

21 May 2007

Consumer Policy Inquiry Productivity Commission PO Box 80 Belconnen ACT 2616

Dear Commissioners,

Western Australian Council of Social Service Inc. ABN 32 201 266 289

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RE: PRODUCTIVITY COMMISSION REVIEW OF AUSTRALIA'S CONSUMER POLICY FRAMEWORK

Please find the attached response to the Productivity Commission's Issues Paper of January, 2007 from the West Australian Council of Social Service's (WACOSS).

WACOSS's response to the Issues Paper identifies and discusses issues pertinent to our members and their clients, namely those West Australian consumers of essential services and those experiencing, or at risk of financial hardship and other types of social vulnerability.

WACOSS welcomes the opportunity to contribute to the review, acknowledging its importance. Should the Commission require any further information in regards to our submission, please do not hesitate to contact us.

Yours Sincerely,

Lisa Baker

Executive Director