<u>PART I</u>

ALL AGENCIES ARE REQUESTED TO COMPLETE PART I.

If you cannot answer a question, please indicate whether the question is NOT APPLICABLE or if INFORMATION IS NOT AVAILABLE.

Section 1: Contact details

1.1 Agency Australian Trade Commission				
1.2	1.2 Reporting and financial arrangements are governed by: (Please indicate with a 'X' whether one or more of the following Acts apply)			
			YES	NO
	Financial	Management and Accountability Act 1997		×
			YES	NO
	Commonv	vealth Authorities and Companies Act 1997	×	
	Other	Australian Trade Commission Act 1985		
1.3	Contact Officer	David Ritson		
	Position	Group Manager, Accounting Operations and Systems		
	Phone	(02) 6201 7482		
	Fax	(02) 6201 7306		
Email david.ritson@austrade.gov.au Address GPO Box 2386 Canberra ACT 2601		david.ritson@austrade.gov.au		
		GPO Box 2386 Canberra ACT 2601		

This section asks about your agency's total revenues, charges and expenses. All agencies should complete this section, whether or not you consider you undertake cost recovery.

Section 2: Agency revenues, charges and expenses

(Please indicate with a 'X' which response applies)

 2.1 Has your agency charged any cost recovery fees, levies or other charges in the last five financial years?
 YES
 NO

 *
 *

Relevant charges include any fees, levies, taxes (including some customs and excise duties earmarked for specific purposes) or other charges which arise from the services, programs or business activities of your agency, and which are collected by your agency or by another agency on your behalf. For example, application fees, processing charges, consultancy fees, publication sales, special industry duties, excises or levies other than general taxation.

- 2.2 Were any of the appropriations allocated to your agency in the last five financial years linked (hypothecated) to revenue collected from fees, levies or charges (for example, levies paid to the Consolidated Revenue Fund but earmarked for allocation to your portfolio)? (Whether the revenue was collected by your agency or by another agency on your behalf).
- 2.3 Has your agency considered introducing any cost recovery arrangements in the past that were not implemented? (Please attach any relevant reviews, analysis or other information.)

. = •	
×	

NO

YES

×

YES	NO
	×
YES	NO

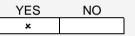
2.4 Is your agency considering introducing any cost recovery arrangements in the future? (Please attach any relevant reviews, analysis or other information.)

If you answered NO to questions 2.1 and 2.2, you need not answer any further questions. Thank you for your cooperation. Please return the questionnaire to the Commission (see front sheet for instructions).

If you answered YES to EITHER question 2.1 OR question 2.2 OR both, please complete section 3 below, and Part II on the following worksheet.

Section 3: Agency revenues and expenses

3.1 Does your agency classify revenues and expenses as agency and administered? Agency revenues and expenses are those controlled by the department/agency (for example, employee and administrative expenses). Administered revenues and expenses are those which are controlled by Government and managed or oversighted by the department/agency on behalf of the Government (for example, social security payments).



If your agency classifies revenues and expenses as 'agency' and 'administered' then please fill in both tables below. If your agency does not classify revenues and expenses as 'agency' and 'administered' then please put all revenues and expenses in the 'agency' table below.

AGI	ENCY revenues and expenses (Please use \$'000)					
		1995-96	1996-97	1997-98	1998-99	1999-2000
	Agency revenue from cost recovery (a)					
3.2	Cost recovery revenue retained by your agency	27096	25698	25921	21671	24,650
3.3	Cost recovery revenue paid to CRF and appropriated to your agency (or another agency for a specific purpose (ie. annotated, hypothecated or earmarked revenues)					
3.4	Cost recovery revenue paid to CRF and not specifically appropriated to your agency (or another agency)	-	1000	2000	3,045	4,100
3.5	Total agency revenue from cost recovery	27096	26698	27921	24716	28750
	Agency revenue from other sources		L			
3.6	Other appropriations	152165	75779	113774	138234	151126
3.7	Other sources (eg. asset sales, dividends, interest, funding from					
	other government agencies)	17454	11611	5208	8413	9077
3.8	Total agency revenue from other sources	169619	87390	118982	146647	160203
3.9	Total agency revenue	196715	114088	146903	171363	188953
3.10) Total agency expenses	185354	163002	157469	163540	186358

CRF Consolidated Revenue Fund

(a) Include all revenue from fees, levies, excises and other charges which arise from the services or activities of your agency and which is paid to your agency to another agency or to the Consolidated Revenue Fund.

ADMINISTERED revenues and expenses (Please use \$'000)					
	1995-96	1996-97	1997-98	1998-99	1999-2000
Administered revenue from cost recovery (a)					
 3.11 Cost recovery revenue retained by your agency 3.12 Cost recovery revenue paid to CRF and appropriated to your agency (or another agency for a specific purpose (ie. annotated, 3.13 Cost recovery revenue paid to CRF and not specifically appropriated to your agency (or another agency) 					
3.14 Total administered revenue from cost recovery Administered revenue from other sources	0	0	0	0	C
3.15 Other appropriations	219512	187560	146523	152356	143227
3.16 Other sources (eg. asset sales, dividends, interest, funding from other government agencies)	2839	3104	6583	3901	2743
3.17 Total administered revenue from other sources	222351	190664	153106	156257	145970
3.18 Total administered revenue	222351	190664	153106	156257	145970
3.19 Total administered expenses	226847	181712	137531	154832	142447
CRF Consolidated Revenue Fund					

(a) Include all revenue from fees, levies, excises and other charges which arise from the services or activities of your agency and which is paid to your agency to another agency or to the Consolidated Revenue Fund.

End of Part I. Please complete Part II, which is on a separate worksheet.

PART II

If your agency operated any cost recovery arrangements in 1999-2000, please complete this par Please fill out a separate form for each sub-unit, cost recovery program or activity, or output or outcome for which you ar reporting. Similar cost recovery arrangements may be reported in groups.

PART II(a)

Name of sub-unit, agency, program or Trade Promotion Activities activity, output or outcome

Section 4: Cost recovery arrangements in 1999-2000

	Descriptive material	
4.1	Nature of cost recovery arrangement (eg. licence fee, service charge, hypothecated excise tax or levy etc)	Attendance fees
4.2	Basic description of arrangements: (Please attach any relevant documents.)	Cost recovery for seminars, workshops, trade displays and other events
4.3	Who pays the cost recovery charges?	Attendees at above - Australian companies which are exporters or potential exporters
4.4	Who benefits from the program or activity, output or outcome?	Australian business and ultimately, all Australians
4.5	Do you attempt to measure these benefits? If YES, how?	Yes - formal feedback from participants
4.6	Are there alternate providers or substitutes for this program or activity, output or outcome? (Please describe)	There are alternative providers in some areas, but in the main there is no practical alternative.

4.7	When was this cost recovery arrangement introduced?	1986	
		PART II(b)	
Name	e of sub-unit, agency, program or	Trade Promotion Activities	
	ty, output or outcome		
Prog	ram or activity, output or outcon	ne cost recovery arrangements in 1999-2000 (co	ntinued
_	se use \$'000)		
-	ram or activity, output or outcon		
4.8		RF earmarked for appropriation to same agency	\$
4.9	Cost recovery revenue paid to CRF earmarked for appropriation to a third party		
4.10		RF and not earmarked for particular appropriation	\$
4.11	Cost recovery revenue paid to CF	RF (subtotal)	\$ 0
4.12	Cost recovery not paid into CRF		\$ 4466
4.13	Total cost recovery revenue		\$ 4466
4.14	Appropriations not related to cost	recovery	\$
4.15	Other sources (please specify)		\$
	Total program or activity, output		\$ 44
-	ram or activity, output or outcon	ne expenses	¢ 2020.004
4.17	Direct expenses	arata ayarbaada)	\$ 3630.894 \$ 835.1057
4.18 4.19	Indirect expenses (including corp	brate overneads)	*
4.19			
-		at of outcome expenses	\$ 4400
Adm	nistration costs	idministering the cost recovery arrangements?	\$ incl in O/H
		ct costs are those directly related to a particular prog	

agency overheads and general running costs. (a) Include third party costs where third parties are involved in a program or activity a their costs are being recovered as part of the cost recovery arrangements.

PART II(c)

Name of sub-unit, agency, program or activity, output or outcome		Trade Promotion Activities
Section 5: Institutional arrangements		
5.1	What was the rationale for introdu	icing these These arrangements are dedicated to covering outlays.

0.1	what was the rationale for introducing these	These analysements are dedicated to covering outlays.
	cost recovery arrangements? (Please attach	
	sources, eg. legislative objects clauses, pres	6
	releases, second reading speeches.)	

5.2 What was the legal basis for establishing these cost recovery arrangements: (Please name and attach relevant documents.)

Legislation (eg. s.31 of the Financial Management and Accountability Act, tax or levy acts)	Australian Trade Commission Act 1985 - Section 28 C
Subordinate legislation (eg. regulations, standards)	
Co-regulation or quasi-regulation	
Commonwealth/State/Territory agreement Voluntary arrangements (eg. codes of practice) Other	

5.3 Who was consulted about introducing these cost recovery arrangements? (Please name relevant bodies and describe the consultation arrangements.)

Commonwealth government (DOFA etc)	DOFA
Other governments (state, territory, local)	
Industry	
Consumers	
Other	

5.4 What guidelines were consulted when establishing these cost recovery arrangements? (Please attach source of information, guidelines etc.)	Relevant DOFA Guidelines
5.5 Which agency is responsible for the following	activities? (Please name relevant agency)
Policy setting	Austrade - DFAT
Price setting	Austrade
Administration	Austrade
Revenue collection	Austrade
	e cost recovery arrangements? With whom? (Please name relevant bodies.)
Commonwealth government (DOFA etc)	
Other governments (state, territory, local)	
Industry	Ongoing negotiations with clients
Consumers	Ongoing negotiations with clients
Other	

- 5.7 Please describe these consultation arrangements.
- 5.8 Have the cost recovery arrangements been Reviewed last in 1996, no further reviews are planned for the immediate future formally reviewed? What was the outcome? (Please attach copy of review)

PART II(d)

negotiated with Government bodies

Ongoing annual negotiations with clients, series of events are occasionally

Name of sub-unit, agency, program or Trade Promotion Activities activity, output or outcome

Section 6: Price setting arrangements6.1How are these cost recovery charges determined? (Please attach any relevant documents)

(i)	How are charges set? (eg. by formula in	Exhibitions are 100% cost recovered
	legislation or based on 'market prices')	Events are only partially cost recovered
(ii)	Are charges directly related to the costs of	Exhibitions are calculated using the total direct and indirect costs divided by th
	particular activities, outcomes or outputs, o	amount of space and determined by the number of exhibitors.
	charged on some other basis? (eg. levies	Events are only partially costs recovered on the basis of ticket price, a two hou
	on users' turnover, profits or assets)	seminar may cost \$75 per ticket, half day with lunch costs \$150. Additional
		shortfalls are often met through sponsorship.
	f charges are directly related to the costs of	
(i)	What costs do charges aim to recover?	Direct and indirect costs associated with staff time and any hiring charges.
	(eg. only direct costs or indirect costs such	
	as overheads)	
(ii)	What proportion of these costs do charges	
	aim to recover? (%)	Events - partial, depends on costs associated with the actual event
(iii)		Not applicable - all assets for these activities are leased
	be valued? (eg. to allow the calculation of	
	user cost of capital or return on assets)	
<i>(</i> ,)		
(iv)	If 'YES' to (iii), on what basis are assets	Not applicable
	valued? (eg. historic, replacement, depriva	
	or replacement cost)	
(v)	Do charges include a user cost of capital?	No
(vi)	If 'YES' to (iv), how is it calculated?	Not applicable
(vii)	Do charges include return on assets? (eg.	No
(*11)	profit)	
(viii)	If 'YES' to (vii), on what basis?	Not applicable
(ix)	Do charges discriminate between types of	Yes - sponsors may attain discounts, this is purely on a case by case basis
()	users?	
(x)	If 'YES' to (ix), on what basis?	Sponsors - may receive a number of free or discounted tickets
(xi)	Do charges allow for access and equity	Yes - discounts for sponsors
	considerations (eg. waivers, discounts)?	
(xii)	If 'YES' to (xi), on what basis?	As above
(XII)	IT YES TO (XI), ON WHAT DASIS?	AS above

(xiii) Other (Please describe other signification features)	ant Nil	
6.3 How are indirect costs allocated for cost recovery arrangements? (eg. activity by costing, according to share of direct co other rule.)	ased	
6.4 Are there any price controls on these charges?	No	
6.5 How often is the level of charges changed	ged? Levels can vary on each event dependent on circumstances	
6.6 What happens if revenue recovered is greater than costs incurred?	Retained by Austrade.	
End of Part II. Thank you for your cooperation. Please return the questionnaire and attachments to the Commission (see front sheet for instructions)		

<u>PART II</u>

If your agency operated any cost recovery arrangements in 1999-2000, please complete this par Please fill out a separate form for each sub-unit, cost recovery program or activity, or output or outcome for which you ar reporting. Similar cost recovery arrangements may be reported in groups.

<u>PART II(a)</u>

Name of sub-unit, agency, program or	Client Service Policy
activity, output or outcome	

Section 4: Cost recovery arrangements in 1999-2000

	Descriptive material	
4.1	Nature of cost recovery arrangement (eg. licence fee, service charge, hypothecated excise tax or levy etc)	Service Charge
4.2	Basic description of arrangements: (Please attach any relevant documents.)	Hourly rate charged for certain services provided to exporters by overseas posts
4.3	Who pays the cost recovery charges?	Australian companies which are exporters or potential exporters
4.4	Who benefits from the program or activity, output or outcome?	Australian business and ultimately, all Australians
4.5	Do you attempt to measure these benefits? If YES, how?	Yes - an independent survey of exporters is conducted annually. This measures export impact (\$) etc
4.6	Are there alternate providers or substitutes for this program or activity, output or outcome? (Please describe)	There are alternative providers in some areas, but in the main there is no practical alternative.
4.7	When was this cost recovery arrangement introduced?	1986, current arrangements from 1998

	PART II(b)	
Name of sub-unit, agency, program or Cli activity, output or outcome	ient Service Policy	
Program or activity, output or outcome o (Please use \$'000)	cost recovery arrangements in 1999-2000 (co	ntinued
Program or activity, output or outcome r	revenues	
	earmarked for appropriation to same agency	\$
	earmarked for appropriation to a third party	\$
4.10 Cost recovery revenue paid to CRF a	and not earmarked for particular appropriation	\$ 4100
4.11 Cost recovery revenue paid to CRF ((subtotal)	\$ 4100
4.12 Cost recovery not paid into CRF \$ 4396		
4.13 Total cost recovery revenue \$ 8496		
4.14 Appropriations not related to cost recovery \$ 95042		
4.15 Other sources (please specify)		
4.16 Total program or activity, output o	or outcome revenues	\$ 103538
Program or activity, output or outcome		
4.17 Direct expenses	·	\$ 84177.24
4.18 Indirect expenses (including corporat	te overheads)	\$ 19360.76
4.19 Third party expenses (a)	,	\$
4.20 Total program or activity, output o	or outcome expenses	\$ 103538
Administration costs	-	
4.21 What costs are associated with adm	ninistering the cost recovery arrangements?	\$ incl in corp O/H
	costs are those directly related to a particular prog	
	sts. (a) Include third party costs where third partie	

their costs are being recovered as part of the cost recovery arrangements.

		<u>PART II(c)</u>
	e of sub-unit, agency, program or Client Servi	ice Policy
Sect	ion 5: Institutional arrangements	
5.1	•	Government directive on establishment of Austrade in 1986 - these arrangments in 1985 were deemed as partial cost recovery on a user pays basis.
5.2	What was the legal basis for establishing thes	se cost recovery arrangements: (Please name and attach relevant documents
		Australian Trade Commission Act 1985
	Legislation (eg. s.31 of the Financial Management and Accountability Act, tax or levy acts) Subordinate legislation (eg. regulations,	

consultation arrangements.)

Commonwealth government (DOFA etc)	DOFA, PM&C and Treasury
Other governments (state, territory, local)	
Industry	
Consumers	
Other	

5.4 What guidelines were consulted when establishing these cost recovery arrangements? (Please attach source of information, guidelines etc.) Relevant Finance Ministers Orders and Government Policy Documents.

- 5.5 Which agency is responsible for the following activities? (Please name relevant agency)
 - Policy setting Price setting Administration Revenue collection

Austrade and DFAT	
Austrade	
Austrade	
Austrade	

5.6 Is there any ongoing consultation about these cost recovery arrangements? With whom? (Please name relevant bodies.)

	Commonwealth government (DOFA etc)	Yes - DOFA - periodic consultation process on revenue dividend
	Other governments (state, territory, local)	Yes - Annual Trade Minister's Forum
	Industry	Yes - client feedback
	Consumers	Yes - client feedback
	Other	
5.7	Please describe these consultation arrangements.	Widespread consultation with industry groups, individual clients and customers allies and other Governments.
5.8	Have the cost recovery arrangements been formally reviewed? What was the outcome? (Please attach copy of review)	Yes, last review in September 1998, another review is intended in the near future

PART II(d)

Name of sub-unit, agency, program or	Client Service Policy
activity, output or outcome	

Section 6: Price setting arrangements

61	How are these cost recovery	/ charges determined? (Please attach an	v relevant documents)	
0.1		y onarges acternineas y	i icase allaon an	y relevant accuments,	

(i)		Initially by formula - direct and indirect costs of overseas staff time and then adjusted against market consulting rates.
	. . ,	
(ii)	Are charges directly related to the costs of particular activities, outcomes or outputs, o	
	charged on some other basis? (eg. levies on users' turnover, profits or assets)	

6.2 If charges are directly related to the costs of particular activities, outputs or outcomes:

(i)	C C	Partial recovery of costs - 20%
	(eg. only direct costs or indirect costs such as overheads)	
(ii)	What proportion of these costs do charges aim to recover? (%)	Not applicable - no longer calculated using a percentage method
(iii)	Does the charging regime require assets to be valued? (eg. to allow the calculation of user cost of capital or return on assets)	No
(iv)	If 'YES' to (iii), on what basis are assets valued? (eg. historic, replacement, deprival or replacement cost)	Not applicable
(v)	Do charges include a user cost of capital?	No
(vi)	If 'YES' to (iv), how is it calculated?	Not applicable
(vii)	Do charges include return on assets? (eg. profit)	No
(viii)	If 'YES' to (vii), on what basis?	Not applicable
(ix)	Do charges discriminate between types of users?	Yes
(x)	If 'YES' to (ix), on what basis?	1st time users are charged at a lower rate for first 10 hours.

(xi)	Do charges allow for access and equity considerations (eg. waivers, discounts)?	Yes - 1st time users of tier two services are charged a lower rate for first 10 hours.	
(xii)	If 'YES' to (xi), on what basis?	As above	
(xiii)		Calculation of hourly charge was adjusted against what the market could	
	features)	reasonable bear.	
6.3	How are indirect costs allocated for cost recovery arrangements? (eg. activity based costing, according to share of direct costs or other rule.)	Not applicable - indirect costs are no longer used to calculate costs	
6.4	Are there any price controls on these	Prices are fixed	
	charges?		
C E	How often is the level of charges changed?	Level of charges is reviewed periodically, however, charges have not risen sinc	
6.5	How often is the level of charges changed?	1991.	
6.6	What happens if revenue recovered is	Retained by the agency	
	greater than costs incurred?		
End		peration. Please return the questionnaire and attachments to	
	the Commission (see front sheet for instructions)		

<u>PART II</u>

If your agency operated any cost recovery arrangements in 1999-2000, please complete this par Please fill out a separate form for each sub-unit, cost recovery program or activity, or output or outcome for which you ar reporting. Similar cost recovery arrangements may be reported in groups.

<u>PART II(a)</u>

Name of sub-unit, agency, program or	Programs funded by external organisations
activity, output or outcome	

Section 4: Cost recovery arrangements in 1999-2000

	Descriptive material	
4.1	Nature of cost recovery arrangement (eg. licence fee, service charge, hypothecated excise tax or levy etc)	Service charge
4.2	Basic description of arrangements: (Please attach any relevant documents.)	Cost recovery for activities funded by other government agencies
4.3	Who pays the cost recovery charges?	Other government agencies
4.4	Who benefits from the program or activity, output or outcome?	Australian business and ultimately, all Australians
4.5	Do you attempt to measure these benefits? If YES, how?	Yes - various performance indicators depending on nature of activity
4.6	Are there alternate providers or substitutes for this program or activity, output or outcome? (Please describe)	There are alternative providers in some areas, but in the main there is no practical alternative.

4.7	When was this cost recovery arrangement introduced?	1986	
		PART II(b)	
	e of sub-unit, agency, program or ty, output or outcome	Programs funded by external organisations	
-	ram or activity, output or outcor se use \$'000)	ne cost recovery arrangements in 1999-2000 (co	ntinued
Prog	ram or activity, output or outcor	ne revenues	
4.8	Cost recovery revenue paid to CI	RF earmarked for appropriation to same agency	\$
4.9		RF earmarked for appropriation to a third party	\$
4.10	Cost recovery revenue paid to CRF and not earmarked for particular appropriation		
4.11	Cost recovery revenue paid to CI	RF (subtotal)	\$0
4.12	Cost recovery not paid into CRF		\$ 15788
4.13	Total cost recovery revenue		\$ 15788
4.14	Appropriations not related to cost	recovery	\$
4.15	Other sources (please specify)		\$
4.16	Total program or activity, outp	ut or outcome revenues	\$ 15788
Prog	ram or activity, output or outcor	ne expenses	
4.17	Direct expenses		\$ 12835.77
4.18	Indirect expenses (including corp	orate overheads)	\$ 2952.228
4.19	Third party expenses (a)		\$
4.20	Total program or activity, outp	ut or outcome expenses	\$ 15788
Admi	nistration costs		
4.21	What costs are associated with a	administering the cost recovery arrangements?	\$ incl in O/H
CRF	Consolidated Revenue Fund. Dire	ct costs are those directly related to a particular prog	ram. Indirect costs include indirect

agency overheads and general running costs. (a) Include third party costs where third parties are involved in a program or activity a their costs are being recovered as part of the cost recovery arrangements.

PART II(c)

Name of sub-unit, agency, program or	Programs funded by external organisations
activity, output or outcome	

Section 5: Institutional arrangements

5.1	What was the rationale for introducing these	Additional tasks not funded by direct Government appropriation to Austrade.
	cost recovery arrangements? (Please attach	
	sources, eg. legislative objects clauses, press	s
	releases, second reading speeches.)	

5.2 What was the legal basis for establishing these cost recovery arrangements: (Please name and attach relevant documents.)

Legislation (eg. s.31 of the Financial Management and Accountability Act, tax or levy acts)	Australian Trade Commission Act 1985
Subordinate legislation (eg. regulations, standards)	
Co-regulation or quasi-regulation	
Commonwealth/State/Territory agreement Voluntary arrangements (eg. codes of practice) Other	

5.3 Who was consulted about introducing these cost recovery arrangements? (Please name relevant bodies and describe the consultation arrangements.)

Commonwealth government (DOFA etc)	DoFA
Other governments (state, territory, local)	
Industry	
Consumers	
Other	

5.4	establishing these cost recovery arrangements? (Please attach source of	DOFA Purchaser/Provider Guidelines	
	information, guidelines etc.)		

5.5 Which agency is responsible for the following activities? (Please name relevant agency)

Policy setting	Austrade and DOFA
Price setting	Austrade
Administration	Austrade
Revenue collection	Austrade

Is there any ongoing consultation about these cost recovery arrangements? With whom? (Please name relevant bodies.) 5.6 Commonwealth government (DOFA etc) No Other governments (state, territory, local) No Yes - with clients Industry Consumers Yes - with clients Other No Please describe these consultation Individual contract negotiation 5.7 arrangements.

5.8 Have the cost recovery arrangements been formally reviewed? What was the outcome? (Please attach copy of review) Yes, on an individual basis and during revision of Austrade's purchaser/provider guidelines

<u>PART II(d)</u>

Name of sub-unit, agency, program or	Programs funded by external organisations
activity, output or outcome	

Section 6: Price setting arrangements

6.1 How are these cost recovery charges determined? (Please attach any relevant documents)

(i)	How are charges set? (eg. by formula in legislation or based on 'market prices')	100% recovery of direct, indirect and network support costs
(ii)	Are charges directly related to the costs of particular activities, outcomes or outputs, o charged on some other basis? (eg. levies on users' turnover, profits or assets)	
6.2	If charges are directly related to the costs of	particular activities, outputs or outcomes:
(i)	What costs do charges aim to recover? (eg. only direct costs or indirect costs such as overheads)	All direct and indirect costs - staff, utilities, management and support costs
(ii)	What proportion of these costs do charges aim to recover? (%)	100%
(iii)	Does the charging regime require assets to be valued? (eg. to allow the calculation of user cost of capital or return on assets)	Yes
(iv)	If 'YES' to (iii), on what basis are assets valued? (eg. historic, replacement, deprival or replacement cost)	Deprival
(v)	Do charges include a user cost of capital?	Yes
(vi)	If 'YES' to (iv), how is it calculated?	DoFA - 12% of Capital Usage Charge
(vii)	Do charges include return on assets? (eg. profit)	No
(viii)	If 'YES' to (vii), on what basis?	Not Applicable
(ix)	Do charges discriminate between types of users?	No
(x)	If 'YES' to (ix), on what basis?	Not Applicable
(xi)	Do charges allow for access and equity considerations (eg. waivers, discounts)?	Yes
(xii)	If 'YES' to (xi), on what basis?	Discounts are restricted to executive decision

(xiii)	Other (Please describe other significant features)	Nil	
6.3	How are indirect costs allocated for cost recovery arrangements? (eg. activity based costing, according to share of direct costs or other rule.)	Activity based using a costing model prepared in conjunction with KLA consulting	
6.4	Are there any price controls on these charges?	No	
6.5	How often is the level of charges changed?	Dependent on each individual task and contract	
6.6	What happens if revenue recovered is greater than costs incurred?	Retained by agency	
End of Part II. Thank you for your cooperation. Please return the questionnaire and attachments to			
the Commission (see front sheet for instructions)			