

F a c t s h e e t

Fire, road rescue and ambulance (Ambulance events) (Chapter 9)

Steering Committee for the
Review of Government
Service Provision

Under embargo until 1.00am on Tuesday, 31 January 2012

For personal use only. Third parties should not be approached until the embargo is lifted.

AMBULANCE EVENTS (CHAPTER 9)

- Reporting in the Fire, road rescue and ambulance chapter focuses on emergency management services provided for fire, road crash rescue and ambulance events. Ambulance events are the focus of this factsheet.
- Ambulance events are incidents that result in demand for ambulance services to respond, including: emergency and non-emergency pre-hospital and out-of-hospital patient care and transport; inter-hospital patient transport; specialised rescue services; ambulance services to multi-casualty events; and capacity building for emergencies. **(p. 9.40)**. Nationally, 3.1 million events resulted in demand for ambulance services in 2010-11 **(p. 9.43)**.
- Performance reporting for ambulance events includes information on ambulance services organisations as the primary agencies involved in providing services for ambulance events. Recurrent expenditure across Australia was approximately \$2.1 billion (or \$92 per person) in 2010-11 (excluding SA) **(p. 9.64)**. Nationally, there were 13 125 full time equivalent paid personnel and 4544 volunteers in ambulance service organisations in 2010-11 (excluding SA) **(p. 9.47)**.

Objectives for emergency services for ambulance events

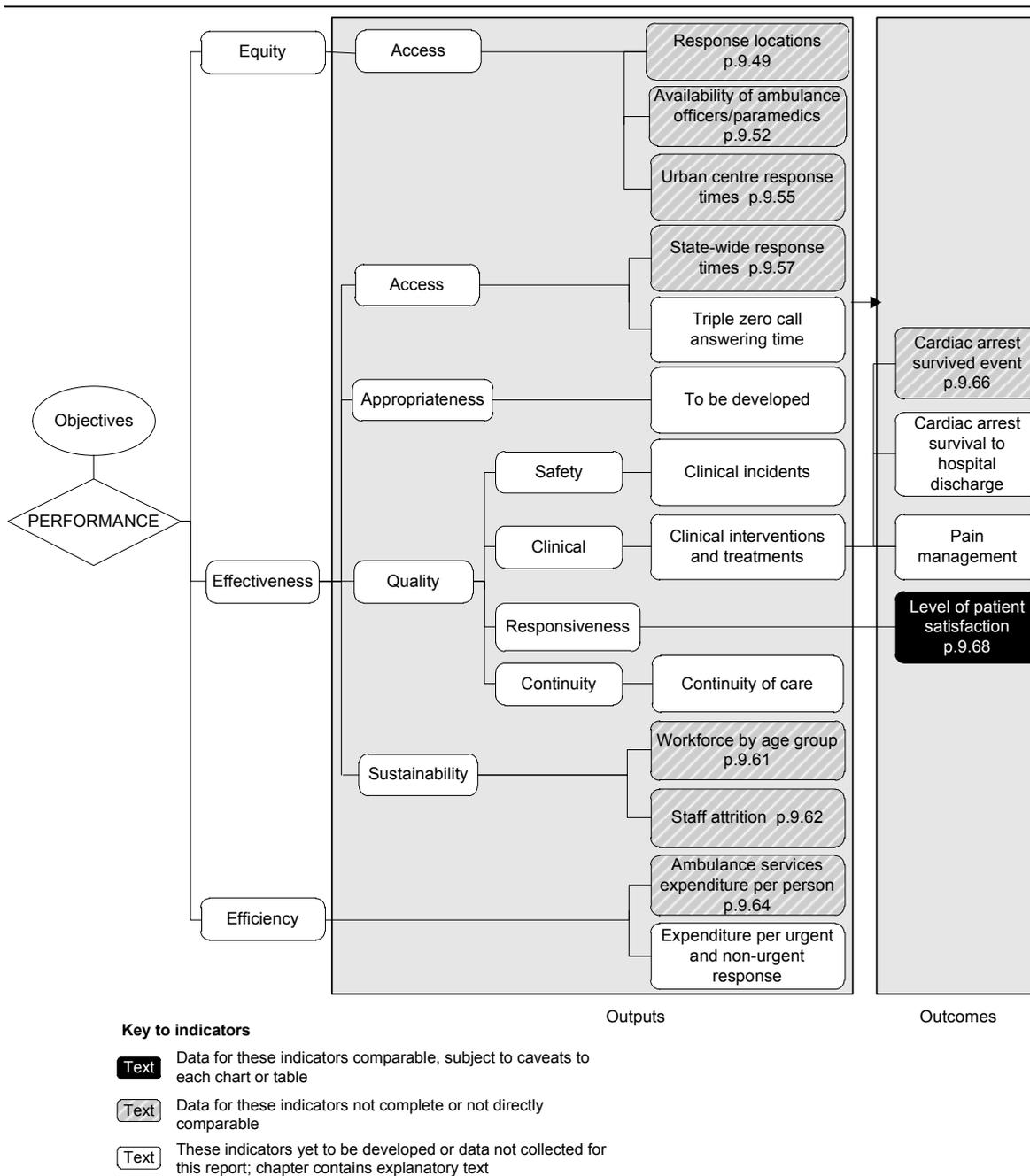
Government involvement in ambulance service is aimed at providing pre-hospital and out-of-hospital care and patient transport services, that:

- are high quality, timely, and meet clients' needs through delivery of coordinated and responsive health care
- are equitable and accessible
- are effectively, efficiently and sustainably delivered
- reduce the adverse effects of emergency events on the community by providing specialised medical care in emergency situations.

Ambulance services also contribute to managing community risks and enhancing public safety through various measures including fostering public education in first aid **(p. 9.49)**.

[MORE]

Ambulance events performance indicator framework (figure 9.22, p. 9.48)



[END]

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Tables with an '9A' prefix (eg table 9A.1) are in the attachments on the Review website.