

14A Services for people with disability — attachment

Definitions for the indicators and descriptors in this attachment are in section 14.7 of the chapter. Data in this chapter are examined by the Disability Services Working Group, but have not been formally audited by the Secretariat. A peer review process is also undertaken by the Disability Services Working Group in the development of the data definitions. Unsourced information was obtained from the Australian, State and Territory governments.

This file is available in Adobe PDF format on the Review web page (www.pc.gov.au/gsp). Users without Internet access can contact the Secretariat to obtain these tables (details on the inside front cover of the Report).

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Table 14A.1

Table 14A.1 Recipients of Disability Support Pension, Mobility Allowance, Carer Payment, Carer Allowance, Sickness Allowance, Child Disability Assistance Payment and Carer Supplement ('000) (a)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Other</i>	<i>Aust</i>
Disability Support Pension (b)										
June 2005	227.4	168.7	135.9	59.7	67.5	27.8	7.0	5.9	6.9	706.8
June 2006	228.6	170.5	136.9	60.1	68.1	24.8	7.1	6.1	10.0	712.2
June 2007	227.0	169.7	135.9	58.5	68.2	24.9	6.9	6.3	16.8	714.2
June 2008	232.8	175.3	138.8	58.6	70.1	25.3	7.1	6.9	17.5	732.4
June 2009	242.8	184.6	144.4	59.8	72.1	26.0	7.3	8.2	11.5	757.1
June 2010	256.2	192.2	152.9	62.5	74.4	27.2	7.8	9.6	9.9	792.6
Mobility Allowance (c)										
June 2005	14.1	13.1	9.5	4.2	5.8	1.6	0.5	0.2	0.1	49.2
June 2006	14.8	14.0	10.0	4.4	6.1	1.7	0.5	0.2	–	51.7
June 2007	15.7	14.8	10.6	4.5	6.5	1.8	0.6	0.3	0.2	54.9
June 2008	15.8	14.9	10.7	4.5	6.6	1.8	0.6	0.2	0.2	55.3
June 2009	16.1	15.3	10.8	4.5	6.7	1.8	0.6	0.2	0.1	56.1
June 2010	16.5	15.6	11.0	4.5	6.8	1.9	0.5	0.2	0.1	57.3
Carer Payment (d)										
June 2005	34.3	23.9	18.8	6.5	7.3	3.4	0.6	0.5	0.1	95.4
June 2006	38.3	26.5	20.4	7.1	7.9	3.6	0.7	0.5	0.1	105.1
June 2007	43.1	29.5	22.2	7.4	8.9	4.2	0.7	0.6	0.1	116.6
June 2008	49.0	33.5	24.0	8.0	10.0	4.7	0.7	0.7	0.1	130.7
June 2009	55.7	37.4	26.7	8.8	11.2	5.4	0.8	0.8	0.1	146.9
June 2010	64.8	42.9	30.2	10.0	12.8	6.2	0.9	0.9	0.1	168.9
Carer Allowance (e)										
June 2005	118.6	93.6	69.6	29.7	30.0	10.1	3.7	1.6	0.1	357.1
June 2006	128.6	100.7	74.1	31.0	32.0	10.8	3.9	1.7	0.1	382.9
June 2007	138.5	107.6	78.0	31.8	34.3	11.6	4.2	1.8	0.1	407.9
June 2008	150.3	116.3	82.3	32.8	36.7	12.5	4.3	2.0	0.1	437.3
June 2009	164.5	126.6	88.8	34.6	39.6	13.7	4.6	2.2	0.1	474.7
June 2010	178.2	136.3	93.7	36.3	42.3	14.6	4.7	2.4	0.1	508.6
Sickness Allowance (f)										
June 2005	2.3	2.3	1.9	0.8	0.8	0.2	0.1	–	–	8.4
June 2006	2.0	2.2	1.8	0.6	0.6	0.2	0.1	–	–	7.5
June 2007	2.0	2.2	1.8	0.6	0.7	0.2	0.1	–	–	7.6
June 2008	1.9	2.1	1.8	0.6	0.7	0.2	0.1	0.1	–	7.4
June 2009	1.9	2.0	1.6	0.5	0.6	0.2	0.1	–	–	7.0
June 2010	1.7	1.9	1.5	0.4	0.6	0.1	0.1	–	–	6.7
Child Disability Assistance Payment (g)										
June 2005
June 2006
June 2007

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June 2008
June 2009	47.1	36.8	27.2	11.8	13.0	3.6	1.8	0.8	–	142.1
June 2010	51.6	40.0	28.7	11.8	13.8	3.7	1.9	0.8	–	152.4
Carer Supplement (h)										
June 2005
June 2006
June 2007
June 2008
June 2009	166.5	127.0	89.6	34.4	39.6	14.0	4.5	2.3	0.1	478.0
June 2010 (i)	–	–	–	–	–	–	–	–	–	–

- (a) Pensions, allowances and payments were not funded under the CSTDA. Australian totals may not sum as a result of rounding.
- (b) The Disability Support Pension is a means tested income support payment for people aged 16 or over who have a physical, intellectual or psychiatric impairment (meeting set criteria) resulting in an inability to work or to be re-skilled for work for at least the next two years (as a result of impairment), or who are participating in the supported wage system. Special rules apply to the vision impaired.
- (c) The Mobility Allowance is a non-means tested income supplement to assist with transport costs for people aged 16 or over with a disability who are in employment, vocational training, a combination of vocational training and employment, job search activities or voluntary work, and who are unable to use public transport without substantial assistance.
- (d) The Carer Payment provides income support to people who, as a result of the demands of their caring role, are unable to support themselves through substantial workforce participation.
- (e) The Carer Allowance is a supplementary payment available to people who provide daily care and attention at home for an adult or a child with a disability or severe medical condition. Data include Health Care Card only recipients.
- (f) Sickness Allowance is a means tested income support payment for people aged 21 or over who are temporarily incapacitated from doing their normal work or study, due to illness or injury, and have a job or study to return to when they are fit.
- (g) The Child Disability Assistance Payment is an annual payment made for a child with disability under 16 years who attracts a payment of Carer Allowance for their carer. The payment can be used to assist families purchase support, aids, therapies, or respite that they require for their child with disability.
- (h) An annual supplement to Carer Payment recipients and to Carer Allowance recipients for each person to which they provide care.
- (i) No carer supplements were paid for the year ended 30 June 2010
.. Not applicable. – Nil or rounded to zero.

Source: Australian Government unpublished.

Table 14A.2

Table 14A.2 Users of Commonwealth State/Territory Disability Agreement (CSTDA)-funded services/National Disability Funded services (NDA), existence of an informal/primary carer, by geographic location (a), (b), (c), (d)

	Unit	Major cities	Inner regional	Outer regional	Remote	Very remote	Not stated/ collected		Total (e)
2005-06									
Has an informal carer	no.	58 099	22 339	10 528	1 381	657	1 096		94 100
Informal carer is primary carer	no.	47 713	18 952	8 495	1 183	541	975		77 860
Informal carer is not primary carer	no.	8 331	2 457	1 568	157	65	106		12 684
Primary carer status not stated/not collected	no.	2 055	930	464	41	50	15		3 556
Does not have an informal carer	no.	42 941	17 523	6 659	641	223	999		68 986
Informal carer status not stated/not collected	no.	24 815	9 914	4 240	436	237	2 555		42 197
Total	no.	125 855	49 776	21 427	2 458	1 117	4 650		205 283
Has an informal carer	%	46.2	44.9	49.1	56.2	58.8	23.6		45.8
Informal carer is primary carer	%	37.9	38.1	39.6	48.1	48.4	21.0		37.9
Informal carer is not primary carer	%	6.6	4.9	7.3	6.4	5.8	2.3		6.2
Primary carer status not stated/not collected	%	1.6	1.9	2.2	1.7	4.5	0.3		1.7
Does not have an informal carer	%	34.1	35.2	31.1	26.1	20.0	21.5		33.6
Informal carer status not stated/not collected	%	19.7	19.9	19.8	17.7	21.2	54.9		20.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0		100.0

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	Unit	Major cities	Inner regional	Outer regional	Remote	Very remote	Not stated/ collected		Total (e)
2006-07									
Has an informal carer	no.	62 545	24 197	10 297	1 369	655	1 271	100 333	
Informal carer is primary carer	no.	46 809	18 157	7 771	1 117	529	831	75 215	
Informal carer is not primary carer	no.	6 547	2 358	1 076	127	69	132	10 309	
Primary carer status not stated/not collected	no.	9 188	3 682	1 449	125	57	308	14 809	
Does not have an informal carer	no.	63 511	23 845	10 101	1 099	322	1 420	100 298	
Informal carer status not stated/not collected	no.	12 052	4 822	1 516	50	20	1 328	19 788	
Total	no.	138 108	52 864	21 913	2 518	997	4 019	220 419	
Has an informal carer	%	45.3	45.8	47.0	54.4	65.7	31.6	45.5	
Informal carer is primary carer	%	33.9	34.3	35.5	44.4	53.1	20.7	34.1	
Informal carer is not primary carer	%	4.7	4.5	4.9	5.0	6.9	3.3	4.7	
Primary carer status not stated/not collected	%	6.7	7.0	6.6	5.0	5.7	7.7	6.7	
Does not have an informal carer	%	46.0	45.1	46.1	43.6	32.3	35.3	45.5	
Informal carer status not stated/not collected	%	8.7	9.1	6.9	2.0	2.0	33.0	9.0	
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	

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	Unit	Major cities	Inner regional	Outer regional	Remote	Very remote	Not stated/ collected		Total (e)
2007-08									
Has an informal carer	no.	62 658	25 804	10 789	1 563	962	1 409		103 186
Informal carer is primary carer	no.	45 859	18 271	7 813	1 269	786	395		74 393
Informal carer is not primary carer	no.	5 114	2 353	908	121	85	69		8 650
Primary carer status not stated/not collected	no.	11 686	5 180	2 068	174	91	945		20 143
Does not have an informal carer	no.	68 637	25 339	10 894	1 344	475	1 805		108 494
Informal carer status not stated/not collected	no.	12 117	4 685	1 501	87	57	3 362		21 810
Total	no.	143 413	55 828	23 184	2 995	1 494	6 576		233 490
Has an informal carer	%	43.7	46.2	46.5	52.2	64.4	21.4		44.2
Informal carer is primary carer	%	32.0	32.7	33.7	42.4	52.6	6.0		31.9
Informal carer is not primary carer	%	3.6	4.2	3.9	4.0	5.7	1.0		3.7
Primary carer status not stated/not collected	%	8.1	9.3	8.9	5.8	6.1	14.4		8.6
Does not have an informal carer	%	47.9	45.4	47.0	44.9	31.8	27.4		46.5
Informal carer status not stated/not collected	%	8.4	8.4	6.5	2.9	3.8	51.1		9.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0		100.0

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	Unit	Major cities	Inner regional	Outer regional	Remote	Very remote	Not stated/ collected		Total (e)
2008-09									
Has an informal carer	no.	64 215	26 216	10 733	1 519	1 017	1 438		105 138
Informal carer is primary carer	no.	49 886	19 875	8 564	1 321	895	457		80 997
Informal carer is not primary carer	no.	6 701	2 901	1 147	144	92	90		11 075
Primary carer status not stated/not collected	no.	7 628	3 440	1 022	54	30	891		13 066
Does not have an informal carer	no.	90 628	32 147	13 082	1 543	623	1 001		139 024
Informal carer status not stated/not collected	no.	10 743	4 082	1 252	83	68	5 676		21 904
Total	no.	165 586	62 445	25 066	3 145	1 709	8 115		266 066
Has an informal carer	%	38.8	42.0	42.8	48.3	59.5	17.7		39.5
Informal carer is primary carer	%	30.1	31.8	34.2	42.0	52.4	5.6		30.4
Informal carer is not primary carer	%	4.0	4.6	4.6	4.6	5.4	1.1		4.2
Primary carer status not stated/not collected	%	4.6	5.5	4.1	1.7	1.8	11.0		4.9
Does not have an informal carer	%	54.7	51.5	52.2	49.1	36.5	12.3		52.3
Informal carer status not stated/not collected	%	6.5	6.5	5.0	2.6	4.0	69.9		8.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0		100.0

Table 14A.2

Table 14A.2 Users of Commonwealth State/Territory Disability Agreement (CSTDA)-funded services/National Disability Funded services (NDA), existence of an informal/primary carer, by geographic location (a), (b), (c), (d)

	<i>Unit</i>	<i>Major cities</i>	<i>Inner regional</i>	<i>Outer regional</i>	<i>Remote</i>	<i>Very remote</i>	<i>Not stated/ collected</i>	<i>Total (e)</i>
(a)	These data need to be interpreted with care due to a number of factors affecting data quality. See section 14.6 of the chapter for further information on these quality issues.							
(b)	Data relating to primary carers are not reported for all service users. Some service types are not required to collect all service user data items. For example, employment services are not required to collect selected informal carer information, including primary status.							
(c)	Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.							
(d)	Data relating to the identification of carers for service users in New South Wales has been revised for 2007-08. Australian data for 2007-08 therefore differs from that published in the 2010 Report.							
(e)	Total includes data for service users whose location was not collected/identified.							

Source: Australian Institute of Health and Welfare (AIHW) unpublished, *CSTDA National Minimum Data Set (NMDS)*.

Table 14A.3

Table 14A.3 Users of CSTDA/NDA-funded services, age of primary carers, by geographic location (a), (b), (c), (d)

2005-06	Unit	Major cities	Inner regional	Outer regional	Remote	Very remote	Not stated/collected	Total (e)
Age group of primary carers								
	no.	143	25	11	1	3	–	181
	no.	594	336	190	17	12	10	1 159
	no.	17 619	6 657	3 093	537	279	210	28 394
	no.	13 755	5 408	2 821	386	160	149	22 678
	no.	4 195	1 543	769	92	30	37	6 666
	no.	11 407	4 985	1 612	151	58	569	18 782
	no.	47 713	18 952	8 495	1 183	541	975	77 860
Age group of primary carers								
	%	0.3	0.1	0.1	0.1	0.6	–	0.2
	%	1.2	1.8	2.2	1.4	2.2	1.0	1.5
	%	36.9	35.1	36.4	45.4	51.6	21.5	36.5
	%	28.8	28.5	33.2	32.6	29.6	15.3	29.1
	%	8.8	8.1	9.1	7.8	5.5	3.8	8.6
	%	23.9	26.3	19.0	12.8	10.7	58.4	24.1
	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2006-07								
Age group of primary carers								
	no.	38	30	15	–	1	1	85
	no.	617	389	190	16	13	17	1 242
	no.	20 835	7 941	3 305	568	272	254	33 175
	no.	14 902	5 931	2 684	368	177	223	24 285
	no.	4 669	1 778	829	94	36	36	7 441
	no.	5 749	2 089	749	71	30	300	8 987

Table 14A.3

Table 14A.3 Users of CSTDA/NDA-funded services, age of primary carers, by geographic location (a), (b), (c), (d)

	Unit	Major cities	Inner regional	Outer regional	Remote	Very remote	Not stated/collected	Total (e)
Total	no.	46 809	18 157	7 771	1 117	529	831	75 215
Age group of primary carers								
0-14	%	0.1	0.2	0.2	-	0.2	0.1	0.1
15-24	%	1.3	2.1	2.4	1.4	2.5	2.0	1.7
25-44	%	44.5	43.7	42.5	50.9	51.4	30.6	44.1
45-64	%	31.8	32.7	34.5	32.9	33.5	26.8	32.3
65+	%	10.0	9.8	10.7	8.4	6.8	4.3	9.9
Age not stated	%	12.3	11.5	9.6	6.4	5.7	36.1	11.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2007-08								
Age group of primary carers								
0-14	no.	40	23	12	-	2	-	77
15-24	no.	622	361	140	28	42	4	1 197
25-44	no.	20 867	8 078	3 362	584	382	157	33 431
45-64	no.	15 173	6 216	2 846	481	276	164	25 156
65+	no.	4 751	1 927	931	117	42	38	7 805
Age not stated	no.	4 406	1 666	522	59	43	32	6 727
Total	no.	45 859	18 271	7 813	1 269	786	395	74 393
Age group of primary carers								
0-14	%	0.1	0.1	0.2	-	0.3	-	0.1
15-24	%	1.4	2.0	1.8	2.2	5.3	1.0	1.6
25-44	%	45.5	44.2	43.0	46.0	48.6	39.7	44.9
45-64	%	33.1	34.0	36.4	37.9	35.1	41.5	33.8
65+	%	10.4	10.5	11.9	9.2	5.3	9.6	10.5
Age not stated	%	9.6	9.1	6.7	4.6	5.5	8.1	9.0

Table 14A.3

Table 14A.3 Users of CSTDA/NDA-funded services, age of primary carers, by geographic location (a), (b), (c), (d)

	Unit	Major cities	Inner regional	Outer regional	Remote	Very remote	Not stated/collected	Total (e)
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2008-09								
Age group of primary carers								
0-14	no.	53	28	16	4	2	3	106
15-24	no.	910	459	202	30	38	4	1 643
25-44	no.	22 507	9 083	3 713	562	419	212	36 495
45-64	no.	17 078	6 819	3 116	515	321	170	28 019
65+	no.	4 911	2 009	992	126	62	32	8 131
Age not stated	no.	4 427	1 477	526	84	53	36	6 603
Total	no.	49 886	19 875	8 564	1 321	895	457	80 997
Age group of primary carers								
0-14	%	0.1	0.1	0.2	0.3	0.2	1	0.1
15-24	%	1.8	2.3	2.4	2.3	4.2	1	2.0
25-44	%	45.1	45.7	43.4	42.5	46.8	46.4	45.1
45-64	%	34.2	34.3	36.4	39.0	35.9	37.2	34.6
65+	%	9.8	10.1	11.6	9.5	6.9	7.0	10.0
Age not stated	%	8.9	7.4	6.1	6.4	5.9	7.9	8.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) These data need to be interpreted with care due to a number of factors affecting data quality. See section 14.6 of the chapter for further information on these quality issues.

(b) Data relating to primary carers are not reported for all service users. Some service types are not required to collect all service user data items. For example, employment services are not required to collect selected informal carer information, including primary status.

(c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(d) Data relating to the identification of carers for service users in New South Wales has been revised for 2007-08. Australian data for 2007-08 therefore differs from that published in the 2010 Report.

Table 14A.3

Table 14A.3 Users of CSTDA/NDA-funded services, age of primary carers, by geographic location (a), (b), (c), (d)

	<i>Unit</i>	<i>Major cities</i>	<i>Inner regional</i>	<i>Outer regional</i>	<i>Remote</i>	<i>Very remote</i>	<i>Not stated/collected</i>	<i>Total (e)</i>
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(e) Total includes data for service users whose location was not collected/identified.

– Nil or rounded to zero.

Source: AIHW unpublished, CSTDA NMDS.

Table 14A.4

Table 14A.4 **Government expenditure, by type (\$'000)**

	NSW (a)	Vic	Qld (b)	WA (c)	SA (d)	Tas (e)	ACT (f)	NT (g)	S/T (h)	Aus Gov	Aust
<i>Nominal expenditure</i>											
Total direct service delivery (including actual payroll tax for NSW (for 2004-05-2007-08), Victoria (in part, for 2004-05-2007-08), SA (2006-07 (in part)-2008-09), Tasmania and the NT)											
2004-05	940 030	922 738	377 675	265 209	233 827	86 066	48 676	27 524	2 901 746	409 697	3 311 443
2005-06	993 181	1 003 768	433 969	287 545	234 123	92 966	53 987	28 745	3 128 283	446 719	3 575 002
2006-07	1 106 431	1 063 833	538 719	312 139	261 998	102 753	55 798	31 351	3 473 023	462 012	3 935 035
2007-08	1 232 949	1 110 420	585 802	345 012	302 937	111 283	59 985	33 877	3 782 265	562 968	4 345 233
2008-09	1 417 525	1 177 118	692 445	412 561	309 150	110 855	64 983	37 107	4 221 744	612 841	4 834 585
2009-10	1 502 306	1 238 951	801 271	448 202	335 780	125 057	66 722	50 619	4 568 908	723 107	5 292 014
<i>Administration expenditure</i>											
2004-05	111 234	81 748	35 776	14 652	18 556	5 351	4 463	1 237	273 017	32 565	305 582
2005-06	116 439	78 270	48 143	15 898	17 538	8 654	5 337	1 609	291 889	26 081	317 970
2006-07	141 563	81 136	57 948	19 894	18 283	8 250	5 178	1 784	334 035	32 634	366 669
2007-08	146 585	89 477	60 253	18 454	17 135	8 247	5 328	1 662	347 141	39 636	386 777
2008-09	133 332	94 291	64 560	18 819	18 212	8 614	6 615	1 800	346 244	44 509	390 753
2009-10	135 430	105 412	65 039	21 298	18 616	6 177	6 814	2 541	361 326	51 465	412 791
<i>Capital grants to non-government service providers</i>											
2004-05	798	-	-	-	-	-	-	-	798	..	798
2005-06	5 590	-	-	-	-	-	-	-	5 590	..	5 590
2006-07	55 417	-	-	-	-	-	-	-	55 417	..	55 417
2007-08	725	-	-	-	-	85	-	-	811	..	811
2008-09	8 609	10 219	-	-	-	3 571	-	-	22 399	..	22 399
2009-10	19 418	8 395	-	14 900	-	168	-	-	42 881	..	42 881
Total expenditure on services (including actual payroll tax for NSW (for 2004-05-2007-08), Victoria (in part, for 2004-05-2007-08), SA (2006-07(in part)-2008-09), Tasmania and the NT)	1 052 061	1 004 486	413 451	279 861	252 383	91 418	53 139	28 760	3 175 561	442 262	3 617 823

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Table 14A.4

Table 14A.4 Government expenditure, by type (\$'000)

	NSW (a)	Vic	Qld (b)	WA (c)	SA (d)	Tas (e)	ACT (f)	NT (g)	S/T (h)	Aus Gov	Aust
2005-06	1 115 210	1 082 039	482 112	303 443	251 660	101 621	59 325	30 354	3 425 763	472 800	3 898 563
2006-07	1 303 411	1 144 969	596 668	332 033	280 281	111 003	60 976	33 135	3 862 475	494 647	4 357 122
2007-08	1 380 259	1 199 897	646 054	363 467	320 073	119 615	65 313	35 539	4 130 217	602 604	4 732 820
2008-09	1 559 467	1 281 628	757 005	431 380	327 362	123 040	71 598	38 906	4 590 387	657 350	5 247 737
2009-10	1 657 154	1 352 758	866 310	484 399	354 397	131 403	73 566	53 159	4 973 145	774 572	5 747 717
<i>Real expenditure (2009-10 dollars) (i)</i>											
Total direct service delivery (including actual payroll tax for NSW (for 2004-05-2007-08), Victoria (in part, for 2004-05-2007-08), SA (2006-07(in part)-2008-09), Tasmania and the NT)											
2004-05	1 150 587	1 129 422	462 271	324 614	286 202	105 344	59 579	33 689	3 551 708	501 466	4 053 174
2005-06	1 157 553	1 169 893	505 791	335 134	272 870	108 352	62 922	33 502	3 646 018	520 651	4 166 669
2006-07	1 228 003	1 180 725	597 913	346 437	290 786	114 044	61 929	34 796	3 854 631	512 777	4 367 409
2007-08	1 310 254	1 180 043	622 531	366 645	321 931	118 260	63 746	36 001	4 019 410	598 265	4 617 676
2008-09	1 436 196	1 192 622	701 566	417 995	313 222	112 315	65 839	37 595	4 277 350	620 913	4 898 263
2009-10	1 502 306	1 238 951	801 271	448 202	335 780	125 057	66 722	50 619	4 568 908	723 107	5 292 014
Administration expenditure											
2004-05	136 149	100 059	43 790	17 934	22 713	6 550	5 462	1 514	334 170	39 859	374 030
2005-06	135 710	91 224	56 111	18 529	20 440	10 087	6 221	1 876	340 198	30 397	370 595
2006-07	157 117	90 051	64 316	22 080	20 292	9 156	5 747	1 980	370 738	36 220	406 958
2007-08	155 776	95 087	64 030	19 611	18 210	8 764	5 662	1 766	368 906	42 121	411 027
2008-09	135 089	95 533	65 410	19 067	18 452	8 728	6 702	1 823	350 804	45 095	395 899
2009-10	135 430	105 412	65 039	21 298	18 616	6 177	6 814	2 541	361 326	51 465	412 791
Capital grants to non-government service providers											
2004-05	977	-	-	-	-	-	-	-	977	..	977
2005-06	6 515	-	-	-	-	-	-	-	6 515	..	6 515
2006-07	61 506	-	-	-	-	-	-	-	61 506	..	61 506
2007-08	771	-	-	-	-	90	-	-	861	..	861

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Table 14A.4

Table 14A.4 **Government expenditure, by type (\$'000)**

	NSW (a)	Vic	Qld (b)	WA (c)	SA (d)	Tas (e)	ACT (f)	NT (g)	S/T (h)	Aus Gov	Aust
2008-09	8 723	10 354	-	na	-	3 618	-	-	22 694	..	22 694
2009-10	19 418	8 395	-	14 900	-	168	-	-	42 881	..	42 881
Total expenditure on services (including actual payroll tax for NSW (for 2004-05-2007-08), Victoria (in part, for 2004-05-2007-08), SA (in part, for 2006-07), Tasmania and the NT)	1 287 713	1 229 481	506 060	342 548	308 915	111 894	65 042	35 202	3 886 855	541 325	4 428 180
2005-06	1 299 778	1 261 117	561 903	353 663	293 310	118 439	69 143	35 377	3 992 731	551 049	4 543 779
2006-07	1 446 627	1 270 776	662 228	368 517	311 077	123 200	67 676	36 775	4 286 875	548 998	4 835 873
2007-08	1 466 800	1 275 130	686 561	386 256	340 141	127 115	69 408	37 767	4 389 178	640 386	5 029 565
2008-09	1 580 007	1 298 508	766 976	437 062	331 674	124 661	72 541	39 419	4 650 848	666 008	5 316 856
2009-10	1 657 154	1 352 758	866 310	484 399	354 397	131 403	73 566	53 159	4 973 145	774 572	5 747 717

(a) In NSW, expenditure data in 2004-05, may differ from data reported elsewhere as they exclude one-off non-cash expenditures such as bad debts and gain or loss on sale of assets. Administrative expenditure for 2004-05 to 2008-09 have been revised to exclude capital grants to non-government service providers, as this expenditure is now reported separately. Data for 2008-09 and 2009-10 exclude payroll tax.

(b) In Queensland, direct service delivery expenditure and administrative expenditure data exclude payroll tax for all years.

(c) The decrease in WA administrative expenditure in 2007-08 mainly reflects the abolition of the capital user charge by Department of Treasury and Finance. The increase in WA administrative expenditure in 2009-10 consists mainly of one off (non capital) projects.

(d) For SA, in 2004-05, administrative expenditure includes one-off Service Excellence Framework (SEF) funding. From 2006-07, data include payroll tax. For 2006-07, payroll tax was partial only. For 2007-08, expenditure includes capital funds under the supported accommodation memorandum of understanding with the Australian Government, and fringe benefit tax transition payments to government providers. Expenditure in SA includes expenditure on equipment services for all years.

(e) For Tasmania, 2007-08 expenditure includes significant one-off additional expenses related to the outsourcing of government provided group homes. In Tasmania, capital grants to non-government service providers include transfer payments to Housing Tasmania for development of disability specific accommodation.

(f) In the ACT in 2006-07, administrative expenditure was impacted by the centralisation of some administrative services.

(g) In the NT, a new standardised formula was introduced in 2005-06 to calculate corporate overheads, this has led to variation in relation to previous years.

(h) Total of states and territories.

(i) Real dollars are previous years' expenditure in current year's dollars after basing expenditure on the ABS GDP price deflator 2009-10 = 100 (table AA.26).

.. Not applicable. - Nil or rounded to zero.

Source: Australian, State and Territory governments unpublished.

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Table 14A.5

Table 14A.5 Total real government expenditure, by source of funding (2009-10 dollars) (\$'000) (a)

	NSW (b)	Vic (c)	Qld (d)	WA (e)	SA (f)	Tas (g)	ACT	NT (h)	S/T (i)	Aus Gov	Aust
Transfer payments received from the Australian Government (j)											
2004-05	228 061	158 302	129 913	56 073	76 707	24 015	9 584	7 254	689 908	..	689 908
2005-06	227 924	158 811	130 719	56 649	78 543	23 731	9 911	7 294	693 582	..	693 582
2006-07	232 212	154 952	134 714	55 513	75 962	23 035	9 641	7 181	693 209	..	693 209
2007-08	226 840	178 022	148 218	54 161	83 387	25 689	9 406	8 292	734 014	..	734 014
2008-09	290 411	201 432	161 073	75 589	90 150	27 830	12 621	9 084	868 190	..	868 190
2009-10	302 184	208 159	171 734	77 548	93 077	28 243	13 058	9 682	903 686	..	903 686
Total expenditure from jurisdiction funding											
2004-05	1 059 652	1 071 179	376 147	286 475	232 208	87 879	55 458	27 948	3 196 947	..	3 196 947
2005-06	1 071 855	1 102 306	431 183	297 014	214 767	94 708	59 232	28 083	3 299 148	..	3 299 148
2006-07	1 214 415	1 115 824	527 515	313 004	235 115	100 165	58 035	29 594	3 593 666	..	3 593 666
2007-08	1 239 961	1 097 108	538 344	332 095	256 754	101 426	60 002	29 475	3 655 164	..	3 655 164
2008-09	1 289 595	1 097 077	605 902	361 473	241 524	96 831	59 920	30 335	3 782 658	..	3 782 658
2009-10	1 354 970	1 144 599	694 576	406 851	261 320	103 160	60 508	43 477	4 069 459	..	4 069 459
Total expenditure on services (including actual payroll tax for NSW (for 2004-05–2007-08), Victoria (in part, for 2004-05–2007-08), SA (2006-07(in part)–2008-09), Tasmania and the NT)											
2004-05	1 287 713	1 229 481	506 060	342 548	308 915	111 894	65 042	35 202	3 886 855	541 325	4 428 180
2005-06	1 299 778	1 261 117	561 903	353 663	293 310	118 439	69 143	35 377	3 992 731	551 049	4 543 779
2006-07	1 446 627	1 270 776	662 228	368 517	311 077	123 200	67 676	36 775	4 286 875	548 998	4 835 873
2007-08	1 466 800	1 275 130	686 561	386 256	340 141	127 115	69 408	37 767	4 389 178	640 386	5 029 565
2008-09	1 580 007	1 298 508	766 976	437 062	331 674	124 661	72 541	39 419	4 650 848	666 008	5 316 856
2009-10	1 657 154	1 352 758	866 310	484 399	354 397	131 403	73 566	53 159	4 973 145	774 572	5 747 717

(a) Real dollars are previous years' expenditure in current year's dollars after basing expenditure on the ABS GDP price deflator 2009-10 = 100 (table AA.26).

(b) In NSW, expenditure data in 2004-05, may differ from data reported elsewhere as they exclude one-off non-cash expenditures such as bad debts and gain or loss on sale of assets. Data for 2008-09 and 2009-10 exclude payroll tax.

Table 14A.5

Table 14A.5 Total real government expenditure, by source of funding (2009-10 dollars) (\$'000) (a)

	NSW (b)	Vic (c)	Qld (d)	WA (e)	SA (f)	Tas (g)	ACT	NT (h)	S/T (i)	Aus Gov	Aust
(c) For Victoria, 2004-05 transfer payments data exclude \$2 million funding for the Signpost Program and include funding for the Disability Advisory Council. For 2005-06 data, transfer payments from the Australian Government include funding for the Disability Advisory Council. For 2006-07, transfer payments from the Australian Government exclude funding for the Disability Advisory Council.											
(d) Queensland transfer payments data for 2005-06 exclude \$3 788 582 targeted for the ageing carers respite initiative. These funds were excluded even though they were provided by the Australian Government in 2005-06. These funds are included in the data for 2006-07.											
(e) WA transfer payments data include Australian Government funding for specific projects in addition to core-CSTDA funding. A cash accounting method to record transfer payments has been used in 2009-10.											
(f) SA transfer payments for 2005-06 include Aged Carer Bilateral Funds of \$3 million. From 2006-07, data include payroll tax. For 2006-07, payroll tax was partial only. For 2007-08, expenditure includes capital funds under the supported accommodation memorandum of understanding with the Australian Government, and fringe benefit tax transition payments to government providers. Expenditure in SA includes expenditure on equipment services for all years.											
(g) For Tasmania, 2007-08 expenditure includes significant one-off additional expenses related to the outsourcing of government provided group homes.											
(h) In 2004-05, NT transfer payments data include funding for older carers.											
(i) Total of states and territories.											
(j) Transfer payments data are provided by State and Territory governments.											
.. Not applicable.											

Source: Australian, State and Territory governments unpublished.

Table 14A.6

Table 14A.6	Government expenditure, by source of funding (per cent) (a)									
	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>S/T</i>	<i>Aust</i>
2004-05										
Total expenditure on services	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Expenditure by Australian Government	12.2
Transfer payments received from the Australian Government	17.7	12.9	25.7	16.4	24.8	21.5	14.7	20.6	17.7	15.6
Expenditure from jurisdiction funding	82.3	87.1	74.3	83.6	75.2	78.5	85.3	79.4	82.3	72.2
2005-06										
Total expenditure on services	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Expenditure by Australian Government	12.1
Transfer payments received from the Australian Government	17.5	12.6	23.3	16.0	26.8	20.0	14.3	20.6	17.4	15.3
Expenditure from jurisdiction funding	82.5	87.4	76.7	84.0	73.2	80.0	85.7	79.4	82.6	72.6
2006-07										
Total expenditure on services	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Expenditure by Australian Government	11.4
Transfer payments received from the Australian Government	16.1	12.2	20.3	15.1	24.4	18.7	14.2	19.5	16.2	14.3
Expenditure from jurisdiction funding	83.9	87.8	79.7	84.9	75.6	81.3	85.8	80.5	83.8	74.3
2007-08										
Total expenditure on services	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Expenditure by Australian Government	12.7
Transfer payments received from the Australian Government	15.5	14.0	21.6	14.0	24.5	20.2	13.6	22.0	16.7	14.6
Expenditure from jurisdiction funding	84.5	86.0	78.4	86.0	75.5	79.8	86.4	78.0	83.3	72.7
2008-09										
Total expenditure on services	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Expenditure by Australian Government	12.5
Transfer payments received from the Australian Government	18.4	15.5	21.0	17.3	27.2	22.3	17.4	23.0	18.7	16.3
Expenditure from jurisdiction funding	81.6	84.5	79.0	82.7	72.8	77.7	82.6	77.0	81.3	71.1

Table 14A.6

Table 14A.6 Government expenditure, by source of funding (per cent) (a)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>S/T</i>	<i>Aust</i>
2009-10										
Total expenditure on services	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Expenditure by Australian Government	13.5
Transfer payments received from the Australian Government	18.2	15.4	19.8	16.0	26.3	21.5	17.8	18.2	18.2	15.7
Expenditure from jurisdiction funding	81.8	84.6	80.2	84.0	73.7	78.5	82.2	81.8	81.8	70.8

(a) All figures in the table are calculated based on data presented in table 14A.5. For details of the original data, please refer to footnotes in table 14A.5.

.. Not applicable.

Source: Australian, State and Territory governments unpublished.

Table 14A.7

Table 14A.7 Real government direct service delivery and total expenditure adjusted for payroll tax (2009-10 dollars) (\$'000) (a)

	NSW (b)	Vic (c)	Qld (d)	WA (e)	SA (f)	Tas (g)	ACT	NT (h)	S/T (i)	Aus Gov	Aust
Total direct service delivery (including actual payroll tax for NSW (for 2004-05-2007-08), Victoria (in part, for 2004-05-2007-08), SA (2006-07 (in part)-2008-09), Tasmania and the NT)											
2004-05	1 095 606	1 129 422	462 271	324 614	286 202	105 344	59 579	33 689	3 496 727	501 466	3 998 192
2005-06	1 157 553	1 169 893	505 791	335 134	272 870	108 352	62 922	33 502	3 646 018	520 651	4 166 669
2006-07	1 228 003	1 180 725	597 913	346 437	290 786	114 044	61 929	34 796	3 854 631	512 777	4 367 409
2007-08	1 310 254	1 180 043	622 531	366 645	321 931	118 260	63 746	36 001	4 019 410	598 265	4 617 676
2008-09	1 436 196	1 192 622	701 566	417 995	313 222	112 315	65 839	37 595	4 277 350	620 913	4 898 263
2009-10	1 502 306	1 238 951	801 271	448 202	354 397	125 057	66 722	50 619	4 587 524	723 107	5 310 631
Payroll tax (actual all jurisdictions)											
2004-05	27 125	4 951	6 972	1 429	..	527	41 003	..	41 003
2005-06	28 549	5 300	7 795	1 662	..	443	43 749	..	43 749
2006-07	29 338	5 274	8 943	..	4 733	1 801	..	453	50 542	..	50 542
2007-08	30 110	5 350	8 906	..	6 383	1 826	..	348	52 923	..	52 923
2008-09	28 453	20 504	10 216	..	5 790	922	..	606	66 491	..	66 491
2009-10	29 852	21 392	10 438	..	6 026	976	..	680	69 364	..	69 364
Payroll tax (imputed, all jurisdictions)											
2004-05	..	17 345	..	6 614	6 066	..	1 720	..	31 745	..	31 745
2005-06	..	17 368	..	6 101	6 614	..	1 703	..	31 786	..	31 786
2006-07	..	16 304	..	5 984	2 030	..	1 713	..	26 031	..	26 031
2007-08	..	16 331	..	6 160	1 645	..	24 136	..	24 136
2008-09	7 035	1 551	..	8 586	..	8 586
2009-10	7 231	1 505	..	8 736	..	8 736
Total direct service delivery (excluding payroll tax, all jurisdictions)											
2004-05	1 068 481	1 124 471	462 271	324 614	286 202	103 915	59 579	33 162	3 462 695	501 466	3 964 161
2005-06	1 129 004	1 164 594	505 791	335 134	272 870	106 691	62 922	33 059	3 610 065	520 651	4 130 716

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Table 14A.7

Table 14A.7 Real government direct service delivery and total expenditure adjusted for payroll tax (2009-10 dollars) (\$'000) (a)

	NSW (b)	Vic (c)	Qld (d)	WA (e)	SA (f)	Tas (g)	ACT	NT (h)	S/T (i)	Aus Gov	Aust
2006-07	1 198 665	1 175 451	597 913	346 437	286 053	112 243	61 929	34 343	3 813 033	512 777	4 325 810
2007-08	1 280 143	1 174 693	622 531	366 645	315 548	116 434	63 746	35 653	3 975 393	598 265	4 573 658
2008-09	1 436 196	1 192 622	701 566	417 995	307 431	111 393	65 839	36 989	4 270 031	620 913	4 890 944
2009-10	1 502 306	1 238 951	801 271	448 202	348 371	124 081	66 722	49 939	4 579 842	723 107	5 302 949
Total direct service delivery (including payroll tax, actual or imputed all jurisdictions)											
2005-06	1 157 553	1 187 262	513 586	341 235	279 484	108 352	64 626	33 502	3 685 599	520 651	4 206 251
2006-07	1 228 003	1 197 029	606 856	352 421	292 815	114 044	63 642	34 796	3 889 605	512 777	4 402 383
2007-08	1 310 254	1 196 374	631 437	372 805	321 931	118 260	65 391	36 001	4 052 452	598 265	4 650 717
2008-09	1 464 648	1 213 126	711 782	425 030	313 222	112 315	67 390	37 595	4 345 108	620 913	4 966 021
2009-10	1 532 158	1 260 343	811 709	455 433	354 397	125 057	68 226	50 619	4 657 942	723 107	5 381 049
Capital grants to non-government service providers											
2004-05	977	-	-	-	-	-	-	-	977	-	977

Table 14A.7

Table 14A.7 Real government direct service delivery and total expenditure adjusted for payroll tax (2009-10 dollars) (\$'000) (a)

	NSW (b)	Vic (c)	Qld (d)	WA (e)	SA (f)	Tas (g)	ACT	NT (h)	S/T (i)	Aus Gov	Aust
2005-06	6 515	-	-	-	-	-	-	-	6 515	..	6 515
2006-07	61 506	-	-	-	-	-	-	-	61 506	..	61 506
2007-08	771	-	-	-	-	90	-	-	861	..	861
2008-09	8 723	10 354	-	-	-	3 618	-	-	22 694	..	22 694
2009-10	19 418	8 395	-	14 900	-	168	-	-	42 881	..	42 881
Administration expenditure											
2004-05	136 149	100 059	43 790	17 934	22 713	6 550	5 462	1 514	334 170	39 859	374 030
2005-06	135 710	91 224	56 111	18 529	20 440	10 087	6 221	1 876	340 198	30 397	370 595
2006-07	157 117	90 051	64 316	22 080	20 292	9 156	5 747	1 980	370 738	36 220	406 958
2007-08	155 776	95 087	64 030	19 611	18 210	8 764	5 662	1 766	368 906	42 121	411 027
2008-09	135 089	95 533	65 410	19 067	18 452	8 728	6 702	1 823	350 804	45 095	395 899
2009-10	135 430	105 412	65 039	21 298	18 616	6 177	6 814	2 541	361 326	51 465	412 791
Total expenditure on services (excluding payroll tax, all jurisdictions)											
2004-05	1 205 607	1 224 530	506 060	342 548	308 915	110 465	65 042	34 675	3 797 842	541 325	4 339 167
2005-06	1 271 229	1 255 818	561 903	353 663	293 310	116 777	69 143	34 934	3 956 777	551 049	4 507 826
2006-07	1 417 289	1 265 502	662 228	368 517	306 344	121 399	67 676	36 323	4 245 277	548 998	4 794 274
2007-08	1 436 690	1 269 780	686 561	386 256	333 758	125 289	69 408	37 419	4 345 161	640 386	4 985 547
2008-09	1 580 007	1 298 508	766 976	437 062	325 884	123 739	72 541	38 813	4 643 530	666 008	5 309 538
2009-10	1 657 154	1 352 758	866 310	484 399	366 987	130 427	73 536	52 480	4 984 050	774 572	5 758 621
Total expenditure on services (including payroll tax, actual or imputed)											
2004-05	137 126	100 059	43 790	17 934	22 713	6 550	5 462	1 514	335 147	39 859	375 006
2005-06	1 299 778	1 278 486	569 698	359 764	299 924	118 439	70 846	35 377	4 032 312	551 049	4 583 360
2006-07	1 446 627	1 287 080	671 172	374 501	313 107	123 200	69 389	36 775	4 321 850	548 998	4 870 847
2007-08	1 466 800	1 291 461	695 467	392 416	340 141	127 115	71 053	37 767	4 422 220	640 386	5 062 606
2008-09	1 608 460	1 319 012	777 192	444 097	331 674	124 661	74 092	39 419	4 718 606	666 008	5 384 615
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Table 14A.7

Table 14A.7 Real government direct service delivery and total expenditure adjusted for payroll tax (2009-10 dollars) (\$'000) (a)

	NSW (b)	Vic (c)	Qld (d)	WA (e)	SA (f)	Tas (g)	ACT	NT (h)	S/T (i)	Aus Gov	Aust
2009-10	1 687 006	1 374 150	876 748	491 631	373 013	131 403	75 040	53 159	5 062 149	774 572	5 836 721

(a) Real dollars are previous years' expenditure in current year's dollars after basing expenditure on the ABS GDP price deflator 2009-10 = 100 (table AA.26).

(b) NSW expenditure data in 2004-05, may differ from data reported elsewhere as they exclude one-off non-cash expenditures such as bad debts and gain or loss on sale of assets. Direct service expenditure data for 2008-09 and 2009-10 exclude payroll tax.

(c) The increase in actual payroll tax in Victoria is a result of government delivered services no longer being exempt from the tax.

(d) Payroll tax data for Queensland include paid payroll tax and accrued payroll tax. Direct service delivery expenditure and administrative expenditure data exclude payroll tax.

(e) The decrease in WA administrative expenditure in 2007-08 mainly reflects the abolition of the capital user charge by Department of Treasury and Finance. The increase in WA administrative expenditure in 2009-10 consists mainly of one off (non capital) projects.

(f) In 2004-05, SA administrative expenditure includes one-off Service Excellence Framework (SEF) funding. For 2007-08 expenditure includes capital funds under the supported accommodation memorandum of understanding with the Australian Government, and fringe benefit tax transition payments to government providers. Expenditure in SA includes expenditure on equipment services for all years.

(g) For Tasmania, 2007-08 expenditure includes significant one-off additional expenses related to the outsourcing of government provided group homes. In Tasmania, capital grants to non-government service providers include transfer payments to Housing Tasmania for development of disability specific accommodation.

(h) From 2005-06, the NT payroll tax data are calculated using a new standardised formula.

(i) Total of states and territories.

.. Not applicable. – Nil or rounded to zero.

Source: Australian, State and Territory governments unpublished.

Table 14A.8

Table 14A.8 Real government direct service delivery expenditure, by service type (2009-10 dollars) (\$'000) (a)

	NSW (b)	Vic (c)	Q/ld (d)	WA (e)	SA (f)	Tas (g)	ACT (h)	NT (i)	S/T (j)	Aus Gov	Aust
Accommodation support											
2004-05	760 869	600 784	255 711	183 004	187 872	63 931	32 094	16 130	2 100 395	..	2 100 395
2005-06	784 261	643 626	261 077	200 047	185 298	69 350	34 792	18 785	2 197 236	..	2 197 236
2006-07	790 652	634 877	320 090	212 312	183 156	73 315	34 803	19 173	2 268 378	..	2 268 378
2007-08	839 140	646 500	343 629	226 972	186 036	77 652	35 680	20 523	2 376 132	..	2 376 132
2008-09	877 284	548 626	389 179	255 638	195 277	70 567	43 282	22 648	2 402 500	..	2 402 500
2009-10	927 198	561 473	442 439	275 017	208 313	78 350	43 301	30 033	2 566 124	..	2 566 124
Community support											
2004-05	99 776	170 333	60 231	57 949	35 477	10 654	12 777	11 580	458 778	..	458 778
2005-06	114 638	204 478	79 205	63 462	41 740	10 585	13 695	9 587	537 390	..	537 390
2006-07	145 286	207 915	88 293	61 293	39 750	10 927	12 655	9 991	576 111	..	576 111
2007-08	151 754	209 497	85 325	64 371	47 697	10 610	13 704	9 921	592 880	..	592 880
2008-09	159 568	354 840	105 562	83 703	48 065	10 756	8 650	9 389	780 533	..	780 533
2009-10	178 067	387 929	106 818	76 604	51 057	12 768	8 458	10 521	832 222	..	832 222
Community access											
2004-05	146 658	193 376	67 154	26 245	18 968	15 334	4 236	2 423	474 394	9 019	483 413
2005-06	162 549	197 813	92 455	28 588	19 570	17 628	5 482	2 678	526 763	8 152	534 915
2006-07	176 913	194 138	110 220	30 100	25 354	19 104	5 575	3 169	564 573	7 590	572 163
2007-08	189 401	202 607	115 987	32 644	26 079	18 072	6 602	3 003	594 395	7 454	601 849
2008-09	231 167	152 531	120 666	37 342	27 444	19 335	6 016	2 885	597 387	6 014	603 402
2009-10	243 980	151 577	124 357	52 038	31 169	21 286	6 474	4 310	635 191	3 934	639 125
Respite services											
2004-05	76 467	54 166	45 652	22 787	10 164	6 888	4 606	1 709	222 438	5 256	227 694
2005-06	85 099	66 448	54 729	24 316	10 126	6 863	5 282	2 171	255 033	5 656	260 690
2006-07	99 591	62 867	59 880	24 232	10 505	6 647	5 225	2 175	271 122	5 159	276 281
2007-08	106 986	69 447	55 539	24 945	10 958	7 988	5 981	2 395	284 239	14 823	299 062
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Table 14A.8

Table 14A.8 Real government direct service delivery expenditure, by service type (2009-10 dollars) (\$'000) (a)

	NSW (b)	Vic (c)	Qld (d)	WA (e)	SA (f)	Tas (g)	ACT (h)	NT (i)	S/T (j)	Aus Gov	Aust
2008-09	126 183	78 632	65 194	25 272	15 496	7 992	6 143	2 218	327 129	12 938	340 068
2009-10	124 141	83 244	69 325	24 448	16 483	9 712	6 765	2 282	336 400	8 729	345 129
Employment services											
2004-05	410 537	410 537
2005-06	466 419	466 419
2006-07	479 048	479 048
2007-08	553 338	553 338
2008-09	547 774	547 774
2009-10	627 052	627 052
Advocacy, information and print disability											
2004-05	9 336	8 387	7 255	2 492	4 541	2 329	1 078	155	35 572	16 395	51 968
2005-06	7 997	8 637	8 040	5 678	3 151	2 176	1 234	233	37 145	16 034	53 179
2006-07	9 429	9 134	13 021	3 390	3 084	2 370	1 275	225	41 928	15 644	57 572
2007-08	17 294	9 523	9 912	1 603	1 467	2 463	1 057	116	43 435	14 979	58 414
2008-09	8 710	9 628	9 887	1 611	1 279	2 463	726	103	34 406	14 697	49 103
2009-10	8 426	9 349	10 926	1 845	1 184	2 337	766	289	35 121	16 681	51 802
Other support services (f)											
2004-05	2 500	48 407	4 178	16 625	15 504	1 173	1 942	81	90 410	36 295	126 705
2005-06	3 009	48 891	10 285	13 044	12 985	1 751	2 438	48	92 451	24 389	116 840
2006-07	6 133	71 795	6 409	15 109	28 937	1 680	2 396	62	132 520	5 336	137 856
2007-08	5 679	42 469	12 138	16 110	49 695	1 474	723	43	128 330	7 672	136 002
2008-09	33 284	48 365	11 078	14 429	25 661	1 203	1 022	352	135 394	39 489	174 883
2009-10	20 494	45 380	47 406	18 250	27 574	605	957	3 184	163 850	66 710	230 560
Total direct service delivery (including actual payroll tax for NSW (for 2004-05-2007-08), Victoria (in part, for 2004-05-2007-08), SA (2006-07(in part)-2008-09), Tasmania and the NT)	1 095 606	1 075 452	440 181	309 102	272 526	100 310	56 732	32 079	3 381 988	477 503	3 859 491
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Table 14A.8

Table 14A.8 Real government direct service delivery expenditure, by service type (2009-10 dollars) (\$'000) (a)

	NSW (b)	Vic (c)	Qld (d)	WA (e)	SA (f)	Tas (g)	ACT (h)	NT (i)	S/T (j)	Aus Gov	Aust
2005-06	1 157 553	1 169 893	505 791	335 134	272 870	108 352	62 922	33 502	3 646 018	520 651	4 166 669
2006-07	1 228 003	1 180 725	597 913	346 437	290 786	114 044	61 929	34 796	3 854 631	512 777	4 367 409
2007-08	1 310 254	1 180 043	622 531	366 645	321 931	118 260	63 746	36 001	4 019 410	598 265	4 617 676
2008-09	1 436 196	1 192 622	701 566	417 995	313 222	112 315	65 839	37 595	4 277 350	620 913	4 898 263
2009-10	1 502 306	1 238 951	801 271	448 202	335 780	125 057	66 722	50 619	4 568 908	723 107	5 292 014

(a) Real dollars are previous years' expenditure in current year's dollars after basing expenditure on the ABS GDP price deflator 2009-10 = 100 (table AA.26).

(b) For NSW, expenditure data in 2004-05, may differ from data reported elsewhere as they exclude one-off non-cash expenditures such as bad debts and gain or loss on sale of assets. Data for 2008-09 and 2009-10 excludes payroll tax.

(c) For Victorian 2004-05 data, direct service expenditure data include expenditure on the Disability Advisory Council. For 2005-06 data, service expenditure on respite services includes funding provided under the State/Commonwealth Bilateral Agreement. Expenditure on accommodation support, community support, community access and respite include expenditure on refurbishments, service reconfiguration and other service and client related costs. Data for 2008-09 excludes payroll tax. Data for accommodation support services in 2008-09 excludes former Homefirst (personal/attendance care) program and Infrastructure development and enhancement grants for non-government services. Data for community support in 2008-09 includes former Homefirst (personal/attendance care) and Community Options programs now delivered through Individual Support Packages. Data for community access services in 2008-09 excludes former Community Options program (ongoing community access support and activities).

(d) For Queensland, direct service delivery expenditure data exclude payroll tax.

(e) For WA in 2004-05, expenditure on other support services reflects one-off expenditure for equipment purchases and a carers and community awareness campaign. For 2005-06 and 2006-07 data, advocacy, information and print disability expenditure includes one-off grants to NGA's for strategic plans and access initiatives. 2008-09 includes a transfer payment to the Dept of Housing of \$13.8M. Services in WA are not subject to payroll tax.

(f) For SA in 2004-05, administrative expenditure includes one-off Service Excellence Framework (SEF) funding. From 2006-07, data include payroll tax. For 2006-07, payroll tax was partial only. For 2007-08, expenditure on 'other support' includes capital funds under the supported accommodation memorandum of understanding with the Australian Government, and fringe benefit tax transition payments to government providers. Expenditure on other support in SA includes expenditure on equipment services for all years.

(g) For Tasmania, direct service expenditure includes payroll tax. For 2007-08, accommodation support expenditure includes significant one-off additional expenses related to the outsourcing of government provided group homes.

(h) Services in the ACT are not subject to payroll tax.

(i) In the NT, in 2004-05, community support services provided to children was transferred from Community Health to Disability Services leading to an increase in expenditure from previous years on community support. The decrease in expenditure on advocacy, information and print disability in 2007-08 is due to the reclassification of a service. Direct service expenditure includes payroll tax.

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Table 14A.8

Table 14A.8 Real government direct service delivery expenditure, by service type (2009-10 dollars) (\$'000) (a)

	NSW (b)	Vic (c)	Qld (d)	WA (e)	SA (f)	Tas (g)	ACT (h)	NT (i)	S/T (j)	Aus Gov	Aust
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(i) Total of states and territories.

.. Not applicable.

Source: Australian, State and Territory governments unpublished.

Table 14A.9

Table 14A.9 **Government expenditure, by service type (per cent) (a)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>S/T</i>	<i>Aus Gov</i>	<i>Aust</i>
2004-05											
Direct expenditure by service type											
Accommodation support	69.4	55.9	58.1	59.2	68.9	63.7	56.6	50.3	62.1	..	54.4
Community support	9.1	15.8	13.7	18.7	13.0	10.6	22.5	36.1	13.6	..	11.9
Community access	13.4	18.0	15.3	8.5	7.0	15.3	7.5	7.6	14.0	1.9	12.5
Respite services	7.0	5.0	10.4	7.4	3.7	6.9	8.1	5.3	6.6	1.1	5.9
Employment services	86.0	10.6
Advocacy, information and print disability	0.9	0.8	1.6	0.8	1.7	2.3	1.9	0.5	1.1	3.4	1.3
Other support services	0.2	4.5	0.9	5.4	5.7	1.2	3.4	0.3	2.7	7.6	3.3
Total direct expenditure	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2005-06											
Direct expenditure by service type											
Accommodation support	67.8	55.0	51.6	59.7	67.9	64.0	55.3	56.1	60.3	..	52.7
Community support	9.9	17.5	15.7	18.9	15.3	9.8	21.8	28.6	14.7	..	12.9
Community access	14.0	16.9	18.3	8.5	7.2	16.3	8.7	8.0	14.4	1.6	12.8
Respite services	7.4	5.7	10.8	7.3	3.7	6.3	8.4	6.5	7.0	1.1	6.3
Employment services	89.6	11.2
Advocacy, information and print disability	0.7	0.7	1.6	1.7	1.2	2.0	2.0	0.7	1.0	3.1	1.3
Other support services	0.3	4.2	2.0	3.9	4.8	1.6	3.9	0.1	2.5	4.7	2.8
Total direct expenditure	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2006-07											
Direct expenditure by service type											
Accommodation support	64.4	53.8	53.5	61.3	63.0	64.3	56.2	55.1	58.8	..	51.9
Community support	11.8	17.6	14.8	17.7	13.7	9.6	20.4	28.7	14.9	..	13.2
Community access	14.4	16.4	18.4	8.7	8.7	16.8	9.0	9.1	14.6	1.5	13.1
Respite services	8.1	5.3	10.0	7.0	3.6	5.8	8.4	6.3	7.0	1.0	6.3
Employment services	93.4	11.0
Advocacy, information and print disability	0.8	0.8	2.2	1.0	1.1	2.1	2.1	0.6	1.1	3.1	1.3
Other support services	0.5	6.1	1.1	4.4	10.0	1.5	3.9	0.2	3.4	1.0	3.2
Total direct expenditure	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2007-08											
Direct expenditure by service type											
Accommodation support	64.0	54.8	55.2	61.9	57.8	65.7	56.0	57.0	59.1	..	51.5
Community support	11.6	17.8	13.7	17.6	14.8	9.0	21.5	27.6	14.8	..	12.8
Community access	14.5	17.2	18.6	8.9	8.1	15.3	10.4	8.3	14.8	1.2	13.0
Respite services	8.2	5.9	8.9	6.8	3.4	6.8	9.4	6.7	7.1	2.5	6.5
Employment services	92.5	12.0
Advocacy, information and print disability	1.3	0.8	1.6	0.4	0.5	2.1	1.7	0.3	1.1	2.5	1.3

Table 14A.9

Table 14A.9 **Government expenditure, by service type (per cent) (a)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>S/T</i>	<i>Aus Gov</i>	<i>Aust</i>
Other support services	0.4	3.6	1.9	4.4	15.4	1.2	1.1	0.1	3.2	1.3	2.9
Total direct expenditure	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2008-09											
Direct expenditure by service type											
Accommodation support	61.1	46.0	55.5	61.2	62.3	62.8	65.7	60.2	56.2	..	49.0
Community support	11.1	29.8	15.0	20.0	15.3	9.6	13.1	25.0	18.2	..	15.9
Community access	16.1	12.8	17.2	8.9	8.8	17.2	9.1	7.7	14.0	1.0	12.3
Respite services	8.8	6.6	9.3	6.0	4.9	7.1	9.3	5.9	7.6	2.1	6.9
Employment services	88.2	11.2
Advocacy, information and print disability	0.6	0.8	1.4	0.4	0.4	2.2	1.1	0.3	0.8	2.4	1.0
Other support services	2.3	4.1	1.6	3.5	8.2	1.1	1.6	0.9	3.2	6.4	3.6
Total direct expenditure	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2009-10											
Direct expenditure by service type											
Accommodation support	61.7	45.3	55.2	61.4	62.0	62.7	64.9	59.3	56.2	..	48.5
Community support	11.9	31.3	13.3	17.1	15.2	10.2	12.7	20.8	18.2	..	15.7
Community access	16.2	12.2	15.5	11.6	9.3	17.0	9.7	8.5	13.9	0.5	12.1
Respite services	8.3	6.7	8.7	5.5	4.9	7.8	10.1	4.5	7.4	1.2	6.5
Employment services	86.7	11.8
Advocacy, information and print disability	0.6	0.8	1.4	0.4	0.4	1.9	1.1	0.6	0.8	2.3	1.0
Other support services	1.4	3.7	5.9	4.1	8.2	0.5	1.4	6.3	3.6	9.2	4.4
Total direct expenditure	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) All figures in the table are calculated based on data presented in Table 14A.8. For details of the original data, please refer to footnotes in Table 14A.8.

.. Not applicable.

Source: Australian, State and Territory governments unpublished.

Table 14A.10

Table 14A.10 **People aged 5–64 years with disability, 2003 (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
People aged 5–64 years with disability										
Profound/severe core activity limitation										
Number	'000	172.2	170.3	152.8	66.7	54.1	21.5	6.7	np	647.0
Moderate core activity limitation										
Number	'000	111.1	101.2	110.1	52.1	38.4	17.2	3.8	np	436.4
Mild core activity limitation										
Number	'000	215.8	144.7	116.0	69.1	54.8	14.0	7.8	np	626.1
Schooling or employment restriction										
Number	'000	487.9	441.0	397.9	190.1	163.2	52.6	18.1	np	1 759.4
People aged 5–64 years with disability as a proportion of the total population										
Profound/severe core activity limitation										
Proportion	%	3.2	4.3	4.9	4.2	4.5	5.7	2.4	np	4.0
Moderate core activity limitation										
Proportion	%	2.1	2.6	3.6	3.2	3.2	4.5	1.4	np	2.7
Mild core activity limitation										
Proportion	%	4.0	3.7	3.7	4.3	4.5	3.7	2.8	np	3.9
Schooling or employment restriction										
Proportion	%	9.1	11.1	12.8	11.8	13.5	13.9	6.6	np	10.9

(a) Core activities comprise communication, mobility and self care.

(b) Data are age standardised.

(c) For the ABS Survey of Disability, Ageing and Carers 2003 the sample in the NT was reduced to a level such that NT records contributed appropriately to national estimates but could not support reliable estimates for the NT. As a result, estimates for the NT are not published separately by the ABS.

np Not published.

Source: ABS 2003, *Estimated Resident Population, by Age*, Cat. no. 3201.0; ABS unpublished, *Survey of Disability, Ageing and Carers, 2003*, Cat. no. 4430.0.

Table 14A.11 Estimated number of people aged 0–64 years with a profound or severe core activity limitation who received help as a proportion of those who needed help, 2003 (per cent) (a)

	<i>Aust</i>
Self care	91
Mobility	95
Communication	97
Cognition or emotion	97
Health care	95
Paperwork	95
Transport	97
Housework	97
Property maintenance	97
Meal preparation	98

(a) People living in households.

Source: ABS unpublished, *Survey of Disability, Ageing and Carers, 2003*, Cat. no. 4430.0.

Table 14A.12

Table 14A.12 **Users of CSTDA/NDA government and non-government provided services, by service type (a), (b), (c), (d), (e), (f)**

		<i>Unit NSW (g)</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA (i)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (j)</i>	<i>NT (k)</i>	<i>Aust</i>
2003-04										
Types of State and Territory government administered services										
Accommodation support										
Government	no.	2 826	4 132	705	1 206	830	147	164	–	10 010
Non-government	no.	3 643	4 765	3 767	1 754	3 254	946	171	212	18 506
Total	no.	6 440	8 589	4 461	2 932	4 069	1 069	334	212	28 100
Community support										
Government	no.	10 035	9 058	5 368	7 554	7 004	1 097	32	321	40 419
Non-government	no.	9 181	20 273	3 582	5 422	3 863	1 145	156	195	43 772
Total	no.	18 013	28 485	8 513	11 138	9 916	2 173	188	509	78 796
Community access										
Government	no.	2 116	569	502	731	266	233	139	–	4 556
Non-government	no.	4 434	12 249	4 650	9 987	4 595	1 319	301	286	37 812
Total	no.	6 483	12 656	5 039	10 354	4 827	1 493	419	286	41 542
Respite										
Government	no.	1 922	1 523	461	633	140	173	183	–	5 031
Non-government	no.	2 580	6 331	2 683	2 093	1 269	73	80	155	15 256
Total	no.	4 153	7 476	3 011	2 464	1 390	238	255	155	19 122
All State and Territory government administered services										
Government	no.	12 768	13 570	5 746	8 035	7 811	1 298	415	321	49 889
Non-government	no.	17 191	35 763	11 422	14 960	9 522	3 086	612	719	93 158
Total	no.	26 846	44 581	14 933	18 947	14 989	3 825	920	940	125 709
Types of Australian Government administered services (l)										
Employment										
Government	no.	162	147	92	–	–	55	15	–	471
Non-government	no.	18 848	18 149	11 945	6 217	5 911	1 627	884	410	63 847
Total	no.	19 003	18 283	12 036	6 217	5 911	1 667	898	410	64 281
All services										
Government	no.	12 869	13 702	5 828	8 035	7 811	1 350	423	321	50 264
Non-government	no.	34 561	52 119	22 252	19 310	14 234	4 491	1 378	1 048	149 081
Total	no.	43 619	60 471	25 629	22 730	19 099	5 197	1 638	1 258	179 162
Government	%	29.5	22.7	22.7	35.3	40.9	26.0	25.8	25.5	28.1
Non-government	%	79.2	86.2	86.8	85.0	74.5	86.4	84.1	83.3	83.2
Proportion of potential population using CSTDA services (m)										
Potential population	no.	229 183	165 315	134 671	69 074	52 114	17 004	11 248	8 986	687 710
	%	19.0	36.6	19.0	32.9	36.6	30.6	14.6	14.0	26.1

2004-05

Types of State and Territory government administered services

Accommodation support

REPORT ON
GOVERNMENT
SERVICES 2011SERVICES FOR
PEOPLE WITH
DISABILITY

Table 14A.12

Table 14A.12 **Users of CSTDA/NDA government and non-government provided services, by service type (a), (b), (c), (d), (e), (f)**

		<i>Unit NSW (g)</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA (i)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (j)</i>	<i>NT (k)</i>	<i>Aust</i>
Government	no.	3 833	4 507	758	1 473	818	167	170	–	11 726
Non-government	no.	2 175	4 365	3 936	1 788	3 749	1 009	168	190	17 380
Total	no.	5 980	8 321	4 683	3 168	4 550	1 128	338	190	28 355
Community support										
Government	no.	11 199	12 317	5 295	13 263	7 054	1 067	2 316	353	52 777
Non-government	no.	9 039	22 803	3 622	6 182	3 583	947	234	566	46 931
Total	no.	19 082	33 521	8 466	16 511	9 832	1 943	2 508	910	92 579
Community access										
Government	no.	4 103	1 166	562	791	255	241	75	–	7 191
Non-government	no.	2 855	12 103	5 573	3 850	4 648	1 347	313	305	30 988
Total	no.	6 761	12 754	5 994	4 431	4 863	1 513	374	305	36 986
Respite										
Government	no.	2 578	1 925	442	744	82	195	176	–	6 136
Non-government	no.	1 834	7 974	3 128	2 313	1 404	78	126	182	17 023
Total	no.	4 129	9 314	3 442	2 744	1 470	265	287	182	21 797
All State and Territory government administered services										
Government	no.	17 103	16 484	5 787	13 603	7 795	1 266	2 544	353	64 821
Non-government	no.	14 255	40 045	12 222	10 604	10 195	2 988	724	1 085	92 003
Total	no.	28 521	49 612	15 640	19 301	15 447	3 658	3 087	1 350	136 307
Types of Australian Government administered services (l)										
Employment										
Government	no.	164	167	95	–	–	39	15	–	480
Non-government	no.	18 879	18 424	12 245	6 151	5 919	1 729	779	395	64 386
Total	no.	19 037	18 567	12 340	6 151	5 919	1 768	793	395	64 835
All services										
Government	no.	17 213	16 618	5 869	13 603	7 795	1 300	2 556	353	65 192
Non-government	no.	32 107	56 697	23 210	15 196	15 022	4 497	1 425	1 402	149 267
Total	no.	45 148	65 618	26 517	23 171	19 612	5 154	3 753	1 655	190 124
Government	%	38.1	25.3	22.1	58.7	39.7	25.2	68.1	21.3	34.3
Non-government	%	71.1	86.4	87.5	65.6	76.6	87.3	38.0	84.7	78.5
Proportion of potential population using CSTDA services (m)										
Potential population	no.	230 833	166 114	138 657	70 560	52 368	17 355	11 245	9 842	697 124
	%	19.6	39.5	19.1	32.8	37.5	29.7	33.4	16.8	27.3

2005-06

Types of State and Territory government administered services

Accommodation support

Table 14A.12

Table 14A.12 **Users of CSTDA/NDA government and non-government provided services, by service type (a), (b), (c), (d), (e), (f)**

		<i>Unit NSW (g)</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA (i)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (j)</i>	<i>NT (k)</i>	<i>Aust</i>
Government	no.	4 274	4 266	737	1 513	864	148	149	–	11 951
Non-government	no.	2 830	4 385	4 312	1 981	3 493	979	172	217	18 367
Total	no.	7 095	8 108	5 030	3 407	4 333	1 100	324	217	29 611
Community support										
Government	no.	14 471	13 213	6 181	13 537	7 995	1 110	1 908	–	58 296
Non-government	no.	8 084	23 594	4 033	5 341	4 540	1 140	217	423	47 327
Total	no.	21 067	34 121	9 605	15 902	11 348	2 163	2 073	423	96 469
Community access										
Government	no.	4 138	1 378	647	300	311	211	82	71	7 137
Non-government	no.	3 702	12 806	6 278	4 101	4 367	1 447	314	293	33 299
Total	no.	7 690	13 601	6 739	4 350	4 629	1 592	376	355	39 315
Respite										
Government	no.	2 895	2 256	604	67	371	225	169	38	6 620
Non-government	no.	2 051	10 049	3 782	2 568	1 177	70	140	159	19 976
Total	no.	4 593	11 517	4 211	2 616	1 538	279	292	195	25 200
All State and Territory government administered services										
Government	no.	20 548	18 127	6 674	13 856	8 939	1 313	2 111	104	71 529
Non-government	no.	14 897	42 313	13 696	10 083	9 958	3 188	706	969	95 677
Total	no.	31 897	52 517	17 371	19 015	15 958	3 902	2 606	1 021	143 890
Types of Australian Government administered services (l)										
Employment										
Government	no.	23	13	113	–	–	–	–	–	149
Non-government	no.	21 959	19 936	14 183	7 193	6 536	2 121	887	433	73 013
Total	no.	21 981	19 949	14 292	7 193	6 536	2 121	887	433	73 157
All services										
Government	no.	20 561	18 135	6 772	13 856	8 939	1 313	2 111	104	71 648
Non-government	no.	35 545	60 451	26 517	15 786	15 390	5 062	1 480	1 338	161 058
Total	no.	51 133	69 966	30 065	23 894	20 607	5 716	3 327	1 389	205 283
Government	%	40.2	25.9	22.5	58.0	43.4	23.0	63.5	7.5	34.9
Non-government	%	69.5	86.4	88.2	66.1	74.7	88.6	44.5	96.3	78.5
Proportion of potential population using CSTDA services (m)										
Potential population	no.	233 061	168 354	141 593	71 817	52 824	17 513	11 286	10 011	706 608
	%	21.9	41.6	21.2	33.3	39.0	32.6	29.5	13.9	29.1

2006-07

Types of State and Territory government administered services

Accommodation support

Government	no.	4 331	3 952	755	1 640	837	162	164	–	11 841
Non-government	no.	3 239	4 405	4 728	2 305	3 863	984	154	262	19 937

Table 14A.12

Table 14A.12 **Users of CSTDA/NDA government and non-government provided services, by service type (a), (b), (c), (d), (e), (f)**

		<i>Unit NSW (g)</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA (i)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (j)</i>	<i>NT (k)</i>	<i>Aust</i>
Total	no.	7 532	7 894	5 465	3 806	4 677	1 104	318	262	31 053
Community support										
Government	no.	15 331	13 063	7 220	8 535	8 909	1 134	2 774	–	56 878
Non-government	no.	7 663	24 825	4 323	6 719	4 417	1 112	332	455	49 803
Total	no.	21 316	35 645	10 648	13 371	12 024	2 165	3 024	455	98 432
Community access										
Government	no.	6 029	2 112	602	284	541	200	93	141	10 002
Non-government	no.	5 440	13 622	7 160	3 867	4 852	1 353	264	260	36 803
Total	no.	11 012	14 645	7 576	4 107	5 302	1 487	340	390	44 839
Respite										
Government	no.	3 287	2 416	684	60	63	224	176	49	6 952
Non-government	no.	3 023	10 603	4 119	2 985	1 542	56	145	260	22 714
Total	no.	5 665	12 173	4 586	3 032	1 593	280	305	300	27 897
All State and Territory government administered services										
Government	no.	22 397	18 776	7 620	8 885	9 812	1 317	2 971	189	71 840
Non-government	no.	17 027	44 537	15 180	12 288	10 473	3 091	759	1 024	104 256
Total	no.	34 583	55 453	18 906	17 166	17 041	3 839	3 477	1 120	151 192
Types of Australian Government administered services (l)										
Employment										
Government	no.	12	10	108	36	–	–	–	–	166
Non-government	no.	24 650	21 310	15 702	7 444	7 290	2 151	1 019	505	79 893
Total	no.	24 653	21 314	15 807	7 448	7 290	2 151	1 019	505	80 008
All services										
Government	no.	22 406	18 784	7 709	8 921	9 812	1 317	2 971	189	71 982
Non-government	no.	39 972	63 801	29 313	19 553	16 448	4 979	1 620	1 447	176 778
Total	no.	56 058	74 035	32 884	24 416	22 205	5 661	4 284	1 542	220 419
Government	%	40.0	25.4	23.4	36.5	44.2	23.3	69.4	12.3	32.7
Non-government	%	71.3	86.2	89.1	80.1	74.1	88.0	37.8	93.8	80.2
Proportion of potential population using CSTDA services (m)										
Potential population	no.	235 396	172 303	146 485	73 784	53 919	17 740	11 565	10 399	721 716
	%	23.8	43.0	22.4	33.1	41.2	31.9	37.0	14.8	30.5
2007-08										
Types of State and Territory government administered services										
Accommodation support										
Government	no.	2 890	3 837	759	909	853	154	167	60	9 629
Non-government	no.	4 461	4 650	4 724	2 653	3 771	1 057	176	224	21 705

Table 14A.12

Table 14A.12 **Users of CSTDA/NDA government and non-government provided services, by service type (a), (b), (c), (d), (e), (f)**

		<i>Unit NSW (g)</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA (i)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (j)</i>	<i>NT (k)</i>	<i>Aust</i>
Total	no.	7 309	8 047	5 473	3 464	4 602	1 132	338	258	30 611
Community support										
Government	no.	12 944	14 639	8 885	8 710	10 734	1 140	3 029	941	60 840
Non-government	no.	11 182	25 448	4 681	5 197	4 889	1 402	361	610	53 688
Total	no.	22 064	36 563	12 468	11 539	14 270	2 451	3 264	1 503	103 764
Community access										
Government	no.	2 561	2 071	512	269	366	183	78	–	6 040
Non-government	no.	9 596	12 927	7 451	3 562	5 437	1 415	419	311	41 092
Total	no.	11 913	13 941	7 829	3 793	5 738	1 544	447	311	45 482
Respite										
Government	no.	2 456	2 451	536	469	62	219	184	16	6 385
Non-government	no.	4 711	11 616	4 216	2 577	1 607	91	162	206	25 152
Total	no.	6 482	13 164	4 575	2 856	1 665	301	320	214	29 524
All State and Territory government administered services										
Government	no.	15 662	20 466	9 223	9 326	11 201	1 322	3 177	988	71 136
Non-government	no.	25 761	45 134	15 360	10 533	11 728	3 478	903	1 149	113 686
Total	no.	36 003	56 539	20 208	15 620	19 386	4 175	3 682	1 916	156 811
Types of Australian Government administered services (l)										
Employment										
Government	no.	–	–	109	1	–	–	–	–	110
Non-government	no.	29 043	23 446	17 462	7 928	8 223	2 318	1 087	661	89 831
Total	no.	29 043	23 446	17 566	7 929	8 223	2 318	1 087	661	89 935
All services										
Government	no.	15 662	20 466	9 314	9 327	11 201	1 322	3 177	988	71 228
Non-government	no.	52 341	66 582	31 297	17 225	18 652	5 511	1 808	1 736	194 365
Total	no.	61 863	77 301	35 872	21 207	25 263	6 144	4 529	2 480	233 490
Government	%	25.3	26.5	26.0	44.0	44.3	21.5	70.1	39.8	30.5
Non-government	%	84.6	86.1	87.2	81.2	73.8	89.7	39.9	70.0	83.2
Proportion of potential population using CSTDA services (m)										
Potential population	no.	237 599	174 558	149 535	75 114	54 368	17 856	11 702	10 704	731 550
	%	26.0	44.3	24.0	28.2	46.5	34.4	38.7	23.2	31.9
2008-09										
Types of State and Territory government administered services										
Accommodation support										
Government	no.	4 516	3 298	779	906	864	155	168	30	10 715
Non-government	no.	4 448	3 772	5 022	2 334	4 108	1 094	267	236	21 274

Table 14A.12

Table 14A.12 **Users of CSTDA/NDA government and non-government provided services, by service type (a), (b), (c), (d), (e), (f)**

		<i>Unit NSW (g)</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA (i)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (j)</i>	<i>NT (k)</i>	<i>Aust</i>
Total	no.	8 830	7 034	5 770	3 167	4 947	1 187	425	245	31 593
Community support										
Government	no.	15 972	17 541	10 578	9 363	11 970	1 237	3 266	708	70 447
Non-government	no.	13 922	31 357	4 542	5 608	4 333	1 717	390	407	62 174
Total	no.	27 074	45 025	13 727	12 385	14 951	2 870	3 496	1 094	120 234
Community access										
Government	no.	5 458	1 419	510	256	588	180	16	–	8 427
Non-government	no.	7 997	13 812	7 998	3 771	5 665	1 390	465	413	41 486
Total	no.	12 928	14 814	8 361	3 972	6 173	1 510	474	413	48 608
Respite										
Government	no.	4 152	2 631	595	429	51	202	224	–	8 272
Non-government	no.	4 805	12 459	4 461	2 414	1 797	138	182	197	26 426
Total	no.	7 876	14 129	4 840	2 665	1 842	327	370	197	32 184
All State and Territory government administered services										
Government	no.	23 168	22 281	10 898	9 629	12 332	1 418	3 396	723	83 594
Non-government	no.	26 732	50 268	15 999	10 402	11 809	3 824	949	1 077	120 816
Total	no.	42 466	63 242	21 749	15 183	20 145	4 555	3 927	1 639	172 264
Types of Australian Government administered services (l)										
Employment										
Government	no.	424	–	152	1	–	–	–	–	577
Non-government	no.	35 209	28 863	21 118	8 858	9 824	2 728	1 272	615	108 426
Total	no.	35 632	28 863	21 270	8 859	9 824	2 728	1 272	615	109 002
All services										
Government	no.	23 592	22 281	11 021	9 630	12 332	1 418	3 396	723	84 142
Non-government	no.	59 512	77 119	35 373	17 636	20 190	6 262	2 009	1 604	219 312
Total	no.	74 233	89 067	40 727	21 477	27 411	6 912	4 928	2 153	266 066
Government	%	31.8	25.0	27.1	44.8	45.0	20.5	68.9	33.6	31.6
Non-government	%	80.2	86.6	86.9	82.1	73.7	90.6	40.8	74.5	82.4
Proportion of potential population using CSTDA services (m)										
Potential population	no.	241 631	178 441	153 795	77 476	55 008	18 020	11 934	10 986	747 404
	%	30.7	49.9	26.5	27.7	49.8	38.4	41.3	19.6	35.6

(a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Totals for Australia may not be the sum of the components since individuals might have accessed services in more than one State or Territory. Totals for services administered by State and Territory governments may not be the sum of the government and non-government components as the sector of the auspicing agency may be 'not stated' for some service users. Totals for each State and Territory or service group may not be the sum of the government and non-government components since individuals might have accessed both government and non-government provided services.

Table 14A.12 Users of CSTDA/NDA government and non-government provided services, by service type (a), (b), (c), (d), (e), (f)

	<i>Unit NSW (g)</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA (i)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (j)</i>	<i>NT (k)</i>	<i>Aust</i>
(b)	Data for service users of CSTDA services funded by the states and territories exclude specialist psychiatric disability services identified by the jurisdiction.								
(c)	Data for service users of the following CSTDA funded service types were not collected: advocacy, information/referral, combined information/advocacy, mutual support/self-help groups, print disability/alternative formats of communication, research and evaluation, training and development, peak bodies and other support services.								
(d)	Data quality continues to improve following the implementation of the CSTDA NMDS. However, these data need to be interpreted with care due to a number of factors affecting quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.								
(e)	Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.								
(f)	Section 14.6 of the chapter includes the service type outlet response rates for all years.								
(g)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions. Government and non-government sectors have not been accurately recorded in the NSW DS MDS over the years. Some non-government providers have been coded as government and this will affect the comparability of the number of service users from government and non-government sectors over time.								
(h)	Victorian 2003-04 data are reported to be significantly understated because errors in the 'date of last service received' and lower than expected response rates have led to under-counting of service users.								
(i)	WA community access and respite data for 2005-06 have been corrected for miscoding of data and, therefore, vary from the data reported in the AIHW report on Disability Support Services in 2005-06.								
(j)	For the ACT, the decreased community support service user count for 2005-06 was due to the data collection for therapy services being incomplete, resulting in therapy service user numbers falling from 2316 users in 2004-05 to 1807 in 2005-06.								
(k)	Due to updates in NT agency sector information, 2003-04 data for respite service differ to those published by the AIHW in the following report: <i>Disability Support Services 2003-04: National Data on Services Provided Under the Commonwealth State/Territory Disability Agreement</i> .								
(l)	Australian Government administered services classified as 'government' are not provided by the Australian Government, but by organisations classified as government related, such as local councils.								
(m)	The potential population estimates (national age- and sex-specific rates applied to each jurisdiction) for CSTDA services are the number of people aged under 65 years, with profound or severe core activity limitations, multiplied by the Indigenous factor for that jurisdiction. See section 14.7 for detailed information on the estimated potential population and the Indigenous factor.								

– Nil or rounded to zero.

Source: AIHW (unpublished) CSTDA NMDS; AIHW (2011) Disability Support Services 2008-09: Report on services provided under the Commonwealth State/Territory Disability Agreement and the National Disability Agreement, Cat. no. DIS 58; AIHW (2010a) 2007-08, 2006-07, 2005-06, 2004-05: National Data on Services Provided under the CSTDA Cat. no. DIS (56 and previous publications); WA Government unpublished.

Table 14A.13

Table 14A.13 Users of CSTDA/NDA services, by primary disability group (a), (b), (c), (d)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aus Gov	Aust
2003-04											
Developmental delay	%	8.1	13.4	3.8	2.6	2.6	3.7	-	2.3	-	5.4
Intellectual	%	45.2	37.1	46.3	51.8	33.9	45.5	62.6	32.3	41.4	40.0
Specific learning	%	1.0	0.9	0.8	1.7	0.1	4.6	1.1	0.7	7.0	3.2
Autism	%	7.1	3.4	7.6	9.1	4.9	4.5	6.5	8.8	2.0	4.6
Physical	%	13.1	7.9	18.6	14.5	12.4	15.5	7.9	25.9	16.3	13.8
Acquired brain injury	%	2.8	4.8	3.5	2.6	12.2	7.3	6.0	7.3	3.3	4.4
Deafblind	%	0.1	0.3	0.2	0.2	0.4	0.1	-	0.5	0.4	0.3
Vision	%	1.3	10.0	2.1	2.7	14.4	0.5	0.7	6.4	2.8	5.2
Hearing	%	3.2	3.7	0.9	2.3	1.9	0.1	0.1	1.2	3.3	3.0
Speech	%	3.5	0.1	0.2	0.2	0.1	0.4	0.2	1.8	0.3	0.7
Psychiatric	%	1.9	0.7	5.5	0.7	0.2	4.4	0.7	2.0	20.0	8.2
Neurological	%	3.7	6.6	8.6	7.1	9.8	8.0	2.3	6.3	3.1	5.6
Not reported (e)	%	9.0	11.1	2.1	4.4	7.1	5.4	12.0	4.4	-	5.5
Total	%	100	100	100	100	100	100	100	100	100	100
Total number	no.	26 846	44 581	14 933	18 947	14 989	3 825	920	940	64 281	179 162
2004-05											
Developmental delay	%	8.8	0.6	3.9	2.9	2.8	3.6	1.4	3.0	-	2.4
Intellectual	%	45.0	35.2	42.7	39.2	33.6	46.4	19.8	21.0	41.1	37.1
Specific learning	%	1.0	1.0	0.8	1.0	-	2.2	1.3	0.6	7.3	3.1
Autism	%	5.8	3.7	7.6	8.9	5.7	5.1	3.7	7.2	2.3	4.6
Physical	%	10.4	7.9	19.1	22.9	12.5	15.6	5.1	19.6	15.7	13.8

Table 14A.13

Table 14A.13 Users of CSTDA/NDA services, by primary disability group (a), (b), (c), (d)

Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aus Gov	Aust
Acquired brain injury	2.6	4.8	4.1	2.4	10.5	8.1	1.6	4.9	3.3	4.2
Deafblind	4.3	0.3	0.2	0.2	0.2	0.1	0.1	0.4	0.4	0.9
Vision	-	1.1	2.4	1.4	16.1	0.4	0.2	3.8	2.7	2.8
Hearing	-	4.9	0.7	1.2	1.9	0.1	0.3	0.7	3.3	2.7
Speech	3.3	0.2	0.2	0.2	0.1	1.7	3.2	1.8	0.3	0.8
Psychiatric	2.0	0.8	6.0	0.3	0.2	5.4	0.2	1.6	20.3	8.0
Neurological	7.3	7.6	7.6	8.2	9.8	6.8	1.5	4.8	3.3	6.5
Not reported (e)	9.3	31.9	4.5	10.9	6.6	4.6	61.8	30.7	-	13.1
Total	100	100	100	100	100	100	100	100	100	100
Total number	28 521	49 612	15 640	19 301	15 447	3 658	3 087	1 350	64 835	190 124
2005-06										
Developmental delay	7.9	0.2	3.8	2.7	2.2	2.9	9.6	3.4	-	2.2
Intellectual	43.7	33.4	42.5	38.4	34.7	44.8	29.0	24.3	36.4	35.2
Specific learning	1.0	1.3	0.8	1.1	0.1	3.0	1.9	0.3	4.3	2.2
Autism	7.1	3.9	8.8	10.4	6.2	5.3	9.0	5.1	2.9	5.3
Physical	10.4	9.2	18.6	29.0	12.7	15.4	9.0	12.7	9.3	12.5
Acquired brain injury	2.5	4.9	4.1	2.6	11.1	7.8	2.0	4.5	2.6	4.0
Deafblind	0.2	0.5	0.2	0.2	0.3	0.1	-	0.4	0.2	0.3
Vision	0.9	1.4	2.8	1.4	16.0	0.8	0.3	8.5	2.6	3.0
Hearing	2.9	5.4	0.7	1.3	2.0	0.1	0.5	0.6	3.1	3.2
Speech	3.2	0.2	0.2	0.2	0.1	3.2	12.7	0.4	0.2	0.9
Psychiatric	1.8	1.6	6.0	0.4	0.2	4.3	0.4	2.0	21.6	8.9
Neurological	6.1	7.0	8.0	8.6	10.3	6.9	2.2	4.3	3.0	6.1

Table 14A.13

Table 14A.13 Users of CSTDA/NDA services, by primary disability group (a), (b), (c), (d)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aus Gov	Aust
Not reported (e)	%	12.3	30.9	3.5	3.8	4.2	5.4	23.4	33.5	13.8	16.2
Total	%	100	100	100	100	100	100	100	100	100	100
Total number	no.	31 897	52 517	17 371	19 015	15 958	3 902	2 606	1 021	73 157	205 283
2006-07											
Developmental delay	%	7.6	0.2	3.6	3.2	2.2	0.3	14.9	0.5	–	2.2
Intellectual	%	46.6	31.9	40.8	46.7	36.4	44.8	24.2	28.8	32.4	34.8
Specific learning	%	1.0	1.9	0.8	1.9	0.1	2.6	4.6	1.1	8.0	3.8
Autism	%	7.8	4.1	9.4	17.8	5.7	5.0	9.1	4.3	3.1	6.0
Physical	%	7.9	10.7	17.3	12.8	12.9	15.7	12.1	16.3	17.8	14.1
Acquired brain injury	%	2.8	5.2	4.2	5.7	12.1	7.5	1.5	4.4	3.2	4.6
Deafblind	%	0.2	0.6	0.2	0.3	0.1	0.1	0.1	0.4	0.1	0.2
Vision	%	1.1	1.7	2.8	1.5	14.9	0.7	0.4	7.1	2.8	3.0
Hearing	%	3.0	5.8	0.8	1.3	1.1	0.2	0.4	1.0	3.1	3.3
Speech	%	2.9	0.2	0.2	0.2	0.1	4.1	18.0	0.2	0.4	1.0
Psychiatric	%	3.0	1.7	9.1	0.3	0.6	3.3	0.5	1.3	25.3	10.8
Neurological	%	5.4	6.4	7.9	7.1	9.4	6.9	3.4	4.2	3.2	5.6
Not reported (e)	%	10.6	29.7	3.0	1.3	4.4	8.9	10.7	30.6	0.7	10.6
Total	%	100	100	100	100	100	100	100	100	100	100
Total number	no.	34 583	55 453	18 906	17 166	17 041	3 839	3 477	1 120	80 008	220 419
2007-08											
Developmental delay	%	7.6	3.3	3.8	2.9	2.1	4.5	16.7	1.6	–	3.0
Intellectual	%	46.7	31.7	40.5	55.2	35.8	41.7	24.3	21.6	28.7	33.2

Table 14A.13

Table 14A.13 Users of CSTDA/NDA services, by primary disability group (a), (b), (c), (d)

Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aus Gov	Aust
Specific learning	1.1	1.0	0.6	0.7	—	2.8	3.5	2.3	7.4	3.4
Autism	7.9	5.7	10.9	14.4	6.3	5.1	10.5	3.8	3.2	6.2
Physical	7.8	9.0	18.5	13.0	12.4	15.1	12.6	29.1	22.0	15.6
Acquired brain injury	2.9	5.1	4.6	3.6	10.3	9.0	1.5	4.8	2.8	4.3
Deafblind	0.3	0.5	0.2	0.3	0.2	0.1	0.1	0.4	0.1	0.2
Vision	3.5	1.7	1.7	2.4	13.4	0.6	0.2	6.9	2.5	3.2
Hearing	1.8	3.5	0.7	0.7	2.0	0.2	0.3	0.8	2.9	2.5
Speech	3.2	0.7	0.3	0.4	0.2	3.3	21.8	2.6	0.4	1.3
Psychiatric	2.7	1.3	6.7	0.3	1.0	4.6	0.7	1.2	26.9	11.7
Neurological	4.8	7.3	7.5	4.2	10.1	9.1	3.3	5.7	3.1	5.5
Not reported (e)	9.5	29.3	3.9	1.9	6.1	3.8	4.4	19.1	—	9.8
Total	100	100	100	100	100	100	100	100	100	100
Total number	36 003	56 539	20 208	15 620	19 386	4 175	3 682	1 916	89 935	233 490
2008-09										
Developmental delay	8.2	4.0	3.9	3.3	3.0	4.9	18.0	1.4	—	3.3
Intellectual	42.6	28.1	40.7	53.5	36.6	38.8	24.0	22.6	24.8	29.8
Specific learning	2.2	0.9	0.7	1.0	—	4.2	3.7	1.6	7.1	3.6
Autism	8.6	5.8	11.4	16.1	6.9	5.2	10.3	3.4	3.4	6.4
Physical	10.2	7.8	17.6	13.0	12.7	19.6	12.7	30.9	24.0	16.7
Acquired brain injury	3.0	4.6	4.7	3.9	10.4	9.6	1.7	5.1	2.8	4.1
Deafblind	0.3	0.6	0.2	0.2	0.1	0.1	0.1	0.2	0.1	0.2
Vision	0.8	16.2	1.6	2.1	12.9	0.6	0.4	7.2	2.3	6.1
Hearing	1.8	3.1	0.7	0.8	2.1	0.1	0.2	1.1	2.7	2.3
Speech	2.6	0.8	0.3	0.4	0.3	3.1	19.9	1.6	0.4	1.2

Table 14A.13

Table 14A.13 Users of CSTDA/NDA services, by primary disability group (a), (b), (c), (d)

Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aus Gov	Aust
Psychiatric	3.0	1.3	7.0	0.3	2.1	3.0	0.6	1.5	30.0	13.7
Neurological	4.7	6.6	7.1	4.6	8.4	7.2	3.5	6.9	2.4	4.8
Not reported (e)	12.0	20.2	4.2	1.0	4.6	3.6	5.0	16.6	0.1	7.7
Total	100	100	100	100	100	100	100	100	100	100
Total number	42 466	63 242	21 749	15 183	20 145	4 555	3 927	1 639	109 002	266 066

(a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Totals for Australia may not be the sum of the components since individuals might have accessed services in more than one State or Territory.

(b) Data for service users of CSTDA services funded by the states and territories exclude specialist psychiatric disability services identified by the jurisdiction.

(c) Data quality continues to improve following the implementation of the CSTDA NMDS. However, these data need to be interpreted with care due to a number of factors affecting data quality (see section 14.6 of the chapter). Differences in data item response rates across years, for example, should be taken into account when interpreting these data.

(d) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(e) 'Not reported' includes both service users accessing only 3.02 services (recreation/holiday programs) for whom primary data were not collected and other service users with no response.

– Nil or rounded to zero.

Source: AIHW unpublished, CSTDA NMDS.

Table 14A.14

Table 14A.14 Users of CSTDA/NDA services, by disability group (all disability groups reported) as a proportion of total users (a), (b), (c), (d), (e)

Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aus Gov	Aust	
2003-04											
Developmental delay	%	11.0	13.8	7.4	3.6	3.8	4.6	—	8.9	—	6.5
Intellectual	%	52.8	44.9	60.1	58.2	38.9	53.4	74.3	50.4	45.9	46.6
Specific learning	%	3.3	4.4	5.3	6.4	2.8	7.8	9.0	5.5	11.5	6.6
Autism	%	14.7	8.9	13.0	11.1	8.5	8.9	16.8	11.6	3.3	8.3
Physical	%	29.1	19.5	40.0	22.9	34.1	36.7	30.8	48.4	24.5	26.1
Acquired brain injury	%	4.6	8.3	7.6	4.0	13.7	8.4	17.2	9.6	4.4	6.4
Deafblind	%	0.8	0.8	0.9	0.9	0.9	0.4	0.3	1.3	0.6	0.7
Vision	%	11.4	17.4	12.0	5.3	22.2	7.4	12.6	16.7	5.9	11.1
Hearing	%	7.0	7.6	6.1	4.5	7.8	3.7	8.9	7.8	5.9	6.4
Speech	%	19.0	12.7	26.2	10.2	14.4	17.8	24.7	32.6	5.2	12.0
Psychiatric	%	8.0	6.9	11.1	3.4	7.4	13.0	14.1	6.8	25.1	13.3
Neurological	%	15.6	18.2	25.5	15.5	21.9	19.1	20.4	22.1	7.9	14.8
Total	no.	26 846	44 581	14 933	18 947	14 989	3 825	920	940	64 281	179 162
2004-05											
Developmental delay	%	11.5	0.9	6.2	3.5	3.9	4.3	1.4	7.7	—	3.3
Intellectual	%	52.8	42.9	56.8	45.8	38.4	54.1	24.4	33.1	45.5	48.7
Specific learning	%	4.1	4.4	6.1	5.1	2.8	5.2	3.8	3.6	12.2	7.4
Autism	%	14.6	8.7	13.1	11.4	9.7	9.7	6.8	8.8	3.5	9.1
Physical	%	27.2	19.2	38.8	31.4	34.3	37.5	13.7	34.3	24.4	27.8
Acquired brain injury	%	4.3	8.4	8.2	3.5	12.0	9.2	5.3	6.3	4.4	6.7
Deafblind	%	16.4	0.8	0.8	0.9	0.7	0.6	3.7	0.8	1.2	3.4

Table 14A.14

Table 14A.14 Users of CSTDA/NDA services, by disability group (all disability groups reported) as a proportion of total users (a), (b), (c), (d), (e)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aus Gov	Aust
Vision	%	0.3	7.9	11.8	4.4	23.5	7.7	2.0	10.0	5.7	7.6
Hearing	%	0.2	8.5	5.7	3.5	9.3	4.3	1.1	4.1	5.8	5.9
Speech	%	20.8	12.2	24.6	10.9	14.9	20.1	14.2	22.2	5.3	13.2
Psychiatric	%	8.4	6.6	11.7	3.1	7.3	15.1	4.5	4.5	25.8	14.1
Neurological	%	20.0	18.7	24.2	16.6	21.4	18.5	8.0	15.0	8.3	16.7
Total	no.	28 521	49 612	15 640	19 301	15 447	3 658	3 087	1 350	64 835	190 124
2005-06											
Developmental delay	%	10.2	0.4	5.9	3.0	3.2	3.6	9.6	6.7	—	3.0
Intellectual	%	51.3	41.9	56.4	41.8	38.9	52.6	32.9	35.8	38.4	45.6
Specific learning	%	3.2	4.8	5.9	4.0	2.5	5.3	5.0	4.1	5.5	4.9
Autism	%	12.2	9.1	14.7	12.7	10.4	9.8	12.7	7.0	3.7	9.2
Physical	%	24.3	21.3	38.4	37.0	33.0	36.0	14.0	27.2	11.9	23.7
Acquired brain injury	%	4.0	8.8	8.2	3.7	12.8	9.0	3.0	6.5	3.2	6.3
Deafblind	%	0.8	1.0	0.8	0.8	0.7	0.9	0.6	0.6	0.3	0.7
Vision	%	9.7	8.4	12.0	4.1	22.8	7.4	1.5	16.5	4.0	8.5
Hearing	%	6.3	9.0	5.8	3.3	6.1	3.7	1.4	4.6	4.1	6.1
Speech	%	19.1	12.6	24.4	9.9	12.6	20.2	16.5	20.5	2.0	11.6
Psychiatric	%	7.8	7.5	11.9	0.7	6.9	13.6	3.5	4.6	23.7	13.5
Neurological	%	17.8	18.4	24.0	16.7	20.8	18.4	4.9	14.5	5.3	15.0
Total	no.	31 897	52 517	17 371	19 015	15 958	3 902	2 606	1 021	73 157	205 283
2006-07											
Developmental delay	%	9.8	0.4	5.3	3.8	2.8	0.7	16.7	0.6	—	2.9

Table 14A.14

Table 14A.14 Users of CSTDA/NDA services, by disability group (all disability groups reported) as a proportion of total users (a), (b), (c), (d), (e)

Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aus Gov	Aust
Intellectual	54.5	41.0	54.8	53.1	41.2	52.0	32.0	38.7	35.8	41.3
Specific learning	3.7	5.8	6.9	7.3	2.3	5.6	8.7	4.6	12.3	7.5
Autism	13.4	9.6	15.5	19.8	10.0	9.5	14.8	6.3	4.2	9.6
Physical	22.8	23.0	36.8	23.2	32.6	36.0	23.3	29.1	24.1	25.5
Acquired brain injury	4.4	9.1	8.8	6.9	13.8	8.6	6.5	6.1	4.3	6.8
Deafblind	1.0	1.1	0.8	0.9	0.6	0.9	1.2	1.0	0.2	0.7
Vision	9.8	8.8	11.9	5.1	21.8	6.7	5.4	14.9	4.8	8.2
Hearing	6.5	9.5	6.0	4.3	9.9	3.5	6.5	5.7	4.7	6.5
Speech	18.7	13.0	23.7	13.7	12.5	20.6	36.5	16.2	3.1	11.7
Psychiatric	9.5	7.2	15.5	3.3	8.0	12.9	8.0	3.8	31.1	16.3
Neurological	17.0	18.0	23.4	16.5	20.4	17.9	12.1	15.7	6.3	14.0
Total	34 583	55 453	18 906	17 166	17 041	3 839	3 477	1 120	80 008	220 419
2007-08										
Developmental delay	9.6	3.5	6.1	4.2	2.9	4.9	19.3	2.0	-	3.7
Intellectual	54.8	41.0	54.4	61.0	40.2	49.4	32.8	27.3	33.0	40.0
Specific learning	4.0	5.0	6.2	5.5	2.8	6.2	8.7	3.9	14.0	7.9
Autism	14.0	11.4	16.9	19.5	11.1	9.7	15.5	5.1	4.5	10.1
Physical	22.6	21.6	38.3	23.1	30.2	37.9	24.5	39.9	33.6	28.9
Acquired brain injury	4.6	9.2	9.6	7.4	12.0	10.2	4.1	7.1	4.1	6.7
Deafblind	1.0	0.9	0.7	0.9	0.6	0.9	1.3	0.6	0.2	0.6
Vision	11.8	9.0	11.1	6.8	19.6	6.4	4.6	10.6	5.3	8.6
Hearing	5.2	7.1	6.4	3.9	9.3	3.2	5.5	4.1	5.5	6.0

Table 14A.14

Table 14A.14 Users of CSTDA/NDA services, by disability group (all disability groups reported) as a proportion of total users (a), (b), (c), (d), (e)

Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aus Gov	Aust
Speech	%	18.2	13.6	25.1	12.1	11.8	44.8	14.5	3.5	11.8
Psychiatric	%	9.1	7.2	14.6	5.9	8.0	7.0	2.7	37.7	19.4
Neurological	%	16.5	19.1	23.2	13.3	20.5	12.3	15.3	7.4	14.2
Total	no.	36 003	56 539	20 208	15 620	19 386	3 682	1 916	89 935	233 490
2008-09										
Developmental delay	%	10.4	4.3	6.0	3.9	3.8	20.5	1.8	–	4.1
Intellectual	%	51.5	37.0	54.6	58.5	41.1	31.6	29.4	28.2	36.1
Specific learning	%	5.9	5.8	7.2	7.3	3.3	8.7	3.4	14.2	8.7
Autism	%	14.3	12.1	17.9	20.2	12.2	14.3	4.8	4.6	10.3
Physical	%	23.9	20.0	37.0	22.3	30.2	23.8	44.2	35.7	29.5
Acquired brain injury	%	4.8	9.6	10.4	5.5	12.2	3.5	7.3	3.9	6.5
Deafblind	%	2.3	2.1	0.7	0.9	0.5	0.8	0.5	0.3	1.1
Vision	%	7.5	22.8	10.8	7.5	19.0	5.0	12.2	4.7	10.8
Hearing	%	3.9	6.3	6.6	3.9	9.6	4.0	5.3	4.6	5.2
Speech	%	17.8	13.4	24.6	10.5	11.2	41.1	14.0	3.4	11.0
Psychiatric	%	9.4	8.0	15.1	5.8	10.0	6.6	4.0	42.7	22.4
Neurological	%	16.0	18.0	23.2	13.1	19.3	12.1	16.2	6.9	13.2
Total	no.	42 466	63 242	21 749	15 183	20 145	3 927	1 639	109 002	266 066

(a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Totals for Australia may not be the sum of the components since individuals might have accessed services in more than one State or Territory.

(b) Data for service users of CSTDA services funded by the states and territories exclude specialist psychiatric disability services identified by the jurisdiction.

Table 14A.14

Table 14A.14 Users of CSTDA/NDA services, by disability group (all disability groups reported) as a proportion of total users (a), (b), (c), (d), (e)

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aus Gov</i>	<i>Aust</i>
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(c) Data quality continues to improve following the implementation of the CSTDA NMDS. However, these data need to be interpreted with care due to a number of factors affecting data quality (see section 14.6 of the chapter). Differences in data item response rates across years, for example, should be taken into account when interpreting these data.

(d) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(e) More than one 'other disability group' can be recorded, so the overall proportions within each jurisdiction will generally be greater than 100 per cent.
 – Nil or rounded to zero.

Source: AIHW unpublished, CSTDA NMDS.

Table 14A.15 Users of total CSTDA/NDA State/Territory delivered disability support services (aged 0-64 years) as a proportion of the total estimated potential population (revised method) by service group, sex and age group (a), (b), (c), (d)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of State/Territory delivered disability support services										
Males										
0-4 years	no.	3 543	4 644	857	576	583	331	595	103	11 179
5-14 years	no.	6 042	7 235	2 424	3 261	1 932	389	1 181	204	22 559
15-24 years	no.	3 662	5 434	2 333	1 978	1 793	386	175	149	15 804
25-34 years	no.	2 299	3 652	1 607	966	1 123	274	153	93	10 109
35-44 years	no.	2 208	3 494	1 651	1 060	1 313	322	159	113	10 285
45-54 years	no.	2 003	3 544	1 517	885	1 385	352	99	100	9 850
55-64 years	no.	1 401	2 631	927	529	1 136	231	40	79	6 956
Total (e)	no.	21 158	30 714	11 316	9 269	9 265	2 285	2 402	841	86 836
Females										
0-4 years	no.	1 613	2 109	546	349	331	228	311	43	5 489
5-14 years	no.	2 819	3 223	1 341	1 521	988	225	513	124	10 693
15-24 years	no.	2 539	3 462	1 521	1 232	1 178	211	96	120	10 312
25-34 years	no.	1 800	3 035	1 308	777	888	223	96	114	8 189
35-44 years	no.	1 857	3 295	1 344	785	1 254	279	127	157	9 065
45-54 years	no.	1 758	3 477	1 234	724	1 382	312	79	107	9 040
55-64 years	no.	1 101	2 594	801	490	1 229	221	38	85	6 532
Total (e)	no.	13 488	21 263	8 095	5 884	7 250	1 699	1 260	750	59 395
Total (f)										
0-4 years	no.	5 179	6 805	1 406	925	914	560	906	146	16 747
5-14 years	no.	8 903	10 528	3 774	4 783	2 921	614	1 694	328	33 375
15-24 years	no.	6 235	8 913	3 865	3 213	2 973	599	271	269	26 184
25-34 years	no.	4 140	6 700	2 933	1 743	2 014	498	249	207	18 374
35-44 years	no.	4 097	6 801	3 007	1 845	2 568	601	286	270	19 407
45-54 years	no.	3 778	7 032	2 756	1 611	2 767	665	178	207	18 926
55-64 years	no.	2 510	5 234	1 738	1 020	2 368	453	78	164	13 520
Total (e)	no.	34 843	52 177	19 479	15 160	16 525	3 990	3 662	1 591	146 718

Estimated potential population (revised method) for State/Territory delivered specialist disability services (g)

Males

0-4 years	no.	7 516	5 558	4 745	2 325	1 556	532	371	306	22 909
5-14 years	no.	29 163	21 541	18 699	9 293	6 404	2 151	1 348	1 112	89 712
15-24 years	no.	10 689	8 316	6 687	3 472	2 441	731	622	383	33 340
25-34 years	no.	11 169	8 576	6 725	3 437	2 336	640	634	424	33 942
35-44 years	no.	15 533	12 033	9 543	5 049	3 555	1 041	790	555	48 098
45-54 years	no.	19 441	14 587	11 817	6 216	4 614	1 476	951	626	59 727

Table 14A.15

Table 14A.15 Users of total CSTDA/NDA State/Territory delivered disability support services (aged 0-64 years) as a proportion of the total estimated potential population (revised method) by service group, sex and age group (a), (b), (c), (d)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
55-64 years	no.	25 965	19 120	16 182	8 082	6 295	2 097	1 211	717	79 670
Total	no.	119 476	89 730	74 398	37 874	27 201	8 669	5 928	4 122	367 398
Females										
0-4 years	no.	5 371	3 992	3 379	1 661	1 127	378	266	219	16 393
5-14 years	no.	14 870	10 916	9 489	4 635	3 275	1 087	706	562	45 540
15-24 years	no.	10 084	7 776	6 357	3 188	2 294	693	577	351	31 320
25-34 years	no.	11 025	8 390	6 544	3 232	2 240	657	622	409	33 119
35-44 years	no.	17 442	13 614	10 734	5 436	3 922	1 200	889	573	53 811
45-54 years	no.	26 370	19 853	15 994	8 201	6 282	2 019	1 349	778	80 846
55-64 years	no.	34 082	25 655	20 742	10 110	8 546	2 750	1 644	762	104 291
Total	no.	119 245	90 195	73 238	36 465	27 685	8 784	6 054	3 655	365 320
Total										
0-4 years	no.	12 887	9 550	8 124	3 986	2 682	910	637	525	39 302
5-14 years	no.	44 033	32 457	28 188	13 928	9 679	3 238	2 054	1 675	135 252
15-24 years	no.	20 773	16 091	13 045	6 661	4 735	1 424	1 199	733	64 660
25-34 years	no.	22 194	16 966	13 269	6 670	4 576	1 297	1 256	833	67 061
35-44 years	no.	32 975	25 646	20 277	10 485	7 477	2 242	1 680	1 129	101 909
45-54 years	no.	45 811	34 440	27 811	14 417	10 896	3 495	2 300	1 403	140 573
55-64 years	no.	60 047	44 775	36 923	18 193	14 841	4 847	2 856	1 479	183 961
Total	no.	238 721	179 925	147 636	74 339	54 886	17 453	11 982	7 777	732 718
Proportion of the potential population (revised method) accessing State/Territory delivered disability support services										
Males										
0-4 years	%	47.1	83.6	18.1	24.8	37.5	62.2	160.2	33.7	48.8
5-14 years	%	20.7	33.6	13.0	35.1	30.2	18.1	87.6	18.3	25.1
15-24 years	%	34.3	65.3	34.9	57.0	73.4	52.8	28.1	39.0	47.4
25-34 years	%	20.6	42.6	23.9	28.1	48.1	42.8	24.1	22.0	29.8
35-44 years	%	14.2	29.0	17.3	21.0	36.9	30.9	20.1	20.3	21.4
45-54 years	%	10.3	24.3	12.8	14.2	30.0	23.8	10.4	16.0	16.5
55-64 years	%	5.4	13.8	5.7	6.5	18.0	11.0	3.3	11.0	8.7
Total (e)	%	17.7	34.2	15.2	24.5	34.1	26.4	40.5	20.4	23.6
Females										
0-4 years	%	30.0	52.8	16.2	21.0	29.4	60.3	116.8	19.6	33.5
5-14 years	%	19.0	29.5	14.1	32.8	30.2	20.7	72.7	22.0	23.5
15-24 years	%	25.2	44.5	23.9	38.6	51.4	30.4	16.6	34.2	32.9
25-34 years	%	16.3	36.2	20.0	24.0	39.6	34.0	15.4	27.9	24.7
35-44 years	%	10.6	24.2	12.5	14.4	32.0	23.2	14.3	27.4	16.8
45-54 years	%	6.7	17.5	7.7	8.8	22.0	15.5	5.9	13.8	11.2

Table 14A.15

Table 14A.15 Users of total CSTDA/NDA State/Territory delivered disability support services (aged 0-64 years) as a proportion of the total estimated potential population (revised method) by service group, sex and age group (a), (b), (c), (d)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
55-64 years	%	3.2	10.1	3.9	4.8	14.4	8.0	2.3	11.2	6.3
Total (e)	%	11.3	23.6	11.1	16.1	26.2	19.3	20.8	20.5	16.3
Total (f)										
0-4 years	%	40.2	71.3	17.3	23.2	34.1	61.5	142.1	27.8	42.6
5-14 years	%	20.2	32.4	13.4	34.3	30.2	19.0	82.5	19.6	24.7
15-24 years	%	30.0	55.4	29.6	48.2	62.8	42.1	22.6	36.7	40.5
25-34 years	%	18.7	39.5	22.1	26.1	44.0	38.4	19.8	24.9	27.4
35-44 years	%	12.4	26.5	14.8	17.6	34.3	26.8	17.0	23.9	19.0
45-54 years	%	8.2	20.4	9.9	11.2	25.4	19.0	7.7	14.8	13.5
55-64 years	%	4.2	11.7	4.7	5.6	16.0	9.3	2.7	11.1	7.3
Total (e)	%	14.6	29.0	13.2	20.4	30.1	22.9	30.6	20.5	20.0

2008-09

Number of users of State/Territory delivered disability support services

Males

0-4 years	no.	4 028	4 686	889	644	692	433	569	69	11 953
5-14 years	no.	7 338	7 250	2 636	3 271	2 108	536	1 281	153	24 472
15-24 years	no.	4 402	5 552	2 541	1 994	1 774	396	225	125	16 917
25-34 years	no.	2 605	3 999	1 751	914	1 194	262	155	92	10 913
35-44 years	no.	2 513	3 656	1 742	960	1 352	318	182	105	10 787
45-54 years	no.	2 493	3 669	1 665	808	1 577	370	106	82	10 742
55-64 years	no.	1 777	2 668	1 033	492	1 293	241	54	75	7 626
Total	no.	25 156	31 480	12 257	9 083	9 990	2 556	2 572	701	93 410

Females

0-4 years	no.	1 913	2 178	556	337	341	314	309	32	5 959
5-14 years	no.	3 239	3 331	1 364	1 561	1 021	276	508	82	11 328
15-24 years	no.	2 853	3 518	1 758	1 203	1 086	220	126	105	10 810
25-34 years	no.	1 966	3 211	1 396	723	871	225	100	99	8 542
35-44 years	no.	1 908	3 345	1 456	713	1 147	264	130	123	9 052
45-54 years	no.	1 981	3 285	1 376	661	1 459	316	105	117	9 275
55-64 years	no.	1 291	2 464	887	469	1 232	191	54	79	6 657
Total	no.	15 151	21 332	8 793	5 667	7 157	1 806	1 332	637	61 623

Total (f)

0-4 years	no.	5 962	6 871	1 448	981	1 033	747	878	101	17 943
5-14 years	no.	10 594	10 615	4 000	4 832	3 130	812	1 789	235	35 852
15-24 years	no.	7 275	9 083	4 301	3 197	2 860	616	351	230	27 762
25-34 years	no.	4 595	7 223	3 147	1 637	2 066	487	255	191	19 493
35-44 years	no.	4 437	7 019	3 199	1 673	2 500	582	312	228	19 875
45-54 years	no.	4 488	6 968	3 041	1 469	3 036	686	211	199	20 045

Table 14A.15

Table 14A.15 Users of total CSTDA/NDA State/Territory delivered disability support services (aged 0-64 years) as a proportion of the total estimated potential population (revised method) by service group, sex and age group (a), (b), (c), (d)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
55-64 years	no.	3 078	5 136	1 920	961	2 531	432	108	154	14 303
Total	no.	40 429	52 915	21 056	14 750	17 156	4 362	3 904	1 338	155 273
Estimated potential population (revised method) for State/Territory delivered specialist disability services (h)										
Males										
0-4 years	no.	7 618	5 731	4 961	2 444	1 596	551	382	309	23 594
5-14 years	no.	29 105	21 587	18 875	9 392	6 365	2 132	1 346	1 131	89 933
15-24 years	no.	11 013	8 592	6 910	3 593	2 474	739	623	397	34 340
25-34 years	no.	11 408	8 817	6 946	3 624	2 371	642	655	441	34 902
35-44 years	no.	15 563	12 126	9 746	5 164	3 536	1 031	799	559	48 523
45-54 years	no.	19 714	14 832	12 075	6 371	4 657	1 480	958	643	60 730
55-64 years	no.	26 719	19 724	16 740	8 388	6 476	2 163	1 251	749	82 209
Total	no.	121 140	91 408	76 252	38 976	27 475	8 736	6 015	4 229	374 232
Females										
0-4 years	no.	5 454	4 111	3 536	1 744	1 157	391	274	221	16 888
5-14 years	no.	14 839	10 930	9 583	4 695	3 260	1 076	702	564	45 650
15-24 years	no.	10 288	7 967	6 534	3 288	2 324	696	575	359	32 031
25-34 years	no.	11 231	8 589	6 738	3 355	2 269	654	636	424	33 895
35-44 years	no.	17 528	13 735	10 925	5 528	3 910	1 197	902	583	54 308
45-54 years	no.	26 801	20 210	16 411	8 385	6 341	2 037	1 354	794	82 332
55-64 years	no.	35 214	26 595	21 526	10 559	8 811	2 852	1 703	807	108 067
Total	no.	121 355	92 137	75 253	37 554	28 072	8 903	6 145	3 753	373 172
Total										
0-4 years	no.	13 072	9 842	8 497	4 189	2 753	942	656	531	40 483
5-14 years	no.	43 944	32 518	28 459	14 087	9 625	3 208	2 049	1 695	135 584
15-24 years	no.	21 301	16 559	13 444	6 881	4 797	1 435	1 198	756	66 371
25-34 years	no.	22 639	17 405	13 683	6 979	4 639	1 295	1 290	865	68 797
35-44 years	no.	33 091	25 861	20 671	10 692	7 447	2 228	1 700	1 142	102 831
45-54 years	no.	46 516	35 042	28 485	14 756	10 998	3 517	2 312	1 437	143 063
55-64 years	no.	61 933	46 319	38 267	18 947	15 287	5 014	2 954	1 556	190 276
Total	no.	242 495	183 545	151 505	76 530	55 547	17 640	12 160	7 982	747 404

Proportion of the potential population (revised method) accessing State/Territory delivered disability support services

Males

0-4 years	%	52.9	81.8	17.9	26.3	43.4	78.6	148.8	22.3	50.7
5-14 years	%	25.2	33.6	14.0	34.8	33.1	25.1	95.1	13.5	27.2
15-24 years	%	40.0	64.6	36.8	55.5	71.7	53.6	36.1	31.5	49.3
25-34 years	%	22.8	45.4	25.2	25.2	50.4	40.8	23.7	20.9	31.3
35-44 years	%	16.1	30.2	17.9	18.6	38.2	30.9	22.8	18.8	22.2

Table 14A.15 Users of total CSTDA/NDA State/Territory delivered disability support services (aged 0-64 years) as a proportion of the total estimated potential population (revised method) by service group, sex and age group (a), (b), (c), (d)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
45-54 years	%	12.6	24.7	13.8	12.7	33.9	25.0	11.1	12.8	17.7
55-64 years	%	6.7	13.5	6.2	5.9	20.0	11.1	4.3	10.0	9.3
Total	%	20.8	34.4	16.1	23.3	36.4	29.3	42.8	16.6	25.0
Females										
0-4 years	%	35.1	53.0	15.7	19.3	29.5	80.2	112.8	14.5	35.3
5-14 years	%	21.8	30.5	14.2	33.2	31.3	25.6	72.3	14.5	24.8
15-24 years	%	27.7	44.2	26.9	36.6	46.7	31.6	21.9	29.3	33.7
25-34 years	%	17.5	37.4	20.7	21.5	38.4	34.4	15.7	23.3	25.2
35-44 years	%	10.9	24.4	13.3	12.9	29.3	22.1	14.4	21.1	16.7
45-54 years	%	7.4	16.3	8.4	7.9	23.0	15.5	7.8	14.7	11.3
55-64 years	%	3.7	9.3	4.1	4.4	14.0	6.7	3.2	9.8	6.2
Total	%	12.5	23.2	11.7	15.1	25.5	20.3	21.7	17.0	16.5
Total (f)										
0-4 years	%	45.6	69.8	17.0	23.4	37.5	79.3	133.7	19.0	44.3
5-14 years	%	24.1	32.6	14.1	34.3	32.5	25.3	87.3	13.9	26.4
15-24 years	%	34.2	54.9	32.0	46.5	59.6	42.9	29.3	30.4	41.8
25-34 years	%	20.3	41.5	23.0	23.5	44.5	37.6	19.8	22.1	28.3
35-44 years	%	13.4	27.1	15.5	15.6	33.6	26.1	18.3	20.0	19.3
45-54 years	%	9.6	19.9	10.7	10.0	27.6	19.5	9.1	13.8	14.0
55-64 years	%	5.0	11.1	5.0	5.1	16.6	8.6	3.7	9.9	7.5
Total	%	16.7	28.8	13.9	19.3	30.9	24.7	32.1	16.8	20.8

- (a) State/Territory delivered disability support services include any of accommodation support, community support (includes case management/co-ordination), community access and respite.
- (b) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.
- (c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (d) See section 14.7 for information on how the potential population is defined.
- (e) Includes people with not stated age.
- (f) Includes people with not stated sex.
- (g) at 30 June 2007.
- (h) at 30 June 2008.

Source: AIHW unpublished, *CSTDA NMDS 2008-09, 2007-08*; ABS *Estimated Resident Population June 2008, June 2007*; *Survey of Disability, Ageing and Carers 2003*.

Table 14A.16 Users of CSTDA/NDA accommodation support services (all ages), as a proportion of the total estimated potential population (unrevised method) for accommodation support services (a), (b), (c), (d), (e)

	<i>Unit</i>	<i>NSW (f)</i>	<i>Vic (g)</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (h)</i>	<i>NT</i>	<i>Aust</i>
Proportion of potential population (unrevised method) using accommodation support services										
2003-04	%	2.8	5.2	3.3	4.2	7.8	6.3	3.0	2.4	4.1
2004-05	%	2.6	5.0	3.4	4.5	8.7	6.5	3.0	1.9	4.1
2005-06	%	3.0	4.8	3.6	4.7	8.2	6.3	2.9	2.2	4.2
2006-07	%	3.2	4.6	3.7	5.2	8.7	6.2	2.7	2.5	4.3
2007-08	%	3.1	4.6	3.7	4.6	8.5	6.3	2.9	2.4	4.2
2008-09	%	3.7	3.9	3.8	4.1	9.0	6.6	3.6	2.2	4.2
Users of accommodation support services										
2003-04	no.	6 440	8 589	4 461	2 932	4 069	1 069	334	212	28 100
2004-05	no.	5 980	8 321	4 683	3 168	4 550	1 128	338	190	28 355
2005-06	no.	7 095	8 108	5 030	3 407	4 333	1 100	324	217	29 611
2006-07	no.	7 532	7 894	5 465	3 806	4 677	1 104	318	262	31 053
2007-08	no.	7 309	8 047	5 473	3 464	4 602	1 132	338	258	30 611
2008-09	no.	8 830	7 034	5 770	3 167	4 947	1 187	425	245	31 593
Potential population (unrevised method)										
2003-04	no.	229 183	165 315	134 671	69 074	52 114	17 004	11 248	8 986	687 710
2004-05	no.	230 833	166 114	138 657	70 560	52 368	17 355	11 245	9 842	697 124
2005-06	no.	233 061	168 354	141 593	71 817	52 824	17 513	11 286	10 011	706 608
2006-07	no.	235 396	172 303	146 485	73 784	53 919	17 740	11 565	10 399	721 716
2007-08	no.	237 599	174 558	149 535	75 114	54 368	17 856	11 702	10 704	731 550
2008-09	no.	241 631	178 441	153 795	77 476	55 008	18 020	11 934	10 986	747 404

- (a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Totals may not be the sum of the components because individuals might have accessed services from more than one State or Territory.
- (b) The potential population (unrevised method) estimates (national age- and sex-specific rates applied to each jurisdiction) for accommodation support services are the number of people aged under 65 years, with profound and/or severe core activity limitations, adjusted for the Indigenous factor for each jurisdiction. See section 14.7 for information on how the potential population is defined.
- (c) Data for users of CSTDA funded accommodation support services exclude specialist psychiatric disability services identified by the jurisdiction.
- (d) Data quality continues to improve following the implementation of the CSTDA NMDS. However, these data need to be interpreted with care due to a number of factors affecting quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.
- (e) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (f) NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.
- (g) Victorian 2003-04 data are reported to be significantly understated because errors in the 'date of last service received' and lower than expected response rates have led to under-counting of service users.

Table 14A.16 Users of CSTDA/NDA accommodation support services (all ages), as a proportion of the total estimated potential population (unrevised method) for accommodation support services (a), (b), (c), (d), (e)

<i>Unit</i>	<i>NSW (f)</i>	<i>Vic (g)</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (h)</i>	<i>NT</i>	<i>Aust</i>
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(h) In 2006-07, Disability ACT better aligned the funded service types with the NMDS Classifications. This realignment better reflects the costs of expenditure on accommodation support in the ACT non-government sector.

Source: AIHW (unpublished) CSTDA NMDS; AIHW (2011) Disability Support Services 2008-09: Report on services provided under the Commonwealth State/Territory Disability Agreement and the National Disability Agreement, Cat. no. DIS 58; AIHW (2010a) 2007-08, 2006-07, 2005-06, 2004-05: National Data on Services Provided under the CSTDA Cat. no. DIS (56 and previous publications).

Table 14A.17

Table 14A.17 Users of CSTDA/NDA State/Territory delivered accommodation support services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for accommodation support services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of State/Territory delivered accommodation support services										
Males										
0-4 years	no.	np	6	51	37	np	np	np	np	111
5-14 years	no.	np	115	174	171	np	np	np	np	585
15-24 years	no.	408	496	408	332	163	86	14	23	1 929
25-34 years	no.	792	786	534	312	280	90	48	45	2 886
35-44 years	no.	1 128	1 104	743	416	463	132	69	37	4 090
45-54 years	no.	1 011	1 140	723	430	491	162	52	23	4 032
55-64 years	no.	676	666	427	259	350	123	np	np	2 522
Total (d)	no.	4 072	4 325	3 060	1 957	1 794	615	197	151	16 167
Females										
0-4 years	no.	np	8	36	35	np	np	np	np	82
5-14 years	no.	np	43	117	115	np	np	np	np	331
15-24 years	no.	263	300	211	223	121	45	11	20	1 192
25-34 years	no.	487	558	374	198	232	81	23	22	1 971
35-44 years	no.	798	833	544	290	421	111	45	29	3 071
45-54 years	no.	778	908	535	314	468	124	32	21	3 178
55-64 years	no.	454	562	313	169	327	79	np	np	1 925
Total (d)	no.	2 799	3 219	2 130	1 344	1 595	449	127	102	11 757
Total (e)										
0-4 years	no.	8	15	87	72	9	np	np	np	195
5-14 years	no.	74	158	293	286	64	np	np	np	923
15-24 years	no.	672	796	620	556	285	131	25	43	3 125
25-34 years	no.	1 280	1 345	910	510	514	172	71	67	4 864
35-44 years	no.	1 929	1 937	1 290	706	885	243	114	66	7 168
45-54 years	no.	1 791	2 048	1 260	746	959	286	84	44	7 216
55-64 years	no.	1 131	1 229	740	428	677	202	29	13	4 449
Total (d)	no.	6 885	7 548	5 200	3 304	3 393	1 065	324	253	27 960

Estimated potential population (revised method) for State/Territory delivered specialist disability services (f)

Males

0-4 years	no.	7 516	5 558	4 745	2 325	1 556	532	371	306	22 909
5-14 years	no.	29 163	21 541	18 699	9 293	6 404	2 151	1 348	1 112	89 712
15-24 years	no.	10 689	8 316	6 687	3 472	2 441	731	622	383	33 340
25-34 years	no.	11 169	8 576	6 725	3 437	2 336	640	634	424	33 942
35-44 years	no.	15 533	12 033	9 543	5 049	3 555	1 041	790	555	48 098
45-54 years	no.	19 441	14 587	11 817	6 216	4 614	1 476	951	626	59 727
55-64 years	no.	25 965	19 120	16 182	8 082	6 295	2 097	1 211	717	79 670

Table 14A.17

Table 14A.17 Users of CSTDA/NDA State/Territory delivered accommodation support services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for accommodation support services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total	no.	119 476	89 730	74 398	37 874	27 201	8 669	5 928	4 122	367 398
Females										
0-4 years	no.	5 371	3 992	3 379	1 661	1 127	378	266	219	16 393
5-14 years	no.	14 870	10 916	9 489	4 635	3 275	1 087	706	562	45 540
15-24 years	no.	10 084	7 776	6 357	3 188	2 294	693	577	351	31 320
25-34 years	no.	11 025	8 390	6 544	3 232	2 240	657	622	409	33 119
35-44 years	no.	17 442	13 614	10 734	5 436	3 922	1 200	889	573	53 811
45-54 years	no.	26 370	19 853	15 994	8 201	6 282	2 019	1 349	778	80 846
55-64 years	no.	34 082	25 655	20 742	10 110	8 546	2 750	1 644	762	104 291
Total	no.	119 245	90 195	73 238	36 465	27 685	8 784	6 054	3 655	365 320
Total										
0-4 years	no.	12 887	9 550	8 124	3 986	2 682	910	637	525	39 302
5-14 years	no.	44 033	32 457	28 188	13 928	9 679	3 238	2 054	1 675	135 252
15-24 years	no.	20 773	16 091	13 045	6 661	4 735	1 424	1 199	733	64 660
25-34 years	no.	22 194	16 966	13 269	6 670	4 576	1 297	1 256	833	67 061
35-44 years	no.	32 975	25 646	20 277	10 485	7 477	2 242	1 680	1 129	101 909
45-54 years	no.	45 811	34 440	27 811	14 417	10 896	3 495	2 300	1 403	140 573
55-64 years	no.	60 047	44 775	36 923	18 193	14 841	4 847	2 856	1 479	183 961
Total	no.	238 721	179 925	147 636	74 339	54 886	17 453	11 982	7 777	732 718
Proportion of the potential population (revised method) accessing State/Territory delivered accommodation disability support services										
Males										
0-4 years	%	np	0.1	1.1	1.6	np	np	np	np	0.5
5-14 years	%	np	0.5	0.9	1.8	np	np	np	np	0.7
15-24 years	%	3.8	6.0	6.1	9.6	6.7	11.8	2.3	6.0	5.8
25-34 years	%	7.1	9.2	7.9	9.1	12.0	14.1	7.6	10.6	8.5
35-44 years	%	7.3	9.2	7.8	8.2	13.0	12.7	8.7	6.7	8.5
45-54 years	%	5.2	7.8	6.1	6.9	10.6	11.0	5.5	3.7	6.8
55-64 years	%	2.6	3.5	2.6	3.2	5.6	5.9	np	np	3.2
Total (c)	%	3.4	4.8	4.1	5.2	6.6	7.1	3.3	3.7	4.4
Females										
0-4 years	%	np	0.2	1.1	2.1	np	np	np	np	0.5
5-14 years	%	np	0.4	1.2	2.5	np	np	np	np	0.7
15-24 years	%	2.6	3.9	3.3	7.0	5.3	6.5	1.9	5.7	3.8
25-34 years	%	4.4	6.7	5.7	6.1	10.4	12.3	3.7	5.4	6.0
35-44 years	%	4.6	6.1	5.1	5.3	10.7	9.2	5.1	5.1	5.7
45-54 years	%	3.0	4.6	3.3	3.8	7.4	6.1	2.4	2.7	3.9
55-64 years	%	1.3	2.2	1.5	1.7	3.8	2.9	np	np	1.8

Table 14A.17

Table 14A.17 Users of CSTDA/NDA State/Territory delivered accommodation support services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for accommodation support services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total (d)	%	2.3	3.6	2.9	3.7	5.8	5.1	2.1	2.8	3.2
Total (e)										
0-4 years	%	0.1	0.2	1.1	1.8	0.3	np	np	np	0.5
5-14 years	%	0.2	0.5	1.0	2.1	0.7	np	np	np	0.7
15-24 years	%	3.2	4.9	4.8	8.3	6.0	9.2	2.1	5.9	4.8
25-34 years	%	5.8	7.9	6.9	7.6	11.2	13.3	5.7	8.0	7.3
35-44 years	%	5.8	7.6	6.4	6.7	11.8	10.8	6.8	5.8	7.0
45-54 years	%	3.9	5.9	4.5	5.2	8.8	8.2	3.7	3.1	5.1
55-64 years	%	1.9	2.7	2.0	2.4	4.6	4.2	1.0	0.9	2.4
Total (d)	%	2.9	4.2	3.5	4.4	6.2	6.1	2.7	3.3	3.8

2008-09

Number of users of State/Territory delivered accommodation support services

Males

0-4 years	no.	np	5	39	np	np	np	np	-	60
5-14 years	no.	np	85	180	np	np	np	np	np	508
15-24 years	no.	484	433	419	345	171	86	19	26	1 982
25-34 years	no.	888	651	564	318	323	94	58	42	2 936
35-44 years	no.	1 279	944	772	416	470	133	92	38	4 142
45-54 years	no.	1 237	971	772	435	573	171	58	22	4 239
55-64 years	no.	878	580	459	209	444	135	np	np	2 735
Total	no.	4 833	3 669	3 205	1 832	2 027	643	248	150	16 602

Females

0-4 years	no.	np	6	34	np	np	np	np	-	49
5-14 years	no.	np	42	111	np	np	np	np	np	271
15-24 years	no.	319	237	226	209	118	50	17	25	1 201
25-34 years	no.	601	467	414	215	210	85	26	19	2 034
35-44 years	no.	873	678	576	266	412	107	53	26	2 990
45-54 years	no.	972	782	574	321	490	138	42	12	3 330
55-64 years	no.	590	479	341	154	366	82	np	np	2 036
Total	no.	3 381	2 691	2 276	1 217	1 626	477	161	89	11 911

Total (e)

0-4 years	no.	10	12	73	6	7	np	np	-	110
5-14 years	no.	83	127	291	155	69	np	np	16	779
15-24 years	no.	803	670	645	554	289	136	36	51	3 183
25-34 years	no.	1 494	1 119	978	533	533	179	84	61	4 976
35-44 years	no.	2 155	1 623	1 348	682	882	240	145	64	7 136
45-54 years	no.	2 211	1 753	1 346	756	1 063	309	100	34	7 571
55-64 years	no.	1 471	1 059	800	363	811	217	43	13	4 775

Table 14A.17 Users of CSTDA/NDA State/Territory delivered accommodation support services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for accommodation support services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total	no.	8 227	6 363	5 481	3 049	3 654	1 120	409	239	28 530
Estimated potential population (revised method) for State/Territory delivered specialist disability services (g)										
Males										
0-4 years	no.	7 618	5 731	4 961	2 444	1 596	551	382	309	23 594
5-14 years	no.	29 105	21 587	18 875	9 392	6 365	2 132	1 346	1 131	89 933
15-24 years	no.	11 013	8 592	6 910	3 593	2 474	739	623	397	34 340
25-34 years	no.	11 408	8 817	6 946	3 624	2 371	642	655	441	34 902
35-44 years	no.	15 563	12 126	9 746	5 164	3 536	1 031	799	559	48 523
45-54 years	no.	19 714	14 832	12 075	6 371	4 657	1 480	958	643	60 730
55-64 years	no.	26 719	19 724	16 740	8 388	6 476	2 163	1 251	749	82 209
Total	no.	121 140	91 408	76 252	38 976	27 475	8 736	6 015	4 229	374 232
Females										
0-4 years	no.	5 454	4 111	3 536	1 744	1 157	391	274	221	16 888
5-14 years	no.	14 839	10 930	9 583	4 695	3 260	1 076	702	564	45 650
15-24 years	no.	10 288	7 967	6 534	3 288	2 324	696	575	359	32 031
25-34 years	no.	11 231	8 589	6 738	3 355	2 269	654	636	424	33 895
35-44 years	no.	17 528	13 735	10 925	5 528	3 910	1 197	902	583	54 308
45-54 years	no.	26 801	20 210	16 411	8 385	6 341	2 037	1 354	794	82 332
55-64 years	no.	35 214	26 595	21 526	10 559	8 811	2 852	1 703	807	108 067
Total	no.	121 355	92 137	75 253	37 554	28 072	8 903	6 145	3 753	373 172
Total										
0-4 years	no.	13 072	9 842	8 497	4 189	2 753	942	656	531	40 483
5-14 years	no.	43 944	32 518	28 459	14 087	9 625	3 208	2 049	1 695	135 584
15-24 years	no.	21 301	16 559	13 444	6 881	4 797	1 435	1 198	756	66 371
25-34 years	no.	22 639	17 405	13 683	6 979	4 639	1 295	1 290	865	68 797
35-44 years	no.	33 091	25 861	20 671	10 692	7 447	2 228	1 700	1 142	102 831
45-54 years	no.	46 516	35 042	28 485	14 756	10 998	3 517	2 312	1 437	143 063
55-64 years	no.	61 933	46 319	38 267	18 947	15 287	5 014	2 954	1 556	190 276
Total	no.	242 495	183 545	151 505	76 530	55 547	17 640	12 160	7 982	747 404

Proportion of the potential population (revised method) accessing State/Territory delivered accommodation disability support services

Males

0-4 years	%	np	0.1	0.8	np	np	np	np	-	0.3
5-14 years	%	np	0.4	1.0	np	np	np	np	np	0.6
15-24 years	%	4.4	5.0	6.1	9.6	6.9	11.6	3.1	6.5	5.8
25-34 years	%	7.8	7.4	8.1	8.8	13.6	14.6	8.9	9.5	8.4
35-44 years	%	8.2	7.8	7.9	8.1	13.3	12.9	11.5	6.8	8.5

Table 14A.17 Users of CSTDA/NDA State/Territory delivered accommodation support services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for accommodation support services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
45-54 years	%	6.3	6.5	6.4	6.8	12.3	11.6	6.1	3.4	7.0
55-64 years	%	3.3	2.9	2.7	2.5	6.9	6.2	np	np	3.3
Total	%	4.0	4.0	4.2	4.7	7.4	7.4	4.1	3.5	4.4
Females										
0-4 years	%	np	0.1	1.0	np	np	np	np	-	0.3
5-14 years	%	np	0.4	1.2	np	np	np	np	np	0.6
15-24 years	%	3.1	3.0	3.5	6.4	5.1	7.2	3.0	7.0	3.7
25-34 years	%	5.4	5.4	6.1	6.4	9.3	13.0	4.1	4.5	6.0
35-44 years	%	5.0	4.9	5.3	4.8	10.5	8.9	5.9	4.5	5.5
45-54 years	%	3.6	3.9	3.5	3.8	7.7	6.8	3.1	1.5	4.0
55-64 years	%	1.7	1.8	1.6	1.5	4.2	2.9	np	np	1.9
Total	%	2.8	2.9	3.0	3.2	5.8	5.4	2.6	2.4	3.2
Total (e)										
0-4 years	%	0.1	0.1	0.9	0.1	0.3	np	np	-	0.3
5-14 years	%	0.2	0.4	1.0	1.1	0.7	np	np	0.9	0.6
15-24 years	%	3.8	4.0	4.8	8.1	6.0	9.5	3.0	6.7	4.8
25-34 years	%	6.6	6.4	7.1	7.6	11.5	13.8	6.5	7.1	7.2
35-44 years	%	6.5	6.3	6.5	6.4	11.8	10.8	8.5	5.6	6.9
45-54 years	%	4.8	5.0	4.7	5.1	9.7	8.8	4.3	2.4	5.3
55-64 years	%	2.4	2.3	2.1	1.9	5.3	4.3	1.5	0.8	2.5
Total	%	3.4	3.5	3.6	4.0	6.6	6.3	3.4	3.0	3.8

- (a) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.
- (b) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (c) See section 14.7 for information on how the potential population is defined.
- (d) Includes people with not stated age.
- (e) Includes people with not stated sex.
- (f) at 30 June 2007.
- (g) at 30 June 2008.

- Nil. **np** Not published

Source: AIHW unpublished, *CSTDA NMDS 2008-09, 2007-08*; ABS *Estimated Resident Population June 2008, June 2007*; *Survey of Disability, Ageing and Carers 2003*.

Table 14A.18 Users of CSTDA/NDA community support services (all ages), as a proportion of the total potential population (unrevised method) for community support services (a), (b), (c), (d), (e)

	<i>Unit</i>	<i>NSW (f)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA (g)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (h)</i>	<i>NT</i>	<i>Aust</i>
Proportion of potential population (unrevised method) using community support services										
2003-04	%	7.9	17.2	6.3	16.1	19.0	12.8	1.7	5.7	11.5
2004-05	%	8.3	20.2	6.1	23.4	18.8	11.2	22.3	9.2	13.3
2005-06	%	9.0	20.3	6.8	22.1	21.5	12.4	18.4	4.2	13.7
2006-07	%	9.1	20.7	7.3	18.1	22.3	12.2	26.1	4.4	13.6
2007-08	%	9.3	20.9	8.3	15.4	26.2	13.7	27.9	14.0	14.2
2008-09	%	11.2	25.2	8.9	16.0	27.2	15.9	29.3	10.0	16.1
Users of community support services										
2003-04	no.	18 013	28 485	8 513	11 138	9 916	2 173	188	509	78 796
2004-05	no.	19 082	33 521	8 466	16 511	9 832	1 943	2 508	910	92 579
2005-06	no.	21 067	34 121	9 605	15 902	11 348	2 163	2 073	423	96 469
2006-07	no.	21 316	35 645	10 648	13 371	12 024	2 165	3 024	455	98 432
2007-08	no.	22 064	36 563	12 468	11 539	14 270	2 451	3 264	1 503	103 764
2008-09	no.	27 074	45 025	13 727	12 385	14 951	2 870	3 496	1 094	120 234
Potential population (unrevised method)										
2003-04	no.	229 183	165 315	134 671	69 074	52 114	17 004	11 248	8 986	687 710
2004-05	no.	230 833	166 114	138 657	70 560	52 368	17 355	11 245	9 842	697 124
2005-06	no.	233 061	168 354	141 593	71 817	52 824	17 513	11 286	10 011	706 608
2006-07	no.	235 396	172 303	146 485	73 784	53 919	17 740	11 565	10 399	721 716
2007-08	no.	237 599	174 558	149 535	75 114	54 368	17 856	11 702	10 704	731 550
2008-09	no.	241 631	178 441	153 795	77 476	55 008	18 020	11 934	10 986	747 404

- (a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Totals may not be the sum of the components because individuals might have accessed services from more than one State or Territory.
- (b) The potential population estimates (national age- and sex-specific rates applied to each jurisdiction) for community support services are the number of people aged under 65 years, with profound and/or severe core activity limitations, adjusted for the Indigenous factor for each jurisdiction. See section 14.7 for information on how the potential population is defined.
- (c) Data for service users of CSTDA funded community support services exclude specialist psychiatric disability services identified by the jurisdiction.
- (d) Data quality continues to improve following the implementation of the CSTDA NMDS. However, these data need to be interpreted with care due to a number of factors affecting quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.
- (e) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (f) NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.
- (g) The increase in the number of WA service users in 2004-05 is due to the inclusion of data from a new electronic database for the first time.

Table 14A.18 Users of CSTDA/NDA community support services (all ages), as a proportion of the total potential population (unrevised method) for community support services (a), (b), (c), (d), (e)

	<i>Unit</i>	<i>NSW (f)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA (g)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (h)</i>	<i>NT</i>	<i>Aust</i>
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(h) For the ACT, improved data capture for therapy services resulted in an increased service user count between 2003-04 and 2004-05. The decreased community support service user count for 2005-06 was due to the data collection for therapy services being incomplete resulting in service user numbers falling from 2316 users in 2004-05 to 1807 in 2005-06. In 2006-07, Disability ACT better aligned the funded service types with the NMDS classifications. This realignment better reflects the costs of expenditure on community support in the ACT non-government sector.

Source: AIHW (unpublished) CSTDA NMDS; AIHW (2011) Disability Support Services 2008-09: Report on services provided under the Commonwealth State/Territory Disability Agreement and the National Disability Agreement, Cat. no. DIS 58; AIHW (2010a) 2007-08, 2006-07, 2005-06, 2004-05: National Data on Services Provided under the CSTDA Cat. no. DIS (56 and previous publications).

Table 14A.19 Users of CSTDA/NDA State/Territory delivered community support services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for community support services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of State/Territory delivered community support disability support services										
Males										
0-4 years	no.	3 493	4 574	823	557	571	331	595	102	10 993
5-14 years	no.	5 446	5 786	1 838	3 050	1 699	316	1 144	165	19 368
15-24 years	no.	2 008	2 743	1 630	1 670	1 445	223	141	102	9 915
25-34 years	no.	922	1 667	834	625	907	113	99	46	5 198
35-44 years	no.	895	1 852	830	558	995	114	93	66	5 395
45-54 years	no.	670	1 955	785	409	989	148	55	80	5 079
55-64 years	no.	459	1 569	463	228	814	94	27	68	3 717
Total (d)	no.	13 893	20 190	7 203	7 097	7 420	1 339	2 154	629	59 709
Females										
0-4 years	no.	1 589	2 056	528	333	322	227	311	43	5 371
5-14 years	no.	2 537	2 567	1 029	1 389	808	190	485	109	9 076
15-24 years	no.	1 290	1 609	995	1 015	847	127	85	81	6 032
25-34 years	no.	687	1 512	630	510	724	106	59	69	4 286
35-44 years	no.	708	1 907	643	425	967	124	85	112	4 959
45-54 years	no.	570	2 127	654	336	1 006	142	50	80	4 950
55-64 years	no.	322	1 685	426	222	878	109	24	74	3 730
Total (d)	no.	7 703	13 498	4 905	4 230	5 552	1 025	1 099	568	38 439
Total (e)										
0-4 years	no.	5 103	6 681	1 354	890	893	559	906	145	16 440
5-14 years	no.	8 001	8 404	2 869	4 440	2 508	506	1 629	274	28 517
15-24 years	no.	3 314	4 355	2 628	2 685	2 293	350	226	183	15 970
25-34 years	no.	1 628	3 181	1 476	1 135	1 632	219	158	115	9 518
35-44 years	no.	1 622	3 764	1 480	983	1 962	238	178	178	10 385
45-54 years	no.	1 247	4 087	1 442	746	1 995	290	105	160	10 045
55-64 years	no.	787	3 256	899	451	1 692	203	51	142	7 466
Total (e)	no.	21 702	33 822	12 148	11 330	12 975	2 365	3 253	1 197	98 435
Estimated potential population (revised method) for State/Territory delivered specialist disability services (f)										
Males										
0-4 years	no.	7 516	5 558	4 745	2 325	1 556	532	371	306	22 909
5-14 years	no.	29 163	21 541	18 699	9 293	6 404	2 151	1 348	1 112	89 712
15-24 years	no.	10 689	8 316	6 687	3 472	2 441	731	622	383	33 340
25-34 years	no.	11 169	8 576	6 725	3 437	2 336	640	634	424	33 942
35-44 years	no.	15 533	12 033	9 543	5 049	3 555	1 041	790	555	48 098
45-54 years	no.	19 441	14 587	11 817	6 216	4 614	1 476	951	626	59 727
55-64 years	no.	25 965	19 120	16 182	8 082	6 295	2 097	1 211	717	79 670
REPORT ON										SERVICES FOR
GOVERNMENT										PEOPLE WITH
SERVICES 2011										DISABILITY

Table 14A.19

Table 14A.19 Users of CSTDA/NDA State/Territory delivered community support services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for community support services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total	no.	119 476	89 730	74 398	37 874	27 201	8 669	5 928	4 122	367 398
Females										
0-4 years	no.	5 371	3 992	3 379	1 661	1 127	378	266	219	16 393
5-14 years	no.	14 870	10 916	9 489	4 635	3 275	1 087	706	562	45 540
15-24 years	no.	10 084	7 776	6 357	3 188	2 294	693	577	351	31 320
25-34 years	no.	11 025	8 390	6 544	3 232	2 240	657	622	409	33 119
35-44 years	no.	17 442	13 614	10 734	5 436	3 922	1 200	889	573	53 811
45-54 years	no.	26 370	19 853	15 994	8 201	6 282	2 019	1 349	778	80 846
55-64 years	no.	34 082	25 655	20 742	10 110	8 546	2 750	1 644	762	104 291
Total	no.	119 245	90 195	73 238	36 465	27 685	8 784	6 054	3 655	365 320
Total										
0-4 years	no.	12 887	9 550	8 124	3 986	2 682	910	637	525	39 302
5-14 years	no.	44 033	32 457	28 188	13 928	9 679	3 238	2 054	1 675	135 252
15-24 years	no.	20 773	16 091	13 045	6 661	4 735	1 424	1 199	733	64 660
25-34 years	no.	22 194	16 966	13 269	6 670	4 576	1 297	1 256	833	67 061
35-44 years	no.	32 975	25 646	20 277	10 485	7 477	2 242	1 680	1 129	101 909
45-54 years	no.	45 811	34 440	27 811	14 417	10 896	3 495	2 300	1 403	140 573
55-64 years	no.	60 047	44 775	36 923	18 193	14 841	4 847	2 856	1 479	183 961
Total	no.	238 721	179 925	147 636	74 339	54 886	17 453	11 982	7 777	732 718
Proportion of the potential population (revised method) accessing State/Territory delivered community support disability support services										
Males										
0-4 years	%	46.5	82.3	17.3	24.0	36.7	62.2	160.2	33.4	48.0
5-14 years	%	18.7	26.9	9.8	32.8	26.5	14.7	84.8	14.8	21.6
15-24 years	%	18.8	33.0	24.4	48.1	59.2	30.5	22.7	26.7	29.7
25-34 years	%	8.3	19.4	12.4	18.2	38.8	17.6	15.6	10.9	15.3
35-44 years	%	5.8	15.4	8.7	11.1	28.0	11.0	11.8	11.9	11.2
45-54 years	%	3.4	13.4	6.6	6.6	21.4	10.0	5.8	12.8	8.5
55-64 years	%	1.8	8.2	2.9	2.8	12.9	4.5	2.2	9.5	4.7
Total (d)	%	11.6	22.5	9.7	18.7	27.3	15.4	36.3	15.3	16.3
Females										
0-4 years	%	29.6	51.5	15.6	20.0	28.6	60.0	116.8	19.6	32.8
5-14 years	%	17.1	23.5	10.8	30.0	24.7	17.5	68.7	19.4	19.9
15-24 years	%	12.8	20.7	15.7	31.8	36.9	18.3	14.7	23.1	19.3
25-34 years	%	6.2	18.0	9.6	15.8	32.3	16.1	9.5	16.9	12.9
35-44 years	%	4.1	14.0	6.0	7.8	24.7	10.3	9.6	19.5	9.2
45-54 years	%	2.2	10.7	4.1	4.1	16.0	7.0	3.7	10.3	6.1
55-64 years	%	0.9	6.6	2.1	2.2	10.3	4.0	1.5	9.7	3.6

Table 14A.19 Users of CSTDA/NDA State/Territory delivered community support services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for community support services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total (d)	%	6.5	15.0	6.7	11.6	20.1	11.7	18.2	15.5	10.5
Total (d)										
0-4 years	%	39.6	70.0	16.7	22.3	33.3	61.4	142.1	27.6	41.8
5-14 years	%	18.2	25.9	10.2	31.9	25.9	15.6	79.3	16.4	21.1
15-24 years	%	16.0	27.1	20.1	40.3	48.4	24.6	18.9	25.0	24.7
25-34 years	%	7.3	18.7	11.1	17.0	35.7	16.9	12.6	13.8	14.2
35-44 years	%	4.9	14.7	7.3	9.4	26.2	10.6	10.6	15.8	10.2
45-54 years	%	2.7	11.9	5.2	5.2	18.3	8.3	4.6	11.4	7.1
55-64 years	%	1.3	7.3	2.4	2.5	11.4	4.2	1.8	9.6	4.1
Total (d)	%	9.1	18.8	8.2	15.2	23.6	13.6	27.1	15.4	13.4

2008-09

Number of users of State/Territory delivered community support disability support services

Males

0-4 years	no.	3 974	4 627	865	628	679	432	567	68	11 783
5-14 years	no.	6 506	5 702	2 032	3 097	1 857	470	1 253	104	20 945
15-24 years	no.	2 318	3 155	1 806	1 775	1 537	252	187	76	11 059
25-34 years	no.	1 084	2 846	895	683	979	107	103	44	6 717
35-44 years	no.	1 062	2 008	913	641	1 009	125	112	51	5 899
45-54 years	no.	1 006	2 178	888	501	1 015	152	66	46	5 838
55-64 years	no.	691	1 623	532	273	910	92	40	51	4 209
Total	no.	16 641	22 139	7 931	7 598	7 986	1 630	2 328	440	66 450

Females

0-4 years	no.	1 876	2 127	545	329	334	314	308	31	5 844
5-14 years	no.	2 890	2 623	1 075	1 447	857	235	486	62	9 635
15-24 years	no.	1 447	1 925	1 145	1 062	905	132	96	63	6 749
25-34 years	no.	818	2 269	667	550	687	111	75	43	5 200
35-44 years	no.	909	2 059	758	494	888	118	91	77	5 374
45-54 years	no.	837	1 931	776	431	959	153	69	73	5 218
55-64 years	no.	548	1 533	496	251	904	94	31	62	3 914
Total	no.	9 325	14 467	5 462	4 564	5 534	1 157	1 156	411	41 934

Total (e)

0-4 years	no.	5 870	6 760	1 413	957	1 013	746	875	99	17 656
5-14 years	no.	9 408	8 347	3 107	4 544	2 714	705	1 739	166	30 614
15-24 years	no.	3 767	5 084	2 953	2 837	2 442	384	283	139	17 816
25-34 years	no.	1 908	5 124	1 562	1 233	1 667	218	178	87	11 933
35-44 years	no.	1 977	4 074	1 672	1 135	1 898	243	203	128	11 288
45-54 years	no.	1 845	4 113	1 664	932	1 974	305	135	119	11 062
55-64 years	no.	1 240	3 157	1 028	524	1 816	186	71	113	8 127

Table 14A.19 Users of CSTDA/NDA State/Territory delivered community support services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for community support services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total	no.	26 015	36 659	13 399	12 162	13 524	2 787	3 484	851	108 496
Estimated potential population (revised method) for State/Territory delivered specialist disability services (g)										
Males										
0-4 years	no.	7 618	5 731	4 961	2 444	1 596	551	382	309	23 594
5-14 years	no.	29 105	21 587	18 875	9 392	6 365	2 132	1 346	1 131	89 933
15-24 years	no.	11 013	8 592	6 910	3 593	2 474	739	623	397	34 340
25-34 years	no.	11 408	8 817	6 946	3 624	2 371	642	655	441	34 902
35-44 years	no.	15 563	12 126	9 746	5 164	3 536	1 031	799	559	48 523
45-54 years	no.	19 714	14 832	12 075	6 371	4 657	1 480	958	643	60 730
55-64 years	no.	26 719	19 724	16 740	8 388	6 476	2 163	1 251	749	82 209
Total	no.	121 140	91 408	76 252	38 976	27 475	8 736	6 015	4 229	374 232
Females										
0-4 years	no.	5 454	4 111	3 536	1 744	1 157	391	274	221	16 888
5-14 years	no.	14 839	10 930	9 583	4 695	3 260	1 076	702	564	45 650
15-24 years	no.	10 288	7 967	6 534	3 288	2 324	696	575	359	32 031
25-34 years	no.	11 231	8 589	6 738	3 355	2 269	654	636	424	33 895
35-44 years	no.	17 528	13 735	10 925	5 528	3 910	1 197	902	583	54 308
45-54 years	no.	26 801	20 210	16 411	8 385	6 341	2 037	1 354	794	82 332
55-64 years	no.	35 214	26 595	21 526	10 559	8 811	2 852	1 703	807	108 067
Total	no.	121 355	92 137	75 253	37 554	28 072	8 903	6 145	3 753	373 172
Total										
0-4 years	no.	13 072	9 842	8 497	4 189	2 753	942	656	531	40 483
5-14 years	no.	43 944	32 518	28 459	14 087	9 625	3 208	2 049	1 695	135 584
15-24 years	no.	21 301	16 559	13 444	6 881	4 797	1 435	1 198	756	66 371
25-34 years	no.	22 639	17 405	13 683	6 979	4 639	1 295	1 290	865	68 797
35-44 years	no.	33 091	25 861	20 671	10 692	7 447	2 228	1 700	1 142	102 831
45-54 years	no.	46 516	35 042	28 485	14 756	10 998	3 517	2 312	1 437	143 063
55-64 years	no.	61 933	46 319	38 267	18 947	15 287	5 014	2 954	1 556	190 276
Total	no.	242 495	183 545	151 505	76 530	55 547	17 640	12 160	7 982	747 404

Proportion of the potential population (revised method) accessing State/Territory delivered community support disability support services

Males

0-4 years	%	52.2	80.7	17.4	25.7	42.5	78.4	148.3	22.0	49.9
5-14 years	%	22.4	26.4	10.8	33.0	29.2	22.0	93.1	9.2	23.3
15-24 years	%	21.0	36.7	26.1	49.4	62.1	34.1	30.0	19.1	32.2
25-34 years	%	9.5	32.3	12.9	18.8	41.3	16.7	15.7	10.0	19.2
35-44 years	%	6.8	16.6	9.4	12.4	28.5	12.1	14.0	9.1	12.2

Table 14A.19 Users of CSTDA/NDA State/Territory delivered community support services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for community support services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
45-54 years	%	5.1	14.7	7.4	7.9	21.8	10.3	6.9	7.2	9.6
55-64 years	%	2.6	8.2	3.2	3.3	14.1	4.3	3.2	6.8	5.1
Total	%	13.7	24.2	10.4	19.5	29.1	18.7	38.7	10.4	17.8
Females										
0-4 years	%	34.4	51.7	15.4	18.9	28.9	80.2	112.4	14.0	34.6
5-14 years	%	19.5	24.0	11.2	30.8	26.3	21.8	69.2	11.0	21.1
15-24 years	%	14.1	24.2	17.5	32.3	38.9	19.0	16.7	17.6	21.1
25-34 years	%	7.3	26.4	9.9	16.4	30.3	17.0	11.8	10.1	15.3
35-44 years	%	5.2	15.0	6.9	8.9	22.7	9.9	10.1	13.2	9.9
45-54 years	%	3.1	9.6	4.7	5.1	15.1	7.5	5.1	9.2	6.3
55-64 years	%	1.6	5.8	2.3	2.4	10.3	3.3	1.8	7.7	3.6
Total	%	7.7	15.7	7.3	12.2	19.7	13.0	18.8	11.0	11.2
Total (e)										
0-4 years	%	44.9	68.7	16.6	22.8	36.8	79.2	133.3	18.7	43.6
5-14 years	%	21.4	25.7	10.9	32.3	28.2	22.0	84.9	9.8	22.6
15-24 years	%	17.7	30.7	22.0	41.2	50.9	26.8	23.6	18.4	26.8
25-34 years	%	8.4	29.4	11.4	17.7	35.9	16.8	13.8	10.1	17.3
35-44 years	%	6.0	15.8	8.1	10.6	25.5	10.9	11.9	11.2	11.0
45-54 years	%	4.0	11.7	5.8	6.3	17.9	8.7	5.8	8.3	7.7
55-64 years	%	2.0	6.8	2.7	2.8	11.9	3.7	2.4	7.3	4.3
Total	%	10.7	20.0	8.8	15.9	24.3	15.8	28.7	10.7	14.5

- (a) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.
- (b) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (c) See section 14.7 for information on how the potential population is defined.
- (d) Includes people with not stated age.
- (e) Includes people with not stated sex.
- (f) at 30 June 2007.
- (g) at 30 June 2008.

Source: AIHW unpublished, *CSTDA NMDS 2008-09, 2007-08*; ABS *Estimated Resident Population June 2008, June 2007*; *Survey of Disability, Ageing and Carers 2003*.

Table 14A.20 Users of CSTDA/NDA community access services (all ages), as a proportion of the total potential population (unrevised method) for community access services (a), (b), (c), (d), (e)

	<i>Unit</i>	<i>NSW (f)</i>	<i>Vic (g)</i>	<i>Qld</i>	<i>WA (h)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Proportion of potential population (unrevised method) using community access services										
2003-04	%	2.8	7.7	3.7	15.0	9.3	8.8	3.7	3.2	6.0
2004-05	%	2.9	7.7	4.3	6.3	9.3	8.7	3.3	3.1	5.3
2005-06	%	3.3	8.1	4.8	6.1	8.8	9.1	3.3	3.5	5.6
2006-07	%	4.7	8.5	5.2	5.6	9.8	8.4	2.9	3.8	6.2
2007-08	%	5.0	8.0	5.2	5.0	10.6	8.6	3.8	2.9	6.2
2008-09	%	5.4	8.3	5.4	5.1	11.2	8.4	4.0	3.8	6.5
Users of community access services										
2003-04	no.	6 483	12 656	5 039	10 354	4 827	1 493	419	286	41 542
2004-05	no.	6 761	12 754	5 994	4 431	4 863	1 513	374	305	36 986
2005-06	no.	7 690	13 601	6 739	4 350	4 629	1 592	376	355	39 315
2006-07	no.	11 012	14 645	7 576	4 107	5 302	1 487	340	390	44 839
2007-08	no.	11 913	13 941	7 829	3 793	5 738	1 544	447	311	45 482
2008-09	no.	12 928	14 814	8 361	3 972	6 173	1 510	474	413	48 608
Potential population (unrevised method)										
2003-04	no.	229 183	165 315	134 671	69 074	52 114	17 004	11 248	8 986	687 710
2004-05	no.	230 833	166 114	138 657	70 560	52 368	17 355	11 245	9 842	697 124
2005-06	no.	233 061	168 354	141 593	71 817	52 824	17 513	11 286	10 011	706 608
2006-07	no.	235 396	172 303	146 485	73 784	53 919	17 740	11 565	10 399	721 716
2007-08	no.	237 599	174 558	149 535	75 114	54 368	17 856	11 702	10 704	731 550
2008-09	no.	241 631	178 441	153 795	77 476	55 008	18 020	11 934	10 986	747 404

- (a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Totals may not be the sum of the components because individuals might have accessed services from more than one State or Territory.
- (b) The potential population estimates (national age- and sex-specific rates applied to each jurisdiction) for community access services are the number of people aged under 65 years, with profound and/or severe core activity limitations, adjusted for the Indigenous factor for that jurisdiction. See section 14.7 for information on how the potential population is defined.
- (c) Data for service users of CSTDA funded community access services exclude specialist psychiatric disability services identified by the jurisdiction.
- (d) Data quality continues to improve following the implementation of the CSTDA NMDS. However, these data need to be interpreted with care due to a number of factors affecting quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.
- (e) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (f) NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.
- (g) Victorian 2003-04 data are reported to be significantly understated because errors in the 'date of last service received' and lower than expected response rates have led to under-counting of service users.

Table 14A.20 Users of CSTDA/NDA community access services (all ages), as a proportion of the total potential population (unrevised method) for community access services (a), (b), (c), (d), (e)

	<i>Unit</i>	<i>NSW</i> (f)	<i>Vic</i> (g)	<i>Qld</i>	<i>WA</i> (h)	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(h)	The decrease in the number of WA service users between 2003-04 and 2004-05 is due to a change in reporting by one recreation agency. Data for 2005-06 have been corrected for miscoding of data and, therefore, vary from the data reported in the AIHW report on Disability Support Services in 2005-06.									

Source: AIHW (unpublished) CSTDA NMDS; AIHW (2011) Disability Support Services 2008-09: Report on services provided under the Commonwealth State/Territory Disability Agreement and the National Disability Agreement, Cat. no. DIS 58; AIHW (2010a) 2007-08, 2006-07, 2005-06, 2004-05: National Data on Services Provided under the CSTDA Cat. no. DIS (56 and previous publications).

Table 14A.21

Table 14A.21 Users of CSTDA/NDA State/Territory delivered community access services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for community access services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of State/Territory delivered community access disability support services										
Males										
0-4 years	no.	41	np	25	10	13	–	np	np	105
5-14 years	no.	218	np	444	198	287	47	66	np	1 418
15-24 years	no.	1 823	2 113	1 004	506	495	176	40	47	6 194
25-34 years	no.	1 313	1 776	947	439	346	167	75	39	5 095
35-44 years	no.	1 097	1 285	796	355	321	179	47	34	4 114
45-54 years	no.	983	1 181	664	324	309	185	25	21	3 691
55-64 years	no.	716	750	367	186	282	109	np	np	2 425
Total (d)	no.	6 191	7 262	4 247	2 020	2 053	863	264	173	23 052
Females										
0-4 years	no.	16	np	29	8	12	–	np	np	69
5-14 years	no.	108	np	264	142	224	23	47	np	918
15-24 years	no.	1 305	1 413	703	388	459	98	26	33	4 425
25-34 years	no.	1 096	1 295	815	361	294	127	46	34	4 060
35-44 years	no.	970	1 034	641	289	348	148	36	31	3 495
45-54 years	no.	963	1 013	533	235	355	131	19	11	3 258
55-64 years	no.	618	641	308	185	326	88	np	np	2 173
Total (d)	no.	5 077	5 510	3 293	1 608	2 018	615	179	122	18 409
Total (e)										
0-4 years	no.	58	18	54	18	25	–	np	np	175
5-14 years	no.	334	236	710	340	511	70	113	np	2 347
15-24 years	no.	3 131	3 534	1 712	895	954	275	66	80	10 637
25-34 years	no.	2 419	3 078	1 763	800	640	294	121	73	9 173
35-44 years	no.	2 070	2 324	1 438	644	669	327	83	65	7 618
45-54 years	no.	1 947	2 195	1 198	560	664	316	44	32	6 953
55-64 years	no.	1 334	1 393	675	371	611	198	14	11	4 604
Total (d)	no.	11 294	12 796	7 550	3 630	4 074	1 480	443	295	41 528
Estimated potential population (revised method) for State/Territory delivered specialist disability services (f)										
Males										
0-4 years	no.	7 516	5 558	4 745	2 325	1 556	532	371	306	22 909
5-14 years	no.	29 163	21 541	18 699	9 293	6 404	2 151	1 348	1 112	89 712
15-24 years	no.	10 689	8 316	6 687	3 472	2 441	731	622	383	33 340
25-34 years	no.	11 169	8 576	6 725	3 437	2 336	640	634	424	33 942
35-44 years	no.	15 533	12 033	9 543	5 049	3 555	1 041	790	555	48 098
45-54 years	no.	19 441	14 587	11 817	6 216	4 614	1 476	951	626	59 727

Table 14A.21

Table 14A.21 Users of CSTDA/NDA State/Territory delivered community access services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for community access services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
55-64 years	no.	25 965	19 120	16 182	8 082	6 295	2 097	1 211	717	79 670
Total	no.	119 476	89 730	74 398	37 874	27 201	8 669	5 928	4 122	367 398
Females										
0-4 years	no.	5 371	3 992	3 379	1 661	1 127	378	266	219	16 393
5-14 years	no.	14 870	10 916	9 489	4 635	3 275	1 087	706	562	45 540
15-24 years	no.	10 084	7 776	6 357	3 188	2 294	693	577	351	31 320
25-34 years	no.	11 025	8 390	6 544	3 232	2 240	657	622	409	33 119
35-44 years	no.	17 442	13 614	10 734	5 436	3 922	1 200	889	573	53 811
45-54 years	no.	26 370	19 853	15 994	8 201	6 282	2 019	1 349	778	80 846
55-64 years	no.	34 082	25 655	20 742	10 110	8 546	2 750	1 644	762	104 291
Total	no.	119 245	90 195	73 238	36 465	27 685	8 784	6 054	3 655	365 320
Total										
0-4 years	no.	12 887	9 550	8 124	3 986	2 682	910	637	525	39 302
5-14 years	no.	44 033	32 457	28 188	13 928	9 679	3 238	2 054	1 675	135 252
15-24 years	no.	20 773	16 091	13 045	6 661	4 735	1 424	1 199	733	64 660
25-34 years	no.	22 194	16 966	13 269	6 670	4 576	1 297	1 256	833	67 061
35-44 years	no.	32 975	25 646	20 277	10 485	7 477	2 242	1 680	1 129	101 909
45-54 years	no.	45 811	34 440	27 811	14 417	10 896	3 495	2 300	1 403	140 573
55-64 years	no.	60 047	44 775	36 923	18 193	14 841	4 847	2 856	1 479	183 961
Total	no.	238 721	179 925	147 636	74 339	54 886	17 453	11 982	7 777	732 718

Proportion of the potential population (revised method) accessing State/Territory community access delivered disability support services

Males

0-4 years	%	0.5	np	0.5	0.4	0.8	-	np	np	0.5
5-14 years	%	0.7	np	2.4	2.1	4.5	2.2	4.9	np	1.6
15-24 years	%	17.1	25.4	15.0	14.6	20.3	24.1	6.4	12.3	18.6
25-34 years	%	11.8	20.7	14.1	12.8	14.8	26.1	11.8	9.2	15.0
35-44 years	%	7.1	10.7	8.3	7.0	9.0	17.2	5.9	6.1	8.6
45-54 years	%	5.1	8.1	5.6	5.2	6.7	12.5	2.6	3.4	6.2
55-64 years	%	2.8	3.9	2.3	2.3	4.5	5.2	np	np	3.0
Total (d)	%	5.2	8.1	5.7	5.3	7.5	10.0	4.5	4.2	6.3

Females

0-4 years	%	0.3	np	0.9	0.5	1.1	-	np	np	0.4
5-14 years	%	0.7	np	2.8	3.1	6.8	2.1	6.7	np	2.0
15-24 years	%	12.9	18.2	11.1	12.2	20.0	14.1	4.5	9.4	14.1
25-34 years	%	9.9	15.4	12.5	11.2	13.1	19.3	7.4	8.3	12.3
35-44 years	%	5.6	7.6	6.0	5.3	8.9	12.3	4.0	5.4	6.5
45-54 years	%	3.7	5.1	3.3	2.9	5.7	6.5	1.4	1.4	4.0

Table 14A.21

Table 14A.21 Users of CSTDA/NDA State/Territory delivered community access services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for community access services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
55-64 years	%	1.8	2.5	1.5	1.8	3.8	3.2	np	np	2.1
Total (d)	%	4.3	6.1	4.5	4.4	7.3	7.0	3.0	3.3	5.0
Total (e)										
0-4 years	%	0.5	0.2	0.7	0.5	0.9	–	np	np	0.4
5-14 years	%	0.8	0.7	2.5	2.4	5.3	2.2	5.5	np	1.7
15-24 years	%	15.1	22.0	13.1	13.4	20.1	19.3	5.5	10.9	16.5
25-34 years	%	10.9	18.1	13.3	12.0	14.0	22.7	9.6	8.8	13.7
35-44 years	%	6.3	9.1	7.1	6.1	8.9	14.6	4.9	5.8	7.5
45-54 years	%	4.3	6.4	4.3	3.9	6.1	9.0	1.9	2.3	4.9
55-64 years	%	2.2	3.1	1.8	2.0	4.1	4.1	0.5	0.7	2.5
Total (d)	%	4.7	7.1	5.1	4.9	7.4	8.5	3.7	3.8	5.7

2008-09

Number of users of State/Territory delivered community access disability support services

Males

0-4 years	no.	20	49	35	11	21	–	np	np	138
5-14 years	no.	317	205	472	273	320	39	np	np	1 700
15-24 years	no.	2 240	1 840	1 067	552	426	166	50	41	6 375
25-34 years	no.	1 478	897	1 040	429	387	163	82	38	4 508
35-44 years	no.	1 180	1 325	835	371	402	166	56	38	4 367
45-54 years	no.	1 070	1 247	711	302	480	182	33	32	4 054
55-64 years	no.	796	892	411	188	347	114	10	22	2 779
Total	no.	7 101	6 455	4 571	2 126	2 383	830	276	202	23 921

Females

0-4 years	no.	13	37	17	8	11	–	np	np	87
5-14 years	no.	133	144	276	192	226	22	np	np	1 036
15-24 years	no.	1 559	1 223	836	376	335	102	32	35	4 494
25-34 years	no.	1 174	697	837	363	337	116	51	40	3 610
35-44 years	no.	854	1 074	680	286	365	153	44	30	3 483
45-54 years	no.	851	1 129	571	236	519	128	27	24	3 483
55-64 years	no.	557	784	323	187	349	79	9	13	2 301
Total	no.	5 141	5 088	3 540	1 648	2 142	600	193	156	18 494

Total (e)

0-4 years	no.	33	86	52	19	32	–	np	np	225
5-14 years	no.	451	349	748	465	547	61	np	np	2 738
15-24 years	no.	3 813	3 064	1 903	928	761	268	82	76	10 884
25-34 years	no.	2 655	1 595	1 877	792	724	279	133	78	8 122
35-44 years	no.	2 036	2 408	1 515	657	767	319	100	68	7 861
45-54 years	no.	1 923	2 379	1 282	538	999	310	60	56	7 542

Table 14A.21

Table 14A.21 Users of CSTDA/NDA State/Territory delivered community access services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for community access services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
55-64 years	no.	1 357	1 676	734	375	699	193	19	35	5 087
Total	no.	12 268	11 557	8 111	3 774	4 529	1 430	469	358	42 459
Estimated potential population (revised method) for State/Territory delivered specialist disability services (g)										
Males										
0-4 years	no.	7 618	5 731	4 961	2 444	1 596	551	382	309	23 594
5-14 years	no.	29 105	21 587	18 875	9 392	6 365	2 132	1 346	1 131	89 933
15-24 years	no.	11 013	8 592	6 910	3 593	2 474	739	623	397	34 340
25-34 years	no.	11 408	8 817	6 946	3 624	2 371	642	655	441	34 902
35-44 years	no.	15 563	12 126	9 746	5 164	3 536	1 031	799	559	48 523
45-54 years	no.	19 714	14 832	12 075	6 371	4 657	1 480	958	643	60 730
55-64 years	no.	26 719	19 724	16 740	8 388	6 476	2 163	1 251	749	82 209
Total	no.	121 140	91 408	76 252	38 976	27 475	8 736	6 015	4 229	374 232
Females										
0-4 years	no.	5 454	4 111	3 536	1 744	1 157	391	274	221	16 888
5-14 years	no.	14 839	10 930	9 583	4 695	3 260	1 076	702	564	45 650
15-24 years	no.	10 288	7 967	6 534	3 288	2 324	696	575	359	32 031
25-34 years	no.	11 231	8 589	6 738	3 355	2 269	654	636	424	33 895
35-44 years	no.	17 528	13 735	10 925	5 528	3 910	1 197	902	583	54 308
45-54 years	no.	26 801	20 210	16 411	8 385	6 341	2 037	1 354	794	82 332
55-64 years	no.	35 214	26 595	21 526	10 559	8 811	2 852	1 703	807	108 067
Total	no.	121 355	92 137	75 253	37 554	28 072	8 903	6 145	3 753	373 172
Total										
0-4 years	no.	13 072	9 842	8 497	4 189	2 753	942	656	531	40 483
5-14 years	no.	43 944	32 518	28 459	14 087	9 625	3 208	2 049	1 695	135 584
15-24 years	no.	21 301	16 559	13 444	6 881	4 797	1 435	1 198	756	66 371
25-34 years	no.	22 639	17 405	13 683	6 979	4 639	1 295	1 290	865	68 797
35-44 years	no.	33 091	25 861	20 671	10 692	7 447	2 228	1 700	1 142	102 831
45-54 years	no.	46 516	35 042	28 485	14 756	10 998	3 517	2 312	1 437	143 063
55-64 years	no.	61 933	46 319	38 267	18 947	15 287	5 014	2 954	1 556	190 276
Total	no.	242 495	183 545	151 505	76 530	55 547	17 640	12 160	7 982	747 404

Proportion of the potential population (revised method) accessing State/Territory community access delivered disability support services

Males

0-4 years	%	0.3	0.9	0.7	0.4	1.3	-	np	np	0.6
5-14 years	%	1.1	0.9	2.5	2.9	5.0	1.8	np	np	1.9
15-24 years	%	20.3	21.4	15.4	15.4	17.2	22.5	8.0	10.3	18.6
25-34 years	%	13.0	10.2	15.0	11.8	16.3	25.4	12.5	8.6	12.9

Table 14A.21 Users of CSTDA/NDA State/Territory delivered community access services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for community access services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
35-44 years	%	7.6	10.9	8.6	7.2	11.4	16.1	7.0	6.8	9.0
45-54 years	%	5.4	8.4	5.9	4.7	10.3	12.3	3.4	5.0	6.7
55-64 years	%	3.0	4.5	2.5	2.2	5.4	5.3	0.8	2.9	3.4
Total	%	5.9	7.1	6.0	5.5	8.7	9.5	4.6	4.8	6.4
Females										
0-4 years	%	0.2	0.9	0.5	0.5	1.0	–	np	np	0.5
5-14 years	%	0.9	1.3	2.9	4.1	6.9	2.0	np	np	2.3
15-24 years	%	15.2	15.4	12.8	11.4	14.4	14.6	5.6	9.8	14.0
25-34 years	%	10.5	8.1	12.4	10.8	14.9	17.7	8.0	9.4	10.7
35-44 years	%	4.9	7.8	6.2	5.2	9.3	12.8	4.9	5.1	6.4
45-54 years	%	3.2	5.6	3.5	2.8	8.2	6.3	2.0	3.0	4.2
55-64 years	%	1.6	2.9	1.5	1.8	4.0	2.8	0.5	1.6	2.1
Total	%	4.2	5.5	4.7	4.4	7.6	6.7	3.1	4.2	5.0
Total (e)										
0-4 years	%	0.3	0.9	0.6	0.5	1.2	–	np	np	0.6
5-14 years	%	1.0	1.1	2.6	3.3	5.7	1.9	np	np	2.0
15-24 years	%	17.9	18.5	14.2	13.5	15.9	18.7	6.8	10.1	16.4
25-34 years	%	11.7	9.2	13.7	11.3	15.6	21.5	10.3	9.0	11.8
35-44 years	%	6.2	9.3	7.3	6.1	10.3	14.3	5.9	6.0	7.6
45-54 years	%	4.1	6.8	4.5	3.6	9.1	8.8	2.6	3.9	5.3
55-64 years	%	2.2	3.6	1.9	2.0	4.6	3.8	0.6	2.2	2.7
Total	%	5.1	6.3	5.4	4.9	8.2	8.1	3.9	4.5	5.7

- (a) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.
- (b) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (c) See section 14.7 for information on how the potential population is defined.
- (d) Includes people with not stated age.
- (e) Includes people with not stated sex.
- (f) at 30 June 2007.
- (g) at 30 June 2008.

– Nil. **np** Not published

Source: AIHW unpublished, *CSTDA NMDS 2008-09, 2007-08*; ABS *Estimated Resident Population June 2008, June 2007*; *Survey of Disability, Ageing and Carers 2003*.

Table 14A.22

Table 14A.22 Users of CSTDA/NDA respite services (aged 0-64 years), as a proportion of the total potential population (unrevised method) for respite services (a), (b), (c), (d), (e)

	<i>Unit</i>	<i>NSW (f)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA (g)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Proportion of potential population (unrevised method) using respite services										
2003-04	%	5.8	14.6	7.2	11.5	8.6	4.5	7.3	5.6	9.0
2004-05	%	5.8	18.1	8.0	12.5	9.0	4.9	8.2	6.0	10.1
2005-06	%	6.3	22.0	9.5	11.7	9.3	5.1	8.3	6.3	11.5
2006-07	%	7.7	22.7	10.0	13.2	9.5	5.0	8.5	9.4	12.4
2007-08	%	8.7	24.1	9.7	12.1	9.7	5.3	8.7	6.5	12.9
2008-09	%	10.4	25.3	10.1	11.0	10.7	5.8	9.9	5.8	13.8
Users of respite services										
2003-04	no.	4 153	7 476	3 011	2 464	1 390	238	255	155	19 122
2004-05	no.	4 129	9 314	3 442	2 744	1 470	265	287	182	21 797
2005-06	no.	4 593	11 517	4 211	2 616	1 538	279	292	195	25 200
2006-07	no.	5 665	12 173	4 586	3 032	1 593	280	305	300	27 897
2007-08	no.	6 482	13 164	4 575	2 856	1 665	301	320	214	29 524
2008-09	no.	7 876	14 129	4 840	2 665	1 842	327	370	197	32 184
Potential population (unrevised method)										
2003-04	no.	71 075	51 205	41 819	21 402	16 211	5 308	3 478	2 761	213 298
2004-05	no.	71 681	51 513	43 118	21 894	16 316	5 427	3 482	3 029	216 511
2005-06	no.	72 497	52 296	44 110	22 326	16 491	5 488	3 503	3 087	219 848
2006-07	no.	73 295	53 599	45 688	22 976	16 853	5 562	3 592	3 208	224 816
2007-08	no.	74 498	54 717	46 994	23 575	17 105	5 634	3 666	3 313	229 546
2008-09	no.	75 535	55 740	48 134	24 226	17 264	5 679	3 723	3 407	233 749

- (a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Totals may not be the sum of the components because individuals might have accessed services from more than one State or Territory.
- (b) The potential population estimates (national age- and sex-specific rates applied to each jurisdiction) for respite services are the number of people aged under 65 years, with profound and/or severe core activity limitations and a primary carer, adjusted for the Indigenous factor for that jurisdiction. See section 14.7 for information on how the potential population is defined.
- (c) Data for service users of CSTDA funded respite services exclude specialist psychiatric disability services identified by the jurisdiction.
- (d) Data quality continues to improve following the implementation of the CSTDA NMDS. However, these data need to be interpreted with care due to a number of factors affecting quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.
- (e) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (f) NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.
- (g) WA data for 2005-06 have been corrected for miscoding of data and, therefore, vary from the data reported in the AIHW report on Disability Support Services in 2005-06.

Table 14A.22 Users of CSTDA/NDA respite services (aged 0-64 years), as a proportion of the total potential population (unrevised method) for respite services (a), (b), (c), (d), (e)

	<i>Unit</i>	<i>NSW (f)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA (g)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
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Source: AIHW (unpublished) CSTDA NMDS; AIHW (2011) Disability Support Services 2008-09: Report on services provided under the Commonwealth State/Territory Disability Agreement and the National Disability Agreement, Cat. no. DIS 58; AIHW (2010a) 2007-08, 2006-07, 2005-06, 2004-05: National Data on Services Provided under the CSTDA Cat. no. DIS (56 and previous publications).

Table 14A.23 Users of CSTDA/NDA State/Territory delivered respite services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for respite services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of State/Territory delivered respite disability support services										
Males										
0-4 years	no.	96	113	96	55	np	np	np	np	368
5-14 years	no.	1 398	2 334	906	578	220	67	49	19	5 564
15-24 years	no.	1 144	2 361	839	509	266	57	47	23	5 232
25-34 years	no.	514	1 074	340	165	110	13	28	8	2 247
35-44 years	no.	328	757	243	144	117	13	26	12	1 639
45-54 years	no.	245	553	172	65	124	np	19	np	1 194
55-64 years	no.	105	360	97	48	n.p.	np	np	np	711
Total (d)	no.	3 830	7 572	2 693	1 576	927	171	175	70	16 987
Females										
0-4 years	no.	55	80	60	37	np	np	np	np	237
5-14 years	no.	650	1 020	457	310	118	27	31	10	2 616
15-24 years	no.	809	1 507	562	385	192	39	27	17	3 526
25-34 years	no.	400	898	303	187	97	18	26	34	1 959
35-44 years	no.	291	695	225	134	108	15	34	46	1 546
45-54 years	no.	206	490	134	94	109	np	22	np	1 084
55-64 years	no.	91	347	73	78	np	np	np	np	675
Total (d)	no.	2 502	5 056	1 814	1 231	688	124	144	135	11 668
Total (e)										
0-4 years	no.	151	193	156	92	10	np	np	np	605
5-14 years	no.	2 067	3 372	1 368	888	338	94	80	29	8 222
15-24 years	no.	1 967	3 874	1 404	895	458	97	74	40	8 783
25-34 years	no.	926	1 975	648	352	207	31	54	42	4 226
35-44 years	no.	629	1 454	469	278	225	28	60	58	3 198
45-54 years	no.	459	1 048	306	159	233	22	41	24	2 292
55-64 years	no.	197	711	170	126	144	np	np	np	1 391
Total (d)	no.	6 396	12 666	4 521	2 808	1 615	297	319	205	28 774

Estimated potential population (revised method) for State/Territory delivered specialist disability services (f)

Males

0-4 years	no.	7 516	5 558	4 745	2 325	1 556	532	371	306	22 909
5-14 years	no.	29 163	21 541	18 699	9 293	6 404	2 151	1 348	1 112	89 712
15-24 years	no.	10 689	8 316	6 687	3 472	2 441	731	622	383	33 340
25-34 years	no.	11 169	8 576	6 725	3 437	2 336	640	634	424	33 942
35-44 years	no.	15 533	12 033	9 543	5 049	3 555	1 041	790	555	48 098
45-54 years	no.	19 441	14 587	11 817	6 216	4 614	1 476	951	626	59 727

Table 14A.23

Table 14A.23 Users of CSTDA/NDA State/Territory delivered respite services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for respite services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
55-64 years	no.	25 965	19 120	16 182	8 082	6 295	2 097	1 211	717	79 670
Total	no.	119 476	89 730	74 398	37 874	27 201	8 669	5 928	4 122	367 398
Females										
0-4 years	no.	5 371	3 992	3 379	1 661	1 127	378	266	219	16 393
5-14 years	no.	14 870	10 916	9 489	4 635	3 275	1 087	706	562	45 540
15-24 years	no.	10 084	7 776	6 357	3 188	2 294	693	577	351	31 320
25-34 years	no.	11 025	8 390	6 544	3 232	2 240	657	622	409	33 119
35-44 years	no.	17 442	13 614	10 734	5 436	3 922	1 200	889	573	53 811
45-54 years	no.	26 370	19 853	15 994	8 201	6 282	2 019	1 349	778	80 846
55-64 years	no.	34 082	25 655	20 742	10 110	8 546	2 750	1 644	762	104 291
Total	no.	119 245	90 195	73 238	36 465	27 685	8 784	6 054	3 655	365 320
Total										
0-4 years	no.	12 887	9 550	8 124	3 986	2 682	910	637	525	39 302
5-14 years	no.	44 033	32 457	28 188	13 928	9 679	3 238	2 054	1 675	135 252
15-24 years	no.	20 773	16 091	13 045	6 661	4 735	1 424	1 199	733	64 660
25-34 years	no.	22 194	16 966	13 269	6 670	4 576	1 297	1 256	833	67 061
35-44 years	no.	32 975	25 646	20 277	10 485	7 477	2 242	1 680	1 129	101 909
45-54 years	no.	45 811	34 440	27 811	14 417	10 896	3 495	2 300	1 403	140 573
55-64 years	no.	60 047	44 775	36 923	18 193	14 841	4 847	2 856	1 479	183 961
Total	no.	238 721	179 925	147 636	74 339	54 886	17 453	11 982	7 777	732 718

Proportion of the potential population (revised method) accessing State/Territory delivered respite disability support services

Males

0-4 years	%	1.3	2.0	2.0	2.4	np	np	np	np	1.6
5-14 years	%	4.8	10.8	4.8	6.2	3.4	3.1	3.6	1.7	6.2
15-24 years	%	10.7	28.4	12.5	14.7	10.9	7.8	7.6	6.0	15.7
25-34 years	%	4.6	12.5	5.1	4.8	4.7	2.0	4.4	1.9	6.6
35-44 years	%	2.1	6.3	2.5	2.9	3.3	1.2	3.3	2.2	3.4
45-54 years	%	1.3	3.8	1.5	1.0	2.7	np	2.0	np	2.0
55-64 years	%	0.4	1.9	0.6	0.6	np	np	np	np	0.9
Total (d)	%	3.2	8.4	3.6	4.2	3.4	2.0	3.0	1.7	4.6

Females

0-4 years	%	1.0	2.0	1.8	2.2	np	np	np	np	1.4
5-14 years	%	4.4	9.3	4.8	6.7	3.6	2.5	4.4	1.8	5.7
15-24 years	%	8.0	19.4	8.8	12.1	8.4	5.6	4.7	4.8	11.3
25-34 years	%	3.6	10.7	4.6	5.8	4.3	2.7	4.2	8.3	5.9
35-44 years	%	1.7	5.1	2.1	2.5	2.8	1.2	3.8	8.0	2.9
45-54 years	%	0.8	2.5	0.8	1.1	1.7	np	1.6	np	1.3

Table 14A.23

Table 14A.23 Users of CSTDA/NDA State/Territory delivered respite services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for respite services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
55-64 years	%	0.3	1.4	0.4	0.8	np	np	np	np	0.6
Total (d)	%	2.1	5.6	2.5	3.4	2.5	1.4	2.4	3.7	3.2
Total (e)										
0-4 years	%	1.2	2.0	1.9	2.3	0.4	np	np	np	1.5
5-14 years	%	4.7	10.4	4.9	6.4	3.5	2.9	3.9	1.7	6.1
15-24 years	%	9.5	24.1	10.8	13.4	9.7	6.8	6.2	5.5	13.6
25-34 years	%	4.2	11.6	4.9	5.3	4.5	2.4	4.3	5.0	6.3
35-44 years	%	1.9	5.7	2.3	2.7	3.0	1.2	3.6	5.1	3.1
45-54 years	%	1.0	3.0	1.1	1.1	2.1	0.6	1.8	1.7	1.6
55-64 years	%	0.3	1.6	0.5	0.7	1.0	np	np	np	0.8
Total (d)	%	2.7	7.0	3.1	3.8	2.9	1.7	2.7	2.6	3.9

2008-09

Number of users of State/Territory delivered respite disability support services

Males

0-4 years	no.	124	108	85	45	np	np	np	np	371
5-14 years	no.	1 707	2 371	985	536	226	69	52	21	5 959
15-24 years	no.	1 382	2 425	902	504	316	52	71	20	5 659
25-34 years	no.	624	1 133	351	147	129	21	27	11	2 439
35-44 years	no.	423	827	245	134	147	15	31	12	1 830
45-54 years	no.	320	649	188	76	141	np	17	np	1 409
55-64 years	no.	134	378	101	66	np	np	np	np	787
Total	no.	4 714	7 891	2 857	1 508	1 053	185	208	69	18 454

Females

0-4 years	no.	71	81	62	25	np	np	np	np	245
5-14 years	no.	742	1 069	476	276	113	35	29	12	2 746
15-24 years	no.	916	1 527	621	335	198	37	26	15	3 661
25-34 years	no.	509	926	314	171	128	23	37	28	2 129
35-44 years	no.	323	753	231	123	117	17	30	42	1 633
45-54 years	no.	268	596	151	87	111	np	30	np	1 280
55-64 years	no.	138	389	81	84	np	np	np	np	777
Total	no.	2 967	5 341	1 936	1 101	734	136	159	128	12 471

Total (e)

0-4 years	no.	196	189	147	70	9	np	np	np	617
5-14 years	no.	2 453	3 452	1 461	812	339	104	81	33	8 721
15-24 years	no.	2 306	3 960	1 523	839	514	89	97	35	9 336
25-34 years	no.	1 144	2 061	665	318	257	44	64	39	4 581
35-44 years	no.	753	1 582	476	257	264	32	61	54	3 472
45-54 years	no.	597	1 252	339	163	252	30	47	28	2 705

Table 14A.23

Table 14A.23 Users of CSTDA/NDA State/Territory delivered respite services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for respite services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
55-64 years	no.	274	770	182	150	152	np	np	np	1 569
Total	no.	7 723	13 266	4 793	2 609	1 787	321	367	197	31 001
Estimated potential population (revised method) for State/Territory delivered specialist disability services (g)										
Males										
0-4 years	no.	7 618	5 731	4 961	2 444	1 596	551	382	309	23 594
5-14 years	no.	29 105	21 587	18 875	9 392	6 365	2 132	1 346	1 131	89 933
15-24 years	no.	11 013	8 592	6 910	3 593	2 474	739	623	397	34 340
25-34 years	no.	11 408	8 817	6 946	3 624	2 371	642	655	441	34 902
35-44 years	no.	15 563	12 126	9 746	5 164	3 536	1 031	799	559	48 523
45-54 years	no.	19 714	14 832	12 075	6 371	4 657	1 480	958	643	60 730
55-64 years	no.	26 719	19 724	16 740	8 388	6 476	2 163	1 251	749	82 209
Total	no.	121 140	91 408	76 252	38 976	27 475	8 736	6 015	4 229	374 232
Females										
0-4 years	no.	5 454	4 111	3 536	1 744	1 157	391	274	221	16 888
5-14 years	no.	14 839	10 930	9 583	4 695	3 260	1 076	702	564	45 650
15-24 years	no.	10 288	7 967	6 534	3 288	2 324	696	575	359	32 031
25-34 years	no.	11 231	8 589	6 738	3 355	2 269	654	636	424	33 895
35-44 years	no.	17 528	13 735	10 925	5 528	3 910	1 197	902	583	54 308
45-54 years	no.	26 801	20 210	16 411	8 385	6 341	2 037	1 354	794	82 332
55-64 years	no.	35 214	26 595	21 526	10 559	8 811	2 852	1 703	807	108 067
Total	no.	121 355	92 137	75 253	37 554	28 072	8 903	6 145	3 753	373 172
Total										
0-4 years	no.	13 072	9 842	8 497	4 189	2 753	942	656	531	40 483
5-14 years	no.	43 944	32 518	28 459	14 087	9 625	3 208	2 049	1 695	135 584
15-24 years	no.	21 301	16 559	13 444	6 881	4 797	1 435	1 198	756	66 371
25-34 years	no.	22 639	17 405	13 683	6 979	4 639	1 295	1 290	865	68 797
35-44 years	no.	33 091	25 861	20 671	10 692	7 447	2 228	1 700	1 142	102 831
45-54 years	no.	46 516	35 042	28 485	14 756	10 998	3 517	2 312	1 437	143 063
55-64 years	no.	61 933	46 319	38 267	18 947	15 287	5 014	2 954	1 556	190 276
Total	no.	242 495	183 545	151 505	76 530	55 547	17 640	12 160	7 982	747 404

Proportion of the potential population (revised method) accessing State/Territory delivered respite disability support services

Males

0-4 years	%	1.6	1.9	1.7	1.8	np	np	np	np	1.6
5-14 years	%	5.9	11.0	5.2	5.7	3.6	3.2	3.9	1.9	6.6
15-24 years	%	12.5	28.2	13.1	14.0	12.8	7.0	11.4	5.0	16.5
25-34 years	%	5.5	12.9	5.1	4.1	5.4	3.3	4.1	2.5	7.0

Table 14A.23 Users of CSTDA/NDA State/Territory delivered respite services (aged 0-64 years), as a proportion of the total estimated potential population (revised method) for respite services, by service group, sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
35-44 years	%	2.7	6.8	2.5	2.6	4.2	1.5	3.9	2.1	3.8
45-54 years	%	1.6	4.4	1.6	1.2	3.0	np	1.8	np	2.3
55-64 years	%	0.5	1.9	0.6	0.8	np	np	np	np	1.0
Total	%	3.9	8.6	3.7	3.9	3.8	2.1	3.5	1.6	4.9
Females										
0-4 years	%	1.3	2.0	1.8	1.4	np	np	np	np	1.5
5-14 years	%	5.0	9.8	5.0	5.9	3.5	3.3	4.1	2.1	6.0
15-24 years	%	8.9	19.2	9.5	10.2	8.5	5.3	4.5	4.2	11.4
25-34 years	%	4.5	10.8	4.7	5.1	5.6	3.5	5.8	6.6	6.3
35-44 years	%	1.8	5.5	2.1	2.2	3.0	1.4	3.3	7.2	3.0
45-54 years	%	1.0	2.9	0.9	1.0	1.8	np	2.2	np	1.6
55-64 years	%	0.4	1.5	0.4	0.8	np	np	np	np	0.7
Total	%	2.4	5.8	2.6	2.9	2.6	1.5	2.6	3.4	3.3
Total (d)										
0-4 years	%	1.5	1.9	1.7	1.7	0.3	np	np	np	1.5
5-14 years	%	5.6	10.6	5.1	5.8	3.5	3.2	4.0	1.9	6.4
15-24 years	%	10.8	23.9	11.3	12.2	10.7	6.2	8.1	4.6	14.1
25-34 years	%	5.1	11.8	4.9	4.6	5.5	3.4	5.0	4.5	6.7
35-44 years	%	2.3	6.1	2.3	2.4	3.5	1.4	3.6	4.7	3.4
45-54 years	%	1.3	3.6	1.2	1.1	2.3	0.9	2.0	1.9	1.9
55-64 years	%	0.4	1.7	0.5	0.8	1.0	np	np	np	0.8
Total	%	3.2	7.2	3.2	3.4	3.2	1.8	3.0	2.5	4.1

- (a) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.
- (b) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (c) See section 14.7 for information on how the potential population is defined.
- (d) Includes people with not stated age.
- (e) Includes people with not stated sex.
- (f) at 30 June 2007.
- (g) at 30 June 2008.

np Not published

Source: AIHW unpublished, *CSTDA NMDS 2008-09, 2007-08*; ABS *Estimated Resident Population June 2008, June 2007*; *Survey of Disability, Ageing and Carers 2003*.

Table 14A.24

Table 14A.24 Users of CSTDA/NDA employment services (aged 15–64 years), as a proportion of the total potential population (unrevised method) for employment services (a), (b), (c), (d)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Proportion of potential population (unrevised method) using employment services										
2003-04	%	17.6	23.1	18.6	18.2	23.8	22.6	14.7	9.4	19.6
2004-05	%	17.4	23.2	18.3	17.8	23.8	22.9	12.9	8.3	19.4
2005-06	%	19.7	23.9	20.2	19.4	25.7	26.8	14.2	9.4	21.1
2006-07	%	21.9	25.0	21.7	19.8	28.1	26.1	15.4	9.9	22.6
2007-08	%	21.5	22.9	20.1	17.7	26.2	23.8	14.5	11.5	21.2
2008-09	%	25.5	27.3	23.4	18.6	29.8	26.5	16.4	10.4	24.7
Users of employment services										
2003-04	no.	19 003	18 283	12 036	6 217	5 911	1 667	898	410	64 281
2004-05	no.	19 037	18 567	12 340	6 151	5 919	1 768	793	395	64 835
2005-06	no.	21 981	19 949	14 292	7 193	6 536	2 121	887	433	73 157
2006-07	no.	24 653	21 314	15 807	7 448	7 290	2 151	1 019	505	80 008
2007-08	no.	29 043	23 446	17 566	7 929	8 223	2 318	1 087	661	89 935
2008-09	no.	35 632	28 863	21 270	8 859	9 824	2 728	1 272	615	109 002
Potential population (unrevised method)										
2003-04	no.	108 235	79 161	64 707	34 066	24 789	7 388	6 104	4 379	328 677
2004-05	no.	109 178	80 163	67 354	34 521	24 820	7 715	6 147	4 740	334 474
2005-06	no.	111 575	83 643	70 712	37 026	25 407	7 918	6 258	4 608	347 208
2006-07	no.	112 781	85 425	72 949	37 679	25 922	8 254	6 596	5 119	354 720
2007-08	no.	135 016	102 534	87 568	44 678	31 385	9 754	7 504	5 743	424 124
2008-09	no.	139 592	105 578	90 866	47 694	32 980	10 308	7 739	5 902	441 073

- (a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Totals may not be the sum of the components because individuals might have accessed services from more than one State or Territory.
- (b) The potential population (unrevised method) estimates (national age- and sex-specific rates applied to each jurisdiction) for employment services are the number of people aged 15–64 years with severe or profound core activity limitations, multiplied by both the Indigenous factor and the labour force participation rate for that jurisdiction. Data for 2007-08 and later years are not comparable with previous years as the potential populations are derived using labour force participation rates for people aged 15–64 years, rather than the participation rate for people aged 15 years and over that was used in the previous years. Applying the participation rate for people aged 15–64 years to derive the 2007-08 and later years data, increased the number of people in the estimated potential population (unrevised method) relative to previous years. See section 14.7 for information on how the potential population is defined.
- (c) From 1 October 2008, targeted support services previously by the Australian Government and included in employment services were transferred to other service groups delivered by State and Territory governments.
- (d) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

Table 14A.24

Source: AIHW (unpublished) CSTDA NMDS; AIHW (2011) Disability Support Services 2008-09: Report on services provided under the Commonwealth State/Territory Disability Agreement and the National Disability Agreement, Cat. no. DIS 58; AIHW (2010a) 2007-08, 2006-07, 2005-06, 2004-05: National Data on Services Provided under the CSTDA Cat. no. DIS (56 and previous publications).

Table 14A.25

Table 14A.25 Users of CSTDA/NDA open employment services (aged 15–64 years), as a proportion of the total estimated potential population (revised method) for employment services, by sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of open employment services										
Males										
15–24 years	no.	3 963	2 180	2 847	977	1 029	370	116	110	11 541
25–34 years	no.	2 768	2 430	2 223	949	747	233	162	78	9 544
35–44 years	no.	2 505	2 473	1 923	751	665	224	120	59	8 666
45–54 years	no.	2 223	2 252	1 543	539	513	173	53	50	7 327
55–64 years	no.	1 453	1 745	949	323	308	100	25	40	4 930
Total	no.	12 912	11 080	9 485	3 539	3 262	1 100	476	337	42 008
Females										
15–24 years	no.	2 072	1 236	1 366	524	576	171	75	54	6 041
25–34 years	no.	1 513	1 387	1 110	510	402	127	96	50	5 179
35–44 years	no.	1 663	1 684	1 184	501	454	150	88	47	5 743
45–54 years	no.	2 060	2 181	1 400	465	483	127	64	34	6 789
55–64 years	no.	913	1 120	612	219	218	49	22	17	3 162
Total	no.	8 221	7 608	5 672	2 219	2 133	624	345	202	26 914
Total										
15–24 years	no.	6 035	3 416	4 213	1 501	1 605	541	191	164	17 582
25–34 years	no.	4 281	3 817	3 333	1 459	1 149	360	258	128	14 723
35–44 years	no.	4 168	4 157	3 107	1 252	1 119	374	208	106	14 409
45–54 years	no.	4 283	4 433	2 943	1 004	996	300	117	84	14 116
55–64 years	no.	2 366	2 865	1 561	542	526	149	47	57	8 092
Total	no.	21 133	18 688	15 157	5 758	5 395	1 724	821	539	68 922
Estimated potential population (revised method) for disability employment services (d)										
Males										
15–24 years	no.	10 689	8 316	6 687	3 472	2 441	731	622	383	33 340
25–34 years	no.	11 169	8 576	6 725	3 437	2 336	640	634	424	33 942
35–44 years	no.	15 533	12 033	9 543	5 049	3 555	1 041	790	555	48 098
45–54 years	no.	19 441	14 587	11 817	6 216	4 614	1 476	951	626	59 727
55–64 years	no.	25 965	19 120	16 182	8 082	6 295	2 097	1 211	717	79 670
Total	no.	82 796	62 631	50 954	26 256	19 241	5 985	4 208	2 704	254 777
Females										
15–24 years	no.	10 084	7 776	6 357	3 188	2 294	693	577	351	31 320
25–34 years	no.	11 025	8 390	6 544	3 232	2 240	657	622	409	33 119
35–44 years	no.	17 442	13 614	10 734	5 436	3 922	1 200	889	573	53 811
45–54 years	no.	26 370	19 853	15 994	8 201	6 282	2 019	1 349	778	80 846
55–64 years	no.	34 082	25 655	20 742	10 110	8 546	2 750	1 644	762	104 291
Total	no.	99 004	75 287	60 370	30 168	23 283	7 319	5 082	2 873	303 387

Table 14A.25

Table 14A.25 Users of CSTDA/NDA open employment services (aged 15–64 years), as a proportion of the total estimated potential population (revised method) for employment services, by sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total										
15–24 years	no.	20 773	16 091	13 045	6 661	4 735	1 424	1 199	733	64 660
25–34 years	no.	22 194	16 966	13 269	6 670	4 576	1 297	1 256	833	67 061
35–44 years	no.	32 975	25 646	20 277	10 485	7 477	2 242	1 680	1 129	101 909
45–54 years	no.	45 811	34 440	27 811	14 417	10 896	3 495	2 300	1 403	140 573
55–64 years	no.	60 047	44 775	36 923	18 193	14 841	4 847	2 856	1 479	183 961
Total	no.	181 800	137 919	111 325	56 425	42 525	13 304	9 290	5 577	558 164
Proportion of the potential population (revised method) accessing open employment services										
Males										
15–24 years	%	37.1	26.2	42.6	28.1	42.2	50.6	18.7	28.8	34.6
25–34 years	%	24.8	28.3	33.1	27.6	32.0	36.4	25.6	18.4	28.1
35–44 years	%	16.1	20.6	20.2	14.9	18.7	21.5	15.2	10.6	18.0
45–54 years	%	11.4	15.4	13.1	8.7	11.1	11.7	5.6	8.0	12.3
55–64 years	%	5.6	9.1	5.9	4.0	4.9	4.8	2.1	5.6	6.2
Total	%	15.6	17.7	18.6	13.5	17.0	18.4	11.3	12.5	16.5
Females										
15–24 years	%	20.5	15.9	21.5	16.4	25.1	24.7	13.0	15.4	19.3
25–34 years	%	13.7	16.5	17.0	15.8	17.9	19.3	15.4	12.2	15.6
35–44 years	%	9.5	12.4	11.0	9.2	11.6	12.5	9.9	8.2	10.7
45–54 years	%	7.8	11.0	8.8	5.7	7.7	6.3	4.7	4.4	8.4
55–64 years	%	2.7	4.4	3.0	2.2	2.6	1.8	1.3	2.2	3.0
Total	%	8.3	10.1	9.4	7.4	9.2	8.5	6.8	7.0	8.9
Total										
15–24 years	%	29.1	21.2	32.3	22.5	33.9	38.0	15.9	22.4	27.2
25–34 years	%	19.3	22.5	25.1	21.9	25.1	27.8	20.5	15.4	22.0
35–44 years	%	12.6	16.2	15.3	11.9	15.0	16.7	12.4	9.4	14.1
45–54 years	%	9.3	12.9	10.6	7.0	9.1	8.6	5.1	6.0	10.0
55–64 years	%	3.9	6.4	4.2	3.0	3.5	3.1	1.6	3.9	4.4
Total	%	11.6	13.6	13.6	10.2	12.7	13.0	8.8	9.7	12.3

2008-09

Number of users of open employment services

Males

15–24 years	no.	4 682	2 653	3 275	1 076	1 169	393	128	94	13 469
25–34 years	no.	3 579	2 991	2 742	1 035	966	311	190	51	11 864
35–44 years	no.	3 255	3 100	2 285	865	866	288	149	49	10 857
45–54 years	no.	2 997	2 893	1 916	636	706	237	75	56	9 515
55–64 years	no.	2 070	2 337	1 287	397	446	131	33	26	6 727
Total	no.	16 583	13 974	11 505	4 009	4 153	1 360	575	276	52 432

Table 14A.25

Table 14A.25 Users of CSTDA/NDA open employment services (aged 15–64 years), as a proportion of the total estimated potential population (revised method) for employment services, by sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Females										
15–24 years	no.	2 461	1 473	1 590	587	692	182	105	46	7 135
25–34 years	no.	1 923	1 699	1 402	569	528	158	121	45	6 445
35–44 years	no.	2 240	2 189	1 515	574	574	188	87	41	7 408
45–54 years	no.	2 912	2 891	1 919	574	643	170	69	50	9 228
55–64 years	no.	1 327	1 657	886	293	289	70	29	18	4 569
Total	no.	10 863	9 909	7 312	2 597	2 726	768	411	200	34 785
Total										
15–24 years	no.	7 143	4 126	4 865	1 663	1 861	575	233	140	20 604
25–34 years	no.	5 502	4 690	4 144	1 604	1 494	469	311	96	18 309
35–44 years	no.	5 495	5 289	3 800	1 439	1 440	476	236	90	18 265
45–54 years	no.	5 909	5 784	3 835	1 210	1 349	407	144	106	18 743
55–64 years	no.	3 397	3 994	2 173	690	735	201	62	44	11 296
Total	no.	27 446	23 883	18 817	6 606	6 879	2 128	986	476	87 217
Estimated potential population (revised method) for disability employment services (e)										
Males										
15–24 years	no.	11 013	8 592	6 910	3 593	2 474	739	623	397	34 340
25–34 years	no.	11 408	8 817	6 946	3 624	2 371	642	655	441	34 902
35–44 years	no.	15 563	12 126	9 746	5 164	3 536	1 031	799	559	48 523
45–54 years	no.	19 714	14 832	12 075	6 371	4 657	1 480	958	643	60 730
55–64 years	no.	26 719	19 724	16 740	8 388	6 476	2 163	1 251	749	82 209
Total	no.	84 417	64 090	52 416	27 140	19 514	6 054	4 286	2 789	260 704
Females										
15–24 years	no.	10 288	7 967	6 534	3 288	2 324	696	575	359	32 031
25–34 years	no.	11 231	8 589	6 738	3 355	2 269	654	636	424	33 895
35–44 years	no.	17 528	13 735	10 925	5 528	3 910	1 197	902	583	54 308
45–54 years	no.	26 801	20 210	16 411	8 385	6 341	2 037	1 354	794	82 332
55–64 years	no.	35 214	26 595	21 526	10 559	8 811	2 852	1 703	807	108 067
Total	no.	101 062	77 095	62 134	31 115	23 655	7 436	5 169	2 967	310 633
Total										
15–24 years	no.	21 301	16 559	13 444	6 881	4 797	1 435	1 198	756	66 371
25–34 years	no.	22 639	17 405	13 683	6 979	4 639	1 295	1 290	865	68 797
35–44 years	no.	33 091	25 861	20 671	10 692	7 447	2 228	1 700	1 142	102 831
45–54 years	no.	46 516	35 042	28 485	14 756	10 998	3 517	2 312	1 437	143 063
55–64 years	no.	61 933	46 319	38 267	18 947	15 287	5 014	2 954	1 556	190 276
Total	no.	185 480	141 185	114 550	58 255	43 168	13 489	9 454	5 756	571 338

Proportion of the potential population (revised method) accessing open employment services

Males

Table 14A.25

Table 14A.25 Users of CSTDA/NDA open employment services (aged 15–64 years), as a proportion of the total estimated potential population (revised method) for employment services, by sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
15–24 years	%	42.5	30.9	47.4	29.9	47.3	53.2	20.5	23.7	39.2
25–34 years	%	31.4	33.9	39.5	28.6	40.7	48.5	29.0	11.6	34.0
35–44 years	%	20.9	25.6	23.4	16.8	24.5	27.9	18.7	8.8	22.4
45–54 years	%	15.2	19.5	15.9	10.0	15.2	16.0	7.8	8.7	15.7
55–64 years	%	7.7	11.8	7.7	4.7	6.9	6.1	2.6	3.5	8.2
Total	%	19.6	21.8	21.9	14.8	21.3	22.5	13.4	9.9	20.1
Females										
15–24 years	%	23.9	18.5	24.3	17.9	29.8	26.1	18.3	12.8	22.3
25–34 years	%	17.1	19.8	20.8	17.0	23.3	24.2	19.0	10.6	19.0
35–44 years	%	12.8	15.9	13.9	10.4	14.7	15.7	9.6	7.0	13.6
45–54 years	%	10.9	14.3	11.7	6.8	10.1	8.3	5.1	6.3	11.2
55–64 years	%	3.8	6.2	4.1	2.8	3.3	2.5	1.7	2.2	4.2
Total	%	10.7	12.9	11.8	8.3	11.5	10.3	8.0	6.7	11.2
Total										
15–24 years	%	33.5	24.9	36.2	24.2	38.8	40.1	19.5	18.5	31.0
25–34 years	%	24.3	26.9	30.3	23.0	32.2	36.2	24.1	11.1	26.6
35–44 years	%	16.6	20.5	18.4	13.5	19.3	21.4	13.9	7.9	17.8
45–54 years	%	12.7	16.5	13.5	8.2	12.3	11.6	6.2	7.4	13.1
55–64 years	%	5.5	8.6	5.7	3.6	4.8	4.0	2.1	2.8	5.9
Total	%	14.8	16.9	16.4	11.3	15.9	15.8	10.4	8.3	15.3

(a) Open employment services are delivered by the Australian Government.

(b) See section 14.7 for information on how the potential population is defined.

(c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(d) at 30 June 2007.

(e) at 30 June 2008.

Source: AIHW unpublished, *CSTDA NMDS 2008-09, 2007-08*; ABS *Estimated Resident Population June 2008, June 2007*; *Survey of Disability, Ageing and Carers 2003*.

Table 14A.26

Table 14A.26 Users of CSTDA/NDA supported employment services (aged 15–64 years), as a proportion of the total estimated potential population (revised method) for employment services, by sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of supported employment services										
Males										
15–24 years	no.	759	444	306	292	380	73	36	16	2 297
25–34 years	no.	1 236	797	316	250	387	77	64	24	3 149
35–44 years	no.	1 413	891	371	354	473	104	51	17	3 667
45–54 years	no.	1 151	674	310	317	437	100	np	np	3 026
55–64 years	no.	562	281	116	129	202	41	np	np	1 337
Total	no.	5 121	3 087	1 419	1 342	1 879	395	190	64	13 476
Females										
15–24 years	no.	341	191	178	171	165	30	12	14	1 102
25–34 years	no.	631	444	186	168	188	38	28	12	1 694
35–44 years	no.	836	493	234	219	260	56	24	13	2 135
45–54 years	no.	713	426	177	190	268	58	np	np	1 852
55–64 years	no.	316	135	49	87	118	18	np	np	726
Total	no.	2 837	1 689	824	835	999	200	81	46	7 509
Total										
15–24 years	no.	1 100	635	484	463	545	103	48	30	3 399
25–34 years	no.	1 867	1 241	502	418	575	115	92	36	4 843
35–44 years	no.	2 249	1 384	605	573	733	160	75	30	5 802
45–54 years	no.	1 864	1 100	487	507	705	158	np	np	4 878
55–64 years	no.	878	416	165	216	320	59	np	np	2 063
Total	no.	7 958	4 776	2 243	2 177	2 878	595	271	110	20 985
Estimated potential population (revised method) for disability employment services (d)										
Males										
15–24 years	no.	10 689	8 316	6 687	3 472	2 441	731	622	383	33 340
25–34 years	no.	11 169	8 576	6 725	3 437	2 336	640	634	424	33 942
35–44 years	no.	15 533	12 033	9 543	5 049	3 555	1 041	790	555	48 098
45–54 years	no.	19 441	14 587	11 817	6 216	4 614	1 476	951	626	59 727
55–64 years	no.	25 965	19 120	16 182	8 082	6 295	2 097	1 211	717	79 670
Total	no.	82 796	62 631	50 954	26 256	19 241	5 985	4 208	2 704	254 777
Females										
15–24 years	no.	10 084	7 776	6 357	3 188	2 294	693	577	351	31 320
25–34 years	no.	11 025	8 390	6 544	3 232	2 240	657	622	409	33 119
35–44 years	no.	17 442	13 614	10 734	5 436	3 922	1 200	889	573	53 811
45–54 years	no.	26 370	19 853	15 994	8 201	6 282	2 019	1 349	778	80 846
55–64 years	no.	34 082	25 655	20 742	10 110	8 546	2 750	1 644	762	104 291
Total	no.	99 004	75 287	60 370	30 168	23 283	7 319	5 082	2 873	303 387

Table 14A.26

Table 14A.26 Users of CSTDA/NDA supported employment services (aged 15–64 years), as a proportion of the total estimated potential population (revised method) for employment services, by sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total										
15–24 years	no.	20 773	16 091	13 045	6 661	4 735	1 424	1 199	733	64 660
25–34 years	no.	22 194	16 966	13 269	6 670	4 576	1 297	1 256	833	67 061
35–44 years	no.	32 975	25 646	20 277	10 485	7 477	2 242	1 680	1 129	101 909
45–54 years	no.	45 811	34 440	27 811	14 417	10 896	3 495	2 300	1 403	140 573
55–64 years	no.	60 047	44 775	36 923	18 193	14 841	4 847	2 856	1 479	183 961
Total	no.	181 800	137 919	111 325	56 425	42 525	13 304	9 290	5 577	558 164
Proportion of the potential population (revised method) accessing supported employment services										
Males										
15–24 years	%	7.1	5.3	4.6	8.4	15.6	10.0	5.8	4.2	6.9
25–34 years	%	11.1	9.3	4.7	7.3	16.6	12.0	10.1	5.7	9.3
35–44 years	%	9.1	7.4	3.9	7.0	13.3	10.0	6.5	3.1	7.6
45–54 years	%	5.9	4.6	2.6	5.1	9.5	6.8	np	np	5.1
55–64 years	%	2.2	1.5	0.7	1.6	3.2	2.0	np	np	1.7
Total	%	6.2	4.9	2.8	5.1	9.8	6.6	4.5	2.4	5.3
Females										
15–24 years	%	3.4	2.5	2.8	5.4	7.2	4.3	2.1	4.0	3.5
25–34 years	%	5.7	5.3	2.8	5.2	8.4	5.8	4.5	2.9	5.1
35–44 years	%	4.8	3.6	2.2	4.0	6.6	4.7	2.7	2.3	4.0
45–54 years	%	2.7	2.1	1.1	2.3	4.3	2.9	np	np	2.3
55–64 years	%	0.9	0.5	0.2	0.9	1.4	0.7	np	np	0.7
Total	%	2.9	2.2	1.4	2.8	4.3	2.7	1.6	1.6	2.5
Total										
15–24 years	%	5.3	3.9	3.7	7.0	11.5	7.2	4.0	4.1	5.3
25–34 years	%	8.4	7.3	3.8	6.3	12.6	8.9	7.3	4.3	7.2
35–44 years	%	6.8	5.4	3.0	5.5	9.8	7.1	4.5	2.7	5.7
45–54 years	%	4.1	3.2	1.8	3.5	6.5	4.5	np	np	3.5
55–64 years	%	1.5	0.9	0.4	1.2	2.2	1.2	np	np	1.1
Total	%	4.4	3.5	2.0	3.9	6.8	4.5	2.9	2.0	3.8

2008-09

Number of users of supported employment services

Males

15–24 years	no.	785	432	290	317	389	75	38	22	2 342
25–34 years	no.	1 265	827	330	268	402	72	60	24	3 244
35–44 years	no.	1 426	916	376	349	479	107	55	18	3 723
45–54 years	no.	1 202	736	319	341	439	108	np	np	3 180
55–64 years	no.	614	308	128	141	237	41	np	np	1 478
Total	no.	5 292	3 219	1 443	1 416	1 946	403	194	71	13 967

Table 14A.26

Table 14A.26 Users of CSTDA/NDA supported employment services (aged 15–64 years), as a proportion of the total estimated potential population (revised method) for employment services, by sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Females										
15–24 years	no.	332	185	176	183	178	33	9	15	1 109
25–34 years	no.	651	472	179	180	198	41	30	13	1 760
35–44 years	no.	805	483	221	219	262	58	34	13	2 094
45–54 years	no.	778	457	186	193	283	53	np	np	1 980
55–64 years	no.	343	149	54	97	128	27	np	np	802
Total	no.	2 909	1 746	816	872	1 049	212	100	50	7 745
Total										
15–24 years	no.	1 117	617	466	500	567	108	47	37	3 451
25–34 years	no.	1 916	1 299	509	448	600	113	90	37	5 004
35–44 years	no.	2 231	1 399	597	568	741	165	89	31	5 817
45–54 years	no.	1 980	1 193	505	534	722	161	58	10	5 160
55–64 years	no.	957	457	182	238	365	68	10	6	2 280
Total	no.	8 201	4 965	2 259	2 288	2 995	615	294	121	21 712
Estimated potential population (revised method) for disability employment services (e)										
Males										
15–24 years	no.	11 013	8 592	6 910	3 593	2 474	739	623	397	34 340
25–34 years	no.	11 408	8 817	6 946	3 624	2 371	642	655	441	34 902
35–44 years	no.	15 563	12 126	9 746	5 164	3 536	1 031	799	559	48 523
45–54 years	no.	19 714	14 832	12 075	6 371	4 657	1 480	958	643	60 730
55–64 years	no.	26 719	19 724	16 740	8 388	6 476	2 163	1 251	749	82 209
Total	no.	84 417	64 090	52 416	27 140	19 514	6 054	4 286	2 789	260 704
Females										
15–24 years	no.	10 288	7 967	6 534	3 288	2 324	696	575	359	32 031
25–34 years	no.	11 231	8 589	6 738	3 355	2 269	654	636	424	33 895
35–44 years	no.	17 528	13 735	10 925	5 528	3 910	1 197	902	583	54 308
45–54 years	no.	26 801	20 210	16 411	8 385	6 341	2 037	1 354	794	82 332
55–64 years	no.	35 214	26 595	21 526	10 559	8 811	2 852	1 703	807	108 067
Total	no.	101 062	77 095	62 134	31 115	23 655	7 436	5 169	2 967	310 633
Total										
15–24 years	no.	21 301	16 559	13 444	6 881	4 797	1 435	1 198	756	66 371
25–34 years	no.	22 639	17 405	13 683	6 979	4 639	1 295	1 290	865	68 797
35–44 years	no.	33 091	25 861	20 671	10 692	7 447	2 228	1 700	1 142	102 831
45–54 years	no.	46 516	35 042	28 485	14 756	10 998	3 517	2 312	1 437	143 063
55–64 years	no.	61 933	46 319	38 267	18 947	15 287	5 014	2 954	1 556	190 276
Total	no.	185 480	141 185	114 550	58 255	43 168	13 489	9 454	5 756	571 338

Proportion of the potential population (revised method) accessing supported employment services

Males

Table 14A.26 Users of CSTDA/NDA supported employment services (aged 15–64 years), as a proportion of the total estimated potential population (revised method) for employment services, by sex and age group (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
15–24 years	%	7.1	5.0	4.2	8.8	15.7	10.2	6.1	5.5	6.8
25–34 years	%	11.1	9.4	4.8	7.4	17.0	11.2	9.2	5.4	9.3
35–44 years	%	9.2	7.6	3.9	6.8	13.5	10.4	6.9	3.2	7.7
45–54 years	%	6.1	5.0	2.6	5.4	9.4	7.3	n.p.	n.p.	5.2
55–64 years	%	2.3	1.6	0.8	1.7	3.7	1.9	n.p.	n.p.	1.8
Total	%	6.3	5.0	2.8	5.2	10.0	6.7	4.5	2.5	5.4
Females										
15–24 years	%	3.2	2.3	2.7	5.6	7.7	4.7	1.6	4.2	3.5
25–34 years	%	5.8	5.5	2.7	5.4	8.7	6.3	4.7	3.1	5.2
35–44 years	%	4.6	3.5	2.0	4.0	6.7	4.8	3.8	2.2	3.9
45–54 years	%	2.9	2.3	1.1	2.3	4.5	2.6	np	np	2.4
55–64 years	%	1.0	0.6	0.3	0.9	1.5	0.9	np	np	0.7
Total	%	2.9	2.3	1.3	2.8	4.4	2.9	1.9	1.7	2.5
Total										
15–24 years	%	5.2	3.7	3.5	7.3	11.8	7.5	3.9	4.9	5.2
25–34 years	%	8.5	7.5	3.7	6.4	12.9	8.7	7.0	4.3	7.3
35–44 years	%	6.7	5.4	2.9	5.3	10.0	7.4	5.2	2.7	5.7
45–54 years	%	4.3	3.4	1.8	3.6	6.6	4.6	2.5	0.7	3.6
55–64 years	%	1.5	1.0	0.5	1.3	2.4	1.4	0.3	0.4	1.2
Total	%	4.4	3.5	2.0	3.9	6.9	4.6	3.1	2.1	3.8

(a) Supported employment services are delivered by the Australian Government.

(b) See section 14.7 for information on how the potential population is defined.

(c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(d) at 30 June 2007.

(e) at 30 June 2008.

np Not published

Source: AIHW unpublished, *CSTDA NMDS 2008-09, 2007-08*; ABS *Estimated Resident Population June 2008, June 2007*; *Survey of Disability, Ageing and Carers 2003*.

Table 14A.27

Table 14A.27 **Users of total CSTDA/NDA State/Territory delivered services (aged 0-64 years), by severity of disability (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of State/Territory delivered disability support services										
Activities of daily living	no.	25 107	26 439	16 169	12 654	12 127	3 211	2 997	1 052	99 143
Activities of independent living or activities of work, education and community living (but not ADL)	no.	2 550	3 818	1 703	1 196	1 995	501	250	153	12 116
Total needing assistance	no.	27 657	30 257	17 872	13 850	14 122	3 712	3 247	1 205	111 259
No need for help or supervision	no.	382	920	239	248	614	67	24	16	2 495
Need for assistance not determined (d)	no.	6 804	21 000	1 368	1 062	1 789	211	391	370	32 964
Total	no.	34 843	52 177	19 479	15 160	16 525	3 990	3 662	1 591	146 718
Proportion of service users accessing State/Territory delivered disability support services										
Activities of daily living	%	72.1	50.7	83.0	83.5	73.4	80.5	81.8	66.1	67.6
Activities of independent living or activities of work, education and community living (but not ADL)	%	7.3	7.3	8.7	7.9	12.1	12.6	6.8	9.6	8.3
Total needing assistance	%	79.4	58.0	91.8	91.4	85.5	93.0	88.7	75.7	75.8
No need for help or supervision	%	1.1	1.8	1.2	1.6	3.7	1.7	0.7	1.0	1.7
Need for assistance not determined (d)	%	19.5	40.2	7.0	7.0	10.8	5.3	10.7	23.3	22.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2008-09										
Number of users of State/Territory delivered disability support services										
Activities of daily living	no.	29 006	26 150	17 779	12 507	13 067	3 548	3 169	884	105 540
Activities of independent living or activities of work, education and community living (but not ADL)	no.	2 717	3 600	1 675	1 427	2 057	525	258	130	12 353

Table 14A.27

Table 14A.27 Users of total CSTDA/NDA State/Territory delivered services (aged 0-64 years), by severity of disability (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total needing assistance	no.	31 723	29 750	19 454	13 934	15 124	4 073	3 427	1 014	117 893
No need for help or supervision	no.	355	1 030	226	183	614	82	28	26	2 535
Need for assistance not determined (d)	no.	8 351	22 135	1 376	633	1 418	207	449	298	34 845
Total	no.	40 429	52 915	21 056	14 750	17 156	4 362	3 904	1 338	155 273
Proportion of service users accessing State/Territory delivered disability support services										
Activities of daily living	%	71.7	49.4	84.4	84.8	76.2	81.3	81.2	66.1	68.0
Activities of independent living or activities of work, education and community living (but not ADL)	%	6.7	6.8	8.0	9.7	12.0	12.0	6.6	9.7	8.0
Total needing assistance	%	78.5	56.2	92.4	94.5	88.2	93.4	87.8	75.8	75.9
No need for help or supervision	%	0.9	1.9	1.1	1.2	3.6	1.9	0.7	1.9	1.6
Need for assistance not determined (d)	%	20.7	41.8	6.5	4.3	8.3	4.7	11.5	22.3	22.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

- (a) State/Territory delivered disability support services include any of accommodation support, community support (includes case management/co-ordination), community access and respite.
- (b) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.
- (c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (d) Includes people whose need for assistance was 'not stated', 'not collected' or 'not applicable (due to age)'.

Source: AIHW unpublished, CSTDA NMDS 2008-09, 2007-08.

Table 14A.28

Table 14A.28 **Users of CSTDA/NDA accommodation support services (all ages), by severity of disability (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW (h)</i>	<i>Vic (i)</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2003-04										
Always need help with activities of daily living (ADL)	no.	1 709	3 699	2 411	1 455	1 733	582	159	120	11 862
Sometimes need help with ADL	no.	766	3 211	1 552	1 092	1 817	372	139	80	9 029
Does not need help with ADL	no.	160	924	453	141	483	103	34	12	2 310
Total	no.	2 635	7 834	4 416	2 688	4 033	1 057	332	212	23 201
Always need help with ADL	%	64.9	47.2	54.6	54.1	43.0	55.1	47.9	56.6	51.1
Sometimes need help with ADL	%	29.1	41.0	35.1	40.6	45.1	35.2	41.9	37.7	38.9
Does not need help with ADL	%	6.1	11.8	10.3	5.2	12.0	9.7	10.2	5.7	10.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2004-05										
Always need help with activities of daily living (ADL)	no.	2 919	4 093	2 505	1 704	1 866	596	157	110	13 948
Sometimes need help with ADL	no.	1 970	2 698	1 709	1 290	1 862	403	157	65	10 154
Does not need help with ADL	no.	491	913	459	159	606	128	24	15	2 794
Total	no.	5 380	7 704	4 673	3 153	4 334	1 127	338	190	26 896
Always need help with ADL	%	54.3	53.1	53.6	54.0	43.1	52.9	46.4	57.9	51.9
Sometimes need help with ADL	%	36.6	35.0	36.6	40.9	43.0	35.8	46.4	34.2	37.8
Does not need help with ADL	%	9.1	11.9	9.8	5.0	14.0	11.4	7.1	7.9	10.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2005-06										
Always need help with ADL	no.	3 483	3 401	2 647	1 829	1 666	600	222	117	13 964
Sometimes need help with ADL	no.	2 625	3 245	1 852	1 346	1 906	392	69	86	11 520
Does not need help with ADL	no.	587	879	526	214	608	107	33	14	2 967
Total	no.	6 695	7 525	5 025	3 389	4 180	1 099	324	217	28 451
Always need help with ADL	%	52.0	45.2	52.7	54.0	39.9	54.6	68.5	53.9	49.1

Table 14A.28

Table 14A.28 **Users of CSTDA/NDA accommodation support services (all ages), by severity of disability (a), (b), (c), (d), (e), (f), (g)**

		<i>Unit</i>	<i>NSW (h)</i>	<i>Vic (i)</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Sometimes need help with ADL	%		39.2	43.1	36.9	39.7	45.6	35.7	21.3	39.6	40.5
Does not need help with ADL	%		8.8	11.7	10.5	6.3	14.5	9.7	10.2	6.5	10.4
Total	%		100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2006-07											
Always need help with ADL	no.		3 668	3 343	2 690	2 229	1 869	577	177	140	14 690
Sometimes need help with ADL	no.		2 789	3 239	2 174	1 392	2 054	400	126	100	12 273
Does not need help with ADL	no.		674	839	593	121	707	127	15	22	3 097
Total	no.		7 131	7 421	5 457	3 742	4 630	1 104	318	262	30 060
Always need help with ADL	%		51.4	45.0	49.3	59.6	40.4	52.3	55.7	53.4	48.9
Sometimes need help with ADL	%		39.1	43.6	39.8	37.2	44.4	36.2	39.6	38.2	40.8
Does not need help with ADL	%		9.5	11.3	10.9	3.2	15.3	11.5	4.7	8.4	10.3
Total	%		100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2007-08											
Always need help with ADL	no.		6 360	6 551	4 915	3 292	3 872	1 019	324	215	26 538
Sometimes need help with ADL	no.		624	912	519	127	708	112	14	43	3 057
Does not need help with ADL	no.		325	584	39	45	22	1	–	–	1 016
Total	no.		7 309	8 047	5 473	3 464	4 602	1 132	338	258	30 611
Always need help with ADL	%		87.0	81.4	89.8	95.0	84.1	90.0	95.9	83.3	86.7
Sometimes need help with ADL	%		8.5	11.3	9.5	3.7	15.4	9.9	4.1	16.7	10.0
Does not need help with ADL	%		4.4	7.3	0.7	1.3	0.5	0.1	–	–	3.3
Total	%		100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2008-09											
Need help with ADL	no.		7 323	5 432	5 192	3 023	3 960	1 077	375	217	26 587
Need help with independent living or work, education and community living (but not ADL)	no.		778	684	514	129	605	102	37	28	2 877

Table 14A.28

Table 14A.28 **Users of CSTDA/NDA accommodation support services (all ages), by severity of disability (a), (b), (c), (d), (e), (f), (g)**

		<i>Unit</i>	<i>NSW (h)</i>	<i>Vic (i)</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Does not need assistance	no.		60	70	29	2	363	8	5	–	537
Not stated/not collected	no.		669	848	35	13	19	–	8	–	1 592
Total	no.		8 830	7 034	5 770	3 167	4 947	1 187	425	245	31 593
Need help with ADL	%		82.9	77.2	90.0	95.5	80.0	90.7	88.2	88.6	84.2
Need help with independent living or work, education and community living (but not ADL)	%		8.8	9.7	8.9	4.1	12.2	8.6	8.7	11.4	9.1
Does not need assistance	%		0.7	1.0	0.5	0.4	7.3	0.7	1.2	–	1.7
Not stated/not collected	%		7.6	12.1	0.6	0.4	0.4	–	1.9	–	5.0
Total	%		100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

- (a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Row totals may not be the sum of the components since individuals might have accessed services from more than one State or Territory.
- (b) Data exclude 4899 service users in 2003-04, 1459 service users in 2004-05, 1160 service users in 2005-06 and 993 service users in 2006-07 who did not report on a need for support with any of the areas: self-care, mobility, or communication. Hence service user totals may differ from other tables and care should be taken when interpreting this indicator.
- (c) Data on the need for help with ADL (2004-05 to 2007-08) are derived using information on the level of support needed in one or more of the core support areas: self care, mobility, and communication. Service users who need help with ADL reported always/sometimes needing help in one or more of these areas (people who need help with ADL are 'conceptually comparable' with people who have a profound or severe core activity limitation). Service users who did not need help with ADL, reported needing no support in all the core activity support areas. For these service users, help may be needed in other areas, for example, with interpersonal interactions, learning, and community and economic life.
- (d) Data on the need for help with ADL (2008-09) are derived using information on the level of support needed in one or more of the core support areas: self care, mobility, and communication. Data for service users who need help with independent living or work, education and community living are reported for the first time in 2008-09. This includes people who need help with such things as interpersonal interactions and relationships, learning, applying knowledge and general tasks and demands; and domestic life or help with education, community (civic) and economic life; and work but who do not need help with ADL.
- (e) Data for service users of CSTDA funded accommodation support services exclude specialist psychiatric disability services identified by the jurisdiction.
- (f) Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality.
- (g) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

Table 14A.28 Users of CSTDA/NDA accommodation support services (all ages), by severity of disability (a), (b), (c), (d), (e), (f), (g)

	<i>Unit</i>	<i>NSW (h)</i>	<i>Vic (i)</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(h)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.									
(i)	Victorian 2003-04 data are reported to be significantly understated because errors in the 'date of last service received' and lower than expected response rates have led to under-counting of service users.									
	– Nil or rounded to zero.									

Source: AIHW unpublished, CSTDA NMDS.

Table 14A.29

Table 14A.29 Users of CSTDA/NDA State/Territory delivered accommodation support services (aged 0-64 years), by severity of disability (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of State/Territory delivered accommodation support services										
Activities of daily living	no.	5 989	6 143	4 679	3 138	2 975	955	310	210	24 389
Activities of independent living or activities of work, education and community living (but not ADL)	no.	558	768	457	101	318	105	14	36	2 355
Total needing assistance	no.	6 547	6 911	5 136	3 239	3 293	1 060	324	246	26 744
No need for help or supervision	no.	48	86	28	14	79	np	–	np	266
Need for assistance not determined (c)	no.	290	551	36	51	21	np	–	np	950
Total	no.	6 885	7 548	5 200	3 304	3 393	1 065	324	253	27 960
Proportion of service users accessing State/Territory delivered accommodation support services										
Activities of daily living	%	87.0	81.4	90.0	95.0	87.7	89.7	95.7	83.0	87.2
Activities of independent living or activities of work, education and community living (but not ADL)	%	8.1	10.2	8.8	3.1	9.4	9.9	4.3	14.2	8.4
Total needing assistance	%	95.1	91.6	98.8	98.0	97.1	99.5	100.0	97.2	95.7
No need for help or supervision	%	0.7	1.1	0.5	0.4	2.3	np	–	np	1.0
Need for assistance not determined (c)	%	4.2	7.3	0.7	1.5	0.6	np	–	np	3.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2008-09										
Number of users of State/Territory delivered accommodation support services										
Activities of daily living	no.	6 853	5 039	4 938	2 909	3 126	1 015	360	211	24 439
Activities of independent living or activities of work, education and community living (but not ADL)	no.	741	652	486	126	424	99	37	28	2 593

Table 14A.29

Table 14A.29 Users of CSTDA/NDA State/Territory delivered accommodation support services (aged 0-64 years), by severity of disability (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total needing assistance	no.	7 594	5 691	5 424	3 035	3 550	1 114	397	239	27 032
No need for help or supervision	no.	55	62	27	np	85	6	np	–	241
Need for assistance not determined (c)	no.	578	610	30	np	19	–	np	–	1 257
Total	no.	8 227	6 363	5 481	3 049	3 654	1 120	409	239	28 530
Proportion of service users accessing State/Territory delivered accommodation support services										
Activities of daily living	%	83.3	79.2	90.1	95.4	85.6	90.6	88.0	88.3	85.7
Activities of independent living or activities of work, education and community living (but not ADL)	%	9.0	10.2	8.9	4.1	11.6	8.8	9.0	11.7	9.1
Total needing assistance	%	92.3	89.4	99.0	99.5	97.2	99.5	97.1	100.0	94.7
No need for help or supervision	%	0.7	1.0	0.5	np	2.3	0.5	np	–	0.8
Need for assistance not determined (c)	%	7.0	9.6	0.5	np	0.5	–	np	–	4.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.

(b) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(c) Includes people whose need for assistance was 'not stated', 'not collected' or 'not applicable (due to age)'.
– Nil. **np** Not published

Source: AIHW unpublished, *CSTDA NMDS 2008-09, 2007-08*.

Table 14A.30

Table 14A.30 **Users of CSTDA/NDA community support services (all ages), by severity of disability (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW (h)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2004-05										
Always need help with ADL	no.	6 318	8 255	4 530	4 057	3 597	924	245	298	28 106
Sometimes need help with ADL	no.	3 880	6 943	2 810	6 180	3 721	699	179	203	24 575
Does not need help with ADL	no.	1 127	3 550	969	1 607	1 936	306	61	61	9 601
Total	no.	11 325	18 748	8 309	11 844	9 254	1 929	485	562	62 282
Always need help with ADL	%	55.8	44.0	54.5	34.3	38.9	47.9	50.5	53.0	45.1
Sometimes need help with ADL	%	34.3	37.0	33.8	52.2	40.2	36.2	36.9	36.1	39.5
Does not need help with ADL	%	10.1	18.9	11.7	13.6	20.9	15.9	12.6	10.9	15.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2005-06										
Always need help with ADL	no.	8 275	7 537	5 133	4 056	3 984	1 013	508	124	30 498
Sometimes need help with ADL	no.	5 216	7 831	3 179	6 045	4 364	871	551	30	28 016
Does not need help with ADL	no.	1 500	3 544	1 041	1 386	2 434	276	386	23	10 573
Total	no.	14 991	18 912	9 353	11 487	10 782	2 160	1 445	177	69 087
Always need help with ADL	%	55.2	39.9	54.9	35.3	37.0	46.9	35.2	70.1	44.1
Sometimes need help with ADL	%	34.8	41.4	34.0	52.6	40.5	40.3	38.1	16.9	40.6
Does not need help with ADL	%	10.0	18.7	11.1	12.1	22.6	12.8	26.7	13.0	15.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2006-07										
Always need help with ADL	no.	8 798	7 641	5 648	5 537	4 211	1 100	776	96	33 678
Sometimes need help with ADL	no.	5 960	7 822	3 609	6 221	4 540	827	1 607	66	30 590
Does not need help with ADL	no.	1 582	3 520	1 103	1 311	2 507	236	255	48	10 551
Total	no.	16 340	18 983	10 360	13 069	11 258	2 163	2 638	210	74 819
Always need help with ADL	%	53.8	40.3	54.5	42.4	37.4	50.9	29.4	45.7	45.0
Sometimes need help with ADL	%	36.5	41.2	34.8	47.6	40.3	38.2	60.9	31.4	40.9

Table 14A.30

Table 14A.30 **Users of CSTDA/NDA community support services (all ages), by severity of disability (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW (h)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Does not need help with ADL	%	9.7	18.5	10.6	10.0	22.3	10.9	9.7	22.9	14.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2007-08										
Always need help with ADL	no.	16 581	15 313	10 668	9 940	10 623	2 127	2 693	1 008	68 633
Sometimes need help with ADL	no.	1 270	3 450	1 091	1 287	2 640	323	463	147	10 654
Does not need help with ADL	no.	4 213	17 800	709	312	1 007	1	108	348	24 477
Total	no.	22 064	36 563	12 468	11 539	14 270	2 451	3 264	1 503	103 764
Always need help with ADL	%	75.1	41.9	85.6	86.1	74.4	86.8	82.5	67.1	66.1
Sometimes need help with ADL	%	5.8	9.4	8.8	11.2	18.5	13.2	14.2	9.8	10.3
Does not need help with ADL	%	19.1	48.7	5.7	2.7	7.1	–	3.3	23.2	23.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2008-09										
Need help with ADL	no.	19 140	17 077	12 121	10 705	11 738	2 485	2 859	732	76 504
Need help with independent living or work, education and community living	no.	1 409	2 389	793	1 256	1 892	280	219	151	8 374
Does not need assistance	no.	360	819	139	131	701	51	23	31	2 250
Not stated/not collected	no.	6 165	24 740	674	293	620	54	395	180	33 106
Total	no.	27 074	45 025	13 727	12 385	14 951	2 870	3 496	1 094	120 234
Need help with ADL	%	70.7	37.9	88.3	86.4	78.5	86.6	81.8	66.9	63.6
Need help with independent living or work, education and community living	%	5.2	5.3	5.8	10.1	12.7	9.8	6.3	13.8	7.0
Does not need assistance	%	1.3	1.8	1.0	1.1	4.7	1.8	0.7	2.8	1.9
Not stated/not collected	%	22.8	54.9	4.9	2.4	4.1	1.9	11.3	16.5	27.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Table 14A.30 Users of CSTDA/NDA community support services (all ages), by severity of disability (a), (b), (c), (d), (e), (f), (g)

	<i>Unit</i>	<i>NSW (h)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(a)	Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Row totals may not be the sum of the components since individuals might have accessed services from more than one State or Territory.									
(b)	Data exclude 30 297 service users in 2004-05, 27 382 service users in 2005-06 and 23 613 service users in 2006-07 who did not report on a need for support with any of the areas: self-care, mobility, or communication. Hence service user totals may differ from other tables and care should be taken when interpreting this indicator.									
(c)	Data on the need for help with ADL (2004-05 to 2007-08) are derived using information on the level of support needed in one or more of the core support areas: self care, mobility, and communication. Service users who need help with ADL reported always/sometimes needing help in one or more of these areas (people who need help with ADL are 'conceptually comparable' with people who have a profound or severe core activity limitation). Service users who did not need help with ADL, reported needing no support in all the core activity support areas. For these service users, help may be needed in other areas, for example, with interpersonal interactions, learning, and community and economic life.									
(d)	Data on the need for help with ADL (2008-09) are derived using information on the level of support needed in one or more of the core support areas: self care, mobility, and communication. Data for service users who need help with independent living or work, education and community living are reported for the first time in 2008-09. This includes people who need help with such things as interpersonal interactions and relationships, learning, applying knowledge and general tasks and demands; and domestic life or help with education, community (civic) and economic life; and work but who do not need help with ADL.									
(e)	Data for service users of CSTDA funded community support services exclude specialist psychiatric disability services specifically identified by the jurisdiction.									
(f)	Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality.									
(g)	Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.									
(h)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.									
	– Nil or rounded to zero.									

Source: AIHW unpublished, CSTDA NMDS.

Table 14A.31

Table 14A.31 **Users of CSTDA/NDA State/Territory delivered community support services (aged 0-64 years), by severity of disability (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of State/Territory delivered community support services										
Activities of daily living	no.	16 342	14 259	10 500	9 821	9 828	2 064	2 683	812	65 990
Activities of independent living or activities of work, education and community living (but not ADL)	no.	1 277	2 172	772	979	1 689	214	220	113	7 418
Total needing assistance	no.	17 619	16 431	11 272	10 800	11 517	2 278	2 903	925	73 408
No need for help or supervision	no.	146	558	162	152	470	55	11	9	1 562
Need for assistance not determined (c)	no.	3 937	16 833	714	378	988	32	339	263	23 465
Total	no.	21 702	33 822	12 148	11 330	12 975	2 365	3 253	1 197	98 435
Proportion of service users accessing State/Territory delivered community support services										
Activities of daily living	%	75.3	42.2	86.4	86.7	75.7	87.3	82.5	67.8	67.0
Activities of independent living or activities of work, education and community living (but not ADL)	%	5.9	6.4	6.4	8.6	13.0	9.0	6.8	9.4	7.5
Total needing assistance	%	81.2	48.6	92.8	95.3	88.8	96.3	89.2	77.3	74.6
No need for help or supervision	%	0.7	1.6	1.3	1.3	3.6	2.3	0.3	0.8	1.6
Need for assistance not determined (c)	%	18.1	49.8	5.9	3.3	7.6	1.4	10.4	22.0	23.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2008-09										
Number of users of State/Territory delivered community support services										
Activities of daily living	no.	18 777	15 935	11 913	10 538	10 844	2 418	2 847	587	73 509
Activities of independent living or activities of work, education and community living (but not ADL)	no.	1 350	2 247	747	1 210	1 637	270	219	90	7 755

Table 14A.31

Table 14A.31 Users of CSTDA/NDA State/Territory delivered community support services (aged 0-64 years), by severity of disability (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total needing assistance	no.	20 127	18 182	12 660	11 748	12 481	2 688	3 066	677	81 264
No need for help or supervision	no.	185	664	126	124	437	45	23	15	1 614
Need for assistance not determined (c)	no.	5 703	17 813	613	290	606	54	395	159	25 618
Total	no.	26 015	36 659	13 399	12 162	13 524	2 787	3 484	851	108 496
Proportion of service users accessing State/Territory delivered community support services										
Activities of daily living	%	72.2	43.5	88.9	86.6	80.2	86.8	81.7	69.0	67.8
Activities of independent living or activities of work, education and community living (but not ADL)	%	5.2	6.1	5.6	9.9	12.1	9.7	6.3	10.6	7.1
Total needing assistance	%	77.4	49.6	94.5	96.6	92.3	96.4	88.0	79.6	74.9
No need for help or supervision	%	0.7	1.8	0.9	1.0	3.2	1.6	0.7	1.8	1.5
Need for assistance not determined (c)	%	21.9	48.6	4.6	2.4	4.5	1.9	11.3	18.7	23.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.

(b) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(c) Includes people whose need for assistance was 'not stated', 'not collected' or 'not applicable (due to age)'.
Source: AIHW unpublished, CSTDA NMDS 2008-09, 2007-08.

Table 14A.32

Table 14A.32 **Users of CSTDA/NDA community access services (all ages), by severity of disability (a), (b), (c), (d), (e), (f), (g)**

		<i>Unit</i>	<i>NSW (h)</i>	<i>Vic (i)</i>	<i>Qld</i>	<i>WA (j)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2003-04											
Always need help with ADL	no.	1 444	4 175	2 374	1 921	1 294	539	136	104	11 981	
Sometimes need help with ADL	no.	592	4 604	1 846	2 369	2 013	499	106	103	12 125	
Does not need help with ADL	no.	130	1 832	522	448	730	259	62	38	4 019	
Total	no.	2 166	10 611	4 742	4 738	4 037	1 297	304	245	28 125	
Always need help with ADL	%	66.7	39.3	50.1	40.5	32.1	41.6	44.7	42.4	42.6	
Sometimes need help with ADL	%	27.3	43.4	38.9	50.0	49.9	38.5	34.9	42.0	43.1	
Does not need help with ADL	%	6.0	17.3	11.0	9.5	18.1	20.0	20.4	15.5	14.3	
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
2004-05											
Always need help with ADL	no.	2 923	4 928	2 557	1 694	1 366	557	111	101	14 233	
Sometimes need help with ADL	no.	2 113	4 458	2 190	1 900	2 015	476	84	104	13 337	
Does not need help with ADL	no.	573	1 957	576	549	887	300	25	33	4 899	
Total	no.	5 609	11 343	5 323	4 143	4 268	1 333	220	238	32 469	
Always need help with ADL	%	52.1	43.4	48.0	40.9	32.0	41.8	50.5	42.4	43.8	
Sometimes need help with ADL	%	37.7	39.3	41.1	45.9	47.2	35.7	38.2	43.7	41.1	
Does not need help with ADL	%	10.2	17.3	10.8	13.3	20.8	22.5	11.4	13.9	15.1	
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	
2005-06											
Always need help with ADL	no.	3 441	4 388	2 835	1 658	1 174	559	162	110	14 319	
Sometimes need help with ADL	no.	2 556	5 641	2 520	1 753	1 931	512	72	118	15 095	
Does not need help with ADL	no.	672	1 921	770	558	938	311	53	41	5 264	
Total	no.	6 669	11 950	6 125	3 969	4 043	1 382	287	269	34 678	
Always need help with ADL	%	51.6	36.7	46.3	41.8	29.0	40.4	56.4	40.9	41.3	
Sometimes need help with ADL	%	38.3	47.2	41.1	44.2	47.8	37.0	25.1	43.9	43.5	

Table 14A.32

Table 14A.32 **Users of CSTDA/NDA community access services (all ages), by severity of disability (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW (h)</i>	<i>Vic (i)</i>	<i>Qld</i>	<i>WA (j)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Does not need help with ADL	%	10.1	16.1	12.6	14.1	23.2	22.5	18.5	15.2	15.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2006-07										
Always need help with ADL	no.	4 061	4 645	3 115	1 966	1 421	562	143	155	16 057
Sometimes need help with ADL	no.	3 634	6 361	3 067	1 215	2 228	535	111	138	17 280
Does not need help with ADL	no.	1 036	1 918	902	515	1 017	200	34	35	5 657
Total	no.	8 731	12 924	7 084	3 696	4 666	1 297	288	328	38 994
Always need help with ADL	%	46.5	35.9	44.0	53.2	30.5	43.3	49.7	47.3	41.2
Sometimes need help with ADL	%	41.6	49.2	43.3	32.9	47.7	41.2	38.5	42.1	44.3
Does not need help with ADL	%	11.9	14.8	12.7	13.9	21.8	15.4	11.8	10.7	14.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2007-08										
Always need help with ADL	no.	8 073	10 290	6 382	2 987	3 749	1 081	370	222	33 120
Sometimes need help with ADL	no.	1 106	1 707	817	262	1 151	307	31	21	5 402
Does not need help with ADL	no.	2 734	1 944	630	544	838	156	46	68	6 960
Total	no.	11 913	13 941	7 829	3 793	5 738	1 544	447	311	45 482
Always need help with ADL	%	67.8	73.8	81.5	78.8	65.3	70.0	82.8	71.4	72.8
Sometimes need help with ADL	%	9.3	12.2	10.4	6.9	20.1	19.9	6.9	6.8	11.9
Does not need help with ADL	%	22.9	13.9	8.0	14.3	14.6	10.1	10.3	21.9	15.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2008-09										
Need help with ADL	no.	9 624	8 378	6 766	3 383	4 028	1 078	378	276	33 877
Need help with independent living or work, education and community living	no.	953	1 078	770	272	558	234	40	29	3 933
Does not need assistance	no.	153	546	74	62	727	35	2	18	1 616

Table 14A.32

Table 14A.32 Users of CSTDA/NDA community access services (all ages), by severity of disability (a), (b), (c), (d), (e), (f), (g)

		<i>Unit</i>	<i>NSW (h)</i>	<i>Vic (i)</i>	<i>Qld</i>	<i>WA (j)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Not collected	stated/not	no.	2 198	4 812	751	255	860	163	54	90	9 182
Total		no.	12 928	14 814	8 361	3 972	6 173	1 510	474	413	48 608
Need help with ADL		%	74.4	56.6	80.9	85.2	65.3	71.4	79.7	66.8	69.7
Need help with independent living or work, education and community living		%	7.4	7.3	9.2	6.8	9.0	15.5	8.4	7.0	8.1
Does not need assistance		%	1.2	3.7	0.9	1.6	11.8	2.3	0.4	4.4	3.3
Not collected	stated/not	%	17.0	32.5	9.0	6.4	13.9	10.8	11.4	21.8	18.9
Total		%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

- (a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Row totals may not be the sum of the components since individuals might have accessed services from more than one State or Territory.
- (b) Data exclude 13 417 service users in 2003-04, 4517 service users in 2004-05, 4637 service users in 2005-06 and 5845 service users in 2006-07 who did not report on a need for support with any of the areas: self-care, mobility, or communication. Hence service user totals may differ from other tables and care should be taken when interpreting this indicator. This 'not reported' total includes users of service type 3.02 (recreation/holiday programs) who were not required to complete this item; however those who did provide a response are included in the data.
- (c) Data on the need for help with ADL (2004-05 to 2007-08) are derived using information on the level of support needed in one or more of the core support areas: self care, mobility, and communication. Service users who need help with ADL reported always/sometimes needing help in one or more of these areas (people who need help with ADL are 'conceptually comparable' with people who have a profound or severe core activity limitation). Service users who did not need help with ADL, reported needing no support in all the core activity support areas. For these service users, help may be needed in other areas, for example, with interpersonal interactions, learning, and community and economic life.
- (d) Data on the need for help with ADL (2008-09) are derived using information on the level of support needed in one or more of the core support areas: self care, mobility, and communication. Data for service users who need help with independent living or work, education and community living are reported for the first time in 2008-09. This includes people who need help with such things as interpersonal interactions and relationships, learning, applying knowledge and general tasks and demands; and domestic life or help with education, community (civic) and economic life; and work but who do not need help with ADL.
- (e) Data for service users of CSTDA funded community access services exclude specialist psychiatric disability services specifically identified by the jurisdiction.
- (f) Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality.
- (g) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (h) NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.

Table 14A.32 Users of CSTDA/NDA community access services (all ages), by severity of disability (a), (b), (c), (d), (e), (f), (g)

	<i>Unit</i>	<i>NSW (h)</i>	<i>Vic (i)</i>	<i>Qld</i>	<i>WA (j)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(i)	Victorian 2003-04 data are reported to be significantly understated because errors in the 'date of last service received' and lower than expected response rates have led to under-counting of service users.									
(j)	WA data for 2005-06 have been corrected for miscoding of data and, therefore, vary from the data reported in the AIHW report on Disability Support Services in 2005-06.									

Source: AIHW unpublished, CSTDA NMDS.

Table 14A.33

Table 14A.33 Users of CSTDA/NDA State/Territory delivered community access services (aged 0-64 years), by severity of disability (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of State/Territory delivered community access services										
Activities of daily living	no.	7 717	9 508	6 177	2 865	2 831	1 034	366	206	30 670
Activities of independent living or activities of work, education and community living (but not ADL)	no.	881	1 116	700	159	287	261	24	21	3 449
Total needing assistance	no.	8 598	10 624	6 877	3 024	3 118	1 295	390	227	34 119
No need for help or supervision	no.	196	321	51	61	176	10	5	–	820
Need for assistance not determined (c)	no.	2 500	1 851	622	545	780	175	48	68	6 589
Total	no.	11 294	12 796	7 550	3 630	4 074	1 480	443	295	41 528
Proportion of service users accessing State/Territory delivered community access services										
Activities of daily living	%	68.3	74.3	81.8	78.9	69.5	69.9	82.6	69.8	73.9
Activities of independent living or activities of work, education and community living (but not ADL)	%	7.8	8.7	9.3	4.4	7.0	17.6	5.4	7.1	8.3
Total needing assistance	%	76.1	83.0	91.1	83.3	76.5	87.5	88.0	76.9	82.2
No need for help or supervision	%	1.7	2.5	0.7	1.7	4.3	0.7	1.1	–	2.0
Need for assistance not determined (c)	%	22.1	14.5	8.2	15.0	19.1	11.8	10.8	23.1	15.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

2008-09

Number of users of State/Territory delivered community access services

Activities of daily living	no.	9 197	7 610	6 579	3 232	3 206	1 016	373	234	31 413
Activities of independent living or activities of work, education and community living (but not ADL)	no.	913	917	723	241	332	228	40	23	3 416

Table 14A.33

Table 14A.33 Users of CSTDA/NDA State/Territory delivered community access services (aged 0-64 years), by severity of disability (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total needing assistance	no.	10 110	8 527	7 302	3 473	3 538	1 244	413	257	34 829
No need for help or supervision	no.	130	338	71	53	207	35	np	np	847
Need for assistance not determined (c)	no.	2 028	2 692	738	248	784	151	np	np	6 783
Total	no.	12 268	11 557	8 111	3 774	4 529	1 430	469	358	42 459
Proportion of service users accessing State/Territory delivered community access services										
Activities of daily living	%	75.0	65.8	81.1	85.6	70.8	71.0	79.5	65.4	74.0
Activities of independent living or activities of work, education and community living (but not ADL)	%	7.4	7.9	8.9	6.4	7.3	15.9	8.5	6.4	8.0
Total needing assistance	%	82.4	73.8	90.0	92.0	78.1	87.0	88.1	71.8	82.0
No need for help or supervision	%	1.1	2.9	0.9	1.4	4.6	2.4	np	np	2.0
Need for assistance not determined (c)	%	16.5	23.3	9.1	6.6	17.3	10.6	np	np	16.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.

(b) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(c) Includes people whose need for assistance was 'not stated', 'not collected' or 'not applicable (due to age)'.
– Nil. np Not published

Source: AIHW unpublished, CSTDA NMDS 2008-09, 2007-08.

Table 14A.34

Table 14A.34 **Users of CSTDA/NDA respite services (aged 0–64 years), by severity of disability (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW (h)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA (i)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2004-05										
Always need help with ADL	no.	2 017	3 872	1 925	1 386	743	141	135	76	10 266
Sometimes need help with ADL	no.	1 246	2 931	1 277	1 164	525	105	102	24	7 368
Does not need help with ADL	no.	187	610	227	154	117	19	22	4	1 339
Total	no.	3 450	7 413	3 429	2 704	1 385	265	259	104	18 973
Always need help with ADL	%	58.5	52.2	56.1	51.3	53.6	53.2	52.1	73.1	54.1
Sometimes need help with ADL	%	36.1	39.5	37.2	43.0	37.9	39.6	39.4	23.1	38.8
Does not need help with ADL	%	5.4	8.2	6.6	5.7	8.4	7.2	8.5	3.8	7.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2005-06										
Always need help with ADL	no.	2 518	4 019	2 278	1 249	775	160	155	85	11 212
Sometimes need help with ADL	no.	1 471	4 221	1 612	1 044	595	98	102	41	9 171
Does not need help with ADL	no.	211	781	286	155	114	20	34	3	1 603
Total	no.	4 200	9 021	4 176	2 448	1 484	278	291	129	21 986
Always need help with ADL	%	60.0	44.6	54.5	51.0	52.2	57.6	53.3	65.9	51.0
Sometimes need help with ADL	%	35.0	46.8	38.6	42.6	40.1	35.3	35.1	31.8	41.7
Does not need help with ADL	%	5.0	8.7	6.8	6.3	7.7	7.2	11.7	2.3	7.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2006-07										
Always need help with ADL	no.	3 013	4 350	2 469	1 532	794	163	152	118	12 567
Sometimes need help with ADL	no.	2 024	4 496	1 716	1 115	642	95	126	55	10 258
Does not need help with ADL	no.	308	829	352	186	116	20	27	6	1 843
Total	no.	5 345	9 675	4 537	2 833	1 552	278	305	179	24 668
Always need help with ADL	%	56.4	45.0	54.4	54.1	51.2	58.6	49.8	65.9	50.9
Sometimes need help with ADL	%	37.9	46.5	37.8	39.4	41.4	34.2	41.3	30.7	41.6

Table 14A.34

Table 14A.34 **Users of CSTDA/NDA respite services (aged 0–64 years), by severity of disability (a), (b), (c), (d), (e), (f), (g)**

	Unit	NSW (h)	Vic	Qld	WA (i)	SA	Tas	ACT	NT	Aust
Does not need help with ADL	%	5.8	8.6	7.8	6.6	7.5	7.2	8.9	3.4	7.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2007-08										
Always need help with ADL	no.	5 750	9 486	4 264	2 571	1 538	282	283	127	24 250
Sometimes need help with ADL	no.	374	931	284	164	107	16	31	2	1 907
Does not need help with ADL	no.	358	2 747	27	121	20	3	6	85	3 367
Total	no.	6 482	13 164	4 575	2 856	1 665	301	320	214	29 524
Always need help with ADL	%	88.7	72.1	93.2	90.0	92.4	93.7	88.4	59.3	82.1
Sometimes need help with ADL	%	5.8	7.1	6.2	5.7	6.4	5.3	9.7	0.9	6.5
Does not need help with ADL	%	5.5	20.9	0.6	4.2	1.2	1.0	1.9	39.7	11.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2008-09										
Need help with ADL	no.	6 823	9 772	4 572	2 423	1 694	307	333	115	25 978
Need help with independent living or work, education and community living	no.	380	837	218	130	104	18	33	4	1 723
Does not need assistance	no.	48	82	23	13	7	–	1	–	174
Not stated/not collected	no.	625	3 438	27	99	37	2	3	78	4 309
Total	no.	7 876	14 129	4 840	2 665	1 842	327	370	197	32 184
Need help with ADL	%	86.6	69.2	94.5	90.9	92.0	93.9	90.0	58.4	80.7
Need help with independent living or work, education and community living	%	4.8	5.9	4.5	4.9	5.6	5.5	8.9	2.0	5.4
Does not need assistance	%	0.6	0.6	0.5	0.5	0.4	–	0.3	–	0.5
Not stated/not collected	%	7.9	24.3	0.6	3.7	2.0	0.6	0.8	39.6	13.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Table 14A.34 Users of CSTDA/NDA respite services (aged 0–64 years), by severity of disability (a), (b), (c), (d), (e), (f), (g)

	<i>Unit</i>	<i>NSW (h)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA (i)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(a)	Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Row totals may not be the sum of the components since individuals might have accessed services from more than one State or Territory.									
(b)	Data exclude 2824 service users in 2004-05, 3214 service users in 2005-06 and 3229 service users in 2006-07 who did not report on a need for support with any of the areas: self-care, mobility, or communication. Hence service user totals may differ from other tables and care should be taken when interpreting this indicator.									
(c)	Data on the need for help with ADL (2004-05 to 2007-08) are derived using information on the level of support needed in one or more of the core support areas: self care, mobility, and communication. Service users who need help with ADL reported always/sometimes needing help in one or more of these areas (people who need help with ADL are 'conceptually comparable' with people who have a profound or severe core activity limitation). Service users who did not need help with ADL, reported needing no support in all the core activity support areas. For these service users, help may be needed in other areas, for example, with interpersonal interactions, learning, and community and economic life.									
(d)	Data on the need for help with ADL (2008-09) are derived using information on the level of support needed in one or more of the core support areas: self care, mobility, and communication. Data for service users who need help with independent living or work, education and community living are reported for the first time in 2008-09. This includes people who need help with such things as interpersonal interactions and relationships, learning, applying knowledge and general tasks and demands; and domestic life or help with education, community (civic) and economic life; and work but who do not need help with ADL.									
(e)	Data for service users of CSTDA funded respite services exclude specialist psychiatric disability services specifically identified by the jurisdiction.									
(f)	Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality.									
(g)	Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.									
(h)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.									
(i)	WA data for 2005-06 have been corrected for miscoding of data and, therefore, vary from the data reported in the AIHW report on Disability Support Services in 2005-06.									

Source: AIHW unpublished, CSTDA NMDS.

Table 14A.35

Table 14A.35 Users of CSTDA/NDA State/Territory delivered respite services (aged 0-64 years), by severity of disability (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of State/Territory delivered respite services										
Activities of daily living	no.	5 696	9 299	4 220	2 534	1 495	np	282	np	23 872
Activities of independent living or activities of work, education and community living (but not ADL)	no.	344	808	245	114	94	np	23	np	1 643
Total needing assistance	no.	6 040	10 107	4 465	2 648	1 589	293	305	121	25 515
No need for help or supervision	no.	20	63	22	35	np	np	8	–	152
Need for assistance not determined (c)	no.	336	2 496	34	125	np	np	6	84	3 107
Total	no.	6 396	12 666	4 521	2 808	1 615	297	319	205	28 774
Proportion of service users accessing State/Territory delivered respite services										
Activities of daily living	%	89.1	73.4	93.3	90.2	92.6	np	88.4	np	83.0
Activities of independent living or activities of work, education and community living (but not ADL)	%	5.4	6.4	5.4	4.1	5.8	np	7.2	np	5.7
Total needing assistance	%	94.4	79.8	98.8	94.3	98.4	98.7	95.6	59.0	88.7
No need for help or supervision	%	0.3	0.5	0.5	1.2	np	np	2.5	–	0.5
Need for assistance not determined (c)	%	5.3	19.7	0.8	4.5	np	np	1.9	41.0	10.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

2008-09

Number of users of State/Territory delivered respite services

Activities of daily living	no.	6 764	9 559	4 531	2 377	1 645	np	330	np	25 562
Activities of independent living or activities of work, education and community living (but not ADL)	no.	376	803	213	125	100	np	33	np	1 670

Table 14A.35

Table 14A.35 Users of CSTDA/NDA State/Territory delivered respite services (aged 0-64 years), by severity of disability (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total needing assistance	no.	7 140	10 362	4 744	2 502	1 745	np	363	np	27 232
No need for help or supervision	no.	41	76	23	13	7	np	np	np	161
Need for assistance not determined (c)	no.	542	2 828	26	94	35	np	np	np	3 608
Total	no.	7 723	13 266	4 793	2 609	1 787	321	367	197	31 001
Proportion of service users accessing State/Territory delivered respite services										
Activities of daily living	%	87.6	72.1	94.5	91.1	92.1	np	89.9	np	82.5
Activities of independent living or activities of work, education and community living (but not ADL)	%	4.9	6.1	4.4	4.8	5.6	np	9.0	np	5.4
Total needing assistance	%	92.5	78.1	99.0	95.9	97.6	np	98.9	np	87.8
No need for help or supervision	%	0.5	0.6	0.5	0.5	0.4	np	np	np	0.5
Need for assistance not determined (c)	%	7.0	21.3	0.5	3.6	2.0	np	np	np	11.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.

(b) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(c) Includes people whose need for assistance was 'not stated', 'not collected' or 'not applicable (due to age)'.
– Nil. **np** Not published

Source: AIHW unpublished, CSTDA NMDS 2008-09, 2007-08.

Table 14A.36

Table 14A.36 **Users of CSTDA/NDA employment services (aged 15-64 years), by severity of disability (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Need help with ADL	no.	8 285	5 349	4 006	3 240	3 151	778	330	180	25 244
Does not need help with ADL	no.	19 240	16 778	12 659	4 290	4 815	1 486	731	444	60 183
Not stated/not collected	no.	1 518	1 319	901	399	257	54	26	37	4 508
Total	no.	29 043	23 446	17 566	7 929	8 223	2 318	1 087	661	89 935
Need help with ADL	%	28.5	22.8	22.8	40.9	38.3	33.6	30.4	27.2	28.1
Does not need help with ADL	%	66.2	71.6	72.1	54.1	58.6	64.1	67.2	67.2	66.9
Not stated/not collected	%	5.2	5.6	5.1	5.0	3.1	2.3	2.4	5.6	5.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2008-09										
Need help with ADL	no.	20 552	13 148	11 459	5 160	6 276	1 512	676	325	59 063
Need help with independent living or work, education and community living	no.	9 802	9 748	5 995	2 528	2 397	840	386	154	31 836
Does not need assistance	no.	5 187	5 905	3 775	1 158	1 139	370	208	129	17 869
Not stated/not collected	no.	91	62	41	13	12	6	2	7	234
Total	no.	35 632	28 863	21 270	8 859	9 824	2 728	1 272	615	109 002
Need help with ADL	%	57.7	45.6	53.9	58.2	63.9	55.4	53.1	52.8	54.2
Need help with independent living or work, education and community living	%	27.5	33.8	28.2	28.5	24.4	30.8	30.3	25.0	29.2
Does not need assistance	%	14.6	20.5	17.7	13.1	11.6	13.6	16.4	21.0	16.4
Not stated/not collected	%	0.3	0.2	0.2	0.1	0.1	0.2	0.2	1.1	0.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Row totals may not be the sum of the components since individuals might have accessed services from more than one State or Territory.

(b) Data for previous years are not published due to a coding error relating to communication support needs. Due to this error, results for previous years are significantly different and should not be compared with 2007-08 data.

Table 14A.36 Users of CSTDA/NDA employment services (aged 15-64 years), by severity of disability (a), (b), (c), (d), (e), (f), (g)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(c)	Data on the need for help with ADL (2004-05 to 2007-08) are derived using information on the level of support needed in one or more of the core support areas: self care, mobility, and communication. Service users who need help with ADL reported always/sometimes needing help in one or more of these areas (people who need help with ADL are 'conceptually comparable' with people who have a profound or severe core activity limitation). Service users who did not need help with ADL, reported needing no support in all the core activity support areas. For these service users, help may be needed in other areas, for example, with interpersonal interactions, learning, and community and economic life.									
(d)	Data on the need for help with ADL (2008-09) are derived using information on the level of support needed in one or more of the core support areas: self care, mobility, and communication. Data for service users who need help with independent living or work, education and community living are reported for the first time in 2008-09. This includes people who need help with such things as interpersonal interactions and relationships, learning, applying knowledge and general tasks and demands; and domestic life or help with education, community (civic) and economic life; and work but who do not need help with ADL.									
(e)	Need for help with ADL relates to the level of support needed in the areas of self care, mobility and communication. It does not necessarily relate to the level of support needed to find or maintain employment.									
(f)	The coding procedures used for need for assistance data items changed for open employment service users in 2008-09. Data should be used with caution.									
(g)	Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.									

Source: AIHW unpublished, *CSTDA NMDS*.

Table 14A.37

Table 14A.37 Users of CSTDA/NDA open employment services (aged 15-64 years), by severity of disability (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of open employment services										
Activities of daily living	no.	2 901	2 018	2 073	1 431	1 017	293	147	82	9 919
Activities of independent living or activities of work, education and community living (but not ADL)	no.	13 251	11 277	8 964	3 097	3 238	1 114	518	325	41 592
Total needing assistance	no.	16 152	13 295	11 037	4 528	4 255	1 407	665	407	51 511
No need for help or supervision	no.	1 174	2 172	1 169	380	415	178	59	16	5 538
Need for assistance not determined (c)	no.	3 807	3 221	2 951	850	725	139	97	116	11 873
Total	no.	21 133	18 688	15 157	5 758	5 395	1 724	821	539	68 922
Proportion of service users accessing open employment services										
Activities of daily living	%	13.7	10.8	13.7	24.9	18.9	17.0	17.9	15.2	14.4
Activities of independent living or activities of work, education and community living (but not ADL)	%	62.7	60.3	59.1	53.8	60.0	64.6	63.1	60.3	60.3
Total needing assistance	%	76.4	71.1	72.8	78.6	78.9	81.6	81.0	75.5	74.7
No need for help or supervision	%	5.6	11.6	7.7	6.6	7.7	10.3	7.2	3.0	8.0
Need for assistance not determined (c)	%	18.0	17.2	19.5	14.8	13.4	8.1	11.8	21.5	17.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2008-09										
Number of users of open employment services										
Activities of daily living	no.	14 434	9 422	9 378	3 209	3 820	1 079	429	204	41 974
Activities of independent living or activities of work, education and community living (but not ADL)	no.	7 868	8 606	5 707	2 248	1 927	697	350	146	27 547

Table 14A.37

Table 14A.37 Users of CSTDA/NDA open employment services (aged 15-64 years), by severity of disability (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total needing assistance	no.	22 302	18 028	15 085	5 457	5 747	1 776	779	350	69 521
No need for help or supervision	no.	5 144	np	3 732	1 149	1 132	352	np	126	17 681
Need for assistance not determined (c)	no.	–	np	–	–	–	–	np	–	15
Total	no.	27 446	23 883	18 817	6 606	6 879	2 128	986	476	87 217
Proportion of service users accessing open employment services										
Activities of daily living	%	52.6	39.5	49.8	48.6	55.5	50.7	43.5	42.9	48.1
Activities of independent living or activities of work, education and community living (but not ADL)	%	28.7	36.0	30.3	34.0	28.0	32.8	35.5	30.7	31.6
Total needing assistance	%	81.3	75.5	80.2	82.6	83.5	83.5	79.0	73.5	79.7
No need for help or supervision	%	18.7	np	19.8	17.4	16.5	16.5	np	26.5	20.3
Need for assistance not determined (c)	%	–	np	–	–	–	–	np	–	–
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) Open employment services are delivered by the Australian Government.

(b) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(c) Includes people whose need for assistance was 'not stated', 'not collected' or 'not applicable (due to age)'.
– Nil or rounded to zero. **np** Not published

Source: AIHW unpublished, CSTDA NMDS 2008-09, 2007-08.

Table 14A.38

Table 14A.38 Users of CSTDA/NDA supported employment services (aged 15-64 years), by severity of disability (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of users of supported employment services										
Activities of daily living	no.	5 434	3 370	1 859	1 826	2 165	493	189	99	15 417
Activities of independent living or activities of work, education and community living (but not ADL)	no.	2 228	1 280	359	308	646	95	17	11	4 939
Total needing assistance	no.	7 662	4 650	2 218	2 134	2 811	588	206	110	20 356
No need for help or supervision	no.	53	32	np	21	np	np	58	–	171
Need for assistance not determined (c)	no.	243	94	np	22	np	np	7	–	458
Total	no.	7 958	4 776	2 243	2 177	2 878	595	271	110	20 985
Proportion of service users accessing supported employment services										
Activities of daily living	%	68.3	70.6	82.9	83.9	75.2	82.9	69.7	90.0	73.5
Activities of independent living or activities of work, education and community living (but not ADL)	%	28.0	26.8	16.0	14.1	22.4	16.0	6.3	10.0	23.5
Total needing assistance	%	96.3	97.4	98.9	98.0	97.7	98.8	76.0	100.0	97.0
No need for help or supervision	%	0.7	0.7	np	1.0	np	np	21.4	–	0.8
Need for assistance not determined (c)	%	3.1	2.0	np	1.0	np	np	2.6	–	2.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2008-09										
Number of users of supported employment services										
Activities of daily living	no.	6 150	3 763	1 981	1 985	2 497	444	249	113	17 159
Activities of independent living or activities of work, education and community living (but not ADL)	no.	1 970	1 158	267	295	486	151	43	8	4 375
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Table 14A.38

Table 14A.38 Users of CSTDA/NDA supported employment services (aged 15-64 years), by severity of disability (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total needing assistance	no.	8 120	4 921	2 248	2 280	2 983	595	292	121	21 534
No need for help or supervision	no.	18	15	np	np	–	14	np	–	55
Need for assistance not determined (c)	no.	63	29	np	np	12	6	np	–	123
Total	no.	8 201	4 965	2 259	2 288	2 995	615	294	121	21 712
Proportion of service users accessing supported employment services										
Activities of daily living	%	75.0	75.8	87.7	86.8	83.4	72.2	84.7	93.4	79.0
Activities of independent living or activities of work, education and community living (but not ADL)	%	24.0	23.3	11.8	12.9	16.2	24.6	14.6	6.6	20.2
Total needing assistance	%	99.0	99.1	99.5	99.7	99.6	96.7	99.3	100.0	99.2
No need for help or supervision	%	0.2	0.3	np	np	–	2.3	np	–	0.3
Need for assistance not determined (c)	%	0.8	0.6	np	np	0.4	1.0	np	–	0.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) Supported employment services are delivered by the Australian Government.

(b) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(c) Includes people whose need for assistance was 'not stated', 'not collected' or 'not applicable (due to age)'.
– Nil. **np** Not published

Source: AIHW unpublished, *CSTDA NMDS 2008-09, 2007-08*.

Table 14A.39

Table 14A.39 Users of CSTDA/NDA accommodation support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic (k)	Qld	WA	SA	Tas	ACT (l)	NT	Aust
2003-04									
Geographic locations, people aged under 65 years									
Major cities	'000 4 178.2	3 149.3	1 771.5	1 215.0	931.7	..	293.6	..	11 539.4
Inner regional	'000 1 168.0	896.6	849.3	215.0	164.7	261.2	0.6	..	3 555.9
Outer regional	'000 404.0	211.0	595.2	165.3	150.6	139.3	..	103.2	1 768.5
Remote/Very remote	'000 41.0	4.8	134.0	131.8	52.3	9.4	..	87.1	462.5
Users									
Major cities	no. 4 200	5 596	2 568	2 401	3 303	np	330	np	18 396
Inner regional	no. 1 714	2 376	1 204	285	359	791	np	np	6 729
Outer regional	no. 345	550	626	181	339	266	np	137	2 444
Remote/Very remote	no. 16	7	32	50	57	11	np	75	248
Users/1000 people									
Major cities	no. 1.0	1.8	1.4	2.0	3.5	..	1.1	..	1.6
Inner regional	no. 1.5	2.6	1.4	1.3	2.2	3.0	np	..	1.9
Outer regional	no. 0.9	2.6	1.1	1.1	2.3	1.9	..	1.3	1.4
Remote/Very remote	no. 0.4	1.5	0.2	0.4	1.1	1.2	..	0.9	0.5
Outer regional and remote/very remote	no. 0.8	2.6	0.9	0.8	2.0	1.9	..	1.1	1.2
All Australia, people aged under 65 years									
All people	'000 5 791.2	4 261.7	3 350.0	1 727.2	1 299.2	409.9	294.2	190.3	17 326.2
Users	no. 6 275	8 529	4 430	2 917	4 058	1 068	332	212	27 817
Users/1000 people	no. 1.1	2.0	1.3	1.7	3.1	2.6	1.1	1.1	1.6
Proportion in geographic locations									
Major cities									
All people	% 72.1	73.9	52.9	70.3	71.7	..	99.8	..	66.6

Table 14A.39

Table 14A.39 Users of CSTDA/NDA accommodation support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic (k)	Qld	WA	SA	Tas	ACT (l)	NT	Aust
Users	%	65.6	58.0	82.3	81.4	..	99.4	..	66.1
Inner regional									
All people	%	20.2	25.4	12.4	12.7	63.7	0.2	..	20.5
Users	%	27.3	27.2	9.8	8.8	74.1	0.3	..	24.2
Outer regional									
All people	%	7.0	17.8	9.6	11.6	34.0	..	54.2	10.2
Users	%	5.5	14.1	6.2	8.4	24.9	0.3	64.6	8.8
Remote/Very remote									
All people	%	0.7	4.0	7.6	4.0	2.3	..	45.8	2.7
Users	%	0.3	0.7	1.7	1.4	1.0	..	35.4	0.9
2004-05									
Geographic locations, people aged under 65 years									
Major cities	'000	4 199.9	1 813.1	1 231.0	933.7	..	293.4	..	11 646.4
Inner regional	'000	1 171.3	872.1	223.3	166.6	264.0	0.6	..	3 606.9
Outer regional	'000	401.9	603.5	163.0	149.6	139.9	..	104.3	1 773.5
Remote/Very remote	'000	40.5	133.6	130.6	52.2	9.4	..	86.8	459.7
Users									
Major cities	no.	4 092	2 695	2 585	3 567	–	337	–	18 719
Inner regional	no.	1 494	1 299	328	400	834	np	np	6 616
Outer regional	no.	196	646	207	292	280	–	111	2 278
Remote/Very remote	no.	14	32	38	273	13	–	78	452
Users/1000 people									
Major cities	no.	1.0	1.5	2.1	3.8	..	1.1	..	1.6
Inner regional	no.	1.3	1.5	1.5	2.4	3.2	np	..	1.8
Outer regional	no.	0.5	1.1	1.3	2.0	2.0	..	1.1	1.3
Remote/Very remote	no.	0.3	0.2	0.3	5.2	1.4	..	0.9	1.0

Table 14A.39

Table 14A.39 Users of CSTDA/NDA accommodation support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic (k)	Qld	WA	SA	Tas	ACT (l)	NT	Aust
Outer regional and remote/very remote	no.	2.6	0.9	0.8	2.8	2.0	..	1.0	1.2
All Australia, people aged under 65 years									
All people	'000	4 299.8	3 422.4	1 747.9	1 302.1	413.3	294.0	191.0	17 486.6
Users	no.	8 258	4 672	3 158	4 532	1 127	337	190	28 065
Users/1000 people	no.	1.9	1.4	1.8	3.5	2.7	1.1	1.0	1.6
Proportion in geographic locations									
Major cities									
All people	%	73.8	53.0	70.4	71.7	..	99.8	..	66.6
Users	%	65.9	57.7	81.9	78.7	..	100.0	..	66.7
Inner regional									
All people	%	21.1	25.5	12.8	12.8	63.9	0.2	..	20.6
Users	%	27.4	27.8	10.4	8.8	74.0	np	0.5	23.6
Outer regional									
All people	%	4.9	17.6	9.3	11.5	33.9	..	54.6	10.1
Users	%	6.6	13.8	6.6	6.4	24.8	..	58.4	8.1
Remote/Very remote									
All people	%	0.1	3.9	7.5	4.0	2.3	..	45.4	2.6
Users	%	0.1	0.7	1.2	6.0	1.2	..	41.1	1.6
2005-06									
Geographic locations, people aged under 65 years									
Major cities	'000	3 203.4	1 849.7	1 245.9	937.2	..	294.0	..	11 753.0
Inner regional	'000	924.1	896.8	233.6	169.2	266.0	0.6	..	3 669.2
Outer regional	'000	212.6	615.2	163.7	149.3	139.9	..	105.6	1 788.1
Remote/Very remote	'000	4.7	134.3	129.9	52.1	9.4	..	88.3	460.8
Users									

Table 14A.39

Table 14A.39 Users of CSTDA/NDA accommodation support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic (k)	Qld	WA	SA	Tas	ACT (l)	NT	Aust
Major cities	no. 4 793	5 207	2 831	2 744	3 456	—	323	1	19 353
Inner regional	no. 1 904	2 241	1 494	378	430	805	np	np	7 252
Outer regional	no. 334	565	674	218	321	280	np	135	2 527
Remote/Very remote	no. 6	5	26	59	74	12	np	81	263
Users/1000 people									
Major cities	no. 1.1	1.6	1.5	2.2	3.7	np	1.1	np	1.6
Inner regional	no. 1.6	2.4	1.7	1.6	2.5	3.0	np	..	2.0
Outer regional	no. 0.8	2.7	1.1	1.3	2.1	2.0	..	1.3	1.4
Remote/Very remote	no. 0.1	1.1	0.2	0.5	1.4	1.3	..	0.9	0.6
Outer regional and remote/very remote	no. 0.8	2.6	0.9	0.9	2.0	2.0	..	1.1	1.2
All Australia, people aged under 65 years									
All people	'000 5 843.1	4 344.8	3 496.0	1 773.2	1 307.7	415.2	294.6	194.0	17 671.1
Users	no. 7 036	8 018	5 025	3 399	4 281	1 098	324	217	29 395
Users/1000 people	no. 1.2	1.8	1.4	1.9	3.3	2.6	1.1	1.1	1.7
Proportion in geographic locations									
Major cities									
All people	% 72.3	73.7	52.9	70.3	71.7	..	99.8	..	66.5
Users	% 68.1	64.9	56.3	80.7	80.7	..	99.7	0.5	65.8
Inner regional									
All people	% 20.2	21.3	25.7	13.2	12.9	64.0	0.2	..	20.8
Users	% 27.1	27.9	29.7	11.1	10.0	73.3	0.3	..	24.7
Outer regional									
All people	% 6.9	4.9	17.6	9.2	11.4	33.7	..	54.5	10.1
Users	% 4.7	7.0	13.4	6.4	7.5	25.5	..	62.2	8.6
Remote/Very remote									

Table 14A.39

Table 14A.39 Users of CSTDA/NDA accommodation support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic (k)	Qld	WA	SA	Tas	ACT (l)	NT	Aust
All people	%	0.1	3.8	7.3	4.0	2.3	..	45.5	2.6
Users	%	0.1	0.5	1.7	1.7	1.1	..	37.3	0.9
2006-07									
Geographic locations, people aged under 65 years									
Major cities	'000	4 328.8	3 349.8	2 149.0	1 298.0	..	302.0	..	12 396.1
Inner regional	'000	1 166.2	883.6	770.0	220.1	270.8	0.5	..	3 471.2
Outer regional	'000	370.2	207.0	550.7	167.5	139.0	..	109.3	1 695.7
Remote/Very remote	'000	33.1	3.9	128.3	132.1	8.8	..	91.6	449.1
Potential population, people aged under 65 years									
Major cities	'000	157.1	123.4	79.3	51.3	..	11.7	..	462.1
Inner regional	'000	58.0	43.0	39.6	10.2	10.7	-	..	168.0
Outer regional	'000	19.1	10.1	21.6	7.1	6.3	..	4.3	75.2
Remote/Very remote	'000	1.3	0.2	3.5	3.9	0.3	..	3.4	14.3
Users									
Major cities	no.	4 811	5 050	3 163	3 037	np	317	np	20 176
Inner regional	no.	2 071	2 236	1 555	385	774	np	np	7 507
Outer regional	no.	404	543	714	257	314	np	161	2 701
Remote/Very remote	no.	14	4	32	73	11	np	101	287
Users/1000 people									
Major cities	no.	1.1	1.5	1.5	2.3	..	1.0	..	1.6
Inner regional	no.	1.8	2.5	2.0	1.7	2.9	np	..	2.2
Outer regional	no.	1.1	2.6	1.3	1.5	2.3	..	1.5	1.6
Remote/Very remote	no.	0.4	1.0	0.2	0.6	1.3	..	1.1	0.6
Major cities and inner regional	no.	1.3	1.7	1.6	2.3	2.9	1.1	..	1.7
Outer regional and remote/very remote	no.	1.0	2.6	1.1	1.1	2.2	..	1.3	1.4

Table 14A.39

Table 14A.39 Users of CSTDA/NDA accommodation support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic (k)	Qld	WA	SA	Tas	ACT (l)	NT	Aust
Users/1000 potential population									
Major cities	no.	40.9	39.9	59.2	96.7	..	27.0	..	43.7
Inner regional	no.	52.0	39.3	37.8	73.9	72.5	68.4	..	44.7
Outer regional	no.	53.9	33.0	36.2	46.1	49.9	..	37.6	35.9
Remote/Very remote	no.	17.8	9.1	18.7	31.5	33.4	..	30.1	20.0
Major cities and inner regional	no.	43.8	39.7	55.7	93.5	72.5	27.1	..	43.9
Outer regional and remote/very remote	no.	53.1	29.6	30.0	43.2	49.1	..	34.3	33.4
All Australia, people aged under 65 years									
All people	'000	4 444.3	3 598.0	1 817.6	1 332.0	418.6	302.5	200.9	18 012.1
Users	no.	7 833	5 464	3 752	4 645	1 099	318	262	30 671
Users/1000 people	no.	1.8	1.5	2.1	3.5	2.6	1.1	1.3	1.7
Proportion in geographic locations									
Major cities									
All people	%	75.4	59.7	71.4	72.7	..	99.8	..	68.8
Users	%	64.5	57.9	80.9	81.8	..	99.7	..	65.8
Inner regional									
All people	%	19.9	21.4	12.1	12.0	64.7	0.2	..	19.3
Users	%	28.5	28.5	10.3	10.4	70.4	0.3	..	24.5
Outer regional									
All people	%	4.7	15.3	9.2	11.4	33.2	..	54.4	9.4
Users	%	6.9	13.1	6.8	6.7	28.6	..	61.5	8.8

Table 14A.39

Table 14A.39 Users of CSTDA/NDA accommodation support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

	Unit	NSW (j)	Vic (k)	Qld	WA	SA	Tas	ACT (l)	NT	Aust
Remote/Very remote										
	%	0.6	0.1	3.6	7.3	3.9	2.1	..	45.6	2.5
	%	0.2	0.1	0.6	1.9	1.1	1.0	..	38.5	0.9
2007-08										
Geographic locations, people aged under 65 years										
	'000	4 386.7	3 413.4	2 205.5	1 327.7	979.4	..	307.4	..	12 620.2
	'000	1 174.7	893.4	789.4	231.8	161.6	272.0	0.4	..	3 523.5
	'000	368.9	208.1	567.2	170.8	152.3	139.5	..	111.8	1 718.6
	'000	32.6	3.7	122.6	132.1	51.4	8.7	..	92.5	443.7
Potential population, people aged under 65 years										
	'000	159.2	125.7	81.3	52.6	39.8	..	12.0	..	470.5
	'000	58.8	43.7	40.6	10.5	6.6	10.8	-	..	171.0
	'000	19.4	10.3	22.2	7.3	6.8	6.4	..	4.4	76.6
	'000	1.3	0.2	3.6	4.0	1.7	0.3	..	3.4	14.6
Users										
	no.	4 928	5 134	3 087	2 670	3 633	np	338	np	19 783
	no.	1 930	2 278	1 599	367	467	839	np	np	7 480
	no.	429	558	740	215	334	280	np	147	2 702
	no.	14	4	46	50	144	9	np	110	377
Users/1000 people										
	no.	1.1	1.5	1.4	2.0	3.7	..	1.1	..	1.6
	no.	1.6	2.5	2.0	1.6	2.9	3.1	np	..	2.1
	no.	1.2	2.7	1.3	1.3	2.2	2.0	..	1.3	1.6
	no.	0.4	1.1	0.4	0.4	2.8	1.0	..	1.2	0.8

Table 14A.39

Table 14A.39 Users of CSTDA/NDA accommodation support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic (k)	Qld	WA	SA	Tas	ACT (l)	NT	Aust
Major cities and inner regional	no.	1.2	1.7	1.6	1.9	3.1	1.1	..	1.7
Outer regional and remote/very remote	no.	1.1	2.7	1.1	0.9	2.0	..	1.3	1.4
Users/1000 potential population									
Major cities	no.	31.0	40.8	38.0	50.8	..	28.2	..	42.1
Inner regional	no.	32.8	52.1	39.4	35.1	77.9	-	..	43.7
Outer regional	no.	22.2	54.3	33.4	29.6	44.1	..	33.8	35.3
Remote/Very remote	no.	10.4	17.5	12.7	12.5	27.0	..	32.1	25.8
Major cities and inner regional	no.	31.5	43.7	38.5	48.2	78.0	28.2	..	42.5
Outer regional and remote/very remote	no.	21.4	53.5	30.5	23.5	43.2	..	33.0	33.7
All Australia, people aged under 65 years									
All people	'000	5 963.0	4 518.6	3 684.8	1 862.5	420.2	307.9	204.3	18 305.9
Users	no.	7 302	7 974	5 473	3 302	1 129	338	258	30 342
Users/1000 people	no.	1.2	1.8	1.5	1.8	2.7	1.1	1.3	1.7
Proportion in geographic locations									
Major cities									
All people	%	73.6	75.5	59.9	71.3	..	99.9	..	68.9
Users	%	67.5	64.4	56.4	80.9	0.1	100.0	..	65.2
Inner regional									
All people	%	19.7	19.8	21.4	12.4	64.7	0.1	..	19.2
Users	%	26.4	28.6	29.2	11.1	74.3	np	0.4	24.7
Outer regional									
All people	%	6.2	4.6	15.4	9.2	33.2	..	54.7	9.4

Table 14A.39

Table 14A.39 Users of CSTDA/NDA accommodation support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic (k)	Qld	WA	SA	Tas	ACT (l)	NT	Aust
Users	%	7.0	13.5	6.5	7.3	24.8	..	57.0	8.9
Remote/Very remote									
All people	%	0.1	3.3	7.1	3.8	2.1	..	45.3	2.4
Users	%	0.1	0.8	1.5	3.1	0.8	..	42.6	1.2
2008-09									
Geographic locations, people aged under 65 years									
Major cities	'000	3 488.6	2 266.4	1 367.2	990.4	..	311.5	..	12 886.2
Inner regional	'000	1 188.4	808.7	243.4	164.2	274.2	0.4	..	3 586.1
Outer regional	'000	369.8	583.5	174.4	152.5	140.3	..	115.1	1 745.3
Remote/Very remote	'000	32.2	123.6	134.2	51.4	8.7	..	94.3	450.1
Potential population, people aged under 65 years									
Major cities	'000	161.7	83.4	54.1	40.2	..	12.1	..	479.8
Inner regional	'000	59.7	41.6	10.8	6.7	10.9	-	..	174.4
Outer regional	'000	19.7	22.8	7.5	6.9	6.4	..	4.5	78.2
Remote/Very remote	'000	1.4	3.7	4.1	1.7	0.3	..	3.5	15.0
Users									
Major cities	no.	5 996	3 574	2 367	3 933	np	423	np	20 747
Inner regional	no.	2 312	1 511	345	501	907	np	np	7 611
Outer regional	no.	474	640	230	358	273	np	141	2 608
Remote/Very remote	no.	30	43	63	121	7	np	104	368
Users/1000 people									
Major cities	no.	1.3	1.6	1.7	4.0	..	1.4	..	1.6
Inner regional	no.	1.9	1.9	1.4	3.1	3.3	np	..	2.1
Outer regional	no.	1.3	1.1	1.3	2.3	1.9	..	1.2	1.5
Remote/Very remote	no.	0.9	0.3	0.5	2.4	0.8	..	1.1	0.8

Table 14A.39

Table 14A.39 Users of CSTDA/NDA accommodation support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic (k)	Qld	WA	SA	Tas	ACT (l)	NT	Aust
Major cities and inner regional	no.	1.5	1.7	1.7	3.8	3.3	1.4	..	1.7
Outer regional and remote/very remote	no.	1.3	1.0	0.9	2.3	1.9	..	1.2	1.4
Users/1000 potential population									
Major cities	no.	37.1	42.9	43.7	97.8	..	34.8	..	43.2
Inner regional	no.	38.7	36.3	32.0	74.6	83.4	np	..	43.7
Outer regional	no.	24.1	28.1	30.7	51.8	42.5	..	31.6	33.3
Remote/Very remote	no.	22.0	11.6	15.2	71.4	20.7	..	29.6	24.5
Major cities and inner regional	no.	37.5	40.7	41.8	94.5	83.4	34.8	..	43.3
Outer regional and remote/very remote	no.	24.0	25.8	25.2	55.7	41.4	..	30.7	31.9
All Australia, people aged under 65 years									
All people	'000	6 052.6	3 782.1	1 919.2	1 358.5	423.2	311.9	209.4	18 667.7
Users	no.	8 812	5 768	3 005	4 913	1 186	423	245	31 334
Users/1000 people	no.	1.5	1.5	1.6	3.6	2.8	1.4	1.2	1.7
Proportion in geographic locations									
Major cities									
All people	%	73.7	59.9	71.2	72.9	..	99.9	..	69.0
Users	%	68.0	62.0	78.8	80.1	..	100.0	..	66.2
Inner regional									
All people	%	19.6	21.4	12.7	12.1	64.8	0.1	..	19.2
Users	%	26.2	26.2	11.5	10.2	76.5	24.3
Outer regional									
All people	%	6.1	15.4	9.1	11.2	33.1	..	55.0	9.3

Table 14A.39

Table 14A.39 Users of CSTDA/NDA accommodation support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic (k)	Qld	WA	SA	Tas	ACT (l)	NT	Aust
Users	5.4	7.0	11.1	7.7	7.3	23.0	..	57.6	8.3
Remote/Very remote									
All people	0.5	0.1	3.3	7.0	3.8	2.1	..	45.0	2.4
Users	0.3	-	0.7	2.1	2.5	0.6	..	42.4	1.2

(a) The State and Territory data on the Australian population are derived by the AIHW from ABS statistical local area population estimates for June 2003, 2004, 2005 and 2006 from regions of Australia population estimates for June 2007 and June 2008.

(b) Data on service users in each geographic location were estimated based on service users' residential postcodes. In some jurisdictions, there are services users from geographical locations that do not exist in that jurisdiction. This occurs when service users have accessed services in a state or territory other than their jurisdiction of residence. In addition, some postcode areas were split between two or more geographic locations. Where this was the case the data were weighted according to the proportion of the population of the postcode area in each geographic location.

(c) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Row totals may not be the sum of the components because individuals might have accessed services from more than one State or Territory.

(d) Data for all service users exclude 283 service users in 2003-04, 290 service users in 2004-05, 216 service users in 2005-06, 382 service users in 2006-07, 269 service users in 2007-08 whose postcode was not reported and 259 service users in 2008-09 whose geographic location could not be derived. Hence service user totals may differ from other tables and care should be taken when interpreting this indicator. The calculation of non-response rates for service users with not stated/not known responses for postcode has been modified slightly, hence non-response rates have increased slightly for 2007-08 and 2008-09.

(e) Data for users of CSTDA funded accommodation support services exclude specialist psychiatric disability services identified by the jurisdiction.

(f) Data on service users per 1000 people are derived by dividing the number of service users in a geographic location by the number of people aged under 65 years in that geographic location, multiplied by 1000. Data on service users per 1000 potential population are derived by dividing the number of service users in a geographic location by the potential population aged under 65 years in that geographic location, multiplied by 1000. The 'major cities and inner regional' classification was derived by adding major cities and inner regional data. The 'outer regional and remote/very remote' classification was derived by adding outer regional, remote and very remote data. The potential populations for 2006-07 have been revised, therefore data for service users per 1000 potential population can differ from those in the 2009 Report.

(g) Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality. Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(h) Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

Table 14A.39 Users of CSTDA/NDA accommodation support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic (k)	Qld	WA	SA	Tas	ACT (l)	NT	Aust
(i)	Comparisons of access per 1000 people between the outer regional and remote/very remote population and other populations should be undertaken with care. Outer regional and remote/very remote areas have a higher proportion of Indigenous people than other areas and therefore the need for services may be greater in outer regional and remote areas due to the higher prevalence of disability.								
(j)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.								
(k)	Victorian 2003-04 data are reported to be significantly understated because errors in the 'date of last service received' and lower than expected response rates have led to under-counting of service users.								
(l)	ACT data for service users per 1000 people in inner regional areas are not published as they are based on a small number of service users.								
	.. Not applicable. – Nil or rounded to zero. np Not published.								

Source: AIHW unpublished, CSTDA NMDS; AIHW unpublished, derived from ABS 2004, 2003 Survey of Disability, Ageing and Carers, Cat. no. 4430.0, ABS 2006 Census of Population and Housing (CDATA Online), ABS 2008, Population by Age and Sex, Regions of Australia, 2007; Cat. no. 3235.0, Australian Demographic Statistics, June 2003, 2004, 2005, 2006, 2007, 2008, Cat. no. 3101.0.

Table 14A.40

Table 14A.40 Users of CSTDA/NDA community support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2006-07									
Geographic locations, people aged under 65 years									
Major cities	'000 4 328.8	3 349.8	2 149.0	1 298.0	968.6	..	302.0	..	12 396.1
Inner regional	'000 1 166.2	883.6	770.0	220.1	160.1	270.8	0.5	..	3 471.2
Outer regional	'000 370.2	207.0	550.7	167.5	152.1	139.0	..	109.3	1 695.7
Remote/Very remote	'000 33.1	3.9	128.3	132.1	51.3	8.8	..	91.6	449.1
Potential population, people aged under 65 years									
Major cities	'000 157.1	123.4	79.3	51.3	39.3	..	11.7	..	462.1
Inner regional	'000 58.0	43.0	39.6	10.2	6.5	10.7	-	..	168.0
Outer regional	'000 19.1	10.1	21.6	7.1	6.7	6.3	..	4.3	75.2
Remote/Very remote	'000 1.3	0.2	3.5	3.9	1.7	0.3	..	3.4	14.3
Users									
Major cities	no. 13 358	23 023	5 483	9 782	8 714	6	3 010	np	63 271
Inner regional	no. 5 357	9 395	2 944	1 548	1 502	1 551	12	np	22 236
Outer regional	no. 2 180	2 312	1 721	1 137	1 232	577	np	339	9 467
Remote/Very remote	no. 192	57	499	578	290	26	np	113	1 741
Users/1000 people									
Major cities	no. 3.1	6.9	2.6	7.5	9.0	..	10.0	..	5.1
Inner regional	no. 4.6	10.6	3.8	7.0	9.4	5.7	25.2	..	6.4
Outer regional	no. 5.9	11.2	3.1	6.8	8.1	4.2	..	3.1	5.6
Remote/Very remote	no. 5.8	14.6	3.9	4.4	5.7	3.0	..	1.2	3.9
Major cities and inner regional	no. 3.4	7.7	2.9	7.5	9.1	5.7	10.0	..	5.4
Outer regional and remote/very remote	no. 5.9	11.2	3.3	5.7	7.5	4.1	..	2.2	5.2
Users/1000 potential population									
Major cities	no. 85.0	186.6	69.2	190.7	221.9	..	256.4	..	136.9
Inner regional	no. 92.3	218.7	74.4	151.8	229.3	145.3	820.3	..	132.3

Table 14A.40

Table 14A.40 Users of CSTDA/NDA community support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Outer regional no.	114.2	229.4	79.6	160.3	183.0	91.8	..	79.2	125.9
Remote/Very remote no.	145.0	254.3	141.4	147.7	175.6	79.0	..	33.6	121.5
Major cities and inner regional no.	87.0	194.9	70.9	184.3	223.0	145.8	257.1	..	135.7
Outer regional and remote/very remote no.	116.2	229.9	88.2	155.8	181.6	91.1	..	59.2	125.2
All Australia, people aged under 65 years									
All people '000	5 898.3	4 444.3	3 598.0	1 817.6	1 332.0	418.6	302.5	200.9	18 012.1
Users no.	21 087	34 787	10 647	13 045	11 738	2 160	3 023	455	96 715
Users/1000 people no.	3.6	7.8	3.0	7.2	8.8	5.2	10.0	2.3	5.4
Proportion in geographic locations									
Major cities									
All people %	73.4	75.4	59.7	71.4	72.7	..	99.8	..	68.8
Users %	63.3	66.2	51.5	75.0	74.2	0.3	99.6	..	65.4
Inner regional									
All people %	19.8	19.9	21.4	12.1	12.0	64.7	0.2	..	19.3
Users %	25.4	27.0	27.7	11.9	12.8	71.8	0.4	0.2	23.0
Outer regional									
All people %	6.3	4.7	15.3	9.2	11.4	33.2	..	54.4	9.4
Users %	10.3	6.6	16.2	8.7	10.5	26.7	..	74.5	9.8

Table 14A.40

Table 14A.40 Users of CSTDA/NDA community support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

	Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust	
Remote/Very remote											
	All people	%	0.6	0.1	3.6	7.3	3.9	2.1	..	45.6	2.5
	Users	%	0.9	0.2	4.7	4.4	2.5	1.2	..	24.8	1.8
2007-08											
Geographic locations, people aged under 65 years											
	Major cities	'000	4 386.7	3 413.4	2 205.5	1 327.7	979.4	..	307.4	..	12 620.2
	Inner regional	'000	1 174.7	893.4	789.4	231.8	161.6	272.0	0.4	..	3 523.5
	Outer regional	'000	368.9	208.1	567.2	170.8	152.3	139.5	..	111.8	1 718.6
	Remote/Very remote	'000	32.6	3.7	122.6	132.1	51.4	8.7	..	92.5	443.7
Potential population, people aged under 65 years											
	Major cities	'000	159.2	125.7	81.3	52.6	39.8	..	12.0	..	470.5
	Inner regional	'000	58.8	43.7	40.6	10.5	6.6	10.8	-	..	171.0
	Outer regional	'000	19.4	10.3	22.2	7.3	6.8	6.4	..	4.4	76.6
	Remote/Very remote	'000	1.3	0.2	3.6	4.0	1.7	0.3	..	3.4	14.6
Users											
	Major cities	no.	14 283	22 511	6 137	7 838	10 049	np	3 243	5	63 902
	Inner regional	no.	5 825	9 174	3 502	1 499	1 775	1 763	13	np	23 446
	Outer regional	no.	1 761	2 152	2 176	1 147	1 474	647	np	657	9 959
	Remote/Very remote	no.	144	58	505	658	506	28	np	825	2 704
Users/1000 people											
	Major cities	no.	3.3	6.6	2.8	5.9	10.3	..	10.5	..	5.1
	Inner regional	no.	5.0	10.3	4.4	6.5	11.0	6.5	29.1	..	6.7
	Outer regional	no.	4.8	10.3	3.8	6.7	9.7	4.6	..	5.9	5.8
	Remote/Very remote	no.	4.4	15.6	4.1	5.0	9.8	3.2	..	8.9	6.1
	Major cities and inner regional	no.	3.6	7.4	3.2	6.0	10.4	6.5	10.6	..	5.4
	Outer regional and remote/very remote	no.	4.7	10.4	3.9	6.0	9.7	4.6	..	7.3	5.9

Table 14A.40

Table 14A.40 Users of CSTDA/NDA community support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Users/1000 potential population									
Major cities	no.	179.1	75.5	149.0	252.8	..	271.0	..	135.8
Inner regional	no.	209.7	86.3	143.3	267.6	163.8	855.9	..	137.1
Outer regional	no.	209.6	98.1	157.7	216.0	101.8	..	150.9	130.0
Remote/Very remote	no.	253.5	139.5	163.9	302.3	84.1	..	241.0	184.7
Major cities and inner regional	no.	187.0	79.1	148.1	254.9	164.1	271.7	..	136.2
Outer regional and remote/very remote	no.	210.5	103.9	159.9	233.0	100.9	..	190.6	138.8
All Australia, people aged under 65 years									
All people	'000	4 518.6	3 684.8	1 862.5	1 344.7	420.2	307.9	204.3	18 305.9
Users	no.	33 894	12 320	11 142	13 804	2 442	3 259	1 488	100 010
Users/1000 people	no.	7.5	3.3	6.0	10.3	5.8	10.6	7.3	5.5
Proportion in geographic locations									
Major cities									
All people	%	73.6	59.9	71.3	72.8	..	99.9	..	68.9
Users	%	64.9	49.8	70.3	72.8	0.2	99.5	0.3	63.9
Inner regional									
All people	%	19.7	21.4	12.4	12.0	64.7	0.1	..	19.2
Users	%	26.5	28.4	13.5	12.9	72.2	0.4	0.1	23.4
Outer regional									
All people	%	6.2	15.4	9.2	11.3	33.2	..	54.7	9.4
Users	%	8.0	17.7	10.3	10.7	26.5	..	44.2	10.0
Remote/Very remote									
All people	%	0.5	3.3	7.1	3.8	2.1	..	45.3	2.4
Users	%	0.7	4.1	5.9	3.7	1.1	..	55.4	2.7

Table 14A.40

Table 14A.40 Users of CSTDA/NDA community support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2008-09									
Geographic locations, people aged under 65 years									
Major cities	'000 4 462.2	3 488.6	2 266.4	1 367.2	990.4	..	311.5	..	12 886.2
Inner regional	'000 1 188.4	906.4	808.7	243.4	164.2	274.2	0.4	..	3 586.1
Outer regional	'000 369.8	209.8	583.5	174.4	152.5	140.3	..	115.1	1 745.3
Remote/Very remote	'000 32.2	3.7	123.6	134.2	51.4	8.7	..	94.3	450.1
Potential population, people aged under 65 years									
Major cities	'000 161.7	128.2	83.4	54.1	40.2	..	12.1	..	479.8
Inner regional	'000 59.7	44.6	41.6	10.8	6.7	10.9	-	..	174.4
Outer regional	'000 19.7	10.5	22.8	7.5	6.9	6.4	..	4.5	78.2
Remote/Very remote	'000 1.4	0.2	3.7	4.1	1.7	0.3	..	3.5	15.0
Users									
Major cities	no. 17 256	26 820	7 575	8 225	10 706	8	3 440	7	73 854
Inner regional	no. 7 303	11 184	3 335	1 492	1 790	2 171	14	np	27 206
Outer regional	no. 2 261	2 716	2 074	1 244	1 641	666	np	344	10 892
Remote/Very remote	no. 169	34	504	900	493	25	np	730	2 793
Users/1000 people									
Major cities	no. 3.9	7.7	3.3	6.0	10.8	..	11.0	..	5.7
Inner regional	no. 6.1	12.3	4.1	6.1	10.9	7.9	31.3	..	7.6
Outer regional	no. 6.1	12.9	3.6	7.1	10.8	4.7	..	3.0	6.2
Remote/Very remote	no. 5.3	9.2	4.1	6.7	9.6	2.9	..	7.7	6.2
Major cities and inner regional	no. 4.3	8.6	3.5	6.0	10.8	7.9	11.1	..	6.1
Outer regional and remote/very remote	no. 6.0	12.9	3.6	6.9	10.5	4.6	..	5.1	6.2

Table 14A.40

Table 14A.40 Users of CSTDA/NDA community support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Users/1000 potential population									
Major cities	no.	106.7	209.2	90.9	151.9	266.1	283.3	..	153.9
Inner regional	no.	122.3	250.7	80.1	138.5	266.6	891.0	..	156.0
Outer regional	no.	115.0	259.2	91.1	166.2	237.5	..	77.0	139.3
Remote/Very remote	no.	123.7	145.5	135.5	217.8	290.8	..	207.6	186.2
Major cities and inner regional	no.	110.9	219.9	87.3	149.7	266.2	284.1	..	154.5
Outer regional and remote/very remote	no.	115.5	256.7	97.3	184.6	248.0	..	134.5	146.8
All Australia, people aged under 65 years									
All people	'000	6 052.6	4 608.5	3 782.1	1 919.2	1 358.5	3 119.9	209.4	18 667.7
Users	no.	26 989	40 754	13 487	11 862	14 630	3 457	1 083	114 745
Users/1000 people	no.	4.5	8.8	3.6	6.2	10.8	11.1	5.2	6.1
Proportion in geographic locations									
Major cities									
All people	%	73.7	75.7	59.9	71.2	72.9	99.9	..	69.0
Users	%	63.9	65.8	56.2	69.3	73.2	99.5	0.6	64.4
Inner regional									
All people	%	19.6	19.7	21.4	12.7	12.1	0.1	..	19.2
Users	%	27.1	27.4	24.7	12.6	12.2	0.4	0.2	23.7
Outer regional									
All people	%	6.1	4.6	15.4	9.1	11.2	..	55.0	9.3
Users	%	8.4	6.7	15.4	10.5	11.2	..	31.8	9.5
Remote/Very remote									
All people	%	0.5	0.1	3.3	7.0	3.8	..	45.0	2.4
Users	%	0.6	0.1	3.7	7.6	3.4	..	67.4	2.4

Table 14A.40

Table 14A.40 Users of CSTDA/NDA community support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
(a)	The State and Territory data on the Australian population are derived by the AIHW from ABS statistical local area population estimates for June 2003, 2004, 2005 and 2006 from regions of Australia population estimates for June 2007 and June 2008.								
(b)	Data on service users in each geographic location were estimated based on service users' residential postcodes. Data on service users in each geographic location were estimated based on service users' residential postcodes. In some jurisdictions, there are services users from geographical locations that do not exist in that jurisdiction. This occurs when service users have accessed services in a state or territory other than their jurisdiction of residence. In addition, some postcode areas were split between two or more geographic locations. Where this was the case the data were weighted according to the proportion of the population of the postcode area in each geographic location.								
(c)	Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Row totals may not be the sum of the components because individuals might have accessed services from more than one State or Territory.								
(d)	Data for all service users exclude 1717 service users in 2006-07, 3752 service users in 2007-08 whose postcode was not reported and 5489 service users in 2008-09 whose geographic location could not be derived. Hence service user totals may differ from other tables and care should be taken when interpreting this indicator. The calculation of non-response rates for service users with not stated/not known responses for postcode has been modified slightly, hence non-response rates have increased slightly for 2007-08 and 2008-09.								
(e)	Data for users of CSTDA funded community support services exclude specialist psychiatric disability services identified by the jurisdiction.								
(f)	Data on service users per 1000 people are derived by dividing the number of service users in a geographic location by the number of people aged under 65 years in that geographic location, multiplied by 1000. Data on service users per 1000 potential population are derived by dividing the number of service users in a geographic location by the potential population aged under 65 years in that geographic location, multiplied by 1000. The 'major cities and inner regional' classification was derived by adding major cities and inner regional data. The 'outer regional and remote/very remote' classification was derived by adding outer regional, remote and very remote data. The potential populations for 2006-07 have been revised, therefore data for service users per 1000 potential population can differ from those in the 2009 Report.								
(g)	Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality.								
(h)	Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.								
(i)	Comparisons of access per 1000 people between the outer regional and remote/very remote population and other populations should be undertaken with care. Outer regional and remote/very remote areas have a higher proportion of indigenous people than other areas and therefore the need for services may be greater in outer regional and remote areas due to the higher prevalence of disability.								
(j)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions. .. Not applicable. – Nil or rounded to zero.								

Table 14A.40

Table 14A.40 Users of CSTDA/NDA community support services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
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Source: AIHW unpublished, CSTDA NMDS; AIHW unpublished, derived from ABS 2004, 2003 Survey of Disability, Ageing and Carers, Cat. no. 4430.0, ABS 2006 Census of Population and Housing (CDATA Online), ABS 2008, Population by Age and Sex, Regions of Australia, 2007; Cat. no. 3235.0, Australian Demographic Statistics, June 2006, 2007, 2008, Cat. no. 3101.0.

Table 14A.41

Table 14A.41 Users of CSTDA/NDA community access services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2006-07									
Geographic locations, people aged under 65 years									
Major cities	'000 4 328.8	3 349.8	2 149.0	1 298.0	968.6	..	302.0	..	12 396.1
Inner regional	'000 1 166.2	883.6	770.0	220.1	160.1	270.8	0.5	..	3 471.2
Outer regional	'000 370.2	207.0	550.7	167.5	152.1	139.0	..	109.3	1 695.7
Remote/Very remote	'000 33.1	3.9	128.3	132.1	51.3	8.8	..	91.6	449.1
Potential population, people aged under 65 years									
Major cities	'000 157.1	123.4	79.3	51.3	39.3	..	11.7	..	462.1
Inner regional	'000 58.0	43.0	39.6	10.2	6.5	10.7	-	..	168.0
Outer regional	'000 19.1	10.1	21.6	7.1	6.7	6.3	..	4.3	75.2
Remote/Very remote	'000 1.3	0.2	3.5	3.9	1.7	0.3	..	3.4	14.3
Users									
Major cities	no. 7 411	8 850	3 926	3 032	3 615	np	294	np	27 123
Inner regional	no. 2 751	4 649	1 991	595	615	965	np	np	11 557
Outer regional	no. 603	853	1 188	344	447	324	np	224	3 981
Remote/Very remote	no. 24	46	84	90	89	12	np	104	448
Users/1000 people									
Major cities	no. 1.7	2.6	1.8	2.3	3.7	..	1.0	..	2.2
Inner regional	no. 2.4	5.3	2.6	2.7	3.8	3.6	np	..	3.3
Outer regional	no. 1.6	4.1	2.2	2.1	2.9	2.3	..	2.0	2.3
Remote/Very remote	no. 0.7	11.8	0.7	0.7	1.7	1.4	..	1.1	1.0
Major cities and inner regional	no. 1.8	3.2	2.0	2.4	3.7	3.6	1.0	..	2.4
Outer regional and remote/very remote	no. 1.6	4.3	1.9	1.4	2.6	2.3	..	1.6	2.1
Users/1000 potential population									

Table 14A.41

Table 14A.41 Users of CSTDA/NDA community access services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Major cities	no.	71.7	49.5	59.1	92.1	..	25.0	..	58.7
Inner regional	no.	108.2	50.3	58.3	93.9	90.4	-	..	68.8
Outer regional	no.	84.6	54.9	48.5	66.4	51.5	..	52.4	52.9
Remote/Very remote	no.	205.2	23.8	23.0	53.9	36.5	..	31.0	31.3
Major cities and inner regional	no.	81.1	49.8	59.0	92.3	90.7	25.0	..	61.4
Outer regional and remote/very remote	no.	87.3	50.5	39.4	63.9	50.8	..	43.0	49.5
All Australia, people aged under 65 years									
All people	'000	4 444	3 598	1 818	1 332	419	302	201	18 012
Users	no.	14 398	7 189	4 061	4 766	1 304	294	329	43 109
Users/1000 people	no.	3.2	2.0	2.2	3.6	3.1	1.0	1.6	2.4
Proportion in geographic locations									
Major cities									
All people	%	75.4	59.7	71.4	72.7	..	99.8	..	68.8
Users	%	61.5	54.6	74.7	75.8	0.2	100.0	..	62.9
Inner regional									
All people	%	19.9	21.4	12.1	12.0	64.7	0.2	..	19.3
Users	%	32.3	27.7	14.7	12.9	74.0	np	0.3	26.8
Outer regional									
All people	%	4.7	15.3	9.2	11.4	33.2	..	54.4	9.4
Users	%	5.9	16.5	8.5	9.4	24.8	..	68.1	9.2
Remote/Very remote									
All people	%	0.1	3.6	7.3	3.9	2.1	..	45.6	2.5

Table 14A.41

Table 14A.41 Users of CSTDA/NDA community access services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust	
Users	%	0.3	1.2	2.2	1.9	0.9	..	31.6	1.0	
2007-08										
Geographic locations, people aged under 65 years										
Major cities	'000	4 386.7	3 413.4	2 205.5	1 327.7	979.4	..	307.4	..	12 620.2
Inner regional	'000	1 174.7	893.4	789.4	231.8	161.6	272.0	0.4	..	3 523.5
Outer regional	'000	368.9	208.1	567.2	170.8	152.3	139.5	..	111.8	1 718.6
Remote/Very remote	'000	32.6	3.7	122.6	132.1	51.4	8.7	..	92.5	443.7
Potential population, people aged under 65 years										
Major cities	'000	159.2	125.7	81.3	52.6	39.8	..	12.0	..	470.5
Inner regional	'000	58.8	43.7	40.6	10.5	6.6	10.8	-	..	171.0
Outer regional	'000	19.4	10.3	22.2	7.3	6.8	6.4	..	4.4	76.6
Remote/Very remote	'000	1.3	0.2	3.6	4.0	1.7	0.3	..	3.4	14.6
Users										
Major cities	no.	8 414	8 869	4 189	2 566	3 806	np	402	np	28 229
Inner regional	no.	2 691	3 997	1 842	531	619	1 030	np	np	10 701
Outer regional	no.	697	808	1 179	282	479	345	np	178	3 963
Remote/Very remote	no.	30	19	120	65	88	15	np	64	401
Users/1000 people										
Major cities	no.	1.9	2.6	1.9	1.9	3.9	..	1.3	..	2.2
Inner regional	no.	2.3	4.5	2.3	2.3	3.8	3.8	np	..	3.0
Outer regional	no.	1.9	3.9	2.1	1.7	3.1	2.5	..	1.6	2.3
Remote/Very remote	no.	0.9	5.1	1.0	0.5	1.7	1.7	..	0.7	0.9
Major cities and inner regional	no.	2.0	3.0	2.0	2.0	3.9	3.8	1.3	..	2.4
Outer regional and remote/very remote	no.	1.8	3.9	1.9	1.1	2.8	2.4	..	1.2	2.0

Table 14A.41

Table 14A.41 Users of CSTDA/NDA community access services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

	Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Users/1000 potential population										
	Major cities	no.	52.8	70.6	51.6	48.8	95.7	33.6	..	60.0
	Inner regional	no.	45.8	91.4	45.4	50.8	93.3	65.8	..	62.6
	Outer regional	no.	36.0	78.7	53.1	38.8	70.2	..	40.9	51.7
	Remote/Very remote	no.	22.3	83.1	33.1	16.2	52.6	..	18.7	27.4
	Major cities and inner regional	no.	50.9	75.9	49.5	49.1	95.4	33.6	..	60.7
	Outer regional and remote/very remote	no.	35.1	78.8	50.3	30.7	66.7	..	31.1	47.8
All Australia, people aged under 65 years										
	All people	'000	5 963	4 519	3 685	1 862	1 345	308	204	18 306
	Users	no.	11 832	13 692	7 330	3 444	4 992	403	244	43 265
	Users/1000 people	no.	2.0	3.0	2.0	1.8	3.7	1.3	1.2	2.4
Proportion in geographic locations										
Major cities										
	All people	%	73.6	75.5	59.9	71.3	72.8	99.9	..	68.9
	Users	%	71.1	64.8	57.1	74.5	76.2	99.8	0.4	65.2
Inner regional										
	All people	%	19.7	19.8	21.4	12.4	12.0	0.1	..	19.2
	Users	%	22.7	29.2	25.1	15.4	12.4	0.2	0.4	24.7
Outer regional										
	All people	%	6.2	4.6	15.4	9.2	11.3	..	54.7	9.4
	Users	%	5.9	5.9	16.1	8.2	9.6	..	73.0	9.2
Remote/Very remote										
	All people	%	0.5	0.1	3.3	7.1	3.8	..	45.3	2.4
	Users	%	0.3	0.1	1.6	1.9	1.8	..	26.2	0.9

Table 14A.41

Table 14A.41 Users of CSTDA/NDA community access services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

2008-09	Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Geographic locations, people aged under 65 years										
	Major cities	'000 4 462.2	3 488.6	2 266.4	1 367.2	990.4	..	311.5	..	12 886.2
	Inner regional	'000 1 188.4	906.4	808.7	243.4	164.2	274.2	0.4	..	3 586.1
	Outer regional	'000 369.8	209.8	583.5	174.4	152.5	140.3	..	115.1	1 745.3
	Remote/Very remote	'000 32.2	3.7	123.6	134.2	51.4	8.7	..	94.3	450.1
Potential population, people aged under 65 years										
	Major cities	'000 161.7	128.2	83.4	54.1	40.2	..	12.1	..	479.8
	Inner regional	'000 59.7	44.6	41.6	10.8	6.7	10.9	-	..	174.4
	Outer regional	'000 19.7	10.5	22.8	7.5	6.9	6.4	..	4.5	78.2
	Remote/Very remote	'000 1.4	0.2	3.7	4.1	1.7	0.3	..	3.5	15.0
Users										
	Major cities	no. 8 983	9 619	4 657	2 674	4 167	np	433	np	30 519
	Inner regional	no. 3 187	4 084	1 987	487	666	993	np	np	11 393
	Outer regional	no. 715	861	1 078	279	470	341	np	191	3 932
	Remote/Very remote	no. 27	15	115	96	110	12	np	132	506
Users/1000 people										
	Major cities	no. 2.0	2.8	2.1	2.0	4.2	..	1.4	..	2.4
	Inner regional	no. 2.7	4.5	2.5	2.0	4.1	3.6	np	..	3.2
	Outer regional	no. 1.9	4.1	1.8	1.6	3.1	2.4	..	1.7	2.3
	Remote/Very remote	no. 0.8	4.0	0.9	0.7	2.1	1.4	..	1.4	1.1
	Major cities and inner regional	no. 2.2	3.1	2.2	2.0	4.2	3.6	1.4	..	2.5
	Outer regional and remote/very remote	no. 1.8	4.1	1.7	1.2	2.8	2.4	..	1.5	2.0

Table 14A.41

Table 14A.41 Users of CSTDA/NDA community access services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Users/1000 potential population									
Major cities	no.	75.0	55.9	49.4	103.6	..	35.7	..	63.6
Inner regional	no.	91.6	47.7	45.2	99.2	91.3	127.3	..	65.3
Outer regional	no.	82.2	47.3	37.3	68.0	53.1	..	42.8	50.3
Remote/Very remote	no.	64.2	30.9	23.2	64.9	35.5	..	37.5	33.7
Major cities and inner regional	no.	79.3	53.1	48.7	103.0	91.6	35.8	..	64.1
Outer regional and remote/very remote	no.	81.8	45.0	32.3	67.4	52.2	..	40.5	47.6
All Australia, people aged under 65 years									
All people	'000	4 608	3 782	1 919	1 359	423	312	209	18 668
Users	no.	14 579	7 837	3 537	5 414	1 348	436	325	46 350
Users/1000 people	no.	3.2	2.1	1.8	4.0	3.2	1.4	1.6	2.5
Proportion in geographic locations									
Major cities									
All people	%	73.7	59.9	71.2	72.9	..	99.9	..	69.0
Users	%	69.6	59.4	75.6	77.0	0.2	99.3	0.3	65.8
Inner regional									
All people	%	19.6	21.4	12.7	12.1	64.8	0.1	..	19.2
Users	%	24.7	25.4	13.8	12.3	73.7	0.5	0.3	24.6
Outer regional									
All people	%	6.1	15.4	9.1	11.2	33.1	..	55.0	9.3
Users	%	5.5	13.8	7.9	8.7	25.3	..	58.8	8.5
Remote/Very remote									
All people	%	0.5	3.3	7.0	3.8	2.1	..	45.0	2.4
Users	%	0.2	1.5	2.7	2.0	0.9	..	40.6	1.1

Table 14A.41

Table 14A.41 Users of CSTDA/NDA community access services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
(a)	The State and Territory data on the Australian population are derived by the AIHW from ABS statistical local area population estimates for June 2003, 2004, 2005 and 2006 from regions of Australia population estimates for June 2007 and June 2008.								
(b)	Data on service users in each geographic location were estimated based on service users' residential postcodes. In some jurisdictions, there are services users from geographical locations that do not exist in that jurisdiction. This occurs when service users have accessed services in a state or territory other than their jurisdiction of residence. In addition, some postcode areas were split between two or more geographic locations. Where this was the case the data were weighted according to the proportion of the population of the postcode area in each geographic location.								
(c)	Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Row totals may not be the sum of the components because individuals might have accessed services from more than one State or Territory.								
(d)	Data for all service users exclude 1730 service users in 2006-0, 2184 service users in 2007-08 whose postcode was not reported and 2258 service users in 2008-09 whose geographic location could not be derived. Hence service user totals may differ from other tables and care should be taken when interpreting this indicator. The calculation of non-response rates for service users with not stated/not known responses for postcode has been modified slightly, hence non-response rates have increased slightly for 2007-08 and 2008-09.								
(e)	Data for users of CSTDA funded community access services exclude specialist psychiatric disability services identified by the jurisdiction.								
(f)	Data on service users per 1000 people are derived by dividing the number of service users in a geographic location by the number of people aged under 65 years in that geographic location, multiplied by 1000. Data on service users per 1000 potential population are derived by dividing the number of service users in a geographic location by the potential population aged under 65 years in that geographic location, multiplied by 1000. The 'major cities and inner regional' classification was derived by adding major cities and inner regional data. The 'outer regional and remote/very remote' classification was derived by adding outer regional, remote and very remote data. The potential populations for 2006-07 have been revised, therefore data for service users per 1000 potential population can differ from those in the 2009 Report.								
(g)	Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality.								
(h)	Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.								
(i)	Comparisons of access per 1000 people between the outer regional and remote/very remote population and other populations should be undertaken with care. Outer regional and remote/very remote areas have a higher proportion of indigenous people than other areas and therefore the need for services may be greater in outer regional and remote areas due to the higher prevalence of disability.								
(j)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.								

Table 14A.41

Table 14A.41 Users of CSTDA/NDA community access services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

<i>Unit</i>	<i>NSW (j)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
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.. Not applicable. – Nil or rounded to zero. **np** Not published.

Source: AIHW unpublished, *CSTDA NMDS*; AIHW unpublished, derived from ABS 2004, *2003 Survey of Disability, Ageing and Carers*, Cat. no. 4430.0, ABS *2006 Census of Population and Housing (CDATA Online)*, ABS 2008, *Population by Age and Sex, Regions of Australia, 2007*; Cat. no. 3235.0, Australian Demographic Statistics, June 2006, 2007, 2008 Cat. no. 3101.0.

Table 14A.42

Table 14A.42 Users of CSTDA/ANDA respite services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i), (j)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2006-07									
Geographic locations, people aged under 65 years									
Major cities	'000 4 328.8	3 349.8	2 149.0	1 298.0	968.6	..	302.0	..	12 396.1
Inner regional	'000 1 166.2	883.6	770.0	220.1	160.1	270.8	0.5	..	3 471.2
Outer regional	'000 370.2	207.0	550.7	167.5	152.1	139.0	..	109.3	1 695.7
Remote/Very remote	'000 33.1	3.9	128.3	132.1	51.3	8.8	..	91.6	449.1
Users									
Major cities	no. 3 309	7 031	2 206	2 107	1 213	–	297	7	16 152
Inner regional	no. 1 614	3 876	1 261	318	194	197	8	1	7 456
Outer regional	no. 644	933	920	294	149	79	–	208	3 221
Remote/Very remote	no. 41	16	195	159	34	3	–	84	431
Users/1000 people									
Major cities	no. 0.8	2.1	1.0	1.6	1.3	..	1.0	..	1.3
Inner regional	no. 1.4	4.4	1.6	1.4	1.2	0.7	16.8	..	2.1
Outer regional	no. 1.7	4.5	1.7	1.8	1.0	0.6	..	1.9	1.9
Remote/Very remote	no. 1.2	4.1	1.5	1.2	0.7	0.3	..	0.9	1.0
Outer regional and remote/very remote	no. 1.7	4.5	1.6	1.5	0.9	0.6	..	1.5	1.7
All Australia, people aged under 65 years									
All people	'000 5 898.3	4 444.3	3 598.0	1 817.6	1 332.0	418.6	302.5	200.9	18 012.1
Users	no. 5 608	11 856	4 582	2 878	1 590	279	305	300	27 260
Users/1000 people	no. 1.0	2.7	1.3	1.6	1.2	0.7	1.0	1.5	1.5
Proportion in geographic locations									
Major cities	% 73.4	75.4	59.7	71.4	72.7	..	99.8	..	68.8
All people	%								

Table 14A.42

Table 14A.42 Users of CSTDA/ANDA respite services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i), (j)

	Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Users	%	59.0	59.3	48.1	73.2	76.3	..	97.4	2.3	59.3
Inner regional										
All people	%	19.8	19.9	21.4	12.1	12.0	64.7	0.2	..	19.3
Users	%	28.8	32.7	27.5	11.0	12.2	70.6	2.6	0.3	27.4
Outer regional										
All people	%	6.3	4.7	15.3	9.2	11.4	33.2	..	54.4	9.4
Users	%	11.5	7.9	20.1	10.2	9.4	28.3	..	69.3	11.8
Remote/Very remote										
All people	%	0.6	0.1	3.6	7.3	3.9	2.1	..	45.6	2.5
Users	%	0.7	0.1	4.3	5.5	2.1	1.1	..	28.0	1.6
2007-08										
Geographic locations, people aged under 65 years										
Major cities	'000	4 386.7	3 413.4	2 205.5	1 327.7	979.4	..	307.4	..	12 620.2
Inner regional	'000	1 174.7	893.4	789.4	231.8	161.6	272.0	0.4	..	3 523.5
Outer regional	'000	368.9	208.1	567.2	170.8	152.3	139.5	..	111.8	1 718.6
Remote/Very remote	'000	32.6	3.7	122.6	132.1	51.4	8.7	..	92.5	443.7
Users										
Major cities	no.	3 872	7 642	2 023	1 721	1 258	np	308	np	16 800
Inner regional	no.	1 813	4 163	1 332	358	189	202	6	np	8 046
Outer regional	no.	741	1 030	1 039	304	178	94	np	132	3 509
Remote/Very remote	no.	51	14	179	327	32	4	np	81	685
Users/1000 people										
Major cities	no.	0.9	2.2	0.9	1.3	1.3	..	1.0	..	1.3
Inner regional	no.	1.5	4.7	1.7	1.5	1.2	0.7	13.5	..	2.3
Outer regional	no.	2.0	4.9	1.8	1.8	1.2	0.7	..	1.2	2.0
Remote/Very remote	no.	1.6	3.8	1.5	2.5	0.6	0.5	..	0.9	1.5

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Table 14A.42

Table 14A.42 Users of CSTDA/ANDA respite services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i)

	Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Major cities and inner regional	no.	1.0	2.7	1.1	1.3	1.3	0.7	1.0	..	1.5
Outer regional and remote/very remote	no.	2.0	4.9	1.8	2.1	1.0	0.7	..	1.0	1.9
All Australia, people aged under 65 years										
All people	'000	5 963.0	4 518.6	3 684.8	1 862.5	1 344.7	420.2	307.9	204.3	18 305.9
Users	no.	6 476	12 849	4 573	2 710	1 656	299	316	214	29 040
Users/1000 people	no.	1.1	2.8	1.2	1.5	1.2	0.7	1.0	1.0	1.6
Proportion in geographic locations										
Major cities										
All people	%	73.6	75.5	59.9	71.3	72.8	..	99.9	..	68.9
Users	%	59.8	59.5	44.2	63.5	76.0	..	97.5	0.5	57.9
Inner regional										
All people	%	19.7	19.8	21.4	12.4	12.0	64.7	0.1	..	19.2
Users	%	28.0	32.4	29.1	13.2	11.4	67.6	1.9	..	27.7
Outer regional										
All people	%	6.2	4.6	15.4	9.2	11.3	33.2	..	54.7	9.4
Users	%	11.4	8.0	22.7	11.2	10.7	31.4	0.6	61.7	12.1
Remote/Very remote										
All people	%	0.5	0.1	3.3	7.1	3.8	2.1	..	45.3	2.4
Users	%	0.8	0.1	3.9	12.1	1.9	1.3	..	37.9	2.4
2008-09										
Geographic locations, people aged under 65 years										
Major cities	'000	4 462.2	3 488.6	2 266.4	1 367.2	990.4	..	311.5	..	12 886.2
Inner regional	'000	1 188.4	906.4	808.7	243.4	164.2	274.2	0.4	..	3 586.1
Outer regional	'000	369.8	209.8	583.5	174.4	152.5	140.3	..	115.1	1 745.3

Table 14A.42

Table 14A.42 Users of CSTDA/ANDA respite services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i), (j)

	Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Remote/Very remote	'000	32.2	3.7	123.6	134.2	51.4	8.7	..	94.3	450.1
Users										
Major cities	no.	4 833	7 981	2 410	1 487	1 402	np	360	np	18 444
Inner regional	no.	2 109	4 706	1 316	359	207	217	8	np	8 896
Outer regional	no.	820	1 119	950	336	182	104	np	117	3 624
Remote/Very remote	no.	98	8	162	312	45	5	np	79	708
Users/1000 people										
Major cities	no.	1.1	2.3	1.1	1.1	1.4	..	1.2	..	1.4
Inner regional	no.	1.8	5.2	1.6	1.5	1.3	0.8	17.9	..	2.5
Outer regional	no.	2.2	5.3	1.6	1.9	1.2	0.7	..	1.0	2.1
Remote/Very remote	no.	3.0	2.2	1.3	2.3	0.9	0.6	..	0.8	1.6
Major cities and inner regional	no.	1.2	2.9	1.2	1.1	1.4	0.8	1.2	..	1.7
Outer regional and remote/very remote	no.	2.3	5.3	1.6	2.1	1.1	0.7	..	0.9	2.0
All Australia, people aged under 65 years										
All people	'000	6 052.6	4 608.5	3 782.1	1 919.2	1 358.5	423.2	311.9	209.4	18 667.7
Users	no.	7 860	13 814	4 837	2 494	1 836	327	369	197	31 672
Users/1000 people	no.	1.3	3.0	1.3	1.3	1.4	0.8	1.2	0.9	1.7
Proportion in geographic locations										
Major cities										
All people	%	73.7	75.7	59.9	71.2	72.9	..	99.9	..	69.0
Users	%	61.5	57.8	49.8	59.6	76.4	0.3	97.6	..	58.2
Inner regional										
All people	%	19.6	19.7	21.4	12.7	12.1	64.8	0.1	..	19.2
Users	%	26.8	34.1	27.2	14.4	11.3	66.4	2.2	0.5	28.1
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Table 14A.42

Table 14A.42 Users of CSTDA/NDA respite services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i), (j)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Outer regional									
All people	6.1	4.6	15.4	9.1	11.2	33.1	..	55.0	9.3
Users	10.4	8.1	19.6	13.5	9.9	31.8	0.3	59.4	11.4
Remote/Very remote									
All people	0.5	0.1	3.3	7.0	3.8	2.1	..	45.0	2.4
Users	1.2	0.1	3.3	12.5	2.5	1.5	..	40.1	2.2

(a) The State and Territory data on the Australian population are derived by the AIHW from ABS statistical local area population estimates for June 2003, 2004, 2005 and 2006 from regions of Australia population estimates for June 2007 and June 2008.

(b) Data on service users in each geographic location were estimated based on service users' residential postcodes. In some jurisdictions, there are services users from geographical locations that do not exist in that jurisdiction. This occurs when service users have accessed services in a state or territory other than their jurisdiction of residence. In addition, some postcode areas were split between two or more geographic locations. Where this was the case the data were weighted according to the proportion of the population of the postcode area in each geographic location.

(c) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Row totals may not be the sum of the components because individuals might have accessed services from more than one State or Territory.

(d) Data for all service users exclude 637 service users in 2006-07, 483 service users in 2007-08 whose postcode was not reported and 512 service users in 2008-09 whose geographic location could not be determined. Hence service user totals may differ from other tables and care should be taken when interpreting this indicator. The calculation of non-response rates for service users with not stated/not known responses for postcode has been modified slightly, hence non-response rates have increased slightly for 2007-08 and 2008-09.

(e) Data for users of CSTDA funded respite services exclude specialist psychiatric disability services identified by the jurisdiction.

(f) Data on service users per 1000 people are derived by dividing the number of service users in a geographic location by the number of people aged under 65 years in that geographic location, multiplied by 1000. The 'major cities and inner regional' classification was derived by adding major cities and inner regional data. The 'outer regional and remote/very remote' classification was derived by adding outer regional, remote and very remote data.

(g) Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality.

(h) Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

Table 14A.42 Users of CSTDA/NTDA respite services, by geographic location (a), (b), (c), (d), (e), (f), (g), (h), (i), (j)

Unit	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
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(i) Comparisons of access per 1000 people between the outer regional and remote/very remote population and other populations should be undertaken with care. Outer regional and remote/very remote areas have a higher proportion of Indigenous people than other areas and therefore the need for services may be greater in outer regional and remote areas due to the higher prevalence of disability.

(j) NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.

.. Not applicable. **np** Not published.

Source: AIHW unpublished, CSTDA NMDS; AIHW unpublished, derived from ABS 2008, *Population by Age and Sex, Regions of Australia, 2007*; Cat. no. 3235.0, Australian Demographic Statistics, June 2006, 2007, 2008 Cat. no. 3101.0.

Table 14A.43

Table 14A.43 Users of CSTDA/NDA employment services, by geographic location (a), (b), (c), (d), (e), (g)

2003-04	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT (h)	NT	Aust
Geographic locations, people aged 15–64 years										
Major cities	'000	3 253.7	2 469.5	1 376.8	948.9	734.4	..	229.6	..	9 012.9
Inner regional	'000	875.7	672.0	637.4	160.8	124.6	200.8	0.5	..	2 672.1
Outer regional	'000	300.0	157.4	447.3	122.3	113.3	104.6	..	78.4	1 323.4
Remote/Very remote	'000	30.0	3.5	97.3	96.6	38.9	7.2	..	61.4	336.2
Users										
Major cities	no.	12 147.0	12 587.0	6 655.0	4 636.0	4 308.0	np	879.0	7.0	41 150.0
Inner regional	no.	5 026.0	4 501.0	2 994.0	626.0	774.0	1 080.0	np	np	14 966.0
Outer regional	no.	1 728.0	1 173.0	2 102.0	648.0	701.0	566.0	np	265.0	7 170.0
Remote/Very remote	no.	102.0	23.0	284.0	307.0	122.0	17.0	np	137.0	989.0
Users/1000 people										
Major cities	no.	3.7	5.1	4.8	4.9	5.9	..	3.8	..	4.6
Inner regional	no.	5.7	6.7	4.7	3.9	6.2	5.4	np	np	5.6
Outer regional	no.	5.8	7.5	4.7	5.3	6.2	5.4	..	3.4	5.4
Remote/Very remote	no.	3.4	6.5	2.9	3.2	3.1	2.4	..	2.2	2.9
Outer regional and remote/very remote	no.	5.5	7.4	4.4	4.4	5.4	5.2	..	2.9	4.9
All Australia, people aged 15–64 years										
All people	'000	4 459.4	3 302.5	2 558.7	1 328.6	1 011.3	312.6	230.1	139.8	13 344.7
Users	no.	19 003.0	18 284.0	12 035.0	6 217.0	5 905.0	16 677.0	898.0	410.0	64 275.0
Users/1000 people	no.	4.3	5.5	4.7	4.7	5.8	5.3	3.9	2.9	4.8
Proportion in geographic locations										
Major cities										
All people	%	73.0	74.8	53.8	71.4	72.6	..	99.8	..	67.5
Users	%	63.9	68.8	55.3	74.6	73.0	0.2	97.9	1.7	64.0

Table 14A.43

Table 14A.43 Users of CSTDA/NDA employment services, by geographic location (a), (b), (c), (d), (e), (g)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT (h)	NT	Aust
Inner regional										
All people	%	19.6	20.3	24.9	12.1	12.3	64.2	0.2	..	20.0
Users	%	26.4	24.6	24.9	10.1	13.1	64.8	np	0.2	23.3
Outer regional										
All people	%	6.7	4.8	17.5	9.2	11.2	33.5	..	56.1	9.9
Users	%	9.1	6.4	17.5	10.4	11.9	34.0	0.3	64.6	11.2
Remote/Very remote										
All people	%	0.7	0.1	3.8	7.3	3.8	2.3	..	43.9	2.5
Users	%	0.5	0.1	2.4	4.9	2.1	1.0	..	33.4	1.5
2004-05										
Geographic locations, people aged 15-64 years										
Major cities	'000	3 277.2	2 495.0	1 412.4	964.1	737.8	..	230.3	..	9 116.9
Inner regional	'000	882.7	683.8	657.1	167.8	126.5	203.5	0.5	..	2 722.2
Outer regional	'000	299.8	158.4	455.7	121.1	113.0	105.6	..	79.3	1 332.9
Remote/Very remote	'000	29.8	3.5	97.5	96.2	39.0	7.2	..	61.3	335.9
Users										
Major cities	no.	12080.0	12945.0	6670.0	4506.0	4373.0	5.0	775.0	np	41288.0
Inner regional	no.	5052.0	4461.0	3216.0	654.0	769.0	1154.0	np	np	15276.0
Outer regional	no.	1805.0	1142.0	2149.0	673.0	657.0	595.0	np	270.0	7274.0
Remote/Very remote	no.	101.0	19.0	305.0	319.0	109.0	14.0	np	124.0	987.0
Users/1000 people										
Major cities	no.	3.7	5.2	4.7	4.7	5.9	..	3.4	..	4.5
Inner regional	no.	5.7	6.5	4.9	3.9	6.1	5.7	np	np	5.6
Outer regional	no.	6.0	7.2	4.7	5.6	5.8	5.6	..	3.4	5.5
Remote/Very remote	no.	3.4	5.4	3.1	3.3	2.8	2.0	..	2.0	2.9

Table 14A.43

Table 14A.43 Users of CSTDA/NDA employment services, by geographic location (a), (b), (c), (d), (e), (g)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT (h)	NT	Aust
Outer regional and remote/very remote	no.	5.8	7.2	4.4	4.6	5.0	5.4	..	2.8	5.0
All Australia, people aged 15–64 years										
All people	'000	4 489.4	3 340.7	2 622.7	1 349.2	1 016.3	316.3	230.8	140.6	13 507.9
Users	no.	19038.0	18567.0	12340.0	6152.0	5908.0	1768.0	792.0	394.0	64825.0
Users/1000 people	no.	4.2	5.6	4.7	4.6	5.8	5.6	3.4	2.8	4.8
Proportion in geographic locations										
Major cities										
All people	%	73.0	74.7	53.9	71.5	72.6	..	99.8	..	67.5
Users	%	63.5	69.7	54.1	73.2	74.0	0.3	97.9	..	63.7
Inner regional										
All people	%	19.7	20.5	25.1	12.4	12.4	64.3	0.2	..	20.2
Users	%	26.5	24.0	26.1	10.6	13.0	65.3	np	..	23.6
Outer regional										
All people	%	6.7	4.7	17.4	9.0	11.1	33.4	..	56.4	9.9
Users	%	9.5	6.2	17.4	10.9	11.1	33.7	0.3	68.5	11.2
Remote/Very remote										
All people	%	0.7	0.1	3.7	7.1	3.8	2.3	..	43.6	2.5
Users	%	0.5	0.1	2.5	5.2	1.8	0.8	..	31.5	1.5
2005-06										
Geographic locations, people aged 15–64 years										
Major cities	'000	3 303.3	2 522.1	1 443.5	978.2	742.4	..	231.5	..	9 221.0
Inner regional	'000	893.2	698.9	678.1	176.5	128.8	205.5	0.5	..	2 781.8
Outer regional	'000	301.4	160.2	466.2	122.4	113.2	105.9	..	80.6	1 349.9
Remote/Very remote	'000	29.7	3.5	98.4	96.1	39.1	7.2	..	62.8	338.2
Users										

Table 14A.43

Table 14A.43 Users of CSTDA/NDA employment services, by geographic location (a), (b), (c), (d), (e), (g)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT (h)	NT	Aust
Major cities	no.	13063.0	13404.0	7548.0	5351.0	4637.0	26.0	842.0	13.0	44795.0
Inner regional	no.	6365.0	5234.0	3874.0	755.0	891.0	1353.0	np	15.0	18448.0
Outer regional	no.	2246.0	1276.0	2514.0	728.0	822.0	725.0	8.0	307.0	8558.0
Remote/Very remote	no.	119.0	26.0	350.0	349.0	170.0	16.0	np	98.0	1125.0
Users/1000 people										
Major cities	no.	4.0	5.3	5.2	5.5	6.2	..	3.6	..	4.9
Inner regional	no.	7.1	7.5	5.7	4.3	6.9	6.6	np	..	6.6
Outer regional	no.	7.5	8.0	5.4	5.9	7.3	6.8	..	3.8	6.3
Remote/Very remote	no.	4.0	7.4	3.6	3.6	4.3	2.2	..	1.6	3.3
Outer regional and remote/very remote	no.	7.1	8.0	5.1	4.9	6.5	6.6	..	2.8	5.7
All Australia, people aged 15–64 years										
All people	'000	4 527.7	3 384.7	2 686.2	1 373.2	1 023.5	318.6	231.9	143.4	13 691.0
Users	no.	21793.0	19940.0	14286.0	7183.0	6520.0	2120.0	884.0	433.0	72926.0
Users/1000 people	no.	4.8	5.9	5.3	5.2	6.4	6.7	3.8	3.0	5.3
Proportion in geographic locations										
Major cities										
All people	%	73.0	74.5	53.7	71.2	72.5	..	99.8	..	67.4
Users	%	59.9	67.2	52.8	74.5	71.1	1.2	95.2	3.0	61.4
Inner regional										
All people	%	19.7	20.6	25.2	12.9	12.6	64.5	0.2	..	20.3
Users	%	29.2	26.2	27.1	10.5	13.7	63.8	np	3.5	25.3
Outer regional										
All people	%	6.7	4.7	17.4	8.9	11.1	33.2	..	56.2	9.9
Users	%	10.3	6.4	17.6	10.1	12.6	34.2	0.9	70.9	11.7
Remote/Very remote										

Table 14A.43

Table 14A.43 Users of CSTDA/NDA employment services, by geographic location (a), (b), (c), (d), (e), (g)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT (h)	NT	Aust
All people	%	0.7	0.1	3.7	7.0	3.8	2.3	..	43.8	2.5
Users	%	0.5	0.1	2.4	4.9	2.6	0.8	0.1	22.6	1.5
2006-07										
Geographic locations, people aged 15–64 years										
Major cities	'000	3 383.2	2 641.0	1 673.9	1 018.9	768.2	..	239.5	..	9 724.8
Inner regional	'000	881.6	669.5	578.8	166.1	122.4	209.7	0.4	..	2 628.4
Outer regional	'000	276.1	156.6	417.2	125.0	115.2	105.6	..	83.9	1 279.8
Remote/Very remote	'000	24.5	3.0	93.5	97.5	38.8	6.8	..	65.5	329.5
Potential population, people aged 15–64 years										
Major cities	'000	88.6	71.5	45.0	30.1	22.6	..	7.4	..	265.2
Inner regional	'000	32.6	24.6	23.6	6.1	3.7	5.9	0.0	..	96.5
Outer regional	'000	11.2	6.0	13.0	4.1	4.1	3.6	..	2.2	44.1
Remote/Very remote	'000	0.8	0.2	2.1	2.2	1.0	0.2	..	1.9	8.3
Users										
Major cities	no.	15831.0	14719.0	8177.0	5538.0	5207.0	22.0	984.0	10.0	50404.0
Inner regional	no.	6535.0	5160.0	4498.0	813.0	1001.0	1405.0	29.0	9.0	19389.0
Outer regional	no.	2135.0	1411.0	2784.0	762.0	891.0	706.0	6.0	305.0	8967.0
Remote/Very remote	no.	140.0	24.0	347.0	335.0	189.0	19.0	np	181.0	1234.0
Users/1000 people										
Major cities	no.	4.7	5.6	4.9	5.4	6.8	..	4.1	..	5.2
Inner regional	no.	7.4	7.7	7.8	4.9	8.2	6.7	76.9	..	7.4
Outer regional	no.	7.7	9.0	6.7	6.1	7.7	6.7	..	3.6	7.0
Remote/Very remote	no.	5.7	8.1	3.7	3.4	4.9	2.8	..	2.8	3.7
Outer regional and remote/very remote	no.	7.6	9.0	6.1	4.9	7.0	6.5	..	3.3	6.3
Users/1000 potential population										

Table 14A.43

Table 14A.43 Users of CSTDA/NDA employment services, by geographic location (a), (b), (c), (d), (e), (g)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT (h)	NT	Aust
Major cities	no.	178.6	205.7	181.7	184.2	230.5	..	133.0	..	190.0
Inner regional	no.	200.4	209.6	190.6	134.3	270.1	239.8	2429.3	..	201.0
Outer regional	no.	191.3	236.4	214.6	183.7	219.5	195.8	..	137.2	203.1
Remote/Very remote	no.	171.7	151.6	168.2	149.1	198.5	98.0	..	95.3	148.1
Major cities and inner regional	no.	184.5	214.8	199.1	154.4	243.7	223.1	2931.9	141.3	201.7
Outer regional and remote/very remote	no.	189.9	234.2	208.2	171.5	215.5	190.8	..	117.9	194.4
All Australia, people aged 15–64 years										
All people	'000	4 565.4	3 470.1	2 763.4	1 407.6	1 044.6	322.1	239.9	149.4	13 962.5
Users	no.	24641.0	21314.0	15806.0	7448.0	7288.0	2152.0	1019.0	505.0	79995.0
Users/1000 people	no.	5.4	6.1	5.7	5.3	7.0	6.7	4.2	3.4	5.7
Proportion in geographic locations										
Major cities										
All people	%	74.1	76.1	60.6	72.4	73.5	..	99.8	..	69.6
Users	%	64.2	69.1	51.7	74.4	71.4	1.0	96.6	2.0	63.0
Inner regional										
All people	%	19.3	19.3	20.9	11.8	11.7	65.1	0.2	..	18.8
Users	%	26.5	24.2	28.5	10.9	13.7	65.3	2.8	1.8	24.2
Outer regional										
All people	%	6.0	4.5	15.1	8.9	11.0	32.8	..	56.2	9.2
Users	%	8.7	6.6	17.6	10.2	12.2	32.8	0.6	60.4	11.2
Remote/Very remote										
All people	%	0.5	0.1	3.4	6.9	3.7	2.1	..	43.8	2.4
Users	%	0.6	0.1	2.2	4.5	2.6	0.9	..	35.8	1.5

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Table 14A.43

Table 14A.43 Users of CSTDA/NDA employment services, by geographic location (a), (b), (c), (d), (e), (g)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT (h)	NT	Aust
Geographic locations, people aged 15–64 years										
Major cities	'000	3 434.4	2 693.8	1 720.1	1 043.5	777.9	..	243.9	..	9 913.6
Inner regional	'000	894.2	680.1	595.3	175.1	124.1	210.7	0.4	..	2 679.8
Outer regional	'000	277.1	158.0	431.1	127.9	115.7	106.0	..	85.9	1 301.6
Remote/Very remote	'000	24.3	2.9	89.8	98.4	39.0	6.8	..	66.6	327.8
Potential population, people aged 15–64 years										
Major cities	'000	90.2	73.5	46.7	31.3	22.8	..	7.6	..	272.1
Inner regional	'000	33.2	25.3	24.5	6.3	3.7	5.8	np	..	98.8
Outer regional	'000	11.4	6.1	13.5	4.3	4.1	3.6	..	2.3	45.3
Remote/Very remote	'000	0.8	0.2	2.1	2.3	1.0	0.2	..	2.0	8.6
Users										
Major cities	no.	18686.0	16276.0	8775.0	5877.0	5744.0	13.0	1041.0	19.0	56300.0
Inner regional	no.	7687.0	5495.0	5218.0	914.0	1182.0	1522.0	35.0	10.0	21932.0
Outer regional	no.	2450.0	1619.0	3128.0	778.0	1048.0	754.0	9.0	424.0	10142.0
Remote/Very remote	no.	176.0	30.0	423.0	346.0	231.0	23.0	np	204.0	1425.0
Users/1000 people										
Major cities	no.	5.4	6.0	5.1	5.6	7.4	..	4.3	..	5.7
Inner regional	no.	8.6	8.1	8.8	5.2	9.5	7.2	97.8	..	8.2
Outer regional	no.	8.8	10.2	7.3	6.1	9.1	7.1	..	4.9	7.8
Remote/Very remote	no.	7.2	10.3	4.7	3.5	5.9	3.4	..	3.1	4.3
Major cities and inner regional	no.	6.1	6.5	6.0	5.6	7.7	7.3	4.4	..	6.2
Outer regional and remote/very remote	no.	8.7	10.2	6.8	5.0	8.3	6.9	..	4.1	7.1
Users/1000 potential population										
Major cities	no.	207.1	221.4	188.1	187.6	252.0	..	136.2	..	206.9

Table 14A.43

Table 14A.43 Users of CSTDA/NDA employment services, by geographic location (a), (b), (c), (d), (e), (g)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT (h)	NT	Aust
Inner regional	no.	231.5	217.2	213.3	144.9	315.8	262.9	2 796.4	..	221.9
Outer regional	no.	215.5	263.9	232.5	180.0	255.6	211.1	..	181.9	224.0
Remote/Very remote	no.	212.0	184.4	197.6	147.8	239.9	119.5	..	102.4	165.3
Major cities and inner regional	no.	213.7	220.4	196.7	180.5	261.0	265.2	140.6	..	210.9
Outer regional and remote/very remote	no.	215.3	261.9	227.7	168.7	252.7	206.4	..	145.3	214.6
All Australia, people aged 15–64 years										
All people	'000	4 630.0	3 534.8	2 836.2	1 444.8	1 056.7	323.5	244.3	152.5	14 222.9
Users	no.	28998.0	23420.0	17544.0	7916.0	8205.0	2312.0	1085.0	657.0	89799.0
Users/1000 people	no.	6.3	6.6	6.2	5.5	7.8	7.1	4.4	4.3	6.3
Proportion in geographic locations										
Major cities										
All people	%	74.2	76.2	60.6	72.2	73.6	..	99.9	..	69.7
Users	%	64.4	69.5	50.0	74.2	70.0	0.6	95.9	2.9	62.7
Inner regional										
All people	%	19.3	19.2	21.0	12.1	11.7	65.1	0.1	..	18.8
Users	%	26.5	23.5	29.7	11.5	14.4	65.8	3.2	1.5	24.4
Outer regional										
All people	%	6.0	4.5	15.2	8.9	10.9	32.8	..	56.3	9.2
Users	%	8.4	6.9	17.8	9.8	12.8	32.6	0.8	64.5	11.3
Remote/Very remote										
All people	%	0.5	0.1	3.2	6.8	3.7	2.1	..	43.7	2.3
Users	%	0.6	0.1	2.4	4.4	2.8	1.0	..	31.1	1.6

2008-09

Geographic locations, people aged 15–64 years

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Table 14A.43

Table 14A.43 Users of CSTDA/NDA employment services, by geographic location (a), (b), (c), (d), (e), (g)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT (h)	NT	Aust
Major cities	'000	3 501.9	2 757.6	1 768.5	1 075.7	787.4	..	247.5	..	10 138.5
Inner regional	'000	910.1	693.1	611.7	184.3	126.4	212.5	0.4	..	2 738.7
Outer regional	'000	279.0	160.1	444.4	131.0	116.1	106.7	..	88.6	1 325.9
Remote/Very remote	'000	24.1	2.9	90.7	100.3	39.2	6.8	..	68.4	334.0
Potential population, people aged 15-64 years										
Major cities	'000	93.2	75.5	48.3	33.4	24.0	..	7.8	..	282.2
Inner regional	'000	34.3	26.0	25.3	6.7	3.9	6.1	np	..	102.4
Outer regional	'000	11.7	6.3	13.9	4.6	4.3	3.8	..	2.4	47.1
Remote/Very remote	'000	0.9	0.2	2.2	2.5	1.0	0.2	..	2.0	9.0
Users										
Major cities	no.	23512.0	20326.0	11936.0	6486.0	6951.0	24.0	1232.0	16.0	70457.0
Inner regional	no.	9289.0	6562.0	5522.0	1084.0	1272.0	1814.0	30.0	7.0	25553.0
Outer regional	no.	2646.0	1921.0	3347.0	842.0	1317.0	866.0	9.0	333.0	11275.0
Remote/Very remote	no.	180.0	29.0	465.0	397.0	281.0	24.0	np	259.0	1635.0
Users/1000 people										
Major cities	no.	6.7	7.4	6.7	6.0	8.8	..	5.0	..	6.9
Inner regional	no.	10.2	9.5	9.0	5.9	10.1	8.5	83.8	..	9.3
Outer regional	no.	9.5	12.0	7.5	6.4	11.3	8.1	..	3.8	8.5
Remote/Very remote	no.	7.5	9.9	5.1	4.0	7.2	3.5	..	3.8	4.9
Major cities and inner regional	no.	7.4	7.8	7.3	6.0	9.0	8.6	5.1	..	7.5
Outer regional and remote/very remote	no.	9.3	12.0	7.1	5.4	10.3	7.8	..	3.8	7.8
Users/1000 potential population										
Major cities	no.	252.4	269.1	247.0	194.4	290.0	..	157.1	..	249.7
Inner regional	no.	271.0	252.4	217.9	161.2	322.8	296.1	2 297.6	..	249.5

Table 14A.43

Table 14A.43 Users of CSTDA/NDA employment services, by geographic location (a), (b), (c), (d), (e), (g)

Unit	NSW	Vic	Qld	WA	SA	Tas	ACT (h)	NT	Aust
Outer regional no.	225.5	304.7	240.3	182.9	305.2	228.8	..	139.2	239.6
Remote/Very remote no.	210.1	173.6	209.7	159.2	277.1	117.3	..	126.6	181.7
Major cities and inner regional no.	257.4	264.8	237.0	188.8	294.6	300.0	160.6	..	249.6
Outer regional and remote/very remote no.	224.4	301.3	236.1	174.6	299.8	223.1	..	133.4	230.3
All Australia, people aged 15–64 years									
All people '000	4 715.1	3 613.6	2 915.3	1 491.3	1 069.1	326.1	247.8	157.0	14 537.2
Users no.	35627.0	28838.0	21270.0	8809.0	9821.0	2728.0	1272.0	615.0	108919.0
Users/1000 people no.	7.6	8.0	7.3	5.9	9.2	8.4	5.1	3.9	7.5
Proportion in geographic locations									
Major cities									
All people %	74.3	76.3	60.7	72.1	73.6	..	99.9	..	69.7
Users %	66.0	70.5	56.1	73.6	70.8	0.9	96.9	2.6	64.7
Inner regional									
All people %	19.3	19.2	21.0	12.4	11.8	65.2	0.1	..	18.8
Users %	26.1	22.8	26.0	12.3	13.0	66.5	2.4	1.1	23.5
Outer regional									
All people %	5.9	4.4	15.2	8.8	10.9	32.7	..	56.4	9.1
Users %	7.4	6.7	15.7	9.6	13.4	31.7	0.7	54.1	10.4
Remote/Very remote									
All people %	0.5	0.1	3.1	6.7	3.7	2.1	..	43.6	2.3
Users %	0.5	0.1	2.2	4.5	2.9	0.9	..	42.1	1.5

(a) The State and Territory data on the Australian population are derived by the AIHW from ABS statistical local area population estimates for June 2003, 2004, 2005 and 2006 from regions of Australia population estimates for June 2007 and June 2008.

Table 14A.43

Table 14A.43 Users of CSTDA/NDA employment services, by geographic location (a), (b), (c), (d), (e), (g)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT (h)	NT	Aust
(b)	Data on service users in each geographic location were estimated based on service users' residential postcodes. In some jurisdictions, there are services users from geographical locations that do not exist in that jurisdiction. This occurs when service users have accessed services in a state or territory other than their jurisdiction of residence. In addition, some postcode areas were split between two or more geographic locations. Where this was the case the data were weighted according to the proportion of the population of the postcode area in each geographic location.									
(c)	Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Row totals may not be the sum of the components because individuals might have accessed services from more than one State or Territory.									
(d)	Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDs for these years.									
(e)	Data on service users per 1000 people are derived by dividing the number of service users in a geographic location by the number of people aged 15-64 years in that geographic location, multiplied by 1000. Data on service users per 1000 potential population are derived by dividing the number of service users in a geographic location by the potential population aged 15-64 years in that geographic location, multiplied by 1000. The 'major cities and inner regional' classification was derived by adding major cities and inner regional data. The 'outer regional and remote/very remote' classification was derived by adding outer regional, remote and very remote data. The potential populations for 2006-07 have been revised, therefore data for service users per 1000 potential population can differ from those in the 2009 Report.									
(f)	Data for all service users exclude six service users in 2003-04, ten service users in 2004-05, 231 service users in 2005-06, 13 service users in 2006-07, 136 service users in 2007-08 whose postcode was not reported and 83 service users in 2008-09 whose geographic location could not be derived, thus totals may differ from other tables. The calculation of non-response rates for service users with not stated/not known responses for postcode has been modified slightly, hence non-response rates have increased slightly for 2007-08 and 2008-09.									
(g)	From 1 October 2008, targeted support services previously delivered by the Australian Government and included in employment services were transferred to other service groups delivered by State and Territory governments.									
(h)	Service user data for inner regional areas of ACT include service users from inner regional residential postcodes that are in NSW. .. Not applicable. – Nil or rounded to zero. np Not published.									

Source: AIHW unpublished, CSTDA NMDs; AIHW unpublished, derived from ABS 2004, 2003 Survey of Disability, Ageing and Carers, Cat. no. 4430.0, ABS 2006 Census of Population and Housing (CDATA Online), ABS 2007 (and previous years), Labour Force Australia, Detailed Electronic Delivery, June 2007, 2006, 2005, 2004, 2003, Cat. no. 6291.0.55.001 and ABS 2008, Population by Age and Sex, Regions of Australia, 2007, Cat. no. 3235.0, Australian Demographic Statistics, June 2003, 2004, 2005, 2006, 2007, 2008, Cat. no. 3101.0.

Table 14A.44 Users of total CSTDA/NDA State/Territory delivered disability support services (aged 0-64 years) as a proportion of the indigenous estimated potential population (revised method), by age group (a), (b), (c), (d)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of Indigenous users of State/Territory delivered disability support services										
0-4 years	no.	np	np	np	np	np	np	np	np	803
5-14 years	no.	np	np	np	np	np	np	np	np	1 836
15-24 years	no.	np	np	np	np	np	np	np	np	1 672
25-34 years	no.	np	np	np	np	np	np	np	np	886
35-44 years	no.	np	np	np	np	np	np	np	np	962
45-54 years	no.	np	np	np	np	np	np	np	np	686
55-64 years	no.	np	np	np	np	np	np	np	np	380
0-49 years	no.	np	np	np	np	np	np	np	np	6 553
Total (e)	no.	1 767	1 418	1 289	1 230	802	94	61	756	7 243
Estimated Indigenous potential population (revised method) State/Territory delivered disability support services (f)										
0-4 years	no.	np	np	np	np	np	np	np	np	2 525
5-14 years	no.	np	np	np	np	np	np	np	np	8 635
15-24 years	no.	np	np	np	np	np	np	np	np	3 849
25-34 years	no.	np	np	np	np	np	np	np	np	3 396
35-44 years	no.	np	np	np	np	np	np	np	np	5 474
45-54 years	no.	np	np	np	np	np	np	np	np	6 286
55-64 years	no.	np	np	np	np	np	np	np	np	5 607
0-49 years	no.	np	np	np	np	np	np	np	np	26 977
Total	no.	12 912	2 953	8 434	4 703	1 860	1 293	340	3 277	35 772
Proportion of the Indigenous potential population (revised method) accessing State/Territory delivered disability support services										
0-4 years	%	41.7	75.8	13.1	14.2	61.4	np	50.5	22.8	31.8
5-14 years	%	17.0	41.2	13.2	38.9	36.4	5.8	40.1	27.6	21.3
15-24 years	%	28.5	100.9	35.8	69.6	89.5	16.2	16.7	38.0	43.4
25-34 years	%	12.1	56.5	20.4	43.2	70.1	11.5	np	26.6	26.1
35-44 years	%	7.2	42.0	18.3	19.3	42.3	10.3	np	26.0	17.6
45-54 years	%	3.3	32.6	9.9	11.4	27.8	4.6	np	16.0	10.9
55-64 years	%	2.2	22.0	4.8	6.7	17.3	np	np	14.5	6.8
0-49 years	%	16.9	54.5	18.5	32.9	51.9	8.5	20.7	27.1	24.3
Total (e)	%	13.7	48.0	15.3	26.2	43.1	7.3	18.0	23.1	20.2
2008-09										
Number of Indigenous users of State/Territory delivered disability support services										
0-4 years	no.	np	np	np	np	np	np	np	np	881
5-14 years	no.	np	np	np	np	np	np	np	np	2 114
15-24 years	no.	np	np	np	np	np	np	np	np	1 857

Table 14A.44 Users of total CSTDA/NDA State/Territory delivered disability support services (aged 0-64 years) as a proportion of the indigenous estimated potential population (revised method), by age group (a), (b), (c), (d)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
25-34 years	no.	np	np	np	np	np	np	np	np	1 007
35-44 years	no.	np	np	np	np	np	np	np	np	1 050
45-54 years	no.	np	np	np	np	np	np	np	np	847
55-64 years	no.	np	np	np	np	np	np	np	np	519
0-49 years	no.	np	np	np	np	np	np	np	np	7 382
Total	no.	2 240	1 683	1 370	1 364	831	96	83	718	8 275
Estimated Indigenous potential population (revised method) State/Territory delivered disability support services (g)										
0-4 years	no.	np	np	np	np	np	np	np	np	2 567
5-14 years	no.	np	np	np	np	np	np	np	np	8 590
15-24 years	no.	np	np	np	np	np	np	np	np	4 010
25-34 years	no.	np	np	np	np	np	np	np	np	3 452
35-44 years	no.	np	np	np	np	np	np	np	np	5 569
45-54 years	no.	np	np	np	np	np	np	np	np	6 525
55-64 years	no.	np	np	np	np	np	np	np	np	5 971
0-49 years	no.	np	np	np	np	np	np	np	np	27 396
Total	no.	13 181	3 026	8 702	4 831	1 912	1 320	352	3 361	36 684
Proportion of the Indigenous potential population (revised method) State/Territory delivered disability support services										
0-4 years	%	47.4	77.2	9.8	17.1	81.9	np	77.7	16.5	34.3
5-14 years	%	23.2	46.1	13.6	41.7	36.9	5.1	56.1	22.0	24.6
15-24 years	%	31.2	109.7	38.3	78.5	80.2	18.1	19.7	34.9	46.3
25-34 years	%	15.7	66.6	24.8	43.3	65.7	10.1	np	25.6	29.2
35-44 years	%	8.8	51.0	18.2	19.9	43.6	9.1	11.0	23.1	18.9
45-54 years	%	5.2	40.8	9.9	14.0	29.6	6.1	np	16.9	13.0
55-64 years	%	3.1	32.6	4.6	9.2	18.0	np	np	16.5	8.7
0-49 years	%	20.9	61.7	19.3	35.7	52.7	8.5	28.6	24.0	26.9
Total	%	17.0	55.6	15.7	28.2	43.5	7.3	23.6	21.4	22.6

(a) State/Territory delivered disability support services include any of accommodation support, community support (includes case management/co-ordination), community access and respite.

(b) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.

(c) see section 14.7 for information on how the potential population is defined.

(d) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(e) Includes people with not stated age.

(f) at 30 June 2007.

Table 14A.44 Users of total CSTDA/NDA State/Territory delivered disability support services (aged 0-64 years) as a proportion of the indigenous estimated potential population (revised method), by age group (a), (b), (c), (d)

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
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(g) at 30 June 2008.

np Not published.

Source: AIHW (unpublished) CSTDA NMDS; AIHW (2011) Disability Support Services 2008-09: Report on services provided under the Commonwealth State/Territory Disability Agreement and the National Disability Agreement, Cat. no. DIS 58; AIHW 2007-08: National Data on Services Provided under the CSTDA Cat. no. DIS (56 and previous publications); ABS *Indigenous Projected Population 2007 and 2008* (ABS cat. no. 3238.0, 2009); *2003 Survey of Disability, Ageing and Carers*; *2006 Census of Population and Housing*.

Table 14A.45

Table 14A.45 Users of CSTDA/NDA accommodation support services, by Indigenous status (a), (b), (c), (d), (e), (f), (g), (h)

	<i>NSW (i)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (j)</i>	<i>NT</i>	<i>Aust</i>
Indigenous people using accommodation support services per 1000 Indigenous population aged under 65 years									
2003-04	1.2	10.4	1.5	2.7	2.6	1.7	np	1.8	2.2
2004-05	1.1	8.5	1.6	2.7	3.3	1.7	np	1.8	2.1
2005-06	1.3	11.0	1.7	2.4	3.5	1.5	np	1.9	2.4
2006-07	1.3	10.6	2.0	4.0	5.0	1.5	np	2.3	2.8
2007-08	1.4	9.3	2.0	3.1	8.1	1.4	np	2.3	2.8
2008-09	1.8	7.2	2.0	3.4	7.3	1.9	1.8	2.2	2.8
Indigenous people using accommodation support services per 1000 Indigenous potential population (unrevised method)									
2006-07	14.6	111.2	33.5	61.5	75.4	22.2	np	42.3	39.1
2007-08	15.8	104.0	35.0	46.8	120.4	20.1	np	43.6	39.7
2008-09	20.9	80.0	34.5	50.5	107.2	27.3	22.7	41.7	39.5
Non-Indigenous people using accommodation support services per 1000 non-Indigenous population aged under 65 years									
2003-04	1.1	1.8	1.3	1.7	3.1	2.6	1.1	0.8	1.5
2004-05	1.0	1.4	1.4	1.8	3.4	2.8	1.2	0.6	1.5
2005-06	1.2	1.7	1.4	1.9	3.3	2.7	1.1	0.8	1.6
2006-07	1.2	1.6	1.5	2.0	3.4	2.7	1.1	0.9	1.6
2007-08	1.2	1.6	1.5	1.8	3.3	2.7	1.1	0.8	1.6
2008-09	1.4	1.4	1.5	1.6	3.5	2.8	1.3	0.7	1.6
Non-Indigenous people using accommodation support services per 1000 non-Indigenous potential population (unrevised method)									
2006-07	31.7	41.5	38.1	50.3	84.3	66.9	27.6	27.9	42.0
2007-08	30.5	41.3	37.0	46.1	82.1	68.2	20.3	25.1	40.5
2008-09	36.3	35.3	37.8	40.5	87.9	70.3	34.8	22.3	41.3
All people using accommodation services per 1000 total population aged under 65 years									
2003-04	1.1	1.9	1.3	1.7	3.1	2.6	1.1	1.1	1.6
2004-05	1.0	1.4	1.4	1.8	3.4	2.7	1.1	1.0	1.5
2005-06	1.2	1.8	1.4	1.9	3.3	2.6	1.1	1.1	1.6
2006-07	1.2	1.7	1.5	2.0	3.4	2.6	1.1	1.3	1.7
2007-08	1.2	1.7	1.5	1.9	3.4	2.7	1.1	1.3	1.6
2008-09	1.4	1.4	1.5	1.6	3.6	2.8	1.3	1.2	1.7

(a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Individuals might have accessed services from more than one State or Territory. Where Indigenous status was inconsistently recorded for the same user, the user was counted as an Indigenous Australian.

(b) Data for all service users exclude 954 service users in 2003-04, 2436 service users in 2004-05, 687 service users in 2005-06, 868 service users in 2006-07, 686 service users in 2007-08 and 748 service users in 2008-09 whose indigenous status was not reported, thus accommodation support service users per 1000 total population aged under 65 years may differ from other tables. Due to the relatively high missing rate of data, care should be taken when interpreting this indicator.

Table 14A.45 Users of CSTDA/NDA accommodation support services, by Indigenous status (a), (b), (c), (d), (e), (f), (g), (h)

	<i>NSW (i)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (j)</i>	<i>NT</i>	<i>Aust</i>
(c)	Data for users of CSTDA funded accommodation support services exclude specialist psychiatric disability services identified by the jurisdiction.								
(d)	Data for users per 1000 people are derived by dividing the number of service users by the number of people aged under 65 years, multiplied by 1000. Data for users per 1000 potential population are derived by dividing the number of service users by the potential population, multiplied by 1000. The potential populations for 2006-07 have been revised, therefore data for service users per 1000 potential population can differ from those in the 2009 Report.								
(e)	Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.								
(f)	Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.								
(g)	Comparisons of the Indigenous and non-Indigenous populations' access to services per 1000 people should be undertaken with care. The need for services is likely to be greater for Indigenous people than non-Indigenous people due to the higher prevalence of disability. The AIHW estimated that the proportion of Indigenous people aged over 18 years who had a profound or severe core activity limitation is approximately 2.4 times that of non-Indigenous people.								
(h)	See section 14.7 for information on how the potential population is defined.								
(i)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.								
(j)	ACT data for service users per 1000 Indigenous people/potential population are not published for some years as they are based on a small number of service users.								

np Not published.

Source: AIHW unpublished, *CSTDA NMDS*; AIHW unpublished, derived from ABS 2004, *Experimental Projections of the Aboriginal and Torres Strait Islander Population 30 June 2001 to 30 June 2009*, Cat. no. 3238.0, ABS 2004, *2003 Survey of Disability, Ageing and Carers*, Cat. no. 4430.0, ABS 2005 (and previous year), *Australian Demographic Statistics June 2004, 2005, 2006, 2007, 2008*, Cat. no. 3101.0, ABS 2006 *Census of Population and Housing (CDATA Online)*, ABS 2007, *Population by Age and Sex, Australian States and Territories, Jun 2007, 2006*, Cat. no. 3201.0 and ABS 2009, *Experimental Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 1991 to 2021*, Cat. no. 3238.0.

Table 14A.46

Table 14A.46 Users of CSTDA/NDA community support services, by Indigenous status (a), (b), (c), (d), (e), (f), (g), (h)

	<i>NSW (i)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Indigenous people using community support services per 1000 Indigenous population aged under 65 years									
2004-05	5.6	15.2	4.6	13.7	18.9	1.9	7.0	5.0	7.6
2005-06	6.6	29.3	5.0	10.2	18.1	2.3	7.3	1.9	8.0
2006-07	8.1	35.8	5.5	16.1	18.1	3.3	9.7	2.5	9.9
2007-08	8.9	30.3	6.7	13.4	23.8	3.0	12.7	11.8	11.2
2008-09	11.6	37.5	7.3	17.4	24.6	3.5	17.4	11.0	13.1
Indigenous people using community support services per 1000 Indigenous potential population (unrevised method)									
2006-07	91.2	375.0	91.2	246.3	271.3	46.8	126.1	47.3	138.7
2007-08	104.0	338.6	114.3	199.2	354.3	42.6	161.9	228.6	160.0
2008-09	134.5	417.8	123.5	256.5	363.6	49.3	218.8	210.6	185.8
Non-Indigenous people using community support services per 1000 non-Indigenous population aged under 65 years									
2004-05	3.1	2.6	2.4	6.7	7.2	4.8	8.4	4.5	3.6
2005-06	3.4	5.5	2.6	6.4	8.4	5.3	6.7	2.2	4.5
2006-07	3.3	7.0	2.7	7.0	8.6	5.3	10.0	2.0	5.0
2007-08	3.4	7.0	3.1	5.9	10.1	6.0	10.5	5.0	5.2
2008-09	4.1	8.0	3.3	6.0	10.6	6.9	10.8	2.3	5.7
Non-Indigenous people using community support services per 1000 non-Indigenous potential population (unrevised method)									
2006-07	86.1	177.4	69.6	178.4	215.3	131.2	260.6	62.8	128.6
2007-08	87.6	178.1	79.0	150.7	250.8	147.7	192.0	154.7	131.1
2008-09	104.7	202.8	84.6	154.1	263.8	171.4	281.4	71.9	146.4
All people using community support services per 1000 total population aged under 65 years									
2004-05	3.2	2.7	2.5	6.9	7.5	4.7	8.4	4.7	3.7
2005-06	3.5	5.7	2.7	6.5	8.6	5.2	6.7	2.1	4.6
2006-07	3.5	7.2	2.8	7.3	8.8	5.2	10.0	2.2	5.2
2007-08	3.5	7.2	3.3	6.2	10.4	5.8	10.5	7.1	5.3
2008-09	4.3	8.2	3.5	6.4	10.9	6.8	10.9	5.0	5.9

- (a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Individuals might have accessed services from more than one State or Territory. Where Indigenous status was inconsistently recorded for the same user, the user was counted as an Indigenous Australian.
- (b) Data for all service users exclude 27 356 service users in 2004-05, 15 013 service users in 2005-06, 5451 service users in 2006-07, 5788 service users in 2007-08 and 9197 service users in 2008-09 whose Indigenous status was not reported, thus community support service users per 1000 total population may differ from other tables. Due to the relatively high missing rate of data, care should be taken when interpreting this indicator.
- (c) Data for users of CSTDA funded community support services exclude specialist psychiatric disability services identified by the jurisdiction.

Table 14A.46 Users of CSTDA/NDA community support services, by Indigenous status (a), (b), (c), (d), (e), (f), (g), (h)

	<i>NSW (i)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(d)	Data for users per 1000 people are derived by dividing the number of service users by the number of people aged under 65 years, multiplied by 1000. Data for users per 1000 potential population are derived by dividing the number of service users by the potential population, multiplied by 1000. The potential populations for 2006-07 have been revised, therefore data for service users per 1000 potential population can differ from those in the 2009 Report.								
(e)	Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.								
(f)	Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.								
(g)	Comparisons of the Indigenous and non-Indigenous populations' access to services per 1000 people should be undertaken with care. The need for services is likely to be greater for Indigenous people than non-Indigenous people due to the higher prevalence of disability. The AIHW estimated that the proportion of Indigenous people aged over 18 years who had a profound or severe core activity limitation is approximately 2.4 times that of non-Indigenous people.								
(h)	See section 14.7 for information on how the potential population is defined.								
(i)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.								

Source: AIHW unpublished, *CSTDA NMDS*; AIHW unpublished, derived from ABS 2004, *Experimental Projections of the Aboriginal and Torres Strait Islander Population 30 June 2001 to 30 June 2009*, Cat. no. 3238.0, ABS 2004, *2003 Survey of Disability, Ageing and Carers*, Cat. no. 4430.0, ABS 2005 (and previous year), *Australian Demographic Statistics June 2004, 2005, 2006, 2007, 2008*, Cat. no. 3101.0, ABS 2006 *Census of Population and Housing (CDATA Online)*, ABS 2007, *Population by Age and Sex, Australian States and Territories, Jun 2007, 2006*, Cat. no. 3201.0 and ABS 2009, *Experimental Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 1991 to 2021*, Cat. no. 3238.0.

Table 14A.47

Table 14A.47 Users of CSTDA/NDA community access services, by Indigenous status (a), (b), (c), (d), (e), (f), (g), (h)

	<i>NSW (i)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (j)</i>	<i>NT</i>	<i>Aust</i>
Indigenous people using community access services per 1000 Indigenous population aged under 65 years									
2003-04	1.4	10.8	1.7	3.9	3.0	2.0	np	1.6	2.6
2004-05	1.5	9.2	1.8	2.4	4.0	2.1	np	1.5	2.3
2005-06	1.7	10.9	2.0	1.9	4.0	2.4	np	2.0	2.5
2006-07	2.2	11.8	2.5	2.6	3.6	1.8	np	2.3	3.0
2007-08	2.4	11.2	2.7	2.9	4.5	2.3	np	1.7	3.1
2008-09	2.7	11.9	2.8	3.1	5.2	2.3	np	2.2	3.4
Indigenous people using community access services per 1000 Indigenous potential population (unrevised method)									
2006-07	25.2	123.7	42.2	39.0	53.4	26.2	np	43.2	42.1
2007-08	28.3	125.6	45.9	42.7	66.7	32.5	np	33.3	44.8
2008-09	31.7	132.5	48.4	46.4	77.4	31.8	np	42.2	49.0
Non-Indigenous people using community access services per 1000 non-Indigenous population aged under 65 years									
2003-04	1.1	2.5	1.4	3.6	3.1	3.3	1.0	1.1	2.0
2004-05	1.1	2.0	1.7	2.5	3.3	3.3	0.9	1.2	1.8
2005-06	1.3	2.7	1.8	2.3	3.2	3.4	1.0	1.1	2.0
2006-07	1.8	2.9	2.0	2.2	3.5	3.2	1.0	1.3	2.3
2007-08	1.9	2.7	2.0	2.0	3.7	3.4	1.3	1.0	2.3
2008-09	2.0	2.6	2.0	2.0	3.9	3.2	1.4	1.3	2.3
Non-Indigenous people using community access services per 1000 non-Indigenous potential population (unrevised method)									
2006-07	46.4	73.2	50.7	55.9	88.3	79.0	25.3	42.0	58.6
2007-08	49.3	67.7	50.1	51.0	90.7	83.7	24.0	29.6	57.4
2008-09	52.5	65.6	50.1	51.9	97.5	79.8	36.3	38.8	58.9
All people using community access services per 1000 total population aged under 65 years									
2003-04	1.1	2.6	1.4	3.6	3.1	3.2	1.0	1.3	2.0
2004-05	1.1	2.0	1.7	2.5	3.3	3.2	0.9	1.2	1.8
2005-06	1.3	2.8	1.8	2.3	3.2	3.4	1.0	1.4	2.1
2006-07	1.8	2.9	2.0	2.2	3.5	3.1	1.0	1.6	2.3
2007-08	1.9	2.7	2.0	2.0	3.7	3.3	1.3	1.2	2.3
2008-09	2.1	2.7	2.0	2.1	4.0	3.2	1.4	1.6	2.3

(a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Individuals might have accessed services from more than one State or Territory. Where Indigenous status was inconsistently recorded for the same user, the user was counted as an Indigenous Australian.

Table 14A.47 Users of CSTDA/NDA community access services, by Indigenous status (a), (b), (c), (d), (e), (f), (g), (h)

	<i>NSW (i)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT (j)</i>	<i>NT</i>	<i>Aust</i>
(b)	Data for all service users exclude 7283 service users in 2003-04, 5222 service users in 2004-05, 3057 service users in 2005-06, 3218 service users in 2006-07, 3499 service users in 2007-08 and 4875 service users in 2008-09 whose Indigenous status was not reported, thus community access service users per 1000 total population may differ from other tables. This 'not reported' total includes recreation/holiday programs (service type 3.02) who were not required to complete the item on Indigenous status; however those who did provide a response are included in the data. Due to the relatively high missing rate of data, care should be taken when interpreting this indicator.								
(c)	Data for users of CSTDA funded community access services exclude specialist psychiatric disability services identified by the jurisdiction.								
(d)	Data for users per 1000 people are derived by dividing the number of service users by the number of people aged under 65 years, multiplied by 1000. Data for users per 1000 potential population are derived by dividing the number of service users by the potential population, multiplied by 1000. The potential populations for 2006-07 have been revised, therefore data for service users per 1000 potential population can differ from those in the 2009 Report.								
(e)	Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.								
(f)	Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.								
(g)	Comparisons of the Indigenous and non-Indigenous populations' access to services per 1000 people should be undertaken with care. The need for services is likely to be greater for Indigenous people than non-Indigenous people due to the higher prevalence of disability. The AIHW estimated that the proportion of Indigenous people aged over 18 years who had a profound or severe core activity limitation is approximately 2.4 times that of non-Indigenous people.								
(h)	See section 14.7 for information on how the potential population is defined.								
(i)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.								
(j)	ACT data for service users per 1000 Indigenous people/potential population are not published for some years as they are based on a small number of service users.								

np Not published

Source: AIHW unpublished, *CSTDA NMDS*; AIHW unpublished, derived from ABS 2004, *Experimental Projections of the Aboriginal and Torres Strait Islander Population 30 June 2001 to 30 June 2009*, Cat. no. 3238.0, ABS 2004, *2003 Survey of Disability, Ageing and Carers*, Cat. no. 4430.0, ABS 2005 (and previous years), *Australian Demographic Statistics June 2003, 2004, 2005, 2006, 2007, 2008*, Cat. no. 3101.0, ABS 2006 *Census of Population and Housing (CDATA Online)*, ABS 2007 (and previous year), *Population by Age and Sex, Australian States and Territories, Jun 2007, 2006*, Cat. no. 3201.0, ABS 2009, *Experimental Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 1991 to 2021*, Cat. no. 3238.0 and AIHW 2009, *Disability Support Services 2007-08, 2008 -09 National Data on Services Provided under the CSTDA*, Cat. no. DIS 58.

Table 14A.48 Users of CSTDA/NDA respite services, by Indigenous status (a), (b), (c), (d), (e), (f), (g)

	<i>NSW (h)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA (i)</i>	<i>SA Tas (j)</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>	
Indigenous people using respite services per 1000 Indigenous population aged under 65 years									
2004-05	1.4	8.2	1.5	2.6	2.2	np	np	0.9	1.9
2005-06	1.6	16.2	2.0	3.8	2.1	0.4	1.4	1.2	2.9
2006-07	2.3	16.0	2.2	4.4	1.9	0.6	1.6	1.8	3.3
2007-08	2.6	15.0	2.3	4.8	1.8	0.4	2.5	1.4	3.3
2008-09	3.2	18.0	2.3	4.5	2.1	0.4	2.9	1.3	3.7
Non-Indigenous people using respite services per 1000 non-Indigenous population aged under 65 years									
2004-05	0.7	1.3	1.0	1.5	1.1	0.7	1.0	0.9	1.0
2005-06	0.8	2.2	1.1	1.4	1.1	0.7	1.0	0.9	1.3
2006-07	0.9	2.3	1.2	1.5	1.2	0.7	1.0	1.3	1.4
2007-08	1.0	2.5	1.2	1.4	1.2	0.7	1.0	0.8	1.5
2008-09	1.2	2.6	1.2	1.3	1.3	0.8	1.1	0.8	1.6
All people using respite services per 1000 total population aged under 65 years									
2004-05	0.7	1.4	1.0	1.6	1.1	0.6	1.0	0.9	1.0
2005-06	0.8	2.3	1.2	1.4	1.2	0.7	1.0	1.0	1.3
2006-07	0.9	2.4	1.2	1.6	1.2	0.7	1.0	1.4	1.4
2007-08	1.1	2.6	1.2	1.5	1.2	0.7	1.0	1.0	1.5
2008-09	1.3	2.7	1.3	1.4	1.3	0.8	1.2	0.9	1.6

- (a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Individuals might have accessed services from more than one State or Territory. Where Indigenous status was inconsistently recorded for the same user, the user was counted as an Indigenous Australian.
- (b) Data for all service users exclude 3667 service users in 2004-05, 1791 service users in 2005-06, 1879 service users in 2006-07, 1885 service users in 2007-08 and 1832 service users in 2008-09 whose Indigenous status was not reported, thus respite service users per 1000 total population may differ from other tables. Due to the relatively high missing rate of data, care should be taken when interpreting this indicator.
- (c) Data for users of CSTDA funded respite services exclude specialist psychiatric disability services identified by the jurisdiction.
- (d) Data for users per 1000 people are derived by dividing the number of service users by the number of people aged under 65 years, multiplied by 1000.
- (e) Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.
- (f) Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (g) Comparisons of the Indigenous and non-Indigenous populations' access to services per 1000 people should be undertaken with care. The need for services is likely to be greater for Indigenous people than non-Indigenous people due to the higher prevalence of disability. The AIHW estimated that the proportion of Indigenous people aged over 18 years who had a profound or severe core activity limitation is approximately 2.4 times that of non-Indigenous people.

Table 14A.48 Users of CSTDA/NDA respite services, by Indigenous status (a), (b), (c), (d), (e), (f), (g)

	<i>NSW (h)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA (i)</i>	<i>SA Tas (j)</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(h)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.							
(i)	WA data for 2005-06 have been corrected for miscoding of data and, therefore, vary from the data reported in the AIHW report on Disability Support Services in 2005-06.							
(j)	Tasmanian and ACT data for 2004-05 for service users per 1000 Indigenous people are not published as they are based on a small number of service users.							

np Not published.

Source: AIHW unpublished, CSTDA NMDS; AIHW unpublished, derived from ABS 2004, *Experimental Projections of the Aboriginal and Torres Strait Islander Population 30 June 2001 to 30 June 2009*, Cat. no. 3238.0, ABS 2005 (and previous year), *Australian Demographic Statistics June 2004, 2005, 2006, 2006, 2007, 2008*, Cat. no. 3101.0, ABS 2007, *Population by Age and Sex, Australian States and Territories, Jun 2007*, Cat. no. 3201.0, ABS 2009, *Experimental Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 1991 to 2021*, Cat. no. 3238.0.

Table 14A.49

Table 14A.49 Users of CSTDA/NDA employment services (aged 15-64 years), by Indigenous status (a), (b), (c), (d), (e), (f), (g)

	<i>NSW (h)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Indigenous people using employment services per 1000 Indigenous population aged 15–64 years									
2003-04	6.6	15.2	5.2	5.3	6.6	6.7	5.6	2.4	6.0
2004-05	7.3	10.9	5.2	5.1	6.5	8.5	6.6	2.4	6.0
2005-06	6.5	12.6	6.1	4.6	6.7	8.2	2.3	1.8	5.9
2006-07	7.9	13.9	6.5	4.9	7.7	7.5	5.2	2.9	6.8
2007-08	13.3	17.0	10.4	9.0	10.9	11.0	8.8	4.0	10.6
2008-09	15.5	19.7	11.4	9.5	13.8	11.4	7.1	4.6	12.1
Indigenous people using employment services per 1000 Indigenous potential population (unrevised method) aged 15–64 years									
2006-07	113.5	182.7	127.4	84.2	138.1	144.8	72.9	59.7	114.3
2007-08	194.0	227.8	203.6	146.7	192.6	211.0	119.8	82.9	179.2
2008-09	223.1	262.2	218.6	148.4	233.1	208.6	93.7	94.1	199.5
Non-Indigenous people using employment services per 1000 non-Indigenous population aged 15–64 years									
2003-04	4.1	5.1	4.5	4.6	5.5	5.0	3.9	3.1	4.6
2004-05	4.0	5.1	4.5	4.5	5.8	5.2	3.3	2.9	4.6
2005-06	4.7	5.8	5.3	5.2	6.2	6.4	3.8	3.2	5.2
2006-07	5.3	6.1	5.7	5.3	7.0	6.6	4.2	3.5	5.7
2007-08	6.1	6.6	6.0	5.4	7.7	7.0	4.4	4.4	6.2
2008-09	7.4	7.9	7.2	5.8	9.1	8.2	5.1	3.7	7.4
Non-Indigenous people using employment services per 1000 non-Indigenous potential population (unrevised method) aged 15–64 years									
2006-07	188.0	208.5	192.0	180.0	235.5	225.6	139.1	168.2	196.3
2007-08	214.4	222.7	201.8	179.9	262.0	243.2	101.0	203.7	210.9
2008-09	254.4	266.5	237.1	188.7	297.1	271.3	163.1	169.5	248.4
All people using employment services per 1000 total population aged 15–64 years									
2003-04	4.1	5.2	4.5	4.6	5.5	5.0	3.9	2.9	4.6
2004-05	4.1	5.2	4.5	4.5	5.8	5.3	3.4	2.8	4.6
2005-06	4.8	5.8	5.3	5.2	6.2	6.5	3.8	2.9	5.3
2006-07	5.4	6.1	5.7	5.3	7.0	6.6	4.2	3.4	5.7
2007-08	6.3	6.6	6.2	5.5	7.8	7.1	4.4	4.3	6.3
2008-09	7.5	8.0	7.3	5.9	9.2	8.3	5.1	3.9	7.5

(a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Individuals might have accessed services from more than one State or Territory.

(b) Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(c) Data for users per 1000 people are derived by dividing the number of service users by the number of people aged 15–64 years, multiplied by 1000. Data for users per 1000 potential population (unrevised method) are derived by dividing the number of service users by the potential population (unrevised method), multiplied by 1000. The potential populations for 2006-07 have been revised, therefore data for service users per 1000 potential population (unrevised method) can differ from those in the 2009 Report.

Table 14A.49 Users of CSTDA/NDA employment services (aged 15-64 years), by Indigenous status (a), (b), (c), (d), (e), (f), (g)

	NSW (h)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
(d)	Data for all service users exclude 4498 service users in 2003-04, 2665 service users in 2004-05, 1288 service users in 2005-06, 91 service users in 2006-07, 126 service users in 2007-08 and 267 service users in 2008-09 whose Indigenous status was not reported, thus employment service users per 1000 total population aged 15–64 years may differ from other tables. Due to the relatively high missing rate of data, care should be taken when interpreting this indicator.								
(e)	Comparisons of the Indigenous and non-Indigenous populations' access to services per 1000 people should be undertaken with care. The need for services is likely to be greater for Indigenous people than non-Indigenous people due to the higher prevalence of disability. The AIHW estimated that the proportion of Indigenous people aged over 18 years who had a profound or severe core activity limitation is approximately 2.4 times that of non-Indigenous people.								
(f)	From 1 October 2008, targeted support services previously delivered by the Australian Government and included in 'employment services' were transferred to other service groups delivered by State and Territory governments.								
(g)	See section 14.7 for information on how the potential population is defined.								
(h)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.								

Source: AIHW unpublished, *CSTDA NMDS*; AIHW unpublished, derived from ABS 2004, *Experimental Projections of the Aboriginal and Torres Strait Islander Population 30 June 2001 to 30 June 2009*, Cat. no. 3238.0, ABS 2004, *2003 Survey of Disability, Ageing and Carers*, Cat. no. 4430.0, ABS 2005 (and previous years), *Australian Demographic Statistics June 2003, 2004, 2005, 2006, 2007, 2008*, Cat. no. 3101.0, ABS 2006 *Census of Population and Housing (CDATA Online)*, *Labour Force Australia, Detailed Electronic Delivery, June 2006, 2007, 2008*, Cat. no. 6291.0.55.001, ABS 2007 (and previous year), *Population by Age and Sex, Australian States and Territories, Jun 2006, 2007, 2008*, Cat. no. 3201.0, ABS 2009, *Experimental Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 1991 to 2021*, Cat. no. 3238.0.

Table 14A.50

Table 14A.50 **Users of CSTDA/NDA open employment services (aged 15-64 years), by Indigenous status (a), (b), (c)**

		<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of Indigenous users of open employment services										
15-24 years	no.	np	np	np	np	np	np	np	np	1 014
25-34 years	no.	np	np	np	np	np	np	np	np	539
35-44 years	no.	np	np	np	np	np	np	np	np	574
45-54 years	no.	np	np	np	np	np	np	np	np	452
55-64 years	no.	np	np	np	np	np	np	np	np	176
15-49 years	no.	np	np	np	np	np	np	np	np	2 378
Total	no.	999	269	820	310	141	108	20	105	2 755
Estimated Indigenous potential population (revised method) for disability employment services (d)										
15-24 years	no.	np	np	np	np	np	np	np	np	3 849
25-34 years	no.	np	np	np	np	np	np	np	np	3 396
35-44 years	no.	np	np	np	np	np	np	np	np	5 474
45-54 years	no.	np	np	np	np	np	np	np	np	6 286
55-64 years	no.	np	np	np	np	np	np	np	np	5 607
15-49 years	no.	np	np	np	np	np	np	np	np	15 818
Total	no.	8 444	2 011	5 762	3 457	1 328	832	243	2 537	24 612
Proportion of the Indigenous potential population (revised method) accessing open employment services										
15-24 years	%	29.3	27.3	28.0	23.7	28.3	33.1	18.7	10.2	26.3
25-34 years	%	15.7	15.3	19.9	17.1	13.3	21.1	n.p.	7.9	15.9
35-44 years	%	10.6	13.7	14.6	7.8	10.2	10.3	9.6	3.6	10.5
45-54 years	%	7.1	10.7	10.4	5.4	5.6	6.4	np	2.3	7.2
55-64 years	%	3.0	3.9	4.8	2.3	3.7	np	np	1.0	3.1
15-49 years	%	15.7	17.3	18.8	12.6	14.6	17.8	11.5	5.9	15.0
Total	%	11.8	13.4	14.2	9.0	10.6	13.0	8.2	4.1	11.2
2008-09										
Number of Indigenous users of open employment services										
15-24 years	no.	np	np	np	np	np	np	np	np	1 161
25-34 years	no.	np	np	np	np	np	np	np	np	676
35-44 years	no.	np	np	np	np	np	np	np	np	666
45-54 years	no.	np	np	np	np	np	np	np	np	574
55-64 years	no.	np	np	np	np	np	np	np	np	208
15-49 years	no.	np	np	np	np	np	np	np	np	2 825
Total	no.	1 226	328	945	332	196	115	17	126	3 285
Estimated Indigenous potential population (revised method) for disability employment services (e)										
15-24 years	no.	np	np	np	np	np	np	np	np	4 010
25-34 years	no.	np	np	np	np	np	np	np	np	3 452
35-44 years	no.	np	np	np	np	np	np	np	np	5 569
45-54 years	no.	np	np	np	np	np	np	np	np	6 525

Table 14A.50 Users of CSTDA/NDA open employment services (aged 15-64 years), by Indigenous status (a), (b), (c)

		<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
55-64 years	no.	np	np	np	np	np	np	np	np	5 971
15-49 years	no.	np	np	np	np	np	np	np	np	16 239
Total	no.	8 727	2 084	6 015	3 586	1 376	863	257	2 618	25 527
Proportion of the Indigenous potential population (revised method) accessing open employment services										
15-24 years	%	32.5	29.6	30.8	21.8	39.6	36.1	9.8	9.4	29.0
25-34 years	%	21.3	22.1	21.9	19.5	25.0	21.2	np	5.0	19.6
35-44 years	%	12.4	16.8	16.7	7.7	10.8	6.6	np	5.7	12.0
45-54 years	%	9.0	11.9	11.6	6.4	6.5	7.0	8.6	5.0	8.8
55-64 years	%	3.3	3.9	5.2	2.6	3.7	2.6	np	1.3	3.5
15-49 years	%	18.8	20.5	21.2	12.8	20.7	18.0	7.2	6.1	17.4
Total	%	14.0	15.7	15.7	9.3	14.2	13.3	6.6	4.8	12.9

(a) Open employment services are delivered by the Australian Government.

(b) See section 14.7 for information on how the potential population is defined.

(c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(d) at 30 June 2007.

(e) at 30 June 2008.

np Not published.

Source: AIHW unpublished CSTDA NMDS 2008-09, 2007-08; ABS *Indigenous Projected Population 2007 and 2008* (ABS cat. no. 3238.0, 2009); *2003 Survey of Disability, Ageing and Carers*; *2006 Census of Population and Housing*.

Table 14A.51

Table 14A.51 **Users of CSTDA/NDA supported employment services (aged 15-64 years), by Indigenous status (a), (b), (c)**

		<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Number of Indigenous users of supported employment services										
15-24 years	no.	np	np	np	np	np	np	np	np	150
25-34 years	no.	np	np	np	np	np	np	np	np	146
35-44 years	no.	np	np	np	np	np	np	np	np	165
45-54 years	no.	np	np	np	np	np	np	np	np	104
55-64 years	no.	np	np	np	np	np	np	np	np	35
15-49 years	no.	np	np	np	np	np	np	np	np	524
Total	no.	235	80	90	85	47	18	np	43	600
Estimated Indigenous potential population (revised method) for disability employment services (d)										
15-24 years	no.	np	np	np	np	np	np	np	np	3 849
25-34 years	no.	np	np	np	np	np	np	np	np	3 396
35-44 years	no.	np	np	np	np	np	np	np	np	5 474
45-54 years	no.	np	np	np	np	np	np	np	np	6 286
55-64 years	no.	np	np	np	np	np	np	np	np	5 607
15-49 years	no.	np	np	np	np	np	np	np	np	15 818
Total	no.	8 444	2 011	5 762	3 457	1 328	832	243	2 537	24 612
Proportion of the Indigenous potential population (revised method) accessing supported employment services										
15-24 years	%	3.5	5.2	3.4	4.3	4.6	5.0	np	4.3	3.9
25-34 years	%	4.7	8.6	1.7	5.0	7.4	np	np	3.6	4.3
35-44 years	%	3.7	5.3	2.0	2.5	4.0	np	np	2.1	3.0
45-54 years	%	1.8	2.3	1.1	1.9	3.2	np	np	n.p.	1.7
55-64 years	%	1.2	np	np	0.8	np	np	np	n.p.	0.6
15-49 years	%	3.4	5.7	2.3	3.3	5.2	2.8	np	2.7	3.3
Total	%	2.8	4.0	1.6	2.5	3.5	2.2	np	1.7	2.4
2008-09										
Number of Indigenous users of supported employment services										
15-24 years	no.	np	np	np	np	np	np	np	np	178
25-34 years	no.	np	np	np	np	np	np	np	np	153
35-44 years	no.	np	np	np	np	np	np	np	np	162
45-54 years	no.	np	np	np	np	np	np	np	np	121
55-64 years	no.	np	np	np	np	np	np	np	np	44
15-49 years	no.	np	np	np	np	np	np	np	np	551
Total	no.	257	97	83	98	54	20	np	47	658
Estimated Indigenous potential population (revised method) for disability employment services (e)										
15-24 years	no.	np	np	np	np	np	np	np	np	4 010
25-34 years	no.	np	np	np	np	np	np	np	np	3 452
35-44 years	no.	np	np	np	np	np	np	np	np	5 569
45-54 years	no.	np	np	np	np	np	np	np	np	6 525

Table 14A.51

Table 14A.51 Users of CSTDA/NDA supported employment services (aged 15-64 years), by Indigenous status (a), (b), (c)

		<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
55-64 years	no.	np	np	np	np	np	np	np	np	5 971
15-49 years	no.	np	np	np	np	np	np	np	np	16 239
Total	no.	8 727	2 084	6 015	3 586	1 376	863	257	2 618	25 527
Proportion of the Indigenous potential population (revised method) accessing supported employment services										
15-24 years	%	4.0	6.7	2.7	6.0	7.9	4.8	np	5.2	4.4
25-34 years	%	5.2	8.1	1.9	5.4	6.3	n.p.	np	3.5	4.4
35-44 years	%	3.7	4.5	1.7	2.0	5.2	3.0	np	1.8	2.9
45-54 years	%	1.7	4.5	1.2	2.4	2.5	n.p.	np	0.7	1.9
55-64 years	%	1.5	np	np	0.9	n.p.	n.p.	np	np	0.7
15-49 years	%	3.6	6.0	1.9	3.5	5.8	2.9	np	2.7	3.4
Total	%	2.9	4.7	1.4	2.7	3.9	2.3	np	1.8	2.6

(a) Supported employment services are delivered by the Australian Government.

(b) See section 14.7 for information on how the potential population is defined.

(c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(d) at 30 June 2007.

(e) at 30 June 2008.

np Not published.

Source: AIHW unpublished CSTDA NMDS 2008-09, 2007-08; ABS *Indigenous Projected Population 2007 and 2008* (ABS cat. no. 3238.0, 2009); *2003 Survey of Disability, Ageing and Carers*; *2006 Census of Population and Housing*.

Table 14A.52

Table 14A.52 Users of total CSTDA/NDA State/Territory delivered disability support services (aged 0-64 years) as a proportion of the estimated potential population (revised method), by country of birth and remoteness, Australia (a), (b), (c), (d)

	<i>Number of users of State/Territory delivered disability support services</i>	<i>Estimated potential population (revised method) for State/Territory delivered disability support services at 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) accessing State/Territory delivered disability support services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
2007-08			
Country of birth			
Australia	125 820	585 782	21.5
Other English speaking countries	3 772	48 947	7.7
All English speaking countries	129 592	634 729	20.4
Non-English speaking countries	6 069	97 989	6.2
Total (e)	146 718	732 718	20.0
Remoteness Area			
Major cities	89 213	470 455	19.0
Inner Regional	34 827	171 009	20.4
Outer Regional/Remote/Very Remote	16 670	91 254	18.3
Total (f)	146 718	732 718	20.0
2008-09			
Country of birth			
Australia	132 554	596 880	22.2
Other English speaking countries	3 947	50 158	7.9
All English speaking countries	136 501	647 039	21.1
Non-English speaking countries	6 483	100 365	6.5
Total (e)	155 273	747 404	20.8

Table 14A.52

Table 14A.52 Users of total CSTDA/NDA State/Territory delivered disability support services (aged 0-64 years) as a proportion of the estimated potential population (revised method), by country of birth and remoteness, Australia (a), (b), (c), (d)

	<i>Number of users of State/Territory delivered disability support services</i>	<i>Estimated potential population (revised method) for State/Territory delivered disability support services at 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) accessing State/Territory delivered disability support services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
Remoteness Area			
Major cities	94 362	479 841	19.7
Inner Regional	36 212	174 355	20.8
Outer Regional/Remote/Very Remote	16 885	93 208	18.1
Total (f)	155 273	747 404	20.8

(a) State/Territory delivered disability support services include any of accommodation support, community support (includes case management/co-ordination), community access and respite.

(b) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.

(c) See section 14.7 for information on how the potential population is defined.

(d) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(e) Includes people with not stated Country of birth.

(f) Includes people with not stated Remoteness Area.

Source: AIHW unpublished CSTDA NMDS 2008-09, 2007-08; AIHW analysis of the ABS Estimated Resident Population June 2007 and June 2008; 2003 Survey of Disability, Ageing and Carers; 2006 Census of Population and Housing.

Table 14A.53

Table 14A.53 Users of CSTDA/NDA accommodation support services (aged 0-64 years), by country of birth (a), (b), (c), (d), (e), (f), (g), (h), (i)

	<i>NSW (j)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
People born in a non-English speaking country using accommodation support services per 1000 people aged under 65 years who were born in a non-English speaking country									
2003-04	0.2	0.6	0.4	0.6	2.0	0.9	0.4	0.6	0.5
2004-05	0.2	0.6	0.5	0.6	2.4	0.9	0.4	0.6	0.5
2005-06	0.2	0.6	0.5	0.6	2.2	0.9	0.3	0.4	0.5
2006-07	0.2	0.6	0.6	0.4	2.4	0.9	0.4	0.5	0.5
2007-08	0.2	0.6	0.5	0.5	2.1	1.1	0.4	0.6	0.5
2008-09	0.3	0.4	0.5	0.5	2.3	1.0	0.6	0.4	0.5
People born in a non-English speaking country using accommodation support services per 1000 potential population aged under 65 years who were born in a non-English speaking country									
2006-07	5.3	13.1	16.8	11.3	53.7	29.8	10.8	17.5	12.7
2007-08	5.6	13.4	15.9	14.3	48.8	39.6	11.1	19.2	12.8
2008-09	8.4	10.0	16.4	13.0	53.3	34.8	15.4	14.5	12.9
People born in an English speaking country using accommodation support services per 1000 people aged under 65 years who were born in an English speaking country									
2003-04	1.3	2.3	1.4	1.9	3.4	2.7	1.3	1.2	1.8
2004-05	1.2	2.2	1.5	2.0	3.6	2.8	1.3	1.0	1.8
2005-06	1.4	2.1	1.6	2.2	3.5	2.7	1.2	1.2	1.9
2006-07	1.5	2.0	1.6	2.3	3.8	2.7	1.2	1.4	1.9
2007-08	1.5	2.0	1.6	2.1	3.8	2.8	1.3	1.4	1.9
2008-09	1.7	1.7	1.6	1.8	4.0	2.9	1.6	1.3	1.9
People born in an English speaking country using accommodation support services per 1000 potential population (unrevised method) aged under 65 years who were born in an English speaking country									
2003-04	0.1	0.1	0.0	0.1	0.3	0.0	0.1	0.0	0.1
2004-05	na	na	na	na	na	na	na	na	na
2005-06	na	na	na	na	na	na	na	na	na
2006-07	36.5	52.7	40.4	57.6	94.1	65.5	31.0	36.4	48.4
2007-08	36.1	52.4	39.3	51.5	92.6	66.6	32.3	35.3	47.3
2008-09	42.7	44.3	40.3	45.8	99.0	69.2	39.7	32.5	47.7
All people using accommodation support services per 1000 total people aged under 65 years									
2003-04	1.0	1.8	1.3	1.6	2.9	2.6	1.1	1.1	1.5
2004-05	1.0	1.7	1.3	1.7	3.0	2.6	1.0	0.9	1.5
2005-06	1.1	1.7	1.4	1.8	2.9	2.5	1.0	1.0	1.6
2006-07	1.2	1.6	1.5	2.0	3.2	2.6	1.0	1.3	1.6
2007-08	1.2	1.6	1.4	1.8	3.2	2.6	1.0	1.2	1.6
2008-09	1.4	1.4	1.5	1.6	3.4	2.8	1.3	1.1	1.6

(a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Individuals might have accessed services from more than one State or Territory.

Table 14A.53 Users of CSTDA/NDA accommodation support services (aged 0-64 years), by country of birth (a), (b), (c), (d), (e), (f), (g), (h), (i)

	NSW (j)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
(b)	Data for service users born in a non-English speaking country were based on responses for country of birth with English Proficiency Groups 2–4. For 2003-04 and 2004-05 data, this includes all countries except Australia, New Zealand, Canada, United Kingdom, South Africa, Ireland or the United States of America, which are classified as English speaking countries. From 2005-06, Zimbabwe is also included as an 'English speaking country'. Where country of birth was inconsistently recorded for the same service user, the service user was counted as having been born in a non-English speaking country.								
(c)	Data for all service users exclude 1023 service users in 2003-04, 866 service users in 2004-05, 824 service users in 2005-06, 834 service users in 2006-07, 603 service users in 2007-08 and 705 service users in 2008-09 whose country of birth was not reported, thus accommodation support service users per 1000 total population aged under 65 years may differ from other tables. Due to the relatively high missing rate of data, care should be taken when interpreting this indicator.								
(d)	The State and Territory data on people born in an English/non-English speaking country are derived using country of birth data from the <i>2001 Australian Census of Population and Housing</i> (for data to 2006-07) and the <i>2006 Australian Census of Population and Housing</i> (for 2007-08 and 2008-09 data) and the estimated resident population of states and territories in the relevant year. Estimates exclude people whose country of birth was not stated or who were visitors to Australia from overseas.								
(e)	Data for service users of CSTDA funded accommodation support services exclude specialist psychiatric disability services identified by the jurisdiction.								
(f)	Data for users per 1000 people are derived by dividing the number of service users by the number of people aged under 65 years, multiplied by 1000. Data for users per 1000 potential population are derived by dividing the number of service users by the potential population, multiplied by 1000. The potential populations for 2006-07 have been revised, therefore data for service users per 1000 potential population can differ from those in the 2009 Report.								
(g)	Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.								
(h)	Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.								
(i)	See section 14.7 for information on how the potential population is defined.								
(j)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.								

Source: AIHW unpublished, *CSTDA NMDS*; AIHW unpublished, derived from ABS 2001 Census of Population and Housing, ABS 2004, *2003 Survey of Disability, Ageing and Carers*, Cat. no. 4430.0, ABS 2005 (and previous years), *Australian Demographic Statistics, June 2003, 2004, 2005, 2006, 2007, 2008*, Cat. no. 3101.0, ABS 2005, *Migration Australia 2003-04*, Cat. no. 3412.0, *Labour Force Australia, Detailed Electronic Delivery, June 2006, 2007, 2008*, Cat. no. 6291.0.55.001, ABS 2006 *Census of Population and Housing (CDATA Online), Population by Age and Sex, Australian States and Territories, Jun 2006, 2007, 2008*, Cat. no. 3201.0.

Table 14A.54

Table 14A.54

Users of CSTDA/NDA State/Territory delivered accommodation support services (aged 0-64 years), by country of birth and remoteness, Australia (a), (b), (c)

	<i>Number of users of State/Territory delivered accommodation support services</i>	<i>Estimated potential population (revised method) for State/Territory delivered accommodation support services 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) accessing State/Territory delivered accommodation support services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
2007-08			
Country of birth			
Australia	25 545	585 782	4.4
Other English speaking countries	824	48 947	1.7
All English speaking countries	26 595	634 729	4.2
Non-English speaking countries	1 050	97 989	1.1
Total (d)	27 960	732 718	3.8
Remoteness Area			
Major cities	17 992	470 455	3.8
Inner Regional	6 902	171 009	4.0
Outer Regional/Remote/Very Remote	2 827	91 254	3.1
Total (e)	27 960	732 718	3.8
2008-09			
Country of birth			
Australia	26 023	596 880	4.4
Other English speaking countries	846	50 158	1.7
All English speaking countries	27 089	647 039	4.2
Non-English speaking countries	1 066	100 365	1.1
Total (d)	28 530	747 404	3.8
Remoteness Area			
Major cities	18 675	479 841	3.9
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Table 14A.54

Table 14A.54

Users of CSTDA/NDA State/Territory delivered accommodation support services (aged 0-64 years), by country of birth and remoteness, Australia (a), (b), (c)

	<i>Number of users of State/Territory delivered accommodation support services</i>	<i>Estimated potential population (revised method) for State/Territory delivered accommodation support services 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) accessing State/Territory delivered accommodation support services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
Inner Regional	6 916	174 355	4.0
Outer Regional/Remote/Very Remote	2 698	93 208	2.9
Total (e)	28 530	747 404	3.8

(a) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.

(b) See section 14.7 for information on how the potential population is defined.

(c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(d) Includes people with not stated Country of birth.

(e) Includes people with not stated Remoteness Area.

Source: AIHW unpublished CSTDA NMDS 2008-09, 2007-08; AIHW analysis of the ABS Estimated Resident Population June 2007 and June 2008; 2003 Survey of Disability, Ageing and Carers; 2006 Census of Population and Housing.

Table 14A.55

Table 14A.55 Users of CSTDA/NDA community support services (aged 0-64 years), by country of birth (a), (b), (c), (d), (e), (f), (g), (h), (i)

	<i>NSW (j)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
People born in a non-English speaking country using community support services per 1000 people aged under 65 years who were born in a non-English speaking country									
2006-07	0.6	3.5	1.0	1.5	5.0	2.7	1.9	2.1	1.9
2007-08	0.7	3.3	1.0	1.4	5.6	2.7	1.9	4.2	1.9
2008-09	1.0	3.7	1.2	1.8	5.9	2.6	2.0	1.7	2.2
People born in a non-English speaking country using community support services per 1000 potential population (unrevised method) aged under 65 years who were born in a non-English speaking country									
2004-05	na	na	na	na	na	na	na	na	na
2005-06	na	na	na	na	na	na	na	na	na
2006-07	16.6	78.1	28.3	41.4	114.4	85.0	50.5	74.4	47.6
2007-08	18.8	75.6	31.0	38.4	129.2	91.7	51.8	145.2	48.9
2008-09	27.1	84.9	35.9	50.3	135.8	87.9	56.4	57.9	56.8
People born in an English speaking country using community support services per 1000 people aged under 65 years who were born in an English speaking country									
2004-05	na	na	na	na	na	na	na	na	na
2005-06	na	na	na	na	na	na	na	na	na
2006-07	4.0	7.9	3.1	7.9	9.2	5.3	10.8	2.2	5.6
2007-08	4.2	8.0	3.5	6.6	11.0	6.0	11.8	7.4	5.9
2008-09	4.9	9.3	3.7	6.9	11.5	7.0	12.2	5.4	6.6
People born in an English speaking country using community support services per 1000 potential population (unrevised method) aged under 65 years who were born in an English speaking country									
2006-07	99.2	202.9	75.5	194.8	227.4	126.1	277.2	56.4	140.7
2007-08	102.7	205.1	85.3	163.6	272.2	141.6	300.0	191.0	146.7
2008-09	120.8	239.3	90.6	171.7	283.7	164.8	310.0	138.4	163.2
All people using community support services per 1000 total people aged under 65 years									
2006-07	3.4	7.1	2.9	7.1	8.8	5.2	9.7	2.2	5.1
2007-08	3.6	7.2	3.3	6.0	10.5	5.8	10.4	7.2	5.3
2008-09	4.2	8.4	3.5	6.3	11.0	6.8	10.8	5.1	6.0

- (a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Individuals might have accessed services from more than one State or Territory.
- (b) Data for service users born in a non-English speaking country were based on responses for country of birth with English Proficiency Groups 2–4. This includes all countries except Australia, New Zealand, Canada, United Kingdom, South Africa, Ireland, the United States of America or Zimbabwe which are classified as English speaking countries. Where country of birth was inconsistently recorded for the same service user, the service user was counted as having been born in a non-English speaking country.
- (c) Data for all service users exclude 6094 service users in 2006-07, 5760 service users in 2007-08 and 8910 service users in 2008-09 whose country of birth was not reported, thus community support service users per 1000 total population aged under 65 years may differ from other tables. Due to the relatively high missing rate of data, care should be taken when interpreting this indicator.

Table 14A.55 Users of CSTDA/NDA community support services (aged 0-64 years), by country of birth (a), (b), (c), (d), (e), (f), (g), (h), (i)

	<i>NSW (j)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(d)	The State and Territory data on people born in an English/non-English speaking country are derived using country of birth data from the <i>2001 Australian Census of Population and Housing</i> (for 2006-07 data) and the <i>2006 Australian Census of Population and Housing</i> (for 2007-08 and 2008-09 data) and the estimated resident population of states and territories in the relevant year. Estimates exclude people whose country of birth was not stated or who were visitors to Australia from overseas.								
(e)	Data for service users of CSTDA funded community support services exclude specialist psychiatric disability services identified by the jurisdiction.								
(f)	Data for users per 1000 people are derived by dividing the number of service users by the number of people aged under 65 years, multiplied by 1000. Data for users per 1000 potential population are derived by dividing the number of service users by the potential population, multiplied by 1000. The potential populations for 2006-07 have been revised, therefore data for service users per 1000 potential population can differ from those in the 2009 Report.								
(g)	Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.								
(h)	Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.								
(i)	See section 14.7 for information on how the potential population is defined.								
(j)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.								

Source: AIHW unpublished, *CSTDA NMDS*; AIHW unpublished, derived from *ABS 2001 Census of Population and Housing*, ABS 2004, *2003 Survey of Disability, Ageing and Carers*, Cat. no. 4430.0, *ABS 2006 Census of Population and Housing (CDATA Online)* and *ABS 2007, Australian Demographic Statistics June 2006, 2007, 2008*, Cat. no. 3101.0, *Population by Age and Sex, Australian States and Territories, Jun 2006, 2007, 2008*, Cat. no. 3201.0.

Table 14A.56

Table 14A.56 Users of CSTDA/NDA State/Territory delivered community support services (aged 0-64 years), by country of birth and remoteness, Australia (a), (b), (c)

	<i>Number of users of State/Territory delivered community support services</i>	<i>Estimated potential population (revised method) for State/Territory delivered community support services 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) accessing State/Territory delivered community support services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
2007-08			
Country of birth			
Australia	86 634	585 782	14.8
Other English speaking countries	2 578	48 947	5.3
All English speaking countries	89 212	634 729	14.1
Non-English speaking countries	4 142	97 989	4.2
Total (d)	98 435	732 718	13.4
Remoteness Area			
Major cities	60 532	470 455	12.9
Inner Regional	22 417	171 009	13.1
Outer Regional/Remote/Very Remote	11 932	91 254	13.1
Total (e)	98 435	732 718	13.4
2008-09			
Country of birth			
Australia	94 857	596 880	15.9
Other English speaking countries	2 838	50 158	5.7
All English speaking countries	97 695	647 039	15.1
Non-English speaking countries	4 681	100 365	4.7
Total (d)	108 496	747 404	14.5
Remoteness Area			
Major cities	66 632	479 841	13.9
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Table 14A.56

Users of CSTDA/NDA State/Territory delivered community support services (aged 0-64 years), by country of birth and remoteness, Australia (a), (b), (c)

	<i>Number of users of State/Territory delivered community support services</i>	<i>Estimated potential population (revised method) for State/Territory delivered community support services 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) accessing State/Territory delivered community support services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
Inner Regional	24 165	174 355	13.9
Outer Regional/Remote/Very Remote	12 278	93 208	13.2
Total (e)	108 496	747 404	14.5

(a) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.

(b) See section 14.7 for information on how the potential population is defined.

(c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(d) Includes people with not stated Country of birth.

(e) Includes people with not stated Remoteness Area.

Source: AIHW unpublished CSTDA NMDS 2008-09, 2007-08; AIHW analysis of the ABS Estimated Resident Population June 2007 and June 2008; 2003 Survey of Disability, Ageing and Carers; 2006 Census of Population and Housing.

Table 14A.57

Table 14A.57 Users of CSTDA/NDA community access services (aged 0-64 years), by country of birth (a), (b), (c), (d), (e), (f), (g), (h), (i)

	<i>NSW (j)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
People born in a non-English speaking country using community access services per 1000 people aged under 65 years who were born in a non-English speaking country									
2006-07	0.5	1.3	0.8	0.6	2.3	1.5	0.3	0.7	0.9
2007-08	0.6	1.2	0.7	0.5	2.3	1.5	0.4	0.7	0.9
2008-09	0.6	1.3	0.6	0.7	2.3	1.4	0.5	1.1	0.9
People born in a non-English speaking country using community access services per 1000 potential population (unrevised method) aged under 65 years who were born in a non-English speaking country									
2004-05	na	na	na	na	na	na	na	na	na
2005-06	na	na	na	na	na	na	na	na	na
2006-07	13.4	29.1	22.7	17.0	51.4	46.8	9.4	24.1	22.4
2007-08	15.1	27.7	21.1	13.1	53.2	50.0	12.5	25.6	22.3
2008-09	16.1	29.4	19.6	18.3	53.8	47.0	14.1	37.2	23.6
People born in an English speaking country using community access services per 1000 people aged under 65 years who were born in an English speaking country									
2004-05	na	na	na	na	na	na	na	na	na
2005-06	na	na	na	na	na	na	na	na	na
2006-07	2.0	3.6	2.1	2.4	3.9	3.2	1.1	1.8	2.6
2007-08	2.1	3.1	2.1	2.0	3.8	3.4	1.4	1.2	2.5
2008-09	2.2	3.0	2.1	2.1	4.1	3.3	1.5	1.6	2.5
People born in an English speaking country using community access services per 1000 potential population (unrevised method) aged under 65 years who were born in an English speaking country									
2006-07	49.5	91.5	52.9	58.4	95.8	77.7	28.0	45.7	64.7
2007-08	51.9	78.5	51.3	49.2	92.7	80.8	36.7	31.7	61.0
2008-09	55.0	76.6	52.5	52.7	101.6	77.2	39.1	40.9	62.8
All people using community access services per 1000 total people aged under 65 years									
2004-05	na	na	na	na	na	na	na	na	na
2005-06	na	na	na	na	na	na	na	na	na
2006-07	1.6	2.7	1.9	2.0	3.3	3.1	0.9	1.6	2.1
2007-08	1.8	2.7	2.0	1.8	3.6	3.3	1.3	1.2	2.2
2008-09	1.9	2.7	2.0	2.0	3.9	3.2	1.4	1.6	2.3

(a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Individuals might have accessed services from more than one State or Territory.

(b) Data for service users born in a non-English speaking country were based on responses for country of birth with English Proficiency Groups 2-4. This includes all countries except Australia, New Zealand, Canada, United Kingdom, South Africa, Ireland, the United States of America or Zimbabwe which are classified as English speaking countries. Where country of birth was inconsistently recorded for the same service user, the service user was counted as having been born in a non-English speaking country.

(c) Data for all service users exclude 4446 service users in 2006-07, 4545 service users in 2007-08 and 5572 service users in 2008-09 whose country of birth was not reported, thus community access service users per 1000 total population aged under 65 years may differ from other tables. Due to the relatively high missing rate of data, care should be taken when interpreting this indicator.

Table 14A.57 Users of CSTDA/NDA community access services (aged 0-64 years), by country of birth (a), (b), (c), (d), (e), (f), (g), (h), (i)

	<i>NSW (j)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(d)	The State and Territory data on people born in an English/non-English speaking country are derived using country of birth data from the <i>2001 Australian Census of Population and Housing</i> (for 2006-07 data) and the <i>2006 Australian Census of Population and Housing</i> (for 2007-08 and 2008-09 data) and the estimated resident population of states and territories in the relevant year. Estimates exclude people whose country of birth was not stated or who were visitors to Australia from overseas.								
(e)	Data for service users of CSTDA funded community access services exclude specialist psychiatric disability services identified by the jurisdiction.								
(f)	Data for users per 1000 people are derived by dividing the number of service users by the number of people aged under 65 years, multiplied by 1000. Data for users per 1000 potential population are derived by dividing the number of service users by the potential population, multiplied by 1000. The potential populations for 2006-07 have been revised, therefore data for service users per 1000 potential population can differ from those in the 2009 Report.								
(g)	Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.								
(h)	Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.								
(i)	see section 14.7 for information on how the potential population is defined.								
(j)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.								

Source: AIHW unpublished, *CSTDA NMDS*; AIHW unpublished, derived from ABS 2004, *2003 Survey of Disability, Ageing and Carers*, Cat. no. 4430.0, ABS 2006 *Census of Population and Housing (CDATA Online)* and ABS 2007 (and previous year), *Australian Demographic Statistics June 2006, 2007, 2008*, Cat. no. 3101.0, *Population by Age and Sex, Australian States and Territories, Jun 2006, 2007, 2008*, Cat. no. 3201.0.

Table 14A.58

Table 14A.58 Users of CSTDA/NDA State/Territory delivered community access services (aged 0-64 years), by country of birth and remoteness, Australia (a), (b), (c)

	<i>Number of users of State/Territory delivered community access services (revised method) for State/Territory delivered community access services 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Estimated potential population (revised method) for State/Territory delivered community access services 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) accessing State/Territory community access support services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
2007-08			
Country of birth			
Australia	34 374	585 782	5.9
Other English speaking countries	1 093	48 947	2.2
All English speaking countries	35 467	634 729	5.6
Non-English speaking countries	1 840	97 989	1.9
Total (d)	41 528	732 718	5.7
Remoteness Area			
Major cities	25 739	470 455	5.5
Inner Regional	9 815	171 009	5.7
Outer Regional/Remote/Very Remote	3 996	91 254	4.4
Total (e)	41 528	732 718	5.7
2008-09			
Country of birth			
Australia	34 873	596 880	5.8
Other English speaking countries	1 139	50 158	2.3
All English speaking countries	36 012	647 039	5.6
Non-English speaking countries	1 833	100 365	1.8
Total (d)	42 459	747 404	5.7
Remoteness Area			
Major cities	26 490	479 841	5.5
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Table 14A.58

Table 14A.58 Users of CSTDA/NDA State/Territory delivered community access services (aged 0-64 years), by country of birth and remoteness, Australia (a), (b), (c)

	<i>Number of users of State/Territory delivered community access services (revised method) for State/Territory delivered community access services 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Estimated potential population (revised method) for State/Territory delivered community access services State/Territory community access 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) accessing State/Territory community access support services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
Inner Regional	10 024	174 355	5.7
Outer Regional/Remote/Very Remote	3 888	93 208	4.2
Total (e)	42 459	747 404	5.7

(a) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.

(b) See section 14.7 for information on how the potential population is defined.

(c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(d) Includes people with not stated Country of birth.

(e) Includes people with not stated Remoteness Area.

Source: AIHW unpublished CSTDA NMDS 2008-09, 2007-08; AIHW analysis of the ABS Estimated Resident Population June 2007 and June 2008; 2003 Survey of Disability, Ageing and Carers; 2006 Census of Population and Housing.

Table 14A.59

Table 14A.59 Users of CSTDA/NDA respite services (aged 0-64 years), by country of birth (a), (b), (c), (d), (e), (f), (g), (h)

	<i>NSW (i)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
People born in a non-English speaking country using respite services per 1000 people aged under 65 years who were born in a non-English speaking country									
2004-05	na	na	na	na	na	na	na	na	na
2005-06	na	na	na	na	na	na	na	na	na
2006-07	0.2	1.1	0.4	0.2	0.4	0.5	0.6	1.0	0.5
2007-08	0.2	1.2	0.4	0.2	0.5	0.2	0.4	0.8	0.6
2008-09	0.4	1.2	0.4	0.3	0.5	0.3	0.4	0.8	0.6
People born in a non-English speaking country using respite services per 1000 potential population aged under 65 years who were born in a non-English speaking country and who had a primary carer									
2004-05	na	na	na	na	na	na	na	na	na
2005-06	na	na	na	na	na	na	na	na	na
2006-07	na	na	na	na	na	na	na	na	na
2007-08	na	na	na	na	na	na	na	na	na
2008-09	na	na	na	na	na	na	na	na	na
People born in an English speaking country using respite services per 1000 people aged under 65 years who were born in an English speaking country									
2004-05	na	na	na	na	na	na	na	na	na
2005-06	na	na	na	na	na	na	na	na	na
2006-07	1.1	3.0	1.4	1.8	1.3	0.7	1.2	1.6	1.7
2007-08	1.2	2.9	1.3	1.7	1.3	0.7	1.1	1.1	1.7
2008-09	1.5	3.1	1.3	1.5	1.4	0.8	1.3	1.0	1.8
People born in an English speaking country using respite services per 1000 potential population aged under 65 years who were born in an English speaking country and who had a primary carer									
2004-05	na	na	na	na	na	na	na	na	na
2005-06	na	na	na	na	na	na	na	na	na
2006-07	na	na	na	na	na	na	na	na	na
2007-08	na	na	na	na	na	na	na	na	na
2008-09	na	na	na	na	na	na	na	na	na
All people using respite services per 1000 total people aged under 65 years									
2004-05	na	na	na	na	na	na	na	na	na
2005-06	na	na	na	na	na	na	na	na	na
2006-07	0.9	2.3	1.2	1.6	1.1	0.6	0.9	1.4	1.4
2007-08	1.1	2.6	1.2	1.5	1.2	0.7	1.0	1.0	1.5
2008-09	1.3	2.7	1.3	1.4	1.4	0.8	1.2	0.9	1.6

(a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Individuals might have accessed services from more than one State or Territory.

Table 14A.59 Users of CSTDA/NDA respite services (aged 0-64 years), by country of birth (a), (b), (c), (d), (e), (f), (g), (h)

	<i>NSW (i)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(b)	Data for service users born in a non-English speaking country were based on responses for country of birth with English Proficiency Groups 2–4. This includes all countries except Australia, New Zealand, Canada, United Kingdom, South Africa, Ireland, the United States of America or Zimbabwe which are classified as English speaking countries. Where country of birth was inconsistently recorded for the same service user, the service user was counted as having been born in a non-English speaking country.								
(c)	Data for all service users exclude 1550 service users in 2006-07, 1603 service users in 2007-08 and 1754 service users in 2008-09 whose country of birth was not reported, thus respite service users per 1000 total population aged under 65 years may differ from other tables. Due to the relatively high missing rate of data, care should be taken when interpreting this indicator.								
(d)	The State and Territory data on people born in an English/non-English speaking country are derived using country of birth data from the <i>2001 Australian Census of Population and Housing</i> (for 2006-07 data) and the <i>2006 Australian Census of Population and Housing</i> (for 2007-08 and 2008-09 data) and the estimated resident population of states and territories in the relevant year. Estimates exclude people whose country of birth was not stated or who were visitors to Australia from overseas.								
(e)	Data for service users of CSTDA funded respite services exclude specialist psychiatric disability services identified by the jurisdiction.								
(f)	Data for users per 1000 people are derived by dividing the number of service users by the number of people aged under 65 years, multiplied by 1000.								
(g)	Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.								
(h)	Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.								
(i)	NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions.								

Source: AIHW unpublished, *CSTDA NMDS*; AIHW unpublished, derived from ABS *2006 Census of Population and Housing (CDATA Online)* and ABS 2007 (and previous year), *Australian Demographic Statistics June 2006, 2007, 2008, Cat. no. 3101.0, Population by Age and Sex, Australian States and Territories, Jun 2006, 2007, 2008, Cat. no. 3201.0.*

Table 14A.60

Table 14A.60 Users of CSTDA/NDA State/Territory delivered respite services(aged 0-64 years), by country of birth and remoteness, Australia (a), (b), (c)

	<i>Number of users of State/Territory delivered respite services</i>	<i>Estimated potential population (revised method) State/Territory delivered respite services 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) State/Territory delivered respite support services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
2007-08			
Country of birth			
Australia	25 071	585 782	4.3
Other English speaking countries	780	48 947	1.6
All English speaking countries	25 851	634 729	4.1
Non-English speaking countries	1 336	97 989	1.4
Total (d)	28 774	732 718	3.9
Remoteness Area			
Major cities	16 388	470 455	3.5
Inner Regional	7 831	171 009	4.6
Outer Regional/Remote/Very Remote	4 108	91 254	4.5
Total (e)	28 774	732 718	3.9
2008-09			
Country of birth			
Australia	27 015	596 880	4.5
Other English speaking countries	810	50 158	1.6
All English speaking countries	27 825	647 039	4.3
Non-English speaking countries	1 528	100 365	1.5
Total (d)	31 001	747 404	4.1
Remoteness Area			
Major cities	17 843	479 841	3.7
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Table 14A.60

Table 14A.60

Users of CSTDA/NDA State/Territory delivered respite services(aged 0-64 years), by country of birth and remoteness, Australia (a), (b), (c)

	<i>Number of users of State/Territory delivered respite services</i>	<i>Estimated potential population (revised method) State/Territory delivered respite services 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) State/Territory delivered respite support services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
Inner Regional	8 510	174 355	4.9
Outer Regional/Remote/Very Remote	4 172	93 208	4.5
Total (e)	31 001	747 404	4.1

(a) Some jurisdictions provide specialist psychiatric services under the CSTDA/NDA, whilst others provide these services under health. For comparability, the indicator excludes those who only receive specialist psychiatric disability services. This does not exclude those people with a psychiatric condition who receive other specialist disability services.

(b) See section 14.7 for information on how the potential population is defined.

(c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(d) Includes people with not stated Country of birth.

(e) Includes people with not stated Remoteness Area.

Source: AIHW unpublished CSTDA NMDS 2008-09, 2007-08; AIHW analysis of the ABS Estimated Resident Population June 2007 and June 2008; 2003 Survey of Disability, Ageing and Carers; 2006 Census of Population and Housing.

Table 14A.61

Table 14A.61 Users of CSTDA/NDA employment services (aged 15-64 years), by country of birth (a), (b), (c), (d), (e), (f), (g), (h)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
People born in a non-English speaking country using employment services per 1000 people aged 15–64 years who were born in a non-English speaking country									
2003-04	1.2	2.1	1.0	1.3	1.5	1.1	0.7	1.6	1.5
2004-05	1.1	2.2	1.1	1.1	1.5	0.8	0.6	1.5	1.4
2005-06	1.3	2.8	2.3	1.8	1.6	2.4	1.2	1.7	1.9
2006-07	2.6	4.2	3.0	2.2	2.6	2.5	1.5	2.8	3.1
2007-08	3.6	5.5	3.4	2.7	3.8	2.8	1.9	3.7	4.1
2008-09	4.9	7.1	4.3	3.1	4.9	3.5	2.4	3.3	5.3
People born in a non-English speaking country using employment services per 1000 potential population (unrevised method) who were born in a non-English speaking country									
2004-05	na	na	na	na	na	na	na	na	na
2005-06	na	na	na	na	na	na	na	na	na
2006-07	90.1	124.8	111.4	76.0	77.2	105.2	49.5	135.3	101.9
2007-08	129.6	160.6	129.8	91.9	113.7	126.6	61.7	168.4	135.1
2008-09	171.1	205.0	164.5	100.1	143.0	149.8	78.2	151.6	172.7
People born in an English speaking country using employment services per 1000 people aged 15–64 years who were born in an English speaking country									
2003-04	4.9	6.0	4.9	4.9	6.4	5.4	4.4	3.1	5.3
2004-05	5.0	6.0	5.0	4.9	6.1	5.6	3.7	2.7	5.3
2005-06	5.4	6.0	5.5	5.4	6.3	6.3	3.9	2.7	5.6
2006-07	6.1	6.5	5.9	5.7	7.5	6.8	4.6	3.4	6.2
2007-08	6.9	6.9	6.4	5.9	8.3	7.4	4.8	4.3	6.7
2008-09	8.3	8.2	7.6	6.4	9.7	8.6	5.7	4.0	7.9
People born in an English speaking country using employment services per 1000 potential population (unrevised method) who were born in an English speaking country									
2004-05	na	na	na	na	na	na	na	na	na
2005-06	na	na	na	na	na	na	na	na	na
2006-07	206.5	231.1	193.9	185.9	253.1	225.1	149.2	118.8	208.8
2007-08	233.3	240.6	207.4	190.3	280.4	246.2	153.4	149.7	225.1
2008-09	274.5	285.6	242.7	200.4	316.7	273.7	177.5	137.0	261.4
All people using employment services per 1000 total people aged 15–64 years									
2003-04	4.1	5.2	4.6	4.4	5.8	5.3	3.8	2.9	4.6
2004-05	4.2	5.2	4.6	4.3	5.6	5.4	3.2	2.6	4.6
2005-06	4.6	5.4	5.2	4.9	5.8	6.1	3.5	2.6	5.0
2006-07	5.3	6.1	5.7	5.2	6.9	6.6	4.1	3.3	5.7
2007-08	6.2	6.6	6.1	5.4	7.7	7.1	4.4	4.3	6.3
2008-09	7.5	8.0	7.3	5.9	9.1	8.4	5.1	3.9	7.5

(a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Individuals might have accessed services from more than one State or Territory.

Table 14A.61 Users of CSTDA/NDA employment services (aged 15-64 years), by country of birth (a), (b), (c), (d), (e), (f), (g), (h)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
(b)	Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.								
(c)	Data for service users born in a non-English speaking country were based on responses for country of birth with English Proficiency Groups 2–4. For 2003-04 and 2004-05 data, this includes all countries except Australia, New Zealand, Canada, United Kingdom, South Africa, Ireland or the United States of America, which are classified as English speaking countries. From 2005-06, Zimbabwe is also included as an 'English speaking country'.								
(d)	Data for all service users exclude 2481 in 2003-04, 2248 in 2004-05, 4975 in 2005-06, 750 in 2007-08 and 400 service users in 2008-09 whose country of birth was not reported, thus employment service users per 1000 total population aged 15–64 years may differ from other tables. Due to the relatively high missing rate of data, care should be taken when interpreting this indicator.								
(e)	The State and Territory data on people born in an English/non-English speaking country are derived using country of birth data from the <i>2001 Australian Census of Population and Housing</i> (for data to 2006-07) and the <i>2006 Australian Census of Population and Housing</i> (for 2007-08 and 2008-09 data) and the estimated resident population of states and territories in the relevant year. Estimates exclude people whose country of birth was not stated or who were visitors to Australia from overseas.								
(f)	Data for users per 1000 people are derived by dividing the number of service users by the number of people aged 15–64 years, multiplied by 1000. Data for users per 1000 potential population are derived by dividing the number of service users by the potential population, multiplied by 1000. The potential populations for 2006-07 have been revised, therefore data for service users per 1000 potential population can differ from those in the 2009 Report.								
(g)	From 1 October 2008, targeted support services previously delivered by the Australian Government and included in 'employment services' were transferred to other service groups delivered by State and Territory governments.								
(h)	See section 14.7 for information on how the potential population is defined.								

Source: AIHW unpublished, *CSTDA NMDS*; AIHW unpublished, derived from ABS 2001 *Census of Population and Housing*, ABS 2004, *2003 Survey of Disability, Ageing and Carers*, Cat. no. 4430.0, ABS 2005 (and previous years), *Australian Demographic Statistics*, June 2003, 2004, 2005, 2006, 2007, 2008, Cat. no. 3101.0, ABS 2005, *Migration Australia 2003-04*, Cat. no. 3412.0, ABS 2006 *Census of Population and Housing (CDATA Online)* and ABS 2007 (and previous year), *Labour Force Australia, Detailed Electronic Delivery*, June 2006, 2007, 2008, Cat. no. 6291.0.55.001, ABS 2007 (and previous year), *Population by Age and Sex, Australian States and Territories*, Jun 2006, 2007, 2008, Cat. no. 3201.0.

Table 14A.62

Table 14A.62 Users of CSTDA/NDA open employment services (aged 15-64 years), by country of birth and remoteness, Australia (a), (b), (c)

	<i>Number of users of open employment services</i>	<i>Estimated potential population (revised method) for disability employment services 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) accessing open employment services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
2007-08			
Country of birth			
Australia	55 354	417 834	13.2
Other English speaking countries	4 329	45 715	9.5
All English speaking countries	59 683	463 549	12.9
Non-English speaking countries	8 771	94 615	9.3
Total (d)	68 922	558 164	12.3
Remoteness Area			
Major cities	42 387	357 149	11.9
Inner Regional	17 043	130 264	13.1
Outer Regional/Remote/Very Remote	9 405	70 751	13.3
Total (e)	68 922	558 164	12.3
2008-09			
Country of birth			
Australia	70 005	427 473	16.4
Other English speaking countries	5 416	46 898	11.5
All English speaking countries	75 421	474 371	15.9
Non-English speaking countries	11 796	96 967	12.2
Total (d)	87 217	571 338	15.3
Remoteness Area			

Table 14A.62

Table 14A.62

Users of CSTDA/NDA open employment services (aged 15-64 years), by country of birth and remoteness, Australia (a), (b), (c)

	<i>Number of users of open employment services</i>	<i>Estimated potential population (revised method) for disability employment services 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) accessing open employment services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
Major cities	55 893	365 539	15.3
Inner Regional	20 479	133 306	15.4
Outer Regional/Remote/Very Remote	10 806	72 493	14.9
Total (e)	87 217	571 338	15.3

(a) Open employment services are delivered by the Australian Government.

(b) See section 14.7 for information on how the potential population is defined.

(c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(d) Includes people with not stated Country of Birth.

(e) Includes people with not stated Remoteness Area.

Source: AIHW unpublished CSTDA NMDS 2008-09, 2007-08; AIHW analysis of the ABS Estimated Resident Population June 2007 and June 2008; 2003 Survey of Disability, Ageing and Carers; 2006 Census of Population and Housing.

Table 14A.63

Table 14A.63

Users of CSTDA/NDA supported employment services (aged 15-64 years), by country of birth and remoteness, Australia (a), (b), (c)

	<i>Number of users of supported employment services 2008-09</i>	<i>Estimated potential population (revised method) for disability employment services 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) accessing supported employment services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
2007-08			
Country of birth			
Australia	19 225	417 834	4.6
Other English speaking countries	603	45 715	1.3
All English speaking countries	19 828	463 549	4.3
Non-English speaking countries	886	94 615	0.9
Total (d)	20 985	558 164	3.8
Remoteness Area			
Major cities	13 853	357 149	3.9
Inner Regional	4 949	130 264	3.8
Outer Regional/Remote/Very Remote	2 137	70 751	3.0
Total (e)	20 985	558 164	3.8
2008-09			
Country of birth			
Australia	19 817	427 473	4.6
Other English speaking countries	539	46 898	1.1
All English speaking countries	20 356	474 371	4.3
Non-English speaking countries	974	96 967	1.0
Total (d)	21 712	571 338	3.8
Remoteness Area			
Major cities	14 506	365 539	4.0
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Table 14A.63

Table 14A.63

Users of CSTDA/NDA supported employment services (aged 15-64 years), by country of birth and remoteness, Australia (a), (b), (c)

	<i>Number of users of supported employment services 2008-09</i>	<i>Estimated potential population (revised method) for disability employment services 30 June 2007 (2007-08) and 30 June 2008 (2008-09)</i>	<i>Proportion of potential population (revised method) accessing supported employment services</i>
	<i>no.</i>	<i>no.</i>	<i>%</i>
Inner Regional	5 103	133 306	3.8
Outer Regional/Remote/Very Remote	2 062	72 493	2.8
Total (e)	21 712	571 338	3.8

(a) Supported employment services are delivered by the Australian Government.

(b) See section 14.7 for information on how the potential population is defined.

(c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(d) Includes people with not stated Country of Birth.

(e) Includes people with not stated Remoteness Area.

Source: AIHW unpublished CSTDA NMDS 2008-09, 2007-08; AIHW analysis of the ABS Estimated Resident Population June 2007 and June 2008; 2003 Survey of Disability, Ageing and Carers; 2006 Census of Population and Housing.

Table 14A.64

Table 14A.64 Users of CSTDA/NDA community accommodation and care services as a proportion of all accommodation support service users (per cent) (a), (b), (c), (d), (e)

	<i>NSW (f)</i>	<i>Vic (g)</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2003-04	73.1	89.8	81.6	83.1	79.7	80.7	100.0	100.0	82.4
2004-05	72.7	91.0	83.6	85.4	80.1	80.7	100.0	100.0	83.3
2005-06	74.1	92.2	84.5	87.8	79.7	79.9	100.0	100.0	83.9
2006-07	77.5	93.5	85.2	87.2	83.4	82.1	100.0	100.0	85.6
2007-08	77.9	96.0	85.5	89.6	84.9	81.4	100.0	100.0	87.0
2008-09	78.6	95.7	86.1	91.7	86.3	83.3	100.0	100.0	86.9

- (a) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Individuals might have accessed services from more than one State or Territory. Individuals might have accessed services from both accommodation service type categories (institutional/large residential or community accommodation and care services).
- (b) Data for service users of CSTDA funded accommodation support services exclude specialist psychiatric disability services identified by the jurisdiction.
- (c) Community accommodation and care services include group homes, attendant care/personal care, in-home accommodation support, alternative family placement, and other accommodation support.
- (d) Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.
- (e) Changes to linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (f) NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions. The relatively low proportion of accommodation support users in community setting in NSW is largely a historical issue.
- (g) Victorian 2003-04 data are reported to be significantly understated because errors in the 'date of last service received' and lower than expected response rates have led to under-counting of service users.

Source: AIHW unpublished, CSTDA NMDS.

Table 14A.65

Table 14A.65 **Younger people in residential aged care, 30 June (a), (b), (c)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT (d)	NT (b)	Aust (e)
<i>People aged 0–49 years</i>										
2006	no.	391	221	244	65	60	15	4	7	1 007
2007	no.	374	210	226	47	53	9	np	5	924
2008	no.	336	209	179	58	55	11	4	6	858
2009	no.	333	181	158	58	54	14	np	10	808
Change 2006 to 2009	%	-14.8	-18.1	-35.2	-10.8	-10.0	-6.7	–	42.9	-19.8
<i>People aged 0–64 years</i>										
2006	no.	2 345	1 585	1 401	495	483	145	47	58	6 559
2007	no.	2 370	1 575	1 391	436	455	131	58	50	6 466
2008	no.	2 369	1 616	1 359	514	490	152	67	39	6 606
2009	no.	1 990	1 398	1 149	485	423	149	63	42	5 699
Change 2006 to 2009	%	-15.1	-11.8	-18.0	-2.0	-12.4	2.8	34.0	-27.6	-13.1

(a) Data are for permanent residents in aged care.

(b) These data should be interpreted with care (particularly for the NT). There may be issues related to the age of Indigenous residents being incorrectly recorded. An assessment of the data set in the NT has previously shown that approximately half of Indigenous peoples' ages were incorrectly recorded.

(c) Data for 2006–2009 are from the AIHW's publication on the *Younger People with Disability In Residential Aged Care Program*.

(d) ACT data for people aged 0–49 years in the ACT are not published for 2007 and 2009 as the number is less than 3.

(e) The Australian total only relates to jurisdictions for which data are published.

– Nil or rounded to zero. **np** Not published.

Source: AIHW 2009, *Younger People with Disability in Residential Aged Care program: Final report on the 2007–08 Minimum Data Set*, Disability series, Cat. no. DIS 57, Canberra.

Table 14A.66 Estimated number of YPIRAC service users who have achieved program objectives, 2006-07 to 2008-09 (a), (b), (c), (d)

	<i>Unit</i>	<i>2006-07</i>	<i>2007-08</i>	<i>2008-09</i>
Objective 1				
People moving out of residential aged care to more age-appropriate supported disability accommodation	no.	17	43	87
Objective 2				
People at risk diverted from inappropriate admission to residential aged care	no.	24	89	133
Objective 3				
People provided with enhanced services within a residential aged care setting, for whom residential aged care is the only available, suitable supported accommodation option	no.	12	133	293
Total YPIRAC service users in reporting period	no.	260	580	817

- (a) A small number of service users (<5) may receive services in more than one jurisdiction. These may be counted more than once in the table.
- (b) The definition of 'YPIRAC service user' was refined after 2006-07. Therefore comparisons between 2006-07 and later reporting periods should be undertaken with caution.
- (c) The definition of 'YPIRAC assessment' was refined, 'YPIRAC client monitoring' was added as a service type, and the data items relating to service use were refined and restructured after the 2006-07 reporting year. Therefore comparison between 2006-07 and later reporting periods should be undertaken with caution.
- (d) Totals do not add as not all service users achieve program objectives and some service users may achieve more than one objective as individual circumstances or service availability may change over time.

Source: AIHW 2009, *Younger People with Disability in Residential Aged Care program: Final report on the 2007-08 Minimum Data Set*, Disability series, Cat. no. DIS 57, Canberra.

Table 14A.67

Table 14A.67 Estimated number of YPIRAC service users who have achieved program objectives since entry to the program, by state and territory, 30 June 2009 (a), (b), (c), (d)

	Unit	NSW (e)	Vic	Qld (f)	WA (f)	SA	Tas (f)	ACT (f)	NT (f)	Aust
Estimated number of people to achieve YPIRAC program objectives since entry to the program										
<i>Objective 1</i>										
People moving out of residential aged care to more age-appropriate supported disability accommodation	no.	9	26	36	5	15	5	–	5	92
<i>Objective 2</i>										
People at risk diverted from inappropriate admission to residential aged care	no.	10	37	45	21	23	5	7	6	146
<i>Objective 3</i>										
People provided with enhanced services within a residential aged care setting, for whom residential aged care is the only available, suitable supported accommodation option	no.	141	109	5	19	14	19	5	5	311
Total YPIRAC service users	no.	205	235	228	107	118	24	14	18	947
Proportion of the number of people to achieve YPIRAC program objectives since entry to the program										
<i>Objective 1</i>										
People moving out of residential aged care to more age-appropriate supported disability accommodation	%	4.4	11.1	15.8	4.7	12.7	20.8	–	27.8	9.7
<i>Objective 2</i>										
People at risk diverted from inappropriate admission to residential aged care	%	4.9	15.7	19.7	19.6	19.5	20.8	50.0	33.3	15.4
<i>Objective 3</i>										
People provided with enhanced services within a residential aged care setting, for whom residential aged care is the only available, suitable supported accommodation option	%	68.8	46.4	2.2	17.8	11.9	79.2	35.7	27.8	32.8

(a) Service user numbers are estimates after the use of a statistical linkage key to adjust for individuals who received services in more than one jurisdictions therefore state and territory totals may not add to the Australian total.

Table 14A.67 Estimated number of YPIRAC service users who have achieved program objectives since entry to the program, by state and territory, 30 June 2009 (a), (b), (c), (d)

	Unit	NSW (e)	Vic	Qld (f)	WA (f)	SA	Tas (f)	ACT (f)	NT (f)	Aust
(b)	Service users may have received services in more than one collection period and may have had different target groups and residential settings recorded in different years. The most recently provided target group and residential setting were used to determine whether service users have achieved program objectives.									
(c)	The definition of YPIRAC service user was refined after the 2006-07 collection.									
(d)	The definition of YPIRAC assessment was refined after the 2006-07 collection.									
(e)	Totals of 10 could be less than 10.									
(f)	Totals of 5 could be less than 5. – Nil or rounded to zero.									

Source: AIHW 2009, *Younger People with Disability in Residential Aged Care program: Final report on the 2007–08 Minimum Data Set*, Disability series, Cat. no. DIS 57, Canberra.

Table 14A.68

Table 14A.68 **Rate of younger people admitted to permanent residential aged care per 10 000 potential population (revised method) (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
Younger people admitted to permanent residential aged care per 10 000 potential population (revised method)										
0-49 years	no.	59	36	16	12	13	np	np	np	141
50-64 years	no.	402	232	174	91	96	np	np	np	1 034
Total	no.	461	268	190	103	109	22	11	11	1 175
Estimated potential population (revised method) for disability support services (people aged less than 65 years with profound or severe core activity limitation) (d)										
0-49 years	no.	154 185	116 725	95 859	48 397	34 153	10 710	7 894	5 554	473 477
50-64 years	no.	84 536	63 200	51 778	25 942	20 732	6 743	4 088	2 223	259 241
Total	no.	238 721	179 925	147 636	74 339	54 886	17 453	11 982	7 777	732 718
Rate of younger people admitted to permanent residential aged care per 10 000 potential population (revised method)										
0-49 years	%	3.8	3.1	1.7	2.5	3.8	np	np	np	3.0
50-64 years	%	47.6	36.7	33.6	35.1	46.3	np	np	np	39.9
Total	%	19.3	14.9	12.9	13.9	19.9	12.6	9.2	14.1	16.0
2008-09										
Younger people admitted to permanent residential aged care per 10 000 potential population (revised method)										
0-49 years	no.	72	37	20	13	13	np	-	np	163
50-64 years	no.	443	226	184	122	99	np	17	np	1 128
Total	no.	515	263	204	135	112	28	17	17	1 291
Estimated potential population (revised method) for disability support services (people aged less than 65 years with profound or severe core activity limitation) (e)										
0-49 years	no.	155 678	118 499	98 063	49 681	34 314	10 715	7 968	5 668	480 586
50-64 years	no.	86 817	65 046	53 442	26 849	21 233	6 925	4 191	2 314	266 818
Total	no.	242 495	183 545	151 505	76 530	55 547	17 640	12 160	7 982	747 404
Rate of younger people admitted to permanent residential aged care per 10 000 potential population (revised method)										
0-49 years	%	4.6	3.1	2.0	2.6	3.8	np	-	np	3.4
50-64 years	%	51.0	34.7	34.4	45.4	46.6	np	40.6	np	42.3
Total	%	21.2	14.3	13.5	17.6	20.2	15.9	14.0	21.3	17.3
2009-10										
Younger people admitted to permanent residential aged care per 10 000 potential population (revised method)										
0-49 years	no.	47	35	23	17	15	np	-	np	144
50-64 years	no.	446	260	212	125	88	np	10	np	1 174
Total	no.	493	295	235	142	103	24	10	16	1 318
Estimated potential population (revised method) for disability support services (people aged less than 65 years with profound or severe core activity limitation) (f)										
0-49 years	no.	157 398	120 423	100 263	51 016	34 497	10 729	8 057	5 763	488 146

Table 14A.68 Rate of younger people admitted to permanent residential aged care per 10 000 potential population (revised method) (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
50-64 years	no.	88 649	66 705	54 880	27 675	21 660	7 069	4 287	2 404	273 330
Total	no.	246 048	187 128	155 143	78 691	56 158	17 798	12 344	8 167	761 476
Rate of younger people admitted to permanent residential aged care per 10 000 potential population (revised method)										
0-49 years	%	3.0	2.9	2.3	3.3	4.3	np	–	np	2.9
50-64 years	%	50.3	39.0	38.6	45.2	40.6	np	23.3	np	43.0
Total	%	20.0	15.8	15.1	18.0	18.3	13.5	8.1	19.6	17.3

(a) Admissions to permanent residential aged care do not include admissions to residential respite care.

(b) Transfers and readmissions during the reporting period are excluded.

(c) See section 14.7 for information on how the potential population is defined.

(d) at 30 June 2007

(e) at 30 June 2008

(f) at 30 June 2009

– Nil or rounded to zero. np Not published.

Source: DoHA (Unpublished) Aged and Community Care Management Information System; ABS *Estimated Resident Population June 2009, June 2008 and June 2007*; *Survey of Disability, Ageing and Carers 2003*.

Table 14A.69

Table 14A.69 **Younger people who separated from permanent residential aged care to return to home/family (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2007-08										
0-49 years	no.	10	6	np	np	np	np	–	–	25
50-64 years	no.	51	25	np	np	np	np	–	np	143
Total	no.	61	31	38	19	13	np	–	np	168
2008-09										
0-49 years	no.	7	np	11	np	np	np	–	–	26
50-64 years	no.	59	np	36	np	np	np	np	–	168
Total	no.	66	43	47	20	14	np	np	–	194
2009-10										
0-49 years	no.	9	8	5	np	np	–	–	np	27
50-64 years	no.	46	36	40	np	np	5	np	np	148
Total	no.	55	44	45	12	9	5	np	np	175

(a) Permanent residential aged care does not include residential respite care.

– Nil or rounded to zero. np Not published.

Source: DoHA (Unpublished) Aged and Community Care Management Information System.

Table 14A.70 Number of younger people receiving permanent residential aged care, 2009-10 (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Number of people aged 0–64 years receiving permanent residential aged care										
0–49 years	no.	352	190	160	70	66	20	np	np	874
50–64 years	no.	2 363	1 616	1 351	593	508	183	np	np	6 740
Total	no.	2 715	1 806	1 511	663	574	203	79	63	7 614

(a) Permanent residential aged care does not include residential respite care.

(b) Transfers and readmissions during the reporting period are excluded.

np Not published.

Source: DoHA (Unpublished) Aged and Community Care Management Information System.

Table 14A.71 **NSW quality assurance processes**

Features of quality assurance system Under the NSW Disability Services Act (DSA) 1993, all government funded or provided services for people with disability must conform to the principles and application of principles found in Schedule 1 of the Act. The DSA does not specify how services are to be monitored to ensure they comply with the principles and applications.

The NSW Department of Ageing, Disability and Home Care (DADHC) has implemented an integrated monitoring framework (IMF). The IMF applies to government funded and provided services. The two key features of this framework include:

(1) Annual accountability and reporting requirements — a core set of six requirements need to be undertaken including a financial acquittal and an annual return. The annual return is an annual statement of the organisation's compliance to the relevant legislation, financial management practices and relevant service standards (including the NSW Disability Service Standards).

(2) On-site service reviews and monitoring — the key features of the service review include the provider undertaking a self assessment, a regional DADHC staff member undertaking a desk top review and a DADHC staff member visiting the service provider and the associated outlets to undertake a comprehensive on-site service review. Following the review, a summary report of the review is sent to the service provider.

Service providers may be required to provide DADHC with an Action Plan arising from:

- an on-site service review visit that has identified areas that require improvement
- a service provider annual return that identifies partial compliance or non-compliance with key elements of the funding agreement
- an incident or issue that required one-off investigation or ad hoc review that identified specific areas to be addressed by the provider.

The Action Plan is a service improvement tool for service providers and a monitoring tool for the Department. It is a list of tasks and timelines, and identifies the person responsible for the completion of each task. Tasks will be documented, followed up and reviewed by the Department.

What are the relevant NSW Disability Service Standards service standards

NSW *Disability Services Act (DSA) 1993* principles and application of principles

The Integrated Monitoring Framework — Key Performance Indicators

Service Access

Each service user seeking a service has access to a service on the basis of relative need and resources

1 Principles

Persons with disabilities have the same basic human rights as other members of Australian society. They also have the rights needed to ensure that their specific needs are met.

Organisational Governance

Leadership at all levels of the organisation provides direction and guidance for achieving the organisation's goals.

Capacity

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Table 14A.71

<p><i>Features of quality assurance system</i></p>	<p>Under the NSW Disability Services Act (DSA) 1993, all government funded or provided services for people with disability must conform to the principles and application of principles found in Schedule 1 of the Act. The DSA does not specify how services are to be monitored to ensure they comply with the principles and applications.</p>	<p>NSW Disability Services Act (DSA) 1993 principles and application of principles</p>	<p>The Integrated Monitoring Framework — Key Performance Indicators</p>
<p>Individual Needs Each person with a disability receives a service which is designed to meet, in the least restrictive way, his/her individual needs</p>	<p>Their rights, which apply irrespective of the nature, origin, type or degree of disability, include the following: (a) persons with disabilities are individuals who have the inherent right to respect for their human worth and dignity, (b) persons with disabilities have the right to live in and be part of the community, (c) persons with disabilities have the right to realise their individual capacities for physical, social, emotional and intellectual development, (d) persons with disabilities have the same rights as other members of Australian society to services which will support their attaining a reasonable quality of life, (e) persons with disabilities have the right to choose their own lifestyle and to have access to information, provided in a manner appropriate to their disability and cultural background, necessary to allow informed choice,</p>	<p>The organisation demonstrates compliance with all relevant legislation and regulations (this would include the relevant Disability Service Standards). Policies and processes are developed to support the organisation's service delivery. Appropriate accountability mechanisms are in place.</p>	<p>Organisational Capacity Management Systems and Processes The organisation has practices in place to ensure planning, evaluation and improvement of service delivery. Information is collected and utilised in line with privacy provisions and in the interest of clients. Risk management is an integral part of the organisation's operations.</p>
<p>Decision Making and Choice Each person with a disability has the opportunity to participate as fully as possible in making decisions about the events and activities of his/her daily life in relation to the services he/she receives</p>	<p>Each person with a disability has the opportunity to participate as fully as possible in making decisions about the events and activities of his/her daily life in relation to the services he/she receives</p>	<p>Appropriate accountability mechanisms are in place.</p>	<p>Organisational Capacity Management Systems and Processes The organisation has practices in place to ensure planning, evaluation and improvement of service delivery.</p>
<p>Privacy, Dignity and Confidentiality Each service user's right to privacy, dignity and confidentiality in all aspects of his/her life is recognised and respected</p>	<p>Each service user's right to privacy, dignity and confidentiality in all aspects of his/her life is recognised and respected</p>	<p>Appropriate accountability mechanisms are in place.</p>	<p>Organisational Capacity Management Systems and Processes The organisation has practices in place to ensure planning, evaluation and improvement of service delivery. Information is collected and utilised in line with privacy provisions and in the interest of clients. Risk management is an integral part of the organisation's operations.</p>

Table 14A.71

<p><i>Features of quality assurance system</i></p>	<p>Under the NSW Disability Services Act (DSA) 1993, all government funded or provided services for people with disability must conform to the principles and application of principles found in Schedule 1 of the Act. The DSA does not specify how services are to be monitored to ensure they comply with the principles and applications.</p>	<p>NSW Disability Service Standards</p>	<p>NSW Disability Services Act (DSA) 1993 principles and application of principles</p>	<p>The Integrated Monitoring Framework — Key Performance Indicators</p>
<p>Valued Status Each person with a disability has the opportunity to develop and maintain skills to participate in activities that enable him/her to achieve valued roles in the community</p>	<p>(f) persons with disabilities have the same right as other members of Australian society to participate in the decisions which affect their lives, (g) persons with disabilities receiving services have the same right as other members of Australian society to receive those services in a manner which results in the least restriction of their rights and opportunities, (h) persons with disabilities have the right to pursue any grievance in relation to services without fear of the services being discontinued or recrimination from service providers,</p>	<p>Complaints and Disputes Each service user is free to raise and have resolved, any complaints and disputes he/she may have regarding the agency or the service</p>	<p>Organisational Capacity — Workforce Development Human resource management is an integral part of the organisation's planning. Training and development is available to staff as appropriate to the organisation's goals.</p>	<p>The organisation encourages open communication/feedback from stakeholders in meaningful and appropriate way.</p>
<p>Service Management Each Agency adopts sound management practices which maximise outcomes for service users</p>	<p>(i) persons with disabilities have the right to protection from neglect, abuse and exploitation.</p>	<p>2 Applications of principles Services and programs of services must apply the principles set out in clause 1. In particular, they must be designed and administered so as to achieve the following: (a) to have as their focus the achievement of positive outcomes for persons with disabilities, such as increased independence, employment opportunities and integration into the community,</p>	<p>Providing Services & Programs — Access The organisation ensures information on services and programs is available in the community Clients have fair and equitable access to services and resources. Clients are aware and understand the services and programs provided.</p>	<p>—</p>
<p>Participation and Integration Each person with a disability is supported and encouraged to participate and be involved in the life of the community</p>	<p></p>	<p></p>	<p></p>	<p></p>

Table 14A.71

<p><i>Features of quality assurance system</i></p>	<p>Under the NSW Disability Services Act (DSA) 1993, all government funded or provided services for people with disability must conform to the principles and application of principles found in Schedule 1 of the Act. The DSA does not specify how services are to be monitored to ensure they comply with the principles and applications.</p>	<p>The Integrated Monitoring Framework — Key Performance Indicators</p>
<p>NSW Disability Service Standards</p>	<p>NSW Disability Services Act (DSA) 1993 principles and application of principles</p>	<p>The Integrated Monitoring Framework — Key Performance Indicators</p>
<p>Family Relationships Each person with a disability receives a service which recognises the importance of preserving family relationships, informal social networks and is sensitive to their cultural and linguistic environments</p>	<p>(b) to contribute to ensuring that the conditions of the everyday life of persons with disabilities are the same as, or as close as possible to, norms and patterns which are valued in the general community,</p>	<p>Providing Services & Programs — Individual and Group Planning Clients participate in the design and planning of their services and programs.</p>
<p>Protection of Human Rights and Freedom from Abuse The Agency ensures that the legal and human rights of people with a disability are upheld in relation to the prevention of sexual, physical, and emotional abuse within the service</p>	<p>(c) to form part of local co-ordinated service systems and other services generally available to members of the community, wherever possible, (d) to meet the individual needs and goals of the persons with disabilities receiving services, (e) to meet the needs of persons with disabilities who experience an additional disadvantage as a result of their gender, ethnic origin or Aboriginality, (f) to promote recognition of the competence of, and enhance the image of, persons with disabilities,</p>	<p>Effectiveness of service provision is regularly assessed and reviewed. Coordinates referral, transition and ensures follow-up processes are used to enhance client outcomes.</p>
<p>Providing Services & Programs — Delivering the services The organisation is able to demonstrate compliance to service specific legislative and DADHC policy requirements.</p>	<p></p>	<p>Providing Services & Programs — Delivering the services The organisation is able to demonstrate compliance to service specific legislative and DADHC policy requirements.</p>

Table 14A.71

<p><i>Features of quality assurance system</i></p>	<p>Under the NSW Disability Services Act (DSA) 1993, all government funded or provided services for people with disability must conform to the principles and application of principles found in Schedule 1 of the Act. The DSA does not specify how services are to be monitored to ensure they comply with the principles and applications.</p>	<p>The Integrated Monitoring Framework — Key Performance Indicators</p>
<p>NSW Disability Service Standards</p>	<p>NSW Disability Services Act (DSA) 1993 principles and application of principles</p>	<p>The Integrated Monitoring Framework — Key Performance Indicators</p>
<p>For each of the Standards, there is a minimum and enhanced set of sub-standards. The DACHC developed guidance on how to implement the minimum and enhanced standards. There are 27 discrete but inter-related requirements which apply to all services. For further information see: Standards In Action Practice Requirements and Guidelines for Services Funded Under the Disability Services Act.</p>	<p>(g) to promote the participation of persons with disabilities in the life of the local community through maximum physical and social integration in that community, (h) to ensure that no single organisation providing services exercises control over all or most aspects of the life of a person with disabilities, (i) to ensure that organisations providing services (whether specifically to persons with disabilities or generally to members of the community) are accountable to persons with disabilities who use them, the advocates of those persons, the State and the community generally for the provision of information from which the quality of those services can be judged, (j) to provide opportunities for persons with disabilities to reach goals and enjoy lifestyles which are valued by the community generally and are appropriate to their chronological age, (k) to ensure that persons with disabilities participate in the decisions that affect their lives,</p>	<p>Service delivery maintains and promotes health and wellbeing. Services and programs are developed to assist clients with behaviour support. Services are provided to assist clients to remain independent and participate fully in the community. Indirect services. Capacity Building — Networks and Partnerships The organisation participates in evaluation and improvement activities to expand the knowledge of the sector. Able to demonstrate collaboration with stakeholders and other agencies to improve outcomes for clients, communities and the sector.</p>

Table 14A.71

Features of quality assurance system Under the NSW Disability Services Act (DSA) 1993, all government funded or provided services for people with disability must conform to the principles and application of principles found in Schedule 1 of the Act. The DSA does not specify how services are to be monitored to ensure they comply with the principles and applications.

NSW Disability Services Act (DSA) 1993 principles and application of principles

- (l) to ensure that persons with disabilities have access to advocacy support where necessary to ensure adequate participation in decision-making about the services they receive,
- (m) to recognise the importance of preserving the family relationships and the cultural and linguistic environments of persons with disabilities,
- (n) to ensure that appropriate avenues exist for persons with disabilities to raise and have resolved any grievances about services, and to ensure that a person raising any such grievance does not suffer any reprisal,
- (o) to provide persons with disabilities with, and encourage them to make use of, avenues for participating in the planning and operation of services and programs which they receive and to provide opportunities for consultation in relation to the development of major policy and program changes,
- (p) to respect the rights of persons with disabilities to privacy and confidentiality.

Table 14A.71

<p><i>Features of quality assurance system</i></p>	<p>Under the NSW Disability Services Act (DSA) 1993, all government funded or provided services for people with disability must conform to the principles and application of principles found in Schedule 1 of the Act. The DSA does not specify how services are to be monitored to ensure they comply with the principles and applications.</p>
<p><i>Future directions</i></p>	<p>Quality Reform Project</p> <p>DADHC has undertaken a project to research and identify a single Framework for quality that would apply to both funded and operated services. This project has identified the following key components of a Quality Framework:</p> <ul style="list-style-type: none"> • A defined set of service requirements aligned to the NSW Human Services Quality Framework. These quality requirements will incorporate the NSW Disability Service Standards and National HACCC Service Standards; • An articulated policy statement that requires service providers to demonstrate conformity to quality requirements; • Assessment processes to be undertaken on a three year cycle; • A strategy to support assessors, clients and providers in the implementation of the framework. • Mutual recognition of quality standards which providers are required to meet through other funding programs • Examination of the option of using third-party assessors to carry out Verification Assessments of a service provider's conformity with the quality requirements.
<p><i>Source:</i></p>	<p>NSW Government 1998, <i>Standards in Action</i>, Ageing and Disability Department, www.dadhc.nsw.gov.au/NR/rdonlyres/898B1EC7-FFED-4F87-83F0-E7C25D504C61/668/Standardsinaction_93582882.pdf (accessed 1 December 2009); NSW Government 2009, <i>Integrated Monitoring Framework</i>, www.dadhc.nsw.gov.au/dadhc/Doing+business+with+us/Integrated+Monitoring+Framework.htm (accessed 1 December 2009); NSW Government unpublished.</p>

Table 14A.72 Victorian quality assurance processes

Features of assurance system	quality
	<p>Under the <i>Disability Act 2006</i>, the Minister must determine the standards to be met by disability service providers in the provision of disability services. A disability service provider must comply with the relevant applicable standards. The Secretary, Department of Human Services, must specify performance measures and may monitor service provider compliance with the relevant performance measures in respect of the standards. Both the standards and performance measures have been published in the Victoria Government Gazette.</p> <p>The <i>Quality Framework for Disability Services in Victoria (2007)</i> was implemented in 1997 and revised in 2007 to better support the goals of the Victorian State Disability Plan 2002–2012 and the principles of the Disability Act 2006. The <i>Quality Framework for Disability Services in Victoria (2007)</i> introduced critical new key elements:</p> <ul style="list-style-type: none"> • Outcomes Standards • focus on supports to facilitate personal outcomes • a framework for independent quality monitoring. <p>Under the Quality Framework, disability service providers are required to undertake organisational self-assessment against the Standards for Disability Services in Victoria, including service user assessment of the service provider's performance against these Standards. Service providers may use any self-assessment and service user assessment processes with the capacity to demonstrate compliance with the Standards, but are encouraged to select an approach that best reflects the service type and consumer requirements. Disability service providers measure the quality of their practice by gathering data against the evidence indicators of the standards. The evidence indicators include:</p> <ul style="list-style-type: none"> • indicators that describe compliance with the Standards • developmental indicators that describe examples of continuous quality improvement. <p>The Quality Framework requires all disability service providers to have a quality plan. The quality plan uses information gathered from the self-assessment (including the service user assessment) and any other quality review processes and sets the priorities and actions for improvements for the forthcoming continuous quality improvement cycle. Both department-managed and community service organisations disability service providers must comply with the Standards and are also required to undergo independent monitoring for compliance against the Standards by 2012.</p>

Table 14A.72 Victorian quality assurance processes

What are the relevant standards for Disability Services in Victoria: Outcome Standards	Standards for Disability Services in Victoria: Industry Standards
<p>The <i>Outcomes Standards</i> are used to determine whether services and supports make a difference in the lives of people. The Outcome Standards are:</p> <ul style="list-style-type: none"> • Individuality Each individual has goals, wants, aspirations and support needs and makes decisions and choices about their life • Capacity Each individual's abilities and potential are identified and encouraged • Participation Each individual is able to access his or her community • Citizenship Each individual has rights and responsibilities as a member of the community • Leadership Each individual has the opportunity to inform the way that supports are provided <p><i>Evidence indicators</i></p> <p>A suite of evidence indicators of the Outcome Standards has been developed for 16 life areas. The indicators map back to the Outcome Standards for Disability Services and will be used to determine compliance. These evidence indicators describe measurable elements of practice that may be used to assess whether the support is in place to assist people with a disability achieve the outcome.</p>	<p>The <i>Industry Standards</i> are used to measure systems and processes and ensure that organisations are meeting legislative and funding obligations. The Industry Standards are:</p> <ul style="list-style-type: none"> • Service Access Fair and equitable practices that are consistent with funding obligations, applicable legislation and purpose of the service are applied when managing and allocating resources. • Individual Needs Planning and support is tailored, flexible, responsive and appropriate to the individual. • Decision-Making and Choice Support options are planned, developed, implemented and reviewed in a manner that are responsive to the decisions, choices, and aspirations of individuals. • Privacy, Dignity and Confidentiality Privacy, dignity and confidentiality is respected and maintained. • Participation and Integration Support options are planned, developed, implemented and reviewed in a manner that build opportunities for individuals to participate in the life of the community.

Table 14A.72

Table 14A.72 Victorian quality assurance processes

Standards for Disability Services in Victoria: Outcome Standards	Standards for Disability Services in Victoria: Industry Standards
<p>See the following website for the full set of outcome standards evidence indicators: www.dhs.vic.gov.au/_data/assets/word_doc/0006/153096/quality_evidenceindicatorsoutcomestandards_doc_0808.doc</p>	<ul style="list-style-type: none"> • Valued Status Support options are planned, developed, implemented and reviewed in a manner that recognise the skills, abilities and potential of individuals and enable the achievement of valued roles in the community. • Complaints and Disputes Complaints and disputes are addressed promptly, fairly and respectfully without compromising services to the individual. • Service Management Management and governance practice is sound, accountable and consistent with current disability policy and practice. • Freedom from Abuse and Neglect Supports are provided in safe and healthy environments that support individuals to exercise their legal and human rights.
<p><i>Future directions</i></p> <p>The Victorian Government is actively exploring ways to reduce regulatory burden. This includes development of a common standards and quality assurance framework within the Department of Human Services. Mapping common standards prevalent in the disability services sector commenced in 2009.</p>	<p><i>Evidence indicators</i></p> <p>The evidence indicators make sure that the expectations for compliance with each standard are clear and provide a level of consistency with other quality frameworks. See the following website for the set of industry standard evidence indicators: www.dhs.vic.gov.au/disability/improving_supports/quality_framework_for_disability_services/implementing_the_quality_framework_2007/evidence-indicators</p>

Table 14A.72

Table 14A.72 Victorian quality assurance processes

Source: Victorian Government 2007, *Quality Framework for Disability Services in Victoria*, www.dhs.vic.gov.au/disability/improving_supports/quality_framework_for_disability_services, (accessed 1 December 2009); Victorian Government 2007, *Standards for Disability Services in Victoria*, www.dhs.vic.gov.au/disability/improving_supports/quality_framework_for_disability_services/implementing_the_quality_framework_2007/standards_for_disability_services_in_victoria_2007; Victorian Government unpublished.

Table 14A.73 Queensland quality assurance processes

<p><i>Features of assurance system</i></p>	<p><i>quality</i> Under the Queensland <i>Disability Act 2006</i>, the Minister may make disability service standards for improving the quality of disability services provided by funded service providers. The service standards must detail the way in which disability services are to be provided by funded service providers. The service standards must include indicators to measure whether funded service providers have met the standards. The Act also details how the Minister may approve a process under which a service provider may be certified by an external certification body as meeting the service standards.</p> <p>All services delivered or recurrently funded by the Department of Communities are required to achieve certification against the Queensland Disability Service Standards, Queensland Disability Advocacy Standards (for advocacy service providers) or ISO 9001:2000 (for providers of information and print disability and other support services), as appropriate to their service. The initial implementation of quality systems involves a five-step process: establish the quality system framework; service user assessment; self assessment; establish a plan for continuous improvement and external validation by an independent certification body. Once a service provider has achieved certification, they must undergo recertification and progress through the implementation cycle every three years, with annual surveillance audits to ensure certification is maintained and an improvement plan has been implemented.</p>
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What are the relevant Queensland Disability Service Standards

Service access

Each person with a disability seeking a service has access to the service on the basis of relative need and within available resources.

Individual needs

Individual needs and personal goals are met in the least restrictive way possible and within available resources.

Decision making and choice

Participation as fully as possible, in decision making, choice of activities and events in daily life in relation to the services received.

Privacy, dignity and confidentiality

Recognition of the right to privacy, dignity and confidentiality in all aspects of life.

Participation and integration

Support and encouragement to participate and be included in the life of the community.

Table 14A.73 Queensland quality assurance processes

Queensland Disability Service Standards

Valued status

Providing opportunities to develop skills to participate in and achieve valued roles within the community.

Complaints and disputes

A proactive approach to complaints and disputes management that safeguards service users/supports from retributive action when raising complaints.

Service management

Effective corporate governance through sound and visible management systems and practice.

Protection of legal and human rights and freedom from abuse and neglect

Upholding the legal and human rights of each person with a disability and taking action to prevent and/or respond to allegations of abuse and neglect.

Staff recruitment, employment and development

Recruitment, selection and development of paid and unpaid staff that ensures they have the relevant values, skills, knowledge and competencies to support service delivery to service users.

Each of the Queensland Disability Service Standards has a set of service standard indicators. The external certification body uses these indicators to assess the service provider to determine whether they comply with the standards. The Queensland Disability Advocacy Standards are a modified version of the above standards. The ISO 9001:2008 standards apply to providers of information and print disability and other support services. See the following website for more details on these standards: www.disability.qld.gov.au/key-projects/quality/publications-tools-resources/resources/resource-kits.html

Future directions

The Department of Communities is exploring options to reduce regulatory burden under the Queensland Compact. This includes the development of common standards for human services across the department. A review of the National Standards for Disability Services is also currently underway.

Source: Queensland Government 2010, *Disability Sector Quality System*, www.disability.qld.gov.au/key-projects/quality/ (accessed 15 November 2010); Queensland Government unpublished.

Table 14A.74 WA quality assurance processes

Features of assurance system	quality
	<p>Under the <i>WA Disability Services Act 1993</i>, the Disability Services Commission can establish guidelines and standards for the provision of disability services other than disability services provided by carers. The DSA does not specify how services are to be monitored to ensure they comply with the guidelines and standards.</p> <p>The Disability Services Commission has recently implemented the Quality Management Framework (QMF). Under the QMF, recurrently funded service providers must demonstrate that the services they provide continuously address the quality requirements. One of the key features of the QMF is the consumer focused outcomes and performance indicators for each service type. Outcomes are what services are expected to achieve for the benefit of the individual using their service. Under the QMF, all services will also be evaluated for their compliance with the nine Disability Services Standards. Services will be evaluated through the following processes:</p> <ul style="list-style-type: none"> • Service provider and consumer baseline assessment surveys (BAS) — every five years service providers will complete a BAS about the QMF Outcomes and some of the Disability Services Standards. At the same time as the service provider BAS, a separate survey will be sent to a representative sample of individuals with a disability, their families and carers at a program level for each service provider. The information collected from the BAS will be presented in a written report to each service provider. • Self Assessments — every year (other than the year a BAS or Independent Evaluation occurs) service providers will complete a Self Assessment. Service providers will be expected to provide information about their consumers' progress against the QMF outcomes. Service providers will also be expected to invite groups of consumers, their families and carers to have a say about different aspects of the service provided and include their feedback as part of the Self Assessment report. • Independent Evaluation — an external independent evaluators will complete an independent evaluation of services every 3–4 years. The focus of an independent evaluation will be on the results from the service provider's last BAS or Self Assessment report. The independent evaluator will pay particular attention to the views of people with disabilities, their families and carers and invite them to have a say about the quality of the services they receive.

Table 14A.74

Table 14A.74 WA quality assurance processes	What are the relevant WA Disability Services Standards service standards	QMF outcomes
Service Access	Each consumer seeking a service has access to a service on the basis of relative need and available resources.	Each outcome has a series of performance indicators by which the performance of disability service providers will be assessed and evaluated. A set of steps or sequence of activities that need to be undertaken to achieve a desired outcome have also been developed for each service area (these are called response chains). For more information on the indicators and the response chains see the following website: www.disability.wa.gov.au/serviceproviders/qmf/qmfindicators.html
Individual Needs	Each person with a disability receives a service which is designed to meet, in the least restrictive way, his or her individual needs and personal goals.	Each outcome has a series of performance indicators by which the performance of disability service providers will be assessed and evaluated. A set of steps or sequence of activities that need to be undertaken to achieve a desired outcome have also been developed for each service area (these are called response chains). For more information on the indicators and the response chains see the following website: www.disability.wa.gov.au/serviceproviders/qmf/qmfindicators.html
Decision Making and Choice	Each person with a disability has the opportunity to participate as fully as possible in making decisions about the events and activities of his or her daily life in relation to the services he or she receives.	Each outcome has a series of performance indicators by which the performance of disability service providers will be assessed and evaluated. A set of steps or sequence of activities that need to be undertaken to achieve a desired outcome have also been developed for each service area (these are called response chains). For more information on the indicators and the response chains see the following website: www.disability.wa.gov.au/serviceproviders/qmf/qmfindicators.html
Privacy, Dignity and Confidentiality	Each consumer's right to privacy, dignity and confidentiality in all aspects of his or her life is recognised and respected.	Each outcome has a series of performance indicators by which the performance of disability service providers will be assessed and evaluated. A set of steps or sequence of activities that need to be undertaken to achieve a desired outcome have also been developed for each service area (these are called response chains). For more information on the indicators and the response chains see the following website: www.disability.wa.gov.au/serviceproviders/qmf/qmfindicators.html
Participation and Integration	Each person with a disability is supported and encouraged to participate and be involved in the life of the community.	Each outcome has a series of performance indicators by which the performance of disability service providers will be assessed and evaluated. A set of steps or sequence of activities that need to be undertaken to achieve a desired outcome have also been developed for each service area (these are called response chains). For more information on the indicators and the response chains see the following website: www.disability.wa.gov.au/serviceproviders/qmf/qmfindicators.html
Valued Status	Each person with a disability has the opportunity to develop and maintain skills and to participate in activities that enable him or her to achieve valued roles in the community.	Each outcome has a series of performance indicators by which the performance of disability service providers will be assessed and evaluated. A set of steps or sequence of activities that need to be undertaken to achieve a desired outcome have also been developed for each service area (these are called response chains). For more information on the indicators and the response chains see the following website: www.disability.wa.gov.au/serviceproviders/qmf/qmfindicators.html
Outcomes For Accommodation Support		
Wellbeing	Outcome: Maintenance and/or improvement of the social, mental, physical, emotional, spiritual, sexual and cultural aspects of the individual.	Outcome: Maintenance and/or improvement of the social, mental, physical, emotional, spiritual, sexual and cultural aspects of the individual.
Relationships And Social Connection	Outcome: Relationships are diverse and contribute to the individual's life and social connections.	Outcome: Relationships are diverse and contribute to the individual's life and social connections.
Lifestyle	Outcome: Participation in a lifestyle of the individual's choice.	Outcome: Participation in a lifestyle of the individual's choice.
Home	Outcome: The place where a person lives is safe, secure and comfortable, and where they can be themselves.	Outcome: The place where a person lives is safe, secure and comfortable, and where they can be themselves.

Table 14A.74

Table 14A.74 WA quality assurance processes

WA Disability Services Standards	QMF outcomes
<p>Complaints and Disputes</p>	<p>Outcomes for Individual Advocacy</p>
<p>Each consumer is free to raise and have resolved, any complaints or disputes he or she may have regarding the service provider or the service.</p>	<p>Capacity Building</p> <p>Outcome: The individual's abilities and potential to contribute to society are encouraged and respected and sensitive to their lifestyle and culture.</p>
<p>Service Management</p> <p>Each service provider adopts sound management practices which maximise outcomes for consumers.</p>	<p>Community Connections</p> <p>Outcome: The individual is welcomed by their community to participate in the activities and the relationships of their choice.</p>
<p>Protection of Human Rights and Freedom from Abuse and Neglect</p> <p>The service provider acts to prevent abuse and neglect, and to uphold the legal and human rights of consumers.</p>	<p>Citizenship</p> <p>Outcome: The individual is aware of their rights and exercises them as a community member</p>
	<p>Outcomes for Systemic Advocacy</p>
	<p>Citizenship</p> <p>Outcome: The community recognises people with a disability as citizens with equal participation in community life.</p>
	<p>Outcomes for Alternatives to Employment</p>
	<p>Social participation</p> <p>Outcome: Participation and engagement in and/or with the community, in activities of the individual's choice (including but not limited to recreational, community, domestic, social, cultural, religious) that involves interacting with individuals other than paid support workers and immediate family members.</p>

Table 14A.74

Table 14A.74 WA quality assurance processes

<p>QMF outcomes</p> <p>Personal Independence Outcome: engagement in natural settings, using natural supports, in tasks of every day life (including but not limited to personal, recreational, community, domestic, social, religious, cultural).</p> <p>Life Long Learning Outcome: Maintenance and acquisition of skills, competencies and knowledge to support the individual's independence, personal interests and inclusion in their community.</p> <p>Enhanced Natural Support Networks Outcome: Relationships established with individuals other than immediate family members and paid support workers that contribute in a positive way to the individual in their everyday life.</p> <p><u>Outcomes For Disability Professional Services</u></p> <p>Independence Outcome: The individual's independence in daily living is maximised.</p> <p>Participation Outcome: Participation in everyday life in usual settings.</p> <p><u>Outcomes for Recreation Services</u></p> <p>Wellbeing Outcome: To maintain and or improve the individual's sense of well being. QMF outcomes</p> <p>Social Connectedness Outcome: The individual participates in their community in a range of activities and relationships of their choice.</p> <p>Welcoming communities Outcome: Communities are supportive and inclusive of all people.</p>

Table 14A.74 WA quality assurance processes

Future directions Ongoing work to fully implement the Quality Management Framework across service providers.

Source: WA Government 2005, *Disability Services Standards*, www.disability.wa.gov.au/publication/disabilityservicesstandards.html (accessed 1 December 2009). WA Government, *Quality Management Framework*, www.disability.wa.gov.au/serviceproviders/qmf.html (accessed 1 December 2009); WA Government unpublished.

Table 14A.75 SA quality assurance processes

Features of quality assurance system	SA quality assurance processes
	<p data-bbox="229 329 368 2101">Under the <i>SA Disability Services Act 1993</i>, a disability service provider funded under the Act must apply the principles and meet the objectives set out in the Schedules 1 and 2. In addition, the Act specifies that the Minister must cause a disability service funded under the Act to be reviewed at intervals of not more than three years, for the purpose of assessing the extent to which the principles and objectives set out in the Schedules to this Act are being applied and met.</p> <p data-bbox="400 329 632 2101">The SA Office for Disability and Client Services only funds and/or purchases disability services from providers that are on the Disability Services Provider Panel. To qualify for the Panel, disability service providers are required to adhere to the National Standards for Disability Services and demonstrate how these standards are implemented in their organisation. Organisations are required to provide information on how they currently monitor compliance with the National Standards for Disability Services. To qualify, all disability service organisations are also required to undertake or have completed a Quality Assurance system. The Service Excellence Program has been developed by the Department for Families and Communities for use by non-government community service providers.</p> <p data-bbox="647 329 775 2101">The Service Excellence Program is an accredited quality improvement program aimed at supporting non-government organisations (NGOs) to improve and achieve sustainable excellence. Service Excellence Program is based on a set of standards that were mapped against a number of quality frameworks, including the National Standards for Disability Services. The structure of SEP is organised around three categories:</p> <ul data-bbox="783 329 906 2101" style="list-style-type: none"> • Leadership and Management – strategic planning, governance, policies and procedures and financial and contract management. • People, Partnerships and Communication – effective, safe and accessible service delivery. • Service Provision – meeting strategic objectives and consumer needs through high quality services. <p data-bbox="914 329 1037 2101">Each category is divided into topics with specific standards. Each standard is described through a set of requirements and linked to examples. These provide a guide or set of prompts as to what evidence may be relevant for the requirement of the standard. They are intended to give the organisation some guidance about how to achieve the standard. Under the Service Excellence Program, services can be accredited at the certificate or award level.</p>

Table 14A.75 SA quality assurance processes

<p>The Program includes the following steps:</p> <ul style="list-style-type: none"> • Completion of a self-assessment against the Service Excellence Standards — service providers identify actions for implementation before an external assessment is undertaken. • Undertake an external assessment — the external assessor provides a written report to confirm the areas where a service provider is performing well and recommend potential areas for improvement. • Develop a quality action plan — the service provider develops a plan based on recommendations from the external assessment report. The plan identifies actions to improve quality against each standard. <p>Each category is divided into topics with specific standards. Each standard is described through a set of requirements and linked to examples. These provide a guide or set of prompts as to what evidence may be relevant for the requirement of the standard. They are intended to give the organisation some guidance about how to achieve the standard. Under the Service Excellence Program, services can be accredited at the certificate or award level.</p> <p>Disability SA, the government disability services provider, self-assesses against the Business Excellence Framework adopted across all areas of the Department for Families and Communities. In addition, some Disability SA outlets meet specific quality assurance system requirements in relation to catering, aged care and Home and Community Care services, where applicable.</p>	<p>Service Excellence Program — Certificate level</p>	<p>Service Excellence Program — Award level (meets the Certificate level standards and additional standards)</p>
<p>Service Access Each consumer seeking a service has access to a service on the basis of relative need and available resources.</p> <p>Individual Needs Each person with a disability receives a service which is designed to meet, in the least restrictive way, their individual needs and personal goals.</p>	<p>LEADERSHIP AND MANAGEMENT C.1 PLANNING C.1.1 Strategic Planning: Strategic planning is undertaken to further organisational and service development.</p> <p>C.1.2 Business Plans: A Business Planning process is used to implement your Strategic Plan and to plan and monitor organisational performance.</p>	<p>LEADERSHIP AND MANAGEMENT A.1 Planning A.1.1 Leadership: Leadership is innovative, progressive and self critical. A.1.2 Knowledge Management: The organisation has effective processes to collect and interpret data, to create information and to refine information into knowledge.</p>

Table 14A.75

Table 14A.75 SA quality assurance processes

SA Disability Service Standards	Service Excellence Program — Certificate level	Service Excellence Program — Award level (meets the Certificate level standards and additional standards)
<p>Decision Making and Choice Each person with a disability has the opportunity to participate as fully as possible in making decisions about the events and activities of their daily life in relation to the services he or she receives.</p> <p>Privacy, Dignity and Confidentiality Each consumer's right to privacy, dignity and confidentiality in all aspects of their life is recognised and respected.</p> <p>Valued Status Each person with a disability has the opportunity to develop and maintain skills and to participate in activities that enable them to achieve valued roles in the community.</p> <p>Participation and Integration Each person with a disability is supported and encouraged to participate and be involved in the life of the community.</p> <p>Complaints and Disputes Each consumer is free to raise and have resolved any complaints or disputes he or she may have regarding the service.</p> <p>Service Management Each service adopts sound management practices which maximise outcomes for consumers.</p>	<p>C.2 GOVERNANCE C.2.1 Sound Governance: A commitment to sound governance, a high level of mutual accountability, ethical conduct, objectivity and integrity are evident in all activities. C.2.2 Legislative and Organisational: Policies and procedures are in place to achieve service outcomes in line with legislative and organisational requirements. C.2.3 Risk Management: Policies and procedures are in place to manage risk. C.3 FINANCIAL AND CONTRACT MANAGEMENT C.3.1 Sound Finances: The Chief Executive and managers maintain sound financial decision-making processes to ensure the efficient and effective use of the resources under their control. Financial management is transparent, accountable and appropriately authorised. The organisation's physical resources are managed to ensure an effective, safe and efficient service.</p>	<p>A.1.3 Continuous Improvement: A culture of continuous quality improvement is well established. A.2 GOVERNANCE A.2.1 Critical Review: A commitment to good governance is demonstrated through critical review by the governing body. A.2.1 Risk Management: Risks to the organisation, consumers and staff are minimised through formal risk management systems. A.3 FINANCIAL AND CONTRACT MANAGEMENT A.3.1 Financial Management: Financial management practices are effective and aligned to Strategic Directions A.3.2 Contract Management: Formal agreements and less formal partnerships reflect organisational values and standards and foster effective relationships. A.4 PEOPLE A.4.1 Supporting People: People at all levels are the essence of an organisation and their full involvement enables their abilities to be directed towards its purpose. A.4.2 Workforce Planning: Workforce planning and development considers future organisational</p>

Table 14A.75

Table 14A.75 SA quality assurance processes	SA Disability Service Standards	Service Excellence Program — Certificate level	Service Excellence Program — Award level (meets the Certificate level standards and additional standards)
<p>Protection of Human Rights and Freedom from Abuse The service provider acts to prevent abuse and neglect and to uphold the legal and human rights of service recipients</p>	<p>PEOPLE, PARTNERSHIPS AND COMMUNICATION C.4 PEOPLE C.4.1 Human Resources: Human resources are managed to create an effective and competent service. Recruitment processes are effective, roles are defined and relevant ongoing training provided. C.4.2 Occupational Health, Safety and Welfare: OHS&W systems are incorporated into business planning and work processes.</p>	<p>A.5 PARTNERSHIPS NO FURTHER REQUIREMENTS AT AWARD LEVEL A.6 COMMUNICATION A.6.1 Organisational Culture: The organisation pursues an integrated and coordinated service delivery culture. A.6.2 Improving Communication: Planned communication strategies ensure consistency and timeliness and engender trust and respect. A.7 SERVICE OUTCOMES A.7.1 Benchmarking: Service Outcomes are compared against community or industry norms. A.8 CONSUMER OUTCOMES A.8.1 Valuing Consumer Participation: Consumer participation is valued and fostered.</p>	

Table 14A.75 SA quality assurance processes

Service Excellence Program — Certificate level	
<p>Physical resources include buildings, equipment, furniture, vehicles and IT.</p> <p>C.3.2 Contract Management: Sound administration of contracts should reflect organisational values, enable disclosure and ensure integrity.</p> <p>C.5.2 Teamwork: Co-operation, collaboration and teamwork are achieved through engagement of staff, consumers and stakeholders in development, planning and evaluation. Teamwork exists through alignment of activities to a common purpose and is inclusive of volunteer and student contributions.</p> <p>6 COMMUNICATION C.6.1 Information Dissemination: Appropriate communication systems and strategies ensure information is disseminated internally at all levels and externally to all key stakeholders.</p> <p>SERVICE PROVISION SERVICE OUTCOMES</p>	

Table 14A.75

Table 14A.75 SA quality assurance processes

Service Excellence Program — Certificate level	
CONSUMER OUTCOMES	
C.8.1 Consumer Participation:	
Consumers are recognised as key partners in shaping service development and assessing quality of service delivery.	
C.8.2 Consumer Empowerment:	
Strategies to empower consumers to take greater control of their care and their lives generally are encouraged. Feedback is valued and is used as a continuous improvement tool.	

Future directions Planning to implement an additional Disability Services Standard: Cultural Competency and Inclusion.

Source: SA Government 2009, *About the Service Excellence Program*, www.dfc.sa.gov.au/pub/default.aspx?tabid=267 (accessed 1 December 2009). SA Government, *The National Disability Services Standards for Services Funded by the South Australian Government*, www.dfc.sa.gov.au/pub/tabid/360/itemid/502/moduleid/1433/Quality-system-operation-for-disability-service-pr.aspx, (accessed 26 July 2009); SA Government unpublished.

Table 14A.76 Tasmanian quality assurance processes

Features of assurance system	quality Under the Tasmanian Disability Services Act 1991, government provided or funded disability services must comply with the Disability Service Standards set out in Schedule 3 of the Act. The Secretary of the relevant Department must review services receiving grants to provide disability services at least once in every 5 years. Before 1 July 2009, a three tier quality review and improvement system was planned including a client and family satisfaction measure. Tier one of the system commenced operation in 2007 and continued until 2009. From 1 July 2009, a new <i>Quality and Safety Standards Framework for Tasmania's Agency Funded Community Sector</i> was implemented. Under this Framework, service providers will need to comply with both Generic Standards and the Specific Disability Service Standards (together these standards incorporate outcome standards for people with disabilities, governance standards for service providers, and system-wide standards). A new quality monitoring system is also being developed that will comprise the following components: 1 Self-assessment — enabling providers to determine 'how well they are performing against the standards' including areas of strong performance and areas for improvement. There is a requirement to establish systems for provider self-assessment on an annual basis. 2 External review — designed to ascertain that service providers are performing to expectations, as per the standards. Importantly, external review will also identify: • areas of compliance with the standards; • key areas of non-compliance, establishing action plans to address core gaps in service delivery processes and operational management; • emerging best practice and innovation, which can be disseminated within the broader sector; and • requirements for sector capacity building. 3 Provider registration — used as the basis to ensure that only those service providers that have the capacity to provide disability services in a safe and effective manner are involved in disability support provision. The provider registration regime will have the following features: • individuals may only receive support from registered providers; • providers must establish compliance with the standards through an external review process; and • graduated sanctions will be imposed where agencies fail to comply with the standards — including the implementation of an action plan, the placement of conditions on registration or, in more extreme cases, the revocation of registration and the appointment of an administrator.
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Table 14A.76 Tasmanian quality assurance processes

What are the relevant service standards	Disability Services Standards set out in Schedule 3 of the Disability Services Act 1991.
Generic Standards under the Quality and Safety Standards Framework for Tasmania's Agency Funded Community Sector	
Safe Environment	
Consumers receive services in an environment that is safe.	
<i>Fundamental Elements</i>	
• Fire	
• Food	
• Medication	
• Health and Safety	
<i>Supplementary Elements</i>	
• Disaster Management	
• Environmental Management	
Consumer Focus	
Consumers receive services that respect their rights and are responsive to their needs and desires.	
<i>Fundamental Elements</i>	
• Health and Wellbeing	
• Lifestyle	
• Service Coordination	
• Cultural Diversity	
• Individual Safety	
• Community Participation and Inclusion	
• Rights and Responsibilities	

Table 14A.76

Table 14A.76 Tasmanian quality assurance processes

Disability Services Standards set out in Schedule 3 of the <i>Disability Services Act 1991</i> .	Generic Standards under the Quality and Safety Standards Framework for Tasmania's Agency Funded Community Sector
<p>6. Programs and services are to be designed and administered so as to promote recognition of the competence of, and enhance the image of, persons with disabilities.</p>	<p>Workforce Consumers receive services that are provided by appropriately trained and supported staff and volunteers.</p>
<p>7. Programs and services are to be designed and administered so as to promote the participation of persons with disabilities in the life of the local community through maximum physical and social integration in that community.</p>	<p><i>Fundamental Elements</i></p> <ul style="list-style-type: none"> • Recruitment • Roles and Responsibilities • Professional development • Sustainability
<p>8. Programs and services are to be designed and administered so as to ensure that no single organization providing services exercises control over all or most aspects of the life of a person with disabilities.</p>	<p><i>Supplementary Elements</i></p> <ul style="list-style-type: none"> • Workforce Diversity • Capacity Building
<p>9. Programs and services are to be designed and administered so as to be as free as possible from aversive, restrictive and intrusive treatment practices.</p>	<p>Incidents and Feedback Consumers receive services from community sector organisations that appropriately manage incidents and actively seek and respond to feedback.</p> <p><i>Fundamental Elements</i></p> <ul style="list-style-type: none"> • Compliments • Complaints • Incidents

Table 14A.76 Tasmanian quality assurance processes

Disability Services Standards set out in Schedule 3 of the <i>Disability Services Act 1997</i> .	Generic Standards under the Quality and Safety Standards Framework for Tasmania's Agency Funded Community Sector
<p>10. Organizations providing services, whether those services are provided specifically to people with disabilities or generally to members of the community, are to be accountable to those persons with disabilities who use their services, the advocates of such people, the State and the community generally for the provision of information from which the quality of their services can be judged.</p>	<p>Consumer Information Consumers receive services that recognise and respect their right to have their personal information managed in an appropriately confidential manner.</p> <p><i>Fundamental Elements</i></p> <ul style="list-style-type: none"> • Collection • Handling • Security
<p>11. Programs and services are to be designed and administered so as to provide opportunities for persons with disabilities to reach goals and enjoy lifestyles which are valued by the community generally and are appropriate to their age.</p>	<p>Governance Consumers receive services that are effectively and efficiently managed.</p> <p><i>Fundamental Elements</i></p> <ul style="list-style-type: none"> • Culture and Values • Financial Reporting • Communication • Decision Making • Legislation and Regulation • Policy
<p>12. Services are to be designed and administered so as to ensure that persons with disabilities have access to advocacy support where necessary to ensure adequate participation in decision making about the services they receive.</p> <p>13. Programs and services are to be designed and administered so as to ensure that appropriate avenues exist for persons with disabilities to raise and have resolved any grievances about services.</p>	

Table 14A.76 Tasmanian quality assurance processes

Disability Services Standards set out in Schedule 3 of the *Disability Services Act 1997*. Generic Standards under the Quality and Safety Standards Framework for Tasmania's Agency Funded Community Sector

14. Services are to be designed and administered so as to provide persons with disabilities with, and encourage them to make use of, avenues for on-going participation in the planning and operation of services which they receive.
- Risk Management
 - *Supplementary Elements*
 - Collaboration and Participation
 - Strategic Planning
 - Evidence Based Practice

15. Programs and services are to be designed and administered so as to provide persons with disabilities with opportunities for consultation in relation to the development of major policy and program changes.

16. Programs and services are to be designed and administered so as to respect the rights of persons with disabilities to privacy and confidentiality.

17. Priority of access to services is to be on the assessed needs of each person based on:

- (a) the person's wishes
- (b) the level of disability and its impact on the person
- (c) the extent of support provided to the person from all sources
- (d) the benefits to the person of preventive services over remedial measures.

Future directions

Development of a new safety and quality framework for the Department of Health and Human Services based on the national quality agenda. Ongoing work to fully implement the *Quality and Safety Standards Framework* across service

Source: Tasmanian Government 2009, *Operational Framework for Disability Services*, http://www.dhhs.tas.gov.au/__data/assets/pdf_file/0004/37885/FINAL_PRINTED_VERSION_IN_FC_LOGO_DHHS_DisabilityFrameworkFeb09.pdf (accessed 1 December 2009); Tasmanian Government unpublished.

Table 14A.77 ACT quality assurance processes

<p><i>Features of assurance system</i></p>	<p>Under the <i>ACT Disability Services Act 1991</i>, the Minister may approve grants of financial assistance to—</p> <ul style="list-style-type: none"> (a) a provider of services; or (b) a person with a disability; or (c) a researcher; <p>subject to the prospective grantee entering into an agreement with the Minister.</p> <p>The Minister shall not approve a grant unless satisfied—</p> <ul style="list-style-type: none"> (a) that the grant would further the principles set out in schedule 1 of the Act and comply with any guidelines (which must be consistent with schedule 1 and 2 of the Act) (b) that the programs and services funded by the grant would comply with the requirements set out in schedule 2 of the Act. <p>The ACT Government have also developed a set of generic good practice standards for community service organisations. The standards are a resource for quality improvement and are designed to help organisations better understand where they are going well and identify and plan how improvements can be made. Service providers are required to undertake a self-assessment process against the standards. The self assessment process includes the following steps: plan the assessment process, undertake assessment against the standards including seeking feedback from service users, develop a quality improvement plan, implement quality improvement plan in conjunction with your overall strategic plan and review progress against the quality improvement plan and evaluate outcomes.</p>
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Table 14A.77 ACT quality assurance processes

What are the relevant ACT Disability Services Act 1991 Schedule 1 and 2 service standards	Raising the Standard — Generic standards for continuous improvement in community service organisations
<p>Schedule 1 Human rights principles to be furthered in relation to people with disabilities</p> <p>1 All people with disabilities are individuals who have the inherent right to respect for their human worth and dignity.</p> <p>2 People with disabilities, whatever the origin, nature, type or degree of disability, have the same basic human rights as other members of society and should be enabled to exercise these basic human rights.</p> <p>3 People with disabilities have the same rights as other members of society to realise their individual capacities for physical, social, emotional and intellectual development.</p> <p>4 People with disabilities and carers of people with disabilities have the same right as other members of society to services that will support their attaining a reasonable quality of life.</p> <p>5 People with disabilities have the same right as other members of society to make and actively participate in the decisions that affect their lives and are entitled to appropriate and necessary support to enable participation in, direction and implementation of the decisions that affect their lives.</p>	<p>Standards – Governance and management</p> <p>3.1 Leadership and governance</p> <p>Standard 3.1.1 Leadership</p> <p>Standard 3.1.2 Governing body</p> <p>Standard 3.1.3 Governance processes</p> <p>3.2 Effective management</p> <p>Standard 3.2.1 Effective and strategic management</p> <p>Standard 3.2.2 Accountability</p> <p>Standard 3.2.3 Financial management</p> <p>Standard 3.2.4 Information management</p> <p>3.3 Planning, evaluation and quality improvement</p> <p>Standard 3.3.1 Planning</p> <p>Standard 3.3.2 Evaluation</p> <p>Standard 3.3.3 Research</p> <p>Standard 3.3.4 Quality improvement</p> <p>3.4 Human resource management</p> <p>Standard 3.4.1 Recruitment, selection and appointment</p> <p>Standard 3.4.2 Performance management</p> <p>Standard 3.4.3 Training and development</p>

Table 14A.77 **ACT quality assurance processes**

ACT Disability Services Act 1991 Schedule 1 and 2	Raising the Standard — Generic standards for continuous improvement in community service organisations
6 People with disabilities have the same right as other members of society to receive services in a manner that results in the least restriction of their rights and opportunities.	Standard 3.4.4 Work satisfaction
7 People with disabilities have the same right of pursuit of any grievance in relation to services as have other members of society.	Standard 3.4.5 Personnel management and systems
8 People with disabilities who wish to pursue a grievance also have the right to—	Standard 3.4.6 Management of volunteers
(a) adequate support to enable pursuit of the grievance; and	Standard 3.4.7 Committee and board development
(b) be able to pursue the grievance without fear of discontinuation of services or recrimination from any person or agency who may be affected by or involved in the pursuit of the grievance.	3.5 Safety and office environment
Schedule 2 Requirements to be complied with in relation to the design and implementation of programs and services relating to people with disabilities	Standard 3.5.1 Safety and security
1 Services should have as their focus the achievement of a better quality of life for people with disabilities, such as increased independence, education and employment opportunities and integration into the community.	Standard 3.5.2 Productive work environment
	3.6 Project development and management
	Standard 3.6.1 Planning and developing projects
	Standard 3.6.2 Writing project proposals to funders or sponsors
	Standard 3.6.3 Managing projects
	Standards – Work with clients and communities
	4.1 Providing client-centred services
	Standard 4.1.1 Access to services
	Standard 4.1.2 Referral and entry to service
	Standard 4.1.3 Assessment and service planning
	Standard 4.1.4 Client-centred service delivery
	Standard 4.1.5 Participation in wider community issues
	Standard 4.1.6 Linkages with other organisations and groups

Table 14A.77 ACT quality assurance processes

ACT Disability Services Act 1991 Schedule 1 and 2	Raising the Standard — Generic standards for continuous improvement in community service organisations
2 Services should contribute to ensuring that the conditions of everyday life of people with disabilities are the same as, or as close as possible to, the conditions of everyday life enjoyed in the general community.	Standard 4.1.7 Client records
3 Services should be provided as part of local coordinated service systems and be integrated with services generally available to members of the community where possible.	Standard 4.2.1 Client rights and participation Standard 4.2.2 Privacy and confidentiality
4 Services should be tailored to meet the individual needs and goals of people with disabilities.	Standard 4.2.3 Client participation and feedback Standard 4.2.4 Client complaints
5 Programs and services should be designed and administered to meet the needs of people with disabilities who may experience additional disadvantage because of their sex, sexuality, ethnic origin, physical isolation or Aboriginality.	4.3 Community development Standard 4.3.1 Community development Standard 4.3.2 Community education and training
6 Programs and services should be designed and administered so as to promote recognition of the competence of, and enhance the image of, people with disabilities.	4.4 Policy development and advocacy Standard 4.4.1 Policy development and research Standard 4.4.2 Advocacy and representation Standard 4.4.3 Partnerships and coalitions
7 Programs and services should be designed and administered so as to promote the participation of people with disabilities in the life of the local community through maximum physical and social integration in that community.	4.5 Membership services Standard 4.5.1 Ethical leadership and representation Standard 4.5.2 Serving the membership 4.6 Sector development Standard 4.6.1 Change generation and management Standard 4.6.2 Information, advice and support

Table 14A.77 ACT quality assurance processes

ACT Disability Services Act 1991 Schedule 1 and 2

- 8 Programs and services should be designed and administered so as to ensure that no single organisation providing services exercises control over all or most aspects of the life of a person with disabilities.
- 9 Organisations providing services, whether those services are provided specifically to people with disabilities or generally to the community, should make available information from that the quality of their services can be judged.
- 10 Programs and services should be designed and administered so as to provide opportunities for people with disabilities to reach goals and enjoy lifestyles that are valued by the community generally and are appropriate to their age.
- 11 Services should be designed and administered so as to ensure that people with disabilities have access to advocacy support where necessary to ensure adequate participation in decision making about the services they receive.
- 12 Programs and services should be designed and administered so as to ensure that appropriate avenues exist for people with disabilities to raise and have resolved any grievances about service.
- 13 Services should be designed and administered so as to provide people with disabilities with, and encourage them to make use of, avenues for continuing participation in the planning and operation of services that they receive. In particular, programs and services provided to people with disabilities by the Territory and organisations should provide opportunities for consultation in relation to the development of major policy and program changes.
- 14 Programs and services should be designed and administered so as to respect the rights of people with disabilities to privacy and confidentiality.

Table 14A.77 ACT quality assurance processes

Future directions A new quality framework is being developed for implementation.

Source: ACT 2002, *Raising the Standard, A manual to guide Quality improvement In ACT community Service organisations*, www.dhcs.act.gov.au/__data/assets/pdf_file/0010/5014/Intro.pdf (accessed 9 December 2009); ACT Government unpublished.

Table 14A.78	NT quality assurance processes
<p><i>Features of assurance system</i></p> <p>Under the NT <i>Disability Services Act 1993</i>, the Minister may approve funding to a provider of services, a researcher or a person with a disability. The Minister should not approve funding unless the provider or researcher is providing services or conducting research and development in a manner which furthers the principles set out in Schedule 2 and is furthering the objectives set out in Schedule 3.</p> <p>The NT Government has developed Disability Service Standards to ensure the services provided to consumers are consistent with the principles and objectives of the Northern Territory Disability Services Act. These standards are intended to apply to all services for people with disabilities provided and/or funded by government. In implementing these standards service providers are encouraged to seek feedback on the standards from service users and their families. Service providers are required under their contractual and funding arrangements to meet service standards. Service are also reviewed by the NT Department of Health and Families.</p>	<p><i>What are the relevant NT Disability Services Act (DSA) 1993 principles and NT Disability Service Standards objectives</i></p> <p>Principles The principles which are to be furthered with respect to persons with disabilities are that: (a) persons with disabilities are individuals who have the inherent right to respect for their human worth and dignity; (b) information about the nature of the services, eligibility criteria and all related matters is readily available.</p> <p>Access to Services Each person with a disability has access to the most appropriate services for his or her assessed needs and personal preferences.</p>

Table 14A.78 NT quality assurance processes

What are the service standards	relevant NT Disability Services Act (DSA) 1993 principles and objectives	1993 principles and NT Disability Service Standards
<p>(b) persons with disabilities, whatever the origin, nature, type and degree of disability, have the same basic human rights as other members of Australian society;</p> <p>(c) persons with disabilities have the same rights as other members of Australian society to realise their individual capacities for physical, social, emotional and intellectual development;</p> <p>(d) persons with disabilities have the same right as other members of Australian society to services which will support their attaining a reasonable quality of life;</p> <p>(e) persons with disabilities have the same right as other members of Australian society to participate in decisions which affect their lives;</p> <p>(f) persons with disabilities receiving services have the same right as other members of Australian society to receive those services in a manner which results in the least restriction of their rights and opportunities;</p>	<p>Individual Needs Each person with a disability will receive a service that meets, in the least restrictive way, his or her individual needs.</p> <p>Valued Community Status Each person with a disability will have the opportunity to develop and maintain skills and to participate in activities which allow him or her to achieve valued roles in the community. Consumers with challenging behaviour will receive timely, non-aversive support to develop appropriate alternative behaviours.</p> <p>Decision Making and Choice Each person with a disability is supported to fully participate in decisions about all aspects of his or her life and the services he or she receives.</p>	

Table 14A.78 **NT quality assurance processes**

NT Disability Services Act (DSA) 1993 principles and objectives	1993 principles and NT Disability Service Standards
<p>(g) persons with disabilities have the same right as other members of Australian society of the pursuit of a grievance in relation to services.</p>	<p>Respect for Rights Each person with a disability will receive services delivered in a manner that respects and protects their rights as outlined in the principles and objectives of the Northern Territory Disability Services Act.</p>
<p>Objectives The objectives for providers of services or researchers are that:</p> <p>(a) the services should have as their focus, the achievement of positive outcomes for people with disabilities, such as increased independence, employment opportunities and integration into the community;</p> <p>(b) the services should contribute to ensuring that the conditions of the every-day life of people with disabilities are the same as, or as close as possible to, norms and patterns which are valued in the general community;</p>	<p>Promoting Cultural and Family Relationships Each person with a disability will receive services that recognise and support their cultural heritage and foster links with their families.</p> <p>Support and Training for Support Workers and Volunteers The agency upholds management practices that value support workers and volunteers, involve them in decision-making and provide them with thorough orientation and training for all aspects of their employment or support roles.</p>
<p>(c) the services should be provided as part of the local coordinated service systems and be integrated with services generally available to members of the community, wherever possible;</p> <p>(d) the services should be tailored to meet the individual needs and goals of the people with disabilities receiving those services;</p> <p>(e) the program or the services should be designed and administered to meet the needs of people with disabilities who experience a double disadvantage as a result of their gender, ethnic origin or Aboriginality;</p> <p>(f) the program or the services should be designed and administered to promote recognition of the competence of, and enhance the image of, people with disabilities;</p>	<p>Consumer – Focused Service Management Agencies implement sound management practices that maximise consumers' quality of life.</p> <p>Each of the standards has supporting standards and examples of good and poor practice in service delivery.</p>

Table 14A.78 NT quality assurance processes

NT Disability Services Act (DSA) 1993 principles and objectives

- (g) the program or the services should be designed and administered to promote the participation of people with disabilities in the life of the local community through maximum physical and social integration in that community;
- (h) the program or the services should be designed and administered to ensure that no single organisation providing services exercises control over all or most aspects of the life of a person with disabilities;
- (j) the organisations or persons providing services to persons with disabilities, whether those services are provided specially to persons with disabilities or generally to members of the community, should be accountable to those persons with disabilities who use their services, advocates of those persons, the Territory and the community generally for the provision of information from which the quality of their services can be judged;
- (k) the program or the services should be designed and administered to provide opportunities for people with disabilities to reach goals and enjoy lifestyles which are valued by the community generally and are appropriate to their chronological age;
- (m) the services should be designed and administered to ensure that persons with disabilities have access to advocacy support where necessary to ensure adequate participation in decision-making about the services they receive;
- (n) the program or the services should be designed and administered to ensure that appropriate avenues exist for people with disabilities to raise and have resolved any grievances about services;

Table 14A.78 NT quality assurance processes

NT Disability Services Act (DSA) 1993 principles and objectives

- (p) the program or the services should be designed and administered to provide people with disabilities with, and encourage them to make use of, avenues for participating in the planning and operation of services which they receive and the Territory and organisations should provide opportunities for consultation in relation to the development of major policy and program changes;
- (q) the program or the services should be designed and administered to respect the rights of people with disabilities to privacy and confidentiality; and
- (r) the activities of the provider of services which relate to persons with disabilities should be conducted in accordance with the Principles set out in Schedule 2.

Future directions

A recent review of Disability Services in the NT has identified the need for an integrated quality management system across the NT Department of Health and Families. A new quality framework is being developed for implementation.

Source: NT Government 2009, *Northern Territory Disability Services Standards*, www.disabilitycentral.com.au/disAbilityCentral/pdf/standards.pdf (accessed 1 December 2009); NT Government unpublished.

Table 14A.79 Aust Government quality assurance processes

Features of assurance system	quality
	Under the Commonwealth <i>Disability Services Act 1986</i> , the Minister may, by legislative instrument, determine:
	(a) eligibility standards to be observed in the provision of an eligible service (including accommodation support services, print disability services, respite care services)
	(b) disability employment standards to be observed in the provision of an employment service
	When the Minister determines disability employment standards the Minister must, by legislative instrument, also approve key performance indicators to be applied in assessing whether the standards have been observed.
	Under the Act, the Secretary may approve an authority to grant accreditation to certification bodies. The authority must be internationally recognised as a suitable authority to grant accreditation and perform its functions in an independent and impartial way.
	The accredited certification body may give certificates of compliance to relevant organisations if it is satisfied that the service meets the disability employment standards. A service provider cannot receive funding (a grant) unless it is accredited (certified) or, for a new service, is seeking to be accredited, within 12 months of receiving a funding grant. If a service loses its certification and funding it needs to regain certification before funding is considered.
	The Certification process is summarised as follows:
	Step 1 - Start the process — gather and review background information about the organisation. This helps the organisation to assess exactly what they need to consider for their certification audit. This scoping exercise is a preliminary process before the more detailed internal audit the organisation will need to undertake later as part of their preparation for certification.
	Step 2 - Choose a certification body — the certification body needs to have been formally accredited by JAS-ANZ to assess services against the Disability Services Standards.
	Step 3 - Notify the Department — a newly funded organisation needs to notify the appropriate department that they intend to obtain a Certificate of Compliance against the Disability Services Standards.
	Step 4 - Conduct an internal audit — Internal audits are designed to enable an organisation to assess how well they perform against the Disability Services Standards. Certification bodies may require an organisation to submit material related to an internal audit, along with policies and procedures, before they decide whether to proceed with a certification audit.
	Step 5 - Prepare for certification audit — the organisation will need to prepare material, schedule activities and meetings and generally organise, in partnership with the certification body, how the certification audit will proceed.
	Step 6 - Participate in certification audit — the organisation assists the certification body obtain the information it needs, as well as ensuring that the interviews and feedback sessions organised proceed as scheduled.
	Step 7 - Follow-up certification audit if required — after the certification audit, the organisation receives an audit report from the certification body. The report is also given to the funding body. For each KPI an organisation receives a rated of major nonconformity (three months to correct), nonconformity (six months to correct) or conformity. The KPI with the lowest rating under each Standard, across all service types, determines the overall rating for each Standard.
	An organisation cannot be granted certification until all major nonconformities and nonconformities have been corrected, and that correction has been verified by the certification body.

Table 14A.79 Aust Government quality assurance processes

Step 8 - Commence 3 year audit cycle — the 3 year audit cycle commences with a successful initial certification audit followed by a first surveillance audit 12 months later, a second surveillance audit at 24 months, and a re-assessment audit on completion of the three year period. Prior to each annual audit an internal audit is required, at which time corrective action can be taken if needed. A follow up surveillance audit may also be part of the process if issues in the annual audit which need to be rectified are identified by the certification body. Prior to the reassessment audit (3 years from certification) it is necessary to renegotiate the contract with the certification body. The 3 year audit cycle recommences with a successful reassessment audit.

What are the relevant service standards Disability Employment Standards and Key Performance Indicators as contained in the *Disability Services Standards (FaCSIA) 2007* legislative instrument. DEEWR has separate, but identical Standards - Disability Employment Standards (DEEWR) 2007.

Service access

Each person with a disability who is seeking a service has access to a service on the basis of relative need and available resources.

KPI 1.1 The service provider adopts and applies non-discriminatory entry rules in respect of age, gender, race, culture, religion or disability, consistent with the contractual obligations of the service provider and the purpose of the service.

KPI 1.2 The service provider's entry and exit procedures are fair and equitable and consistently applied.

Individual needs

Each person with a disability receives a service that is designed to meet, in the least restrictive way, his or her individual needs and personal goals.

KPI 2.1 Each individual's employment goals are established objectively to reflect his or her needs and personal goals.

KPI 2.2 Each individual's employment goals are used as a basis for service provision, with the service provider undertaking a process of planning, implementation, review and adjustment to facilitate the achievement of these goals.

KPI 2.3 Services are delivered to meet each individual's employment goals through pathways and plans that do not have any unnecessary restrictions or constraints.

Table 14A.79 Aust Government quality assurance processes

Disability Employment Standards and Key Performance Indicators as contained in the *Disability Services Standards (FaCSIA) 2007* legislative instrument

Decision making and choice

Each person with a disability has the opportunity to participate as fully as possible in making decisions about the events and activities of his or her daily life in relation to the service he or she receives.

KPI 3.1 The service provider provides appropriate and flexible opportunities for each individual to participate in decision-making at all levels, including individual choices in pre employment and employment planning, service delivery planning and corporate and business planning.

KPI 3.2 The service provider acts upon the outcomes of service recipient input into decision-making.

Privacy, dignity and confidentiality

Each service recipient's right to privacy, dignity and confidentiality in all aspects of his or her life is recognised and respected.

KPI 4.1 The service provider complies with the Information Privacy Principles of the Privacy Act 1988 in order to protect and respect the rights of individual service recipients. The service provider does not disclose personal information about service recipients without their informed consent.

KPI 4.2 The service provider promotes tolerance and respect for each service recipient's personal needs and circumstances.

Participation and integration

Each person with a disability is supported and encouraged to participate and be involved in the community.

KPI 5.1 The service contributes to individual outcomes for service recipients that progressively builds opportunities for their participation and involvement in the community through employment.

Valued status

Each person with a disability has the opportunity to develop and maintain skills and to participate in activities that enable him or her to achieve valued roles in the community.

KPI 6.1 The service promotes the belief and ability of service recipients to fulfil valued roles in the community.

Table 14A.79 Aust Government quality assurance processes

Disability Employment Standards and Key Performance Indicators as contained in the *Disability Services Standards (FaCSIA) 2007* legislative instrument

KPI 6.2 The service promotes employment opportunities for service recipients to fulfil valued roles in the community.

KPI 6.3 The service develops and maintains service recipients' skills relevant to their roles in the community. **Complaints and disputes**

Each service recipient is encouraged to raise, and have resolved without fear of retribution, any complaints or disputes he or she may have regarding the service provider or the service.

KPI 7.1 The service provider encourages the raising of complaints by service recipients regarding any areas of dissatisfaction with the service provider and the service.

KPI 7.2 Service recipients have no fear of retribution in raising complaints.

KPI 7.3 The service provider facilitates the resolution of complaints or disputes by service recipients regarding the service provider and the service.

Service management

Each service provider adopts quality management systems and practices that optimise outcomes for service recipients.

KPI 8.1 The service provider has management systems in place that facilitate quality management practices and continuous improvement.

Table 14A.79 Aust Government quality assurance processes

Disability Employment Standards and Key Performance Indicators as contained in the *Disability Services Standards (FaCSIA) 2007* legislative instrument

Employment conditions

Each person with a disability enjoys working conditions comparable to those of the general workforce.

KPI 9.1 The service provider ensures that people with a disability, placed in open or supported employment, receive wages according to the relevant Australian Pay and Classification Scale (APCS), special Federal Minimum Wage (SFMW), award, order or industrial agreement (if any). A wage must not have been reduced, or be reduced, because of award exemptions or incapacity to pay or similar reasons and, if a person is unable to work at full productive capacity due to a disability, the service provider is to ensure that a pro-rata wage based on the applicable special SFMW, APCS, award, order or industrial agreement is paid. This pro-rata wage must be determined through a transparent assessment tool or process, such as Supported Wage System (SWS), or tools that comply with the criteria referred to in the Guide to Good Practice Wage Determination including:

- compliance with relevant legislation;
- validity;
- reliability;
- wage outcome; and
- practical application of the tool.

KPI 9.2 The service provider ensures that, when people with a disability are placed in employment, their conditions of employment are consistent with general workplace norms and relevant Commonwealth and State legislation.

KPI 9.3 The service provider ensures that, when people with a disability are placed and supported in employment, they, and if appropriate, their guardians and advocates, are informed of how wages and conditions are determined and the consequences of this.

Service recipient training and support

The employment opportunities of each person with a disability are optimised by effective and relevant training and support.

KPI 10.1 The service provider provides or facilitates access to relevant training and support programs that are consistent with the employment goals and opportunities of each service recipient.

Table 14A.79 Aust Government quality assurance processes

Disability Employment Standards and Key Performance Indicators as contained in the *Disability Services Standards (FaCSIA) 2007* legislative instrument

Staff recruitment, employment and training

Each person employed to deliver services to a person with a disability has relevant skills and competencies.

KPI 11.1 The service provider identifies the skills and competencies of each staff member.

KPI 11.2 The service provider ensures that its staff have relevant skills and competencies.

KPI 11.3 The service provider ensures the provision of appropriate and relevant training and skills development for each staff member.

Protection of human rights and freedom from abuse

The service provider acts to prevent abuse and neglect and to uphold the legal and human rights of service recipients.

KPI 12.1 The service provider takes all practical and appropriate steps to prevent abuse and neglect of its service recipients.

KPI 12.2 The service provider upholds the legal and human rights of its service recipients.

Future directions Development and implementation of a National Disability Advocacy Program Quality Assurance System.

Source: Australian Government 2009, *Quality Strategy Toolkit for Disability Employment and Rehabilitation Services*, www.fahcsia.gov.au/sa/disability/pubs/employers/Documents/quality_strategy_toolkit/intro/toolkit.htm (accessed 1 December 2009); Australian Government unpublished.

Table 14A.80

Table 14A.80 **Comparability of expenditure estimates for government provided specialist disability services, by items included (a)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aus Gov
<i>Superannuation</i>	✓	✓	✓	✓	✓	✓	✓	✓	✓
Basis of estimate	Accrual	Accrual	Accrual	Accrual	Accrual	Cash	Accrual	Accrual	Accrual
<i>Workers compensation</i>	✓	✓	✓	✓	✓	✓	✓	✓	✓
<i>Payroll tax (a)</i>									
Actual	✓	✓	✓	X	✓	✓	X	✓	..
Imputed	X	✓	X	✓	X	X	✓	X	..
<i>Apportioned umbrella department costs</i>	✓	✓	✓	..	✓	✓	✓	✓	✓
Basis of apportioning									
Departmental formula	✓	✓	✓	..	✓	✓	X	✓	✓
% of FTE employees	X	X	X	..	X	✓	✓	X	X
<i>Long service leave</i>									
Entitlements	✓	✓	✓	✓	✓	✓	✓	✓	✓
Basis of estimate	Accrual	Accrual	Accrual	Accrual	Accrual	Cash	Accrual	Accrual	Accrual
Depreciation	✓	✓	✓	✓	✓	X	✓	✓	✓

FTE = full time equivalent.

(a) Actual payroll tax amounts are included in cost (expenditure) per user data for NSW, Victoria, Tasmania and the NT because the actual payroll tax amounts are not separately identified at the service delivery area level. For the other jurisdictions, no payroll tax amounts (actual or imputed) are included.

.. Not applicable.

Source : Australian, State and Territory governments unpublished.

Table 14A.81

Table 14A.81 Real government expenditure per user of CSTDA/NDA accommodation support services (2008-09 dollars) (a), (b), (c), (d), (e), (f), (g)

	NSW (h)	Vic (i)	Qld (j)	WA (k)	SA (l)	Tas (m)	ACT (n)	NT (o)	Aust
Cost per user of government provided accommodation support services in institutional/residential settings									
2003-04	134 577	141 511	27 024	147 879	81 202	122 089
2004-05	143 539	142 037	18 780	149 990	103 346	129 460
2005-06	128 592	182 288	17 977	140 173	97 896	124 473
2006-07	125 049	257 460	15 847	101 963	120 893	126 497
2007-08	131 676	142 188	14 186	85 838	98 754	115 591
2008-09	121 592	125 065	15 828	170 273	110 429	115 393
Cost per user of government provided accommodation support services in group homes									
2003-04	155 118	99 405	156 728	124 850	96 428	175 203	140 954	..	123 835
2004-05	109 809	110 560	162 848	126 412	80 697	167 100	157 049	..	117 111
2005-06	109 225	112 348	160 137	138 505	74 578	173 220	158 251	..	117 204
2006-07	98 192	113 607	153 063	137 399	86 302	177 703	180 004	..	113 748
2007-08	137 527	124 823	151 943	111 927	98 061	164 896	163 147	..	129 428
2008-09	98 467	120 090	144 558	147 809	101 029	..	185 841	..	117 056
Cost per user of government provided accommodation support services in other community settings									
2003-04	61 904	6 350	158 595	12 752	1 845	35 696	323 785	..	13 613
2004-05	6 954	4 527	43 836	7 098	2 085	19 360	96 877	..	6 610
2005-06	6 745	7 051	55 792	6 208	33 370	12 088	132 373	..	7 542
2006-07	5 326	6 654	38 245	5 655	24 763	23 791	163 521	..	7 269
2007-08	57 576	6 550	20 406	4 665	44 785	20 064	63 488	..	10 537
2008-09	5 293	7 156	42 853	9 407	32 988	11 211	152 582	..	9 649
Government funding per user of non-government provided accommodation support services in institutional/residential settings									
2003-04	93 978	61 255	19 678	33 015	66 583	28 395	48 306
2004-05	104 348	117 694	20 511	30 062	56 297	32 403	53 574
2005-06	101 617	62 347	26 535	46 176	56 232	27 613	51 900
2006-07	77 529	76 997	33 412	45 932	49 135	31 245	49 288
2007-08	85 752	76 052	42 571	39 352	52 531	32 591	53 560
2008-09	52 855	47 610	43 712	142 239	50 682	35 257	56 214
Government funding per user of non-government provided accommodation support services in group homes									
2003-04	86 516	64 807	43 138	69 687	59 176	85 051	73 516	80 677	72 965
2004-05	192 644	67 897	59 392	76 446	109 095	95 368	75 061	105 391	100 181
2005-06	138 635	69 602	57 808	77 089	78 497	98 763	76 817	89 953	90 211
2006-07	163 798	66 657	61 115	63 885	58 624	104 768	83 211	77 111	90 874
2007-08	128 148	82 087	58 443	76 823	59 821	87 924	89 502	87 279	93 275
2008-09	153 238	74 317	72 650	80 713	66 194	98 580	86 890	88 408	100 508
Government funding per user of non-government provided accommodation support services in other community settings									
2003-04	77 430	24 928	40 564	44 674	12 152	21 275	15 883	22 401	33 908

Table 14A.81 Real government expenditure per user of CSTDA/NDA accommodation support services (2008-09 dollars) (a), (b), (c), (d), (e), (f), (g)

	<i>NSW (h)</i>	<i>Vic (i)</i>	<i>Qld (j)</i>	<i>WA (k)</i>	<i>SA (l)</i>	<i>Tas (m)</i>	<i>ACT (n)</i>	<i>NT (o)</i>	<i>Aust</i>
2004-05	134 528	26 411	43 962	45 935	11 106	20 452	11 146	37 549	36 840
2005-06	97 285	27 128	35 848	37 899	10 410	26 397	16 227	63 997	32 247
2006-07	54 750	25 679	47 265	40 001	10 307	26 883	19 241	60 009	33 600
2007-08	42 176	24 895	50 710	33 984	12 348	29 559	31 710	84 240	35 267
2008-09	48 427	5 290	57 500	35 011	12 306	29 259	30 947	56 829	34 988

- (a) Real dollars are previous years' expenditure in current year's dollars after basing expenditure on the ABS GDP price deflator 2008-09 = 100 (table AA.26).
- (b) For the service user data used to derive this indicator, services provided by local governments are counted as government. For 2003-04 and 2004-05 expenditure data; NSW, Victoria, WA and SA allocated expenditure on local government services to non-government provided services. Queensland allocated expenditure on local government services to non-government provided services for 2003-04 only. Tasmania allocated expenditure on local government services to government provided services. The ACT and the NT do not have local government provided services. Jurisdictional comparisons thus need to be undertaken with care.
- (c) Data are based on adjusted net expenditure (expenditure minus receipts) divided by the number of service users during the relevant period.
- (d) Data for non-government provided services reflect the cost to government and not the full cost of providing the accommodation. Governments make a contribution towards non-government provided services.
- (e) Service user data are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Individuals might have accessed services from more than one State or Territory. Individuals may also have accessed both government and non-government services. Data for service users of CSTDA services funded by the states and territories exclude specialist psychiatric disability services specifically identified by the jurisdiction.
- (f) Data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality. Service type outlet response rates (table 14.3 in chapter) and service user response rates by outlet (table 14.4 in chapter) should be taken into consideration when interpreting this indicator.
- (g) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (h) NSW has experienced low and varied data response rates. This led to underreporting of service user numbers for all years and affected the comparability of the data across the years and with other jurisdictions. Government and non-government sectors have not been accurately recorded in the NSW DS MDS over the years. Some non-government providers have been coded as government and this will affect the comparability of the number of service users from government and non-government sectors over time.
- (i) Victorian 2003-04 service user data are reported to be significantly understated because errors in the 'date of last service received' and lower than expected response rates have led to under-counting of service users. For 2004-05, the cost per service user for non-government provided accommodation support services in institutional/residential settings is overstated due to a move towards community based and individualised settings, which was not reflected in the expenditure data.

Table 14A.81 Real government expenditure per user of CSTDA/NDA accommodation support services (2008-09 dollars) (a), (b), (c), (d), (e), (f), (g)

	<i>NSW (h)</i>	<i>Vic (i)</i>	<i>Qld (j)</i>	<i>WA (k)</i>	<i>SA (l)</i>	<i>Tas (m)</i>	<i>ACT (n)</i>	<i>NT (o)</i>	<i>Aust</i>
(j)	For Queensland, improved direct attribution of expenditure to service types resulted in improved reporting of expenditure per user of government provided accommodation support services in other community settings from 2004-05 onwards and for government provided accommodation support services in group homes for 2006-07. Previous years expenditure data used to derive these results have been revised (for 2004-05 and 2005-06) as a result of improved financial data reporting capability. Some Government provided accommodation support services receive funding from Queensland Health, the data reported only include funding provided by the Department of Communities.								
(k)	WA service user data for 2007-08 were provided directly by WA and have not been validated by the AIHW. The revisions correct for a coding error related to users allocation to government or non-government services.								
(l)	For SA, the data used to derive these results have been revised for 2003-04, 2004-05 and 2005-06.								
(m)	There are no government provided accommodation support services in institutional/residential settings in Tasmania. All government run group homes have been outsourced from 2008-09 onwards.								
(n)	In the ACT, the increase in expenditure for government provided accommodation support in group homes from 2004-05 to 2005-06 was the result of a combination of the factors including: service user information being excluded as a result of data cleansing analyses of the NMDS forms or being reclassified to 'other community settings'. The increase in expenditure for government provided accommodation support in other community settings was the result of data cleansing as some service users were not counted for this output.								
(o)	There are no government provided accommodation support services or non-government provided accommodation support services in institutional/residential settings in the NT.								

.. Not applicable.

Source: AIHW unpublished, *CSTDA NMDS*; State and Territory governments unpublished.

Table 14A.82

Table 14A.82 Australian Government funding per user of non-government provided employment services (a), (b), (c), (d), (e)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Nominal cost per user of all employment service types (dollars)									
2003-04	4 530	3 759	4 097	6 005	4 907	4 557	5 972	6 431	4 450
2004-05	5 213	4 103	4 646	6 599	5 777	4 920	7 140	6 656	5 005
2005-06	5 255	4 322	4 527	6 209	5 751	4 834	6 031	5 814	5 014
2006-07	4 965	4 187	4 585	6 096	5 746	5 005	5 489	4 914	4 878
2007-08	5 305	4 571	5 073	6 499	6 198	5 732	6 177	5 078	5 295
2008-09	4 820	4 061	4 726	5 906	5 728	5 080	5 551	4 749	4 788
Real cost per user of all service types (2008-09 dollars) (f)									
2003-04	5 691	4 722	5 147	7 544	6 164	5 725	7 503	8 079	5 590
2004-05	6 296	4 955	5 611	7 969	6 977	5 942	8 623	8 039	6 045
2005-06	6 047	4 974	5 209	7 145	6 618	5 563	6 940	6 690	5 770
2006-07	5 438	4 586	5 022	6 676	6 293	5 482	6 012	5 382	5 342
2007-08	5 566	4 796	5 323	6 819	6 504	6 014	6 481	5 329	5 556
2008-09	4 820	4 061	4 726	5 906	5 728	5 080	5 551	4 749	4 788

- (a) Service user data used to derive this indicator are estimates after a statistical linkage key is used to account for individuals who received services from more than one service type outlet during each period. Individuals might have accessed services from more than one State or Territory.
- (b) This indicator is derived using service user data provided by the AIHW. Cost per employment service user data may differ from those reported in the Australian Government's annual report, as the Australian Government and the AIHW use different rules to count the number of employment service users. Where a person has used more than one service outlet during the reporting period, the person is counted more than once by the Australian Government, whereas the AIHW counts each person only once. In addition, the Australian Government includes independent workers in calculating service user numbers, whereas the AIHW does not.
- (c) Service user numbers used to derive these results include a small number of users of services provided by organisations classified as government related, such as local councils. The total user number for 2006-07 includes users of targeted employment services.
- (d) Total expenditure reflects only direct employment and case-based funding expenditure. It does not include expenditure on quality assurance assessment and certification payments or employer incentives such as supported wage system and wage subsidies which cannot be identified against specific user activity types.
- (e) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.
- (f) Real dollars are previous years' expenditure in current year's dollars after basing expenditure on the ABS GDP price deflator 2008-09 = 100 (table AA.26).

Source: FaHCSIA unpublished; AIHW unpublished, CSTDA NMDS.

Table 14A.83

Table 14A.83 **Real Australian Government funding per user of non-government provided employment services (2008-09 dollars) (a), (b), (c), (d)**

	<i>Unit</i>	<i>Aust</i>
2003-04		
Expenditure		
Open program	\$	183 924 575
Supported program	\$	154 843 334
Open and supported program	\$	20 586 771
Total	\$	359 354 681
Users (e)		
Open program	no.	43 042
Supported program	no.	18 637
Open and supported program	no.	4 100
Total	no.	64 281
Cost per user		
Open program	\$	4 108
Supported program	\$	7 987
Open and supported program	\$	4 827
Total	\$	5 590
2004-05		
Expenditure		
Open program	\$	193 345 632
Supported program	\$	186 290 547
Open and supported program	\$	12 296 682
Total	\$	391 932 861
Users (e)		
Open program	no.	43 831
Supported program	no.	18 615
Open and supported program	no.	3 635
Total	no.	64 835
Cost per user		
Open program	\$	4 411
Supported program	\$	10 008
Open and supported program	\$	3 383
Total	\$	6 045
2005-06		
Expenditure		
Open program	\$	231 218 771
Supported program	\$	190 873 907
Open and supported program	\$	na
Total	\$	422 089 226
Users (e)		
Open program	no.	53 440
Supported program	no.	20 810
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Table 14A.83 **Real Australian Government funding per user of non-government provided employment services (2008-09 dollars) (a), (b), (c), (d)**

	<i>Unit</i>	<i>Aust</i>
Open and supported program	no.	na
Total	no.	73 157
Cost per user		
Open program	\$	4 327
Supported program	\$	9 172
Open and supported program	\$	na
Total	\$	5 770
2006-07		
Expenditure		
Open program	\$	239 635 435
Supported program	\$	187 795 390
Open and supported program	\$..
Total	\$	427 430 825
Users (e)		
Open program	no.	59 478
Supported program	no.	21 140
Open and supported program	no.	..
Total	no.	80 008
Cost per user		
Open program	\$	4 029
Supported program	\$	8 883
Open and supported program	\$..
Total	\$	5 342
2007-08		
Expenditure		
Open program	\$	284 259 730
Supported program	\$	215 411 913
Open and supported program	\$..
Total	\$	499 671 643
Users (e)		
Open program	no.	69 172
Supported program	no.	21 264
Open and supported program	no.	..
Total	no.	89 935
Cost per user		
Open program	\$	4 109
Supported program	\$	10 130
Open and supported program	\$..
Total	\$	5 556

2008-09

Expenditure

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Table 14A.83 **Real Australian Government funding per user of non-government provided employment services (2008-09 dollars) (a), (b), (c), (d)**

	<i>Unit</i>	<i>Aust</i>
Open program	\$	317 367 907
Supported program	\$	204 540 554
Open and supported program	\$..
Total	\$	521 908 461
Users (e)		
Open program	no.	87 645
Supported program	no.	22 043
Open and supported program	no.	..
Total	no.	109 002
Cost per user		
Open program	\$	3 621
Supported program	\$	9 279
Open and supported program	\$..
Total	\$	4 788

(a) Real dollars are previous years' expenditure in current year's dollars after basing expenditure on the ABS GDP price deflator 2008-09 = 100 (table AA.26).

(b) Total expenditure reflects only direct employment and case-based funding expenditure. It does not include expenditure on quality assurance assessment and certification payments or employer incentives such as supported wage system and wage subsidies which cannot be identified against specific user activity types.

(c) Service user data are estimates after a statistical linkage key is used to account for individuals who have received services from more than one service type outlet during the relevant period. Individuals might have accessed services from more than one State or Territory over the relevant period.

(d) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(e) User numbers include a small number of users of services provided by organisations classified as government related, such as local councils. The total user number for 2006-07 includes users of targeted employment services.

.. Not applicable.

Source: FaHCSIA unpublished; AIHW unpublished, CSTDA NMDS.

Table 14A.84

Table 14A.84 **Total estimated expenditure per service user, State and Territory government administered programs, 2008-09 (a), (b), (c)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (d)	Aust
Total expenditure on CSTDA services excluding payroll tax per user	\$	36 723	20 265	34 806	28 412	15 967	26 812	18 232	23 373	26 605
Actual payroll tax per user	\$	661	320	464	..	284	200	..	365	381
Imputed payroll tax per user	\$	457	390	..	49
Total users	no.	42 466	63 242	21 749	15 183	20 145	4 555	3 927	1 639	172 264
Total expenditure on CSTDA services including actual and imputed payroll tax per user	\$	37 384	20 585	35 270	28 869	16 250	27 012	18 622	23 738	27 036

(a) Government expenditure per service user for Australia, excludes Australian Government expenditure on State and Territory administered services that was not provided as transfer payments.

(b) Service user data quality continues to improve following the implementation of the CSTDA NMDS. However, this indicator needs to be interpreted with care due to a number of factors affecting data quality. Differences in service type outlet and service user response rates between jurisdictions and across years, for example, should be taken into account when interpreting these data.

(c) Changes in the linking procedures implemented for 2007-08 and 2008-09 data may have the effect of slightly increasing the number of unique service users within the CSTDA NMDS for these years.

(d) Payroll tax data relates to NT Government service provision and does not include expenditure for program management and administration.
.. Not applicable.

Source: AIHW unpublished, CSTDA NMDS; State and Territory government unpublished.

Table 14A.85 Government administration expenditure as a proportion of total recurrent expenditure on services (per cent) (a)

	<i>NSW (b)</i>	<i>Vic</i>	<i>Qld (c)</i>	<i>WA (d)</i>	<i>SA</i>	<i>Tas (e)</i>	<i>ACT (f)</i>	<i>NT</i>	<i>Aus Gov (g)</i>	<i>Aust</i>
Administration expenditure as a proportion of total expenditure (including actual payroll tax for NSW (for 2004-05–2007-08), Victoria (in part, for 2004-05–2007-08), SA (2006-07 (in part)–2008-09), Tasmania and the NT)										
2004-05	10.6	8.1	8.7	5.2	7.4	5.9	8.4	4.3	7.4	8.4
2005-06	10.5	7.2	10.0	5.2	7.0	8.5	9.0	5.3	5.5	8.2
2006-07	11.3	7.1	9.7	6.0	6.5	7.4	8.5	5.4	6.6	8.5
2007-08	10.6	7.5	9.3	5.1	5.4	6.9	8.2	4.7	6.6	8.2
2008-09	8.6	7.4	8.5	4.4	5.6	7.2	9.2	4.6	6.8	7.5
2009-10	8.3	7.8	7.5	4.4	5.3	4.7	9.3	4.8	6.6	7.2
Administration expenditure as a proportion of total expenditure (excluding actual and imputed payroll tax)										
2004-05	10.8	8.2	8.7	5.2	7.4	5.9	8.4	4.4	7.4	8.6
2005-06	10.7	7.3	10.0	5.2	7.0	8.6	9.0	5.4	5.5	8.2
2006-07	11.6	7.1	9.7	6.0	6.6	7.5	8.5	5.5	6.6	8.6
2007-08	10.8	7.5	9.3	5.1	5.5	7.0	8.2	4.7	6.6	8.2
2008-09	8.6	7.4	8.5	4.4	5.7	7.3	9.2	4.7	6.8	7.5
2009-10	8.3	7.8	7.5	4.4	5.1	4.7	9.3	4.8	6.6	7.2
Administration expenditure as a proportion of total expenditure (including actual and imputed payroll tax)										
2004-05	10.6	8.0	8.5	5.1	7.2	5.9	8.2	4.3	7.4	8.4
2005-06	10.5	7.1	9.8	5.2	6.8	8.5	8.8	5.3	5.5	8.1
2006-07	11.3	7.0	9.6	5.9	6.5	7.4	8.3	5.4	6.6	8.5
2007-08	10.6	7.4	9.2	5.0	5.4	6.9	8.0	4.7	6.6	8.1
2008-09	8.4	7.3	8.4	4.3	5.6	7.2	9.0	4.6	6.8	7.4
2009-10	8.1	7.7	7.4	4.3	5.0	4.7	9.1	4.8	6.6	7.1

- (a) See table 14A.51 for an explanation of different methods of apportioning departmental costs.
- (b) The decrease in NSW administrative expenditure as a proportion of total recurrent expenditure on services in 2008-09 and 2009-10 reflects an improved overhead allocation model which results in better allocation of funding to direct and non-direct service expenditures.
- (c) Payroll tax data for Queensland include payroll tax, accrued payroll tax and long service leave on-costs recovered payroll tax. Payroll tax is excluded from administrative expenditure data.
- (d) The decrease in WA administrative expenditure in 2007-08 mainly reflects the abolition of the capital user charge by Department of Treasury and Finance.
- (e) In Tasmania, reduction in administrative expenditure for 2009-10 was due to improved processes for aligning administrative and direct service delivery expenditure.
- (f) In the ACT, in 2006-07, administrative expenditure was impacted by the centralisation of some administrative services.
- (g) Australian Government administrative expenditure is an attribution of cost based on average staffing levels.

Source: Australian, State and Territory governments unpublished.

Table 14A.86

Table 14A.86 Labour force participation and employment, 2007-08 (per cent) (a), (b), (c), (d)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Labour force participation rate									
People with a disability or restrictive long term health condition									
With a profound/severe core activity limitation	43.6 ± 11.8	42.4 ± 15.0	46.4 ± 13.5	57.0 ± 15.7	36.7* ± 14.0	24.1* ± 20.0	61.6 ± 14.5	np	44.5 ± 6.4
Without a profound/severe core activity limitation	74.8 ± 3.5	77.0 ± 3.6	75.5 ± 4.1	76.4 ± 4.4	71.6 ± 4.4	63.7 ± 4.7	83.5 ± 3.0	np	75.3 ± 2.0
All with disability or restrictive long term health condition	71.7 ± 3.5	73.7 ± 3.6	72.8 ± 3.6	74.2 ± 4.2	68.1 ± 4.1	60.2 ± 4.4	81.5 ± 3.2	77.1 ± 17.4	72.3 ± 2.0
People without a disability or restrictive long term health condition	80.9 ± 2.9	82.6 ± 2.5	82.6 ± 2.4	87.0 ± 2.5	83.3 ± 2.1	80.7 ± 3.8	88.1 ± 2.2	92.2 ± 7.9	82.7 ± 1.3
Total	77.8 ± 2.2	79.5 ± 1.9	78.7 ± 1.9	82.6 ± 2.2	77.7 ± 2.2	72.6 ± 3.1	85.6 ± 1.8	87.4 ± 7.8	79.0 ± 1.0
Employment rate									
People with a disability or restrictive long term health condition									
With a profound/severe core activity limitation	90.0 ± 10.7	96.2 ± 5.8	91.5 ± 10.3	100.0	87.5 ± 22.5	90.0 ± 23.4	95.7 ± 8.8	np	93.2 ± 4.1
Without a profound/severe core activity limitation	95.0 ± 2.1	95.9 ± 1.7	93.8 ± 2.8	97.3 ± 1.8	94.2 ± 2.5	93.3 ± 4.8	97.8 ± 1.4	np	95.2 ± 0.9
All with disability or restrictive long term health condition	94.7 ± 2.3	95.9 ± 1.6	93.7 ± 2.7	97.5 ± 1.7	93.9 ± 2.6	93.1 ± 4.8	97.6 ± 1.5	100.0	95.1 ± 0.9
People without a disability or restrictive long term health condition	96.6 ± 1.3	97.3 ± 1.0	97.4 ± 1.3	96.9 ± 1.5	95.6 ± 1.6	95.4 ± 1.9	98.0 ± 1.0	98.7 ± 2.6	96.9 ± 0.6

Table 14A.86 Labour force participation and employment, 2007-08 (per cent) (a), (b), (c), (d)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Total	96.0 ± 1.1	96.8 ± 0.9	96.0 ± 1.3	97.1 ± 1.1	95.0 ± 1.3	94.7 ± 2.0	97.9 ± 0.9	99.1 ± 1.9	96.3 ± 0.5

(a) The labour force participation and employment rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

(b) A ** indicates a relative standard error (RSE) of between 25 per cent and 50 per cent. Estimates with RSEs greater than 25 per cent should be used with care. Estimates with RSEs greater than 50 per cent are considered too unreliable for general use. These estimates are not published.

(c) Due to differences in collection methodology, the data collected by the ABS Disability Module (used in the National Health Survey) relate to a broader 'disability and long-term health condition' population than the 'disability' population obtained from the much more detailed Survey of Disability, Ageing and Carers — however, the characteristics of the populations are similar. The data are suitable for population comparisons, but not for prevalence updates between Disability, Ageing and Carers surveys.

(d) For people aged 15–64 years.

np Not published.

Source: ABS unpublished, *National Health Survey 2007-08*, Cat. no. 4364.0.

Table 14A.87

Table 14A.87 **Labour force participation and employment, 2006 (per cent) (a), (b)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Labour force participation rate									
People with a profound/severe core activity limitation (c)	17.7	17.1	18.3	22.7	19.7	15.4	31.4	22.6	18.4
People without a profound/severe core activity limitation (d)	75.0	75.9	77.4	77.6	75.6	73.6	82.1	74.9	76.1
Employment rate									
People with a profound/severe core activity limitation (c)	85.1	86.1	85.8	90.4	88.6	87.0	90.6	91.2	86.6
People without a profound/severe core activity limitation (d)	94.1	94.6	95.3	96.2	94.7	93.4	96.6	95.6	94.7

(a) The ABS 2006 Census module, used to source these data, was designed to measure 'Core Activity Need for Assistance' (ASSNP). In previous years, the data were sourced from the SDAC and the ABS disability module. The ASSNP is conceptually comparable with the SDAC and ABS disability module population of people who have a profound or severe core activity limitation, but due to the different collection methodology and shortening of the question set used, the population identified is smaller (but displays very similar characteristics). It is likely that the reduction is at the less severe end of the profound or severe core activity limitation population. As such, these data will differ from those of previous years.

(b) For people aged 15–64 years.

(c) People who have need for assistance with core activities: self-care, mobility and communication because of a disability or long term health condition (lasting six months or more).

(d) People who do not have need for assistance with core activities: self-care, mobility and communication because of a disability or long term health condition (lasting six months or more).

Source: ABS unpublished, *2006 Census of Population and Housing*.

Table 14A.88

Table 14A.88 Labour force participation and employment of people aged 15-64 years, 2009 (per cent) (a), (b), (c), (d)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Labour force participation rate									
People with disability									
With a profound/severe core activity limitation	30.2 ± 8.6	30.6 ± 7.6	43.9 ± 9.6	37.7 ± 9.4	36.9 ± 10.4	26.9 ± 6.7	42.3 ± 10.4	47.5 ± 16.0	34.6 ± 4.0
Without a profound/severe core activity limitation	55.7 ± 5.0	62.8 ± 5.2	60.7 ± 5.1	64.5 ± 5.9	60.6 ± 6.1	52.1 ± 5.1	73.2 ± 5.5	72.0 ± 7.3	60.0 ± 2.0
All people with disability	49.9 ± 4.5	54.6 ± 3.9	56.5 ± 4.7	59.0 ± 5.4	55.9 ± 5.5	45.1 ± 4.6	66.3 ± 5.3	67.7 ± 7.0	54.1 ± 1.7
People without disability	80.9 ± 1.1	79.5 ± 1.5	82.9 ± 1.8	84.1 ± 1.8	81.9 ± 1.7	81.0 ± 2.0	85.4 ± 1.7	86.4 ± 2.5	81.5 ± 0.5
Employment rate									
People with disability									
With a profound/severe core activity limitation	89.0 ± 9.6	83.2 ± 12.5	87.8 ± 10.1	95.6 ± 5.9	90.8 ± 10.2	90.9 ± 8.5	97.5 ± 5.1	91.0 ± 12.4	88.3 ± 4.6
Without a profound/severe core activity limitation	88.1 ± 3.9	92.4 ± 3.1	88.8 ± 4.3	88.9 ± 4.6	92.0 ± 4.6	92.7 ± 3.7	93.2 ± 3.6	95.7 ± 3.3	90.0 ± 1.7
All people with disability	88.3 ± 3.4	91.1 ± 3.3	88.6 ± 4.0	89.8 ± 3.9	91.8 ± 4.1	92.4 ± 3.7	93.8 ± 3.2	95.2 ± 3.6	89.7 ± 1.4
People without disability	94.1 ± 0.8	94.4 ± 1.0	94.5 ± 1.2	95.4 ± 1.1	95.3 ± 1.1	96.3 ± 0.9	96.8 ± 0.9	96.9 ± 1.1	94.6 ± 0.3

(a) The labour force participation and employment rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

(b) Data with relative standard errors (RSEs) over 50 per cent are not published (np).

(c) Due to differences in collection methodology, the data collected by the ABS Disability Module (used in the Survey of Education and Training Experience) relate to a broader 'disability and long-term health condition' population than the 'disability' population obtained from the much more detailed Survey of Disability, Ageing and Carers — however, the characteristics of the populations are similar. The data are suitable for population comparisons, but not for prevalence updates between Disability, Ageing and Carers surveys.

(d) For people aged 15–64 years.

Source: ABS Survey of Education and Training Experience, Australia (unpublished).

Table 14A.89 **Labour force participation and employment, 2003 (per cent) (a), (b), (c)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Labour force participation rate									
People with a profound/severe core activity limitation	29.6	30.5	32.9	30.9	22.8	23.7	42.0	np	30.0
General population (d)	73.9	74.1	74.8	75.7	75.0	69.4	79.3	75.4	74.4
Employment rate									
People with a profound/severe core activity limitation	90.4	89.6	86.3	97.8	88.8	91.7	100.0	np	89.9
General population (d)	94.0	94.2	93.1	94.5	93.7	91.8	96.2	93.3	93.9

(a) For people aged 15–64 years, living in households.

(b) Profound/severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self-care.

(c) For the 2003 ABS Survey of Disability, Ageing and Carers, the sample in the NT was reduced to a level such that NT records contributed appropriately to national estimates but could not support reliable estimates for the NT. As a result, estimates for the NT are not published separately.

(d) June 2003.

np Not published.

Source: ABS 2003, *Labour Force Survey*, Cat. no. 6291.0.55.001 [Supertable LM8]; ABS unpublished, *2003 Survey of Disability, Ageing and Carers*, Cat. no. 4430.0.

Table 14A.90

Table 14A.90 Labour force participation and employment of people with a profound or severe core activity limitation, by special needs groups, 2006 (per cent) (a), (b), (c)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Labour force participation rate									
People in major cities and inner regional areas	18.0	17.1	18.4	22.8	20.2	16.2	30.9	..	18.6
People in outer regional and remote areas	15.9	18.2	17.4	21.5	17.5	14.4	..	21.5	17.5
People born in an English speaking country	19.5	19.9	19.0	24.0	21.2	15.8	33.8	23.3	20.1
People born in a non-English speaking country	12.0	9.4	12.9	15.6	10.6	13.7	20.4	17.8	11.5
Non-Indigenous people	18.0	17.1	18.5	23.0	20.0	15.5	31.8	29.5	18.6
Indigenous people	14.7	18.3	16.4	17.8	13.2	15.4	26.3	13.4	15.7
Employment rate									
People in major cities and inner regional areas	85.0	86.0	85.7	90.4	88.8	86.8	90.4	..	86.4
People in outer regional and remote areas	85.9	86.1	86.9	90.1	87.6	87.9	..	91.4	87.5
People born in an English speaking country	86.1	86.6	85.9	90.4	89.0	87.6	91.4	91.4	87.1
People born in a non-English speaking country	79.3	82.7	84.0	90.2	84.6	78.3	83.5	85.7	82.3
Non-Indigenous people	85.5	86.3	86.3	90.4	88.6	87.3	90.5	93.9	86.9
Indigenous people	76.4	77.6	76.1	87.9	84.8	82.4	88.5	83.2	79.3

(a) For people aged 15–64 years.

(b) The ABS 2006 Census module, used to source these data, was designed to measure 'Core Activity Need for Assistance' (ASSNP). In previous years, the data were sourced from the SDAC and the ABS disability module. The ASSNP is conceptually comparable with the SDAC and ABS disability module population of people who have a profound or severe core activity limitation, but due to the different collection methodology and shortening of the question set used, the population identified is smaller (but displays very similar characteristics). It is likely that the reduction is at the less severe end of the profound or severe core activity limitation population. As such, these data will differ from those of previous years.

(c) Profound/severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self-care.

.. Not applicable.

Source: ABS unpublished, 2006 Census of Population and Housing.

Table 14A.91

Table 14A.91 Labour force participation and employment of all people with disability, by special needs groups, 2009 (per cent) (a), (b), (c), (d), (e)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Labour force participation rate									
People in major cities and inner regional areas	50.4 ± 4.7	54.9 ± 3.8	55.8 ± 5.1	60.0 ± 6.2	57.5 ± 6.0	50.1 ± 4.6	66.3 ± 5.3	–	54.3 ± 1.9
People in outer regional and remote areas	43.3 ± 15.9	*48.6 ± 27.6	59.3 ± 11.9	54.1 ± 9.7	47.1 ± 9.6	36.0 ± 8.7	–	67.7 ± 7.0	52.1 ± 5.8
People born in an English speaking country	53.3 ± 4.9	58.5 ± 4.8	57.2 ± 5.0	61.5 ± 5.1	58.4 ± 5.6	45.3 ± 4.8	65.7 ± 5.9	67.8 ± 7.6	56.7 ± 2.0
People born in a non-English speaking country	35.5 ± 11.5	40.2 ± 9.2	44.6 ± 17.5	43.0 ± 13.2	35.6 ± 12.9	41.3 ± 17.2	70.4 ± 14.1	67.1 ± 18.7	39.2 ± 5.8
Non-Indigenous people	50.8 ± 4.4	54.7 ± 4.0	56.6 ± 4.6	59.6 ± 5.6	56.5 ± 5.7	44.7 ± 4.6	67.1 ± 5.4	73.7 ± 7.1	54.5 ± 1.8
Indigenous people	*33.8 ± 23.6	*46.4 ± 36.4	*52.8 ± 38.6	*35.8 ± 26.0	*33.5 ± 27.4	54.3 ± 22.8	*36.7 ± 29.2	33.4 ± 15.2	38.8 ± 13.7
Employment rate									
People in major cities and inner regional areas	87.9 ± 3.5	91.4 ± 3.1	88.5 ± 4.5	89.8 ± 4.6	92.6 ± 4.3	93.1 ± 4.2	93.8 ± 3.2	–	89.7 ± 1.4
People in outer regional and remote areas	94.0 ± 12.5	86.1 ± 28.6	88.9 ± 9.4	89.6 ± 9.1	86.1 ± 14.5	90.9 ± 6.5	–	95.2 ± 3.6	89.9 ± 4.9
People born in an English speaking country	87.3 ± 3.8	91.5 ± 3.7	89.2 ± 3.7	89.9 ± 4.0	91.6 ± 4.1	92.6 ± 3.5	94.2 ± 3.5	94.5 ± 4.1	89.7 ± 1.5
People born in a non-English speaking country	94.2 ± 8.2	88.8 ± 12.6	75.9 ± 26.5	88.7 ± 12.6	94.4 ± 11.3	88.9 ± 22.5	91.6 ± 9.5	100.0 ± 0.0	90.1 ± 5.8
Non-Indigenous people	88.9 ± 3.6	91.0 ± 3.3	88.8 ± 3.8	89.9 ± 4.0	92.1 ± 4.2	92.5 ± 3.7	93.7 ± 3.3	95.4 ± 3.8	90.0 ± 1.5
Indigenous people	68.7 ± 31.6	100.0 ± 0.0	*79.6 ± 43.1	82.0 ± 39.9	*71.1 ± 64.0	91.9 ± 16.8	100.0 ± 0.0	92.3 ± 16.1	77.9 ± 17.3

(a) For people aged 15–64 years.

(b) Disability includes Profound core activity limitation, Severe Core Activity Limitation, Moderate Core Activity Limitation, Mild core activity limitation, Education/employment restriction only

(c) A *** indicates a RSEs of between 25 per cent and 50 per cent. Data with RSEs over 50 per cent are not published (np).

Table 14A.91

Table 14A.91 Labour force participation and employment of all people with disability, by special needs groups, 2009 (per cent) (a), (b), (c), (d), (e)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
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- (d) The labour force participation and employment rates reported in this table include 95 per cent confidence intervals (for example, X per cent \pm X per cent).
- (e) Due to differences in collection methodology, the data collected by the ABS Disability Module (used in the Survey of Education and Training Experience) relate to a broader 'disability and long-term health condition' population than the 'disability' population obtained from the much more detailed Survey of Disability, Ageing and Carers — however, the characteristics of the populations are similar. The data are suitable for population comparisons, but not for prevalence updates between Disability, Ageing and Carers surveys.
- Nil or rounded to zero.

Source: ABS *Survey of Education and Training Experience, Australia* (unpublished).

Table 14A.92

Table 14A.92 Labour force participation and employment of people with a profound or severe core activity limitation, by special needs groups, 2009 (per cent) (a), (b), (c), (d), (e)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Labour force participation rate									
People in major cities and inner regional areas	30.6 ± 9.1	30.8 ± 7.6	43.4 ± 10.0	38.8 ± 11.4	36.0 ± 12.1	30.7 ± 8.2	42.3 ± 10.4	–	34.4 ± 4.3
People in outer regional and remote areas	23.2 ± 21.4	22.6 ± 48.7	45.6 ± 20.8	31.5 ± 25.4	41.9 ± 23.3	19.6 ± 11.0	–	47.5 ± 16.0	36.3 ± 10.2
People born in an English speaking country	32.1 ± 8.8	35.3 ± 10.0	44.6 ± 9.4	38.8 ± 10.6	40.4 ± 10.5	26.0 ± 6.7	42.7 ± 11.1	49.8 ± 18.6	37.3 ± 4.3
People born in a non-English speaking country	22.9 ± 23.4	19.9 ± 13.2	24.8 ± 56.6	32.1 ± 25.3	9.7 ± 20.5	51.4 ± 62.9	39.4 ± 29.4	24.4 ± 55.0	22.2 ± 11.0
Non-Indigenous people	30.3 ± 8.8	30.6 ± 7.6	44.2 ± 9.8	37.7 ± 9.4	37.9 ± 11.4	25.3 ± 6.9	43.3 ± 10.5	53.8 ± 16.6	34.8 ± 4.1
Indigenous people	28.2 ± 34.4	–	32.2 ± 77.5	–	–	66.6 ± 45.7	–	15.8 ± 34.9	28.2 ± 23.6
Employment rate									
People in major cities and inner regional areas	88.5 ± 10.1	82.8 ± 12.7	89.2 ± 10.0	95.0 ± 6.8	91.8 ± 11.0	93.9 ± 8.2	97.5 ± 5.1	–	88.3 ± 5.0
People in outer regional and remote areas	100.0 ± 0.0	100.0 ± 0.0	83.8 ± 20.9	100.0 ± 0.0	85.6 ± 30.9	82.2 ± 24.3	–	91.0 ± 12.4	88.2 ± 11.3
People born in an English speaking country	86.9 ± 11.3	86.5 ± 12.7	89.7 ± 8.2	94.9 ± 6.8	90.5 ± 10.5	90.3 ± 9.2	97.1 ± 5.8	90.5 ± 13.0	89.0 ± 4.6
People born in a non-English speaking country	100.0 ± 0.0	70.0 ± 40.6	–	100.0 ± 0.0	100.0 ± 0.0	100.0 ± 0.0	100.0 ± 0.0	100.0 ± 0.0	83.0 ± 21.2
Non-Indigenous people	88.4 ± 10.1	83.2 ± 12.5	87.6 ± 10.3	95.6 ± 5.9	90.8 ± 10.2	92.6 ± 8.1	97.5 ± 5.1	90.4 ± 13.1	88.1 ± 4.7
Indigenous people	100.0 ± 0.0	–	100.0 ± 0.0	–	–	75.5 ± 55.9	–	100.0 ± 0.0	97.4 ± 6.5

(a) For people aged 15–64 years.

(b) Profound/severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self-care.

(c) A ** indicates a RSEs of between 25 per cent and 50 per cent. Data with RSEs over 50 per cent are not published (np).

Table 14A.92

Table 14A.92 Labour force participation and employment of people with a profound or severe core activity limitation, by special needs groups, 2009 (per cent) (a), (b), (c), (d), (e)

	NSW	Vic	Q/d	WA	SA	Tas	ACT	NT	Aust
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(d) The labour force participation and employment rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

(e) Due to differences in collection methodology, the data collected by the ABS Disability Module (used in the Survey of Education and Training Experience) relate to a broader 'disability and long-term health condition' population than the 'disability' population obtained from the much more detailed Survey of Disability, Ageing and Carers — however, the characteristics of the populations are similar. The data are suitable for population comparisons, but not for prevalence updates between Disability, Ageing and Carers surveys.

– Nil or rounded to zero.

Source: ABS Survey of Education and Training Experience, Australia (unpublished).

Table 14A.93

Table 14A.93 Labour force participation and employment of people with a profound or severe core activity limitation, by special needs groups, 2003 (per cent) (a), (b), (c), (d)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Labour force participation rate									
People in major cities and inner regional areas	28.2	29.8	29.3	30.5	19.8	24.0	42.0	..	28.5
People in outer regional and remote areas	40.7	37.4	46.9	32.5	40.3	23.2	..	np	38.6
People born in an English speaking country	33.1	33.8	34.5	33.3	24.0	24.5	46.2	np	32.5
People born in a non-English speaking country	8.5	20.6	7.1	16.5	14.1	np	29.7	np	15.4
Total	29.6	30.5	32.9	30.9	22.8	23.7	42.0	np	30.0
Employment rate									
People in major cities and inner regional areas	91.2	88.2	87.3	97.2	84.8	95.5	np	..	89.9
People in outer regional and remote areas	85.8	np	83.8	np	np	83.9	..	np	90.0
People born in an English speaking country	90.0	90.9	86.1	97.6	87.9	91.7	np	np	90.0
People born in a non-English speaking country	np	82.7	np	np	np	np	np	np	89.2
Total	90.4	89.6	86.3	97.8	88.8	91.7	np	np	89.9

(a) For people aged 15–64 years, living in households.

(b) Profound/severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self-care.

(c) For the ABS Survey of Disability, Ageing and Carers 2003, the sample in the NT was reduced to a level such that NT records contributed appropriately to national estimates but could not support reliable estimates for the NT. As a result, estimates for the NT are not published separately.

(d) Estimates with RSEs greater than 50 per cent are considered too unreliable for general use. These estimates are not published.

.. Not applicable. **np** Not published.

Source: ABS unpublished, 2003 Survey of Disability, Ageing and Carers, Cat. no. 4430.0.

Table 14A.94

Table 14A.94 Social participation, by limitation or restriction status, 2006 (per cent) (a), (b), (c), (d)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>People who attended selected cultural venues and events in last 12 months</i>									
People with a limitation or specific restriction									
With a profound/severe core activity limitation	83.3 ± 10.1	83.1 ± 11.1	80.1 ± 10.7	90.7 ± 10.3	90.6 ± 6.6	72.7 ± 14.1	82.7 ± 11.5	90.5 ± 12.1	83.7 ± 4.9
Without a profound/severe core activity limitation	83.4 ± 6.4	86.5 ± 4.2	87.5 ± 4.6	89.6 ± 4.7	87.5 ± 6.3	80.1 ± 7.2	91.7 ± 3.8	84.4 ± 5.1	86.1 ± 2.7
People without a limitation or restriction	92.0 ± 1.3	93.4 ± 1.8	93.3 ± 1.5	94.7 ± 1.5	92.5 ± 2.2	91.3 ± 1.8	96.5 ± 0.9	92.8 ± 2.9	92.9 ± 0.5
<i>People who attended any sporting events in last 12 months</i>									
People with a limitation or specific restriction									
With a profound/severe core activity limitation	44.1 ± 15.6	50.5 ± 11.5	38.8 ± 13.5	32.5* ± 17.5	33.4 ± 16.0	36.5 ± 11.1	38.3 ± 12.1	39.5 ± 14.8	42.2 ± 7.9
Without a profound/severe core activity limitation	44.4 ± 7.3	47.8 ± 8.1	39.2 ± 6.5	50.9 ± 9.6	52.1 ± 8.2	42.8 ± 7.7	50.1 ± 9.6	53.5 ± 7.1	45.5 ± 3.5
People without a limitation or restriction	57.0 ± 3.6	62.2 ± 2.9	59.2 ± 2.8	64.4 ± 2.8	62.6 ± 4.0	60.4 ± 2.5	56.4 ± 2.8	67.1 ± 3.0	60.0 ± 1.8
<i>People actively involvement in social or support group in the last 12 months</i>									
People with a limitation or specific restriction									
With a profound/severe core activity limitation	55.8 ± 13.4	61.8 ± 16.8	40.4 ± 15.0	65.2 ± 15.6	43.6 ± 15.9	50.5 ± 14.9	61.4 ± 12.9	55.5 ± 23.6	53.9 ± 6.9
Without a profound/severe core activity limitation	59.9 ± 7.7	60.5 ± 10.3	57.5 ± 7.4	59.8 ± 9.1	53.4 ± 7.8	53.2 ± 7.0	65.6 ± 6.0	59.9 ± 6.8	58.9 ± 3.5
People without a limitation or restriction	64.0 ± 2.9	62.1 ± 2.9	66.7 ± 2.6	65.9 ± 2.6	62.1 ± 3.7	60.1 ± 3.5	74.5 ± 3.1	65.7 ± 3.5	64.2 ± 1.5
<i>People who did unpaid voluntary work in last 12 months through an organisation</i>									
People with a limitation or specific restriction									
With a profound/severe core activity limitation	34.5 ± 14.6	45.5 ± 11.4	30.0 ± 12.9	40.8 ± 15.0	33.5 ± 11.0	37.6 ± 14.1	38.7 ± 12.2	45.4 ± 12.2	36.8 ± 6.4
Without a profound/severe core activity limitation	35.6 ± 7.5	33.8 ± 8.0	32.7 ± 7.2	39.7 ± 10.9	32.3 ± 8.1	41.0 ± 10.0	36.8 ± 7.1	38.3 ± 8.2	34.8 ± 4.0

Table 14A.94

Table 14A.94 Social participation, by limitation or restriction status, 2006 (per cent) (a), (b), (c), (d)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
People without a limitation or restriction	33.4 ± 3.0	33.5 ± 3.0	41.0 ± 3.1	37.6 ± 3.9	33.6 ± 3.2	35.6 ± 3.1	40.1 ± 2.8	36.1 ± 2.8	35.5 ± 1.6
<i>People with face-to-face contact with non-household family and friends at least once a month or more</i>									
People with a limitation or specific restriction									
With a profound/severe core activity limitation	92.9 ± 6.0	92.2 ± 7.2	88.4 ± 8.3	94.3 ± 8.1	90.3 ± 11.0	97.2 ± 3.8	88.4 ± 10.2	98.9 ± 2.1	91.9 ± 3.2
Without a profound/severe core activity limitation	89.1 ± 6.1	91.9 ± 3.6	91.6 ± 3.8	96.3 ± 3.2	94.1 ± 4.4	96.9 ± 2.7	93.9 ± 4.6	92.4 ± 5.1	91.7 ± 2.0
People without a limitation or restriction	94.3 ± 1.3	95.2 ± 1.1	92.9 ± 1.8	94.7 ± 1.9	95.5 ± 1.5	95.6 ± 1.3	95.8 ± 1.3	92.2 ± 2.7	94.4 ± 0.6

(a) Due to differences in collection methodology, the data collected by the ABS Disability Module (used in the General Social Survey) relate to a broader 'disability and long-term health condition' population than the 'disability' population obtained from the much more detailed Survey of Disability, Ageing and Carers — however, the characteristics of the populations are similar. The data are suitable for population comparisons, but not for prevalence updates between Disability, Ageing and Carers surveys.

(b) A '*' indicates a relative standard error (RSE) of between 25 per cent and 50 per cent. Estimates with RSEs greater than 25 per cent should be used with care.

(c) For people aged 18–64 years.

(d) The social participation rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

Source: Derived from ABS 2007, *General Social Survey 2006*, Expanded Confidentialised Unit Record File (CURF), remote access data laboratory, Cat. no. 4159.0.30.002.

Table 14A.95 People with a profound/severe core activity limitation aged 18-64 years who participated in/attended various social/community activities, by level of perceived difficulty with transport, 2006 (per cent) (a), (b), (c)

	<i>Sometimes/often have difficulty getting to the places needed</i>	<i>Can easily get to the places needed</i>
<i>Event attended/participated in</i>		
Attended a sporting events in last 12 months	42.1 ± 13.0	44.4 ± 8.1
Attend any selected cultural venues and events in last 12 months	73.5 ± 11.8	89.5 ± 4.2
Actively involved in social or support group in the last 12 months	42.5 ± 12.7	62.5 ± 10.0
Did unpaid voluntary work in last 12 months through an organisation	29.8 ± 11.3	43.6 ± 9.1
<i>Any of the social/community activities in the last 12 months</i>	86.4 ± 8.1	95.6 ± 3.0
<i>People with face-to-face contact with non-household family and friends at least once a month or more</i>	89.4 ± 5.6	94.6 ± 3.7

(a) Due to differences in collection methodology, the data collected by the ABS Disability Module (used in the General Social Survey) relate to a broader 'disability and long-term health condition' population than the 'disability' population obtained from the much more detailed Survey of Disability, Ageing and Carers — however, the characteristics of the populations are similar. The data are suitable for population comparisons, but not for prevalence updates between Disability, Ageing and Carers surveys.

(b) For people aged 18–64 years.

(c) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

Source: Derived from ABS 2007, *General Social Survey 2006, Expanded Confidentialised Unit Record File (CURF), remote access data laboratory*, Cat. no. 4159.0.30.002.

Table 14A.96

Table 14A.96 **People who have contact with friends and family in whom they can confide or on whom they can rely, by disability status, 2007 (per cent) (a), (b), (c), (d)**

	Contact with family or friends		Family and friends to rely on/confide in		
	Has contact with family	Has contact with friends	Has family in	Has no family or friends to confide in	Has family or friends to rely on
People with a limitation or specific restriction					
With a profound/severe core activity limitation	97.0 ± 3.1	89.1 ± 10.6	85.1 ± 8.0	14.6* ± 8.0	86.1 ± 8.5
Without a profound/severe core activity limitation	98.8 ± 0.8	96.5 ± 1.3	95.6 ± 1.2	4.4 ± 1.2	96.9 ± 0.9
People without a limitation or restriction	99.6 ± 0.4	99.0 ± 0.4	98.3 ± 0.5	1.7 ± 0.5	98.8 ± 0.4
Total	99.3 ± 0.3	98.0 ± 0.6	97.2 ± 0.5	2.8 ± 0.5	98.0 ± 0.4

(a) Due to differences in collection methodology, the data collected by the ABS Disability Module (used in the Survey of Mental Health and Wellbeing) relate to a broader 'disability and long-term health condition' population than the 'disability' population obtained from the much more detailed Survey of Disability, Ageing and Carers — however, the characteristics of the populations are similar. The data are suitable for population comparisons, but not for prevalence updates between Disability, Ageing and Carers surveys.

(b) A ** indicates a relative standard error (RSE) of between 25 per cent and 50 per cent. Estimates with RSEs greater than 25 per cent should be used with care. Estimates with RSEs greater than 50 per cent are considered too unreliable for general use. These estimates are not published.

(c) For people aged 16–64 years.

(d) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

Source: ABS unpublished, *Survey of Mental Health and Wellbeing 2007*, Cat. no. 4326.0.

Table 14A.97

Table 14A.97 Participation in voluntary work for an organisation or group, by disability status, 2006 (per cent) (a), (b)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
People with a profound/severe core activity limitation (c)	12.8	13.5	16.3	14.1	16.6	15.0	21.1	17.0	14.3
People without a profound/severe core activity limitation (d)	18.5	19.2	20.0	18.2	21.6	21.8	23.4	19.2	19.4

(a) The ABS 2006 Census module, used to source these data, was designed to measure 'Core Activity Need for Assistance' (ASSNP). The ASSNP is conceptually comparable with the SDAC and ABS disability module population of people who have a profound or severe core activity limitation, but due to the different collection methodology and shortening of the question set used, the population identified is smaller (but displays very similar characteristics).

(b) For people aged 15–64 years.

(c) People who have need for assistance with core activities: self-care, mobility and communication because of a disability or long term health condition (lasting six months or more).

(d) People who do not have need for assistance with core activities: self-care, mobility and communication because of a disability or long term health condition (lasting six months or more).

Source: ABS unpublished, 2006 Census of Population and Housing.

Table 14A.98

Table 14A.98 Social participation, by disability status, 2004 (per cent) (a), (b), (c), (d)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Currently an active member of a sporting/hobby/community based association</i>									
People with a disability									
With a profound/severe core activity limitation	26.9 ± 10.3	21.3 ± 10.0	38.9 ± 14.0	38.2* ± 20.3	26.3* ± 18.4	np	62.9* ± 45.1	np	29.1 ± 5.8
Without a profound/severe core activity limitation	38.2 ± 5.0	36.7 ± 5.4	30.5 ± 5.6	28.2 ± 7.6	36.2 ± 7.4	26.8 ± 10.7	32.1 ± 15.2	69.4* ± 54.0	34.9 ± 2.6
People without a disability	41.0 ± 2.4	38.2 ± 2.5	36.6 ± 2.7	35.0 ± 3.7	37.9 ± 4.0	35.7 ± 7.1	48.9 ± 8.6	48.1 ± 14.9	38.6 ± 1.3
Total	40.0 ± 2.2	37.5 ± 2.2	35.5 ± 2.4	34.0 ± 3.3	37.2 ± 3.5	32.1 ± 5.8	45.8 ± 7.5	49.7 ± 14.4	37.7 ± 1.1
<i>Get together socially with friends/relatives not living with you more than once a month</i>									
People with a disability									
With a profound/severe core activity limitation	70.8 ± 10.7	80.6 ± 10.8	77.2 ± 11.6	64.1 ± 20.2	77.2 ± 18.3	63.0 ± 30.0	83.9 ± 32.6	np	74.4 ± 5.6
Without a profound/severe core activity limitation	73.8 ± 4.7	79.9 ± 4.4	72.1 ± 5.5	76.5 ± 7.4	75.3 ± 6.6	81.1 ± 9.2	81.2 ± 13.2	72.1* ± 53.5	75.7 ± 2.4
People without a disability	79.6 ± 2.0	81.9 ± 2.0	79.0 ± 2.3	81.0 ± 3.2	79.6 ± 3.6	83.1 ± 5.7	80.1 ± 7.0	84.9 ± 11.3	80.3 ± 1.0
Total	78.2 ± 1.9	81.5 ± 1.8	77.7 ± 2.1	79.9 ± 2.9	78.6 ± 3.1	81.7 ± 4.8	80.5 ± 6.0	83.9 ± 11.1	79.3 ± 1.0

(a) Due to differences in collection methodology, the data collected by the Household Income and Labour Dynamics (HILDA) Survey relate to a broader 'disability and long-term health condition' population than the 'disability' population obtained from the much more detailed Survey of Disability, Ageing and Carers — however, the characteristics of the populations are similar. The data are suitable for population comparisons, but not for prevalence updates between Disability, Ageing and Carers surveys.

(b) A ^{***} indicates a relative standard error (RSE) of between 25 per cent and 50 per cent. Estimates with RSEs greater than 25 per cent should be used with care. Estimates with RSEs greater than 50 per cent are considered too unreliable for general use. These estimates are not published.

(c) For people aged 15–64 years.

(d) The social participation rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

np Not published.

Source: HILDA unpublished.

Table 14A.99

Table 14A.99 **Social activities participated in by people with a profound or severe core activity limitation, 2003 (per cent) (a), (b), (c)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
At home									
Visits from family or friends	89.7	88.6	90.0	84.8	90.0	93.9	84.4*	np	89.0
Telephone calls with family or friends	83.7	85.0	85.1	78.3	86.9	90.2	88.8*	np	84.3
Art or craftwork	16.2	16.9	14.1	16.1	18.5*	15.4*	np	np	15.9
Other activities	13.1	14.5	8.9	13.8*	8.2*	np	np	np	11.9
All participants in these activities (d)	95.2	95.4	95.8	94.5	93.7	97.6	94.2*	np	95.3
Did not participate in these activities	4.8*	4.6*	4.2*	5.5*	6.3*	np	np	np	4.7
Away from home									
Visited relatives or friends	80.7	82.7	88.5	86.2	86.6	89.5	94*	np	84.5
Went to restaurant or club	55.2	49.5	52.1	40.1	48.7	60.2	74.3*	np	51.1
Church activities	19.3	21.2	15.9	20.0	23.7	13.3*	np	np	19.1
Other activities	27.7	33.7	30.3	34.3	34.3	28.0*	34.9*	np	31.2
All participants in these activities (d)	86.3	89.5	93.3	94.1	91.9	92.4	94.0*	np	90.3
Did not participate in these activities	12.3	8.8	5.2*	4.1*	8.1*	np	np	np	8.3
Does not leave home	1.4*	1.6*	1.6*	np	–	–	–*	np	1.4*

(a) For people aged 5–64 years, living in households.

(b) A '*' indicates a relative standard error (RSE) of between 25 per cent and 50 per cent. Estimates with RSEs greater than 25 per cent should be used with care. Estimates with RSEs greater than 50 per cent are considered too unreliable for general use. These estimates are not published.

(c) For the 2003 ABS Survey of Disability, Ageing and Carers, the sample in the NT was reduced to a level such that NT records contributed appropriately to national estimates but could not support reliable estimates for the NT. As a result, estimates for the NT are not published separately.

(d) Totals may be less than the sum of the components as a person might have participated in more than one activity.

– Nil or rounded to zero. **np** Not published.

Source: ABS unpublished, *2003 Survey of Disability, Ageing and Carers*, Cat. no. 4403.0.

Table 14A.100

Table 14A.100 Person living in dwellings, by tenure type, core activity need for assistance status and age, 2006 (a), (b), (c)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Number of people in tenure type</i>										
Owned houses										
People aged 65 years and over	no.	618 866	465 907	321 910	152 425	149 435	47 682	21 600	4 007	1 781 881
People aged 0–64 years with a core activity need for assistance	no.	63 215	53 378	40 529	17 285	17 369	6 442	2 724	871	201 821
People aged 0–64 years without a core activity need for assistance	no.	3 390 354	2 804 035	1 956 790	1 055 797	829 173	259 900	182 070	64 281	10 543 089
People aged 0–64 years with a core activity need for assistance not stated	no.	45 133	39 133	24 343	13 726	10 390	3 556	1 784	887	138 973
Total	no.	4 117 568	3 362 453	2 343 572	1 239 233	1 006 367	317 580	208 178	70 046	12 665 764
State or territory housing authority dwellings										
People aged 65 years and over	no.	37 720	17 414	13 917	10 417	14 866	2 686	2 574	1 188	100 816
People aged 0–64 years with a core activity need for assistance	no.	17 612	9 796	8 173	4 166	5 806	1 935	1 183	503	49 183
People aged 0–64 years without a core activity need for assistance	no.	174 993	88 452	88 472	44 726	53 494	17 011	16 188	9 862	493 593
People aged 0–64 years with a core activity need for assistance not stated	no.	7 938	4 538	3 775	2 200	2 122	900	460	493	22 430
Total	no.	238 263	120 200	114 337	61 509	76 288	22 532	20 405	12 046	666 022
Other Landlord Type										
People aged 65 years and over	no.	56 618	37 961	41 295	17 071	13 335	4 738	1 061	1 601	173 694
People aged 0–64 years with a core activity need for assistance	no.	24 572	15 402	19 034	6 087	4 939	1 848	585	1 006	73 485
People aged 0–64 years without a core activity need for assistance	no.	1 233 497	774 628	839 668	337 467	217 426	66 715	54 489	64 294	3 588 728

Table 14A.100

Table 14A.100 Person living in dwellings, by tenure type, core activity need for assistance status and age, 2006 (a), (b), (c)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
People aged 0–64 years with a core activity need for assistance not stated	no.	26 475	15 366	16 874	7 096	4 514	1 538	700	2 859	75 425
Total	no.	1 341 162	843 357	916 871	367 721	240 214	74 839	56 835	69 760	3 911 332
Landlord Type Not Stated										
People aged 65 years and over	no.	6 689	4 126	4 073	1 901	1 622	562	136	132	19 246
People aged 0–64 years with a core activity need for assistance	no.	989	652	610	218	239	82	23	30	2 843
People aged 0–64 years without a core activity need for assistance	no.	32 890	21 200	22 339	9 713	7 201	2 706	898	1 964	98 936
People aged 0–64 years with a core activity need for assistance not stated	no.	1 332	771	802	425	286	102	28	82	3 834
Total	no.	41 900	26 749	27 824	12 257	9 348	3 452	1 085	2 208	124 859
Total Rented Dwellings										
People aged 65 years and over	no.	101 027	59 501	59 285	29 389	29 823	7 986	3 771	2 921	293 756
People aged 0–64 years with a core activity need for assistance	no.	43 173	25 850	27 817	10 471	10 984	3 865	1 791	1 539	125 511
People aged 0–64 years without a core activity need for assistance	no.	1 441 380	884 280	950 479	391 906	278 121	86 432	71 575	76 120	4 181 257
People aged 0–64 years with a core activity need for assistance not stated	no.	35 745	20 675	21 451	9 721	6 922	2 540	1 188	3 434	101 689
Total	no.	1 621 325	990 306	1 059 032	441 487	325 850	100 823	78 325	84 014	4 702 213
Other tenure type or tenure type not stated										
People aged 65 years and over	no.	55 523	40 337	30 238	16 707	17 859	4 217	1 389	440	166 721
People aged 0–64 years with a core activity need for assistance	no.	3 384	3 062	1 693	837	883	265	104	104	10 336

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Table 14A.100

Table 14A.100 Person living in dwellings, by tenure type, core activity need for assistance status and age, 2006 (a), (b), (c)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
People aged 0–64 years without a core activity need for assistance	no.	92 143	74 017	50 812	26 394	20 232	6 122	2 857	3 952	276 678
People aged 0–64 years with a core activity need for assistance not stated	no.	18 208	12 596	11 052	5 402	3 397	1 169	404	1 610	53 842
Total	no.	169 258	130 012	93 795	49 340	42 371	11 773	4 754	6 106	507 577
All People										
People aged 65 years and over	no.	775 416	565 746	411 431	198 521	197 117	59 885	26 757	7 368	2 242 357
People aged 0–64 years with a core activity need for assistance	no.	109 774	82 290	70 039	28 591	29 237	10 572	4 620	2 513	337 667
People aged 0–64 years without a core activity need for assistance	no.	4 923 877	3 762 332	2 958 082	1 474 097	1 127 526	352 454	256 504	144 353	15 001 025
People aged 0–64 years with a core activity need for assistance not stated	no.	99 086	72 403	56 846	28 851	20 710	7 266	3 377	5 932	294 510
Total	no.	5 908 153	4 482 771	3 496 398	1 730 060	1 374 590	430 177	291 258	160 166	17 875 559
<i>Proportion of people in tenure type</i>										
Owned houses										
People aged 65 years and over	%	79.8	82.4	78.2	76.8	75.8	79.6	80.7	54.4	79.5
People aged 0–64 years with a core activity need for assistance	%	57.6	64.9	57.9	60.5	59.4	60.9	59.0	34.7	59.8
People aged 0–64 years without a core activity need for assistance	%	68.9	74.5	66.2	71.6	73.5	73.7	71.0	44.5	70.3
People aged 0–64 years with a core activity need for assistance not stated	%	45.5	54.0	42.8	47.6	50.2	48.9	52.8	15.0	47.2
Total	%	69.7	75.0	67.0	71.6	73.2	73.8	71.5	43.7	70.9

Table 14A.100

Table 14A.100 Person living in dwellings, by tenure type, core activity need for assistance status and age, 2006 (a), (b), (c)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
State or territory housing authority dwellings										
People aged 65 years and over	%	4.9	3.1	3.4	5.2	7.5	4.5	9.6	16.1	4.5
People aged 0–64 years with a core activity need for assistance	%	16.0	11.9	11.7	14.6	19.9	18.3	25.6	20.0	14.6
People aged 0–64 years without a core activity need for assistance	%	3.6	2.4	3.0	3.0	4.7	4.8	6.3	6.8	3.3
People aged 0–64 years with a core activity need for assistance not stated	%	8.0	6.3	6.6	7.6	10.2	12.4	13.6	8.3	7.6
Total	%	4.0	2.7	3.3	3.6	5.5	5.2	7.0	7.5	3.7
Other Landlord Type										
People aged 65 years and over	%	7.3	6.7	10.0	8.6	6.8	7.9	4.0	21.7	7.7
People aged 0–64 years with a core activity need for assistance	%	22.4	18.7	27.2	21.3	16.9	17.5	12.7	40.0	21.8
People aged 0–64 years without a core activity need for assistance	%	25.1	20.6	28.4	22.9	19.3	18.9	21.2	44.5	23.9
People aged 0–64 years with a core activity need for assistance not stated	%	26.7	21.2	29.7	24.6	21.8	21.2	20.7	48.2	25.6
Total	%	22.7	18.8	26.2	21.3	17.5	17.4	19.5	43.6	21.9
Landlord Type Not Stated										
People aged 65 years and over	%	0.9	0.7	1.0	1.0	0.8	0.9	0.5	1.8	0.9
People aged 0–64 with a core activity need for assistance	%	0.9	0.8	0.9	0.8	0.8	0.8	0.5	1.2	0.8
People aged 0–64 without a core activity need for assistance	%	0.7	0.6	0.8	0.7	0.6	0.8	0.4	1.4	0.7

Table 14A.100

Table 14A.100 Person living in dwellings, by tenure type, core activity need for assistance status and age, 2006 (a), (b), (c)

	Unit	NSW	Vic	Q/d	WA	SA	Tas	ACT	NT	Aust
People aged 0–64 years with a core activity need for assistance not stated	%	1.3	1.1	1.4	1.5	1.4	1.4	0.8	1.4	1.3
Total	%	0.7	0.6	0.8	0.7	0.7	0.8	0.4	1.4	0.7
Total Rented Dwellings										
People aged 65 years and over	%	13.0	10.5	14.4	14.8	15.1	13.3	14.1	39.6	13.1
People aged 0–64 years with a core activity need for assistance	%	39.3	31.4	39.7	36.6	37.6	36.6	38.8	61.2	37.2
People aged 0–64 years without a core activity need for assistance	%	29.3	23.5	32.1	26.6	24.7	24.5	27.9	52.7	27.9
People aged 0–64 years with a core activity need for assistance not stated	%	36.1	28.6	37.7	33.7	33.4	35.0	35.2	57.9	34.5
Total	%	27.4	22.1	30.3	25.5	23.7	23.4	26.9	52.5	26.3
Other tenure type or tenure type not stated										
People aged 65 years and over	%	7.2	7.1	7.3	8.4	9.1	7.0	5.2	6.0	7.4
People aged 0–64 years with a core activity need for assistance	%	3.1	3.7	2.4	2.9	3.0	2.5	2.3	4.1	3.1
People aged 0–64 years without a core activity need for assistance	%	1.9	2.0	1.7	1.8	1.8	1.7	1.1	2.7	1.8
People aged 0–64 years with a core activity need for assistance not stated	%	18.4	17.4	19.4	18.7	16.4	16.1	12.0	27.1	18.3
Total	%	2.9	2.9	2.7	2.9	3.1	2.7	1.6	3.8	2.8

Table 14A.100

Table 14A.100 Person living in dwellings, by tenure type, core activity need for assistance status and age, 2006 (a), (b), (c)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
All People										
People aged 65 years and over	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
People aged 0–64 years with a core activity need for assistance	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
People aged 0–64 years without a core activity need for assistance	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
People aged 0–64 years with a core activity need for assistance not stated	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) The ABS 2006 Census module, used to source these data, was designed to measure 'Core Activity Need for Assistance' (ASSNP). The ASSNP is conceptually comparable with the SDAC and ABS disability module population of people who have a profound or severe core activity limitation, but due to the different collection methodology and shortening of the question set used, the population identified is smaller (but displays very similar characteristics).

(b) People with a core activity need for assistance are those who have need for assistance with core activities: self-care, mobility and communication because of a disability or long term health condition (lasting six months or more).

(c) Results include people who usually reside in the dwelling and who were present on Census night only. People who were visitors and those people who were not present in the household were excluded.

Source: ABS unpublished, 2006 Census of Population and Housing.

Table 14A.101

Table 14A.101 Access to general practice (GP) services and frequency of use for people aged 15–64 years, by disability status, 2007-08 (per cent) (a), (b)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Visits GP at least once a month</i>									
People with a disability or restrictive long term health condition									
With a profound/severe core activity limitation	27.8 ± 10.1	29.9 ± 12.6	24.9* ± 12.7	26.3* ± 13.1	37.9 ± 13.5	46.1 ± 14.1	22.3* ± 14.6	np	29.0 ± 5.1
Other disability or restrictive long term health condition	10.7 ± 2.2	13.0 ± 2.9	10.0 ± 2.7	9.4 ± 3.0	13.5 ± 2.6	9.8 ± 2.8	3.2 ± 1.3	np	11.1 ± 1.4
All people with disability	12.4 ± 2.2	14.7 ± 2.8	11.4 ± 2.8	11.3 ± 3.2	16.0 ± 2.9	13.0 ± 3.1	4.9 ± 1.6	np	12.8 ± 1.4
People without a disability or restrictive long term health condition	3.1 ± 0.9	3.2* ± 1.9	3.0 ± 1.0	2.5 ± 1.1	1.7 ± 0.7	3.0* ± 1.6	1.4* ± 0.8	np	2.9 ± 0.6
<i>Visits GP every 3 months</i>									
People with a disability or restrictive long term health condition									
With a profound/severe core activity limitation	18.5 ± 8.2	18.2* ± 9.5	28.1 ± 9.7	19.0* ± 10.7	25.8 ± 12.4	20.1* ± 13.3	16.2* ± 11.3	np	21.0 ± 4.2
Other disability or restrictive long term health condition	16.8 ± 2.9	14.6 ± 3.2	20.7 ± 3.2	16.6 ± 4.2	16.7 ± 3.5	16.8 ± 4.6	15.8 ± 3.1	np	17.0 ± 1.3
All people with disability	17.0 ± 2.9	15.0 ± 3.1	21.4 ± 3.2	16.8 ± 4.0	17.6 ± 3.3	17.1 ± 4.5	15.9 ± 3.1	np	17.4 ± 1.3
People without a disability or restrictive long term health condition	9.8 ± 1.5	5.9 ± 1.4	6.8 ± 1.4	6.8 ± 1.8	8.5 ± 1.5	6.6 ± 2.0	8.6 ± 2.1	np	7.7 ± 0.8
<i>Visits GP every 6 months</i>									
People with a disability or restrictive long term health condition									
With a profound/severe core activity limitation	14.7* ± 8.1	7.3* ± 7.0	14.6* ± 9.3	14.3* ± 12.6	6.3* ± 5.0	np	11.5* ± 9.9	–	11.9 ± 4.1
Other disability or restrictive long term health condition	17.1 ± 2.8	17.8 ± 3.1	17.0 ± 2.3	15.5 ± 3.9	15.6 ± 2.6	16.8 ± 4.7	16.1 ± 3.4	np	17.0 ± 1.5
All people with disability	16.9 ± 2.5	16.8 ± 2.8	16.8 ± 2.2	15.4 ± 3.6	14.6 ± 2.4	16.3 ± 4.4	15.7 ± 3.4	np	16.5 ± 1.3

Table 14A.101

Table 14A.101 Access to general practice (GP) services and frequency of use for people aged 15–64 years, by disability status, 2007-08 (per cent) (a), (b)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
People without a disability or restrictive long term health condition	16.3 ± 2.2	14.7 ± 2.0	13.8 ± 2.2	11.0 ± 2.0	13.5 ± 2.7	13.2 ± 2.7	12.4 ± 2.2	11.4* ± 7.4	14.5 ± 0.9
<i>Visits GP at least once every 6 months</i>									
People with a disability or restrictive long term health condition									
With a profound/severe core activity limitation	61.0 ± 12.1	55.4 ± 14.1	67.6 ± 10.7	59.6 ± 12.5	70.0 ± 11.4	77.2 ± 13.0	50.0 ± 17.6	np	61.9 ± 5.8
Other disability or restrictive long term health condition	44.6 ± 4.0	45.4 ± 4.5	47.7 ± 3.8	41.5 ± 5.7	45.8 ± 4.2	43.4 ± 5.0	35.1 ± 4.3	43.8 ± 18.8	45.1 ± 2.1
All people with disability	46.3 ± 3.8	46.5 ± 4.3	49.6 ± 3.8	43.5 ± 5.5	48.2 ± 4.1	46.4 ± 5.2	36.5 ± 4.3	46.9 ± 18.3	46.7 ± 2.0
People without a disability or restrictive long term health condition	29.2 ± 2.8	23.8 ± 3.0	23.6 ± 2.2	20.3 ± 3.2	23.7 ± 2.9	22.8 ± 3.6	22.4 ± 3.5	22.9 ± 9.2	25.1 ± 1.3
<i>Visits GP less than 6 months or doesn't visit GP</i>									
People with a disability or restrictive long term health condition									
With a profound/severe core activity limitation	39.1 ± 12.1	44.6 ± 14.1	32.4 ± 10.7	40.5 ± 12.5	30.0 ± 11.4	22.8* ± 13.0	50.0 ± 17.6	np	38.1 ± 5.8
Other disability or restrictive long term health condition	55.4 ± 4.0	54.5 ± 4.5	52.3 ± 3.8	58.5 ± 5.7	54.3 ± 4.2	56.5 ± 5.0	64.8 ± 4.3	56.2 ± 18.8	54.9 ± 2.1
All people with disability	53.8 ± 3.8	53.6 ± 4.3	50.4 ± 3.8	56.5 ± 5.5	51.8 ± 4.1	53.6 ± 5.2	63.5 ± 4.3	53.1 ± 18.3	53.3 ± 2.0
People without a disability or restrictive long term health condition	70.8 ± 2.8	76.1 ± 3.0	76.4 ± 2.2	79.8 ± 3.2	76.3 ± 2.9	77.2 ± 3.6	77.6 ± 3.5	77.1 ± 9.2	74.8 ± 1.3

Table 14A.101 Access to general practice (GP) services and frequency of use for people aged 15–64 years, by disability status, 2007-08 (per cent) (a), (b)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
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(a) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

(b) A ** indicates a relative standard error (RSE) of between 25 per cent and 50 per cent. Estimates with RSEs greater than 25 per cent should be used with care. Estimates with RSEs greater than 50 per cent are considered too unreliable for general use. These estimates are not published.

– Nil or rounded to zero. **np** Not published.

Source: ABS unpublished, *National Health Survey 2007-08*, Cat. no. 4364.0.

Table 14A.102

Table 14A.102 Consultation with 'other health professional', for own health reasons, in the last 12 months, by disability status, 2007-08 (per cent) (a), (b), (c)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
People with a disability or restrictive long term health condition									
With a profound/severe core activity limitation	63.9 ± 12.7	65.8 ± 13.7	60.9 ± 12.5	61.2 ± 12.5	73.6 ± 13.4	60.5 ± 18.1	69.5 ± 15.9	np	64.4 ± 6.3
Other disability or restrictive long term health condition	57.1 ± 3.2	57.4 ± 4.2	56.4 ± 4.0	58.0 ± 4.7	55.1 ± 4.1	47.3 ± 6.7	59.9 ± 4.9	np	56.8 ± 1.7
All people with disability	57.8 ± 3.1	58.3 ± 4.3	56.8 ± 3.8	58.3 ± 4.2	57.0 ± 4.0	48.4 ± 6.1	60.7 ± 5.0	62.3 ± 30.5	57.5 ± 1.7
People without a disability or restrictive long term health condition	37.2 ± 3.1	37.6 ± 3.0	40.3 ± 3.1	42.9 ± 3.5	36.1 ± 3.1	29.6 ± 4.7	45.4 ± 4.7	39.8 ± 11.8	38.4 ± 1.7

(a) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

(b) A "" indicates a relative standard error (RSE) of between 25 per cent and 50 per cent. Estimates with RSEs greater than 25 per cent should be used with caution. Estimates with RSEs greater than 50 per cent are considered too unreliable for general use.

(c) Includes consultation, for own health reasons, in the 12 months prior to interview with one or more of the following: accredited counsellor; acupuncturist; chemist (advice only); chiropract/podiatrist; chiropractor; dietitian/nutritionist; naturopath; nurse; occupational therapist; optician/optometrist; osteopath; physiotherapist/hydrotherapist; psychologist; social worker/welfare officer; and other.

np Not published.

Source: ABS unpublished, *National Health Survey 2007-08*, Cat. no. 4364.0.

Table 14A.103 **Use of health services, by disability status, 2007 (per cent) (a), (b), (c)**

	<i>Admitted to hospital</i>	<i>GP</i>	<i>Mental health professional (d)</i>	<i>Other health professional (e)</i>
People with a limitation or specific restriction				
With a profound/severe core activity limitation	29.8 ± 7.9	92.9 ± 3.9	30.6 ± 11.4	53.5 ± 10.4
Without a profound/severe core activity limitation	14.3 ± 2.7	85.8 ± 2.6	14.4 ± 2.3	37.6 ± 2.8
People without a limitation or restriction	5.7 ± 1.1	75.6 ± 2.0	4.8 ± 1.0	24.5 ± 2.1
Total	8.7 ± 1.1	78.9 ± 1.6	8.2 ± 0.9	28.9 ± 1.5

(a) Due to differences in collection methodology, the data collected by the ABS Disability Module (used in the Survey of Mental Health and Wellbeing) relate to a broader 'disability and long-term health condition' population than the 'disability' population obtained from the much more detailed Survey of Disability, Ageing and Carers — however, the characteristics of the populations are similar. The data are suitable for population comparisons, but not for prevalence updates between Disability, Ageing and Carers surveys.

(b) For people aged 16–64 years.

(c) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

(d) Includes mental health nurse and other specialists providing mental health services.

(e) Includes specialist doctor or surgeon, complimentary/alternative therapist and other professionals providing general services.

Source: ABS unpublished, *Survey of Mental Health and Wellbeing 2007*, Cat. no. 4326.0.

Table 14A.104

Table 14A.104 Participation in education and training, by need for assistance status, 2006 (per cent) (a), (b)

	NSW	Vic	Q/d	WA	SA	Tas	ACT	NT	Aust
<i>Attending pre-school (children aged 3–5 years)</i>									
With a profound/severe core activity limitation	51.6	48.3	44.8	43.5	41.7	29.7	52.4	41.1	47.3
Without a profound/severe core activity limitation	47.6	44.5	39.7	38.3	36.2	23.6	37.6	30.7	42.6
<i>Attending secondary school (people aged 15–24 years)</i>									
With a profound/severe core activity limitation	30.9	25.8	27.3	28.8	32.1	24.4	37.2	21.7	28.7
Without a profound/severe core activity limitation	27.0	28.2	23.7	22.1	26.6	25.6	25.2	20.1	26.0
<i>Attending Technical or Further Educational Institution (including TAFE Colleges) (people aged 15–64)</i>									
With a profound/severe core activity limitation	3.2	2.5	2.5	2.8	2.6	3.3	3.6	1.3	2.8
Without a profound/severe core activity limitation	3.9	3.2	2.7	3.2	3.4	4.1	3.9	1.8	3.4
<i>Attending University or other Tertiary Institutions (people aged 15–64)</i>									
With a profound/severe core activity limitation	1.0	1.1	1.2	1.3	1.2	1.1	2.8	1.6	1.1
Without a profound/severe core activity limitation	5.9	6.4	5.7	6.0	5.7	4.8	10.4	4.8	6.0

(a) The ABS 2006 Census module, used to source these data, was designed to measure 'Core Activity Need for Assistance' (ASSNP). In previous years, the data were sourced from the ABS disability module. The ASSNP is conceptually comparable with the ABS disability module population of people who have a profound or severe core activity limitation, but due to the different collection methodology and shortening of the question set used, the population identified is smaller (but displays very similar characteristics).

(b) Profound/severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self-care.

Source: ABS unpublished, 2006 Census of Population and Housing.

Table 14A.105

Table 14A.105 Participation in education and training, by disability status, 2009 (per cent) (a), (b), (c)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Year 12 or below (people aged 15–24)									
People with a disability									
With a profound/severe core activity limitation	np	np	*34.2 ± 33.6	*27.0 ± 25.7	np	*27.9 ± 22.8	*33.3 ± 26.5	np	*25.3 ± 12.6
Without a profound/severe core activity limitation	np	np	*23.6 ± 16.9	*13.6 ± 9.1	np	40.4 ± 12.0	*26.4 ± 14.1	np	24.1 ± 5.9
All people with disability	20.8 ± 9.8	27.2 ± 12.6	*26.3 ± 14.5	*16.6 ± 8.3	31.0 ± 11.4	36.8 ± 10.7	27.6 ± 12.8	*28.3 ± 15.2	24.4 ± 5.2
People without a disability	30.4 ± 4.2	34.1 ± 4.7	24.1 ± 4.0	22.5 ± 4.1	27.5 ± 4.1	32.7 ± 4.5	29.8 ± 5.7	28.8 ± 6.4	29.1 ± 1.8
Diploma or certificate course (people aged 15–64)									
People with a disability									
With a profound/severe core activity limitation	np	np	*5.4 ± 4.0	*7.8 ± 6.4	np	*2.2 ± 2.2	*6.3 ± 5.2	np	4.0 ± 1.5
Without a profound/severe core activity limitation	np	np	5.9 ± 2.4	5.5 ± 2.6	np	5.1 ± 1.9	*4.8 ± 2.5	np	6.0 ± 1.2
All people with disability	5.6 ± 1.8	4.8 ± 1.8	5.7 ± 2.1	6.0 ± 2.4	7.3 ± 2.4	4.3 ± 1.5	5.1 ± 2.1	*4.4 ± 2.7	5.6 ± 1.0
People without a disability	7.8 ± 1.0	7.5 ± 1.1	8.8 ± 1.3	7.9 ± 1.2	8.1 ± 1.2	8.2 ± 1.0	6.9 ± 1.1	9.8 ± 1.6	8.0 ± 0.5
Bachelor degree and above (people aged 15–64)									
People with a disability									
With a profound/severe core activity limitation	np	np	np	–	–	np	np	np	*1.2 ± 0.9
Without a profound/severe core activity limitation	np	np	np	4.8 ± 2.6	3.8 ± 1.9	np	np	np	3.7 ± 0.9
All people with disability	2.9 ± 1.4	3.1 ± 1.4	*2.8 ± 1.6	*3.9 ± 2.1	*3.0 ± 1.5	*3.3 ± 1.8	6.7 ± 2.4	*4.6 ± 3.0	3.1 ± 0.7
People without a disability	8.2 ± 1.3	7.3 ± 1.0	7.5 ± 1.1	7.2 ± 1.3	9.0 ± 1.4	6.3 ± 1.2	11.8 ± 1.7	5.1 ± 1.2	7.8 ± 0.6

Table 14A.105 Participation in education and training, by disability status, 2009 (per cent) (a), (b), (c)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
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(a) Due to differences in collection methodology, the data collected by the ABS Disability Module (used in the Survey of Education and Training Experience) relate to a broader 'disability and long-term health condition' population than the 'disability' population obtained from the much more detailed Survey of Disability, Ageing and Carers — however, the characteristics of the populations are similar. The data are suitable for population comparisons, but not for prevalence updates between Disability, Ageing and Carers surveys.

(b) A '*' indicates a RSE of between 25 per cent and 50 per cent. Data with RSEs over 50 per cent are not published (np).

(c) The education and training participation rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).
 – Nil or rounded to zero. **np** Not published.

Source: ABS Survey of Education and Training Experience, Australia (unpublished).

Table 14A.106

Table 14A.106 Educational and training attainment, by need for assistance status, 2006 (per cent) (a), (b), (c)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Year 9 or below</i>									
With a profound/severe core activity limitation	25.1	27.0	23.8	18.8	23.9	27.4	16.6	27.8	24.6
Without a profound/severe core activity limitation	8.7	9.0	7.6	5.5	7.8	10.6	5.0	15.0	8.2
<i>Year 10</i>									
With a profound/severe core activity limitation	19.3	12.7	20.5	20.3	16.5	23.2	15.0	13.1	17.8
Without a profound/severe core activity limitation	16.3	10.7	18.6	17.1	13.3	23.9	10.1	13.6	15.2
<i>Year 11/12</i>									
With a profound/severe core activity limitation	15.5	18.7	17.7	20.5	22.6	14.2	23.5	14.3	17.8
Without a profound/severe core activity limitation	22.5	29.0	26.6	27.6	32.7	20.2	26.5	23.3	26.2
<i>Diploma or certificate course</i>									
With a profound/severe core activity limitation	16.5	15.1	17.6	17.6	15.8	15.1	17.9	16.6	16.4
Without a profound/severe core activity limitation	24.4	23.0	25.0	25.3	23.6	24.1	19.9	23.7	24.1
<i>Bachelor degree and above</i>									
With a profound/severe core activity limitation	5.4	6.0	4.8	5.2	4.9	4.3	13.9	5.1	5.4
Without a profound/severe core activity limitation	20.0	20.8	15.6	17.2	15.7	14.2	33.4	14.5	18.8

Table 14A.106 Educational and training attainment, by need for assistance status, 2006 (per cent) (a), (b), (c)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>No educational attainment — not stated and inadequately described</i>									
With a profound/severe core activity limitation	18.3	20.5	15.6	17.6	16.4	15.8	13.2	23.0	17.9
Without a profound/severe core activity limitation	8.2	7.5	6.6	7.3	7.0	7.1	5.1	9.8	7.5

(a) The ABS 2006 Census module, used to source these data, was designed to measure 'Core Activity Need for Assistance' (ASSNP). In previous years, the data were sourced from the ABS disability module. The ASSNP is conceptually comparable with the ABS disability module population of people who have a profound or severe core activity limitation, but due to the different collection methodology and shortening of the question set used, the population identified is smaller (but displays very similar characteristics).

(b) Profound/severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self-care.

(c) For people aged 15–64 years.

Source: ABS unpublished, 2006 Census of Population and Housing.

Table 14A.107

Table 14A.107 Educational and training attainment, by disability status, 2009 (per cent) (a), (b), (c), (d)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Below Year 10									
People with a disability									
With a profound/severe core activity limitation	31.1 ± 8.0	24.3 ± 9.1	22.0 ± 8.4	22.0 ± 9.0	26.4 ± 8.0	19.7 ± 6.8	* 11.6 ± 7.9	* 21.9 ± 17.3	25.5 ± 4.0
Without a profound/severe core activity limitation	17.3 ± 3.4	20.0 ± 4.3	12.2 ± 3.4	10.5 ± 2.9	16.0 ± 3.6	18.8 ± 3.8	* 7.6 ± 4.1	14.5 ± 5.7	15.9 ± 1.9
All people with disability	20.4 ± 3.0	21.1 ± 4.0	14.6 ± 3.1	12.8 ± 2.9	18.0 ± 3.2	19.1 ± 3.8	8.5 ± 3.8	15.8 ± 5.7	18.2 ± 1.7
People without a disability	9.8 ± 1.0	10.0 ± 1.3	7.5 ± 1.1	5.8 ± 1.0	9.5 ± 1.3	10.5 ± 1.3	5.4 ± 1.1	9.4 ± 2.3	8.9 ± 0.5
Year 10 (including Certificate I-II)									
People with a disability									
With a profound/severe core activity limitation	27.3 ± 8.4	29 ± 9.2	33.6 ± 9.7	30.8 ± 11.2	24.0 ± 8.3	34.6 ± 6.9	29.5 ± 10.6	* 16.4 ± 10.8	29.4 ± 4.0
Without a profound/severe core activity limitation	25.9 ± 3.8	21.5 ± 5.0	28.4 ± 5.4	29.8 ± 5.7	32.8 ± 4.4	35.6 ± 4.8	18.3 ± 4.3	32.6 ± 6.5	26.6 ± 2.2
All people with disability	26.2 ± 3.7	23.4 ± 4.7	29.7 ± 4.8	30.0 ± 4.8	31.1 ± 3.8	35.3 ± 4.1	20.8 ± 4.1	29.7 ± 5.0	27.3 ± 2.0
People without a disability	20.2 ± 1.5	20.5 ± 1.5	25.5 ± 1.9	25.8 ± 2.2	24.9 ± 2.3	28.4 ± 2.1	14.2 ± 2.1	25.1 ± 2.3	22.3 ± 0.8
Year 11/12									
People with a disability									
With a profound/severe core activity limitation	10.9 ± 5.3	12.8 ± 6.0	* 5.0 ± 3.8	22.8 ± 10.7	19.7 ± 7.5	10.3 ± 4.4	* 17.7 ± 9.5	* 9.0 ± 7.9	11.8 ± 3.5
Without a profound/severe core activity limitation	13.9 ± 3.7	15.0 ± 4.7	15.3 ± 3.4	16.5 ± 4.1	11.3 ± 3.0	8.8 ± 2.6	16.8 ± 4.6	14.3 ± 4.9	14.4 ± 2.0
All people with disability	13.2 ± 2.9	14.5 ± 3.9	12.7 ± 2.8	17.8 ± 4.1	12.9 ± 2.8	9.2 ± 2.2	17.0 ± 4.2	13.3 ± 4.3	13.8 ± 1.8
People without a disability	17.8 ± 1.4	18.6 ± 1.9	17.9 ± 1.4	17.8 ± 1.6	16.7 ± 1.7	13.3 ± 1.3	19.9 ± 2.0	15.5 ± 2.0	17.9 ± 0.8
Diploma or Certificate III/IV									
People with a disability									

Table 14A.107

Table 14A.107 Educational and training attainment, by disability status, 2009 (per cent) (a), (b), (c), (d)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
With a profound/severe core activity limitation	22.3 ± 7.3	20.4 ± 6.6	30.3 ± 9.6	16.4 ± 7.6	22.3 ± 8.8	26.5 ± 7.8	23.6 ± 10.4	*27.3 ± 15.2	23.3 ± 3.6
Without a profound/severe core activity limitation	27.6 ± 3.7	28.0 ± 4.4	30.2 ± 5.0	27.2 ± 4.6	28.5 ± 4.2	25.9 ± 4.3	23.3 ± 5.1	28.2 ± 6.8	28.1 ± 1.9
All people with disability	26.4 ± 3.2	26.0 ± 3.6	30.2 ± 4.3	25.0 ± 4.1	27.3 ± 3.9	26.0 ± 3.2	23.4 ± 4.9	28.1 ± 5.7	27.0 ± 1.6
People without a disability	27.7 ± 1.7	26.2 ± 1.6	29.3 ± 2.0	28.7 ± 2.1	28.1 ± 1.9	29.7 ± 2.1	23.1 ± 2.1	29.2 ± 3.4	27.8 ± 0.6
Bachelor degree and above									
People with a disability									
With a profound/severe core activity limitation	* 8.4 ± 5.2	* 13.5 ± 7.1	* 9.1 ± 5.5	* 8.0 ± 5.1	* 7.5 ± 5.5	8.9 ± 4.3	* 17.6 ± 9.6	* 25.4 ± 16.9	10.0 ± 2.8
Without a profound/severe core activity limitation	15.3 ± 3.2	15.5 ± 3.9	13.9 ± 4.1	15.9 ± 4.1	11.4 ± 3.2	10.8 ± 3.1	34.0 ± 6.3	10.4 ± 4.6	15.0 ± 1.6
All people with disability	13.8 ± 2.9	15.0 ± 3.7	12.7 ± 3.4	14.3 ± 3.5	10.6 ± 2.9	10.3 ± 2.7	30.3 ± 5.6	13.0 ± 4.8	13.8 ± 1.4
People without a disability	24.6 ± 2.1	24.7 ± 2.4	19.7 ± 2.1	21.9 ± 2.6	20.8 ± 2.1	18.1 ± 2.1	37.3 ± 3.3	20.9 ± 2.4	23.1 ± 0.9

(a) Due to differences in collection methodology, the data collected by the ABS Disability Module (used in the Survey of Education and Training Experience) relate to a broader 'disability and long-term health condition' population than the 'disability' population obtained from the much more detailed Survey of Disability, Ageing and Carers — however, the characteristics of the populations are similar. The data are suitable for population comparisons, but not for prevalence updates between Disability, Ageing and Carers surveys.

(b) A "*" indicates a RSE of between 25 per cent and 50 per cent. Data with RSEs over 50 per cent are not published.

(c) The education and training attainment rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

(d) For people aged 15–64 years.

Source: ABS Survey of Education and Training Experience, Australia (unpublished).