

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

DEMOGRAPHICS - STATE

STATE	BASE: Receives Respite Services (weighted)		994
	%		100.0%
	NSW		161
		%	16.2%
	Victoria		335
		%	33.8%
	Queensland		335
		%	33.7%
	Western Australia		33
		%	3.3%
	South Australia		66
		%	6.6%
	Tasmania		33
		%	3.4%
	Northern Territory		14
		%	1.4%
	ACT		17
%		1.7%	

**DISABILITY SERVICES SATISFACTION SURVEY
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Productivity Commission

Job Number: 98196

DEMOGRAPHICS - STATE

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory
BASE: Receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
STATE	NSW	74	54	40	161	31	107	1	31	10
	%	12.0%	16.2%	10.2%	16.2%	16.0%	19.0%	3.1%	14.2%	10.4%
	Victoria	226	132	159	335	59	189	11	63	36
	%	36.3%	40.0%	40.6%	33.8%	30.6%	33.5%	35.3%	29.1%	38.1%
	Queensland	205	74	123	335	70	172	14	91	37
	%	32.9%	22.3%	31.4%	33.7%	36.4%	30.3%	44.1%	42.0%	38.4%
	Western Australia	24	19	16	33	6	19	1	7	3
	%	3.9%	5.7%	4.0%	3.3%	3.1%	3.4%	3.0%	3.0%	3.3%
	South Australia	54	28	23	66	13	41	1	12	4
	%	8.7%	8.5%	5.8%	6.6%	6.7%	7.3%	4.5%	5.7%	4.5%
Tasmania	24	12	12	33	7	23	2	5	3	
%	3.9%	3.5%	3.2%	3.4%	3.8%	4.1%	5.4%	2.2%	2.9%	
Northern Territory	6	2	11	14	4	4	1	4	2	
%	.9%	.5%	2.8%	1.4%	2.2%	.7%	2.7%	1.8%	1.8%	
ACT	8	11	8	17	2	10	1	4	1	
%	1.3%	3.3%	2.0%	1.7%	1.2%	1.7%	1.9%	1.9%	.6%	

**DISABILITY SERVICES SATISFACTION SURVEY
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Productivity Commission

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DEMOGRAPHICS - STATE

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				
							18-24 years	25-34 years	35-44 years	45+ years	
BASE: Receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
STATE	NSW		12	106	25	4	22	70	56	23	9
		%	19.8%	16.2%	12.8%	4.9%	16.5%	20.7%	17.6%	14.3%	5.6%
	Victoria		20	211	72	39	45	90	119	45	77
		%	32.6%	32.2%	37.0%	48.3%	33.9%	26.4%	37.8%	28.0%	48.1%
	Queensland		19	238	65	25	33	131	91	63	42
		%	32.0%	36.4%	33.5%	30.2%	25.1%	38.7%	28.9%	39.4%	26.2%
	Western Australia		2	20	9	3	6	10	10	6	5
		%	2.6%	3.1%	4.5%	3.9%	4.3%	3.0%	3.2%	3.9%	3.3%
	South Australia		4	43	13	5	13	22	20	12	10
		%	6.3%	6.5%	6.9%	5.8%	10.0%	6.4%	6.5%	7.7%	6.5%
	Tasmania		0	22	6	1	8	10	10	5	8
		%	.6%	3.3%	3.0%	1.3%	5.7%	3.0%	3.3%	3.2%	4.7%
	Northern Territory		1	4	1	3	5	3	2	1	7
		%	2.1%	.6%	.7%	4.2%	3.5%	.9%	.7%	.5%	4.5%
	ACT		2	10	3	1	1	3	7	5	2
		%	4.0%	1.6%	1.5%	1.5%	.9%	.9%	2.1%	3.0%	1.1%

**DISABILITY SERVICES SATISFACTION SURVEY
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Q3 - AGE OF FAMILY MEMBER WITH DISABILITY

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
AGE OF FAMILY MEMBER WITH DISABILITY	18-24 years		340	70	90	131	10	22	10	3	3
		%	34.2%	43.8%	26.8%	39.3%	30.5%	33.1%	30.9%	21.2%	17.9%
	25-34 years		315	56	119	91	10	20	10	2	7
		%	31.7%	34.6%	35.6%	27.2%	30.5%	30.9%	30.9%	15.2%	39.3%
	35-44 years		160	23	45	63	6	12	5	1	5
		%	16.1%	14.2%	13.4%	18.8%	19.0%	18.7%	15.5%	6.1%	28.6%
	45-54 years		67	5	25	21	4	4	4	2	1
		%	6.8%	3.1%	7.5%	6.3%	13.3%	5.8%	13.4%	15.2%	7.1%
	55-65 years		48	2	21	16	1	5	2	2	
		%	4.9%	1.2%	6.3%	4.7%	1.9%	7.2%	7.2%	12.1%	
	65-74 years		19	2	14		0	1	0	1	
		%	1.9%	1.2%	4.2%		1.0%	2.2%	1.0%	9.1%	
	75 years plus		26		17	5		0	0	2	1
		%	2.6%		5.0%	1.6%		.7%	1.0%	15.2%	3.6%
	No response		18	3	4	7	1	1		1	1
		%	1.8%	1.9%	1.3%	2.1%	3.8%	1.4%		6.1%	3.6%

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Q3 - AGE OF FAMILY MEMBER WITH DISABILITY

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
AGE OF FAMILY MEMBER WITH DISABILITY	18-24 years		255	119	104	340	46	232	2	77	28
		%	41.0%	36.2%	26.7%	34.2%	24.1%	40.9%	6.9%	35.5%	29.5%
	25-34 years		174	124	115	315	43	199	18	74	32
		%	28.0%	37.4%	29.4%	31.7%	22.2%	35.1%	58.0%	34.0%	33.2%
	35-44 years		88	57	65	160	35	88	3	39	8
		%	14.2%	17.2%	16.7%	16.1%	18.1%	15.5%	9.9%	17.8%	8.6%
	45-54 years		36	19	35	67	27	24	3	14	7
		%	5.8%	5.7%	9.0%	6.8%	14.0%	4.3%	8.1%	6.5%	7.3%
	55-65 years		30	4	31	48	25	6	2	5	3
		%	4.8%	1.3%	8.0%	4.9%	13.2%	1.1%	6.6%	2.2%	3.4%
	65-74 years		13	0	11	19	7	4	0		1
		%	2.0%	.1%	2.8%	1.9%	3.4%	.7%	1.5%		1.3%
	75 years plus		17		21	26	4	2	2	2	12
		%	2.8%		5.4%	2.6%	1.9%	.3%	5.8%	.8%	12.7%
No response		9	7	8	18	6	11	1	7	4	
	%	1.4%	2.0%	2.0%	1.8%	3.1%	2.0%	3.2%	3.1%	4.0%	

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Q3 - AGE OF FAMILY MEMBER WITH DISABILITY

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				
							18-24 years	25-34 years	35-44 years	45+ years	
BASE: Receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
AGE OF FAMILY MEMBER WITH DISABILITY	18-24 years		8	285	69	1	20	340			
		%	13.2%	43.6%	35.7%	1.7%	14.9%	100.0%			
	25-34 years		17	238	81	3	23		315		
		%	28.8%	36.4%	41.7%	3.5%	17.2%		100.0%		
	35-44 years		18	106	37	10	24			160	
		%	29.1%	16.2%	19.1%	12.4%	18.1%			100.0%	
	45-54 years		4	16	5	23	26				67
		%	6.4%	2.4%	2.5%	27.7%	20.0%				41.9%
	55-65 years		7	5	2	27	10				48
		%	11.3%	.8%	1.0%	32.8%	7.3%				30.1%
	65-74 years		0			10	9				19
		%	.7%			12.7%	6.5%				12.1%
	75 years plus		4			5	17				26
		%	5.8%			5.7%	13.2%				16.0%
No response		3	4		3	4					
	%	4.7%	.6%		3.4%	2.9%					

**DISABILITY SERVICES SATISFACTION SURVEY
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Q5 - PRIMARY DISABILITY TYPE OF FAMILY MEMBER

		TOTAL	STATE							
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
BASE: Receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Primary Disability	Intellectual (including Down Syndrome)	490	94	164	147	17	35	21	3	8
	%	49.3%	58.6%	49.0%	44.0%	52.4%	52.5%	62.9%	18.2%	50.0%
	Specific Learning / Attention Deficit Disorder	20	1	8	7	1	1	1		
	%	2.0%	.6%	2.5%	2.1%	3.8%	1.4%	3.1%		
	Autism	61	13	17	21	1	6	1	1	1
	%	6.1%	8.0%	5.0%	6.3%	1.9%	9.4%	4.1%	9.1%	3.6%
	Physical (cerebral palsy/spinal bifida/spinal)	217	31	63	91	7	12	5	4	4
	%	21.8%	19.1%	18.8%	27.2%	20.0%	18.7%	14.4%	27.3%	25.0%
	Acquired brain injury	79	15	17	33	3	6	3	2	1
	%	8.0%	9.3%	5.0%	9.9%	7.6%	9.4%	8.2%	12.1%	7.1%
	Vision	36	5	18	9	2	2		0	
	%	3.6%	3.1%	5.4%	2.6%	4.8%	2.9%		3.0%	
	Hearing	12		4	5	1	0	0	1	
	%	1.2%		1.3%	1.6%	1.9%	.7%	1.0%	9.1%	
	Speech	33	3	15	9	1	1	2	0	1
	%	3.3%	1.9%	4.6%	2.6%	2.9%	2.2%	7.2%	3.0%	3.6%
	Deaf and blind (dual sensory)	13	2	3	7	0	1	0		
	%	1.3%	1.2%	.8%	2.1%	1.0%	1.4%	1.0%		
	Psychiatric	32	1	11	14	1	1	2	1	1
	%	3.2%	.6%	3.3%	4.2%	2.9%	2.2%	5.2%	6.1%	3.6%
Neurological (including ms/epilepsy)	120	17	42	42	4	7	4	3	1	
%	12.1%	10.5%	12.6%	12.6%	12.4%	10.8%	13.4%	18.2%	7.1%	
Other	112	18	55	26	2	4	2	3	2	
%	11.2%	11.1%	16.3%	7.9%	6.7%	5.8%	5.2%	18.2%	14.3%	
Don't know	16	1	4	7	1	2		0	1	
%	1.6%	.6%	1.3%	2.1%	1.9%	3.6%		3.0%	3.6%	
COGNITIVE - TOTAL	192	31	59	70	6	13	7	4	2	
%	19.4%	19.1%	17.6%	20.9%	18.1%	19.4%	21.6%	30.3%	14.3%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

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Q5 - PRIMARY DISABILITY TYPE OF FAMILY MEMBER (cont.)

			TOTAL	STATE							
				NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
Primary Disability	INTELLECTUAL / SPECIFIC LEARNING - TOTAL		566	107	189	172	19	41	23	4	10
		%	56.9%	66.7%	56.5%	51.3%	58.1%	62.6%	70.1%	27.3%	57.1%
	SENSORY - TOTAL		96	10	36	37	3	4	3	2	1
		%	9.6%	6.2%	10.9%	11.0%	9.5%	6.5%	8.2%	12.1%	3.6%

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Q5 - PRIMARY DISABILITY TYPE OF FAMILY MEMBER

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
Primary Disability	Intellectual (including Down Syndrome)	311	232	150	490	27	490	11	45	49	
		%	49.9%	70.2%	38.4%	49.3%	13.9%	86.5%	34.8%	20.7%	51.2%
	Specific Learning / Attention Deficit Disorder	13	12	7	20	3	20	0	4	5	
		%	2.1%	3.6%	1.7%	2.0%	1.8%	3.5%	1.0%	2.1%	5.6%
	Autism	47	15	19	61	3	61	2	1	4	
		%	7.6%	4.7%	4.8%	6.1%	1.4%	10.8%	7.0%	.7%	3.7%
	Physical (cerebral palsy/spinal bifida/spinal)	136	52	105	217	14	52	2	217	26	
		%	21.9%	15.7%	27.0%	21.8%	7.4%	9.2%	5.8%	100.0%	27.4%
	Acquired brain injury	47	10	31	79	79	6		6	7	
		%	7.5%	2.9%	8.0%	8.0%	41.2%	1.0%		2.8%	7.8%
	Vision	25	11	20	36	5	13	4	5	36	
		%	4.1%	3.3%	5.2%	3.6%	2.6%	2.4%	12.0%	2.3%	37.5%
	Hearing	4	6	5	12	0	6	2	2	12	
		%	.6%	1.7%	1.2%	1.2%	.2%	1.1%	5.5%	.8%	12.7%
	Speech	24	12	22	33	7	26	2	12	33	
	%	3.8%	3.6%	5.6%	3.3%	3.5%	4.7%	6.6%	5.5%	34.5%	
Deaf and blind (dual sensory)	10	2	4	13	4	5		1	13		
	%	1.6%	.5%	1.1%	1.3%	2.0%	.8%		.6%	14.0%	
Psychiatric	20	7	17	32	1	14	32	2	6		
	%	3.3%	2.2%	4.3%	3.2%	.6%	2.4%	100.0%	.8%	6.5%	
Neurological (including ms/epilepsy)	76	24	54	120	120	28	1	8	12		
	%	12.1%	7.4%	13.8%	12.1%	62.6%	5.0%	3.7%	3.7%	12.2%	
Other	65	22	62	112	16	35	1	15	29		
	%	10.5%	6.5%	15.8%	11.2%	8.5%	6.1%	2.4%	7.0%	30.1%	
Don't know	3	3	11	16							
	%	.5%	.8%	2.7%	1.6%						

**DISABILITY SERVICES SATISFACTION SURVEY
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Q5 - PRIMARY DISABILITY TYPE OF FAMILY MEMBER (cont.)

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory
Primary Disability	COGNITIVE - TOTAL	119	31	83	192	192	33	1	14	16
	%	19.2%	9.4%	21.1%	19.4%	100.0%	5.9%	3.7%	6.5%	16.4%
	INTELLECTUAL / SPECIFIC LEARNING - TOTAL	366	261	174	566	33	566	14	52	60
	%	58.8%	79.2%	44.5%	56.9%	17.3%	100.0%	42.8%	24.1%	62.3%
	SENSORY - TOTAL	63	31	49	96	16	60	6	26	96
	%	10.1%	9.5%	12.7%	9.6%	8.1%	10.5%	19.6%	12.1%	100.0%

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Q5 - PRIMARY DISABILITY TYPE OF FAMILY MEMBER

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER			
							18-24 years	25-34 years	35-44 years	45+ years
BASE: Receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Primary Disability	Intellectual (including Down Syndrome)	11	354	126	6	62	187	181	80	31
	%	18.3%	54.2%	65.2%	7.2%	47.1%	55.1%	57.3%	49.9%	19.4%
	Specific Learning / Attention Deficit Disorder	0	15	1	0	6	8	3	2	4
	%	.6%	2.3%	.5%	.4%	4.8%	2.4%	1.1%	1.3%	2.7%
	Autism		54	9	1	3	41	13	5	1
	%		8.3%	4.4%	1.2%	2.4%	12.1%	4.0%	3.0%	.6%
	Physical (cerebral palsy/spinal bifida/spinal)	14	159	36	10	22	77	74	39	21
	%	22.4%	24.3%	18.5%	12.9%	16.3%	22.6%	23.4%	24.1%	12.9%
	Acquired brain injury	3	41	11	18	10	14	26	14	23
	%	4.4%	6.3%	5.5%	21.9%	7.7%	4.1%	8.1%	8.6%	14.5%
	Vision	1	17	3	3	12	9	8	4	15
	%	2.3%	2.6%	1.4%	3.8%	9.2%	2.8%	2.5%	2.3%	9.3%
	Hearing	1	7	2	1	4	2	4	2	5
	%	2.3%	1.1%	.9%	1.0%	3.2%	.6%	1.1%	1.1%	3.2%
	Speech	3	23	10	3	4	9	13	4	5
	%	4.5%	3.5%	5.0%	3.5%	3.4%	2.6%	4.0%	2.7%	3.1%
	Deaf and blind (dual sensory)		6	3	3	4	5	3		5
	%		1.0%	1.3%	3.9%	3.0%	1.6%	.8%		3.4%
	Psychiatric	6	18	3	0	6	2	18	3	7
	%	10.7%	2.7%	1.6%	.5%	4.6%	.6%	5.8%	2.0%	4.3%
Neurological (including ms/epilepsy)	14	66	17	31	15	33	20	23	41	
%	22.9%	10.0%	8.9%	37.6%	11.4%	9.7%	6.5%	14.3%	25.5%	
Other	13	58	25	23	10	27	37	12	33	
%	22.2%	8.9%	13.2%	28.1%	7.3%	7.9%	11.9%	7.3%	20.8%	
Don't know	6	7	4		4	0	5	5	6	
%	10.7%	1.0%	1.9%		3.2%	.1%	1.5%	3.2%	3.7%	
COGNITIVE - TOTAL	16	101	28	47	25	46	43	35	63	
%	27.3%	15.5%	14.4%	57.3%	19.1%	13.7%	13.5%	21.7%	39.0%	
INTELLECTUAL / SPECIFIC LEARNING - TOTAL	12	418	136	7	71	232	199	88	36	
%	19.3%	63.8%	70.5%	8.8%	53.9%	68.1%	63.0%	54.9%	22.4%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q5 - PRIMARY DISABILITY TYPE OF FAMILY MEMBER (cont.)

			Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER			
Primary Disability								18-24 years	25-34 years	35-44 years	45+ years
	SENSORY - TOTAL		4	60	20	8	22	28	32	8	24
		%	6.8%	9.2%	10.4%	9.9%	16.4%	8.3%	10.1%	5.1%	14.7%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q6 - ON AVERAGE, HOW OFTEN DO YOU SEE YOUR FAMILY MEMBER OR SPEAK TO THEM ON THE TELEPHONE

		TOTAL	STATE							
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
BASE: Receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
FREQUENCY OF CONTACT WITH FAMILY MEMBER	We live together	781	128	270	263	25	51	24	11	10
	%	78.6%	79.6%	80.3%	78.5%	75.2%	77.0%	72.2%	78.8%	60.7%
	Every day	55	8	22	18	2	2	1	0	2
	%	5.5%	4.9%	6.7%	5.2%	4.8%	2.9%	4.1%	3.0%	10.7%
	Several times a week	55	6	15	18	3	5	4	1	3
	%	5.6%	3.7%	4.6%	5.2%	10.5%	7.2%	13.4%	6.1%	17.9%
	Once a week	23	2	8	7	2	2	2		
	%	2.3%	1.2%	2.5%	2.1%	4.8%	2.9%	5.2%		
	Several times a month	14	4	4	2		3	1		
	%	1.4%	2.5%	1.3%	.5%		5.0%	3.1%		
	Once a month	12	1		11			0	0	
	%	1.2%	.6%		3.1%			1.0%	3.0%	
	Every two or three months	7	3	1	2		0	0		
	%	.7%	1.9%	.4%	.5%		.7%	1.0%		
	Once or twice a year	4		1	2				0	
	%	.4%		.4%	.5%				3.0%	
Less often	1				0			0		
%	.1%				1.0%			3.0%		
Doesn't apply/I am family member with disability	28	8	7	9	1	1			2	
%	2.8%	4.9%	2.1%	2.6%	1.9%	2.2%			10.7%	
Can't remember	0				0					
%	.0%				1.0%					
No response	14	1	6	5	0	1		0		
%	1.4%	.6%	1.7%	1.6%	1.0%	2.2%		3.0%		

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q6 - ON AVERAGE, HOW OFTEN DO YOU SEE YOUR FAMILY MEMBER OR SPEAK TO THEM ON THE TELEPHONE

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
FREQUENCY OF CONTACT WITH FAMILY MEMBER	We live together		500	251	231	781	153	471	22	172	72
		%	80.4%	76.0%	59.2%	78.6%	79.4%	83.3%	70.2%	79.4%	75.1%
	Every day		29	20	28	55	12	20	1	19	7
		%	4.7%	6.0%	7.2%	5.5%	6.0%	3.5%	4.1%	9.0%	6.8%
	Several times a week		39	28	48	55	10	36	4	6	11
		%	6.2%	8.4%	12.2%	5.6%	5.2%	6.3%	12.1%	3.0%	11.8%
	Once a week		14	10	21	23	2	13	2	1	2
		%	2.3%	3.2%	5.3%	2.3%	.9%	2.4%	5.5%	.6%	1.8%
	Several times a month		6	6	11	14	2	9		1	2
		%	1.0%	1.9%	2.8%	1.4%	.9%	1.7%		.4%	1.8%
	Once a month		6	4	12	12	4	5	0	5	0
		%	1.0%	1.2%	3.1%	1.2%	2.0%	.9%	1.1%	2.4%	.4%
	Every two or three months		3	1	7	7	1	5		2	
		%	.5%	.4%	1.8%	.7%	.5%	.8%		1.0%	
Once or twice a year		3	1	4	4	2	1				
	%	.5%	.4%	.9%	.4%	1.1%	.2%				
Less often		0	0	1	1	0				0	
	%	.1%	.1%	.2%	.1%	.2%				.3%	
Doesn't apply/I am family member with disability		18	7	18	28	7	3	2	8		
	%	2.9%	2.0%	4.6%	2.8%	3.8%	.5%	7.0%	3.5%		
Can't remember			0		0						
	%		.1%		.0%						
No response		2	1	10	14		2		1	2	
	%	.3%	.2%	2.7%	1.4%		.4%		.6%	2.0%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q6 - ON AVERAGE, HOW OFTEN DO YOU SEE YOUR FAMILY MEMBER OR SPEAK TO THEM ON THE TELEPHONE

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				
							18-24 years	25-34 years	35-44 years	45+ years	
BASE: Receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
FREQUENCY OF CONTACT WITH FAMILY MEMBER	We live together		20	554	153	77	77	301	247	112	108
		%	33.3%	84.8%	79.1%	94.4%	58.3%	88.5%	78.2%	70.1%	67.6%
	Every day		5	35	11		13	8	20	13	13
		%	8.1%	5.4%	5.4%		10.0%	2.5%	6.2%	7.9%	8.3%
	Several times a week		1	30	8	2	15	15	19	9	12
		%	2.1%	4.7%	3.9%	2.7%	11.4%	4.4%	6.0%	5.9%	7.4%
	Once a week		1	9	6		8	4	5	4	10
		%	1.6%	1.4%	3.2%		6.4%	1.3%	1.6%	2.2%	6.0%
	Several times a month		3	5	2	2	5		4	4	5
		%	4.7%	.8%	1.2%	2.3%	4.1%		1.2%	2.3%	3.4%
	Once a month			4	5		4		6	3	2
		%		.6%	2.5%		2.9%		1.9%	1.7%	1.1%
	Every two or three months			3	5		4	5	2		
		%		.5%	2.4%		2.7%	1.5%	.6%		
Once or twice a year		0	2	0		1		0	3		
	%	.7%	.3%	.2%		1.1%		.1%	2.0%		
Less often					0	0	0			0	
	%				.5%	.2%	.1%			.3%	
Doesn't apply/I am family member with disability		28	2				6	9	7	6	
	%	45.8%	.3%				1.7%	2.8%	4.5%	3.5%	
No response		2	9	4		4	0	4	5	4	
	%	3.7%	1.4%	1.9%		2.8%	.1%	1.4%	3.4%	2.5%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q2A - RELATIONSHIP OF RESPONDENT TO FAMILY MEMBER

		TOTAL	STATE							
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
BASE: Receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Relationship to family member with disability	Mother	654	106	211	238	20	43	22	4	10
	%	65.8%	66.0%	62.8%	71.2%	61.0%	64.7%	64.9%	30.3%	60.7%
	Father	193	25	72	65	9	13	6	1	3
	%	19.5%	15.4%	21.3%	19.4%	26.7%	20.1%	17.5%	9.1%	17.9%
	Partner, eg, husband, wife	81	4	39	25	3	5	1	3	1
	%	8.2%	2.5%	11.7%	7.3%	9.5%	7.2%	3.1%	24.2%	7.1%
	Brother or sister	62	14	18	14	2	8	5	0	1
	%	6.3%	8.6%	5.4%	4.2%	5.7%	12.2%	15.5%	3.0%	3.6%
	I am the family member with a disability	60	12	20	19	2	4	0	1	2
	%	6.1%	7.4%	5.9%	5.8%	4.8%	5.8%	1.0%	9.1%	14.3%
	Son or Daughter (including in-law)	37	3	21	5	2	2	1	3	
	%	3.7%	1.9%	6.3%	1.6%	4.8%	2.9%	2.1%	24.2%	
	Other relative	22	2	7	9	1	1	1	1	
	%	2.2%	1.2%	2.1%	2.6%	2.9%	1.4%	4.1%	9.1%	
Other	17	3		9	1	2	0		1	
%	1.7%	1.9%		2.6%	3.8%	3.6%	1.0%		7.1%	
No response	12	1	4	5	1			0	1	
%	1.2%	.6%	1.3%	1.6%	2.9%			3.0%	3.6%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q2A - RELATIONSHIP OF RESPONDENT TO FAMILY MEMBER

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
Relationship to family member with disability	Mother	415	235	217	654	101	418	18	159	60	
		%	66.7%	71.1%	55.5%	65.8%	52.7%	73.8%	56.4%	73.4%	62.7%
	Father	117	83	64	193	28	136	3	36	20	
		%	18.8%	25.2%	16.4%	19.5%	14.5%	24.1%	9.8%	16.5%	21.0%
	Partner, eg, husband, wife	49	6	41	81	47	7	0	10	8	
		%	7.8%	1.8%	10.5%	8.2%	24.2%	1.3%	1.3%	4.8%	8.4%
	Brother or sister	38	26	36	62	11	41	1	9	2	
		%	6.0%	8.0%	9.2%	6.3%	5.6%	7.3%	2.6%	4.3%	2.3%
	I am the family member with a disability	38	10	36	60	16	12	6	14	4	
		%	6.0%	3.1%	9.2%	6.1%	8.5%	2.1%	20.4%	6.2%	4.3%
	Son or Daughter (including in-law)	21	2	26	37	9	8	3	7	16	
		%	3.4%	.7%	6.7%	3.7%	4.6%	1.5%	8.8%	3.4%	17.2%
	Other relative	16	10	13	22	5	10	2	7	4	
	%	2.5%	3.0%	3.3%	2.2%	2.8%	1.8%	6.6%	3.1%	4.0%	
Other	12	7	7	17	0	14	0	3	1		
	%	1.9%	2.1%	1.7%	1.7%	.2%	2.4%	1.1%	1.4%	.7%	
No response	6	3	3	12	5	5	1	4			
	%	1.0%	.9%	.9%	1.2%	2.5%	.9%	1.9%	1.8%		

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q2A - RELATIONSHIP OF RESPONDENT TO FAMILY MEMBER

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				
							18-24 years	25-34 years	35-44 years	45+ years	
BASE: Receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
Relationship to family member with disability	Mother		10	654	101	4	15	285	238	106	21
		%	17.0%	100.0%	52.0%	5.4%	11.1%	83.9%	75.5%	66.0%	13.0%
	Father		2	101	193	2	6	69	81	37	7
		%	3.6%	15.4%	100.0%	2.5%	4.9%	20.3%	25.6%	23.1%	4.1%
	Partner, eg, husband, wife		3	4	2	81	4	1	3	10	64
		%	5.4%	.7%	1.1%	100.0%	3.0%	.4%	.9%	6.3%	40.0%
	I am the family member with a disability		60	10	2	3	5	8	17	18	15
		%	100.0%	1.6%	1.1%	4.0%	3.8%	2.3%	5.5%	10.9%	9.1%
	Brother or sister		0	9	4		62	2	10	19	30
		%	.8%	1.4%	2.1%		47.1%	.7%	3.2%	11.7%	18.4%
	Son or Daughter (including in-law)		5	5	2	4	37	6	3	0	25
		%	7.6%	.8%	1.2%	4.4%	27.8%	1.7%	1.0%	.3%	15.5%
	Other relative			0			22	4	6	1	10
		%		.0%			16.8%	1.2%	2.0%	.4%	6.0%
Other					0	17	7	3	5	2	
	%				.4%	12.8%	2.1%	.9%	2.9%	1.3%	
No response								1		1	
	%							.4%		.9%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q4 - AGE OF RESPONDENT COMPLETING SURVEY

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
AGE OF PERSON COMPLETING SURVEY	Less than 24 years		1	1			0				
		%	.1%	.6%			1.0%				
	25-34 years		16	4	4	4	1	1	1	2	
		%	1.6%	2.5%	1.3%	1.0%	1.9%	2.2%	2.1%	12.1%	
	35-44 years		110	14	32	46	4	7	5	3	
		%	11.0%	8.6%	9.6%	13.6%	12.4%	10.1%	14.4%	18.2%	
	45-54 years		374	58	121	133	12	26	15	4	7
		%	37.7%	35.8%	36.0%	39.8%	35.2%	38.8%	44.3%	30.3%	39.3%
	55-65 years		263	45	100	84	7	15	6	4	3
		%	26.5%	27.8%	29.7%	25.1%	21.9%	23.0%	17.5%	27.3%	17.9%
	65-74 years		126	25	44	39	3	9	4	1	2
		%	12.7%	15.4%	13.0%	11.5%	10.5%	13.7%	12.4%	6.1%	10.7%
	75 years plus		43	2	20	9	3	4	2	0	2
		%	4.4%	1.2%	5.9%	2.6%	10.5%	6.5%	7.2%	3.0%	14.3%
	Doesn't apply/I am family member with disability		40	10	10	14	1	3	0		2
		%	4.0%	6.2%	2.9%	4.2%	1.9%	4.3%	1.0%		14.3%
	No response		19	3	6	7	2	1	0	0	1
		%	2.0%	1.9%	1.7%	2.1%	4.8%	1.4%	1.0%	3.0%	3.6%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q4 - AGE OF RESPONDENT COMPLETING SURVEY

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
AGE OF PERSON COMPLETING SURVEY	Less than 24 years		1	0	1	1			1	0	
		%	.2%	.1%	.3%	.1%			.5%	.3%	
	25-34 years		9	7	10	16	2	7		2	0
		%	1.4%	2.0%	2.5%	1.6%	1.1%	1.3%		.8%	.3%
	35-44 years		76	34	44	110	24	61	4	25	11
		%	12.3%	10.2%	11.1%	11.0%	12.3%	10.7%	13.4%	11.5%	11.3%
	45-54 years		257	122	138	374	66	238	8	89	39
		%	41.3%	37.0%	35.3%	37.7%	34.4%	42.1%	25.5%	41.0%	40.7%
	55-65 years		150	95	93	263	54	147	10	58	30
		%	24.1%	28.6%	23.9%	26.5%	28.0%	26.1%	30.1%	26.9%	31.3%
	65-74 years		68	40	49	126	24	70	4	26	11
		%	11.0%	12.2%	12.6%	12.7%	12.7%	12.3%	12.1%	12.1%	11.1%
	75 years plus		23	19	21	43	10	25	1	2	3
		%	3.6%	5.6%	5.4%	4.4%	5.1%	4.4%	4.4%	.9%	3.1%
Doesn't apply/I am family member with disability		25	9	26	40	9	6	4	9	1	
	%	4.1%	2.6%	6.6%	4.0%	4.5%	1.1%	12.5%	4.4%	1.5%	
No response		13	6	8	19	4	11	1	4	0	
	%	2.1%	1.7%	2.2%	2.0%	2.0%	1.9%	1.9%	2.0%	.3%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission
Job Number: 98196

Q4 - AGE OF RESPONDENT COMPLETING SURVEY

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				
							18-24 years	25-34 years	35-44 years	45+ years	
BASE: Receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
AGE OF PERSON COMPLETING SURVEY	Less than 24 years		1			0	1				
		%	.2%			.2%	.4%				
	25-34 years		1	2		5	10		8	6	2
		%	2.3%	.3%		5.7%	7.4%		2.4%	4.0%	1.3%
	35-44 years		5	68	8	13	25	65	10	14	19
		%	7.6%	10.4%	4.2%	16.0%	19.0%	19.0%	3.3%	8.7%	12.1%
	45-54 years		5	286	77	24	42	203	118	14	35
		%	8.2%	43.7%	39.8%	29.3%	31.4%	59.8%	37.4%	8.7%	22.0%
	55-65 years		7	184	53	21	30	50	129	39	45
		%	11.9%	28.1%	27.3%	26.3%	22.8%	14.6%	41.0%	24.5%	28.0%
	65-74 years		2	76	34	13	18	10	33	57	25
		%	3.6%	11.6%	17.4%	15.5%	13.7%	3.0%	10.5%	35.5%	15.5%
	75 years plus			28	15	4	3		4	17	23
		%		4.3%	7.9%	5.0%	1.9%		1.2%	10.5%	14.2%
Doesn't apply/I am family member with disability		40			1	2	7	11	10	11	
	%	66.4%			1.7%	1.4%	2.1%	3.5%	6.1%	6.6%	
No response			9	7	0	3	4	2	3	0	
	%		1.4%	3.5%	.6%	2.2%	1.1%	.7%	2.0%	.3%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q7 - DOES YOUR FAMILY RECEIVE BROKERAGE, DIRECT FUNDING OR AN INDIVIDUAL SUPPORT PACKAGE?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
RECEIVES BROKERAGE, DIRECT FUNDING, INDIVIDUAL SUPPORT?	Yes		334	37	119	130	13	22	5	2	6
		%	33.6%	22.8%	35.6%	38.7%	39.0%	33.8%	15.5%	12.1%	35.7%
	No		535	111	178	154	16	31	24	10	10
		%	53.8%	69.1%	53.1%	46.1%	47.6%	46.8%	73.2%	69.7%	60.7%
	Not sure / don't know		86	11	28	30	3	9	3	1	1
		%	8.7%	6.8%	8.4%	8.9%	10.5%	13.7%	9.3%	9.1%	3.6%
	No response		40	2	10	21	1	4	1	1	
		%	4.0%	1.2%	2.9%	6.3%	2.9%	5.8%	2.1%	9.1%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q7 - DOES YOUR FAMILY RECEIVE BROKERAGE, DIRECT FUNDING OR AN INDIVIDUAL SUPPORT PACKAGE?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
RECEIVES BROKERAGE, DIRECT FUNDING, INDIVIDUAL SUPPORT?	Yes		334	96	151	334	60	193	8	76	40
		%	53.6%	29.2%	38.6%	33.6%	31.1%	34.1%	23.6%	34.9%	42.0%
	No		225	199	176	535	101	310	18	115	44
		%	36.2%	60.3%	45.1%	53.8%	52.7%	54.8%	56.8%	53.1%	46.3%
	Not sure / don't know		50	27	43	86	22	46	6	21	8
		%	8.0%	8.2%	11.1%	8.7%	11.6%	8.1%	18.5%	9.5%	7.9%
No response		13	8	20	40	9	17	0	5	4	
	%	2.1%	2.3%	5.2%	4.0%	4.5%	3.0%	1.1%	2.5%	3.8%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q7 - DOES YOUR FAMILY RECEIVE BROKERAGE, DIRECT FUNDING OR AN INDIVIDUAL SUPPORT PACKAGE?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				
							18-24 years	25-34 years	35-44 years	45+ years	
BASE: Receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
RECEIVES BROKERAGE, DIRECT FUNDING, INDIVIDUAL SUPPORT?	Yes		14	247	62	24	35	159	82	46	43
		%	22.8%	37.8%	31.9%	29.2%	26.2%	46.7%	26.0%	28.8%	27.1%
	No		33	339	104	44	76	144	199	86	99
		%	55.0%	51.9%	53.9%	53.6%	57.1%	42.3%	63.1%	53.5%	61.6%
	Not sure / don't know		10	44	18	11	14	29	26	16	9
		%	16.9%	6.7%	9.2%	13.4%	10.9%	8.4%	8.3%	10.2%	5.4%
	No response		3	24	10	3	8	9	9	12	10
		%	5.2%	3.7%	5.0%	3.8%	5.8%	2.6%	2.7%	7.6%	6.0%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q26 - TYPE OF RESPITE ARRANGEMENT USED

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
TYPE OF RESPITE SERVICES USED	A respite house		614	128	215	187	16	37	21	3	8
		%	61.8%	79.6%	64.0%	56.0%	47.6%	55.4%	61.9%	24.2%	46.4%
	Own home respite		247	26	108	72	5	14	5	11	6
		%	24.8%	16.0%	32.2%	21.5%	16.2%	21.6%	14.4%	75.8%	35.7%
	Centre based respite		198	18	38	110	5	12	11	2	1
		%	19.9%	11.1%	11.3%	33.0%	16.2%	18.7%	33.0%	15.2%	7.1%
	In home support		191	16	72	79	6	7	2	6	3
		%	19.2%	9.9%	21.3%	23.6%	19.0%	10.8%	7.2%	42.4%	17.9%
	Peer support respite		99	30	25	28	3	8	1		4
		%	9.9%	18.5%	7.5%	8.4%	8.6%	11.5%	3.1%		25.0%
	Other		79	8	27	23	5	12	2	1	1
		%	7.9%	4.9%	7.9%	6.8%	16.2%	18.7%	6.2%	9.1%	3.6%
	No response		8	1	3	2	0	2			
		%	.8%	.6%	.8%	.5%	1.0%	2.9%			

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q26 - TYPE OF RESPITE ARRANGEMENT USED

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
TYPE OF RESPITE SERVICES USED	A respite house		377	220	190	614	103	395	14	136	58
		%	60.7%	66.8%	48.5%	61.8%	53.5%	69.8%	43.6%	62.6%	60.9%
	Own home respite		164	75	118	247	65	117	9	61	32
		%	26.3%	22.6%	30.2%	24.8%	33.7%	20.7%	26.9%	28.3%	33.6%
	In home support		149	52	136	191	34	78	11	62	21
		%	23.9%	15.7%	34.9%	19.2%	17.6%	13.9%	33.4%	28.4%	21.8%
	Centre based respite		132	46	66	198	46	110	5	52	16
		%	21.3%	13.9%	17.0%	19.9%	23.7%	19.4%	16.9%	24.0%	16.5%
	Peer support respite		68	39	30	99	25	59	3	15	10
		%	11.0%	11.7%	7.8%	9.9%	12.8%	10.3%	11.0%	7.0%	10.3%
Other		48	29	28	79	14	46	1	13	12	
	%	7.8%	8.8%	7.3%	7.9%	7.0%	8.2%	3.6%	6.0%	12.7%	
No response		4	2	1	8	0	4		0	0	
	%	.7%	.7%	.4%	.8%	.2%	.7%		.2%	.5%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q26 - TYPE OF RESPITE ARRANGEMENT USED

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service
							18-24 years	25-34 years	35-44 years	45+ years				
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	236	50	65	16
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
TYPE OF RESPITE SERVICES USED	A respite house	17	437	137	32	73	241	202	91	71	160	34	45	10
	%	27.5%	66.8%	70.8%	39.3%	55.4%	70.9%	63.9%	56.9%	44.4%	67.9%	67.5%	69.0%	59.6%
	Own home respite	24	148	36	40	38	74	68	32	65	51	14	13	1
	%	40.1%	22.6%	18.4%	49.1%	28.7%	21.9%	21.5%	19.7%	40.3%	21.6%	26.9%	20.6%	6.6%
	Centre based respite	7	141	44	14	21	76	58	29	27	34	10	9	2
	%	11.6%	21.6%	22.8%	17.5%	15.9%	22.5%	18.5%	18.4%	16.8%	14.4%	20.6%	14.5%	12.8%
	In home support	20	109	30	20	37	65	54	28	42	39	7	13	2
	%	32.5%	16.7%	15.6%	25.0%	27.8%	19.0%	17.2%	17.2%	25.9%	16.7%	14.6%	19.3%	11.6%
	Peer support respite	11	62	20	9	10	51	24	12	10	29	4	8	5
	%	18.9%	9.5%	10.3%	11.5%	7.8%	14.9%	7.7%	7.6%	6.0%	12.2%	7.1%	12.3%	32.0%
Other	5	52	16	11	7	22	25	16	15	23	4	4		
%	7.6%	8.0%	8.2%	13.4%	5.1%	6.5%	7.9%	10.2%	9.5%	9.9%	7.8%	5.8%		
No response	1	4	1	1		0	4	0	3	2	0	0		
%	2.3%	.6%	.5%	1.7%		.1%	1.3%	.3%	1.7%	.7%	.9%	.7%		

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q27A - IS THE INFORMATION ABOUT RESPITE READILY AVAILABLE TO YOU WHEN YOU NEED IT?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
INFORMATION READILY AVAILABLE WHEN YOU NEED IT	Most of the time		582	92	195	201	18	33	23	10	10
		%	58.6%	57.4%	58.2%	60.2%	53.3%	50.4%	68.0%	69.7%	60.7%
	Some of the time		240	42	86	74	10	17	7	3	3
		%	24.2%	25.9%	25.5%	22.0%	29.5%	25.9%	19.6%	21.2%	17.9%
	Rarely/ Never		100	17	29	39	2	8	2	1	2
		%	10.1%	10.5%	8.8%	11.5%	5.7%	12.2%	7.2%	6.1%	14.3%
	Don't know		26	4	8	7	1	4	0		1
		%	2.6%	2.5%	2.5%	2.1%	2.9%	5.8%	1.0%		7.1%
	No response		45	6	17	14	3	4	1	0	
		%	4.6%	3.7%	5.0%	4.2%	8.6%	5.8%	4.1%	3.0%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27A - IS THE INFORMATION ABOUT RESPITE READILY AVAILABLE TO YOU WHEN YOU NEED IT?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
INFORMATION READILY AVAILABLE WHEN YOU NEED IT	Most of the time		349	199	220	582	107	329	17	128	52
		%	56.0%	60.3%	56.4%	58.6%	55.7%	58.1%	52.7%	59.2%	54.1%
	Some of the time		169	83	97	240	45	145	7	52	23
		%	27.2%	25.2%	24.8%	24.2%	23.3%	25.6%	20.9%	24.2%	24.5%
	Rarely/ Never		67	28	37	100	26	53	4	20	11
		%	10.7%	8.5%	9.4%	10.1%	13.7%	9.4%	11.4%	9.4%	11.4%
	Don't know		13	4	9	26	5	11	1	7	1
		%	2.1%	1.4%	2.2%	2.6%	2.5%	1.9%	1.9%	3.3%	.7%
	No response		24	15	28	45	9	28	4	9	9
		%	3.9%	4.7%	7.2%	4.6%	4.9%	5.0%	13.1%	4.0%	9.3%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27A - IS THE INFORMATION ABOUT RESPITE READILY AVAILABLE TO YOU WHEN YOU NEED IT?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
INFORMATION READILY AVAILABLE WHEN YOU NEED IT	Most of the time	30	382	118	54	74	190	178	103	101	378	108	130	97	52	52
	%	49.8%	58.3%	61.2%	66.5%	55.6%	55.9%	56.4%	64.2%	63.1%	61.5%	54.7%	52.7%	50.9%	52.4%	66.4%
	Some of the time	18	162	46	14	31	94	81	34	25	150	55	67	54	29	15
	%	29.2%	24.7%	23.7%	17.8%	23.1%	27.6%	25.7%	21.4%	15.7%	24.4%	27.6%	27.0%	28.3%	29.8%	19.0%
	Rarely/ Never	6	69	18	10	14	41	30	12	17	57	23	28	19	12	8
	%	10.2%	10.5%	9.1%	12.4%	10.9%	12.1%	9.4%	7.5%	10.4%	9.3%	11.4%	11.4%	10.2%	12.2%	9.8%
Don't know	3	15	4	2	4	5	10	5	5	8	8	10	6	3	1	
%	4.7%	2.3%	2.2%	2.7%	2.7%	1.5%	3.1%	3.3%	3.0%	1.3%	3.9%	4.1%	3.2%	2.6%	1.2%	
No response	4	27	7	0	10	10	17	6	13	21	5	12	14	3	3	
%	6.0%	4.1%	3.8%	.6%	7.7%	2.8%	5.5%	3.6%	7.9%	3.5%	2.5%	4.8%	7.4%	3.1%	3.6%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q27B - DO RESPITE SERVICES WORK WITH YOU TO IDENTIFY WHAT YOUR FAMILY'S RESPITE NEEDS ARE?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
IDENTIFY WHAT YOUR FAMILY'S RESPITE NEEDS ARE	Most of the time		469	65	166	165	13	25	17	9	9
		%	47.1%	40.1%	49.4%	49.2%	41.0%	37.4%	51.5%	66.7%	53.6%
	Some of the time		248	44	77	88	10	16	6	3	4
		%	24.9%	27.2%	23.0%	26.2%	29.5%	23.7%	18.6%	24.2%	25.0%
	Rarely/ Never		185	39	60	56	6	14	7	1	2
		%	18.6%	24.1%	18.0%	16.8%	17.1%	21.6%	19.6%	6.1%	14.3%
	Don't know		9	1	1	2		3	1	0	1
		%	.9%	.6%	.4%	.5%		4.3%	2.1%	3.0%	3.6%
	Doesn't apply		41	7	13	12	2	5	2		1
		%	4.1%	4.3%	3.8%	3.7%	6.7%	7.2%	5.2%		3.6%
	No response		43	6	18	12	2	4	1		
		%	4.3%	3.7%	5.4%	3.7%	5.7%	5.8%	3.1%		

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27B - DO RESPITE SERVICES WORK WITH YOU TO IDENTIFY WHAT YOUR FAMILY'S RESPITE NEEDS ARE?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
IDENTIFY WHAT YOUR FAMILYS RESPITE NEEDS ARE	Most of the time		295	151	178	469	89	261	11	96	36
		%	47.4%	45.8%	45.7%	47.1%	46.3%	46.1%	33.3%	44.2%	38.0%
	Some of the time		170	84	95	248	49	140	9	64	22
		%	27.3%	25.6%	24.4%	24.9%	25.6%	24.8%	27.6%	29.3%	23.0%
	Rarely/ Never		111	56	62	185	38	114	7	40	24
		%	17.9%	17.1%	15.8%	18.6%	19.9%	20.1%	21.4%	18.5%	25.3%
	Don't know		4	1	5	9	2	3		1	
		%	.6%	.4%	1.2%	.9%	1.3%	.6%		.4%	
	Doesn't apply		19	21	23	41	4	20	4	8	4
		%	3.0%	6.2%	5.8%	4.1%	2.1%	3.6%	11.0%	3.9%	4.1%
	No response		24	16	28	43	9	28	2	8	9
		%	3.9%	5.0%	7.1%	4.3%	4.9%	4.9%	6.6%	3.7%	9.6%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27B - DO RESPITE SERVICES WORK WITH YOU TO IDENTIFY WHAT YOUR FAMILY'S RESPITE NEEDS ARE?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
IDENTIFY WHAT YOUR FAMILYS RESPITE NEEDS ARE	Most of the time	26	300	92	56	56	165	136	74	86	286	93	120	88	45	43
	%	43.3%	45.8%	47.7%	68.5%	42.4%	48.7%	43.1%	46.4%	53.6%	46.5%	47.0%	48.6%	46.0%	45.5%	55.0%
	Some of the time	21	167	53	14	32	83	88	42	29	158	60	53	56	28	12
	%	35.0%	25.5%	27.2%	16.7%	24.4%	24.4%	27.8%	26.5%	18.1%	25.7%	30.1%	21.7%	29.3%	28.8%	15.4%
	Rarely/ Never	4	132	38	7	24	71	60	28	20	128	35	44	27	21	15
	%	6.5%	20.2%	19.8%	8.7%	18.0%	20.8%	18.9%	17.7%	12.7%	20.8%	17.8%	17.8%	14.2%	21.4%	19.3%
	Don't know	1	5	2	0	2	2	3	3	0	4	2	2	4	0	0
	%	2.3%	.7%	1.0%	.6%	1.5%	.6%	1.0%	2.0%	.3%	.6%	.9%	.8%	2.1%	.5%	.6%
Doesn't apply	3	25	1	3	10	10	13	5	13	16	5	15	4	1	5	
%	5.3%	3.9%	.7%	3.2%	7.9%	2.8%	4.1%	3.3%	8.3%	2.7%	2.7%	6.2%	2.3%	1.1%	5.9%	
No response	5	26	7	2	8	9	16	7	11	23	3	12	12	3	3	
%	7.6%	3.9%	3.7%	2.3%	5.9%	2.6%	5.1%	4.2%	7.1%	3.7%	1.6%	5.0%	6.1%	2.7%	3.8%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27C - DO RESPITE CARERS OR STAFF COMMUNICATE EFFECTIVELY WITH YOU?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
STAFF COMMUNICATE EFFECTIVELY WITH YOU	Most of the time		624	92	198	235	19	38	20	10	11
		%	62.8%	57.4%	59.0%	70.2%	58.1%	58.3%	60.8%	69.7%	67.9%
	Some of the time		242	46	93	68	9	14	7	3	4
		%	24.4%	28.4%	27.6%	20.4%	26.7%	20.9%	19.6%	18.2%	25.0%
	Rarely/ Never		67	15	24	14	2	6	4	1	1
		%	6.7%	9.3%	7.1%	4.2%	6.7%	8.6%	12.4%	9.1%	3.6%
	Don't know		12	2	4	2		3	1	0	
		%	1.2%	1.2%	1.3%	.5%		4.3%	2.1%	3.0%	
	No response		49	6	17	16	3	5	2		1
		%	4.9%	3.7%	5.0%	4.7%	8.6%	7.9%	5.2%		3.6%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27C - DO RESPITE CARERS OR STAFF COMMUNICATE EFFECTIVELY WITH YOU?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
STAFF COMMUNICATE EFFECTIVELY WITH YOU	Most of the time		398	198	235	624	121	347	17	130	53
		%	64.0%	60.0%	60.2%	62.8%	63.0%	61.3%	52.8%	60.0%	55.5%
	Some of the time		157	85	92	242	43	152	7	60	23
		%	25.2%	25.6%	23.6%	24.4%	22.2%	26.9%	23.3%	27.6%	24.1%
	Rarely/ Never		38	23	29	67	17	33	2	18	11
		%	6.1%	6.9%	7.3%	6.7%	8.8%	5.8%	5.2%	8.1%	11.3%
	Don't know		7	3	4	12	3	6	0	1	1
		%	1.1%	.8%	1.0%	1.2%	1.7%	1.0%	1.1%	.4%	.9%
	No response		22	22	31	49	8	28	6	9	8
		%	3.5%	6.6%	7.8%	4.9%	4.4%	5.0%	17.6%	3.9%	8.2%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q27C - DO RESPITE CARERS OR STAFF COMMUNICATE EFFECTIVELY WITH YOU?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
STAFF COMMUNICATE EFFECTIVELY WITH YOU	Most of the time	42	412	129	55	76	221	195	100	99	398	115	147	117	61	53
	%	69.9%	62.9%	66.7%	67.8%	57.1%	65.0%	61.8%	62.4%	61.8%	64.7%	57.8%	59.4%	61.0%	61.8%	67.3%
	Some of the time	7	163	46	19	34	89	76	37	35	159	58	63	47	30	10
	%	11.7%	25.0%	23.8%	23.9%	25.3%	26.2%	24.0%	22.8%	21.9%	25.8%	29.3%	25.7%	24.7%	30.7%	13.1%
	Rarely/ Never	7	44	10	3	8	20	23	12	9	33	18	18	11	4	8
	%	10.9%	6.8%	5.2%	4.0%	6.2%	6.0%	7.2%	7.3%	5.8%	5.4%	8.9%	7.3%	5.7%	4.3%	10.1%
Don't know	0	7	2	2	2	1	6	3	2	3	2	4	4		2	
%	.7%	1.0%	1.2%	3.0%	1.7%	.3%	1.9%	1.9%	1.1%	.6%	1.1%	1.7%	2.1%		2.5%	
No response	4	28	6	1	13	9	16	9	15	22	6	15	12	3	6	
%	6.8%	4.3%	3.1%	1.3%	9.7%	2.5%	5.1%	5.6%	9.5%	3.5%	2.9%	5.9%	6.5%	3.2%	7.0%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q27D - DO RESPITE CARERS OR STAFF COMMUNICATE EFFECTIVELY WITH YOUR FAMILY MEMBER WITH A DISABILITY?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
STAFF COMMUNICATE EFFECTIVELY WITH YOUR FAMILY MEMBER	Most of the time		640	103	204	228	19	43	24	8	11
		%	64.4%	64.2%	60.7%	68.1%	59.0%	65.5%	71.1%	60.6%	64.3%
	Some of the time		200	34	74	65	7	9	4	3	3
		%	20.1%	21.0%	22.2%	19.4%	21.9%	13.7%	13.4%	21.2%	17.9%
	Rarely/ Never		44	10	13	12	2	2	2	1	2
		%	4.4%	6.2%	3.8%	3.7%	5.7%	3.6%	6.2%	9.1%	10.7%
	Don't know		58	7	28	12	2	6	2	1	1
		%	5.8%	4.3%	8.4%	3.7%	5.7%	8.6%	5.2%	6.1%	3.6%
No response		52	7	17	18	3	6	1	0	1	
	%	5.2%	4.3%	5.0%	5.2%	7.6%	8.6%	4.1%	3.0%	3.6%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27D - DO RESPITE CARERS OR STAFF COMMUNICATE EFFECTIVELY WITH YOUR FAMILY MEMBER WITH A DISABILITY?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
STAFF COMMUNICATE EFFECTIVELY WITH YOUR FAMILY MEMBER	Most of the time		393	223	249	640	118	359	18	140	52
		%	63.1%	67.6%	63.8%	64.4%	61.4%	63.4%	56.1%	64.7%	54.2%
	Some of the time		137	60	75	200	41	117	5	51	21
		%	22.0%	18.1%	19.3%	20.1%	21.4%	20.8%	16.7%	23.4%	21.6%
	Rarely/ Never		29	14	20	44	13	21	5	5	9
		%	4.7%	4.3%	5.1%	4.4%	6.8%	3.8%	15.1%	2.4%	9.6%
	Don't know		35	15	13	58	9	38	2	11	5
		%	5.7%	4.5%	3.3%	5.8%	4.4%	6.7%	5.5%	4.9%	4.9%
No response		28	18	33	52	12	30	2	10	9	
	%	4.6%	5.4%	8.5%	5.2%	6.0%	5.4%	6.6%	4.6%	9.8%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q27D - DO RESPITE CARERS OR STAFF COMMUNICATE EFFECTIVELY WITH YOUR FAMILY MEMBER WITH A DISABILITY?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
STAFF COMMUNICATE EFFECTIVELY WITH YOUR FAMILY MEMBER	Most of the time	42	420	131	52	81	214	210	104	99	409	124	142	116	67	51
	%	70.2%	64.2%	68.0%	63.7%	61.5%	62.9%	66.6%	65.1%	61.6%	66.7%	62.5%	57.7%	60.6%	67.6%	64.9%
	Some of the time	5	131	36	20	32	77	56	31	32	118	52	59	44	21	10
	%	9.1%	20.0%	18.4%	24.0%	24.1%	22.8%	17.7%	19.2%	19.9%	19.3%	26.3%	24.0%	23.2%	21.0%	13.3%
	Rarely/ Never	5	28	6	4	6	14	14	7	9	22	6	18	6	4	3
	%	8.0%	4.3%	3.0%	4.6%	4.5%	4.2%	4.4%	4.6%	5.3%	3.7%	3.0%	7.4%	3.2%	4.5%	3.4%
Don't know	2	46	14	2	2	24	21	8	5	37	12	13	13	4	7	
%	3.8%	7.1%	7.4%	3.0%	1.6%	6.9%	6.6%	4.8%	2.9%	6.0%	5.9%	5.3%	6.7%	4.3%	8.6%	
No response	5	28	6	4	11	11	11	15	10	16	27	5	14	12	3	8
%	8.9%	4.3%	3.3%	4.8%	8.3%	3.2%	4.7%	6.3%	10.2%	4.4%	2.3%	5.6%	6.3%	2.7%	9.8%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27E - DO RESPITE SERVICES RESPECT YOUR CHOICES AND PREFERENCES?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
RESPECT YOUR CHOICES AND PREFERENCES	Most of the time		625	92	218	214	19	40	21	11	10
		%	62.9%	57.4%	64.9%	63.9%	59.0%	60.4%	63.9%	78.8%	60.7%
	Some of the time		211	44	63	75	8	9	7	2	4
		%	21.3%	27.2%	18.8%	22.5%	23.8%	13.7%	19.6%	15.2%	21.4%
	Rarely/ Never		50	12	14	18	1	3	1	0	2
		%	5.1%	7.4%	4.2%	5.2%	1.9%	5.0%	2.1%	3.0%	10.7%
	Don't know		22	2	8	4	1	4	2	0	1
		%	2.2%	1.2%	2.5%	1.0%	3.8%	5.8%	6.2%	3.0%	3.6%
	Doesn't apply		39	5	15	12	1	4	1		
		%	3.9%	3.1%	4.6%	3.7%	3.8%	5.8%	4.1%		
	No response		46	6	17	12	3	6	1		1
		%	4.6%	3.7%	5.0%	3.7%	7.6%	9.4%	4.1%		3.6%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27E - DO RESPITE SERVICES RESPECT YOUR CHOICES AND PREFERENCES?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
RESPECT YOUR CHOICES AND PREFERENCES	Most of the time		393	206	243	625	123	354	20	123	53
		%	63.1%	62.5%	62.2%	62.9%	63.7%	62.6%	63.8%	56.7%	55.8%
	Some of the time		138	72	68	211	31	125	5	68	19
		%	22.1%	21.7%	17.4%	21.3%	16.0%	22.2%	14.3%	31.1%	19.5%
	Rarely/ Never		31	15	20	50	15	29	1	10	8
		%	4.9%	4.5%	5.1%	5.1%	7.7%	5.1%	3.1%	4.6%	8.5%
	Don't know		12	7	8	22	3	15		1	0
		%	1.9%	2.2%	2.1%	2.2%	1.7%	2.7%		.5%	.4%
	Doesn't apply		27	12	22	39	10	14	4	9	6
		%	4.3%	3.6%	5.6%	3.9%	5.1%	2.5%	11.0%	4.0%	6.6%
	No response		23	18	29	46	11	29	2	7	9
		%	3.7%	5.5%	7.5%	4.6%	5.8%	5.1%	7.7%	3.1%	9.1%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27E - DO RESPITE SERVICES RESPECT YOUR CHOICES AND PREFERENCES?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
RESPECT YOUR CHOICES AND PREFERENCES	Most of the time	41	409	117	62	82	206	202	104	106	402	112	151	128	65	50
	%	67.3%	62.6%	60.4%	76.6%	61.7%	60.5%	64.0%	64.8%	66.0%	65.4%	56.7%	61.4%	66.8%	65.5%	63.4%
	Some of the time	8	154	47	12	21	92	60	31	23	140	63	57	29	23	11
	%	13.7%	23.6%	24.3%	14.6%	16.0%	27.1%	18.9%	19.3%	14.4%	22.8%	31.7%	23.2%	15.1%	23.7%	13.7%
	Rarely/ Never	3	33	10	2	4	20	17	9	2	24	7	11	9	5	5
	%	4.6%	5.0%	5.4%	2.3%	3.2%	5.8%	5.4%	5.3%	1.4%	3.9%	3.7%	4.5%	4.6%	5.2%	6.2%
	Don't know	0	13	10	0	3	6	9	4	3	12	5	5	4	1	1
%	.8%	2.0%	5.1%	.6%	2.3%	1.8%	2.9%	2.7%	1.6%	2.0%	2.6%	2.0%	2.1%	1.0%	1.1%	
Doesn't apply	4	20	3	4	10	7	13	6	12	15	7	10	8	1	7	
%	6.8%	3.1%	1.5%	4.5%	7.3%	2.0%	4.1%	3.6%	7.3%	2.4%	3.3%	4.1%	4.2%	1.4%	8.5%	
No response	4	25	6	1	13	9	15	7	15	22	4	12	14	3	6	
%	6.8%	3.8%	3.3%	1.3%	9.5%	2.7%	4.7%	4.2%	9.2%	3.6%	2.0%	4.9%	7.2%	3.2%	7.0%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q27F - DO THE RESPITE ARRANGEMENTS AND SERVICES AVAILABLE TO YOU MEET YOUR FAMILY'S NEEDS FOR A BREAK FROM CARING?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
AVAILABLE TO MEET YOUR FAMILY'S NEEDS FOR A BREAK	Most of the time		448	67	160	138	17	29	19	10	8
		%	45.1%	41.4%	47.7%	41.4%	52.4%	44.6%	57.7%	69.7%	46.4%
	Some of the time		337	59	119	117	9	18	7	3	6
		%	33.9%	36.4%	35.6%	35.1%	27.6%	26.6%	20.6%	18.2%	35.7%
	Rarely/ Never		122	25	28	51	3	8	3	2	2
		%	12.2%	15.4%	8.4%	15.2%	10.5%	11.5%	10.3%	12.1%	10.7%
	Don't know		17	1	7	2		5	1		1
		%	1.7%	.6%	2.1%	.5%		7.2%	3.1%		7.1%
	Doesn't apply		21	3	6	9	1	1	1		
		%	2.1%	1.9%	1.7%	2.6%	2.9%	2.2%	4.1%		
No response		49	7	15	18	2	5	1			
	%	4.9%	4.3%	4.6%	5.2%	6.7%	7.9%	4.1%			

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27F - DO THE RESPITE ARRANGEMENTS AND SERVICES AVAILABLE TO YOU MEET YOUR FAMILY'S NEEDS FOR A BREAK FROM CARING?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
AVAILABLE TO MEET YOUR FAMILYS NEEDS FOR A BREAK	Most of the time		273	146	166	448	89	246	15	88	39
		%	43.8%	44.1%	42.5%	45.1%	46.2%	43.5%	46.1%	40.5%	40.4%
	Some of the time		227	112	131	337	61	200	5	86	31
		%	36.5%	33.9%	33.6%	33.9%	31.9%	35.4%	16.6%	39.6%	31.9%
	Rarely/ Never		77	39	43	122	18	77	5	27	14
		%	12.3%	11.8%	10.9%	12.2%	9.2%	13.6%	16.8%	12.6%	14.2%
	Don't know		10	3	6	17	6	5	1	1	2
		%	1.6%	1.1%	1.7%	1.7%	2.9%	.9%	1.9%	.4%	2.3%
	Doesn't apply		12	10	16	21	8	7	2	5	2
		%	1.9%	2.9%	4.2%	2.1%	4.0%	1.3%	6.5%	2.5%	1.8%
	No response		24	20	28	49	11	30	4	10	9
		%	3.9%	6.2%	7.2%	4.9%	5.7%	5.3%	12.1%	4.4%	9.3%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27F - DO THE RESPITE ARRANGEMENTS AND SERVICES AVAILABLE TO YOU MEET YOUR FAMILY'S NEEDS FOR A BREAK FROM CARING?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service	
							18-24 years	25-34 years	35-44 years	45+ years							
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79	
%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
AVAILABLE TO MEET YOUR FAMILYS NEEDS FOR A BREAK	Most of the time	30	278	85	48	63	142	144	69	85	303	86	91	81	38	26	
	%	49.7%	42.5%	43.8%	58.5%	47.6%	41.7%	45.5%	43.2%	53.1%	49.4%	43.6%	37.0%	42.3%	38.5%	32.7%	
	Some of the time	13	238	69	27	34	135	101	54	42	219	79	94	61	44	30	
	%	22.2%	36.4%	35.6%	33.7%	26.0%	39.6%	32.0%	33.6%	26.4%	35.6%	39.7%	38.2%	32.1%	44.2%	38.4%	
	Rarely/ Never	7	90	25	3	14	49	42	20	9	62	49	20	37	25	10	12
	%	12.1%	13.7%	13.1%	3.7%	10.7%	14.4%	13.3%	12.5%	5.5%	10.2%	10.3%	14.9%	13.3%	10.3%	15.4%	
	Don't know	1	11	4	3	2	3	6	4	3	4	3	4	4	1	4	
%	2.4%	1.6%	2.2%	3.5%	1.4%	.8%	2.1%	2.6%	1.7%	.6%	1.6%	1.5%	2.1%	1.1%	5.4%		
Doesn't apply	5	7	2		9	0	5	5	10	3	2	9	6	3	1		
%	7.6%	1.0%	1.1%		6.7%	.1%	1.5%	3.3%	6.0%	6%	1.1%	3.8%	2.9%	3.2%	1.9%		
No response	4	31	8	0	10	12	18	8	12	22	7	11	14	3	5		
%	6.0%	4.7%	4.3%	.6%	7.6%	3.4%	5.6%	4.9%	7.3%	3.6%	3.6%	4.6%	7.2%	2.7%	6.2%		

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q27G - IS RESPITE AVAILABLE WHEN YOUR FAMILY WANTS AND NEEDS IT?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
AVAILABLE WHEN YOUR FAMILY WANTS AND NEEDS IT	Most of the time		376	49	128	131	12	26	15	8	7
		%	37.8%	30.2%	38.1%	39.3%	37.1%	38.8%	44.3%	57.6%	42.9%
	Some of the time		392	66	150	126	13	20	8	3	6
		%	39.5%	40.7%	44.8%	37.7%	38.1%	30.9%	24.7%	24.2%	35.7%
	Rarely/ Never		133	35	25	51	2	11	5	3	2
		%	13.4%	21.6%	7.5%	15.2%	6.7%	16.5%	15.5%	18.2%	10.7%
	Don't know		36	3	13	9	3	5	2		2
		%	3.6%	1.9%	3.8%	2.6%	8.6%	7.2%	6.2%		10.7%
	No response		57	9	20	18	3	4	3		
		%	5.7%	5.6%	5.9%	5.2%	9.5%	6.5%	9.3%		

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27G - IS RESPITE AVAILABLE WHEN YOUR FAMILY WANTS AND NEEDS IT?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
AVAILABLE WHEN YOUR FAMILY WANTS AND NEEDS IT	Most of the time		227	123	142	376	76	211	13	81	31
		%	36.5%	37.3%	36.3%	37.8%	39.3%	37.3%	41.9%	37.4%	32.6%
	Some of the time		260	126	156	392	69	220	9	93	34
		%	41.7%	38.1%	39.8%	39.5%	35.8%	38.8%	29.7%	42.7%	36.0%
	Rarely/ Never		85	48	40	133	24	88	3	32	17
		%	13.7%	14.4%	10.4%	13.4%	12.3%	15.6%	8.0%	14.9%	17.6%
	Don't know		21	13	20	36	10	15	3	2	4
		%	3.4%	3.9%	5.1%	3.6%	5.0%	2.6%	8.4%	.9%	4.5%
	No response		29	21	33	57	14	32	4	9	9
		%	4.6%	6.3%	8.5%	5.7%	7.5%	5.7%	12.1%	4.1%	9.2%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27G - IS RESPITE AVAILABLE WHEN YOUR FAMILY WANTS AND NEEDS IT?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
AVAILABLE WHEN YOUR FAMILY WANTS AND NEEDS IT	Most of the time	22	240	61	40	50	111	117	66	75	238	80	84	68	26	22
	%	36.7%	36.8%	31.7%	49.0%	37.9%	32.5%	37.0%	41.0%	47.0%	38.8%	40.4%	34.0%	35.8%	25.9%	28.4%
	Some of the time	20	259	90	35	48	143	125	66	51	260	85	107	77	52	32
	%	33.3%	39.6%	46.5%	42.7%	36.3%	42.2%	39.5%	41.0%	31.5%	42.3%	42.7%	43.2%	40.3%	53.1%	40.5%
	Rarely/ Never	11	100	26	1	12	66	43	13	10	79	24	34	23	10	13
	%	18.3%	15.2%	13.4%	1.8%	9.3%	19.5%	13.6%	8.1%	6.0%	12.8%	12.1%	13.9%	11.8%	10.4%	17.0%
Don't know	2	21	6	5	8	9	10	6	9	13	3	9	8	5	5	
%	3.4%	3.3%	3.0%	5.8%	6.1%	2.7%	3.2%	3.8%	5.9%	2.2%	1.6%	3.8%	4.1%	4.6%	6.2%	
No response	5	33	10	0	14	10	21	10	16	24	7	13	15	6	6	
%	8.4%	5.1%	5.4%	.6%	10.5%	3.0%	6.6%	6.2%	9.7%	3.9%	3.3%	5.2%	8.0%	5.9%	7.9%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

**Q27H - DO YOU FEEL MORE ABLE TO CONTINUE TO CARE FOR YOUR FAMILY MEMBER WITH A DISABILITY AT HOME
THROUGH USING THE RESPITE AVAILABLE TO YOU?**

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
ABLE TO CONTINUE TO CARE	Most of the time		525	85	182	166	19	37	19	8	8
		%	52.8%	53.1%	54.4%	49.7%	56.2%	55.4%	56.7%	60.6%	50.0%
	Some of the time		236	36	84	86	6	11	7	3	4
		%	23.7%	22.2%	25.1%	25.7%	17.1%	17.3%	19.6%	18.2%	21.4%
	Rarely/ Never		65	16	13	26	2	5	1	1	1
		%	6.6%	9.9%	3.8%	7.9%	5.7%	7.9%	3.1%	9.1%	7.1%
	Don't know		26	4	11	7	1	2	1		
		%	2.6%	2.5%	3.3%	2.1%	1.9%	2.9%	3.1%		
	Doesn't apply		86	11	24	32	4	6	4	1	4
		%	8.7%	6.8%	7.1%	9.4%	13.3%	9.4%	13.4%	9.1%	21.4%
	No response		56	9	21	18	2	5	1	0	
		%	5.6%	5.6%	6.3%	5.2%	5.7%	7.2%	4.1%	3.0%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

**Q27H - DO YOU FEEL MORE ABLE TO CONTINUE TO CARE FOR YOUR FAMILY MEMBER WITH A DISABILITY AT HOME
THROUGH USING THE RESPITE AVAILABLE TO YOU?**

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
ABLE TO CONTINUE TO CARE	Most of the time		330	167	184	525	106	293	16	110	44
		%	53.1%	50.6%	47.2%	52.8%	55.0%	51.7%	49.2%	50.6%	45.8%
	Some of the time		160	84	82	236	39	145	3	61	29
		%	25.7%	25.3%	21.0%	23.7%	20.1%	25.7%	11.0%	28.3%	30.6%
	Rarely/ Never		32	20	23	65	11	36	4	15	6
		%	5.2%	6.0%	6.0%	6.6%	5.5%	6.3%	11.1%	7.1%	5.9%
	Don't know		16	6	10	26	6	15		6	2
		%	2.6%	1.9%	2.6%	2.6%	3.1%	2.6%		2.7%	1.8%
Doesn't apply		54	30	60	86	19	44	7	13	6	
	%	8.7%	9.1%	15.2%	8.7%	9.9%	7.7%	22.0%	5.9%	6.7%	
No response		30	23	31	56	13	33	2	12	9	
	%	4.8%	7.0%	7.9%	5.6%	6.5%	5.9%	6.6%	5.4%	9.2%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27H - DO YOU FEEL MORE ABLE TO CONTINUE TO CARE FOR YOUR FAMILY MEMBER WITH A DISABILITY AT HOME
THROUGH USING THE RESPITE AVAILABLE TO YOU?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
ABLE TO CONTINUE TO CARE	Most of the time	27	348	88	61	66	172	160	96	90	345	100	134	105	47	38
	%	44.7%	53.3%	45.2%	75.2%	50.2%	50.6%	50.6%	59.8%	55.8%	56.1%	50.6%	54.5%	55.0%	47.2%	48.2%
	Some of the time	6	165	62	13	28	101	77	24	31	160	53	56	41	30	18
	%	9.2%	25.2%	32.2%	16.3%	21.0%	29.6%	24.4%	15.0%	19.1%	26.1%	26.6%	22.9%	21.4%	30.2%	22.7%
	Rarely/ Never	5	44	14	1	3	30	18	9	6	38	16	14	8	8	7
	%	8.6%	6.8%	7.2%	1.3%	2.3%	8.7%	5.7%	5.9%	3.4%	6.3%	8.3%	5.7%	4.0%	7.9%	9.4%
	Don't know	1	17	9	3	2	6	12	4	3	11	4	6	5	2	3
	%	2.1%	2.7%	4.5%	3.8%	1.4%	1.7%	3.9%	2.4%	1.7%	1.8%	1.9%	2.3%	2.8%	1.9%	3.8%
Doesn't apply	14	46	13	2	21	17	31	20	16	34	18	22	18	9	6	
%	24.1%	7.0%	6.9%	2.7%	16.2%	5.1%	9.7%	12.4%	9.8%	5.6%	9.1%	8.7%	9.3%	8.6%	7.5%	
No response	7	33	8	0	12	14	18	7	16	25	7	15	14	4	7	
%	11.3%	5.1%	4.0%	.6%	8.9%	4.3%	5.8%	4.4%	10.1%	4.1%	3.4%	6.0%	7.5%	4.2%	8.5%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q271 - IS CHANGE IN CARERS WHO PROVIDE RESPITE TO YOUR FAMILY A PROBLEM?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
CHANGE IN CARERS A PROBLEM FOR YOUR FAMILY	Most of the time		157	28	56	47	4	8	4	6	4
		%	15.8%	17.3%	16.7%	14.1%	11.4%	11.5%	12.4%	42.4%	25.0%
	Some of the time		341	56	114	123	11	17	9	3	8
		%	34.3%	34.6%	33.9%	36.6%	34.3%	25.9%	27.8%	24.2%	50.0%
	Rarely/ Never		361	57	119	126	12	26	15	4	2
		%	36.4%	35.2%	35.6%	37.7%	36.2%	39.6%	45.4%	27.3%	14.3%
	Don't know		73	11	25	21	3	9	2	1	2
		%	7.4%	6.8%	7.5%	6.3%	7.6%	13.7%	6.2%	6.1%	10.7%
	No response		61	10	21	18	3	6	3		
		%	6.1%	6.2%	6.3%	5.2%	10.5%	9.4%	8.2%		

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q271 - IS CHANGE IN CARERS WHO PROVIDE RESPITE TO YOUR FAMILY A PROBLEM?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
CHANGE IN CARERS A PROBLEM FOR YOUR FAMILY	Most of the time		108	40	70	157	26	85	6	44	29
		%	17.4%	12.2%	17.9%	15.8%	13.5%	14.9%	19.4%	20.2%	30.2%
	Some of the time		218	99	121	341	60	192	8	86	25
		%	35.1%	29.9%	31.0%	34.3%	31.2%	33.9%	25.3%	39.6%	25.7%
	Rarely/ Never		220	143	140	361	68	219	9	70	25
		%	35.4%	43.2%	35.9%	36.4%	35.4%	38.6%	27.7%	32.5%	25.7%
	Don't know		43	24	23	73	23	35	5	8	9
		%	6.9%	7.3%	5.8%	7.4%	11.9%	6.2%	15.4%	3.8%	9.7%
	No response		32	24	37	61	15	36	4	8	8
		%	5.2%	7.4%	9.4%	6.1%	8.0%	6.3%	12.1%	3.9%	8.7%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q271 - IS CHANGE IN CARERS WHO PROVIDE RESPITE TO YOUR FAMILY A PROBLEM?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
CHANGE IN CARERS A PROBLEM FOR YOUR FAMILY	Most of the time	10	108	32	12	20	61	52	18	23	92	39	53	39	18	16
	%	16.3%	16.6%	16.5%	14.5%	15.0%	18.0%	16.4%	11.4%	14.6%	14.9%	19.8%	21.5%	20.2%	18.4%	20.6%
	Some of the time	17	241	61	26	38	131	99	62	46	222	72	98	63	42	22
	%	28.5%	36.8%	31.5%	32.3%	28.7%	38.5%	31.3%	38.6%	28.5%	36.2%	36.4%	39.9%	32.9%	42.6%	27.4%
	Rarely/ Never	19	227	80	29	52	121	116	57	58	237	70	67	60	29	23
	%	31.9%	34.7%	41.5%	36.3%	39.4%	35.5%	36.7%	35.4%	36.4%	38.6%	35.1%	27.2%	31.5%	29.1%	29.1%
Don't know	8	40	11	12	10	18	27	11	16	34	12	16	13	7	10	
%	13.6%	6.1%	5.5%	14.6%	7.5%	5.2%	8.7%	7.0%	10.2%	5.5%	6.1%	6.3%	6.9%	6.7%	12.5%	
No response	6	38	10	2	13	10	22	12	17	30	5	12	16	3	8	
%	9.7%	5.8%	5.0%	2.3%	9.4%	2.8%	7.0%	7.7%	10.3%	4.8%	2.6%	5.0%	8.5%	3.2%	10.3%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q27J - IS YOUR FAMILY MEMBER SAFE WHEN HE OR SHE IS CARED FOR BY A RESPITE SERVICE OR CARERS?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
SAFE WHEN CARED FOR	Most of the time		792	124	260	280	25	49	28	13	13
		%	79.7%	77.2%	77.4%	83.8%	75.2%	74.1%	84.5%	90.9%	78.6%
	Some of the time		83	20	35	16	3	5	2	0	2
		%	8.3%	12.3%	10.5%	4.7%	8.6%	7.2%	6.2%	3.0%	10.7%
	Rarely/ Never		6	1	1	4		0			
		%	.6%	.6%	.4%	1.0%		.7%			
	Don't know		62	10	18	21	2	7	1	0	2
		%	6.2%	6.2%	5.4%	6.3%	5.7%	10.8%	4.1%	3.0%	10.7%
	No response		51	6	21	14	3	5	2	0	
		%	5.2%	3.7%	6.3%	4.2%	10.5%	7.2%	5.2%	3.0%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27J - IS YOUR FAMILY MEMBER SAFE WHEN HE OR SHE IS CARED FOR BY A RESPITE SERVICE OR CARERS?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
SAFE WHEN CARED FOR	Most of the time		495	262	310	792	148	441	23	182	76
		%	79.5%	79.5%	79.3%	79.7%	77.1%	77.9%	72.8%	83.8%	80.0%
	Some of the time		56	24	29	83	17	51	4	15	6
		%	9.0%	7.2%	7.5%	8.3%	8.6%	9.1%	12.0%	6.9%	6.1%
	Rarely/ Never		1	0	1	6	4			1	
		%	.2%	.1%	.4%	.6%	1.8%			.5%	
	Don't know		41	18	20	62	14	38	3	11	6
		%	6.6%	5.4%	5.2%	6.2%	7.2%	6.7%	8.6%	4.9%	5.8%
	No response		29	26	30	51	10	36	2	9	8
		%	4.7%	7.8%	7.6%	5.2%	5.3%	6.4%	6.6%	4.0%	8.2%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27J - IS YOUR FAMILY MEMBER SAFE WHEN HE OR SHE IS CARED FOR BY A RESPITE SERVICE OR CARERS?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
SAFE WHEN CARED FOR	Most of the time	41	520	164	69	102	265	245	139	127	490	170	194	150	77	58
	%	68.5%	79.5%	84.9%	84.6%	77.2%	78.0%	77.8%	86.8%	79.1%	79.7%	85.7%	78.6%	78.3%	78.4%	74.0%
	Some of the time	8	58	11	7	10	36	29	7	10	62	12	23	14	12	7
	%	13.9%	8.9%	5.8%	8.5%	7.3%	10.7%	9.1%	4.2%	6.3%	10.1%	6.2%	9.3%	7.2%	12.3%	8.5%
	Rarely/ Never	3	3			0	3		2	1	3		0			2
	%	5.2%	.4%			.4%	.8%		1.4%	.9%	.4%		.2%			2.2%
Don't know	4	41	10	5	8	21	25	5	9	33	12	14	14	5	7	
%	6.3%	6.3%	5.2%	6.3%	6.2%	6.2%	8.0%	3.0%	5.5%	5.4%	6.3%	5.7%	7.1%	5.3%	8.7%	
No response	4	32	8	0	12	15	16	7	13	27	3	15	14	4	5	
%	6.0%	4.9%	4.1%	.6%	8.9%	4.3%	5.1%	4.7%	8.2%	4.3%	1.8%	6.2%	7.4%	4.1%	6.6%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q27K - DOES YOUR FAMILY MEMBER ENJOY THE TIME HE OR SHE IS CARED FOR A RESPITE SERVICE OR CARERS?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
ENJOY THE TIME HE OR SHE IS CARED FOR	Most of the time		681	107	209	254	20	44	25	10	12
		%	68.5%	66.7%	62.3%	75.9%	60.0%	66.2%	75.3%	72.7%	71.4%
	Some of the time		196	37	70	60	8	11	5	2	3
		%	19.7%	22.8%	20.9%	17.8%	24.8%	17.3%	14.4%	12.1%	17.9%
	Rarely/ Never		31	4	14	9	1	2	0	0	1
		%	3.1%	2.5%	4.2%	2.6%	1.9%	2.9%	1.0%	3.0%	3.6%
	Don't know		37	6	22		1	4	1	1	1
		%	3.7%	3.7%	6.7%		2.9%	6.5%	3.1%	9.1%	7.1%
	No response		50	7	20	12	3	5	2	0	
		%	5.0%	4.3%	5.9%	3.7%	10.5%	7.2%	6.2%	3.0%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27K - DOES YOUR FAMILY MEMBER ENJOY THE TIME HE OR SHE IS CARED FOR A RESPITE SERVICE OR CARERS?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
ENJOY THE TIME HE OR SHE IS CARED FOR	Most of the time		424	246	254	681	118	403	26	147	61
		%	68.2%	74.5%	65.1%	68.5%	61.5%	71.2%	82.5%	67.7%	63.2%
	Some of the time		127	49	79	196	45	93	2	54	19
		%	20.4%	14.8%	20.2%	19.7%	23.5%	16.5%	5.5%	25.0%	20.0%
	Rarely/ Never		19	5	13	31	7	17	2	2	7
		%	3.1%	1.4%	3.4%	3.1%	3.7%	2.9%	5.4%	.8%	7.7%
	Don't know		25	8	15	37	14	20		4	1
		%	4.1%	2.5%	3.7%	3.7%	7.3%	3.6%		1.9%	.8%
	No response		27	22	30	50	8	32	2	10	8
		%	4.3%	6.8%	7.6%	5.0%	4.0%	5.7%	6.6%	4.6%	8.2%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q27K - DOES YOUR FAMILY MEMBER ENJOY THE TIME HE OR SHE IS CARED FOR A RESPITE SERVICE OR CARERS?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
ENJOY THE TIME HE OR SHE IS CARED FOR	Most of the time	39	448	147	42	98	230	225	116	96	435	139	152	117	72	53
	%	64.1%	68.6%	76.2%	51.4%	73.7%	67.5%	71.4%	72.3%	59.8%	70.8%	70.3%	61.5%	61.2%	72.7%	67.4%
	Some of the time	13	131	28	30	19	76	52	27	40	127	41	60	46	19	8
	%	20.9%	20.1%	14.5%	37.2%	14.2%	22.5%	16.3%	17.1%	24.7%	20.7%	20.5%	24.5%	23.9%	19.7%	10.1%
	Rarely/ Never	3	21	3	4	2	13	6	4	6	16	3	7	8	1	6
	%	5.8%	3.2%	1.4%	4.8%	1.3%	3.7%	1.9%	2.8%	3.9%	2.6%	1.6%	2.6%	4.3%	1.3%	7.8%
Don't know	2	23	9	4	4	8	17	7	6	17	7	13	6	1	5	
%	3.2%	3.5%	4.8%	4.3%	3.3%	2.3%	5.3%	4.1%	3.6%	2.7%	3.7%	5.3%	3.2%	1.5%	6.3%	
No response	4	30	6	2	10	14	16	6	13	20	8	15	14	5	7	
%	6.0%	4.7%	3.2%	2.3%	7.5%	4.0%	5.1%	3.7%	8.0%	3.2%	3.9%	6.1%	7.4%	4.8%	8.4%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q28 - DID YOU CHOOSE THE RESPITE YOU USE

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
CHOOSE THE RESPITE YOU USE	Yes		554	79	187	208	18	32	17	8	5
		%	55.8%	49.4%	55.6%	62.3%	55.2%	48.9%	49.5%	57.6%	28.6%
	Partly		236	46	77	70	8	19	6	3	7
		%	23.7%	28.4%	23.0%	20.9%	22.9%	29.5%	16.5%	21.2%	42.9%
	No		146	29	52	40	3	7	9	3	4
		%	14.7%	17.9%	15.5%	12.0%	10.5%	10.8%	25.8%	18.2%	21.4%
	Don't know		4			2	0	1	0		1
		%	.4%			.5%	1.0%	2.2%	1.0%		3.6%
	No response		53	7	20	14	3	6	2	0	1
		%	5.4%	4.3%	5.9%	4.2%	10.5%	8.6%	7.2%	3.0%	3.6%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q28 - DID YOU CHOOSE THE RESPITE YOU USE

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
CHOOSE THE RESPITE YOU USE	Yes		327	198	196	554	111	317	16	123	53
		%	52.6%	60.1%	50.2%	55.8%	57.7%	56.0%	50.5%	57.0%	55.5%
	Partly		174	70	94	236	40	139	9	45	17
		%	27.9%	21.1%	24.0%	23.7%	21.0%	24.6%	27.7%	20.9%	17.7%
	No		94	43	69	146	30	76	3	38	17
		%	15.1%	12.9%	17.7%	14.7%	15.4%	13.5%	8.5%	17.8%	17.7%
	Don't know		1	1	3	4	2	1	0	0	0
		%	.1%	.3%	.7%	.4%	.8%	.1%	1.1%	.2%	.4%
	No response		27	19	29	53	10	33	4	9	8
		%	4.3%	5.6%	7.4%	5.4%	5.1%	5.8%	12.1%	4.2%	8.7%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q28 - DID YOU CHOOSE THE RESPITE YOU USE

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service	
							18-24 years	25-34 years	35-44 years	45+ years							
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
CHOOSE THE RESPITE YOU USE	Yes		26	385	109	49	65	188	180	85	92	356	124	121	91	57	52
		%	42.5%	58.9%	56.5%	60.2%	48.8%	55.2%	56.9%	53.2%	57.5%	57.9%	62.7%	49.1%	47.6%	57.5%	66.0%
	Partly		16	151	38	24	33	95	66	37	35	152	35	69	56	31	15
		%	26.8%	23.0%	19.6%	29.8%	25.1%	27.9%	21.0%	23.4%	21.6%	24.8%	17.7%	28.0%	29.5%	31.0%	19.5%
	No		14	81	35	6	25	42	47	29	22	81	30	41	27	6	5
		%	23.9%	12.4%	18.2%	7.8%	18.5%	12.5%	15.0%	18.2%	13.7%	13.2%	15.0%	16.5%	14.1%	6.1%	6.2%
Don't know		0	3	0	0	1	0	2	2	0	2	2	1	2		1	
	%	.8%	.4%	.2%	.4%	.6%	.1%	.5%	1.3%	.2%	.4%	.9%	.4%	1.2%		1.0%	
No response		4	34	10	2	9	15	21	6	11	23	7	15	15	5	6	
	%	6.0%	5.2%	5.4%	1.9%	7.0%	4.3%	6.5%	4.0%	7.1%	3.7%	3.7%	5.9%	7.6%	5.3%	7.4%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q29 - DO YOU CHOOSE THE CARERS WHO PROVIDE YOU WITH RESPITE?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
CHOOSE THE CARERS WHO PROVIDE YOU WITH RESPITE	Yes		137	16	38	56	5	13	3	6	1
		%	13.8%	9.9%	11.3%	16.8%	14.3%	19.4%	8.2%	45.5%	3.6%
	Partly		192	17	65	84	6	11	4	2	4
		%	19.3%	10.5%	19.2%	25.1%	18.1%	16.5%	11.3%	15.2%	21.4%
	No		592	118	208	172	19	35	24	5	11
		%	59.6%	73.5%	61.9%	51.3%	58.1%	53.2%	71.1%	36.4%	67.9%
	Don't know		16	3	6	4	1	2	0		1
		%	1.6%	1.9%	1.7%	1.0%	1.9%	2.9%	1.0%		3.6%
	No response		57	7	20	19	3	5	3	0	1
		%	5.8%	4.3%	5.9%	5.8%	7.6%	7.9%	8.2%	3.0%	3.6%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q29 - DO YOU CHOOSE THE CARERS WHO PROVIDE YOU WITH RESPITE?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
CHOOSE THE CARERS WHO PROVIDE YOU WITH RESPITE	Yes		85	37	55	137	32	61	8	36	14
		%	13.7%	11.1%	14.1%	13.8%	16.7%	10.9%	23.8%	16.6%	15.0%
	Partly		135	64	91	192	51	97	3	45	12
		%	21.7%	19.5%	23.2%	19.3%	26.7%	17.1%	11.0%	20.7%	12.4%
	No		360	205	209	592	92	367	17	123	59
		%	57.9%	62.2%	53.4%	59.6%	47.6%	64.8%	52.0%	56.6%	61.8%
	Don't know		9	6	6	16	6	9	0	3	2
		%	1.5%	1.8%	1.5%	1.6%	3.1%	1.5%	1.1%	1.3%	2.2%
	No response		32	18	31	57	11	32	4	10	8
		%	5.1%	5.5%	7.9%	5.8%	6.0%	5.7%	12.1%	4.8%	8.7%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

_____ **Q29 - DO YOU CHOOSE THE CARERS WHO PROVIDE YOU WITH RESPITE?**

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
CHOOSE THE CARERS WHO PROVIDE YOU WITH RESPITE	Yes	17	85	17	18	20	40	45	19	30	46	20	56	40	22	23
	%	27.9%	13.0%	9.0%	21.9%	15.0%	11.8%	14.4%	11.9%	19.0%	7.5%	10.2%	22.7%	21.1%	22.1%	28.6%
	Partly	18	129	30	25	16	82	47	33	30	103	47	79	43	31	18
	%	29.9%	19.8%	15.7%	31.2%	12.4%	24.0%	15.0%	20.3%	18.9%	16.8%	23.8%	31.8%	22.8%	31.6%	23.2%
	No	21	388	135	34	86	199	194	99	85	436	117	89	89	43	29
	%	35.4%	59.3%	69.8%	42.4%	64.8%	58.5%	61.5%	62.1%	52.9%	70.9%	59.1%	36.1%	46.4%	43.5%	37.0%
Don't know	0	13	2	1	1	4	7	3	1	4	4	6	4		2	
%	.8%	2.0%	1.2%	1.0%	1.1%	1.3%	2.2%	1.7%	.4%	.7%	1.8%	2.3%	1.9%		2.4%	
No response	4	39	8	3	9	15	22	6	14	25	10	17	15	3	7	
%	6.0%	5.9%	4.3%	3.6%	6.7%	4.4%	7.0%	4.0%	8.8%	4.1%	5.1%	7.1%	7.8%	2.7%	8.8%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q30 - WOULD YOU LIKE YOUR FAMILY MEMBER TO USE DIFFERENT RESPITE ARRANGEMENTS OR SERVICES IF THEY WERE AVAILABLE?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
LIKE TO USE DIFFERENT RESPITE ARRANGEMENTS OR SERVICES	Yes		370	62	107	147	11	21	11	4	7
		%	37.2%	38.3%	31.8%	44.0%	34.3%	32.4%	32.0%	30.3%	39.3%
	No		357	58	125	112	12	23	13	8	7
		%	35.9%	35.8%	37.2%	33.5%	36.2%	34.5%	39.2%	54.5%	42.9%
	Don't know		191	31	72	54	7	17	7	2	2
		%	19.2%	19.1%	21.3%	16.2%	21.0%	25.2%	21.6%	12.1%	10.7%
	No response		76	11	32	21	3	5	2	0	1
		%	7.7%	6.8%	9.6%	6.3%	8.6%	7.9%	7.2%	3.0%	7.1%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q30 - WOULD YOU LIKE YOUR FAMILY MEMBER TO USE DIFFERENT RESPITE ARRANGEMENTS OR SERVICES IF THEY WERE AVAILABLE?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
LIKE TO USE DIFFERENT RESPITE ARRANGEMENTS OR SERVICES	Yes		235	106	109	370	75	217	12	89	39
		%	37.8%	32.2%	27.9%	37.2%	39.2%	38.3%	36.9%	41.1%	41.0%
	No		220	140	163	357	64	211	16	66	26
		%	35.4%	42.4%	41.6%	35.9%	33.4%	37.3%	50.0%	30.4%	27.5%
	Don't know		128	61	82	191	37	93	2	48	17
		%	20.5%	18.5%	21.0%	19.2%	19.2%	16.4%	6.5%	22.0%	18.0%
	No response		39	23	37	76	16	45	2	14	13
		%	6.3%	6.8%	9.5%	7.7%	8.1%	7.9%	6.6%	6.5%	13.5%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q30 - WOULD YOU LIKE YOUR FAMILY MEMBER TO USE DIFFERENT RESPITE ARRANGEMENTS OR SERVICES IF THEY WERE AVAILABLE?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
LIKE TO USE DIFFERENT RESPITE ARRANGEMENTS OR SERVICES	Yes	18	263	76	15	40	153	116	48	41	240	85	96	70	45	34
	%	30.0%	40.3%	39.1%	19.0%	30.3%	45.1%	36.9%	29.8%	25.5%	39.0%	42.8%	39.0%	36.5%	45.2%	43.5%
	No	28	228	65	34	47	106	124	57	64	220	62	75	59	29	22
	%	45.7%	34.9%	33.8%	41.6%	35.6%	31.3%	39.4%	35.4%	39.9%	35.7%	31.5%	30.2%	30.8%	29.0%	28.5%
	Don't know	9	111	38	28	34	62	44	46	37	119	43	49	46	18	14
%	15.4%	17.0%	19.9%	34.1%	25.6%	18.2%	14.1%	28.8%	23.2%	19.4%	21.6%	19.9%	24.3%	18.3%	17.5%	
No response	5	51	14	4	11	18	30	10	18	36	8	27	16	7	8	
%	8.9%	7.9%	7.1%	5.4%	8.5%	5.4%	9.6%	5.9%	11.4%	5.9%	4.0%	10.9%	8.4%	7.5%	10.6%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q31 - OVERALL, WHAT DO YOU THINK OF THE RESPITE YOU HAVE USED OVER THE LAST 12 MONTHS?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
OVERALL REACTION TO RESPITE SERVICES OVER LAST 12 MONTHS	Very good		414	64	140	149	14	22	14	7	4
		%	41.6%	39.5%	41.8%	44.5%	41.9%	33.8%	43.3%	48.5%	21.4%
	Good		287	36	104	96	8	23	11	3	5
		%	28.9%	22.2%	31.0%	28.8%	25.7%	35.3%	33.0%	24.2%	28.6%
	OK		165	36	49	51	6	11	4	3	5
		%	16.6%	22.2%	14.6%	15.2%	17.1%	16.5%	13.4%	21.2%	32.1%
	Poor		26	8	8	7	1	0		0	1
		%	2.6%	4.9%	2.5%	2.1%	3.8%	.7%		3.0%	3.6%
	Don't know / no opinion		19	7	3	9			0		
		%	1.9%	4.3%	.8%	2.6%			1.0%		
No response		83	11	31	23	4	9	3	0	2	
	%	8.4%	6.8%	9.2%	6.8%	11.4%	13.7%	9.3%	3.0%	14.3%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q31 - OVERALL, WHAT DO YOU THINK OF THE RESPITE YOU HAVE USED OVER THE LAST 12 MONTHS?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
OVERALL REACTION TO RESPITE SERVICES OVER LAST 12 MONTHS	Very good		247	140	160	414	75	246	15	75	45
		%	39.8%	42.5%	41.0%	41.6%	38.7%	43.5%	47.6%	34.4%	47.4%
	Good		186	93	107	287	63	150	8	75	23
		%	29.9%	28.3%	27.5%	28.9%	32.9%	26.6%	24.9%	34.7%	23.7%
	OK		117	53	68	165	26	97	3	42	13
		%	18.8%	16.2%	17.4%	16.6%	13.7%	17.1%	10.0%	19.3%	13.6%
	Poor		19	3	9	26	3	12	0	11	1
		%	3.0%	.9%	2.2%	2.6%	1.6%	2.0%	1.0%	5.0%	.8%
	Don't know / no opinion		11	2	4	19	7	11	1	2	
		%	1.7%	.7%	1.0%	1.9%	3.8%	1.9%	4.4%	.9%	
	No response		42	38	43	83	18	50	4	12	14
		%	6.8%	11.4%	11.0%	8.4%	9.3%	8.9%	12.1%	5.7%	14.4%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q31 - OVERALL, WHAT DO YOU THINK OF THE RESPITE YOU HAVE USED OVER THE LAST 12 MONTHS?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
OVERALL REACTION TO RESPITE SERVICES OVER LAST 12 MONTHS	Very good	25	264	89	33	58	132	134	73	66	275	72	86	73	34	33
	%	41.4%	40.3%	46.2%	40.5%	43.6%	38.9%	42.3%	45.8%	41.1%	44.8%	36.5%	34.9%	38.1%	34.0%	42.2%
	Good	17	194	46	33	37	100	88	43	54	181	68	75	60	26	15
	%	28.4%	29.7%	23.9%	40.7%	27.7%	29.3%	27.8%	26.7%	33.4%	29.5%	34.2%	30.5%	31.6%	26.1%	19.3%
	OK	8	114	38	12	16	64	56	23	21	103	44	40	26	25	16
	%	12.7%	17.4%	19.7%	15.1%	12.1%	18.8%	17.6%	14.3%	12.8%	16.8%	22.2%	16.2%	13.6%	25.5%	20.4%
	Poor	3	17	2		5	12	6	3	4	12	6	12	8	4	1
	%	4.5%	2.6%	.9%		3.4%	3.6%	1.8%	1.7%	2.3%	2.0%	3.1%	5.0%	4.3%	4.3%	1.8%
Don't know / no opinion	4	11	4		2	9	5	3		10	1	4	2	2	2	
%	6.2%	1.6%	1.8%		1.3%	2.6%	1.6%	1.7%		1.6%	.7%	1.6%	1.3%	1.8%	2.2%	
No response	4	55	14	3	16	23	28	16	17	33	7	29	21	8	11	
%	6.8%	8.4%	7.5%	3.7%	11.9%	6.7%	8.8%	9.8%	10.5%	5.3%	3.3%	11.8%	11.2%	8.3%	14.1%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q31A - MADE COMMENT: HOW COULD YOUR RESPITE BE IMPROVED?

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
RESPITE SERVICE IMPROVEMENTS	No improvement suggested		390	54	140	121	16	31	14	7	7
		%	39.3%	33.3%	41.8%	36.1%	48.6%	47.5%	43.3%	51.5%	39.3%
	Suggested improvement		604	107	195	214	17	35	19	7	10
		%	60.7%	66.7%	58.2%	63.9%	51.4%	52.5%	56.7%	48.5%	60.7%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q31A - MADE COMMENT: HOW COULD YOUR RESPITE BE IMPROVED?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
RESPITE SERVICE IMPROVEMENTS	No improvement suggested		244	150	184	390	79	210	18	81	39
		%	39.3%	45.3%	47.2%	39.3%	41.1%	37.1%	56.8%	37.6%	40.7%
	Suggested improvement		378	181	206	604	113	356	14	135	57
		%	60.7%	54.7%	52.8%	60.7%	58.9%	62.9%	43.2%	62.4%	59.3%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

_____ Q31A - MADE COMMENT: HOW COULD YOUR RESPITE BE IMPROVED?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service	
							18-24 years	25-34 years	35-44 years	45+ years							
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
RESPITE SERVICE IMPROVEMENTS	No improvement suggested		36	212	71	38	70	110	119	63	91	220	63	99	85	40	25
		%	60.1%	32.5%	36.5%	46.9%	53.0%	32.5%	37.8%	39.4%	56.5%	35.8%	31.8%	40.3%	44.5%	40.3%	32.1%
	Suggested improvement		24	441	123	43	62	230	196	97	70	395	135	147	106	59	54
		%	39.9%	67.5%	63.5%	53.1%	47.0%	67.5%	62.2%	60.6%	43.5%	64.2%	68.2%	59.7%	55.5%	59.7%	67.9%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission
Job Number: 98196

Q31A - HOW COULD YOUR RESPITE BE IMPROVED?

		TOTAL	STATE							
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
BASE: Family member receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
RESPITE SERVICE IMPROVEMENTS	NO ANSWER	395	55	142	123	16	31	15	7	7
	%	39.7%	34.0%	42.3%	36.6%	48.6%	47.5%	44.3%	51.5%	39.3%
	More respite available/Different types	134	31	51	35	2	9	4	2	1
	%	13.5%	19.1%	15.1%	10.5%	5.7%	13.7%	12.4%	12.1%	7.1%
	Satisfied/ Happy with services	88	21	24	32	3	3	2	1	1
	%	8.8%	13.0%	7.1%	9.4%	10.5%	5.0%	7.2%	9.1%	7.1%
	Extended hours for respite/ Longer respite periods	60	10	15	32	0	1	1	0	1
	%	6.0%	6.2%	4.6%	9.4%	1.0%	1.4%	2.1%	3.0%	3.6%
	Better staff care/ Better trained, more competent	54	6	27	14	2	2	1		2
	%	5.4%	3.7%	7.9%	4.2%	5.7%	2.9%	4.1%		10.7%
	More funding (unspecified)	47	7	8	28	2	1		1	
	%	4.7%	4.3%	2.5%	8.4%	4.8%	1.4%		9.1%	
	Able to use respite more frequently	47	12	8	19	1	4	2		
	%	4.7%	7.4%	2.5%	5.8%	2.9%	6.5%	6.2%		
	Easier to get respite on short notice/ Less waiting	43	5	14	18	1	3	1	0	
	%	4.3%	3.1%	4.2%	5.2%	2.9%	5.0%	4.1%	3.0%	
More staff	35	3	11	16	2	2	1	0		
%	3.5%	1.9%	3.3%	4.7%	4.8%	2.9%	2.1%	3.0%		
Could be closer to home/ More services in area	34	9	4	14	1	3	2	0	1	
%	3.4%	5.6%	1.3%	4.2%	2.9%	4.3%	5.2%	3.0%	3.6%	
IRRELEVANT/ GENERAL COMMENT, COMPLAINT	33	3	11	14	1	2	1	0		
%	3.3%	1.9%	3.3%	4.2%	1.9%	3.6%	3.1%	3.0%		
Better communication with families	29	2	17	7	0	1	1	0		
%	2.9%	1.2%	5.0%	2.1%	1.0%	2.2%	3.1%	3.0%		
Increase range of activities/ recreational facilities	28	7	4	12	2	1	1	0	1	
%	2.8%	4.3%	1.3%	3.7%	4.8%	2.2%	2.1%	3.0%	3.6%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission
Job Number: 98196

Q31A - HOW COULD YOUR RESPITE BE IMPROVED? (cont.)

		TOTAL	STATE							
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
RESPITE SERVICE IMPROVEMENTS	Better availability at peak times	24	2	4	14	0	1	1	0	1
	%	2.4%	1.2%	1.3%	4.2%	1.0%	2.2%	2.1%	3.0%	3.6%
	Staff show more kindness, care to clients/ Listen to	22	4	8	5	0	2	0	1	1
	%	2.2%	2.5%	2.5%	1.6%	1.0%	2.9%	1.0%	6.1%	3.6%
	More overnight stays	21		6	14		0		0	1
	%	2.1%		1.7%	4.2%		.7%		3.0%	3.6%
	Make respite more affordable	19	3	4	9	0	1	1	0	
	%	2.0%	1.9%	1.3%	2.6%	1.0%	2.2%	4.1%	3.0%	
	Travel/ transport (service, support/ more funding)	16	3	4	7		1	0		
	%	1.6%	1.9%	1.3%	2.1%		2.2%	1.0%		
	People with similar disabilities at respite homes	13	5	4	4		0	0		
	%	1.4%	3.1%	1.3%	1.0%		.7%	1.0%		
	Staff turnover (more consistent, long term)	12	2	4	2		2		1	1
	%	1.2%	1.2%	1.3%	.5%		2.9%		6.1%	7.1%
	Caring at home more available/ More in-home	11	2	1	5	1	1			
	%	1.1%	1.2%	.4%	1.6%	2.9%	2.2%			
	Rural issues (more services, improved transport)	9	2	7						
	%	.9%	1.2%	2.1%						
OTHER	9		6	2	0				1	
%	.9%		1.7%	.5%	1.0%				7.1%	
Smaller groups at respite at a time/ Group home-type	8		3	4	1	1				
%	.8%		.8%	1.0%	1.9%	1.4%				
Permanent staff (long term/ less use of agency, casuals)	8	1	6		1				1	
%	.8%	.6%	1.7%		1.9%				3.6%	
Crisis care/ More emergency respite	7	3		2		1	0	0		
%	.7%	1.9%		.5%		2.2%	1.0%	3.0%		
Better supervision	7		3	2		1			1	
%	.7%		.8%	.5%		2.2%			3.6%	
More information re services available within	5		3		1		0	0	1	
%	.5%		.8%		2.9%		1.0%	3.0%	3.6%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q31A - HOW COULD YOUR RESPITE BE IMPROVED? (cont.)

		TOTAL	STATE							
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
RESPITE SERVICE IMPROVEMENTS	Better food	5		1	4					
	%	.5%		.4%	1.0%					
	More equipment at respite	5	1	3		0		1		
	%	.5%	.6%	.8%		1.0%		2.1%		
	Listen to clients' requests	3		3						
	%	.3%		.8%						
	0	2	2					0		
	%	.2%	1.2%					1.0%		
	Written care plan with carer should be organised	2		1		0				1
	%	.2%		.4%		1.0%				3.6%
More facilities (unspecific)	2			2		0				
%	.2%			.5%		.7%				
Better supervision of dental, bodily hygiene for clients	2	1				0	0			
%	.2%	.6%				.7%	1.0%			
Teach clients more 'independent' skills	2			2						
%	.2%			.5%						
Family members able to choose respite/ respite staff	1	1			0					
%	.1%	.6%			1.0%					

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q31A - HOW COULD YOUR RESPITE BE IMPROVED?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory
BASE: Family member receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
RESPITE SERVICE IMPROVEMENTS	NO ANSWER	246	150	186	395	81	213	18	81	39
	%	39.6%	45.3%	47.5%	39.7%	42.1%	37.7%	56.8%	37.4%	40.7%
	More respite available/Different types needed	79	45	33	134	19	81	3	36	12
	%	12.7%	13.6%	8.3%	13.5%	9.9%	14.3%	8.7%	16.7%	12.3%
	Satisfied/ Happy with services	52	29	30	88	14	58	4	11	10
	%	8.4%	8.9%	7.6%	8.8%	7.3%	10.2%	13.1%	4.9%	10.9%
	Extended hours for respite/ Longer respite periods	37	24	17	60	13	37		13	6
	%	6.0%	7.2%	4.3%	6.0%	6.9%	6.5%		5.9%	6.2%
	Better staff care/ Better trained, more competent staff	43	18	21	54	7	32	1	12	3
	%	6.9%	5.4%	5.4%	5.4%	3.4%	5.7%	4.4%	5.5%	3.2%
	More funding (unspecified)	36	15	23	47	4	30	1	15	1
	%	5.8%	4.6%	6.0%	4.7%	2.0%	5.4%	4.4%	7.0%	1.0%
	Able to use respite more frequently	31	13	17	47	8	28	0	14	1
	%	5.0%	3.9%	4.4%	4.7%	4.3%	4.9%	1.5%	6.7%	1.5%
	Easier to get respite on short notice/ Less waiting time	25	10	12	43	4	28	1	14	7
	%	4.1%	3.1%	3.1%	4.3%	2.0%	5.0%	4.4%	6.4%	7.0%
More staff	25	6	16	35	8	19		8	3	
%	4.1%	1.9%	4.1%	3.5%	4.2%	3.3%		3.6%	3.3%	
Better communication with families	21	6	13	29	3	21	2	9	6	
%	3.4%	1.9%	3.4%	2.9%	1.5%	3.6%	5.5%	4.2%	6.6%	
Could be closer to home/ More services in area	19	9	6	34	4	22		9	4	
%	3.0%	2.8%	1.6%	3.4%	2.3%	3.9%		4.3%	4.4%	
IRRELEVANT/ GENERAL COMMENT, COMPLAINT	18	6	9	33	11	12	2	5	5	
%	2.8%	1.8%	2.3%	3.3%	5.9%	2.1%	5.5%	2.4%	5.1%	
Increase range of activities/ recreational facilities	18	9	11	28	5	14		8	1	
%	2.8%	2.7%	2.7%	2.8%	2.6%	2.5%		3.9%	1.5%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q31A - HOW COULD YOUR RESPITE BE IMPROVED? (cont.)

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory
RESPITE SERVICE IMPROVEMENTS	Staff show more kindness, care to clients/ Listen to clients	16	4	9	22	6	15		3	7
	%	2.6%	1.2%	2.3%	2.2%	3.3%	2.6%		1.3%	7.3%
	Better availability at peak times	13	7	11	24	2	14	1	5	3
	%	2.1%	2.1%	2.9%	2.4%	.9%	2.5%	4.4%	2.4%	3.3%
	More overnight stays	17	4	10	21	3	10	1	9	3
	%	2.8%	1.1%	2.6%	2.1%	1.6%	1.8%	4.4%	4.4%	2.9%
	Make respite more affordable	12	7	9	19	4	8		8	2
	%	2.0%	2.2%	2.4%	2.0%	2.0%	1.3%		3.9%	2.2%
	Travel/ transport (service, support/ more funding)	12	5	3	16	1	11		2	1
	%	1.9%	1.6%	.7%	1.6%	.7%	2.0%		1.1%	1.0%
	Staff turnover (more consistent, long term)	8	4	5	12	3	7		4	2
	%	1.4%	1.3%	1.3%	1.2%	1.5%	1.3%		1.7%	1.8%
	People with similar disabilities at respite homes	6	4	6	13	3	9		1	1
	%	1.0%	1.3%	1.4%	1.4%	1.6%	1.6%		.7%	1.5%
	Caring at home more available/ More in-home respite	10	1	8	11	0	3		7	1
	%	1.5%	.3%	1.9%	1.1%	.2%	.5%		3.2%	.8%
	OTHER	8	2	6	9	1	7		1	
	%	1.3%	.7%	1.6%	.9%	.7%	1.3%		.3%	
Permanent staff (long term/ less use of agency, casuals)	5	4	3	8	2	5		4	1	
%	.8%	1.3%	.7%	.8%	.8%	.9%		2.0%	1.5%	
Rural issues (more services, improved transport)	5	3	3	9	2	6		3		
%	.8%	.9%	.7%	.9%	1.2%	1.1%		1.3%		
Smaller groups at respite at a time/ Group home-type	7	0	1	8		6		5	3	
%	1.1%	.1%	.4%	.8%		1.1%		2.2%	3.3%	
Better supervision	7	3	3	7	1	5	1	1	1	
%	1.1%	1.0%	.8%	.7%	.5%	.8%	4.4%	.5%	1.5%	
Crisis care/ More emergency respite	3	4	1	7		5	0	2	3	
%	.5%	1.2%	.2%	.7%		.9%	1.1%	1.0%	2.9%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q31A - HOW COULD YOUR RESPITE BE IMPROVED? (cont.)

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory
RESPITE SERVICE IMPROVEMENTS	More information re services available within area	2	1	4	5	4	1	0		0
	%	.4%	.4%	1.1%	.5%	2.0%	.1%	1.0%		.4%
	Better food	4	5		5		5			
	%	.6%	1.5%		.5%		.9%			
	More equipment at respite	2		4	5	1	1			2
	%	.3%		1.1%	.5%	.4%	.1%			1.8%
	Listen to clients' requests	1	1	1	3	1	1			
	%	.2%	.4%	.4%	.3%	.7%	.2%			
	0	1	2		2	1	2			
	%	.2%	.7%		.2%	.5%	.4%			
	Written care plan with carer should be organised	2	0	0	2	1	2			
	%	.4%	.1%	.1%	.2%	.5%	.3%			
Better supervision of dental, bodily hygiene for clients	1	1	1	2		2				
%	.2%	.4%	.2%	.2%		.3%				
More facilities (unspecific)	2	0	2	2		0				
%	.4%	.1%	.4%	.2%		.1%				
Teach clients more 'independent' skills	2		2	2		2				
%	.3%		.4%	.2%		.3%				
Family members able to choose respite/ respite staff	0	1	0	1		1			0	
%	.1%	.4%	.1%	.1%		.2%			.3%	

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission
Job Number: 98196

Q31A - HOW COULD YOUR RESPITE BE IMPROVED?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service
							18-24 years	25-34 years	35-44 years	45+ years				
BASE: Family member receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	236	50	65	16
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
RESPITE SERVICE IMPROVEMENTS	NO ANSWER	36	214	73	40	70	109	121	65	92	112	19	31	4
	%	60.1%	32.8%	37.5%	49.0%	53.0%	32.1%	38.4%	40.3%	57.6%	47.6%	38.4%	47.3%	23.8%
	More respite available/Different types	4	111	29	7	10	61	48	15	8	31	8	10	2
	%	6.3%	17.0%	15.1%	9.2%	7.6%	18.0%	15.2%	9.3%	4.8%	13.1%	15.1%	15.7%	10.6%
	Satisfied/ Happy with services	4	61	19	7	7	28	30	16	11	24	3	4	1
	%	7.2%	9.4%	9.6%	8.5%	5.5%	8.1%	9.6%	10.1%	6.7%	10.0%	6.2%	6.6%	8.7%
	Extended hours for respite/ Longer respite periods	2	51	13	5	6	24	21	8	4	18	2	4	1
	%	4.0%	7.8%	6.8%	5.6%	4.5%	7.0%	6.8%	5.0%	2.2%	7.5%	4.8%	5.4%	6.1%
	Better staff care/ Better trained, more competent		40	13	3	8	29	12	8	5	15	4	1	0
	%		6.1%	6.7%	4.3%	5.8%	8.5%	3.8%	4.9%	3.0%	6.3%	8.9%	1.7%	2.9%
	More funding (unspecified)	3	32	20	4	3	15	16	10	6	10	1	3	
	%	4.6%	4.9%	10.1%	4.8%	2.4%	4.5%	4.9%	6.4%	3.7%	4.4%	2.8%	5.4%	
	Able to use respite more frequently	1	38	4	3	4	24	13	7	3	9		4	2
	%	1.6%	5.7%	1.8%	4.3%	2.8%	7.0%	4.0%	4.4%	2.2%	3.8%		6.0%	14.8%
	Easier to get respite on short notice/ Less waiting time	1	33	8	3	6	22	13	2	5	5	3	3	0
	%	2.3%	5.1%	4.0%	3.9%	4.2%	6.6%	4.1%	1.5%	3.0%	2.3%	5.0%	4.0%	2.9%
	Could be closer to home/ More services in area	1	29	9	1	3	17	6	8	3	6	2	2	1
	%	2.3%	4.4%	4.8%	1.1%	2.1%	5.1%	1.8%	5.0%	1.7%	2.6%	3.5%	3.0%	3.7%
	More staff	1	26	8	2	3	11	14	6	3	4	1	1	
	%	2.3%	4.0%	4.1%	2.2%	2.0%	3.2%	4.5%	3.8%	2.2%	1.7%	2.8%	1.1%	
	IRRELEVANT/ GENERAL COMMENT, COMPLAINT	3	19	5	3	4	6	12	7	7	4	2	1	
	%	5.2%	3.0%	2.7%	4.0%	3.1%	1.9%	3.8%	4.2%	4.4%	1.9%	4.7%	1.0%	
	Better communication with families	0	26	5	1	3	17	4	5	2	2	4	3	
	%	.8%	4.0%	2.4%	1.7%	2.0%	5.0%	1.4%	3.1%	1.4%	.9%	8.4%	4.3%	
	Increase range of activities/ recreational facilities	2	22	1		3	14	5	3	4	6		1	2
	%	2.9%	3.3%	.3%		2.1%	4.3%	1.6%	2.1%	2.2%	2.4%		1.0%	15.3%
Better availability at peak times		21		0	2	10	10	2	2	5			2	
%		3.3%		.4%	1.4%	3.0%	3.1%	1.4%	1.1%	2.0%			3.3%	
Staff show more kindness, care to clients/ Listen to		15	5	2	3	12	5	1	3	3	2	2	0	
%		2.3%	2.4%	2.2%	2.2%	3.6%	1.5%	.9%	2.0%	1.2%	3.7%	3.4%	2.9%	
Make respite more affordable		10	5	2	2	7	5	4	4	5	2		2	
%		1.6%	2.6%	3.1%	1.6%	2.2%	1.4%	2.2%	2.4%	2.2%	3.5%		10.8%	
More overnight stays		17	1		5	7	4	6	5	4				
%		2.5%	.3%		3.4%	2.0%	1.2%	3.8%	2.8%	1.5%				
Travel/ transport (service, support/ more funding)		13	3		3	9	6	0	1	2	2	1		
%		2.0%	1.6%		2.4%	2.6%	1.8%	.3%	.6%	1.0%	3.5%	1.5%		
People with similar disabilities at respite homes		11	4		1	8	5		0	3	1	0		
%		1.7%	2.1%		1.0%	2.5%	1.5%		.2%	1.2%	2.0%	.7%		
Staff turnover (more consistent, long term)	1	9	2	0	1	5	5	2	0	2	2			
%	2.3%	1.3%	.9%	.5%	1.1%	1.5%	1.5%	1.0%	.3%	.9%	4.1%			

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission
Job Number: 98196

Q31A - HOW COULD YOUR RESPITE BE IMPROVED? (cont.)

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives sheltered workshop service	Receives workcrew or enclave service	Receives open employment service	Receives other employment service
							18-24 years	25-34 years	35-44 years	45+ years				
RESPITE SERVICE IMPROVEMENTS	Caring at home more available/ More in-home	1	7	2		4	3	2	2	4	0	0		
	%	2.2%	1.0%	.8%		2.6%	.9%	.7%	1.4%	2.2%	.2%	.9%		
	Permanent staff (long term/ less use of agency, casuals)		8	3	1		7		1		4			
	%		1.2%	1.5%	1.7%		2.1%		.2%		1.8%			
	Rural issues (more services, improved transport)	1	5	2	1	1	4	2	1	1	3			
	%	2.3%	.8%	1.2%	1.7%	1.1%	1.1%	.8%	.9%	.9%	1.2%			
	OTHER		5	3		1		8	1	0	0	1		1
	%		.8%	1.5%		.7%		2.5%	.4%	.2%	.1%	1.2%		8.7%
	Smaller groups at respite at a time/ Group home-type		8	2		0	2	5	0		0			1
	%		1.2%	.9%		.4%	.6%	1.7%	.3%		.2%			8.7%
	Crisis care/ More emergency respite		5			0	1	0	4	2	4		1	
	%		.8%			.6%	1.0%	.1%	1.1%	1.2%	1.6%		1.5%	
	Better supervision	1	4			2	3	2	1	1	3			1
	%	1.8%	.6%			1.4%	.8%	.6%	.9%	.4%	1.2%			3.7%
	Better food		5	2			4		1			1	4	
	%		.8%	.9%			1.0%		.9%			2.8%	5.4%	
	More information re services available within area		3	1	1	0	2	1	1	2	0	1	0	1
	%		.5%	.7%	1.7%	.3%	.6%	.2%	.4%	1.1%	.1%	1.2%	.5%	3.7%
	More equipment at respite	1	2	1		3	2	2		1				
	%	1.6%	.3%	.7%		2.4%	.5%	.6%		.9%				
Listen to clients' requests		1			1			1	1		1			
%		.2%			1.1%			.9%	.9%		2.8%			
0		0	2			2	0			2				
%		.1%	1.0%			.6%	.1%			1.0%				
Written care plan with carer should be organised		2	1			2	1					0		
%		.4%	.7%			.5%	.2%					.5%		
Better supervision of dental, bodily hygiene for clients		1	0			0	1	0		0	1		0	
%		.2%	.2%			.4%	.3%	.1%		.3%	.4%		.5%	
More facilities (unspecific)		2				0	0	2			0			
%		.3%				.4%	.1%	.6%			.9%			
Family members able to choose respite/ respite staff		0				1	0		1		1		0	
%		.0%				.7%	.1%		.6%		.4%		.5%	
Teach clients more 'independent' skills		2						2						
%		.3%						.6%						

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

Productivity Commission

Job Number: 98196

Q32 - ARE YOU ABLE TO GET ALL THE DISABILITY SERVICES NEEDED FOR YOU FAMILY MEMBER WITH A DISABILITY

		TOTAL	STATE								
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT	
BASE: Receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
ABLE TO GET ALL THE DISABILITY SERVICES NEEDED	Yes		359	58	145	93	13	24	18	3	6
		%	36.1%	35.8%	43.1%	27.7%	39.0%	36.0%	53.6%	24.2%	35.7%
	No		558	93	166	214	18	35	14	10	9
		%	56.2%	58.0%	49.4%	63.9%	53.3%	52.5%	42.3%	72.7%	53.6%
	Don't know		60	6	21	25	2	5	0	0	1
		%	6.1%	3.7%	6.3%	7.3%	6.7%	7.2%	1.0%	3.0%	7.1%
	No response		16	4	4	4	0	3	1		1
		%	1.7%	2.5%	1.3%	1.0%	1.0%	4.3%	3.1%		3.6%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q32 - ARE YOU ABLE TO GET ALL THE DISABILITY SERVICES NEEDED FOR YOU FAMILY MEMBER WITH A DISABILITY

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory	
BASE: Receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
ABLE TO GET ALL THE DISABILITY SERVICES NEEDED	Yes		225	134	165	359	79	197	15	65	33
		%	36.2%	40.7%	42.3%	36.1%	41.2%	34.8%	46.7%	29.8%	34.5%
	No		356	172	197	558	91	329	15	140	57
		%	57.2%	52.0%	50.4%	56.2%	47.5%	58.1%	47.8%	64.6%	60.0%
	Don't know		32	19	21	60	18	30	2	10	3
		%	5.1%	5.9%	5.5%	6.1%	9.3%	5.3%	5.5%	4.7%	2.7%
	No response		9	5	7	16	4	10		2	3
		%	1.4%	1.4%	1.8%	1.7%	2.0%	1.8%		1.0%	2.8%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q32 - ARE YOU ABLE TO GET ALL THE DISABILITY SERVICES NEEDED FOR YOU FAMILY MEMBER WITH A DISABILITY

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service	
							18-24 years	25-34 years	35-44 years	45+ years							
BASE: Receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79	
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
ABLE TO GET ALL THE DISABILITY SERVICES NEEDED	Yes		29	213	47	43	67	87	119	63	84	209	62	88	63	32	26
		%	48.6%	32.6%	24.3%	52.4%	50.4%	25.5%	37.8%	39.4%	52.3%	34.1%	31.2%	35.8%	32.8%	32.2%	32.8%
	No		28	398	131	25	54	235	177	80	56	360	123	143	114	59	46
		%	46.4%	60.8%	67.6%	30.3%	41.0%	69.3%	56.2%	50.1%	34.7%	58.6%	62.2%	57.9%	59.5%	59.3%	58.5%
	Don't know		3	30	10	14	9	13	17	12	16	34	13	15	11	8	6
		%	5.0%	4.7%	5.2%	16.7%	6.8%	3.9%	5.2%	7.4%	10.1%	5.5%	6.4%	5.9%	5.6%	8.5%	7.7%
	No response			13	5	0	2	5	2	5	5	11	0	1	4		1
		%		1.9%	2.8%	.6%	1.8%	1.3%	.8%	3.1%	2.9%	1.9%	.2%	.4%	2.0%		1.0%

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q33 - WHAT TYPES OF SERVICES ARE YOU WAITING FOR OR NOT ABLE TO GET?

		TOTAL	STATE							
			NSW	Victoria	Queensland	Western Australia	South Australia	Tasmania	Northern Territory	ACT
BASE: Receives Respite Services (weighted)		994	161	335	335	33	66	33	14	17
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
SERVICES WAITING FOR	Not waiting for a service	426	67	167	117	15	30	19	4	8
	%	42.9%	41.4%	49.8%	35.1%	45.7%	45.3%	56.7%	27.3%	46.4%
	Accommodation/residential service	266	63	83	89	6	18	5	1	1
	%	26.8%	38.9%	24.7%	26.7%	19.0%	26.6%	15.5%	9.1%	7.1%
	Respite	234	49	62	88	6	15	6	7	2
	%	23.5%	30.2%	18.4%	26.2%	17.1%	23.0%	16.5%	51.5%	14.3%
	Accommodation support in persons own home	149	19	35	72	4	9	4	3	4
	%	15.0%	11.7%	10.5%	21.5%	11.4%	14.4%	11.3%	18.2%	21.4%
	Other	112	16	38	39	7	6	3	1	3
	%	11.3%	9.9%	11.3%	11.5%	20.0%	9.4%	8.2%	9.1%	17.9%
	Specialist Support Coordinator or Case	97	16	34	33	3	6	2	1	2
	%	9.8%	9.9%	10.0%	9.9%	8.6%	9.4%	6.2%	9.1%	10.7%
	Employment service to get a job in the community	65	15	8	30	3	3	2	0	4
	%	6.5%	9.3%	2.5%	8.9%	7.6%	4.3%	6.2%	3.0%	21.4%
Sheltered work	54	14	11	19	2	2	3	1	2	
%	5.4%	8.6%	3.3%	5.8%	5.7%	3.6%	8.2%	6.1%	10.7%	
No response	9	1	1	5	0	0		0		
%	.9%	.6%	.4%	1.6%	1.0%	.7%		3.0%		

**DISABILITY SERVICES SATISFACTION SURVEY
FAMILY SURVEY, RESPITE, NATIONAL TABLES (WEIGHTED)**

*Productivity Commission
Job Number: 98196*

Q33 - WHAT TYPES OF SERVICES ARE YOU WAITING FOR OR NOT ABLE TO GET?

						PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY	PRIMARY DISABILITY
		Receives Case Management/ Brokerage	Receives Employment services	Receives Accom. services	Receives Respite Services	Cognitive	Intellectual / Specific Learning	Psychiatric	Physical	Sensory
BASE: Receives Respite Services (weighted)		622	330	391	994	192	566	32	217	96
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
SERVICES WAITING FOR	Not waiting for a service	259	154	188	426	100	232	15	75	37
	%	41.6%	46.8%	48.2%	42.9%	52.2%	41.1%	46.7%	34.4%	38.5%
	Accommodation/ residential service	180	96	83	266	26	185	3	63	31
	%	29.0%	29.2%	21.2%	26.8%	13.7%	32.6%	8.6%	29.1%	32.0%
	Respite	142	69	71	234	42	140	12	52	26
	%	22.9%	21.0%	18.3%	23.5%	21.7%	24.8%	36.9%	23.8%	27.6%
	Accommodation support in persons own home	92	37	57	149	21	82	4	51	18
	%	14.9%	11.3%	14.7%	15.0%	11.0%	14.5%	13.7%	23.7%	18.6%
	Other	75	32	40	112	19	56		30	9
	%	12.1%	9.6%	10.3%	11.3%	9.8%	10.0%		13.8%	9.1%
	Specialist Support Coordinator or Case Manager	53	23	34	97	20	54	3	31	6
	%	8.5%	6.8%	8.7%	9.8%	10.2%	9.5%	8.0%	14.3%	6.7%
	Employment service to get a job in the community	37	20	22	65	6	39	4	19	8
%	5.9%	6.1%	5.7%	6.5%	3.4%	6.9%	12.0%	8.8%	8.7%	
Sheltered work	36	19	17	54	4	44	3	8	13	
%	5.8%	5.7%	4.5%	5.4%	1.9%	7.8%	8.6%	3.8%	13.2%	
No response	1		3	9	4	1	2	0	0	
%	.2%		.8%	.9%	1.8%	.2%	5.5%	.2%	.4%	

**DISABILITY SERVICES SATISFACTION SURVEY
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*Productivity Commission
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Q33 - WHAT TYPES OF SERVICES ARE YOU WAITING FOR OR NOT ABLE TO GET?

		Completed survey: Person with disability	Completed survey: Mother	Completed survey: Father	Completed survey: Partner	Completed survey: Other relative/ person	AGE OF FAMILY MEMBER				Receives Respite House Service	Receives Centre Based Respite Service	Receives Own Home Respite Service	Receives In Home Respite Service	Receives Peer Support Respite Service	Receives Other Respite Service
							18-24 years	25-34 years	35-44 years	45+ years						
BASE: Receives Respite Services (weighted)		60	654	193	81	132	340	315	160	161	614	198	247	191	99	79
	%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
SERVICES WAITING FOR	Not waiting for a service	30	249	63	57	78	102	134	79	103	251	73	104	73	37	32
	%	49.9%	38.1%	32.4%	69.7%	59.0%	30.0%	42.5%	49.1%	64.4%	40.8%	37.0%	42.1%	38.1%	37.4%	40.5%
	Accommodation/ residential service	3	198	79	2	26	130	80	38	12	214	59	45	49	28	17
	%	4.5%	30.3%	41.1%	3.1%	20.0%	38.4%	25.2%	23.9%	7.7%	34.9%	29.6%	18.3%	25.8%	28.5%	22.1%
	Respite	15	169	54	11	23	97	77	33	22	143	52	65	41	29	20
	%	25.0%	25.8%	28.1%	13.4%	17.2%	28.6%	24.5%	20.9%	13.8%	23.3%	26.3%	26.4%	21.6%	29.0%	24.8%
	Accommodation support in persons own home	11	107	34	5	6	60	55	17	13	83	26	57	35	17	12
	%	18.5%	16.4%	17.7%	5.7%	4.2%	17.6%	17.4%	10.4%	8.4%	13.5%	13.2%	23.2%	18.1%	17.6%	15.4%
	Other	10	76	26	8	12	40	43	13	15	68	27	27	24	12	10
	%	16.1%	11.6%	13.2%	9.3%	9.1%	11.7%	13.8%	8.4%	9.6%	11.1%	13.7%	11.0%	12.7%	12.5%	13.0%
	Specialist Support Coordinator or Case	6	70	15	5	15	37	32	18	9	61	17	24	23	5	7
	%	10.3%	10.8%	7.9%	6.0%	11.5%	10.8%	10.1%	11.3%	5.8%	9.9%	8.7%	9.7%	11.9%	5.5%	8.9%
Employment service to get a job in the community	6	44	16	0	5	35	22	6	2	39	10	12	17	11	9	
%	9.5%	6.7%	8.1%	.5%	3.9%	10.3%	7.0%	3.7%	1.1%	6.3%	5.1%	5.0%	8.8%	11.1%	10.9%	
Sheltered work	2	37	17	2	2	31	18	2	2	33	10	15	6	12	7	
%	2.9%	5.7%	8.6%	2.3%	1.3%	9.2%	5.8%	1.4%	1.4%	5.3%	5.3%	6.2%	3.4%	12.5%	8.8%	
No response	4	6		0				5	4	3	2	3	3			
%	6.9%	.9%		.5%				1.5%		2.5%	.5%	1.1%	1.1%	1.6%		