

17A Homelessness services — attachment

Definitions for the indicators and descriptors in this attachment are in section 17.6 of the chapter. Unsourced information was obtained from the Australian, State and Territory governments.

Data in this Report are examined by the Housing and Homelessness Services Working Group, but have not been formally audited by the Secretariat.

Data reported in the attachment tables are the most accurate available at the time of data collection. Historical data may have been updated since the last report.

This file is available in Adobe PDF format on the Review web page (www.pc.gov.au/gsp). Users without Internet access can contact the Secretariat to obtain these tables (details on the inside front cover of the Report).

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Table 17A.1

Table 17A.1 **Composition of support provided in SAAP support periods (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2004-05										
Housing/accommodation	%	73.5	45.9	74.2	75.1	58.4	65.5	85.7	85.4	62.7
Financial assistance/ employment assistance	%	28.4	41.5	35.3	35.6	28.7	28.2	54.5	48.3	35.6
Personal support	%	49.6	45.6	44.9	49.3	70.0	53.8	64.1	63.0	50.0
General support/advocacy	%	74.2	72.0	68.0	57.2	86.3	72.9	73.3	71.1	72.0
Specialist services	%	30.0	16.6	27.2	29.6	20.3	8.9	41.2	30.0	23.2
Other	%	68.1	38.4	64.1	68.8	48.9	43.1	67.9	78.0	54.5
Total number	000	41.3	62.0	26.3	14.5	15.6	6.4	2.3	4.6	173.0
2005-06										
Housing/accommodation	%	73.0	40.8	73.5	80.7	57.2	69.7	84.3	81.6	59.6
Financial assistance/ employment assistance	%	32.1	42.2	34.7	36.5	26.9	34.3	46.9	40.5	36.9
Personal support	%	56.5	46.0	49.1	50.6	64.0	54.9	62.1	54.9	51.5
General support/advocacy	%	76.7	73.1	71.1	59.9	81.7	79.0	75.1	67.3	73.5
Specialist services	%	28.8	16.6	23.1	31.6	30.1	10.8	27.1	36.7	22.9
Other	%	65.9	31.8	64.9	72.0	40.1	45.3	62.4	74.3	49.7
Total number	000	39.0	69.6	24.7	12.4	15.4	6.1	2.7	4.2	174.1
2006-07										
Housing/accommodation	%	64.1	39.0	69.9	71.5	51.9	63.5	83.6	71.2	55.5
Financial assistance/ employment assistance	%	30.6	40.0	38.9	33.8	23.1	32.8	50.6	41.3	35.2
Personal support	%	59.2	52.5	48.9	49.9	68.0	62.4	68.2	65.4	55.9
General support/advocacy	%	78.7	80.6	71.4	59.6	83.5	77.0	77.9	69.5	77.1
Specialist services	%	26.6	19.6	20.7	29.2	28.5	10.6	32.1	30.9	23.3
Other	%	58.5	32.6	59.3	71.1	44.4	43.6	61.3	72.6	48.6
Total number	000	51.5	72.3	26.1	15.7	19.3	6.6	2.4	4.6	198.6
2007-08										
Housing/accommodation	%	59.7	38.7	66.2	63.8	50.5	60.7	74.4	73.2	53.9
Financial assistance/ employment assistance	%	31.1	41.2	41.4	32.4	25.4	30.0	43.1	45.3	35.7
Personal support	%	61.7	46.9	47.8	47.8	67.5	61.7	63.7	62.6	54.5
General support/advocacy	%	82.9	80.8	69.8	57.4	84.6	70.2	75.3	67.3	77.6
Specialist services	%	23.5	14.8	19.4	33.8	26.2	10.6	29.9	20.3	20.9
Other	%	59.3	26.8	56.8	66.6	38.6	43.5	58.3	66.2	46.9
Total number	000	62.8	66.3	30.4	17.4	20.6	6.5	2.7	3.8	210.5
2008-09										
Housing/accommodation	%	65.9	38.9	71.8	57.1	48.7	60.6	78.5	75.0	56.1
Financial assistance/ employment assistance	%	38.9	38.2	40.2	31.1	27.9	31.0	44.3	53.6	37.3
Counselling	%	68.6	46.7	52.2	47.2	66.8	60.7	68.4	65.8	57.2

Table 17A.1

Table 17A.1 **Composition of support provided in SAAP support periods (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
General support/advocacy	%	86.0	74.4	75.0	57.5	85.7	70.7	76.5	65.0	77.3
Specialist services	%	30.3	14.2	17.7	28.7	29.2	10.3	25.3	19.1	22.3
Other	%	62.9	30.0	56.6	59.7	37.7	43.3	60.2	69.2	48.5
Total number	000	60.4	63.2	28.9	16.8	19.7	6.9	2.6	4.6	203.1

(a) Clients were able to receive multiple services, so percentages do not total 100. Figures have been weighted to adjust for agency non-participation.

(b) In 2007-08, the category personal support was changed to counselling.

(c) Number excluded due to errors and omissions in 2005-06: 5954; in 2006-07: 9098; in 2007-08: 9787; in 2008-09: 9440.

Source: AIHW (2010) Government-funded specialist homelessness services: *SAAP National Data Collection annual report 2008-09, Australia*. Cat. no. HOU 219.

Table 17A.2

Table 17A.2 **SAAP agencies by primary target group (a), (b)**

<i>Primary target group</i>	<i>Unit</i>	<i>Proportion of SAAP agencies targeting client group</i>				
		<i>2004-05</i>	<i>2005-06</i>	<i>2006-07</i>	<i>2007-08</i>	<i>2008-09</i>
Young people	%	36.4	36.0	35.4	35.4	34.3
Women escaping domestic violence	%	22.5	22.8	24.0	23.0	22.9
Cross target/multiple/general	%	20.9	21.4	22.7	23.6	25.2
Families	%	9.3	9.2	8.4	8.3	8.6
Single men only	%	7.1	7.0	6.4	6.5	6.2
Single women only	%	3.8	3.6	3.0	3.1	2.8
Total	%	100.0	100.0	100.0	100.0	100.0
Total	no.	1 291	1 300	1 539	1 562	1 532

(a) Totals may not add up to 100 per cent as a result of rounding.

(b) At 30 June 2006, 1296 agencies were funded; at 30 June 2007, 1523 agencies were funded; at 30 June 2008, 1547 agencies were funded; at 30 June 2009, 1,525 agencies were funded.

Source: AIHW (2010) Government-funded specialist homelessness services: SAAP National Data Collection annual report 2008-09, Australia. Cat. no. HOU 219.

Table 17A.3

Table 17A.3 **SAAP agencies by service delivery model (a), (b)**

Primary target group	Unit	Proportion of SAAP agencies targeting client group				
		2004-05	2005-06	2006-07	2007-08	2008-09
Medium/long term accommodation	%	36.3	35.8	40.0	41.2	40.6
Crisis/short term accommodation	%	34.8	35.2	31.1	30.9	32.2
Multiple	%	13.2	13.5	12.2	9.0	8.7
Outreach support	%	5.0	4.5	6.4	7.1	6.5
Day support	%	1.9	2.1	1.9	1.7	1.6
Agency support	%	1.9	1.9	1.4	1.5	1.6
Telephone information/referral	%	1.3	1.4	1.0	1.0	1.2
Other	%	5.6	5.6	6.0	7.6	7.6
Total	%	100.0	100.0	100.0	100.0	100.0
Total	no.	1 291	1 300	1 539	1 562	1 532

(a) Totals may not add up to 100 per cent as a result of rounding.

(b) At 30 June 2006, 1296 agencies were funded; at 30 June 2007, 1523 agencies were funded; at 30 June 2008, 1547 agencies were funded; at 30 June 2009, 1,525 agencies were funded.

Source: SAAP NDCA Administrative Data Collection (unpublished).

Table 17A.4

Table 17A.4 **Nominal expenditure on SAAP/homelessness services (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2005-06										
Funding allocation										
Australian government	\$m	57.5	38.2	29.6	17.6	16.9	7.6	6.0	5.0	178.5
State/Territory governments	\$m	58.1	25.1	25.3	12.0	10.3	6.2	4.9	3.5	145.4
Total	\$m	115.6	63.4	54.9	29.6	27.2	13.8	10.9	8.6	323.9
Proportion of total funding										
Australian government	%	49.8	60.3	53.9	59.5	62.2	54.9	55.3	58.8	55.1
State/Territory governments	%	50.2	39.7	46.1	40.5	37.8	45.1	44.7	41.2	44.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2006-07										
Funding allocation										
Australian government	\$m	59.4	37.7	30.4	18.2	17.3	7.8	6.0	5.2	182.0
State/Territory governments	\$m	59.3	36.3	33.2	15.8	14.4	6.8	6.0	3.7	175.5
Total	\$m	118.7	74.0	63.6	34.0	31.7	14.6	12.0	8.9	358.0
Proportion of total funding										
Australian government	%	50.0	50.9	47.8	53.5	54.5	53.3	50.3	58.2	50.8
State/Territory governments	%	50.0	49.1	52.2	46.5	45.5	46.7	49.7	41.8	49.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2007-08										
Funding allocation										
Australian government	\$m	60.9	39.4	30.5	18.2	17.4	7.8	6.3	5.2	185.8
State/Territory governments	\$m	60.6	37.1	35.1	18.6	17.1	7.3	6.2	4.8	186.7
Total	\$m	121.5	76.5	65.6	36.7	34.5	15.1	12.4	10.0	372.9
Proportion of total funding										
Australian government	%	50.1	51.5	46.5	49.5	50.5	51.6	50.4	52.0	49.8
State/Territory governments	%	49.9	48.5	53.5	50.5	49.5	48.4	49.6	48.0	50.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2008-09										
State/Territory government expenditure										
Administrative expenditure	\$m	4.2	2.4	1.5	1.0	0.5	0.3	0.3	0.2	10.4
Service delivery expenditure	\$m	123.0	99.7	72.6	39.0	31.1	15.2	12.6	10.0	403.2
Total	\$m	127.1	102.2	74.1	40.0	31.6	15.5	12.9	10.2	413.6
Proportion of total expenditure										
Administrative expenditure	%	3.3	2.4	2.1	2.6	1.6	1.9	2.0	1.9	2.5
Service delivery expenditure	%	96.7	97.6	97.9	97.4	98.4	98.1	98.0	98.1	97.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Table 17A.4

Table 17A.4 **Nominal expenditure on SAAP/homelessness services (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2009-10										
State/Territory government expenditure										
Administrative expenditure	\$m	3.7	2.6	1.8	1.3	2.1	0.4	0.3	0.2	12.3
Service delivery expenditure	\$m	129.4	104.5	77.4	54.9	41.4	15.5	15.4	10.2	448.8
Total	\$m	133.1	107.1	79.2	56.2	43.5	15.9	15.6	10.4	461.1
Proportion of total expenditure										
Administrative expenditure	%	2.8	2.4	2.3	2.3	4.8	2.2	1.7	1.9	2.7
Service delivery expenditure	%	97.2	97.6	97.7	97.7	95.2	97.8	98.3	98.1	97.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

(a) Expenditure data for 2008-09 onwards includes additional State and Territory funding, over and above SAAP V agreement and NAHA agreement funding, to assist with service viability.

Source: Australian State and Territory governments 2008-09, 2009-10 (unpublished); Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) 2005-06 to 2007-08 (unpublished).

Table 17A.5

Table 17A.5 Total recurrent expenditure on SAAP/homelessness services (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Nominal funding										
2005-06	\$m	115.6	63.4	54.9	29.6	27.2	13.8	10.9	8.6	323.9
2006-07	\$m	118.7	74.0	63.6	34.0	31.7	14.6	12.0	8.9	358.0
2007-08	\$m	121.5	76.5	65.6	36.7	34.5	15.1	12.4	10.0	372.9
2008-09	\$m	127.1	102.2	74.1	40.0	31.6	15.5	12.9	10.2	413.6
2009-10	\$m	133.1	107.1	79.2	56.2	43.5	15.9	15.6	10.4	461.1
Real funding (2009-10 dollars)										
2005-06	\$m	134.7	73.8	64.0	34.5	31.7	16.1	12.7	10.0	377.6
2006-07	\$m	131.8	82.1	70.6	37.7	35.2	16.3	13.3	9.9	397.3
2007-08	\$m	129.2	81.3	69.8	39.0	36.7	16.1	13.2	10.6	396.3
2008-09	\$m	128.8	103.5	75.1	40.5	32.0	15.7	13.1	10.4	419.1
2009-10	\$m	133.1	107.1	79.2	56.2	43.5	15.9	15.6	10.4	461.1

(a) Expenditure data for 2008-09 onwards includes additional State and Territory funding, over and above SAAP V agreement and NAHA agreement funding, to assist with service viability.

(b) Real recurrent funding calculated using ABS GDP expenditure implicit price deflators (2009-10 = 100).

Source: Australian State and Territory governments 2008-09, 2009-10 (unpublished); Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) 2005-06 - 2007-08 (unpublished); Table 17A.4 and Table AA.26

Table 17A.6

Table 17A.6 Real recurrent SAAP/homelessness expenditure per person in the residential population (2009-10 dollars) (a), (b)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2005-06	19.8	14.5	15.8	16.9	20.3	32.9	38.3	47.9	18.4
2006-07	19.2	15.9	17.1	18.1	22.3	33.1	39.6	46.3	19.1
2007-08	18.6	15.5	16.5	18.3	23.0	32.5	38.7	48.7	18.7
2008-09	18.3	19.3	17.3	18.4	19.8	31.4	37.6	46.7	19.4
2009-10	18.5	19.5	17.7	24.8	26.6	31.4	44.0	45.8	20.8

(a) Expenditure data for 2008-09 onwards includes additional State and Territory funding, over and above SAAP V agreement and NAHA agreement funding, to assist with service viability.

(b) Real recurrent funding calculated using ABS GDP expenditure implicit price deflators (2009-10 = 100).

Source: Australian State and Territory governments 2008-09, 2009-10 (unpublished); Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) 2005-06 - 2007-08 (unpublished); Tables 17A.5, AA.2 and AA.26.

Table 17A.7

Table 17A.7 Turn-away of adults and unaccompanied children as a proportion of people requiring new immediate SAAP accommodation (a), (b), (c), (d), (e), (f)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2004-05										
Not accommodated	no.	57.9	36.1	42.8	21.6	13.5	9.3	7.4	4.7	193.2
Adults and unaccompanied children making requests for accommodation	no.	104.9	60.7	81.2	43.9	28.6	16.4	10.5	13.3	359.6
Turn-away	%	55.1	59.4	52.7	49.1	47.1	56.5	70.7	35.5	53.7
2005-06										
Not accommodated	no.	56.9	43.1	46.8	32.6	17.6	14.6	8.1	5.4	225.3
Adults and unaccompanied children making requests for accommodation	no.	128.9	74.1	88.2	52.4	31.9	22.0	11.4	11.1	420.1
Turn-away	%	44.2	58.2	53.0	62.2	55.3	66.6	71.2	48.7	53.6
2006-07										
Not accommodated	no.	59.2	43.1	57.6	32.2	19.6	11.1	9.4	3.4	235.8
Adults and unaccompanied children making requests for accommodation	no.	130.1	74.0	98.9	56.7	32.8	18.5	12.4	8.9	432.1
Turn-away	%	45.5	58.2	58.3	56.8	59.9	60.2	76.3	38.7	54.6
2007-08										
Not accommodated	no.	62.4	21.9	75.5	30.9	20.8	15.4	9.7	4.6	241.2
Adults and unaccompanied children making requests for accommodation	no.	144.8	48.2	113.4	50.9	33.7	21.9	11.9	11.5	436.4
Turn-away	%	43.1	45.3	66.6	60.6	61.7	70.4	81.4	40.4	55.3
2008-09										
Not accommodated	no.	74.2	na	54.4	27.9	23.3	11.3	6.3	8.1	205.5
Adults and unaccompanied children making requests for accommodation	no.	146.9	na	88.9	44.8	35.7	17.8	8.4	15.6	358.1
Turn-away	%	50.5	na	61.2	62.4	65.2	63.5	75.2	51.6	57.4

Table 17A.7

Table 17A.7 Turn-away of adults and unaccompanied children as a proportion of people requiring new immediate SAAP accommodation (a), (b), (c), (d), (e), (f)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
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- (a) Adjustments have been made for missing data from the Demand for Accommodation Collection (see Appendix 2 of SAAP annual report 2008-09).
- (b) People may make more than one request for accommodation in a day. Demand for Accommodation Collection data are based on the first valid unmet request for accommodation made (see Appendix 2 of 0809 Demand report).
- (c) The accommodation status of a client on a particular day is based on the reported periods of accommodation within a support period. A client can end one period of accommodation and start another on the same day at the same agency, these are considered to be a single period. It can be reasonably assumed that a client will not have more than one period of accommodation at different agencies on the same day.
- (d) 'Not accommodated' and 'Accommodated in subsequent request(s)' refer to people with a valid unmet request for immediate accommodation (see Appendix 2).
- (e) Only data from agencies that participated in both the Client and Demand for Accommodation Collections are included. Consequently, the figures understate the level of activity in SAAP agencies.
- (f) Figures are unweighted.

Source: AIHW (2004), *Demand for SAAP Assistance by Homeless People 2003-04: A Report from the SAAP National Data Collection*, Cat. No. HOU 110, Canberra; AIHW (2006), *Demand for SAAP assistance by Homeless People 2004-05: A report from the SAAP National Data Collection*, SAAP NDCA report, Cat. No. HOU 151, Canberra; AIHW (2007), *Demand for SAAP accommodation by Homeless People 2005-06: A report from the SAAP National Data Collection*, SAAP NDCA report, Cat. No. HOU 169, Canberra; AIHW (2008), *Demand for SAAP accommodation by Homeless People 2006-07: A report from the SAAP national data collection*, SAAP NDCA report, Cat. No. HOU 186, Canberra; AIHW (2009), *Demand for SAAP Assistance by Homeless People 2007-08: A Report from the SAAP National Data Collection*, Cat. No. HOU 211, Canberra; AIHW (2010) *Demand for government-funded specialist homelessness accommodation 2008-09: A report from the SAAP National Data Collection*, Cat. no. HOU 230, Canberra; AIHW.

Table 17A.8

Table 17A.8 Turn-away of adults and unaccompanied children as the proportion of total demand for SAAP accommodation (a), (b), (c), (d), (e), (f)

	Unit									
	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust	
2004-05										
Not accommodated	no.	57.9	36.1	42.8	21.6	13.5	9.3	7.4	4.7	193.2
Total accommodated	no.	2 306.4	1 862.3	1 446.3	596.5	684.7	181.0	155.6	175.7	7 408.7
Total demand for accommodation	no.	2364.3	1898.4	1489.1	618.1	698.2	190.3	163.0	180.4	7601.9
Daily unmet requests as proportion of total demand	%	2.4	1.9	2.9	3.5	1.9	4.9	4.6	2.6	2.5
2005-06										
Not accommodated	no.	56.9	43.1	46.8	32.6	17.6	14.6	8.1	5.4	225.3
Total accommodated	no.	2 416.6	1 908.3	1 235.6	565.0	698.7	210.3	185.1	148.2	7 367.6
Total demand for accommodation	no.	2 473.5	1 951.4	1 282.4	597.6	716.3	224.9	193.2	153.6	7 592.9
Daily unmet requests as proportion of total demand	%	2.3	2.2	3.6	5.4	2.5	6.5	4.2	3.5	3.0
2006-07										
Not accommodated	no.	59.2	43.1	57.6	32.2	19.6	11.1	9.4	3.4	235.8
Total accommodated	no.	2 580.2	1 885.6	1 356.6	562.4	827.0	222.1	196.0	150.2	7 780.0
Total demand for accommodation	no.	2 639.4	1 928.7	1 414.2	594.6	846.6	233.2	205.4	153.6	8 015.8
Daily unmet requests as proportion of total demand	%	2.2	2.2	3.9	5.1	2.3	4.6	4.4	2.2	2.9
2007-08										
Not accommodated	no.	62.4	21.9	75.5	30.9	20.8	15.4	9.7	4.6	241.2
Total accommodated	no.	3 066.6	1 629.6	1 407.2	657.2	842.1	258.4	277.5	154.2	8 292.8
Total demand for accommodation	no.	3 129.0	1 651.5	1 482.7	688.1	862.9	273.8	287.2	158.8	8 534.0
Daily unmet requests as proportion of total demand	%	2.0	1.3	5.1	4.5	2.4	5.6	3.4	2.9	2.8
2008-09										
Not accommodated	no.	74.2	na	54.4	27.9	23.3	11.3	6.3	8.1	205.5
Total accommodated	no.	3 435.2	na	1 431.7	623.9	787.8	265.0	290.6	151.5	6 985.8
Total demand for accommodation	no.	3 509.4	na	1 486.1	651.9	811.1	276.3	296.9	159.6	7 191.3

Table 17A.8

Table 17A.8 Turn-away of adults and unaccompanied children as the proportion of total demand for SAAP accommodation (a), (b), (c), (d), (e), (f)

Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Daily unmet requests as proportion of total demand	%	na	3.7	4.3	2.9	4.1	2.1	5.1	2.9

(a) Adjustments have been made for missing data from the Demand for Accommodation Collection (see Appendix 2 of 2008-09 Demand report).

(b) People may make more than one request for accommodation in a day. Demand for Accommodation Collection data are based on the first valid unmet request for accommodation made (see Appendix 2 of 0809 Demand report).

(c) The accommodation status of a client on a particular day is based on the reported periods of accommodation within a support period. A client can end one period of accommodation and start another on the same day at the same agency, these are considered to be a single period. It can be reasonably assumed that a client will not have more than one period of accommodation at different agencies on the same day.

(d) 'Not accommodated' and 'Accommodated in subsequent request(s)' refer to people with a valid unmet request for immediate accommodation (see Appendix 2).

(e) Only data from agencies that participated in both the Client and Demand for Accommodation Collections are included. Consequently, the figures understate the level of activity in SAAP agencies.

(f) Figures are unweighted.

Source: AIHW (2004), *Demand for SAAP Assistance by Homeless People 2003-04: A Report from the SAAP National Data Collection*, Cat. No. HOU 110, Canberra; AIHW (2006), *Demand for SAAP assistance by Homeless People 2004-05: A report from the SAAP National Data Collection*, SAAP NDCA report, Cat. No. HOU 151, Canberra; AIHW (2007), *Demand for SAAP accommodation by Homeless People 2005-06: A report from the SAAP National Data Collection*. SAAP NDCA report, Cat. No. HOU 169, Canberra; AIHW (2008), *Demand for SAAP accommodation by Homeless People 2006-07: A report from the SAAP national data collection*. SAAP NDCA report, Cat. No. HOU 186, Canberra; AIHW (2009), *Demand for SAAP Assistance by Homeless People 2007-08: A Report from the SAAP National Data Collection*, Cat. No. HOU 211, Canberra; AIHW (2010) *Demand for government-funded specialist homelessness accommodation 2008-09: A report from the SAAP National Data Collection*. Cat. no. HOU 230, Canberra; AIHW.

Table 17A.9

Table 17A.9 Proportion of Indigenous people among all accommodated SAAP clients and among people whose valid requests for accommodation were unmet (a), (b), (c), (d), (e), (f)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Representation among all SAAP clients										
2004-05	%	16.2	6.0	23.2	39.9	16.6	11.7	12.1	61.3	20.4
Representation among people unable to be provided with a SAAP service										
2004-05	%	20.2	6.8	24.7	44.0	17.5	7.7	4.8	59.1	20.1
Representation among accommodated SAAP clients										
2005-06	%	17.1	7.0	23.5	42.7	18.0	10.9	9.5	64.6	21.4
2006-07 (g)	%	18.5	6.8	22.3	40.9	23.3	12.2	13.8	66.4	22.1
2007-08 (h)	%	18.2	7.2	21.7	41.0	21.4	11.6	12.3	65.2	21.7
2008-09 (i)	%	16.8	7.8	22.1	38.0	22.8	12.6	12.4	68.6	21.9
Representation among people unable to be provided with SAAP accommodation										
2005-06	%	22.1	7.9	26.8	57.7	26.8	8.0	18.8	65.2	25.6
2006-07	%	32.2	7.6	30.2	63.9	25.9	12.5	7.7	71.4	29.7
2007-08	%	26.3	7.2	35.8	56.5	23.7	3.3	12.5	84.6	28.2
2008-09	%	23.7	na	32.4	48.5	23.3	10.3	11.1	66.7	30.6

- (a) Client figures have been weighted to adjust for agency non-participation and client non-consent; figures on number of valid unmet requests have been rounded by 10 and based on valid unmet requests only. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
- (b) Unmet requests exclude requests where the person or group refused an offer of accommodation; where the person or group was inappropriate for the agency; and where the request was not met because there was no fee-free accommodation available. People may make more than one request for accommodation in a day. Data are based on the first valid unmet request for accommodation made.
- (c) Caution should be applied when interpreting numbers of people with valid unmet requests, for several reasons. First, person(s) can make requests on more than one occasion and to more than one SAAP agency. While double counting has been limited by estimating the first valid unmet request, this information may not have been available to record. Second, a number of people may receive ongoing support or accommodation from a SAAP agency at a later time, quite possibly soon after their initial request. Third, a number of people have their needs met by other means and do not return to a SAAP agency. Finally, there are also shortfalls in pro-rating from a two-week collection period to the full year. Many factors influence the capacity of individual SAAP agencies to meet day-to-day demand for their services and it is not possible to identify a two-week period which is 'typical' for all SAAP agencies.
- (d) Figures for SAAP clients exclude accompanying children, while figures for people with unmet requests include accompanying children. The client collection data is not comparable with the unmet demand data.
- (e) Until 2004-05, this measure compared the proportion of people from these two groups who could not be accommodated with their representation among all SAAP clients (including accommodated and not accommodated). Data from 2005-06 onwards provide a direct comparison focusing on accommodation.
- (f) 'Non-indigenous' is calculated from Australian born people minus Indigenous people. These figures are from different questions with different response rates.
- (g) Number of records excluded due to errors and omissions: 2184 from the Client collection, 159.2 (daily average) from the Demand for Accommodation collection.
- (h) Number of records excluded due to errors and omissions: 2033.

Table 17A.9 Proportion of Indigenous people among all accommodated SAAP clients and among people whose valid requests for accommodation were unmet (a), (b), (c), (d), (e), (f)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
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(i) Number of records excluded due to errors and omissions: 1713.

Source: SAAP NDCA *Client Collection* (unpublished); AIHW (2004), *Demand for SAAP Assistance by Homeless People 2003-04: A Report from the SAAP National Data Collection*, Cat. No. HOU 110, Canberra; AIHW (2006), *Demand for SAAP assistance by Homeless People 2004-05: A report from the SAAP National Data Collection, SAAP NDCA report*, Cat. No. HOU 151, Canberra; AIHW (2007), *Demand for SAAP accommodation by Homeless People 2005-06: A report from the SAAP National Data Collection. SAAP NDCA report*, Cat. No. HOU 169, Canberra; AIHW (2008), *Demand for SAAP accommodation by Homeless People 2006-07: A report from the SAAP national data collection. SAAP NDCA report*, Cat. No. HOU 186, Canberra; AIHW (2009), *Demand for SAAP Assistance by Homeless People 2007-08: A Report from the SAAP National Data Collection*, Cat. No. HOU 211, Canberra; AIHW (2010) *Demand for government-funded specialist homelessness accommodation 2008-09: A report from the SAAP National Data Collection. Cat. no. HOU 230. Canberra: AIHW.*

Table 17A.10 Proportion of people from non-English speaking backgrounds among all accommodated SAAP clients and among people whose valid requests for accommodation were unmet (a), (b), (c), (d), (e)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Representation among all SAAP clients										
2004-05	%	10.8	14.9	5.8	8.4	6.8	3.5	9.9	4.2	9.7
Representation among people unable to be provided with a SAAP service										
2004-05	%	8.6	10.9	1.3	10.7	5.0	3.8	19.0	–	6.8
Representation among accommodated SAAP clients										
2005-06	%	11.6	15.2	6.1	8.0	7.6	3.7	13.8	3.8	9.9
2006-07 (f)	%	11.3	16.1	6.4	7.4	6.6	4.8	13.8	3.6	9.9
2007-08 (g)	%	12.7	17.7	7.0	9.1	8.1	4.5	15.5	4.9	11.1
2008-09 (h)	%	13.6	19.1	7.1	11.1	8.0	4.7	19.6	4.2	11.6
Representation among people unable to be provided with SAAP accommodation										
2005-06	%	10.7	11.5	2.0	4.2	7.3	4.0	12.5	–	6.8
2006-07	%	8.2	10.2	3.6	6.2	7.4	6.3	15.4	–	7.0
2007-08	%	8.4	12.8	2.8	7.2	5.4	3.3	12.5	–	6.7
2008-09	%	11.2	na	3.1	13.2	5.8	3.4	22.2	3.7	7.2

- (a) Client figures have been weighted to adjust for agency non-participation and client non-consent; figures on number of requests have been rounded by 10 and based on valid requests only.
- (b) Unmet requests exclude requests where the person or group refused an offer of accommodation; where the person or group was inappropriate for the agency; and where the request was not met because there was no fee-free accommodation available. People may make more than one request for accommodation in a day. Data are based on the first valid unmet request for accommodation made.
- (c) Caution should be applied when interpreting numbers of people with valid unmet requests, for several reasons. First, person(s) can make requests on more than one occasion and to more than one SAAP agency. While double counting has been limited by estimating the first valid unmet request, this information may not have been available to record. Second, a number of people may receive the ongoing support or accommodation from a SAAP agency at a later time, quite possibly soon after their initial request. Third, a number of people have their needs met by other means and do not return to a SAAP agency. Finally, there are also shortfalls in pro-rating from a two-week collection period to the full year. Many factors influence the capacity of individual SAAP agencies to meet day-to-day demand for their services and it is not possible to identify a two-week period which is 'typical' for all SAAP agencies.
- (d) Figures for SAAP clients exclude accompanying children, while figures for people with unmet requests include accompanying children. The client collection data is not comparable with the unmet demand data.
- (e) Until 2004-05, this measure compared the proportion of people from these two groups who could not be accommodated with their representation among all SAAP clients (including accommodated and not accommodated). Data from 2005-06 onwards provide a direct comparison focusing on accommodation, and therefore are not comparable with earlier data.
- (f) Number of records excluded due to errors and omissions: 2184.
- (g) Number of records excluded due to errors and omissions: 2033.
- (h) Number of records excluded due to errors and omissions: 1713.

Table 17A.10 Proportion of people from non-English speaking backgrounds among all accommodated SAAP clients and among people whose valid requests for accommodation were unmet (a), (b), (c), (d), (e)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
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– Nil or rounded to zero.

Source: SAAP NDCA *Client Collection* (unpublished); AIHW (2004), *Demand for SAAP Assistance by Homeless People 2003-04: A Report from the SAAP National Data Collection*, Cat. No. HOU 110, Canberra; AIHW (2006), *Demand for SAAP assistance by Homeless People 2004-05: A report from the SAAP National Data Collection, SAAP NDCA report*, Cat. No. HOU 151, Canberra; AIHW (2007), *Demand for SAAP accommodation by Homeless People 2005-06: A report from the SAAP National Data Collection. SAAP NDCA report*, Cat. No. HOU 169, Canberra; AIHW (2008), *Demand for SAAP accommodation by Homeless People 2006-07: A report from the SAAP national data collection. SAAP NDCA report*, Cat. No. HOU 186, Canberra; AIHW (2009), *Demand for SAAP Assistance by Homeless People 2007-08: A Report from the SAAP National Data Collection*, Cat. No. HOU 211, Canberra; AIHW (2010) *Demand for government-funded specialist homelessness accommodation 2008-09: A report from the SAAP National Data Collection*. Cat. no. HOU 230. Canberra: AIHW.

Table 17A.11

Table 17A.11 **Closed support periods, by the existence of a support plan, all clients (a), (b), (c), (d)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2004-05 (e)										
Support plan	%	60.2	50.8	52.9	46.7	65.1	69.3	74.7	78.2	55.8
No support plan	%	19.4	29.0	28.1	32.0	11.7	17.4	5.8	10.2	24.3
Support plan not appropriate	%	20.4	20.2	19.0	21.3	23.1	13.3	19.6	11.6	19.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	32 900	57 600	23 500	12 900	12 400	5 600	2 200	4 400	151 500
2005-06 (f)										
Support plan	%	55.5	63.2	51.5	48.5	66.9	63.1	66.0	68.6	59.2
No support plan										
Client did not agree to support plan	%	8.7	10.2	9.2	13.8	6.0	7.8	4.3	5.8	9.3
Support period too short	%	31.8	24.4	37.1	37.1	25.9	27.2	29.5	24.8	29.2
Other	%	4.0	2.2	2.3	0.6	1.2	1.9	0.3	0.8	2.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	30 300	54 100	20 100	10 200	11 300	4 900	2 200	3 800	136 700
2006-07 (g)										
Support plan	%	56.7	51.2	55.7	49.9	64.7	60.4	68.2	66.3	55.1
No support plan										
Client did not agree to support plan	%	9.1	9.7	11.2	16.5	9.4	11.2	8.4	7.5	10.2
Support period too short	%	31.7	37.8	31.5	32.5	25.4	25.7	22.6	26.1	33.2
Other	%	2.5	1.3	1.6	1.1	0.5	2.7	0.9	0.1	1.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	40 900	62 600	22 200	10 800	13 100	5 200	1 800	3 900	160 600
2007-08 (h)										
Support plan	%	61.6	57.2	60.4	47.6	69.7	56.1	70.1	60.1	59.5
No support plan										
Client did not agree to support plan	%	8.3	5.2	8.0	13.9	6.0	14.0	12.2	8.3	7.6
Support period too short	%	29.2	36.6	30.1	37.9	23.4	28.9	17.5	31.3	31.9
Other	%	0.8	0.9	1.4	0.5	1.0	1.0	0.2	0.2	0.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	48 500	58 500	25 300	12 500	15 000	5 100	1 800	3 300	169 900
2008-09 (i)										
Support plan	%	68.2	52.4	63.6	55.6	67.4	54.9	70.1	69.8	60.7
No support plan										

Table 17A.11

Table 17A.11 **Closed support periods, by the existence of a support plan, all clients (a), (b), (c), (d)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Client did not agree to support plan	%	6.2	4.9	9.5	9.7	7.6	15.5	14.2	5.9	7.0
Support period too short	%	24.9	34.1	22.9	34.2	24.3	29.1	15.3	24.0	28.4
Other	%	0.6	8.6	4.0	0.6	0.8	0.5	0.4	0.3	4.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	45 700	59 000	24 200	10 800	15 400	5 200	1 700	4 100	166 100

- (a) Totals may not add up to 100 per cent as a result of rounding.
- (b) Data prior to 2004-05 exclude high volume agencies (those accommodating 50 or more clients per night, telephone referral agencies, day centres, and information and referral centres) because these data items were often not collected by these agencies.
- (c) Figures have been weighted to adjust for agency non-participation.
- (d) Data for 2005-06 and 2006-07 include analysis of closed support periods only. Data for years prior to 2005-06 included all support periods. Therefore data for 2005-06 and 2006-07 are not comparable with earlier data. Some categories have also changed for 2005-06 and subsequent data.
- (e) Data exclude 21 656 records due to errors and omissions.
- (f) Data exclude 21 862 records due to errors and omissions.
- (g) Data exclude 17 313 records due to errors and omissions.
- (h) Data exclude 17 085 records due to errors and omissions.
- (i) Data exclude 10 690 records due to errors or omissions.

Source: AIHW (2010) Government-funded specialist homelessness services: SAAP National Data Collection annual report 2008-09, Australia. Cat. no. HOU 219.

Table 17A.12

Table 17A.12 **Closed support periods, by the existence of a support plan, Indigenous clients (a), (b), (c), (d)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2004-05 (e)										
Support plan	%	62.7	57.0	59.5	39.5	65.7	74.7	76.2	76.8	58.6
No support plan	%	16.3	21.5	22.6	38.4	12.2	12.0	5.1	11.7	21.8
Support plan not appropriate	%	21.0	21.4	18.0	22.1	22.1	13.3	18.7	11.5	19.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	5 800	2 500	5 000	5 400	2 400	500	300	2 700	24 500
2005-06 (f)										
Support plan	%	60.7	63.2	53.5	36.6	76.1	65.3	64.2	69.1	57.2
No support plan										
Client did not agree to support plan	%	10.3	10.3	11.2	16.1	5.1	7.9	6.3	5.0	10.5
Support period too short	%	26.9	24.6	33.7	47.1	18.2	26.0	28.1	26.0	31.2
Other	%	2.1	1.8	1.7	0.3	0.5	0.8	1.4	–	1.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	5 200	2 500	4 100	4 700	2 400	500	200	2 400	22 100
2006-07 (g)										
Support plan	%	60.5	58.8	53.7	40.1	72.0	63.2	66.3	64.4	57.0
No support plan										
Client did not agree to support plan	%	8.3	6.5	16.6	19.6	6.8	5.7	9.3	7.2	11.4
Support period too short	%	30.4	32.9	29.3	39.2	20.8	28.6	23.5	28.4	30.8
Other	%	0.8	1.8	0.4	1.0	0.4	2.4	1.0	0.1	0.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	7 300	3 000	4 900	5 000	2 900	600	200	2 700	26 600
2007-08 (h)										
Support plan	%	65.8	56.4	57.5	37.3	73.0	59.2	67.5	54.2	58.2
No support plan										
Client did not agree to support plan	%	10.3	8.6	11.6	16.5	4.4	7.0	13.3	9.6	10.6
Support period too short	%	23.2	33.9	30.3	45.6	22.0	32.9	18.7	36.0	30.6
Other	%	0.7	1.2	0.6	0.5	0.6	0.9	0.5	0.2	0.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	8 500	2 900	5 400	4 900	3 500	600	300	2 300	28 300
2008-09 (i)										
Support plan	%	71.8	50.4	58.7	44.5	71.1	58.3	68.3	65.7	62.1
No support plan										
Client did not agree to support plan	%	7.2	8.1	10.2	16.9	4.5	8.1	14.2	5.2	8.7

Table 17A.12

Table 17A.12 **Closed support periods, by the existence of a support plan, Indigenous clients (a), (b), (c), (d)**

Support period too short	%	19.8	30.6	26.7	37.9	24.0	33.6	17.6	28.7	26.5
Other	%	1.2	10.9	4.4	0.7	0.4	–	–	0.3	2.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	7 900	3 400	5 200	3 500	3 700	600	200	2 800	27 300

- (a) Totals may not add up to 100 per cent as a result of rounding.
- (b) Data prior to 2004-05 exclude high volume agencies (those accommodating 50 or more clients per night, telephone referral agencies, day centres, and information and referral centres) because these data items were often not collected by these agencies.
- (c) Figures have been weighted to adjust for agency non-participation and client non-consent.
- (d) Data for 2005-06 and 2006-07 include analysis of closed support periods only. Data for years prior to 2005-06 included all support periods. Therefore data for 2005-06 and 2006-07 are not comparable with earlier data. Some categories have also changed for 2005-06 and subsequent data.
- (e) Data exclude 3 129 records due to errors and omissions.
- (f) Data exclude 2 523 records due to errors and omissions.
- (g) Data exclude 3 387 records due to errors and omissions.
- (h) Data exclude 3 339 records due to errors and omissions.
- (i) Data exclude 2 492 records due to errors or omissions.
– Nil or rounded to zero.

Source: AIHW (2010) Government-funded specialist homelessness services: SAAP National Data Collection annual report 2008-09, Australia. Cat. no. HOU 219.

Table 17A.13

Table 17A.13 Support needs of all clients, met and unmet (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2004-05										
Provided only	%	85.4	72.3	85.2	88.9	83.1	85.9	67.9	83.1	80.9
Referred only	%	4.9	9.2	4.7	2.6	7.0	5.0	5.6	6.2	6.3
Provided & referred	%	7.0	14.5	6.1	5.5	6.8	6.3	21.3	9.6	9.4
Unmet	%	2.7	4.1	3.9	3.0	3.2	2.8	5.2	1.1	3.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	216.8	263.9	142.7	73.5	80.6	25.9	18.6	33.8	855.8
2005-06										
Provided only	%	84.1	76.0	86.2	89.1	79.9	82.6	71.8	79.8	81.3
Referred only	%	5.7	9.6	4.8	4.6	7.7	6.8	8.6	7.7	7.1
Provided & referred	%	6.5	9.0	4.7	3.1	6.8	6.1	15.5	10.1	7.1
Unmet	%	3.7	5.4	4.3	3.1	5.6	4.5	4.0	2.4	4.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	218.9	287.4	133.2	68.9	77.9	26.7	18.1	27.9	858.9
2006-07										
Provided only	%	80.3	80.6	83.9	89.2	83.1	82.6	71.7	81.1	81.8
Referred only	%	6.7	7.4	4.8	3.2	5.8	4.9	7.5	3.5	6.2
Provided & referred	%	8.2	7.9	6.6	5.4	6.9	7.5	17.0	13.6	7.8
Unmet	%	4.9	4.1	4.7	2.3	4.1	5.0	3.8	1.8	4.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	267.0	307.0	138.0	73.6	88.8	27.4	16.2	29.9	947.9
2007-08 (d)										
Provided only	%	83.3	79.6	82.4	88.9	77.5	84.3	65.2	89.2	81.9
Referred only	%	5.0	7.3	5.8	3.6	7.0	5.0	7.0	3.7	5.9
Provided & referred	%	8.8	8.6	7.3	5.4	8.5	6.6	25.1	5.0	8.3
Unmet	%	2.9	4.5	4.4	2.1	7.0	4.2	2.7	2.1	3.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	303.5	268.5	152.8	79.4	95.6	25.7	15.1	23.2	963.8
2008-09 (e)										
Provided only	%	83.0	80.0	81.1	88.1	78.8	85.0	66.7	90.7	82.0
Referred only	%	5.2	6.2	5.3	3.7	6.7	5.2	8.5	3.1	5.5
Provided & referred	%	9.4	9.4	9.1	5.4	7.5	5.6	21.4	4.5	8.8
Unmet	%	2.3	4.4	4.5	2.9	7.0	4.2	3.4	1.7	3.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	335.3	245.8	149.3	71.0	90.5	26.1	14.3	29.1	961.4

(a) Totals may not add up to 100 per cent as a result of rounding.

(b) Figures have been weighted to adjust for agency non-participation.

(c) Proportions are of distinct services needed.

(d) Data exclude 5945 records due to errors and omissions.

(e) Data exclude 5 607 records due to errors and omissions.

Table 17A.13 Support needs of all clients, met and unmet (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Source:</i>	AIHW (2010) Government-funded specialist homelessness services: SAAP National Data Collection annual report 2008-09, Australia. Cat. no. HOU 219.									

Table 17A.14

Table 17A.14 Support needs of Indigenous clients, met and unmet (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2004-05										
Provided only	%	82.2	73.4	86.6	88.5	82.4	85.1	70.4	81.1	83.3
Referred only	%	5.5	8.1	3.8	2.3	7.2	5.3	6.1	6.9	5.1
Provided & referred	%	9.0	13.6	5.3	5.3	7.6	7.6	19.0	11.3	8.3
Unmet	%	3.3	4.9	4.3	3.9	2.9	1.9	4.4	0.8	3.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	40.1	13.3	31.4	30.9	14.1	2.8	2.3	24.1	158.9
2005-06										
Provided only	%	81.8	72.0	86.5	90.2	75.6	82.8	72.8	77.8	82.1
Referred only	%	6.5	9.5	3.8	3.1	8.5	6.2	10.3	8.6	6.2
Provided & referred	%	7.2	11.3	5.9	2.9	9.6	7.5	12.5	11.8	7.5
Unmet	%	4.4	7.2	3.8	3.7	6.3	3.5	4.3	1.8	4.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	39.4	16.7	28.4	29.4	14.0	2.8	1.8	19.9	152.6
2006-07										
Provided only	%	77.6	75.0	85.3	91.1	82.6	82.0	76.0	79.1	81.8
Referred only	%	6.7	9.9	4.4	2.4	5.1	4.8	5.4	3.2	5.2
Provided & referred	%	10.6	8.2	6.4	4.4	8.8	8.1	13.9	16.2	9.0
Unmet	%	5.1	7.0	3.9	2.0	3.5	5.1	4.7	1.4	3.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	50.6	18.6	30.6	31.3	17.1	3.4	2.1	22.1	175.9
2007-08										
Provided only	%	79.2	71.1	83.2	92.1	74.6	82.4	63.0	89.4	81.6
Referred only	%	5.0	11.1	4.5	2.6	6.1	4.9	7.2	2.8	5.1
Provided & referred	%	11.8	9.7	8.7	3.7	13.3	6.6	26.1	5.4	9.3
Unmet	%	3.9	8.1	3.6	1.6	6.0	6.0	3.8	2.4	4.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	58.0	18.5	32.6	30.6	18.7	3.2	2.2	17.1	180.9
2008-09										
Provided only	%	79.2	69.7	78.7	90.7	79.9	82.3	67.5	92.3	81.3
Referred only	%	5.0	10.2	4.9	2.3	6.4	5.5	7.9	2.1	5.0
Provided & referred	%	13.0	13.2	12.1	4.0	7.5	8.3	19.4	4.1	10.0
Unmet	%	2.7	6.9	4.4	3.0	6.3	3.9	5.2	1.5	3.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	59.8	18.4	32.9	24.6	18.9	3.4	1.8	21.9	181.7

(a) Totals may not add up to 100 per cent as a result of rounding.

(b) Figures have been weighted to adjust for agency non-participation and client non-consent.

(c) Proportions are of distinct services needed.

Source: SAAP NDCA Client collection (unpublished).

Table 17A.15

Table 17A.15 **Support needs of clients from non-English speaking backgrounds, met and unmet (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2004-05										
Provided only	%	78.6	72.6	84.7	89.3	82.3	83.9	58.9	88.7	77.2
Referred only	%	5.6	9.9	4.2	4.0	7.4	6.6	6.5	6.3	7.5
Provided & referred	%	13.1	14.3	8.8	5.4	8.8	7.6	30.5	3.8	12.6
Unmet	%	2.6	3.3	2.3	1.4	1.5	2.0	4.1	1.1	2.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	21.5	40.2	8.3	6.5	5.2	1.1	1.8	1.0	85.7
2005-06										
Provided only	%	78.7	76.1	83.1	87.2	80.3	81.7	61.9	87.1	78.2
Referred only	%	7.3	10.2	8.7	6.5	10.6	6.8	10.0	6.2	9.0
Provided & referred	%	10.8	9.4	5.3	5.0	6.1	6.8	25.9	4.3	9.2
Unmet	%	3.2	4.4	2.9	1.3	2.9	4.7	2.2	2.4	3.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	22.8	42.7	8.8	5.4	5.5	1.1	2.3	0.6	89.2
2006-07										
Provided only	%	80.5	76.7	81.7	86.5	81.3	83.8	64.0	86.6	79.0
Referred only	%	6.8	9.3	6.5	5.0	8.5	6.0	8.9	3.0	8.0
Provided & referred	%	8.5	10.1	9.0	6.6	7.4	6.3	23.3	6.1	9.4
Unmet	%	4.2	3.8	2.8	1.9	2.7	3.9	3.9	4.3	3.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	28.1	46.9	9.0	6.3	6.3	1.5	2.1	0.7	100.7
2007-08										
Provided only	%	83.3	76.8	80.4	84.9	78.8	82.7	55.5	91.8	79.6
Referred only	%	6.3	8.3	6.2	4.4	9.4	5.3	7.6	4.2	7.2
Provided & referred	%	8.3	11.1	10.4	9.6	7.9	7.0	35.5	2.6	10.2
Unmet	%	2.0	3.9	3.0	1.1	3.9	4.9	1.4	1.5	3.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	33.1	42.9	10.2	7.4	7.0	1.2	2.0	0.6	104.5
2008-09										
Provided only	%	85.6	77.3	79.8	85.7	80.0	87.5	65.2	90.6	81.4
Referred only	%	5.2	6.3	6.8	3.9	7.8	5.3	8.9	3.3	5.9
Provided & referred	%	7.8	13.5	10.6	8.0	8.6	6.1	24.5	3.7	10.4
Unmet	%	1.5	2.9	2.8	2.4	3.6	1.1	1.3	2.4	2.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	43.5	40.8	10.2	9.3	7.9	1.2	2.7	0.8	116.4

(a) Totals may not add up to 100 per cent as a result of rounding.

(b) Figures have been weighted to adjust for agency non-participation and client non-consent.

(c) Proportions are of distinct services needed.

Source: SAAP NDCA Client collection (unpublished).

Table 17A.16

Table 17A.16 Valid unmet requests for SAAP accommodation, main reason for support not provided, Australia (a), (b), (c), (d), (e), (f)

Main reason support not provided	Unit	Proportion of valid unmet requests						
		Dec 2004 & May 2005	Dec 2005 & May 2006	Aug 2006 & May 2007	Dec 2007 & May 2008	Dec 2008 & May 2009		
Insufficient staff	%	1.2	1.2	2.0	1.3	0.9		
No accommodation available	%	63.6	59.2	59.7	59.0	59.9		
Age of male child	%	0.3	na		
No fee-free accommodation available	%	1.5	na		
Referral agency with no vacancies on books	%	22.2	21.2	21.8	24.0	24.5		
Type of accommodation requested is not provided	%	..	7.5	6.8	7.8	6.8		
Facilities for special needs not available								
Total	%	1.2	1.2	1.1	0.9	0.7		
Other	%	10.1	9.7	8.6	7.0	7.2		
Total	%	100.0	100.0	100.0	100.0	100.0		
Total	no.	5 646	6 960	7 080	7 060	5 830		

(a) Totals may not add up to 100 per cent as a result of rounding.

(b) A two-week Demand for Accommodation Collection is conducted annually to gather information about homeless people who are not accepted as clients of SAAP agencies. In 2006-07, the collection was held between 2-8 August 2006 and 16-22 May 2007.

(c) Valid unmet requests excludes those made at an agency of an inappropriate target group, where the person or group is determined to be inappropriate for the agency, where there is no fee-free accommodation available, or where proffered assistance is refused.

(d) Caution should be applied when interpreting numbers of unmet requests, for several reasons. Firstly, person(s) can make requests on more than one occasion and to more than one SAAP agency. Secondly, a number of the people may receive the ongoing support or accommodation from a SAAP agency at a later time, quite possibly soon after their initial request. Thirdly, a number of people have their needs met by other means and do not return to a SAAP agency. And finally, there are shortfalls in pro-rating from a two-week collection period to the full year. Many factors influence the capacity of individual SAAP agencies to meet day-to-day demand for their services therefore it is not possible to identify a two-week period, which is 'typical' for all SAAP agencies.

Table 17A.16

Table 17A.16 Valid unmet requests for SAAP accommodation, main reason for support not provided, Australia (a), (b), (c), (d), (e), (f)

Main reason support not provided	Unit	Proportion of valid unmet requests				
		Dec 2004 & May 2005	Dec 2005 & May 2006	Aug 2006 & May 2007	Dec 2007 & May 2008	Dec 2008 & May 2009

(e) Comparisons between years should be treated with caution, due to variation in participation rates, differing imputation methods and because the collections were held on different dates each year.

(f) Only data from agencies that participated in both the Client and Demand for Accommodation Collection are included. Consequently, the figures understate the level of activity in SAAP agencies.

.. Not applicable.

Source: SAAP NDCA Unmet Demand Collection (unpublished).

Table 17A.17

Table 17A.17 Recurrent cost per completed support period (2008-09 dollars) (a), (b), (c), (d), (e), (f), (g)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Recurrent allocation										
2004-05	\$m	129.6	91.2	57.5	35.0	31.3	15.0	17.8	9.2	386.7
2005-06	\$m	127.1	90.8	60.7	33.8	30.4	15.2	16.8	9.0	383.7
2006-07	\$m	125.0	97.3	69.3	36.7	34.7	15.3	15.3	8.6	402.3
2007-08	\$m	124.0	95.0	70.4	38.6	35.1	15.7	15.1	9.0	402.9
2008-09	\$m	118.7	96.4	72.4	39.1	45.0	15.2	14.8	10.4	411.9
Closed support periods										
2004-05	no.	35 800	55 800	23 800	13 300	13 400	5 600	1 900	4 300	153 900
2005-06	no.	34 600	65 000	22 300	11 500	13 500	5 300	2 300	4 000	158 600
2006-07	no.	44 700	68 300	24 300	12 500	16 300	5 600	2 000	4 300	177 900
2007-08	no.	52 000	63 100	27 700	15 500	17 800	5 500	1 900	3 600	187 000
2008-09	no.	49 300	59 400	26 000	13 600	16 900	5 700	1 900	4 200	176 800
Cost per completed support period										
2004-05	\$	3 620	1 630	2 420	2 630	2 340	2 680	9 380	2 140	2 510
2005-06	\$	3 670	1 400	2 720	2 940	2 250	2 860	7 280	2 250	2 420
2006-07	\$	2 800	1 420	2 850	2 940	2 130	2 730	7 630	2 000	2 260
2007-08	\$	2 380	1 510	2 540	2 490	1 970	2 850	7 960	2 510	2 150
2008-09	\$	2 410	1 620	2 780	2 870	2 660	2 670	7 760	2 470	2 330

(a) Only agency level recurrent allocations are included in the funding analysis. Recurrent allocation refers to funding provided directly to SAAP agencies. It excludes funds not allocated to agencies e.g. funds allocated for administration, training, research and evaluation.

(b) Does not include State and Territory only funding to SAAP services to assist with service viability and/or to SAAP like activities over and above the funding provided by the SAAP V agreement.

(c) A small number of SAAP agencies received recurrent funding but did not submit any client forms to the NDCA. These agencies are included in the recurrent funding analysis, however, the support period figures have been adjusted for these agencies.

(d) Support period figures have been weighted to adjust for agency non-participation. Therefore, recurrent allocation values pertain to all SAAP (participating and non-participating) agencies.

(e) Recurrent funding calculated using ABS GDP expenditure implicit price deflators (2008-09 = 100).

(f) Data for 2006-07 includes Innovation and Investment funding.

(g) Data have been rounded.

Source: SAAP NDCA *Administrative Data and Client Collections* (unpublished); table AA.26.

Table 17A.18

Table 17A.18 Recurrent cost per client accessing services (2008-09 dollars) (a), (b), (c), (d), (e), (f), (g), (h), (i)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Recurrent allocation										
2004-05	\$m	129.6	91.2	57.5	35.0	31.3	15.0	17.8	9.2	386.7
2005-06	\$m	127.1	90.8	60.7	33.8	30.4	15.2	16.8	9.0	383.7
2006-07	\$m	125.0	97.3	69.3	36.7	34.7	15.3	15.3	8.6	402.3
2007-08	\$m	124.0	95.0	70.4	38.6	35.1	15.7	15.1	9.0	402.9
2008-09	\$m	118.7	96.4	72.4	39.1	45.0	15.2	14.8	10.4	411.9
Reported number of clients										
2004-05	no.	23 000	34 900	16 600	8 500	8 900	4 300	1 400	2 800	100 400
2005-06	no.	26 000	37 700	17 400	8 300	10 400	4 400	2 000	3 100	106 500
2006-07	no.	31 900	37 900	19 000	11 100	12 200	4 700	1 900	3 200	118 800
2007-08	no.	37 700	36 600	20 400	10 900	13 000	4 700	2 000	3 100	125 600
2008-09	no.	37 400	35 500	20 800	11 100	13 600	4 800	2 000	3 300	125 800
Estimated cost per client										
2004-05	\$	5 630	2 610	3 470	4 120	3 520	3 490	12 730	3 290	3 850
2005-06	\$	4 890	2 410	3 490	4 080	2 920	3 450	8 380	2 900	3 600
2006-07	\$	3 920	2 570	3 650	3 310	2 850	3 260	8 030	2 680	3 390
2007-08	\$	3 290	2 590	3 450	3 540	2 700	3 330	7 560	2 910	3 210
2008-09	\$	3 170	2 720	3 480	3 520	3 310	3 170	7 380	3 140	3 270

- (a) Ongoing clients (not ended by 30 June) were included in the data.
- (b) Only agency level recurrent allocations are included in the funding analysis.
- (c) Does not include State and Territory only funding to SAAP services to assist with service viability and/or to SAAP like activities over and above the funding provided by the SAAP V agreement.
- (d) There was a small number of SAAP agencies that received recurrent funding but did not send in any client forms. These agencies were included in the data.
- (e) Client figures have been weighted to adjust for agency non-participation and client non-consent. Therefore, the funding values pertain to all SAAP (participating and non-participating) agencies.
- (f) State or Territory client numbers refer to the State or Territory in which they were first supported, as some clients were supported in more than one State or Territory during a year. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
- (g) Data for 2006-07 includes Innovation and Investment (I&I) funding.
- (h) Recurrent funding calculated using ABS GDP expenditure implicit price deflators (2008-09 = 100).
- (i) Data have been rounded.

Source: SAAP NDCA *Administrative Data and Client Collections* (unpublished); table AA.26

Table 17A.19

**Table 17A.19 Real recurrent cost per day of support for clients (2008-09 dollars)
(a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Recurrent allocation										
2004-05	\$m	129.6	91.2	57.5	35.0	31.3	15.0	17.8	9.2	386.7
2005-06	\$m	127.1	90.8	60.7	33.8	30.4	15.2	16.8	9.0	383.7
2006-07	\$m	125.0	97.3	69.3	36.7	34.7	15.3	15.3	8.6	402.3
2007-08	\$m	124.0	95.0	70.4	38.6	35.1	15.7	15.1	9.0	402.9
2008-09	\$m	118.7	96.4	72.4	39.1	45.0	15.2	14.8	10.4	411.9
Number of support days										
2004-05	000	1 898	2 971	1 081	572	845	462	171	135	8 133
2005-06	000	2 376	2 789	1 091	508	931	365	205	140	8 405
2006-07	000	2 951	3 097	1 367	1 356	1 232	433	219	182	10 837
2007-08	000	4 343	3 021	1 579	994	1 544	480	345	216	12 523
2008-09	000	4 460	3 228	1 626	1 259	1 584	517	341	301	13 314
Cost per support day										
2004-05	\$	68	31	53	61	37	33	105	68	48
2005-06	\$	54	33	56	67	33	42	82	64	46
2006-07	\$	42	31	51	27	28	35	70	47	37
2007-08	\$	29	31	45	39	23	33	44	42	32
2008-09	\$	27	30	45	31	28	29	43	35	31

- (a) Clients whose support period was ongoing on 30 June were included. Supported period excludes any dates outside the reference period. For instance, if a support period started in December 2008 and ended in September 2009, only the support dates between July and September 2009 were included.
- (b) Only agency level recurrent allocations are included in the funding analysis. Recurrent allocation refers to funding provided directly to SAAP agencies. It excludes funds not allocated to agencies, for example, funds allocated for administration, training, research and evaluation.
- (c) Does not include State and Territory only funding to SAAP services to assist with service viability and/or to SAAP like activities over and above the funding provided by the SAAP V agreement.
- (d) A small number of SAAP agencies received recurrent funding but did not submit any client forms to the NDCA. These agencies are included in the recurrent funding analysis, however, the support period figures have been adjusted for these agencies.
- (e) Support period figures have been weighted to adjust for agency non-participation. Therefore, recurrent allocation values pertain to all SAAP (participating and non-participating) agencies.
- (f) Data for 2006-07 includes Innovation and Investment (I&I) funding.
- (g) Recurrent funding calculated using ABS GDP expenditure implicit price deflators (2008-09 = 100).

Source: SAAP NDCA *Administrative Data and Client Collections* (unpublished); table AA.26.

Table 17A.20

Table 17A.20 Average accommodation load and caseload per day (a), (b), (c)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Average accommodation load per day									
2004-05	7.1	8.9	8.6	6.7	11.7	7.7	5.8	6.6	8.1
2005-06	7.4	8.6	8.2	6.9	11.4	8.8	6.7	6.7	8.1
2006-07	8.3	8.0	8.3	6.5	12.7	8.0	9.3	6.9	8.3
2007-08	9.0	6.3	8.5	6.0	11.9	8.4	9.0	5.6	7.9
2008-09	10.5	4.4	8.6	6.1	12.9	9.1	11.2	5.6	8.2
Average caseload per day									
2004-05	13.9	23.4	15.3	14.7	30.5	37.3	11.4	11.6	18.5
2005-06	14.6	20.2	13.6	11.6	31.3	31.4	13.4	11.8	17.2
2006-07	18.5	18.7	16.5	11.9	29.6	30.4	19.9	14.5	18.7
2007-08	24.4	17.7	18.5	16.7	33.5	30.3	20.8	12.6	21.1
2008-09	28.3	17.0	20.5	14.1	35.2	37.8	27.9	23.4	22.5

- (a) The accommodation load of agencies was calculated by dividing the number of accommodation days by the number of days the agency was operational during the reporting period, where the number of accommodation days equals the sum of accommodation days for all clients of an agency who were supported during the reporting period. The average accommodation load was the mean value of all agencies accommodation loads. Support periods without valid accommodation dates were assigned the inter-quartile modal duration of accommodation for agencies of the same service delivery model in the same jurisdiction.
- (b) The caseload of agencies was calculated by dividing the number of support days by the number of days the agency was operational during the reporting period, where the number of support days equals the sum of support days for all clients of the agency who were supported during the reporting period. The average caseload was the mean value of all agencies caseloads. Support periods without valid support dates were assigned the inter-quartile modal duration of support for agencies of the same service delivery model in the same jurisdiction.
- (c) Figures were unweighted and have not been adjusted for agency non-participation and client non-consent.

Source: SAAP NDCA Administrative Data and Client Collections (unpublished).

Table 17A.21

Table 17A.21 Closed support periods in which clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2005-06										
Type of tenure immediately before support period										
Independent housing										
Purchasing/purchased own home	%	1.7	3.3	2.3	3.3	6.3	2.0	2.0	1.2	2.9
Private rental	%	28.7	29.5	32.2	24.6	20.3	25.4	17.5	12.0	27.6
Public housing rental	%	6.3	7.5	3.7	13.6	10.4	6.4	13.5	12.6	7.6
Community housing rental (incl. THM transitional)	%	1.5	1.8	1.8	2.4	2.8	0.7	1.5	13.0	2.0
Rent free accommodation	%	8.0	9.6	9.6	11.0	10.0	8.3	14.1	22.6	9.7
Boarding	%	18.9	22.2	21.9	25.0	22.6	18.2	15.4	18.0	21.0
Total	%	65.1	73.9	71.5	79.9	72.4	61.0	64.0	79.4	70.8
Non-independent housing										
SAAP/CAP crisis	%	13.6	8.7	10.4	8.5	5.2	20.5	14.5	5.2	10.5
SAAP/CAP medium/long term	%	2.9	3.9	1.7	1.4	1.5	1.6	4.4	1.8	2.9
Other SAAP/CAP	%	1.5	2.6	2.0	1.7	3.8	1.0	0.9	1.2	2.2
Institutional setting	%	5.0	2.2	2.4	3.4	5.5	3.8	6.6	2.8	3.5
Improvised dwelling/sleeping rough	%	8.5	6.7	9.9	4.4	9.6	9.1	7.9	9.5	7.9
Other (no tenure)	%	3.1	2.1	2.2	0.6	2.0	3.2	1.7	–	2.3
Total	%	34.6	26.2	28.6	20.0	27.6	39.2	36.0	20.5	29.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	8 800	14 300	4 200	1 700	3 100	2 000	1 100	800	36 000
Type of tenure immediately after support period										
Independent housing										
Purchasing/purchased own home	%	0.9	1.9	1.6	2.4	5.9	1.5	0.9	0.7	1.9
Private rental	%	39.9	35.2	38.0	36.7	30.1	41.6	15.5	16.5	35.5
Public housing rental	%	13.5	18.7	7.2	21.5	20.8	26.3	33.7	24.3	17.7
Community housing rental (incl. THM transitional)	%	6.7	3.5	8.3	3.9	6.5	1.7	6.9	9.8	5.1
Rent free accommodation	%	4.5	4.8	6.5	4.8	4.2	3.8	7.8	19.8	5.2
Boarding	%	16.0	16.9	22.1	18.3	14.1	11.3	10.3	14.2	16.5
Total	%	81.5	81.0	83.7	87.6	81.6	86.2	75.1	85.3	81.9
Non-Independent housing										
SAAP/CAP crisis	%	5.6	6.1	5.1	4.7	4.2	5.0	7.2	3.1	5.6
SAAP/CAP medium/long term	%	5.3	6.8	4.2	4.2	8.7	3.4	11.5	3.4	6.1

Table 17A.21

Table 17A.21 **Closed support periods in which clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Other SAAP/CAP	%	1.6	2.4	2.3	1.7	0.8	0.7	0.4	0.8	1.9
Institutional setting	%	2.5	1.4	1.0	0.9	2.5	1.7	2.3	3.0	1.8
Improvised dwelling/sleeping rough	%	1.8	1.5	2.8	0.4	1.7	1.4	2.9	4.4	1.7
Other (no tenure)	%	1.5	0.8	1.0	0.6	0.6	1.5	0.6	–	1.0
Total	%	18.3	19.0	16.4	12.5	18.5	13.7	24.9	14.7	18.1
	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	6 300	12 700	2 900	1 500	2 200	1 400	900	600	28 600
2006-07										
Type of tenure immediately before support period										
Independent housing										
Purchasing/purchased own home	%	2.1	3.5	2.2	4.8	4.8	1.6	1.2	0.2	2.9
Private rental	%	33.1	29.9	38.4	26.7	21.7	23.6	17.0	16.4	30.3
Public housing rental	%	8.0	8.8	3.9	15.4	11.3	7.5	14.9	17.2	8.6
Community housing rental (incl. THM transitional)	%	2.1	2.2	2.1	2.3	2.3	1.0	3.3	16.7	2.4
Rent free accommodation	%	6.1	8.9	7.4	6.0	9.5	5.4	12.7	13.6	7.8
Boarding	%	18.0	19.2	16.6	21.6	22.0	19.1	16.3	20.0	18.7
Total	%	69.4	72.5	70.6	76.8	71.6	58.2	65.4	84.1	70.7
Non-independent housing										
SAAP/CAP crisis	%	11.0	11.1	9.9	9.0	4.7	21.0	14.7	5.3	10.9
SAAP/CAP medium/long term	%	2.3	3.9	1.7	2.2	1.5	2.5	4.0	1.8	2.8
Other SAAP/CAP	%	1.7	2.3	1.4	1.4	4.3	1.1	2.1	1.0	2.0
Institutional setting	%	5.0	2.1	2.2	3.6	5.7	3.3	6.1	2.8	3.4
Improvised dwelling/sleeping rough	%	6.7	6.1	11.6	5.7	10.5	10.9	7.2	4.1	7.6
Other (no tenure)	%	3.9	2.0	2.7	1.3	1.8	3.0	0.4	0.8	2.5
Total	%	30.6	27.5	29.5	23.2	28.5	41.8	34.5	15.8	29.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	10 200	13 700	5 100	1 700	2 500	1 800	1 000	600	36 700
Type of tenure immediately after support period										
Independent housing										
Purchasing/purchased own home	%	1.4	1.8	1.4	3.2	3.1	1.5	0.5	0.2	1.7
Private rental	%	45.1	35.7	45.5	31.0	32.6	38.3	10.6	19.1	38.2
Public housing rental	%	13.2	19.0	8.0	23.1	22.3	26.3	36.8	27.8	17.4
Community housing rental (incl. THM transitional)	%	5.6	4.8	8.8	3.2	5.6	2.7	8.8	15.9	5.7

Table 17A.21

Table 17A.21 **Closed support periods in which clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Rent free accommodation	%	3.8	4.8	4.5	3.2	6.7	2.8	8.7	11.2	4.7
Boarding	%	13.7	14.1	13.8	22.4	14.9	12.6	10.8	16.2	14.2
Total	%	82.8	80.2	82.0	86.1	85.2	84.2	76.2	90.4	81.9
Non-Independent housing										
SAAP/CAP crisis	%	5.2	7.4	6.1	5.2	3.8	6.4	7.7	1.0	6.2
SAAP/CAP medium/long term	%	4.7	6.5	4.6	3.7	6.2	3.0	9.2	4.8	5.5
Other SAAP/CAP	%	1.2	2.1	1.9	1.7	1.1	0.6	2.0	1.4	1.7
Institutional setting	%	3.0	1.2	1.2	1.6	1.8	1.7	2.8	0.7	1.8
Improvised dwelling/sleeping rough	%	1.5	1.8	2.9	1.1	1.2	3.5	1.9	1.4	1.9
Other (no tenure)	%	1.6	0.8	1.3	0.8	0.6	0.7	0.3	0.2	1.0
Total	%	17.2	19.8	18.0	14.1	14.7	15.9	23.9	9.5	18.1
	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	8 100	12 300	3 800	1 300	2 000	1 400	900	500	30 400
2007-08										
Type of tenure immediately before support period (d), (e)										
Independent housing										
Purchasing/purchased own home	%	2.7	3.4	2.2	3.8	4.1	1.6	1.7	1.3	2.9
Private rental	%	31.8	30.1	42.3	36.8	22.5	24.2	14.4	13.6	31.4
Public housing rental	%	8.2	8.2	4.9	12.6	15.7	10.1	18.0	12.4	8.9
Community housing rental (incl. THM transitional)	%	2.2	2.3	2.7	1.8	2.7	0.3	2.2	7.1	2.3
Rent free accommodation	%	7.6	8.8	6.0	5.3	8.0	6.3	14.0	14.0	7.8
Boarding	%	16.8	20.1	15.0	15.7	21.1	19.9	18.6	28.5	18.1
Total	%	69.3	72.9	73.1	76.0	74.1	62.4	68.9	76.9	71.4
Non-independent housing										
SAAP/CAP crisis	%	9.9	10.0	7.6	9.4	4.4	20.2	14.8	4.8	9.7
SAAP/CAP medium/long term	%	2.4	4.4	2.1	1.9	1.6	2.2	5.6	1.9	2.9
Other SAAP/CAP	%	1.5	2.5	1.6	1.3	2.1	1.5	0.8	1.6	1.8
Institutional setting	%	5.3	2.8	1.9	2.1	7.8	4.3	4.6	1.8	3.9
Improvised dwelling/sleeping rough	%	8.0	5.3	11.7	8.5	8.7	7.3	5.2	7.8	7.7
Other (no tenure)	%	3.6	2.0	2.0	0.8	1.3	2.1	na	5.0	2.3
Total	%	30.7	27.0	26.9	24.0	25.9	37.6	31.0	22.9	28.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	12 100	11 900	6 100	2 000	3 200	1 900	900	400	38 500

Table 17A.21

Table 17A.21 **Closed support periods in which clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Type of tenure immediately after support period (f), (g)										
Independent housing										
Purchasing/purchased own home	%	2.1	1.8	1.2	2.7	2.2	0.9	0.6	0.7	1.8
Private rental	%	43.4	36.5	47.8	42.4	36.8	35.4	12.0	21.4	39.7
Public housing rental	%	13.5	18.0	9.3	22.0	23.9	26.3	40.3	24.6	17.1
Community housing rental (incl. THM transitional)	%	5.7	4.9	7.2	3.2	6.4	1.8	6.5	6.0	5.5
Rent free accommodation	%	4.4	5.3	3.1	3.6	4.3	2.0	7.0	9.3	4.5
Boarding	%	13.4	14.8	13.9	12.9	11.9	16.0	11.1	23.9	14.0
Total	%	82.5	81.3	82.5	86.8	85.5	82.4	77.5	85.9	82.6
Non-Independent housing										
SAAP/CAP crisis	%	4.9	7.4	5.6	4.8	2.4	6.9	9.7	2.8	5.8
SAAP/CAP medium/long term	%	5.2	5.4	4.2	4.0	4.6	4.6	9.2	4.4	5.1
Other SAAP/CAP	%	1.6	2.3	2.0	1.0	0.7	0.3	0.1	1.1	1.7
Institutional setting	%	2.3	1.3	1.6	1.3	4.4	3.0	2.0	1.8	2.0
Improvised dwelling/sleeping rough	%	1.9	1.5	3.0	1.8	1.4	2.0	1.4	1.3	1.9
Other (no tenure)	%	1.5	0.8	1.1	0.2	1.1	0.6	–	2.7	1.0
Total	%	17.4	18.7	17.5	13.1	14.6	17.4	22.4	14.1	17.5
	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	9 200	10 500	4 800	1 600	2 500	1 500	800	300	31 200

Table 17A.21

Table 17A.21 **Closed support periods in which clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2008-09										
Type of tenure immediately before support period (h), (i)										
Independent housing										
Purchasing/purchased	%	4.1	2.3	1.9	3.2	3.4	1.5	2.3	1.9	2.9
Private rental	%	30.7	25.4	41.3	40.2	25.5	22.0	17.4	13.8	30.1
Public housing rental	%	8.5	7.7	5.9	8.8	11.8	10.4	15.8	15.5	8.5
Community housing rental (incl. THM transitional)	%	2.1	6.6	2.2	1.5	2.3	0.3	2.2	7.5	3.4
Rent free accommodation	%	8.1	10.6	6.4	6.5	9.2	7.3	13.8	9.0	8.7
Boarding	%	18.2	22.4	15.7	13.2	24.0	21.5	15.0	36.9	19.5
Total	%	71.7	75.0	73.4	73.4	76.2	63.0	66.5	84.6	73.1
Non-independent housing										
SAAP/CAP crisis	%	9.7	8.4	7.5	9.2	5.6	19.5	16.4	5.3	9.1
SAAP/CAP medium/long term	%	2.5	2.2	2.0	1.7	2.3	2.2	4.5	1.8	2.3
Other SAAP/CAP	%	1.6	2.2	1.5	1.1	1.9	0.7	0.4	1.1	1.7
Institutional setting	%	4.4	3.9	2.0	2.4	2.2	3.9	4.3	1.1	3.5
Improvised dwelling/sleeping rough	%	7.0	5.8	11.4	9.3	9.3	9.1	7.8	5.0	7.8
Other (no tenure)	%	3.2	2.4	2.3	3.0	2.7	1.6	0.2	1.1	2.6
Total	%	28.4	24.9	26.7	26.7	24.0	37.0	33.6	15.4	27.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	13 800	12 200	6 700	2 300	3 400	1 600	900	500	41 500
Type of tenure immediately after support period (j), (k)										
Independent housing										
Purchasing/purchased own home	%	3.6	1.0	0.9	2.0	1.9	0.9	1.5	1.3	1.9
Private rental	%	41.3	33.1	50.7	45.1	41.8	37.5	12.1	15.7	39.3
Public housing rental	%	12.0	15.2	10.1	16.6	21.0	26.2	38.0	27.0	15.0

Table 17A.21

Table 17A.21 Closed support periods in which clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Community housing rental (incl. THM transitional)	%	4.8	11.0	5.2	3.1	4.8	1.4	5.9	6.9	6.7
Rent free accommodation	%	5.0	5.4	3.8	3.4	4.2	2.6	7.8	6.3	4.8
Boarding	%	14.8	18.0	12.6	12.8	13.5	18.9	10.3	33.5	15.5
Total	%	81.5	83.7	83.3	83.0	87.2	87.5	75.6	90.7	83.2
Non-Independent housing										
SAAP/CAP crisis	%	6.7	5.7	6.2	6.0	2.5	4.5	6.2	3.1	5.8
SAAP/CAP medium/long term	%	5.1	3.0	4.0	3.9	6.6	3.8	12.1	3.4	4.4
Other SAAP/CAP	%	1.3	2.7	1.3	1.1	0.6	0.2	0.4	0.3	1.6
Institutional setting	%	2.6	2.0	1.2	1.5	1.2	1.9	2.2	0.8	2.0
Improvised dwelling/sleeping rough	%	1.6	1.5	2.4	2.4	1.0	1.7	3.4	1.8	1.8
Other (no tenure)	%	1.3	1.4	1.5	2.2	0.8	0.4	0.2	–	1.3
Total	%	18.6	16.3	16.6	17.1	12.7	12.5	24.5	9.4	16.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	10 800	10 800	5 800	1 800	2 700	1 300	900	500	34 600

(a) Totals may not add up to 100 per cent as a result of rounding.

(b) Figures have been weighted to adjust for agency non-participation and client non-consent.

(c) From 2005-06, some data categories have changed from previous years. Historical data prior to 2005-06 are available in previous Reports.

(d) Data exclude 457 closed support periods (weighted) due to errors and omissions.

(e) Data exclude 3 145 closed support periods (weighted) due to "don't know" response.

(f) Data exclude 603 closed support periods (weighted) due to errors and omissions.

(g) Data exclude 10 284 closed support periods (weighted) due to "don't know" response.

(h) Data exclude 354 closed support periods due to errors and omissions.

(i) Data exclude 4 408 closed support periods due to "don't know" response.

(j) Data exclude 585 closed support periods due to errors and omissions.

(k) Data exclude 11 111 closed support periods due to "don't know" response and "client left without providing any information" response.

– Nil or rounded to zero.

Source: AIHW (2010) Government-funded specialist homelessness services: SAAP National Data Collection annual report 2008-09, Australia. Cat. no. HOU 219.

Table 17A.22

Table 17A.22 Closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2005-06										
Type of tenure immediately before support period (d), (e)										
Independent housing										
Purchasing/purchased own home	%	0.4	1.2	0.3	1.5	1.1	0.7	–	1.0	0.8
Private rental	%	21.0	21.2	23.2	13.9	10.3	16.9	8.5	7.0	17.3
Public housing rental	%	11.1	17.9	8.3	28.3	20.1	9.1	13.2	14.0	14.9
Community housing rental (incl. THM transitional)	%	1.8	1.3	2.7	4.2	2.2	2.1	1.1	17.2	4.0
Rent free accommodation	%	8.5	5.9	12.8	7.3	8.4	9.2	16.0	26.4	11.0
Boarding	%	30.6	21.4	24.3	32.4	27.8	24.7	13.9	13.5	25.4
Total	%	73.4	68.9	71.6	87.6	69.9	62.7	52.7	79.1	73.4
Non-independent housing										
SAAP/CAP crisis	%	10.0	10.8	11.3	4.7	3.5	14.5	10.9	3.8	8.4
SAAP/CAP medium/long term	%	1.4	4.8	2.4	1.8	2.1	2.1	7.0	1.7	2.4
Other SAAP/CAP	%	1.5	2.4	0.7	1.6	3.4	0.7	3.6	0.7	1.7
Institutional setting	%	3.3	2.4	1.9	1.8	6.5	2.2	12.1	3.4	3.3
Improvised dwelling/sleeping rough	%	6.5	7.8	9.5	1.8	11.5	12.4	7.2	11.2	8.0
Other (no tenure)	%	4.0	3.0	2.6	0.7	3.0	5.4	6.5	–	2.8
Total	%	26.7	31.2	28.4	12.4	30.0	37.3	47.3	20.8	26.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 500	800	700	500	500	200	100	600	5 000
Type of tenure immediately after support period (f) (g)										
Independent housing										
Purchasing/purchased own home	%	0.3	1.2	0.2	0.7	0.7	–	–	–	0.5
Private rental	%	34.9	20.3	31.4	17.6	15.7	33.8	12.9	10.9	24.6
Public housing rental	%	19.0	30.9	13.1	35.8	32.3	29.6	29.0	26.9	25.0
Community housing rental (incl. THM transitional)	%	6.1	3.4	10.9	3.9	3.6	1.2	1.3	11.9	6.1
Rent free accommodation	%	4.5	5.2	9.8	3.4	3.4	5.6	10.6	24.2	7.5
Boarding	%	21.0	14.8	18.6	25.7	19.0	13.5	7.5	12.0	18.3
Total	%	85.8	75.8	84.0	87.1	74.7	83.7	61.3	85.9	82.0
Non-Independent housing										

Table 17A.22

Table 17A.22 Closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
SAAP/CAP crisis	%	4.4	7.9	5.8	3.8	3.9	5.7	7.5	2.5	5.1
SAAP/CAP medium/long term	%	2.4	8.1	4.7	5.1	13.9	5.3	21.5	1.9	5.7
Other SAAP/CAP	%	1.7	4.5	1.5	2.6	1.0	2.1	–	1.2	2.2
Institutional setting	%	1.5	1.3	0.2	0.9	3.2	1.0	2.7	3.4	1.6
Improvised dwelling/sleeping rough	%	1.7	2.3	2.1	–	2.4	1.1	3.5	5.2	2.2
Other (no tenure)	%	2.6	0.2	1.6	0.6	0.8	1.1	3.5	–	1.3
Total	%	14.3	24.3	15.9	13.0	25.2	16.3	38.7	14.2	18.1
	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 100	700	500	400	400	100	100	400	3 700
2006-07										
Type of tenure immediately before support period (d), (e)										
Independent housing										
Purchasing/purchased own home	%	1.0	0.3	1.1	1.5	1.0	2.2	–	0.3	0.9
Private rental	%	27.5	18.6	29.6	14.6	13.5	22.4	9.4	10.2	22.2
Public housing rental	%	13.0	18.5	10.0	29.9	22.0	10.1	16.2	21.3	16.4
Community housing rental (incl. THM transitional)	%	2.7	2.6	4.1	4.1	1.6	1.6	1.1	24.9	4.6
Rent free accommodation	%	6.1	10.6	8.9	5.3	5.5	6.7	14.3	16.5	8.2
Boarding	%	25.3	22.7	17.9	28.1	25.0	16.4	10.0	14.6	22.6
Total	%	75.6	73.3	71.6	83.5	68.6	59.4	51.0	87.8	74.9
Non-independent housing										
SAAP/CAP crisis	%	8.3	9.9	7.9	4.6	4.8	16.2	24.7	3.2	8.1
SAAP/CAP medium/long term	%	1.3	3.9	2.5	1.2	1.0	1.8	3.8	1.8	2.0
Other SAAP/CAP	%	2.0	2.6	1.3	1.4	3.0	1.9	4.5	0.9	2.0
Institutional setting	%	3.4	2.9	1.4	2.9	8.1	1.2	6.3	2.0	3.1
Improvised dwelling/sleeping rough	%	6.0	5.0	12.6	5.3	11.2	14.4	8.7	4.1	7.4
Other (no tenure)	%	3.4	2.4	2.9	1.2	3.3	5.1	1.1	0.3	2.7
Total	%	24.4	26.7	28.6	16.6	31.4	40.6	49.1	12.3	25.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	2 100	900	900	600	400	200	100	400	5 600
Type of tenure immediately after support period (f), (g)										
Independent housing										

Table 17A.22

Table 17A.22 Closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Purchasing/purchased own home	%	0.4	0.7	0.4	1.1	0.9	2.9	–	0.4	0.6
Private rental	%	39.5	20.3	40.4	14.7	15.1	32.0	9.2	11.5	29.4
Public housing rental	%	18.0	34.3	17.4	36.4	39.3	27.2	33.8	30.7	25.5
Community housing rental (incl. THM transitional)	%	5.9	3.2	10.5	4.2	5.9	0.8	4.7	24.4	7.1
Rent free accommodation	%	3.6	5.3	2.6	3.2	1.8	2.7	12.9	13.2	4.4
Boarding	%	17.6	17.1	13.4	29.4	13.8	13.9	6.8	10.5	16.9
Total	%	85.0	80.9	84.7	89.0	76.8	79.5	67.4	90.7	83.9
Non-Independent housing										
SAAP/CAP crisis	%	4.6	9.0	4.3	3.6	7.3	4.7	17.3	1.2	5.4
SAAP/CAP medium/long term	%	3.3	5.1	4.2	2.0	7.8	4.5	9.6	3.4	4.1
Other SAAP/CAP	%	1.7	1.5	1.9	1.4	0.9	0.8	1.7	1.1	1.6
Institutional setting	%	2.3	1.2	0.6	1.7	3.3	1.7	2.7	1.1	1.7
Improvised dwelling/sleeping rough	%	1.0	1.9	2.5	1.2	1.4	5.8	1.3	2.2	1.7
Other (no tenure)	%	2.2	0.5	1.7	1.1	2.4	3.1	–	0.4	1.6
Total	%	15.1	19.2	15.2	11.0	23.1	20.6	32.6	9.4	16.1
	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 700	800	700	400	300	100	100	300	4 400

2007-08

Type of tenure immediately before support period (h), (i)

Independent housing

Purchasing/purchased own home	%	1.2	0.8	0.6	1.2	0.8	1.3	–	0.5	0.9
Private rental	%	25.1	14.8	29.6	15.3	10.4	17.2	11.0	7.3	21.0
Public housing rental	%	16.2	24.5	13.3	34.8	19.5	14.6	18.7	15.3	18.7
Community housing rental (incl. THM transitional)	%	3.7	3.3	4.8	3.9	5.0	–	1.0	11.5	4.1
Rent free accommodation	%	7.0	5.8	6.8	5.0	8.1	5.9	16.8	14.3	7.2
Boarding	%	24.7	28.0	20.3	17.9	30.3	24.2	14.8	29.2	24.3
Total	%	77.9	77.2	75.4	78.1	74.1	63.2	62.3	78.1	76.2

Non-independent housing

SAAP/CAP crisis	%	7.6	10.3	6.0	7.2	3.9	20.3	16.6	3.9	7.8
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Table 17A.22

Table 17A.22 Closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
SAAP/CAP medium/long term	%	1.2	3.0	2.8	2.0	2.1	–	5.4	1.3	2.0
Other SAAP/CAP	%	1.3	1.5	1.6	0.9	1.8	0.8	2.4	1.7	1.4
Institutional setting	%	4.0	1.5	1.7	1.9	8.6	5.2	4.5	2.1	3.4
Improvised dwelling/sleeping rough	%	5.3	4.2	10.4	8.6	8.8	5.9	8.7	7.1	6.8
Other (no tenure)	%	2.6	2.3	1.9	1.4	0.7	4.6	–	5.8	2.3
Total	%	22.0	22.8	24.4	22.0	25.9	36.8	37.6	21.9	23.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	2 400	1 000	1 100	500	500	200	100	300	6 100
Type of tenure immediately after support period (j), (k)										
Independent housing										
Purchasing/purchased own home	%	1.2	0.3	0.3	–	1.0	1.7	–	0.6	0.7
Private rental	%	38.7	16.7	40.5	19.0	18.1	24.7	10.2	11.7	29.9
Public housing rental	%	21.4	36.6	17.0	42.6	28.8	30.3	40.7	30.1	26.5
Community housing rental (incl. THM transitional)	%	5.9	3.5	7.5	5.5	9.5	3.3	1.2	9.3	6.0
Rent free accommodation	%	4.5	3.5	2.6	3.6	2.9	0.7	7.5	8.4	3.9
Boarding	%	16.2	20.4	15.8	16.4	20.8	15.7	9.6	23.7	17.4
Total	%	87.9	81.0	83.7	87.1	81.1	76.4	69.2	83.8	84.4
Non-Independent housing										
SAAP/CAP crisis	%	3.9	8.9	4.1	3.6	3.0	8.9	11.6	1.1	4.9
SAAP/CAP medium/long term	%	2.1	5.0	5.1	4.2	4.9	6.4	15.3	5.4	4.1
Other SAAP/CAP	%	1.4	1.7	1.8	1.4	1.9	–	–	1.1	1.5
Institutional setting	%	1.8	1.0	1.7	1.8	4.5	3.2	–	2.4	1.9
Improvised dwelling/sleeping rough	%	1.3	1.0	2.6	1.6	3.9	3.0	3.9	2.2	1.9
Other (no tenure)	%	1.7	1.2	1.0	0.4	0.7	2.2	–	3.9	1.4
Total	%	12.2	18.8	16.3	13.0	18.9	23.7	30.8	16.1	15.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 800	800	900	400	400	100	100	200	4 700

2008-09

Type of tenure immediately before support period (l), (m)

Independent housing

Table 17A.22

Table 17A.22 Closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Purchasing/purchased own home	%	0.8	0.6	0.7	0.9	0.5	0.9	2.2	1.2	0.8
Private rental	%	21.6	11.5	29.6	18.5	12.7	22.6	8.2	7.6	19.6
Public housing rental	%	18.7	27.9	12.5	26.0	22.0	12.5	17.5	19.0	19.6
Community housing rental (incl. THM transitional)	%	2.8	7.6	3.8	2.5	5.3	–	1.4	12.9	4.5
Rent free accommodation	%	8.6	6.6	8.2	5.4	10.0	9.2	15.4	8.6	8.2
Boarding	%	25.7	25.7	19.1	20.8	28.8	17.9	17.9	34.7	24.4
Total	%	78.2	79.9	73.9	74.1	79.3	63.1	62.6	84.0	77.1
Non-independent housing										
SAAP/CAP crisis	%	7.2	7.0	7.7	8.1	5.1	21.7	21.4	5.6	7.6
SAAP/CAP medium/long term	%	2.6	1.1	2.4	2.3	2.8	1.4	6.4	1.6	2.3
Other SAAP/CAP	%	1.2	1.5	2.1	1.1	2.7	0.6	1.1	1.5	1.6
Institutional setting	%	3.2	2.4	1.5	4.9	0.6	1.9	1.1	1.1	2.4
Improvised dwelling/sleeping rough	%	5.9	5.2	10.1	7.8	7.9	11.2	7.5	5.4	7.1
Other (no tenure)	%	1.8	3.0	2.2	1.7	1.6	–	–	0.8	2.0
Total	%	21.9	20.2	26.0	25.9	20.7	36.8	37.5	16.0	23.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	2 600	1 200	1 500	400	600	200	100	300	6 900
Type of tenure immediately after support period (n), (o)										
Independent housing										
Purchasing/purchased own home	%	0.8	0.5	0.6	0.7	0.5	0.9	1.2	–	0.7
Private rental	%	33.1	15.2	38.8	19.3	20.4	35.7	3.7	9.5	27.4
Public housing rental	%	19.0	34.6	15.4	34.2	32.3	21.2	52.3	31.4	24.4
Community housing rental (incl. THM transitional)	%	5.0	12.1	5.7	6.0	6.5	0.9	8.1	12.0	7.0
Rent free accommodation	%	5.5	4.2	5.5	2.7	4.6	5.0	10.3	4.7	5.0
Boarding	%	21.6	18.9	15.4	18.8	18.9	20.6	6.2	33.5	19.7
Total	%	85.0	85.5	81.4	81.7	83.2	84.3	81.8	91.1	84.2
Non-Independent housing										
SAAP/CAP crisis	%	6.0	5.5	7.1	8.1	4.3	3.4	8.0	4.2	6.0
SAAP/CAP medium/long term	%	3.3	1.9	4.8	3.8	8.3	4.2	7.8	2.9	3.9

Table 17A.22

Table 17A.22 Closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Other SAAP/CAP	%	1.2	2.1	1.5	1.7	1.0	–	–	0.5	1.4
Institutional setting	%	2.6	1.7	1.2	2.4	1.0	2.2	1.2	–	1.8
Improvised dwelling/sleeping rough	%	1.4	1.1	2.5	2.0	1.8	4.8	1.2	1.4	1.7
Other (no tenure)	%	0.6	2.1	1.5	0.4	0.3	1.2	–	–	1.0
Total	%	15.1	14.4	18.6	18.4	16.7	15.8	18.2	9.0	15.8
	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	2 000	1 100	1 200	300	500	100	100	300	5 600

(a) Totals may not add up to 100 per cent as a result of rounding.

(b) Figures have been weighted to adjust for agency non-participation and client non-consent.

(c) From 2005-06, some data categories have changed from previous years. Historical data prior to 2005-06 are available in previous Reports.

(d) Data exclude 71 closed support periods (weighted) due to errors and omissions.

(e) Data exclude 456 closed support periods (weighted) due to "don't know" reponse.

(f) Data exclude 94 closed support periods (weighted) due to errors and omissions.

(g) Data exclude 1570 closed support periods (weighted) due to "don't know" reponse and "client left without providing any information" response.

(h) Data exclude 172 closed support periods (weighted) due to errors and omissions.

(i) Data exclude 514 closed support periods (weighted) due to "don't know" reponse.

(j) Data exclude 197 closed support periods (weighted) due to errors and omissions.

(k) Data exclude 1848 closed support periods (weighted) due to "don't know" reponse.

(l) Data excluded 115 closed support periods (weighted) due to errors and omissions.

(m) Data exclude 617 closed support periods (weighted) due to "don't know" reponse.

(n) Data excluded 166 closed support periods (weighted) due to errors and omissions.

(o) Data exclude 1895 closed support periods (weighted) due to "don't know" reponse and "client left without providing any information" response.

– Nil or rounded to zero.

Source: SAAP NDCA Client Collection (unpublished).

Table 17A.23

Table 17A.23 Closed support periods: Labour force status of clients who needed employment and training assistance, before and after SAAP support (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2004-05										
Labour force status of clients before SAAP support										
Employed full time	%	2.5	2.4	3.1	3.0	2.5	1.8	3.8	5.1	2.7
Employed part time	%	2.2	2.6	2.6	4.5	2.5	2.3	2.4	2.8	2.7
Unemployed	%	25.4	24.6	32.8	23.4	25.5	29.4	33.2	30.8	26.6
Not in labour force	%	66.4	66.7	58.0	65.6	65.7	63.1	52.7	57.3	64.4
Total	%	97.0	96.0	97.0	97.0	96.0	97.0	92.0	96.0	96.0
Total	no.	36 000	48 000	23 900	13 300	14 700	5 900	2 200	4 400	148 300
Labour force status of clients after SAAP support										
Employed full time	%	2.8	2.5	2.4	4.0	1.2	1.8	2.5	5.6	2.7
Employed part time	%	2.0	1.6	1.6	1.7	0.9	2.4	1.3	1.9	1.7
Unemployed	%	83.3	86.2	86.0	83.0	89.3	88.0	84.1	84.8	85.5
Not in labour force	%	8.4	5.9	5.4	8.4	4.9	5.5	4.2	3.7	6.4
Total	%	97.0	96.0	95.0	97.0	96.0	98.0	92.0	96.0	96.0
Total	no.	6 800	8 900	5 300	2 500	2 600	1 100	500	1 200	29 000
2005-06										
Labour force status of clients before SAAP support										
Employed full time	%	2.2	1.5	2.0	6.4	1.6	2.3	2.6	2.1	2.2
Employed part time	%	6.4	6.0	5.2	7.9	3.7	7.1	10.7	5.1	6.1
Unemployed	%	40.6	42.0	55.1	40.7	40.7	44.4	35.3	46.8	42.9
Not in labour force	%	50.8	50.5	37.7	45.0	54.0	46.2	51.4	45.9	48.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	2 400	3 100	1 100	600	700	200	300	100	8 600
Labour force status of clients after SAAP support										
Employed full time	%	7.6	5.5	8.5	14.0	4.3	5.9	7.8	7.4	7.1
Employed part time	%	13.0	11.7	13.0	13.7	7.0	18.4	18.5	16.2	12.4
Unemployed	%	36.6	36.7	44.4	33.2	35.3	33.3	20.2	29.8	36.5
Not in labour force	%	42.8	46.0	34.1	39.2	53.4	42.4	53.5	46.6	44.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	2 200	2 800	900	600	700	200	200	100	7 800
2006-07										
Labour force status of clients before SAAP support (d), (e)										
Employed full time	%	2.9	2.4	3.7	4.8	1.9	1.2	4.6	2.7	2.9
Employed part time	%	6.8	6.6	8.3	10.5	6.9	5.0	11.8	10.3	7.4
Unemployed	%	33.8	39.9	43.7	38.3	38.1	46.8	27.5	41.7	38.0
Not in labour force	%	56.5	51.1	44.3	46.4	53.1	47.0	56.0	45.3	51.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	3 100	3 200	1 300	600	600	200	300	100	9 500
Labour force status of clients after SAAP support (f), (g)										

Table 17A.23

Table 17A.23 Closed support periods: Labour force status of clients who needed employment and training assistance, before and after SAAP support (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Employed full time	%	8.7	6.2	10.7	12.1	3.5	5.7	11.6	6.9	8.0
Employed part time	%	15.0	11.9	14.7	19.1	9.2	15.8	17.7	16.3	13.9
Unemployed	%	28.8	35.8	36.8	27.1	37.5	35.5	17.7	37.8	32.5
Not in labour force	%	47.5	46.1	37.8	41.6	49.8	42.9	53.0	39.0	45.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	2 800	3 000	1 100	600	500	200	300	100	8 600
2007-08										
Labour force status of clients before SAAP support (h), (i)										
Employed full time	%	3.8	1.4	3.3	4.2	2.5	–	6.0	4.4	3.0
Employed part time	%	7.8	6.9	8.7	10.4	8.2	7.4	5.5	4.5	7.8
Unemployed	%	28.9	35.8	43.3	33.1	29.7	41.5	25.3	46.6	33.7
Not in labour force	%	59.6	55.8	44.7	52.3	59.7	51.1	63.2	44.5	55.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	3 600	2 900	1 500	700	800	200	300	100	10 000
Labour force status of clients after SAAP support (j), (k)										
Employed full time	%	9.9	6.3	10.1	12.2	2.8	3.3	7.4	16.1	8.4
Employed part time	%	13.9	12.7	14.2	15.2	14.3	14.6	9.5	14.2	13.6
Unemployed	%	25.5	32.1	35.7	30.1	30.8	35.3	19.5	41.2	29.8
Not in labour force	%	50.7	48.9	40.1	42.4	52.1	46.8	63.6	28.5	48.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	3 300	2 700	1 300	600	600	200	200	100	9 000
2008-09										
Labour force status of clients before SAAP support (l), (m)										
Employed full time	%	2.6	1.7	2.3	3.6	1.0	1.1	4.1	3.4	2.3
Employed part time	%	8.3	7.1	7.0	10.7	5.9	4.7	8.4	9.1	7.7
Unemployed	%	27.0	38.2	44.6	32.8	27.5	43.5	33.0	46.4	34.0
Not in labour force	%	62.1	53.0	46.1	52.9	65.6	50.8	54.6	41.1	56.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	3 800	2 700	1 600	800	800	200	200	200	10 400
Labour force status of clients after SAAP support (n), (o)										
Employed full time	%	7.3	5.3	7.1	10.5	3.7	6.1	8.1	20.7	7.0
Employed part time	%	14.0	12.1	13.0	17.2	9.4	14.7	15.1	15.7	13.3
Unemployed	%	23.6	35.3	39.8	26.0	28.1	31.4	26.0	32.1	30.2
Not in labour force	%	55.1	47.3	40.0	46.3	58.8	47.8	50.8	31.5	49.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	3 400	2 600	1 500	700	600	200	200	200	9 300

(a) Totals may not add up to 100 per cent as a result of rounding.

(b) Figures have been weighted to adjust for agency non-participation and client non-consent.

Table 17A.23 Closed support periods: Labour force status of clients who needed employment and training assistance, before and after SAAP support (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(c)	From 2005-06, some data categories have changed from previous years. Historical data prior to 2005-06 are available in previous Reports.									
(d)	Data exclude 66 closed support periods (weighted) due to errors and omissions.									
(e)	Data exclude 167 closed support periods (weighted) due to Dont Know response.									
(f)	Data exclude 126 closed support periods (weighted) due to errors and omissions.									
(g)	Data exclude 1 040 closed support periods due to Dont know and Client left without providing any information response.									
(h)	Data exclude 46 closed support periods (weighted) due to errors and omissions.									
(i)	Data exclude 127 closed support periods (weighted) due to Dont Know response.									
(j)	Data exclude 89 closed support periods (weighted) due to errors and omissions.									
(k)	Data exclude 1 049 closed support periods (weighted) due to Dont Know response.									
(l)	Data exclude 45 closed support periods due to errors and omissions.									
(m)	Data exclude 233 closed support periods due to "don't know" response.									
(n)	Data exclude 111 closed support periods due to errors and omissions.									
(o)	Data exclude 1 276 closed support periods due to "don't know" response and "client left without providing any information" response.									

Source: AIHW (2010) Government-funded specialist homelessness services: SAAP National Data Collection annual report 2008-09, Australia. Cat. no. HOU 219.

Table 17A.24

Table 17A.24 Closed support periods: Labour force status of Indigenous clients who needed employment and training assistance, before and after SAAP support (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2005-06										
Before SAAP Support										
Employed full time	%	2.5	–	2.9	8.5	2.6	–	–	–	2.6
Employed part time	%	2.7	2.8	6.5	11.7	1.3	–	22.9	6.9	4.9
Unemployed	%	41.7	31.6	42.2	27.9	45.3	31.3	38.1	42.0	38.5
Not in labour force	%	53.2	65.6	48.4	51.9	50.9	68.7	39.1	51.2	54.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	400	200	200	100	100	–	–	100	1 100
After SAAP Support										
Employed full time	%	5.1	–	5.6	13.4	1.6	–	11.5	6.8	5.3
Employed part time	%	11.6	9.2	8.0	17.0	7.5	6.0	14.0	11.2	10.7
Unemployed	%	39.2	33.0	37.0	14.2	47.3	34.4	20.2	25.2	34.3
Not in labour force	%	44.2	57.9	49.3	55.4	43.6	59.6	54.2	56.8	49.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	400	100	200	100	100	–	–	100	1 000
2006-07										
Before SAAP Support (c), (d)										
Employed full time	%	2.3	2.0	2.1	8.0	1.4	–	5.9	–	2.7
Employed part time	%	3.4	2.1	5.2	8.8	4.8	–	8.2	6.5	4.3
Unemployed	%	29.0	38.5	43.9	28.8	41.5	44.5	25.6	36.7	34.1
Not in labour force	%	65.3	57.4	48.8	54.4	52.3	55.5	60.3	56.9	59.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	600	200	200	100	100	–	–	100	1 400
After SAAP Support (e), (f)										
Employed full time	%	5.0	5.1	9.9	10.8	5.5	16.0	20.3	–	6.7
Employed part time	%	9.1	6.0	9.9	14.4	3.8	6.7	9.3	13.2	9.0
Unemployed	%	28.0	37.0	38.5	25.4	35.9	30.7	18.1	30.6	31.0
Not in labour force	%	58.0	51.9	41.6	49.4	54.7	46.6	52.3	56.2	53.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	600	200	200	100	100	–	–	–	1 200
2007-08										
Before SAAP Support (g), (h)										
Employed full time	%	3.1	2.3	3.7	0.9	1.0	–	6.7	2.6	2.8
Employed part time	%	4.3	3.7	5.4	8.2	4.7	10.6	3.0	2.8	4.7
Unemployed	%	27.3	40.0	40.5	35.2	30.9	38.2	12.7	42.0	32.1
Not in labour force	%	65.3	54.0	50.5	55.8	63.4	51.2	77.6	52.7	60.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	800	200	200	100	100	–	–	–	1 600
After SAAP Support (i), (j)										

Table 17A.24 Closed support periods: Labour force status of Indigenous clients who needed employment and training assistance, before and after SAAP support (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Employed full time	%	5.5	4.7	6.5	5.6	1.1	–	13.5	3.1	5.2
Employed part time	%	7.0	6.4	11.4	10.1	6.3	15.5	6.5	18.8	8.0
Unemployed	%	26.0	42.5	35.6	33.7	37.4	39.5	12.8	34.9	31.3
Not in labour force	%	61.5	46.3	46.5	50.5	55.2	45.0	67.2	43.1	55.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	700	200	200	100	100	–	–	–	1 500
2008-09										
Before SAAP Support (k), (l)										
Employed full time	%	2.0	2.3	0.8	1.5	1.5	–	11.1	4.2	2.0
Employed part time	%	5.2	5.1	5.0	6.2	5.9	–	3.7	9.6	5.4
Unemployed	%	26.4	35.4	38.0	31.5	22.5	46.7	30.5	39.9	30.7
Not in labour force	%	66.4	57.2	56.3	60.7	70.1	53.3	54.6	46.3	61.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	800	200	300	200	100	–	–	100	1 700
After SAAP Support (m), (n)										
Employed full time	%	4.8	7.2	2.7	8.4	3.4	5.7	13.3	13.7	5.6
Employed part time	%	10.4	6.7	8.2	7.5	7.2	5.7	12.7	19.4	9.5
Unemployed	%	23.1	32.4	37.4	30.9	24.8	44.9	30.6	32.4	28.6
Not in labour force	%	61.8	53.7	51.7	53.3	64.5	43.6	43.4	34.5	56.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	700	200	300	100	100	–	–	100	1 500

- (a) Totals may not add up to 100 per cent as a result of rounding.
- (b) From 2005-06, some data categories have changed from previous years. Historical data prior to 2005-06 are available in previous Reports.
- (c) Data exclude 13 closed support periods (weighted) due to errors and omissions.
- (d) Data exclude 56 closed support periods (weighted) due to Dont know response.
- (e) Data exclude 17 closed support periods (weighted) due to errors and omissions.
- (f) Data exclude 217 closed support periods (weighted) due to "don't know" response and "client left without providing any information" response.
- (g) Data exclude 3 closed support periods (weighted) due to errors and omissions.
- (h) Data exclude 24 closed support periods (weighted) due to Dont know response.
- (i) Data exclude 5 closed support periods (weighted) due to errors and omissions.
- (j) Data exclude 181 closed support periods (weighted) due to Dont know response.
- (k) Data exclude 10 closed support periods due to errors and omissions.
- (l) Data exclude 46 closed support periods due to "don't know" response.
- (m) Data exclude 24 closed support periods due to errors and omissions.
- (n) Data exclude 261 closed support periods due to "don't know" response and "client left without providing any information" response.

– Nil or rounded to zero.

Table 17A.24 Closed support periods: Labour force status of Indigenous clients who needed employment and training assistance, before and after SAAP support (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
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Source: SAAP NDCA Client Collection (unpublished).

Table 17A.25

Table 17A.25 **SAAP clients who exited from the service and who returned to SAAP agencies before the end of that year (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2004-05										
Total number of support periods										
1	%	75.1	72.0	77.9	73.5	70.6	77.5	78.3	75.4	71.9
2	%	14.1	16.4	12.6	14.9	17.0	14.5	13.9	15.9	15.6
3	%	4.6	5.3	4.6	5.8	6.0	4.4	4.4	4.7	5.6
4	%	2.1	2.6	2.3	2.5	2.8	1.7	2.1	2.0	2.7
5	%	1.3	1.3	1.1	1.4	1.5	0.9	0.7	0.8	1.5
6+	%	2.7	2.4	1.5	2.0	2.1	0.9	0.7	1.2	2.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	24 100	36 100	17 500	8 900	9 600	4 600	1 600	3 100	100 400
2005-06										
Total number of support periods										
1	%	79.5	71.2	79.6	75.9	74.9	76.4	78.7	79.1	74.9
2	%	11.0	14.7	11.8	14.0	14.4	15.1	13.2	13.9	13.4
3	%	4.6	5.5	4.8	5.8	5.8	5.2	5.0	3.7	5.3
4	%	1.8	3.1	1.9	2.0	2.5	2.0	1.6	2.2	2.5
5	%	1.0	1.3	0.9	1.0	1.1	0.7	0.5	0.6	1.2
6+	%	2.1	4.2	0.9	1.3	1.3	0.6	1.0	0.4	2.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	26 000	37 700	17 400	8 300	10 400	4 400	2 000	3 100	106 500
2006-07										
Total number of support periods										
1	%	74.3	70.0	77.2	76.7	72.0	76.3	79.2	75.2	72.8
2	%	14.4	15.2	14.5	14.3	14.8	14.6	14.3	14.8	14.8
3	%	5.2	5.7	4.7	5.0	6.3	5.2	4.4	5.6	5.5
4	%	2.2	2.4	1.7	2.1	2.9	1.8	1.2	2.1	2.3
5	%	1.3	2.2	0.9	0.9	1.5	0.9	0.5	1.3	1.5
6+	%	2.7	4.6	1.0	1.0	2.5	1.1	0.5	1.1	3.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	31 900	37 900	19 000	11 100	12 200	4 700	1 900	3 200	118 800
2007-08										
Total number of support periods										
1	%	76.2	69.4	75.8	70.7	72.6	78.7	73.4	77.0	72.7
2	%	12.7	15.5	14.5	17.3	15.2	12.5	18.5	15.1	14.7
3	%	4.8	6.3	5.0	5.8	5.4	4.8	5.6	5.0	5.6
4	%	2.3	3.2	2.0	2.9	3.0	2.2	1.3	1.8	2.8
5	%	1.4	1.7	1.2	1.3	1.5	0.9	0.6	0.5	1.5
6+	%	2.6	3.8	1.5	2.1	2.3	1.0	0.6	0.6	2.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	37 700	36 600	20 400	10 900	13 000	4 700	2 000	3 100	125 600

Table 17A.25

Table 17A.25 SAAP clients who exited from the service and who returned to SAAP agencies before the end of that year (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2008-09										
Total number of support periods										
1	%	73.8	69.1	76.7	75.3	73.4	77.4	81.2	77.3	72.6
2	%	15.9	16.0	14.5	14.3	14.7	13.5	12.0	14.8	15.4
3	%	4.7	6.7	5.1	5.3	5.9	4.4	4.9	4.7	5.6
4	%	2.1	3.1	2.0	2.7	3.0	2.6	1.2	1.8	2.6
5	%	1.3	1.7	0.8	1.0	1.3	1.1	0.5	0.6	1.4
6+	%	2.3	3.4	0.9	1.5	1.7	1.0	0.3	0.9	2.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	37 400	35 500	20 800	11 100	13 600	4 800	2 000	3 300	125 800
Proportion of SAAP clients who return to SAAP within 12 months that is, clients having two or more support periods in 12 months										
2004-05	%	24.8	28.0	22.1	26.6	29.4	22.4	21.8	24.6	28.1
2005-06	%	20.5	28.8	20.3	24.1	25.1	23.6	21.3	20.8	25.1
2006-07	%	25.8	30.1	22.8	23.3	28.0	23.6	20.9	24.9	27.1
2007-08	%	23.8	30.5	24.2	29.4	27.4	21.4	26.6	23.0	27.4
2008-09	%	26.3	30.9	23.3	24.8	26.6	22.6	18.9	22.8	27.4

(a) Totals may not add up to 100 per cent as a result of rounding. A client may have support periods in more than one state or territory. Therefore, state and territory figures may not sum to the national figure.

(b) Client figures have been weighted to adjust for agency non-participation and client non-consent.

Source: SAAP NDCA Administrative Data and Client Collections (unpublished).

Table 17A.26

Table 17A.26 **Indigenous SAAP clients who exited from the service and who returned to SAAP agencies before the end of that year (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2004-05										
Total number of support periods										
1	%	74.1	75.7	78.5	67.8	67.6	73.8	81.5	73.7	70.8
2	%	14.4	13.9	13.3	16.5	17.9	16.9	10.2	15.7	15.6
3	%	4.7	4.7	3.7	7.7	6.3	5.8	5.3	5.4	6.2
4	%	2.0	2.7	1.7	3.0	3.6	1.4	1.8	2.4	2.8
5	%	1.7	1.1	1.0	1.9	1.9	1.1	1.2	1.1	1.7
6+	%	3.0	2.0	1.7	3.1	2.7	1.1	–	1.6	2.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	4 000	1 600	3 700	3 300	1 600	400	200	1 800	15 900
2005-06										
Total number of support periods										
1	%	79.8	75.0	80.2	70.2	70.1	70.1	82.5	77.3	75.4
2	%	11.5	13.3	12.0	16.2	16.4	17.2	7.1	14.9	13.7
3	%	4.8	4.1	4.2	7.3	6.5	7.9	5.2	4.3	5.5
4	%	1.4	2.8	1.7	2.6	3.6	2.6	2.6	2.6	2.3
5	%	1.0	1.2	0.8	1.5	1.6	0.6	0.6	0.6	1.2
6+	%	1.6	3.6	1.0	2.1	1.8	1.7	1.9	0.4	2.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	4 300	1 900	3 700	3 200	1 900	400	200	1 900	17 100
2006-07										
Total number of support periods										
1	%	75.6	70.8	76.4	69.8	64.8	76.0	81.9	73.2	72.1
2	%	13.7	14.5	15.4	17.0	15.7	13.5	11.7	15.1	15.1
3	%	4.9	6.3	4.3	6.4	7.0	5.2	4.3	6.4	5.9
4	%	2.2	2.5	1.6	3.3	3.8	2.6	1.0	2.2	2.5
5	%	1.1	1.6	1.1	1.3	2.9	0.8	1.0	1.6	1.5
6+	%	2.5	4.3	1.1	2.1	5.7	2.0	–	1.5	2.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	5 600	2 100	4 200	3 600	2 300	500	200	2 100	20 100
2007-08										
Total number of support periods										
1	%	75.9	71.0	76.7	62.2	68.9	75.5	73.4	74.1	71.6
2	%	13.6	15.0	13.6	21.7	16.1	13.9	18.1	16.4	15.8
3	%	4.6	5.8	4.9	6.6	5.6	6.7	5.2	5.4	5.5
4	%	2.1	2.9	2.1	4.1	3.3	1.9	0.9	2.5	2.8
5	%	1.2	1.8	0.9	2.0	2.2	0.5	1.4	0.7	1.4
6+	%	2.6	3.5	1.9	3.5	3.9	1.6	1.0	0.9	2.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	6 400	2 200	4 500	3 500	2 400	500	300	1 900	21 300

Table 17A.26

Table 17A.26 **Indigenous SAAP clients who exited from the service and who returned to SAAP agencies before the end of that year (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2008-09 (c)										
Total number of support periods										
1	%	75.3	71.3	75.3	70.5	67.9	76.4	87.7	74.1	72.4
2	%	14.8	15.5	15.2	16.2	15.2	12.8	7.1	15.5	15.3
3	%	4.9	6.1	5.7	6.1	7.2	5.6	3.9	6.0	5.9
4	%	2.0	2.8	2.1	3.5	4.1	2.0	–	2.3	2.8
5	%	1.0	1.6	0.9	1.7	2.2	1.1	0.9	0.9	1.4
6+	%	2.0	2.8	0.8	1.9	3.4	2.0	0.5	1.4	2.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	6 300	2 300	4 600	3 300	2 700	500	200	2 000	21 400
Proportion of SAAP clients who return to SAAP within 12 months that is, clients having two or more support periods in 12 months										
2004-05	%	25.8	24.4	21.4	32.2	32.4	26.3	18.5	26.2	29.2
2005-06	%	20.3	25.0	19.7	29.7	29.9	30.0	17.4	22.8	24.7
2006-07	%	24.4	29.2	23.5	30.1	35.1	24.1	18.0	26.8	27.8
2007-08	%	24.1	29.0	23.4	37.9	31.1	24.6	26.6	25.9	28.4
2008-09	%	24.7	28.8	24.7	29.4	32.1	23.5	12.4	26.1	27.5

(a) Totals may not add up to 100 per cent as a result of rounding. A client may have support periods in more than one state or territory. Therefore state and territory figures may not sum to the national figure.

(b) Client figures have been weighted to adjust for agency non-participation and client non-consent.

(c) Data exclude 6 327 closed support periods due to errors and omissions.

Source: SAAP NDCA Client Collection (unpublished).

Table 17A.27

Table 17A.27 Indicative estimates of clients exiting to independent housing and not returning within six months (a), (b), (c), (d), (e), (f), (g)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total clients (h), (i)										
2004-05	no.	23 000	34 900	16 600	8 500	8 900	4 300	1 400	2 800	100 400
2005-06	no.	26 000	37 700	17 400	8 300	10 400	4 400	2 000	3 100	106 500
2006-07	no.	31 900	37 900	19 000	11 100	12 200	4 700	1 900	3 200	118 800
2007-08	no.	37 700	36 600	20 400	10 900	13 000	4 700	2 000	3 100	125 600
2008-09	no.	37 400	35 500	20 800	11 100	13 600	4 800	2 000	3 300	125 800
Clients who provide information on accommodation on exit from support (j)										
2004-05	no.	13 100	25 300	9 000	5 200	4 800	2 200	900	1 900	62 500
2005-06	no.	na	na	na	na	na	na	na	na	na
2006-07	no.	na	na	na	na	na	na	na	na	na
2007-08	no.	na	na	na	na	na	na	na	na	na
2008-09	no.	na	na	na	na	na	na	na	na	na
Clients recorded as exiting to independent accommodation and not returning within six months (h)										
2004-05	no.	5 300	12 500	3 700	2 500	1 700	1 200	400	1 100	28 400
2005-06	no.	na	na	na	na	na	na	na	na	na
2006-07	no.	na	na	na	na	na	na	na	na	na
2007-08	no.	na	na	na	na	na	na	na	na	na
2008-09	no.	na	na	na	na	na	na	na	na	na
Clients who provide information on accommodation on exit from support as a proportion of total clients										
2004-05	%	57.0	72.5	54.2	61.2	53.9	51.2	64.3	67.9	62.3
2005-06	%	na	na	na	na	na	na	na	na	na
2006-07	%	na	na	na	na	na	na	na	na	na
2007-08	%	na	na	na	na	na	na	na	na	na
2008-09	%	na	na	na	na	na	na	na	na	na
Indicative estimates of clients exiting to independent housing and not returning within six months										
2004-05	%	40.5	49.4	41.1	48.1	35.4	54.5	44.4	57.9	45.4
2005-06	%	na	na	na	na	na	na	na	na	na
2006-07	%	na	na	na	na	na	na	na	na	na
2007-08	%	na	na	na	na	na	na	na	na	na
2008-09	%	na	na	na	na	na	na	na	na	na

(a) Figures have been weighted to adjust for agency non-participation and client non-consent.

(b) The definition of 'exiting to independent housing' includes 'not returning to SAAP within six months'.

(c) Data exclude high volume records as not all items are included on high volume forms.

(d) Caution should be applied when interpreting these figures. Consent and valid alpha codes are required for each support period for the clients; after support information is not commonly completed; and particular client groups (for example, women escaping domestic violence) may be under represented in this calculation because of a higher incidence of non-consent.

(e) A client may receive two or more periods of support in the year. To minimise double counting of individual clients, only one record per client which has exit information has been included in the analysis.

Table 17A.27 Indicative estimates of clients exiting to independent housing and not returning within six months (a), (b), (c), (d), (e), (f), (g)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(f)	SAAP agencies that had no completed support periods leaving to independent housing were included in the analysis.									
(g)	For 2004-05 data, State client numbers refer to the State in which they were first supported, as some clients were supported in more than one State. Ongoing clients at 1 July 2004 are included in the client data.									
(h)	For 2004-05 data, the reference period is 18 months because the six months to 30 June 2005 is not relevant to clients whose first support period ends on or after 1 July 2005. Therefore, in order to analyse a full year's data, calendar year 2004 becomes the reference period in which the client's initial support period ends and 2004-05 becomes the reference period for clients returning to SAAP services.									
(i)	State client numbers refer to the State in which they were first supported, as some clients were supported in more than one state during 2005-06.									
(j)	In 2004-05, clients whose support period ends on or after 1 January 2004 and before 1 January 2005 were included in the analysis; 29 520 records were excluded due to errors and omissions.									

na Not available.

Source: SAAP NDCA *Administrative Data and Client Collections* (unpublished).

Table 17A.28

Table 17A.28 Proportion of SAAP clients who more than once had a housing/accommodation need identified by a SAAP agency worker, by Indigenous status (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Indigenous clients										
Number of SAAP clients (and accompanying children) who <u>more than once</u> had a housing/accommodation need identified by a SAAP agency worker										
2007-08	no.	902	324	707	1 150	405	55	31	334	3 908
2008-09	no.	844	294	669	910	420	57	21	455	3 670
Number of SAAP clients (and accompanying children) who had a housing/accommodation need identified by a SAAP agency worker										
2007-08	no.	8 776	3 151	6 265	6 014	3 397	627	405	2 647	31 282
2008-09	no.	8 675	3 235	6 708	5 280	3 662	635	421	2 795	31 411
Proportion of SAAP clients (and accompanying children) who <u>more than once</u> had a housing/accommodation need identified by a SAAP agency worker										
2007-08	no.	10.3	10.3	11.3	19.1	11.9	8.8	7.7	12.6	12.5
2008-09	no.	9.7	9.1	10.0	17.2	11.5	9.0	5.0	16.3	11.7
All clients										
Number of SAAP clients (and accompanying children) who <u>more than once</u> had a housing/accommodation need identified by a SAAP agency worker										
2007-08	no.	3 781	3 020	2 582	1 836	1 502	394	184	448	13 747
2008-09	no.	3 865	2 456	2 369	1 535	1 285	386	163	587	12 646
Number of SAAP clients (and accompanying children) who had a housing/accommodation need identified by a SAAP agency worker										
2007-08	no.	38 207	33 597	24 562	13 370	15 851	4 829	2 723	3 738	136 877
2008-09	no.	40 422	32 027	25 494	12 962	16 170	4 879	2 763	3 955	138 672
Proportion of SAAP clients (and accompanying children) who <u>more than once</u> had a housing/accommodation need identified by a SAAP agency worker										
2007-08	no.	9.9	9.0	10.5	13.7	9.5	8.2	6.8	12.0	10.0
2008-09	no.	9.6	7.7	9.3	11.8	7.9	7.9	5.9	14.8	9.1

(a) Figures have been weighted to adjust for agency non-participation and client non-consent.

(b) The total excludes people for whom Indigenous status is unknown.

na Not available.

Source: SAAP NDCA Administrative Data and Client Collections (unpublished).

Table 17A.29

Table 17A.29 Source of income immediately before and after SAAP support of all clients who needed assistance to obtain/maintain a pension or benefit (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2004-05										
Source of income before SAAP support										
No income	%	24.7	14.1	12.6	13.7	12.3	13.9	20.9	17.4	16.2
Awaiting benefit	%	4.1	3.2	3.2	1.4	2.4	3.2	4.9	3.5	3.2
Government pension/allowance	%	65.5	74.7	76.1	78.0	77.8	79.1	65.1	70.8	73.3
Other	%	5.7	8.0	8.0	6.9	7.5	3.8	9.1	8.3	7.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	3 300	5 100	2 800	1 600	1 500	400	500	400	15 600
Source of income after SAAP support										
No income	%	8.1	5.2	7.8	4.6	3.6	5.9	7.2	6.4	6.1
Awaiting benefit	%	3.7	2.0	2.4	1.2	1.3	2.0	3.3	3.3	2.4
Government pension/allowance	%	81.8	85.1	84.4	87.9	90.0	88.7	79.7	81.4	84.8
Other	%	6.4	7.8	5.4	6.4	5.1	3.4	9.8	8.9	6.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	3 100	4 700	2 100	1 500	1 300	400	400	400	14 000
2005-06										
Source of income before SAAP support										
No income	%	25.4	17.2	17.7	13.4	14.5	15.6	19.5	15.1	18.7
Awaiting benefit	%	4.3	3.2	3.6	2.0	2.2	5.8	4.2	3.6	3.4
Government pension/allowance	%	64.3	71.8	70.5	77.2	76.5	74.8	63.1	75.5	70.6
Other	%	6.0	7.8	8.3	7.4	6.8	3.8	13.2	5.9	7.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	3 600	4 200	2 400	1 400	1 600	400	400	300	14 300
Source of income after SAAP support										
No income	%	7.8	5.1	7.5	5.3	6.0	5.2	8.9	3.6	6.3
Awaiting benefit	%	4.1	2.5	2.9	2.1	1.2	2.3	2.8	5.5	2.9
Government pension/allowance	%	81.6	85.9	83.5	83.8	87.5	88.2	76.8	81.5	84.1
Other	%	6.6	6.5	6.1	8.9	5.3	4.3	11.4	9.3	6.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	3 500	4 000	2 000	1 300	1 400	400	300	300	13 200
2006-07										
Source of income before SAAP support (c), (d)										
No income	%	21.6	18.4	17.5	14.6	16.9	18.4	26.5	19.2	19.0
Awaiting benefit	%	4.1	3.6	3.9	3.2	2.3	8.0	5.7	4.9	3.8
Government pension/allowance	%	67.9	69.5	69.9	73.6	73.7	67.8	56.8	71.3	69.5

Table 17A.29

Table 17A.29 Source of income immediately before and after SAAP support of all clients who needed assistance to obtain/maintain a pension or benefit (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Other	%	6.4	8.6	8.7	8.6	7.1	5.8	11.0	4.6	7.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	4 800	4 000	2 500	1 400	1 400	400	300	400	15 100
Source of income after SAAP support (e), (f)										
No income	%	6.5	5.2	7.5	5.2	7.1	6.4	12.1	6.8	6.4
Awaiting benefit	%	3.0	2.9	3.2	2.8	1.5	4.5	7.2	4.1	3.0
Government pension/allowance	%	83.1	85.4	80.9	83.5	85.4	84.9	71.3	82.6	83.4
Other	%	7.3	6.4	8.5	8.5	5.9	4.3	9.5	6.4	7.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	4 500	3 700	2 300	1 300	1 200	300	300	400	14 000
2007-08										
Source of income before SAAP support (g), (h)										
No income	%	18.0	15.5	18.3	13.9	17.4	18.8	26.2	18.0	17.1
Awaiting benefit	%	4.0	3.5	4.0	2.3	2.4	7.0	0.9	5.6	3.6
Government pension/allowance	%	71.5	74.4	69.2	73.9	72.5	69.6	52.8	66.9	71.8
Other	%	6.5	6.7	8.5	9.9	7.8	4.6	20.1	9.5	7.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	5 300	4 900	2 800	1 100	1 400	400	300	300	16 600
Source of income after SAAP support (i), (j)										
No income	%	5.0	5.8	7.8	4.5	7.2	5.3	5.8	7.7	5.9
Awaiting benefit	%	2.5	2.7	3.3	2.5	1.8	4.1	3.2	3.5	2.7
Government pension/allowance	%	83.8	85.4	80.9	81.6	84.7	86.6	77.3	76.8	83.5
Other	%	8.7	6.0	8.0	11.3	6.3	3.9	13.6	12.0	7.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	5 000	4 700	2 600	1 100	1 300	300	200	300	15 500
2008-09										
Source of income before SAAP support (k), (l)										
No income	%	14.9	12.5	17.0	18.8	14.2	26.9	22.4	10.9	14.9
Awaiting benefit	%	2.4	2.5	3.3	1.4	2.0	6.8	1.1	2.6	2.6
Government pension/allowance	%	76.1	79.5	71.8	69.0	74.3	61.9	64.7	78.1	75.6
Other	%	6.6	5.4	7.9	10.7	9.4	4.5	11.9	8.4	7.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	6 600	6 300	2 900	1 300	1 500	400	300	700	20 100
Source of income after SAAP support (m), (n)										
No income	%	5.3	4.8	7.6	6.5	6.1	5.7	6.3	4.4	5.6
Awaiting benefit	%	1.6	2.5	3.2	2.7	1.5	3.2	3.2	2.3	2.2

Table 17A.29

Table 17A.29 Source of income immediately before and after SAAP support of all clients who needed assistance to obtain/maintain a pension or benefit (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Government pension/allowance	%	85.0	87.5	82.6	78.1	82.9	86.0	80.9	82.5	84.8
Other	%	8.1	5.2	6.6	12.7	9.5	5.1	9.6	10.9	7.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	6 200	6 100	2 700	1 200	1 400	400	300	700	18 900

- (a) Figures have been weighted to adjust for agency non-participation and client non-consent.
- (b) From 2005-06, some data categories have changed from previous years. Historical data prior to 2004-05 are available in previous Reports.
- (c) Data exclude 176 closed support periods (weighted) due to errors and omissions.
- (d) Data exclude 198 closed support periods (weighted) due to "don't know" response.
- (e) Data exclude 317 closed support periods (weighted) due to errors and omissions.
- (f) Data exclude 1 141 closed support periods (weighted) due to "don't know" response and "client left without providing any information" response.
- (g) Data exclude 146 closed support periods (weighted) due to errors and omissions.
- (h) Data exclude 328 closed support periods (weighted) due to "don't know" response.
- (i) Data exclude 225 closed support periods (weighted) due to errors and omissions.
- (j) Data exclude 1 321 closed support periods (weighted) due to "don't know" response.
- (k) Data exclude 151 closed support periods due to errors and omissions.
- (l) Data exclude 1 886 closed support periods due to "don't know" response.
- (m) Data exclude 230 closed support periods due to errors and omissions.
- (n) Data exclude 3 028 closed support periods due to "don't know" response and "client left without providing any information" response.

Source: SAAP NDCA Client Collection (unpublished).

Table 17A.30

Table 17A.30 Source of income immediately before and after SAAP support of Indigenous clients who needed assistance to obtain/maintain a pension or benefit (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2004-05										
Source of income before SAAP support										
No income	%	18.2	8.3	11.1	6.6	10.0	17.5	20.0	17.7	12.6
Awaiting benefit	%	4.0	2.6	2.5	0.9	1.0	2.5	8.8	1.6	2.5
Government pension/allowance	%	76.0	86.2	82.8	91.6	87.6	74.6	65.0	77.6	82.4
Other	%	1.7	2.9	3.6	0.9	1.5	5.4	6.1	3.1	2.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	600	200	700	400	200	50	100	200	2 400
Source of income after SAAP support										
No income	%	6.8	3.0	9.3	3.3	1.6	5.4	5.1	8.9	5.9
Awaiting benefit	%	4.3	1.7	3.0	1.0	1.2	5.7	2.4	1.1	2.5
Government pension/allowance	%	86.6	93.4	84.4	94.3	96.2	85.5	85.6	87.2	89.2
Other	%	2.2	1.9	3.3	1.4	1.0	3.4	6.9	2.7	2.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	500	200	400	300	200	50	50	200	2 000
2005-06										
Source of income before SAAP support										
No income	%	22.9	19.8	16.2	6.9	13.6	28.4	3.6	10.4	16.3
Awaiting benefit	%	4.1	4.9	1.4	0.4	0.5	5.4	3.9	3.3	2.6
Government pension/allowance	%	69.4	74.4	76.6	89.3	84.2	63.9	88.7	83.2	77.6
Other	%	3.7	0.9	5.8	3.5	1.6	2.3	3.9	3.1	3.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	600	300	500	300	200	–	–	200	2 300
Source of income after SAAP support										
No income	%	6.4	2.1	9.0	4.5	1.2	15.2	11.8	2.3	5.4
Awaiting benefit	%	4.7	11.3	3.4	–	0.9	–	–	4.0	4.0
Government pension/allowance	%	84.6	85.1	84.3	92.4	97.4	82.3	84.1	88.9	87.4
Other	%	4.3	1.4	3.2	3.1	0.6	2.5	4.0	4.8	3.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	600	300	400	300	200	–	–	200	2 100
2006-07										
Source of income before SAAP support (c), (d)										
No income	%	21.7	15.1	14.0	10.6	14.6	10.0	34.4	12.1	16.2
Awaiting benefit	%	2.5	0.9	1.6	1.6	1.2	8.3	14.3	3.6	2.3
Government pension/allowance	%	73.0	81.5	78.3	83.2	81.2	74.6	48.5	83.0	78.0

Table 17A.30

Table 17A.30 Source of income immediately before and after SAAP support of Indigenous clients who needed assistance to obtain/maintain a pension or benefit (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Other	%	2.8	2.4	6.1	4.6	3.1	7.0	2.9	1.2	3.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	900	300	400	400	200	–	–	300	2 600
Source of income after SAAP support (e), (f)										
No income	%	5.7	2.5	5.9	4.0	7.0	–	19.5	4.0	5.1
Awaiting benefit	%	3.9	1.4	2.6	1.6	0.7	12.6	12.5	4.0	3.0
Government pension/allowance	%	86.7	93.6	87.7	91.8	90.9	84.1	60.5	90.6	88.8
Other	%	3.8	2.5	3.8	2.6	1.4	3.2	7.6	1.3	3.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	800	300	400	400	200	–	–	300	2 400
2007-08										
Source of income before SAAP support (g), (h)										
No income	%	18.0	10.5	16.4	7.5	19.4	12.8	22.4	15.9	15.2
Awaiting benefit	%	3.2	2.0	3.6	2.4	2.5	15.5	–	4.7	3.2
Government pension/allowance	%	74.3	84.1	75.4	86.5	75.7	59.5	64.7	72.0	77.1
Other	%	4.6	3.3	4.6	3.7	2.3	12.1	12.9	7.4	4.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 000	400	500	300	200	–	–	200	2 700
Source of income after SAAP support (i), (j)										
No income	%	4.2	3.7	8.7	3.0	10.1	–	14.6	7.1	5.6
Awaiting benefit	%	3.2	1.7	1.9	1.8	1.4	3.1	–	3.6	2.4
Government pension/allowance	%	87.2	91.0	85.7	93.7	86.4	83.6	63.1	83.8	87.7
Other	%	5.4	3.5	3.7	1.4	2.1	13.3	22.2	5.4	4.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	900	400	500	300	200	–	–	200	2 500
2008-09										
Source of income before SAAP support (k), (l)										
No income	%	13.3	11.3	14.5	12.8	9.1	22.3	22.7	7.0	12.3
Awaiting benefit	%	2.5	1.4	2.9	0.4	1.4	6.9	–	1.5	2.0
Government pension/allowance	%	81.2	84.2	79.4	83.5	84.0	70.8	69.6	88.8	82.5
Other	%	3.0	3.1	3.2	3.3	5.6	–	7.7	2.6	3.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 200	400	600	300	200	–	–	400	3 200
Source of income after SAAP support (m), (n)										
No income	%	3.7	1.8	10.3	3.9	6.5	–	4.6	2.5	4.7
Awaiting benefit	%	1.6	0.7	2.4	1.2	0.5	–	4.4	1.3	1.5

Table 17A.30

Table 17A.30 Source of income immediately before and after SAAP support of Indigenous clients who needed assistance to obtain/maintain a pension or benefit (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Government pension/allowance	%	90.7	93.4	83.3	87.9	88.4	100.0	86.6	92.1	89.5
Other	%	4.0	4.1	4.0	7.0	4.6	–	4.4	4.2	4.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 100	300	500	300	200	–	–	400	2 900

- (a) Figures have been weighted to adjust for agency non-participation and client non-consent.
- (b) From 2005-06, some data categories have changed from previous years. Historical data prior to 2005-06 are available in previous Reports.
- (c) Data exclude 32 closed support periods (weighted) due to errors and omissions.
- (d) Data exclude 30 closed support periods (weighted) due to "don't know" response.
- (e) Data exclude 51 closed support periods (weighted) due to errors and omissions.
- (f) Data exclude 242 closed support periods (weighted) due to "don't know" response and "client left without providing any information" response.
- (g) Data exclude 29 closed support periods (weighted) due to errors and omissions.
- (h) Data exclude 74 closed support periods (weighted) due to "don't know" response.
- (i) Data exclude 43 closed support periods (weighted) due to errors and omissions.
- (j) Data exclude 255 closed support periods (weighted) due to "don't know" response.
- (k) Data exclude 26 closed support periods (weighted) due to errors and omissions.
- (l) Data exclude 107 closed support periods (weighted) due to "don't know" response.
- (m) Data exclude 43 closed support periods (weighted) due to errors and omissions.
- (n) Data exclude 355 closed support periods due to "don't know" response and "client left without providing any information" response.
- Nil or rounded to zero.

Source: SAAP NDCA Client Collection (unpublished).

Table 17A.31

Table 17A.31 The extent that clients case management goals have been achieved (a)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2004-05										
Not at all	%	7.9	5.3	7.2	15.4	6.6	10.3	4.8	4.7	7.3
Some	%	37.0	32.1	47.2	45.7	37.3	43.9	42.9	31.7	37.9
Most	%	24.0	24.9	21.9	19.1	21.8	21.8	27.5	32.8	23.8
All	%	31.2	37.6	23.6	19.9	34.4	24.1	24.8	30.8	31.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	15 300.0	20 600.0	10 200.0	4 900.0	6 400.0	3 000.0	1 300.0	3 100.0	64 700.0
2005-06 (b)										
Not at all	%	7.7	5.7	11.6	13.1	5.8	7.9	10.1	3.4	7.5
Some	%	35.8	24.8	43.0	45.0	39.8	40.3	37.0	33.2	33.3
Most	%	27.2	18.9	22.9	21.8	19.7	21.4	26.2	33.5	22.1
All	%	29.4	50.6	22.5	20.1	34.6	30.3	26.7	29.8	37.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	16 500.0	31 900.0	10 100.0	4 900.0	7 400.0	3 100.0	1 400.0	2 600.0	77 900.0
2006-07 (c)										
Not at all	%	7.2	5.6	10.1	11.1	6.2	8.4	6.1	3.8	7.1
Some	%	32.4	24.4	40.7	47.5	35.2	41.5	41.0	29.6	32.2
Most	%	27.6	20.2	21.8	20.5	19.6	19.0	28.2	20.8	22.4
All	%	32.9	49.8	27.4	20.9	38.9	31.2	24.6	45.9	38.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	23 000	31 900	11 900	5 400	8 400	3 100	1 200	2 600	87 500
2007-08 (d)										
Not at all	%	5.7	5.8	9.5	11.0	5.4	7.3	4.0	7.3	6.6
Some	%	24.8	31.4	33.3	45.6	37.3	40.6	36.8	36.8	31.6

Table 17A.31

Table 17A.31 The extent that clients case management goals have been achieved (a)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Most	%	25.6	18.8	26.4	20.8	20.3	22.3	33.4	17.4	22.5
All	%	44.0	44.0	30.8	22.6	37.1	29.7	25.9	38.4	39.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	29 700	32 900	14 900	5 900	10 400	2 800	1 300	2 000	99 800
2008-09 (e)										
Not at all	%	3.3	4.4	10.1	8.5	6.5	9.9	3.4	4.3	5.5
Some	%	21.8	29.7	31.3	44.4	33.0	42.2	38.1	28.8	29.1
Most	%	23.3	17.2	24.6	21.3	20.7	21.8	32.1	24.1	21.3
All	%	51.6	48.7	34.0	25.7	39.8	26.1	26.4	42.7	44.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	31 000	30 800	15 000	6 000	10 300	2 800	1 200	2 800	100 000

(a) Support period figures have been weighted to adjust for agency non-participation.

(b) Number excluded due to errors and omissions (weighted): 2961.

(c) Number excluded due to errors and omissions (weighted): 949.

(d) Number excluded due to errors and omissions (weighted): 1309.

(e) Number excluded due to errors and omissions (weighted): 726.

Source: SAAP NDCA Client Collection (unpublished).