



UOG Order & Advice Line: 01740 644024; Orderline open 8.30-4pm weekdays; Saturday 11am till 4pm; CLOSED Sunday.
FREE Delivery to ALL UK addresses: We hold stock of ALL items assuring our customers of 'same day' or 'next working day' despatch...

Home Page Comparison Charts Contact Us A-Z Index Gear we like..A LOT! CLEARANCE OFFERS! NEW Gear

EWS and Stuff!! 'Like' us on Facebook NOW!!! CLICK the Facebook Icon...

- Categories
 - Accessories
 - BIKE SHOP
 - Camera Gear
 - Care and Repair
 - CLOTHING - MENS
 - CLOTHING - WOMENS
 - Electronic Devices
 - First Aid & Emergency
 - Food
 - Footwear
 - Gloves
 - Hardware
 - Head Gear
 - Hydration Systems
 - Insect Stuff
 - Lighting
 - Pocket Knives & Tools
 - Pots, Pans & Cutlery
 - Rucksacks
 - RUN SHOP
 - SHOP BY BRAND
 - Sleeping Bags & Accs
 - Sleeping Mats
 - Socks
 - Solar Power
 - Stoves
 - Stuffsacks and Drybags
 - Tents & Shelters
 - TRAVEL SHOP
 - Trekking Poles
 - Water Treatment
 - PROMOTIONAL
- Information
 - Home Page
 - Job Vacancies at UOG
 - International Trade
 - About Us
 - Book a Visit
 - Contact Us
 - Delivery Information
 - Request a Quote
 - Stock Enquiry
 - Terms & Conditions
 - Comparison Charts

Welcome to Ultralight Outdoor Gear!



Buying Outdoor Gear from us and importing it into Australia is the easiest way to get a huge discount on your purchase! Shop now or read how it works below.

Australian customs rules state that: imported goods with a value of A\$1000 or less arriving by post will be released DUTY AND TAX FREE by customs for delivery directly to the addressee. This applies to nearly everything we sell! <http://www.customs.gov.au/site/page5549.asp>

For those goods valued at less than A\$1000 sent by another method, they will still be released DUTY AND TAX FREE but the receiver will have to complete a Self Assessed Customs (SAC) declaration on-line for release of the parcel.

Calculating the price from our website
The price shown on our website is in GBP (Great Britain Pounds) and includes the UK VAT (Sales Tax) of 17.5%. To get the Tax free price divide the price by 1.175. To convert this to A\$ multiply by 1.8 (or the up to date exchange rate).

For Example, we are selling a regular Thermarest NeoAir for £99.99, less VAT this is £85.10. If you buy this from us an exchange rate close to the official figure will be applied by your bank, lets say they use 1.8 (current rate at 10/01/10 is 1.732), the price you will pay is A\$153.18.

You will also pay for shipping by post to Australia, which would be £9.45 or A\$17.01 for this item.
The total payment to us will be A\$170.19.

Best of all **this is all you will pay** because your item will be released Duty and Tax free from Australian Customs as it is valued at less than A\$1000.

Exchange Rate:
As at 10/1/10 the exchange rate is A\$1 = 0.577367 GBP:
<http://www.xe.com/ucc/convert.cgi?Amount=1&From=AUD&To=GBP&image.x=35&image.y=12>

How does this work on the website?
Shop as normal placing items in the shopping cart, when complete go to the checkout page - you will be asked to register your details. One item to register will be you country, when set to Australia your basket of goods will be refreshed, VAT (UK sales tax) will be removed, and a shipping charge will be applied. Follow the prompts to pay for your order.

Once you have registered your details you will be sent a password, using this you can sign in at any time - once signed in all prices will be displayed without VAT (UK Sales Tax).

How long will my gear take to arrive?
The delivery service time quoted by the UKs Royal Mail is 'within 5 working days'. Our experience with existing Australian customers is that it often takes a few working days longer than this. Allow two weeks for your order to arrive.

How much is shipping?
The shipping charge is shown at the checkout page for every order, but it may be less than you think - see the examples below:

MSR Hubba HP Single person tent - Delivery to Australia	£23.21 or A\$41.78
RAB Neutrino Endurance Down Jacket - Delivery to Australia	£9.45 or A\$17.01
Thermarest Regular NeoAir - Delivery to Australia	£9.45 or A\$17.01

Testimonials
Hi,
Thanks for the fast delivery of my tent! Can't believe you managed to get it to Australia just one week after I ordered it. I'm recommending you to everyone I know
Thanks again,
Jackie

Other Frequently Asked Questions

- 1. Do you always send items by post?**
The vast majority of orders to Australia are sent by post, however there is a 2kg limit for each parcel, items over this limit are sent via courier. This only really applies to some tents, all other items tend to be under 2kg.
Where there are multiple items in the same order we sometimes split orders to keep below the 2kg level as its cheaper to send two parcels this way rather than one via courier.
- 2. What if the value of my order is more than A\$1000?**
The equivalent GBP is £577, when calculating the value of your order for customs purposes it is the total value including shipping costs. There are very few items we sell that would break this threshold, however if your order was greater than this value you would have to pay Duty and GST on the order.
Duty rates would depend on the item being sent, GST is at the standard rate.
- 3. What if I place a number of orders at the same time?**
Australian Customs treat a number of parcels going to the same address at the same time as one parcel, therefore if the combined value is over A\$1000 then Duty and GST will be payable.

Click here for information on international trading & BFPO.
International Orders

Search Website

Search

Login
Email address

Password

Log in
Forgotten password?
Register

My Shopping
Empty shopping list

