

Department of Justice
CONSUMER AFFAIRS & FAIR TRADING

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Tasmania

OUR REF: LE3052

YOUR REF:

7 August 2007

Retail Tenancies Inquiry
Productivity Commission
PO Box 80
Belconnen ACT 2616

Attention:

Paul Gretton

Retail Tenancies Complaint/Enquiries Statistics

I refer to our teleconference of Friday 3 August 2007 and your request for statistics for complaints and enquiries received by the Office regarding retail tenancies.

Complaints 2005-06

| | |
|---|---|
| Non compliance with lease conditions by owner | 2 |
| Unfair rent increase | 2 |
| Outside provisions of Code | 1 |

Tota 15

Complaints 2006-07

| | |
|--------------------------|---|
| Building maintenance | 2 |
| Opening hours and access | 1 |
| Unfair rent increase | 1 |

Tota 14

Telephone enquiries

On average only 3 to 4 enquiries per year are received.

Phil Marriott
Manager



Compliance & Advisory Branch

