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# Report on Government Services 2018

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Produced by the Productivity Commission for the Steering Committee for Review of Government Service Provision. The content for this PDF is generated from the online, interactive publication. Data below are the most recent at the time of preparing the report. In some cases, charts and tables may present data for a single jurisdiction. To access data for all jurisdictions and the most current data available, go to: [www.pc.gov.au/rogs](http://www.pc.gov.au/rogs)

## Emergency management

### Main aims of services within the sector

Emergency management services aim to reduce the risks of and the adverse effects from emergency events on individuals, communities and the environment<sup>1</sup>. An emergency event is one that endangers or threatens to endanger life, property and/or the environment, and requires a significant and coordinated response, for example, fires, rescues, medical emergencies and natural disasters.

### Services included in the sector

#### [Fire services](#) >

Prepare for, prevent, respond to and assist recovery from fire and other events.

#### [State and Territory emergency services](#) >

Largely volunteer organisations that respond to and provide assistance during and after emergency events.

#### [Ambulance services organisations](#) >

Provide emergency patient response, care and transport (chapter 11 in this Report).

Other services with some emergency management responsibilities but not included in reporting for this sector in this Report:

- Hospital emergency departments — services include preparing for and responding to emergency events (chapter 12 in this Report)
- Police services — services related to preserving public order and responding to, managing and coordinating major incidents and emergencies (chapter 6 in this Report)
- Marine and lifesaving rescue and coast guard organisations (not included as service-specific chapters in this Report).

Detailed information on the equity, effectiveness and efficiency of service provision and the achievement of outcomes for fire services and State and Territory Emergency Services (STES), ambulance services, public hospitals (including emergency departments), ambulance services and police services is contained in the service-specific chapters in this Report.

### Government expenditure in the sector

Total government expenditure in 2016-17 for fire and STES services was \$4.3 billion, around 1.9 per cent of total government expenditure on services covered in this Report. Fire services was the largest contributor (94.8 per cent), followed by STES (5.2 per cent) (table D.1).

**Table D.1 Government expenditure, fire and STES organisations, 2016-17 (\$ million)<sup>a</sup>**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<b>Fire services</b>	1076.4	1490.4	617.7	414.9	230.9	89.4	84.0	59.5	4063.4
<b>STES</b>	109.7	59.4	20.3	na	21.5	4.6	2.4	4.9	222.8
<b>Total<sup>b</sup></b>	1186.1	1549.8	638.0	na	252.4	94.0	86.4	64.4	4286.2

**na** Not available.

**a** Caveats for fire services and STES organisations expenditure data are available in chapter 9 and attachment 9A. **b** Total of jurisdictions where data are available.

*Source:* State and Territory governments (unpublished); tables 9A.16 and 9A.20.

Ambulance services expenditure is reported in the [Health sector overview](#) >

## Footnotes

1. Emergency Management Australia 1998, *Australian Emergency Terms Thesaurus*, Australian Emergency Manuals Series, Australian Government, Canberra.