

Report on Government Services 2013

FIRE AND AMBULANCE SERVICES: AMBULANCE EVENTS (CHAPTER 9)

This chapter reports on the performance of governments in providing emergency management services provided in the event of fire and out of hospital medical emergency events. This factsheet focuses on ambulance services for out of hospital medical emergency events.

- Ambulance events are incidents that result in demand for ambulance services to respond, including: emergency and non-emergency pre hospital and out of hospital patient care and transport; inter hospital patient transport; specialised rescue services; ambulance services to multi casualty events; and capacity building for emergencies (p. 9.37). Nationally, 3.2 million events resulted in demand for ambulance services in 2011-12 (p. 9.39).
- Performance reporting for ambulance events includes information on ambulance services organisations as the primary agencies involved in providing services for ambulance events. Recurrent expenditure across Australia was approximately \$2.5 billion (or \$110 per person) in 2012-12 (p. 9.60). Nationally, there were 14 788 full time equivalent paid personnel and 6012 volunteers in ambulance service organisations in 2011-12 (p. 9.43).

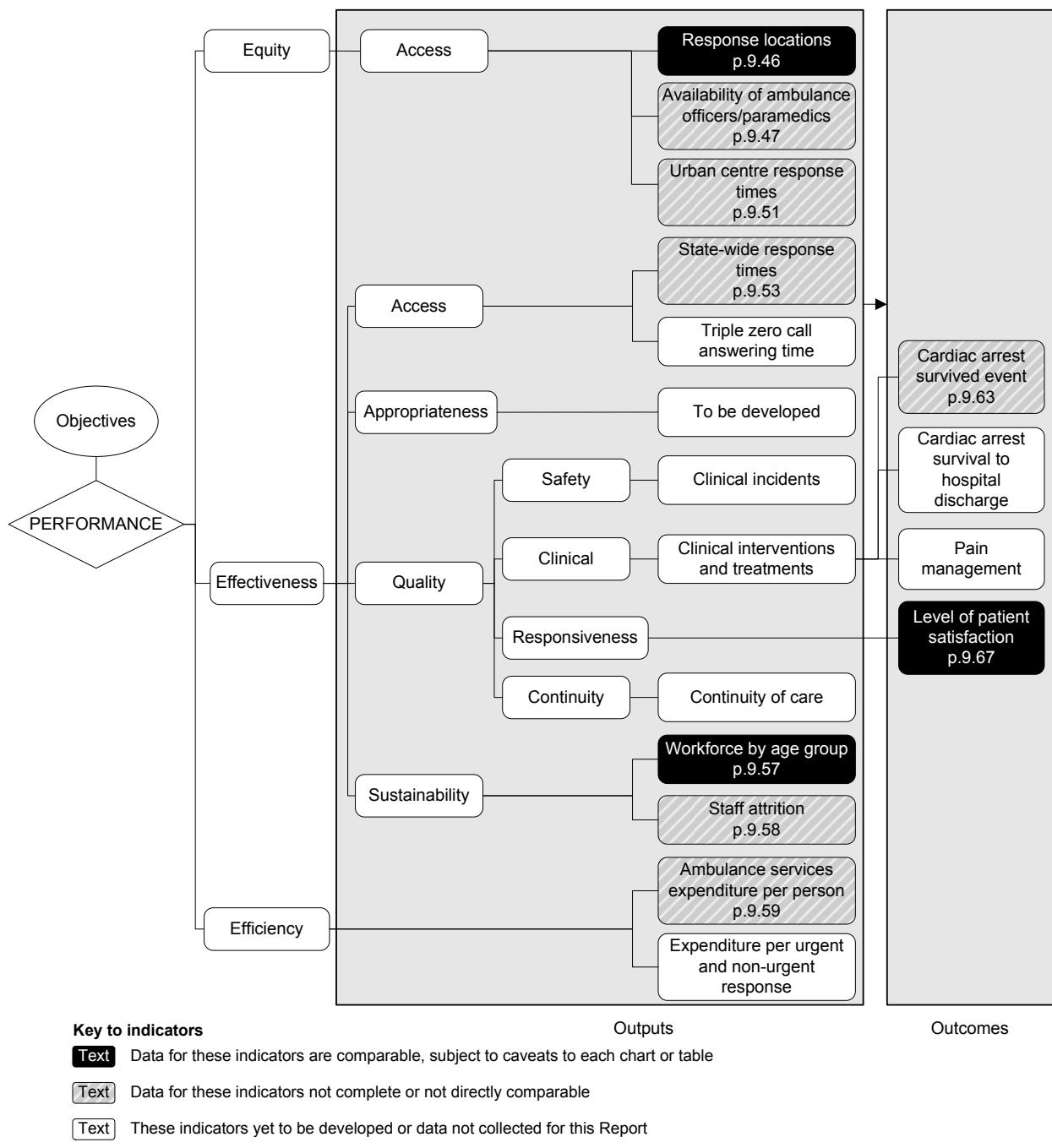
Objectives for emergency services for ambulance events

The objectives of government involvement in ambulance service to provide pre-hospital and out of hospital care and patient transport services, that:

- are high quality, timely, and meet clients' needs through delivery of coordinated and responsive health care
- are equitable and accessible
- are effectively, efficiently and sustainably delivered
- reduce the adverse effects of emergency events on the community by providing specialised medical care in emergency situations.

Ambulance services also contribute to managing community risks and enhancing public safety through various measures including fostering public education in first aid (p. 9.44).

Performance indicators for emergency services for ambulance events (figure 9.20, p. 9.45)



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Please do not approach other parties for comment before 31 January 2013.

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Tables with a '9A' prefix (eg table 9A.5) are in the attachments on the Review website.

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