

Dear PC commission, could you please send my comments on to the GP compliance cost section. One problem with your website was that there was not hot link to enable me to send an email directly to the person looking after the GP inquiry.

My problems with compliance costs are:

- Phoning 1800 888 333 (authority drugs) several times a day. It is demeaning to say to the patients that the drug is correct, not dangerous but expensive and that is why I have to phone up. It adds to an already long day and is a waste of my time.
- EPC items are a nightmare with much time spent on paper work. The care is no better but looks better on paper. A waste of time and effort. I have enough to do without delaying my day still more. Patients already have a 2 week wait to be seen and doing these would add another day or 2 to the already long wait.
- Filling in carers pension, disability pension forms etc, etc. These are done free and so at no cost to the Govt but are paid for by GP time.
- GP incentive items create the illusion that more is being done but it is still an illusion. The work was being done but again has to be seen to be done.

Yours sincerely, DR Chris Boyle, FRACGP.