



Gary Banks AO
Chairman
Productivity Commission
GPO Box 1428
Canberra City ACT 2601

9 March 2010

Dear Mr Banks

I refer to Senator Xenophon's correspondence of 23 February 2010, in which he states that he believes that the industry has "*disingenuously claimed that the implementation of various measures to reduce harm would cost billions of dollars and take years*".

We would like to reiterate the facts contained in our submission of 18 December 2009 on this topic and we reproduce them below for convenience.

"It is of concern to GTA that some observers apparently believe that "a lot of this can be done with a few strokes on a keyboard", which we interpret to refer to the respective States' gaming machine monitoring systems. A recent Private Senator's Bill seeks to (1) prevent all machines from accepting \$100 and \$50 notes, (2) prevent all machines from accepting credits exceeding \$20, (3) limit Max Bet to \$1, and (4) limit losses to \$120 an hour.

None of the above can be achieved through NSW's monitoring system. Our understanding is that the Victorian systems can achieve (1) but not (2), (3) or (4) above. Queensland's systems may be able to provide (1) and (2) above, as we believe could those in Tasmania and the Northern Territory.

All of these systems would require major redevelopment. Updates to every machine would also be required to integrate with the system from both hardware and software perspectives."

Thank you for the opportunity to place these facts on record. We would be pleased to provide any further information you may require, or provide any additional assistance to the Commission.

Yours sincerely

Ross Ferrar
Chief Executive Officer