

Good Afternoon,

Like many other children with aged parents, I am concerned about my mother needing to go into residential care.

I believe that staff of care facilities, in general, are dedicated and hardworking. However, there is only so much hardworking and dedicated people can do if they do not have sufficient numbers to provide the quality of care expected of them. I respectfully request that the Commission takes a stand on mandating a **maximum** number of five residents to be cared for by one carestaff member at any given time. And also an increase in the number of registered nurses and EENs caring for the needs of older people in facilities.

Australia has a great community spirit, and family carers save the community millions if not billions of money in services provided. But if the time comes when they physically cannot cope, they do not need the extra stress and guilt of worrying if their relative is being treated well or not. We need to treat our elders with the love and respect they deserve, they gave us life and made sacrifices for us throughout their own lifetime. What can we do to honour their efforts if not to make sure they are well cared for and able to enjoy good quality of life?

Yours sincerely,

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