



Mercy Aged Care Services

SISTERS OF MERCY AUSTRALIA
BRISBANE CONGREGATION

Registered as the Corporation of the Trustees of the Order of the Sisters of Mercy in
Queensland

27 April 2011

Emmaus Residential Care
131 Queens Rd.
NUDGEE Q 4014
Phone: (07) 3260 9555
Fax: (07) 3267 6835

Holy Cross Residential Care
22 Morris St.
WOOLOOWIN Q 4030
Phone: (07) 3857 4762
Fax: (07) 3357 1882

Community Care
131 Queens Rd.
NUDGEE Q 4014
Phone: (07) 3260 9555
Fax: (07) 3267 6835

Allambe Residential Care
125 Queens Rd.
NUDGEE Q 4014
Phone: (07) 3260 9381
Fax: (07) 3260 9385

The Productivity Commission
GPO Box 1428
CANBERRA CITY ACT 2601

The evidence provided to the Commission by the Queensland Nurses Union (QNU), in Brisbane on 7 April, relating to this service was substantially incorrect and reflects detrimentally on the consistently high quality of aged care and disability support provided by a committed and professional workforce.

The bed numbers, bed types and staffing quoted in their evidence were not correct.

The service care staffing ratios are above industry averages and have increased since prescribed care staffing ratios ceased in 1997. The service complies with accreditation standards and other regulatory requirements.

The QNU did not seek to verify the information in their evidence prior to placing it on the public record.

Yours sincerely,

Peter Jardine
Executive Director