

As yet another example of Commonwealth on costs inflicted on doctors, some weeks ago Centrelink advised they were providing new certificates, and an electronic form could be downloaded on application.

I requested both paper and electronic versions, which duly arrived. However the electronic version was a separate program. It did contain some useful information, as well as the certificate forms. Few if any doctors are going to use two separate programs for patients. I emailed Centrelink advising them of this.

My computer was stolen, so I requested, by email, another electronic version of the certificates. No reply. I then rang, and was told the program was being rewritten to make it compatible with the software programs, but would take some time. Why could they not have got it right in the first place, as they were advised, and secondly advised me that the program was being rewritten and would be sent in due course.

This is the sort of nonsense that enormously increases doctors costs.

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