

My sons' girlfriend had a University semester in England where her Australian bought Apple iPhone ceased to work. She was not able to obtain repairs in England for this model so she purchased a new iPhone outright for almost \$2,000 AUS. It didn't come with an overseas warranty & less than 12 months after purchasing the item it was deemed irreparable back in Australia due to a no fault by user malfunction. It was not covered by any Apple warranty because it was purchased in another country. This has been a very distressing episode for a student with very limited funds.

Walter Mark Quealy 29/1/2019