Our proposal is to provide all NDIS patients with access to timely medical care, regardless of where they are based.

Livecare Australia is an emerging leader in healthcare innovation. Founded by Doctors. Our mission is to deliver high quality healthcare to patients at home.

Livecare Australia (LCA) will provide relevant devices and a telehealth platform through which their chronic and complex conditions can be tracked, measured and remotely managed. Data will be stored with medical grade security to a PHR by the patient and to an EMR by their clinician.

Our platform provides participants with a user-friendly turnkey system that is easily integrated to all the protocols, policies and procedures that their clinicians have in place. According to a 2013 Study* (IJTAHC), telehealth for chronic disease can lead to large reductions in hospitalisations, hospital stay and emergency room visits, resulting in an overall net gain of 41% relative to traditional health care. Additionally, the Livecare technology platform will continue to evolve in response to the needs of NDIS, patients and clinicians.


Livecare leverages experience from successful rollouts in Canada, delivering telehealth solutions to remote and urban patients. Our platform has been developed over the last four and a half years, and has helped both patients and clinicians manage complex chronic conditions, supported by a range of approved and clinically relevant medical devices which enable clinicians to have a broader reach and impact on their patients’ management (as opposed to relying solely on in-person visits). We incorporate evidence based best practices for Chronic Disease Management programs to reduce morbidity, mortality and unnecessary hospitalisations.

The primary benefit is to deliver a platform (Livecare Australia) that enables patients with the tools and training required, to increase the effectiveness and efficiency of the treatment and management of chronic conditions, through a seamless integrated platform.

Livecare Australia’s platform will enable the NDIS Patients to be empowered and thus will enable that he/she performs the tests according to doctors requests as the PHR tracks all the patient recorded activities and the recorded data can not be tampered with, thus the information that the doctor will receive will allow him/her to be further effective in properly providing diagnosis, or recommendations of treatment to the patient.

LCA’s proposal will improve the access to healthcare for all NDIS patients and will save travel stress, time and money to all the participants.