

HUMAN SERVICES INQUIRY  
PRODUCTIVITY COMMISSION SUBMISSION

PRODUCTIVITY COMMISSIONERS

END OF LIFE AGED CARE

IT IS CRUCIAL FOR THE PROVISION OF QUALITY EFFECTIVE PALLIATIVE CARE ASSISTANCE IN GOVERNMENT AND PRIVATE AGENCIES THAT PATIENT, STAFF RATIOS ARE ESTABLISHED ON THE SAME BASIS WITH MINIMAL ADMINISTRATION FEES.

SOCIAL HOUSING

THE TRADITIONAL AND HISTORICAL ESTABLISHMENT OF THE 25% RENTAL PROPORTION OF INCOMES HAS PROVEN TO BE A VERY IMPORTANT NEED TO MAINTAIN FOR LOW INCOME PEOPLE FOR THEIR HOUSING ASSOCIATED GENERAL BUDGETING COSTS. NEWS MEDIA REPORTING OF PEOPLE PAYING NEAR 30% OF INCOME ON RENTS RECENTLY WERE DECLARED IN SIGNIFICANT FINANCIAL BUDGETING DISTRESS.

IT IS CONSIDERED COUNTER PRODUCTIVE, ILLOGICAL AND COSTLY FOR GOVERNMENTS TO PROVIDE HIGH RENTAL SUBSIDY PAYMENTS FOR RESIDENTS TO BE SUBJECTED TO MARKET RENTALS IN SOCIAL AND PRIVATE HOUSING MARKETS. THE LATTER COULD EASILY DEVELOP INTO AN ONGOING SPIRAL OF INCREASING MARKET RENTAL PRICING. GOVERNMENTS ARE NOT LIKELY TO JUST KEEP INCREASING HIGH RENTAL SUBSIDIES WITHOUT ANY BUDGET LIMITS.

IT IS SUGGESTED THAT LOCAL GOVERNMENTS AND LOCAL CREDIBLE NON PROFIT NGOS ARE MORE LIKLE TO BE THE MOST EFFECTIVE AND FINANCIALLY RESPONSIBLE TO MANAGE SOCIAL HOUSING PROGRAM SERVICES. SOCIAL HOUSING PROGRAM SERVICES TO BE INDEPENDENTLY ASSESSED ANNUALLY REGARDING ECONOMIC, MANAGEMENT POLICY OPERATIONS ASSOCIATED WITH RENTAL CLIENT OUTCOMES.

PUBLIC HOSPITAL SERVICES

RECOMMENDATION 9.4 THERE APPEARS TO BE A CONTRADICTION ISSUE WITH THE RECOMMENDATION PROMOTING CHOICE WITH THE PROPOSAL FOR PATIENT TRAVEL ASSISTANCE TO BE PROVIDED FOR ANY HEALTH CARE PROVIDER, BUT THE TRAVEL ASSISTANCE AMOUNT TO BE LIMITED TO THE

COST FOR THE NEAREST PATIENT HEALTH CARE PROVIDER. THUS, EFFECTIVELY A PATIENT IS TO BE COERCED TO CHOOSE THE NEAREST HEALTH CARE PROVIDER.

FAMILY AND HUMAN SERVICES, INDIGENT REMOTE SERVICES AND PUBLIC DENTAL SERVICE RECOMMENDATIONS ARE ACCEPTED AS EFFECTIVE, POSITIVE RECOMMENDATIONS.

#### OVERALL COMMENTS

THE STATE, FEDERAL GOVERNMENT SERVICE PROVIDER SELECTION, COMPETITIVE TENDER PROCESS DECISION MAKING TO BE EQUALLY BALANCED ON ECONOMIC EFFICIENCY AND SIGNIFICANT CLIENT POSITIVE OUTCOMES IE PROVIDER SERVICE TRIALS 6MTHS TO 12MTHS.

THE APPARENT GOVERNMENT AND PRODUCTIVITY COMMISSION VIEW PRIVATISATION IS THE PANACEA IN THE PROVISION OF HUMAN SERVICES NEEDS TO BE SERIOUSLY QUESTIONED BY THE ALARMING PUBLICLY DOCUMENTED CUSTOMER EXPLOITATION, MASSIVE COMPLAINTS, EXCESSIVE PROFITS, AND FRAUDULENT BEHAVIOUR CONCERNING THE MAJOR BANKS, VOCATIONAL EDUCATION TRAINING AGENCIES, RETIREMENT/AGED CARE AGENCIES, TELCOS, ENERGY CORPORATIONS AND ATO PAYROLL CONTRACTING DURING THE LAST DECADE. THE LATTER MAJOR SERIOUS ISSUES IN PRIVATISED HUMAN SERVICES DID OCCUR WHEN THE SAME SERVICES WERE ADMINISTERED BY STATE, FEDERAL GOVERNMENT ORGANISATIONS DURING GENERATIONS OF HUMAN SERVICE PROVISION.

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