


From: Apple noreply@email.apple.com 
Subject: Get ready for the Genius Bar
Date: 5 December 2020 at 1:28 pm
To:



Your upcoming Genius Bar appointment.

Here are the details of your upcoming Genius Bar reservation. Our retail store is open for Genius Bar support by appointment only.

For convenience and a quicker check-in, add your appointment to Apple Wallet in your iOS device. Or show this code to a Specialist.

Thursday, December 10, 2020
10:00 am

[Add to Calendar >](#)

Canberra

Canberra Centre
148 Bunda Street
Canberra, Australian Capital Territory

[Get Directions >](#)



iPad

Case ID:

[Manage my reservations >](#)

For everyone's safety, we're following social distancing measures, so you may have to wait in line before entering. Please also wear a face mask. If you need one, just ask. See you soon.

Be prepared for your appointment

Back up your data

Please be sure to back up the data on your iPad — either on your computer or using iCloud.*

[Learn how to back up your iPad >](#)

To service your iOS device, Find My iPad will need to be temporarily turned off. In order to turn off Find My iPad, you must know your Apple ID and password.

[Learn how to remove your device from Find My iPad >](#)

Update your software

Many issues can be resolved by updating the software on your iPad. If you're on iOS 5 or later, you can update over Wi-Fi or by connecting to iTunes on your Mac or PC.

[Learn how to update your iPad >](#)

*The Apple Store is not responsible for any data loss that may occur during service. Be sure to back up the data on your iPhone.

[Shop Online](#) | [Find a Store](#) | [\(61\) 1-300-321-456](#) | [Get the Apple Store App](#)

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