## Errata — Report on Government Services 2013

The following amendment was made to the 2013 Report since it was released in January 2013.

### Sector overview E — Health, Chapter 10 — Public hospitals

Emergency department waiting times by urgency category for 2011-12 have been changed.

The revised chapter text and tables are reproduced below.

#### Amended data in table E.3 on page E.43

Table E.1 Performance indicators for public hospitalsa

|  | | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Aust |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Effectiveness — Access indicators** | | | | | | | | | | |
| Emergency department waiting times, 2011-12 Data for this indicator not complete or not directly comparable (chapter 10) | | | | | | | | | | |
| Proportion of patients seen on time (per cent) | | | | | | | | | | |
|  | Resuscitation | 100 | 100 | 100 | 99 | 100 | 100 | 100 | 100 | 100 |
|  | Emergency | 82 | 83 | 82 | 76 | 79 | 77 | 76 | 64 | 80 |
|  | Urgent | 71 | 72 | 63 | 52 | 70 | 64 | 50 | 49 | 66 |
|  | Semi-urgent | 74 | 67 | 69 | 67 | 77 | 71 | 47 | 49 | 70 |
|  | Non-urgent | 89 | 87 | 90 | 94 | 92 | 88 | 81 | 89 | 89 |
|  | Total | **76** | **72** | **69** | **65** | **76** | **71** | **55** | **54** | **72** |
| Source: table 10A.17 | | | | | | | | | | |

a Caveats for these data are available in chapter 10 and attachment 10A. Refer to the indicator interpretation boxes in chapter 10 for information to assist with the interpretation of data presented in this table

#### Amended text on page 10.19

Nationally, in 2011-12, 100 per cent of patients in triage category 1 were seen within the clinically appropriate timeframe, and 80 per cent of patients in triage category 2 were seen within the clinically appropriate timeframe. For all triage categories combined, 72 per cent of patients were seen within triage category timeframes (table 10.2).

#### Amended table 10.2 on page 10.20

Table 10.2 Emergency department patients seen within triage category timeframes, public hospitals (per cent)**a**

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Triage category | NSW | Vic | Qld | WA | SA | Tas | ACT | NT | Aust |
| 2010-11 |  |  |  |  |  |  |  |  |  |
| 1 — Resuscitationb | 100 | 100 | 100 | 99 | 100 | 100 | 100 | 100 | 100 |
| 2 — Emergency | 83 | 81 | 78 | 71 | 78 | 72 | 78 | 65 | 79 |
| 3 — Urgent | 71 | 70 | 60 | 50 | 66 | 55 | 48 | 53 | 65 |
| 4 — Semi-urgent | 73 | 65 | 67 | 65 | 70 | 63 | 48 | 54 | 68 |
| 5 — Non-urgent | 88 | 86 | 90 | 92 | 88 | 83 | 75 | 90 | 88 |
| **Total** | **76** | **71** | **67** | **63** | **71** | **62** | **55** | **58** | **70** |
| Data coveragec | 83 | 90 | 72 | 74 | 68 | 93 | 100 | 100 | 81 |
| 2011-12 |  |  |  |  |  |  |  |  |  |
| 1 — Resuscitationb | 100 | 100 | 100 | 99 | 100 | 100 | 100 | 100 | 100 |
| 2 — Emergency | 82 | 83 | 82 | 76 | 79 | 77 | 76 | 64 | 80 |
| 3 — Urgent | 71 | 72 | 63 | 52 | 70 | 64 | 50 | 49 | 66 |
| 4 — Semi-urgent | 74 | 67 | 69 | 67 | 77 | 71 | 47 | 49 | 70 |
| 5 — Non-urgent | 89 | 87 | 90 | 94 | 92 | 88 | 81 | 89 | 89 |
| **Total** | **76** | **72** | **69** | **65** | **76** | **71** | **55** | **54** | **72** |
| Data coveragec | na | na | na | na | na | na | na | na | na |

a Percentages are derived from all hospitals that reported to the Non-admitted Patient Emergency Department Care Database, including all principal referral and specialist women's and children's hospitals, large hospitals and public hospitals that were classified to other peer groups. b Resuscitation patients whose waiting time for treatment was less than or equal to two minutes are considered to have been seen on time. c Data coverage is estimated as the number of occasions of service with waiting times data divided by the number of emergency department occasions of service. This can underestimate coverage because some occasions of service are for other than emergency presentations. For some jurisdictions, the number of emergency department occasions of service reported to the Non-admitted Patient Emergency Department Care Database exceeded the number of accident and emergency occasions of service reported to the National Public Hospital Establishments Database. For these jurisdictions the coverage has been estimated as 100 per cent.

*Source*: AIHW (2012), *Australian hospital statistics 2011–12: emergency department care,* Health services series no. 45. Cat. no. HSE 126; AIHW (2011), *Australian hospital statistics 2010–11: emergency department care and elective surgery waiting times*. Health services series no. 41. Cat. no. HSE 115; table 10A.17.