

Productivity Commission Inquiry into the increased application of competition, contestability and informed user choice to human services

Companies making profit from services to vulnerable people is not a good use of public money and quite frankly unethical.

I work as an intake officer and administration coordinator at Woden Community Service (not for profit) and I know first hand how valuable our services to the community is. I see clients and participants coming in everyday giving us feedback that they really need this service.

Yet, every time I hear that funding may be cut off or the contracts are getting shorter, this is causing a huge rift and gap in the services for the community and people in need.

Not-for profits are better placed to deliver community services as we are more connected to the community and genuine and have more integrity then private sectors who focus on making money. This does not sit well and profit should never be made off vulnerable people.

The uncertainty that the constant tendering and competition between providers will create tension in the work place and it will impact the people we support.

Please find it in your hearts to keep community within the community and do not sell us out.

Thank you