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Ref: **1669593**

Dear Mr Kelly,

Thank you for your claim for permanent impairment under the *Military Rehabilitation and Compensation Act 2004* (MRCA).

Currently we have had a large influx of claims and this is resulting in delays in getting the claims underway, as such your claim has been placed in a queue until a delegate is able to action your case. Your case will be actioned as soon as possible, however we do not have a set timeframe on when your claim will be allocated.

To help expedite your claim for when it is assigned to a delegate would you please provide answers to the questions below at your earliest convenience:

1. Have you had or are planning on having any surgery or new treatments in respect of your accepted conditions?
2. Please provide a list of treating providers [name & contact details] for your conditions (including GP/Specialists/Medical Officer) who would be prepared to undertake a DVA medicolegal assessment for you – you may need to check with your treating providers first.
Please note that if you are still serving many Defence Health Centre's do not undertake DVA medicolegal assessments and alternate arrangements may need to be made such as through an independent medicolegal organisation.
3. Please let us know of any upcoming times of when we will be unable to contact you (holidays, deployments etc).
4. Where possible we try to communicate in your preferred method. Please let me know if you prefer email or telephone communication.
5. Do you have a representative assisting you with this claim?
6. Lifestyle: Your lifestyle effects, along with medical information, allow us to assess how much Permanent Impairment compensation might be paid if your application is successful. Supplying lifestyle material is not compulsory.

There are four options in providing your lifestyle effects.

- Option 1 is to do a self-assessment (lifestyle Rating);
- Option 2 is to allow the Department to use the higher of the two expected lifestyle ratings that correspond to the level of medical impairment present; and
- Option 3 to complete a full lifestyle questionnaire.

- Option 4 is not to supply any lifestyle material. If no lifestyle option material is supplied to the Department, a lifestyle rating will be allocated according to the degree of impairment, as per Option 2.

I have included links via the DVA website to the relevant forms for your use:

Lifestyle Questionnaire <https://www.dva.gov.au/sites/default/files/dvaforms/D2669.pdf>

Lifestyle Rating <https://www.dva.gov.au/sites/default/files/dvaforms/D2670.pdf>

Please forward any responses, issues or questions to perthpi@dva.gov.au or you may upload the information via MyService / MyGov. We will endeavour to action your claim as soon as possible and thank you for your patience.

Kind Regards

Perth Permanent Impairment Team

IMPORTANT

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