

COST & BENEFIT OF INTERVENTION ALONG HUMAN SERVICE CONTINUUM				
TARGET GROUP/S	PRIMARY	SECONDARY	TERTIARY	
	PREVENTION/ UNIVERSAL	EARLY INTERVENTION/ VULNERABLE	INTENSIVE SUPPORT/ ACUTE	CONTINUING CARE/ COMPLEX
Direction of Effect	Client and Service Impact			
	<p>For Clients (individuals, families and communities)</p> <ul style="list-style-type: none"> • Income falls • Employment falls/becomes more marginal • Accommodation becomes more marginal • Health status falls • Risk of return/re-offence increases • Number of risk factors per client increases • Social exclusion intensifies • Risk of continuing social exclusion increases • Quality of life falls <p>For Services</p> <ul style="list-style-type: none"> • Services become more specialised • Caseload becomes more complex • Number of services per client increases • Intensity of service per client increases • Workload per client increases • Total cost of service per client increases • Total cost of infrastructure per client increases • Return on investment falls • Cost reduction/savings from early diversion out of continuum increase • Benefit-cost ratio from early diversion out of continuum increases 			

