Good morning Commissioner Lindwall

I live on my farm at Upper Piambong, 24kms from Mudgee, NSW. On Friday I received the Mudgee Guardian and learnt that your Commission was holding hearings in Dubbo today. I joined NBN Satellite Service in December and grew concerned about the inequity of service and cost between fibre and satellite users.

On 16th January I sent the following emails to the Minister for Communications and the Minister for Regional Communications:

"Good morning Minister

     I am deeply concerned about the economic and service features discrimination between Australians on the NBN Fibre Network and those like me forced by you to use the NBN Sky Muster Satellite .

     Why is it so ? Our Federal Government owns both services - in effect you discriminate between Australians living in cities and towns and those Australians living on the land - like me - who have no option other than to use satellite - WHY because our  government will not bring fibre to our properties.

     Prior governments brought us telephone lines - why don’t you bring fibre - likely because you don’t care so you are happy to give us the more costly and grossly less efficient Satellite - “We are one” ? we pay the same taxes BUT we don’t get the same service from our Government !

     At Piambong we had likely the worst ADSL system- you could get a cup of tea whilst waiting for the download to work.

Then we were advised the NBN Satellite Plans were available to us in Piambong - fantastic BUT:

    NBN Sky Muster Monthly Plan - 35GB Peak with “Bonus” 60GB - Speed up to 12Mps - pay $49.95 plus $5 if you want speed up to 25Mps - looked fantastic BUT then I learnt the “Bonus” 60GB “off Peak can only be used between 1.00 am and 7.00 am !

Some Bonus -**BULLDUST**- strangely we are asleep and get up early to work - NOT WATCH TV

Compare that to:

   NBN Fibre Broadband & Fixed Wireless Monthly Plan - 250GB - NO Peak or Off Peak - City and town people can use **it any time of day and only pay $49.95 plus $10 if you want speed up to 25Mps or $20 if you want speed up to 50Mps.**

     I am OBE, over bloody eighty and sick and tired of the many inequities imposed on the Bush - “We are one” ? we pay the same taxes BUT we don’t get the same services from our Government !

     Surely Minister this is blatantly inequitable -**SEVEN times more capacity and100% more speed**

**What are you going to do to remove this gross inequity ?**

This past weekend I have read with interest your draft report - speaking bluntly - you appear to focus on the principle of equity with respect to a basic telecommunications service  and the cost to the community of achieving a minimum universal service **BUT** you ignore this blatant inequity to 3% of NBN Users -**SEVEN times more capacity and100% more speed for the same cost.** I should point out that our Productive Contribution to Australia’s Economy is much greater than your 3%

 I respectfully suggest that the minimum you should recommend to improve the NBN Satellite service is for it to provide:

            **250GB - NO Peak or Off Peak - So all Australians can use it any time of day and only pay $49.95 plus $10 if you want speed up to 25Mps or $20 if you want speed up to 50Mps.**

Your draft report states that at this stage, the Commission has not made a judgment about the adequacy of NBN’s satellite voice services from an acceptable baseline perspective, and is seeking further feedback on this issue.

**So I respectfully ask you to accept my submission - and ask you - What are you going to do to remove this gross inequity ?**

   Sincerely

    Bob

Bob Lamond OBE!?

Piambong 2850

AUSTRALIA