in main questionnaire

<i>Non gambler</i>	<i>Non-regular gambler</i>	<i>Regular gambler</i>
<ul style="list-style-type: none"> • perceptions about aspects of gambling • knowledge of anyone with gambling problems? • personal characteristics 	<ul style="list-style-type: none"> • perceptions about aspects of gambling • knowledge of anyone with gambling problems? • personal characteristics • further details of gambling participation and frequency • how much time is devoted to each gambling activity? • how much money is spent on each gambling activity? • how would the money spent on gambling otherwise have been used? 	<ul style="list-style-type: none"> • perceptions about aspects of gambling • knowledge of anyone with gambling problems? • personal characteristics • further details of gambling participation and frequency • how much time is devoted to each gambling activity? • how much money is spent on each gambling activity? • how would the money spent on gambling otherwise have been used? • problem gambling screen (SOGS) • other effects of gambling on the gambler and ‘significant others’ • help seeking behaviour for problem gambling?

Questions asked of all respondents

Information was obtained from regular gamblers, non-regular gamblers and non gamblers in the following broad areas:

- *Perceptions about gambling* — such as the extent to which respondents perceived that gambling does more good than harm for the community; perceptions about the number of gaming machines in local communities, and their location in different venues; and the extent to which respondents perceived that the wider availability of gambling had provided more opportunities for recreational enjoyment.
- *Knowledge of people with gambling problems* — whether respondents knew personally of someone who had experienced serious problems with their gambling; the type of gambling in which that person experiencing problems was mainly involved; and whether that person was obtaining help for their gambling problems.
- *Personal characteristics* — information on gender, age and household size was obtained in the screener questionnaire. The main interview obtained information on a range of socio-demographic items, including: ethnicity (country of birth of respondent and of respondent's father and mother, main language spoken in the household), marital status, household composition, employment status, main source of household income, personal and household income, and educational attainment.

Questions asked of gamblers (regular and non-regular) only

Details of gambling participation and duration

Respondents who indicated in the screener that they had participated in a particular form of gambling in the last 12 months were asked more detailed information in relation to each activity played, including:

- *Gambling venues and modes* — for example, whether a respondent played gaming machines at a club, a hotel or a casino; or bet on horse or greyhound races on-course, off-course, by phone or via the internet.
- *Time devoted to each gambling activity* — for example, the amount of time a respondent played gaming machines each time they visited a venue; and the amount of time a betting gambler took each week to study the form, place the bets, and listen to and/or watch the races.

Gambling behaviour

Because previous Australian research has revealed gaming machines ('pokies') to be the main form of gambling associated with problematic behaviour, information was obtained from respondents on particular facets of their play, including:

- denomination of gaming machine usually played; and
- nature of play (number of lines played, number of credits bet per line, use of bill acceptors, use of loyalty bonus cards).

Use of ATM machines

Gamblers can augment the amount of money they take with them to gamble by accessing funds from an ATM machine at some types of venues. Accordingly, information was obtained from players of gaming machines (at clubs, hotels and casinos) and players of table games at casinos on:

- how often gamblers withdrew money from an ATM when they played the gaming machines and/or table games.

Expenditure on gambling

A study by Blaszczyński, Dumlao and Lange (1997) has shown that one question often asked in gambling surveys — “how much money do you spend gambling?” — can be interpreted by respondents in a number of ways, and only between half and two-thirds appear to interpret it in the preferred ‘net expenditure’ sense. As Blaszczyński, Dumlao and Lange (1997) state:

Net expenditure [is] calculated as the difference between the initial amount available at the commencement of a gambling session and the amount remaining at its conclusion. ... This reflects the actual amount of money the gambler has gambled and represents the true cost of gambling to the individual (pp. 248–9).

Accordingly, the *National Gambling Survey* used mainly a two-question approach to allow net expenditure to be calculated. For example, in relation to the playing of gaming machines, the questions were worded along the following lines:

- (a) When you visit a venue, how much money do you usually take with you to play the machines, including any additional money withdrawn or borrowed during the period of play?
- (b) And how much money do you usually have left when you finish playing the machines?

Comparisons of aggregate expenditure on different gambling modes obtained from the *National Gambling Survey* with that reported by the Australian Bureau of Statistics and Tasmanian Gaming Commission are presented in appendix P.

Other aspects of gamblers' expenditure

The *National Gambling Survey* also asked respondents:

- perceptions about the effect that gambling has had on the quality of their life, in terms of a 5-point scale ranging from making their life 'a lot more enjoyable' to 'a lot less enjoyable';
- how would people otherwise spend the money gambled? — there is a paucity of information available on the extent to which gamblers would have otherwise spent or saved the money they used for gambling, and if they would have spent it, where they would have directed that expenditure.

Questions asked of 'regular' gamblers only

The South Oaks Gambling Screen

The use of the SOGS as the problem gambling measurement instrument was endorsed by the panel of experts at the Roundtable, comprising Professor Mark Dickerson, Professor Jan McMillen, Associate Professor Alun Jackson, Dr Paul Delfabbro, and Dr Michael Walker. While other screening instruments are being devised in different countries to replace the SOGS — such as the NODS (the National Opinion Research Centre at the University of Chicago DSM Screen) — the use of the SOGS in the *National Gambling Survey* allows comparisons of results with previous Australian and most overseas surveys.

In the original version of the SOGS (Lesieur and Blume 1987) the questions were framed in 'lifetime' terms ('have you *ever* ...?'). Since that time, most surveys have used slightly modified versions, depending on whether the aim was to assess the prevalence of lifetime and/or current problem gambling:

- SOGS-R (revised SOGS) — developed by Abbott and Volberg (1991). The SOGS items are framed initially as 'lifetime' questions, and for those where a yes response is given, the question is asked again with a shorter timeframe (6 months in New Zealand, 12 months in most other studies); and
- SOGS-M (modified SOGS) — the questions are framed with a current timeframe only ('have you *in the last 12 months* ...?').

For the *National Gambling Survey*, the modified version of the SOGS was used not only because the shorter time frame is most appropriate for assessing *current* prevalence (which is of greatest policy relevance) but also because the way in which the SOGS was asked of respondents was more comprehensive than is normally the case. That is, the SOGS questions were asked:

- in the conventional way — mainly requiring a yes or no response; and
- in terms of a frequency scale — if a respondent answered yes to a question, they were then asked ‘is that rarely, sometimes, often or always?’; or if a respondent answered no, they were then asked ‘do you mean rarely or not at all?’

The approach of asking the SOGS questions to allow responses in terms of a frequency scale has been used by Professor Mark Dickerson in virtually all previous Australian gambling prevalence surveys. The Commission’s approach of following both the conventional and the Dickerson approaches therefore allows comparisons of results with previous Australian and most overseas surveys. However, to have asked the SOGS in the SOGS-R version as well as in terms of a frequency scale would have imposed too big a burden on respondents and for that reason the SOGS-M was used.

The *National Gambling Survey* did not administer the SOGS to all respondents — indeed there are good reasons why gambling surveys do *not* ask the problem gambling screen of *all* participants:

- questions about what people do when they gamble are clearly of *no relevance* to non gamblers. In the *National Gambling Survey*, respondents were classified as a non gambler only after they had answered ‘no’ to thirteen separate questions about whether they had participated in any of twelve specified gambling activities and an ‘any other’ gambling category. Hence, this detail of questioning should reliably identify a genuine non gambler.
- a problem gambling screen is of *little or no relevance* to infrequent gamblers because their gambling is very unlikely to be associated with problematic behaviour; but
- it *is* most appropriate to administer a problem gambling screen to those respondents whose gambling has a greater likelihood of giving rise to problems.

Indeed, as the NORC study (Gerstein et al. 1999) noted:

We chose to use these “filter” questions in the national survey after our pretesting indicated that nongamblers and very infrequent gamblers grew impatient with repeated questions about gambling-related problems (p. 19).

For these reasons, the problem gambling diagnostic instrument was administered only to that subset of gamblers considered most likely to experience problems

related to their gambling — all ‘regular’ gamblers as defined by filter 2 and ‘big spending’ and other non-regular gamblers captured by filter 3.

Self-designated assessment of problems

One of the SOGS questions asks a respondent: “Do you feel you have had a problem with your gambling?” The *National Gambling Survey* followed this with questions relating to:

- *how long* a respondent had felt they had experienced problems; and
- how they would rate their gambling at the present time on a scale of 1 to 10 — where 1 means their gambling is not at all a problem and 10 means they feel their gambling is a serious problem (see Focal Research 1998).

Other impacts of gambling on respondents

As a complement to the SOGS, other information was sought on impacts of gambling on respondents. Each question was framed initially in terms of lifetime experience (‘have you ever ...’) and for those questions receiving a yes response there was a follow-up question on experience ‘in the last 12 months’. The questionnaire was careful always to relate an impact to a respondent’s *gambling* behaviour. The impacts canvassed included:

- *employment* — loss of work efficiency, job changes, sacking.
- *legal* — obtaining money illegally; involvement with the police, appearance in court.
- *financial* — incurring gambling-related debt; converting personal items to cash; bankruptcy.
- *personal/family* — depression; time devoted to looking after family interests; break-up of important relationships; divorce or separation; suicide ideation.

An example of the type of question asked was: ‘Have you ever suffered from depression because of your gambling?’ For respondents answering yes, there was a follow-up question to gauge current prevalence: ‘And in the last 12 months, have you suffered from depression because of your gambling?’

The consultant to the AHA (sub. D231) criticised such an approach as being both double-barrelled and suggestive — double barrelled in the sense that some people may respond ‘yes’ if they have suffered from depression, even if gambling was not the main cause; and suggestive because the question suggests gambling as a cause of depression without putting forward other possible causes.

But because the *National Gambling Survey* was a survey on gambling behaviour and these questions were asked only of gamblers, it would be very surprising if someone were to answer ‘yes’ to this question if gambling were not actually a source of their depression (either ever or in the last 12 months). To further clarify how important gambling was as a source of depression, respondents answering yes to the ‘in the last 12 months’ question were asked: ‘And in the last 12 months have you suffered from depression because of your gambling rarely, sometimes, often or always?’ For those answering ‘often’ or ‘always’ it seems reasonable to assume that gambling is an important (probably the main) source of their depression.

The survey findings do *not* suggest that the *National Gambling Survey* question elicited positive responses from people who may have suffered from depression, but not due to their gambling. For example, as noted in chapter 7, non-problem regular gamblers nevertheless reported extremely low levels of enduring depression — 0.4 per cent reported often or always suffering from depression in the last 12 months because of their gambling. By contrast, the corresponding prevalence among problem gamblers was 22 per cent. Furthermore, administering the same questions to problem gamblers in the Commission’s *Survey of Clients of Counselling Agencies* revealed that the proportion of problem gamblers in counselling who reported that they often or always felt depressed because of their gambling was similar to that determined using clinical evaluation techniques for such groups.

Overall, it appears that the questions used in the Commission’s surveys picked up depression related to gambling, and other impacts of gambling, relatively well. A detailed analysis of the survey findings in relation to impacts of gambling on relationship breakdown and divorce/separation is provided in appendix T.

Help seeking behaviour

Regular gamblers were asked a short set of questions in relation to:

- whether they had *wanted* help in the last 12 months for problems related to their gambling; and whether they had *tried to get* help for these problems; and

Those respondents who reported that they had tried to get help in the last 12 months were then asked:

- the ways in which they had found out about the gambling help services available;
- the people/organisation they had first turned to for help; and
- the organisation/service from which they had actually received counselling for problems related to their gambling.

Interview duration

As with any questionnaire design, the *National Gambling Survey* weighed up the tradeoff between obtaining all the information that was considered of key importance for the inquiry while at the same time minimising respondent burden. The average interview durations for the three categories of respondents (covering the screener questionnaire and main questionnaire) were as follows:

- non gambler — 10 minutes;
- non-regular gambler — 14 minutes; and
- regular gambler — 24 minutes.

F.5 Sample size and stratification

Problem gambler prevalence rates in general population surveys are typically small. This means that a relatively large sample size is needed for a reasonable number of problem gamblers to be identified and for the prevalence of problem gambling to be estimated with acceptable precision.

In determining the size of the sample necessary to be adequately representative of the Australian adult population, the Commission was guided by the approach used by the Australian Bureau of Statistics (ABS) in two surveys most relevant to the *National Gambling Survey* — the *Household Expenditure Survey* (ABS 1995) which used a sample of around 8 500 households; and the *National Survey of Mental Health and Wellbeing of Adults* (ABS 1998d) which obtained information from approximately 10 600 people aged 18 years or over.

The original specification for the *National Gambling Survey* was that completed interviews be obtained from 10 500 respondents. To ensure the representativeness of the sample, it was stratified by:

- area — all states and territories were included, with metropolitan and country areas separately identified (except in the ACT), resulting in 15 geographic areas;
- age — 4 categories were identified (18-24 years, 25-34 years, 35-49 years, and 50 years or older); and
- gender.

Taking account of 15 geographic areas, four age categories and gender thereby resulted in a stratification of the sample across 120 area/age/gender cells.

The distribution of the sample across state/territory and metropolitan/country areas was roughly in proportion to population, using the latest available ABS census data

(table F.2). However, coverage in the smaller states/territories was boosted to increase statistical precision. Overall, the sample structure by area was very similar to that used by the ABS for the *Household Expenditure Survey*.

While the original sample size for the *National Gambling Survey* was 10 500 respondents, interviews were actually completed by more than 10 600 participants. The larger than originally specified number of respondents was needed in order for all minimum quotas in the 120 area/age/gender cells to be met (see section F.7).

Table F.2 Distribution of national sample by geographic area

<i>State/Territory</i>	<i>Population share (18+) %</i>		<i>Sample distribution (No.)</i>		<i>Total</i>
	<i>Metropolitan</i>	<i>Country</i>	<i>Metropolitan</i>	<i>Country</i>	
NSW	62	38	1 620	980	2 600
Vic	73	27	1 605	595	2 200
Qld	46	54	684	816	1 500
WA	74	26	813	287	1 100
SA	74	26	742	258	1 000
Tas	42	58	334	466	800
NT	42	58	252	348	600
ACT	100	-	700	-	700
Total	62	38	6 750	3 750	10 500

F.6 Procedures for selecting respondents

Two features of any survey are the *coverage* and the degree of *non-response*. As noted by Steel, Vella and Harrington (1996):

Non-respondent units are selected in the sample but not measured, whereas non-covered units have no chance of selection (p. 21).

While surveys generally aim to be representative samples of the general population as a whole, there is a degree of non-coverage because some groups in the general population tend to be excluded, such as:

- people in treatment settings, in hospitals, or in prisons; and
- the homeless.

With telephone surveys, a further element of non-coverage is that some households either do not have a telephone or have an unlisted number. The former problem is generally unimportant in Australia (though it may be relatively more important for some groups such as problem gamblers who have had their phones disconnected

because of non-payment), while there are telephone number selection methods that can be used to minimise the latter problem.

Household selection method

Three alternative methods were considered for drawing the sampling frame for telephone interviewing:

- randomly from residential telephone numbers in the latest electronic White Pages directory (RWP);
- using random digit dialling (RDD); or
- using an adaptation of random digit dialling (MRDD) — such as selecting residential telephone numbers at random from the White Pages directory and incrementing the last digit by one (to get unlisted or not yet listed numbers).

There are advantages and disadvantages associated with each approach.

RWP has the highest proportion of usable contacts, because the number of telephone numbers dialled that turn out to be faxes or businesses or out of service is lower than for either RDD or MRDD. But it has two main disadvantages:

- individuals with silent (unlisted) numbers are excluded from the listings; and
- individuals who have only recently moved or been connected are excluded.

The advantages of RDD arise precisely in these two areas: it throws up silent numbers and it can capture recent movers. But it also has disadvantages:

- it produces a much higher level of unusable numbers than RWP — even RDD systems which automatically cross check the sample with the Yellow Pages cannot avoid selecting numbers which are either faxes, not in use or unlisted business numbers; and
- contacting unlisted numbers is not necessarily an advantage — individuals who have a silent number have signalled that they do not wish to be annoyed by unsolicited calls, and hence there is a much greater likelihood of refusal.

Modified RDD lies somewhere in between — it tends to generate fewer non-usable numbers than RDD, but still much greater than RWP. So more dialling is required than for RWP, which yields a higher proportion of possible contacts.

Overall, while RDD reduces several sources of bias inherent in RWP (unlisted numbers and recent movers), it does so at higher cost and with greater likelihood of more refusals. So on balance, the Commission opted for the RWP approach.

Respondent selection method

A commonly used and recommended procedure for selecting individuals randomly within households is some variant of the birthday approach — such as the individual having the ‘nearest’ birthday or the ‘last’ birthday. For this survey, once a household was contacted, the respondent was selected randomly as the adult (aged 18 years or older) normally living in the household who had the last birthday.

As advised by some of the survey consultants approached by the Commission, while the last birthday method is a rigorous method of respondent selection, it can have a limitation. If used on its own, without sufficient callbacks, it can result in an undersampling of younger people and an oversampling of older people, because younger people (especially younger males) are more often ‘not at home’ and therefore more difficult to contact. It is therefore important that survey protocols using the last birthday method also allow for a sufficiently large number of callbacks.

One survey consultant (ACNielsen) noted that with a last birthday selection method, there will inevitably be some under-representation of young males, but that:

In any case, the distortion can be corrected [by] age/gender weighting ... and while the extent of the need to correct a distortion with weighting will impact in terms of increasing the sampling error of any estimates from the sample, it is arguable that this increase in sampling error is still appreciably less than the increase in non-sampling error that comes from the non-response bias inherent in quota sampling systems (personal communication).

ACNielsen also argued that from its experience, the last birthday method is preferable to alternatives such as Kish-grid type selection methods:

... over a series of tests we conducted ... we found that anything approaching a Kish-type grid, or a last birthday method which started with asking the number of people in the household was ultimately unproductive, as refusals and mid-screening terminations increased, and overall the process slowed down interviewing significantly (personal communication).

F.7 Quotas and weighting

While the last birthday method of respondent selection coupled with an adequate number of callbacks should generate a sample that is generally random and representative, it is still likely that adjustments will be needed either by the use of quotas, or weighting or both. This study used an approach of:

- having ‘strict’ quotas based on area (by state/territory and metropolitan/country), and ‘loose’ quotas based on age and gender; and

-
- post-weighting the sample data for phase 1 (screener questionnaire) and phase 2 (full interview) respondents.

Quotas

The strict quotas for completed screener interviews based on area are those set out in table F.2. Approximate rather than strict age and gender quotas were used to ensure sufficient representation of each age/gender group, as a compromise solution to survey accuracy and cost. This involved setting minimum and maximum bounds (of ± 33 per cent) around the strict quotas, and monitoring the degree to which the quotas were being met as the survey proceeded. Such an approach means that modest differences between each age/gender/area cell size in comparison with those that would apply with strict quotas are acceptable, bringing about a major reduction in the cost of the survey but only a small reduction in accuracy. The deviations from ABS age/gender/area population data are then corrected by applying weights to the sample data.

In relation to the ‘loose’ quotas, it became apparent towards the end of the fieldwork phase that some of the minimum age/gender quotas would not be met in some of the smaller States. Hence, in place of the last birthday method — which was used to complete 10 365 interviews — the approach taken was to ask to speak to the youngest male aged 18 or older (and then the youngest female) before substituting for another adult within the household. This enabled all minimum quotas to be met, but the number of screener interviews needed to be completed slightly exceeded the original 10 500 — 10 609 participants completed the screener.

Weighting schemes for population estimates

Information for the sample respondents was multiplied by weighting factors to provide estimates for the whole population. Because of the selective (random) interview strategy used in phase 2 of the questionnaire, separate weights are appropriate for the screener respondents and the full interview respondents.

Phase 1 weights — Screener respondents

As noted in section F.5, the sample was stratified across 120 area/age/gender cells. The weight for each screener respondent in a given cell was calculated as:

$$WTSCR = (HHSIZE) * [\text{cell population} / \Sigma HHSIZE].$$

That is, within each of the cells, weights were calculated for each respondent as the product of two factors:

- the number of adults in the household (*HHSize*), to adjust for the random selection of one adult respondent per household; and
- the ratio of the cell population to the adjusted sample size, where the adjusted sample size is calculated as the sum of the household size of each respondent in the cell.

The screener weights sum to the total number of adults in the Australian population in 1997-98 (14.126 million).

Phase 2 weights — full interview respondents

Respondents to the screener were classified as either a regular gambler, a non-regular gambler or a non gambler and, as noted above, given a full interview on the following basis:

- regular gamblers — *all* respondents were interviewed;
- non-regular gamblers — every fourth respondent was interviewed; and
- non gamblers — every second respondent was interviewed.

Accordingly, the weight for each full interview respondent in a given cell was calculated as:

$$WTGAM = (Adjust * HHSize) * [cell\ population / \Sigma(Adjust * HHSize)].$$

That is, for each phase 2 respondent in each of the 120 cells, a sampling adjustment factor based on gambling status (*Adjust*) was calculated as the ratio of the cell sample size from the screener to the cell sample size of those who completed full interviews.

Because all regular gamblers were interviewed, the sampling adjustment factors were unity for all regulars across all cells. But the corresponding factors were not necessarily exactly 1 in 4 or 1 in 2 for non-regular gamblers or non gamblers respectively. The sample was set up on the CATI system as separate surveys for the 15 geographic regions, and the number of participants within each of the regions was not necessarily an exact multiple of 2 or 4 — the *overall* interview ratios for non-regular gamblers and non gamblers turned out to be 1 in 4.11 and 1 in 1.95 respectively.

But within individual area/age/gender cells, the sampling ratios can differ somewhat from the 1 in 4 or 1 in 2. For example, if there turned out to be 7 non-regulars in a

particular area/age/gender cell from the screener, then in effect only the fourth would have been interviewed (a sampling ratio of 1 in 7) whereas if there had been eight then the eighth would also have been interviewed (and the sampling ratio would have been 1 in 4). For each cell, adjustment factors reflecting the specific sampling ratios were calculated for non gamblers and non-regulars, so that no biases are introduced from the random interview strategy.

As with the phase 1 screener weights, the phase 2 weights sum to the total number of adults in the Australian population in 1997-98 (14.126 million).

F.8 Other survey protocols

Protocols were put in place in the *National Gambling Survey* to maximise the contact rate and minimise non-response (refusals).

Procedures for maximising the contact rate

The following procedures were used with the aim of achieving as high a contact rate as possible:

- generally calling in the evening or at weekends when individuals were more likely to be at home;
- allowing the phone to ring at least 10 times before hanging up;
- making up to 4 callbacks (that is, 5 contact attempts) to achieve an initial contact — most survey research shows that the impact on contact rates is minimal after this number of attempts (see Steel, Vella and Harrington 1996);
- allowing a further 5 callbacks to achieve an interview, once contact was made and a respondent identified;
- varying the time of day and day of week for callbacks, to increase the chance of catching gamblers who might be out during the evening; and
- allowing a fieldwork phase of sufficient duration to ensure that the proportion of numbers dialled that did not have their full number of callbacks completed was minimal.

Procedures for maximising the respondent participation rate

Another important consideration was to have protocols in place to maximise the participation rate once a respondent was contacted. This included:

- wording the introduction to the survey to encourage participation by stressing:

-
- the importance of the survey;
 - the importance of the respondent's participation in the survey; and
 - the confidentiality of information provided by participants.
- making a special effort to schedule callbacks at the convenience of the respondent;
 - having foreign language interviewing capability; and
 - having specially prepared responses for interviewers in case a respondent indicated any reservation about participating.

F.9 Conduct of the survey

Pilot testing of the questionnaire

The survey was conducted using a CATI (Computer Assisted Telephone Interview) approach. The CATI system was programmed to calculate annual frequency from the individual gambling activity frequency questions in the screener, thereby automatically identifying a respondent as either a non-regular gambler or a regular gambler. The CATI system guided the interviewer through the relevant set of questions appropriate for each of the three types of respondent. By programming the CATI system in this way and building in logic checks where appropriate, the validity of responses and hence the quality of the survey data was maximised.

The questionnaire was piloted in late March, with around 30 completed interviews carried out. The piloting was important for ensuring that all of the CATI programming worked correctly, that the sections of the questionnaire to be completed by the three groups of respondents ran smoothly, and to ensure that all questions were easily understood by respondents.

As a result of the pilot, a couple of questions were simplified, but most particularly the questionnaire's introduction to encourage a respondent to participate was re-phrased more positively, to stress the importance of the survey and in turn the importance of the respondent's participation.

Fieldwork phase

The *National Gambling Survey* commenced on 30 March 1999 and was completed by 27 April 1999 — a fieldwork phase of four weeks. While this period took in Easter and two weeks of school holidays in six of the eight states/territories, it is unlikely to have had an appreciable impact on the contact rate. As noted in the following section, a very satisfactory contact rate of 86 per cent was achieved. This

result in turn reflects the survey protocols in place to maximise the contact rate — such as requiring up to five call attempts to make a contact, scheduled over a period of time. This meant that most respondents who could not be contacted on the first attempt were able to be contacted after the subsequent callbacks were completed.

F.10 Response rates in gambling prevalence surveys

Elements of a response rate — contact and participation rates

The response rate to a survey can be defined as the ratio of the number of respondents that participate in the survey to the total number of respondents eligible to participate. In the case of gambling surveys which generally interview one respondent per household, it can be described as the outcome of the following two determinants:

- the *contact* rate — the proportion of eligible individuals that are contacted; and
- the *participation* rate — the proportion of eligible individuals contacted that participate in the survey.

The response rate can therefore be defined as $RR = (H_c / H_e) * (H_p / H_c)$,

where H_e = number of eligible individuals surveyed;

H_c = number of eligible individuals contacted; and

H_p = number of individuals that participate.

The number of eligible individuals can differ from the number of individuals selected to be surveyed. Sample loss arises when selected units are subsequently found to be ‘out of scope’ of the survey. For example, in the case of a telephone survey, a selected telephone number dialled at random would be invalid if it turned out to be a business number, a fax number, or a disconnected number. A household would also be out of scope if no occupant met the age requirements for the survey (in gambling surveys of adults, persons 18 years of age or older).

Once an eligible individual is contacted, the respondent can either agree to participate or refuse; or after initially agreeing, may terminate the interview before it is completed. Another category of contact is one where an individual indicates that it is not a convenient time to be interviewed, and an appointment is made. However, they will turn out to be a non-response if subsequent callbacks fail to elicit a completed interview.

How have response rates been calculated in practice?

In relation to US experience, Volberg (1997) has commented that response rates for telephone surveys have generally declined in recent years because of the proliferation of fax machines, answering machines, blocking devices and other telecommunications technology that make it more difficult to identify and recruit eligible individuals. According to Volberg, the consequence has been that:

... response rates for telephone surveys are now calculated in several different ways although all of these approaches involve dividing the number of respondents by the number of contacts believed to be eligible. *Differences in response rates result from different ways of calculating the denominator, ie. the number of individuals eligible to respond* (1997, p. 6, emphasis added).

Two main approaches for calculating a survey response rate can be distinguished:

- *Upper bound method* — with this approach, the numbers that cannot be reached (the no reply/no answer category) are treated as ‘eligibility not determined’ and deducted from the total numbers dialled before ineligible numbers are taken into account. Other numbers dialled also treated in this way in Gerstein et al. (1999) include those where ‘language barriers’ prevent the relevant respondent being identified and those picked up by an ‘answering machine’.
- *Conservative method* — an alternative approach is to treat the no replies as eligible numbers. This is the view of Shaffer et al. (1997) who regard deleting from the denominator those households that fail to answer the phone as improperly inflating the response rate.

To illustrate how these different methods can influence the magnitude of the response rate, some calculations are presented for selected surveys:

- Volberg (1997) — a survey for Oregon yields an upper bound response rate of 61 per cent, whereas the use of more conservative approaches result in a response rate of around 50 per cent.
- Abbot and Volberg (1991) — a survey for New Zealand reports a response rate of 66 per cent; however, if the no replies are treated as eligible, the lower bound response rate is 59 per cent.
- Wynne Resources (1998) — a survey for Alberta, Canada reports a response rate of 67 per cent; however, if the no replies are treated as eligible, the lower bound response rate is around 46 per cent.
- Gerstein et al. (1999) — a national survey for the United States, reports a response rate of 58 per cent; however, if the ‘no answers’, ‘foreign language’ and ‘answering machine’ categories are treated as eligible, the lower bound response rate is 51 per cent.

F.11 Contact and participation rates achieved

Because of the two phase nature of the survey, contact and participation rates are reported for the screener and the main questionnaire (table F.3). The following discussion details the conservative approach to calculating the response rate, though calculations for the screener questionnaire are reported in terms of both the conservative and upper bound approaches to allow comparisons with other studies.

Phase 1 — the screener questionnaire

Of the 31 886 numbers originally dialled, 6 623 were classified as ineligible for a variety of reasons:

- they were a disconnected number, or a business or fax number;
- there was no-one in the household aged 18 years or over; or there was no-one available in the younger age groups when the respondent selection was changed from the last birthday method to the respondent that had the age-gender description needed to fill the quotas to their minimum level; and
- other reasons for ineligibility (such as cellular phone numbers, respondents having two numbers, hearing problems/elderly).

A total of 22 460 calls can therefore be regarded as ‘eligible’ numbers. Two categories of ‘no replies’ are reported in the table — the ‘no replies 4+ callbacks’ (those where there was no answer even after 5 call attempts) and the ‘no replies < 4 callbacks’ (those that did not have their full number of callbacks completed by the cut-off date for the end of the fieldwork phase). Ideally the latter number should be as close as possible to zero; but it is still small relative to the total numbers dialled (around 1 per cent).

The contact rate achieved was 86 per cent. After taking account of terminations, refusals, and appointments not met, 10 609 completed screeners were obtained — a participation rate of 55 per cent. The overall response rate for the screener was therefore 47 per cent. Using the upper bound method (treating the no replies as ‘eligibility not determined’ and therefore excluded from eligible numbers) gives a response rate of 55 per cent. The results for the *National Gambling Survey* are therefore similar to the best of the surveys that have been carried out in recent times.

Table F.3 Contact and participation rates for National Gambling Survey

<i>Item/nature of respondent</i>	<i>No.</i>	<i>No.</i>
Conservative method		
Total numbers dialled		31 886
Ineligible — disconnected number, business, fax	6 623	
Ineligible — no-one fits introductory/quota criteria	1 719	
Ineligible — mobile phone, other reasons	1 084	
Eligible numbers		22 460
No replies (< 4 callbacks)	375	
No replies (4+ callbacks)	2 683	
Engaged	39	
Eligible Contacts		19 363
Upper bound method		
Total numbers dialled		31 886
No replies (< 4 callbacks)	375	
No replies (4+ callbacks)	2 683	
Engaged	39	
Total less eligibility not determined		28 789
Ineligible — disconnected number, business, fax	6 623	
Ineligible — no-one fits introductory/quota criteria	1 719	
Ineligible — mobile phone, other reasons	1 084	
Eligible numbers		19 363
Appointments	78	
Refusals (before relevant respondent identified)	7 657	
Foreign language ^a	230	
Other terminations ^b	96	
Screenener questionnaire		
Relevant respondent identified	11 302	
Refuses to continue	450	
Agrees and starts screener	10 852	
Terminates mid-screener	243	
Completes screener	10 609	
Screenener contact rate (conservative method) (%)		86
Screenener participation rate (conservative method) (%)		55
Screenener response rate (conservative method) (%)		47
Screenener response rate (upper bound method) (%)		55
Main questionnaire		
Qualifies	3 809	
Refuses to continue	260	
Agrees and starts interview	3 549	
Terminates mid-interview	51	
Completes interview	3 498	
Main questionnaire participation rate (%)		92

^a While foreign language interviews were undertaken, this category represents those who the interviewers were unable to get back to. ^b Includes 'did not wish to continue'; 'no reason given'.

Source: PC National Gambling Survey.

Being aware of the need to minimise refusals, the CATI system for the *National Gambling Survey* included several help screens for interviewers to assist them to persuade people who indicated an unwillingness to participate to change their minds. However, virtually all of the refusals occurred right at the outset, so that interviewers had little or no opportunity to convert them to participants.

The issue of refusals is important only if it is likely to bias the results — and bias will arise if non-respondents have characteristics and gambling behaviour patterns different from those persons who respond to the survey. In relation to gambling surveys, the presumption is usually that because of the sensitive nature of problem gambling, people with gambling problems are more likely to refuse to participate — in which case the problem gambling prevalence rates obtained will be *under-*estimates. But on the other hand, refusals may be more evenly divided between gamblers and non-gamblers. As Abbot and Volberg (1992) noted in relation to the first New Zealand survey:

While it is not possible to provide data about those who refused to take part, anecdotal evidence points to refusals coming both from those who were sensitive about the subject, and also from those who were disinterested because of lack of involvement (p. 75).

An approximate independent check is available for the *National Gambling Survey* on whether the gambler/non-gambler split obtained is representative of the population as a whole. In the *ABS Population Survey Monitor* for 1995-96, data were obtained on participation by persons aged 18 years or over in different types of gambling. While this information is somewhat dated and gambling participation would be expected to have increased since that time, an advantage of the *Population Survey Monitor* is that the response rate was relatively high (around 80 per cent) so that non-response bias would be expected to be small.

In the *Population Survey Monitor*, 10 803 adults Australia-wide were asked whether they had participated in a form of gambling in the week prior to the interview. The survey yielded the result that around 48 per cent of the adult population in 1995-96 had participated in a gambling activity in the previous week. The *National Gambling Survey* obtained information on gambling participation on a different basis — 10 633 adults reported on whether they had participated in a form of gambling in the *twelve months* prior to the interview. As discussed elsewhere in the report, this yielded the result that around 82 per cent of the adult population had gambled on at least one occasion during the 12 month period (excluding raffles only participants).

To enable a comparison between the surveys, the information obtained from the *National Gambling Survey* was recalculated to estimate what proportion of the

population would most likely have played in any single week in the twelve month period. The approach used was as follows:

- those who participated at least once per week can be assumed to have participated in any given week;
- those who participated between 1 and 3 times per month were assumed to have a 24/52 probability of participating in any given week; and
- those who participated less frequently than once per month were assumed to have a 5/52 probability of participating in any given week.

On this basis, results from the *National Gambling Survey* suggest that around 50 per cent of the adult population would have participated in some form of gambling activity in a typical week in 1998-99. Allowing for differences in time periods and gambling activities captured in the surveys, the similarity of the gambling prevalence estimates (48 and 50 per cent) suggests that respondents to the *National Gambling Survey* are likely to be representative of the adult population as a whole in relation to the gambler/non-gambler split.

Phase 2 — the main questionnaire

Of the 3809 participants who were offered a phase 2 interview, fully completed questionnaires were obtained from 3498 — a participation rate of 92 per cent. These completed interviews comprised: 1225 regular gamblers, 1290 non-regular gamblers and 983 non gamblers. The 1225 regulars comprised 889 respondents who participated in any single gambling activity (apart from lottery games or instant scratch tickets) at least once per week, or whose overall participation in gambling activities (apart from lottery games or instant scratch tickets) was the equivalent of weekly; and 336 ‘big spending’ and other respondents transferred from the non-regular category by filter 3.

F.11 The questionnaire

The CATI version of the *National Gambling Survey* is attached.

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31-MAY-99

STRICTLY CONFIDENTIAL
CC-2133
MARCH 1999

NATIONAL GAMBLING SURVEY

Have you participated in any gambling activities in the last 12 months, such as poker machines, betting, scratchies, lotteries, casino games, keno, and bingo, but not raffles or sweeps?

Yes..... 1
No..... 2

In what country were you born?

Australia..... 1
United Kingdom... 2
New Zealand..... 3
USA..... 4
Canada..... 5
Greece..... 6
Italy..... 7
Lebanon..... 8
China..... 9
India..... 10
Vietnam..... 11
Malaysia..... 12
Philippines..... 13
Hong Kong..... 14
South Africa..... 15
OTHER (PLEASE SPECIFY)..... 97

Q2. RECORD SEX OF RESPONDENT

MALE..... 1
FEMALE..... 2

Good %A. My name is (say name) from Roy Morgan Research, the people who conduct the Morgan Gallup poll. Today we are conducting an important survey for the Commonwealth Government about people's attitudes to gambling, and would like your help please.

Could I please speak to the person aged 18 years or over in your household who had the last birthday. (IF REQUIRED PERSON IS NOT AVAILABLE, ASK FOR A SUITABLE TIME TO CALL BACK. RECORD FIRST NAME AND DETAILS FOR CALL BACK) IF RESPONDENT CHANGES: REPEAT FIRST PARA OF INTRODUCTION.

WHO IS THE RESPONDENT?
IF RESPONDENT NOT PERSON WITH LAST BIRTHDAY, ENTER REASON FOR SPEAKING TO CURRENT RESPONDENT

PERSON WHO HAS LAST BIRTHDAY.... 1

AWAY FOR DURATION OF SURVEY..... 2
INCAPABLE/DEAF/ILLNESS/DISABILITY/TOO OLD..... 3
DON'T KNOW WHOSE BIRTHDAY WAS LAST 4
OTHER (PLEASE SPECIFY)..... 97

You might have read about the study in the newspaper or heard about it on TV. Your views are very important and we would like you to participate. I am asking only a few quick questions to start with, to see if you qualify for the survey. They will take only a couple of minutes, and your answers will be strictly confidential.

IF DOES NOT AGREE TO PARTICIPATE, SAY: I realise I am intruding on your time, but the results of this survey are for a very important Government study, and by participating the results will be more accurate. Please can you spare just a couple of minutes to participate in the initial part? IF RESPONDENT SAYS THEY ARE NOT A GAMBLER AND CAN'T SEE THE POINT OF PARTICIPATING, SAY: We are just as interested to speak to non-gamblers as gamblers. It is particularly important that we get everybody's views.

IS THE RESPONDENT WILLING TO CONTINUE?

WILLING TO CONTINUE..... 1
STILL REFUSES.... 2

If still refuses then say: I understand that (REPEAT REASON FOR REFUSAL, E.G. YOU ARE BUSY) but before hanging up, could you please give me answers to just three quick questions?

Thank you for your time and assistance.

IF RESPONDENT ASKS HOW WE GOT THEIR NUMBER, SAY: Your phone number was selected randomly from the White Pages phone book. IF RESPONDENT WANTS INFORMATION ABOUT WHO'S CONDUCTING THE SURVEY, SAY: The survey is being conducted on behalf of the Commonwealth Government. For more information about the survey you can contact Dr. Robert Phillips on 02 6240 3222

NATIONAL GAMBLING SURVEY

SQ1a. First, could you please tell me how many people aged 18 or over usually live at this address?

ENTER NUMERIC CODE

IF CAN'T SAY ENCOURAGE BEST GUESS

IF STILL CAN'T SAY ENTER <F11> D

1 1 1 +

SQ1b. For demographic purposes, would you mind telling me your age please?

IF BELOW 18, THANK AND CLOSE.

IF REFUSES, READ OUT:

BELOW 18.....	1
18 - 24.....	2
25 - 29.....	3
30 - 34.....	4
35 - 39.....	5
40 - 44.....	6
45 - 49.....	7
50 - 54.....	8
55 - 59.....	9
60 - 64.....	10
65 - 69.....	11
70+.....	12
REFUSED.....	13

IF AGED UNDER 18, SAY:

Thank you for your time, but we only wish to speak with people aged 18 and over

THIS WILL NOW TERMINATE

SQ2a. I am now going to read out a list of popular gambling activities. Could you please tell me which of these you have participated in during the last 12 months?

READ OUT

Played poker machines or gaming machines..	1,
Bet on horse or greyhound races EXCLUDING sweeps.	2,
Bought INSTANT scratch tickets..	3,
Played lotto or ANY OTHER lottery game like Tattsлото, Powerball, the Pools, \$2 Jackpot lottery, Tatts 2, or Tatts Keno....	4,
Played Keno at a club, hotel, casino or any other place.....	5,

Played table games at a casino, such as Blackjack or Roulette.....	6,
--	----

Played bingo at a club or hall.....	7,
-------------------------------------	----

Bet on a sporting event like football, cricket, or tennis.....	8,
--	----

Played casino games on the Internet.....	9,
--	----

Played games like cards, or mahjong, privately FOR MONEY at home or any other place..	10,
---	-----

Bought raffle tickets.....	11,
----------------------------	-----

Played any other gambling activity EXCLUDING raffles or sweeps (PLEASE SPECIFY) (FIRST OTHER MENTION - SINGLE CODE).....	96,
--	-----

Played any other gambling activity EXCLUDING raffles or sweeps (PLEASE SPECIFY) (ALL OTHER MENTIONS - MULTICODES).....	97,
--	-----

(DO NOT READ) NONE OF THE ABOVE	98,
---------------------------------	-----

IF ONLY "BOUGHT" RAFFLE TICKETS" OR "NONE OF THE ABOVE" GETS CODED (CODE 11 OR 98 AT SQ2A), THEN SAY:

I still have a few other questions to ask you. Is this a convenient time for you to take part in the rest of the survey?

It will only take about 5 minutes.

YES - AGREES TO TAKE PART.....	1
NO.....	2

ALL NOT A CONVENIENT TIME

IF NOT A CONVENIENT TIME, SAY: When is it convenient for me to call you back? Who should I ask for? I only need a first name [RECORD DETAILS FOR CALL BACK]

IF DOES NOT AGREE TO PARTICIPATE, SAY: I realise I am intruding on your time, but the results of this survey are for a very important Government study, and by participating, the results will be more accurate. Please can you spare 5 minutes to participate?

YES - AGREES TO TAKE PART.....	1
NO.....	2

IF NOT WILLING TO PARTICIPATE, SAY:

Thank you for your time and
assistance
THIS WILL NOW TERMINATE

IF MORE THAN ONE OTHER MENTION (CODES 96 AND 97 ON SQ2A), ASK:

SQ2B1. Of these other gambling activities that you just mentioned, which one have you played THE MOST in the last 12 months?
SINGLE RESPONSE. RESPONDENT SAID %0124. AT SQ2A

OTHER (PLEASE SPECIFY)..... 97

(DO NOT READ)
CAN'T SAY..... 98

IF GIVES ONE MAIN OTHER ACTIVITY (CODE 96 AND NOT 97 AT SQ2A, OR CODE 97 AT SQ2B1)

SQ2b2a. In the last 12 months, how many times per week OR per month OR per year have you played %0124. %0128.?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1

MONTH..... 2

YEAR..... 3

CAN'T SAY..... 4

NONE..... 5

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK PLAYS OTHER ACTIVITY
IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH PLAYS OTHER ACTIVITY
IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR PLAYS OTHER ACTIVITY
IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF HAVE played poker machines or gaming machines (CODE 1 AT SQ2A)

SQ2c1. In the last 12 months, how many times per week OR per month OR per year have you played poker machines or gaming machines?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1

MONTH..... 2

YEAR..... 3

CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK RESPONDENT played poker machines or gaming machines

IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH RESPONDENT played poker machines or gaming machines

IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR RESPONDENT played poker machines or gaming machines

IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF HAVE bought INSTANT scratch tickets (CODE 3 AT SQ2A)

SQ2c3. In the last 12 months, how many times per week OR per month OR per year have you bought INSTANT scratch tickets?

ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1

MONTH..... 2

YEAR..... 3

CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK RESPONDENT bought INSTANT scratch tickets

IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH RESPONDENT bought INSTANT scratch tickets

IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR RESPONDENT bought INSTANT scratch tickets

IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF HAVE Played lotto or ANY OTHER lottery game like Tattslotto, Powerball, the Pools, \$2 Jackpot lottery, Tatts 2, or Tatts Keno (CODE 4 AT SQ2A)

SQ2c4. In the last 12 months, how many times per week OR per month OR per year have you Played lotto or ANY OTHER lottery game like Tattslotto, Powerball, the Pools, \$2 Jackpot lottery, Tatts 2, or Tatts Keno? ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1
MONTH..... 2
YEAR..... 3
CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK RESPONDENT Played lotto or ANY OTHER lottery game like Tattslotto, Powerball, the Pools, \$2 Jackpot lottery, Tatts 2, or Tatts Keno IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH RESPONDENT Played lotto or ANY OTHER lottery game like Tattslotto, Powerball, the Pools, \$2 Jackpot lottery, Tatts 2, or Tatts Keno IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR RESPONDENT Played lotto or ANY OTHER lottery game like Tattslotto, Powerball, the Pools, \$2 Jackpot lottery, Tatts 2, or Tatts Keno IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF HAVE Played Keno at a club, hotel, casino or any other place (CODE 5 AT SQ2A)

SQ2c5. In the last 12 months, how many times per week OR per month OR per year have you Played Keno at a club, hotel, casino or any other place? ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1
MONTH..... 2
YEAR..... 3
CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK RESPONDENT Played Keno at a club, hotel, casino or any other place IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH RESPONDENT Played Keno at a club, hotel, casino or any other place IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR RESPONDENT Played Keno at a club, hotel, casino or any other place IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF HAVE Played table games at a casino such as Blackjack or Roulette (CODE 6 AT SQ2A)

SQ2c6. In the last 12 months, how many times per week OR per month OR per year have you Played table games at a casino such as Blackjack or Roulette? ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1
MONTH..... 2
YEAR..... 3
CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK RESPONDENT Played table games at a casino such as Blackjack or Roulette IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH RESPONDENT Played table games at a casino such as Blackjack or Roulette IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR RESPONDENT Played table games at a casino such as Blackjack or Roulette IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF HAVE Played bingo at a club or hall (CODE 7 AT SQ2A)

SQ2c7. In the last 12 months, how many times per week OR per month OR per year have you Played bingo at a club or hall? ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1
MONTH..... 2
YEAR..... 3
CAN'T SAY..... 4

IF HAVE Bet on a sporting event like football, cricket, or tennis (CODE 8 AT SQ2A)

SQ2c8. In the last 12 months, how many DAYS per week OR per month OR per year have you Bet on a sporting event like football, cricket, or tennis?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1

MONTH..... 2

YEAR..... 3

CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF DAYS PER WEEK
RESPONDENT Bet on a sporting event like football, cricket, or tennis
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF DAYS PER MONTH
RESPONDENT Bet on a sporting event like football, cricket, or tennis
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN DAYS PER YEAR

ENTER NUMBER OF DAYS PER YEAR
RESPONDENT Bet on a sporting event like football, cricket, or tennis
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

GAMBLE VALUE FOR QUOTAS

|_|_|_|_|_|_|_|+

REGULAR VALUE FOR QUOTAS

REGULAR..... 1

NON REGULAR..... 2

NON GAMBLERS..... 3

REGULAR VALUE FOR QUOTAS

OVERALL REGULAR.. 1

OVERALL NON
REGULAR..... 2

OVERALL NON
GAMBLERS..... 3

Thank you for your time and assistance.

We think you will make an ideal participant for the rest of the survey. Is this a convenient time for you to continue?

The rest of the survey could take only about 10 or 20 minutes, and if you can not finish it now, we can call you back at another time.

IF NOT A CONVENIENT TIME, SAY:
When is it convenient for me to call you back? Who should I ask for?

I only need a first name (RECORD DETAILS FOR CALL BACK)

IF DOES NOT AGREE TO CONTINUE, SAY:
The results of this survey are part of a very important Government study, and by participating, the results will be more accurate. Please can you spare the time to participate?

YES - AGREES TO
TAKE PART..... 1

NO..... 2

IF NOT WILLING TO PARTICIPATE, SAY:

Thank you for your time and assistance

THIS WILL NOW TERMINATE

As you know, gambling is a popular leisure activity for many people. I am going to read out some statements about gambling that I would like to hear your opinion about.

B1. What do you think of the statement that overall, gambling does more good than harm for the community? Do you ...%1230./strongly agree, slightly agree, neither agree nor disagree, slightly disagree, or strongly disagree/strongly disagree, slightly disagree, neither disagree nor agree, slightly agree or strongly agree/?

STRONGLY AGREE... 1

SLIGHTLY AGREE... 2

NEITHER AGREE NOR
DISAGREE..... 3

SLIGHTLY DISAGREE 4

STRONGLY DISAGREE 5

DON'T KNOW/CAN'T
SAY..... 6

B2. Do you think the number of poker machines and other gaming machines currently available in your local community should be increased, decreased or stay the same?

PROBE: And do you think the increase/decrease should be small or large?

A LARGE INCREASE. 1

A SMALL INCREASE. 2

NATIONAL GAMBLING SURVEY

STAY THE SAME.... 3

A SMALL DECREASE. 4

A LARGE DECREASE. 5

HAVE NO
OPINION/CAN'T SAY 6

IF NUMBER OF MACHINES SHOULD BE
INCREASED OR DECREASED (CODES 1, 2 4
OR 5 AT B2), ASK:

B3 Poker machines and gaming machines
are located in clubs, hotels and
casinos. Where do you think the number
of machines should be
%1234,/increased/decreased/? Would you
say ...

in clubs?

Yes..... 1

No..... 2

Can't say..... 3

B3 (Poker machines and gaming machines
are located in clubs, hotels and
casinos. Where do you think the number
of machines should be
%1236,/increased/decreased/? Would
you say ...

in hotels?

Yes..... 1

No..... 2

Can't say..... 3

B3 (Poker machines and gaming machines
are located in clubs, hotels and
casinos. Where do you think the number
of machines should be
%1238,/increased/decreased/? Would
you say ...

in casinos?

Yes..... 1

No..... 2

Can't say..... 3

B4. Some people say that the wider
availability of gambling in recent
years has provided more opportunities
for recreational enjoyment? Do you
...%1240,/strongly agree, slightly
agree, neither agree nor disagree,
slightly disagree or strongly
disagree/strongly disagree, slightly
disagree, neither disagree nor agree,
slightly agree or strongly agree/?

Strongly agree... 1

Slightly agree... 2

Neither agree nor
disagree..... 3

Slightly disagree 4

Strongly disagree 5

Don't know/Can't
say..... 6

IF GAMBLER (CODE 1 OR 2 AT REGULAR)

IF PLAYED POKER MACHINES OR GAMING
MACHINES (QUESTION sq2A CODED 1)

Next, some questions about the
GAMING MACHINES YOU PLAYED IN THE
LAST 12 MONTHS.

C0. What type of gaming machine do you
USUALLY play?
READ OUT

Poker machines
(('pokies'))..... 1

Video card
machines..... 2

Video keno
machines..... 3

Or some other
gaming machine
(PLEASE SPECIFY). 97

(DO NOT READ)
CAN'T SAY..... 98

C1a. In the last 12 months, how many
times per week OR per month OR per
year have you visited a CLUB and
played %1247,/poker// %1249,/video
card// %1251,/video keno//
%1253,/other gaming// %1255,/poker//
machines?

ENTER WEEK/MONTH/YEAR THEN RETURN FOR
FREQUENCY

WEEK..... 1

MONTH..... 2

YEAR..... 3

CAN'T SAY..... 4

NONE..... 5

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT VISITED A CLUB AND PLAYED
%1259,/POKER// %1261,/VIDEO CARD//
%1263,/VIDEO KENO// %1265,/OTHER
GAMING// %1267,/POKER// MACHINES
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT VISITED A CLUB AND PLAYED
%1271,/POKER// %1273,/VIDEO CARD//
%1275,/VIDEO KENO// %1277,/OTHER
GAMING// %1279,/POKER// MACHINES
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT VISITED A CLUB AND PLAYED
%1283,/POKER// %1285,/VIDEO CARD//
%1287,/VIDEO KENO// %1289,/OTHER
GAMING// %1291,/POKER// MACHINES
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

NATIONAL GAMBLING SURVEY

C1b. And in the last 12 months, how many times per week OR per month OR per year have you visited a PUB or HOTEL and played %1293,/poker// %1295,/video card// %1297,/video keno// %1299,/other gaming// %1301,/poker// machines?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1
MONTH..... 2
YEAR..... 3
CAN'T SAY..... 4
NONE..... 5

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK RESPONDENT VISITED A PUB OR HOTEL AND PLAYED %1305,/poker// %1307,/video CARD// %1309,/VIDEO KENO// %1311,/OTHER GAMING// %1313,/poker// MACHINES
IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH RESPONDENT VISITED A PUB OR HOTEL AND PLAYED %1317,/poker// %1319,/VIDEO CARD// %1321,/VIDEO KENO// %1323,/OTHER GAMING// %1325,/poker// MACHINES
IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR RESPONDENT VISITED A PUB OR HOTEL AND PLAYED %1329,/poker// %1331,/VIDEO CARD// %1333,/VIDEO KENO// %1335,/OTHER GAMING// %1337,/poker// MACHINES
IF CAN'T SAY ENCOURAGE BEST GUESS

____+

C1c. And in the last 12 months, how many times per week OR per month OR per year have you visited a CASINO and played %1339,/poker// %1341,/video card// %1343,/video keno// %1345,/other gaming// %1347,/poker// machines?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1
MONTH..... 2
YEAR..... 3
CAN'T SAY..... 4
NONE..... 5

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK RESPONDENT VISITED A CASINO AND PLAYED %1351,/poker// %1353,/VIDEO CARD// %1355,/VIDEO KENO// %1357,/OTHER GAMING// %1359,/poker// MACHINES
IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH RESPONDENT VISITED A CASINO AND PLAYED %1363,/poker// %1365,/VIDEO CARD// %1367,/VIDEO KENO// %1369,/OTHER GAMING// %1371,/poker// MACHINES
IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR RESPONDENT VISITED A CASINO AND PLAYED %1375,/poker// %1377,/VIDEO CARD// %1379,/VIDEO KENO// %1381,/OTHER GAMING// %1383,/poker// MACHINES
IF CAN'T SAY ENCOURAGE BEST GUESS

____+

C2. For how long do you usually play the %1385,/poker// %1387,/video card// %1389,/video keno// %1391,/other gaming// %1393,/poker// machines when you visit a venue?

RECORD HOURS HERE AND RETURN TO RECORD MINUTES

IF CAN'T SAY ENCOURAGE BEST GUESS

IF STILL CAN'T SAY ENTER <F11> D

____+

C2. (For how long do you usually play the %1397,/poker// %1399,/video card// %1401,/video keno// %1403,/other gaming// %1405,/poker// machines when you visit a venue?)

RECORD MINUTES HERE

IF CAN'T SAY ENCOURAGE BEST GUESS

IF ANSWER ONLY GIVEN IN HOURS, ENTER 0 MINUTES

____+

C3. How often do you withdraw money from an automatic teller machine (ATM) at a venue when you play the %1407,/poker// %1409,/video card// %1411,/video keno// %1413,/other gaming// %1415,/poker// machines?
Is _____ that %1417,/never/rarely/sometimes/often or always/ always/often/sometimes/rarely or never/?

NEVER..... 1
RARELY..... 2
SOMETIMES..... 3
OFTEN..... 4
ALWAYS..... 5
CAN'T SAY..... 6

C4. When you visit a venue, how much money do you usually take with you to play the %1419,/poker// %1421,/video card// %1423,/video keno// %1425,/other gaming// %1427,/poker// machines, including any additional money withdrawn or borrowed during the period of play?

ENTER AMOUNT IN \$'S.

IF CAN'T SAY ENCOURAGE BEST GUESS

IF STILL CAN'T SAY ENTER <F11> D

____+

NATIONAL GAMBLING SURVEY

C5. And how much money do you usually have left when you finish playing the
 %1429,/poker// %1431,/video card//
 %1433,/video keno// %1435,/other
 gaming// %1437,/poker// machines?
 ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF CAN'T SAY AT C4 OR C5, ASK:

C5B. Do you usually lose or win when you play these machines?

USUALLY WIN..... 1

USUALLY LOSE..... 2

CAN'T SAY..... 3

IF USUALLY WIN (CODE 1 AT C5B)

C5b2. So how much money do you USUALLY WIN?

ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF USUALLY LOSE (CODE 2 AT C5B)

C5b3. So how much money do you USUALLY LOSE?

ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

C6. What kind of machine do you usually play?
 READ OUT

1 cent machine... 1
 2 cents machine.. 2
 5 cents machine.. 3
 10 cents machine. 4
 20 cents machine. 5
 50 cents machine. 6
 \$1 machine..... 7
 \$2 machine..... 8
 Higher than \$2
 machine..... 9
 (DO NOT READ)
 CAN'T SAY..... 10

IF POKER MACHINE (CODE 1 AT C0)

C7. Do you bet more than 1 line at each press of the button?

YES..... 1
 NO..... 2
 CAN'T SAY..... 3

IF BET ON MORE THAN ONE LINE (CODE 1 AT C7)

C8. Is that %1449,/rarely/
 sometimes/often or always/always/
 often/sometimes or rarely/?

RARELY..... 1
 SOMETIMES..... 2
 OFTEN..... 3
 ALWAYS..... 4
 CAN'T SAY..... 5

C9. And how many lines do you usually play on those occasions?

ENTER NUMBER OF LINES.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_+

IF POKER MACHINE (CODE 1 AT C0)

C10. Do you bet more than 1 credit per line?

YES..... 1
 NO..... 2
 CAN'T SAY..... 3

IF BET MORE THAN 1 CREDIT/LINE (CODE 1 AT C10)

C11. Is that %1453,/rarely/
 sometimes/often or always/always/
 often/sometimes or rarely/?

RARELY..... 1
 SOMETIMES..... 2
 OFTEN..... 3
 ALWAYS..... 4
 CAN'T SAY..... 5

C12. And how many credits do you usually play on those occasions?

ENTER NUMBER OF CREDITS.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF PLAYED POKER MACHINES OR GAMING
 MACHINES (CODE 1 AT SQ2A)

C13. Do the machines you usually play allow you to insert notes rather than coins?

YES..... 1
 NO..... 2
 CAN'T SAY..... 3

IF MACHINES USUALLY ALLOW NOTES (CODE 1 AT C13)

C14. Do you insert notes
 %1457,/never/rarely/ sometimes/often
 or always/always/
 often/sometimes/rarely or never/?

NEVER..... 1
 RARELY..... 2

NATIONAL GAMBLING SURVEY

SOMETIMES..... 3
 OFTEN..... 4
 ALWAYS..... 5
 CAN'T SAY..... 6

IF PLAYED POKER MACHINES OR GAMING
 MACHINES (QUESTION sq2A CODED 1)

C15. Do you have a card which you can
 use to earn bonus points when you play
 the machines?

YES..... 1
 NO..... 2
 CAN'T SAY..... 3

IF HAS CARD FOR BONUS POINTS (CODE 1
 AT C15)

C16. Do you insert this card into the
 machines
 %1461, never/rarely/sometimes/often or
 always /always/often/sometimes/rarely
 or never?

NEVER..... 1
 RARELY..... 2
 SOMETIMES..... 3
 OFTEN..... 4
 ALWAYS..... 5
 CAN'T SAY..... 6
 REFUSED..... 7

IF PLAYED POKER MACHINES OR GAMING
 MACHINES (QUESTION sq2A CODED 1)

C17. On how many separate visits have
 you won \$250 or more from playing the
 machines in the last 12 months?
 ENTER NUMBER OF TIMES.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_+

IF BET ON HORSE OR GREYHOUND RACES
 (CODE 2 AT sq2A)

Next some questions about your
 BETTING ON HORSE OR GREYHOUND
 RACES IN THE LAST 12 MONTHS.

D1a. In the last 12 months, on how
 many DAYS per WEEK or per MONTH or per
 YEAR have you bet on the races AT A
 RACETRACK?
 ENTER WEEK/MONTH/YEAR THEN RETURN FOR
 FREQUENCY

WEEK..... 1
 MONTH..... 2
 YEAR..... 3
 CAN'T SAY..... 4

NONE..... 5

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF DAYS PER WEEK BETS ON
 THE RACES AT A RACETRACK
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF DAYS PER MONTH BETS ON
 THE RACES AT A RACETRACK
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN DAYS PER YEAR

ENTER NUMBER OF DAYS PER YEAR BETS ON
 THE RACES AT A RACETRACK
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

D1b. And in the last 12 months, on how
 many DAYS per week or per month or per
 year have you bet on the races at an
 OFF-COURSE VENUE such as a TAB agency,
 club or hotel?
 ENTER WEEK/MONTH/YEAR THEN RETURN FOR
 FREQUENCY

WEEK..... 1
 MONTH..... 2
 YEAR..... 3
 CAN'T SAY..... 4
 NONE..... 5

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF DAYS PER WEEK BETS ON
 THE RACES AT AN OFF-COURSE VENUE
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF DAYS PER MONTH BETS ON
 THE RACES AT AN OFF-COURSE VENUE
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN DAYS PER YEAR

ENTER NUMBER OF DAYS PER YEAR BETS ON
 THE RACES AT AN OFF-COURSE VENUE
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

D1c. And in the last 12 months, on how
 many DAYS per week or per month or per
 year have you bet on the races by
 PHONE?
 ENTER WEEK/MONTH/YEAR THEN RETURN FOR
 FREQUENCY

WEEK..... 1
 MONTH..... 2
 YEAR..... 3
 CAN'T SAY..... 4
 NONE..... 5

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF DAYS PER WEEK BETS ON
THE RACES BY PHONE
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF DAYS PER MONTH BETS ON
THE RACES BY PHONE
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN DAYS PER YEAR

ENTER NUMBER OF DAYS PER YEAR BETS ON
THE RACES BY PHONE
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

D1d. And in the last 12 months, on how
many DAYS per week or per month or per
year have you bet on the races VIA THE
INTERNET?

ENTER WEEK/MONTH/YEAR THEN RETURN FOR
FREQUENCY

WEEK..... 1

MONTH..... 2

YEAR..... 3

CAN'T SAY..... 4

NONE..... 5

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF DAYS PER WEEK BETS ON
THE RACES VIA THE INTERNET
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF DAYS PER MONTH BETS ON
THE RACES VIA THE INTERNET
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN DAYS PER YEAR

ENTER NUMBER OF DAYS PER YEAR BETS ON
THE RACES VIA THE INTERNET
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

GAMBLE ON COURSE

|_|_|_|_|_|_|_|_+

GAMBLE OFF COURSE

|_|_|_|_|_|_|_|_+

GAMBLE ON PHONE

|_|_|_|_|_|_|_|_+

GAMBLE ON INTERNET

|_|_|_|_|_|_|_|_+

IF BETS ONCE A WEEK OR MORE OFTEN IN
ANY FORM, THEN ASK:

D2. In a usual week, overall how much
time do you take to study the form,
place your bets, and listen to and/or
watch the races?
RECORD HOURS HERE AND RETURN TO RECORD
MINUTES

IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_+

D2. (In a usual week, overall how much
time do you take to study the form,
place your bets, and listen to and/or
watch the races?)
RECORD MINUTES HERE

IF CAN'T SAY ENCOURAGE BEST GUESS
IF ANSWER ONLY GIVEN IN HOURS, ENTER 0
MINUTES

|_|_|_|_+

IF BET ONLY ONCE IN LAST 12 MONTHS,
THEN ASK:

D3a. How much money did you outlay on
that occasion?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|_|_|_+

D4a. And how much, if any, did you
win?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|_|_|_+

IF BET MORE THAN ONCE ON COURSE IN
LAST 12 MONTHS, THEN ASK:

D3b Thinking of when you go to a
racecourse, how much money do you
usually take with you to bet on the
races, including any additional money
withdrawn or borrowed during your time
at the races?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

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D4b. And how much money do you usually
have left when you leave the races?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|_|_|_+

IF CAN'T SAY AT D3B OR D4B, ASK:

D5b1. Do you usually win or lose
during a day at the races?

USUALLY WIN..... 1

USUALLY LOSE..... 2

CAN'T SAY..... 3

IF USUALLY WIN (CODE 1 AT D5B1) OR D3B
LESS THAN D4B

D5b2. So how much money do you USUALLY
WIN during a day at the races?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

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IF USUALLY LOSE (CODE 2 AT D5B1 OR D4B
LESS THAN D3B)

D5b3. So how much money do you USUALLY
LOSE during a day at the races?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

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IF BET MORE THAN ONCE OFF COURSE IN
LAST 12 MONTHS, THEN ASK:

D3c How much money do you usually
outlay on the races each day you bet
off-course at a TAB, club or hotel?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

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D4c. And how much money do you usually
have left at the end of the day's
betting?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

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IF CAN'T SAY AT D3C OR D4C, ASK:

D5c1. Do you usually lose or win
during a day's betting off-course at
the TAB, club or hotel?
ENTER WIN/LOSE THEN RETURN FOR AMOUNT

USUALLY WIN.....	1
USUALLY LOSE.....	2
CAN'T SAY.....	3

IF USUALLY WIN (CODE 1 AT D5c1)

D5c2. So how much money do you USUALLY
WIN during a day's betting off-course
at the TAB, club or hotel?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

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IF USUALLY LOSE (CODE 2 AT D5c1)

D5c3. So how much money do you USUALLY
LOSE during a day's betting off-course
at the TAB, club or hotel?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

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IF BET MORE THAN ONCE BY PHONE IN LAST
12 MONTHS, THEN ASK:

D3D How much money do you usually
outlay on the races each day you bet
by phone?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|_+

D4D. And how much money do you usually
have left at the end of the day's
betting?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

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IF CAN'T SAY AT D3D OR D4D, ASK:

D5d1. Do you usually lose or win
during a day's betting by phone?
ENTER WIN/LOSE THEN RETURN FOR AMOUNT

USUALLY WIN.....	1
USUALLY LOSE.....	2
CAN'T SAY.....	3

IF USUALLY WIN (CODE 1 AT D5d1)

D5d2. So how much money do you USUALLY
WIN during a day's betting by phone?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

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IF USUALLY LOSE (CODE 2 AT D5d1)

D5d3. So how much money do you USUALLY
LOSE during a day's betting by phone?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

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IF BET MORE THAN ONCE VIA THE INTERNET
IN LAST 12 MONTHS, THEN ASK:

D3E How much money do you usually
outlay on the races each day you bet
via the internet?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|_+

D4e. And how much money do you usually
have left at the end of the day's
betting?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

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IF CAN'T SAY AT D3E OR D4E, ASK:

D5e1. Do you usually lose or win
during a day's betting via the
internet?
ENTER WIN/LOSE THEN RETURN FOR AMOUNT

USUALLY WIN.....	1
USUALLY LOSE.....	2

CAN'T SAY..... 3
 IF USUALLY WIN (CODE 1 AT D5e1)
 D5e2. So how much money do you USUALLY
 WIN during a day's betting via the
 internet?
 ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF USUALLY LOSE (CODE 2 AT D5e1)
 D5e3. So how much money do you USUALLY
 LOSE during a day's betting via the
 internet?
 ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF BOUGHT INSTANT SCRATCH TICKETS
 (CODE 3 AT sq2A)

You mentioned earlier that you
 bought INSTANT SCRATCH TICKETS
 \$148.\$150.\$152. per \$146. IN THE
 LAST 12 MONTHS.

E2. How much money do you usually
 outlay each time you buy instant
 scratch tickets?
 ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

E3. And approximately how much money
 would you say you have won from the
 instant scratch tickets you have
 bought in the last \$146?
 ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF CAN'T SAY AT E2 OR E3, ASK:

E4. Do you usually lose or win from
 the instant scratch tickets?

USUALLY WIN..... 1

USUALLY LOSE..... 2

CAN'T SAY..... 3

IF USUALLY WIN (CODE 1 AT e4)

E4B. So how much money do you USUALLY
 WIN?
 ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF USUALLY LOSE (CODE 2 AT e4)

E4c. So how much money do you USUALLY
 LOSE?
 ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF PLAYED LOTTO OR ANY OTHER LOTTERY
 GAME (QUESTION sq2a CODED 4)

interview area for MF1

NSW..... 1

VIC..... 2

QLD..... 3

WA..... 4

SA..... 5

TAS..... 6

NT..... 7

ACT..... 8

F1. Thinking about the lottery games
 you have played in the last 12 months.
 I will now read out a list of games.
 Please tell me if you have played that
 game IN THE LAST 12 MONTHS.

Lotto..... 1,

Lotto Strike..... 2,

TattsLotto..... 3,

Gold Lotto..... 4,

Oz Lotto..... 5,

Powerball..... 6,

Super 66..... 7,

The Pools..... 8,

Lucky 7 Lottery.. 9,

\$5 Jackpot
 Lottery..... 10,

Casket Lottery... 11,

Territorian
 lottery..... 12,

Tatts 2..... 13,

Cash 3..... 14,

\$2 Lottery..... 15,

Tatts Keno..... 16,

5--minute Keno... 17,

(DO NOT READ)

NONE OF THESE.... 18,

IF PLAYED Lotto IN LAST 12 MONTHS
 (CODE 1 AT F1)

F2A. How many times per week OR per
 month OR per year DO you play Lotto?
 ENTER WEEK/MONTH/YEAR THEN RETURN FOR
 FREQUENCY

WEEK..... 1

MONTH..... 2

YEAR..... 3

CAN'T SAY..... 4

NATIONAL GAMBLING SURVEY

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT PLAYED Lotto
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT PLAYED Lotto
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED Lotto
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

F3A. And how much money do you usually outlay each time you play Lotto?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|+

IF PLAYED Lotto Strike IN LAST 12 MONTHS (CODE 2 AT F1)

F2B. How many times per week OR per month OR per year DO you play Lotto Strike?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK.....	1
MONTH.....	2
YEAR.....	3
CAN'T SAY.....	4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT PLAYED Lotto Strike
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT PLAYED Lotto Strike
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED Lotto Strike
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

F3B. And how much money do you usually outlay each time you play Lotto Strike?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|+

IF PLAYED Tattslotto IN LAST 12 MONTHS (CODE 3 AT F1)

F2C. How many times per week OR per month OR per year DO you play Tattslotto?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK.....	1
MONTH.....	2
YEAR.....	3
CAN'T SAY.....	4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT PLAYED Tattslotto
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT PLAYED Tattslotto
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED Tattslotto
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

F3C. And how much money do you usually outlay each time you play Tattslotto?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|+

IF PLAYED Gold Lotto IN LAST 12 MONTHS (CODE 4 AT F1)

F2D. How many times per week OR per month OR per year DO you play Gold Lotto?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK.....	1
MONTH.....	2
YEAR.....	3
CAN'T SAY.....	4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT PLAYED Gold Lotto
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT PLAYED Gold Lotto
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED Gold Lotto
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

NATIONAL GAMBLING SURVEY

F3D. And how much money do you usually
outlay each time you play Gold Lotto?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|+

IF PLAYED Oz Lotto IN LAST 12 MONTHS
(CODE 5 AT F1)

F2E. How many times per week OR per
month OR per year DO you play Oz
Lotto?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR
FREQUENCY

WEEK..... 1
MONTH..... 2
YEAR..... 3
CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT PLAYED Oz Lotto
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT PLAYED Oz Lotto
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED Oz Lotto
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_|+

F3E. And how much money do you usually
outlay each time you play Oz Lotto?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|+

IF PLAYED Powerball IN LAST 12 MONTHS
(CODE 6 AT F1)

F2F. How many times per week OR per
month OR per year DO you play
Powerball?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR
FREQUENCY

WEEK..... 1
MONTH..... 2
YEAR..... 3
CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT PLAYED Powerball
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT PLAYED Powerball
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED Powerball
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_|+

F3F. And how much money do you usually
outlay each time you play Powerball?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|+

IF PLAYED Super 66 IN LAST 12 MONTHS
(CODE 7 AT F1)

F2G. How many times per week OR per
month OR per year DO you play Super
66?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR
FREQUENCY

WEEK..... 1
MONTH..... 2
YEAR..... 3
CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT PLAYED Super 66
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT PLAYED Super 66
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED Super 66
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_|+

F3G. And how much money do you usually
outlay each time you play Super 66?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|+

IF PLAYED The Pools IN LAST 12 MONTHS
(CODE 8 AT F1)

F2H. How many times per week OR per
month OR per year DO you play The
Pools?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR
FREQUENCY

WEEK..... 1
MONTH..... 2
YEAR..... 3

NATIONAL GAMBLING SURVEY

CAN'T SAY..... 4
 IF ANSWER GIVEN IN WEEKS
 ENTER NUMBER OF TIMES PER WEEK
 RESPONDENT PLAYED The Pools
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN MONTHS
 ENTER NUMBER OF TIMES PER MONTH
 RESPONDENT PLAYED The Pools
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN TIMES PER YEAR
 ENTER NUMBER OF TIMES PER YEAR
 RESPONDENT PLAYED The Pools
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

F3H. And how much money do you usually
 outlay each time you play The Pools?
 ENTER AMOUNT IN \$'S
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF PLAYED Lucky 7 Lottery IN LAST 12
 MONTHS (CODE 9 AT F1)

F2I. How many times per week OR per
 month OR per year DO you play lucky 7
 Lottery?
 ENTER WEEK/MONTH/YEAR THEN RETURN FOR
 FREQUENCY

WEEK..... 1
 MONTH..... 2
 YEAR..... 3
 CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
 RESPONDENT PLAYED Lucky 7 Lottery
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
 RESPONDENT PLAYED Lucky 7 Lottery
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
 RESPONDENT PLAYED Lucky 7 Lottery
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

F3I. And how much money do you usually
 outlay each time you play Lucky 7
 Lottery?
 ENTER AMOUNT IN \$'S
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF PLAYED \$5 Jackpot Lottery IN LAST
 12 MONTHS (CODE 10 AT F1)

F2J. How many times per week OR per
 month OR per year DO you play \$5
 Jackpot Lottery?
 ENTER WEEK/MONTH/YEAR THEN RETURN FOR
 FREQUENCY

WEEK..... 1
 MONTH..... 2
 YEAR..... 3
 CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
 RESPONDENT PLAYED \$5 Jackpot Lottery
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
 RESPONDENT PLAYED \$5 Jackpot Lottery
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
 RESPONDENT PLAYED \$5 Jackpot Lottery
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

F3J. And how much money do you usually
 outlay each time you play \$5 Jackpot
 Lottery?
 ENTER AMOUNT IN \$'S
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF PLAYED Casket Lottery IN LAST 12
 MONTHS (CODE 11 AT F1)

F2K. How many times per week OR per
 month OR per year DO you play Casket
 Lottery?
 ENTER WEEK/MONTH/YEAR THEN RETURN FOR
 FREQUENCY

WEEK..... 1
 MONTH..... 2
 YEAR..... 3
 CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
 RESPONDENT PLAYED Casket Lottery
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
 RESPONDENT PLAYED Casket Lottery
 IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED Casket Lottery
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

F3K. And how much money do you usually
outlay each time you play Casket
Lottery?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF PLAYED Territorian lottery IN LAST
12 MONTHS (CODE 12 AT F1)

F2L. How many times per week OR per
month OR per year DO you play
Territorian lottery?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR
FREQUENCY

WEEK.....	1
MONTH.....	2
YEAR.....	3
CAN'T SAY.....	4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT PLAYED Territorian lottery
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT PLAYED Territorian lottery
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED Territorian lottery
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

F3L. And how much money do you usually
outlay each time you play Territorian
lottery?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF PLAYED Tatts 2 IN LAST 12 MONTHS
(CODE 13 AT F1)

F2M. How many times per week OR per
month OR per year DO you play Tatts 2?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR
FREQUENCY

WEEK.....	1
MONTH.....	2
YEAR.....	3

CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT PLAYED Tatts 2
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT PLAYED Tatts 2
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED Tatts 2
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

F3M. And how much money do you usually
outlay each time you play Tatts 2?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF PLAYED Cash 3 IN LAST 12 MONTHS
(CODE 14 AT F1)

F2N. How many times per week OR per
month OR per year DO you play Cash 3?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR
FREQUENCY

WEEK.....	1
MONTH.....	2
YEAR.....	3
CAN'T SAY.....	4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT PLAYED Cash 3
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT PLAYED Cash 3
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED Cash 3
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|_+

F3N. And how much money do you usually
outlay each time you play Cash 3?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_+

IF PLAYED \$2 Lottery IN LAST 12 MONTHS
(CODE 15 AT F1)

F20. How many times per week OR per month OR per year DO you play \$2 Lottery?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1
MONTH..... 2
YEAR..... 3
CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT PLAYED \$2 Lottery
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT PLAYED \$2 Lottery
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED \$2 Lottery
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

F30. And how much money do you usually outlay each time you play \$2 Lottery?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|+

IF PLAYED Tatts Keno IN LAST 12 MONTHS
(CODE 16 AT F1)

F2P. How many times per week OR per month OR per year DO you play Tatts Keno?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1
MONTH..... 2
YEAR..... 3
CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT PLAYED Tatts Keno
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT PLAYED Tatts Keno
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED Tatts Keno
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

F3P. And how much money do you usually outlay each time you play Tatts Keno?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|+

IF PLAYED 5--minute Keno IN LAST 12 MONTHS (CODE 17 AT F1)

F2Q.487. . . How many times per week OR per month OR per year DO you play 5--minute Keno?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1
MONTH..... 2
YEAR..... 3
CAN'T SAY..... 4

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
RESPONDENT PLAYED 5--minute Keno
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
RESPONDENT PLAYED 5--minute Keno
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
RESPONDENT PLAYED 5--minute Keno
IF CAN'T SAY ENCOURAGE BEST GUESS

|_|_|_|+

F3Q.487. . . And how much money do you usually outlay each time you play 5--minute Keno?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|+

F4. Have you played any other lottery games in the last 12 months?
IF YES, RECORD NAME OF LOTTERY

YES (PLEASE SPECIFY)..... 97
NO..... 98
CAN'T SAY..... 99

IF PLAYED ANY OTHER LOTTERY GAMES IN LAST 12 MONTHS (CODE 97 AT F4)

F2. How many times per week OR per month OR per year DO you play OTHER LOTTERY GAMES?
ENTER WEEK/MONTH/YEAR THEN RETURN FOR FREQUENCY

WEEK..... 1

MONTH..... 2
 YEAR..... 3
 CAN'T SAY..... 4
 NONE..... 5

IF ANSWER GIVEN IN WEEKS

ENTER NUMBER OF TIMES PER WEEK
 RESPONDENT PLAYS OTHER LOTTERY GAMES
 IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF ANSWER GIVEN IN MONTHS

ENTER NUMBER OF TIMES PER MONTH
 RESPONDENT PLAYS OTHER LOTTERY GAMES
 IF CAN'T SAY ENCOURAGE BEST GUESS

____+

IF ANSWER GIVEN IN TIMES PER YEAR

ENTER NUMBER OF TIMES PER YEAR
 RESPONDENT PLAYS OTHER LOTTERY GAMES
 IF CAN'T SAY ENCOURAGE BEST GUESS

____+

F3. And how much money do you usually
 outlay each time you play other
 lottery games?

ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

____+

F5. Approximately how much money would
 you say you have won from the lottery
 games you have played in the last 12
 months?

ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

____+

IF PLAYED TABLE GAMES AT CASINO
 (QUESTION sq2a CODED 6)

You mentioned earlier that you
 play TABLE GAMES AT A CASINO, SUCH
 AS ROULETTE OR BLACKJACK,
 \$172.\$174.\$176. times per \$170. IN
 THE LAST 12 MONTHS.

G2. For how long do you usually play
 the table games when you visit a
 casino?

RECORD HOURS HERE AND RETURN TO RECORD
 MINUTES

IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

____+

G2. (For how long do you usually play
 the table games when you visit a
 casino?)

RECORD MINUTES HERE
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF ANSWER ONLY GIVEN IN HOURS, ENTER 0
 MINUTES

____+

G3. How often do you withdraw money
 from an automatic teller machine (ATM)
 at a casino when you play the table
 games?

Is that
 \$1758./never/rarely/sometimes/often or
 always/ always/often/sometimes/rarely
 or never/?

NEVER..... 1

RARELY..... 2

SOMETIMES..... 3

OFTEN..... 4

ALWAYS..... 5

CAN'T SAY..... 6

G4. How much money do you usually take
 with you to play the table games,
 including any additional money
 withdrawn or borrowed during the
 period of play?

ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

____+

G5. And how much money do you usually
 have left when you finish playing the
 table games?

ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

____+

IF CAN'T SAY AT G4 OR G5, ASK:

G6. Do you usually lose or win when
 playing the table games?

USUALLY WIN..... 1

USUALLY LOSE..... 2

CAN'T SAY..... 3

IF USUALLY WIN (CODE 1 AT g6)

G6b. So how much money do you USUALLY
 WIN?

ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

____+

IF USUALLY LOSE (CODE 2 AT G6)

G6C. So how much money do you USUALLY
 LOSE?

ENTER AMOUNT IN \$'S.
 IF CAN'T SAY ENCOURAGE BEST GUESS
 IF STILL CAN'T SAY ENTER <F11> D

____+

IF PLAYED KENO AT A CLUB, HOTEL,
 CASINO, OR ELSEWHERE (QUESTION SQ2A
 CODED 5)

You mentioned earlier that you
 have played KENO \$164.\$166.\$168.
 times per \$162. IN THE LAST 12
 MONTHS.

H2. For how long do you usually play Keno on those occasions?
RECORD HOURS HERE AND RETURN TO RECORD MINUTES
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_+

H2. (For how long do you usually play Keno on those occasions?)
RECORD MINUTES HERE
IF CAN'T SAY ENCOURAGE BEST GUESS
IF ANSWER ONLY GIVEN IN HOURS, ENTER 0 MINUTES

|_|_|_+

H3. How much money do you usually take with you to play Keno, including any additional money withdrawn or borrowed during the period of play?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|_+

H4. And how much money do you usually have left when you finish playing Keno?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|_+

IF CAN'T SAY AT H3 OR H4, ASK:

H5. Do you usually lose or win when you play Keno?

USUALLY WIN..... 1

USUALLY LOSE..... 2

CAN'T SAY..... 3

IF USUALLY WIN (CODE 1 AT h5)

H6A. So how much money do you USUALLY WIN?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|_+

IF USUALLY LOSE (CODE 2 AT h5)

H6B. So how much money do you USUALLY LOSE?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|_+

IF PLAYED BINGO AT A CLUB OR HALL (QUESTION SQ2A CODED 7)

You mentioned earlier that you have played BINGO \$180. \$182. \$184. times per \$178. IN THE LAST 12 MONTHS.

I2. For how long do you usually play Bingo when you visit a venue?
RECORD HOURS HERE AND RETURN TO RECORD MINUTES
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_+

I2. (For how long do you usually play Bingo when you visit a venue?)
RECORD MINUTES HERE
IF CAN'T SAY ENCOURAGE BEST GUESS
IF ANSWER ONLY GIVEN IN HOURS, ENTER 0 MINUTES

|_|_|_+

I3. How much money do you usually take with you to play Bingo, including any additional money withdrawn or borrowed during the period of play?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|_+

I4. And how much money do you usually have left when you finish playing Bingo?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|_+

IF CAN'T SAY AT I3 OR I4, ASK:

I5. Do you usually lose or win when you play Bingo?

USUALLY WIN..... 1

USUALLY LOSE..... 2

CAN'T SAY..... 3

IF USUALLY WIN (CODE 1 AT i5)

I6A. So how much money do you USUALLY WIN?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|_+

IF USUALLY LOSE (CODE 2 AT i5)

I6B. So how much money do you USUALLY LOSE?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|_+

IF BET ON A SPORTING EVENT (EG. FOOTBALL, CRICKET, TENNIS) (QUESTION SQ2A CODED 8)

Next some questions about your sports betting in the last 12 months.

J0. How do you usually place your sports bets?

By phone..... 1

In person..... 2

Via the Internet..... 3

(DO NOT READ)
CAN'T SAY..... 4

You mentioned earlier that you
have PLACE SPORTS BETS
\$212.\$214.\$216. times per \$210. IN
THE LAST 12 MONTHS.

J2. How much money do you usually
outlay each day you place sports bets?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

_____|_____|_____|_____|_____|_____|+

J3. And how much money do you usually
end up with at the end of the day's
betting?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

_____|_____|_____|_____|_____|_____|+

IF CAN'T SAY AT J2 OR J3, ASK:

J4a. Do you usually lose or win during
a day's betting?

USUALLY WIN..... 1

USUALLY LOSE..... 2

CAN'T SAY..... 3

IF USUALLY WIN (CODE 1 AT j4a)

J5A. So how much money do you USUALLY
WIN?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

_____|_____|_____|_____|_____|_____|+

IF USUALLY LOSE (CODE 2 AT j4a)

J5B. So how much money do you USUALLY
LOSE?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

_____|_____|_____|_____|_____|_____|+

IF PLAYED CASINO GAMES ON THE INTERNET
(QUESTION SQ2A CODED 9)

You mentioned earlier that you
played casino games on the
internet \$188.\$190.\$192. per \$186.
IN THE LAST 12 MONTHS.

K2. For how long do you usually play
casino games when you gamble on the
internet?
RECORD HOURS HERE AND RETURN TO RECORD
MINUTES
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

_____|_____|_____|_____|_____|_____|+

K2. (For how long do you usually play
casino games when you gamble on the
internet?)
RECORD MINUTES HERE
IF CAN'T SAY ENCOURAGE BEST GUESS
IF ANSWER ONLY GIVEN IN HOURS, ENTER 0
MINUTES

_____|_____|_____|_____|_____|_____|+

K3. How much money do you usually
outlay each time you play casino games
on the internet?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

_____|_____|_____|_____|_____|_____|+

K4. And how much money do you usually
have left when you finish playing
casino games on the internet?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

_____|_____|_____|_____|_____|_____|+

IF CAN'T SAY AT K3 OR K4, ASK:

K5. Do you usually lose or win when
you play Casino games on the INTERNET?

USUALLY WIN..... 1

USUALLY LOSE..... 2

CAN'T SAY..... 3

IF USUALLY WIN (CODE 1 AT k5)

K6A. So how much money do you USUALLY
WIN?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

_____|_____|_____|_____|_____|_____|+

IF USUALLY LOSE (CODE 2 AT k5)

K6B. So how much money do you USUALLY
LOSE?

ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

_____|_____|_____|_____|_____|_____|+

IF PLAYED GAMES PRIVATELY FOR MONEY
(QUESTION SQ2A CODED 10)

You mentioned earlier that you
played games privately for money
\$196.\$198.\$200. per \$194. IN THE
LAST 12 MONTHS.

L0. What games have you played
privately for money in the last 12
months?
RECORD NAMES OF GAMES

CARDS
(UNSPECIFIED).... 1,

POKER..... 2,

BLACKJACK..... 3,

BRIDGE/ CONTRACT
BRIDGE..... 4,

PONTOON.....	5,	USUALLY LOSE.....	2
EUCHE.....	6,	CAN'T SAY.....	3
MAJONG.....	7,	IF USUALLY WIN (CODE 1 AT 15)	
RUMMY (GIN/ ROYALE).....	8,	L6A. So how much money do you USUALLY WIN? ENTER AMOUNT IN \$'S. IF CAN'T SAY ENCOURAGE BEST GUESS IF STILL CAN'T SAY ENTER <F11> D	
TWENTY ONE.....	9,	_ _ _ _ +	
THIRTY ONE.....	10,	IF USUALLY LOSE (CODE 2 AT 15)	
500.....	11,	L6B. So how much money do you USUALLY LOSE? ENTER AMOUNT IN \$'S. IF CAN'T SAY ENCOURAGE BEST GUESS IF STILL CAN'T SAY ENTER <F11> D	
SOLO.....	12,	_ _ _ _ +	
RED ACE.....	13,	IF PLAYED ANY OTHER GAMBLING ACTIVITY (QUESTION SQ2A CODES 96 OR 97)	
MANILLA.....	14,	----- You mentioned earlier that you play (OTHER GAMBLING ACTIVITIES) (\$0%124. \$0%128.), \$132.\$134.\$136. times per \$130. IN THE LAST 12 MONTHS. -----	
ACDC.....	15,	M2. For how long do you usually gamble on that activity when you play? RECORD HOURS HERE AND RETURN TO RECORD MINUTES IF CAN'T SAY ENCOURAGE BEST GUESS IF STILL CAN'T SAY ENTER <F11> D	
YUKA.....	16,	_ _ +	
IN BETWEEN.....	17,	M2. (For how long do you usually gamble on that activity when you play?) RECORD MINUTES HERE IF CAN'T SAY ENCOURAGE BEST GUESS IF ANSWER ONLY GIVEN IN HOURS, ENTER 0 MINUTES	
SKAT.....	18,	_ _ +	
CHASE THE ACE....	19,	M3. How much money do you usually outlay each time you play that activity? ENTER AMOUNT IN \$'S. IF CAN'T SAY ENCOURAGE BEST GUESS IF STILL CAN'T SAY ENTER <F11> D	
CRIB/ CRIBBAGE...	20,	_ _ _ _ _ +	
DOLLY.....	21,	M4. And how much money do you usually have left when you finish playing that activity? ENTER AMOUNT IN \$'S. IF CAN'T SAY ENCOURAGE BEST GUESS IF STILL CAN'T SAY ENTER <F11> D	
UNO.....	22,	_ _ _ _ _ +	
OTHER (PLEASE SPECIFY).....	97,	IF CAN'T SAY AT M3 OR M4, ASK:	
CAN'T SAY.....	98,	----- IF CAN'T SAY AT M3 OR M4, ASK: -----	

L2. For how long do you gamble each
time you play?
RECORD HOURS HERE AND RETURN TO RECORD
MINUTES
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|+

L2. (For how long do you gamble each
time you play?)
RECORD MINUTES HERE
IF CAN'T SAY ENCOURAGE BEST GUESS
IF ANSWER ONLY GIVEN IN HOURS, ENTER 0
MINUTES

|_|_|+

L3. How much money do you usually
outlay each time you play?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|+

L4. And how much money do you usually
have left when you finish playing?
ENTER AMOUNT IN \$'S.
IF CAN'T SAY ENCOURAGE BEST GUESS
IF STILL CAN'T SAY ENTER <F11> D

|_|_|_|_|_|+

IF CAN'T SAY AT L3 OR L4, ASK:

L5. Do you usually lose or win each
time you play?

USUALLY WIN.....	1
USUALLY LOSE.....	2
CAN'T SAY.....	3

ASK ALL GAMBLERS (REGULAR CODED 1 OR 2)

IF GIVEN ANSWER AT N1

N2. Looking back over the last 12 months, how would you rate your experience of gambling on \$603.? Would you say it has ... ?
READ OUT

Made your life a lot more enjoyable..... 1

Made your life a little more enjoyable..... 2

Made no difference to your life..... 3

Made your life a little less enjoyable..... 4

Made your life a lot less enjoyable..... 5

(DO NOT READ)
DON'T KNOW/CAN'T SAY..... 6

Think about the amount of money you used for gambling in the last \$2030,/WEEK/MONTH/

N3. IF YOU HADN'T SPENT THE MONEY ON GAMBLING, could you please tell me IN WHAT OTHER WAYS YOU MIGHT HAVE USED IT?

DO NOT READ OUT
IF MENTIONS 'SPENT IT ON OTHER ITEMS', RECORD DETAILS

SPENT IT ON GROCERIES OR SMALL HOUSEHOLD ITEMS..... 1,

PUT IT TOWARDS MAJOR HOUSEHOLD GOODS (EG. TV, REFRIGERATOR).... 2,

SPENT IT ON PERSONAL ITEMS (EG. CLOTHING, FOOTWEAR)..... 3,

SPENT IT ON RESTAURANT MEALS. 4,

SPENT IT ON WINE, BEER, ETC..... 5,

SPENT IT ON THE MOVIES OR A CONCERT..... 6,

SPENT IT ON OTHER ENTERTAINMENT OR RECREATION ACTIVITIES..... 7,

USED IT TO PAY BILLS/CREDIT CARDS..... 8,

USED IT TO PAY RENT/MORTGAGE.... 9,

WOULD SPEND IT ON CHILDREN/ GRANDCHILDREN/ FAMILY..... 10,

WOULD SPEND IT ON PETROL..... 11,

WOULD SPEND IT ON CIGARETTES..... 12,

WOULD DONATE IT TO CHARITY..... 13,

BUY MAGAZINES/ BOOKS..... 14,

SPENT IT ON OTHER ITEMS (PLEASE SPECIFY)..... 97,

NOT SPENT IT/SAVED IT/PUT IT IN THE BANK... 98,

DON'T KNOW..... 99,

ASK ALL REGULAR GAMBLERS (CODE 1 AT REGULAR2)

I am now going to read out some questions about WHAT PEOPLE DO WHEN THEY GAMBLE. As I read out each statement, please tell me WHETHER IT HAS APPLIED TO YOU PERSONALLY IN THE LAST 12 MONTHS. Remember that all the information you provide is ANONYMOUS and CONFIDENTIAL, so I need your HONEST ANSWERS.

O1. In the last 12 months, when you gambled, HOW OFTEN DID YOU GO BACK ANOTHER DAY TO WIN BACK MONEY YOU LOST? would you say never/rarely/sometimes/often or always?

NEVER..... 1

RARELY..... 2

SOMETIMES..... 3

OFTEN..... 4

ALWAYS..... 5

CAN'T SAY..... 6

REFUSED..... 7

O2. In the last 12 months, HAVE YOU CLAIMED TO BE WINNING MONEY FROM GAMBLING WHEN IN FACT YOU LOST? would you say \$2036,/never/rarely/sometimes/often or always/ always/often/sometimes/rarely or never/?

NEVER..... 1

RARELY..... 2

SOMETIMES..... 3

OFTEN..... 4

ALWAYS..... 5

CAN'T SAY..... 6

REFUSED..... 7

NATIONAL GAMBLING SURVEY

For the next set of questions,
please initially answer just yes
or no.

Q3a. In the last 12 months, HAVE YOU
GAMBLED MORE THAN YOU INTENDED TO?

YES..... 1
NO..... 2
CAN'T SAY..... 3
REFUSED..... 4

ALL NOT GAMBLING MORE THAN INTENDED
(CODE 2 AT Q3A)

Q3B. Do you mean rarely or not at all?

RARELY..... 1
NOT AT ALL..... 2

IF GAMBLING MORE THAN INTENDED (CODE 1
AT Q3A)

Q3c. Is that rarely/sometimes/often or
always?

RARELY..... 1
SOMETIMES..... 2
OFTEN..... 3
ALWAYS..... 4
CAN'T SAY..... 5

Q4a. In the last 12 months, HAVE
PEOPLE CRITICISED YOUR GAMBLING OR
TOLD YOU THAT YOU HAVE A GAMBLING
PROBLEM, REGARDLESS OF WHETHER OR NOT
YOU THOUGHT IT WAS TRUE?

YES..... 1
NO..... 2
CAN'T SAY..... 3
REFUSED..... 4

IF NOT CRITICISED (Q4A CODE 2)

Q4B. Do you mean rarely or not at all?

RARELY..... 1
NOT AT ALL..... 2

IF CRITICISED (Q4A CODE 1)

Q4c. Is that rarely/sometimes/often or
always?

RARELY..... 1
SOMETIMES..... 2
OFTEN..... 3
ALWAYS..... 4
CAN'T SAY..... 5

Q5a. In the last 12 months, HAVE YOU
FELT GUILTY ABOUT THE WAY YOU GAMBLE
OR WHAT HAPPENS WHEN YOU GAMBLE?

YES..... 1

NO..... 2
CAN'T SAY..... 3
REFUSED..... 4

IF NOT FELT GUILTY (Q5A CODE 2)

Q5B. Do you mean rarely or not at all?

RARELY..... 1
NOT AT ALL..... 2

IF FELT GUILTY (Q5A CODE 1)

Q5c. Is that rarely/sometimes/often or
always?

RARELY..... 1
SOMETIMES..... 2
OFTEN..... 3
ALWAYS..... 4
CAN'T SAY..... 5

Q6a. In the last 12 months, HAVE YOU
FELT THAT YOU WOULD LIKE TO STOP
GAMBLING, BUT DIDN'T THINK YOU COULD?

YES..... 1
NO..... 2
CAN'T SAY..... 3
REFUSED..... 4

IF NOT WISHED TO STOP (Q6A CODE 2)

Q6B. Do you mean rarely or not at all?

RARELY..... 1
NOT AT ALL..... 2

IF WISHED TO STOP (Q6A CODE 1)

Q6c. Is that rarely/sometimes/often or
always?

RARELY..... 1
SOMETIMES..... 2
OFTEN..... 3
ALWAYS..... 4
CAN'T SAY..... 5

Q7a. In the last 12 months, HAVE YOU
HIDDEN BETTING SLIPS, LOTTERY TICKETS,
GAMBLING MONEY OR OTHER SIGNS OF
GAMBLING FROM YOUR SPOUSE/PARTNER,
CHILDREN, OR OTHER IMPORTANT PEOPLE IN
YOUR LIFE?

YES..... 1
NO..... 2
CAN'T SAY..... 3
REFUSED..... 4

IF NOT HIDDEN BETTING (Q7A CODE 2)

Q7B. Do you mean rarely or not at all?

RARELY..... 1
NOT AT ALL..... 2

NATIONAL GAMBLING SURVEY

IF HIDDEN BETTING (07A CODE 1)

07c. Is that rarely/sometimes/often or always?

RARELY.....	1
SOMETIMES.....	2
OFTEN.....	3
ALWAYS.....	4
CAN'T SAY.....	5

08a. In the last 12 months, HAVE YOU ARGUED WITH PEOPLE YOU LIVE WITH OVER HOW YOU HANDLE MONEY?

YES.....	1
NO.....	2
CAN'T SAY.....	3
REFUSED.....	4

IF NOT ARGUED (08A CODE 2)

08B. Do you mean rarely or not at all?

RARELY.....	1
NOT AT ALL.....	2

IF ARGUED (08A CODE 1)

08c. Have these money arguments centred on your gambling? Would you say
%2063, /never/rarely/sometimes/often or always/ always/often/sometimes/rarely or never?

NEVER.....	1
RARELY.....	2
SOMETIMES.....	3
OFTEN.....	4
ALWAYS.....	5
CAN'T SAY.....	6

09a. In the last 12 months, HAVE YOU BORROWED FROM SOMEONE AND NOT PAID THEM BACK AS A RESULT OF YOUR GAMBLING?

YES.....	1
NO.....	2
CAN'T SAY.....	3
REFUSED.....	4

IF NOT BORROWED (09A CODE 2)

09B. Do you mean rarely or not at all?

RARELY.....	1
NOT AT ALL.....	2

IF BORROWED (09A CODE 1)

09c. Is that rarely/sometimes/often or always?

RARELY.....	1
SOMETIMES.....	2

OFTEN.....	3
ALWAYS.....	4
CAN'T SAY.....	5

010a. In the last 12 months, HAVE YOU LOST TIME FROM WORK OR STUDY BECAUSE OF YOUR GAMBLING?

YES.....	1
NO.....	2
CAN'T SAY.....	3
REFUSED.....	4

IF NOT LOST TIME (010A CODE 2)

010B. Do you mean rarely or not at all?

RARELY.....	1
NOT AT ALL.....	2

IF LOST TIME (010A CODE 1)

010c. Is that rarely/sometimes/often or always?

RARELY.....	1
SOMETIMES.....	2
OFTEN.....	3
ALWAYS.....	4
CAN'T SAY.....	5

Next are some ways people have obtained money to gamble or to pay gambling debts. Again, please answer honestly and tell me whether any of the following questions applied to you personally.

011a. In the last 12 months, HAVE YOU BORROWED FROM HOUSEHOLD MONEY to gamble or to pay gambling debts?

YES.....	1
NO.....	2
CAN'T SAY.....	3
REFUSED.....	4

IF NOT BORROWED (011A CODE 2)

011B. Do you mean rarely or not at all?

RARELY.....	1
NOT AT ALL.....	2

IF BORROWED (011A CODE 1)

011c. Is that rarely/sometimes/often or always?

RARELY.....	1
SOMETIMES.....	2
OFTEN.....	3
ALWAYS.....	4

CAN'T SAY..... 5

012a. In the last 12 months, HAVE YOU
BORROWED FROM YOUR SPOUSE OR PARTNER
to gamble or to pay gambling debts?

YES..... 1

NO..... 2

CAN'T SAY..... 3

REFUSED..... 4

IF NOT BORROWED (012A CODE 2)

012B. Do you mean rarely or not at
all?

RARELY..... 1

NOT AT ALL..... 2

IF BORROWED (012A CODE 1)

012c. Is that rarely/sometimes/often
or always?

RARELY..... 1

SOMETIMES..... 2

OFTEN..... 3

ALWAYS..... 4

CAN'T SAY..... 5

013a. In the last 12 months, HAVE YOU
BORROWED FROM OTHER RELATIVES OR IN-
LAWS to gamble or to pay gambling
debts?

YES..... 1

NO..... 2

CAN'T SAY..... 3

REFUSED..... 4

IF NOT BORROWED (013A CODE 2)

013B. Do you mean rarely or not at
all?

RARELY..... 1

NOT AT ALL..... 2

IF BORROWED (013A CODE 1)

013c. Is that rarely/sometimes/often
or always?

RARELY..... 1

SOMETIMES..... 2

OFTEN..... 3

ALWAYS..... 4

CAN'T SAY..... 5

014a. In the last 12 months, HAVE YOU
OBTAINED CASH ADVANCES USING YOUR
CREDIT CARDS to gamble or to pay
gambling debts? This does not include
using cards to make cash withdrawals
from savings or cheque accounts. ?

YES..... 1

NO..... 2

CAN'T SAY..... 3

REFUSED..... 4

IF NOT OBTAINED CASH (014A CODE 2)

014B. Do you mean rarely or not at
all?

RARELY..... 1

NOT AT ALL..... 2

IF OBTAINED CASH (014A CODE 1)

014c. Is that rarely/sometimes/often
or always?

RARELY..... 1

SOMETIMES..... 2

OFTEN..... 3

ALWAYS..... 4

CAN'T SAY..... 5

015a. In the last 12 months, HAVE YOU
BORROWED FROM BANKS, FINANCE COMPANIES
OR CREDIT UNIONS to gamble or to pay
gambling debts?

YES..... 1

NO..... 2

CAN'T SAY..... 3

REFUSED..... 4

IF NOT OBTAINED CASH (015A CODE 2)

015B. Do you mean rarely or not at
all?

RARELY..... 1

NOT AT ALL..... 2

IF OBTAINED CASH (015A CODE 1)

015c. Is that rarely/sometimes/often
or always?

RARELY..... 1

SOMETIMES..... 2

OFTEN..... 3

ALWAYS..... 4

CAN'T SAY..... 5

016a. In the last 12 months, HAVE YOU
BORROWED FROM LOAN SHARKS to gamble or
to pay gambling debts?

YES..... 1

NO..... 2

CAN'T SAY..... 3

REFUSED..... 4

IF NOT BORROWED (016A CODE 2)

016B. Do you mean rarely or not at
all?

RARELY..... 1

NOT AT ALL..... 2

NATIONAL GAMBLING SURVEY

IF BORROWED (O16A CODE 1)

O16c. Is that rarely/sometimes/often or always?

RARELY.....	1
SOMETIMES.....	2
OFTEN.....	3
ALWAYS.....	4
CAN'T SAY.....	5

O17a. In the last 12 months, HAVE YOU CASHED IN SHARES, BONDS OR OTHER SECURITIES to gamble or to pay gambling debts?

YES.....	1
NO.....	2
CAN'T SAY.....	3
REFUSED.....	4

IF NOT CASHED IN SHARES (O17A CODE 2)

O17B. Do you mean rarely or not at all?

RARELY.....	1
NOT AT ALL.....	2

IF NOT CASHED IN SHARES (O17A CODE 1)

O17c. Is that rarely/sometimes/often or always?

RARELY.....	1
SOMETIMES.....	2
OFTEN.....	3
ALWAYS.....	4
CAN'T SAY.....	5

O18a. In the last 12 months, HAVE YOU SOLD PERSONAL OR FAMILY PROPERTY to gamble or to pay gambling debts?

YES.....	1
NO.....	2
CAN'T SAY.....	3
REFUSED.....	4

IF NOT SOLD ITEMS (O18A CODE 2)

O18B. Do you mean rarely or not at all?

RARELY.....	1
NOT AT ALL.....	2

IF NOT SOLD ITEMS (O18A CODE 1)

O18c. Is that rarely/sometimes/often or always?

RARELY.....	1
SOMETIMES.....	2

OFTEN.....	3
ALWAYS.....	4
CAN'T SAY.....	5

O19a. In the last 12 months, HAVE YOU WRITTEN A CHEQUE KNOWING THERE WAS NO MONEY IN YOUR ACCOUNT, to gamble or to pay gambling debts?

YES.....	1
NO.....	2
CAN'T SAY.....	3
REFUSED.....	4

IF NOT FRAUDULANTLY WRITTEN CHEQUE (O19A CODE 2)

O19B. Do you mean rarely or not at all?

RARELY.....	1
NOT AT ALL.....	2

IF FRAUDULANTLY WRITTEN CHEQUE (O19A CODE 1)

O19c. Is that rarely/sometimes/often or always?

RARELY.....	1
SOMETIMES.....	2
OFTEN.....	3
ALWAYS.....	4
CAN'T SAY.....	5

O20a. In the last 12 months, HAVE YOU SPENT MORE MONEY ON GAMBLING THAN YOU COULD AFFORD?

YES.....	1
NO.....	2
CAN'T SAY.....	3
REFUSED.....	4

IF NOT SPENDING MORE THAN THEY CAN AFFORD (O20A CODE 2)

O20B. Do you mean rarely or not at all?

RARELY.....	1
NOT AT ALL.....	2

IF SPENDING MORE THAN THEY CAN AFFORD (O20A CODE 1)

O20c. Is that rarely/sometimes/often or always?

RARELY.....	1
SOMETIMES.....	2
OFTEN.....	3
ALWAYS.....	4
CAN'T SAY.....	5

O21. Do you feel you have had a problem with your gambling?
Would you say, yes, in the past but not now; yes, I feel this way now; or no?

YES, IN THE PAST
BUT NOT NOW..... 1

YES, I FEEL THIS
WAY NOW..... 2

NO I HAVEN'T..... 3

CAN'T SAY..... 4

REFUSED..... 5

IF HAD PROBLEM IN PAST (CODE 1 AT O21)

O22. And for how long did you have a problem with your gambling?

ENTER NUMBER OF YEARS
IF CAN'T SAY ENCOURAGE BEST GUESS
ROUND TO NEAREST YEAR - IF LESS THAN 6
MONTHS ENTER 0
IF STILL CAN'T SAY ENTER <F11> D

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IF HAS PROBLEM NOW (CODE 2 AT O21)

O23. So for how long do you feel you have had a problem with your gambling?

ENTER NUMBER OF YEARS
IF CAN'T SAY ENCOURAGE BEST GUESS
ROUND TO NEAREST YEAR - IF LESS THAN 6
MONTHS ENTER 0
IF STILL CAN'T SAY ENTER <F11> D

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O24. Now ON A SCALE OF 1 TO 10, where 1 MEANS you feel your gambling is NOT AT ALL A PROBLEM and 10 MEANS you feel your gambling IS A SERIOUS PROBLEM, HOW WOULD YOU RATE YOUR GAMBLING RIGHT NOW?

1 - NOT AT ALL A
PROBLEM..... 1

2..... 2

3..... 3

4..... 4

5..... 5

6..... 6

7..... 7

8..... 8

9..... 9

10 - A SERIOUS
PROBLEM..... 10

CAN'T SAY..... 11

ASK EVERYONE

As you probably know, there is some concern about the number of people who have gambling related problems, such as personal problems or financial problems.

P1. Do you personally know of someone who has experienced serious problems with their gambling?

YES..... 1

NO..... 2

CAN'T SAY..... 3

IF KNOW PROBLEM GAMBLER (CODE 1 AT P1)

P2. Were those problems experienced in the last 12 months?

YES..... 1

NO..... 2

CAN'T SAY..... 3

P3. Could you please tell me, what is that person's relationship to you?
READ OUT

Spouse/partner... 1

Father..... 2

Mother..... 3

Brother..... 4

Sister..... 5

Child..... 6

Other relative... 7

Friend/acquainta-
nce..... 8

Work colleague... 9

MYSELF..... 10

CLIENT/ CUSTOMER/
PATIENT..... 11

EX SPOUSE/
PARTNER..... 12

EX FRIEND/
BOYFRIEND..... 13

EX RELATIVE..... 14

OTHER (PLEASE
SPECIFY)..... 97

(DO NOT READ)
CAN'T SAY..... 98

REFUSED..... 99

P4. In what type of gambling is that person mainly involved?
READ OUT

Poker machines
and gaming
machines..... 1

Betting on the
horses/greyhounds 2

Instant Lotteries 3

Lotto-type games. 4

Table games at a
casino..... 5

Keno..... 6

Bingo..... 7

NATIONAL GAMBLING SURVEY

Sports betting...	8	OTHER (PLEASE SPECIFY)	97
Private games played for money.	9	(DO NOT READ)	
Internet gambling	10	CAN'T SAY.....	98
EVERYTHING/ ANYTHING.....	11	REFUSED.....	99
CASINO/ CASINO BASED ACTIVITIES.	12	P9. In what type of gambling is that person mainly involved?	
Other (PLEASE SPECIFY).....	97	Poker machines and gaming machines.....	1
DON'T KNOW/CAN'T SAY.....	98	Betting on the horses/greyhounds	2
P5. Is that person obtaining help for their gambling problems?		Instant Lotteries	3
YES.....	1	Lotto-type games.	4
NO.....	2	Table games at a casino.....	5
CAN'T SAY.....	3	Keno.....	6
P6. Do you personally know of anyone else who has experienced serious problems with their gambling?		Bingo.....	7
Yes.....	1	Sports betting...	8
No.....	2	Private games played for money.	9
IF KNOW 2nd PROBLEM GAMBLER (CODE 1 AT P6)		Internet gambling	10
P7. Were those problems experienced in the last 12 months?		EVERYTHING/ ANYTHING.....	11
YES.....	1	CASINO/ CASINO BASED ACTIVITIES.	12
NO.....	2	Other (PLEASE SPECIFY).....	97
CAN'T SAY.....	3	DON'T KNOW/CAN'T SAY.....	98
P8. Could you please tell me, what is that person's relationship to you?		P10. Is that person obtaining help for their gambling problems?	
Spouse/partner...	1	YES.....	1
Father.....	2	NO.....	2
Mother.....	3	CAN'T SAY.....	3
Brother.....	4	ASK ALL REGULAR GAMBLERS (CODE 1 AT REGULAR2)	
Sister.....	5	I am now going to read out some questions that relate to what people have told me about their gambling. Again, please answer honestly and tell me whether any of the questions apply to you personally. Remember that your answers are confidential.	
Child.....	6		
Other relative...	7	Q1a. Have you EVER owed money because of your gambling?	
Friend/acquaintance.....	8	YES.....	1
Work colleague...	9	NO.....	2
MYSELF.....	10	CAN'T SAY.....	3
CLIENT/ CUSTOMER/ PATIENT.....	11	REFUSED.....	4
EX SPOUSE/ PARTNER.....	12		
EX FRIEND/ BOYFRIEND.....	13		
EX RELATIVE.....	14		

IF OWED MONEY (CODE 1 AT Q1A)

Q1b. And have you owed money IN THE LAST 12 MONTHS because of your gambling?

YES..... 1
NO..... 2
CAN'T SAY..... 3

ASK ALL REGULAR GAMBLERS

Q2a. Have you EVER deposited personal items at a pawnbrokers or Cash Converters because of your gambling?

YES..... 1
NO..... 2
CAN'T SAY..... 3
REFUSED..... 4

IF EVER DEPOSITED ITEMS (CODE 1 AT Q2A)

Q2b. And have you done this IN THE LAST 12 MONTHS?

YES..... 1
NO..... 2
CAN'T SAY..... 3

ASK ALL REGULAR GAMBLERS

Q3a. Have you EVER suffered from depression because of your gambling?

YES..... 1
NO..... 2
CAN'T SAY..... 3
REFUSED..... 4

IF EVER SUFFERED DEPRESSION (CODE 1 AT Q3A)

Q3b. And have you suffered from that IN THE LAST 12 MONTHS?

YES..... 1
NO..... 2
CAN'T SAY..... 3

SUFFERED IN LAST 12 MONTHS (CODE 1 AT Q3B)

Q3c. And in the last 12 months, have you suffered from depression because of your gambling rarely/sometimes/often or always?

RARELY..... 1
SOMETIMES..... 2
OFTEN..... 3
ALWAYS..... 4
CAN'T SAY..... 5

ASK ALL REGULAR GAMBLERS

Q4a. Has your gambling EVER adversely affected how well you perform in your job?

YES..... 1
NO..... 2
CAN'T SAY..... 3
REFUSED..... 4

IF JOB ADVERSELY AFFECTED (CODE 1 AT Q4A)

Q4b. And has this happened IN THE LAST 12 MONTHS?

YES..... 1
NO..... 2
CAN'T SAY..... 3

HAPPENED IN LAST 12 MONTHS (CODE 1 AT Q4B)

Q4c. And in the last 12 months, has gambling adversely affected your job performance rarely/sometimes/often or always?

RARELY..... 1
SOMETIMES..... 2
OFTEN..... 3
ALWAYS..... 4
CAN'T SAY..... 5

ASK ALL REGULAR GAMBLERS

Q5A. Have you ever changed jobs because of problems relating to your gambling?

YES..... 1
NO..... 2
CAN'T SAY..... 3
REFUSED..... 4

IF CHANGED JOBS (CODE 1 AT Q5A)

Q5b. And have you done so IN THE LAST 12 MONTHS?

Yes..... 1
No..... 2
Can't say..... 3

ASK ALL REGULAR GAMBLERS

Q6a. Have you EVER been sacked from a job because of your gambling?

YES..... 1
NO..... 2
CAN'T SAY..... 3

REFUSED..... 4

IF EVER SACKED (CODE 1 AT Q6A)

Q6b. And has this happened IN THE LAST 12 MONTHS?

Yes..... 1

No..... 2

Can't say..... 3

ASK ALL REGULAR GAMBLERS

Q7a. Has your gambling ever left you with not enough time to look after your family's interests?

YES..... 1

NO..... 2

CAN'T SAY..... 3

REFUSED..... 4

IF NO TIME FOR FAMILY (CODE 1 AT Q7A)

Q7b. And has this been so IN THE LAST 12 MONTHS?

YES..... 1

NO..... 2

CAN'T SAY..... 3

BEEN SO IN LAST 12 MONTHS (CODE 1 AT Q7B)

Q7c. And in the last 12 months, has your gambling left you with not enough time to look after your family's interests rarely/sometimes/often or always?

RARELY..... 1

SOMETIMES..... 2

OFTEN..... 3

ALWAYS..... 4

CAN'T SAY..... 5

ASK ALL REGULAR GAMBLERS

Q8a. Have your gambling debts EVER caused you to be declared bankrupt?

YES..... 1

NO..... 2

CAN'T SAY..... 3

REFUSED..... 4

IF EVER CAUSED TO DECLARE BANKRUPTCY (CODE 1 AT Q8A)

Q8b. And has this happened IN THE LAST 12 MONTHS?

YES..... 1

NO..... 2

CAN'T SAY..... 3

ASK ALL REGULAR GAMBLERS

Q9a. Has your gambling EVER led to the break-up of an important relationship in your life?

YES..... 1

NO..... 2

CAN'T SAY..... 3

REFUSED..... 4

IF RELATIONSHIP BREAK UP (CODE 1 AT Q9A)

Q9b. And has this happened IN THE LAST 12 MONTHS?

YES..... 1

NO..... 2

CAN'T SAY..... 3

Q9c. And did the break-up as a result of your gambling lead to a divorce or separation?

YES..... 1

NO..... 2

CAN'T SAY..... 3

REFUSED..... 4

ASK ALL REGULAR GAMBLERS

Q10a. Has your gambling EVER led you to obtain money illegally, even if you intended to pay it back?

YES..... 1

NO..... 2

CAN'T SAY..... 3

REFUSED..... 4

IF EVER OBTAINED MONEY ILLEGALLY (CODE 1 AT Q10A)

Q10b. And has your gambling led you to obtain money illegally IN THE LAST 12 MONTHS?

YES..... 1

NO..... 2

CAN'T SAY..... 3

ASK ALL REGULAR GAMBLERS

Q11a. Have you EVER been in trouble with the police because of activities related to your gambling?

YES..... 1

NO..... 2

CAN'T SAY..... 3

REFUSED..... 4

IF EVER BEEN IN TROUBLE (CODE 1 AT Q11A)

Q11b. And has this happened IN THE LAST 12 MONTHS?

YES..... 1
NO..... 2
CAN'T SAY..... 3

Q12a. Have you EVER appeared in court on charges related to your gambling?

YES..... 1
NO..... 2
CAN'T SAY..... 3
REFUSED..... 4

IF BEEN TO COURT (CODE 1 AT Q12A)

Q12b. And has this happened IN THE LAST 12 MONTHS?

YES..... 1
NO..... 2
CAN'T SAY..... 3

ASK ALL REGULAR GAMBLERS

Q13a. Have you EVER seriously thought about suicide because of your gambling?

YES..... 1
NO..... 2
CAN'T SAY..... 3
REFUSED..... 4

IF EVER THOUGHT OF SUICIDE (CODE 1 AT Q13A)

If you like I can give you the phone number of a counselling agency: 1-800-633-635

Q13b. And have you thought like that IN THE LAST 12 MONTHS?

YES..... 1
NO..... 2
CAN'T SAY..... 3

ASK ALL REGULAR GAMBLERS

The next few questions relate to the gambling support services that are available to help people who are experiencing difficulties related to gambling. Could you please answer from your own experience.

R1. In the last 12 months, have you WANTED help for problems related to your gambling?

YES..... 1
NO..... 2
CAN'T SAY..... 3

R2. In the last 12 months, have you TRIED TO GET help for problems related to your gambling?

YES..... 1
NO..... 2
CAN'T SAY..... 3

IF TRIED TO GET HELP (CODE 1 AT R2)

R3. How did you find out about services available to help people with gambling problems?
READ OUT. CODE ALL ANSWERS

Signs at a gambling venue... 1,

Pamphlets available at a gambling venue... 2,

Signs or pamphlets available elsewhere (eg. GP's surgery).... 3,

Telephone directory..... 4,

Radio and TV advertising..... 5,

Newspaper and media articles on gambling..... 6,

Referral by a health professional..... 7,

Referral by a financial adviser 8,

Referral by a community service agency..... 9,

Employees assistance program..... 10,

Word of mouth.... 11,

Asked for help from someone..... 12,

DIDN'T/ COULDN'T FIND OUT ANY WAYS OF HELP..... 13,

OTHER (PLEASE SPECIFY)..... 97,

(DO NOT READ) CAN'T SAY..... 98,

(DO NOT READ) REFUSED..... 99,

R4. Could you please tell me who did you first turn to for help for problems related to your gambling?
READ OUT. CODE ALL ANSWERS

Spouse or partner	1,
Family or friends	2,
An employee of a gambling venue...	3,
Doctor (physician).....	4,
Church or religious worker.	5,
G-line or other referral service or help line (such as Lifeline).....	6,
Social worker....	7,
Indigenous or ethnic community worker.....	8,
GAMBLERS ANONYMOUS.....	9,
Someone else (PLEASE SPECIFY) .	97,
(DO NOT READ) CAN'T SAY.....	98,
(DO NOT READ) REFUSED.....	99,

R5. Have you received counselling from any of the following organisations for problems related to your gambling?
READ OUT. CODE ALL ANSWERS

Gamblers Anonymous.....	1,
Lifeline.....	2,
BreakEven.....	3,
Centrecare.....	4,
Amity Community Services.....	5,
Welfare or church organisation (eg. Salvation Army, Wesley, Anglicare).....	6,
Family relationships organisation (eg. Relationships Australia).....	7,
Specialised university or hospital research unit.....	8,
Hospital or clinic.....	9,
Community Health Centre.....	10,
Indigenous or ethnic community agency.....	11,

Somewhere else (PLEASE SPECIFY) . 97,

(DO NOT READ) CAN'T SAY..... 98,

(DO NOT READ) REFUSED..... 99,

ASK EVERYONE

Finally, I need to ask some general questions about you and your household to make sure we have a reasonable coverage of the population.

S1. In what country were you born?
READ OUT

Australia.....	1
United Kingdom...	2
New Zealand.....	3
USA.....	4
Canada.....	5
Greece.....	6
Italy.....	7
Lebanon.....	8
China.....	9
India.....	10
Vietnam.....	11
Malaysia.....	12
Philippines.....	13
Hong Kong.....	14
South Africa.....	15
Other.....	97
Don't know.....	98

S2a. Was your mother born in Australia?

YES.....	1
NO.....	2
REFUSED.....	3

S2b. Was your father born in Australia?

YES.....	1
NO.....	2
REFUSED.....	3

S4. Are you of Aboriginal or Torres Strait Islander descent?

Yes.....	1
No.....	2
REFUSED.....	3

NATIONAL GAMBLING SURVEY

S3a. Is English the main language spoken in your household?

YES..... 1
NO..... 2

IF ENGLISH NOT MAIN HOUSEHOLD LANGUAGE
(CODE 2 AT S3A)

S3b. What is the main language spoken in your household?

ARABIC..... 1
CANTONESE CHINESE 2
GREEK..... 3
ITALIAN..... 4
KOREAN..... 5
MANDARIN CHINESE. 6
PORTUGUESE..... 7
SPANISH..... 8
TAGALOG
(FILIPINO)..... 9
TURKISH..... 10
VIETNAMESE..... 11
GERMAN..... 12
RUSSIAN..... 13
FRENCH..... 14
CROATION..... 15
PHILIPINO..... 16
ENGLISH..... 17
DUTCH..... 18
POLISH..... 19
MACEDONIAN..... 20
INDONESIAN..... 21
CHINESE..... 22
MALAYSIAN..... 23
OTHER..... 97
CAN'T SAY..... 98

S5. What is your current marital status?
READ OUT

Married or living with a partner... 1
Separated or divorced..... 2
Widowed..... 3
Single..... 4
REFUSED..... 5

S7. Which of the following best describes your household?
READ OUT

Single person.... 1

One parent family with children.... 2
Couple with children..... 3
Couple with no children..... 4
Group household.. 5
Other..... 6
CAN'T SAY..... 7

S6. How many people in total, including children, usually live in your household?

ENTER NUMBER OF PEOPLE
IF CAN'T SAY ENCOURAGE BEST GUESS IF STILL CAN'T SAY ENTER <F11> D

|_|_|+

IF CHILDREN IN HOUSEHOLD (CODES 2, 3 OR 5 AT S7)

S8. How many children under 15 years of age usually live in your household?

ENTER NUMBER OF CHILDREN
IF CAN'T SAY ENCOURAGE BEST GUESS IF STILL CAN'T SAY ENTER <F11> D

|_|_|+

S9. Which of the following best describes your current work status?
READ OUT

Working full-time 1
Working part-time 2
Home duties..... 3
Student..... 4
Retired
(self-supporting,
in receipt of
superannuation).. 5
Pensioner..... 6
Unemployed (or
looking for work) 7
Other..... 8
(DO NOT READ)
CAN'T SAY..... 9

S10. What is the main source of income in your household?
READ OUT

Wages/salary.... 1
Own business..... 2
Other private
income..... 3
Unemployment
benefit..... 4
Retirement
benefit..... 5
Sickness benefit. 6
Supporting parent
benefit..... 7
Aged pension..... 8

NATIONAL GAMBLING SURVEY

Invalid pension..	9	Some Secondary School.....	2
Other.....	10	Year 10 / 4th Form (or equivalent).....	3
(DO NOT READ)		Year 11 / 5th Form / leaving certificate (or equivalent).....	4
DON'T KNOW.....	11	Year 12 / HSC / VCE (or equivalent).....	5
S11. Could you please tell me your own annual income from all sources before tax?		Some technical or commercial.....	6
< \$10,000.....	1	Finished Technical School..	7
\$10,000 - \$14,999	2	Commercial College or TAFE..	8
\$15,000 - \$19,999	3	Diploma from CAE..	9
\$20,000 - \$24,999	4	Diploma.....	10
\$25,000 - \$29,999	5	Some University/CAE...	11
\$30,000 - \$34,999	6	Degree from University/CAE...	12
\$35,000 - \$39,999	7	Other.....	13
\$40,000 - \$49,999	8	CAN'T SAY.....	14
\$50,000 - \$59,999	9	REFUSED.....	15
\$60,000 - \$69,999	10	IF REGULAR GAMBLER (CODE 1 AT REGULAR2)	
\$70,000 or more..	11	S15. There is a possibility that I might want to contact participants again in the future to follow up in more detail some of the questions asked today?	
(DO NOT READ)		Could we contact you?	
DON'T KNOW.....	12	YES.....	1
S12. Could you please tell me your total annual household income from all sources BEFORE TAX?		NO.....	2
Include income from ALL HOUSEHOLD MEMBERS.		IF RESPONDENT AGREES TO BE RECONTACTED (CODE 1 AT S15)	
< \$10,000.....	1	NAME DETAILS WILL BE ASKED HERE	
\$10,000 - \$14,999	2	This completes the survey. Thank you very much for your time and assistance. Your participation is greatly appreciated.	
\$15,000 - \$19,999	3	TO BE COMPLETED BY THE INTERVIEWER	
\$20,000 - \$24,999	4	PLEASE RATE THE LEVEL OF THE RESPONDENT'S COOPERATION WITH THE SURVEY.	
\$25,000 - \$29,999	5	HOW WILLING WAS THE RESPONDENT TO BE INTERVIEWED?	
\$30,000 - \$34,999	6	HIGH.....	1
\$35,000 - \$39,999	7	MEDIUM.....	2
\$40,000 - \$49,999	8	LOW.....	3
\$50,000 - \$59,999	9		
\$60,000 - \$69,999	10		
\$70,000 - \$79,999	11		
\$80,000 - \$89,999	12		
\$90,000 - \$99,999	13		
\$100,000 - \$124,999.....	14		
\$125,000 or more..	15		
(DO NOT READ)			
DON'T KNOW.....	16		
S13. What is the highest level of education you have reached?			
READ OUT			
Primary School...	1		

PAGE 37

~~QUOTA GROUPS~~

MALE 18-24.....	1
MALE 25-34.....	2
MALE 35-49.....	3
MALE 50+.....	4
MALE Refused.....	5
FEMALE 18-24.....	6
FEMALE 25-34.....	7
FEMALE 35-49.....	8
FEMALE 50+.....	9
FEMALE Refused...	10

MALE 50+.....	4
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MALE Refused..... 5

FEMALE 18-24, 6

FEMALE 25-34..... 7

FEMALE 35-49..... 8

FEMALE 50+.....	9
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FEMALE Refused... 10

NATIONAL GAMBLING SURVEY F.67