

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**DEMOGRAPHICS - STATE**

<b>BASE: Receives Employment Services (weighted)</b>		1033
	<b>%</b>	100.0%
<b>STATE</b>	<b>NSW</b>	349
	<b>%</b>	33.8%
	<b>Victoria</b>	297
	<b>%</b>	28.8%
	<b>Queensland</b>	127
	<b>%</b>	12.3%
	<b>Western Australia</b>	111
	<b>%</b>	10.8%
	<b>South Australia</b>	100
	<b>%</b>	9.7%
<b>Tasmania</b>	26	
<b>%</b>	2.5%	
<b>Northern Territory</b>	7	
<b>%</b>	.7%	
<b>ACT</b>	15	
<b>%</b>	1.5%	

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**DEMOGRAPHICS - STATE**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services		Intellectual / Specific Learning		Physical	Sensory	
						Cognitive		Psychiatric			
<b>BASE: Receives Employment Services (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>STATE</b>	<b>NSW</b>		94	349	155	110	35	277	6	41	27
		%	21.3%	33.8%	33.7%	29.7%	31.0%	35.1%	32.6%	34.6%	36.3%
	<b>Victoria</b>		146	297	131	134	29	234	3	29	20
		%	33.1%	28.8%	28.6%	36.3%	25.5%	29.7%	15.2%	24.2%	27.4%
	<b>Queensland</b>		61	127	50	39	19	77	6	22	9
		%	13.9%	12.3%	10.8%	10.4%	17.2%	9.8%	29.3%	18.6%	12.6%
	<b>Western Australia</b>		61	111	50	38	13	85	2	11	9
		%	13.8%	10.8%	11.0%	10.2%	11.3%	10.7%	10.1%	9.1%	12.1%
	<b>South Australia</b>		52	100	44	29	12	78	1	10	5
		%	11.9%	9.7%	9.5%	7.9%	11.0%	9.9%	5.3%	8.8%	7.4%
	<b>Tasmania</b>		16	26	14	13	1	20	1	3	1
		%	3.6%	2.5%	3.1%	3.4%	1.3%	2.6%	5.9%	2.2%	2.0%
	<b>Northern Territory</b>		3	7	5	3	1	5		1	1
		%	.6%	.7%	1.1%	.7%	1.2%	.7%		.6%	.9%
	<b>ACT</b>		8	15	11	5	2	12	0	2	1
		%	1.8%	1.5%	2.3%	1.4%	1.5%	1.5%	1.5%	1.9%	1.2%

**DISABILITY SERVICES SATISFACTION SURVEY  
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*Productivity Commission  
Job Number: 98196*

**DEMOGRAPHICS - STATE**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				
							18-24 years	25-34 years	35-44 years	45+ years	
<b>BASE: Receives Employment Services (weighted)</b>		49	669	225	24	197	258	393	231	131	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>STATE</b>	<b>NSW</b>		20	212	69	4	82	75	149	71	51
		%	41.6%	31.7%	30.9%	16.8%	41.4%	29.2%	37.9%	30.9%	38.8%
	<b>Victoria</b>		9	197	67	10	57	77	107	69	34
		%	17.5%	29.5%	29.9%	41.1%	29.0%	29.9%	27.3%	29.7%	26.1%
	<b>Queensland</b>		7	90	28	6	14	43	43	29	9
		%	15.0%	13.4%	12.6%	22.6%	7.0%	16.7%	11.0%	12.7%	7.0%
	<b>Western Australia</b>		5	66	28	3	22	30	35	26	17
		%	10.3%	9.8%	12.6%	10.4%	11.2%	11.5%	8.8%	11.2%	13.0%
	<b>South Australia</b>		6	71	22	1	13	22	40	24	13
		%	13.1%	10.5%	9.7%	6.1%	6.8%	8.4%	10.2%	10.5%	10.2%
	<b>Tasmania</b>		0	18	5	1	6	7	8	7	4
		%	.8%	2.7%	2.1%	3.0%	2.8%	2.7%	2.1%	2.9%	3.1%
	<b>Northern Territory</b>			6			1	3	3	1	1
		%		.9%			.7%	1.0%	.8%	.3%	.5%
	<b>ACT</b>		1	11	5		2	1	7	5	2
		%	1.7%	1.6%	2.1%		1.2%	.6%	1.9%	2.0%	1.3%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
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**Q3 - AGE OF FAMILY MEMBER WITH DISABILITY**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Receives Employment Services (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>AGE OF FAMILY MEMBER WITH DISABILITY</b>	<b>18-24 years</b>		258	75	77	43	30	22	7	3	1
		%	25.0%	21.6%	26.0%	34.1%	26.7%	21.7%	26.8%	36.4%	9.3%
	<b>25-34 years</b>		393	149	107	43	35	40	8	3	7
		%	38.0%	42.7%	36.1%	34.1%	31.2%	39.9%	31.0%	45.5%	48.1%
	<b>35-44 years</b>		231	71	69	29	26	24	7	1	5
		%	22.4%	20.5%	23.1%	23.2%	23.3%	24.1%	25.4%	9.1%	29.6%
	<b>45-54 years</b>		105	47	20	7	15	10	3	1	1
		%	10.1%	13.5%	6.7%	5.8%	13.1%	10.3%	12.7%	9.1%	9.3%
	<b>55-65 years</b>		23	4	13	2	1	2	0		0
		%	2.2%	1.2%	4.3%	1.4%	1.1%	2.5%	1.4%		1.9%
	<b>65-74 years</b>		4		1		1	0	0		
		%	.3%		.5%		1.1%	.5%	1.4%		
	<b>No response</b>		19	2	10	2	4	1	0		0
		%	1.9%	.6%	3.4%	1.4%	3.4%	1.0%	1.4%		1.9%

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FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
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**Q3 - AGE OF FAMILY MEMBER WITH DISABILITY**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services		Intellectual / Specific Learning		Physical	Sensory	
						Cognitive		Psychiatric			
<b>BASE: Receives Employment Services (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>AGE OF FAMILY MEMBER WITH DISABILITY</b>	<b>18-24 years</b>		149	258	64	127	31	203	4	28	13
		%	33.8%	25.0%	13.9%	34.4%	27.3%	25.7%	20.5%	23.6%	17.8%
	<b>25-34 years</b>		151	393	180	147	33	297	10	56	32
		%	34.2%	38.0%	39.0%	39.8%	29.4%	37.6%	52.5%	47.5%	43.9%
	<b>35-44 years</b>		85	231	115	64	25	181	3	27	13
		%	19.4%	22.4%	25.0%	17.2%	22.7%	23.0%	18.0%	23.0%	18.5%
	<b>45-54 years</b>		36	105	72	20	15	78	0	4	8
		%	8.1%	10.1%	15.5%	5.3%	13.6%	9.9%	2.6%	3.1%	11.4%
	<b>55-65 years</b>		7	23	19	4	4	14	1	0	3
		%	1.5%	2.2%	4.1%	1.0%	3.9%	1.8%	4.9%	.4%	3.7%
	<b>65-74 years</b>		3	4	2	1		1			1
		%	.6%	.3%	.5%	.2%		.2%			.9%
	<b>No response</b>		11	19	9	7	3	14	0	3	3
		%	2.5%	1.9%	2.0%	2.0%	3.1%	1.8%	1.5%	2.4%	3.9%

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**Q3 - AGE OF FAMILY MEMBER WITH DISABILITY**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				
							18-24 years	25-34 years	35-44 years	45+ years	
<b>BASE: Receives Employment Services (weighted)</b>		49	669	225	24	197	258	393	231	131	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>AGE OF FAMILY MEMBER WITH DISABILITY</b>	<b>18-24 years</b>		10	200	52	1	24	258			
		%	20.5%	29.9%	23.3%	5.9%	12.3%	100.0%			
	<b>25-34 years</b>		15	286	108	4	45		393		
		%	30.5%	42.7%	47.9%	16.8%	23.0%		100.0%		
	<b>35-44 years</b>		12	135	55	7	52			231	
		%	25.0%	20.1%	24.3%	29.4%	26.3%			100.0%	
	<b>45-54 years</b>		7	42	10	5	50				105
		%	14.5%	6.3%	4.5%	22.2%	25.4%				79.6%
	<b>55-65 years</b>		1	2		2	18				23
		%	2.9%	.3%		8.4%	9.0%				17.6%
	<b>65-74 years</b>					1	2				4
		%				5.9%	1.1%				2.7%
	<b>No response</b>		3	4		3	6				
		%	6.6%	.7%		11.5%	2.9%				

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

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**Q5 - PRIMARY DISABILITY TYPE OF FAMILY MEMBER**

		TOTAL	STATE							
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
<b>BASE: Receives Employment Services (weighted)</b>		1033	349	297	127	111	100	26	7	15
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>Primary Disability</b>	<b>Intellectual (including Down Syndrome)</b>	704	257	204	64	74	71	17	5	11
	%	68.2%	73.7%	68.8%	50.7%	67.0%	70.9%	66.2%	63.6%	72.2%
	<b>Specific Learning / Attention Deficit Disorder</b>	41	4	16	11	7	2	1		
	%	4.0%	1.2%	5.3%	8.7%	6.3%	2.0%	4.2%		
	<b>Autism</b>	46	16	14	4	4	5	2	1	0
	%	4.5%	4.7%	4.8%	2.9%	3.4%	5.4%	7.0%	9.1%	1.9%
	<b>Physical (cerebral palsy/spinal bifida/spinal)</b>	118	41	29	22	11	10	3	1	2
	%	11.4%	11.7%	9.6%	17.4%	9.7%	10.3%	9.9%	9.1%	14.8%
	<b>Acquired brain injury</b>	47	12	11	7	8	6	1		1
	%	4.5%	3.5%	3.8%	5.8%	6.8%	6.4%	4.2%		5.6%
	<b>Vision</b>	28	12	6	4	4	1	0		1
	%	2.8%	3.5%	1.9%	2.9%	4.0%	1.5%	1.4%		3.7%
	<b>Hearing</b>	13	2	3	4	3	0		1	0
	%	1.2%	.6%	1.0%	2.9%	2.3%	.5%		9.1%	1.9%
	<b>Speech</b>	32	12	10	3	3	3	1		0
	%	3.1%	3.5%	3.4%	2.2%	2.3%	3.4%	4.2%		1.9%
<b>Deaf and blind (dual sensory)</b>	3	2			1	0				
%	.3%	.6%			.6%	.5%				
<b>Psychiatric</b>	19	6	3	6	2	1	1		0	
%	1.8%	1.8%	1.0%	4.3%	1.7%	1.0%	4.2%		1.9%	
<b>Neurological (including ms/epilepsy)</b>	69	22	19	13	6	6	0	1	1	
%	6.7%	6.4%	6.3%	10.1%	5.7%	6.4%	1.4%	18.2%	5.6%	
<b>Other</b>	80	20	33	12	6	6	1		1	
%	7.7%	5.8%	11.1%	9.4%	5.1%	5.9%	5.6%		9.3%	
<b>Don't know</b>	12	4	1	1	3	2	0		0	
%	1.2%	1.2%	.5%	.7%	2.3%	2.5%	1.4%		1.9%	

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FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

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**Q5 - PRIMARY DISABILITY TYPE OF FAMILY MEMBER (cont.)**

			TOTAL	STATE							
				NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
Primary Disability	COGNITIVE - TOTAL		112	35	29	19	13	12	1	1	2
		%	10.8%	9.9%	9.6%	15.2%	11.4%	12.3%	5.6%	18.2%	11.1%
	INTELLECTUAL / SPECIFIC LEARNING - TOTAL		789	277	234	77	85	78	20	5	12
		%	76.4%	79.5%	78.8%	60.9%	76.1%	78.3%	77.5%	72.7%	75.9%
	SENSORY - TOTAL		73	27	20	9	9	5	1	1	1
		%	7.1%	7.6%	6.7%	7.2%	8.0%	5.4%	5.6%	9.1%	5.6%



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Productivity Commission  
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**Q5 - PRIMARY DISABILITY TYPE OF FAMILY MEMBER**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory
<b>BASE: Receives Employment Services (weighted)</b>		440	1033	460	370	112	789	19	118	73
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>Primary Disability</b>	<b>Intellectual (including Down Syndrome)</b>	298	704	322	271	21	704	6	31	41
	%	67.8%	68.2%	70.1%	73.3%	18.8%	89.2%	33.6%	26.3%	55.9%
	<b>Specific Learning / Attention Deficit Disorder</b>	19	41	9	12	5	41		1	2
	%	4.3%	4.0%	2.0%	3.2%	4.0%	5.2%		.8%	3.2%
	<b>Autism</b>	24	46	18	17	1	46	2		
	%	5.6%	4.5%	4.0%	4.5%	.8%	5.9%	10.9%		
	<b>Physical (cerebral palsy/spinal bifida/spinal)</b>	56	118	72	53	7	32	1	118	20
	%	12.8%	11.4%	15.6%	14.2%	6.3%	4.0%	4.9%	100.0%	27.2%
	<b>Acquired brain injury</b>	25	47	21	10	47	3	1	1	3
	%	5.6%	4.5%	4.6%	2.7%	41.9%	.4%	3.4%	.8%	4.5%
	<b>Vision</b>	15	28	9	14	2	16	3	6	28
	%	3.4%	2.8%	2.0%	3.7%	2.1%	2.0%	18.5%	5.0%	39.0%
	<b>Hearing</b>	3	13	5	5		7		1	13
	%	.6%	1.2%	1.0%	1.2%		.9%		.5%	17.2%
	<b>Speech</b>	16	32	17	13	3	21		12	32
	%	3.6%	3.1%	3.7%	3.6%	2.7%	2.6%		10.6%	44.4%
	<b>Deaf and blind (dual sensory)</b>	3	3	1	3		3			3
	%	.7%	.3%	.2%	.9%		.3%			4.3%
<b>Psychiatric</b>	7	19	8	7	1	8	19	1	3	
%	1.5%	1.8%	1.8%	2.0%	1.0%	1.1%	100.0%	.8%	4.8%	
<b>Neurological (including ms/epilepsy)</b>	30	69	31	23	69	23	0	6	2	
%	6.9%	6.7%	6.7%	6.3%	61.7%	3.0%	2.6%	5.2%	2.8%	
<b>Other</b>	40	80	28	26	8	29	1	13	10	
%	9.1%	7.7%	6.1%	7.1%	7.4%	3.7%	6.9%	10.8%	14.0%	
<b>Don't know</b>	3	12	9	3		2				
%	.6%	1.2%	1.9%	.8%		.3%				

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*Productivity Commission*

*Job Number: 98196*

**Q5 - PRIMARY DISABILITY TYPE OF FAMILY MEMBER (cont.)**

							PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY
			Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory
Primary Disability	COGNITIVE - TOTAL		52	112	48	30	112	26	1	7	5
		%	11.8%	10.8%	10.5%	8.2%	100.0%	3.2%	6.0%	6.0%	7.3%
	INTELLECTUAL / SPECIFIC LEARNING - TOTAL		343	789	350	302	26	789	8	32	45
		%	77.9%	76.4%	76.0%	81.5%	22.8%	100.0%	44.5%	27.0%	61.1%
	SENSORY - TOTAL		36	73	33	36	5	45	3	20	73
		%	8.2%	7.1%	7.1%	9.6%	4.8%	5.6%	18.5%	16.8%	100.0%

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**Q5 - PRIMARY DISABILITY TYPE OF FAMILY MEMBER**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER			
							18-24 years	25-34 years	35-44 years	45+ years
<b>BASE: Receives Employment Services (weighted)</b>		49	669	225	24	197	258	393	231	131
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>Primary Disability</b>	<b>Intellectual (including Down Syndrome)</b>	17	452	166	8	147	164	266	169	91
	%	34.6%	67.5%	73.7%	33.8%	74.6%	63.6%	67.8%	73.3%	69.5%
	<b>Specific Learning / Attention Deficit Disorder</b>	0	29	9	2	9	19	10	8	2
	%	1.0%	4.3%	3.9%	8.5%	4.5%	7.4%	2.4%	3.6%	1.9%
	<b>Autism</b>		38	12		4	21	22	3	
	%		5.7%	5.2%		2.3%	8.1%	5.7%	1.3%	
	<b>Physical (cerebral palsy/spinal bifida/spinal)</b>	13	86	20	3	10	28	56	27	4
	%	25.7%	12.9%	8.9%	12.1%	5.3%	10.8%	14.3%	11.7%	3.2%
	<b>Acquired brain injury</b>	4	27	14	4	5	7	17	12	11
	%	7.5%	4.0%	6.2%	18.4%	2.5%	2.7%	4.2%	5.1%	8.2%
	<b>Vision</b>	1	22	4	1	5	4	16	6	2
	%	1.3%	3.2%	1.9%	5.9%	2.3%	1.6%	4.0%	2.6%	1.9%
	<b>Hearing</b>	3	9	2		1	1	5	4	3
	%	5.5%	1.4%	.9%		.3%	.6%	1.1%	1.6%	2.3%
	<b>Speech</b>	2	24	8	3	3	6	14	4	7
	%	3.9%	3.6%	3.7%	14.3%	1.8%	2.4%	3.5%	1.7%	5.4%
	<b>Deaf and blind (dual sensory)</b>		3	0		1	2	1		
%		.5%	.2%		.3%	.8%	.3%			
<b>Psychiatric</b>	4	13	5		2	4	10	3	1	
%	7.9%	1.9%	2.1%		1.1%	1.5%	2.5%	1.5%	1.1%	
<b>Neurological (including ms/epilepsy)</b>	4	48	13	1	13	24	18	16	9	
%	9.1%	7.1%	5.9%	5.8%	6.6%	9.3%	4.5%	6.8%	6.7%	
<b>Other</b>	8	56	13	4	6	21	30	14	10	
%	16.3%	8.3%	5.9%	18.0%	3.0%	8.1%	7.7%	6.0%	8.0%	
<b>Don't know</b>	1	3	0	0	6	2	2	1	6	
%	1.3%	.5%	.2%	1.5%	3.3%	.8%	.5%	.3%	4.6%	
<b>COGNITIVE - TOTAL</b>		8	70	26	6	18	31	33	25	20
%		16.6%	10.5%	11.5%	24.2%	9.1%	11.8%	8.4%	11.0%	15.0%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q5 - PRIMARY DISABILITY TYPE OF FAMILY MEMBER (cont.)**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER			
							18-24 years	25-34 years	35-44 years	45+ years
<b>Primary Disability</b>	<b>INTELLECTUAL / SPECIFIC LEARNING - TOTAL</b>	18	517	185	10	160	203	297	181	94
	%	36.2%	77.3%	82.4%	42.3%	81.4%	78.6%	75.6%	78.3%	71.4%
	<b>SENSORY - TOTAL</b>	5	55	11	5	10	13	32	13	12
	%	10.7%	8.2%	4.8%	20.1%	5.1%	5.0%	8.2%	5.8%	8.9%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q6 - ON AVERAGE, HOW OFTEN DO YOU SEE YOUR FAMILY MEMBER OR SPEAK TO THEM ON THE TELEPHONE**

		TOTAL	STATE							
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
<b>BASE: Receives Employment Services (weighted)</b>		1033	349	297	127	111	100	26	7	15
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>FREQUENCY OF CONTACT WITH FAMILY MEMBER</b>	<b>We live together</b>	572	177	187	77	56	53	13	4	5
	%	55.4%	50.9%	63.0%	60.9%	50.6%	53.2%	47.9%	54.5%	29.6%
	<b>Every day</b>	69	22	21	7	9	5	1		2
	%	6.7%	6.4%	7.2%	5.8%	8.5%	5.4%	5.6%		11.1%
	<b>Several times a week</b>	148	53	29	16	18	18	6	2	6
	%	14.3%	15.2%	9.6%	12.3%	16.5%	18.2%	23.9%	27.3%	37.0%
	<b>Once a week</b>	109	49	20	11	14	9	3	1	2
	%	10.6%	14.0%	6.7%	8.7%	12.5%	9.4%	11.3%	18.2%	11.1%
	<b>Several times a month</b>	51	16	19	6	4	5	1		1
	%	4.9%	4.7%	6.3%	4.3%	3.4%	4.9%	2.8%		7.4%
	<b>Once a month</b>	22	4	9	4	2	3	1		
	%	2.1%	1.2%	2.9%	2.9%	1.7%	3.0%	2.8%		
	<b>Every two or three months</b>	12	4	3	1	3	0	1		
	%	1.2%	1.2%	1.0%	.7%	2.3%	.5%	5.6%		
	<b>Once or twice a year</b>	9	4	4		1	0			
	%	.9%	1.2%	1.4%		.6%	.5%			
	<b>Less often</b>	3	2			1				
	%	.3%	.6%			.6%				
<b>Doesn't apply/I am family member with disability</b>	27	14	4	4	2	2			1	
%	2.6%	4.1%	1.4%	2.9%	1.7%	2.5%			3.7%	
<b>Can't remember</b>	3	2			1					
%	.3%	.6%			.6%					
<b>No response</b>	7		1	2	1	2				
%	.7%		.5%	1.4%	1.1%	2.5%				

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q6 - ON AVERAGE, HOW OFTEN DO YOU SEE YOUR FAMILY MEMBER OR SPEAK TO THEM ON THE TELEPHONE**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services		Intellectual / Specific Learning		Physical	Sensory
						Cognitive		Psychiatric		
<b>BASE: Receives Employment Services (weighted)</b>		440	1033	460	370	112	789	19	118	73
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>FREQUENCY OF CONTACT WITH FAMILY MEMBER</b>	<b>We live together</b>	254	572	95	284	60	453	8	64	41
	%	57.7%	55.4%	20.6%	76.7%	53.6%	57.4%	44.3%	54.2%	56.3%
	<b>Every day</b>	31	69	42	20	12	46	5	12	7
	%	7.2%	6.7%	9.2%	5.5%	10.3%	5.8%	25.1%	9.9%	9.7%
	<b>Several times a week</b>	68	148	119	31	18	119	1	16	6
	%	15.4%	14.3%	25.8%	8.4%	16.0%	15.1%	8.0%	13.6%	8.6%
	<b>Once a week</b>	39	109	100	10	12	83	1	10	10
	%	8.9%	10.6%	21.7%	2.8%	10.3%	10.6%	4.9%	8.5%	13.5%
	<b>Several times a month</b>	20	51	46	9	3	41	1	2	3
	%	4.5%	4.9%	10.1%	2.6%	2.7%	5.2%	4.9%	1.6%	3.9%
	<b>Once a month</b>	3	22	22	2	2	17	0	4	3
	%	.7%	2.1%	4.8%	.6%	2.1%	2.1%	2.0%	3.3%	3.5%
	<b>Every two or three months</b>	5	12	12	1	0	10			
	%	1.1%	1.2%	2.7%	.4%	.3%	1.3%			
	<b>Once or twice a year</b>	3	9	8	1		7			
	%	.6%	.9%	1.8%	.4%		.9%			
<b>Less often</b>	1	3	1	1		2			1	
%	.1%	.3%	.1%	.2%		.3%			.9%	
<b>Doesn't apply/I am family member with disability</b>	12	27	12	8	4	7	2	10	3	
%	2.7%	2.6%	2.7%	2.1%	4.0%	.9%	10.9%	8.5%	3.7%	
<b>Can't remember</b>		3		1						
%		.3%		.2%						
<b>No response</b>	4	7	3	1	1	3		0		
%	1.0%	.7%	.7%	.3%	.8%	.4%		.4%		

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

Productivity Commission  
Job Number: 98196

**Q6 - ON AVERAGE, HOW OFTEN DO YOU SEE YOUR FAMILY MEMBER OR SPEAK TO THEM ON THE TELEPHONE**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER			
							18-24 years	25-34 years	35-44 years	45+ years
<b>BASE: Receives Employment Services (weighted)</b>		49	669	225	24	197	258	393	231	131
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>FREQUENCY OF CONTACT WITH FAMILY MEMBER</b>	<b>We live together</b>	9	436	125	20	54	202	220	108	32
	%	18.7%	65.1%	55.8%	82.2%	27.5%	78.3%	55.9%	46.7%	24.5%
	<b>Every day</b>	1	44	22		15	8	40	18	3
	%	1.3%	6.6%	9.9%		7.8%	3.1%	10.2%	7.6%	2.2%
	<b>Several times a week</b>	4	93	31	0	40	25	62	38	22
	%	7.2%	14.0%	13.8%	1.5%	20.4%	9.6%	15.8%	16.3%	16.7%
	<b>Once a week</b>	3	56	22	3	37	9	38	27	34
	%	5.5%	8.4%	9.9%	10.4%	18.8%	3.4%	9.6%	11.6%	26.0%
	<b>Several times a month</b>	2	21	16	1	20	2	14	19	13
	%	4.8%	3.1%	7.2%	5.9%	10.1%	.7%	3.6%	8.2%	9.7%
	<b>Once a month</b>	0	10	2		9	1	6	7	8
	%	1.0%	1.5%	1.0%		4.7%	.4%	1.4%	3.0%	6.3%
	<b>Every two or three months</b>		2	2		8	1	2	3	6
	%		.3%	.9%		4.3%	.6%	.4%	1.5%	4.5%
	<b>Once or twice a year</b>		2			7		1	3	5
	%		.3%			3.8%		.4%	1.2%	4.0%
<b>Less often</b>		2	2		3	1	2			
%		.3%	.9%		1.4%	.2%	.5%			
<b>Doesn't apply/I am family member with disability</b>	27				1	9	6	7	5	
%	55.4%				.3%	3.4%	1.6%	2.9%	4.1%	
<b>Can't remember</b>	2								2	
%	4.2%								1.6%	
<b>No response</b>	1	3	1		2	1	2	2	0	
%	2.0%	.4%	.6%		1.0%	.5%	.5%	1.0%	.4%	

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q2A - RELATIONSHIP OF RESPONDENT TO FAMILY MEMBER**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Receives Employment Services (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>Relationship to family member with disability</b>	<b>Mother</b>		669	212	197	90	66	71	18	6	11
		%	64.8%	60.8%	66.3%	71.0%	59.1%	70.4%	67.6%	81.8%	68.5%
	<b>Father</b>		225	69	67	28	28	22	5		5
		%	21.8%	19.9%	22.6%	22.5%	25.6%	21.7%	18.3%		31.5%
	<b>Brother or sister</b>		125	51	43	8	11	8	2	1	1
		%	12.1%	14.6%	14.4%	6.5%	10.2%	7.9%	8.5%	9.1%	7.4%
	<b>I am the family member with a disability</b>		49	20	9	7	5	6	0		1
		%	4.7%	5.8%	2.9%	5.8%	4.5%	6.4%	1.4%		5.6%
	<b>Other</b>		31	16	4	2	3	3	0	1	1
		%	3.0%	4.7%	1.4%	1.4%	2.8%	3.4%	1.4%	9.1%	5.6%
	<b>Other relative</b>		28	12	7	1	4	1	2		
		%	2.7%	3.5%	2.4%	.7%	4.0%	1.5%	7.0%		
	<b>Partner, eg, husband, wife</b>		24	4	10	6	3	1	1		
		%	2.4%	1.2%	3.4%	4.3%	2.3%	1.5%	2.8%		
<b>Son or Daughter (including in-law)</b>		16	2	6	3	3	0	1		1	
	%	1.5%	.6%	1.9%	2.2%	2.8%	.5%	4.2%		3.7%	
<b>No response</b>		9		3	2	4	0			0	
	%	.9%		1.0%	1.4%	3.4%	.5%			1.9%	



**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q2A - RELATIONSHIP OF RESPONDENT TO FAMILY MEMBER**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services		Intellectual / Specific Learning				
						Cognitive		Psychiatric	Physical	Sensory	
<b>BASE: Receives Employment Services (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>Relationship to family member with disability</b>	<b>Mother</b>		291	669	256	261	70	517	13	86	55
		%	66.1%	64.8%	55.6%	70.5%	62.8%	65.6%	68.2%	72.9%	75.2%
	<b>Father</b>		93	225	97	89	26	185	5	20	11
		%	21.1%	21.8%	21.0%	23.9%	23.0%	23.5%	25.2%	17.0%	14.9%
	<b>Brother or sister</b>		43	125	88	32	15	103	1	4	5
		%	9.7%	12.1%	19.0%	8.7%	13.5%	13.0%	4.9%	3.1%	7.3%
	<b>I am the family member with a disability</b>		19	49	19	11	8	18	4	13	5
		%	4.2%	4.7%	4.1%	3.1%	7.2%	2.2%	20.7%	10.7%	7.2%
	<b>Other</b>		20	31	29	6	1	28		2	1
		%	4.5%	3.0%	6.3%	1.7%	.7%	3.6%		1.7%	1.9%
	<b>Other relative</b>		17	28	16	12	2	21	1	4	3
		%	3.8%	2.7%	3.4%	3.2%	1.8%	2.7%	6.9%	3.4%	3.7%
	<b>Partner, eg, husband, wife</b>		8	24	7	5	6	10		3	5
		%	1.9%	2.4%	1.5%	1.5%	5.3%	1.3%		2.5%	6.7%
<b>Son or Daughter (including in-law)</b>		4	16	5	3	1	12		2	2	
	%	1.0%	1.5%	1.2%	.9%	1.3%	1.5%		1.9%	2.8%	
<b>No response</b>		8	9	3	4	2	6	0			
	%	1.8%	.9%	.6%	1.0%	1.4%	.7%	1.5%			

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

Productivity Commission  
Job Number: 98196

**Q2A - RELATIONSHIP OF RESPONDENT TO FAMILY MEMBER**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				
							18-24 years	25-34 years	35-44 years	45+ years	
<b>BASE: Receives Employment Services (weighted)</b>		49	669	225	24	197	258	393	231	131	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>Relationship to family member with disability</b>	<b>Mother</b>		6	669	101	5	22	200	286	135	44
		%	12.5%	100.0%	44.9%	22.2%	11.2%	77.5%	72.9%	58.2%	33.8%
	<b>Father</b>		2	101	225	2	10	52	108	55	10
		%	3.9%	15.1%	100.0%	6.4%	5.1%	20.3%	27.4%	23.6%	7.7%
	<b>Brother or sister</b>			16	8		125	6	25	38	53
		%		2.3%	3.6%		63.6%	2.2%	6.4%	16.5%	40.7%
	<b>I am the family member with a disability</b>		49	6	2	2	4	10	15	12	9
		%	100.0%	.9%	.9%	7.4%	2.2%	3.9%	3.8%	5.3%	6.5%
	<b>Other</b>		1	0	0		31	3	16	4	7
		%	1.3%	.0%	.2%		15.7%	1.2%	4.0%	1.9%	5.7%
	<b>Other relative</b>			4			28	9	3	6	8
		%		.6%			14.2%	3.6%	.8%	2.6%	6.4%
	<b>Partner, eg, husband, wife</b>		2	5	2	24	2	1	4	7	9
		%	3.7%	.8%	.7%	100.0%	1.0%	.6%	1.0%	3.1%	6.8%
<b>Son or Daughter (including in-law)</b>		4	2	2	2	16	6	1	3	1	
	%	7.7%	.4%	.7%	8.5%	8.0%	2.4%	.4%	1.5%	.5%	
<b>No response</b>								0			
	%							.1%			

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q4 - AGE OF RESPONDENT COMPLETING SURVEY**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Receives Employment Services (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>AGE OF PERSON COMPLETING SURVEY</b>	<b>Less than 24 years</b>		1				1				
		%	.1%				1.1%				
	<b>25-34 years</b>		26	10	6	4	3	2	0		0
		%	2.5%	2.9%	1.9%	2.9%	2.8%	2.5%	1.4%		1.9%
	<b>35-44 years</b>		91	27	21	19	11	8	3	1	1
		%	8.8%	7.6%	7.2%	15.2%	10.2%	7.9%	11.3%	9.1%	3.7%
	<b>45-54 years</b>		327	94	99	50	35	32	10	4	3
		%	31.7%	26.9%	33.2%	39.1%	31.8%	32.0%	39.4%	54.5%	22.2%
	<b>55-65 years</b>		283	106	86	28	27	23	7	2	5
		%	27.4%	30.4%	28.8%	21.7%	23.9%	23.2%	25.4%	27.3%	33.3%
	<b>65-74 years</b>		175	61	54	17	15	21	4	1	2
		%	17.0%	17.5%	18.3%	13.8%	13.1%	20.7%	15.5%	9.1%	14.8%
	<b>75 years plus</b>		78	31	19	4	11	9	2		2
		%	7.5%	8.8%	6.3%	2.9%	10.2%	9.4%	7.0%		14.8%
	<b>Doesn't apply/I am family member with disability</b>		35	16	7	4	3	4			1
		%	3.4%	4.7%	2.4%	2.9%	2.3%	4.4%			5.6%
	<b>No response</b>		17	4	6	2	5				1
		%	1.7%	1.2%	1.9%	1.4%	4.5%				3.7%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q4 - AGE OF RESPONDENT COMPLETING SURVEY**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Receives Employment Services (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>AGE OF PERSON COMPLETING SURVEY</b>	<b>Less than 24 years</b>		1	1	1	1			1	1	
		%	.1%	.1%	.1%	.2%			.5%	1.7%	
	<b>25-34 years</b>		16	26	12	9	1	22		1	2
		%	3.6%	2.5%	2.6%	2.3%	.6%	2.8%		.8%	2.8%
	<b>35-44 years</b>		46	91	35	34	8	67	2	12	5
		%	10.5%	8.8%	7.6%	9.2%	7.4%	8.5%	8.8%	10.2%	6.9%
	<b>45-54 years</b>		168	327	135	128	34	257	3	33	21
		%	38.2%	31.7%	29.4%	34.5%	30.0%	32.5%	17.9%	27.8%	28.3%
	<b>55-65 years</b>		100	283	120	114	36	209	8	34	20
		%	22.6%	27.4%	26.1%	30.8%	32.2%	26.4%	44.1%	28.8%	27.9%
	<b>65-74 years</b>		53	175	83	48	21	141	0	18	15
		%	12.1%	17.0%	18.1%	12.9%	18.7%	17.9%	2.6%	15.3%	20.2%
	<b>75 years plus</b>		30	78	51	21	6	67	1	7	4
		%	6.9%	7.5%	11.1%	5.6%	5.2%	8.5%	3.4%	6.0%	5.0%
<b>Doesn't apply/I am family member with disability</b>		13	35	17	9	5	12	2	11	5	
	%	2.9%	3.4%	3.6%	2.5%	4.5%	1.5%	10.9%	9.7%	6.3%	
<b>No response</b>		14	17	6	8	2	14	2	1	1	
	%	3.1%	1.7%	1.4%	2.1%	1.4%	1.8%	12.4%	.8%	.9%	

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q4 - AGE OF RESPONDENT COMPLETING SURVEY**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				
							18-24 years	25-34 years	35-44 years	45+ years	
<b>BASE: Receives Employment Services (weighted)</b>		49	669	225	24	197	258	393	231	131	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>AGE OF PERSON COMPLETING SURVEY</b>	<b>Less than 24 years</b>		1			1	1	1			
		%	1.3%				.3%	.2%	.2%		
	<b>25-34 years</b>		1	4	2	2	23	2	14	9	0
		%	1.9%	.5%	.9%	6.4%	11.7%	.9%	3.6%	3.9%	.4%
	<b>35-44 years</b>		2	43	5	6	38	47	16	20	6
		%	4.8%	6.4%	2.4%	24.9%	19.2%	18.2%	4.2%	8.7%	4.3%
	<b>45-54 years</b>		5	232	56	7	66	152	122	20	30
		%	10.3%	34.7%	24.9%	30.7%	33.4%	58.8%	31.1%	8.8%	23.2%
	<b>55-65 years</b>		3	204	73	4	37	41	160	56	23
		%	6.8%	30.5%	32.5%	17.8%	18.7%	16.1%	40.7%	24.2%	17.7%
	<b>65-74 years</b>		1	125	54	3	17	4	57	83	29
		%	2.3%	18.7%	24.0%	11.7%	8.6%	1.7%	14.4%	36.0%	22.3%
	<b>75 years plus</b>		1	53	29	1	9	0	11	31	35
		%	1.3%	7.9%	13.1%	2.6%	4.5%	.2%	2.8%	13.3%	27.0%
	<b>Doesn't apply/I am family member with disability</b>		35			1	3	9	9	9	5
		%	71.3%			5.9%	1.8%	3.4%	2.3%	3.9%	4.1%
	<b>No response</b>			8	5		3	1	3	3	1
		%		1.3%	2.2%		1.8%	.6%	.8%	1.2%	1.1%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q7 - DOES YOUR FAMILY RECEIVE BROKERAGE, DIRECT FUNDING OR AN INDIVIDUAL SUPPORT PACKAGE?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Receives Employment Services (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>RECEIVES BROKERAGE, DIRECT FUNDING, INDIVIDUAL SUPPORT?</b>	<b>Yes</b>		190	47	64	23	26	19	5	1	5
		%	18.4%	13.5%	21.6%	18.1%	23.3%	18.7%	18.3%	18.2%	31.5%
	<b>No</b>		729	269	202	91	67	67	19	5	10
		%	70.6%	77.2%	67.8%	71.7%	60.2%	67.0%	70.4%	72.7%	63.0%
	<b>Not sure / don't know</b>		74	20	24	6	11	8	2	1	1
		%	7.1%	5.8%	8.2%	5.1%	9.7%	8.4%	8.5%	9.1%	3.7%
	<b>No response</b>		40	12	7	6	8	6	1		0
		%	3.9%	3.5%	2.4%	5.1%	6.8%	5.9%	2.8%		1.9%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q7 - DOES YOUR FAMILY RECEIVE BROKERAGE, DIRECT FUNDING OR AN INDIVIDUAL SUPPORT PACKAGE?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Receives Employment Services (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>RECEIVES BROKERAGE, DIRECT FUNDING, INDIVIDUAL SUPPORT?</b>	<b>Yes</b>		190	190	96	98	25	145	3	28	18
		%	43.1%	18.4%	20.8%	26.4%	22.6%	18.4%	16.0%	23.6%	24.4%
	<b>No</b>		204	729	298	235	71	566	12	73	42
		%	46.3%	70.6%	64.8%	63.5%	63.5%	71.7%	64.9%	62.2%	57.5%
	<b>Not sure / don't know</b>		32	74	48	30	8	50	2	11	7
		%	7.3%	7.1%	10.5%	8.2%	7.1%	6.3%	8.3%	9.5%	9.8%
	<b>No response</b>		14	40	18	7	8	28	2	6	6
		%	3.3%	3.9%	3.9%	1.9%	6.8%	3.5%	10.9%	4.7%	8.2%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q7 - DOES YOUR FAMILY RECEIVE BROKERAGE, DIRECT FUNDING OR AN INDIVIDUAL SUPPORT PACKAGE?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				
							18-24 years	25-34 years	35-44 years	45+ years	
<b>BASE: Receives Employment Services (weighted)</b>		49	669	225	24	197	258	393	231	131	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>RECEIVES BROKERAGE, DIRECT FUNDING, INDIVIDUAL SUPPORT?</b>	<b>Yes</b>		3	135	45	4	35	58	70	37	20
		%	5.8%	20.2%	19.9%	16.4%	17.8%	22.6%	17.9%	15.9%	14.9%
	<b>No</b>		34	468	161	15	139	175	291	167	84
		%	68.4%	69.9%	71.9%	59.7%	70.5%	67.7%	74.2%	72.1%	64.0%
	<b>Not sure / don't know</b>		11	37	10	4	20	16	19	19	18
		%	21.6%	5.5%	4.3%	15.5%	10.0%	6.3%	4.9%	8.0%	13.8%
<b>No response</b>		2	30	9	2	3	9	11	9	10	
	%	4.2%	4.4%	3.9%	8.4%	1.8%	3.4%	2.9%	4.0%	7.3%	



**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q14 - WHAT TYPE OF EMPLOYMENT SERVICE HAS YOUR FAMILY MEMBER WITH A DISABILITY USED?**

		TOTAL	STATE							
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
<b>BASE: Family member receives employment service</b>		1033	349	297	127	111	100	26	7	15
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>TYPES OF EMPLOYMENT SERVICE</b>	<b>Sheltered workshops</b>	678	239	209	76	62	68	16	3	6
	%	65.7%	68.4%	70.2%	60.1%	55.7%	67.5%	62.0%	45.5%	38.9%
	<b>Open employment service</b>	249	73	47	51	45	19	6	3	4
	%	24.1%	21.1%	15.9%	40.6%	40.3%	18.7%	22.5%	45.5%	25.9%
	<b>Workcrew or enclave</b>	145	45	54	8	11	15	5		7
	%	14.1%	12.9%	18.3%	6.5%	9.7%	15.3%	18.3%		44.4%
	<b>Other</b>	25	6	13	1	1	2	1	1	1
	%	2.4%	1.8%	4.3%	.7%	.6%	2.5%	2.8%	9.1%	5.6%
<b>No response</b>	7	2	1	2	1	1	0			
%	.7%	.6%	.5%	1.4%	.6%	1.0%	1.4%			

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q14 - WHAT TYPE OF EMPLOYMENT SERVICE HAS YOUR FAMILY MEMBER WITH A DISABILITY USED?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>TYPES OF EMPLOYMENT SERVICE</b>	<b>Sheltered workshops</b>		266	678	312	267	69	541	15	68	47
		%	60.4%	65.7%	67.9%	72.2%	62.0%	68.5%	79.4%	57.8%	64.2%
	<b>Open employment service</b>		128	249	87	67	30	162	4	37	28
		%	29.0%	24.1%	18.9%	18.2%	27.0%	20.5%	21.1%	31.7%	37.9%
	<b>Workcrew or enclave</b>		60	145	73	52	11	122	1	14	8
		%	13.6%	14.1%	15.9%	13.9%	10.0%	15.4%	7.6%	11.7%	10.4%
	<b>Other</b>		17	25	10	10	5	18	1	1	
		%	3.8%	2.4%	2.2%	2.7%	4.9%	2.2%	4.9%	1.1%	
<b>No response</b>		3	7	5	2	0	6		0	1	
	%	.8%	.7%	1.1%	.5%	.4%	.7%		.3%	1.9%	

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q14 - WHAT TYPE OF EMPLOYMENT SERVICE HAS YOUR FAMILY MEMBER WITH A DISABILITY USED?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				
							18-24 years	25-34 years	35-44 years	45+ years	
<b>BASE: Family member receives employment service</b>		49	669	225	24	197	258	393	231	131	
	<b>%</b>	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>TYPES OF EMPLOYMENT SERVICE</b>	<b>Sheltered workshops</b>		21	428	158	16	141	142	267	156	104
		<b>%</b>	43.3%	63.9%	70.3%	66.0%	71.5%	55.1%	67.9%	67.6%	79.2%
	<b>Open employment service</b>		29	168	45	10	24	103	81	39	18
		<b>%</b>	59.4%	25.0%	19.9%	40.4%	12.1%	39.9%	20.6%	16.7%	13.6%
	<b>Workcrew or enclave</b>		3	101	31	1	31	32	58	40	11
		<b>%</b>	5.2%	15.0%	13.9%	5.9%	15.7%	12.2%	14.7%	17.3%	8.3%
	<b>Other</b>		1	18	3	1	6	6	9	5	5
		<b>%</b>	2.5%	2.7%	1.2%	5.9%	3.2%	2.3%	2.4%	2.1%	3.9%
	<b>No response</b>			6	1			1		4	2
		<b>%</b>		.9%	.6%			.4%		1.7%	1.8%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15A - DOES YOUR FAMILY MEMBER ENJOY THE ACTIVITIES HE OR SHE DOES THROUGH THE EMPLOYMENT SERVICE?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>ENJOY THE ACTIVITIES THRU EMPLOYMENT SERVICE</b>	<b>Most of the time</b>		807	267	236	96	91	78	21	6	11
		%	78.2%	76.6%	79.3%	76.1%	82.4%	77.8%	81.7%	81.8%	74.1%
	<b>Some of the time</b>		167	57	44	26	16	16	4	1	3
		%	16.2%	16.4%	14.9%	20.3%	14.2%	16.3%	14.1%	18.2%	18.5%
	<b>Rarely/ Never</b>		28	16	4	3		3	0		1
		%	2.7%	4.7%	1.4%	2.2%		3.0%	1.4%		5.6%
	<b>Don't know</b>		17	2	9	1	3	2	1		0
		%	1.7%	.6%	2.9%	.7%	2.3%	2.0%	2.8%		1.9%
<b>No response</b>		14	6	4	1	1	1				
	%	1.3%	1.8%	1.4%	.7%	1.1%	1.0%				

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15A - DOES YOUR FAMILY MEMBER ENJOY THE ACTIVITIES HE OR SHE DOES THROUGH THE EMPLOYMENT SERVICE?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>ENJOY THE ACTIVITIES THRU EMPLOYMENT SERVICE</b>	<b>Most of the time</b>		330	807	340	291	77	627	14	77	55
		%	75.0%	78.2%	73.9%	78.5%	68.4%	79.5%	74.6%	65.0%	75.3%
	<b>Some of the time</b>		88	167	89	60	32	116	3	33	13
		%	20.0%	16.2%	19.3%	16.2%	28.8%	14.7%	14.5%	27.6%	18.2%
	<b>Rarely/ Never</b>		10	28	16	8	2	21		6	2
		%	2.3%	2.7%	3.5%	2.3%	1.6%	2.7%		4.9%	2.8%
	<b>Don't know</b>		9	17	10	8	1	14	2	1	3
		%	2.0%	1.7%	2.1%	2.1%	.7%	1.7%	10.9%	.8%	3.7%
<b>No response</b>		3	14	6	3	0	11		2		
	%	.8%	1.3%	1.2%	.9%	.4%	1.4%		1.6%		

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15A - DOES YOUR FAMILY MEMBER ENJOY THE ACTIVITIES HE OR SHE DOES THROUGH THE EMPLOYMENT SERVICE?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service
							18-24 years	25-34 years	35-44 years	45+ years				
BASE: Family member receives employment service (weighted)		49	669	225	24	197	258	393	231	131	678	145	249	25
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
ENJOY THE ACTIVITIES THRU EMPLOYMENT SERVICE	Most of the time	34	520	174	19	158	202	298	183	105	536	116	191	19
	%	69.1%	77.7%	77.5%	76.2%	80.0%	78.2%	75.8%	79.1%	80.4%	79.0%	80.1%	76.8%	76.2%
	Some of the time	11	113	37	3	31	47	71	37	12	106	21	43	3
	%	22.2%	16.9%	16.5%	14.2%	15.5%	18.2%	18.1%	15.9%	9.3%	15.6%	14.7%	17.4%	12.4%
	Rarely/ Never	3	19	4		3	4	15	2	6	21	3	5	3
	%	5.7%	2.9%	1.9%		1.5%	1.5%	3.9%	1.1%	4.6%	3.1%	1.7%	2.1%	11.3%
	Don't know	0	9	5	1	5	3	7	3	4	10	2	6	
%	1.0%	1.3%	2.2%	3.8%	2.5%	1.3%	1.7%	1.3%	3.1%	1.5%	1.0%	2.4%		
No response	1	8	4	1	1	2	2	6	3	5	3	3		
%	2.0%	1.1%	1.8%	5.9%	.5%	.8%	.5%	2.6%	2.6%	.8%	2.4%	1.4%		

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q15B - IS YOUR FAMILY MEMBER WORKING AS MANY HOURS AS YOU WOULD LIKE?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>WORKING AS MANY HOURS AS YOU WOULD LIKE</b>	<b>Yes</b>		831	285	254	99	83	76	19	5	9
		%	80.5%	81.9%	85.6%	78.3%	75.0%	75.4%	71.8%	72.7%	59.3%
	<b>No</b>		154	49	29	23	23	17	6	2	6
		%	14.9%	14.0%	9.6%	18.1%	21.0%	16.7%	21.1%	27.3%	38.9%
	<b>Not sure / don't know</b>		29	4	10	5	3	5	1		0
		%	2.8%	1.2%	3.4%	3.6%	2.8%	4.9%	5.6%		1.9%
	<b>No response</b>		19	10	4		1	3	0		
		%	1.8%	2.9%	1.4%		1.1%	3.0%	1.4%		

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15B - IS YOUR FAMILY MEMBER WORKING AS MANY HOURS AS YOU WOULD LIKE?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>WORKING AS MANY HOURS AS YOU WOULD LIKE</b>	<b>Yes</b>		337	831	358	301	89	650	12	81	55
		%	76.5%	80.5%	77.7%	81.3%	79.1%	82.4%	63.8%	69.0%	75.0%
	<b>No</b>		84	154	68	57	17	106	7	32	16
		%	19.1%	14.9%	14.9%	15.3%	15.3%	13.5%	36.2%	27.0%	22.2%
	<b>Not sure / don't know</b>		14	29	20	7	5	20		3	
		%	3.2%	2.8%	4.3%	1.9%	4.7%	2.6%		2.8%	
	<b>No response</b>		5	19	15	5	1	13		1	2
		%	1.1%	1.8%	3.2%	1.5%	.9%	1.6%		1.2%	2.8%



**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

Q15B - IS YOUR FAMILY MEMBER WORKING AS MANY HOURS AS YOU WOULD LIKE?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service	
							18-24 years	25-34 years	35-44 years	45+ years					
BASE: Family member receives employment service (weighted)		49	669	225	24	197	258	393	231	131	678	145	249	25	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
WORKING AS MANY HOURS AS YOU WOULD LIKE	Yes		33	546	173	21	152	193	324	194	103	585	121	157	18
		%	67.9%	81.6%	77.0%	87.9%	77.3%	74.7%	82.4%	83.9%	78.8%	86.2%	83.6%	63.2%	70.8%
	No		12	93	44	3	34	53	63	24	11	68	17	76	7
		%	23.8%	13.9%	19.7%	12.1%	17.2%	20.7%	16.0%	10.4%	8.7%	10.0%	11.5%	30.4%	27.8%
	Not sure / don't know	%		22	6		5	11	5	5	7	17	4	10	0
	%		3.3%	2.7%		2.6%	4.4%	1.3%	2.1%	5.3%	2.5%	3.0%	4.0%	1.5%	
No response	%	4	8	1		6	0	1	8	9	8	3	6		
	%	8.3%	1.2%	.6%		2.8%	.2%	.3%	3.5%	7.2%	1.2%	2.0%	2.4%		

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q15C - DOES YOUR FAMILY MEMBER HAVE AS MUCH JOB SECURITY AS YOU WOULD LIKE?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>HAVE AS MUCH JOB SECURITY AS YOU WOULD LIKE</b>	<b>Yes</b>		679	220	213	76	73	68	17	5	7
		%	65.8%	63.2%	71.6%	60.1%	65.3%	68.0%	66.2%	63.6%	46.3%
	<b>No</b>		210	73	40	37	26	19	6	2	7
		%	20.4%	21.1%	13.5%	29.0%	23.3%	19.2%	23.9%	27.3%	44.4%
	<b>Not sure / don't know</b>		123	47	37	14	11	9	3	1	1
		%	11.9%	13.5%	12.5%	10.9%	9.7%	9.4%	9.9%	9.1%	9.3%
	<b>No response</b>		21	8	7		2	3			
		%	2.0%	2.3%	2.4%		1.7%	3.4%			

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15C - DOES YOUR FAMILY MEMBER HAVE AS MUCH JOB SECURITY AS YOU WOULD LIKE?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>HAVE AS MUCH JOB SECURITY AS YOU WOULD LIKE</b>	<b>Yes</b>		269	679	294	231	66	536	14	58	44
		%	61.1%	65.8%	63.9%	62.5%	59.1%	68.0%	74.0%	49.2%	59.7%
	<b>No</b>		111	210	84	77	31	144	5	32	23
		%	25.3%	20.4%	18.2%	20.7%	27.9%	18.3%	26.0%	27.5%	31.9%
	<b>Not sure / don't know</b>		54	123	71	55	14	93		24	6
		%	12.3%	11.9%	15.3%	15.0%	12.5%	11.8%		20.1%	8.4%
	<b>No response</b>		6	21	12	7	1	15		4	
		%	1.4%	2.0%	2.5%	1.9%	.6%	1.9%		3.3%	

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15C - DOES YOUR FAMILY MEMBER HAVE AS MUCH JOB SECURITY AS YOU WOULD LIKE?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service	
							18-24 years	25-34 years	35-44 years	45+ years					
BASE: Family member receives employment service (weighted)		49	669	225	24	197	258	393	231	131	678	145	249	25	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
HAVE AS MUCH JOB SECURITY AS YOU WOULD LIKE	Yes		34	442	143	17	131	147	257	160	98	484	98	130	14
		%	69.2%	66.1%	63.6%	69.8%	66.6%	57.0%	65.5%	69.2%	74.4%	71.3%	67.7%	52.5%	54.0%
	No		10	137	46	3	37	78	90	28	11	99	27	96	6
		%	20.9%	20.4%	20.5%	12.1%	18.9%	30.4%	23.0%	12.0%	8.5%	14.7%	18.3%	38.6%	24.4%
	Not sure / don't know	%	5.8%	11.7%	14.5%	18.0%	12.0%	12.2%	11.1%	13.8%	12.1%	12.6%	12.6%	7.1%	19.6%
No response	%	4.2%	1.7%	1.5%		2.6%	.4%	.4%	5.0%	4.9%	1.4%	1.4%	1.8%	2.0%	

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15D - DO THE EMPLOYMENT SERVICE STAFF COMMUNICATE EFFECTIVELY WITH YOU?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>DO EMPLOYMENT STAFF COMMUNICATE EFFECTIVELY WITH YOU</b>	<b>Most of the time</b>		571	200	174	59	66	49	12	4	7
		%	55.3%	57.3%	58.7%	46.4%	59.1%	48.8%	46.5%	54.5%	46.3%
	<b>Some of the time</b>		205	57	57	29	25	25	6	1	3
		%	19.8%	16.4%	19.2%	23.2%	22.7%	25.1%	22.5%	18.2%	22.2%
	<b>Rarely/ Never</b>		165	57	41	29	11	14	7	1	4
		%	16.0%	16.4%	13.9%	23.2%	10.2%	14.3%	25.4%	18.2%	24.1%
	<b>Don't know</b>		5	4				0			
		%	.4%	1.2%				.5%			
	<b>Doesn't apply</b>		65	20	19	6	8	9	1	1	1
		%	6.3%	5.8%	6.3%	4.3%	7.4%	9.4%	5.6%	9.1%	3.7%
<b>No response</b>		23	10	6	4	1	2			1	
	%	2.2%	2.9%	1.9%	2.9%	.6%	2.0%			3.7%	

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15D - DO THE EMPLOYMENT SERVICE STAFF COMMUNICATE EFFECTIVELY WITH YOU?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>DO EMPLOYMENT STAFF COMMUNICATE EFFECTIVELY WITH YOU</b>	<b>Most of the time</b>		245	571	217	229	61	448	10	62	35
		%	55.5%	55.3%	47.1%	61.7%	54.5%	56.8%	52.7%	52.8%	47.6%
	<b>Some of the time</b>		97	205	79	77	18	166	4	19	15
		%	22.1%	19.8%	17.3%	20.7%	16.4%	21.0%	22.0%	16.4%	20.5%
	<b>Rarely/ Never</b>		63	165	113	45	25	119	5	21	13
		%	14.3%	16.0%	24.6%	12.1%	22.6%	15.1%	25.3%	17.6%	18.3%
	<b>Don't know</b>			5	4		3	2			
		%		.4%	.9%		2.3%	.3%			
	<b>Doesn't apply</b>		28	65	33	12	5	33		10	6
		%	6.4%	6.3%	7.1%	3.3%	4.0%	4.2%		8.8%	8.4%
	<b>No response</b>		7	23	14	8	0	20		5	4
		%	1.6%	2.2%	3.1%	2.1%	.3%	2.6%		4.4%	5.2%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15D - DO THE EMPLOYMENT SERVICE STAFF COMMUNICATE EFFECTIVELY WITH YOU?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service
							18-24 years	25-34 years	35-44 years	45+ years				
BASE: Family member receives employment service (weighted)		49	669	225	24	197	258	393	231	131	678	145	249	25
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
DO EMPLOYMENT STAFF COMMUNICATE EFFECTIVELY WITH YOU	Most of the time	28	396	119	19	80	147	224	124	62	358	92	138	14
	%	57.0%	59.1%	53.0%	78.1%	40.7%	57.0%	57.2%	53.7%	47.3%	52.7%	63.7%	55.6%	56.8%
	Some of the time	5	138	54	1	34	60	88	40	15	145	29	46	8
	%	9.4%	20.6%	24.2%	4.1%	17.2%	23.1%	22.5%	17.4%	11.7%	21.4%	19.8%	18.5%	32.7%
	Rarely/ Never	9	83	43	4	59	31	58	37	34	115	19	34	2
	%	17.4%	12.4%	18.9%	15.3%	29.9%	11.9%	14.7%	16.2%	25.9%	16.9%	12.9%	13.6%	8.6%
	Don't know	0	2			2		0	2	2	5			
	%	1.0%	.3%			1.0%		.1%	.9%	1.6%	.7%			
Doesn't apply	7	37	6	1	14	19	18	14	14	43	3	25	0	
%	15.3%	5.6%	2.6%	2.6%	7.4%	7.2%	4.7%	5.9%	10.6%	6.3%	2.0%	10.1%	2.0%	
No response		13	3			8	2	3	14	4	13	2	5	
%		2.0%	1.2%			3.8%	.7%	.8%	5.9%	3.0%	1.9%	1.6%	2.2%	

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q15E - DO THE EMPLOYMENT SERVICE STAFF COMMUNICATE EFFECTIVELY WITH YOUR FAMILY MEMBER WITH A DISABILITY?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>STAFF COMMUNICATE EFFECTIVELY WITH FAMILY MEMBER</b>	<b>Most of the time</b>		712	243	212	77	81	65	20	5	10
		%	68.9%	69.6%	71.2%	60.9%	72.7%	65.0%	74.6%	72.7%	64.8%
	<b>Some of the time</b>		170	51	44	30	20	18	4	1	2
		%	16.5%	14.6%	14.9%	23.9%	18.2%	17.7%	14.1%	9.1%	14.8%
	<b>Rarely/ Never</b>		51	18	11	9	4	5	1	1	1
		%	4.9%	5.3%	3.8%	7.2%	3.4%	5.4%	2.8%	9.1%	9.3%
	<b>Don't know</b>		71	27	21	7	4	8	2	1	1
		%	6.9%	7.6%	7.2%	5.8%	4.0%	7.9%	8.5%	9.1%	5.6%
	<b>No response</b>		28	10	9	3	2	4			1
		%	2.7%	2.9%	2.9%	2.2%	1.7%	3.9%			5.6%



**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15E - DO THE EMPLOYMENT SERVICE STAFF COMMUNICATE EFFECTIVELY WITH YOUR FAMILY MEMBER WITH A DISABILITY?**

		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
						Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>STAFF COMMUNICATE EFFECTIVELY WITH FAMILY MEMBER</b>	<b>Most of the time</b>		297	712	294	255	69	560	12	67	44
		%	67.5%	68.9%	63.9%	68.8%	62.0%	71.0%	63.6%	56.9%	59.9%
	<b>Some of the time</b>		84	170	77	72	28	121	4	27	16
		%	19.0%	16.5%	16.8%	19.5%	24.8%	15.3%	21.3%	23.1%	22.1%
	<b>Rarely/ Never</b>		30	51	24	20	6	37	2	8	8
		%	6.9%	4.9%	5.2%	5.4%	5.1%	4.6%	10.9%	7.0%	10.7%
	<b>Don't know</b>		20	71	47	15	9	48	1	12	2
		%	4.6%	6.9%	10.3%	3.9%	7.8%	6.1%	4.1%	9.9%	2.8%
	<b>No response</b>		9	28	17	9	0	23		4	3
		%	2.0%	2.7%	3.8%	2.3%	.3%	2.9%		3.1%	4.5%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15E - DO THE EMPLOYMENT SERVICE STAFF COMMUNICATE EFFECTIVELY WITH YOUR FAMILY MEMBER WITH A DISABILITY?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service
							18-24 years	25-34 years	35-44 years	45+ years				
<b>BASE: Family member receives employment service (weighted)</b>		49	669	225	24	197	258	393	231	131	678	145	249	25
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>STAFF COMMUNICATE EFFECTIVELY WITH FAMILY MEMBER</b>	<b>Most of the time</b>	29	475	152	18	128	174	279	151	91	464	111	166	19
	%	59.7%	71.0%	67.7%	73.6%	64.8%	67.5%	71.0%	65.3%	69.0%	68.4%	76.5%	66.8%	73.5%
	<b>Some of the time</b>	9	119	42	3	24	54	66	39	9	116	19	45	5
	%	17.6%	17.7%	18.7%	14.3%	12.3%	20.7%	16.9%	16.8%	7.1%	17.1%	12.9%	18.2%	19.4%
	<b>Rarely/ Never</b>	5	28	14	1	10	16	21	11	3	31	4	19	
	%	10.7%	4.2%	6.4%	3.8%	5.1%	6.2%	5.3%	4.6%	2.5%	4.6%	3.0%	7.5%	
<b>Don't know</b>	5	34	11	2	26	12	20	17	22	51	7	11	2	
%	10.1%	5.1%	5.1%	8.4%	13.3%	4.8%	5.1%	7.3%	16.6%	7.6%	5.0%	4.6%	7.1%	
<b>No response</b>	1	13	5		9	2	6	14	6	16	4	7		
%	2.0%	2.0%	2.2%		4.5%	.7%	1.6%	6.0%	4.7%	2.4%	2.6%	2.9%		

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15F - DOES THE EMPLOYMENT SERVICE WORK WITH YOU AND YOUR FAMILY MEMBER TO IDENTIFY WHAT HELP  
AND SUPPORT YOUR FAMILY MEMBER NEEDS TO WORK?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>IDENTIFY HELP &amp; SUPPORT FOR FAMILY MEMBER TO WORK</b>	<b>Most of the time</b>		521	175	159	57	59	49	11	5	7
		%	50.5%	50.3%	53.4%	44.9%	53.4%	49.3%	40.8%	63.6%	42.6%
	<b>Some of the time</b>		212	71	61	27	24	18	7	1	3
		%	20.5%	20.5%	20.7%	21.0%	21.6%	18.2%	26.8%	9.1%	16.7%
	<b>Rarely/ Never</b>		218	67	61	33	20	22	7	2	5
		%	21.1%	19.3%	20.7%	26.1%	17.6%	22.2%	26.8%	27.3%	33.3%
	<b>Don't know</b>		42	16	6	6	5	6	1		1
		%	4.1%	4.7%	1.9%	5.1%	4.5%	6.4%	5.6%		3.7%
	<b>No response</b>		40	18	10	4	3	4			1
		%	3.8%	5.3%	3.4%	2.9%	2.8%	3.9%			3.7%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15F - DOES THE EMPLOYMENT SERVICE WORK WITH YOU AND YOUR FAMILY MEMBER TO IDENTIFY WHAT HELP  
AND SUPPORT YOUR FAMILY MEMBER NEEDS TO WORK?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services		Intellectual / Specific Learning		Physical	Sensory	
						Cognitive		Psychiatric			
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>IDENTIFY HELP &amp; SUPPORT FOR FAMILY MEMBER TO WORK</b>	<b>Most of the time</b>		220	521	203	218	46	429	9	39	31
		%	50.0%	50.5%	44.2%	58.8%	41.1%	54.4%	49.8%	33.1%	42.3%
	<b>Some of the time</b>		106	212	91	74	24	158	2	35	20
		%	24.1%	20.5%	19.8%	19.9%	21.1%	20.0%	12.5%	29.7%	26.9%
	<b>Rarely/ Never</b>		91	218	122	62	35	151	7	30	15
		%	20.7%	21.1%	26.4%	16.8%	30.8%	19.2%	35.0%	25.1%	20.7%
	<b>Don't know</b>		12	42	23	5	5	20	0	10	5
		%	2.6%	4.1%	4.9%	1.2%	4.4%	2.5%	2.6%	8.4%	6.9%
<b>No response</b>		11	40	22	12	3	31		4	2	
	%	2.6%	3.8%	4.7%	3.3%	2.5%	3.9%		3.7%	3.2%	

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15F - DOES THE EMPLOYMENT SERVICE WORK WITH YOU AND YOUR FAMILY MEMBER TO IDENTIFY WHAT HELP  
AND SUPPORT YOUR FAMILY MEMBER NEEDS TO WORK?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service
							18-24 years	25-34 years	35-44 years	45+ years				
<b>BASE: Family member receives employment service (weighted)</b>		49	669	225	24	197	258	393	231	131	678	145	249	25
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>IDENTIFY HELP &amp; SUPPORT FOR FAMILY MEMBER TO WORK</b>	<b>Most of the time</b>	20	376	110	12	77	139	210	106	55	331	84	133	12
	%	40.8%	56.1%	49.0%	48.4%	39.2%	54.0%	53.5%	46.0%	41.7%	48.8%	58.1%	53.4%	46.4%
	<b>Some of the time</b>	14	128	53	7	42	58	85	46	20	139	34	47	9
	%	28.4%	19.2%	23.7%	28.0%	21.1%	22.3%	21.5%	19.9%	15.1%	20.6%	23.2%	19.1%	34.1%
	<b>Rarely/ Never</b>	12	115	50	1	64	51	76	50	36	157	20	45	3
	%	23.6%	17.2%	22.1%	3.0%	32.3%	19.9%	19.3%	21.7%	27.3%	23.1%	13.6%	18.3%	12.4%
<b>Don't know</b>	3	26	3	5	7	5	13	11	14	31	2	11	2	
%	6.2%	3.9%	1.5%	20.6%	3.4%	1.9%	3.2%	4.6%	10.5%	4.5%	1.3%	4.5%	7.1%	
<b>No response</b>	0	24	8			8	5	9	18	7	20	5	12	
%	1.0%	3.6%	3.8%			4.1%	2.0%	2.4%	7.7%	5.4%	3.0%	3.8%	4.8%	

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15G - DOES THE EMPLOYMENT SERVICE RESPECT YOUR FAMILY MEMBERS CHOICES AND PREFERENCES?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>RESPECT FAMILY MEMBERS CHOICES AND PREFERENCES</b>	<b>Most of the time</b>		663	218	200	76	75	65	16	5	8
		%	64.2%	62.6%	67.3%	60.1%	67.6%	65.0%	59.2%	63.6%	53.7%
	<b>Some of the time</b>		182	65	50	26	18	13	7	1	2
		%	17.7%	18.7%	16.8%	20.3%	16.5%	12.8%	25.4%	18.2%	14.8%
	<b>Rarely/ Never</b>		53	14	13	11	4	7	0	1	3
		%	5.1%	4.1%	4.3%	8.7%	4.0%	6.9%	1.4%	9.1%	16.7%
	<b>Don't know</b>		102	41	23	10	12	10	4	1	2
		%	9.9%	11.7%	7.7%	8.0%	10.8%	10.3%	14.1%	9.1%	13.0%
	<b>No response</b>		32	10	11	4	1	5			0
		%	3.1%	2.9%	3.8%	2.9%	1.1%	4.9%			1.9%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15G - DOES THE EMPLOYMENT SERVICE RESPECT YOUR FAMILY MEMBERS CHOICES AND PREFERENCES?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>RESPECT FAMILY MEMBERS CHOICES AND PREFERENCES</b>	<b>Most of the time</b>		279	663	273	241	66	525	11	61	42
		%	63.4%	64.2%	59.4%	65.0%	58.9%	66.5%	57.3%	52.0%	57.2%
	<b>Some of the time</b>		91	182	70	76	22	126	5	28	9
		%	20.6%	17.7%	15.1%	20.5%	20.1%	16.0%	24.3%	24.0%	12.9%
	<b>Rarely/ Never</b>		26	53	33	15	7	38		14	5
		%	5.8%	5.1%	7.1%	3.9%	6.2%	4.8%		11.7%	7.3%
	<b>Don't know</b>		35	102	64	30	16	75	3	11	13
		%	7.9%	9.9%	14.0%	8.1%	14.3%	9.5%	18.4%	9.1%	18.2%
<b>No response</b>		10	32	20	9	0	25		4	3	
	%	2.2%	3.1%	4.3%	2.4%	.4%	3.1%		3.2%	4.5%	

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15G - DOES THE EMPLOYMENT SERVICE RESPECT YOUR FAMILY MEMBERS CHOICES AND PREFERENCES?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service
							18-24 years	25-34 years	35-44 years	45+ years				
BASE: Family member receives employment service (weighted)		49	669	225	24	197	258	393	231	131	678	145	249	25
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
RESPECT FAMILY MEMBERS CHOICES AND PREFERENCES	Most of the time	32	457	137	17	107	167	264	140	77	410	103	177	21
	%	64.9%	68.2%	61.1%	71.0%	54.2%	64.8%	67.1%	60.4%	58.4%	60.5%	71.2%	71.4%	84.7%
	Some of the time	9	104	50	4	34	59	69	34	20	126	27	34	1
	%	18.6%	15.5%	22.1%	14.7%	17.4%	22.9%	17.6%	14.6%	15.4%	18.6%	18.3%	13.5%	3.6%
	Rarely/ Never	3	33	9	2	12	14	23	8	7	39	4	14	
	%	6.8%	4.9%	4.1%	8.4%	5.9%	5.5%	5.7%	3.5%	5.2%	5.7%	3.0%	5.6%	
Don't know	4	60	23	1	34	14	30	36	20	83	7	16	3	
%	8.7%	9.0%	10.1%	5.9%	17.2%	5.5%	7.6%	15.5%	15.5%	12.2%	5.1%	6.5%	11.7%	
No response	0	16	6		10	3	7	14	7	20	3	7		
%	1.0%	2.4%	2.5%		5.3%	1.3%	1.9%	6.0%	5.6%	3.0%	2.4%	2.9%		



**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q15H - DOES THE EMPLOYMENT SERVICE PROVIDE YOUR FAMILY MEMBER WITH THE HELP THEY NEED TO WORK?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>PROVIDE FAMILY MEMBER WITH HELP THEY NEED TO WORK</b>	<b>Most of the time</b>		732	232	223	83	85	73	19	5	11
		%	70.9%	66.7%	75.0%	65.9%	76.7%	72.9%	71.8%	72.7%	68.5%
	<b>Some of the time</b>		142	55	33	22	16	11	4		2
		%	13.7%	15.8%	11.1%	17.4%	14.2%	10.8%	14.1%		11.1%
	<b>Rarely/ Never</b>		52	22	10	7	2	7	1	1	2
		%	5.1%	6.4%	3.4%	5.8%	1.7%	7.4%	2.8%	9.1%	13.0%
	<b>Don't know</b>		70	27	20	9	6	4	2	1	0
		%	6.7%	7.6%	6.7%	7.2%	5.1%	4.4%	8.5%	18.2%	1.9%
	<b>No response</b>		37	12	11	5	3	4	1		1
		%	3.6%	3.5%	3.8%	3.6%	2.3%	4.4%	2.8%		5.6%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15H - DOES THE EMPLOYMENT SERVICE PROVIDE YOUR FAMILY MEMBER WITH THE HELP THEY NEED TO WORK?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>PROVIDE FAMILY MEMBER WITH HELP THEY NEED TO WORK</b>	<b>Most of the time</b>		297	732	317	270	65	583	10	61	43
		%	67.4%	70.9%	68.9%	72.8%	58.2%	74.0%	54.4%	52.0%	59.4%
	<b>Some of the time</b>		73	142	58	51	27	99	2	27	13
		%	16.7%	13.7%	12.6%	13.8%	24.3%	12.6%	12.4%	22.7%	18.4%
	<b>Rarely/ Never</b>		34	52	23	15	11	29	3	11	8
		%	7.7%	5.1%	5.1%	4.2%	9.9%	3.7%	15.8%	9.5%	11.6%
	<b>Don't know</b>		24	70	41	24	6	49	1	14	4
		%	5.5%	6.7%	8.9%	6.4%	5.1%	6.3%	6.4%	12.2%	5.4%
	<b>No response</b>		12	37	21	10	3	28	2	4	4
		%	2.8%	3.6%	4.5%	2.8%	2.5%	3.5%	11.0%	3.6%	5.2%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15H - DOES THE EMPLOYMENT SERVICE PROVIDE YOUR FAMILY MEMBER WITH THE HELP THEY NEED TO WORK?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service
							18-24 years	25-34 years	35-44 years	45+ years				
<b>BASE: Family member receives employment service (weighted)</b>		49	669	225	24	197	258	393	231	131	678	145	249	25
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>PROVIDE FAMILY MEMBER WITH HELP THEY NEED TO WORK</b>	<b>Most of the time</b>	29	495	156	16	132	183	274	166	92	482	118	170	16
	%	59.2%	74.0%	69.5%	67.2%	67.0%	70.8%	69.9%	71.8%	69.9%	71.0%	81.4%	68.4%	63.1%
	<b>Some of the time</b>	9	88	35	5	16	45	63	24	10	91	15	31	7
	%	18.8%	13.2%	15.5%	20.6%	8.0%	17.4%	16.0%	10.3%	7.4%	13.5%	10.5%	12.4%	28.7%
	<b>Rarely/ Never</b>	4	31	16	2	14	11	30	5	5	34	4	20	0
	%	8.1%	4.7%	7.2%	8.4%	7.3%	4.3%	7.7%	2.2%	3.6%	5.0%	2.8%	8.0%	1.1%
	<b>Don't know</b>	5	36	10	1	25	14	15	19	21	48	5	18	2
%	9.9%	5.3%	4.4%	3.8%	12.7%	5.6%	3.9%	8.1%	15.7%	7.1%	3.2%	7.2%	7.1%	
<b>No response</b>	2	19	8		10	5	10	18	4	23	3	10		
%	3.9%	2.8%	3.4%		5.1%	1.9%	2.5%	7.6%	3.4%	3.4%	1.9%	3.9%		

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15I - IS EXTRA EMPLOYMENT SUPPORT AVAILABLE WHEN YOUR FAMILY MEMBER NEEDS IT?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>IS EXTRA EMPLOYMENT SUPPORT AVAILABLE WHEN NEEDED</b>	<b>Most of the time</b>		372	126	100	45	44	40	10	3	3
		%	36.0%	36.3%	33.7%	35.5%	39.8%	40.4%	38.0%	36.4%	22.2%
	<b>Some of the time</b>		140	43	41	24	16	10	3		2
		%	13.5%	12.3%	13.9%	18.8%	14.8%	10.3%	11.3%		13.0%
	<b>Rarely/ Never</b>		89	31	20	12	8	12	2	1	3
		%	8.7%	8.8%	6.7%	9.4%	7.4%	12.3%	7.0%	18.2%	20.4%
	<b>Don't know</b>		206	69	64	24	25	12	6	2	3
		%	19.9%	19.9%	21.6%	18.8%	22.2%	12.3%	22.5%	27.3%	22.2%
	<b>Doesn't apply</b>		192	67	63	17	15	20	5	1	3
		%	18.6%	19.3%	21.2%	13.8%	13.6%	20.2%	18.3%	18.2%	16.7%
	<b>No response</b>		34	12	9	5	3	4	1		1
		%	3.3%	3.5%	2.9%	3.6%	2.3%	4.4%	2.8%		5.6%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15I - IS EXTRA EMPLOYMENT SUPPORT AVAILABLE WHEN YOUR FAMILY MEMBER NEEDS IT?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>IS EXTRA EMPLOYMENT SUPPORT AVAILABLE WHEN NEEDED</b>	<b>Most of the time</b>		149	372	146	117	36	291	8	32	21
		%	33.8%	36.0%	31.7%	31.7%	32.3%	36.8%	45.0%	27.2%	28.5%
	<b>Some of the time</b>		64	140	60	49	24	100	3	16	7
		%	14.6%	13.5%	13.0%	13.2%	21.3%	12.7%	14.7%	13.2%	10.1%
	<b>Rarely/ Never</b>		57	89	46	38	20	60	0	18	14
		%	13.0%	8.7%	10.0%	10.2%	17.4%	7.5%	2.0%	15.3%	18.6%
	<b>Don't know</b>		79	206	108	79	18	166	3	19	16
		%	17.9%	19.9%	23.6%	21.2%	16.4%	21.1%	15.0%	16.0%	22.4%
	<b>Doesn't apply</b>		81	192	80	77	12	144	4	28	11
		%	18.4%	18.6%	17.5%	20.9%	10.9%	18.3%	23.4%	23.6%	14.4%
	<b>No response</b>		10	34	20	10	2	28		6	4
		%	2.2%	3.3%	4.3%	2.8%	1.6%	3.5%		4.7%	6.0%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15I - IS EXTRA EMPLOYMENT SUPPORT AVAILABLE WHEN YOUR FAMILY MEMBER NEEDS IT?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service
							18-24 years	25-34 years	35-44 years	45+ years				
<b>BASE: Family member receives employment service (weighted)</b>		49	669	225	24	197	258	393	231	131	678	145	249	25
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>IS EXTRA EMPLOYMENT SUPPORT AVAILABLE WHEN NEEDED</b>	<b>Most of the time</b>	22	265	76	8	47	89	147	73	53	208	70	116	8
	%	44.8%	39.6%	34.0%	33.9%	23.9%	34.4%	37.4%	31.5%	40.7%	30.7%	48.5%	46.5%	30.0%
	<b>Some of the time</b>	6	93	29	3	23	47	55	25	8	86	24	41	5
	%	11.5%	13.9%	13.0%	11.7%	11.5%	18.4%	14.0%	10.8%	6.4%	12.7%	16.6%	16.3%	19.3%
	<b>Rarely/ Never</b>	10	51	27	2	18	21	42	16	8	61	7	24	2
	%	20.3%	7.6%	12.0%	8.4%	9.0%	8.3%	10.8%	7.1%	6.0%	9.0%	4.8%	9.8%	7.9%
	<b>Don't know</b>	3	114	40	6	64	61	60	50	32	153	20	34	6
	%	7.1%	17.0%	18.0%	26.0%	32.5%	23.6%	15.3%	21.6%	24.2%	22.5%	14.0%	13.6%	25.6%
<b>Doesn't apply</b>	8	126	47	4	38	37	77	53	24	149	20	27	4	
%	15.3%	18.9%	20.9%	16.3%	19.3%	14.3%	19.6%	22.7%	18.7%	22.0%	13.9%	10.7%	17.2%	
<b>No response</b>	0	21	5	1	8	3	11	14	5	21	3	8		
%	1.0%	3.1%	2.1%	3.8%	3.8%	1.1%	2.9%	6.3%	4.0%	3.1%	2.2%	3.0%		

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q15J - DO THE EMPLOYMENT SERVICE STAFF DO THE THINGS THEY SAY THEY WILL DO?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>DO STAFF DO THE THINGS THEY SAY THEY WILL DO</b>	<b>Most of the time</b>		630	208	192	71	72	60	16	4	8
		%	61.0%	59.6%	64.4%	55.8%	64.8%	60.1%	62.0%	54.5%	50.0%
	<b>Some of the time</b>		168	55	41	29	15	18	4		5
		%	16.2%	15.8%	13.9%	23.2%	13.1%	18.2%	16.9%		29.6%
	<b>Rarely/ Never</b>		43	16	9	7	5	3	1	1	1
		%	4.2%	4.7%	2.9%	5.8%	4.5%	3.4%	2.8%	9.1%	7.4%
	<b>Don't know</b>		153	55	43	17	18	13	4	3	1
		%	14.9%	15.8%	14.4%	13.0%	15.9%	12.8%	16.9%	36.4%	9.3%
	<b>No response</b>		38	14	13	3	2	5	0		1
		%	3.7%	4.1%	4.3%	2.2%	1.7%	5.4%	1.4%		3.7%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15J - DO THE EMPLOYMENT SERVICE STAFF DO THE THINGS THEY SAY THEY WILL DO?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>DO STAFF DO THE THINGS THEY SAY THEY WILL DO</b>	<b>Most of the time</b>		271	630	247	235	64	492	9	53	36
		%	61.5%	61.0%	53.7%	63.6%	57.4%	62.4%	48.0%	45.1%	49.5%
	<b>Some of the time</b>		82	168	76	61	20	117	5	29	11
		%	18.7%	16.2%	16.6%	16.4%	17.5%	14.9%	24.0%	24.7%	15.2%
	<b>Rarely/ Never</b>		20	43	14	23	7	30	3	8	9
		%	4.5%	4.2%	3.1%	6.1%	6.0%	3.9%	15.8%	7.1%	12.9%
	<b>Don't know</b>		55	153	100	39	21	116	1	23	13
		%	12.5%	14.9%	21.8%	10.4%	18.3%	14.7%	4.6%	19.5%	17.2%
	<b>No response</b>		12	38	23	13	1	33	1	4	4
		%	2.8%	3.7%	4.9%	3.6%	.8%	4.1%	7.6%	3.6%	5.2%



**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15J - DO THE EMPLOYMENT SERVICE STAFF DO THE THINGS THEY SAY THEY WILL DO?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service	
							18-24 years	25-34 years	35-44 years	45+ years					
BASE: Family member receives employment service (weighted)		49	669	225	24	197	258	393	231	131	678	145	249	25	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
DO STAFF DO THE THINGS THEY SAY THEY WILL DO	Most of the time		27	431	139	13	107	176	233	139	70	398	102	154	21
		%	54.2%	64.4%	62.0%	54.7%	54.2%	68.2%	59.3%	60.1%	53.2%	58.7%	70.3%	62.1%	82.7%
	Some of the time		13	110	33	7	24	46	71	28	17	110	19	52	1
		%	26.7%	16.4%	14.8%	27.3%	12.2%	17.9%	18.2%	11.9%	13.0%	16.2%	13.2%	20.8%	2.6%
	Rarely/ Never		2	28	10	1	6	13	21	7	3	28	6	11	
		%	3.9%	4.2%	4.5%	3.8%	3.1%	5.0%	5.2%	2.8%	2.5%	4.2%	4.1%	4.5%	
Don't know		6	80	35	3	51	20	56	42	34	115	15	24	4	
	%	13.3%	11.9%	15.5%	14.3%	25.7%	7.7%	14.2%	18.2%	26.2%	17.0%	10.4%	9.8%	14.7%	
No response		1	20	7		9	3	12	16	7	26	3	7		
	%	2.0%	3.1%	3.2%		4.8%	1.3%	3.1%	7.0%	5.0%	3.8%	2.0%	2.9%		

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15K - ARE CHANGES OF EMPLOYMENT SERVICES STAFF A PROBLEM FOR YOUR FAMILY?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>ARE CHANGES OF STAFF A PROBLEM FOR YOUR FAMILY</b>	<b>Most of the time</b>		96	35	30	11	10	5	2		3
		%	9.3%	9.9%	10.1%	8.7%	9.1%	5.4%	8.5%		16.7%
	<b>Some of the time</b>		307	116	80	46	23	27	6	1	7
		%	29.7%	33.3%	26.9%	36.2%	21.0%	26.6%	23.9%	18.2%	46.3%
	<b>Rarely/ Never</b>		457	143	139	50	57	50	11	2	4
		%	44.2%	40.9%	46.6%	39.9%	51.1%	50.2%	43.7%	27.3%	27.8%
	<b>Don't know</b>		124	41	30	15	17	11	5	4	1
		%	12.0%	11.7%	10.1%	11.6%	15.3%	11.3%	19.7%	54.5%	7.4%
	<b>No response</b>		49	14	19	5	4	6	1		0
		%	4.7%	4.1%	6.3%	3.6%	3.4%	6.4%	4.2%		1.9%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15K - ARE CHANGES OF EMPLOYMENT SERVICES STAFF A PROBLEM FOR YOUR FAMILY?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>ARE CHANGES OF STAFF A PROBLEM FOR YOUR FAMILY</b>	<b>Most of the time</b>		53	96	49	47	5	77	3	16	11
		%	12.0%	9.3%	10.6%	12.8%	4.2%	9.7%	15.8%	13.1%	14.8%
	<b>Some of the time</b>		142	307	139	126	41	236	3	45	8
		%	32.2%	29.7%	30.1%	34.0%	36.2%	30.0%	16.6%	38.3%	10.5%
	<b>Rarely/ Never</b>		174	457	179	143	46	352	6	36	35
		%	39.5%	44.2%	38.8%	38.6%	41.5%	44.6%	32.6%	30.7%	48.0%
	<b>Don't know</b>		54	124	73	36	17	85	5	16	16
		%	12.2%	12.0%	15.9%	9.8%	15.0%	10.7%	25.4%	13.5%	21.5%
	<b>No response</b>		18	49	21	18	3	39	2	5	4
		%	4.1%	4.7%	4.6%	4.8%	3.1%	5.0%	9.6%	4.4%	5.2%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15K - ARE CHANGES OF EMPLOYMENT SERVICES STAFF A PROBLEM FOR YOUR FAMILY?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service	
							18-24 years	25-34 years	35-44 years	45+ years					
BASE: Family member receives employment service (weighted)		49	669	225	24	197	258	393	231	131	678	145	249	25	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
ARE CHANGES OF STAFF A PROBLEM FOR YOUR FAMILY	Most of the time		3	66	13	3	23	17	43	23	9	63	17	23	4
		%	5.8%	9.9%	5.9%	13.4%	11.5%	6.5%	10.8%	10.1%	6.9%	9.3%	11.8%	9.4%	15.2%
	Some of the time		14	221	64	5	37	90	118	69	25	196	50	84	6
		%	27.8%	32.9%	28.3%	19.6%	18.9%	34.8%	30.1%	29.9%	19.0%	28.9%	34.8%	33.9%	23.7%
	Rarely/ Never		22	289	113	11	80	110	182	92	64	294	67	100	11
		%	44.0%	43.1%	50.5%	46.4%	40.6%	42.8%	46.5%	39.8%	48.9%	43.4%	46.1%	40.3%	41.8%
	Don't know		8	66	24	5	44	32	34	31	25	93	6	28	4
%		16.1%	9.8%	10.7%	20.6%	22.2%	12.4%	8.8%	13.4%	18.8%	13.7%	4.2%	11.3%	17.3%	
No response		3	28	10		13	9	15	16	8	33	5	13	0	
	%	6.2%	4.2%	4.6%		6.8%	3.6%	3.8%	6.9%	6.4%	4.8%	3.2%	5.1%	2.0%	

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q15L - IS YOUR FAMILY MEMBER SAFE WHEN HE OR SHE IS SUPPORTED BY THE EMPLOYMENT SERVICE?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>SAFE WHEN SUPPORTED BY EMPLOYMENT SERVICE</b>	<b>Most of the time</b>		873	296	246	113	95	82	21	7	13
		%	84.6%	84.8%	82.7%	89.1%	85.8%	82.3%	81.7%	90.9%	87.0%
	<b>Some of the time</b>		53	14	19	5	6	6	2		1
		%	5.1%	4.1%	6.3%	3.6%	5.7%	5.9%	8.5%		5.6%
	<b>Rarely/ Never</b>		12	4	3	3	1	1			0
		%	1.2%	1.2%	1.0%	2.2%	1.1%	1.0%			1.9%
	<b>Don't know</b>		61	22	20	4	6	5	3	1	1
		%	5.9%	6.4%	6.7%	2.9%	5.1%	4.9%	9.9%	9.1%	3.7%
	<b>No response</b>		34	12	10	3	3	6			0
		%	3.3%	3.5%	3.4%	2.2%	2.3%	5.9%			1.9%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15L - IS YOUR FAMILY MEMBER SAFE WHEN HE OR SHE IS SUPPORTED BY THE EMPLOYMENT SERVICE?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>SAFE WHEN SUPPORTED BY EMPLOYMENT SERVICE</b>	<b>Most of the time</b>		372	873	367	321	96	677	15	88	61
		%	84.5%	84.6%	79.8%	86.6%	86.2%	85.8%	82.3%	74.7%	84.0%
	<b>Some of the time</b>		34	53	30	16	7	36	1	16	2
		%	7.7%	5.1%	6.4%	4.3%	6.1%	4.6%	6.9%	13.7%	2.7%
	<b>Rarely/ Never</b>		6	12	5	4	3	6		1	
		%	1.5%	1.2%	1.0%	1.0%	2.6%	.8%		1.2%	
	<b>Don't know</b>		17	61	43	20	4	43	2	9	7
		%	3.9%	5.9%	9.3%	5.4%	3.4%	5.4%	10.9%	7.6%	10.1%
	<b>No response</b>		11	34	16	10	2	27		3	2
		%	2.5%	3.3%	3.4%	2.7%	1.7%	3.4%		2.8%	3.2%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15L - IS YOUR FAMILY MEMBER SAFE WHEN HE OR SHE IS SUPPORTED BY THE EMPLOYMENT SERVICE?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service
							18-24 years	25-34 years	35-44 years	45+ years				
BASE: Family member receives employment service (weighted)		49	669	225	24	197	258	393	231	131	678	145	249	25
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
SAFE WHEN SUPPORTED BY EMPLOYMENT SERVICE	Most of the time	42	572	194	21	157	226	336	192	101	572	127	212	22
	%	85.9%	85.4%	86.2%	87.5%	79.7%	87.7%	85.5%	83.1%	77.2%	84.3%	87.2%	85.4%	87.2%
	Some of the time	1	35	12	0	7	17	19	10	6	32	9	12	1
	%	2.0%	5.2%	5.5%	1.5%	3.6%	6.5%	4.8%	4.1%	4.8%	4.7%	6.1%	4.7%	5.7%
	Rarely/ Never	2	7	3		4	5	2	1	4	9	0	6	
	%	4.2%	1.0%	1.3%		1.8%	1.9%	.6%	.4%	3.1%	1.3%	.2%	2.4%	
Don't know	1	36	11	2	21	9	26	13	12	46	5	12	2	
%	2.0%	5.4%	4.9%	8.4%	10.5%	3.4%	6.7%	5.6%	9.5%	6.7%	3.3%	4.7%	7.1%	
No response	3	20	5	1	9	1	9	16	7	20	5	7		
%	5.9%	2.9%	2.1%	2.6%	4.4%	.6%	2.4%	6.8%	5.4%	3.0%	3.2%	2.7%		

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q15M - IS INFORMATION ABOUT THE RANGE OF EMPLOYMENT SERVICES READILY AVAILABLE TO YOUR FAMILY WHEN YOU NEED IT?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>INFORMATION ABOUT RANGE OF SERVICES AVAILABLE</b>	<b>Most of the time</b>		550	194	160	64	57	51	12	4	8
		%	53.3%	55.6%	53.8%	50.7%	51.1%	50.7%	46.5%	54.5%	53.7%
	<b>Some of the time</b>		151	43	44	24	18	15	5		3
		%	14.6%	12.3%	14.9%	18.8%	15.9%	14.8%	19.7%		16.7%
	<b>Rarely/ Never</b>		163	57	40	21	18	17	7	1	3
		%	15.8%	16.4%	13.5%	16.7%	15.9%	16.7%	26.8%	9.1%	18.5%
	<b>Don't know</b>		123	39	39	14	15	11	2	3	1
		%	11.9%	11.1%	13.0%	10.9%	13.6%	11.3%	7.0%	36.4%	7.4%
	<b>No response</b>		45	16	14	4	4	6			1
		%	4.4%	4.7%	4.8%	2.9%	3.4%	6.4%			3.7%



**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15M - IS INFORMATION ABOUT THE RANGE OF EMPLOYMENT SERVICES READILY AVAILABLE TO YOUR FAMILY WHEN YOU NEED IT?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>INFORMATION ABOUT RANGE OF SERVICES AVAILABLE</b>	<b>Most of the time</b>		221	550	239	206	57	434	6	51	34
		%	50.1%	53.3%	51.9%	55.7%	51.4%	55.0%	32.3%	43.6%	46.9%
	<b>Some of the time</b>		68	151	59	46	16	111	4	17	11
		%	15.4%	14.6%	12.9%	12.4%	14.4%	14.1%	22.4%	14.2%	14.9%
	<b>Rarely/ Never</b>		82	163	80	58	25	120	6	26	14
		%	18.5%	15.8%	17.5%	15.6%	22.6%	15.2%	30.1%	22.1%	19.7%
	<b>Don't know</b>		51	123	63	44	13	87	0	17	7
		%	11.7%	11.9%	13.6%	11.8%	11.2%	11.0%	2.6%	14.7%	9.3%
	<b>No response</b>		19	45	19	16	0	37	2	6	7
		%	4.2%	4.4%	4.2%	4.5%	.4%	4.7%	12.5%	5.5%	9.3%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q15M - IS INFORMATION ABOUT THE RANGE OF EMPLOYMENT SERVICES READILY AVAILABLE TO YOUR FAMILY WHEN YOU NEED IT?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service
							18-24 years	25-34 years	35-44 years	45+ years				
BASE: Family member receives employment service (weighted)		49	669	225	24	197	258	393	231	131	678	145	249	25
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
INFORMATION ABOUT RANGE OF SERVICES AVAILABLE	Most of the time	25	376	126	15	86	131	218	123	64	361	91	115	15
	%	50.2%	56.1%	56.1%	62.3%	43.5%	50.6%	55.5%	53.4%	48.5%	53.2%	62.8%	46.4%	61.3%
	Some of the time	9	99	36	5	26	60	49	30	11	90	24	47	2
	%	17.7%	14.8%	16.0%	18.8%	13.3%	23.2%	12.4%	12.8%	8.0%	13.3%	16.6%	18.7%	9.5%
	Rarely/ Never	10	96	37	2	42	46	69	28	19	107	13	46	5
	%	19.8%	14.4%	16.4%	6.7%	21.3%	17.8%	17.6%	12.2%	14.1%	15.7%	9.0%	18.6%	19.6%
Don't know	5	68	20	3	35	17	44	33	29	92	11	29	2	
%	11.2%	10.2%	8.8%	12.1%	17.9%	6.7%	11.3%	14.3%	21.7%	13.5%	7.4%	11.5%	9.6%	
No response	0	30	6		8	4	13	17	10	29	6	12		
%	1.0%	4.5%	2.6%		4.1%	1.6%	3.2%	7.3%	7.6%	4.3%	4.2%	4.7%		

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q16 - DID YOUR FAMILY CHOOSE THE EMPLOYMENT SERVICE THAT WORKS WITH YOUR FAMILY MEMBER WITH A DISABILITY?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>DID YOUR FAMILY CHOOSE THE EMPLOYMENT SERVICE</b>	<b>Yes</b>		494	165	150	65	49	49	9	3	3
		%	47.8%	47.4%	50.5%	51.4%	43.8%	49.3%	33.8%	45.5%	22.2%
	<b>Partly</b>		210	57	74	26	18	19	7	3	6
		%	20.4%	16.4%	25.0%	20.3%	16.5%	18.7%	28.2%	36.4%	38.9%
	<b>No</b>		270	106	59	29	37	24	10	1	5
		%	26.2%	30.4%	19.7%	23.2%	33.5%	24.1%	36.6%	9.1%	31.5%
	<b>Don't know</b>		21	6	3	2	6	3	0	1	1
		%	2.1%	1.8%	1.0%	1.4%	5.1%	3.0%	1.4%	9.1%	5.6%
	<b>No response</b>		37	14	11	5	1	5			0
		%	3.6%	4.1%	3.8%	3.6%	1.1%	4.9%			1.9%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q16 - DID YOUR FAMILY CHOOSE THE EMPLOYMENT SERVICE THAT WORKS WITH YOUR FAMILY MEMBER WITH A DISABILITY?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>DID YOUR FAMILY CHOOSE THE EMPLOYMENT SERVICE</b>	<b>Yes</b>		195	494	161	200	57	385	10	46	30
		%	44.2%	47.8%	35.0%	54.0%	51.1%	48.7%	54.3%	39.3%	41.1%
	<b>Partly</b>		95	210	104	68	29	157	2	27	16
		%	21.6%	20.4%	22.5%	18.4%	26.3%	19.9%	10.2%	22.7%	22.5%
	<b>No</b>		123	270	164	84	23	201	7	39	19
		%	28.0%	26.2%	35.6%	22.6%	20.3%	25.4%	35.5%	32.9%	26.3%
	<b>Don't know</b>		10	21	14	3	2	15		1	3
		%	2.3%	2.1%	3.1%	.7%	1.8%	2.0%		.5%	3.5%
	<b>No response</b>		17	37	18	16	0	31		5	5
		%	3.9%	3.6%	3.9%	4.4%	.4%	4.0%		4.6%	6.7%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q16 - DID YOUR FAMILY CHOOSE THE EMPLOYMENT SERVICE THAT WORKS WITH YOUR FAMILY MEMBER WITH A DISABILITY?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service	
							18-24 years	25-34 years	35-44 years	45+ years					
<b>BASE: Family member receives employment service (weighted)</b>		49	669	225	24	197	258	393	231	131	678	145	249	25	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>DID YOUR FAMILY CHOOSE THE EMPLOYMENT SERVICE</b>	<b>Yes</b>		26	338	119	10	62	142	193	106	38	345	50	111	13
		%	52.7%	50.5%	52.8%	40.9%	31.3%	55.0%	49.3%	45.8%	28.7%	50.8%	34.7%	44.7%	51.2%
	<b>Partly</b>		10	143	40	5	41	59	75	48	24	130	43	45	7
		%	19.5%	21.4%	17.7%	22.2%	20.9%	23.0%	19.2%	20.7%	18.4%	19.1%	29.4%	18.0%	27.0%
	<b>No</b>		9	158	60	7	74	52	107	59	51	161	48	81	5
		%	18.7%	23.7%	26.6%	30.6%	37.8%	20.2%	27.2%	25.7%	39.1%	23.8%	32.8%	32.6%	20.7%
	<b>Don't know</b>		4	4		1	14	4	4	5	8	16	3	5	0
%		8.0%	.6%		2.6%	7.0%	1.4%	1.1%	2.3%	6.2%	2.4%	1.8%	1.8%	1.1%	
<b>No response</b>		0	26	7	1	6	1	13	13	10	27	2	7		
	%	1.0%	3.8%	2.9%	3.8%	3.0%	.4%	3.3%	5.5%	7.6%	4.0%	1.3%	2.8%		

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q17 - DID MEMBERS OF YOUR FAMILY CHOOSE THE EMPLOYMENT SERVICE STAFF WHO WORK WITH YOUR FAMILY MEMBER WITH A DISABILITY  
(THAT IS, THE EMPLOYMENT CO-ORDINATOR, SUPPORT WORKERS OR SUPERVISORS)**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>DID YOUR FAMILY CHOOSE THE EMPLOYMENT SERVICE STAFF</b>	<b>Yes</b>		63	16	16	16	8	6	2		
		%	6.1%	4.7%	5.3%	12.3%	6.8%	6.4%	7.0%		
	<b>Partly</b>		88	14	34	17	10	9	3		1
		%	8.5%	4.1%	11.5%	13.0%	9.1%	9.4%	9.9%		5.6%
	<b>No</b>		818	294	230	90	86	77	21	7	14
		%	79.2%	84.2%	77.4%	71.0%	77.8%	76.4%	81.7%	90.9%	88.9%
	<b>Don't know</b>		24	8	6	2	4	3	0	1	1
		%	2.3%	2.3%	1.9%	1.4%	3.4%	3.0%	1.4%	9.1%	3.7%
	<b>No response</b>		39	16	11	3	3	5			0
		%	3.8%	4.7%	3.8%	2.2%	2.8%	4.9%			1.9%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q17 - DID MEMBERS OF YOUR FAMILY CHOOSE THE EMPLOYMENT SERVICE STAFF WHO WORK WITH YOUR FAMILY MEMBER WITH A DISABILITY  
(THAT IS, THE EMPLOYMENT CO-ORDINATOR, SUPPORT WORKERS OR SUPERVISORS)**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>DID YOUR FAMILY CHOOSE THE EMPLOYMENT SERVICE STAFF</b>	<b>Yes</b>		31	63	20	26	10	37	4	9	1
		%	7.1%	6.1%	4.3%	6.9%	9.2%	4.7%	20.7%	7.9%	2.0%
	<b>Partly</b>		48	88	38	37	15	65	1	8	7
		%	10.9%	8.5%	8.1%	9.9%	13.0%	8.2%	4.9%	6.9%	9.6%
	<b>No</b>		343	818	375	293	82	642	14	93	61
		%	77.8%	79.2%	81.4%	79.2%	73.3%	81.4%	74.5%	78.7%	84.3%
	<b>Don't know</b>		6	24	10	3	3	14		5	
		%	1.4%	2.3%	2.2%	.7%	2.3%	1.7%		4.2%	
	<b>No response</b>		12	39	18	12	3	31		3	3
		%	2.8%	3.8%	3.9%	3.3%	2.3%	3.9%		2.4%	4.1%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q17 - DID MEMBERS OF YOUR FAMILY CHOOSE THE EMPLOYMENT SERVICE STAFF WHO WORK WITH YOUR FAMILY MEMBER WITH A DISABILITY  
(THAT IS, THE EMPLOYMENT CO-ORDINATOR, SUPPORT WORKERS OR SUPERVISORS)**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service	
							18-24 years	25-34 years	35-44 years	45+ years					
<b>BASE: Family member receives employment service (weighted)</b>		49	669	225	24	197	258	393	231	131	678	145	249	25	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>DID YOUR FAMILY CHOOSE THE EMPLOYMENT SERVICE STAFF</b>	<b>Yes</b>		8	41	12	1	7	24	18	18	2	36	5	21	1
		%	15.6%	6.1%	5.4%	3.8%	3.4%	9.5%	4.5%	7.6%	1.7%	5.3%	3.7%	8.4%	3.6%
	<b>Partly</b>		2	60	16	5	10	25	31	18	9	55	8	32	3
		%	4.9%	9.0%	7.3%	20.7%	5.1%	9.6%	7.9%	7.7%	6.5%	8.0%	5.4%	13.0%	11.3%
	<b>No</b>		31	532	192	17	163	204	323	177	105	546	125	184	21
		%	63.6%	79.5%	85.5%	70.9%	83.0%	79.1%	82.3%	76.6%	79.6%	80.4%	86.1%	74.1%	85.0%
	<b>Don't know</b>		3	12	1	1	8	3	7	3	9	17	3	4	
		%	6.8%	1.8%	.4%	4.6%	4.1%	1.2%	1.7%	1.4%	7.2%	2.5%	2.2%	1.6%	
<b>No response</b>		4	24	3		9	2	14	15	6	25	4	7		
	%	9.1%	3.6%	1.5%		4.4%	.7%	3.7%	6.7%	4.9%	3.8%	2.7%	3.0%		



**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q18 - WOULD YOU LIKE YOUR FAMILY MEMBER TO USE A DIFFERENT EMPLOYMENT SERVICE IF ONE WAS AVAILABLE?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>LIKE TO USE DIFFERENT EMPLOYMENT SERVICE IF AVAILABLE</b>	<b>Yes</b>		105	45	16	18	11	8	3	1	2
		%	10.1%	12.9%	5.3%	14.5%	9.7%	8.4%	11.3%	18.2%	14.8%
	<b>No</b>		687	234	206	74	76	67	17	5	8
		%	66.6%	67.3%	69.2%	58.7%	68.8%	67.0%	64.8%	63.6%	50.0%
	<b>Don't know</b>		202	55	64	30	22	18	6	1	5
		%	19.6%	15.8%	21.6%	23.9%	19.9%	18.2%	22.5%	18.2%	33.3%
	<b>No response</b>		38	14	11	4	2	6	0		0
		%	3.7%	4.1%	3.8%	2.9%	1.7%	6.4%	1.4%		1.9%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q18 - WOULD YOU LIKE YOUR FAMILY MEMBER TO USE A DIFFERENT EMPLOYMENT SERVICE IF ONE WAS AVAILABLE?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>LIKE TO USE DIFFERENT EMPLOYMENT SERVICE IF AVAILABLE</b>	<b>Yes</b>		47	105	55	32	18	68	5	13	11
		%	10.7%	10.1%	11.9%	8.7%	16.3%	8.6%	26.4%	10.7%	15.6%
	<b>No</b>		286	687	285	243	69	537	12	64	43
		%	65.0%	66.6%	61.9%	65.6%	61.2%	68.1%	63.3%	53.9%	59.6%
	<b>Don't know</b>		92	202	101	84	23	155	2	36	14
		%	20.8%	19.6%	22.0%	22.7%	20.5%	19.7%	10.3%	30.8%	18.7%
	<b>No response</b>		15	38	20	11	2	29		5	4
		%	3.4%	3.7%	4.2%	2.9%	2.0%	3.6%		4.6%	6.0%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q18 - WOULD YOU LIKE YOUR FAMILY MEMBER TO USE A DIFFERENT EMPLOYMENT SERVICE IF ONE WAS AVAILABLE?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				
							18-24 years	25-34 years	35-44 years	45+ years	
<b>BASE: Family member receives employment service (weighted)</b>		49	669	225	24	197	258	393	231	131	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>LIKE TO USE DIFFERENT EMPLOYMENT SERVICE IF AVAILABLE</b>	<b>Yes</b>		8	54	23	6	29	22	46	20	17
		%	15.4%	8.1%	10.1%	26.5%	14.5%	8.4%	11.6%	8.8%	12.8%
	<b>No</b>		34	464	155	12	115	161	265	157	87
		%	68.8%	69.3%	68.8%	51.4%	58.3%	62.2%	67.5%	67.7%	66.3%
	<b>Don't know</b>		7	127	42	5	43	71	69	42	19
		%	13.8%	19.0%	18.8%	22.1%	21.9%	27.5%	17.6%	18.0%	14.6%
	<b>No response</b>		1	24	5		10	5	13	12	8
		%	2.0%	3.6%	2.3%		5.3%	1.8%	3.3%	5.4%	6.3%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q19a - OVERALL, WHO DO YOU THINK OF THE EMPLOYMENT SERVICE YOUR FAMILY MEMBER HAS RECEIVED OVER THE LAST 12 MONTHS?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Family member receives employment service (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>RATING OF EMPLOYMENT SERVICE OVER LAST 12 MONTHS</b>	<b>Very good</b>		439	151	144	35	48	43	9	4	5
		%	42.5%	43.3%	48.6%	27.5%	43.2%	43.3%	35.2%	54.5%	29.6%
	<b>Good</b>		294	77	89	52	33	26	9	1	6
		%	28.4%	22.2%	29.8%	41.3%	30.1%	25.6%	33.8%	18.2%	38.9%
	<b>OK</b>		176	75	36	25	19	13	5	1	1
		%	17.1%	21.6%	12.0%	19.6%	17.0%	13.3%	19.7%	18.2%	9.3%
	<b>Poor</b>		38	14	3	7	3	7	2		2
		%	3.7%	4.1%	1.0%	5.8%	2.8%	6.9%	7.0%		11.1%
	<b>Very Poor</b>		19	10	1	3		2	0	1	1
		%	1.8%	2.9%	.5%	2.2%		2.0%	1.4%	9.1%	7.4%
	<b>Don't know / no opinion</b>		33	6	16	2	5	3	1		
		%	3.2%	1.8%	5.3%	1.4%	4.5%	3.4%	2.8%		
	<b>No response</b>		34	14	9	3	3	5			1
		%	3.3%	4.1%	2.9%	2.2%	2.3%	5.4%			3.7%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q19a - OVERALL, WHO DO YOU THINK OF THE EMPLOYMENT SERVICE YOUR FAMILY MEMBER HAS RECEIVED OVER THE LAST 12 MONTHS?**

		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
						Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>RATING OF EMPLOYMENT SERVICE OVER LAST 12 MONTHS</b>	<b>Very good</b>		182	439	177	166	34	371	8	29	25
		%	41.2%	42.5%	38.4%	44.9%	30.7%	47.1%	42.1%	24.7%	34.3%
	<b>Good</b>		132	294	132	109	41	208	3	39	24
		%	30.0%	28.4%	28.7%	29.5%	36.4%	26.3%	18.6%	33.4%	33.2%
	<b>OK</b>		69	176	88	54	21	118	6	33	16
		%	15.7%	17.1%	19.1%	14.5%	18.5%	15.0%	32.4%	28.1%	22.1%
	<b>Poor</b>		19	38	16	15	8	25	1	4	
		%	4.4%	3.7%	3.4%	4.1%	7.4%	3.2%	6.9%	3.3%	
	<b>Very Poor</b>		12	19	10	6	1	15		4	2
		%	2.6%	1.8%	2.1%	1.7%	.7%	1.9%		3.0%	3.2%
	<b>Don't know / no opinion</b>		12	33	16	9	3	24		5	2
		%	2.8%	3.2%	3.5%	2.3%	2.5%	3.1%		3.9%	2.1%
	<b>No response</b>		14	34	22	11	4	27		4	4
		%	3.2%	3.3%	4.8%	2.9%	3.8%	3.4%		3.6%	5.2%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q19a - OVERALL, WHO DO YOU THINK OF THE EMPLOYMENT SERVICE YOUR FAMILY MEMBER HAS RECEIVED OVER THE LAST 12 MONTHS?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service	
							18-24 years	25-34 years	35-44 years	45+ years					
<b>BASE: Family member receives employment service (weighted)</b>		49	669	225	24	197	258	393	231	131	678	145	249	25	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>RATING OF EMPLOYMENT SERVICE OVER LAST 12 MONTHS</b>	<b>Very good</b>		18	307	99	9	71	117	169	92	53	280	75	92	14
		%	36.9%	45.8%	43.8%	36.0%	36.2%	45.2%	43.2%	39.8%	40.0%	41.3%	51.7%	37.1%	54.0%
	<b>Good</b>		9	191	60	7	57	77	97	75	35	199	39	71	4
		%	19.2%	28.5%	26.6%	29.1%	28.9%	29.8%	24.6%	32.6%	26.8%	29.3%	26.9%	28.7%	16.1%
	<b>OK</b>		18	100	35	8	34	37	82	33	22	120	16	54	3
		%	37.3%	15.0%	15.6%	34.9%	17.4%	14.4%	20.9%	14.3%	17.1%	17.7%	11.2%	21.5%	12.7%
	<b>Poor</b>		1	16	13		10	9	12	10	7	22	5	10	2
		%	2.6%	2.4%	5.7%		5.1%	3.5%	3.1%	4.3%	5.3%	3.3%	3.4%	3.9%	8.1%
<b>Very Poor</b>		0	14	5		6	4	13		1	13	1	8		
	%	1.0%	2.1%	2.4%		3.2%	1.7%	3.4%		.5%	1.9%	.6%	3.0%		
<b>Don't know / no opinion</b>		1	20	10		9	11	9	6	8	20	6	7	2	
	%	2.0%	3.0%	4.4%		4.4%	4.1%	2.2%	2.7%	5.8%	2.9%	4.3%	3.0%	7.1%	
<b>No response</b>		0	21	3		10	3	10	14	6	24	3	7	0	
	%	1.0%	3.1%	1.5%		4.9%	1.3%	2.6%	6.2%	4.6%	3.5%	1.9%	2.7%	2.0%	

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q19B - MADE COMMENT: HOW COULD YOUR FAMILY MEMBER'S EMPLOYMENT SERVICE BE IMPROVED?**

			TOTAL	STATE							
				NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
<b>BASE: Family member receives employment service (weighted)</b>			1033	349	297	127	111	100	26	7	15
	%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>EMPLOYMENT SERVICE IMPROVEMENTS</b>	<b>No improvement suggested</b>		500	157	159	51	59	52	13	3	6
		%	48.4%	45.0%	53.4%	40.6%	52.8%	51.7%	50.7%	45.5%	37.0%
	<b>Suggested improvement</b>		533	192	139	75	52	48	13	4	10
		%	51.6%	55.0%	46.6%	59.4%	47.2%	48.3%	49.3%	54.5%	63.0%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q19B - MADE COMMENT: HOW COULD YOUR FAMILY MEMBER'S EMPLOYMENT SERVICE BE IMPROVED?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Family member receives employment service (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>EMPLOYMENT SERVICE IMPROVEMENTS</b>	<b>No improvement suggested</b>		195	500	219	170	52	377	11	49	29
		%	44.2%	48.4%	47.6%	45.9%	46.4%	47.8%	56.6%	41.9%	39.5%
	<b>Suggested improvement</b>		246	533	241	200	60	412	8	69	44
		%	55.8%	51.6%	52.4%	54.1%	53.6%	52.2%	43.4%	58.1%	60.5%



**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q19B - MADE COMMENT: HOW COULD YOUR FAMILY MEMBER'S EMPLOYMENT SERVICE BE IMPROVED?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service	
							18-24 years	25-34 years	35-44 years	45+ years					
<b>BASE: Family member receives employment service (weighted)</b>		49	669	225	24	197	258	393	231	131	678	145	249	25	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>EMPLOYMENT SERVICE IMPROVEMENTS</b>	<b>No improvement suggested</b>		29	325	83	13	95	118	181	120	71	341	66	113	9
		%	59.6%	48.6%	37.2%	52.4%	48.2%	45.5%	46.0%	51.9%	54.1%	50.2%	45.4%	45.6%	34.3%
	<b>Suggested improvement</b>		20	344	141	12	102	141	212	111	60	338	79	135	17
		%	40.4%	51.4%	62.8%	47.6%	51.8%	54.5%	54.0%	48.1%	45.9%	49.8%	54.6%	54.4%	65.7%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission*

*Job Number: 98196*

**Q32 - ARE YOU ABLE TO GET ALL THE DISABILITY SERVICES NEEDED FOR YOU FAMILY MEMBER WITH A DISABILITY**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
<b>BASE: Receives Employment Services (weighted)</b>		1033	349	297	127	111	100	26	7	15	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>ABLE TO GET ALL THE DISABILITY SERVICES NEEDED</b>	<b>Yes</b>		404	147	117	46	40	34	11	3	6
		%	39.1%	42.1%	39.4%	36.2%	35.8%	34.0%	42.3%	45.5%	38.9%
	<b>No</b>		389	133	104	49	40	44	10	3	6
		%	37.7%	38.0%	35.1%	38.4%	36.4%	43.8%	39.4%	45.5%	38.9%
	<b>Don't know</b>		83	29	27	9	11	6	0		1
		%	8.0%	8.2%	9.1%	7.2%	9.7%	5.9%	1.4%		5.6%
	<b>No response</b>		156	41	49	23	20	16	4	1	3
		%	15.1%	11.7%	16.3%	18.1%	18.2%	16.3%	16.9%	9.1%	16.7%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q32 - ARE YOU ABLE TO GET ALL THE DISABILITY SERVICES NEEDED FOR YOU FAMILY MEMBER WITH A DISABILITY**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
<b>BASE: Receives Employment Services (weighted)</b>		440	1033	460	370	112	789	19	118	73	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>ABLE TO GET ALL THE DISABILITY SERVICES NEEDED</b>	<b>Yes</b>		174	404	205	151	40	312	6	40	30
		%	39.4%	39.1%	44.5%	40.9%	36.0%	39.6%	31.8%	33.5%	40.9%
	<b>No</b>		187	389	143	193	46	305	8	52	27
		%	42.4%	37.7%	31.2%	52.1%	41.3%	38.6%	41.6%	43.8%	37.5%
	<b>Don't know</b>		29	83	24	21	7	54		16	6
		%	6.6%	8.0%	5.3%	5.7%	6.0%	6.9%		13.2%	8.6%
	<b>No response</b>		51	156	87	5	19	118	5	11	9
		%	11.6%	15.1%	19.0%	1.3%	16.7%	14.9%	26.7%	9.5%	13.0%

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q32 - ARE YOU ABLE TO GET ALL THE DISABILITY SERVICES NEEDED FOR YOU FAMILY MEMBER WITH A DISABILITY**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service	
							18-24 years	25-34 years	35-44 years	45+ years					
<b>BASE: Receives Employment Services (weighted)</b>		49	669	225	24	197	258	393	231	131	678	145	249	25	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
<b>ABLE TO GET ALL THE DISABILITY SERVICES NEEDED</b>	<b>Yes</b>		27	268	77	12	81	86	156	92	63	273	57	93	8
		%	54.7%	40.0%	34.2%	50.3%	41.4%	33.5%	39.8%	39.6%	48.3%	40.2%	39.0%	37.2%	31.9%
	<b>No</b>		11	261	96	4	62	124	158	73	25	247	57	99	12
		%	22.3%	38.9%	42.8%	17.1%	31.3%	48.0%	40.3%	31.8%	18.9%	36.5%	39.6%	39.7%	48.9%
	<b>Don't know</b>		1	49	20	6	19	22	28	20	11	53	11	21	2
		%	2.6%	7.3%	8.8%	22.6%	9.4%	8.6%	7.2%	8.8%	8.2%	7.7%	7.6%	8.4%	9.9%
<b>No response</b>	%	20.4%	13.7%	14.2%	10.0%	17.9%	10.0%	12.8%	19.8%	24.5%	15.6%	13.7%	14.6%	9.3%	

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q33 - WHAT TYPES OF SERVICES ARE YOU WAITING FOR OR NOT ABLE TO GET?**

			STATE								
			TOTAL	NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
<b>BASE: Receives Employment Services (weighted)</b>			1033	349	297	127	111	100	26	7	15
	%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>SERVICES WAITING FOR</b>	<b>Not waiting for a service</b>		633	214	190	76	69	55	16	3	9
		%	61.3%	61.4%	63.9%	60.1%	62.5%	55.2%	60.6%	45.5%	59.3%
	<b>Accommodation/residential service</b>		159	61	49	15	12	18	3	1	1
		%	15.4%	17.5%	16.3%	11.6%	10.8%	17.7%	12.7%	9.1%	5.6%
	<b>Respite</b>		127	53	33	14	13	10	2	1	1
		%	12.3%	15.2%	11.1%	10.9%	11.4%	10.3%	7.0%	18.2%	9.3%
	<b>Other</b>		83	24	21	5	15	10	3	1	2
		%	8.0%	7.0%	7.2%	3.6%	13.6%	10.3%	11.3%	18.2%	14.8%
	<b>Accommodation support in persons own home</b>		76	20	21	16	4	8	4	1	1
		%	7.3%	5.8%	7.2%	12.3%	3.4%	8.4%	14.1%	18.2%	7.4%
	<b>Specialist Support Coordinator or Case</b>		69	29	20	6	6	6	1		1
		%	6.7%	8.2%	6.7%	5.1%	5.1%	5.9%	5.6%		7.4%
<b>Employment service to get a job in the community</b>		69	27	11	10	8	8	1	1	2	
	%	6.7%	7.6%	3.8%	8.0%	6.8%	8.4%	5.6%	18.2%	13.0%	
<b>Sheltered work</b>		37	16	7	4	4	3	2	1	1	
	%	3.6%	4.7%	2.4%	2.9%	3.4%	3.0%	7.0%	9.1%	5.6%	
<b>No response</b>		8	2	1	3	1	1				
	%	.8%	.6%	.5%	2.2%	1.1%	1.0%				

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q33 - WHAT TYPES OF SERVICES ARE YOU WAITING FOR OR NOT ABLE TO GET?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory
<b>BASE: Receives Employment Services (weighted)</b>		440	1033	460	370	112	789	19	118	73
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>SERVICES WAITING FOR</b>	<b>Not waiting for a service</b>	249	633	310	174	64	480	10	62	44
	%	56.5%	61.3%	67.5%	47.0%	57.4%	60.8%	53.5%	52.5%	60.5%
	<b>Accommodation/ residential service</b>	85	159	40	118	13	132	4	21	17
	%	19.3%	15.4%	8.6%	32.0%	11.5%	16.7%	20.5%	17.5%	23.0%
	<b>Respite</b>	56	127	28	83	11	106	1	16	8
	%	12.8%	12.3%	6.1%	22.4%	10.1%	13.5%	6.9%	13.5%	10.4%
	<b>Other</b>	48	83	39	37	15	56	2	11	6
	%	10.9%	8.0%	8.6%	10.0%	13.5%	7.1%	10.9%	9.7%	8.5%
	<b>Accommodation support in persons own home</b>	36	76	34	33	6	57	1	14	8
	%	8.3%	7.3%	7.3%	8.9%	5.5%	7.2%	4.9%	12.2%	10.6%
	<b>Specialist Support Coordinator or Case</b>	23	69	27	29	9	55	1	9	4
	%	5.3%	6.7%	5.9%	7.8%	8.2%	7.0%	5.3%	7.8%	4.9%
<b>Employment service to get a job in the community</b>	31	69	30	19	8	50		10	7	
%	7.1%	6.7%	6.4%	5.2%	7.3%	6.4%		8.3%	9.2%	
<b>Sheltered work</b>	21	37	19	22	1	33	2	4	10	
%	4.8%	3.6%	4.1%	6.0%	.6%	4.1%	10.9%	3.3%	13.1%	
<b>No response</b>	1	8	5		1	4	1	2		
%	.2%	.8%	1.0%		.8%	.5%	4.9%	1.6%		

**DISABILITY SERVICES SATISFACTION SURVEY  
FAMILY SURVEY, EMPLOY, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission  
Job Number: 98196*

**Q33 - WHAT TYPES OF SERVICES ARE YOU WAITING FOR OR NOT ABLE TO GET?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service
							18-24 years	25-34 years	35-44 years	45+ years				
<b>BASE: Receives Employment Services (weighted)</b>		49	669	225	24	197	258	393	231	131	678	145	249	25
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
<b>SERVICES WAITING FOR</b>	<b>Not waiting for a service</b>	38	404	126	18	135	131	230	157	105	427	87	145	13
	%	77.7%	60.3%	56.2%	74.5%	68.3%	50.7%	58.5%	68.0%	80.0%	62.9%	59.9%	58.3%	51.1%
	<b>Accommodation/ residential service</b>	3	105	52		23	62	63	24	7	114	25	28	4
	%	5.2%	15.6%	23.1%		11.6%	24.1%	16.1%	10.2%	5.4%	16.8%	17.0%	11.4%	14.7%
	<b>Respite</b>	1	96	35	1	10	48	59	15	2	94	16	28	1
	%	2.9%	14.4%	15.7%	5.8%	5.2%	18.5%	15.0%	6.7%	1.3%	13.9%	10.9%	11.4%	5.7%
	<b>Other</b>	4	55	20		16	27	38	11	7	44	14	25	6
	%	8.0%	8.3%	8.8%		8.2%	10.5%	9.6%	5.0%	5.0%	6.4%	9.4%	10.0%	24.6%
	<b>Accommodation support in persons own home</b>	2	59	14	1	5	21	31	13	8	43	7	26	4
	%	4.2%	8.8%	6.4%	5.8%	2.3%	8.0%	7.8%	5.7%	6.4%	6.3%	5.0%	10.5%	14.3%
	<b>Specialist Support Coordinator or Case</b>	1	44	17		16	25	27	10	4	46	13	12	4
	%	2.9%	6.6%	7.5%		7.9%	9.8%	6.9%	4.5%	2.9%	6.8%	9.0%	4.9%	15.2%
<b>Employment service to get a job in the community</b>	2	41	11	3	17	22	26	13	7	31	13	27	3	
%	4.9%	6.1%	4.8%	12.1%	8.5%	8.7%	6.7%	5.7%	5.2%	4.6%	8.8%	10.9%	13.7%	
<b>Sheltered work</b>	2	27	11		8	13	18	5		23	6	14	0	
%	4.2%	4.0%	4.7%		3.9%	5.1%	4.5%	2.1%		3.4%	4.3%	5.5%	1.5%	
<b>No response</b>		5	1	1	3			5	2		6		3	
%		.7%	.5%	3.8%	1.5%			1.2%	.9%		.8%		1.2%	