

Productivity Commission Inquiry into the increased application of competition, contestability and informed user choice to human services

I work in the Community Transport side of community services and with out this type of government not for profit funded program, many older vulnerable people, people with disabilities, transport disadvantaged and socially isolated people would not be able to remain living independently in their own homes.

Our service assist them to maintain their health by taking them to medical or specialist appointments, shopping and social interaction.

As a worker in the community services I have never felt this type of stress as far a my job goes nor for what it must be doing to the people who use our services. The uncertainty as to whether they can or will be able to afford the transport costs that privatisation would be.

The tendering process has become so much bigger that time is taken away from client service delivery.