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20 November 2009

Gambling Inquiry — Draft Report Productivity Commission Locked Bag 2, Collins St. East, Melbourne, Vic 8003

Dear Sir/Madam

Re: Club Response to the Draft Report on Gambling

I have been asked by the Management Committee of my Community Club to convey the serious concerns of our club and its members on your Draft Report on Gambling.

Our Club is situated 35km North of Hervey Bay in the Wide Bay area. The principal purpose of our existence, as stated in our Constitution, is the provision of sporting facilities. We currently own 1 artificial green that has a retractable shade cover, our licensed club house and we have 2.4 Hectares of land.

We currently employ I full time and 4 casual employees. We also use the services of at least 4 volunteers. We also have a dining area which we lease out and it has at least 5 staff working in the business.

We currently have a total of 425 members; 135 of whom are bowling members. Our members visit the club for a range of services and facilities. Apart from gaming, these mainly include socialisation, dining and entertainment. Our gaming facilities include 9 poker machines and we are waiting on the instillation of a Keno outlet.

It is in our absolute interest to ensure that our gaming services are conducted in a responsible manner. We subscribe to the Queensland Responsible Gambling Code of Practice and are very much aware of our obligations and responsibilities to people who may have a gambling problem.

While we welcome the gambling inquiry, as it is long overdue, we are very concerned about the negative impact that the draft findings and recommendations would have on the

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financial viability of our club. This would most likely include loss of jobs, curtailment of services we currently provide to our members and, most importantly, a reduction in our community contributions.

In the last financial year, we returned a total of \$5,000.00 in cash and in-kind support. This went towards a range of projects, including donation of funds to the local community for the erection of town tennis courts, monetary donations to the Legacy Foundation, Cancer Foundation and the Heart Foundation. There is also the towns Easter Fishing Classic Competition we donate to each year. These and other projects were all largely funding through community gaming at our club.

There is no way we can sustain this level of community support if adverse measures such as those contained in the Draft Report are placed on community gaming. The harsh reality for our club would be to simply close our doors, leaving our members and the local community without the need services and facilities that is made possible through community gaming.

We urge the Productivity Commission to seriously consider the practical reality of their recommendations. In particular, we urge the Productivity Commission to consider the following when finalising its Final Report:

- The rate of problem gambling has declined across Australia because of the
 extensive measures that have been implemented since 1999. In Queensland, this
 now stands at 0.47% of the adult population measured through one of the largest
 surveys of its kind in the world.
- We need firm data, not estimates, to build effective policy. Therefore, nationally
 consistent research is needed if there can be a 'true' understanding of the
 gambling sector. A 'one size fits all' approach is not possible because each State
 is different, with different regulations, tax rates, maturify of market, ownership
 model and splits between private and community ownership of gaming.
- Gaming serves different purposes in different venues. For clubs which are not-for-profit entities, gaming is a community initiative, which supports a range of community services and facilities. It is critical that there is a strong demarcation between community gaming and for-profit or entrepreneurial gaming.
- While technological innovations open many possibilities for harm minimisation, it
 is critical that any technology is evaluated first and then, based on solid evidence,
 accepted or rejected. Queensland in this regard is far ahead with its card-based
 gaming trials. The same also applies to any policy change (i.e. modelling to
 determine impact and effectiveness of the policy change before accepting or
 rejecting the policy platform).

Finally, our view is that the Productivity Commission should strive to achieve a balance in the Final Report between the needs of gaming venues and their patrons (whom only a

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very small number have a gambling problem). There should also be an acknowledgment of the extensive responsible gaming measures that are already in place (many of which have produced spectacular positive outcomes). Some attention should also be given to the concept of personal responsibility as there is a limit to which controls can be placed on gambling venues.

Should the draft recommendations remain unchanged, the Productivity Commission may like to consider how sport and the considerable support for welfare, charities and the like will be funded, as it is highly likely that community clubs will not be in a position to provide their current level of support. In fact, we would expect the demise of a significant number of community clubs should all the recommendations be taken up by respective Governments throughout Australia.

I hope the above is of some assistance in understanding the nature and importance of gaming in community clubs and the impact the draft recommendations may have on community gaming.

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Yours sincerely

Kerry McQuillan. Club Chairperson