WESTERN AUSTRALIA – Progress against Subacute Care Implementation Plan National Partnership Agreement on Hospital and Health Workforce Reform – Schedule C

July 2011 – June 2012

Summary of Progress

WA can report a third successful year of progress against the WA Subacute Care Implementation Plan. Projects commenced over the period 2009-2011 continued, with further consolidation and expansion. A number of these projects formed the basis for further expansion with Schedule E NPA2 funding. Outstanding projects planned to begin in 2010-2011 were implemented, while projects scheduled to begin in 2011-2012 also commenced.

Important milestones completed in 2011-2012 were the establishment of the 10 bed Geriatric Evaluation and Management Unit at Fremantle Hospital in the South Metropolitan Health Region, a 14 bed Evaluation and Management Unit at Sir Charles Gairdner Hospital in the North Metropolitan Health Region and the dedicated 10 bed stroke rehabilitation unit at Bentley Hospital in the South Metropolitan Health Region.

In addition, the WA Statewide Subacute Care Training and Development Centre (TRACS WA) was established. This marks an important milestone in the implementation of the WA Subacute Care Plan 2009-2013. Department of Health recruitment processes delayed the employment of personnel over the period 2010-2011. However, with key positions in place in the last quarter much progress has been noted.

The Centre is the first of it's kind in WA and has been established to improve the quality of services provided to Western Australians in the areas of rehabilitation, geriatric evaluation and management, and psycho-geriatric care by supporting staff who work in these areas.

TRACS WA is making training accessible through:

- videoconferencing
- self-paced learning packages
- e-learning
- communities of practice meetings
- funding and support of skills exchange programs
- workshops and seminars.

TRACS WA is located in Thorburn House on the Shenton Park Campus of Royal Perth Hospital. The Centre is led by two Co-Chairs; Associate Professor, Christopher Beer who is a highly experienced and respected consultant geriatrician based at Royal Perth Hospital and the University of WA, and Gail Milner, Operational Director, Innovation and Health System Reform, Department of Health. The Centre is also supported by an Expert Reference Group of respected specialist clinicians and academics currently practicing in the subacute domains.

Financial savings from delayed start dates have been re-invested in the development of the geriatric workforce through the funding of additional trainee positions; two in the metropolitan area and one position in the South-West.

Re-investment of savings has also allowed the further expansion of services that perform well and/or have enabled the diversification of existing services. Examples are the North Metropolitan Area Health Service Parkinson's Disease Outreach Program at both Osborne Park Hospital and Swan Kalamunda Hospital where a full multi-disciplinary allied health team with medical governance supports patients on an outpatient basis in the eastern metropolitan region. Day Therapy Unit services have also benefited from expansion through reinvestment of savings.

Timely implementation and consolidation of services funded through the WA Subacute Care Plan has served to strengthen the credibility of the reform process for subacute care services. The gradual expansion of subacute services across the state in the third year of the operation of the WA Subacute Care Plan has provided a strong platform for service expansion in Schedule E.

Notable achievements also continue in the area of data collection processes with further improvement in the quality of subacute care data. With funding allocated to the employment of staff dedicated to the improvement of subacute care data collection, there has been a greater awareness and understanding of the importance of accurate data collection across the WA Department of Health. This has also benefited the process of data recording and collection for Schedule E reporting.

Key deliverables	Progress and timing	Allocation of NPA funding	Comments
REHABILITATION			
DAY THERAPY SERVICES			2011-2012 project deliverables completed.
 Increase in service delivery levels at metropolitan Day Therapy sites: 	Service delivery at full capacity according to agreed funding level for 2011-2012	 \$4,643,738 total Recurrent funding \$1,479,864 in 2011-12 	Metropolitan services occurring at Armadale, Bentley, Fremantle – Moss Street, Joondalup, Osborne Park Hospital, Mercy Day Therapy, Sir Charles Gairdner, Swan Districts and Rockingham.
 Increase in service delivery levels at regional sites: 	Service delivery at full capacity according to agreed funding level for 2011-2012 at specified sites	 \$2,558,414 total Recurrent funding \$783,613 in 2011-12 	Regional services occurring at Geraldton, Northam, Albany and Bunbury.

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REHABILITATION IN THE HOME (RITH) Increase in service delivery levels in metropolitan area	Service delivery at full capacity according to agreed funding level for 2011-2012 at specified sites	- \$3,495,408 total - Recurrent funding - \$999,675 in 2011-12	2011-2012 project deliverables completed: Expansion of existing rehabilitation in the home (RITH) services in the North Metropolitan Region linked to Osborne Park and Joondalup Hospital sites and in the South Metropolitan Region linked to the Armadale, Bentley, Peel and Rockingham Hospital sites.
COMMUNITY REHABILITATION (WA COUNTRY HEALTH SERVICES) Commencement of home-based service delivery in regional locations	Service delivery at full capacity according to agreed funding level for 2011-2012 at specified sites	 \$655,430 total Recurrent funding \$217,858 in 2011-12 	2011-2012 project deliverables completed: Home-based rehabilitation services commenced at Geraldton, Albany. *Note: It was originally planned to have commence community rehabilitation at Bunbury. The funding has been converted to Day Therapy services at outlying sites in the South West. This is reflected in the reduction in funding for Community Rehabilitation).
COMMUNITY PHYSIOTHERAPY SERVICES Increase in existing community based physiotherapy services in the North and South Metropolitan Regions Increase in community based physiotherapy services at Northam	Service delivery at full capacity according to agreed funding level for 2011-2012 at specified sites Full service at Northam hospital 2011-2012	 \$3,045,647 total Recurrent funding \$887,134 in 2011-12 \$208,000 total Recurrent funding \$62,240 in 2011-12 	2011-2012 project deliverables completed. Diversification of community physiotherapy programs commenced, eg cardio-pulmonary, stroke rehabilitation.

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AMPUTEE SPECIALIST REHABILITATION SERVICES Specialist medical rehabilitation services for amputee patients with the integration of an allied health multidisciplinary team to service North and South Metro Regions	Service delivery at full capacity according to agreed funding level for 2011-2012 at specified sites	- \$710,627 total - Recurrent funding - \$156,526 in 2011-12	2011-2012 project deliverables completed: The multidisciplinary outreach service is provided by the Statewide Rehabilitation Centre (Shenton Park) and delivered at outpatient clinics at Fremantle and Sir Charles Gairdner Hospitals.
DEDICATED PARKINSON DISEASE AMBULATORY CARE OUTREACH REHABILITATION SERVICES – SOUTH METROPOLITAN REGION Regional 'hub and spoke' model with a multi-disciplinary rehab focus for people with Parkinson's disease at Day Therapy Units.	Service delivery at full capacity according to agreed funding level for 2011-2012 at specified sites	- \$3,741,305 total - Recurrent funding - \$1,278,000 in 2011-12	2011-2012 project deliverables completed Allied health and clinical experts from a central Day Therapy Unit (Moss Street Centre for clinical expertise and training) consult at satellite units on a rotating basis; Armadale, Bentley, Rockingham/Peel.
DEDICATED PARKINSON DISEASE AMBULATORY CARE OUTREACH REHABILITATION SERVICES –			Establishment of Centre of Excellence in Parkinson's Disease in South Metro. Expansion of 2011-2012 project deliverables for Parkinson's Disease Rehabilitation programs
 NORTH METROPOLITAN REGION Regional "hub and spoke" model with a multi-disciplinary rehab focus for people with Parkinson's disease at Day Therapy Units. 	Service delivery at full capacity according to agreed funding level for 2011-2012 at specified sites	 \$441,624 total Recurrent funding \$217,000 in 2011-2012 	A full multi-disciplinary team including medical specialist input established at Swan Districts Hospital to service north-eastern metropolitan catchment area. Service operates with the Day Therapy Unit program. Linked to Osborne Park

		- \$280,000 total - \$80,400 in 2011-12	Hospital centre for clinical expertise and training in capacity as North Metropolitan Centre of Excellence in Parkinson's Disease. Outreach nursing service for central north metropolitan region to complement existing Osborne Park Hospital Centre of Excellence for Parkinson's Disease.
SECONDARY STROKE UNIT IN NORTH METROPOLITAN REGION Integrated secondary stroke rehabilitation service – Osborne Park Hospital	Service delivery at full capacity according to agreed funding level for 2011-2012 at specified sites	- \$3,834,097 total - Recurrent funding \$1,388,585 in 2011- 2012	2011-2012 project deliverables completed: North Metropolitan Area Health Secondary Stroke unit at Osborne Park Hospital with Early Supported Discharge and Outpatient service. The dedicated inpatient unit is 10 beds. This service acts to take pressure off acute hospital services at the Sir Charles Gairdner Hospital tertiary site.
SECONDARY STROKE SERVICES IN SOUTH METROPOLITAN AREA HEALTH SERVICE - BENTLEY HOSPITAL Integrated secondary stroke rehabilitation service - Bentley Hospital	Service Commencement 2011-12	- \$2,521,000 total - Recurrent funding \$1,165,000 in 2011-2012	2011-2012 project deliverables completed: Inpatient and outpatient services dedicated to stroke rehabilitation at South Metropolitan secondary hospital site, meeting objectives of rehabilitation care provision 'closer to home' and taking pressure off acute hospital services at the Royal Perth Hospital tertiary site.

NEUROSCIENCE SPECIALIST - SOUTH METROPOLITAN AREA HEALTH SERVICE - BENTLEY HOSPITAL	Service commencement October 2012	- \$127,250 total - Recurrent funding \$31,250 2011-2012	This position is intended to provide the specialised medical consultation for the stroke unit at Bentley Hospital as well as provide expertise and clinician availability for Parkinson's Disease programs. Delays in recruitment and a "false start" have hampered the full operation of the service. Recruitment to the position has now been resolved with the intention to commence full operation in January 2012-2013.
MID-WEST REHABILITATION INPATIENT - Geraldton	Service delivery at full capacity according to agreed funding level for 2011-2012 at specified sites	- \$327,215 total - Recurrent funding - \$109,000 in 2011-12	2011-2012 project deliverables completed: Additional Allied health resources to service inpatient rehabilitation needs at Geraldton Hospital.
GREAT SOUTHERN INPATIENT REHABILITATION - Albany	Service delivery at full capacity according to agreed funding level for 2011-2012 at specified sites	- \$327,215 total - Recurrent funding - \$109,000 in 2011-12	2011-2012 project deliverables completed: Additional allied health resources to service inpatient rehabilitation needs at Albany Hospital

SOUTH WEST INTEGRATED REHABILITATION SERVICE Inpatient rehabilitation and restorative service servicing South- West region of WA	Service delivery at full capacity according to agreed funding level for 2011-2012 at specified sites	- \$4,456,000 total - Recurrent funding \$1,792,150 2011-2012	2011-2012 project deliverables completed. Dedicated 10-bed inpatient unit at Bunbury Regional Hospital, integrated with the Day Therapy Unit and linked to regional sites. A Geriatrician provides consultancy and liaison services throughout the South West Health region.
OUTSTANDING PROJECTS 2011-2012 -	REHABILITATION		
INTEGRATED REHABILITATION SERVICE - KALGOORLIE	Recruitment phase	 \$586,000 total Recurrent funding \$63,000 2011-2012 Additionally, \$33,000 was expended in 2011-2012 for site visits to Kalgoorlie Regional Hospital by a metropolitan based rehabilitation physician. 	Service model in a rural and remote region determined. Initial visiting service by metropolitan based rehabilitation physician suspended until recruitment of Rehabilitation Coordinator completed. Position advertised. Anticipated commencement will occur November 2012. Following this, the service will recommence with visiting rehabilitation physician visits. It is proposed to establish a dedicated Inpatient and Day Therapy Unit service based on a multidisciplinary approach to rehabilitation. A specialist rehabilitation visiting service will be purchased from a metropolitan tertiary teaching hospital to provide assistance for medical governance of the program.

GERIATRIC EVALUATION AND MANAGEMENT					
GERIATRIC EVALUATION AND MANAGEMENT SERVICE – SOUTH- WEST REGION OF WA	Full service commencement 2011-2012	\$989,000 totalRecurrent funding\$337,704 in 2011-12	2011-2012 project deliverables completed. Geriatric consultation and liaison across the South-West region.		
GEM SERVICES AT DAY THERAPY SITES IN THE METROPOLITAN REGION	Full service commencement 2011-2012	- Nil allocation, within existing Department of Geriatric Medicine resources	2011-2012 project deliverables completed Best practice initiative/ State-wide Reform Program underway to promote consistent assessment practices, equity of access to a uniform suite of services across WA continues with engagement of all Day Therapy Units and geriatricians in metropolitan and regional areas. Data collection processes improved with mapping to national Tier 2 Non-admitted data collection framework.		
VISITING GERIATRICIAN CONSULTATION AND LIAISON SERVICE TO ALL RURAL AND REMOTE REGIONS	Service delivery at full capacity according to agreed funding level for 2011-2012 at specified sites	 \$1,365,267 total Recurrent funding \$338,121 in 2011-12 	Visiting Geriatrician Service support across WA Country Health Services to provide a specialist geriatric consultation and liaison service. Sites visited include Bunbury, Collie, Busselton, Harvey, Bridgetown, Narrogin, Albany, Kalgoorlie, Esperance, Northam, Merredin, Moora, Geraldton, Port Hedland, Broome, Kununurra.		

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CLINICAL SUPPORT SERVICE FOR VISITING GERIATRICIAN SERVICE TO RURAL AND REMOTE REGIONS	Service delivery at full capacity according to agreed funding level for 2011-2012 at specified sites	 \$1,061,563 total Recurrent funding \$353,775 in 2011-12 	2011-2012 project deliverables completed Clinical support in WA Country Health Services region that provides support for the Visiting Geriatrician Service and implementation of care recommendations post consultant geriatrician visit. Sites are as listed in preceding paragraph for Visiting Geriatrician services.
NORTH METROPOLITAN AREA HEALTH SERVICE – DEDICATED GEM UNIT	Commencement August 2011	 \$1,365,000 total Recurrent funding for allied health - \$525,000 2011-12 Additional funding \$100,000 for GEM registrar position 	A 14-bed Unit at Sir Charles Gairdner Hospital commenced in August 2011, providing the only dedicated GEM Unit for the North Metropolitan region. It is a "fast-track" rehabilitation ward located on a tertiary hospital campus.
SOUTH METROPOLITAN AREA HEALTH SERVICE – DEDICATED GEM UNIT	Commencement September 2011	 \$897,000 total Recurrent funding for allied health - \$413,000 2011-12 	A 10-bed GEM Unit commenced at Fremantle Hospital in September 2011, providing a dedicated GEM Unit for the South Metropolitan region. It is a "fast-track" rehabilitation ward located on a tertiary hospital campus and is similar in model to the North Metropolitan region GEM unit.
REINVESTMENT STRATEGY – GERIATRIC WORKFORCE DEVELOPMENT	Commencement January 2012	- \$1,286,110 in total - recurrent funding \$325,000	Savings accumulated across the three year operation of the WA Subacute Care Plan provided the opportunity for re-investment in the geriatric workforce for three positions: - Advanced trainee registrar in geriatrics Bentley Hospital - Advanced trainee registrar in geriatrics — Bunbury Regional Hospital - Basic trainee registrar in geriatrics — Armadale Hospital - Fractured Neck of Femur discharge nurse at Osborne Park Hospital - Occupational Therapist - RPH GEM Unit

PSYCHO-GERIATRIC CARE			
CO-LOCATION OF DEDICATED IN- PATIENT PARKINSON DISEASE REHABILITATION SERVICES WITH PSYCHOGERIATRIC CARE SERVICES – SOUTH METROPOLITAN REGION	As reported in the 2009-2010 Annual Report, this project was redefined and reconfigured to become the Parkinson's Disease outreach rehabilitation service for the South Metropolitan Area Health Service region.	N/A	N/A
VISITING PSYCHO-GERIATRICIAN CONSULTATION AND LIAISON SERVICE - RURAL AND REMOTE REGIONS	Full service commencement 2011-2012	 \$837,821 total Recurrent funding \$269,520 in 2011-12 	2011-2012 project deliverables completed Visiting Psycho-geriatricians conduct clinics at Albany, Bunbury, Broome, Geraldton, Kalgoorlie, Esperance, Kununurra, Port Hedland, Carnarvon, Northam, Narrogin, Merredin.
SENIOR OLDER ADULT MENTAL HEALTH SUPPORT SERVICE – RURAL AND REMOTE REGIONS	Full service commencement 2011 -2012	 \$1,451,110 total Recurrent funding \$422,800 in 2011-12 	Older adult mental health professionals in rural and remote regions provide support for the Visiting Psycho-geriatrician Service and for local specialist mental health services, by implementing the care plans and recommendations established by the medical consultants. Sites are as listed in the preceding paragraph for Visiting Psycho-geriatrician service.

PALLIATIVE CARE			
PALLIATIVE CARE TRAINING REGISTRARS POSITIONS Two community-based palliative care medical registrar training positions to service the North and South Metropolitan Regions	Full service commencement in 2011-2012	\$893,368 totalRecurrent funding\$222,669 in 2011-12	2011-2012 project deliverables completed
PALLIATIVE CARE TRAINING FOR RESIDENTIAL AGED CARE • Evidence Based Training Package	Full service commencement in 2011-2012	 \$567,000 total Recurrent funding \$221,749 in 2011-12 	2011-2012 project deliverables completed Waitlisted bookings for RACF participation in the program occurred in 2011-2012.
WORKFORCE TRAINING AND DEVEL	OPMENT		
Clinical Training and Workforce Development Unit	Establishment of a Training and Development Unit completed.	- \$2,162,098 total - Recurrent funding - \$534,203 in 2011-12	 Recruitment completed with Co-Chairs, Coordinator, Clinical Leads and Development Facilitators in place. Achievements in 2011-2012: Partnering with WA Health workers and agencies to support community initiated innovative learning activities Partnering with agencies already delivering training and resources relevant to subacute care to improve accessibility to the material

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DATA COLLECTION AND REPORTING			 Creation of a Community of Practice in Subacute Care to partner workers across the domains and across rural and metro sites to share information, resources and expertise Development of a governance structure that includes partners from multiple disciplines (health and teaching and learning experts) and agencies (within and external to health) to guide and support the centre's operations and creation of formal documentation. A skills development/exchange program between metropolitan and rural sites. An example is the Kimberly OAMH and Aged Care Team site visit to Royal Perth Hospital and linked community based services.
SUBACUTE CARE REPORTING AND IMPROVEMENTS IN DATA COLLECTION	Across life of COAG NPA funding	- \$825,000 total - Recurrent funding - \$224,000 in 2011-12	WA has participated in national meetings to achieve national consistency in subacute care measurement. Improvement in statewide collection of subacute care activity with dedicated funding for additional positions located within Data Integrity Branch. Improvements in data collection have contributed to a revision in baseline methodology for 2007-2008 and revised activity for 2009-2010, 2010-2011 and 2011- 2012. Development and implementation of data collection reporting frameworks to support the Subacute Care NPA that will be self-supporting and sustainable beyond the life of the NPA funding.

National Partnership Agreement Hospital and Health Workforce Reform, Schedule C Subacute, Growth State/Territory: Western Australia Period: 2011-12 Table 1: Activity by care type * To calculate growth percentages (Table 2), use Patient days (volumes) Psycho - GEM^1 Rehabilitation Palliative geriatric Totals Patient days (volumes) Admitted Hospital based 150,581 24,784 12,519 38,123 226,007 Hospital in the Home 47,626 47,626 0 Combined Hospital based & HITH 198,208 24,784 12,519 38.123 273.634 Other (please specify) Total admitted patient days 198,208 24,784 12.519 38.123 273,634 or Separations (patients) Hospital based Hospital-in-the-home Combined Hospital based & HITH Other (please specify) Total admitted separations Average length of stay Total Bed Day Equivalents (b) Occasions of service (volumes) Non-admitted Centre based 76,195 671,628 595,433 UTD NA Home based UTD 82,158 NΑ 13.547 95,705 595,433 Combined Centre & Home based 82,158 NA 89,742 767,333 Other (please specify) NΑ 2,397 563 NΑ 2,960 Total occasions of service 595,433 84,555 563 89,742 770,293 Weighted Bed Day Equivalents 297,717 42,278 282 44,871 385,147 Episodes² (patients)

Combined Centre & Home based
Other (please specify)

Total episodes
Total group sessions

Centre based Home based

	Table 2: Growth percentages (2011-12) Occasions of				WBDE R	atios
		Separations	service			
Growth percentages (2011-12)	Patient days	(BDEs)	(WBDEs)	Total BDEs		Ratio
Services in baseline year 2007-08	227,046		284,452	511,498	Rehabilitation	1:2
Services in 2010-11	251,198		344,196	595,394	Paliative care	1:2
Targeted % increase	1.2%		10.5%	6.2%	GEM	1:2
Services in 2011-12	273,634	(b)	385,147	658,781	Psychogeriatric	1:2
Service increase in 2011-12 compared to baseline	46,588		100,695	147,283		
% increase in 2011-12 compared to baseline	20.5%		35.4%	28.8%		
Service increase in 2011-12 compared to 2010-11	22,436		40,951	63,387		
% increase in 2011-12 compared to 2010-11	8.9%		11.90%	10.65%		

2,628

NΑ

4,439

7,070

Definitions

Subacute care

Rehabilitation, palliative care, geriatric evaluation and management and psychogeriatric care, as defined in the most recent version

Admitted Care

Patient days – the total number of days for all patients who were admitted for an episode of care and who separated during a specified reference period (METeOR 270045).

Separation – the process by which an episode of care for an admitted patient ceases. A separation may be formal or statistical (METeOR 327268).

Hospital-in-the-home (HITH) - provision of care to hospital admitted patients in their place of residence as a substitute for hospital

accommodation. Place of residence may be permanent or temporary (METeOR 327308).

Hospital based – admitted subacute care services provided in acute, non-acute and subacute hospitals or same-day establishments or through Hospital-in-the-home (HITH) care.

Non-admitted Care

Occasions of service (OOS) - the number of occasions of examination, consultation, treatment or other service provided to a patient (METeOR 291061)

Group sessions – care or assistance simultaneously being provided to more than one person (METeOR 294406), either as an occasion of service or episode. Centre based – subacute care services provided in non-admitted settings including hospital outpatient clinics and hospital outreach and hospital-auspiced community health facilities.

Home based - subacute care services provided to non-admitted patients in their place of residence through a hospital outpatient,

hospital outreach or hospital-auspiced community health program.

Episode of care - A period of health care with a defined start and end date (METeOR 268978).

Weighted Bed Day Equivalents (WBE)

The WBE is the ratio of the admitted bed day cost to the non-admitted count cost.

Example:

If the admitted bed day cost is \$1000 and non-admitted count cost is \$250, then WBE = 1:4 (\$1000/\$250 = 4)

¹ Geriatric Evaluation and Management

² Episode data is for information only, and not a factor for calculating growth in service delivery.

Notes - Subacute Care Annual Service Activity and Growth Report, Western Australia, 2011/12:

- 1. All counts were prepared using the latest data available.
- 2. UTD unable to determine.
- 3. NA not applicable.
- 4. The Growth Template for 2011/12 excludes WA activity that has already been reported as part of NPA2/E. For Projects that have received funding from both NPA1/C and NPA2/E, WA has applied Option 2 from the nationally endorsed 'Definitions and counting methodology for the National Partnership Agreement on Improving Public Hospital Services'. i.e., Growth has been counted under NPA1/C first, then the remaining growth has been assigned to NPA2/E.
- 5. Admitted data also includes public patients at private hospitals under contractual arrangements.
- 6. Admitted data were sourced from the WA Health Hospital Morbidity Data Collection, Coded Extract.
- 7. It was not possible to source all Non-admitted data from unit records (i.e. patient-level electronic data). Aggregated count data has also been used, which cannot be validated through comparison with unit records. Therefore, this data may be subject to change.
- 8. The WA methods used for 2011/12 reporting are consistent with those used to produce the 2007/08 baseline counts (that were revised in 2012).
- 9. In WA, mental health services are provided under three programme streams: Child and Adolescent Mental Health Services, Adult and Older Adults. For 2011/12 Subacute Non-admitted Psychogeriatric statistics (activity), only those occasions of service that were provided as part of an Older Adults programme stream were counted. To ensure consistency, it therefore excluded occasions of services provided to people aged 65 years and older in the Adult programme stream.
- 10. The Non-admitted count of activity excludes public patients treated at private hospitals under contractual arrangements.
- 11. Due to introduction of ABF and the Non-admitted Patient Data Set Specification, the count of Non-admitted Rehabilitation activity (cell B23) represents 'service events' rather than 'occasions of service' where possible.
- 12. Currently, the distinction between group and individual occasions of Rehabilitation service (Non-admitted) is not able to be determined with confidence. These data were counted as individual occasions of service.
- 13. Non-admitted counts excludes activity from two WA public metropolitan hospitals from 23 May 2012. This was due to the unavailability of data extracts from a newly introduced patient administration system.
- 14. Changes to Clinic Type assignment in WA Country Health Services in late 2012 has resulted in a significant increase in Non-admitted counts for Centre-based Rehabilitation. This prompted the current revision for baseline, 2009/10 and 2010/11.