

I welcome the opportunity to provide a submission to the Productivity Commission's Inquiry into Caring for Older Australians.

As an Aged Care Assistant in Nursing currently working in the Aged Care system I have a vested interest in ensuring the care that's provided to older Australians within this system is of the highest quality.

The recent federal budget commitment for aged care goes some way in addressing a number of critical issues affecting the industry – particularly the funding for education of existing staff, however, if we don't properly address the wages and conditions for Aged Care nurses, they will obtain the training and then move on to the to better pay and better conditions. The examination of a national regulation system for aged care workers is welcome and it may go some way to address the many issues that effect Aged Care.

However, further reform of the aged care industry is still very much needed, and well overdue, to ensure our aged care system can meet the challenges facing it in coming decades.

Keep nursing in aged care by reversing the decline in Registered Nurse and Enrolled Nurse numbers through regulated skills mix ratios

In 2003 there were 27,210 (FTE) registered and enrolled nurses in the aged care sector¹. In 2007 that number had dropped to 23,103 (FTE)². That's a decline of over 4100 (FTE) nurses, which is a decrease of 23 percent in registered nurses and 11 percent in enrolled nurses.

There needs to be more, not less, RNs and ENs employed in aged care – and at all times of day – to ensure there is the right mix of skills in the nursing team so quality time and care can be provided to each resident.

Assistants in Nursing (AIN) and Personal Carers (PCs), which are increasing in numbers in aged care, are doing an outstanding job under very difficult circumstances. But AiNs need the support of skilled RNs and ENs to ensure quality care is provided to every resident.

We also need more training for AIN's to enable them to provide better care, especially in the high care areas, where there is an increasing number of residents coming in with complex health and behavioural issues.

Footnote 1&2: Access Economics (2009) *Nurses in Residential Aged Care*, Report for the Australian Nursing Federation, p. 10.

Protect the integrity of nursing and ensure quality care for aged care residents by ensuring all people who provide nursing care are licensed

Aged care should be delivered by licensed nursing staff to ensure the professionalism of the aged care sector.

Assistants in Nursing and care staff should be recognised for their professional skills through a national licensing system. This will go some way to ensure the employment of properly trained staff and increase the accountability of the nurses/carers

Close the wages gap to retain and recruit QUALITY staff

Nurses working in aged care are paid significantly less than their counterparts in other sectors.

In fact aged care nurses earn, on average, about \$300 a week less than their colleagues working in other areas of the health system. Yet they have undertaken the same training and education and have equivalent nurse qualifications, experience and workloads as public sector nurses.

Aged care providers claim funding mechanisms in aged care have hampered their ability to provide pay parity. However there is currently no requirement on operators to spend any of their government funding on direct care or even wages. This is a major issue and the sooner the providers are made much more accountable the better. This should be a PRIORITY for the commission to look into.

This disparity in wages makes it increasingly difficult to attract sufficient nurses to the sector.

There must be better wages in aged care to keep nurses in the sector.

Ensure transparency and accountability for the funding provided for the care of residents

The federal government funds nursing homes but does not place requirements on nursing home owners to show how much is spent on direct care including nurses' wages. Funding should be used at a local level and not put into a "pool".

A clearly defined amount of funding needs to be allocated to staffing and direct care services. Residents need to be allocated a set number of hours of staff time according to the level of care they require.

A process must be established and enforced to ensure aged care providers are accountable for government funding and transparent in how that funding is spent.

As a final note I request that this report be fast tracked as far as possible and certainly no delays on the timetable given.

The Aged Care sector is in melt down NOW and most of us who work in this sector despair of seeing the changes and improvements that are so badly needed by the workers and most importantly the residents of the facilities.

Thank you

Yours truly,

Alba Vignolo