
9A AGED CARE SERVICES ATTACHMENT

Definitions for the descriptors and indicators in this attachment are in Section 9A.3.

Unsourced information has been obtained from Commonwealth, State or Territory Governments.

9A.1 Jurisdictions' comments

Commonwealth Government comments

“ The Commonwealth has a substantial commitment to aged care in Australia, with responsibility for funding and managing the residential aged care program and jointly funding and managing the Home and Community Care Program with State and Territory Governments.

The development of national performance indicators and comparison of services across jurisdictions are strongly supported by the Commonwealth. The present data collections provide a range of useful indicators of comparative performance across states and territories and at a national level, but more work is required to improve data integration, coverage, consistency and use.

The development of a National Strategy for an Ageing Australia will be a key focus for the coming years. The Strategy will focus on setting long term policy objectives for aged care as well as taking a coordinated approach to public policy affecting aged care issues. Part of this strategy involves the development of a long term data series on matters of importance to older people, which will be fundamental to the future development of policies for the aged.

The continuing implementation of structural reforms will provide additional data on services received by pensioners, veterans and war widows, and financially disadvantaged 'concessional residents', as well as information on improved care standards and building quality.

A priority for 1998–99 will be reform of the Home and Community Care Program. Key aspects of the new reforms include introducing a regional focus for allocating resources and setting service outputs; monitoring the performance of the program to an output/outcomes focus; and better integration of services for clients. To ensure better monitoring of the HACC program, a key focus will be the final development and implementation of a Minimum Data Set. In addition, the Program is working on a community care classification system to assess the care needs of individuals.

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New South Wales Government comments

“ NSW has a proven commitment to and significant investment in aged care and the provision of services to older people. NSW recognises that aged care is a complex system of service provision. The NSW Government’s commitment to older people crosses the health, community care and housing sectors.

The NSW Government has a broad and holistic view of ageing which is reflected in its approach to service provision and planning for older people. The pleasing performance of NSW, as reported in this chapter, is a positive reflection of the coordinated approach to aged care being fostered in NSW.

Current initiatives of the NSW Government include:

- the NSW Aged Care Policy Framework which committed \$4 million over three years for a range of programs for older people, including the NSW Action Plan on Dementia, the Transport Demonstration Projects, and the Community Care Demonstration Projects;
- the establishment of the Accommodation Task Force which was charged with the responsibility for advising the NSW government on strategies for meeting unmet need for accommodation and support for older people and people with disabilities; and
- development of the NSW Government Healthy Ageing Framework — a comprehensive policy on the health and well-being of older people. The Green Paper is currently being made publicly available for community comment, and the Framework is expected to be finalised by July 1998.

NSW is supportive of the initiative to develop consistent national performance indicators for aged care. The purpose of developing performance indicators should be to enable the measurement of the health and well being of older people as they move through the service system, and to assist in improved planning for and delivery of services to older people. The exercise has shown that much work remains to be done in order to achieve a useful set of national indicators and data which test whether the aged care system meets the needs of older people and improves the health and well being of older people.

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Victoria Government comments

“ The Victorian Government continues to have a strong commitment to ensuring the provision of a comprehensive and flexible range of aged care services. The reform of Victoria's aged care service system has continued in 1997, building on the base established five years ago with the creation of an integrated management structure under the policy direction of a senior Minister for Aged Care.

Key developments for the year have included: the introduction of a purchasing framework built on output groups rather than programs which will promote greater service flexibility; the transfer of a further 385 State Government nursing home beds to private sector proprietors; the completion of a major Ministerial Inquiry into Dementia Care; the finalisation of a Fees Policy for Home and Community Care services; and the piloting of a joint planning framework with the Commonwealth Department of Health and Family Services.

These, and other developments in train, are based on the premise that an effective aged care service system is a pre-requisite for effective and efficient delivery of specific services. As this year's Chapter on Aged Care Services acknowledges, further work is required before this system focus is effectively captured and the data able to be presented in these reports. A more comprehensive range of aged care services should, ideally, be reported on though it is acknowledged that many definitional issues will need to be dealt with for this to occur. While some minor refinements have been made for this year's chapter, qualitative improvement is dependent on the establishment of infrastructure, such as the HACC Minimum Data Set, which will not deliver substantive improvements before 1999.

The data in this year's Chapter confirm the relatively low levels of residential care provision in Victoria that were commented on in last year's report. The estimates of age-specific HACC service provision, made in this year's chapter for the first time, indicate that this shortfall is compensated to a lesser extent by community care than last year's data would imply. As the data indicates, Victoria currently has the highest proportion of residential care places in Government facilities, though also by far the lowest number of Nursing Home Type Patients in public hospitals. A program of transferring beds to private and non-Government proprietorship will continue in 1998.

Victoria looks forward to the continued development of this report on aged care service provision in future editions.

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Queensland Government comments

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Queensland has adopted a whole-of-government approach to ensuring the future of its ageing population. The majority of older people value their independence and quality of life. While recognising that aged care services are of central importance to those whose health fails, the Queensland Government's aim is to provide an environment in which people can choose their own lifestyle options for as long as possible, without limitations, while at the same time being confident of support should they need it.

The Queensland Government has affirmed its role as a provider of residential care for older people, and has initiated a major reform program to upgrade its residential facilities to meet national standards. The development of multi-purpose services to meet the needs of people in rural and remote areas will be accelerated.

Queensland will also enhance its role as a provider of acute hospital services by trialing a range of innovative programs which will structure the acute system to better meet the care needs of older people. Targeted management, starting with pre-admission clinics and early intervention for emergency admissions, is being introduced in some sites, together with coordinated care oriented towards ensuring optimal health and quality of life outcomes for older people.

The distinctions between prevention, acute care and treatment, long term residential and community care, which have for so long fragmented the service system for older people, are being broken down. This process will be enhanced and accelerated by integration at the funding and policy levels, which will recognise the work being undertaken at the service delivery level.

Queensland has specific characteristics which influence the way in which services are delivered. It has a high concentration of population in the south-east, with a dispersed population throughout the State, including large remote areas in the north and west. It has a high population of Aboriginal and Torres Strait Islander people, some living in urban areas and others in remote communities. It also has a high growth rate, particularly of older people. These factors have shaped the service system in particular ways. For example, rural hospitals have retained a significant role in providing long-term care in areas where no residential aged care services are available. This issue is being addressed through the development of multi-purpose services and the adoption of more flexible roles for small rural hospitals.

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Western Australia Government comments

“ WA fully supports efforts to develop reliable performance indicators for aged care. However, the interpretation of aged care statistics contained in the 1997 Report were cautioned by WA and this comment remains relevant in respect to aged care statistics in this report.

Notwithstanding this caveat, available statistics indicate that access to aged care services in WA compares favourably with national averages. In the context of government assistance and the provision of aged care services in WA, a number of important developments and trends are worth noting.

Firstly, the State Government is undertaking a major restructuring of State Government operated and assisted nursing homes in metropolitan Perth. This restructuring, which is well advanced and which involves a number of major, non-government nursing home groups, has allowed considerable numbers of nursing home beds to be relocated from inner suburbs of Perth to middle and outer suburbs where elderly populations have grown in recent years. This will greatly improve the access of older people in Perth to nursing home beds.

Secondly, the State Government nursing home restructure program will bring about a very significant improvement in the quality of State Government assisted nursing home facilities.

Thirdly, the restructure program has enabled the transfer of surplus metropolitan State Government nursing home beds to country centres. For example, a significant number of State Government metropolitan nursing home beds are being transferred to newly established multipurpose centres in country WA. This will enable a number of small country towns to significantly improve the range of aged care services available to their elderly populations.

Finally, the restructure program includes the conversion of a significant number of nursing home bed licenses to nursing home care packages. These Commonwealth Government funded packages enable people who require nursing home level care to receive this care in their own homes.

Trends in the provision of residential care for older people show that there are growing numbers of people who, because of their ongoing care needs, are eligible for government assisted residential care but, if given the option, choose to remain at home so long as adequate visiting care can be provided. However, while this trend, which is expected to continue, is beneficial, it is placing pressure on HACC program providers and resources.

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South Australia Government comments

“ The SA Government has, with the release of *Ageing — A Ten Year Plan for South Australia*, taken a broad view of ageing. There is recognition across Government that SA's older population offers both opportunities and challenges, and that forward planning on a whole-of-government basis will be critical in realising the potential benefits of the ageing community.

Thus while the focus on aged care in this chapter is useful, it certainly does not reflect the full range of activity or interest that the SA Government has undertaken in responding to the needs and aspirations of all older people.

Within aged care, there is increasing evidence that the pursuit of integrated and streamlined options are impeded by the discrete funding streams which characterise the interface between various parts of aged care and also the interface between aged care health and housing. Innovation at a service delivery level must be reflected in more streamlined funding arrangements.

SA continues to pursue other important initiatives in aged care including the implementation of a continuous quality improvement framework, movement to a regional planning approach, the separation of assessment from service delivery and research into options for output based funding.

Opportunities for meaningful national comparisons and accountability are limited by a lack of nationally consistent data in the community care area. Continuing Commonwealth and State Government efforts to achieve a minimum data set, at least for the HACC Program, are critical.

Of continuing concern is the comparatively low level of funding for aged care in SA by comparison with other states. SA continues to have a higher proportion of older people in all age cohorts (from 55 years) than any other state in Australia.

This resource shortfall is compounded by both the pressure on community-based services for post acute care, and the distribution formula currently adopted by the Commonwealth Government for residential and Commonwealth-funded community care places. The formula is based upon a target of 100 places per 1000 people aged more than 70 years, despite the fact that the average age of those people currently assisted through Commonwealth-funded aged care is more than 80. It has been estimated that, for SA, use of a formula based on 80+ would see about \$2 million of critical additional resources injected into aged care.”

Tasmania Government comments

“ Tasmania values the contribution of older people within our community and strives to provide quality, accessible services within limited resources and in response to increasing need. The key issue for Tasmania is the provision of services to rural and remote areas of the state, and the need to provide a range of flexible services to the increasing proportion of the Tasmanian population over 65 years of age.

In comparison with other states and territories, Tasmania has a very dispersed population, with the lowest proportion of people living within the capital city. Approximately 40 per cent of people live in towns and villages of less than 5000 people. Of these 20 per cent live in or near hamlets of less than 250 people. The number of older people within these dispersed centres is increasing. These issues highlight some of the challenges which Tasmania faces when striving for accessible services across the state.

The shift away from residential care to receiving care and support within the older person's own home has resulted in the expansion of community based services. The Tasmanian Government funds a wide range of programs with a primary focus on providing services to older people, and particularly to older people with multiple care needs. These programs include rehabilitation and therapy, psychogeriatric care and residential facilities.

Tasmania is participating in the national Coordinated Care Trials, through the Careworks project. The Tasmanian Government is a major funder of this Trial, which aims to provide flexible, planned care for older people with complex care needs. The Trial provides the opportunity to test a model of care coordination, with an emphasis on effective case management and simplified funding arrangements, across the health and community services sector, leading to improved health and wellbeing outcomes for clients and efficiencies in service delivery.

Demographic trends point to an increase of other groups of older people with distinctive needs, including older women; ageing people with a disability; ageing carers; and people with dementia and their carers.

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Australian Capital Territory Government comments

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Funding and allocation of residential aged care services in the ACT is the responsibility of the Commonwealth Government. As indicated in the chapter the ACT has a relatively low rate of nursing home provision and a higher level of hostel provision. Commonwealth reforms to residential aged care that remove the distinction between nursing homes and hostels are expected to allow greater flexibility and choice for people seeking aged care accommodation.

Commonwealth expenditure on residential aged care services in the ACT is the lowest of any State and Territory. This is partly offset by ACT expenditure on the Home and Community Care Program where expenditure per person aged 70 and over is the second highest nationally. This high level of expenditure reflects the relatively high service provision levels for community nursing and respite care services.

The ACT Government has recognised the increasing expectations within the community for elderly people to continue to live at home. In response to this the ACT has fully matched the offer of growth funds made by the Commonwealth under the HACC Program. However, the current matching arrangements of this Program disadvantage the ACT in comparison with other states and territories, with the ACT having to provide 51 per cent of growth funding. This compares unfavourably with other states and territories where the Commonwealth provides on average 60 per cent of growth funding.

In relation to improving community care services for frail older people the ACT has implemented a range of initiatives. This includes:

- the introduction of output based funding and service purchasing arrangements for all HACC funded agencies;
- introduction of funding for Integrated In-home Support Services to allow a full range of basic maintenance and support services to be provided from a single service outlet;
- implementation of a range of developmental projects to assist people from diverse cultural backgrounds to access appropriate levels and types of service; and
- establishment of an independent complaints mechanism to ensure appropriate responses to service difficulties for users of services and to assist service providers to develop effective complaints procedures.

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Northern Territory Government comments

“ The NT is quite unique when compared to other jurisdictions. Clearly, there are special characteristics in this population and particular needs such as the social, cultural and economic diversity of people residing in the NT. In particular, the young age structure and the higher than average proportion of Aboriginal and Torres Strait Islander people (27 per cent compared with less than 3 per cent for the rest of Australia) would substantiate claims that the NT should be treated separately.

In many remote communities throughout the NT, living conditions, cultural and lifestyle factors contribute to high levels of disability and related health problems and ultimately a higher incidence of frailty.

With this in mind serious consideration needs to be given to the argument that an additional weighting be applied to Aboriginal populations, to account for reaching of ‘frail’ status some 20 years before non-Aboriginal , and to account for the considerably lower life expectancy of Aboriginal populations, poorer health status and greater level of disability.

When assessing relative need of care, the notion of a national benchmark of 70 years and over is not a fundamental consideration in Aboriginal communities. Rather an age limit of 50 years and over has generally been used in the planning for aged care services, with the number of indigenous people being six times higher in this age group compared to the proportion of other Australians.

Thus an adjustment of 20 years to account for the reaching a ‘frail’ status at an earlier age by the Aboriginal population needs to be formalised.

As the report correctly highlights the intensity of use of aged care facilities by Aboriginal and Torres Strait Islander people, aged 50 years and over, is ten times higher in the NT.

The NT has major concerns with the proposed Commonwealth Government Aged Care reforms. This reports highlights that the Commonwealth expenditure was the highest in this jurisdiction, but recent reductions in the proposed capital allocation and isolated funding allowance will have a severe impact on this jurisdiction. Further, with an estimated 90 per cent and over of the aged population, identified as concessional residents, there is limited capacity for contributions to annual payments (previously accommodation bonds) within this jurisdiction. This may have a major impact on the quantity and quality of residential services with a possible increase in the demand for existing community care services.

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9A.2 All jurisdictions' data

Table 9A.1: Permanent and Respite residents of Nursing homes, Hostels and CACPs, June 1995 to June 1997 (per 1000 people aged 70 years and over)^{a, b}

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>All residents</i>									
Nursing homes									
1995	55.5	44.3	47.6	45.6	48.6	52.3	36.6	60.4	49.6
1996	53.6	43.0	46.4	45.3	47.3	50.6	35.0	62.1	48.1
1997	51.7	42.3	44.3	43.7	46.8	49.7	32.9	57.7	46.7
Hostels									
1995	34.5	36.2	45.2	41.5	41.2	33.4	45.5	37.6	38.1
1996	34.7	36.7	46.5	42.2	41.2	33.6	47.3	37.5	38.5
1997	34.5	37.8	45.1	42.2	41.7	35.3	50.0	37.6	38.7
CACP									
1995	1.5	1.4	1.4	1.5	1.8	2.2	1.8	2.2	1.5
1996	2.7	2.4	2.6	2.9	3.0	3.7	3.1	7.5	2.7
1997	4.0	3.4	3.8	4.2	4.3	5.3	5.4	12.5	3.9
Total									
1995	91.5	82.0	94.2	88.6	91.6	87.9	83.8	100.2	89.1
1996	91.0	82.1	95.5	90.4	91.6	87.9	85.4	107.0	89.3
1997	90.2	83.6	93.2	90.0	92.8	90.3	88.3	107.9	89.3
<i>Respite residents</i>									
Nursing homes									
1995	0.4	0.5	0.2	0.1	0.5	0.5	0.1	1.9	0.4
1996	0.6	0.5	0.3	0.5	0.4	0.6	0.1	2.4	0.5
1997	0.4	0.5	0.3	0.3	0.4	0.6	0.2	1.4	0.4
Hostels									
1995	0.9	0.8	1.1	0.9	1.1	1.1	1.2	1.9	0.9
1996	1.0	0.8	1.2	1.0	1.0	1.2	2.0	1.8	1.0
1997	1.0	0.9	1.0	1.1	1.1	1.2	2.3	1.4	1.0
Total									
1995	1.3	1.3	1.3	1.0	1.6	1.6	1.4	3.9	1.3
1996	1.6	1.3	1.5	1.4	1.4	1.8	2.1	4.2	1.5
1997	1.5	1.5	1.3	1.5	1.5	1.8	2.5	2.8	1.5

a If Multi-Purpose Services (MPS) were included, the total ratio would have increased by 0.3.

b The number of residents was less than the number of places due to occupancy on any day being generally 95–98 per cent.

Source: DHFS unpublished

Table 9A.2: Permanent and respite residents of Nursing homes, Hostels and CACPs, by locality, June 1995 to June 1997 (per 1000 people aged 70 years and over)^a

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Capital city</i>									
Nursing homes 1995	64.8	44.1	53.8	50.2	55.9	54.3	36.6	52.5	54.4
Nursing homes 1996	62.9	43.4	52.7	49.7	54.4	53.2	35.0	57.5	53.1
Nursing homes 1997	60.9	42.7	49.3	48.2	53.9	52.9	32.9	51.8	51.5
Hostels 1995	32.1	33.8	44.7	42.1	41.3	36.2	45.5	48.6	36.5
Hostels 1996	32.4	34.5	46.3	42.5	40.9	36.0	47.3	45.8	37.0
Hostels 1997	32.1	35.8	43.8	43.7	42.1	38.4	50.0	37.3	37.4
CACPs 1995	2.1	1.8	0.7	1.2	2.3	1.2	1.8	4.5	1.8
CACPs 1996	3.4	3.0	1.7	2.1	3.3	2.8	3.1	0.6	2.9
CACPs 1997	4.8	3.9	2.7	3.3	4.9	4.5	5.4	3.8	4.1
Total 1995	99.1	79.7	99.3	93.5	99.6	91.6	83.8	105.6	92.7
Total 1996	98.7	80.9	100.8	94.3	98.6	91.9	85.4	103.9	93.1
Total 1997	97.8	82.4	95.8	95.1	100.9	95.7	88.3	92.9	93.0
<i>Other major urban</i>									
Nursing homes 1995	51.4	52.1	23.5	0.0	0.0	0.0	0.0	0.0	39.0
Nursing homes 1996	47.8	50.2	23.3	0.0	0.0	0.0	0.0	0.0	37.1
Nursing homes 1997	46.3	50.5	23.0	0.0	0.0	0.0	0.0	0.0	36.2
Hostels 1995	38.2	32.5	23.4	0.0	0.0	0.0	0.0	0.0	31.0
Hostels 1996	38.4	35.1	24.1	0.0	0.0	0.0	0.0	0.0	31.7
Hostels 1997	38.4	36.9	25.0	0.0	0.0	0.0	0.0	0.0	32.2
CACPs 1995	0.6	1.3	0.4	0.0	0.0	0.0	0.0	0.0	0.6
CACPs 1996	1.3	1.2	1.1	0.0	0.0	0.0	0.0	0.0	1.2
CACPs 1997	2.8	5.4	1.9	0.0	0.0	0.0	0.0	0.0	2.7
Total 1995	90.1	85.9	47.3	0.0	0.0	0.0	0.0	0.0	70.5
Total 1996	87.5	86.5	48.6	0.0	0.0	0.0	0.0	0.0	70.0
Total 1997	87.6	92.8	49.8	0.0	0.0	0.0	0.0	0.0	71.1

(cont.)

Table 9A.2: Permanent and respite residents of Nursing homes, Hostels and CACPs, by locality, June 1995 to June 1997 (per 1000 people aged 70 years and over)^a (cont.)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Rural areas</i>									
Nursing homes 1995	39.2	43.8	58.8	27.2	28.2	50.5	0.0	0.0	42.9
Nursing homes 1996	38.1	40.9	56.8	27.4	28.5	48.5	0.0	0.0	41.2
Nursing homes 1997	36.5	40.1	54.4	25.7	27.9	47.1	0.0	0.0	39.8
Hostels 1995	38.4	43.1	63.4	36.7	44.4	31.2	0.0	0.0	43.9
Hostels 1996	38.3	42.2	65.2	38.8	46.0	31.7	0.0	0.0	44.2
Hostels 1997	38.0	43.1	62.8	34.9	43.7	33.1	0.0	0.0	43.7
CACPs 1995	0.6	0.4	2.5	1.6	0.5	3.1	0.0	0.0	1.1
CACPs 1996	1.9	1.2	4.0	3.8	2.5	4.4	0.0	0.0	2.4
CACPs 1997	3.0	2.0	5.8	4.7	2.9	5.9	0.0	0.0	3.5
Total 1995	78.2	87.3	124.7	65.5	73.0	84.8	0.0	0.0	87.9
Total 1996	78.3	84.3	126.0	69.9	76.9	84.6	0.0	0.0	87.8
Total 1997	77.5	85.3	123.0	65.3	74.5	86.1	0.0	0.0	87.0
<i>Remote areas</i>									
Nursing homes 1995	8.5	47.7	69.5	53.3	0.0	104.2	0.0	80.6	35.3
Nursing homes 1996	8.1	41.9	71.2	51.2	0.0	111.1	0.0	79.2	34.8
Nursing homes 1997	7.5	49.7	69.5	54.0	0.0	129.4	0.0	77.2	35.1
Hostels 1995	27.1	41.2	97.5	58.3	5.4	62.5	0.0	31.6	45.1
Hostels 1996	26.4	37.7	101.3	56.6	4.6	55.6	0.0	35.1	45.1
Hostels 1997	26.9	46.5	97.2	54.8	4.9	47.1	0.0	45.9	45.5
CACPs 1995	0.0	7.5	18.6	9.8	0.0	0.0	0.0	0.0	6.0
CACPs 1996	0.0	8.4	25.6	16.2	0.0	0.0	0.0	16.8	9.8
CACPs 1997	2.2	8.5	31.2	22.4	0.0	0.0	0.0	26.4	13.6
Total 1995	35.6	96.4	185.6	121.5	5.4	166.7	0.0	112.2	86.4
Total 1996	34.5	87.9	198.1	124.0	4.6	166.7	0.0	131.1	89.7
Total 1997	36.6	104.7	197.8	131.2	4.9	176.5	0.0	149.5	94.2

a If Multi-Purpose Services (MPS) were included, the rural ratio would have increased by 0.8, and the remote ratio would have increased by 9.4.

Source: DHFS unpublished

Table 9A.3: Aged care recipients from a non-English speaking background, June 1995 to June 1997 (per 1000 people aged 70 years and over)^{a,b}

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Residents from non-English speaking backgrounds per 1000 people aged 70 and over</i>									
Nursing homes 1995	3.8	4.3	2.3	4.4	4.9	1.0	4.5	3.6	3.7
Nursing homes 1996	4.4	4.9	2.4	4.9	5.2	1.4	4.3	3.9	4.2
Nursing homes 1997	5.0	5.5	2.4	5.4	5.3	1.4	3.8	3.4	4.6
Hostels 1995	2.8	3.7	2.5	4.0	2.7	0.9	4.9	3.0	3.0
Hostels 1996	2.7	4.1	2.5	4.1	2.6	0.9	5.2	4.1	3.1
Hostels 1997	2.8	4.4	2.4	4.2	2.6	1.1	6.5	2.8	3.2
CACPs 1995	0.3	0.5	0.1	0.2	0.3	0.2	0.1	0.0	0.3
CACPs 1996	0.6	0.9	0.2	0.5	0.4	0.8	0.8	0.0	0.6
CACPs 1997	0.8	1.1	0.3	0.9	0.7	1.0	1.0	1.0	0.8
Total 1995	7.0	8.4	4.9	8.5	8.0	2.2	9.5	6.6	7.1
Total 1996	7.7	9.9	5.1	9.5	8.1	3.1	10.2	8.0	7.9
Total 1997	8.6	10.9	5.1	10.5	8.6	3.6	11.3	7.2	8.6
<i>Residents from non-English speaking backgrounds per 1000 NESB people aged 70 and over</i>									
Nursing homes 1995	26.9	23.0	27.8	26.7	34.6	18.1	21.6	21.7	26.2
Nursing homes 1996	29.1	24.7	26.2	27.7	33.5	22.9	19.6	23.8	27.4
Nursing homes 1997	29.8	25.4	24.9	28.9	31.5	21.1	16.3	20.5	27.6
Hostels 1995	19.8	20.2	29.6	24.5	19.2	15.8	23.6	18.5	21.3
Hostels 1996	17.9	20.9	26.9	23.3	16.6	14.3	23.3	25.1	20.2
Hostels 1997	17.0	20.0	24.2	22.3	15.2	16.9	27.7	17.0	19.2
CACPs 1995	2.4	2.4	1.0	1.0	2.3	4.0	0.7	0.0	2.1
CACPs 1996	3.6	4.5	2.2	3.0	2.3	13.3	3.4	0.0	3.7
CACPs 1997	4.5	5.0	2.9	5.0	4.3	15.1	4.3	5.9	4.7
Total 1995	49.1	45.7	58.4	52.2	56.1	37.8	45.9	40.2	49.6
Total 1996	50.6	50.1	55.3	54.0	52.3	50.5	46.3	48.9	51.3
Total 1997	51.4	50.4	52.0	56.2	51.1	53.2	48.3	43.4	51.5
<i>Proportion of all residents who come from non-English speaking backgrounds (per cent)</i>									
Nursing homes 1995	6.8	9.6	4.9	9.6	10.1	2.0	12.2	5.9	7.6
Nursing homes 1996	8.3	11.4	5.2	10.7	10.9	2.8	12.4	6.3	8.8
Nursing homes 1997	9.6	13.0	5.5	12.3	11.4	2.8	11.6	5.9	9.9
Hostels 1995	8.1	10.3	5.5	9.6	6.6	2.7	10.7	8.0	8.0
Hostels 1996	7.9	11.3	5.3	9.7	6.2	2.6	10.9	10.9	8.1
Hostels 1997	8.2	11.5	5.2	9.9	6.2	3.2	13.0	7.5	8.3
CACPs 1995	23.0	31.8	6.2	10.4	17.9	10.2	7.7	0.0	20.1
CACPs 1996	20.5	36.3	8.0	18.3	11.7	22.2	24.2	0.0	21.0
CACPs 1997	18.9	31.3	7.3	22.4	17.0	19.0	18.7	7.8	19.7
Total 1995	7.6	10.3	5.2	9.6	8.7	2.5	11.3	6.5	8.0
Total 1996	8.5	12.1	5.3	10.5	8.8	3.5	12.0	7.5	8.9
Total 1997	9.5	13.1	5.4	11.6	9.3	3.9	12.8	6.6	9.7

a Unknown responses were distributed pro-rata.

b The 1996 population was taken from the census, while the 1995 and 1997 populations were estimated.

Source: DHFS unpublished

Table 9A.4: Residents of Nursing homes, Hostels and CACPs from a non-English speaking background, by locality, June 1995 to June 1997
(per 1000 people aged 70 years and over)^{a, b}

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Capital city</i>									
Nursing homes 1995	28.3	23.7	22.6	28.1	36.1	16.0	21.6	18.7	26.8
Nursing homes 1996	31.0	25.2	22.7	29.4	34.9	21.0	19.6	21.2	28.4
Nursing homes 1997	31.9	26.0	24.0	30.6	32.9	19.9	16.3	21.3	28.9
Hostels 1995	20.6	20.6	31.2	24.6	19.3	16.1	23.6	19.3	21.6
Hostels 1996	18.7	21.1	27.3	23.1	16.4	13.2	23.3	23.3	20.4
Hostels 1997	17.7	20.5	23.9	22.9	15.3	15.2	27.7	12.8	19.5
CACPs 1995	2.8	2.6	1.5	0.7	2.5	0.0	0.7	0.0	2.4
CACPs 1996	3.7	4.9	2.5	2.8	2.4	10.0	3.4	0.0	3.8
CACPs 1997	4.8	5.5	3.2	4.9	4.7	10.8	4.3	6.7	5.0
Total 1995	51.7	46.8	55.3	53.5	57.9	32.0	45.9	38.0	50.8
Total 1996	53.3	51.2	52.5	55.3	53.7	44.3	46.3	44.5	52.6
Total 1997	54.4	52.0	51.1	58.4	52.9	45.9	48.3	40.8	53.4
<i>Other major urban</i>									
Nursing homes 1995	21.2	18.2	19.1	0.0	0.0	0.0	0.0	0.0	19.9
Nursing homes 1996	20.7	18.9	17.7	0.0	0.0	0.0	0.0	0.0	19.3
Nursing homes 1997	20.3	17.9	13.9	0.0	0.0	0.0	0.0	0.0	17.7
Hostels 1995	16.5	25.8	12.3	0.0	0.0	0.0	0.0	0.0	16.5
Hostels 1996	14.0	24.8	13.0	0.0	0.0	0.0	0.0	0.0	15.5
Hostels 1997	12.5	21.1	12.6	0.0	0.0	0.0	0.0	0.0	14.1
CACPs 1995	0.7	3.0	0.4	0.0	0.0	0.0	0.0	0.0	1.0
CACPs 1996	3.2	0.9	1.8	0.0	0.0	0.0	0.0	0.0	2.3
CACPs 1997	3.0	0.9	3.2	0.0	0.0	0.0	0.0	0.0	2.7
Total 1995	38.4	47.0	31.9	0.0	0.0	0.0	0.0	0.0	37.4
Total 1996	37.8	44.6	32.6	0.0	0.0	0.0	0.0	0.0	37.2
Total 1997	35.8	40.0	29.8	0.0	0.0	0.0	0.0	0.0	34.5

(cont.)

Table 9A.4: Residents of Nursing homes, Hostels and CACPs from non-English speaking backgrounds, by locality, June 1995 to June 1997 (per 1000 people aged 70 years and over)^{a, b} (cont.)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Rural areas</i>									
Nursing homes 1995	20.5	19.0	47.2	16.7	23.6	20.0	0.0	0.0	25.1
Nursing homes 1996	21.1	22.5	41.3	15.4	22.7	24.8	0.0	0.0	25.3
Nursing homes 1997	21.8	22.9	37.4	18.1	20.8	22.9	0.0	0.0	24.9
Hostels 1995	16.3	14.7	45.1	21.8	19.9	15.4	0.0	0.0	22.1
Hostels 1996	15.5	17.1	40.4	23.6	20.0	15.7	0.0	0.0	22.0
Hostels 1997	16.6	15.5	36.4	16.9	15.5	19.5	0.0	0.0	20.3
CACPs 1995	0.6	1.0	0.3	2.2	0.0	9.2	0.0	0.0	1.1
CACPs 1996	3.9	2.6	1.9	4.6	0.0	17.9	0.0	0.0	3.5
CACPs 1997	4.0	2.0	1.7	5.9	0.0	21.4	0.0	0.0	3.5
Total 1995	37.4	34.7	92.6	40.8	43.5	44.6	0.0	0.0	48.3
Total 1996	40.5	42.2	83.6	43.6	42.7	58.4	0.0	0.0	50.7
Total 1997	42.4	40.4	75.5	40.9	36.3	63.8	0.0	0.0	48.7
<i>Remote areas</i>									
Nursing homes 1995	0.0	47.6	130.4	15.8	0.0	166.7	0.0	46.2	32.1
Nursing homes 1996	3.1	29.4	130.9	14.1	0.0	142.9	0.0	52.6	30.5
Nursing homes 1997	2.8	40.5	116.2	10.1	0.0	0.0	0.0	19.6	24.3
Hostels 1995	0.0	18.4	57.0	34.1	0.0	0.0	0.0	17.9	21.1
Hostels 1996	3.7	17.0	83.7	34.8	0.0	0.0	0.0	41.8	27.3
Hostels 1997	0.0	15.6	99.9	27.5	0.0	0.0	0.0	66.9	26.7
CACPs 1995	0.0	0.0	6.7	5.0	5.6	0.0	0.0	0.0	3.5
CACPs 1996	0.0	0.0	5.8	3.2	15.0	0.0	0.0	0.0	4.4
CACPs 1997	0.0	0.0	0.0	2.7	17.7	0.0	0.0	0.0	4.0
Total 1995	0.0	66.0	194.2	54.9	5.6	166.7	0.0	64.1	56.8
Total 1996	6.7	46.4	220.4	52.1	15.0	142.9	0.0	94.4	62.3
Total 1997	2.8	56.2	216.0	40.4	17.7	0.0	0.0	86.5	55.0

a Unknown responses were distributed pro-rata.

b The 1996 population was taken from the census, while the 1995 and 1997 populations were estimated.

Source: DHFS unpublished

Table 9A.5: Indigenous aged care recipients, June 1995 to June 1997
(per 1000 indigenous people aged 50 and 70 years and
over)^{a,b,c}

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Residents from Aboriginal and Torres Strait Islander backgrounds per 1000 people aged 70 and over</i>									
Nursing homes 1995	0.4	0.2	0.8	1.1	0.4	0.3	0.2	26.9	0.5
Nursing homes 1996	0.4	0.2	0.7	1.1	0.3	0.4	0.2	28.5	0.5
Nursing homes 1997	0.3	0.2	0.7	1.0	0.3	0.3	0.1	28.9	0.5
Hostels 1995	0.2	0.2	1.1	1.3	0.5	0.0	1.2	17.4	0.5
Hostels 1996	0.2	0.1	1.0	1.3	0.5	0.0	0.9	20.0	0.5
Hostels 1997	0.4	0.2	1.0	1.3	0.3	0.0	0.5	18.7	0.5
CACPs 1995	0.0	0.0	0.1	0.2	0.0	0.2	0.0	2.3	0.1
CACPs 1996	0.1	0.0	0.2	0.4	0.0	0.1	0.0	7.5	0.1
CACPs 1997	0.1	0.0	0.2	0.6	0.1	0.2	0.0	9.5	0.2
Total 1995	0.7	0.4	2.0	2.6	0.9	0.5	1.3	46.6	1.1
Total 1996	0.6	0.3	1.9	2.8	0.8	0.5	1.1	56.0	1.1
Total 1997	0.9	0.3	1.9	2.9	0.7	0.5	0.6	57.2	1.2
<i>Residents from Aboriginal and Torres Strait Islander backgrounds per 1000 ATSI people aged 50 and over</i>									
Nursing homes 1995	27.1	41.7	24.6	30.4	34.7	11.7	20.9	19.9	26.8
Nursing homes 1996	20.3	29.1	22.1	28.9	26.2	13.2	19.1	21.7	22.9
Nursing homes 1997	18.2	28.9	20.2	27.2	24.6	9.4	8.8	22.6	21.3
Hostels 1995	13.9	33.8	35.6	36.1	39.0	0.0	147.1	12.9	25.5
Hostels 1996	13.1	27.2	31.3	34.7	37.1	0.0	113.2	15.2	23.5
Hostels 1997	19.6	30.7	30.8	34.5	26.4	0.0	59.3	14.7	24.5
CACPs 1995	1.7	0.0	4.1	4.6	0.0	6.4	0.0	1.7	2.7
CACPs 1996	3.2	1.0	4.7	10.7	2.2	3.7	0.0	5.7	4.8
CACPs 1997	7.5	2.2	5.8	16.3	7.5	8.2	0.0	7.5	7.9
Total 1995	42.8	75.5	64.2	71.1	73.7	18.1	167.9	34.4	55.0
Total 1996	36.6	57.3	58.1	74.3	65.6	16.9	132.3	42.7	51.2
Total 1997	45.3	61.9	56.8	78.1	58.5	17.6	68.1	44.8	53.7

(cont.)

Table 9A.5: Indigenous aged care recipients, June 1995 to June 1997
(per 1000 indigenous people aged 50 years and over)
(cont.)^{a,b,c}

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Residents from Aboriginal and Torres Strait Islander backgrounds as a percentage of all residents</i>									
Nursing homes 1995	0.8	0.5	1.6	2.5	0.9	0.6	0.4	44.3	1.1
Nursing homes 1996	0.7	0.4	1.6	2.4	0.7	0.7	0.4	45.9	1.0
Nursing homes 1997	0.7	0.4	1.5	2.3	0.7	0.6	0.2	49.9	1.0
Hostels 1995	0.7	0.5	2.5	3.2	1.2	0.0	2.5	46.1	1.4
Hostels 1996	0.7	0.4	2.2	3.1	1.1	0.0	1.9	53.	1.3
Hostels 1997	1.1	0.5	2.3	3.0	0.8	0.0	1.0	49.6	1.4
CACPs 1995	1.9	0.0	9.1	11.3	0.0	7.2	0.0	100.0	3.6
CACPs 1996	2.1	0.2	6.1	14.0	0.9	2.7	0.0	100.0	3.8
CACPs 1997	3.5	0.4	5.0	14.5	2.2	4.5	0.0	75.6	4.4
Total 1995	0.8	0.5	2.1	3.0	1.0	0.5	1.6	46.2	1.3
Total 1996	0.7	0.4	2.0	3.1	0.9	0.5	1.3	52.3	1.2
Total 1997	0.9	0.4	2.0	3.2	0.8	0.6	0.6	52.8	1.3

a Unknown responses were distributed pro-rata.

b Included flexibly funded and pilot ATSI projects (27 places 1996, 246 places 1997).

c The 1996 population was taken from the census, while the 1995 and 1997 populations were estimated.

Source: DHFS unpublished

Table 9A.6: Residents of Nursing homes, Hostels and CACPs from Aboriginal and Torres Strait Islander backgrounds, by locality June 1995 to June 1997 (per 1000 ATSI people aged 50 years and over)^{a,b,c}

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Capital city</i>									
Nursing homes 1995	53.6	49.1	46.7	46.3	72.2	25.7	20.9	45.4	50.4
Nursing homes 1996	38.4	33.9	35.5	41.6	49.0	32.6	19.1	51.0	38.9
Nursing homes 1997	30.9	43.6	36.7	34.9	39.2	20.8	8.8	47.7	35.1
Hostels 1995	25.1	47.2	31.9	58.9	43.4	0.0	147.1	46.3	37.5
Hostels 1996	20.2	31.5	27.2	51.6	47.8	0.0	113.2	37.2	31.1
Hostels 1997	19.7	40.5	33.0	54.3	37.7	0.0	59.3	32.9	31.4
CACPs 1995	2.4	0.0	5.3	1.0	0.0	0.0	0.0	13.0	2.8
CACPs 1996	2.3	0.0	4.0	14.5	0.0	0.0	0.0	0.0	3.6
CACPs 1997	3.0	0.0	6.0	20.0	0.0	0.0	0.0	0.0	4.8
Total 1995	81.0	96.3	83.9	106.2	115.6	25.7	167.9	104.7	90.7
Total 1996	60.9	65.4	66.8	107.7	96.7	32.6	132.3	88.2	73.6
Total 1997	53.5	84.1	75.7	109.2	76.9	20.8	68.1	80.6	71.2
<i>Other major urban</i>									
Nursing homes 1995	14.8	61.9	18.9	0.0	0.0	0.0	0.0	0.0	18.4
Nursing homes 1996	11.6	57.6	13.8	0.0	0.0	0.0	0.0	0.0	14.0
Nursing homes 1997	10.5	37.3	8.3	0.0	0.0	0.0	0.0	0.0	9.9
Hostels 1995	16.3	0.0	20.5	0.0	0.0	0.0	0.0	0.0	18.4
Hostels 1996	25.3	0.0	19.9	0.0	0.0	0.0	0.0	0.0	21.5
Hostels 1997	22.8	0.0	20.8	0.0	0.0	0.0	0.0	0.0	21.1
CACPs 1995	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
CACPs 1996	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
CACPs 1997	13.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	5.3
Total 1995	31.1	61.9	39.3	0.0	0.0	0.0	0.0	0.0	36.7
Total 1996	36.9	57.6	33.7	0.0	0.0	0.0	0.0	0.0	35.5
Total 1997	46.7	37.3	29.1	0.0	0.0	0.0	0.0	0.0	36.3

(cont.)

Table 9A.6: Residents of Nursing homes, Hostels and CACPs from Aboriginal and Torres Strait Islander backgrounds, by locality, June 1995 to June 1997 (per 1000 ATSI people aged 50 years and over)^{a, b, c} (cont.)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Rural areas</i>									
Nursing homes 1995	15.8	33.5	23.8	20.3	13.6	6.2	0.0	0.0	18.9
Nursing homes 1996	13.3	22.9	20.5	16.0	16.8	5.5	0.0	0.0	15.7
Nursing homes 1997	14.2	11.9	20.5	7.2	22.3	5.0	0.0	0.0	14.8
Hostels 1995	5.8	21.5	40.3	13.4	60.3	0.0	0.0	0.0	20.3
Hostels 1996	6.4	25.3	33.0	8.3	49.8	0.0	0.0	0.0	17.6
Hostels 1997	19.2	22.5	33.7	14.7	27.7	0.0	0.0	0.0	21.9
CACPs 1995	2.1	0.0	7.1	1.6	0.0	9.3	0.0	0.0	3.7
CACPs 1996	5.3	2.3	9.2	10.8	6.5	5.4	0.0	0.0	6.6
CACPs 1997	9.1	5.3	8.9	20.2	18.6	11.9	0.0	0.0	10.2
Total 1995	23.6	55.0	71.2	35.4	73.9	15.5	0.0	0.0	42.9
Total 1996	25.0	50.4	62.7	35.1	73.0	10.9	0.0	0.0	39.9
Total 1997	42.5	39.7	63.2	42.1	68.6	16.9	0.0	0.0	46.9
<i>Remote areas</i>									
Nursing homes 1995	3.7	0.0	13.8	26.2	0.0	0.0	0.0	16.8	16.5
Nursing homes 1996	2.3	0.0	19.9	26.9	0.0	0.0	0.0	18.1	18.3
Nursing homes 1997	2.9	0.0	15.9	29.7	2.3	0.0	0.0	19.7	18.7
Hostels 1995	11.1	0.0	41.5	32.4	0.0	0.0	0.0	8.1	22.1
Hostels 1996	7.0	0.0	39.1	34.8	0.0	0.0	0.0	12.6	23.3
Hostels 1997	17.9	0.0	31.8	31.4	4.5	0.0	0.0	12.5	22.0
CACPs 1995	0.0	0.0	2.0	7.2	0.0	0.0	0.0	0.0	2.3
CACPs 1996	0.0	0.0	2.6	8.9	0.0	0.0	0.0	6.8	5.3
CACPs 1997	9.7	0.0	5.2	13.5	4.5	0.0	0.0	8.9	9.0
Total 1995	14.8	0.0	57.3	65.8	0.0	0.0	0.0	24.9	40.9
Total 1996	9.2	0.0	61.5	70.6	0.0	0.0	0.0	37.5	47.0
Total 1997	30.5	0.0	52.9	74.5	11.3	0.0	0.0	41.1	49.7

a Unknown responses were distributed pro-rata.

b The estimates included flexibly funded and pilot ATSI projects (27 places 1996, 246 places 1997).

c The 1996 population was taken from the census, while the 1995 and 1997 populations were estimated.

Source: DHFS unpublished

Table 9A.7: Commonwealth Government expenditure on residential services, 1991–92 to 1996–97 (\$ per person aged 70 years and over in 1996–97 dollars)^{a,b}

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Permanent and Respite residents</i>									
<i>Nursing homes</i>									
1991–92	1 433	1 332	1 078	1 273	1 397	1 207	1 046	1 969	1 323
1992–93	1 443	1 308	1 095	1 291	1 367	1 296	1 045	1 930	1 323
1993–94	1 397	1 259	1 065	1 250	1 332	1 399	977	1 844	1 284
1994–95	1 416	1 311	1 034	1 204	1 284	1 481	1 046	1 837	1 293
1995–96	1 523	1 274	1 109	1 293	1 332	1 552	922	1 856	1 347
1996–97	1 615	1 310	1 164	1 264	1 345	1 583	993	1 815	1 397
<i>Hostels</i>									
1991–92	166	184	246	196	239	165	171	308	194
1992–93	183	211	274	223	253	198	194	358	216
1993–94	204	228	284	252	275	214	205	352	235
1994–95	231	248	315	278	298	237	206	380	260
1995–96	251	260	345	300	321	266	279	363	281
1996–97	275	288	366	323	344	278	318	353	305
<i>CACP</i>									
1991–92	0	0	0	0	0	0	0	0	0
1992–93	2	1	2	2	8	2	3	0	3
1993–94	5	5	5	4	10	5	10	5	5
1994–95	12	10	14	13	17	19	15	12	13
1995–96	24	17	23	23	26	31	27	10	22
1996–97	33	29	32	37	36	46	47	128	33
Total									
1991–92	1 599	1 516	1 324	1 469	1 636	1 372	1 217	2 277	1 516
1992–93	1 628	1 520	1 371	1 517	1 628	1 496	1 243	2 288	1 542
1993–94	1 606	1 492	1 354	1 506	1 617	1 617	1 192	2 201	1 524
1994–95	1 659	1 569	1 363	1 495	1 599	1 737	1 267	2 229	1 566
1995–96	1 798	1 551	1 478	1 616	1 679	1 849	1 228	2 229	1 650
1996–97	1 923	1 627	1 562	1 623	1 725	1 908	1 359	2 296	1 736

a Included expenditure on nursing home benefits, hostel subsidies and residential respite.

b Excluded the Department of Veterans' Affairs contribution to nursing home funding (\$47.3 million in 1996–97).

Source: DHFS unpublished

Table 9A.8: Average score of Nursing homes and Hostels assessed against outcome standards, 1994–95 to 1996–97 (score)^a

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Nursing homes ^b									
1994–95	56.5	52.1	55.0	54.1	53.7	51.0	53.5	44.3	54.7
1995–96	56.2	53.1	51.4	55.5	45.8	51.3	59.4	58.6	52.3
1996–97	56.1	52.8	54.7	54.8	49.5	47.7	51.7	60.0	54.3
Hostels ^c									
1994–95	47.7	43.7	45.7	45.7	43.3	44.8	47.3	41.5	46.4
1995–96	47.7	43.1	46.3	45.1	44.5	44.1	43.2	40.0	46.0
1996–97	47.4	43.1	43.5	45.0	41.7	40.1	46.2	39.8	45.2

a Since October 1994 the Commonwealth Department of Health and Family Services has selected nursing homes and hostels considered to be high risk for assessments, not a random sample of facilities. This has caused average compliance to fall but this should not be taken as an indication of declining standards.

b The maximum score for nursing homes was 62.

c The maximum score for hostels was 50.

Source: DHFS unpublished

Table 9A.9: Complaints received by Commonwealth regarding residential care, June 1995 to June 1997^a

	<i>Units</i>	<i>Nursing homes</i>			<i>Hostels</i>		
		<i>94–95</i>	<i>95–96</i>	<i>96–97</i>	<i>94–95</i>	<i>95–96</i>	<i>96–97</i>
Received (per 1000 residents)	No	11.6	14.4	13.0	6.7	7.0	6.0
Substantiated	%	45	43	31	43	43	33
Unsubstantiated	%	49	49	51	49	39	42
Unfinalised as at 30 June	%	6	8	18	8	18	25

a Changes in complaints should not be taken as an indication of declining quality. The complaints program was at a relatively early stage and the increase was indicative more of a greater preparedness to complain, reduced fear of consequences and more awareness of the rights and avenues of complaint.

Source: DHFS unpublished

Table 9A.10: Estimated level of HACC service received, 1994 to 1996, (per month per 1000 people aged 70 years and over)^{a,b,c}

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home Help 1994	209	477	224	399	92	380	264	792	291
Home Help 1995	203	483	248	389	93	363	304	861	295
Home Help 1996	165	507	235	372	132	350	237	879	286
Personal Care 1994	116	46	21	137	61	86	105	146	77
Personal Care 1995	114	61	30	134	61	93	147	253	83
Personal Care 1996	116	67	32	128	73	88	117	262	85
Home Nursing 1994	94	148	173	158	98	158	270	0	130
Home Nursing 1995	74	143	165	154	87	157	260	15	119
Home Nursing 1996	71	145	146	147	65	151	239	7	112
Paramedical 1994	8	17	17	16	23	8	20	35	14
Paramedical 1995	8	17	17	16	24	4	16	33	14
Paramedical 1996	8	23	16	15	24	8	9	57	16
Respite Care 1994	145	62	83	87	50	69	283	250	99
Respite Care 1995	144	43	91	85	52	82	302	459	96
Respite Care 1996	148	46	106	81	103	65	281	542	105
Centre Day Care 1994	223	295	476	313	248	127	212	25	291
Centre Day Care 1995	204	314	522	305	228	118	220	89	294
Centre Day Care 1996	210	331	524	292	273	226	213	115	309
Home Maintenance 1994	27	38	16	45	4	35	48	29	27
Home Maintenance 1995	29	33	23	43	4	42	56	43	28
Home Maintenance 1996	24	34	26	42	30	40	65	33	30
Other 1994	12	21	20	57	41	8	95	146	23
Other 1995	13	42	23	56	33	8	91	154	28
Other 1996	22	49	27	54	46	29	84	76	36
Total Hours 1994	834	1 104	1 029	1 213	617	872	1 296	1 423	954
Total Hours 1995	789	1 136	1 120	1 181	582	867	1 395	1 906	957
Total Hours 1996	764	1 202	1 111	1 131	746	957	1 244	1 972	978
<i>Meals per month</i>									
Home Meals 1994	444	511	561	565	542	578	464	1 204	506
Home Meals 1995	437	533	567	550	543	520	442	1 489	508
Home Meals 1996	417	526	545	527	535	485	382	1 528	491
Centre Meals 1994	55	68	68	200	53	19	22	154	71
Centre Meals 1995	54	68	77	194	52	17	23	317	72
Centre Meals 1996	53	82	74	186	67	29	19	317	76
<i>People per month</i>									
Transport 1994	43	na	101	31	19	58	34	112	53
Transport 1995	43	na	112	30	21	51	32	126	55
Transport 1996	44	na	125	29	33	52	32	158	60

na not available

a Estimates based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

b Data was taken from November 1994, 1995 and 1996, except for WA where all data was from September 1993 only, the ACT where 1994 data was from May 1995 and the NT where 1995 data was from May 1996.

c There is some overlap between jurisdictions in the definitions of home help, personal care, home nursing and paramedical services.

Source: DHFS unpublished

Table 9A.11: Estimated level of HACC service received within capital city, 1994 to 1996, (per month per 1000 people aged 70 years and over)^{a, b}

		<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>										
Home Help	1994	183	425	201	410	74	239	264	770	268
	1995	178	445	218	397	75	246	304	760	274
	1996	148	450	238	385	119	306	237	618	272
Personal Care	1994	111	31	24	130	64	100	105	178	74
	1995	108	40	41	126	64	111	147	184	78
	1996	112	55	41	122	77	110	117	196	84
Home Nursing	1994	82	130	146	116	110	134	270	1	114
	1995	55	130	154	112	97	126	260	0	104
	1996	57	126	151	109	76	81	239	0	99
Paramedical	1994	9	16	22	20	22	9	20	21	15
	1995	9	19	23	20	25	4	16	53	17
	1996	10	25	23	19	24	8	9	66	19
Respite Care	1994	103	53	87	86	56	35	283	464	82
	1995	103	35	96	83	57	49	302	872	79
	1996	112	35	158	81	123	46	281	864	97
Centre Day Care	1994	217	250	413	257	136	49	212	0	242
	1995	194	266	463	249	134	41	220	0	243
	1996	197	279	542	241	203	132	213	22	268
Home Maintenance	1994	21	19	5	29	4	48	48	13	18
	1995	23	16	11	28	4	52	56	9	19
	1996	22	18	18	28	25	48	65	10	22
Other	1994	15	18	35	52	31	10	95	209	25
	1995	16	29	38	50	33	9	91	150	29
	1996	23	33	41	49	50	17	84	68	35
Total Hours	1994	742	941	932	1 099	497	623	1 296	1 656	838
	1995	686	979	1 044	1 065	488	638	1 395	2 027	842
	1996	682	1 022	1 213	1 033	695	748	1 244	1 844	896
<i>Meals per month</i>										
Home Meals	1994	410	476	595	518	463	478	464	440	471
	1995	394	537	584	502	470	400	442	435	479
	1996	358	526	663	486	461	385	382	409	470
Centre Meals	1994	55	68	62	205	36	10	22	12	71
	1995	53	69	72	198	36	10	23	20	71
	1996	55	77	79	192	57	12	19	83	77
<i>People per month</i>										
Transport	1994	37	na	187	27	14	44	34	123	58
	1995	33	na	206	26	15	41	32	157	59
	1996	35	na	240	26	28	49	32	161	70

na not available

a Estimates were based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

b Data was taken from November 1994, 1995 and 1996, except for WA where all data was from September 1993 only, the ACT where 1994 data was from May 1995 and the NT where 1995 data was from May 1996.

Source: DHFS unpublished

Table 9A.12: Estimated level of HACC service received within other major urban areas, 1994 to 1996, (per month per 1000 people aged 70 years and over)^{a,b}

		<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>										
Home Help	1994	260	653	289	0	0	0	0	0	313
	1995	255	860	306	0	0	0	0	0	338
	1996	197	934	199	0	0	0	0	0	269
Personal Care	1994	137	203	23	0	0	0	0	0	93
	1995	136	140	23	0	0	0	0	0	86
	1996	137	150	25	0	0	0	0	0	88
Home Nursing	1994	85	200	131	0	0	0	0	0	118
	1995	76	144	108	0	0	0	0	0	97
	1996	69	168	61	0	0	0	0	0	75
Paramedical	1994	6	15	10	0	0	0	0	0	8
	1995	5	24	12	0	0	0	0	0	10
	1996	5	26	5	0	0	0	0	0	7
Respite Care	1994	224	79	94	0	0	0	0	0	151
	1995	205	38	92	0	0	0	0	0	138
	1996	224	63	45	0	0	0	0	0	128
Centre Day Care	1994	248	86	478	0	0	0	0	0	335
	1995	243	152	495	0	0	0	0	0	346
	1996	291	144	377	0	0	0	0	0	316
Home Maintenance	1994	32	52	23	0	0	0	0	0	30
	1995	31	44	26	0	0	0	0	0	30
	1996	23	27	18	0	0	0	0	0	21
Other	1994	10	77	5	0	0	0	0	0	15
	1995	8	89	8	0	0	0	0	0	16
	1996	22	102	8	0	0	0	0	0	23
Total Hours	1994	1 000	1 364	1 055	0	0	0	0	0	1 062
	1995	958	1 491	1 071	0	0	0	0	0	1 062
	1996	969	1 615	738	0	0	0	0	0	927
<i>Meals per month</i>										
Home Meals	1994	429	555	522	0	0	0	0	0	484
	1995	429	505	531	0	0	0	0	0	482
	1996	423	531	270	0	0	0	0	0	364
Centre Meals	1994	62	90	67	0	0	0	0	0	67
	1995	65	79	65	0	0	0	0	0	66
	1996	70	67	34	0	0	0	0	0	54
<i>People per month</i>										
Transport	1994	45	na	25	0	0	0	0	0	35
	1995	50	na	26	0	0	0	0	0	38
	1996	58	na	20	0	0	0	0	0	39

na not available

a Estimates were based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

b Data was taken from November 1994, 1995 and 1996, except for WA where all data was from September 1993 only, the ACT where 1994 data was from May 1995 and the NT where 1995 data was from May 1996.

Source: DHFS unpublished

Table 9A.13: Estimated level of HACC service received within rural areas, 1994 to 1996 (per month per 1000 people aged 70 years and over)^{a,b}

		<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>										
Home Help	1994	239	581	162	301	155	486	0	0	326
	1995	231	527	184	301	153	448	0	0	312
	1996	185	590	199	272	177	381	0	0	308
Personal Care	1994	119	61	5	159	56	76	0	0	79
	1995	118	102	11	158	54	80	0	0	90
	1996	116	86	11	143	58	73	0	0	84
Home Nursing	1994	125	186	204	302	65	174	0	0	164
	1995	116	173	189	301	60	179	0	0	154
	1996	104	186	182	273	37	201	0	0	150
Paramedical	1994	9	21	9	4	29	7	0	0	13
	1995	7	13	11	4	25	5	0	0	10
	1996	6	18	14	4	26	8	0	0	12
Respite Care	1994	195	81	60	88	36	95	0	0	116
	1995	202	63	68	88	43	107	0	0	116
	1996	184	72	61	80	44	79	0	0	109
Centre Day Care	1994	223	433	494	453	636	187	0	0	370
	1995	207	453	540	452	554	176	0	0	371
	1996	193	482	538	409	513	294	0	0	374
Home Maintenance	1994	37	83	19	83	5	24	0	0	45
	1995	39	75	27	83	3	34	0	0	46
	1996	29	75	32	75	48	33	0	0	46
Other	1994	8	21	9	74	76	7	0	0	21
	1995	7	20	7	51	73	7	0	0	18
	1996	7	68	6	46	33	7	0	0	27
Total Hours	1994	954	1 468	963	1 464	1 059	1 056	0	0	1 135
	1995	926	1 426	1 037	1 438	965	1 035	0	0	1 118
	1996	824	1 576	1 043	1 302	936	1 075	0	0	1 111
<i>Meals per month</i>										
Home Meals	1994	514	591	457	540	840	654	0	0	560
	1995	526	527	479	538	814	610	0	0	547
	1996	533	526	505	487	803	556	0	0	545
Centre Meals	1994	53	64	70	166	106	25	0	0	68
	1995	51	61	82	165	90	22	0	0	68
	1996	41	95	83	150	95	41	0	0	74
<i>People per month</i>										
Transport	1994	55	na	30	35	35	68	0	0	46
	1995	61	na	38	35	38	59	0	0	50
	1996	56	na	30	32	50	55	0	0	47

na not available

a Estimates were based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

b Data was taken from November 1994, 1995 and 1996, except for WA where all data was from September 1993 only, the ACT where 1994 data was from May 1995 and the NT where 1995 data was from May 1996.

Source: DHFS unpublished

Table 9A.14: Estimated level of HACC service received within remote areas, 1994 to 1996 (per month per 1000 people aged 70 years and over)^{a,b}

		<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>										
Home Help	1994	249	877	876	806	59	484	0	963	533
	1995	245	369	1 217	750	87	488	0	1 141	580
	1996	192	684	1 318	757	125	397	0	1 396	628
Personal Care	1994	94	121	139	192	15	0	0	135	113
	1995	94	150	173	179	20	0	0	382	136
	1996	74	89	245	180	109	0	0	400	158
Home Nursing	1994	63	231	1 078	271	6	604	0	0	307
	1995	51	274	941	252	6	545	0	35	275
	1996	50	484	757	254	8	502	0	18	248
Paramedical	1994	0	21	105	5	21	0	0	57	31
	1995	0	0	52	5	5	0	0	16	13
	1996	0	50	13	5	1	0	0	56	10
Respite care	1994	261	68	197	100	0	0	0	46	153
	1995	176	71	326	93	0	0	0	73	150
	1996	246	109	388	94	40	0	0	239	207
Centre Day Care	1994	261	936	1 888	817	158	0	0	60	701
	1995	251	674	2 218	760	135	0	0	208	745
	1996	394	1 134	2 106	767	204	0	0	260	814
Home Maintenance	1994	35	187	146	174	0	232	0	51	88
	1995	37	80	263	162	0	262	0	91	107
	1996	30	129	252	164	18	172	0	70	107
Other	1994	0	0	46	95	5	0	0	99	34
	1995	1	0	100	88	23	0	0	187	53
	1996	17	0	223	89	2	0	0	103	76
Total Hours	1994	963	2 441	4 475	2 460	263	1 320	0	1 411	1 960
	1995	854	1 618	5 290	2 289	277	1 295	0	2 133	2 060
	1996	1 004	2 677	5 301	2 311	508	1 072	0	2 543	2 248
<i>Meals per month</i>										
Home Meals	1994	623	778	2 007	1 973	199	445	0	2 311	1 208
	1995	616	498	2 118	1 836	265	354	0	2 984	1 244
	1996	581	449	2 291	1 853	320	225	0	3 283	1 311
Centre Meals	1994	61	114	241	302	125	0	0	347	173
	1995	58	68	331	281	186	0	0	720	220
	1996	76	335	379	283	128	0	0	682	239
<i>People per month</i>										
Transport	1994	49	na	143	92	16	0	0	120	77
	1995	54	na	168	86	28	0	0	114	85
	1996	57	na	189	87	27	0	0	186	96

na not available

a Estimates were based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

b Data was taken from November 1994, 1995 and 1996, except for WA where all data was from September 1993 only, the ACT where 1994 data was from May 1995 and the NT where 1995 data was from May 1996.

Source: DHFS unpublished

Table 9A.15: Level of HACC service received by people with a profound, severe or moderate handicap, 1994 to 1996 (per month per 1000 people with a profound, severe or moderate handicap)^{a,b}

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home Help 1994	468	952	369	677	162	753	292	854	563
Home Help 1995	461	981	410	662	167	729	341	959	576
Home Help 1996	375	1 024	399	648	240	710	275	1 016	562
Personal Care 1994	261	91	34	233	108	171	115	157	153
Personal Care 1995	258	124	50	228	110	187	166	282	165
Personal Care 1996	263	135	54	223	133	179	136	302	171
Home Nursing 1994	210	295	285	268	173	313	297	0	250
Home Nursing 1995	169	290	271	262	156	316	292	17	231
Home Nursing 1996	162	293	248	256	119	307	277	9	220
Paramedical 1994	19	34	28	28	41	16	22	37	27
Paramedical 1995	18	35	29	27	44	9	18	36	27
Paramedical 1996	19	47	27	27	44	16	10	66	30
Respite Care 1994	325	124	137	147	89	137	312	269	194
Respite Care 1995	327	87	150	144	95	165	340	511	191
Respite Care 1996	336	93	180	141	187	131	326	627	210
Centre Day Care 1994	501	588	784	530	437	252	234	27	557
Centre Day Care 1995	464	637	860	519	412	238	247	99	568
Centre Day Care 1996	479	669	892	507	497	458	247	133	601
Home Maintenance 1994	60	76	26	76	7	69	53	31	53
Home Maintenance 1995	65	67	38	74	7	84	62	48	56
Home Maintenance 1996	55	68	44	72	55	80	75	38	59
Other 1994	28	42	33	97	72	16	105	157	45
Other 1995	30	85	37	95	59	16	102	171	55
Other 1996	49	99	47	93	83	59	97	88	70
Total Hours 1994	1 872	2 201	1 696	2 057	1 089	1 727	1 430	1 534	1 842
Total Hours 1995	1 791	2 306	1 846	2 012	1 049	1 745	1 569	2 124	1 869
Total Hours 1996	1 738	2 429	1 891	1 967	1 357	1 940	1 444	2 279	1 922
<i>Meals per month</i>									
Home Meals 1994	995	1 019	925	958	955	1 145	512	1 298	978
Home Meals 1995	992	1 082	934	937	978	1 047	497	1 659	994
Home Meals 1996	949	1 063	927	916	973	982	443	1 766	969
Centre Meals 1994	125	135	112	338	94	37	25	166	137
Centre Meals 1995	123	137	127	331	94	34	26	354	140
Centre Meals 1996	121	166	125	324	122	59	22	366	150
<i>People per month</i>									
Transport 1994	97	na	167	52	33	114	37	121	100
Transport 1995	97	na	184	51	38	103	37	140	104
Transport 1996	100	na	213	50	61	105	37	182	116

na not available

a Estimates were based on the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

b Data was taken from November 1994, 1995 and 1996, except for WA where all data was from September 1993 only, the ACT where 1994 data was from May 1995 and the NT where 1995 data was from May 1996.

Source: DHFS unpublished

Table 9A.16: Level of HACC service received within capital cities by people with a profound, severe or moderate handicap, 1994 to 1996 (per month per 1000 people with a profound, severe or moderate handicap)^{a,b}

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home Help 1994	402	829	331	719	134	484	292	851	512
Home Help 1995	392	876	355	700	138	507	341	868	526
Home Help 1996	330	895	406	690	219	634	275	769	528
Personal Care 1994	244	60	40	228	115	203	115	197	144
Personal Care 1995	236	78	66	222	118	228	166	210	152
Personal Care 1996	249	109	70	219	142	228	136	244	166
Home Nursing 1994	180	253	241	203	198	273	297	1	217
Home Nursing 1995	122	256	251	198	178	259	292	0	198
Home Nursing 1996	126	251	257	195	139	167	277	0	192
Paramedical 1994	20	31	36	35	39	18	22	23	29
Paramedical 1995	20	37	38	34	45	8	18	60	32
Paramedical 1996	23	50	39	34	45	17	10	82	36
Respite Care 1994	227	104	143	151	100	71	312	514	159
Respite Care 1995	227	68	157	147	104	101	340	995	155
Respite Care 1996	249	69	269	145	226	94	326	1 075	191
Centre Day Care 1994	478	487	680	451	245	99	234	0	461
Centre Day Care 1995	426	524	756	439	246	85	247	0	464
Centre Day Care 1996	438	555	925	432	375	273	247	27	518
Home Maintenance 1994	45	37	9	52	8	97	53	15	35
Home Maintenance 1995	51	31	18	50	8	107	62	10	37
Home Maintenance 1996	49	35	31	50	46	99	75	12	44
Other 1994	33	35	57	91	56	20	105	231	48
Other 1995	35	56	61	88	60	18	102	171	55
Other 1996	52	66	71	87	92	35	97	84	68
Total Hours 1994	1 630	1 834	1 537	1 930	896	1 265	1 430	1 832	1 605
Total Hours 1995	1 509	1 926	1 704	1 878	897	1 313	1 569	2 315	1 619
Total Hours 1996	1 516	2 031	2 068	1 852	1 284	1 547	1 444	2 293	1 744
<i>Meals per month</i>									
Home Meals 1994	902	928	981	909	834	970	512	486	902
Home Meals 1995	867	1 057	953	885	863	822	497	497	920
Home Meals 1996	797	1 045	1 130	872	850	798	443	509	914
Centre Meals 1994	122	132	102	359	64	19	25	13	136
Centre Meals 1995	117	136	117	350	67	20	26	22	137
Centre Meals 1996	123	153	135	345	105	26	22	104	150
<i>People per month</i>									
Transport 1994	81	na	308	48	26	89	37	137	108
Transport 1995	72	na	336	47	28	84	37	179	109
Transport 1996	78	na	410	46	52	100	37	200	131

na not available

a Handicap data was estimated from the ABS Survey of Disability, Ageing and Carers (1993).

b Data was taken from November 1994, 1995 and 1996, except for WA where all data was from September 1993 only, the ACT where 1994 data was from May 1995 and the NT where 1995 data was from May 1996.

Source: DHFS unpublished

Table 9A.17: Level of HACC service received within other major urban areas by people with a profound, severe or moderate handicap, 1994 to 1996 (per month per 1000 people with a profound, severe or moderate handicap)^{a,b}

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Hours per month</i>									
Home Help 1994	602	1 427	524	0	0	0	0	0	642
Home Help 1995	608	1 925	569	0	0	0	0	0	712
Home Help 1996	468	2 060	372	0	0	0	0	0	566
Personal Care 1994	317	443	42	0	0	0	0	0	196
Personal Care 1995	323	313	43	0	0	0	0	0	187
Personal Care 1996	326	330	46	0	0	0	0	0	191
Home Nursing 1994	198	436	238	0	0	0	0	0	240
Home Nursing 1995	182	322	201	0	0	0	0	0	204
Home Nursing 1996	163	371	113	0	0	0	0	0	158
Paramedical 1994	13	32	18	0	0	0	0	0	17
Paramedical 1995	13	54	22	0	0	0	0	0	21
Paramedical 1996	13	57	8	0	0	0	0	0	15
Respite Care 1994	519	172	171	0	0	0	0	0	318
Respite Care 1995	490	85	171	0	0	0	0	0	298
Respite Care 1996	532	139	83	0	0	0	0	0	280
Centre Day Care 1994	574	189	866	0	0	0	0	0	679
Centre Day Care 1995	579	339	919	0	0	0	0	0	721
Centre Day Care 1996	692	318	703	0	0	0	0	0	664
Home Maintenance 1994	73	113	42	0	0	0	0	0	62
Home Maintenance 1995	73	98	48	0	0	0	0	0	63
Home Maintenance 1996	55	61	34	0	0	0	0	0	46
Other 1994	22	168	10	0	0	0	0	0	30
Other 1995	20	200	15	0	0	0	0	0	34
Other 1996	51	225	15	0	0	0	0	0	50
Total Hours 1994	2 318	2 982	1 909	0	0	0	0	0	2 183
Total Hours 1995	2 287	3 337	1 988	0	0	0	0	0	2 241
Total Hours 1996	2 301	3 560	1 375	0	0	0	0	0	1 969
<i>Meals per month</i>									
Home Meals 1994	994	1 214	946	0	0	0	0	0	991
Home Meals 1995	1 024	1 130	985	0	0	0	0	0	1 015
Home Meals 1996	1 003	1 172	503	0	0	0	0	0	778
Centre Meals 1994	144	198	122	0	0	0	0	0	138
Centre Meals 1995	156	177	120	0	0	0	0	0	140
Centre Meals 1996	166	149	64	0	0	0	0	0	115
<i>People per month</i>									
Transport 1994	105	na	45	0	0	0	0	0	73
Transport 1995	119	na	49	0	0	0	0	0	81
Transport 1996	138	na	36	0	0	0	0	0	84

na not available

a Handicap data was estimated from the ABS Survey of Disability, Ageing and Carers (1993).

b Data was taken from November 1994, 1995 and 1996, except for WA where all data was from September 1993 only, the ACT where 1994 data was from May 1995 and the NT where 1995 data was from May 1996.

Source: DHFS unpublished

Table 9A.18: Level of HACC service received within rural areas by people with a profound, severe or moderate handicap, 1994 to 1996 (per month per 1000 people with a profound, severe or moderate handicap)^{a,b}

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Hours per month</i>									
Home Help 1994	557	1 216	256	535	263	945	0	0	650
Home Help 1995	552	1 147	288	529	266	887	0	0	633
Home Help 1996	435	1 232	324	505	314	761	0	0	621
Personal Care 1994	278	127	8	282	95	148	0	0	160
Personal Care 1995	282	223	17	279	94	159	0	0	186
Personal Care 1996	274	179	18	266	103	146	0	0	173
Home Nursing 1994	291	390	322	536	110	339	0	0	324
Home Nursing 1995	278	376	295	530	104	354	0	0	311
Home Nursing 1996	245	388	296	506	66	400	0	0	302
Paramedical 1994	20	45	15	7	50	14	0	0	26
Paramedical 1995	16	29	17	7	43	9	0	0	21
Paramedical 1996	14	37	22	7	45	16	0	0	23
Respite Care 1994	454	170	94	157	61	185	0	0	235
Respite Care 1995	484	137	106	155	75	212	0	0	241
Respite Care 1996	434	149	100	148	78	157	0	0	225
Centre Day Care 1994	519	906	780	804	1 076	364	0	0	726
Centre Day Care 1995	497	985	843	795	962	349	0	0	740
Centre Day Care 1996	454	1 005	876	759	907	586	0	0	745
Home Maintenance 1994	86	174	30	147	8	47	0	0	90
Home Maintenance 1995	93	163	42	146	4	66	0	0	93
Home Maintenance 1996	67	157	52	139	85	66	0	0	92
Other 1994	18	44	15	131	129	13	0	0	41
Other 1995	24	149	12	130	60	14	0	0	62
Other 1996	42	172	18	124	64	76	0	0	78
Total Hours 1994	2 223	3 071	1 520	2 598	1 792	2 054	0	0	2 252
Total Hours 1995	2 226	3 207	1 620	2 571	1 608	2 049	0	0	2 286
Total Hours 1996	1 965	3 318	1 706	2 454	1 662	2 209	0	0	2 260
<i>Meals per month</i>									
Home Meals 1994	1 198	1 236	722	958	1 423	1 271	0	0	1 115
Home Meals 1995	1 259	1 147	747	947	1 413	1 208	0	0	1 111
Home Meals 1996	1 255	1 097	821	904	1 420	1 110	0	0	1 105
Centre Meals 1994	123	133	110	294	179	49	0	0	134
Centre Meals 1995	123	134	128	291	157	43	0	0	136
Centre Meals 1996	96	198	135	278	168	82	0	0	147
<i>People per month</i>									
Transport 1994	129	na	47	63	58	132	0	0	92
Transport 1995	145	na	59	62	67	116	0	0	101
Transport 1996	132	na	49	59	88	109	0	0	95

na not available

a Handicap data was estimated from the ABS Survey of Disability, Ageing and Carers (1993).

b Data was taken from November 1994, 1995 and 1996, except for WA where all data was from September 1993 only, the ACT where 1994 data was from May 1995 and the NT where 1995 data was from May 1996.

Source: DHFS unpublished

Table 9A.19: Level of HACC service received within remote areas by people with a profound, severe or moderate handicap, 1994 to 1996 (per month per 1000 people with a profound, severe or moderate handicap)^{a, b}

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Hours per month</i>									
Home Help 1994	505	1 758	852	620	81	1 058	0	1 036	664
Home Help 1995	513	738	1 267	621	127	1 000	0	1 275	759
Home Help 1996	395	1 338	1 354	594	185	788	0	1 519	803
Personal Care 1994	191	242	135	148	21	0	0	145	140
Personal Care 1995	197	300	180	148	29	0	0	426	185
Personal Care 1996	152	173	252	142	162	0	0	435	205
Home Nursing 1994	128	463	1 049	208	8	1 319	0	0	356
Home Nursing 1995	106	549	979	209	9	1 116	0	39	336
Home Nursing 1996	103	946	778	200	13	996	0	20	295
Paramedical 1994	0	43	102	4	29	0	0	61	37
Paramedical 1995	0	0	55	4	7	0	0	18	17
Paramedical 1996	0	98	14	4	2	0	0	61	14
Respite Care 1994	530	137	192	77	0	0	0	49	188
Respite Care 1995	368	143	339	77	0	0	0	82	191
Respite Care 1996	504	213	398	74	59	0	0	260	262
Centre Day Care 1994	529	1 877	1 836	629	219	0	0	64	821
Centre Day Care 1995	526	1 349	2 309	630	197	0	0	233	920
Centre Day Care 1996	809	2 218	2 164	603	302	0	0	283	984
Home Maintenance 1994	70	374	142	134	0	507	0	55	106
Home Maintenance 1995	78	161	273	134	0	536	0	101	136
Home Maintenance 1996	63	252	258	129	27	342	0	77	131
Other 1994	0	0	45	73	7	0	0	106	43
Other 1995	2	0	104	73	33	0	0	209	72
Other 1996	34	0	229	70	3	0	0	112	94
Total Hours 1994	1 954	4 894	4 353	1 893	365	2 884	0	1 517	2 355
Total Hours 1995	1 790	3 240	5 507	1 896	403	2 652	0	2 383	2 616
Total Hours 1996	2 060	5 238	5 446	1 815	753	2 125	0	2 766	2 790
<i>Meals per month</i>									
Home Meals 1994	1 263	1 560	1 952	1 518	276	971	0	2 486	1 510
Home Meals 1995	1 292	998	2 205	1 520	385	725	0	3 335	1 657
Home Meals 1996	1 192	879	2 354	1 456	474	446	0	3 570	1 701
Centre Meals 1994	123	228	235	232	174	0	0	373	216
Centre Meals 1995	121	136	344	232	270	0	0	805	299
Centre Meals 1996	156	656	390	222	189	0	0	742	313
<i>People per month</i>									
Transport 1994	100	na	139	71	23	0	0	129	94
Transport 1995	114	na	175	71	41	0	0	128	107
Transport 1996	118	na	194	68	41	0	0	202	121

na not available

a Handicap data was estimated from the ABS Survey of Disability, Ageing and Carers (1993).

b Data was taken from November 1994, 1995 and 1996, except for WA where all data was from September 1993 only, the ACT where 1994 data was from May 1995 and the NT where 1995 data was from May 1996.

Source: DHFS unpublished

Table 9A.20: Expenditure on HACC services, 1994–95 to 1996–97
(\$ per person with a profound, severe or moderate
handicap and per person aged 70 years and over) ^{a, b}

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Community respite expenditure per person with a profound, severe or moderate handicap									
1994–95	101	77	83	78	59	67	91	72	84
1995–96	109	82	84	92	73	80	100	74	91
1996–97	119	69	96	101	84	109	136	135	97
Community Options Project expenditure per person with a profound, severe or moderate handicap									
1994–95	42	55	25	28	75	31	30	70	44
1995–96	46	69	34	32	80	29	34	71	51
1996–97	46	65	36	25	82	31	41	68	50
Other HACC service types expenditure per person with a profound, severe or moderate handicap									
1994–95	496	547	333	523	364	480	268	390	462
1995–96	502	584	355	547	379	513	297	422	482
1996–97	509	643	385	571	437	546	305	442	514
Total HACC expenditure per person with a profound, severe or moderate handicap									
1994–95	639	679	441	629	498	577	390	532	589
1995–96	657	734	473	671	532	623	431	567	624
1996–97	674	777	516	696	603	685	482	646	661
Community respite expenditure per person aged 70 and over									
1994–95	45	38	51	46	33	34	83	67	43
1995–96	48	40	51	54	40	40	89	67	47
1996–97	52	34	56	58	46	54	117	117	49
Community Options Project expenditure per person aged 70 and over									
1994–95	17	30	15	16	40	13	16	56	22
1995–96	18	37	20	18	41	12	17	55	25
1996–97	18	35	20	13	42	12	20	51	25
Other HACC expenditure per person aged 70 and over									
1994–95	223	272	203	309	209	245	255	371	239
1995–96	223	284	216	322	213	258	277	387	247
1996–97	226	315	227	329	244	272	278	391	261
Total HACC expenditure per person aged 70 and over									
1994–95	285	340	268	371	282	291	353	493	304
1995–96	289	362	287	394	295	310	383	509	319
1996–97	296	384	303	400	332	338	415	559	335

na not available

a Expenditure was combined Commonwealth/State expenditure, except Commonwealth Respite for Carers (CRC) expenditure, which was Commonwealth Government expenditure only. Community respite was HACC respite and centre day care, and CRC. Handicapped persons data was estimated from the ABS Survey of Disability, Ageing and Carers (1993) and the proportion of people aged 70 and over receiving HACC services in each jurisdiction.

b Data taken from November 1994, 1995 and 1996, except for WA where all data was from September 1993 only, the ACT where 1994 data is from May 1995 and the NT where 1995 data was from May 1996.

Source: DHFS unpublished

Table 9A.21: Expenditure on HACC services, 1985–86 to 1996–97
(\$ million in 1996–97 dollars)^{a, b}

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Commonwealth expenditure									
1985–86	50.0	48.6	19.4	13.5	17.6	5.2	0.5	0.6	155.4
1986–87	67.1	59.8	22.3	18.0	19.4	4.6	0.8	1.1	193.2
1987–88	79.5	71.3	25.9	18.1	23.8	4.7	0.9	1.7	225.9
1988–89	88.9	79.5	27.8	19.4	26.6	5.8	1.2	2.2	251.6
1989–90	100.5	84.1	33.5	22.3	27.4	7.1	1.5	2.7	279.1
1990–91	109.0	89.6	39.0	25.4	30.9	8.5	2.0	3.4	307.8
1991–92	123.0	100.1	42.9	30.1	32.8	9.3	1.8	3.4	343.4
1992–93	133.1	106.6	50.2	31.7	37.6	9.8	1.8	3.6	374.3
1993–94	137.5	113.2	57.9	35.7	41.2	11.1	2.2	3.6	402.5
1994–95	147.5	120.8	64.3	38.6	43.9	12.0	2.6	3.9	433.6
1995–96	147.7	125.3	69.7	40.2	45.4	12.6	2.7	4.3	447.8
1996–97	150.1	131.0	76.6	43.5	47.4	13.6	3.2	4.8	470.1
State expenditure									
1985–86	48.3	44.3	16.2	10.7	14.6	4.6	0.3	1.7	140.7
1986–87	54.1	45.6	14.4	13.1	14.8	4.3	0.5	2.0	148.9
1987–88	59.8	53.3	17.1	12.9	17.6	4.3	0.5	2.3	167.9
1988–89	64.6	55.3	17.5	13.1	18.7	4.8	0.6	2.8	177.6
1989–90	70.6	58.3	19.2	14.8	18.9	5.9	0.8	3.0	191.5
1990–91	77.1	62.3	22.1	16.0	20.6	6.0	0.8	3.6	208.4
1991–92	82.5	66.9	23.4	18.8	21.2	6.8	0.8	3.6	223.9
1992–93	87.6	70.1	26.8	19.4	23.9	6.9	0.8	3.7	239.2
1993–94	90.3	74.4	30.9	21.8	26.2	7.9	1.0	3.6	256.1
1994–95	95.8	78.5	33.9	23.3	27.7	8.4	1.1	3.9	272.5
1995–96	95.7	81.3	36.8	24.2	28.6	8.9	1.1	4.2	280.8
1996–97	96.5	84.7	40.2	26.0	29.6	9.4	1.2	4.7	292.3
Commonwealth/State expenditure									
1985–86	98.3	92.9	35.6	24.2	32.2	9.8	0.9	2.3	296.1
1986–87	121.2	105.4	36.7	31.1	34.3	8.9	1.4	3.1	342.0
1987–88	139.3	124.6	43.1	31.0	41.4	9.0	1.4	4.0	393.8
1988–89	153.6	134.8	45.4	32.6	45.4	10.6	1.9	5.0	429.1
1989–90	171.1	142.3	52.7	37.1	46.3	13.0	2.3	5.8	470.6
1990–91	186.0	151.9	61.0	41.5	51.5	14.5	2.8	6.9	516.2
1991–92	205.5	167.0	66.2	48.9	54.0	16.2	2.6	6.9	567.3
1992–93	220.7	176.7	77.0	51.1	61.5	16.7	2.6	7.3	613.6
1993–94	227.9	187.6	88.9	57.5	67.4	19.0	3.2	7.2	658.6
1994–95	243.3	199.3	98.2	61.9	71.6	20.4	3.7	7.8	706.1
1995–96	243.4	206.7	106.4	64.3	73.9	21.5	3.8	8.5	728.7
1996–97	246.5	215.7	116.9	69.4	76.9	23.0	4.4	9.5	762.4

a Commonwealth expenditure included Commonwealth Respite for Carers (CRC).

b Recurrent expenditure only.

Source: DHFS unpublished

Table 9A.22: Balance of Care — Commonwealth expenditure on Nursing homes, Hostels, CACPs and HACC, 1985–86 to 1996–97^a

	<i>Nursing homes</i>	<i>Hostels</i>	<i>CACPs</i>	<i>Other</i>	<i>HACC</i>	<i>Total</i>
Total expenditure (\$ million in 1996–97 dollars)						
1985–86	1 460	91	0	144	155	1 850
1986–87	1 537	96	0	158	193	1 984
1987–88	1 556	125	0	172	226	2 079
1988–89	1 591	148	0	199	252	2 190
1989–90	1 653	180	0	248	279	2 362
1990–91	1 723	210	0	275	308	2 516
1991–92	1 748	255	2	361	343	2 709
1992–93	1 806	295	4	344	374	2 823
1993–94	1 812	332	8	295	402	2 850
1994–95	1 900	382	19	272	434	3 007
1995–96	2 048	427	34	245	448	3 201
1996–97	2 171	474	52	283	470	3 450
Expenditure per person aged 70 and over (1996–97 dollars per year)						
1985–86	1 313	82	0	129	66	1 590
1986–87	1 343	84	0	138	83	1 648
1987–88	1 331	107	0	147	98	1 682
1988–89	1 330	123	0	167	110	1 730
1989–90	1 355	148	0	204	123	1 829
1990–91	1 347	164	0	215	135	1 861
1991–92	1 318	192	2	272	149	1 934
1992–93	1 318	215	3	251	161	1 948
1993–94	1 279	234	6	208	180	1 907
1994–95	1 299	261	13	186	195	1 955
1995–96	1 355	283	22	162	203	2 026
1996–97	1 397	305	33	182	215	2 133
Growth 87 to 97	0.4%	13.8%	na	2.8%	10.0%	2.6%
Share of expenditure per person aged 70 and over (per cent)						
1985–86	82.6	5.1	0.0	8.1	4.2	100
1986–87	81.5	5.1	0.0	8.4	5.0	100
1987–88	79.1	6.3	0.0	8.7	5.8	100
1988–89	76.9	7.1	0.0	9.6	6.4	100
1989–90	74.1	8.1	0.0	11.1	6.7	100
1990–91	72.4	8.8	0.0	11.6	7.2	100
1991–92	68.2	9.9	0.1	14.1	7.7	100
1992–93	67.7	11.1	0.1	12.9	8.3	100
1993–94	67.1	12.3	0.3	10.9	9.4	100
1994–95	66.5	13.4	0.7	9.5	10.0	100
1995–96	66.9	14.0	1.1	8.0	10.0	100
1996–97	65.5	14.3	1.6	8.5	10.1	100

a Expenditure does not include \$47.3 million contribution by the Department of Veterans' Affairs to nursing homes in 1996–97.

Source: DHFS unpublished

Table 9A.23: Balance of Care — operational Nursing home, Hostel and CACP places, June 1985 to June 1997 (per 1000 persons aged 70 years and over)^{a, b}

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Nursing homes									
June 1985	73.4	54.4	68.9	71.0	71.7	76.7	58.0	80.6	67.2
June 1986	71.3	53.5	66.8	69.0	69.1	72.2	55.0	77.1	65.3
June 1987	69.3	52.5	64.7	67.0	66.7	68.0	52.1	73.2	63.5
June 1988	67.9	52.0	62.8	65.5	64.5	64.8	49.5	71.6	62.1
June 1989	66.5	51.4	60.9	64.1	62.4	61.6	47.1	70.3	60.8
June 1990	64.9	50.5	58.9	61.8	60.7	69.4	53.6	74.6	59.5
June 1991	62.9	49.2	56.9	58.3	58.0	57.4	48.1	71.7	57.2
June 1992	61.7	48.8	54.6	56.7	56.0	57.0	45.1	67.4	55.9
June 1993	59.7	48.0	52.8	54.3	54.7	57.1	43.8	65.4	54.4
June 1994	57.9	46.8	50.9	52.4	50.3	52.5	42.0	66.6	52.4
June 1995	56.6	45.3	49.5	50.8	49.8	52.5	36.9	61.7	51.1
June 1996	54.6	44.0	48.2	46.5	48.5	51.1	35.1	62.9	49.2
June 1997	52.7	44.1	45.3	45.0	47.1	50.3	33.1	58.6	47.8
Hostels									
June 1985	28.9	27.4	41.0	37.3	43.5	20.5	34.8	23.2	32.3
June 1986	29.7	28.2	41.2	38.3	43.6	21.0	35.7	24.1	33.0
June 1987	30.5	29.1	41.4	39.4	43.8	21.5	36.6	25.8	33.6
June 1988	31.6	30.2	41.7	40.7	44.0	22.3	37.6	27.8	34.5
June 1989	32.7	31.3	41.9	42.1	44.2	23.1	38.9	30.4	35.4
June 1990	31.7	31.8	42.1	42.1	44.3	27.7	42.4	36.2	35.5
June 1991	32.2	32.3	44.3	40.5	42.0	26.9	43.4	46.8	35.8
June 1992	33.3	34.2	45.6	40.6	43.5	28.8	42.0	45.2	37.1
June 1993	34.6	35.6	46.0	43.3	44.7	31.2	44.2	43.8	38.5
June 1994	36.5	37.9	47.5	44.6	44.0	33.6	45.5	44.4	40.1
June 1995	37.3	39.5	48.1	44.2	44.7	35.8	54.3	41.1	41.1
June 1996	37.3	40.0	48.8	45.5	43.9	35.6	51.7	40.5	41.3
June 1997	37.1	41.7	47.7	45.7	44.1	37.2	52.9	43.2	41.7

(cont.)

Table 9A.23: Balance of Care — operational Nursing home, Hostel and CACP places, June 1985 to June 1997 (per 1000 persons aged 70 years and over)^{a, b} (cont.)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
CACP									
June 1985	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
June 1986	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
June 1987	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
June 1988	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
June 1989	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
June 1990	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
June 1991	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
June 1992	0.1	0.1	0.0	0.1	0.9	0.0	0.0	0.0	0.2
June 1993	0.3	0.2	0.2	0.2	1.1	0.5	0.0	0.0	0.3
June 1994	0.6	0.9	1.1	0.7	1.7	1.1	1.5	0.7	0.9
June 1995	1.6	1.7	1.8	1.7	2.0	2.4	1.8	2.2	1.7
June 1996	2.8	2.8	2.9	3.1	3.3	3.8	3.2	6.3	2.9
June 1997	4.0	3.4	3.8	4.2	4.3	5.3	5.4	12.5	3.9
TOTAL									
June 1985	102.3	81.8	110.0	108.3	115.2	97.3	92.7	103.8	99.5
June 1986	101.1	81.7	108.0	107.3	112.8	93.2	90.7	101.2	98.3
June 1987	99.8	81.6	106.1	106.4	110.4	89.5	88.7	99.0	97.1
June 1988	99.5	82.2	104.5	106.3	108.4	87.0	87.2	99.4	96.7
June 1989	99.2	82.7	102.8	106.1	106.7	84.7	85.9	100.7	96.2
June 1990	96.6	82.3	100.9	103.9	105.0	97.1	96.0	110.9	95.0
June 1991	95.2	81.5	101.2	98.9	100.0	84.3	91.5	118.5	93.1
June 1992	95.1	83.1	100.2	97.4	100.4	85.7	87.1	112.7	93.2
June 1993	94.6	83.9	99.1	97.9	100.6	88.8	88.0	109.2	93.2
June 1994	95.0	85.6	99.5	97.7	96.0	87.2	88.9	111.7	93.4
June 1995	95.5	86.5	99.4	96.7	96.6	90.7	93.0	105.0	93.9
June 1996	94.7	86.8	99.8	95.0	95.7	90.5	90.1	109.7	93.5
June 1997	93.8	89.2	96.8	94.9	95.6	92.9	91.4	114.3	93.4

a Places do not include those places which have been 'approved in principle' but are not yet operational for Australia for June 1997. These approved in principle places would equate to a ratio of 0.9 for nursing homes, 3.1 for hostels and 1.8 for CACPs, which would bring the total ratio up to 99.2 per 1000 persons 70 years and over (30 June 1997).

b Data for June 1986, 1987, 1988 estimated.

Source: DHFS unpublished

Table 9A.24: Existence of targeting strategies for HACC projects, 1996 (per cent)

	<i>Minimal</i>	<i>Mild</i>	<i>Min/Mild</i>	<i>Moderate</i>	<i>Extensive</i>	<i>Mod/Ext</i>
NSW	29	17	46	38	16	54
Vic	27	16	43	36	20	56
Qld	38	25	63	24	13	37
WA	38	16	54	22	24	46
SA	30	18	48	39	12	51
Tas	10	20	30	10	60	70
ACT	25	25	50	50	0	50
NT	50	0	50	25	25	50

Source: Howe *et al* 1996

Table 9A.25: Probability of future nursing homes and hostel use at various ages 1994–95

<i>Type of care</i>	<i>Age</i>							
	<i>0</i>	<i>65</i>	<i>70</i>	<i>75</i>	<i>80</i>	<i>85</i>	<i>90</i>	<i>95</i>
<i>Nursing homes</i>								
Permanent care								
Males	0.20	0.25	0.28	0.32	0.39	0.48	0.56	0.60
Females	0.34	0.39	0.42	0.48	0.59	0.76	0.95	0.94
Persons	0.27	0.33	0.36	0.41	0.51	0.66	0.83	0.85
Permanent and respite								
Males	0.21	0.27	0.30	0.34	0.40	0.49	0.57	0.61
Females	0.35	0.41	0.44	0.50	0.61	0.78	0.97	0.95
Persons	0.28	0.34	0.37	0.43	0.53	0.67	0.85	0.86
<i>Hostels</i>								
Permanent care								
Males	0.09	0.12	0.14	0.17	0.22	0.31	0.39	0.38
Females	0.22	0.26	0.29	0.34	0.45	0.57	0.60	0.43
Persons	0.16	0.20	0.22	0.27	0.35	0.48	0.54	0.42
Permanent and respite								
Males	0.13	0.17	0.19	0.22	0.27	0.36	0.44	0.41
Females	0.28	0.33	0.35	0.41	0.51	0.63	0.65	0.45
Persons	0.21	0.25	0.28	0.33	0.42	0.53	0.58	0.44

Source: AIHW 1997

Table 9A.26: Cumulative expected length of stay distributions of permanent hostel and nursing home admissions 1995–96 (per cent)

<i>Length of stay</i>	<i>Nursing homes</i>	<i>Hostels</i>
0-1 month	17.0	3.4
2 months	25.2	7.4
3 months	30.3	11.0
4 months	34.3	13.7
6 months	40.0	18.4
1 year	50.2	30.2
2 years	64.4	48.9
3 years	74.4	62.4
5 years	87.0	78.6
Total	100.0	100.0

Source: AIHW 1997

Table 9A.27: Accessibility of nursing homes and hostels, 1991–92 to 1995–96 (admissions per 1000 persons with a profound/severe handicap aged 65 years and over)^a

	<i>1991–92</i>	<i>1992–93</i>	<i>1993–94</i>	<i>1994–95</i>	<i>1995–96</i>
<i>Nursing homes</i>					
Nursing homes (permanent)	113.4	110.3	94.8	92.8	85.1
Nursing homes (respite)	9.4	12.1	16.7	21.2	29.1
All admissions	122.8	122.4	111.4	114.0	114.2
<i>Hostels</i>					
Hostels (permanent)	44.0	46.4	47.5	51.7	50.6
Hostels (respite)	41.4	45.4	49.6	53.0	56.3
All admissions	85.4	91.8	97.1	104.7	106.9

a Excluded CACPs.

Source: AIHW 1997

Table 9A.28: Ownership of residential places, January 1997

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Number of places</i>									
Nursing homes									
Government	2 127	4 705	1736	909	458	395	86	24	10440
Private enterprise	16 377	8 217	4663	2920	3023	370	214	40	35824
Religious/Charitable	10 595	4 429	5781	1961	3641	1370	219	146	28142
Total	29 099	17 351	12180	5790	7122	2135	519	210	74406
Hostels									
Government	681	1866	254	361	309	49	0	0	3520
Private enterprise	773	1726	1084	432	66	47	71	35	4234
Religious/Charitable	18624	12255	11295	4923	5974	1506	718	96	55391
Total	20078	15847	12633	5716	6349	1602	789	131	63145
<i>Proportion of total places (per cent)</i>									
Nursing homes									
Government	7.3	27.1	14.3	15.7	6.4	18.5	16.6	11.4	14.0
Private enterprise	56.3	47.4	38.3	50.4	42.4	17.3	41.2	19.0	48.1
Religious/Charitable	36.4	25.5	47.5	33.9	51.1	64.2	42.2	69.5	37.8
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Hostels									
Government	3.4	11.8	2.0	6.3	4.9	3.1	0.0	0.0	5.6
Private enterprise	3.8	10.9	8.6	7.6	1.0	2.9	9.0	26.7	6.7
Religious/Charitable	92.8	77.3	89.4	86.1	94.1	94.0	91.0	73.3	87.7
Total	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Source: DHFS unpublished

Table 9A.29: Estimates of persons aged 70 years and over and HACC target persons as a proportion of the total population, 1993 to 2041 (per cent)

	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007
Persons aged 70 and over	7.8	8.0	8.1	8.3	8.4	8.6	8.7	8.8	8.9	8.9	8.9	8.9	8.9	9.0	9.0
HACC target group	5.9	5.9	6.0	6.0	6.1	6.1	6.1	6.2	6.2	6.2	6.3	6.3	6.3	6.4	6.4

(cont.)

Table 9A.29: Estimates of persons aged 70 years and over and HACC target persons as a proportion of the total population, 1993 to 2041 (per cent) (cont.)

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
Persons aged 70 and over	9.1	9.2	9.3	9.4	9.5	9.6	9.8	10.0	10.3	10.6	10.9	11.2	11.5	11.9	12.1
HACC target group	6.5	6.5	6.6	6.6	6.7	6.7	6.8	6.8	6.9	7.0	7.0	7.1	7.1	7.2	7.3

(cont.)

Table 9A.29: Estimates of persons aged 70 years and over and HACC target persons as a proportion of the total population, 1993 to 2041 (per cent) (cont.)

	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037
Persons aged 70 and over	12.4	12.7	13.0	13.3	13.5	13.8	14.1	14.3	14.7	14.9	15.2	15.4	15.5	15.7	15.8
HACC target group	7.4	7.4	7.5	7.6	7.6	7.7	7.8	7.8	7.9	7.9	8.0	8.0	8.1	8.1	8.2

(cont.)

Table 9A.29: Estimates of persons aged 70 years and over and HACC target persons as a proportion of the total population, 1993 to 2041 (per cent) (cont.)

	2038	2039	2040	2041
Persons aged 70 and over	15.9	16.0	16.2	16.4
HACC target group	8.2	8.2	8.3	8.3

Sources: ABS Cat. No. 4430.0; 3222.0; DHFS unpublished

9A.3 Definitions and explanatory notes

Table 9A.30: Definitions and explanatory notes

<i>Term</i>	<i>Definition</i>
Nursing home	Residential facilities for frail older people which provide accommodation, 24 hour nursing care and personal care.
Hostel	Residential facilities for older people which provide accommodation, personal care and occasional or limited nursing services.
Respite care	Respite services provide alternative care arrangements for dependent people living in the community with the primary purpose of giving their carer a short term break from their usual caring commitments.
People from non-English speaking backgrounds	People whose first spoken language was not English.
Veterans	Veterans and war widow(er)s who are entitled to treatment through the Department of Veterans' Affairs under the provisions of the Veterans' Entitlement Act, 1986.
Home help	Assistance to undertake household tasks (for example, washing clothes).
Personal care	Assistance to undertake personal tasks (for example, bathing).
Home nursing	Nursing care provided in a persons home (for example, assistance taking medication).
Paramedical	These services are provided to help people maintain their independence and mobility. Possible services include physiotherapy, podiatry, speech therapy and occupational therapy.
Home respite	Respite care provides a short term substitute for usual care. In-home respite can be provided in either the home of the person requiring or providing care, and can be for up to a day, overnight or longer periods.
Centre day care	Respite care provided from a facility such as a day care or health centre. Respite care was usually combined with social support services to maintain the functional capabilities of the person being cared for.
Home maintenance/modification	Assistance in undertaking home maintenance tasks which a person was unable to undertake themselves, or modification of the home for care purposes (for example, installing hand rails).
Home meals/Centre meals	Meals provided to persons either in their own home or at a separate facility. Includes 'meals on wheels'.

(cont.)

Table 9A.30: Definitions and explanatory notes (cont.)

<i>Term</i>	<i>Definition</i>
Community Options Projects	Community Options Projects provides case management for people with complex care needs, for example, managing or purchasing a package of care services.
Moderate, severe or profound handicap	<p>A person with a handicap was a person with a limitation to perform certain tasks associated with daily living. The limitation must be due to a disability and in relation to one or more of the following areas: self care; mobility; verbal communication; schooling; or employment.</p> <p>People with a moderate handicap are those people with a disability who did not require help or supervision with tasks relevant to the areas of self-care, mobility, and verbal communication but who had difficulty performing one or more of these tasks.</p> <p>People with a severe handicap are those people with a disability who sometimes required help or supervision with tasks relevant to the areas of self-care, mobility, and verbal communication.</p> <p>People with a profound handicap are those people with a disability who always require help or supervision in one or more of self-care, mobility, and verbal communication.</p>
Complaint	A query or grievance which any member of the public make to the Department about any services provided by a Commonwealth funded nursing home, hostel or CACP.
Real Expenditure	Actual expenditure adjusted for changes in prices. Adjustments are made using the GDP(E) price deflator, and expressed in terms of final year prices.

