
Volume 2 References

Emergency management

ABS (Australian Bureau of Statistics) 2000, *Population Survey Monitor*, cat. no. 4103.0, unpublished data, Canberra.

AIHW (Australian Institute of Health and Welfare) 1998, *Australian Hospital Statistics 1996-97*, cat. no. HSE 5, AIHW, Canberra.

— 1999, *Australian Hospital Statistics 1997-98*, cat. no. HSE 6, AIHW, Canberra.

— 2000, *Australian Hospital Statistics 1998-99*, cat. no. HSE 11, AIHW, Canberra.

SCRCSSP (Steering Committee for the Review of Commonwealth/State Service Provision) 1998, *Superannuation in the Costing of Government Services*, AusInfo, Canberra.

— 1999, *Payroll Tax in the Costing of Government Services*, AusInfo, Canberra.

Community services preface

ABS (Australian Bureau of Statistics) 1998a *Australian Demographic Statistics*, June Quarter 1998, cat. no. 3101.0, AGPS, Canberra.

— 1998b, *Community Services, 1995-96*, cat. no. 8696.0, AGPS, Canberra.

AIHW (Australian Institute of Health and Welfare) 1997, *National Classification of Community Services, Version 1.0*, cat. no. HWI7, AGPS, Canberra.

— 1999a, *Health Expenditure Bulletin*, no.15, cat. no. HWE 13, Canberra.

— 1999b, *Welfare Services Expenditure Bulletin*, no.5, cat. no. HWE 14, Canberra.

— 2000, *Health Expenditure Bulletin*, no.16, cat. no. HWE 15, Canberra

NSW Ageing and Disability Department 1999, *Population Group Planning*, Sydney.

SCRCSSP (Steering Committee for the Review of Commonwealth/State Service Provision) 1998, *Implementing Reforms in Government Services 1998*, AusInfo, Canberra.

— 1999, *Report on Government Services 1999*, AusInfo, Canberra.

— 2000, *Report on Government Services 2000*, AusInfo, Canberra.

Aged care

ABS (Australian Bureau of Statistics) 1998, *Experimental Projections of the Indigenous Population: 1996 to 2006*, cat. no. 3231.0, Canberra.

— 1999, *Survey of Disability, Ageing and Carers, 1998*, cat no. 4430.0, Canberra.

— 2000 *Estimated Residential Population, by Age, 1998-99*, cat no. 3201.0, Canberra.

ARAS (Aged Rights Advocacy Service) 1998, *Pathways: To Accessing Home Based Services*, Report for the Office for Aging, Adelaide, mimeo.

DPIE and DSHS (former Department of Primary Industries and Energy and former Department of Human Services and Health) 1994, *Rural, Remote and Metropolitan Areas Classification 1991 Census Edition*, AGPS, Canberra.

E-Qual and Donovan Research 2000, *National Satisfaction Survey of Clients of Disability Services*, Report prepared for the Steering Committee for the Review of Commonwealth/State Service Provision and the National Disability Administrators, AusInfo, Canberra.

Fine, M., Brodaty, H. and Thomson, C. 1997, *Carers' Support Needs Project: Promoting the Appropriate Use of Services by Carers of People with Dementia: Dementia Carers and the Non Use of Community Services*, Research consultancy for the NSW Ageing and Disability Department as part of the NSW Action Plan on Dementia, Social Policy Research Centre, University of NSW, September, mimeo.

Lincoln Gerontology Centre 2000, *Aged Care Assessment Program: National Minimum Data Set Report: July 1998 – June 1999*, La Trobe University, Melbourne, mimeo.

Lincoln Gerontology Centre 1999, *Aged Care Assessment Program: National Minimum Data Set Report: July 1997 – June 1998*, La Trobe University, Melbourne, mimeo.

— 1998, *Aged Care Assessment Program: National Minimum Data Set Report: July 1996 – June 1997*, La Trobe University, Melbourne, mimeo.

-
- McDonald, P. and Kippen, R. 1999, 'Ageing: the social and demographic dimensions', in PCMIAESR 1999, *Policy Implications of the Ageing of Australia's Population*, Conference proceedings, AusInfo, Canberra, pp. 47–70.
- NDH (NSW Department of Health) 2000, Unpublished information based on the 1997-98 survey of NSW Area Health Services.
- PC (Productivity Commission) 1999, *Nursing Home Subsidies: Inquiry Report*, AusInfo, Canberra.
- SCRCSSP (Steering Committee for the Review of Commonwealth/State Service Provision) 2000, *Report on Government Services 2000*, AusInfo, Canberra.

Services for people with a disability

- ABS (Australian Bureau of Statistics) 2000, *The Labour Force, Australia, 2000*, cat.no.6203.0, AusInfo, Canberra.
- 1999, *Disability, Ageing and Carers Australia: Summary of Findings 1998*, cat. no. 4430.0, AusInfo, Canberra.
- AIHW (Australian Institute of Health and Welfare) 1997, *Demand for Disability Support Services in Australia: Size, Cost and Growth*, cat no. Canberra.
- 1999, *Australia's Welfare 1999: Services and Assistance*, cat. no. Canberra.
- 2000a *First national results on services provided under the Commonwealth/State Disability Agreement: National Data, 2000*, cat. no. DIS 21, Canberra.
- 2000b, *Integrating Indicators: Theory and Practice in the Disability Field*, cat. no. DIS 17, Canberra.
- 2000c, *National Community Services Data Dictionary, 2000*, cat.no.HWI 27, Canberra.
- CSDA (Commonwealth/State Disability Agreement) 1998, *Agreement between the Commonwealth of Australia and the States and Territories of Australia in Relation to Disability Services*, Commonwealth Department of Health and Family Services, Canberra.
- Equal and Donovan Research 2000, *National Satisfaction Survey of Clients of Disability Services*, Report prepared for the Steering Committee for the Review of Commonwealth/State Service Provision and the National Disability Administrators, AusInfo, Canberra.
- FaCS (Department of Family and Community Services) 2000a, *FaCS Sheet, 2000, Unmet Need for Disability Services*, Canberra.

-
- 2000b, (Department of Family and Community Services) 2000, unpublished.
- SCRCSSP (Steering Committee for the Review of Commonwealth/State Service Provision) 1998, *Implementing Reforms in Government Services 1998*, AusInfo, Canberra.
- 2000, *Report on Government Services 2000*, AusInfo, Canberra.
- WHO (World Health Organisation) 1999, *ICIDH-2: International Classification of Functioning and Disability*, Beta-2 draft, Full version, Geneva.

Children's services

- ABS (Australian Bureau of Statistics) *Census of Population and Housing, Australia*, cat. no. 2020.0 (unpublished).
- 2000, *Child Care, Australia* (and earlier years), cat. no. 4402.0, Canberra.
- *Disability, Ageing and Carers Australia*, cat. no. 4430.0 (unpublished).
- *Estimated Residential Population, by Age and Sex, 1998-99*, cat. no. 3201.0, Canberra (unpublished).
- AIHW (Australian Institute of Health and Welfare) 1997, *Australia's Welfare 1997: Services and Assistance*, Canberra.
- FaCS (Family and Community Services) 2000, *Annual Report 1999-2000*, Canberra.
- 2000, *Census of Child Care Services May 1999* (and earlier years), Canberra.
- SCRCSSP (Steering Committee for the Review of Commonwealth/State Service Provision) 2000, *Report on Government Services 2000*, AusInfo, Canberra.

Protection and support services

- AIHW (Australian Institute of Health and Welfare) 1997, *Australia's Welfare 1997*, AGPS, Canberra.
- 1999a, *Child Protection Australia, 1997-98*, cat. no. CWS 8, Canberra.
- 1999b, *Comparability of child protection data*, cat. no. CWS 9, Canberra.
- 2000, *Child Protection Australia, 1998-99*, cat. no. CWS 8, Canberra.
- DHS (Department of Human Services) 1995, *Socio-Demographic Characteristics of Families Investigated by Protective Services 1993-94*, Department of Human Services, Melbourne.
- 1998, *Research Matters*, vol. 1, no. 1, September.

NLRC (NSW Law Reform Commission) 1997, *The Aboriginal Child Placement Principle*, Research Report no. 7, Sydney.

SCRCSSP (Steering Committee for the Review of Commonwealth/State Service Provision) 1997, *Reforms in Government Service Provision 1997*, AGPS, Canberra.

— 2000, *Report on Government Services 2000*, AusInfo, Canberra.

Housing

ABS (Australian Bureau of Statistics) 1999a, *Disability, Ageing and Carers: Summary of Findings*, cat. no. 4430.0, AusInfo, Canberra

— 1999b, *Experimental Projections of the Aboriginal and Torres Strait Islander Population, 1998*, cat. no. 3231.0, AusInfo, Canberra

AIHW (Australian Institute of Health and Welfare) 1999a, *Community Housing Mapping Project Data Report*, Canberra.

— 1999b, *Australia's Welfare 1999: Services and Assistance*, cat. no. AUS 16, Canberra

— 2000a, *Public Rental Housing Data Manual 1999-2000*, National Housing Data Agreement – CSHA 1999-2003, forthcoming, Canberra.

— 2000b, *Community Housing Data Manual 1999-2000*, National Housing Data Agreement – CSHA 1999-2003, forthcoming, Canberra.

— 2000c *Agreement on National Indigenous Housing Information*, Australian Institute of Health and Welfare, Canberra

CSHA (Commonwealth/State Housing Agreement) 1996, *Commonwealth State Housing Agreement*, Department of Social Security, AGPS, Canberra.

— 1999, *Commonwealth State Housing Agreement*, Department of Family and Community Services, AusInfo, Canberra.

Donovan Research 1999a, *Report of the National Survey of Customer Satisfaction with Public Rental Housing Assistance 1999*, Perth.

— 1999b, *Community Housing Provider and Tenant Satisfaction Survey — Pilot Study*, Perth.

— 2000, *The National Social Housing Survey with Public Housing, November 2000*, Perth.

DSS (Department of Social Security) 1997, *Housing Assistance Act 1989 Annual Report 1995-96*, AGPS, Canberra.

-
- 1998, *Annual Report 1997-98*, AGPS, Canberra.
- FaCS (Department of Family and Community Services) 1999, *Housing Assistance Act 1996 Annual Report 1996-97*, AGPS, Canberra.
- 2000a, *Housing Assistance Act Annual Report 1997-98*, AusInfo, Canberra.
- 2000b, *Annual Report 1999-2000*, AusInfo, Canberra.
- Foard, G., Karmel, R., Collett, S., Bosworth, E., and Hulmes, D. 1994, *Public Housing in Australia*, Australian Institute of Health and Welfare, Canberra
- Newman, Hon. J. (Minister for Social Security) 1998, *Portfolio Budget Statements 1998-99: Social Security Portfolio*, Budget related paper no. 1.14, Canberra.
- SCRCSSP (Steering Committee for the Review of Commonwealth/State Service Provision) 1998, *Superannuation in the Costing of Government Services*, AusInfo, Canberra.
- 1999, *Payroll Tax in the Costing of Government Services*, AusInfo, Canberra.
- Wulff, M. and Rees, N. 1999, *The 1998 Survey of Rent Assistance Recipients: An Overview of Results*, unpublished

Statistical appendix

- Australian Bureau of Statistics (ABS) 1999, *Crime and Safety, April 1998*, cat. no. 4509.0, Melbourne.
- DPIE (Department of Primary Industries and Energy) and DSHS (Department of Human Services and Health) 1994, *Rural, Remote and Metropolitan Classification 1991 Census Edition*, AGPS, Canberra.
- DSS (Department of Social Security) 1997, *Housing Assistance Act 1989, Annual Report 1995-96*, AGPS, Canberra.
- SRCSSP (Secretariat for the Review of Commonwealth/State Service Provision) 1998, *Feedback on the Report on Government Services*, AGPS, Canberra.



Related publications

Report on Government Services

Report on Government Service Provision 1995

Published: December 1995 Cat. No. 9514007 (One Volume) RRP \$19.95

Report on Government Service Provision 1997

Published: February 1997 Cat. No. 9670939 (Two Volumes) RRP \$29.95

Report on Government Services 1998

Published: February 1998 Cat. No. 9719601 (Two Volumes) RRP \$29.95

Report on Government Services 1999

Published: February 1999 Cat. No. 9812595 (Two Volumes) RRP \$39.95

Report on Government Services 2000

Published: February 2000 Cat. No. 9938852 (Three Volumes) RRP \$39.95

Implementing Reforms in Government Services

Reforms in Government Service Provision: Case Studies

Published: June 1997 Cat. No. 9679960 RRP \$14.95

Implementing Reforms in Government Services: Case Studies

Published: September 1998 Cat. No. 9806926 RRP \$11.95

Other

Superannuation in the Costing of Government Services

Published: September 1998 Cat. No. 9806938 RRP \$7.95

Linking Inputs and Outputs: Activity Measurement by Police Services

Published: September 1999 Cat. No. 9927010 RRP \$8.95

Payroll Tax in the Costing of Government Services

Published: September 1999 Cat. No. 9927071 RRP \$8.95

The Review has also commissioned reports on:

Outcome Measurement in Child Protection (1998)

Review of Approaches to Satisfaction Surveys of Clients of Disability Services (1998)

Using Consumer Views in Performance Indicators for Children's Services (2000)

National Satisfaction Survey of Clients of Disability Services (2000)

Reports are available from Australian Government Info Shops where catalogue numbers are given (ph: 13 24 47). All reports are also available from the Review's website: <http://www.pc.gov.au/service/gsppubs.html>.