
17 Homelessness services

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Attachment tables

Attachment tables are identified in references throughout this Indigenous Compendium by an 'A' prefix (for example, in this chapter, table 17A.1). As the data are directly sourced from the 2012 Report, the Compendium also notes where the original table, figure or text in the 2012 Report can be found. For example, where the Compendium refers to '2012 Report, p. 17.1' this is page 1 of chapter 17 of the 2012 Report, and '2012 Report, table 17A.1' is attachment table 1 of attachment 17A of the 2012 Report. A full list of attachment tables referred to in the Compendium is provided at the end of this chapter, and the attachment tables are available from the Review website at www.pc.gov.au/gsp.

The Homelessness services chapter (chapter 17) in the *Report on Government Services 2012* (2012 Report) reports on the Homelessness services in each Australian State and Territory. Data are reported for Indigenous people for a subset of the performance indicators reported in that chapter — those data are compiled and presented here.

Homelessness has multiple causes. Some of the social factors associated with homelessness include a shortage of affordable housing, family and relationship breakdown, unemployment and financial hardship, mental health problems, and drug and alcohol abuse (COAG Reform Council 2010).

Australian, State and Territory governments fund services to assist people who are homeless or at risk of homelessness.

Between 1985 and 2009, the Australian Government and State and Territory governments funded the Supported Accommodation Assistance Program (SAAP) to alleviate the difficulties of people who are homeless or at risk of homelessness and reduce the potential for their recurrence. SAAP services provided assistance to individuals and families who were in crisis or experienced difficulties that hindered personal or family functioning. The SAAP program concluded on 31 December 2008 at the expiry of the SAAP V Multilateral Agreement (2005–2010).

The National Affordable Housing Agreement (NAHA) commenced on 1 January 2009 as part of the Intergovernmental Agreement on Federal Financial Relations. To support the NAHA, the National Partnership Agreement on Homelessness (NPAH) commenced on 1 July 2009. Government funding for specialist homelessness services is provided through the NAHA and NPAH.

The NAHA and NPAH provide the framework for Australian Government and State and Territory governments to reduce homelessness and improve housing outcomes for Australians. The NAHA aims to ensure all Australians have access to affordable, safe and sustainable housing that contributes to social and economic participation. Australian, State and Territory governments agreed to a number of outcomes relating to homelessness, including:

- providing support and accommodation for people who are homeless or at risk of homelessness
- reducing the rate of homelessness
- preventing and intervening early to break the cycle of homelessness
- improving and expanding the service response to homelessness (COAG 2008a; 2008b).

The NPAH outlines the roles and responsibilities of Australian Government and State and Territory governments in relation to reducing and preventing homelessness, and contributes to achieving the NAHA outcomes in relation to homelessness.

This chapter reports data on government funded specialist homelessness services and the people accessing these services. Homelessness services that do not receive government funding, and those people accessing such services, are excluded from this Report.

The SAAP program concluded on 31 December 2008, but the SAAP data collection was continued to enable reporting on homelessness while a new specialist homelessness services (SHS) data collection was developed for reporting on the NAHA and NPAH. This chapter reports homelessness data from the SAAP collection, as data from the SHS collection are not yet available for reporting. The SHS data collection became operational on 1 July 2011 and SHS data for the 2011-12 period, along with SAAP data for 2010-11, are expected to be available for the 2013 Report.

This Report includes data for 2009-10, as there is a one year lag in reporting from the SAAP data collection, though some financial data are reported for 2010-11. There were no major improvements to the reporting of government funded specialist homelessness services this year.

Indigenous data in the Homelessness services chapter

The Homelessness services chapter in the 2012 Report and its corresponding attachment tables contain the following data items on Indigenous people:

- proportion of Indigenous people among all accommodated SAAP clients and among people whose valid requests for accommodation were unmet, 2009-10
- closed support periods, by the existence of a support plan, 2009-10
- Support needs of Indigenous clients, met and unmet, 2009-10
- closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure, 2009-10
- Closed support periods: Labour force status of Indigenous clients who needed employment and training assistance, before and after support, 2009-10
- Indigenous clients who exited from the service and who returned to agencies before the end of that year, 2009-10

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- proportion of clients who more than once had a housing/accommodation need identified by a SAAP agency worker, by Indigenous status, 2009-10
 - source of income immediately before and after support of Indigenous clients who needed assistance to obtain/maintain a pension or benefit, 2009-10

Profile of homelessness services

Homelessness services aim to provide support to people who are homeless or are at risk of becoming homeless. Non-government, community and local government agencies deliver a variety of homelessness services to clients, including supported accommodation, counselling, advocacy, links to housing, health, education and employment services, outreach support, brokerage and meals services, and financial and employment assistance.

Supported Accommodation Assistance Program

Homelessness services provided under the SAAP aimed to assist people who were homeless or at imminent risk of becoming homeless as a result of a crisis, including women and children escaping domestic violence.

The SAAP was established in 1985 to bring homelessness programs funded by individual State and Territory governments and the Australian Government under one nationally coordinated program. The final program (SAAP V 2005–2010) was governed by the *Supported Accommodation Assistance Act 1994* (Cth). The Act specified that the overall aim of SAAP was to provide transitional supported accommodation and related support services to assist people who are homeless to achieve self-reliance and independence. Within this broad aim, the goals of the SAAP were to resolve crises, to re-establish family links where appropriate, and to re-establish a capacity to live independently of SAAP services.

Homelessness services and the link with other services

In 2009-10, 84 100 children accompanied a parent or guardian who received substantial support from homelessness services (AIHW 2011).¹ Research indicates that in almost half of support periods involving adults with accompanying children, domestic violence was the main reason SAAP support was sought (AIHW 2006).

¹ The term ‘substantial’ in ‘substantial support’ is a term used in the SAAP data collection to denote support for a person defined as a client during a support period (see section 17.6 for definitions of ‘client’ and ‘support period’). ‘Substantial’ is not meant to convey a measure of the number of distinct support services or duration of support.

As a result, some children assisted by homelessness services may have also had contact with child protection and out-of-home care services, or may have been subject to a current or past care and protection order. Child protection and support services are reported in chapter 15 of this Report.

Close links also exist between homelessness services and other forms of housing assistance reported in the Housing chapter of this Report (chapter 16). Some individuals and families used both homelessness and housing services, as people can move from homelessness to social housing, or might be in receipt of homelessness services and accommodated in social housing.² For example, in 2009-10, approximately 13.7 per cent of former clients who had requested assistance with obtaining or maintaining independent housing, had moved to public housing (table 17A.21). The Housing and homelessness sector summary provides some information on the interconnections between these services.

Framework of performance indicators for government funded specialist homelessness services

The Homelessness services performance indicator framework outlined in figure 17.1 identifies the principal homelessness services activity areas considered in the 2012 Report. Data for Indigenous people are reported for a subset of the performance indicators and are presented here. It is important to interpret these data in the context of the broader performance indicator framework. The framework shows which data are comparable. For data that are not considered directly comparable, the text includes relevant caveats and supporting commentary.

Indicator boxes presented throughout the chapter provide information about the reported indicators. As these are sourced directly from the 2012 Report, they may include references to data not reported for Indigenous people and therefore not included in this Compendium.

The performance indicator framework for government funded specialist homelessness services is based on shared government objectives for homelessness services delivered under the SAAP (box 17.1). Though the SAAP concluded and was replaced by the NAHA on 1 January 2009, performance indicators in this chapter reflect those developed under the SAAP V Agreement.

² Social housing includes public and community housing. For further information on these forms of housing assistance, see chapter 16 (box 16.1).

Box 17.1 Objectives for government funded specialist homelessness services (SAAP)

The overall aim of SAAP was to provide transitional supported accommodation and a range of related support services, to help people who are homeless or at imminent risk of homelessness to achieve the maximum possible degree of self-reliance and independence. Within this aim, the goals were to:

- resolve crises
- re-establish family links where appropriate
- re-establish the capacity of clients to live independently of SAAP.

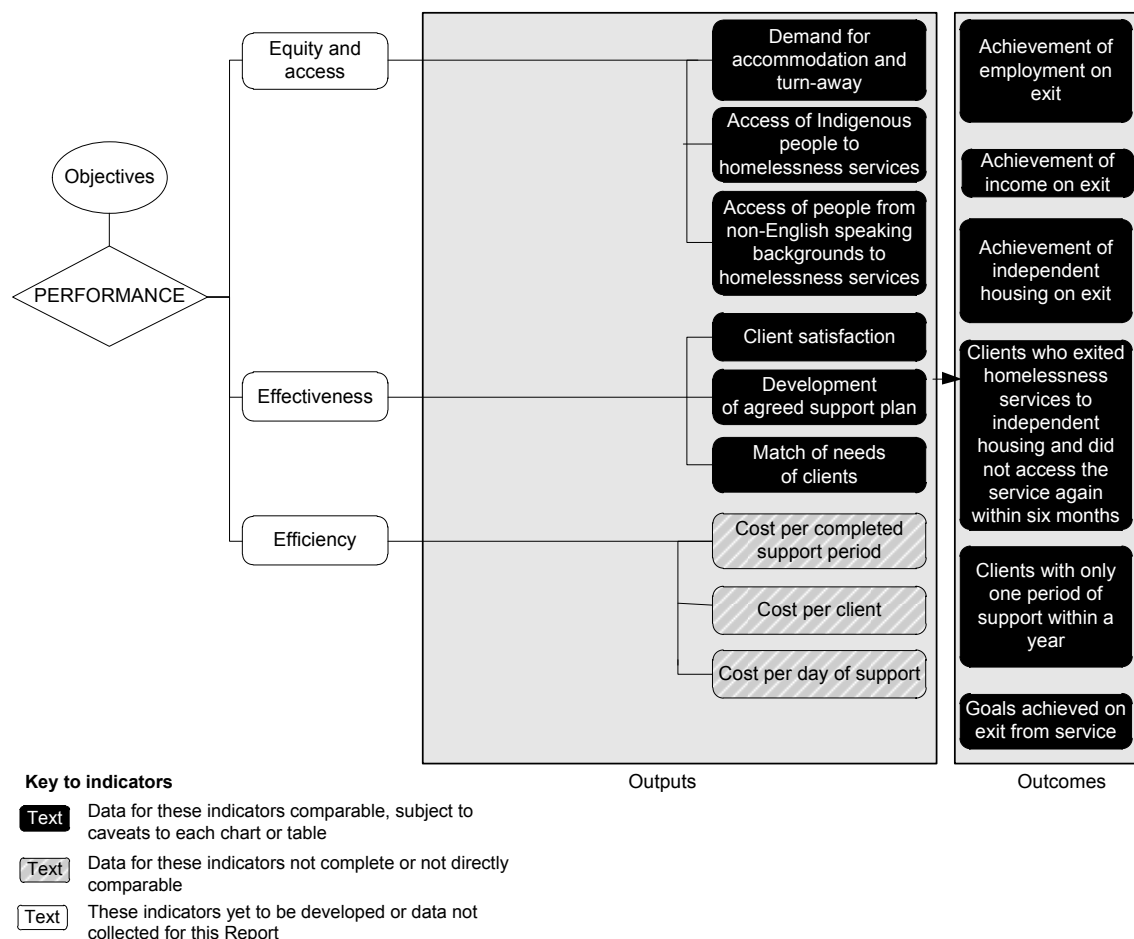
Homelessness services should be provided in an equitable and efficient manner.

COAG has agreed six National Agreements to enhance accountability to the public for the outcomes achieved or outputs delivered by a range of government services (see chapter 1 for more detail on reforms to federal financial relations). The NAHA covers the area of housing and homelessness and includes performance indicators for which the Steering Committee collates performance information for analysis by the COAG Reform Council (CRC). Performance indicators reported in this chapter are aligned with homelessness performance indicators in the NAHA.

The performance indicator framework provides information on equity, efficiency and effectiveness, and distinguishes the outputs and outcomes of government funded specialist homelessness services (figure 17.1). The performance indicator framework shows which data are comparable in the 2012 Report. For data that are not considered directly comparable, the text includes relevant caveats and supporting commentary. Chapter 1 discusses data comparability from a Report-wide perspective (see 2012 Report, section 1.6).

The Report's statistical appendix contains data that may assist in interpreting the performance indicators presented in this chapter. These data cover a range of demographic and geographic characteristics, including age profile, geographic distribution of the population, income levels, education levels, tenure of dwellings and cultural heritage (including Indigenous and ethnic status) (appendix A).

Figure 17.1 Government funded specialist homelessness services performance indicator framework



Source: 2012 Report, figure 17.3, p. 17.9.

Access of Indigenous people to homelessness services

‘Access of Indigenous people to homelessness services’ is an indicator of governments’ objective to ensure all Australians have equitable access to homelessness services on the basis of relative need (box 17.2).

Box 17.2 Access of Indigenous people to homelessness services

'Access of Indigenous people to homelessness services' is defined as the comparison between the representation of Indigenous people among all people whose valid requests for accommodation were unmet and their representation among clients who were accommodated during the year.

A high or increasing proportion of Indigenous people whose valid requests for accommodation are met is desirable. Where the proportion of Indigenous people with unmet accommodation needs is higher than the proportion of people who received accommodation who were Indigenous, services might not be achieving equality of service access for Indigenous people.

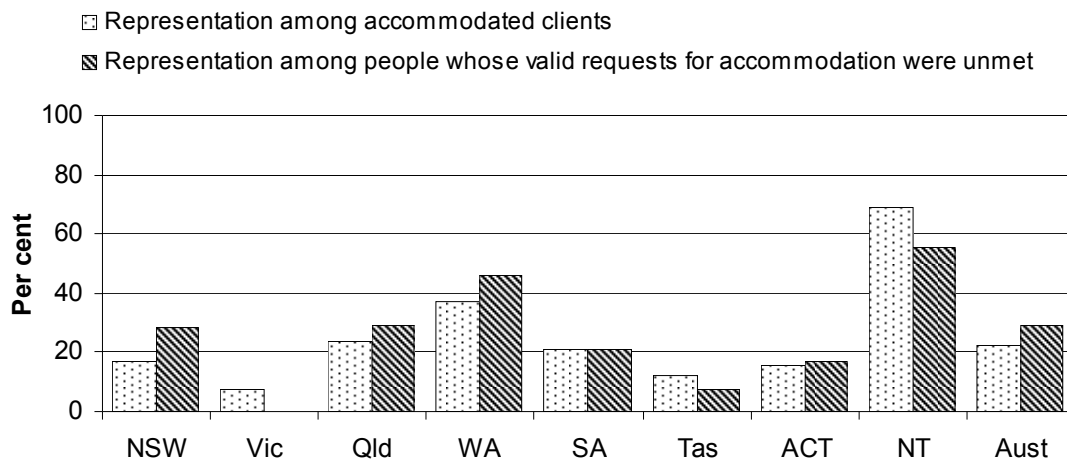
The indicator measures the extent to which the demand for assistance from Indigenous people is met or unmet. Unmet demand occurs when a homeless person expressly asking for supported accommodation, or support, cannot be provided with that assistance.

Supported accommodation and assistance services target homeless people in general, but access by special needs groups (such as Indigenous people) is particularly important.

Data reported for this indicator are comparable. Some data quality information for this indicator is at www.pc.gov.au/gsp/reports/rogs/2012.

Nationally, Indigenous people made up 29.1 per cent of all people whose valid requests for accommodation did not result in accommodation assistance in 2009-10 — a proportion greater than Indigenous clients among all accommodated clients (22.4 per cent). This result varied across jurisdictions (figure 17.2).

Figure 17.2 Proportion of Indigenous people among all accommodated clients and among people whose valid requests for accommodation were unmet, 2009-10^{a, b}



^a Turn away data for Victoria were not available. ^b See notes to table 17A.9 for details of data definitions.

Source: AIHW (unpublished) SAAP NDCA *Client and Demand for Accommodation Collections*; AIHW (2011) *Demand for government-funded specialist homelessness accommodation 2009-10: A report from the SAAP national data collection*. Cat. No. HOU 230; table 17A.9; 2011 Report, figure 17.6, p. 17.15.

Development of agreed support plan

‘Development of agreed support plan’ is an indicator of governments’ objective to provide high quality services that are appropriately targeted to meet the needs of clients (box 17.2).

Box 17.2 Development of agreed support plan

‘Development of agreed support plan’ is defined as the number of closed support periods with an agreed support plan divided by the total number of closed support periods. A closed support period is a support period that had finished on or before 30 June. Data are reported for all clients, and separately for Indigenous clients.

A high or increasing proportion of support periods with agreed support plans is desirable. However, in some instances, a support plan may be judged to be inappropriate (such as when a support period is short term).

Data reported for this indicator are comparable. Some data quality information for this indicator is at www.pc.gov.au/gsp/reports/rogs/2012.

Nationally, there was an agreed support plan for 60.6 per cent of closed support periods for all clients in 2009-10 (compared to 62.2 per cent for Indigenous clients). These proportions varied across jurisdictions (2012 Report, figure 17.8).

Match of needs of clients

‘Match of needs of clients’ is an indicator of governments’ objective to ensure that services meet client’s individual needs (box 17.3).

Box 17.3 Match of needs of clients

‘Match of needs of clients’ is defined as the number of distinct services required by clients that are provided, as well as those referred to another agency, divided by the total number of distinct services required by clients.

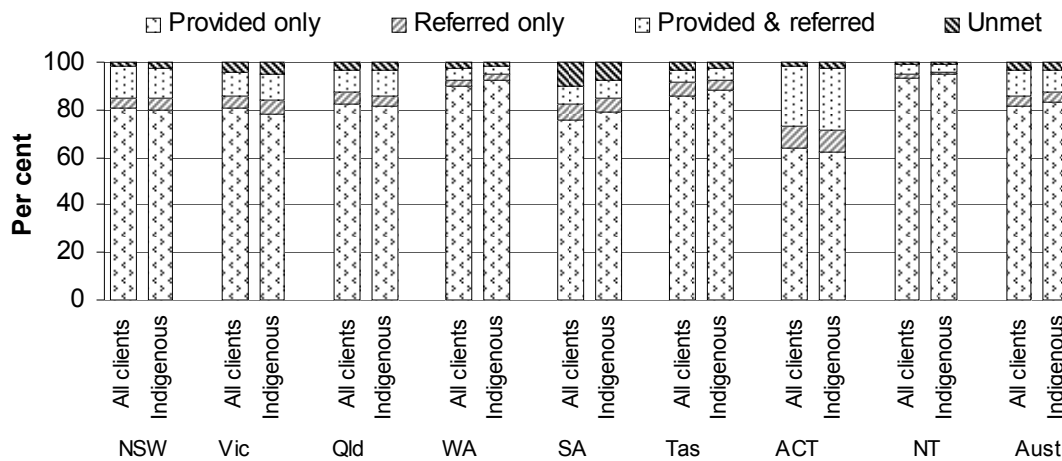
A high or increasing proportion of clients who received services they needed, or who were referred to another agency, is desirable.

The range of services needed by clients is broad (ranging from meals to laundry facilities to long term accommodation), so the effect of not providing these services varies. Data are reported for all clients, and separately for Indigenous people and people from NESB.

Data reported for this indicator are comparable. Some data quality information for this indicator is at www.pc.gov.au/gsp/reports/rogs/2012.

The proportions for Indigenous clients (97.0 per cent) who received services in 2009-10 were the same or similar to that for all clients (96.5 per cent). These proportions varied across jurisdictions (figures 17.3).

Figure 17.3 Indigenous clients, by met and unmet support needs, 2009-10



Source: AIHW (unpublished) SAAP NDCA Client Collection; AIHW (2011) *Government-funded specialist homelessness services: SAAP National Data Collection annual report 2009-10*. Cat no. HOU 219; 2012 Report, tables 17A.13 and 17.14.

Achievement of employment on exit

‘Achievement of employment on exit’ is an indicator of governments’ objective to enable clients to participate as productive and self-reliant members of society at the end of their support period (box 17.4).

Box 17.4 Achievement of employment on exit

‘Achievement of employment on exit’ is defined as the number of closed support periods for clients who sought assistance to obtain or maintain employment and training, and achieved employment after support, divided by the total number of closed support periods for clients who sought assistance to obtain or maintain employment and training. Support periods reported relate to these clients only.

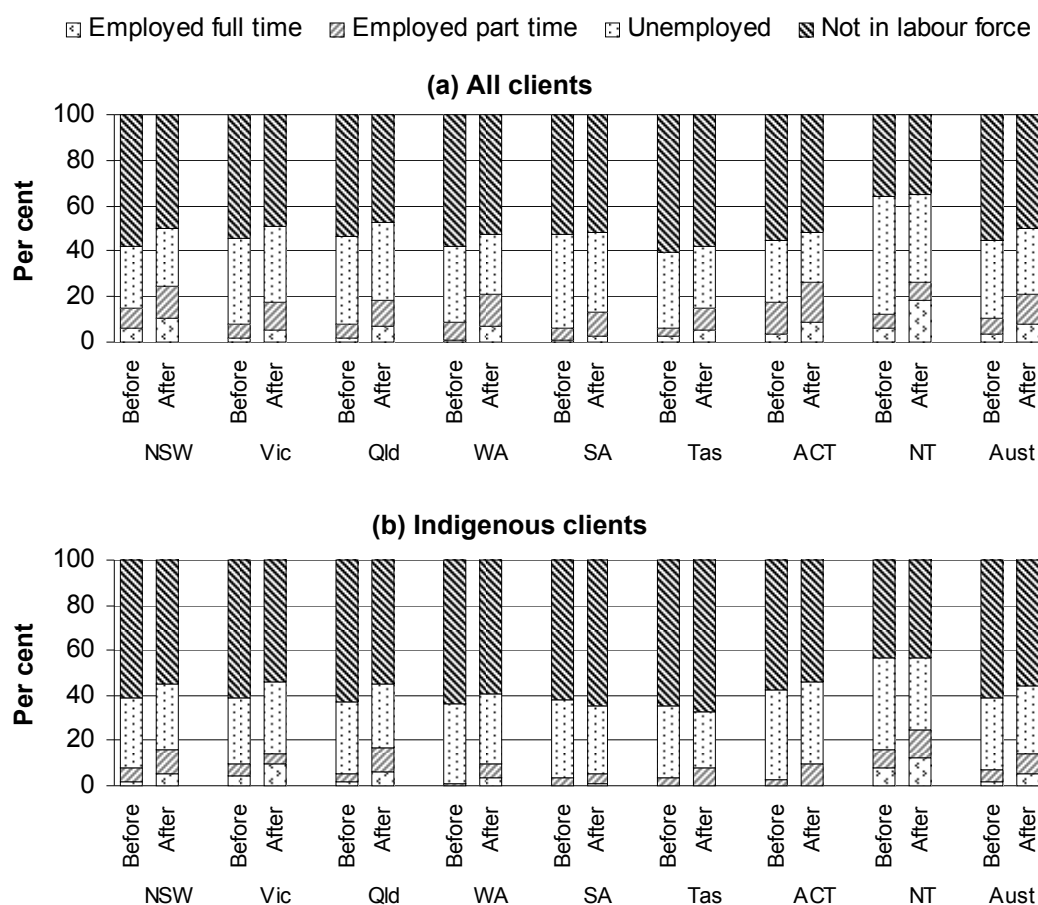
A high or increasing proportion of clients achieving employment after support is desirable.

This indicator compares clients’ employment status before and after they requested support. Data are reported for all clients, and separately for Indigenous clients. This indicator relates to relatively short term outcomes — that is, outcomes for clients immediately after their support period. Longer term outcomes are important, but more difficult to measure.

Data reported for this indicator are comparable. Some data quality information for this indicator is at www.pc.gov.au/gsp/reports/rogs/2012.

Nationally, of those Indigenous clients who sought assistance to obtain or maintain employment and training when entering homelessness services in 2009-10, the proportion of clients who were employed either full time or part time increased from 6.8 per cent before support to 14.5 per cent after support. Of those employed after support, 5.5 per cent were employed full time and 9.0 per cent part time. The proportion of clients who were unemployed decreased from 32.3 per cent before support to 29.7 per cent after support. The proportion of clients who were not in the labour force decreased from 61.0 per cent before support to 55.8 per cent after support. These proportions varied across jurisdictions (figure 17.4(b)).

Figure 17.4 Changes in labour force status of clients who needed assistance to obtain/maintain employment and training before/after support, 2009-10^a



^a Data are for people who requested assistance with obtaining or maintaining employment when entering specialist homelessness services.

Source: AIHW (unpublished) SAAP NDCA Client Collection; 2012 Report, tables 17A.23 and 17A.24; 2012 Report, figure 17.15, p. 17.27.

Achievement of income on exit

‘Achievement of income on exit’ is an indicator of governments’ objective to enable clients to participate independently in society at the end of their support period (box 17.5).

Box 17.5 Achievement of income on exit

‘Achievement of income on exit’ is defined as the number of closed support periods for clients who requested assistance to obtain or maintain a pension or benefit and exited homelessness services with an income source, divided by the total number of closed support periods for clients who sought assistance to obtain or maintain a pension or benefit. Data are reported for all clients, and separately for Indigenous clients.

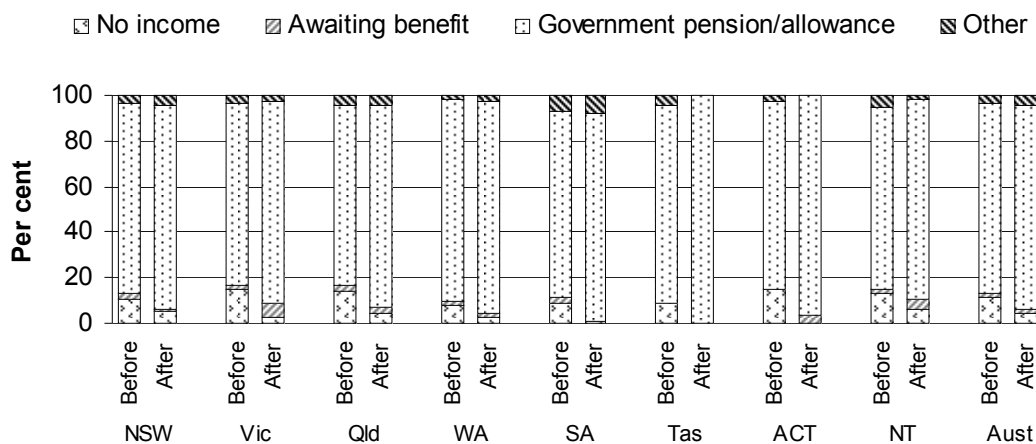
A high or increasing proportion of clients who requested income assistance and exited homelessness services with an income source is desirable.

This indicator compares these clients’ income status before and after they received support. A client’s independence and self-reliance is enhanced when the client experiences a positive change in income source (for example, from having no income support to obtaining some income, including wages and/or benefits) on exit from services.

Data reported for this indicator are comparable. Some data quality information for this indicator is at www.pc.gov.au/gsp/reports/rogs/2012.

Nationally, in 2009-10, 14.8 per cent of support periods in which clients who requested income assistance did not have income prior to assistance from homelessness services. After assistance from homelessness services, the proportion of support periods in which clients who had requested income assistance and had no income was 5.7 per cent (2012 Report, figure 17.16). The proportion of Indigenous clients who did not have income and requested income assistance also decreased after assistance from homelessness services (from 11.2 per cent to 4.2 per cent nationally) (figure 17.5). Both before and after assistance from homelessness services, the income source for the majority of clients was a government pension/benefit (2012 Report, figure 17.16 and figure 17.5).

Figure 17.5 Source of income immediately before/after support of Indigenous clients who needed assistance to obtain/maintain a pension or benefit, 2009-10



Source: AIHW (unpublished) SAAP NDCA Client Collection; table 17A.29; 2012 Report, figure 17.17, p. 17.29.

Achievement of independent housing on exit

‘Achievement of independent housing on exit’ is an indicator of governments’ objective to enable clients to participate as productive and self-reliant members of society at the end of their support period (box 17.6).

Box 17.6 Achievement of independent housing on exit

‘Achievement of independent housing on exit’ is defined as the number of closed support periods in which clients who requested assistance with obtaining or maintaining independent housing achieved independent housing, divided by the total number of closed support periods in which clients requested assistance obtaining or maintaining independent housing.

A high or increasing proportion of closed support periods in which clients achieve independent housing is desirable.

This indicator compares the proportion of clients who were in independent housing before and after they received support from homelessness services. It relates to relatively short term outcomes — that is, outcomes for clients immediately after their support period. Longer term outcomes are important, but more difficult to measure.

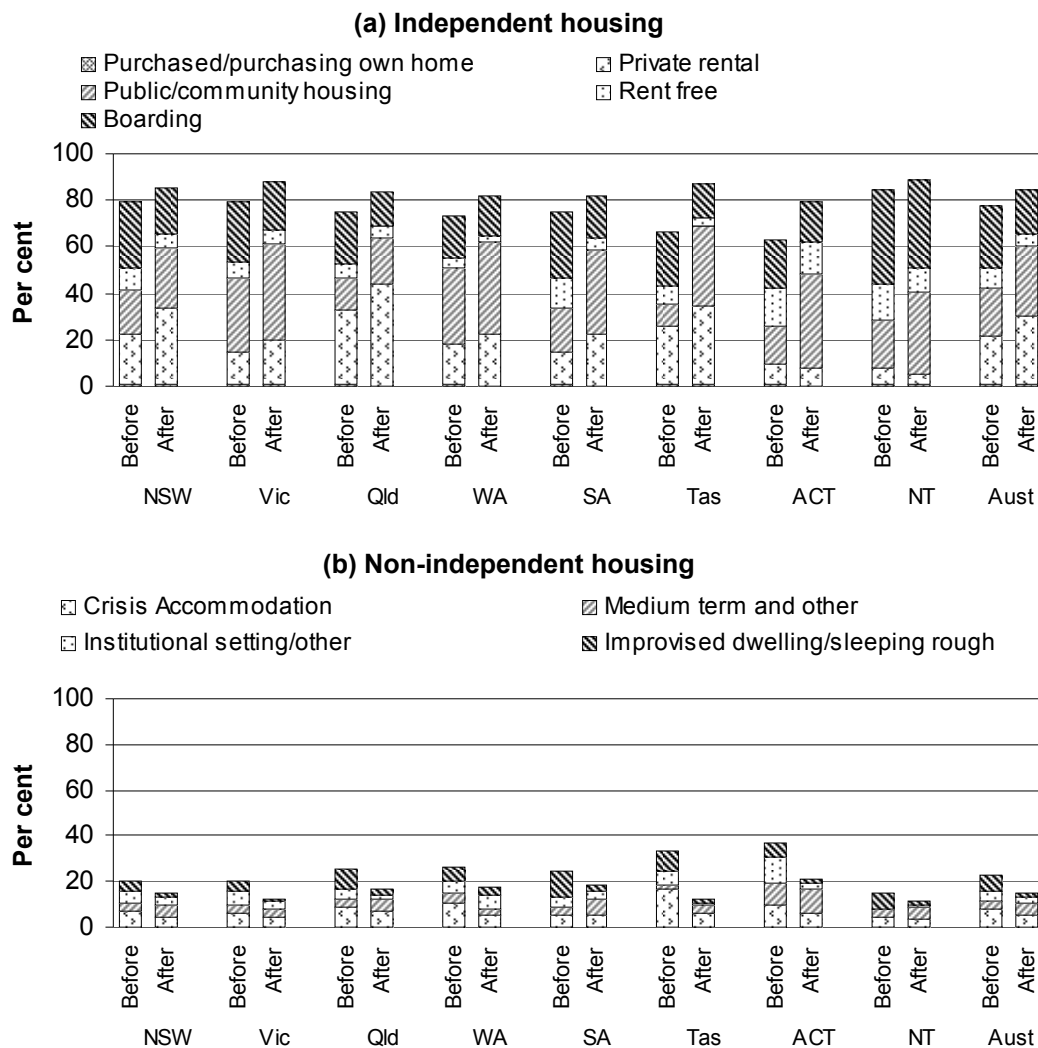
Data reported for this indicator are comparable. Some data quality information for this indicator is at www.pc.gov.au/gsp/reports/rogs/2012.

Among Indigenous clients, on a national basis, 84.7 per cent of clients who requested assistance with obtaining or maintaining independent housing achieved

independent housing at the end of a support period in 2009-10, including those who moved or returned to private rental housing (29.9 per cent), to public or community rental housing (29.9 per cent), and who were boarding (18.8 per cent) (figure 17.6a).

Closed support periods in which clients did not achieve independent housing included those who moved to, or continued to live in, short to medium term accommodation provided by homelessness services and other forms of non-independent accommodation (figure 17.6b).

Figure 17.6 Accommodation type before and after support, for clients who requested assistance with obtaining or maintaining housing, Indigenous clients, 2009-10



Source: AIHW (unpublished) SAAP NDCA *Administrative Data and Client Collections*; tables 17A.22; 2012 Report, figure 17.19, p. 17.32.

Clients with only one period of support within a year

‘Clients with only one period of support within a year’ is an indicator of governments’ objective to enable clients to participate independently in society at the end of their support period (box 17.7).

Box 17.7 Clients with only one period of support within a year

‘Clients with only one period of support within a year’ is defined by two measures:

- the number of clients with only one support period during the year, divided by the total number of clients
- the number of clients who more than once required housing or accommodation support (as distinct from other types of support such as employment assistance and counselling), divided by the number of clients who required housing or accommodation support.

Data are reported for all clients, and separately for Indigenous clients.

A high or increasing proportion of clients with only one support period during the year is desirable. A low or decreasing number of clients who more than once required housing or accommodation support specifically is desirable.

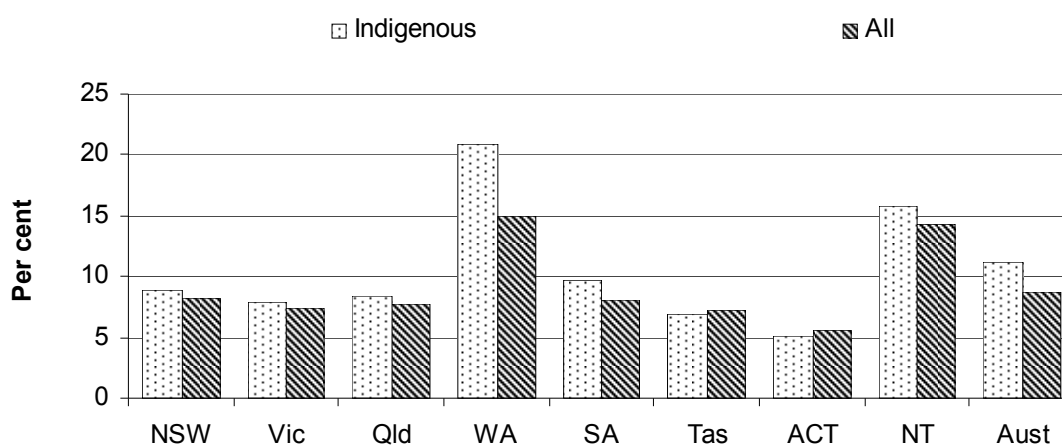
Many of the problems and barriers that lead people into homelessness are not easily fixed (FaHCSIA 2008). Therefore, a number of clients might access homelessness services several times before their needs are met on a permanent basis (for example, moving from crisis accommodation to medium term accommodation).

Data reported for this indicator are comparable. Some data quality information for this indicator is at www.pc.gov.au/gsp/reports/rogs/2012.

Nationally, 72.8 per cent of clients had only one support period in 2009-10 (2012 Report, figure 17.20). The proportion for Indigenous clients was similar (71.1 per cent) (table 17A.26).

Nationally, 8.7 per cent of all clients more than once required housing or accommodation support in 2009-10 (as distinct from other types of support such as employment assistance and counselling). The proportion for Indigenous clients was higher (11.2 per cent). These proportions varied across jurisdictions (figure 17.7).

Figure 17.7 Proportion of clients who more than once in 2009-10 required housing or accommodation support^a



^a All clients exclude those people for whom Indigenous status was unknown.

Source: AIHW (unpublished) SAAP NDCA Client Collection; table 17A.27; 2012 Report, figure 17.21, p. 17.35.

Definitions of key terms and indicators

Based on the SAAP data collection

Accommodation	Crisis or short term accommodation, medium term to long term accommodation, and other funded accommodation (which comprises accommodation at hostels, motels and hotels, accommodation in caravans, community placements and other government funded arrangements).
Agency	The body or establishment with which the State or Territory government or its representative agrees to provide a service. The legal entity has to be incorporated. Funding from the State or Territory government could be allocated directly (that is, from the government department) or indirectly (that is, from the auspice of the agency). The service could be provided at the agency's location or through an outlet at a different location.
Client	A person who is accommodated by a homelessness services agency, or enters into an ongoing support relationship with an agency, or receives support or assistance from an agency which entails generally 1 hour or more of a worker's time.
Crisis or short term supported accommodation	Supported accommodation for periods of generally not more than three months (short term), and for persons needing immediate short term accommodation (crisis).
Homeless person	<p>A person who does not have access to safe, secure and adequate housing. A person is considered to not have such access if the only housing to which he or she has access:</p> <ul style="list-style-type: none">• is damaged, or is likely to damage, the person's health• threatens the person's safety• marginalises the person by failing to provide access to adequate personal amenities or the economic and social supports that a home normally affords• places the person in circumstances that threaten or adversely affect the adequacy, safety, security and affordability of that housing• is of unsecured tenure. <p>A person is also considered homeless if living in accommodation provided by an agency or some other form of emergency accommodation.</p>
Indigenous person	A person who is of Aboriginal and/or Torres Strait Island descent, who identifies as being an Aboriginal and/or Torres Strait Islander, and who is accepted as such by the community with which they are associated.
Medium term to long term supported accommodation	Supported accommodation for periods over three months. Medium term is around three to six months and long term is longer than six months.
Outlet	A premise owned/managed/leased by an agency at which homelessness services are delivered. Excludes accommodation purchased using government funds (for example, at a motel).
Service	Supported accommodation, support or one-off assistance that is provided by an agency and intended to be used by homeless persons.
Support	Services, other than supported accommodation, that are provided to assist homeless people or persons at imminent risk of becoming homeless to achieve the maximum possible degree of self-reliance and independence. Support is ongoing and provided as part of a client

	relationship between the agency and the homeless person.
Support period	<p>The period that commences when a client establishes or re-establishes (after the cessation of a previous support period) an ongoing relationship with an agency. The support period ends when:</p> <ul style="list-style-type: none"> • support ceases because the client terminates the relationship with the agency • support ceases because the agency terminates the relationship with the client • no support is provided to the client for a period of one month. <p>A support period is relevant to the provision of supported accommodation or support, not the provision of one-off assistance.</p>
Supported accommodation	<p>Accommodation provided by an agency in conjunction with support. The accommodation component of supported accommodation is provided in the form of beds in particular locations or accommodation purchased using government funds (for example, at a motel). Agencies that provide accommodation without providing support are considered to provide supported accommodation.</p>
Unmet demand	<p>A homeless person who seeks supported accommodation or support, but is not provided with that supported accommodation or support. The person may receive one-off assistance.</p>

List of attachment tables

Attachment tables for data within this chapter are contained in the attachment to the Compendium. These tables are identified in references throughout this chapter by a '17A' prefix (for example, table 17A.1 is table 1 in the Services for people with disability attachment). Attachment tables are on the Review website (www.pc.gov.au/gsp).

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Table 17A.12	Closed support periods, by the existence of a support plan, Indigenous clients
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Table 17A.29	Source of income immediately before and after support of Indigenous clients who needed assistance to obtain/maintain a pension or benefit

References

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- 2011, *Government-funded specialist homelessness services: SAAP National Data Collection annual report 2009-10*, Cat. No. HOU 219, Canberra.
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17A Homelessness services — attachment

Tables in this attachment are sourced from the Homelessness services attachment of the 2012 Report. Table numbers refer to the 2012 Report, for example, a reference to ‘2012 Report, table 17A.15’ refers to attachment table 15 of attachment 17A of the 2012 Report.

Definitions for indicators and descriptors in this attachment are in the Homelessness services chapter of the Compendium.

Data in this Compendium are examined by the Housing and Homelessness Working Group, but have not been formally audited by the Secretariat.

Data reported in the attachment tables are the most accurate available at the time of data collection. Historical data may have been updated since the last edition of RoGS.

This file is available in Adobe PDF format on the Review web page (www.pc.gov.au/gsp).

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Table 17A.29	Source of income immediately before and after support of Indigenous clients who needed assistance to obtain/maintain a pension or benefit

Table 17A.9 Proportion of Indigenous people among all accommodated clients and among people whose valid requests for accommodation were unmet (a), (b), (c), (d), (e), (f)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Representation among accommodated clients										
2005-06	%	17.1	7.0	23.5	42.7	18.0	10.9	9.5	64.6	21.4
2006-07 (g)	%	18.5	6.8	22.3	40.9	23.3	12.2	13.8	66.4	22.1
2007-08 (h)	%	18.2	7.2	21.7	41.0	21.4	11.6	12.3	65.2	21.7
2008-09 (i)	%	16.8	7.8	22.1	38.0	22.8	12.6	12.4	68.6	21.9
2009-10 (j)	%	16.9	7.5	23.7	37.2	20.7	12.0	15.3	69.2	22.4
Representation among people unable to be provided with accommodation										
2005-06	%	22.1	7.9	26.8	57.7	26.8	8.0	18.8	65.2	25.6
2006-07	%	32.2	7.6	30.2	63.9	25.9	12.5	7.7	71.4	29.7
2007-08	%	26.3	7.2	35.8	56.5	23.7	3.3	12.5	84.6	28.2
2008-09	%	23.7	na	32.4	48.5	23.3	10.3	11.1	66.7	30.6
2009-10	%	28.4	na	29.1	45.7	20.7	7.7	16.7	55.6	29.1

- (a) Client figures have been weighted to adjust for agency non-participation and client non-consent. Underlying data on the number of valid unmet requests are rounded (by 10) and are based on valid unmet requests only. Since a client may have support periods in more than one state or territory, state and territory figures do not sum to the national figure.
- (b) Unmet requests exclude requests where the person or group refused an offer of accommodation; where the person or group was inappropriate for the agency; and where the request was not met because there was no fee-free accommodation available. People may make more than one request for accommodation in a day and data are based on the first valid unmet request for accommodation made.
- (c) Caution should be applied when interpreting numbers of people with valid unmet requests, for several reasons. First, people can make requests on more than one occasion and to more than one agency. While double counting has been limited by estimating the first valid unmet request, this information may not have been available to record. Second, a number of people may receive ongoing support or accommodation from an agency at a later time, quite possibly soon after their initial request. Third, a number of people have their needs met by other means and do not return to an agency. Finally, there are also shortfalls in pro-rating from a two-week collection period to the full year. Many factors influence the capacity of individual agencies to meet day-to-day demand for their services and it is not possible to identify a two-week period which is 'typical' for all agencies.
- (d) Figures for clients exclude accompanying children, while figures for people with unmet requests include accompanying children. The client collection data is not comparable with the unmet demand data.
- (e) 'Non-indigenous' is calculated from Australian born people minus Indigenous people. These figures are from different questions with different response rates.
- (f) The approaches to delivering homelessness services vary between jurisdictions. In particular, accommodation related data in Victoria are not been recorded in the SAAP NDC in a basis consistent with other states and territories. It is therefore not possible to derive turn-away rates for Victoria that are comparable with those reported by other states and territories. For this reason, Victorian data are not reported.
- (g) Number of records excluded due to errors and omissions: 2184 from the Client collection, 159.2 (daily average) from the Demand for Accommodation collection.
- (h) Number of records excluded due to errors and omissions: 2033.

Table 17A.9 Proportion of Indigenous people among all accommodated clients and among people whose valid requests for accommodation were unmet (a), (b), (c), (d), (e), (f)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(i)	Number of records excluded due to errors and omissions: 1713.									
(j)	Data for 1434 records are excluded because of errors and omissions (Indigenous status is unknown).									

na. Not available.

Source: AIHW (various years) *Demand for SAAP accommodation by Homeless People: A report from the SAAP National Data Collection*; AIHW (various years) *Demand for government-funded specialist homelessness accommodation: A report from the SAAP National Data Collection*.

Table 17A.12

Table 17A.12 **Closed support periods, by the existence of a support plan, Indigenous clients (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2005-06 (d)										
Support plan	%	60.7	63.2	53.5	36.6	76.1	65.3	64.2	69.1	57.2
No support plan										
Client did not agree to support plan	%	10.3	10.3	11.2	16.1	5.1	7.9	6.3	5.0	10.5
Support period too short	%	26.9	24.6	33.7	47.1	18.2	26.0	28.1	26.0	31.2
Other	%	2.1	1.8	1.7	0.3	0.5	0.8	1.4	–	1.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	5 200	2 500	4 100	4 700	2 400	500	200	2 400	22 100
2006-07 (e)										
Support plan	%	60.5	58.8	53.7	40.1	72.0	63.2	66.3	64.4	57.0
No support plan										
Client did not agree to support plan	%	8.3	6.5	16.6	19.6	6.8	5.7	9.3	7.2	11.4
Support period too short	%	30.4	32.9	29.3	39.2	20.8	28.6	23.5	28.4	30.8
Other	%	0.8	1.8	0.4	1.0	0.4	2.4	1.0	0.1	0.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	7 300	3 000	4 900	5 000	2 900	600	200	2 700	26 600
2007-08 (f)										
Support plan	%	65.8	56.4	57.5	37.3	73.0	59.2	67.5	54.2	58.2
No support plan										
Client did not agree to support plan	%	10.3	8.6	11.6	16.5	4.4	7.0	13.3	9.6	10.6
Support period too short	%	23.2	33.9	30.3	45.6	22.0	32.9	18.7	36.0	30.6
Other	%	0.7	1.2	0.6	0.5	0.6	0.9	0.5	0.2	0.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	8 500	2 900	5 400	4 900	3 500	600	300	2 300	28 300
2008-09 (g)										
Support plan	%	71.8	50.4	58.7	44.5	71.1	58.3	68.3	65.7	62.1
No support plan										
Client did not agree to support plan	%	7.2	8.1	10.2	16.9	4.5	8.1	14.2	5.2	8.7
Support period too short	%	19.8	30.6	26.7	37.9	24.0	33.6	17.6	28.7	26.5
Other	%	1.2	10.9	4.4	0.7	0.4	–	–	0.3	2.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	7 900	3 400	5 200	3 500	3 700	600	200	2 800	27 300

Table 17A.12

Table 17A.12 **Closed support periods, by the existence of a support plan, Indigenous clients (a), (b), (c)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2009-10 (h)										
Support plan	%	76.6	51.1	57.8	44.1	65.3	65.2	69.0	62.2	62.2
No support plan										
Client did not agree to support plan	%	4.4	8.0	11.5	15.9	6.0	5.5	12.5	13.2	9.0
Support period too short	%	18.1	28.6	27.6	39.3	27.2	29.0	17.7	24.5	26.2
Other	%	1.0	12.4	3.2	0.7	1.5	0.4	0.8	0.1	2.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	8 500	3 600	5 600	4 100	4 000	500	300	3 100	29 600

- (a) Totals may not add up to 100 per cent as a result of rounding.
- (b) Figures have been weighted to adjust for agency non-participation and client non-consent.
- (c) Data for 2005-06 and 2006-07 include analysis of closed support periods only. Data for years prior to 2005-06 included all support periods. Therefore data for 2005-06 and 2006-07 are not comparable with earlier data. Some categories have also changed for 2005-06 and subsequent data.
- (d) Data exclude 2523 records due to errors and omissions.
- (e) Data exclude 3387 records due to errors and omissions.
- (f) Data exclude 3339 records due to errors and omissions.
- (g) Data exclude 2492 records due to errors or omissions.
- (h) Data exclude 2510 records due to errors or omissions and 9173 records where Indigenous status was unknown.
- Nil or rounded to zero.

Source: AIHW (various years) *Government-funded specialist homelessness services: SAAP National Data Collection annual report, Australia*.

Table 17A.14

Table 17A.14 Support needs of Indigenous clients, met and unmet (a), (b), (c)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2005-06										
Provided only	%	81.8	72.0	86.5	90.2	75.6	82.8	72.8	77.8	82.1
Referred only	%	6.5	9.5	3.8	3.1	8.5	6.2	10.3	8.6	6.2
Provided & referred	%	7.2	11.3	5.9	2.9	9.6	7.5	12.5	11.8	7.5
Unmet	%	4.4	7.2	3.8	3.7	6.3	3.5	4.3	1.8	4.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	39.4	16.7	28.4	29.4	14.0	2.8	1.8	19.9	152.6
2006-07										
Provided only	%	77.6	75.0	85.3	91.1	82.6	82.0	76.0	79.1	81.8
Referred only	%	6.7	9.9	4.4	2.4	5.1	4.8	5.4	3.2	5.2
Provided & referred	%	10.6	8.2	6.4	4.4	8.8	8.1	13.9	16.2	9.0
Unmet	%	5.1	7.0	3.9	2.0	3.5	5.1	4.7	1.4	3.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	50.6	18.6	30.6	31.3	17.1	3.4	2.1	22.1	175.9
2007-08										
Provided only	%	79.2	71.1	83.2	92.1	74.6	82.4	63.0	89.4	81.6
Referred only	%	5.0	11.1	4.5	2.6	6.1	4.9	7.2	2.8	5.1
Provided & referred	%	11.8	9.7	8.7	3.7	13.3	6.6	26.1	5.4	9.3
Unmet	%	3.9	8.1	3.6	1.6	6.0	6.0	3.8	2.4	4.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	58.0	18.5	32.6	30.6	18.7	3.2	2.2	17.1	180.9
2008-09										
Provided only	%	79.2	69.7	78.7	90.7	79.9	82.3	67.5	92.3	81.3
Referred only	%	5.0	10.2	4.9	2.3	6.4	5.5	7.9	2.1	5.0
Provided & referred	%	13.0	13.2	12.1	4.0	7.5	8.3	19.4	4.1	10.0
Unmet	%	2.7	6.9	4.4	3.0	6.3	3.9	5.2	1.5	3.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	59.8	18.4	32.9	24.6	18.9	3.4	1.8	21.9	181.7
2009-10 (d)										
Provided only	%	80.0	77.9	81.4	92.6	79.4	88.5	61.8	94.6	83.6
Referred only	%	4.5	6.2	4.3	2.2	5.5	3.6	9.8	0.9	4.0
Provided & referred	%	13.3	11.0	10.9	3.3	7.3	5.3	26.1	3.8	9.4
Unmet	%	2.2	5.0	3.5	1.9	7.8	2.6	2.4	0.7	3.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	'000	66.2	15.3	33.4	29.9	19.8	3.3	2.6	23.5	194.0

(a) Totals may not add up to 100 per cent as a result of rounding.

(b) Figures have been weighted to adjust for agency non-participation and client non-consent.

(c) Proportions are of distinct services needed.

(d) Data exclude 35707 records where Indigenous status was unknown, 1 099 records that had no information on service requirements or provision, and 136 records with no information on service requirements.

Table 17A.14 Support needs of Indigenous clients, met and unmet (a), (b), (c)

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Source:</i> AIHW (unpublished) SAAP NDCA Client collection.									

Table 17A.22

Table 17A.22 Closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2005-06										
Type of tenure immediately before support period										
Independent housing										
Purchasing/purchased own home	%	0.4	1.2	0.3	1.5	1.1	0.7	–	1.0	0.8
Private rental	%	21.0	21.2	23.2	13.9	10.3	16.9	8.5	7.0	17.3
Public housing rental	%	11.1	17.9	8.3	28.3	20.1	9.1	13.2	14.0	14.9
Community housing rental (incl. THM transitional)	%	1.8	1.3	2.7	4.2	2.2	2.1	1.1	17.2	4.0
Rent free accommodation	%	8.5	5.9	12.8	7.3	8.4	9.2	16.0	26.4	11.0
Boarding	%	30.6	21.4	24.3	32.4	27.8	24.7	13.9	13.5	25.4
Total	%	73.4	68.9	71.6	87.6	69.9	62.7	52.7	79.1	73.4
Non-independent housing										
Crisis	%	10.0	10.8	11.3	4.7	3.5	14.5	10.9	3.8	8.4
Medium/long term	%	1.4	4.8	2.4	1.8	2.1	2.1	7.0	1.7	2.4
Other	%	1.5	2.4	0.7	1.6	3.4	0.7	3.6	0.7	1.7
Institutional setting	%	3.3	2.4	1.9	1.8	6.5	2.2	12.1	3.4	3.3
Improvised dwelling/sleeping rough	%	6.5	7.8	9.5	1.8	11.5	12.4	7.2	11.2	8.0
Other (no tenure)	%	4.0	3.0	2.6	0.7	3.0	5.4	6.5	–	2.8
Total	%	26.7	31.2	28.4	12.4	30.0	37.3	47.3	20.8	26.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 500	800	700	500	500	200	100	600	5 000
Type of tenure immediately after support period										
Independent housing										
Purchasing/purchased own home	%	0.3	1.2	0.2	0.7	0.7	–	–	–	0.5
Private rental	%	34.9	20.3	31.4	17.6	15.7	33.8	12.9	10.9	24.6
Public housing rental	%	19.0	30.9	13.1	35.8	32.3	29.6	29.0	26.9	25.0
Community housing rental (incl. THM transitional)	%	6.1	3.4	10.9	3.9	3.6	1.2	1.3	11.9	6.1
Rent free accommodation	%	4.5	5.2	9.8	3.4	3.4	5.6	10.6	24.2	7.5
Boarding	%	21.0	14.8	18.6	25.7	19.0	13.5	7.5	12.0	18.3
Total	%	85.8	75.8	84.0	87.1	74.7	83.7	61.3	85.9	82.0
Non-Independent housing										
Crisis	%	4.4	7.9	5.8	3.8	3.9	5.7	7.5	2.5	5.1
Medium/long term	%	2.4	8.1	4.7	5.1	13.9	5.3	21.5	1.9	5.7

Table 17A.22

Table 17A.22 Closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Other	%	1.7	4.5	1.5	2.6	1.0	2.1	–	1.2	2.2
Institutional setting	%	1.5	1.3	0.2	0.9	3.2	1.0	2.7	3.4	1.6
Improvised dwelling/sleeping rough	%	1.7	2.3	2.1	–	2.4	1.1	3.5	5.2	2.2
Other (no tenure)	%	2.6	0.2	1.6	0.6	0.8	1.1	3.5	–	1.3
Total	%	14.3	24.3	15.9	13.0	25.2	16.3	38.7	14.2	18.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 100	700	500	400	400	100	100	400	3 700

2006-07

Type of tenure immediately before support period (c)

Independent housing

Purchasing/purchased own home	%	1.0	0.3	1.1	1.5	1.0	2.2	–	0.3	0.9
Private rental	%	27.5	18.6	29.6	14.6	13.5	22.4	9.4	10.2	22.2
Public housing rental	%	13.0	18.5	10.0	29.9	22.0	10.1	16.2	21.3	16.4
Community housing rental (incl. THM transitional)	%	2.7	2.6	4.1	4.1	1.6	1.6	1.1	24.9	4.6
Rent free accommodation	%	6.1	10.6	8.9	5.3	5.5	6.7	14.3	16.5	8.2
Boarding	%	25.3	22.7	17.9	28.1	25.0	16.4	10.0	14.6	22.6
Total	%	75.6	73.3	71.6	83.5	68.6	59.4	51.0	87.8	74.9

Non-independent housing

Crisis	%	8.3	9.9	7.9	4.6	4.8	16.2	24.7	3.2	8.1
Medium/long term	%	1.3	3.9	2.5	1.2	1.0	1.8	3.8	1.8	2.0
Other	%	2.0	2.6	1.3	1.4	3.0	1.9	4.5	0.9	2.0
Institutional setting	%	3.4	2.9	1.4	2.9	8.1	1.2	6.3	2.0	3.1
Improvised dwelling/sleeping rough	%	6.0	5.0	12.6	5.3	11.2	14.4	8.7	4.1	7.4
Other (no tenure)	%	3.4	2.4	2.9	1.2	3.3	5.1	1.1	0.3	2.7
Total	%	24.4	26.7	28.6	16.6	31.4	40.6	49.1	12.3	25.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Total no. 2 100 900 900 600 400 200 100 400 5 600

Type of tenure immediately after support period

Independent housing

Purchasing/purchased own home	%	0.4	0.7	0.4	1.1	0.9	2.9	–	0.4	0.6
Private rental	%	39.5	20.3	40.4	14.7	15.1	32.0	9.2	11.5	29.4
Public housing rental	%	18.0	34.3	17.4	36.4	39.3	27.2	33.8	30.7	25.5

Table 17A.22

Table 17A.22 Closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Community housing rental (incl. THM transitional)	%	5.9	3.2	10.5	4.2	5.9	0.8	4.7	24.4	7.1
Rent free accommodation	%	3.6	5.3	2.6	3.2	1.8	2.7	12.9	13.2	4.4
Boarding	%	17.6	17.1	13.4	29.4	13.8	13.9	6.8	10.5	16.9
Total	%	85.0	80.9	84.7	89.0	76.8	79.5	67.4	90.7	83.9
Non-Independent housing										
Crisis	%	4.6	9.0	4.3	3.6	7.3	4.7	17.3	1.2	5.4
Medium/long term	%	3.3	5.1	4.2	2.0	7.8	4.5	9.6	3.4	4.1
Other	%	1.7	1.5	1.9	1.4	0.9	0.8	1.7	1.1	1.6
Institutional setting	%	2.3	1.2	0.6	1.7	3.3	1.7	2.7	1.1	1.7
Improvised dwelling/sleeping rough	%	1.0	1.9	2.5	1.2	1.4	5.8	1.3	2.2	1.7
Other (no tenure)	%	2.2	0.5	1.7	1.1	2.4	3.1	–	0.4	1.6
Total	%	15.1	19.2	15.2	11.0	23.1	20.6	32.6	9.4	16.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 700	800	700	400	300	100	100	300	4 400

2007-08

Type of tenure immediately before support period (e)

Independent housing

Purchasing/purchased own home	%	1.2	0.8	0.6	1.2	0.8	1.3	–	0.5	0.9
Private rental	%	25.1	14.8	29.6	15.3	10.4	17.2	11.0	7.3	21.0
Public housing rental	%	16.2	24.5	13.3	34.8	19.5	14.6	18.7	15.3	18.7
Community housing rental (incl. THM transitional)	%	3.7	3.3	4.8	3.9	5.0	–	1.0	11.5	4.1
Rent free accommodation	%	7.0	5.8	6.8	5.0	8.1	5.9	16.8	14.3	7.2
Boarding	%	24.7	28.0	20.3	17.9	30.3	24.2	14.8	29.2	24.3
Total	%	77.9	77.2	75.4	78.1	74.1	63.2	62.3	78.1	76.2

Non-independent housing

Crisis	%	7.6	10.3	6.0	7.2	3.9	20.3	16.6	3.9	7.8
Medium/long term	%	1.2	3.0	2.8	2.0	2.1	–	5.4	1.3	2.0
Other	%	1.3	1.5	1.6	0.9	1.8	0.8	2.4	1.7	1.4
Institutional setting	%	4.0	1.5	1.7	1.9	8.6	5.2	4.5	2.1	3.4
Improvised dwelling/sleeping rough	%	5.3	4.2	10.4	8.6	8.8	5.9	8.7	7.1	6.8

Table 17A.22

Table 17A.22 Closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Other (no tenure)	%	2.6	2.3	1.9	1.4	0.7	4.6	–	5.8	2.3
Total	%	22.0	22.8	24.4	22.0	25.9	36.8	37.6	21.9	23.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	2 400	1 000	1 100	500	500	200	100	300	6 100
Type of tenure immediately after support period (f)										
Independent housing										
Purchasing/purchased own home	%	1.2	0.3	0.3	–	1.0	1.7	–	0.6	0.7
Private rental	%	38.7	16.7	40.5	19.0	18.1	24.7	10.2	11.7	29.9
Public housing rental	%	21.4	36.6	17.0	42.6	28.8	30.3	40.7	30.1	26.5
Community housing rental (incl. THM transitional)	%	5.9	3.5	7.5	5.5	9.5	3.3	1.2	9.3	6.0
Rent free accommodation	%	4.5	3.5	2.6	3.6	2.9	0.7	7.5	8.4	3.9
Boarding	%	16.2	20.4	15.8	16.4	20.8	15.7	9.6	23.7	17.4
Total	%	87.9	81.0	83.7	87.1	81.1	76.4	69.2	83.8	84.4
Non-Independent housing										
Crisis	%	3.9	8.9	4.1	3.6	3.0	8.9	11.6	1.1	4.9
Medium/long term	%	2.1	5.0	5.1	4.2	4.9	6.4	15.3	5.4	4.1
Other	%	1.4	1.7	1.8	1.4	1.9	–	–	1.1	1.5
Institutional setting	%	1.8	1.0	1.7	1.8	4.5	3.2	–	2.4	1.9
Improvised dwelling/sleeping rough	%	1.3	1.0	2.6	1.6	3.9	3.0	3.9	2.2	1.9
Other (no tenure)	%	1.7	1.2	1.0	0.4	0.7	2.2	–	3.9	1.4
Total	%	12.2	18.8	16.3	13.0	18.9	23.7	30.8	16.1	15.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 800	800	900	400	400	100	100	200	4 700

2008-09

Type of tenure immediately before support period (g)

Independent housing

Purchasing/purchased own home	%	0.8	0.6	0.7	0.9	0.5	0.9	2.2	1.2	0.8
Private rental	%	21.6	11.5	29.6	18.5	12.7	22.6	8.2	7.6	19.6
Public housing rental	%	18.7	27.9	12.5	26.0	22.0	12.5	17.5	19.0	19.6
Community housing rental (incl. THM transitional)	%	2.8	7.6	3.8	2.5	5.3	–	1.4	12.9	4.5
Rent free accommodation	%	8.6	6.6	8.2	5.4	10.0	9.2	15.4	8.6	8.2

Table 17A.22

Table 17A.22 Closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Boarding	%	25.7	25.7	19.1	20.8	28.8	17.9	17.9	34.7	24.4
Total	%	78.2	79.9	73.9	74.1	79.3	63.1	62.6	84.0	77.1
Non-independent housing										
Crisis	%	7.2	7.0	7.7	8.1	5.1	21.7	21.4	5.6	7.6
Medium/long term	%	2.6	1.1	2.4	2.3	2.8	1.4	6.4	1.6	2.3
Other	%	1.2	1.5	2.1	1.1	2.7	0.6	1.1	1.5	1.6
Institutional setting	%	3.2	2.4	1.5	4.9	0.6	1.9	1.1	1.1	2.4
Improvised dwelling/sleeping rough	%	5.9	5.2	10.1	7.8	7.9	11.2	7.5	5.4	7.1
Other (no tenure)	%	1.8	3.0	2.2	1.7	1.6	–	–	0.8	2.0
Total	%	21.9	20.2	26.0	25.9	20.7	36.8	37.5	16.0	23.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	2 600	1 200	1 500	400	600	200	100	300	6 900
Type of tenure immediately after support period (h)										
Independent housing										
Purchasing/purchased own home	%	0.8	0.5	0.6	0.7	0.5	0.9	1.2	–	0.7
Private rental	%	33.1	15.2	38.8	19.3	20.4	35.7	3.7	9.5	27.4
Public housing rental	%	19.0	34.6	15.4	34.2	32.3	21.2	52.3	31.4	24.4
Community housing rental (incl. THM transitional)	%	5.0	12.1	5.7	6.0	6.5	0.9	8.1	12.0	7.0
Rent free accommodation	%	5.5	4.2	5.5	2.7	4.6	5.0	10.3	4.7	5.0
Boarding	%	21.6	18.9	15.4	18.8	18.9	20.6	6.2	33.5	19.7
Total	%	85.0	85.5	81.4	81.7	83.2	84.3	81.8	91.1	84.2
Non-Independent housing										
Crisis	%	6.0	5.5	7.1	8.1	4.3	3.4	8.0	4.2	6.0
Medium/long term	%	3.3	1.9	4.8	3.8	8.3	4.2	7.8	2.9	3.9
Other	%	1.2	2.1	1.5	1.7	1.0	–	–	0.5	1.4
Institutional setting	%	2.6	1.7	1.2	2.4	1.0	2.2	1.2	–	1.8
Improvised dwelling/sleeping rough	%	1.4	1.1	2.5	2.0	1.8	4.8	1.2	1.4	1.7
Other (no tenure)	%	0.6	2.1	1.5	0.4	0.3	1.2	–	–	1.0
Total	%	15.1	14.4	18.6	18.4	16.7	15.8	18.2	9.0	15.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	2 000	1 100	1 200	300	500	100	100	300	5 600

2009-10

Type of tenure immediately before support period (i)

Table 17A.22

Table 17A.22 Closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Independent housing										
Purchasing/purchased own home	%	0.9	0.9	0.6	0.9	0.5	0.7	0.9	0.5	0.8
Private rental	%	21.3	14.1	32.5	17.5	14.3	25.3	8.4	7.5	21.1
Public housing rental	%	15.8	23.4	10.3	31.4	15.2	9.5	16.4	14.7	16.7
Community housing rental (incl. THM transitional)	%	3.6	7.9	3.0	1.3	3.8	–	–	5.8	3.9
Rent free accommodation	%	9.6	7.2	6.2	3.8	12.4	8.0	16.9	15.2	8.6
Boarding	%	28.3	26.1	22.2	18.4	29.2	23.1	20.4	41.2	26.2
Total	%	79.5	79.6	74.8	73.3	75.4	66.6	63.0	84.9	77.3
Non-independent housing										
Crisis	%	6.8	6.4	9.2	10.1	5.7	16.6	9.4	4.7	7.6
Medium/long term	%	1.6	0.9	2.2	2.8	1.3	0.7	8.4	1.5	1.8
Other	%	1.8	2.1	1.2	2.3	1.4	0.7	1.8	1.5	1.7
Institutional setting	%	3.1	3.4	0.9	2.2	2.5	3.3	11.1	–	2.6
Improvised dwelling/sleeping rough	%	4.8	4.8	8.4	6.6	11.5	8.8	6.4	7.0	6.5
Other (no tenure)	%	2.2	2.7	3.3	2.7	2.2	3.4	–	0.5	2.5
Total	%	20.3	20.3	25.2	26.7	24.6	33.5	37.1	15.2	22.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	3 000	1 100	1 600	600	700	200	100	200	7 600
Type of tenure immediately after support period (j)										
Independent housing										
Purchasing/purchased own home	%	0.6	0.6	0.4	0.3	0.2	1.0	–	0.6	0.5
Private rental	%	32.7	19.5	43.4	22.4	22.5	33.7	7.8	4.5	29.9
Public housing rental	%	20.5	31.3	14.9	34.5	28.8	31.2	35.6	31.9	23.6
Community housing rental (incl. THM transitional)	%	6.1	10.2	5.3	4.6	6.7	2.8	5.2	3.3	6.3
Rent free accommodation	%	5.9	5.4	4.8	3.2	5.8	4.0	13.6	10.2	5.6
Boarding	%	19.4	20.7	14.7	17.3	17.9	14.8	17.1	38.1	18.8
Total	%	85.2	87.7	83.5	82.3	81.9	87.5	79.3	88.6	84.7
Non-Independent housing										
Crisis	%	4.3	4.4	6.9	5.3	5.0	6.0	6.1	3.3	5.1
Medium/long term	%	3.7	1.3	4.4	2.4	2.2	3.7	10.6	4.7	3.4
Other	%	1.5	1.9	0.6	0.6	5.5	–	–	1.1	1.6

Table 17A.22 Closed support periods in which Indigenous clients needed assistance to obtain/maintain independent housing, by type of tenure (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Institutional setting	%	2.7	1.7	0.8	4.3	1.6	0.9	3.0	0.5	2.0
Improvised dwelling/sleeping rough	%	1.5	0.6	2.3	3.3	2.1	1.9	1.0	1.6	1.7
Other (no tenure)	%	1.1	2.5	1.3	1.7	1.8	–	–	–	1.4
Total	%	14.8	12.4	16.3	17.6	18.2	12.5	20.7	11.2	15.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	2 400	1 000	1 400	400	500	100	100	200	6 100

- (a) Totals may not add up to 100 per cent as a result of rounding.
- (b) Figures have been weighted to adjust for agency non-participation and client non-consent. In 2009-10, there were 1492 records where Indigenous status was not known and these are excluded from reported data.
- (c) Data exclude 71 closed support periods (weighted) due to errors and omissions, and 456 closed support periods (weighted) due to "don't know" reponse.
- (d) Data exclude 94 closed support periods (weighted) due to errors and omissions and 1570 closed support periods (weighted) due to "don't know" reponse and "client left without providing any information" response.
- (e) Data exclude 172 closed support periods (weighted) due to errors and omissions and 514 closed support periods (weighted) due to "don't know" reponse.
- (f) Data exclude 197 closed support periods (weighted) due to errors and omissions and 1848 closed support periods (weighted) due to "don't know" reponse.
- (g) Data excluded 115 closed support periods (weighted) due to errors and omissions and 617 closed support periods (weighted) due to "don't know" reponse.
- (h) Data excluded 166 closed support periods (weighted) due to errors and omissions and 1895 closed support periods (weighted) due to "don't know" reponse and "client left without providing any information" response.
- (i) Data excluded 40 closed support periods (weighted) due to errors and omissions and 611 closed support periods (weighted) due to "don't know" reponse.
- (j) Data excluded 68 closed support periods (weighted) due to errors and omissions and 2057 closed support periods (weighted) due to "don't know" reponse and "client left without providing any information" response.

– Nil or rounded to zero.

Source: AIHW (unpublished) SAAP NDCA *Client Collection*.

Table 17A.24

Table 17A.24 Closed support periods: Labour force status of Indigenous clients who needed employment and training assistance, before and after support (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2005-06										
Before support										
Employed full time	%	2.5	–	2.9	8.5	2.6	–	–	–	2.6
Employed part time	%	2.7	2.8	6.5	11.7	1.3	–	22.9	6.9	4.9
Unemployed	%	41.7	31.6	42.2	27.9	45.3	31.3	38.1	42.0	38.5
Not in labour force	%	53.2	65.6	48.4	51.9	50.9	68.7	39.1	51.2	54.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	400	200	200	100	100	–	–	100	1 100
After support										
Employed full time	%	5.1	–	5.6	13.4	1.6	–	11.5	6.8	5.3
Employed part time	%	11.6	9.2	8.0	17.0	7.5	6.0	14.0	11.2	10.7
Unemployed	%	39.2	33.0	37.0	14.2	47.3	34.4	20.2	25.2	34.3
Not in labour force	%	44.2	57.9	49.3	55.4	43.6	59.6	54.2	56.8	49.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	400	100	200	100	100	–	–	100	1 000
2006-07										
Before support (c)										
Employed full time	%	2.3	2.0	2.1	8.0	1.4	–	5.9	–	2.7
Employed part time	%	3.4	2.1	5.2	8.8	4.8	–	8.2	6.5	4.3
Unemployed	%	29.0	38.5	43.9	28.8	41.5	44.5	25.6	36.7	34.1
Not in labour force	%	65.3	57.4	48.8	54.4	52.3	55.5	60.3	56.9	59.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	600	200	200	100	100	–	–	100	1 400
After support (d)										
Employed full time	%	5.0	5.1	9.9	10.8	5.5	16.0	20.3	–	6.7
Employed part time	%	9.1	6.0	9.9	14.4	3.8	6.7	9.3	13.2	9.0
Unemployed	%	28.0	37.0	38.5	25.4	35.9	30.7	18.1	30.6	31.0
Not in labour force	%	58.0	51.9	41.6	49.4	54.7	46.6	52.3	56.2	53.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	600	200	200	100	100	–	–	–	1 200
2007-08										
Before support (e)										
Employed full time	%	3.1	2.3	3.7	0.9	1.0	–	6.7	2.6	2.8
Employed part time	%	4.3	3.7	5.4	8.2	4.7	10.6	3.0	2.8	4.7
Unemployed	%	27.3	40.0	40.5	35.2	30.9	38.2	12.7	42.0	32.1
Not in labour force	%	65.3	54.0	50.5	55.8	63.4	51.2	77.6	52.7	60.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	800	200	200	100	100	–	–	–	1 600

Table 17A.24

Table 17A.24 Closed support periods: Labour force status of Indigenous clients who needed employment and training assistance, before and after support (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
After support (f)										
Employed full time	%	5.5	4.7	6.5	5.6	1.1	–	13.5	3.1	5.2
Employed part time	%	7.0	6.4	11.4	10.1	6.3	15.5	6.5	18.8	8.0
Unemployed	%	26.0	42.5	35.6	33.7	37.4	39.5	12.8	34.9	31.3
Not in labour force	%	61.5	46.3	46.5	50.5	55.2	45.0	67.2	43.1	55.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	700	200	200	100	100	–	–	–	1 500
2008-09										
Before support (g)										
Employed full time	%	2.0	2.3	0.8	1.5	1.5	–	11.1	4.2	2.0
Employed part time	%	5.2	5.1	5.0	6.2	5.9	–	3.7	9.6	5.4
Unemployed	%	26.4	35.4	38.0	31.5	22.5	46.7	30.5	39.9	30.7
Not in labour force	%	66.4	57.2	56.3	60.7	70.1	53.3	54.6	46.3	61.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	800	200	300	200	100	–	–	100	1 700
After support (h)										
Employed full time	%	4.8	7.2	2.7	8.4	3.4	5.7	13.3	13.7	5.6
Employed part time	%	10.4	6.7	8.2	7.5	7.2	5.7	12.7	19.4	9.5
Unemployed	%	23.1	32.4	37.4	30.9	24.8	44.9	30.6	32.4	28.6
Not in labour force	%	61.8	53.7	51.7	53.3	64.5	43.6	43.4	34.5	56.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	700	200	300	100	100	–	–	100	1 500
2009-10										
Before support (i)										
Employed full time	%	2.1	4.6	1.6	–	–	–	–	8.1	2.0
Employed part time	%	6.0	5.5	3.3	1.1	3.5	3.9	2.8	8.0	4.8
Unemployed	%	31.2	28.9	32.0	35.6	34.3	31.3	39.5	40.7	32.3
Not in labour force	%	60.7	61.0	63.1	63.3	62.3	64.7	57.7	43.2	61.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	800	200	300	100	200	–	–	–	1 600
After support (j)										
Employed full time	%	5.7	9.4	6.0	3.2	1.2	–	–	12.7	5.5
Employed part time	%	10.3	5.2	10.6	6.6	4.2	8.0	10.0	12.5	9.0
Unemployed	%	29.4	31.0	28.1	31.2	30.0	24.8	36.2	31.6	29.7
Not in labour force	%	54.6	54.4	55.3	59.0	64.6	67.2	53.8	43.2	55.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	700	100	200	100	100	–	–	–	1 400

(a) Totals may not add up to 100 per cent as a result of rounding.

Table 17A.24 Closed support periods: Labour force status of Indigenous clients who needed employment and training assistance, before and after support (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(b)	Figures have been weighted to adjust for agency non-participation and client non-consent. In 2009-10, there were 398 records where Indigenous status was not known and these are excluded from reported data.									
(c)	Data exclude 13 closed support periods (weighted) due to errors and omissions and 56 closed support periods (weighted) due to Dont know response.									
(d)	Data exclude 17 closed support periods (weighted) due to errors and omissions and 217 closed support periods (weighted) due to "don't know" response and "client left without providing any information" response.									
(e)	Data exclude 3 closed support periods (weighted) due to errors and omissions and 24 closed support periods (weighted) due to Dont know response.									
(f)	Data exclude 5 closed support periods (weighted) due to errors and omissions and 181 closed support periods (weighted) due to Dont know response.									
(g)	Data exclude 10 closed support periods due to errors and omissions and 46 closed support periods due to "don't know" response.									
(h)	Data exclude 24 closed support periods due to errors and omissions and exclude 261 closed support periods due to "don't know" response and "client left without providing any information" response.									
(i)	Data exclude 10 closed support periods due to errors and omissions and 62 closed support periods due to "don't know" response.									
(j)	Data exclude 14 closed support periods due to errors and omissions and exclude 242 closed support periods due to "don't know" response and "client left without providing any information" response.									
	– Nil or rounded to zero.									

Source: AIHW (unpublished) SAAP NDCA Client Collection.

Table 17A.26

Table 17A.26 **Indigenous clients who exited from the service and who returned to agencies before the end of that year (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2005-06										
Total number of support periods										
1	%	79.8	75.0	80.2	70.2	70.1	70.1	82.5	77.3	75.4
2	%	11.5	13.3	12.0	16.2	16.4	17.2	7.1	14.9	13.7
3	%	4.8	4.1	4.2	7.3	6.5	7.9	5.2	4.3	5.5
4	%	1.4	2.8	1.7	2.6	3.6	2.6	2.6	2.6	2.3
5	%	1.0	1.2	0.8	1.5	1.6	0.6	0.6	0.6	1.2
6+	%	1.6	3.6	1.0	2.1	1.8	1.7	1.9	0.4	2.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	4 300	1 900	3 700	3 200	1 900	400	200	1 900	17 100
2006-07										
Total number of support periods										
1	%	75.6	70.8	76.4	69.8	64.8	76.0	81.9	73.2	72.1
2	%	13.7	14.5	15.4	17.0	15.7	13.5	11.7	15.1	15.1
3	%	4.9	6.3	4.3	6.4	7.0	5.2	4.3	6.4	5.9
4	%	2.2	2.5	1.6	3.3	3.8	2.6	1.0	2.2	2.5
5	%	1.1	1.6	1.1	1.3	2.9	0.8	1.0	1.6	1.5
6+	%	2.5	4.3	1.1	2.1	5.7	2.0	–	1.5	2.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	5 600	2 100	4 200	3 600	2 300	500	200	2 100	20 100
2007-08										
Total number of support periods										
1	%	75.9	71.0	76.7	62.2	68.9	75.5	73.4	74.1	71.6
2	%	13.6	15.0	13.6	21.7	16.1	13.9	18.1	16.4	15.8
3	%	4.6	5.8	4.9	6.6	5.6	6.7	5.2	5.4	5.5
4	%	2.1	2.9	2.1	4.1	3.3	1.9	0.9	2.5	2.8
5	%	1.2	1.8	0.9	2.0	2.2	0.5	1.4	0.7	1.4
6+	%	2.6	3.5	1.9	3.5	3.9	1.6	1.0	0.9	2.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	6 400	2 200	4 500	3 500	2 400	500	300	1 900	21 300
2008-09										
Total number of support periods										
1	%	75.3	71.3	75.3	70.5	67.9	76.4	87.7	74.1	72.4
2	%	14.8	15.5	15.2	16.2	15.2	12.8	7.1	15.5	15.3
3	%	4.9	6.1	5.7	6.1	7.2	5.6	3.9	6.0	5.9
4	%	2.0	2.8	2.1	3.5	4.1	2.0	–	2.3	2.8
5	%	1.0	1.6	0.9	1.7	2.2	1.1	0.9	0.9	1.4
6+	%	2.0	2.8	0.8	1.9	3.4	2.0	0.5	1.4	2.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	6 300	2 300	4 600	3 300	2 700	500	200	2 000	21 400

Table 17A.26

Table 17A.26 **Indigenous clients who exited from the service and who returned to agencies before the end of that year (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2009-10 (c)										
Total number of support periods										
1	%	75.3	68.8	73.7	68.9	65.2	74.2	80.7	69.5	71.1
2	%	14.3	17.6	16.0	17.3	18.0	16.1	11.9	20.1	16.4
3	%	4.5	6.2	6.1	7.4	6.6	5.1	4.3	4.9	5.9
4	%	2.4	2.8	2.1	2.0	4.1	2.3	1.2	2.7	2.6
5	%	1.3	1.9	1.2	1.5	2.0	1.0	0.8	1.2	1.5
6+	%	2.2	2.9	0.8	2.9	4.1	1.3	1.2	1.6	2.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	7 100	2 400	5 200	3 300	2 600	500	300	2 200	23 200
Proportion of clients who return to services within 12 months that is, clients having two or more support periods in 12 months										
2005-06	%	20.3	25.0	19.7	29.7	29.9	30.0	17.4	22.8	24.7
2006-07	%	24.4	29.2	23.5	30.1	35.1	24.1	18.0	26.8	27.8
2007-08	%	24.1	29.0	23.4	37.9	31.1	24.6	26.6	25.9	28.4
2008-09	%	24.7	28.8	24.7	29.4	32.1	23.5	12.4	26.1	27.5
2009-10	%	24.7	31.4	26.2	31.1	34.8	25.8	19.4	30.5	28.9
Proportion of clients with only one support period in 12 months										
2005-06	%	79.8	75.0	80.2	70.2	70.1	70.1	82.5	77.3	75.4
2006-07	%	75.6	70.8	76.4	69.8	64.8	76.0	81.9	73.2	72.1
2007-08	%	75.9	71.0	76.7	62.2	68.9	75.5	73.4	74.1	71.6
2008-09	%	75.3	71.3	75.3	70.5	67.9	76.4	87.7	74.1	72.4
2009-10	%	75.3	68.8	73.7	68.9	65.2	74.2	80.7	69.5	71.1

(a) Totals may not add up to 100 per cent as a result of rounding. A client may have support periods in more than one state or territory. Therefore state and territory figures may not sum to the national figure.

(b) Client figures have been weighted to adjust for agency non-participation and client non-consent.

(c) Data exclude 6705 closed support periods due to errors and omissions.

– Nil or rounded to zero.

Source: AIHW (unpublished) SAAP NDCA *Client Collection*.

Table 17A.27

Table 17A.27 Proportion of clients who more than once had a housing/accommodation need identified by an agency worker, by Indigenous status (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Indigenous clients										
Number of clients (and accompanying children) who <u>more than once</u> had a housing/accommodation need identified by an agency worker										
2007-08	no.	902	324	707	1 150	405	55	31	334	3 908
2008-09	no.	844	294	669	910	420	57	21	455	3 670
2009-10	no.	841	237	657	1 093	334	46	23	476	3 707
Number of clients (and accompanying children) who had a housing/accommodation need identified by an agency worker										
2007-08	no.	8 776	3 151	6 265	6 014	3 397	627	405	2 647	31 282
2008-09	no.	8 675	3 235	6 708	5 280	3 662	635	421	2 795	31 411
2009-10	no.	9 464	3 023	7 868	5 237	3 433	665	456	3 001	33 147
Proportion of clients (and accompanying children) who <u>more than once</u> had a housing/accommodation need identified by an agency worker										
2007-08	%	10.3	10.3	11.3	19.1	11.9	8.8	7.7	12.6	12.5
2008-09	%	9.7	9.1	10.0	17.2	11.5	9.0	5.0	16.3	11.7
2009-10	%	8.9	7.8	8.4	20.9	9.7	6.9	5.0	15.9	11.2
All clients										
Number of clients (and accompanying children) who <u>more than once</u> had a housing/accommodation need identified by an agency worker										
2007-08	no.	3 781	3 020	2 582	1 836	1 502	394	184	448	13 747
2008-09	no.	3 865	2 456	2 369	1 535	1 285	386	163	587	12 646
2009-10	no.	3 537	2 372	2 188	1 880	1 199	353	156	580	12 265
Number of clients (and accompanying children) who had a housing/accommodation need identified by an agency worker										
2007-08	no.	38 207	33 597	24 562	13 370	15 851	4 829	2 723	3 738	136 877
2008-09	no.	40 422	32 027	25 494	12 962	16 170	4 879	2 763	3 955	138 672
2009-10	no.	42 711	31 719	28 031	12 515	15 022	4 879	2 776	4 046	141 699
Proportion of clients (and accompanying children) who <u>more than once</u> had a housing/accommodation need identified by an agency worker										
2007-08	%	9.9	9.0	10.5	13.7	9.5	8.2	6.8	12.0	10.0
2008-09	%	9.6	7.7	9.3	11.8	7.9	7.9	5.9	14.8	9.1
2009-10	%	8.3	7.5	7.8	15.0	8.0	7.2	5.6	14.3	8.7

(a) Figures have been weighted to adjust for agency non-participation and client non-consent.

(b) Data for All Clients excludes those people for whom Indigenous status is unknown.

Source: AIHW (unpublished) SAAP NDCA *Administrative Data and Client Collections*.

Table 17A.29

Table 17A.29 Source of income immediately before and after support of Indigenous clients who needed assistance to obtain/maintain a pension or benefit (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2005-06										
Source of income before support										
No income	%	22.9	19.8	16.2	6.9	13.6	28.4	3.6	10.4	16.3
Awaiting benefit	%	4.1	4.9	1.4	0.4	0.5	5.4	3.9	3.3	2.6
Government pension/allowance	%	69.4	74.4	76.6	89.3	84.2	63.9	88.7	83.2	77.6
Other	%	3.7	0.9	5.8	3.5	1.6	2.3	3.9	3.1	3.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	600	300	500	300	200	–	–	200	2 300
Source of income after support										
No income	%	6.4	2.1	9.0	4.5	1.2	15.2	11.8	2.3	5.4
Awaiting benefit	%	4.7	11.3	3.4	–	0.9	–	–	4.0	4.0
Government pension/allowance	%	84.6	85.1	84.3	92.4	97.4	82.3	84.1	88.9	87.4
Other	%	4.3	1.4	3.2	3.1	0.6	2.5	4.0	4.8	3.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	600	300	400	300	200	–	–	200	2 100
2006-07										
Source of income before support (b)										
No income	%	21.7	15.1	14.0	10.6	14.6	10.0	34.4	12.1	16.2
Awaiting benefit	%	2.5	0.9	1.6	1.6	1.2	8.3	14.3	3.6	2.3
Government pension/allowance	%	73.0	81.5	78.3	83.2	81.2	74.6	48.5	83.0	78.0
Other	%	2.8	2.4	6.1	4.6	3.1	7.0	2.9	1.2	3.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	900	300	400	400	200	–	–	300	2 600
Source of income after support (c)										
No income	%	5.7	2.5	5.9	4.0	7.0	–	19.5	4.0	5.1
Awaiting benefit	%	3.9	1.4	2.6	1.6	0.7	12.6	12.5	4.0	3.0
Government pension/allowance	%	86.7	93.6	87.7	91.8	90.9	84.1	60.5	90.6	88.8
Other	%	3.8	2.5	3.8	2.6	1.4	3.2	7.6	1.3	3.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	800	300	400	400	200	–	–	300	2 400
2007-08										
Source of income before support (d)										
No income	%	18.0	10.5	16.4	7.5	19.4	12.8	22.4	15.9	15.2
Awaiting benefit	%	3.2	2.0	3.6	2.4	2.5	15.5	–	4.7	3.2
Government pension/allowance	%	74.3	84.1	75.4	86.5	75.7	59.5	64.7	72.0	77.1

Table 17A.29

Table 17A.29 Source of income immediately before and after support of Indigenous clients who needed assistance to obtain/maintain a pension or benefit (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Other	%	4.6	3.3	4.6	3.7	2.3	12.1	12.9	7.4	4.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 000	400	500	300	200	–	–	200	2 700
Source of income after support (e)										
No income	%	4.2	3.7	8.7	3.0	10.1	–	14.6	7.1	5.6
Awaiting benefit	%	3.2	1.7	1.9	1.8	1.4	3.1	–	3.6	2.4
Government pension/allowance	%	87.2	91.0	85.7	93.7	86.4	83.6	63.1	83.8	87.7
Other	%	5.4	3.5	3.7	1.4	2.1	13.3	22.2	5.4	4.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	900	400	500	300	200	–	–	200	2 500
2008-09										
Source of income before support (f)										
No income	%	13.3	11.3	14.5	12.8	9.1	22.3	22.7	7.0	12.3
Awaiting benefit	%	2.5	1.4	2.9	0.4	1.4	6.9	–	1.5	2.0
Government pension/allowance	%	81.2	84.2	79.4	83.5	84.0	70.8	69.6	88.8	82.5
Other	%	3.0	3.1	3.2	3.3	5.6	–	7.7	2.6	3.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 200	400	600	300	200	–	–	400	3 200
Source of income after support (g)										
No income	%	3.7	1.8	10.3	3.9	6.5	–	4.6	2.5	4.7
Awaiting benefit	%	1.6	0.7	2.4	1.2	0.5	–	4.4	1.3	1.5
Government pension/allowance	%	90.7	93.4	83.3	87.9	88.4	100.0	86.6	92.1	89.5
Other	%	4.0	4.1	4.0	7.0	4.6	–	4.4	4.2	4.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 100	300	500	300	200	–	–	400	2 900
2009-10										
Source of income before support (h)										
No income	%	10.5	14.7	13.8	8.3	8.8	8.8	14.7	12.8	11.2
Awaiting benefit	%	2.4	1.9	2.9	1.0	2.3	–	–	2.3	2.2
Government pension/allowance	%	84.0	80.1	78.7	88.7	81.9	86.5	82.6	80.0	83.0
Other	%	3.1	3.3	4.6	2.0	7.0	4.6	2.7	5.0	3.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 300	200	500	400	200	–	–	200	2 900
Source of income after support (i)										
No income	%	5.0	2.9	4.7	3.0	1.2	–	–	6.4	4.2
Awaiting benefit	%	1.1	5.5	2.6	1.2	–	–	3.1	4.0	1.8

Table 17A.29 Source of income immediately before and after support of Indigenous clients who needed assistance to obtain/maintain a pension or benefit (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Government pension/allowance	%	89.5	89.3	88.3	92.8	91.0	100.0	96.9	87.7	89.9
Other	%	4.5	2.3	4.4	3.0	7.8	–	–	1.9	4.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Total	no.	1 200	200	500	300	200	–	–	200	2 700

- (a) Figures have been weighted to adjust for agency non-participation and client non-consent. In 2009-10, there were 784 records where Indigenous status was not known and these are excluded from reported data.
- (b) Data exclude 32 closed support periods (weighted) due to errors and omissions, and 30 closed support periods (weighted) due to "don't know" response.
- (c) Data exclude 51 closed support periods (weighted) due to errors and omissions, and 242 closed support periods (weighted) due to "don't know" response and "client left without providing any information" response.
- (d) Data exclude 29 closed support periods (weighted) due to errors and omissions and exclude 74 closed support periods (weighted) due to "don't know" response.
- (e) Data exclude 43 closed support periods (weighted) due to errors and omissions, and exclude 255 closed support periods (weighted) due to "don't know" response.
- (f) Data exclude 26 closed support periods (weighted) due to errors and omissions and 107 closed support periods (weighted) due to "don't know" response.
- (g) Data exclude 43 closed support periods (weighted) due to errors and omissions, and 355 closed support periods due to "don't know" response and "client left without providing any information" response.
- (h) Data exclude 5 closed support periods (weighted) due to errors and omissions and 56 closed support periods (weighted) due to "don't know" response.
- (i) Data exclude 8 closed support periods (weighted) due to errors and omissions, and 284 closed support periods due to "don't know" response and "client left without providing any information" response.

– Nil or rounded to zero.

Source: AIHW (unpublished) SAAP NDCA *Client Collection*.