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Natural Disaster Funding Arrangements
Productivity Commission
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Dear Commissioners Coppel and Chester

In response to the 2010-2011 Queensland floods and cyclones, Legal Aid Queensland worked closely with other legal assistance service providers from 2010 to 2013 to coordinate disaster legal response services, providing free legal assistance to flood victims and delivering services through a 'one stop-shop' model.

Legal Aid Queensland has documented the response efforts in a report *Flood and cyclone legal help — A report on Legal Aid Queensland's role 2010-13*. A copy of the report is available on the Legal Aid Queensland website at:
[http://www.legalaid.qld.gov.au/publications/Reports/Documents/Queensland floods and cyclones report.pdf](http://www.legalaid.qld.gov.au/publications/Reports/Documents/Queensland_floods_and_cyclones_report.pdf)

The report gives valuable insight into the process behind the response efforts and the challenges faced in establishing and coordinating an effective multi-organisational response. It will also serve as a blueprint for Legal Aid Queensland in dealing with any natural disasters should they arise in the future.

You may find the report useful for informing your current inquiry into Natural Disaster Funding Arrangements.

Yours sincerely

Anthony Reilly
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Legal Aid Queensland