## COOMA-MONARO SHIRE COUNCIL



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OFFICE HOURS: Monday – Friday 8.35am – 4.45pm All correspondence to be addressed to the General Manager

Enquiries:

David Byrne (DB:DC)

Our Ref: Your Ref: WS/WAT/1

18 May 2011

Carole Gardner
Administration Officer
Australia's Urban Water Sector-Draft Report
Productivity Commission

urbanwater@pc.gov.au

Dear Ms Gardner

## AUSTRALIA'S URBAN WATER SECTOR-DRAFT REPORT

Council would like to thank Productivity Commission for the opportunity to respond to the above report.

Council currently provides water and wastewater services to approximately 8,500 consumers in the Shire at three towns and villages and has an annual turnover of \$4,000,000.

Council vigorously supports the submission put forward to Productivity Commission by the NSW Water Directorate.

In Councils specific case to demonstrate to you that smaller regional Councils have the ability to deliver at the highest standards I can advise that the following strategic and operational planning has been completed and guides Councils Service delivery.

- Water & Wastewater Strategic Business Plans
- Integrated Water Cycle Management Evaluation Study
- Demand Management & Water Conservation Plan
- Drought Management Plan
- Water Quality Management Plan
- Business Continuity Plan
- Developer Servicing Plans
- Asset Management Strategies

This Strategic Planning complies and exceeds with the NSW Office of Water Best Practice requirements and assists in delivering efficient and relevant water and wastewater services to our residents.

Council is also a participant of the NSW Water Loss Management Program being delivered by the NSW LGSA and Water Directorate.

Council provides data on its performance to the NSW Office of Water on an annual basis and its supplies are regularly tested by NSW Health for water quality compliance.

This Council has a well established record of providing high quality water and wastewater services to its community in conjunction with other local government functions in a way that effectively interlinks planning, resource and environmental management.

Council has previously provided a submission to the NSW Government's inquiry into water reform and supports a non-binding alliance to continue to improve the delivery of water and wastewater services to our regional community through Local Government.

Yours sincerely

JOHN VUCIC
GENERAL MANAGER
cc: Mayor