

Report on Government Services 2013

**HOMELESSNESS SERVICES
(CHAPTER 17)**

This chapter reports on the performance of governments in providing specialist homelessness services, and the people accessing these services. Data reported in this edition reflect homelessness services provided under the National Affordable Housing Agreement (NAHA) and National Partnership Agreement on Homelessness (NPAH), and are sourced from the Specialist Homelessness Services data collection (SHSC) which commenced on 1 July 2011.

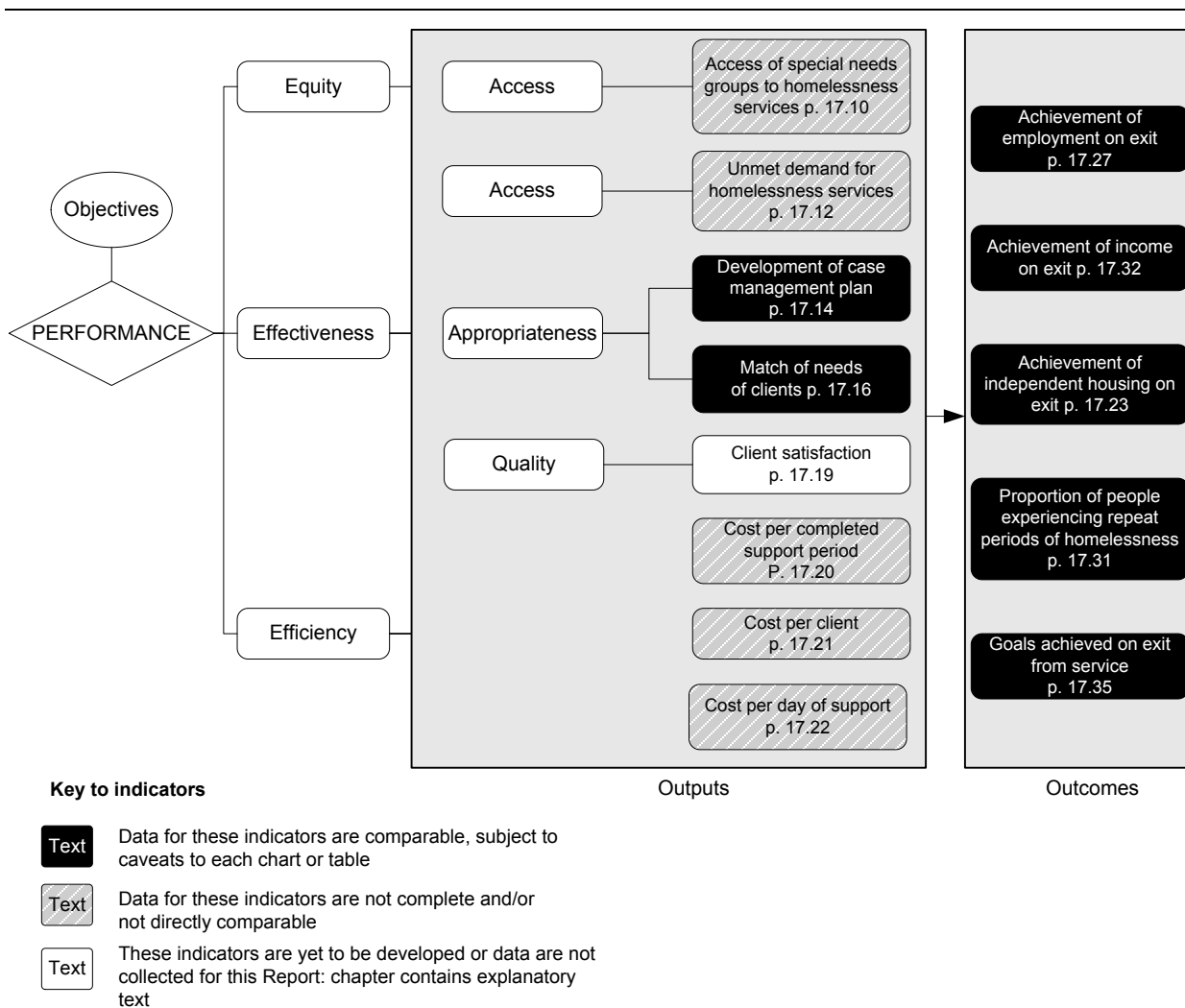
- Nationally, in 2011-12, homelessness services agencies provided support to 229 247 people (p.17.5).
- In 2011-12, homelessness services' agencies provided a range of services to clients, including accommodation (37.7 per cent), assistance to sustain housing (23.8 per cent), domestic violence services (23.0 per cent), and other specialist services (15.7 per cent) (p.17.5).

Objectives of government funded specialist homelessness services

The overall aim of specialist homelessness services is to provide transitional supported accommodation and a range of related support services, to help people who are homeless or at imminent risk of homelessness to achieve the maximum possible degree of self-reliance and independence. Within this aim, the goals are to:

- resolve crises
- re-establish family links where appropriate
- re-establish the capacity of clients to live independently
- provide homelessness services in an equitable and efficient manner (p.17.7).

Performance indicators for homelessness services (figure 17.2, p. 17.8)



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Please do not approach other parties for comment before 31 January 2013.

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Tables with a '17A' prefix (eg table 17A.5) are in the attachments on the Review website.

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