

Social Services PR3 Transformation



Priority Reform 3 (PR3) tools and artefacts supporting a whole-of-portfolio view of transformation

A stocktake of PR3 activities

- The portfolio has 97 activities listed in its stocktake

A Roadmap to Maturity

- Activities from the stocktake are mapped into a visual Roadmap which aligns the activities against 3 maturity stages

A Theories of Change (ToC) Library

- The portfolio has 43 ToC

In development A First Nations person-centred view of barriers and enablers to transformation

- Informed by 14 external information sources, 34 ToC, and Services Australia customer insights

In development PR3 Report Card

- Holding Band 2s and their people to account for the transformational change they have set out in the PR3 Roadmap and ToC

Supporting a deeper understanding of the scale of change needed and articulating this in contributions to:

Cth. Annual Report and Implementation Plan

APS PR3 Monitoring and Accountability Framework

The Productivity Commission 3-year review

Uncertainty.....Patterns.....Insights.....Accountability clarity and focus.....