
Errata — Report on Government Services 2013

The following amendment was made to the 2013 Report since it was released in January 2013.

Sector overview E — Health, Chapter 10 — Public hospitals

Emergency department waiting times by urgency category for 2011-12 have been changed.

The revised chapter text and tables are reproduced below.

Amended data in table E.3 on page E.43

Table E.1 **Performance indicators for public hospitals^a**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Effectiveness — Access indicators									
<i>Emergency department waiting times, 2011-12</i>									
Data for this indicator not complete or not directly comparable (chapter 10)									
Proportion of patients seen on time (per cent)									
Resuscitation	100	100	100	99	100	100	100	100	100
Emergency	82	83	82	76	79	77	76	64	80
Urgent	71	72	63	52	70	64	50	49	66
Semi-urgent	74	67	69	67	77	71	47	49	70
Non-urgent	89	87	90	94	92	88	81	89	89
Total	76	72	69	65	76	71	55	54	72

Source: table 10A.17

^a Caveats for these data are available in chapter 10 and attachment 10A. Refer to the indicator interpretation boxes in chapter 10 for information to assist with the interpretation of data presented in this table

Amended text on page 10.19

Nationally, in 2011-12, 100 per cent of patients in triage category 1 were seen within the clinically appropriate timeframe, and 80 per cent of patients in triage category 2 were seen within the clinically appropriate timeframe. For all triage categories combined, 72 per cent of patients were seen within triage category timeframes (table 10.2).

Amended table 10.2 on page 10.20

Table 10.2 Emergency department patients seen within triage category timeframes, public hospitals (per cent)^a

<i>Triage category</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2010-11									
1 — Resuscitation ^b	100	100	100	99	100	100	100	100	100
2 — Emergency	83	81	78	71	78	72	78	65	79
3 — Urgent	71	70	60	50	66	55	48	53	65
4 — Semi-urgent	73	65	67	65	70	63	48	54	68
5 — Non-urgent	88	86	90	92	88	83	75	90	88
Total	76	71	67	63	71	62	55	58	70
Data coverage ^c	83	90	72	74	68	93	100	100	81
2011-12									
1 — Resuscitation ^b	100	100	100	99	100	100	100	100	100
2 — Emergency	82	83	82	76	79	77	76	64	80
3 — Urgent	71	72	63	52	70	64	50	49	66
4 — Semi-urgent	74	67	69	67	77	71	47	49	70
5 — Non-urgent	89	87	90	94	92	88	81	89	89
Total	76	72	69	65	76	71	55	54	72
Data coverage ^c	na	na	na	na	na	na	na	na	na

^a Percentages are derived from all hospitals that reported to the Non-admitted Patient Emergency Department Care Database, including all principal referral and specialist women's and children's hospitals, large hospitals and public hospitals that were classified to other peer groups. ^b Resuscitation patients whose waiting time for treatment was less than or equal to two minutes are considered to have been seen on time. ^c Data coverage is estimated as the number of occasions of service with waiting times data divided by the number of emergency department occasions of service. This can underestimate coverage because some occasions of service are for other than emergency presentations. For some jurisdictions, the number of emergency department occasions of service reported to the Non-admitted Patient Emergency Department Care Database exceeded the number of accident and emergency occasions of service reported to the National Public Hospital Establishments Database. For these jurisdictions the coverage has been estimated as 100 per cent.

Source: AIHW (2012), *Australian hospital statistics 2011–12: emergency department care*, Health services series no. 45. Cat. no. HSE 126; AIHW (2011), *Australian hospital statistics 2010–11: emergency department care and elective surgery waiting times*. Health services series no. 41. Cat. no. HSE 115; table 10A.17.