## Errata — Report on Government Services 2017

The following amendments were made to the 2017 Report since an earlier version.

### Chapter 11 — Ambulance services

The following data for 2015-16 have changed:

* ‘Number of incidents’ and Number of patients’, for Victoria and Australia
* ‘Operational workforce, by age group’, for Queensland and Australia
* Under 30 years of age
* 30-39 years of age
* 40-49 years of age
* 50-59 years of age
* 60 or over years of age
* Total operational workforce

The revised chapter text and tables are reproduced below.

#### Amended data on page 11.3

#### Demand for ambulance services

Nationally in 2015‑16, there were:

* 3.4 million incidents — events that result in a demand for ambulance resources to respond — were reported to ambulance service organisations (145.1 incidents per 1000 people)
* 4.3 million responses — where an ambulance vehicle/s are sent to an incident (178.1 responses per 1000 people). There can be multiple responses sent to a single incident. There can also be responses to incidents that do not have people requiring treatment and/or transport
* 3.2 million patients assessed, treated or transported by ambulance service organisations (136.8 patients per 1000 people) — (figure 11.1 and table 11A.3).

#### Amended figure and data on page 11.4

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| Figure 11.1 Reported ambulance incidents, responses and patients,  per 1000 people, 2015‑16a |
| |  | | --- | | Figure 11.1 Reported ambulance incidents, responses and patients, per 1000 people, 2015-16  Amended figure on page 11.4 | |
| a See table 11A.3 for detailed footnotes and caveats. |
| *Source*: State and Territory governments (unpublished); table 11A.3. |
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Nationally in 2015‑16, 40.3 per cent of the 3.4 million incidents ambulance service organisations attended were prioritised as emergency incidents, followed by 33.9 per cent prioritised as urgent and 25.9 per cent prioritised as non-emergency (table 11A.3). There were 322 casualty room attendance incidents (all of which occurred in Queensland).

#### Amended data in table 11A.3

Table 11A.3 Amended

#### Amended data on page 11.14

#### *Workforce by age group*

Nationally in 2015‑16, 77.3 per cent of the ambulance workforce were aged under 50 years, a decrease from 81.0 per cent in 2008-09 (table 11A.6 and figure 11.7).

#### Amended figure on page 11.15

| Figure 11.7 Operational workforce under 50 years**a** |
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| | Figure 11.7 Operational workforce under 50 years  More details can be found within the text surrounding this image. | | --- | |
| a See table 11A.6 for detailed footnotes and caveats. |
| *Source*: State and Territory governments (unpublished), table 11A.6. |
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#### Amended data in table 11A.6

Amended data in table 11A.6

Table 11A.6 Ambulance service organisations' human resources, operational workforce, by age group and attrition

More details can be found within the text surrounding this image.