4 MARCH 3011
THE COMMISSIONER

RO-BOX 1428

CANBERRA CITY ACT 2601

## INTERIM SUBMISSION

## PRODUCTIVITY COMMISSION REPORT CARING FOR OLDER AUSTRALIANS

- THE PRIMARY CONCERN FOR ALL SENIORS IS ABOUT THE TIME TO BE TAKEN FOR IMPLEMENTATION OF THE REPORT.
- . IT IS ALSO A CONCERN THAT THE DECISIONS WILL BE OVERTURNED IN FUTURE YEARS.
- · FINANCIALL PLANNING IS CRITICAL FOR ALL PEOPLE IN LATTER LIFE
- · BUDGET CONSIDERATIONS MAY ALSO CAUSE FURTHER DELAYS
- · REPORT NO DOUBT WILL IMPACT ON FAMILIES OF AGED CARE DEPENDANTS
- . IT WILL ALSO HAVE A FLOWON EFFECT TO STATE GOVERNMENTS + LOCAL AUTHORITIES
  - IN QUEENSLAND WHAT IS UPPERMOST IN THE MINDS OF PERSONS EMPLOYED IN THE CARE OF THE AGED:
  - I STRESS OF INSUFFICENT STAFF TO COPE WITH DAY TO DAY NEEDS
    PARTICULARLY IN NURSING HOMES AND HOSTELS EXISTING THAT NOW DONOT
    HAVE DESIREABLE BUILDING STANDARDS.
  - 2. PHYSICAL ABUSE OF STAFF BY CLIENTS WHO CANNOT BE HELD ACCOUNTABLE
  - 3. POOR RATES OF RENUMERATION COMPARED TO EMPLOYMENTIN STATE
    PUBLIC HOSPITALS.
  - 4. POSITIONS IN RETAIL SALES AREAS HAVE PAY RATES SIMILAR, OR BETTER WITH LESS STRESS
  - DUESTION WHY DO THEY CONTINUE TO TACKLE THE MANY CHALLENGES
    ATWORK ON ADAILY BASIS?
  - ANSWER BECAUSE THEY CARE AND LEARN TO LOVE EACH ONE PARTICULARY THE DISADVANTAGED

YOURS FAITHFULLY