



24 March 2009

Gambling Inquiry Productivity Commission
GPO Box 1428
Canberra City ACT 2601

Dear Commissioners

Thank you for the opportunity to provide a submission to the Productivity Commission's Gambling Inquiry.

Key Facts

The CEX Group of Clubs comprises 3 venues, the main Club at Coffs Harbour (Coffs Ex-Services Club) along with the Urunga Golf and Sports Club and the Woolgoolga Bowling Club.

History:

- 1946 – Committee formed to establish Coffs Ex-Services Memorial Club
- 1949 – Coffs Ex-Services Club opens for business
- 1957 – Western and Eastern wing extensions completed
- 1969 – First major demolition and re-building project
- 1977 – More major extensions
- 1982 – \$3m extension including Mural Lounge
- 1988 – Bowling Club amalgamation
- 1989 – Town Hall and Hogbin Drive land swap
- 1997 – Stage II Reception, Entertainment Lounge & Garden Bar opened
- 2002 – Stage III Bunkers, Legends and Cutlers opened
- 2003 – Woolgoolga Bowling Club amalgamation
- 2007 – Vista Lounge refurbishment, Urunga Golf Club amalgamation
- 2008 – Al fresco gaming lounge opened
- 2009 – Multi-level Car Park opened, new Southside function rooms

**COFFS EX-SERVICES
MEMORIAL & SPORTING CLUB LTD**
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Woolgoolga Bowling Club
Boundary Street
WOOLGOOLGA
NSW 2456
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Urunga Golf & Sports Club
Morgo Street 1
URUNGA
NSW 2455
Ph: (02) 6655 6161
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Facilities

The main Club in Coffs Harbour provides a range of facilities for members, guests, visitors and the local community including:

- Brasserie – our brasserie serves over XXX patrons per week.
- Coffee Shop
- Seafood Buffet
- A La Carte Restaurant
- Keno – two terminals in our major lounge areas
- Poker Machines (260)
- Synthetic Bowling Greens (2)
- Snooker Tables (3)
- The Club also supports 26 Intra Club Groups
- Senior Citizen events, shows and activities
- Bingo and Gameshow sessions raising money for local charities such as Westpac Helicopter Rescue
- Functions and facilities for local community groups such as Lions, Rotary, Probus, War Widows
- The Club provides offices and services for Returned Servicemen and Women.

Our Urunga venue provides the community with

- 9 hole golf course
- Croquet courts
- Tennis courts
- Squash Courts
- Keno
- Poker machines (32)
- Chinese Restaurant
- Function venues for local community groups

Our Woolgoolga Venue provides the local community with

- Bowling Greens (3 lawn)
- Bingo
- Indoor Bowls
- Bistro facilities
- Poker Machines (76)
- TAB
- Sponsorship and Support of local community events and groups such as the Woolgoolga Curryfest
- Function facilities for local community groups such as Lions, Rotary, Junior AFL and Rugby League etc.

Economic Contribution

The CEX Group employs 212 employees and generates an annual wage bill in excess of \$7 mil each year. The CEX Group is one of the top 10 employers in the Coffs Harbour region.

Payment to supplier, both local and others, amounts to over \$20 mil per annum and the Group in 2008/09 will have spent over \$4.5 mil on capital works projects employing local contractors and suppliers.

The CEX Group will have paid over \$5.2 mil in taxes for the 2008/09 year including:

- | | |
|--------------------------------------|-----------|
| <input type="checkbox"/> Gaming Tax: | \$4.2 mil |
| <input type="checkbox"/> GST | \$475,000 |
| <input type="checkbox"/> Payroll Tax | \$400,000 |
| <input type="checkbox"/> Other Taxes | \$185,000 |

Poker machine services account for over 61% of the CEX Group's combined revenue, with our food services and functions generating 15% and Bar services 18%.

Social Contribution

We are the largest organization in the Coffs Harbour region and have been supporting local charities and sporting groups for over 50 years. The Club in partnership with the Coffs Harbour City Council played an integral part in providing the infrastructure necessary for the development of Southern Cross University Education facility for the Coffs Harbour and surrounding communities.

For the year ended 31 August 2008 the Club provided financial support of \$357,000 to local sporting, community development and support programs.

In particular the following organizations received cash donations in excess of \$5000.

Telstra Child Flight	\$ 9,091
Police & Emergency Games	\$ 9,000
Ronald McDonald House	\$29,000

Responsible Gambling Commitment

The Coffs Ex-Services Club is a leader in the provision of Gaming Entertainment Services to its members and their guests. As a leader, and a socially responsible community citizen, the Club recognises it has a responsibility to provide Gaming Services that do not detract from the welfare of its patrons. In this regard the Club is committed to being a responsible provider of Gaming Services.



The Club recognises that a small proportion of patrons will be or will become problem gamblers. As in the application of our Responsible Service of Alcohol Policy, the Club will seek to prevent abuse of Gaming entertainment and to provide support for the treatment of gambling addiction.

Yours faithfully



John Rafferty

Chief Executive Officer