

## Right to repair submission

### My suggestions for point of sale

- Clearly marked on how to dispose/recycle all packaging material
- Minimise the use of polystyrene for packaging as most councils won't recycle it locally, insist on cardboard or mushroom fibre packaging
- Instructions available at POS for where to repair, authorised repairers, where to get spare parts
- Train all sales staff to know where the local/closest repair café, tool library or other place they can take items to if they need fixing
- Offer spare parts for stock so that repairing is easier than buying new
- List how long the item is likely to last for with standard operation
- Include in the instructions how to take the item apart and show troubleshooting tips
- Incentivise people to try repairing by offering referrals or discounts for service agents or technicians
- Include in the price of the item the disposal and collection costs, like the ones that exist for Mattresses, TVs, tyres, and other things that you can bring back for recycling/refurbishing
- a life cycle assessment for each product so that you know how much energy has gone into the production of each item
- realistic values for how long this item will last and the operating costs of it long term or per year, eg electronics
- reviews or product testing certifications by Choice or CSIRO or some independent body that actually tests how long it lasts for
- mandate that things that last longer are more affordable long term
- force companies like Apple to make repairing screens cheaper and maintain the validity of the warranty

### I would also like to suggest

- Design standards to deter or disallow planned obsolescence
- Make all the chargers the same size for common electronics!!!!
- Offer places where you can get a test and tag done to see if your item is dangerous or just faulty
- Run short courses at TAFE or highschoools teaching people how to repair things
- Make the cost of buying new vs repairing viable financially
- Tell retailers to follow in the steps of IKEA, they offer spare parts for free and all the instructions are available online
- I would like to reduce/ban council hard rubbish schemes and transition to creating a local place run by the council/government where you can drop off old items that you don't need anymore, op-shops don't accept lots of things that are still useful, some places call them tip-shops, this would save heaps of things from landfill
- Perhaps create incentives for artists/design students to create things from found objects and then offer a prize for winners to encourage people to think

about creative ways to solve everyday life problems like what do we do with all the e-waste

Make the rules for recycling/reuse consistent across all council areas-its super frustrating that each council has a different set of rules for what you can put in what bin or take for recycling- lets make it all the same so that we can have consistent messaging across the country!!!