

F a c t s h e e t

Homelessness services

(Chapter 17)

**Steering Committee for the
Review of Government
Service Provision**

Under embargo until 1.00am on Tuesday,
31 January 2012

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be approached until the embargo is lifted.**

HOMELESSNESS SERVICES (CHAPTER 17)

This chapter reports on the performance of governments in providing government funded specialist homelessness services, and the people accessing these services. Data reported in this edition reflect homelessness services provided under the National Affordable Housing Agreement (NAHA), and are sourced from the Supported Accommodation Assistance Program (SAAP) data collection. The SAAP was subsumed in the NAHA on 1 January 2009, however the SAAP data collection continued until 30 June 2011 and performance indicators in the report reflect those developed in the SAAP V Agreement. The new Specialist Homelessness Services (SHS) data collection commenced on 1 July 2011, and was developed for homelessness reporting on the NAHA. Data from the SHS data collection are expected to be available for reporting in the 2013 RoGS.

- Nationally, in 2009-10, homelessness services agencies provided support to 219 900 people (135 700 clients and 84 100 accompanying children) **(p.17.5)**.
- In 2009-10, homelessness services' agencies provided a range of services to clients, including general support and advocacy (77.2 per cent), counselling (58.8 per cent), housing and accommodation services (52.6 per cent) and financial and employment assistance (40.4 per cent) **(p.17.6)**.

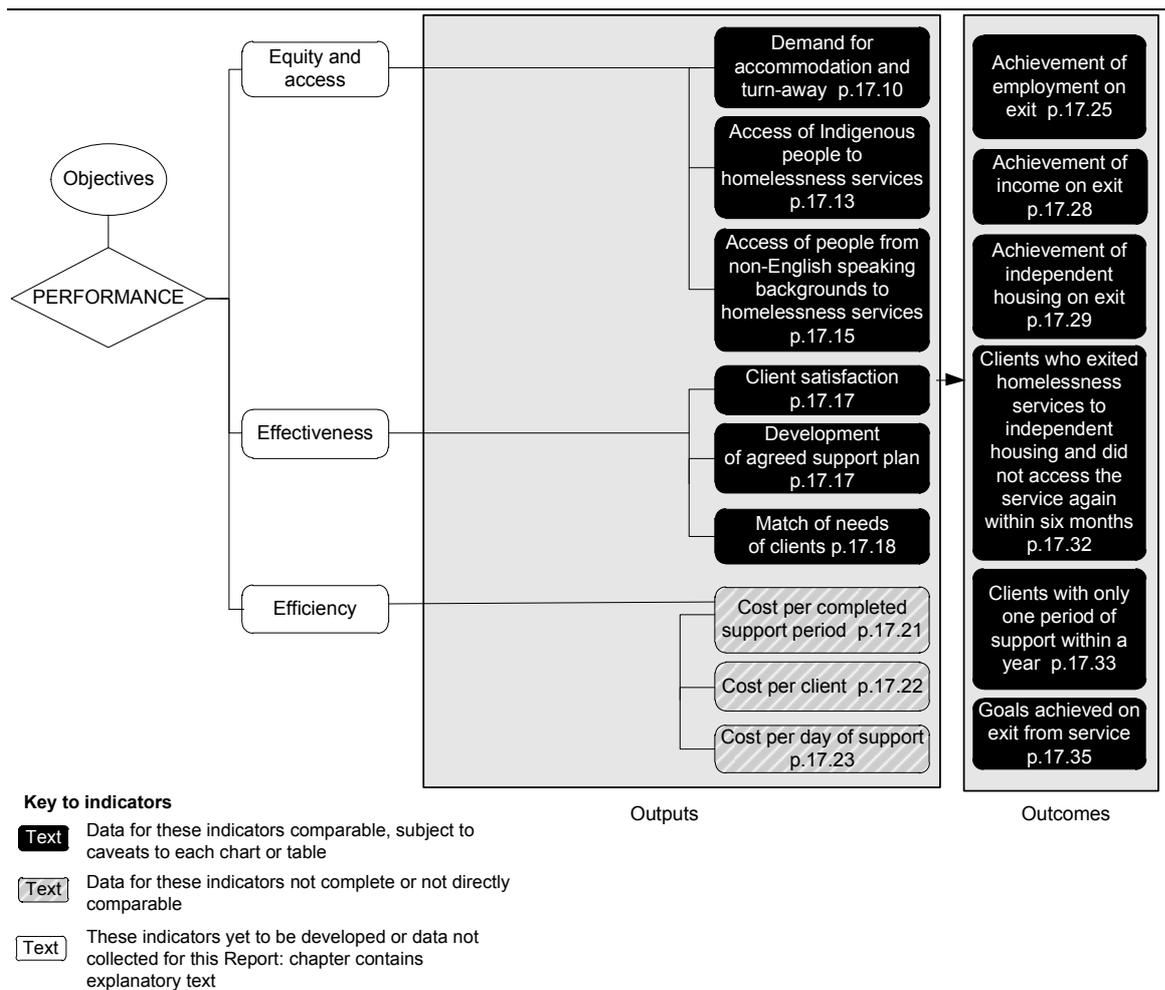
Objectives for government funded specialist homelessness services

The overall aim of SAAP was to provide transitional supported accommodation and a range of related support services, to help people who are homeless or at imminent risk of homelessness to achieve the maximum possible degree of self-reliance and independence. Within this aim, the goals were to:

- resolve crises
- re-establish family links where appropriate
- re-establish the capacity of clients to live independently of SAAP **(p.17.8)**.

[MORE]

Homelessness services performance indicator framework (figure 17.3, p. 17.9)



[END]

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Tables with an '17A' prefix (eg table 17A.1) are in the attachments on the Review website.